

Curriculum Vitae

Philip Billson

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<https://www.github.com/Kigster85> - My GitHub profile which has public and private repositories.

<https://pbdev.outofdabox.ca/> -Online portfolio.



Summary

A recently qualified Software Developer with a background as a repair technician, website developer, SEO consultant and a vast time in retail. Works very well within a group, but also able to work individually to meet company targets. Is happy to work remotely as well as do overtime when required and is able to think outside the box when finding solutions to problems.

Work Experience

February 2020 – Present Day

Student/Freelancer

The Training Room

United Kingdom

Studying for 2 years on a Software Development Course, bringing myself back up to industry standards. During my time studying on this course, I started a few minor little projects which can be viewed on my portfolio site. After finishing my course, I have been trying to get my foot in the door at a company so I can work and learn at the same time. Whilst looking for such a role I have been doing some Freelancer work.

November 2016 – February 2019

Workshop Manager/Technician

The Laptop Workshop

United Kingdom

During my time at The Laptop Workshop, I used my logical mind-set to help streamline a lot of the old and dated processes, which in-turn allowed for a more streamline service for customers. I designed new procedures for how the workload was dealt with after being booked in which allowed for improved turnaround times, easier to track job statuses, and how far from completion a job was.

- Opening and closing of the store
- Cash Handling
- Booking in repairs
- Troubleshooting Desktop PC's, Laptops, MacBook's, iMacs, iPhones Diagnosing Software & Hardware Faults
- Carrying out repairs on all types of IT equipment both software and hardware
- Mobile Phone Repairs
- Face to Face customer service
- Remote Support
- Ordering of replacement parts

September 2014 – October 2016

Sales Consultant

Carphone Warehouse

United Kingdom

During my time at Carphone Warehouse, I started as a part time member who quickly managed to gain full time hours through hitting my targets week in week out. I also became the stores Samsung Ambassador which involved training directly from Samsung along with products provided by them.

- Working towards weekly and monthly sales targets
- Dealing with customer's daily face to face making sales and sorting out issues with products
- Daily cashing up
- Finance Applications
- Opening/Closing of store at times
- Samsung Ambassador
- Trouble Shooting Mobile Issues

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December 2012 – March 2016

Director

Bossbuild Internet Marketing Ltd

United Kingdom

Starting out on my own. I managed to land a handful of clients, learn a lot about what it takes to be self-employed and running my own business.

- WordPress
- Joomla
- Dealing with clients via, email, telephone, face to face
- Content Writing for Company Blogs & clients
- SEO Strategy Planning & Implementation, Keyword Research
- Social Media Set up & Management for Clients
- Google Analytics, Google & Bing Webmaster Tools
- Creating reports outlining SEO work done for clients
- Server Management
- Business Management
- Sales
- Remote desktop support

SKILLS

Visual Studio/Code
HTML5
CSS3
JavaScript
Bootstrap
C#
Node.JS
Debugging
Python
React.JS
XML
CMS

ASP.NET,
Restful API's
MS SQL Server
MySQL
GitHub
UI
Java
Technical Support
Trouble Shooting Issues
Google Analytics
SEO Strategies
Sales

Cash Handling
Retail Sales
Customer Service
Touch Typing
Wordpress
Joomla
Adobe Illustrator
Adobe Photoshop
Microsoft Office

CERTIFICATIONS

- Java Programmer 1
- Python Fundamentals
- CIW CSS Specialist
- Java Programmer 2
- MTA Software Fundamentals
- C# Fundamentals

Interests and Hobbies

I enjoy listening to music, watching films, socialising with friends, cooking, DIY, web page designing, interior design, being with my family, every aspect of website development, online gaming with friends. Streaming on twitch with my partner, spending time with the kids.