

Deploying App Controller in System Center 2012 Service Pack 1

Microsoft Corporation

Published: January 15, 2013

Applies To

System Center 2012

Beta Release for System Center 2012 Service Pack 1 (SP1)

Feedback

Send suggestions and comments about this document to [sc2012docs@microsoft.com](mailto:sc2012docs@microsoft.com?subject=Deploying%20App%20Controller%20published%20January%2015,%202013).

Copyright Information

This document is provided "as-is". Information and views expressed in this document, including URL and other Internet Web site references, may change without notice.

Some examples depicted herein are provided for illustration only and are fictitious.  No real association or connection is intended or should be inferred.

This document does not provide you with any legal rights to any intellectual property in any Microsoft product. You may copy and use this document for your internal, reference purposes. You may modify this document for your internal, reference purposes.

© 2013 Microsoft Corporation. All rights reserved.

Microsoft, Active Directory, Internet Explorer, Hyper-V, Silverlight, SQL Server, Windows, Windows Azure, and Windows PowerShell are trademarks of the Microsoft group of companies. All other trademarks are property of their respective owners.

Revision History

|  |  |
| --- | --- |
| Release Date | Changes |
| January 15, 2013 | Original release of this guide. |

Contents

[Getting Started with System Center 2012 - App Controller 5](#_Toc345625369)

[System Requirements for System Center 2012 - App Controller 6](#_Toc345625370)

[System Requirements for App Controller in System Center 2012 Service Pack 1 (SP1) 11](#_Toc345625371)

[What's New for App Controller in System Center 2012 Service Pack 1 15](#_Toc345625372)

[App Controller Deployment Checklist 16](#_Toc345625373)

[Deploying App Controller in System Center 2012 Service Pack 1 (SP1) 17](#_Toc345625374)

[Installing App Controller 18](#_Toc345625375)

[Configuring App Controller 26](#_Toc345625376)

[How to Back up and Restore System Center 2012 - App Controller 27](#_Toc345625377)

[Uninstalling App Controller 28](#_Toc345625378)

[Managing User Roles 29](#_Toc345625379)

[About User Roles in App Controller 30](#_Toc345625380)

[How to Manage the Administrators User Role 31](#_Toc345625381)

[How to Create a User Role in App Controller 32](#_Toc345625382)

[Using App Controller Library Resources 32](#_Toc345625383)

[About the App Controller Library 34](#_Toc345625384)

[How to Add or Remove File Shares in the App Controller Library 34](#_Toc345625385)

[How to Add or Remove a Windows Azure Storage Account 35](#_Toc345625386)

[How to Add or Remove a Windows Azure Storage Container 36](#_Toc345625387)

[How to Copy Files from Shares to Public Clouds 37](#_Toc345625388)

[How to Copy Files from Shares to Private Clouds 38](#_Toc345625389)

[How to Copy Library Resources Between Clouds of the Same Type 38](#_Toc345625390)

[How to Deploy a Virtual Machine Template to a Private Cloud 39](#_Toc345625391)

[How to Refresh VMM Library Server Certificates 40](#_Toc345625392)

[Setting up Public and Private Clouds 40](#_Toc345625393)

[How to Connect to Public Clouds 42](#_Toc345625394)

[How to Connect to Private Clouds 43](#_Toc345625395)

[How to Connect to a Hosting Provider in System Center 2012 SP1 44](#_Toc345625396)

[How to Remove a Connection to a Public Cloud 46](#_Toc345625397)

[How to Remove a Connection to a Private Cloud 46](#_Toc345625398)

[How to Remove Certificates for VMM Library Servers 47](#_Toc345625399)

[How to Delegate Users 47](#_Toc345625400)

[How to View or Change Run As Accounts 48](#_Toc345625401)

[How to View or Change Public Cloud Properties 48](#_Toc345625402)

[How to View or Change Private Cloud Properties 49](#_Toc345625403)

[How to View Public or Private Cloud Usage 50](#_Toc345625404)

[How to View or Change Cloud Services and Certificates 50](#_Toc345625405)

[Managing Windows Azure Subscription Settings 52](#_Toc345625406)

[Managing Connection Settings 53](#_Toc345625407)

[How to View the Status of a Job 54](#_Toc345625408)

[How to Install a Language Pack 55](#_Toc345625409)

[Privacy Statement for System Center 2012 - App Controller 56](#_Toc345625410)

[Logo Certification for Windows Server 2008 R2 63](#_Toc345625411)

[Custom Actions in App Controller 63](#_Toc345625412)

[Windows Server 2008 R2 Logo Certification Issues for App Controller 66](#_Toc345625413)

Getting Started with System Center 2012 - App Controller

Setting up System Center 2012 - App Controller consists of using the System Center 2012 - App Controller Setup program to lead you through the installation process, as well as configuring user role-based security and adding resources to the App Controller Library.

Before installing App Controller, be sure that the system meets hardware and software requirements and that all prerequisite software is installed. For more information about hardware and software requirements for App Controller, see [System Requirements for System Center 2012 - App Controller](#z9e7a9b828c954e4996d4e8bc3e6d3dd6).

If you plan to install App Controller in a High Availability (HA) configuration, review the system requirements before beginning the installation.

An App Controller installation consists of the following features:

 One or more App Controller servers

 Each App Controller server hosts a website console for access by using a supported browser.

 A SQL Server database

 Windows PowerShell cmdlets

In This Section

[System Requirements for System Center 2012 - App Controller](#z9e7a9b828c954e4996d4e8bc3e6d3dd6)

|  |
| --- |
| Describes the hardware and software required to install and run System Center 2012 - App Controller. |

[System Requirements for App Controller in System Center 2012 Service Pack 1 (SP1)](#z2c8e61de39b6400fa3ff850996236c5a)

|  |
| --- |
| Describes the hardware and software required to install and run App Controller in System Center 2012 SP1. |

[What's New for App Controller in System Center 2012 Service Pack 1](#z319511d93bba40b5b0cb2f071cb2734d)

|  |
| --- |
| Describes the new features that are available with App Controller in System Center 2012 SP1. |

[App Controller Deployment Checklist](#z4923439b41554652b8f737828801f84d)

|  |
| --- |
| Keep track of your installation progress and make sure you don’t miss any potential trouble spots in App Controller. |

Related Sections

[Deploying App Controller in System Center 2012 Service Pack 1 (SP1)](#z3a67106548804455943a4a4371070d8f)

[Setting up Public and Private Clouds](#zc860fdaff9124fdfb3378710055dab45)

Deploying Services and Virtual Machines

Managing Services and Virtual Machines

Using the Windows PowerShell module for App Controller

System Requirements for System Center 2012 - App Controller

Important

These system requirements are for System Center 2012 - App Controller. To see the system requirements for App Controller in System Center 2012 Service Pack 1 (SP1), see [System Requirements for App Controller in System Center 2012 Service Pack 1 (SP1)](#z2c8e61de39b6400fa3ff850996236c5a).

System Requirements—Server

This section provides information about system requirements and supported operating systems for installing and running System Center 2012 - App Controller.

Hardware Requirements

The following are the minimum and recommended hardware requirements for the App Controller server.

|  |  |  |
| --- | --- | --- |
| Hardware component | Minimum | Recommended |
| Processor | Pentium 4, 2 GHz (x64) | Dual-Processor, Dual-Core, 2.8 GHz (x64) or greater |
| RAM | 1 GB | 4 GB |
| Hard disk space | 512 MB | 1 GB |

Note

For better performance, we recommend that you use an instance of SQL Server installed on a different computer for the App Controller database.

Software Requirements

The following software must be installed before installing App Controller.

|  |  |
| --- | --- |
| Software Requirement | Notes |
| A supported operating system | For more information, see [Supported Operating Systems](#z1) in this topic. |
| Microsoft .NET Framework 4 | If .NET Framework 4 is not installed (it is not installed by default), the App Controller setup wizard will install it. |
| Web Server (IIS) | If the Web Server (IIS) role and the following Web Server (IIS) features are not installed, the App Controller setup wizard will install them:  **** Static Content  **** Default Document  **** Directory Browsing  **** HTTP Errors  **** ASP.NET  **** .NET Extensibility  **** ISAPI Extensions  **** ISAPI Filters  **** HTTP Logging  **** Request Monitor  **** Tracing  **** Basic Authentication  **** Windows Authentication  **** Request Filtering  **** Static Content Compression  **** IIS Management Console |
| The VMM console feature in System Center 2012 – Virtual Machine Manager (VMM) | Only the VMM console feature is required for App Controller. |
| A supported version of SQL Server | For more information about supported versions of SQL Server, see [Database Requirements](#z2) in this topic. |

Supported Operating Systems

|  |  |  |  |
| --- | --- | --- | --- |
| Operating  System | Edition | Service Pack | System Architecture |
| Windows Server 2008 R2 (full installation) | Standard, Enterprise, or Datacenter | Service Pack 1 or earlier | x64 |

Database Requirements

App Controller supports the following minimum versions of Microsoft SQL Server for hosting the App Controller database.

|  |  |  |
| --- | --- | --- |
| Supported SQL Server Edition | Service Pack | System Architecture |
| SQL Server 2008 R2 Datacenter |  | x86 and x64 |
| SQL Server 2008 R2 Enterprise |  | x86 and x64 |
| SQL Server 2008 R2 Standard |  | x86 and x64 |
| SQL Server 2008 Enterprise | Service Pack 2 | x86 and x64 |
| SQL Server 2008 Standard | Service Pack 2 | x86 and x64 |

Performance and Scale

The items below are the supported scale limits for App Controller.

|  |  |
| --- | --- |
| Measure | Value |
| Maximum number of objects in a Windows Azure storage directory | 900 |
| Maximum number of VMM management servers | 5 |
| Maximum number of Windows Azure subscriptions per user | 20 |
| Maximum number of concurrent users | 75 |
| Maximum number of jobs that can be run in a 24-hour interval | 10,000 |

Additional Information

 The computer on which you are installing the App Controller server must be a member of an Active Directory domain.

 For better performance, we recommend that you install the App Controller server on a separate computer from the VMM management server.

System Requirements—Client

This section provides information about supported operating systems for running the App Controller website.

The following software must be installed before installing the App Controller web console.

 Windows 7, Windows Vista, Windows Server 2008 or Windows Server 2008 R2

 A 32-bit browser that supports Silverlight 4

 Internet Explorer 8, Internet Explorer 9

System Requirements—Windows PowerShell Module

This section provides information about system requirements and supported operating systems for installing and running the Windows PowerShell Module for App Controller.

Software Requirements

The following software must be installed before installing the Windows PowerShell Module for App Controller.

|  |  |
| --- | --- |
| Software Requirement | Notes |
| A supported operating system | For more information, see [Supported Operating Systems](#z3) in this topic. |
| Microsoft .NET Framework 3.5.1 | If .NET Framework 3.5.1 is not installed (it is not installed by default), the App Controller setup wizard will enable it for Windows Server 2008 R2 and Windows 7 only. For all other supported operating systems, you must install .NET Framework 3.5.1 manually. |
| Windows PowerShell 2.0 | Installed by default with Windows Server 2008 R2 and Windows 7. For Windows Server 2008 and Windows Vista it must be installed manually. For more information, see [KB968929](http://go.microsoft.com/fwlink/?LinkId=230725) on the Microsoft Support website. |

Supported Operating Systems

|  |  |  |  |
| --- | --- | --- | --- |
| Operating System | Edition | Service Pack | System Architecture |
| Windows Server 2008 R2 (full installation) | Standard, Enterprise, and Datacenter | Service Pack 1 or earlier | x64 |
| Windows 7 | Professional, Enterprise and Ultimate | Service Pack 1 or earlier | x86 and x64 |
| Windows Server 2008 (full installation) | Standard, Enterprise, and Datacenter | Service Pack 2 | x86 and x64 |
| Windows Vista | Professional, Enterprise and Ultimate | Service Pack 2 | x86 and x64 |

Windows Safe Mode

App Controller does not operate and the services used by App Controller do not start if Windows is running in safe mode. If you attempt to start the App Controller services manually while in safe mode, the services fail to start and an error is written into the event log.

Preparing for Highly Available Deployments of App Controller

App Controller can be made highly available using the following methods:

 Making the database highly available by installing the database on a clustered installation of SQL Server

 Making the App Controller server highly available by either:

 Installing multiple App Controller servers behind a load balancer

 Installing App Controller servers on a highly available virtual machine

If you are installing multiple App Controller servers behind a load balancer you will be required to configure an encryption key that is shared between the servers. After installing the first App Controller server you will need to export the encryption key by using the Export-SCACAesKey cmdlet and then provide it when installing subsequent servers. For more information, see [Installing App Controller](#z028c889344874d98b34b582486e8ba6d).

See Also

[Getting Started with System Center 2012 - App Controller](#z1434037b42994fa1913fafa691409f5c)

System Requirements for App Controller in System Center 2012 Service Pack 1 (SP1)

Important

These system requirements are for App Controller in System Center 2012 Service Pack 1 (SP1). To see the system requirements for System Center 2012 - App Controller, see [System Requirements for System Center 2012 - App Controller](#z9e7a9b828c954e4996d4e8bc3e6d3dd6).

System Requirements—Server

This section provides information about system requirements and supported operating systems for installing and running System Center 2012 - App Controller.

Hardware Requirements

The following are the minimum and recommended hardware requirements for the App Controller server.

|  |  |  |
| --- | --- | --- |
| Hardware component | Minimum | Recommended |
| Processor | Pentium 4, 2 GHz (x64) | Dual-Processor, Dual-Core, 2.8 GHz (x64) or greater |
| RAM | 1 GB | 4 GB |
| Hard disk space | 512 MB | 1 GB |

Note

For better performance, we recommend that you use an instance of SQL Server installed on a different computer for the App Controller database.

Software Requirements

The following software must be installed before installing App Controller.

|  |  |
| --- | --- |
| Software Requirement | Notes |
| A supported operating system | For more information, see [Supported Operating Systems](#z1) in this topic. |
| Microsoft .NET Framework 4 | If .NET Framework 4 is not installed (it is not installed by default), the App Controller setup wizard will install it. |
| Web Server (IIS) | If the Web Server (IIS) role and the following Web Server (IIS) features are not installed, the App Controller setup wizard will install them:  **** Static Content  **** Default Document  **** Directory Browsing  **** HTTP Errors  **** ASP.NET  **** .NET Extensibility  **** ISAPI Extensions  **** ISAPI Filters  **** HTTP Logging  **** Request Monitor  **** Tracing  **** Basic Authentication  **** Windows Authentication  **** Request Filtering  **** Static Content Compression  **** IIS Management Console |
| The VMM console feature in System Center 2012 – Virtual Machine Manager (VMM) | Only the VMM console feature is required for App Controller. |
| A supported version of SQL Server | For more information about supported versions of SQL Server, see [Database Requirements](#z2) in this topic. |

Supported Operating Systems

|  |  |  |  |
| --- | --- | --- | --- |
| Operating System | Edition | Service Pack | System Architecture |
| Windows Server 2008 R2 (full installation) | Standard, Enterprise, or Datacenter | Service Pack 1 | x64 |
| Windows Server 2012 | Standard, Datacenter | None | X64 |

Database Requirements

App Controller supports the following versions of Microsoft SQL Server for hosting the App Controller database.

|  |  |  |
| --- | --- | --- |
| Supported SQL Server Edition | Service Pack | System Architecture |
| SQL Server 2008 R2 Datacenter |  | x86 and x64 |
| SQL Server 2008 R2 Enterprise |  | x86 and x64 |
| SQL Server 2008 R2 Standard |  | x86 and x64 |
| SQL Server 2008 Enterprise | Service Pack 2 | x86 and x64 |
| SQL Server 2008 Standard | Service Pack 2 | x86 and x64 |
| SQL Server 2012 Standard |  | x86 and x64 |
| SQL Server 2012 Enterprise |  | x86 and x64 |

Performance and Scale

The items below are the supported scale limits for App Controller.

|  |  |
| --- | --- |
| Measure | Value |
| Maximum number of objects in a Windows Azure storage directory | 900 |
| Maximum number of VMM management servers | 5 |
| Maximum number of Windows Azure subscriptions per user | 20 |
| Maximum number of concurrent users | 75 |
| Maximum number of jobs that can be run in a 24-hour interval | 10,000 |

Additional Information

 The computer on which you are installing the App Controller server must be a member of an Active Directory domain.

 For better performance, we recommend that you install the App Controller server on a separate computer from the VMM management server.

System Requirements—Client

This section provides information about supported operating systems for running the App Controller website.

The following software must be installed before installing the App Controller web console.

 Windows Server 2012, Windows 8, Windows 7, Windows Vista, Windows Server 2008 or Windows Server 2008 R2

 A 32-bit browser that supports Silverlight 4

 Internet Explorer 8, Internet Explorer 9, Internet Explorer 10

System Requirements—Windows PowerShell Module

This section provides information about system requirements and supported operating systems for installing and running the Windows PowerShell Module for App Controller.

Software Requirements

The following software must be installed before installing the Windows PowerShell Module for App Controller.

|  |  |
| --- | --- |
| Software Requirement | Notes |
| A supported operating system | For more information, see [Supported Operating Systems](#z3) in this topic. |
| Microsoft .NET Framework 3.5.1 | If .NET Framework 3.5.1 is not installed (it is not installed by default), the App Controller setup wizard will enable it for Windows Server 2008 R2 and Windows 7 only. For all other supported operating systems, you must install .NET Framework 3.5.1 manually. |
| Windows PowerShell 3.0 | Installed by default with Windows Server 2012 and Windows 8. For Windows Server 2008 R2 SP1, Windows Server 2008 SP2, and Windows 7 SP1 it must be installed manually. For more information, see [KB968929](http://go.microsoft.com/fwlink/?LinkId=230725) on the Microsoft Support website. |

Supported Operating Systems

|  |  |  |  |
| --- | --- | --- | --- |
| Operating System | Edition | Service Pack | System Architecture |
| Windows Server 2012 | Standard, Datacenter |  | X64 |
| Windows 8 | basic, Pro, and Enterprise |  | x86 and x64 |
| Windows Server 2008 R2 (full installation) | Standard, Enterprise, and Datacenter | Service Pack 1 | x64 |
| Windows Server 2008 (full installation) | Standard, Enterprise, and Datacenter | Service Pack 2 | x86 and x64 |
| Windows 7 | Professional, Enterprise and Ultimate | Service Pack 1 | x86 and x64 |

Windows Safe Mode

App Controller does not operate and the services used by App Controller do not start if Windows is running in safe mode. If you attempt to start the App Controller services manually while in safe mode, the services fail to start and an error is written into the event log.

Preparing for Highly Available Deployments of App Controller

App Controller can be made highly available using the following methods:

 Making the database highly available by installing the database on a clustered installation of SQL Server

 Making the App Controller server highly available by either:

 Installing multiple App Controller servers behind a load balancer

 Installing App Controller servers on a highly available virtual machine

If you are installing multiple App Controller servers behind a load balancer you will be required to configure an encryption key that is shared between the servers. After installing the first App Controller server you will need to export the encryption key by using the Export-SCACAesKey cmdlet and then provide it when installing subsequent servers. For more information, see [Installing App Controller](#z028c889344874d98b34b582486e8ba6d).

See Also

[Getting Started with System Center 2012 - App Controller](#z1434037b42994fa1913fafa691409f5c)

What's New for App Controller in System Center 2012 Service Pack 1

The following are the new features for this release of App Controller.

What’s New

In App Controller in System Center 2012 Service Pack 1 (SP1), the following new features are available:

 Upload a virtual hard disk or image to Windows Azure from a VMM library or network share

 Add a virtual machine to a deployed service in Windows Azure

 Start, stop, and connect to virtual machines in Windows Azure

 Copy a virtual machine from VMM to Windows Azure

 Deploy a virtual machine in Windows Azure to create a cloud service

 Add a Service Provider Framework (SPF) hosting provider connection

App Controller Deployment Checklist

App Controller is simple and straightforward to install and use. However, there are always small issues that can cause problems if not addressed properly. Because explanations of these issues are scattered throughout the documentation, we’ve gathered them into a checklist for you. Use it to keep track of your progress and to make sure you don’t forget any potential trouble spots.

App Controller Deployment Checklist

The following are the issues to which you should attend during App Controller installation and configuration.

 Before you install App Controller, you should already have configured one or more private clouds in VMM, delegated user roles to the clouds, and designated a writeable file share for each user role.

 To use Windows Azure functionality in App Controller, you should have already obtained at least one Windows Azure subscription, made a note of the subscription GUID, and created a management certificate.

 To ensure sufficient user rights during installation, the database administrator must grant at least database operator (DBO) access to a database to the user account under which App Controller is being installed.

 Make sure that you import a valid Secure Sockets Layer (SSL) certificate on the App Controller server. For evaluation purposes, you can have App Controller create a self-signed certificate during Setup.

 Any user accounts that are to administer App Controller must also be granted VMM administrator rights.

 You must create service templates in VMM before you can deploy or update VMM services using App Controller.

App Controller Maintenance Checklist

The following are the issues to which you should attend while using App Controller in production.

 After App Controller is completely installed and configured, back up the App Controller database and the database encryption key.

 To change the account under which the that App Controller services are running, you must uninstall and reinstall App Controller.

 Expired SSL production certificates can be replaced using the Internet Information Services (IIS) management console without requiring any additional configuration in App Controller.

 Whenever you create a network file share to which files will be copied from a VMM cloud library, or from which files will be copied to a VMM cloud library, then the App Controller machine account must be added to the file share permission list.

See Also

[System Requirements for System Center 2012 - App Controller](#z9e7a9b828c954e4996d4e8bc3e6d3dd6)

[Installing App Controller](#z028c889344874d98b34b582486e8ba6d)

[Configuring App Controller](#z775b149a5351463bb39776dd73856b45)

[Uninstalling App Controller](#zc915667418ec4437bd23597d19eb71c5)

Deploying App Controller in System Center 2012 Service Pack 1 (SP1)

Setting up System Center 2012 - App Controller consists of using the System Center 2012 - App Controller Setup program to lead you through the installation process, as well as configuring user role-based security and adding resources to the App Controller Library.

Before installing App Controller, be sure that the system meets hardware and software requirements and that all prerequisite software is installed. For more information about hardware and software requirements for App Controller, see [System Requirements for System Center 2012 - App Controller](#z9e7a9b828c954e4996d4e8bc3e6d3dd6).

If you plan to install App Controller in a High Availability (HA) configuration, review the system requirements before beginning the installation.

An App Controller installation consists of the following features:

 One or more App Controller servers

 Each App Controller server hosts a website console for access by using a supported browser.

 A SQL Server database

 Windows PowerShell cmdlets

In This Section

[Installing App Controller](#z028c889344874d98b34b582486e8ba6d)

|  |
| --- |
| Describes how to deploy App Controller. |

[Configuring App Controller](#z775b149a5351463bb39776dd73856b45)

|  |
| --- |
| Describes how to configure App Controller. |

[How to Back up and Restore System Center 2012 - App Controller](#zd5c33bb41de14407920a23a612a2b0b4)

|  |
| --- |
| Describes how to prepare App Controller for disaster recovery. |

[Uninstalling App Controller](#zc915667418ec4437bd23597d19eb71c5)

|  |
| --- |
| Describes how to uninstall App Controller. |

[Managing User Roles](#z6a971403573b4fa4be238831c9730d87)

|  |
| --- |
| Describes how to create and manage user roles in App Controller. |

[Using App Controller Library Resources](#z35c377827ccc416cb561d4b1bb6b568d)

|  |
| --- |
| Describes how to manage the App Controller Library. |

[Setting up Public and Private Clouds](#zc860fdaff9124fdfb3378710055dab45)

|  |
| --- |
| Describes how to manage your public and private cloud connections, and connections to hosting service providers. Support for hosting service providers is available only in System Center 2012 Service Pack 1 (SP1). |

[How to Install a Language Pack](#z8979ef5725b4431aba1256f09e89b481)

|  |
| --- |
| Describes how to install a language pack for App Controller to work in a different language. |

Related Sections

Deploying Services and Virtual Machines

Managing Services and Virtual Machines

Using the Windows PowerShell module for App Controller

Installing App Controller

This section provides step-by-step instructions for installing System Center 2012 - App Controller. After you install App Controller, see the section [Configuring App Controller](#z775b149a5351463bb39776dd73856b45) for instructions on how to configure App Controller.

To install the App Controller server, see the section [How to Install the App Controller Server](#z7). To install the Windows PowerShell Module for App Controller, see the section [How to Install the Windows PowerShell Module for App Controller](#z8).

How to Install the App Controller Server

The procedures in this section describe how to install System Center 2012 - App Controller server.

Before you begin the installation of App Controller server, ensure that you have a computer with a supported version of Microsoft SQL Server installed and running. If you require support for 4 byte Unicode strings, ensure before installing that the database collation is set to one of the \_100\_ collations; for example, Chinese\_Simplified\_Pinyin\_100\_. If you do not want to set the entire SQL Server database to have a \_100\_ collation, create an empty database for App Controller to use, and then set the collation sequence of that database to be one of the \_100\_ collations. A full list of \_100\_ collations is available from the [Windows Collation Name](http://go.microsoft.com/fwlink/?LinkId=245192.) topic in the Transact-SQL Reference on MSDN.

Note

If there is a problem with Setup completing successfully, consult the log files that are located in the %LOCALAPPDATA%\AppController\Logs folder.

In order to install the App Controller server, you must be logged in as a domain user with membership in the local Administrators group, or equivalent, on the computer that you are configuring. This account must also have at least DBO permission on the database that will be used.

To install the App Controller server

|  |
| --- |
| 1. On your installation media, right-click setup.exe, and then click Run as administrator.  Note  Before beginning the installation of App Controller, close any open programs and ensure that there are no pending restarts on the computer. For example, if you have installed a server role by using Server Manager or have applied a security update, you may need to restart the computer and then log on to the computer with the same user account to finish the installation of the server role or the security update.  2. On the main setup page, click Install.  3. On the Product registration information page, provide the appropriate information and then click Next. Review the license terms, select the I have read, understood, and agree with the terms of the license agreement check box, and then click Next.  4. The computer on which you are installing the App Controller server will be checked to ensure that the appropriate hardware and software requirements are met. If a prerequisite is not met, a page will appear with information about which prerequisite has not been met and how to resolve the issue. If all prerequisites have been met, the Select the installation location page will appear.  For information about hardware and software requirements for App Controller, see [System Requirements for System Center 2012 - App Controller](#z9e7a9b828c954e4996d4e8bc3e6d3dd6).  5. On the Select the installation location page, use the default path or select a different installation path for the App Controller program files, and then click Next.  6. On the Configure services page, specify the account that will be used by App Controller services. You can configure App Controller services to use either the Network Service account or a domain account.  Note  If you specify a domain account, it is strongly recommended that you create an account that is specifically designated to be used by App Controller services.  You can also configure the port that will be used by App Controller services.  Note  This port is used for communication between App Controller services only. You do not need to configure the firewall on the computer running App Controller to allow access to this port.  7. On the Configure website page, specify the following:   IP address: Select an IP address from the IP address list or type an IP address that users can use to access this site.   Port: Type the port on which HTTP.sys must listen for requests made to this website. If you specify a port different from the default port (443 for HTTPS), clients must specify the port number in requests to the server or they will not connect to the Web site.   SSL certificate: Select whether you want App Controller Setup to generate a self-signed certificate or use a previously imported certificate for SSL.  Note  To add or configure server certificates, use the Server Certificates feature in IIS Manager.  If you use a self-signed certificate, the certificate must be added to the Trusted Root Certification Authorities store of all computers that will access the App Controller website. Some browsers will fail to display App Controller if the certificate is not trusted. It is recommended that you use a certificate from a trusted certification authority instead of using a self-signed certificate.  Important  The port that you assign during the installation of App Controller cannot be changed without uninstalling and reinstalling App Controller.  After you have configured the website binding to be used by the App Controller server, click Next.  8. On the Configure the database page, specify the following:   Server name: Type the name of the computer that is running SQL Server. If you are installing the App Controller server on the same computer that is running SQL Server, the Server name will be prepopulated with the name of the computer.   Port: Type the port to use for communication with the computer that is running SQL Server. By default, this value is not required and is therefore left blank.   Instance name: Select or type the name of the instance of SQL Server to use. There will be a short delay while the instance names are populated in the list. The list of available instances may not correspond to the Port specified above.   Database name: Type the name of the database to use. The account with which you are installing the App Controller server must have at least database owner (dbo) permissions in the specified database. If the specified database does not exist and the current user has the appropriate permissions, the App Controller setup wizard will create it for you. If you are performing a high availability installation, the second and subsequent server installs need to use the same database as the first server.  Note  Only one App Controller database can be installed per SQL Server instance.  After you have configured the database to be used by the App Controller server, click Next.  9. On the Configure encryption key page, select the exported encryption key file and provide the appropriate password, and then click Next. These two values are specified when exporting the encryption key from an existing App Controller installation.  Note  This screen will only appear when using an existing App Controller database. This is required if you are setting up a highly available deployment of App Controller. Use the Export-SCACAesKey cmdlet to export the encryption key. See Using the Windows PowerShell Module for App Controller for more information on how to use cmdlets.  10. On the Help improve System Center 2012 - App Controller page, select whether or not you want to opt-in to the Customer Experience Improvement Program (CEIP) and use Microsoft Update, and then click Next.  Note  If you have previously chosen to use Microsoft Update on this computer or it is enabled by Group Policy, the option may be disabled.  11. On the Confirm the settings page, review your selections and do one of the following:   Click Previous to change any selections.   Click Install to install the App Controller server.  After you click Install, the Installing components page appears and installation progress is displayed.  12. On the Setup completed successfully page, do one of the following:   To open the App Controller website when you close the setup wizard, ensure that the Start the App Controller website when Setup closes check box is selected.   Click Finish.  If Setup is unable to complete, you are provided with a list showing which items could not be installed, along with links to the related log files. Review these logs for more information about where the Setup issue occurred. For additional information about Setup issues, see Troubleshooting System Center 2012 - App Controller and the Installation section of the System Center 2012 - App Controller Release Notes. |

How to Enable Single Sign-On for App Controller

By default, App Controller is enabled to prompt users to sign in by entering their Active Directory user name and password. The following procedures describe how to configure App Controller to use the user’s current Windows credentials to automatically sign on.

To verify or change the authentication method

|  |
| --- |
| 1. Open IIS manager on the App Controller server.  2. Select the App Controller website.  3. Expand the website and select the /api node.  4. Click Authentication.  5. Enable Windows Integrated Authentication.  6. Disable Basic Authentication. |

To turn on constrained delegation

|  |
| --- |
| 1. Log on using an account that has OU Administrator privileges in Active Directory Domain Services. Ensure that this account is also granted the SeEnableDelegationPrivilege user right (for example, a domain administrator could run the command ntrights -u domain\user +r SeEnableDelegationPrivilege on a domain controller, where domain/user represent the domain and account name for the account).  2. In Active Directory Users and Computers, expand the App Controller Machine node.  3. Click the Delegation tab.  4. Select the Trust this computer for delegation to specified services only option.  5. Select the Use any authentication protocol option.  6. Click Add and then do one of the following:  a. If the VMM management server is running under the Local System account, enter the name of the VMM management server and select HOST, and then click OK.  b. If the VMM management server is running under a domain account, enter the name of domain account and select SCVMM, and then click OK.  7. Select the Common Internet File System (CIFS) service, and then click OK.  8. Restart the App Controller management server. |

How to Install the Windows PowerShell Module for App Controller

The procedures in this section describe how to install the Windows PowerShell Module for App Controller.

Before you begin the installation of the Windows PowerShell Module for App Controller, ensure that you have a computer with a supported version of Windows PowerShell installed or enabled.

Membership in the local Administrators group, or equivalent, on the computer that you are configuring is the minimum requirement to complete this procedure.

To install the Windows PowerShell module for App Controller

|  |
| --- |
| 1. On your installation media, right-click setup.exe, and then click Run as administrator.  2. On the main setup page, click Install Windows PowerShell module for App Controller.  3. On the End-User License Agreement page, review the license terms, select the I accept the terms in the License Agreement check box, and then click Next.  4. Click Install to install the Windows PowerShell Module for App Controller.  5. Verify the installation results and then click Finish. |

How to Use a Command Prompt to Install App Controller

You may prefer to install App Controller at the command prompt if you want to install App Controller without user intervention.

Use the Setup.exe program in the Installation folder of the product CD to install and uninstall App Controller at a command prompt. The following sections list the various parameters you can use with Setup.exe. Command-line parameters can be used in any order.

Tip

Uninstalling App Controller using the command line will always delete the database. If you need to retain the database, use the interactive UI.

App Controller Command-Line Installation Parameters

The following table describes the parameters you can use with Setup.exe to install App Controller.

|  |  |  |
| --- | --- | --- |
| Parameter | Required | Description |
| /help or /? | Optional | Displays the Help dialog box. |
| /Silent | Optional | Specifies to install the product without displaying the user interface.  Runs Setup interactively if not specified. |
| /SelfUpdate <Boolean> | Optional | Checks for product updates from Microsoft Update before starting Setup.  Does not check for updates if not specified. |
| /InstallPath<path> | Optional | Specifies the folder location for installing the App Controller binaries.  Uses %PROGRAMFILES%\Microsoft System Center 2012\App Controller if not specified. |
| /ProductKey<ProductKey> | Optional | Specifies the Microsoft product key supplied with your purchase of App Controller.  If not specified, App Controller will be in evaluation mode. |
| /ServiceUsername<domain>\<username> | Optional | Specifies the account used to run App Controller processes. |
| /ServicePassword<password> | Optional | Specifies the ServiceUsername account password. |
| /ServicePort<port> | Optional | Specifies the port used to run App Controller processes.  Uses port 18622 if not specified. |
| /IP<IP address> | Optional | Specifies the IP address for the App Controller website binding.  Uses all unassigned IP addresses if not specified. |
| /Port<port> | Optional | Specifies the port for the App Controller website binding.  Uses 443 if not specified. |
| /SslCert <hash> | Optional | Specifies the SSL certificate for the App Controller website binding.  Generates a self-signed certificate if not specified. |
| /SQL <server>,<port>\<instance> | Required | Specifies the Microsoft SQL Server name and instance where the App Controller database is to be installed. |
| /SQLdb <database> | Optional | Specifies the Microsoft SQL Server database name for the App Controller database.  Uses the name AppController if not specified. |
| /AesKeyFilePath <path> | Required only when using an existing database | Specifies the AES key used to encrypt and decrypt values in the App Controller database. |
| /AesKeyPassword <password> | Required only when using an existing database | Specifies the password used to decrypt the AES key file. |
| /CEIP | Optional | Enables App Controller to send anonymous feedback to Microsoft as part of the Customer Experience Improvement Program.  Does not enroll in CEIP if not specified. |
| /MU | Optional | Configures the server to use Microsoft Update.  Does not enroll in Microsoft update if not specified. |
| /acceptEula | Mandatory | Indicates that you have read, understood, and agree with the license terms. |

Example: Install App Controller

Use the following code example to install App Controller:

Setup.exe /Silent /SelfUpdate true /InstallPath “C:\AppController” /ServiceUsername “CONTOSO\AppControllerSrvAcct” /ServicePassword “P4ssw0rd!” /ServicePort 18623 /IP 10.1.2.3 /Port 444 /SslCert 2d8bfddf59a4a51a2a5b6286c22473108395624d /SQL “CONTOSOSQLSRV,1434\Instance1” /SQLdb AppControllerDatabase /AesKeyFilePath “C:\backup\AppControllerAesKey” /AesKeyPassword “P4ssw0rd$” /CEIP /MU /acceptEula

See Also

[Configuring App Controller](#z775b149a5351463bb39776dd73856b45)

[Uninstalling App Controller](#zc915667418ec4437bd23597d19eb71c5)

Troubleshooting System Center 2012 - App Controller

System Center 2012 - App Controller Release Notes

Configuring App Controller

Opening the App Controller Console

To use the App Controller console, client computers must be running a supported browser.

By default, users and groups in the local Administrators group are members of the App Controller Administrator role. Before other users can access the App Controller console, an App Controller Administrator must do one of the following:

 Connect App Controller to a VMM management server.

 Connect a Windows Azure subscription and create a self-service user role.

For more information about connecting VMM management servers, connecting Windows Azure subscriptions, and creating self-service user roles, see Managing Services and Virtual Machines.

To open the App Controller console in a Web browser

|  |
| --- |
| 1. In a Web browser, specify the console website in one of the following formats:   If the console website is using a non-default port, type https:// followed by the computer name of the web server, a colon (:), and then the port number. For example, type https://webserver:444.   If the console website is not using a dedicated port, then type https:// followed by the host header name.  2. If Silverlight 4 is not installed, click the graphic to download and run the installer.  3. On the logon page, provide the appropriate credentials, and then click Sign in. If single sign on is enabled you will not be prompted for credentials.  4. If you are a member of multiple user roles you will need to select a user role that will apply for this session. You can quickly change user roles by refreshing the browser window. |

Customize the Organization Logo

You can customize the organization logo of the App Controller console.

To customize the organization logo

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1. Navigate to the website root of the App Controller installation directory. By default, this is %PROGRAMFILES%\Microsoft System Center 2012\App Controller\wwwroot.  2. Create a backup of the default organization logos by renaming the files as follows:  a. Rename SC2012\_WebHeaderLeft\_AC.png to SC2012\_WebHeaderLeft\_AC.png.old  b. Rename SC2012\_WebHeaderRight\_AC.png to SC2012\_WebHeaderRight\_AC.png.old  3. Copy your logo into the wwwroot folder.  The images must meet the following requirements:   |  |  |  | | --- | --- | --- | | Location | Image Name | Size | | Top left | SC2012\_WebHeaderLeft\_AC.png | 287x44 | | Top right | SC2012\_WebHeaderRight\_AC.png | 108x16 |   Note  The format must be PNG with a transparent background. |

See Also

[Getting Started with System Center 2012 - App Controller](#z1434037b42994fa1913fafa691409f5c)

Managing Services and Virtual Machines

How to Back up and Restore System Center 2012 - App Controller

Other than that which is contained in the App Controller database, the App Controller server retains no information that requires a backup. The database can be restored in an existing environment without running App Controller Setup. You should run App Controller Setup again only for disaster recovery; specifically, to reinstall App Controller using an existing database.

To back up the App Controller database

|  |
| --- |
| 1. Start Windows PowerShell module for App Controller. For detailed instructions, see Using the App Controller Cmdlets.  2. Export the App Controller Advanced Encryption Standard (AES) key using the Export-SCACAesKey cmdlet.  3. Use standard database tools, such as SQL Server Management Studio, to back up the App Controller database. |

To restore the App Controller database

|  |
| --- |
| 1. Use standard database tools, such as SQL Server Management Studio, to restore the App Controller database.  2. If you run App Controller Setup again as part of a disaster recovery process, provide Setup with the AES key file that was exported during backup. |

See Also

[Getting Started with System Center 2012 - App Controller](#z1434037b42994fa1913fafa691409f5c)

Managing Services and Virtual Machines

Uninstalling App Controller

How to Uninstall the App Controller Server

You can use the following procedure to uninstall the App Controller server. Membership in the local Administrators group, or equivalent, on the computer that you are configuring is the minimum required to complete this procedure.

Note

If there is a problem with setup completing successfully, consult the log files that are located in the %LOCALAPPDATA%\AppController\logs folder.

To report a problem, go to the Submit Feedback page on Microsoft Connect. You must be a registered App Controller program participant on Microsoft Connect to report a problem.

To uninstall the App Controller server

|  |
| --- |
| 1. On the computer on which the App Controller server is installed, click Start, and then click Control Panel.  2. Under Programs, click Uninstall a program.  3. Under Name, double-click System Center 2012 - App Controller.  4. On the Repair or Uninstall App Controller page, select whether or not you want App Controller Setup to delete its SQL Server database during uninstallation, and then click Uninstall.  Note  If you chose not to delete the SQL Server database, you will be required to provide a path to export the encryption key and a password to encrypt the file. To reuse this database for a subsequent installation of App Controller you will need to use this encryption key and password.  After you click Uninstall, the Uninstalling components page appears and uninstallation progress is displayed.  5. After the App Controller server is uninstalled, on the Uninstall completed successfully page, click Close.  6. If you are planning to reinstall the App Controller server, restart the computer.  Uninstalling App Controller will not remove certificates for VMM library servers. For more information about removing certificates, see [How to Remove Certificates for VMM Library Servers](#zc2e782a43fe241d6a103394c64b3181f). |

How to Uninstall the Windows PowerShell Module for App Controller

You can use the following procedure to uninstall the Windows PowerShell Module for App Controller.

Membership in the local Administrators group, or equivalent, on the computer that you are configuring is the minimum required to complete this procedure.

Note

Uninstalling the App Controller server will also uninstall the Windows PowerShell module.

To uninstall the Windows PowerShell Module for App Controller

|  |
| --- |
| 1. On the computer on which the App Controller server is installed, click Start, and then click Control Panel.  2. Under Programs, click Uninstall a program.  3. Under Name, double-click Windows PowerShell Module for App Controller, and then click Yes. |

See Also

[How to Remove Certificates for VMM Library Servers](#zc2e782a43fe241d6a103394c64b3181f)

Managing User Roles

System Center 2012 - App Controller adds user role management capabilities for Windows Azure subscriptions or hosting service providers while also respecting user roles created in System Center 2012 – Virtual Machine Manager. Only user roles for Windows Azure subscriptions or hosting providers can be created in App Controller. VMM Administrators must manage VMM user roles by using the VMM console.

Important

Support for hosting service providers is available only in System Center 2012 Service Pack 1 (SP1).

In This Section

[About User Roles in App Controller](#z6ce927a64b094b46b35578b401d0a886)

|  |
| --- |
| Describes the types of user roles and which tasks they can perform in App Controller. |

[How to Manage the Administrators User Role](#z190afb26952a4a758688b35192e9824c)

|  |
| --- |
| Describes how to add or remove users from the App Controller Administrators user role. |

[How to Create a User Role in App Controller](#z2f4123d7a71541d79eafe39751015be5)

|  |
| --- |
| Describes how to create a user role in App Controller. |

See Also

[How to Delegate Users](#z6038dacc9eec40ea983b000e9b9ea909)

About User Roles in App Controller

Understanding User Roles in App Controller

There are two types of user roles in App Controller.

|  |  |
| --- | --- |
| User Role | Permissions |
| Administrator | Members of the Administrators user role can perform all administrative actions on all App Controller objects. This is a built-in group and cannot be deleted or renamed.  Note  VMM administrators in connected VMM management servers are not automatically added to the App Controller Administrators user role.  During Setup, this role is automatically populated with all supported users and groups in the local Administrators group of the computer on which App Controller is installed. |
| Self-Service User | Administrators can create one or more Self-Service user roles in which to delegate user access to Windows Azure subscriptions or hosting service providers. Self-Service users can deploy and manage services only to Windows Azure subscriptions or hosting service providers to which they have access.  Important  Support for hosting service providers is available only in System Center 2012 Service Pack 1 (SP1).  Additionally, Self-Service user roles can be designated as Read-only for the specified scope. |

See Also

[How to Manage the Administrators User Role](#z190afb26952a4a758688b35192e9824c)

[How to Create a User Role in App Controller](#z2f4123d7a71541d79eafe39751015be5)

How to Manage the Administrators User Role

The procedure in this section explains how to manage the Administrators user role in App Controller. Members of the Administrators user role in App Controller are not granted Administrator privileges in connected VMM servers unless they were specifically granted those permissions in VMM.

To add members to the Administrators user role

|  |
| --- |
| 1. In the Settings node, click User Roles, select the Administrators user role, and then click Properties.  2. On the Members tab, click Add.  3. In the Select Users or Groups dialog box, enter an Active Directory user account or security group name and then click Add. Each user or security group must be added one at a time.  Note  Use the format domain\user.  When you have finished adding users or groups, click OK. |

To remove members from the Administrators user role

|  |
| --- |
| 1. In the Settings node, click User Roles, select the Administrators user role, and then click Properties.  2. On the Members tab, select a member to remove and then click Remove. When you have finished removing users or groups, click OK. |

See Also

[Managing User Roles](#z6a971403573b4fa4be238831c9730d87)

How to Create a User Role in App Controller

The procedures in this section explain how to create a user role that can deploy and manage services to one or more Windows Azure subscriptions or hosting providers.

To create a user role

|  |
| --- |
| 1. In the Settings node, click User Roles, and then click New.  2. On the General tab, specify a User role name and Description. Then specify whether or not this user role is a Read-only role. A read-only role will not be able to make any changes to a Windows Azure subscription.  3. On the Members tab, add Active Directory users or groups to the role.  4. On the Scope tab, do one or both of the following:   Select any Azure subscriptions that you want the user role to access.   For System Center 2012 SP1 only: Under Service provider connections, select any hosting service providers that you want the user role to access.  5. Click OK. |

See Also

[How to Delegate Users](#z6038dacc9eec40ea983b000e9b9ea909)

Using App Controller Library Resources

In System Center 2012 - App Controller, you can use the Library page to manage file shares, templates, and resources for both System Center 2012 – Virtual Machine Manager (VMM) and Windows Azure.

The Library page displays a tree view of all libraries. By default, the root Library node is expanded to display the container nodes for Shares and Cloud Libraries.

Tip

For more detailed information about the structure and content of the App Controller Library, see [About the App Controller Library](#z86de089a34764f26a19077128728ea5e) in this section.

In This Section

[About the App Controller Library](#z86de089a34764f26a19077128728ea5e)

|  |
| --- |
| The App Controller Library is a collection of resources in which users can move, store, and share objects associated with VMM or Windows Azure clouds. |

[How to Add or Remove File Shares in the App Controller Library](#z0d3b60ac791c473e91fcda3c148b1df4)

|  |
| --- |
| Describes how to add or remove file shares in App Controller. |

[How to Add or Remove a Windows Azure Storage Account](#z9baefa62034b45089de6f1ec4f0aebc2)

|  |
| --- |
| Describes how to add or remove a Windows Azure storage account in App Controller. |

[How to Add or Remove a Windows Azure Storage Container](#z06f5de5d05b7467bbb63cb0078e5922c)

|  |
| --- |
| Describes how to add or remove a Windows Azure storage container in App Controller. |

[How to Copy Files from Shares to Public Clouds](#z457b96fe66ac434ebe3040bb8335811c)

|  |
| --- |
| Describes how to copy a file from a share to a public cloud in App Controller. |

[How to Copy Files from Shares to Private Clouds](#z25321947f0b74916b57982decec069f5)

|  |
| --- |
| Describes how to copy a file from a share to a private cloud in App Controller. |

[How to Deploy a Virtual Machine Template to a Private Cloud](#zfdff3624891e46c48d2fdb493934afd1)

|  |
| --- |
| Describes how to deploy a virtual machine template from the App Controller Library to a private cloud. |

[How to Copy Library Resources Between Clouds of the Same Type](#z39e53b754c4948b5b367b0e8aa5baecf)

|  |
| --- |
| Describes how to copy templates, storage containers, and other resources in App Controller. |

[How to Refresh VMM Library Server Certificates](#z5464bdab38a94a99a4b240d81f728e69)

|  |
| --- |
| Describes how to import SSL certificates when a new library server is added to the App Controller Library. |

Related Sections

Deploying Services and Virtual Machines

Managing Services and Virtual Machines

See Also

[Managing Connection Settings](#z4bcf97008ec44d8d85a73151afbf2e59)

[Managing Windows Azure Subscription Settings](#z354df432e4104898abacd8183082b02a)

[How to Connect to Public Clouds](#ze3620e33afab44cfa5c8c439b9b8386d)

How to Deploy a Virtual Machine

About the App Controller Library

The App Controller Library is a collection of resources associated with VMM or Windows Azure clouds that users can move, store, and share.

App Controller makes available three types of shared storage:

 File shares on your network

 Private cloud libraries

 Windows Azure storage accounts

Shares

The Shares node can contain a list of network file shares added to App Controller by administrators. Both administrators and self-service users can store files and resources they intend to move into public or private clouds. Access control to a share is managed by the file server. Administrators can add or remove file shares in the App Controller Library. Self-service users with proper permission are allowed to create or delete folders in a share, and copy and paste files between shares. Files can be copied from local shares to public or private cloud libraries.

To copy resources from a network file share to a private cloud, the App Controller machine account needs read access to the file share.

To copy resources from a private cloud to a network file share, the App Controller machine account needs write access to the file share.

See Also

[Using App Controller Library Resources](#z35c377827ccc416cb561d4b1bb6b568d)

How to Add or Remove File Shares in the App Controller Library

Adding a File Share to the App Controller Library

Administrators can add file shares to the App Controller Library. Share access control is managed by the file server. Administrators should verify that users have the appropriate access to a share before adding it to the App Controller Library.

To add a file share to the App Controller Library

|  |
| --- |
| 1. On the Library page, click Shares.  2. Click Add Share.  3. In the Add a network shared folder dialog box, enter the share path.  4. Click OK.  Note  If files will be copied to this share from a VMM cloud library, or from this share to a VMM cloud library, the App Controller machine account must be added to the file share permission list. |

Removing a File Share from the App Controller Library

Administrators can remove file shares no longer needed from the App Controller Library.

To remove a file share from the App Controller Library

|  |
| --- |
| 1. On the Library page, click Shares.  2. In the right pane, select the share to be removed.  3. Select Remove Share. |

See Also

[Using App Controller Library Resources](#z35c377827ccc416cb561d4b1bb6b568d)

How to Add or Remove a Windows Azure Storage Account

Users can add or remove Windows Azure storage accounts if they have access to the Windows Azure subscription.

To add a Windows Azure storage account

|  |
| --- |
| 1. On the Library page, expand the Windows Azure node.  2. Expand the Windows Azure subscription in which the new storage account should be created.  3. Click Create Storage Account in the taskbar.  4. In the Create Storage Account dialog box, enter the new account name.  Note  The storage account name must be between 3 and 24 characters in length and use lower-case letters and numbers only.  5. Select a geographical region or affinity group for the new storage account and then click OK. |

To delete a Windows Azure storage account

|  |
| --- |
| 1. On the Library page, expand Windows Azure.  2. Expand the Windows Azure subscription from which the existing storage account should be removed.  3. Click Delete.  4. Click Yes to delete the storage account. |

See Also

[How to Add or Remove a Windows Azure Storage Container](#z06f5de5d05b7467bbb63cb0078e5922c)

[Using App Controller Library Resources](#z35c377827ccc416cb561d4b1bb6b568d)

How to Add or Remove a Windows Azure Storage Container

Add a Windows Azure Storage Container

Users can add a Windows Azure storage container if they have access to the Windows Azure subscription.

To add a Windows Azure storage container

|  |
| --- |
| 1. On the Library page, expand the Windows Azure node.  2. Expand the Windows Azure subscription in which the new container should be created.  3. Select the Windows Azure storage account in which the new container should be created.  4. Click Create Container.  5. In the Create Container dialog box, enter the new container name. The container name must be a valid DNS name. For more information about naming containers, see [Naming and Referencing Containers, Blobs, and Metadata](http://go.microsoft.com/fwlink/?LinkId=220416).  6. Click OK. |

Delete a Windows Azure Storage Container

Users can remove a Windows Azure storage container if they have access to the Windows Azure subscription.

To delete a Windows Azure storage container

|  |
| --- |
| 1. On the Library page, expand Windows Azure.  2. Expand the Windows Azure subscription from which the existing container should be removed.  3. Select the Windows Azure storage account from which the existing container should be removed, then select the container.  4. Click Delete.  5. Click Yes in the Confirm delete dialog box. |

See Also

[How to Add or Remove a Windows Azure Storage Account](#z9baefa62034b45089de6f1ec4f0aebc2)

[Using App Controller Library Resources](#z35c377827ccc416cb561d4b1bb6b568d)

How to Copy Files from Shares to Public Clouds

Copying Files from Shares to Windows Azure Storage

Authorized users can copy files from shares to their corresponding public cloud libraries.

To copy files from a share to Windows Azure

|  |
| --- |
| 1. Go to the Library page and navigate to the share from which files should be copied.  2. Select the file or files to be copied.  3. Click Copy.  4. Navigate to the Windows Azure storage container.  5. Click Paste. |

Copying VHD Files from a Share to a Windows Azure Container

Authorized users can copy VHD files from shares to their corresponding Windows Azure image container. The container contains virtual hard disk files used by the VMRole in Windows Azure. Only .vhd files can be copied to the image container.

To copy VHD files from shares to a Windows Azure container

|  |
| --- |
| 1. Go to the Library page and navigate to the share from which files should be copied.  2. Navigate to the directory from which files should be copied.  3. Select a single file with a .vhd file name extension.  4. Click Copy.  5. Navigate to the Windows Azure container.  6. Click Paste.  7. In the Copy a virtual hard disk dialog, enter a new name if necessary.  8. If the disk is a base disk, select a region or affinity group. If the disk is a differencing disk, click Select to select the parent disk. Note the differencing disk will be placed at the same region or affinity group of the parent disk.  9. Click OK. |

See Also

[How to Copy Files from Shares to Private Clouds](#z25321947f0b74916b57982decec069f5)

[How to Copy Library Resources Between Clouds of the Same Type](#z39e53b754c4948b5b367b0e8aa5baecf)

[How to Add or Remove File Shares in the App Controller Library](#z0d3b60ac791c473e91fcda3c148b1df4)

[Using App Controller Library Resources](#z35c377827ccc416cb561d4b1bb6b568d)

How to Copy Files from Shares to Private Clouds

Copying Files from a Share to Private Cloud Libraries

VMM Administrators can copy files from local shares to any VMM cloud library. VMM users can copy files from local shares to folders in private cloud libraries.

To copy files from shares to a VMM cloud library

|  |
| --- |
| 1. Go to the Library page and navigate to the share from which files should be copied.  2. Navigate to the directory from which files should be copied.  3. Select file or files to be copied.  4. Click Copy.  5. Navigate to the VMM Cloud Library.  6. Click Paste. |

See Also

[How to Copy Files from Shares to Public Clouds](#z457b96fe66ac434ebe3040bb8335811c)

[How to Copy Library Resources Between Clouds of the Same Type](#z39e53b754c4948b5b367b0e8aa5baecf)

[How to Add or Remove File Shares in the App Controller Library](#z0d3b60ac791c473e91fcda3c148b1df4)

[Using App Controller Library Resources](#z35c377827ccc416cb561d4b1bb6b568d)

How to Copy Library Resources Between Clouds of the Same Type

Copying Resources Between Two Windows Azure Subscriptions

Resources can be copied between Windows Azure subscriptions.

To copy resources from one Windows Azure subscription to another

|  |
| --- |
| 1. Go to the Library page and navigate to the Windows Azure storage container from which the files should be copied.  2. Select files to be copied and click Copy.  3. Navigate to the destination Windows Azure storage container.  4. Click Paste. |

Copying VMM Templates Between Two VMM Servers

VMM virtual machine templates or service templates can be copied between two VMM servers. VMM Administrators can select any destination VMM cloud library. VMM self-service users can select their corresponding folders in private cloud libraries.

To copy a VMM template between two VMM servers

|  |
| --- |
| 1. Go to the Library page and navigate to the VMM template node from which a virtual machine template or service template should be copied.  2. Select the template you want to copy and click Copy.  3. Navigate to the destination VMM cloud library share.  4. Click Paste.  5. In the Copy Template dialog box, for each dependent resource of the template, select either copy to destination or map to existing.  6. Click OK.  Note  If files are copied to destination VMM cloud libraries, temporary storage is needed. By default, the temporary storage location is on the App Controller server under %programdata%\Microsoft\System Center\App Controller. It can be updated to a network share using the PowerShell cmdlet Set-SCACTemporaryStorage. The App Controller computer account must be added to the network share permission list. |

See Also

[Using App Controller Library Resources](#z35c377827ccc416cb561d4b1bb6b568d)

How to Deploy a Virtual Machine Template to a Private Cloud

To deploy a virtual machine template to a private cloud

|  |
| --- |
| 1. Go to the Library page and navigate to the VMM server in which the template is stored.  2. Expand the Templates node and then select the template to be deployed.  3. Click Deploy in the taskbar.  4. In the Select a cloud for this deployment dialog box, select the cloud to deploy the template to and then click OK.  5. In the New Deployment dialog box, configure the new virtual machine or service.  6. Click Deploy. |

See Also

Deploying Services and Virtual Machines

Managing Services and Virtual Machines

How to Refresh VMM Library Server Certificates

When a new library server is added to a VMM server, new SSL certificates need to be imported to allow file copying to and from the new library share.

To refresh VMM server certificates

|  |
| --- |
| 1. In the App Controller console, expand the Settings node.  2. Click Connections.  3. Select the VMM server with the new library share from the list view.  4. Click Refresh Certificates in the taskbar.  Note  In order for the refresh to succeed, users need to be part of all of the following roles: the local administrator of the App Controller server, local administrator of the VMM server, and VMM administrator. |

See Also

[Using App Controller Library Resources](#z35c377827ccc416cb561d4b1bb6b568d)

Setting up Public and Private Clouds

Use System Center 2012 - App Controller to connect to and manage public and private clouds, and to deploy services to them. Users who manage public and private clouds must be members of the Administrator user role. For more information about user roles, see [Managing User Roles](#z6a971403573b4fa4be238831c9730d87).

Important

In this release of App Controller, you can only connect to Windows Azure subscriptions (public clouds) and System Center 2012 – Virtual Machine Manager (VMM) clouds.

In App Controller, the Clouds page displays the following information:

 A list of all public and private clouds, further grouped by connection name.

 The properties of each public and private cloud to which App Controller is connected.

 Resources used and available on private clouds.

 Tasks you can perform on a selected public or private cloud.

Information on the clouds page can be viewed as a list, or as tiles. Use the tile and list icons on the taskbar to switch between card and list.

In This Section

[How to Connect to Public Clouds](#ze3620e33afab44cfa5c8c439b9b8386d)

|  |
| --- |
| Describes how to connect a Windows Azure subscription to App Controller. |

[How to Connect to Private Clouds](#ze973263042f34846a9220513c4b07672)

|  |
| --- |
| Describes how to connect a System Center 2012 – Virtual Machine Manager (VMM) management server to App Controller. |

[How to Connect to a Hosting Provider in System Center 2012 SP1](#z5f2729ef96474f5fbb3927ea8fc3f0e6)

|  |
| --- |
| Describes how to connect a hosting service provider to App Controller. |

[How to Remove a Connection to a Public Cloud](#z603b11ccb7c543edb29fd0bd6625065e)

|  |
| --- |
| Describes how to remove a Windows Azure subscription in App Controller. |

[How to Remove a Connection to a Private Cloud](#z495afbde147c4ae1bbc8300e16886e93)

|  |
| --- |
| Describes how to remove a VMM server in App Controller. |

[How to Remove Certificates for VMM Library Servers](#zc2e782a43fe241d6a103394c64b3181f)

|  |
| --- |
| Describes how to remove SSL certificates associated with VMM library servers. |

[How to Delegate Users](#z6038dacc9eec40ea983b000e9b9ea909)

|  |
| --- |
| Describes how to create a App Controller user role profile and define which users to add as members of this user role. |

[How to View or Change Run As Accounts](#zf9ded84421c141b5ba3bedbd081c5668)

|  |
| --- |
| Describes how to create, edit or delete Run As accounts on private clouds. |

[How to View or Change Public Cloud Properties](#z796fe227b02347d9be0379ef86bfa650)

|  |
| --- |
| Describes how to view or change the properties of a public cloud. |

[How to View or Change Private Cloud Properties](#z0463d0885b9a43cb99e8a67ce5b9d786)

|  |
| --- |
| Describes how to view or change the properties of a private cloud. |

[How to View Public or Private Cloud Usage](#zc9606d8e496a4f7a8433e94e7ecf5c7d)

|  |
| --- |
| Describes how to view public and private cloud usage information. |

[How to View or Change Cloud Services and Certificates](#z8e3d6e8f63c44981b6049738869a883c)

|  |
| --- |
| Describes how to view or change the properties of a public or private cloud. |

[Managing Windows Azure Subscription Settings](#z354df432e4104898abacd8183082b02a)

|  |
| --- |
| Describes how to manage Windows Azure subscription settings. |

[Managing Connection Settings](#z4bcf97008ec44d8d85a73151afbf2e59)

|  |
| --- |
| Describes how to manage public and private cloud connection settings. |

[How to View the Status of a Job](#z023a03b5aafb43c6acf0c10bbd34f1dd)

|  |
| --- |
| Describes how to view the status of tasks you perform in App Controller. |

Related Sections

[Getting Started with System Center 2012 - App Controller](#z1434037b42994fa1913fafa691409f5c)

Deploying Services and Virtual Machines

Managing Services and Virtual Machines

Using the Windows PowerShell module for App Controller

How to Connect to Public Clouds

Connecting a Windows Azure Subscription to App Controller

Certificates are used to set up trust between the Windows Azure management API and App Controller. This authentication allows App Controller to call on the Windows Azure API when you perform tasks such as deploying services or change configuration properties. The service certificate, or Personal Information Exchange certificate (.pfx file), contains a private key. App Controller stores this certificate in the App Controller database. Since the certificate contains the private key, you need to provide the password so that App Controller can use the private key. The management certificate (.cer file) contains only the public key, which is kept in Windows Azure for accessing the API. Windows Azure allows customers to create their own management certificates, either self-signed certificates or using their preferred certification authority (CA). By giving Windows Azure the public key and keeping the private key local, the authentication can be completed.

If you are creating a certificate, you will need to export the certificate twice—once as a .cer file, and then a second time as a .pfx file, for use in App Controller. For more information about how to create and export certificates for connections to Windows Azure subscriptions, see [How to Create a Management Certificate](http://go.microsoft.com/fwlink/?LinkId=220281) and [How to Add a Management Certificate to a Windows Azure Subscription](http://go.microsoft.com/fwlink/?LinkId=241722) in the Windows Azure Platform section of the MSDN Library.

You may need to configure proxy configuration settings before adding subscriptions. For information on proxy configuration, see [Managing Connection Settings](#z4bcf97008ec44d8d85a73151afbf2e59).

Important

You must be a member of the App Controller Administrator user role in order to perform the following procedures. For more information about user roles, see [Managing User Roles](#z6a971403573b4fa4be238831c9730d87).

To connect App Controller to a Windows Azure subscription

|  |
| --- |
| 1. On the Clouds page, click Connect and then click Windows Azure Subscription.  2. In the Connect dialog box, enter a name for this subscription. This name is displayed in the Name column of the Clouds page.  3. Add an optional description in the Description text box.  4. In the Subscription ID field, enter the subscription ID for this connection. The Windows Azure subscription ID is a GUID and can be found in the Windows Azure Management Portal.  5. To import the required management certificate, select the Personal Information Exchange (.pfx) file for the public key you uploaded to Windows Azure and enter the password for the certificate.  6. Click OK to create the connection. |

Tip

When you add a Windows Azure subscription, it might take some time for tasks related to that subscription to be displayed as available. To quickly refresh the view, close the App Controller browser windows, and connect again to the App Controller site.

See Also

[How to Refresh VMM Library Server Certificates](#z5464bdab38a94a99a4b240d81f728e69)

[How to View the Status of a Job](#z023a03b5aafb43c6acf0c10bbd34f1dd)

[Managing Connection Settings](#z4bcf97008ec44d8d85a73151afbf2e59)

[Managing Windows Azure Subscription Settings](#z354df432e4104898abacd8183082b02a)

[How to Connect to Private Clouds](#ze973263042f34846a9220513c4b07672)

How to Connect to Private Clouds

Connecting a System Center 2012 – Virtual Machine Manager (VMM) Server to App Controller

To connect App Controller to a VMM server

|  |
| --- |
| 1. On the Clouds page, click Connect and then click VMM Server.  2. In the Connect dialog box, enter a name for this connection. This name is displayed in the Name column of Clouds page.  3. Add an optional description in the Description text box.  4. In the Server name text box, enter the fully qualified domain name (FQDN) of the VMM management server.  5. In the Port field, enter a port number that matches the port used by the VMM management server (default: 8100).  6. Check Automatically import SSL certificates if you plan to copy files and templates to and from VMM cloud libraries.  Note  SSL certificates must be imported to the App Controller server in order to copy files or templates to and from VMM cloud libraries. In order for the import to succeed, users need to be part of all of the following roles: the local administrator of the App Controller server, local administrator of the VMM server, and VMM administrator.  7. Click OK to create the connection.  You may then be asked to select which VMM user role to use from the new VMM server connection for the current session. |

See Also

[How to Refresh VMM Library Server Certificates](#z5464bdab38a94a99a4b240d81f728e69)

[How to View the Status of a Job](#z023a03b5aafb43c6acf0c10bbd34f1dd)

[Managing Connection Settings](#z4bcf97008ec44d8d85a73151afbf2e59)

[Managing Windows Azure Subscription Settings](#z354df432e4104898abacd8183082b02a)

[How to Connect to Public Clouds](#ze3620e33afab44cfa5c8c439b9b8386d)

How to Connect to a Hosting Provider in System Center 2012 SP1

Connecting a Hosting Provider to App Controller

The information in this topic applies only to System Center 2012 SP1.

Certificates are used to set up trust between the Service Provider Framework (SPF) management API and App Controller. This authentication allows App Controller to call on the SPF API when you perform tasks such as deploying services or changing configuration properties. The tenant certificate, or Personal Information Exchange certificate (.pfx file), contains a private key. App Controller stores this certificate in the App Controller database. Since the certificate contains the private key, you need to provide the password so that App Controller can use the private key. The tenant certificate (.cer file) in SPF that corresponds to the tenant certificate in App Controller contains only the public key, which is kept in SPF for accessing the API. SPF allows customers to create their own management certificates, either self-signed certificates or using their preferred certification authority (CA). By giving SPF the public key and keeping the private key local, the authentication can be completed.

If you are creating a certificate, you will need to export the certificate twice—once as a .cer file, and then a second time as a .pfx file, for use in App Controller. You may need to configure proxy configuration settings before adding subscriptions. For information on proxy configuration, see [Managing Connection Settings](#z4bcf97008ec44d8d85a73151afbf2e59).

Important

The tenant certificate in SPF must be validated by the App Controller server. Ensure that the certificate is:

 Not expired.

 Issued by a trusted certification authority (CA). However, if you are testing with a self-issued certificate created by IIS, you must add the certificate to the Trusted Root Certification Authorities store of the local machine account.

 The common name (CN) that is used in the Subject attribute of the certificate must match the fully qualified domain name (FQDN) or short computer name that is resolved by App Controller. However, if you are testing this feature, you can disable validation by adding the following code snippet to install\_folder\api\bin\Microsoft.SystemCenter.CloudManager.Providers.SpfVmm.exe.config:

<system.net>

<settings>

<httpListener unescapeRequestUrl="false"/>

<servicePointManager checkCertificateName="false" checkCertificateRevocationList="false" />

</settings>

</system.net>

To connect App Controller to a hosting provider

|  |
| --- |
| 1. On the Settings page, expand Connections in the navigation pane, click Connect and then click SPF.  2. In the Add an external service provider connection dialog box, enter a name that you can use to identify this hosting provider connection. This name will be displayed in the Connection Name column of the Clouds page.  3. Add an optional description in the Description text box.  4. In the Service location box, enter the URL of the hosting provider management service for this connection. In this release, that will be https://SPF\_server\_name:8090/SC2012/VMM/Microsoft.Management.Odata.svc, where SPF\_server\_name is the name of the SPF server at the hosting provider.  5. To import the required management certificate, select the Personal Information Exchange (.pfx) file that you provided to the hosting provider and enter the password for the certificate.  6. Click OK to create the connection. |

See Also

How to Deploy a Virtual Machine

How to Remove a Connection to a Public Cloud

When you remove a connection to a public or private cloud in App Controller, services, virtual machines, and library resources associated with those clouds will no longer be visible in the App Controller console. Those objects will not be deleted by removing a connection to a public or private cloud.

Tip

When you remove a Windows Azure subscription, it might take some time for tasks related to that subscription to be displayed as unavailable. To quickly refresh the view, close the App Controller browser windows, and connect again to the App Controller site.

To remove a connection to a Windows Azure subscription

|  |
| --- |
| 1. In the navigation pane, click Settings and then click Subscriptions.  2. In the list of Windows Azure subscriptions, select the subscription you want to remove and then click Remove.  3. Click OK to remove the selected subscription. |

See Also

[Managing Connection Settings](#z4bcf97008ec44d8d85a73151afbf2e59)

[Managing Windows Azure Subscription Settings](#z354df432e4104898abacd8183082b02a)

[How to View or Change Cloud Services and Certificates](#z8e3d6e8f63c44981b6049738869a883c)

[How to Remove a Connection to a Private Cloud](#z495afbde147c4ae1bbc8300e16886e93)

How to Remove a Connection to a Private Cloud

When you remove a connection to a public or private cloud in App Controller, services, virtual machines, and library resources associated with those clouds will no longer be visible in the App Controller console. Those objects will not be deleted by removing a connection to a public or private cloud.

To remove a connection to a VMM management server

|  |
| --- |
| 1. In the navigation pane, click Settings and then click Connections.  2. In the list of VMM management server connections, select the connection you want to remove, and then click Remove.  3. Click OK to remove the selected connection.  Note  If any SSL certificates are associated with this connection, they must be manually removed. For more information about removing certificates, see [How to Remove Certificates for VMM Library Servers](#zc2e782a43fe241d6a103394c64b3181f). |

See Also

[Managing Connection Settings](#z4bcf97008ec44d8d85a73151afbf2e59)

[Managing Windows Azure Subscription Settings](#z354df432e4104898abacd8183082b02a)

[How to View or Change Cloud Services and Certificates](#z8e3d6e8f63c44981b6049738869a883c)

[How to Remove a Connection to a Public Cloud](#z603b11ccb7c543edb29fd0bd6625065e)

How to Remove Certificates for VMM Library Servers

To remove certificates for VMM library servers

|  |
| --- |
| 1. On the App Controller server, open the Certificate Manager MMC (certmgr.msc).  2. Open the Trusted People store.  3. Delete the certificates for the VMM servers that are no longer needed.  Note  Certificates will have a friendly name that starts with SCVMM\_CERTIFICATE\_KEY\_CONTAINER. |

See Also

[How to Remove a Connection to a Public Cloud](#z603b11ccb7c543edb29fd0bd6625065e)

How to Delegate Users

Delegating Users’ Access to Private Clouds

Use the System Center 2012 – Virtual Machine Manager (VMM) console to provide users with access to VMM clouds.

Delegating Users’ Access to Public Clouds

Before you can assign a user access to a Windows Azure subscription, you must first create a user role so you can add the user as a member of that role. A user role defines which permissions a specified group of users has to public clouds. For more information about user roles, see [Managing User Roles](#z6a971403573b4fa4be238831c9730d87).

If you have not yet created a user role, follow the steps in [How to Create a User Role in App Controller](#z2f4123d7a71541d79eafe39751015be5). This topic also includes the steps required to delegate a user access to a Windows Azure subscription.

Delegating Users’ Access to Hosting Service Providers

For System Center 2012 SP1 only: Before you can assign a user access to a hosting service provider, you must first create a user role so you can add the user as a member of that role. A user role defines which permissions a specified group of users has to public clouds. For more information about user roles, see [Managing User Roles](#z6a971403573b4fa4be238831c9730d87).

If you have not yet created a user role, follow the steps in [How to Create a User Role in App Controller](#z2f4123d7a71541d79eafe39751015be5). This topic also includes the steps required to delegate a user access to a hosting service provider.

See Also

[How to Create a User Role in App Controller](#z2f4123d7a71541d79eafe39751015be5)

[Managing User Roles](#z6a971403573b4fa4be238831c9730d87)

How to View or Change Run As Accounts

To view or change Run As accounts on a private cloud

|  |
| --- |
| 1. In the navigation pane, click Clouds. Select a private cloud from the list and then click Manage Run As Accounts in the taskbar.  2. Click New to add an account.  3. Select an account from the list and click Edit to change the account.  4. Select an account from the list and click Delete to remove the account. A Run As account can only be deleted by the user who created the Run As account.  Note  To share a Run As Account with other users, it is necessary to use either Windows PowerShell or the VMM console to add permissions to the Run As account. |

See Also

[Setting up Public and Private Clouds](#zc860fdaff9124fdfb3378710055dab45)

How to View or Change Public Cloud Properties

The following section describes the Windows Azure subscription properties that can be changed in App Controller. To view or change the connection properties of a private or public cloud, see [Managing Connection Settings](#z4bcf97008ec44d8d85a73151afbf2e59).

Configuring Windows Azure Subscription Properties

After you connect to a Windows Azure subscription in App Controller, you can make changes to the following properties:

 Name—a display name that you can create to identify this subscription. This name will be displayed on the Clouds page in the Clouds column of the list view.

 Description—an optional description you can use to provide more information about the subscription.

 Subscription ID—a Windows Azure subscription ID, obtained from the Windows Azure Management Portal. This value cannot be changed after it has been added.

 Management certificate—an X.509 v3 certificate used to authenticate App Controller with Windows Azure to manage subscription resources.

 Management certificate password—the password created for use with the Management certificate.

Note

For more information about how to create and export certificates for connections to Windows Azure subscriptions, see [How to Connect to Public Clouds](#ze3620e33afab44cfa5c8c439b9b8386d).

To change Windows Azure subscription properties

|  |
| --- |
| 1. On the Clouds page, select the Windows Azure subscription you want to change and then click Properties in the taskbar.  Tip  You can also click Subscriptions under the Settings node of the navigation pane to change Windows Azure subscription properties. For more information about changing these settings from the Settings node, see [Managing Windows Azure Subscription Settings](#z354df432e4104898abacd8183082b02a).  2. In the Name text box, enter a new display name for this subscription.  3. In the Description text box, enter an optional description.  4. To import the management certificate, browse for and then select the Personal Information Exchange (.pfx) certificate.  5. In the Management certificate password text box, enter the password for the certificate you selected in the previous step.  6. Click OK to save your changes. |

See Also

[Managing Connection Settings](#z4bcf97008ec44d8d85a73151afbf2e59)

[How to View or Change Private Cloud Properties](#z0463d0885b9a43cb99e8a67ce5b9d786)

How to View or Change Private Cloud Properties

The following section describes how to change private cloud properties in App Controller.

To Configure Private Cloud Properties

|  |
| --- |
| 1. To change the connection name and description for a private cloud, proceed as described in [Managing Connection Settings](#z4bcf97008ec44d8d85a73151afbf2e59).  2. To perform other operations on VMM clouds, use the System Center 2012 – Virtual Machine Manager (VMM) console. |

See Also

[How to View or Change Public Cloud Properties](#z796fe227b02347d9be0379ef86bfa650)

How to View Public or Private Cloud Usage

Switching to the card view allows you to view the usage of private and public clouds.

To view public and private cloud usage

|  |
| --- |
| 1. Click the Clouds node.  2. If a list of clouds is displayed, click the toolbar icon to switch to the card view. The tooltip is “Show items as cards.” For each cloud, the following usage information is displayed.   Private Clouds—Displays the number of services running in each private cloud, and also the number of resources used and available for the following resources:   Virtual machines   Processors   Memory   Storage   Public Clouds—Displays the number of deployed services in each Windows Azure subscription and will identify if any services are currently stopped, or if a service has only one instance running. Stopped services continue to accrue charges while services with only one instance are not covered with the Windows Azure compute Service Level Agreement (SLA). |

See Also

Overview of the App Controller Console

[Managing Windows Azure Subscription Settings](#z354df432e4104898abacd8183082b02a)

[Managing Connection Settings](#z4bcf97008ec44d8d85a73151afbf2e59)

How to View or Change Cloud Services and Certificates

The following section describes how to view, add, and delete cloud services in a Windows Azure subscription, as well as how to manage certificates for a cloud service.

Note

A cloud service is a container for your service deployments in Windows Azure. Your subscription may have a limit on the number of cloud services that can be created. If you reach this limit you will not be able to create a cloud service until an existing cloud service is deleted.

For System Center 2012 SP1 only: For information managing certificates for a connection to a hosting service provider, see [How to Connect to a Hosting Provider in System Center 2012 SP1](#z5f2729ef96474f5fbb3927ea8fc3f0e6).

To add or delete a certificate to a cloud service

|  |
| --- |
| 1. From the Clouds page, select a Windows Azure subscription from the list and click Manage Cloud services in the task bar.  2. Select a cloud service from the list and click Certificates.  3. To add a certificate to the cloud service, click Add Certificate.  The certificate must be in either a Windows Azure storage account or on a network file share that is already added to App Controller. The certificate is a PFX file, and to access the file you will need to enter the password used to protect the PFX file. When you add a certificate to a cloud service, the certificate is uploaded to the certificate store of the Windows Azure subscription.  4. To delete a certificate from the cloud service, select the certificate you want to delete and click Remove Certificate.  When you delete a certificate, the certificate is deleted from the certificate store of the Windows Azure subscription and will no longer be available for use by services deployed in the subscription. |

To create a new cloud service

|  |
| --- |
| 1. From the Clouds page, select a Windows Azure subscription from the list and click Manage Cloud services in the task bar.  2. Click Create to create a new cloud service.  3. Enter a name for the cloud service and an optional description.  4. Enter a public URL for the cloud service.  Note  The public URL you give the new cloud service must be unique across Windows Azure.  5. Select a region in which to deploy the new cloud service.  Note  When you create a cloud service, you must specify a geographical location for it. You can do this either by specifying a geographic location or by specifying that the service should be part of an affinity group. |

To delete a cloud service

|  |
| --- |
| 1. From the Clouds page, select a Windows Azure subscription from the list and click Manage Cloud services in the task bar.  2. Select the cloud service you want to delete from the list and then click Delete.  A cloud service can only be deleted if there are no services deployed to the cloud service. If a cloud service has certificates, the certificates will be deleted from the certificate store when the cloud service is deleted.  Note  If you are creating a new cloud service, the public URI that you give your cloud service must be unique across Windows Azure. When you create a cloud service, you must specify a geographical location for it. You can do this either by specifying a data geographic location or by specifying that the service should be part of an affinity group. Additionally, you can upload certificates for use of deployments in the cloud service. Certificates can be used by a service for many purposes including SSL for a web role or encrypting remote desktop passwords. |

See Also

Deploying Services and Virtual Machines

Managing Services and Virtual Machines

[Setting up Public and Private Clouds](#zc860fdaff9124fdfb3378710055dab45)

Managing Windows Azure Subscription Settings

In order to add a Windows Azure subscription, you first need to create and export a Personal Information Exchange certificate (.pfx). This certificate is used as a service certificate and is needed for creating a remote desktop connection. For more information about how to create and export certificates for connections to Windows Azure subscriptions, see [How to Connect to Public Clouds](#ze3620e33afab44cfa5c8c439b9b8386d).

When you remove a Windows Azure subscription, services and library resources associated with that public cloud will no longer be visible in the App Controller console; however they will not be removed from the associated Windows Azure subscription.

To add a Windows Azure subscription to App Controller

|  |
| --- |
| 1. In the Settings node, select Subscriptions and then click Add.  2. In the Name field, enter a name for this subscription. This name is displayed in the Name column of the Subscriptions page.  3. Add an optional description in the Description text box.  4. In the Subscription ID field, enter the subscription ID for this connection. Windows Azure subscription IDs can be found in the Windows Azure Management Portal.  5. To import the required management certificate, select the Personal Information Exchange (.pfx) file you previously exported and enter the password you created for that certificate.  6. Click OK to add the subscription. |

To change Windows Azure subscription properties

|  |
| --- |
| 1. Click Subscriptions under the Settings node of the navigation pane, select the Windows Azure subscription you want to change and then click Properties in the taskbar.  2. In the Name text box, change the display name for this subscription.  3. In the Description text box, enter or change the optional description.  4. To change the management certificate, browse for and then select the Personal Information Exchange (.pfx) certificate to import it.  5. In the Management certificate password text box, enter the password for the certificate you selected in the previous step.  6. Click OK to save your changes. |

To remove a Windows Azure subscription

|  |
| --- |
| 1. In the Settings node, click Subscriptions.  2. In the list of Windows Azure subscriptions, select the subscription you want to remove and then click Remove.  3. Click OK to remove the selected subscription. |

See Also

[How to Connect to Public Clouds](#ze3620e33afab44cfa5c8c439b9b8386d)

[How to View or Change Public Cloud Properties](#z796fe227b02347d9be0379ef86bfa650)

[How to Remove a Connection to a Public Cloud](#z603b11ccb7c543edb29fd0bd6625065e)

Managing Connection Settings

Configuring Windows Azure Subscription Connection Properties

You can make changes to the following properties of the Windows Azure connection:

 Proxy settings—the fully qualified domain name (FQDN) and port number of a proxy server, if required, for network access.

 Proxy server credentials—the user name and password, if required, for the proxy server.

To change the properties of a Windows Azure subscription connection

|  |
| --- |
| 1. In the Settings node, click Connections, select the Windows Azure connection you want to change, and then click Properties.  2. In the Proxy settings text box, enter the address and port number of your proxy server.  3. If credentials are required to use the proxy server, check This proxy server requires credentials and enter the user name and password associated with the proxy server.  4. Click OK to save your changes. |

Configuring VMM Management Server Connection Properties

After you connect to a VMM management server in App Controller, you can make changes to the following properties:

 Connection name—a display name that you can use to identify this connection.

 Description—an optional description you can use to provide more information about the connection.

To change the properties of a Virtual Machine Manager for System Center 2012 server connection

|  |
| --- |
| 1. In the Settings node, select Connections, select the VMM connection you want to change, and then click Properties.  2. In the Connection name text box, change the name you want to use to identify this connection.  3. In the Description text box, enter an optional description for this connection.  4. Click OK to save your changes. |

See Also

[Managing Windows Azure Subscription Settings](#z354df432e4104898abacd8183082b02a)

[How to Connect to Public Clouds](#ze3620e33afab44cfa5c8c439b9b8386d)

[How to View or Change Public Cloud Properties](#z796fe227b02347d9be0379ef86bfa650)

How to View the Status of a Job

App Controller will periodically flush jobs from its database if the SQL Server Agent service is running.

To view the status of a job

|  |
| --- |
| 1. To view the status of a job, click the Jobs node.  2. A list of jobs is displayed. Click Show recent or Show all to toggle the view of jobs to show only recent jobs (in the last 48 hours) or all jobs.  Note  The App Controller Administrator can view jobs from all users. A self-service user can only view jobs that the user has initiated.   A friendly name for the job is displayed in the Job column.   The Target column for a job displays the resource that was created or modified.   The Status column shows the job completion status: In Progress, Failed, or Completed.   The Owner column displays which user initiated the job.   The Start Time and End Time columns show when the job started and ended.  When you select a job, the details of the job are displayed in the details pane below.   For some jobs, the Location field displays a link to the cloud or service in which the job was performed. Clicking this link takes you to the Clouds or Services page.   The Job ID is the ID of the job in the target cloud—VMM or Windows Azure. This information is useful, when following up with the VMM Administrator regarding failed jobs.   For Command Parameters, click the drop-down arrow to view input parameters provided by the user.   For failed jobs, click the Error drop-down arrow to display a detailed error message. |

To view the status of a job in progress

|  |
| --- |
| 1. When a job is created, App Controller displays a job notification in the status bar.  2. Click the job notification. The Jobs view is displayed.  3. A job in progress is displayed with the status In Progress in the Status column. |

To change the retention period for job history

|  |
| --- |
| 1. Start Windows PowerShell module for App Controller. For detailed instructions, see Using the App Controller Cmdlets.  2. Provide a new value for the retention period using the Set-SCACAdminSetting cmdlet  Note  Increasing the retention period will cause the Jobs view to take longer to open. For better performance with longer retention periods, we recommend that you archive the job table to a separate database or table. |

See Also

[Setting up Public and Private Clouds](#zc860fdaff9124fdfb3378710055dab45)

How to Install a Language Pack

To install a language pack

|  |
| --- |
| 1. In the LanguagePack folder on your App Controller installation media, right-click ACLanguagePack.msi, and then click Run as administrator.  2. Review the license terms, select the I accept the terms in the License Agreement check box, and then click Install.  3. After setup is complete, click Finish. |

To uninstall a language pack

|  |
| --- |
| 1. On the computer on which the App Controller server is installed, click Start, and then click Control Panel.  2. Under Programs, click Uninstall a program.  3. Under Name, double-click Language Pack for App Controller.  4. Click Yes in the confirmation dialog box. |

Privacy Statement for System Center 2012 - App Controller

Microsoft is committed to protecting your privacy, while delivering software that brings you the performance, power, and convenience you desire in your personal computing. This privacy statement explains many of the data collection and use practices of App Controller in System Center 2012 (“App Controller”) software. It does not apply to other online or offline Microsoft sites, products, or services.

App Controller runs on Windows Server and empowers application owners to easily configure, deploy and manage services, through a common self-service experience across private and public clouds. After installing App Controller, application owners utilize a web-based interface that presents a customized view of resources based on their role in the organization, and enables them to focus on managing services rather than servers. Application owners have visibility and control of their private and public cloud services, with precise control of features at each layer.

Collection and Use of Your Information

The information we collect from you will be used by Microsoft and its controlled subsidiaries and affiliates to enable the features you are using and provide the service(s) or carry out the transaction(s) you have requested or authorized. It may also be used to analyze and improve Microsoft products and services.

We may send certain mandatory service communications such as welcome letters, billing reminders, information on technical service issues, and security announcements. Some Microsoft services may send periodic member letters that are considered part of the service. We may occasionally request your feedback, invite you to participate in surveys, or send you promotional mailings to inform you of other products or services available from Microsoft and its affiliates.

In order to offer you a more consistent and personalized experience in your interactions with Microsoft, information collected through one Microsoft service may be combined with information obtained through other Microsoft services. We may also supplement the information we collect with information obtained from other companies. For example, we may use services from other companies that enable us to derive a general geographic area based on your IP address in order to customize certain services to your geographic area.

Except as described in this statement, personal information you provide will not be transferred to third parties without your consent. We occasionally hire other companies to provide limited services on our behalf, such as packaging, sending and delivering purchases and other mailings, answering customer questions about products or services, processing event registration, or performing statistical analysis of our services. We will only provide those companies the personal information they need to deliver the service, and they are prohibited from using that information for any other purpose.

Microsoft may access or disclose information about you, including the content of your communications, in order to: (a) comply with the law or respond to lawful requests or legal process; (b) protect the rights or property of Microsoft or our customers, including the enforcement of our agreements or policies governing your use of the services; or (c) act on a good faith belief that such access or disclosure is necessary to protect the personal safety of Microsoft employees, customers, or the public. We may also disclose personal information as part of a corporate transaction such as a merger or sale of assets.

Information that is collected by or sent to Microsoft by App Controller may be stored and processed in the United States or any other country in which Microsoft or its affiliates, subsidiaries, or service providers maintain facilities. Microsoft abides by the safe harbor framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of data from the European Union, the European Economic Area, and Switzerland.

Collection and Use of Information about Your Computer

When you use software with Internet-enabled features, information about your computer ("standard computer information") is sent to the Web sites you visit and online services you use. Microsoft uses standard computer information to provide you Internet-enabled services, to help improve our products and services, and for statistical analysis. Standard computer information typically includes information such as your IP address, operating system version, browser version, and regional and language settings. In some cases, standard computer information may also include hardware ID, which indicates the device manufacturer, device name, and version. If a particular feature or service sends information to Microsoft, standard computer information will be sent as well.

The privacy details for each App Controller feature listed in this privacy statement describe what additional information is collected and how it is used.

Security of your information

Microsoft is committed to helping protect the security of your information. We use a variety of security technologies and procedures to help protect your information from unauthorized access, use, or disclosure. For example, we store the information you provide on computer systems with limited access, which are located in controlled facilities.

Changes to this privacy statement

We will occasionally update this privacy statement to reflect changes in our products, services, and customer feedback. When we post changes, we will revise the "last updated" date at the top of this statement. If there are material changes to this statement or in how Microsoft will use your personal information, we will notify you either by posting a notice of such changes prior to implementing the change or by directly sending you a notification. We encourage you to periodically review this statement to be informed of how Microsoft is protecting your information.

For More Information

Microsoft welcomes your comments regarding this privacy statement. If you have questions about this statement or believe that we have not adhered to it, please contact us at [SCACPriv@microsoft.com](mailto:SCACPriv@microsoft.com) or:

System Center 2012 - App Controller Privacy  
 Microsoft Corporation  
 One Microsoft Way  
 Redmond, Washington 98052 USA

Specific features

The remainder of this document will address the following specific features:

Windows Azure Management

What This Feature Does:

App Controller enables customers to upload Windows Azure configuration files, package files, and virtual hard drives from an on-premises deployment of Windows Server to Windows Azure. Any content you upload to Windows Azure using App Controller is governed by the use terms and privacy statement for the Windows Azure service at <http://go.microsoft.com/fwlink/?linkid=236391>.

Information Collected, Processed, or Transmitted:

App Controller does not separately collect any information from the user.

Use of Information:

Not applicable.

Choice/Control:

If you do not wish to upload content to Windows Azure, do not use this feature.

Windows Azure Certificate Management

What This Feature Does:

App Controller uses Windows Azure Management Certificates to authenticate requests to Windows Azure Service Management REST APIs. App Controller encrypts the certificates (.pfx certificate files) and their passwords, and stores them in the App Controller database.

Information Collected, Processed, or Transmitted:

App Controller does not separately collect any information from the user. None of this information is sent to Microsoft.

Use of Information:

Not applicable.

Choice/Control:

If you do not wish to authenticate or store certificates and passwords in this way, do not use this feature.

App Controller User Account Management

What This Feature Does:

App Controller manages users’ roles for access to your Windows Azure account(s). You can add domain users to an App Controller role to access certain Windows Azure subscription accounts set up by your administrator.

Information Collected, Processed, or Transmitted:

The security ID associated with the domain account is saved in the App Controller database on a user’s computer. App Controller retrieves user names and validates passwords with Active Directory. App Controller does not store user names or passwords. None of this information is sent to Microsoft.

Use of Information:

None.

Choice/Control:

If you do not wish to store this information on your computer, do not use App Controller.

App Controller User Account Caching

What This Feature Does:

App Controller encrypts the credentials of users who are currently logged on and stores the credentials in browser session cookies. This is so that you can refresh your browser session without re-entering a user name and password. Those cookies are temporary and deleted when the user logs off or closes the browser.

Information Collected, Processed, or Transmitted:

App Controller does not separately collect any information from the user. None of this information is sent to Microsoft.

Use of Information:

None.

Choice/Control:

If you do not wish to store this information in your cookies, do not use App Controller.

App Controller Administrator Auditing

What This Feature Does:

App Controller allows App Controller administrators to view objects owned by all users and tasks performed by all users.

Information Collected, Processed, or Transmitted:

None of this information is sent to Microsoft.

Use of Information:

None.

Choice/Control:

If users do not wish to share this information with your administrator(s), do not use App Controller.

Customer Experience Improvement Program

What This Feature Does:

The Customer Experience Improvement Program (“CEIP”) collects basic information about your hardware configuration and how you use our software and services in order to identify trends and usage patterns. CEIP also collects the type and number of errors you encounter, software and hardware performance, and the speed of services.  We will not collect your name, address, or other contact information.

Information Collected, Processed, or Transmitted:

For more information about the information collected, processed, or transmitted by CEIP, see the CEIP privacy statement at <http://go.microsoft.com/fwlink/?linkid=236393>.

Use of Information:

We use this information to improve the quality, reliability, and performance of Microsoft software and services, including App Controller.

Choice/Control:

You are offered the opportunity to participate in CEIP during setup. If you choose to participate and later change your mind, you can turn off CEIP at any time by:

1. Open a Windows PowerShell window.

2. Run the following command: Set-AdminSetting CEIPEnabled 0.

Microsoft Error Reporting

What This Feature Does:

Microsoft Error Reporting provides a service that allows you to report problems that you may be having with App Controller to Microsoft and to receive information that may help you avoid or solve such problems.

Information Collected, Processed, or Transmitted:

For information about the information collected, processed, or transmitted by Microsoft Error Reporting, see the Microsoft Error Reporting privacy statement at <http://go.microsoft.com/fwlink/?linkid=236394>.

Use of Information:

We use the error reporting data to solve customer problems and improve our software and services, including App Controller.

Choice/Control:

Error reporting is configured by the operating system. You can disable error reporting at any time by use the command line reg add "HKLM\Software\Policies\Microsoft\ Windows\Windows Error Reporting" /v Disabled /t REG\_DWORD /d 1 /f or use the registry to create or set HKLM\Software\Policies\Microsoft\ Windows\Windows Error Reporting\Disabled (DWORD) to a value of "1".

Important Information

Enterprise customers can use Group Policy to configure how Microsoft Error Reporting behaves on their computers. Configuration options include the ability to turn off Microsoft Error Reporting. If you are an administrator and wish to configure Group Policy for Microsoft Error Reporting, you can do so by using a Group Policy Object. Go to Administrative Templates, Internet Communication Management, and then to Internet communication settings, and enable Turn off Windows Customer Experience Improvement Program.

Microsoft Update

What This Feature Does:

Microsoft Update is a service that provides Windows updates as well as updates for other Microsoft software.

Information Collected, Processed, or Transmitted:

For details about what information is collected and how it is used, see the Update Services Privacy Statement at <http://go.microsoft.com/fwlink/?LinkID=236392>.

Use of Information:

For details about what information is collected and how it is used, see the Update Services Privacy Statement at <http://go.microsoft.com/fwlink/?LinkID=236392>.

Choice/Control:

You are offered the opportunity to turn off Microsoft Update during setup. If you have turned this feature on for another Microsoft product or service installed on Windows Server, it will be turned on by default for App Controller. You will not be presented with an opportunity to turn it off when App Controller is initially activated. However, you can turn this feature on or off at any time by following these steps:

1. Open Control Panel, open System and Security, open Windows Update, and then select Change Settings.

2. Clear the Microsoft Update check box.

Logo Certification for Windows Server 2008 R2

The topics in this section provide Windows Server logo certification information for System Center 2012 - App Controller.

Windows Server Logo Certification topics for App Controller

 [Custom Actions in App Controller](#z1282a9d20a5f4391a984b0ea8333557c)

 [Windows Server 2008 R2 Logo Certification Issues for App Controller](#z706fc905a7cd4a6c8eb64ed9dbbe65a9)

Custom Actions in App Controller

System Center 2012 - App Controller contains the following custom actions:

 ACServer.msi

|  |  |
| --- | --- |
| Action | Description |
| SchedServiceConfig | Part of Wix library. Triggers after service is configured. |
| SchedSecureObjects\_x64 | Part of Wix library. Triggers after configuring secure objects. |
| SchedSecureObjectsRollback\_x64 | Part of Wix library. Triggers rollback of secure objects. |
| SchedXmlFile | Part of Wix library. |
| ConfigureUsers | Part of Wix library. Configures users for a service. |
| WixSchedInternetShortcuts | Part of Wix library. Configures website shortcuts. |
| WixQueryOsWellKnownSID | Part of Wix library. Populates well known SID property. |
| CA\_InfraEvents\_Install | Installs ETW event publishers and logs for Infrastructure.Events.Resources.dll. |
| CA\_InfraEvents\_Uninstall | Deregisters ETW publisher for Infrastructure.Events.Resources.dll. |
| CA\_AzureEvents\_Install | Installs ETW event publishers and logs for Microsoft.SystemCenter.CloudManager.Providers.Azure.Events.Resources.dll. |
| CA\_AzureEvents\_Uninstall | Deregisters ETW publisher for Microsoft.SystemCenter.CloudManager.Providers.Azure.Events.Resources.dll. |
| CA\_VmmEvents\_Install | Installs ETW event publishers and logs for Microsoft.SystemCenter.CloudManager.Providers.Vmm.Events.Resources.dll. |
| CA\_VmmEvents\_Uninstall | Deregisters ETW publisher for Microsoft.SystemCenter.CloudManager.Providers.Vmm.Events.Resources.dll. |
| CA\_InfraEvents\_Rollback | Deregisters ETW publisher for Infrastructure.Events.Resources.dll. |
| CA\_AzureEvents\_Rollback | Deregisters ETW publisher for Microsoft.SystemCenter.CloudManager.Providers.Azure.Events.Resources.dll. |
| CA\_VmmEvents\_Rollback | Deregisters ETW publisher for Microsoft.SystemCenter.CloudManager.Providers.Vmm.Events.Resources.dll. |
| CA\_RegisterProvider\_Install | Reserves the system providers URL for the service account user. |
| CA\_RegisterVmmProvider\_Install | Reserves the VMM providers URL for the network service account. |
| ExecServiceConfig | Part of Wix library. Configures service. |
| ExecSecureObjects\_64 | Part of Wix library. |
| ExecXmlFile | Part of Wix library. |
| WixCreateInternetShortcuts | Part of Wix library. Configures website shortcuts. |
| CA\_RegisterProvider\_Uninstall | Deletes the system providers URL reservation for the service account user. |
| CA\_RegisterVmmProvider\_Uninstall | Deletes the VMM providers URL reservation for the network service account. |
| RollbackServiceConfig | Part of Wix library. Rolls back service config. |
| ExecSecureObjectsRollback\_64 | Part of Wix library. Rolls back secure objects. |
| ExecXmlFileRollback | Part of Wix library. |
| WixRollbackInternetShortcuts | Part of Wix library. Rolls back website shortcuts. |
| CA\_RegisterProvider\_Rollback | Deletes the system provider’s URL reservation for the service account user. |
| CA\_RegisterVmmProvider\_Rollback | Deletes the VMM provider’s URL reservation for the network service account. |
| CreateUserRollback | Part of Wix library. Rolls back created users. |
| CreateUser | Part of Wix library. Creates users. |
| RemoveUser | Part of Wix library. Removes users. |

 ACPSModule.msi

|  |  |
| --- | --- |
| Action | Description |
| WixUIValidatePath | Part of Wix library. Validate install path specified. |
| WixUIPrintEula | Part of Wix library. Show EULA. |

Windows Server 2008 R2 Logo Certification Issues for App Controller

System Center 2012 - App Controller is certified for Windows Server 2008 R2. The following issues were identified during logo certification. None of the Windows Server 2008 R2 certification issues cause operational problems or failures in App Controller.

The following files do not contain all of the required file information (specifically, an embedded manifest):

 C:\Program Files\Microsoft System Center 2012\App Controller\Tracing\Amd64\tracefmtsm.exe

The following tools are not logo certified nor have they been tested for certification:

 TraceFmtSM.exe

 TraceLogSM.exe

The following App Controller files require administrative privileges to run:

 setup.exe

 TraceFmtSM.exe

 TraceLogSM.exe

After uninstalling App Controller, the following files will remain in the Program Files folder and are deleted when the computer is restarted:

 C:\Program Files\Microsoft System Center 2012\App Controller\Setup\Microsoft.SystemCenter.SetupTrace.dll

 C:\Program Files\Microsoft System Center 2012\App Controller\Setup\Setup.exe

The following files and folders are placed in the %TEMP%\AppController folder and they are not removed when App Controller is uninstalled. To remove them, manually delete the files.

 Authorization.Setup.dll

 Interop.WUApiLib.dll

 Microsoft.Practices.EnterpriseLibrary.Common.dll

 Microsoft.Practices.EnterpriseLibrary.Security.Cryptography.dll

 Microsoft.Practices.ServiceLocation.dll

 Microsoft.Practices.Unity.dll

 Microsoft.Practices.Unity.Interception.dll

 Microsoft.SystemCenter.CloudManager.EncryptedBasicAuthenticator.dll

 Microsoft.SystemCenter.CloudManager.Providers.System.Common.dll

 Microsoft.SystemCenter.CloudManager.SecretHelper.dll

 Microsoft.SystemCenter.CloudManager.SqmClient.dll

 Microsoft.SystemCenter.SetupFirewallException.dll

 Microsoft.SystemCenter.SetupFramework.dll

 Microsoft.SystemCenter.SetupFramework.SetupResources.dll

 Microsoft.SystemCenter.SetupTrace.dll

 Microsoft.SystemCenter.SetupWindowsUpdate.dll

 muauth.cab

 PidGenX.dll

 PKConfig-2011-05-17-01-24-18-2418.xml

 Setup.exe

 SetupConsole.exe

 SetupConsole.exe.config

 SetupLicenseManager.exe

 sqmapi.dll

 HybridCloud

 HybridCloud\ACServer.msi

 Logs

 Logs\ACPSModule.log

 Logs\ACServer.log

 Logs\AppControllerSetupWizard.log

 Logs\PrereqCheckResults.xaml

 PowerShell

 PowerShell\en

 PowerShell\en\ACPSModule.msi

 de

 de\Authorization.Setup.resources.dll

 de\Eula-Eval.rtf

 de\Eula-OEM.rtf

 de\Eula.rtf

 de\Microsoft.SystemCenter.CloudManager.EncryptedBasicAuthenticator.resources.dll

 de\Microsoft.SystemCenter.CloudManager.Providers.System.Common.resources.dll

 de\Microsoft.SystemCenter.CloudManager.SecretHelper.resources.dll

 de\Microsoft.SystemCenter.CloudManager.SqmClient.resources.dll

 de\Microsoft.SystemCenter.SetupFirewallException.resources.dll

 de\Microsoft.SystemCenter.SetupFramework.resources.dll

 de\Microsoft.SystemCenter.SetupFramework.SetupResources.resources.dll

 de\Microsoft.SystemCenter.SetupTrace.resources.dll

 de\Microsoft.SystemCenter.SetupWindowsUpdate.resources.dll

 de\Setup.resources.dll

 de\SetupConsole.resources.dll

 de\SetupLicenseManager.resources.dll

 en

 en\Eula-Eval.rtf

 en\Eula-OEM.rtf

 en\Eula.rtf

 es

 es\Authorization.Setup.resources.dll

 es\Eula-Eval.rtf

 es\Eula-OEM.rtf

 es\Eula.rtf

 es\Microsoft.SystemCenter.CloudManager.EncryptedBasicAuthenticator.resources.dll

 es\Microsoft.SystemCenter.CloudManager.Providers.System.Common.resources.dll

 es\Microsoft.SystemCenter.CloudManager.SecretHelper.resources.dll

 es\Microsoft.SystemCenter.CloudManager.SqmClient.resources.dll

 es\Microsoft.SystemCenter.SetupFirewallException.resources.dll

 es\Microsoft.SystemCenter.SetupFramework.resources.dll

 es\Microsoft.SystemCenter.SetupFramework.SetupResources.resources.dll

 es\Microsoft.SystemCenter.SetupTrace.resources.dll

 es\Microsoft.SystemCenter.SetupWindowsUpdate.resources.dll

 es\Setup.resources.dll

 es\SetupConsole.resources.dll

 es\SetupLicenseManager.resources.dll

 fr

 fr\Authorization.Setup.resources.dll

 fr\Eula-Eval.rtf

 fr\Eula-OEM.rtf

 fr\Eula.rtf

 fr\Microsoft.SystemCenter.CloudManager.EncryptedBasicAuthenticator.resources.dll

 fr\Microsoft.SystemCenter.CloudManager.Providers.System.Common.resources.dll

 fr\Microsoft.SystemCenter.CloudManager.SecretHelper.resources.dll

 fr\Microsoft.SystemCenter.CloudManager.SqmClient.resources.dll

 fr\Microsoft.SystemCenter.SetupFirewallException.resources.dll

 fr\Microsoft.SystemCenter.SetupFramework.resources.dll

 fr\Microsoft.SystemCenter.SetupFramework.SetupResources.resources.dll

 fr\Microsoft.SystemCenter.SetupTrace.resources.dll

 fr\Microsoft.SystemCenter.SetupWindowsUpdate.resources.dll

 fr\Setup.resources.dll

 fr\SetupConsole.resources.dll

 fr\SetupLicenseManager.resources.dll

 it

 it\Authorization.Setup.resources.dll

 it\Eula-Eval.rtf

 it\Eula-OEM.rtf

 it\Eula.rtf

 it\Microsoft.SystemCenter.CloudManager.EncryptedBasicAuthenticator.resources.dll

 it\Microsoft.SystemCenter.CloudManager.Providers.System.Common.resources.dll

 it\Microsoft.SystemCenter.CloudManager.SecretHelper.resources.dll

 it\Microsoft.SystemCenter.CloudManager.SqmClient.resources.dll

 it\Microsoft.SystemCenter.SetupFirewallException.resources.dll

 it\Microsoft.SystemCenter.SetupFramework.resources.dll

 it\Microsoft.SystemCenter.SetupFramework.SetupResources.resources.dll

 it\Microsoft.SystemCenter.SetupTrace.resources.dll

 it\Microsoft.SystemCenter.SetupWindowsUpdate.resources.dll

 it\Setup.resources.dll

 it\SetupConsole.resources.dll

 it\SetupLicenseManager.resources.dll

 ja

 ja\Authorization.Setup.resources.dll

 ja\Eula-Eval.rtf

 ja\Eula-OEM.rtf

 ja\Eula.rtf

 ja\Microsoft.SystemCenter.CloudManager.EncryptedBasicAuthenticator.resources.dll

 ja\Microsoft.SystemCenter.CloudManager.Providers.System.Common.resources.dll

 ja\Microsoft.SystemCenter.CloudManager.SecretHelper.resources.dll

 ja\Microsoft.SystemCenter.CloudManager.SqmClient.resources.dll

 ja\Microsoft.SystemCenter.SetupFirewallException.resources.dll

 ja\Microsoft.SystemCenter.SetupFramework.resources.dll

 ja\Microsoft.SystemCenter.SetupFramework.SetupResources.resources.dll

 ja\Microsoft.SystemCenter.SetupTrace.resources.dll

 ja\Microsoft.SystemCenter.SetupWindowsUpdate.resources.dll

 ja\Setup.resources.dll

 ja\SetupConsole.resources.dll

 ja\SetupLicenseManager.resources.dll

 pt-BR

 pt-BR\Authorization.Setup.resources.dll

 pt-BR\Eula-Eval.rtf

 pt-BR\Eula-OEM.rtf

 pt-BR\Eula.rtf

 pt-BR\Microsoft.SystemCenter.CloudManager.EncryptedBasicAuthenticator.resources.dll

 pt-BR\Microsoft.SystemCenter.CloudManager.Providers.System.Common.resources.dll

 pt-BR\Microsoft.SystemCenter.CloudManager.SecretHelper.resources.dll

 pt-BR\Microsoft.SystemCenter.CloudManager.SqmClient.resources.dll

 pt-BR\Microsoft.SystemCenter.SetupFirewallException.resources.dll

 pt-BR\Microsoft.SystemCenter.SetupFramework.resources.dll

 pt-BR\Microsoft.SystemCenter.SetupFramework.SetupResources.resources.dll

 pt-BR\Microsoft.SystemCenter.SetupTrace.resources.dll

 pt-BR\Microsoft.SystemCenter.SetupWindowsUpdate.resources.dll

 pt-BR\Setup.resources.dll

 pt-BR\SetupConsole.resources.dll

 pt-BR\SetupLicenseManager.resources.dll

 ru

 ru\Authorization.Setup.resources.dll

 ru\Eula-Eval.rtf

 ru\Eula-OEM.rtf

 ru\Eula.rtf

 ru\Microsoft.SystemCenter.CloudManager.EncryptedBasicAuthenticator.resources.dll

 ru\Microsoft.SystemCenter.CloudManager.Providers.System.Common.resources.dll

 ru\Microsoft.SystemCenter.CloudManager.SecretHelper.resources.dll

 ru\Microsoft.SystemCenter.CloudManager.SqmClient.resources.dll

 ru\Microsoft.SystemCenter.SetupFirewallException.resources.dll

 ru\Microsoft.SystemCenter.SetupFramework.resources.dll

 ru\Microsoft.SystemCenter.SetupFramework.SetupResources.resources.dll

 ru\Microsoft.SystemCenter.SetupTrace.resources.dll

 ru\Microsoft.SystemCenter.SetupWindowsUpdate.resources.dll

 ru\Setup.resources.dll

 ru\SetupConsole.resources.dll

 ru\SetupLicenseManager.resources.dll

 zh-Hans

 zh-Hans\Authorization.Setup.resources.dll

 zh-Hans\Eula-Eval.rtf

 zh-Hans\Eula-OEM.rtf

 zh-Hans\Eula.rtf

 zh-Hans\Microsoft.SystemCenter.CloudManager.EncryptedBasicAuthenticator.resources.dll

 zh-Hans\Microsoft.SystemCenter.CloudManager.Providers.System.Common.resources.dll

 zh-Hans\Microsoft.SystemCenter.CloudManager.SecretHelper.resources.dll

 zh-Hans\Microsoft.SystemCenter.CloudManager.SqmClient.resources.dll

 zh-Hans\Microsoft.SystemCenter.SetupFirewallException.resources.dll

 zh-Hans\Microsoft.SystemCenter.SetupFramework.resources.dll

 zh-Hans\Microsoft.SystemCenter.SetupFramework.SetupResources.resources.dll

 zh-Hans\Microsoft.SystemCenter.SetupTrace.resources.dll

 zh-Hans\Microsoft.SystemCenter.SetupWindowsUpdate.resources.dll

 zh-Hans\Setup.resources.dll

 zh-Hans\SetupConsole.resources.dll

 zh-Hans\SetupLicenseManager.resources.dll