

System Center 2012 – Data Protection Manager Documentation

Microsoft Corporation

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Applies To

System Center 2012 – DPM

System Center 2012 Service Pack 1 (SP1) – DPM

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Getting Started with System Center 2012 - Data Protection Manager

This content provides quick access to important tasks required to protect and recover your data, and includes a Quick Start Guide that provides scaled down instructions for installing and configuring System Center 2012 – Data Protection Manager (DPM).

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Overview and roadmap for System Center 2012 - Data Protection Manager

System Center 2012 – Data Protection Manager (DPM) is a server-based application that enables disk-based and tape-based data protection and recovery for computers in and across Active Directory domains. DPM performs replication, synchronization, and recovery point creation to provide reliable protection and rapid recovery of data both by system administrators and by end-users.

DPM uses replication, the Volume Shadow Copy Service (VSS) infrastructure, and a policy-driven engine to provide businesses of all sizes with nearly continuous protection and rapid, reliable data recovery.

Use the following table for quick access to important tasks required to protect and recover your data.

Quick Access Guide

|  |  |
| --- | --- |
| To learn about | Resource |
| System Requirements | To verify that the DPM server and the protected computers meet the system requirements, see [System requirements](http://go.microsoft.com/fwlink/p/?LinkID=226331). |
| Known issues and late-breaking information | For solutions for any problems that you might encounter with DPM, see [Release notes](http://go.microsoft.com/fwlink/p/?LinkID=230506). |
| What's new | [What's New](http://go.microsoft.com/fwlink/p/?LinkId=230593). |
| Planning a deployment | To learn how to plan your network topology, hardware configuration, and data protection infrastructure, see [Planning a deployment](http://go.microsoft.com/fwlink/p/?LinkId=227128). |
| Upgrading to DPM | For information about upgrading DPM, see [Upgrading to System Center 2012 DPM](http://go.microsoft.com/fwlink/p/?LinkId=230594). |
| Deploying | For step-by-step instructions for deploying DPM, see [Deploying DPM](http://go.microsoft.com/fwlink/p/?LinkId=226446). |
| Installing | For step-by-step instructions for installing DPM, see [Installing DPM](http://go.microsoft.com/fwlink/p/?LinkId=226444). |
| Configuring | To start using DPM to protect data, see [Configuring DPM](http://go.microsoft.com/fwlink/p/?LinkID=226706). |
| Administering | For information about using the Administrator Console, see [Administrator Console](http://go.microsoft.com/fwlink/p/?LinkId=230602). |
| Managing | To learn about managing your installation after you install, configure, and deploy DPM, see the [Operations guide](http://go.microsoft.com/fwlink/p/?LinkId=229527). |

What's new in System Center 2012 - Data Protection Manager

This section introduces the new features and enhancements that are available in System Center 2012 – Data Protection Manager (DPM).

System Center 2012 Service Pack 1 (SP1) Data Protection Manager (DPM) Release Candidate

 Improved backup performance of Windows Server 2012 Hyper-V over CSV 2.0 deployments

Cluster Shared Volumes (CSVs) provide a distributed file access solution so that multiple nodes in the cluster can simultaneously access the same NTFS file system.

In System Center 2012 Service Pack 1 (SP1) DPM, CSV 2.0 support allows the following benefits:

 900% improvement in Express Full backups.

 Parallel backups.

 No performance difference between backups from owner and non-owner nodes.

 Support for SMB shares.

For more information on deploying DPM protection for Hyper-V virtual machines, see [Managing Hyper-V computers](http://go.microsoft.com/fwlink/p/?LinkId=230657)

 Protect Hyper-V over remote SMB share

In Windows Server 2012, you can now use SMB file shares as remote storage for Hyper-V. With this new capability, Hyper-V can store virtual machine files, which includes configuration, virtual hard disk (VHD) files, and snapshots, on SMB file shares. This offers benefits like Ease of provisioning and management, increased flexibility, ability to take advantage of existing investment in a converged network, reduced capital expenditures, and reduced operating expenditures.

In System Center 2012 Service Pack 1 (SP1) DPM, SMB shares support allows the following benefits:

 More efficient Express Full backups.

 Continued protection even after Live Migration.

 Support for SMB shares in standalone and scaled-out deployments.

For more information on deploying DPM protection for Hyper-V virtual machines using SMB file shares, see [Managing Hyper-V computers](http://go.microsoft.com/fwlink/p/?LinkId=230657)

 DPM now allows you to exclude virtual machine pagefiles from incremental backups to improve usage of storage and improve backup performance.

 Scale out support for Hyper-V virtual machines.

 Protect Windows 8 deduplicated volumes

Data deduplication involves finding and removing duplication within data without compromising its fidelity or integrity. DPM allows optimized back of deduplicated volumes, both locally and over the network.

For more information on protecting deduplicated volumes, see [Protecting deduplicated volumes](http://go.microsoft.com/fwlink/p/?LinkId=272874)

 Support for Live Migration

Live migration is a Hyper-V feature in Windows Server that allows you to transparently move running virtual machines from one node of the failover cluster to another node in the same cluster or another cluster without a dropped network connection or perceived downtime.

In System Center 2012 Service Pack 1 (SP1) DPM, Live Migration support allows the following benefits:

 Uninterrupted protection for migrated virtual machines.

 Support for inter-cluster, cluster to standalone, and standalone to cluster migrations apart from intra-cluster migration.

 Support for SMB shares.

 Integration with Windows Azure Online Backup

Important

Windows Azure Online Backup currently is currently on Preview and does not support production environments.

 With System Center 2012 SP1, DPM can now backup data from the DPM server to an offsite storage managed by the Windows Azure Online Backup Service.

 System Center customers can avail of this functionality by signing up for the Windows Azure Online Backup service. Customers will need to download and install the Windows Azure Online Backup agent on the DPM server which will be used to transfer the data between the DPM server(s) and Windows Azure Online Backup service.

 Up to 120 DPM recovery points can be retained in Windows Azure Online Backup.

 Support for Windows Server 2008 R2 – Online backup can be enabled on DPM servers running on Windows Server 2008 R2.

 Support for protecting SQL Server.

 Support for protecting file server data.

 Support for protecting virtual machines.

 Support for protecting SQL Server 2012 databases that use the AlwaysOn feature.

 You can use a stand-alone instance of SQL Server 2012 to host the DPM database.

 Support for protecting file server using Resilient File System (ReFS).

 Support for protecting SharePoint 2013.

 Support for protecting Exchange Server 2013.

System Center 2012 Data Protection Manager (DPM)

 Centralized management of multiple DPM servers.

 Remote management of DPM servers.

 Support for multiple DPM servers to share one instance of SQL Server for DPMDB.

 Certificate-based authentication for computers in workgroups or untrusted domains.

 Optimized item-level recovery for SharePoint farms.

 Improved usage of tapes through protection group sets.

 Support for protecting VMM hosts.

 Fresh user interface.

Protected data sources

System Center 2012 Service Pack 1 (SP1) System Center 2012 – Data Protection Manager (DPM) protects the following data sources.

Laptops and desktops

 Windows 8 (only on System Center 2012 Service Pack 1 (SP1) System Center 2012 – Data Protection Manager (DPM))

 Windows 7

 Windows Vista

File servers

 Windows Server 2012 (only on System Center 2012 Service Pack 1 (SP1) System Center 2012 – Data Protection Manager (DPM))

 Windows Server 2008 R2

 Windows Server 2008

Exchange Server

 Exchange Server 2013 (only on System Center 2012 Service Pack 1 (SP1) System Center 2012 – Data Protection Manager (DPM))

 Exchange Server 2010

 Exchange Server 2007

SQL Server

 SQL Server 2012

 SQL Server 2008 R2

 SQL Server 2008

SharePoint

 SharePoint Server 2013 (only on System Center 2012 Service Pack 1 (SP1) System Center 2012 – Data Protection Manager (DPM))

 SharePoint Server 2010

 Windows SharePoint Server 3.0

 Microsoft Office SharePoint Server 2007

Hyper-V

 Windows Server 2012 (only on SP1)

 Windows Server 2008 R2

 Windows Server 2008

Disaster recovery

 System Center 2012 Service Pack 1 (SP1) Data Protection Manager (DPM) (only on SP1)

 System Center 2012 System Center 2012 – Data Protection Manager (DPM)

Administrator Console for System Center 2012 - Data Protection Manager

This section provides an overview of the System Center 2012 – Data Protection Manager (DPM) Administrator Console, including a console tour that describes the Administrator Console layout, and explains where you can find the controls for performing general tasks. It describes the five task areas of the Administrator Console, associated actions, and how you can use them to administer DPM.

Note

You must be a member of the local Administrators group to access the Administrator Console.

The Administrator Console is the central management tool for DPM, with a consolidated interface that gives you immediate access to the Monitoring, Protection, Recovery, Reporting, and Management task areas.

In This Section

[Administrator Console tour](#z0706526304744264bca0278a9b6643a1)

[Using DPM Administrator Console to administer DPM](#ze020395951d24865bc48310d2109ac97)

[Working with task areas](#zd0b786f960df41fea3a1f5e1bdaf5eaf)

Administrator Console tour

This topic describes the layout of the Administrator Console and explains where the controls for general tasks are located.

Navigation Bar

The navigation bar appears to the left side of the Administrator Console. It consists of five buttons – Monitoring, Protection, Recovery, Reporting and Management. Each of these buttons takes you to the respective workspace. The workspace takes up the largest area in the console. It shows you the objects you can work with for that function. It also changes the options available on the upper half of the Navigation bar.

Workspace

A workspace is a set of logically related objects.

You can move from one workspace to the other using the navigation buttons.

The navigation pane for some workspaces allows you to look at various aspects of the objects. For example, when you are in the Monitoring workspace, you can view alerts or jobs using the Navigation pane

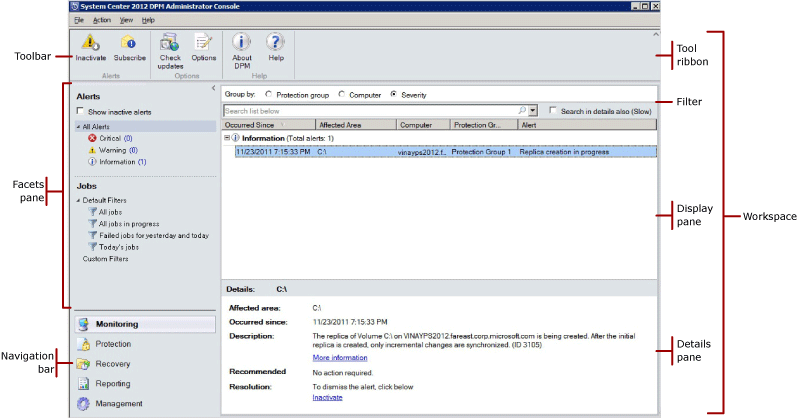
Following are descriptions of the type of information that appears in each pane:

 Display pane. Lists items associated with the current workspace. For example, the Protection workspace displays the names of protection groups and lists the members of those groups. The display pane for some task areas is subdivided into tabs that group subsets of functionality. The navigation pane for some workspaces allows you to look at various aspects of the objects. For example, when you are in the Monitoring workspace, you can view alerts or jobs using the Navigation pane

 Details pane. Provides details, such as properties and status information, for an item selected in the display pane. For example, the Details pane for the Protection task area displays status, recovery range, and other details about a selected protection group.

 Tool ribbon. The tool ribbon is a dynamic group of buttons which change based on the object you have selected. Using the buttons on the tool ribbon, you can carry out actions on the selected objects.

Layout of DPM Administrator Console



Menu Bar

The menu bar contains four menus: File, Action, View, and Help.

 File menu. Contains standard Microsoft Management Console (MMC) commands. For information about MMC, see MMC Help.

 Action menu. Contains the same commands as those displayed in the tool ribbon, as well as the Help command. The Help command provides access to both DPM Help and MMC Help.

 View menu. Provides an alternative method for moving between the task areas of the console, and a link to the DPM Community Web site.

 Help menu. Provides access to both DPM Help and MMC Help. To access DPM Help from this menu, click Help Topics, and then click Data Protection Manager Help. The Help menu also provides version information for MMC and abridged version information for System Center 2012 – Data Protection Manager (DPM).

Using DPM Administrator Console to administer DPM

To use the Administrator Console, you must be logged on to the DPM server with a domain account that is a member of the local Administrators group.

Note

You can also add DPM Administrator Console as a snap-in to a custom Microsoft Management Console (MMC). DPM Administrator Console is listed in the MMC Add/Remove Snap-in menu as System Center 2012 – Data Protection Manager (DPM).

DPM Administrator Console runs locally on the DPM server, but you can access the console remotely by using a Remote Desktop connection.

To run DPM Administrator Console on the DPM server

|  |
| --- |
|  On the Start menu, point to All Programs, point to System Center 2012 – Data Protection Manager (DPM), and then click System Center 2012 – Data Protection Manager (DPM).  -Or-  Double-click the System Center 2012 – Data Protection Manager (DPM) icon on the desktop. |

Working with task areas

System Center 2012 – Data Protection Manager (DPM) Administrator Console contains five workspaces: Monitoring, Protection, Recovery, Reporting, and Management. The tool ribbon pane provides access to functionality associated with the current task and, in some cases, the item selected in the display pane.

The following table provides details about the actions that you can perform in each workspace.

|  |  |
| --- | --- |
| Workspace | Actions |
| Monitoring | Use the Monitoring workspace to monitor the status of data protection, data recovery, and other DPM operations. The Monitoring workspace contains the following tabs:  **** Alerts—Displays errors, warnings, and informational messages. You can group alerts by protection group, computer, or severity, and you can choose to display active alerts exclusively or to display both active alerts and a history of inactive alerts. You can also subscribe to notifications to receive alerts via e-mail.  **** Jobs—Displays the status of jobs and their associated tasks. You can group jobs by protection group, computer, status, or type, and you can filter jobs by time period. You can choose whether to include regularly scheduled synchronization operations in the list of jobs. |
| Protection | Use the Protection workspace to do the following:  **** Create, rename, and manage members of protection groups.  **** Manage protection schedules, disk allocations, and other options.  **** Run manual synchronization and consistency check jobs.  **** Manage recovery points.  **** Review and respond to results of Auto Discovery. |
| Recovery | Use the Recovery workspace to find and recover data from recovery points. The Recovery workspace contains the following tabs:  **** Browse—Enables you to browse for available recovery points by protected computer.  **** Search—Enables you to search for available recovery points based on data type, location, origin, and recovery point date. |
| Reporting | Use the Reporting workspace to do the following:  **** Generate and view reports on DPM operations.  **** Schedule automatic report generation.  **** Manage Reporting Services settings. |
| Management | Use the Management workspace to manage protection agents, storage pool disks, and tape libraries. The Management workspace contains the following tabs:  **** Agents—Displays a list of protection agents deployed on computers and enables you to install, uninstall, and update the agents and agent licenses.  **** Disks—Displays a list of disks included in the storage pool and enables you to add and remove disks from the pool.  **** Libraries—Displays the tape libraries installed on the DPM server and enables you to manage the tapes in the library. |

Provide uninterrupted protection to virtual machines that use Live Migration

The Live Migration feature in Windows Server 2012 allows you to have highly available Hyper-V virtual machines, but the ability to easily migrate virtual machines can turn out to be a difficult scenario in which to protect the data on those virtual machines. However, you can use System Center 2012 Service Pack 1 (SP1) components to protect your data which is on virtual machines that have Live Migration enabled. The scenario includes specific examples to illustrate how you can use System Center 2012 SP1 in a cross-platform environment where you use multiple System Center components to achieve your business goals.

The scenario is intended to serve as high-level guidance as opposed to detailed steps for a specific deployment. It is published on the TechNet Wiki in order to allow the community to modify and extend the content with details particular to different organizations and scenarios.

The providing uninterrupted protection to virtual machines that use Live Migration scenario article is on the [TechNet Wiki](http://go.microsoft.com/fwlink/p/?LinkId=275074) where you can provide feedback and contribute updates.

Streamline offsite protection of data

A catastrophe is a backup administrator’s worst nightmare. Such an event can mean complete loss of business data in the worst case and having to take the business offline till the offsite backups are used to restore data in the best case. However, with System Center 2012 Service Pack 1 (SP1) Joe, Contoso’s backup administrator, has another option which works better and means less effort on his part – backing up the data to the cloud from where he can restore the business data and bring the business back online in almost no time.

The scenario is intended to serve as high-level guidance as opposed to detailed steps for a specific deployment. It is published on the TechNet Wiki in order to allow the community to modify and extend the content with details particular to different organizations and scenarios.

The streamlining offsite protection of data scenario article is on the [TechNet Wiki](http://go.microsoft.com/fwlink/?LinkId=275075) where you can provide feedback and contribute updates.

Product Support for System Center 2012 - Data Protection Manager

Microsoft provides the following Web sites to help you learn about System Center 2012 – Data Protection Manager (DPM).

 To evaluate DPM as a potential solution for your data protection needs and to review news articles about recent data protection developments, see [Microsoft System Center Data Protection Manager](http://go.microsoft.com/fwlink?linkid=92882).

 For technical documentation to help you evaluate, plan, deploy, configure, operate, and troubleshoot DPM see [System Center Data Protection Manager TechCenter](http://go.microsoft.com/fwlink/?LinkID=226451).

 For answers to questions about DPM, search for “Data Protection Manager” at [Microsoft Support Knowledge Base (KB)](http://go.microsoft.com/fwlink/?LinkId=45275).

 To find solutions to your technical problems, the latest news, key resources, and downloads and updates, or to contact a Microsoft support professional, see [Microsoft Help and Support](http://go.microsoft.com/fwlink/?LinkId=246437).

Communities

To share your experiences with other people who are using DPM, see the [System Center Data Protection Manager Community](http://go.microsoft.com/fwlink/?LinkId=246437).

To discuss DPM issues with other system administrators, Microsoft Most Valuable Professionals (MVPs), and Microsoft employees, search for “Data Protection Manager” at [Microsoft Discussion Groups](http://go.microsoft.com/fwlink/?LinkId=246437).

Planning a DPM Deployment

This content explains how System Center 2012 – Data Protection Manager (DPM) works and provides guidance for planning a DPM deployment.

In This Section

[Overview of DPM features](#zbde0414fa1ac4dc4b43e754d499c4ddb)

[Planning the DPM server configurations](#z7d7bf2a1de0241c79d44052664c0a7e7)

[Planning Operations Manager Server configuration](#zef41ad0e695f4835a47490adf60fb50a)

[Planning protection groups](#zc43cf784074045caa8eb40dfbf6f0a28)

[Protection policy](#zab5e98dd1dbb4db5b5620a43bc806a10)

[Disk-based protection process](#z8e0f8d8b8ad94ce6b803ea5ae58f9a0d)

[Tape-based protection process](#zd6fabe7f3f0b4086b3b9ba47ebb04645)

[Recovery process](#z12e7901906964d8596fc6f48e23fecc0)

[End-user recovery considerations](#z65e5ce1bfc1b4202acaef99241209d6f)

[Auto discovery process](#z43c4c0173f874bebb72c1ec89216725c)

[DPM directory structure](#z005ff543529342a5b2023d031c53e2be)

[Security considerations](#zcd81beb3547841efa0a1e66fd9398988)

[Deployment plan checklist and roadmap](#zf9b5eec40b224ea6a48532bfd0c6ed56)

Overview of DPM features

Data protection is essential to a business or organization, and System Center 2012 – Data Protection Manager (DPM) is an effective solution for providing that protection.

DPM includes the following features:

 Disk-based data protection and recovery.

 Command-line scripting using Windows PowerShell.

 Enterprise deployment methods for distributing the DPM agent.

 Enterprise monitoring with Operations Manager.

 Tape-based backup and archive solutions.

 Disaster recovery solutions, which provides bare-metal recovery of servers running Windows.

You can back up the DPM database to tape, or you can use a second DPM server in a geographically separated location to protect the primary DPM server.

If you use a second DPM server, you can restore data to protected computers directly from the secondary DPM server. The secondary DPM server can also protect computers until the primary DPM server is brought back online.

DPM provides protection of the following items:

 File data from volumes, shares, and folders.

 Application data, such as Microsoft Exchange Server storage groups, Microsoft SQL Server databases, Windows SharePoint Services farms, and Microsoft Virtual Server and its virtual machines.

 Files for workstations running Windows XP Professional SP2 and all Windows Vista editions except Home.

 Files and application data on clustered servers.

 System state for protected file and application servers.

In This Section

[Backup solutions combining disk and tape](#z9e38d9e868f146bb93ea94e1d584abd6)

[Protection for multiple data types](#zeeab423c37954de8aabf5dc719df8330)

[Protection for computers in a workgroup or untrusted domain](#zb72f9d64c2b34bb481bf3f38d345209f)

[Protection for clustered servers](#zd546dda3cd714b3f89201ac44683927a)

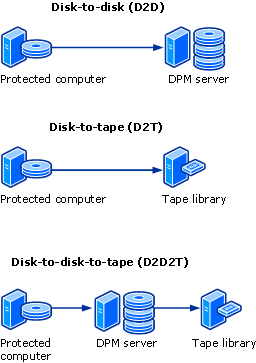
[Management tools](#zc3957daf2273435fa6e3c51e84067d08)

Backup solutions combining disk and tape

With System Center 2012 – Data Protection Manager (DPM) data protection, you can use disk-based storage, tape-based storage, or both.

Disk-based storage, also called D2D, for "disk-to-disk," is a type of backup in which data from one computer is stored on the hard disk of another computer. This contrasts with the more traditional method of backing up data from one computer to a storage media such as tape, also called D2T, for "disk-to-tape." For extra protection, the two methods can be combined in a disk-to-disk-to-tape (D2D2T) configuration that provides the rapid recovery benefits of disk-based storage in the short term and tape-based, archive storage for critical data in the long term. The following illustration shows the three storage methods.

Data Storage Methods



To determine which storage method to use, you must consider the relative importance of your organization's protection requirements.

 How much data your organization can afford to lose. Realistically, not all data is equally valuable. Organizations must weigh the impact of loss against the costs of protection.

 How quickly recovered data must be available. Recovery of data that is critical to ongoing operations is typically more urgent than routine data. On the other hand, organizations should identify servers providing essential services during working hours that must not be disrupted by recovery operations.

 How long your organization must maintain data. Long-term storage might be necessary for business operations, depending on the type and contents of the data. An organization might also be subject to legal requirements for data retention, such as the Sarbanes-Oxley Act and the Data Retention Directive.

 How much your organization can spend on data protection. When considering how much to invest in data protection, organizations must include the cost of hardware and media, as well as the personnel costs for administration, management, and support.

You can use DPM to back up data to both disk and tape, giving you the flexibility to create focused, detailed backup strategies that result in efficient and economic data protection. When you need to restore a single file or an entire server, recovery is fast and simple: you identify the data, and DPM locates the data and retrieves it (although your assistance might be needed if the tape has been removed from the library).

Disk-Based Protection and Recovery

One advantage of disk-based data protection is the potential time savings. Disk-based data protection requires none of the preparation time that tape-based protection does—locating the specific tape required for a job, loading the tape, positioning the tape to the correct starting point. The ease of using a disk encourages sending incremental data more frequently, which reduces the impact on the computer being protected and on network resources.

Data recovery with disk-based data protection is more reliable than that of tape-based systems. Disk drives typically have a much greater mean time between failure (MTBF) rating than tapes.

Recovery of data from disk is quicker and easier than recovery from tape. Recovering data from disk is a simple matter of browsing through previous versions of the data on the DPM server and copying selected versions directly to the protected computer. A typical file recovery from tape takes hours and can be costly, and administrators in a medium-size data center can usually expect to perform 10 to 20 or more of these recoveries each month.

Using DPM and disk-based data protection, data can be synchronized as frequently as every 15 minutes and maintained as long as 448 days.

Tape-Based Backup and Archive

Magnetic tape and similar storage media offer an inexpensive and portable form of data protection that is particularly useful for long-term storage.

In DPM, you can back up data from a computer directly to tape (D2T). You can also back up data from the disk-based replica (D2D2T). The advantage of creating your long-term backup on tape from the disk-based replica is that the backup operation can occur at any time with no impact on the computer being protected.

Additionally, a thorough disaster recovery plan includes offsite storage of critical information—you want to be able to recover your organization's data, should your facility be damaged or destroyed. Tape is a popular and convenient medium for offsite storage.

Using DPM, data can be backed up to tape as frequently as daily for short-term protection, and it can be maintained as long as 99 years for long-term protection.

Apart from this, software solutions from DPM partners allow you to use removable media such as a USB hard drive in place of tape.

See Also

[Management tools](#zc3957daf2273435fa6e3c51e84067d08)

[Protection for clustered servers](#zd546dda3cd714b3f89201ac44683927a)

[Protection for multiple data types](#zeeab423c37954de8aabf5dc719df8330)

Protection for multiple data types

The following table lists the types of data that System Center 2012 – Data Protection Manager (DPM) can protect and the level of data that you can recover by using DPM.

Note

For information about the specific software requirements for protected computers, see [System requirements](#z179c6de277c74a3faaaf8196dd185961).

Protectable and Recoverable Data

|  |  |  |
| --- | --- | --- |
| Product | Protectable Data | Recoverable Data |
| Exchange Server 2003  Exchange Server 2007 | **** Storage group | **** Storage group  **** Database  **** Mailbox |
| Exchange Server 2010 | **** Stand-alone Exchange Server 2010 servers  **** Databases under a database availability group (DAG) | **** Mailbox  **** Mailbox databases under a DAG |
| SQL Server 2000  SQL Server 2005  SQL Server 2008  SQL Server 2008 R2  SQL Server 2012 | **** Database | **** Database |
| Windows SharePoint Services 3.0  Microsoft Office SharePoint Server 2007  SharePoint Server 2012 | **** Farm  **** SharePoint Search  **** Front-end Web server content | **** Farm  **** Database  **** Web Application  **** File or list item  **** SharePoint search  **** SharePoint Front-End Web Server |
| Windows Server 2003  Windows Server 2008  Windows Storage Server 2003  Windows Storage Server 2008  Windows Server 2008 R2  Windows Server 2012 | **** Volume  **** Share  **** Folder | **** Volume  **** Share  **** Folder  **** File |
| Microsoft Virtual Server 2005 R2 SP1 | **** Virtual server host configuration  **** Virtual machines  **** Data for applications running on virtual machines1 | **** Virtual server host configuration  **** Virtual machines  **** Data for applications running on virtual machines1 |
| Hyper-V | **** Hyper-V computers  **** Cluster shared volumes | Item-level recovery of:  **** Files and folders  **** Volumes  **** Virtual Hard Drive (VHD) |
| All computers that can be protected by DPM except client computers. | **** System state | **** System state |
| Client computers | **** Windows XP Service Pack 2 (SP2) and later.  **** Windows Vista or Windows Vista Service Pack 1 (SP1).  **** Windows 7 Client | **** File data  Note  Recovery from previous versions of files and folders is not enabled on Windows XP computers. |
| Virtual Machine Manager | Database | Database |

1 Data for applications running in virtual machines must be protected and recovered as an application data source, not as a component of a protected virtual machine. For example, to protect and recover data for an instance of SQL Server running on a virtual machine, you install the DPM protection agent on the virtual machine and select the data source as a SQL Server database. When you install the protection agent on the virtual host and protect a virtual machine on the host, application data is also protected but can be recovered only by recovering the virtual machine itself.

See Also

[Managing protected file servers and workstations](http://go.microsoft.com/fwlink/p/?LinkId=226708)

[Managing protected servers running exchange](http://go.microsoft.com/fwlink/p/?LinkId=226709)

[Managing protected servers running SQL Server](http://go.microsoft.com/fwlink/p/?LinkId=226710)

[Managing protected servers running Windows SharePoint Services](http://go.microsoft.com/fwlink/p/?LinkId=226449)

[Managing protected virtual servers](http://go.microsoft.com/fwlink/p/?LinkId=226716)

[Managing protected client computers](http://go.microsoft.com/fwlink/p/?LinkId=230656)

[Managing Hyper-V computers](http://go.microsoft.com/fwlink/p/?LinkId=230657)

[Managing protected computers in workgroups and untrusted domains](http://go.microsoft.com/fwlink/p/?LinkId=230658)

[Managing system protection](http://go.microsoft.com/fwlink/p/?LinkId=230659)

[Protected Computer Software Requirements](http://go.microsoft.com/fwlink/p/?LinkId=227129)

Protection for computers in a workgroup or untrusted domain

DPM 2010 supports protection of computers in workgroups and untrusted domains using local accounts and NTLM. However, in scenarios where an organization does not allow creation of local accounts, this solution does not work.

System Center 2012 – Data Protection Manager (DPM) allows you to use certificates to authenticate computers in workgroups or untrusted domains.

Currently, DPM supports the following data sources for certificate-based authentication when they are not in trusted domains:

 SQL Server

 File server

 Hyper-V

System Center 2012 – Data Protection Manager (DPM) also supports these data sources in clustered deployments.

The following data sources are not supported:

 Exchange Server

 Client computers

 SharePoint Server

 Bare Metal Recovery

 System State

Protection for clustered servers

System Center 2012 – Data Protection Manager (DPM) supports shared disk clusters for file servers, Exchange Server 2003, SQL Server 2000, SQL Server 2005, and SQL Server 2008. DPM supports both non-shared disk clusters and shared disk clusters for Exchange Server 2007 and Exchange Server 2010.

For DPM protection agent installation, when you select a server that is a cluster node, DPM notifies you so that you can choose to install the protection agent on other nodes in the cluster as well.

End-user recovery is available for both clustered and nonclustered resources on clustered file servers.

On planned failover, DPM continues protection. On unplanned failover, DPM issues an alert that a consistency check is required.

See Also

[Protection for multiple data types](#zeeab423c37954de8aabf5dc719df8330)

Management tools

To facilitate the performance of key management tasks, System Center 2012 – Data Protection Manager (DPM) provides the following tools and capabilities for IT administrators:

 DPM Administrator Console

 DPM Central Console

 Reports and notifications

 Windows PowerShell integration

 Remote administration

 End-user recovery

DPM Administrator Console

DPM Administrator Console uses a task-based administration model that automates common tasks, enabling the administrator to get the job done with the fewest number of steps.

To simplify the management of data protection activities, DPM builds on Microsoft Management Console (MMC) functionality to provide a familiar, intuitive environment for performing configuration, management, and monitoring tasks.

DPM Administrator Console organizes tasks into five easily accessible task areas: monitoring, protection, recovery, reporting, and management. Wizards guide the administrator through basic configuration tasks such as adding disks, installing agents, and creating protection groups. Search and browse features are provided in the Recovery task area to assist in finding and recovering previous versions of files.

DPM Administrator Console provides both a Jobs tab and an Alerts tab for monitoring data protection activity. The Jobs tab provides the status and operational details for each scheduled, completed, running, canceled, or failed job. The Alerts tab aggregates informational alerts and error conditions to provide a summary view of activity for the entire system and provides recommended actions for each error.

DPM Central Console

The DPM Central Console in built on Operations Manager and deployed like a management pack. After you install Central Console, you can monitor your DPM servers from a central computer. You can even monitor from DPM servers from a desktop computer.

You can also open a remote DPM Administrator Console from the Central Console, and work with DPM objects.

Reports and Notifications

DPM provides a comprehensive set of reports that provide data about protection success and failures, recovery success and failures, and disk and tape utilization. You can also identify common errors and manage circulation of tapes. Summary reports aggregate information for all protected computers and protection groups. Detailed reports provide information about individual computers or protection groups. An administrator can use these reports to fine-tune protection after the initial DPM deployment.

DPM notifications provide a convenient way to stay informed when critical, warning, or informational alerts are generated. You choose the severity of alert that you want to be notified about; for example, you can choose to receive only critical alerts. You can also choose to receive notifications of the status of recovery jobs, and you can have scheduled DPM reports delivered as e-mail attachments so that you can monitor data protection trends and analyze data protection statistics at your convenience.

DPM Management Packs

Management Packs will be available for System Center 2012 – Data Protection Manager (DPM). As part of your data management strategy, you can use the Management Pack for DPM to centrally monitor data protection, state, health, and performance of multiple DPM servers, and the servers that they protect. From the Operations Manager Operations Console, an administrator can monitor DPM and network infrastructure simultaneously, analyzing issues with data protection in the context of other factors in system and network performance. The administrator also can monitor other mission-critical applications, such as SQL Server.

Windows PowerShell Integration

Windows PowerShell is an interactive command-line technology that also supports task-based scripting.

DPM provides its own set of Windows PowerShell commands that can be used for performing data protection management tasks. You access DPM cmdlets through DPM Management Shell.

A DPM administrator can use the cmdlets to perform all the administrative tasks that can be performed in the console, including sets of cmdlets designed to be used for the following tasks:

 To configure DPM

 To manage tapes and disks

 To manage protection groups

 To protect and recover data

In addition, the cmdlets enable administrators to perform the following tasks, which cannot be performed on the Administrator Console:

 To remove recovery points

 To customize the start time for library maintenance jobs, such as detailed inventory and cleaning

 To specify the local area network (LAN) configuration to be used for a backup job

Remote Administration

You can establish a Remote Desktop connection to a DPM server to manage DPM operations remotely.

DPM Management Shell can be installed on computers other than the DPM server, enabling you to administer multiple DPM servers remotely. You can also install DPM Management Shell on desktop computers running Windows XP or Windows Vista.

End-User Recovery

System Center 2012 – Data Protection Manager (DPM) allows you to protect your data on client computers. Client computers include desktop computers that are connected to the network, and laptop and notebook computers that are intermittently connected to your corporate environment. Backup administrators can centrally configure data protection for the client computers in their environment using the DPM Client. Additionally, administrators can give their end users the ability to define and manage their own backups. DPM enables end users to perform their own recoveries by leveraging the Previous Versions feature in Windows.

See Also

[Protection for clustered servers](#zd546dda3cd714b3f89201ac44683927a)

[Protection for multiple data types](#zeeab423c37954de8aabf5dc719df8330)

Planning the DPM server configurations

Your deployment plan should specify the number of DPM servers necessary to protect your data and where you plan to locate each DPM server on your network.

Your deployment plan should also specify which instance of Microsoft SQL Server each DPM server will use. DPM requires an instance of SQL Server for the DPM and reporting databases. DPM will install SQL Server during installation on the DPM server, or you can use an existing instance of SQL Server on a remote computer.

A critical component of your DPM server configuration is the storage pool, a set of disks that store replicas and recovery points for protected data. The capacity of the storage pool and any custom volumes that you assign to DPM must be sufficient to provide disk-based protection of the selected data sources.

If your deployment plan requires tape-based protection for any data sources, you will need to attach a tape library or stand-alone tape drive to the DPM server.

If you plan to protect a large Windows SharePoint Services farm, you should install DPM on a volume that has sufficient disk space for the DPM database. The DPM database requires about 1 GB for every million items that exist in the farm. For example, if you protect a farm with 5 million items, you would plan about 5 GB storage in the DPM database to hold the catalog for such a farm. This space requirement is in addition to the storage space that DPM requires for the tape backup catalogs, job logs, and so forth.

In This Section

[Selecting the Number of DPM Servers](#zead75263fd2449648c262933d80d551f)

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[Planning the Storage Pool](#z651bce70433444e888a784f185f8c8d8)

[Planning the Tape Libraries Configuration](#z8c8b30c3016440b3a9f6c1a4aaf83ed1)

See Also

[End-user recovery considerations](#z65e5ce1bfc1b4202acaef99241209d6f)

[Security considerations](#zcd81beb3547841efa0a1e66fd9398988)

Selecting the Number of DPM Servers

As you consider the number of DPM servers that your organization requires, keep in mind that there is no precise formula for determining the number of DPM servers. In practice, the number of servers and amount of data that a single DPM server can protect varies based on the following factors:

 Change rate of the data sources to be protected

 The amount of space available in the storage pool

 How often the data will be synchronized

 Available bandwidth at each protected computer

 Aggregate bandwidth on the DPM server

To get an estimate of your data change rate, you can review an incremental backup for a recent, average day. The percentage of your data included in an incremental backup is usually indicative of your data change rate. For example, if you have a total of 100 GB of data and your incremental backup is 10 GB; your data change rate is likely to be approximately 10 percent per day.

However, because the method that DPM uses to record changes to data is different from that of most backup software, incremental backup size is not always a precise indicator of data change rate. To refine your estimate of your data change rate, consider the characteristics of the data you want to protect.

For example, while most backup software records data changes at the file level, DPM records changes at the byte level. Depending on the type of data that you want to protect, this can translate to a data change rate that is lower than the incremental backup might suggest.

The following table lists the data source limits that a DPM server that meets the minimum hardware requirements can protect and the recommended disk space required per DPM server.

|  |  |  |
| --- | --- | --- |
| Data source | Data source limit per DPM server | Recommended disk space |
| SQL Server | Up to 2000 databases | 80 TB |
| Client computers | 3000 client computers |  |
| Exchange Server |  | 80 TB |
| SharePoint |  | 25 TB |

Snapshot Limit

A DPM server can store up to 9,000 disk-based snapshots, including those retained when you stop protection of a data source. The snapshot limit applies to express full backups and file recovery points, but not to incremental synchronizations.

The snapshot limit applies per DPM server, regardless of storage pool size. When you configure protection groups, the DPM server is provisioned for the number of snapshots to accommodate the protection group configuration. You can use the following cmdlet in DPM Management Shell to identify the number of snapshots for which the server is provisioned:

$server=Connect-DPMServer Name of the DPM server

$server.CurrentShadowCopyProvision

When planning your DPM deployment, consider the snapshot limit as part of the DPM server capacity. The following table lists examples of the number of snapshots that result from different protection policies.

|  |  |
| --- | --- |
| Protection policy | Snapshots |
| Exchange storage group: daily express full backup and 15-minute incremental synchronization with a retention range of 5 days | 5 |
| Volume on a file server: 3 daily recovery points with a retention range of 21 days | 63 |
| SQL Server database: 2 express full backups daily with a retention range of 14 days | 28 |
| Total: | 96 |

See Also

[Planning the DPM server configurations](#z7d7bf2a1de0241c79d44052664c0a7e7)

Locating the DPM Servers

System Center 2012 – Data Protection Manager (DPM) must be deployed in a Windows Server 2008 or a Windows Server 2003 Active Directory Domain Services directory services structure to support its protection and recovery operations.

DPM can protect servers and workstations across domains within a forest that has a two-way trust relationship with the domain that the DPM server is located in. If there is not a two-way trust across domains, you must have a separate DPM server for each domain. DPM supports data protection across forests as long as you establish a forest-level, two-way trust between the separate forests. To set up a forest-level trust relationship, both domains must be in Windows Server 2008 forest mode.

When deciding where to locate your DPM server, consider the network bandwidth between the DPM server and the protected computers.

Note

If you are protecting data over a wide area network (WAN), there is a minimum network bandwidth requirement of 512 kilobits per second (Kbps).

DPM supports teamed network adapters, also called interface cards (NIC). Teamed NIC are multiple physical NIC that are configured to be treated as a single NIC by the operating system. Teamed NIC provide increased bandwidth by combining the bandwidth available using each NIC and failover to the remaining NIC or NIC when a NIC fails. DPM can use the increased bandwidth achieved by using teamed NIC on the DPM server.

Another consideration for the location of your DPM servers is the need to manage tapes and tape libraries manually, such as adding new tapes to the library or removing tapes for offsite archive.

See Also

[Planning the DPM server configurations](#z7d7bf2a1de0241c79d44052664c0a7e7)

Selecting the Instance of SQL Server

A typical System Center 2012 – Data Protection Manager (DPM) installation includes an instance of SQL Server 2008 R2 that is installed on DPM server by DPM Setup. The instance of SQL Server that is installed by DPM Setup is included in the DPM software and does not require a separate SQL Server license.

However, when you install DPM, you can specify a remote instance of SQL Server to be used by DPM instead of the default instance of SQL Server that is included with DPM.

To use a remote instance of SQL Server, the server running SQL Server and the DPM server should be located in the same domain. The remote instance of SQL Server cannot be on a computer that is running as a domain controller.

The remote instance of SQL Server must be running SQL Server 2008 R2 with latest updates, or SQL Server 2012 including the following components:

 SQL Server Database Engine

 Reporting Services

We recommend you use the following settings on the remote instance of SQL Server:

 Use the default failure audit setting.

 Use the default Windows Authentication mode.

 Enable password policy checking.

 Install only the SQL Server Database Engine and Reporting Services components.

 A remote instance of SQL Server should not run as Local System.

 Run SQL Server by using a low-privileged domain user account.

See Also

[Planning the DPM server configurations](#z7d7bf2a1de0241c79d44052664c0a7e7)

Planning the Storage Pool

The storage pool is a set of disks on which the DPM server stores the replicas and recovery points for the protected data. Planning the storage pool involves calculating capacity requirements and planning the configuration of the disks.

You can also substitute custom volumes that you define in Disk Management for volumes in the storage pool.

DPM can use any of the following for the storage pool:

 Direct attached storage (DAS)

 Fiber Channel storage area network (SAN)

 iSCSI storage device or SAN

The storage pool supports most disk types, including Integrated Drive Electronics (IDE), Serial Advanced Technology Attachment (SATA), and SCSI, and it supports both the master boot record (MBR) and GUID partition table (GPT) partition styles. We strongly recommend that you use GPT disks for the DPM storage pool.

If you use a SAN for the storage pool, we recommend that you create a separate zone for the disk and tape used on DPM. Do not mix the devices in a single zone.

You cannot add USB/1394 disks to the DPM storage pool.

You cannot use Storage Spaces for the DPM disk storage pool.

Important

Some original equipment manufacturers (OEMs) include a diagnostic partition that is installed from media that they provide. The diagnostic partition might also be named the OEM partition, or the EISA partition. EISA partitions must be removed from disks before you can add the disk to the DPM storage pool.

In This Section

[Calculating Capacity Requirements](#z6f34d58afd3c44888ac33dc463dddaec)

[Planning the Disk Configuration](#z80192d9f24384e1299eeb02d9d209d0c)

[Defining Custom Volumes](#z204928b4e7fb40ceb070248162881743)

See Also

[Planning the DPM server configurations](#z7d7bf2a1de0241c79d44052664c0a7e7)

Calculating Capacity Requirements

Capacity requirements for the DPM storage pool are variable and depend primarily on the size of the protected data, the daily recovery point size, expected volume data growth rate, and retention range objectives.

Daily recovery point size refers to the total size of changes made to protected data during a single day. It is roughly equivalent to the size of an incremental backup. Retention range refers to the number of days for which you want to store recovery points of protected data on disk. For files, DPM can store a maximum of 64 recovery points for each volume included in a protection group, and it can create a maximum of 8 scheduled recovery points for each protection group each day.

Note

The limit of 64 recovery points for files is a result of the limitations of the Volume Shadow Copy Service (VSS), which is necessary for the end-user recovery functionality of DPM. The recovery point limit does not apply to application data.

In general, we recommend making the storage pool two times the size of the protected data for protection of files. This recommendation is based on an assumed daily recovery point size of approximately 10 percent of the protected data size and a retention range of 10 days (two weeks, excluding weekends).

If your daily recovery point size is larger or smaller than 10 percent of your protected data size, or if your retention range objectives are longer or shorter than 10 days, you can adjust the capacity requirements for your storage pool accordingly.

Regardless of how much capacity you decide to allow for the storage pool in your initial deployment, we recommend that you use extensible hardware so that you have the option of adding capacity should the need arise.

The sections that follow provide guidelines for determining your daily recovery point size and retention range objectives.

Estimating Daily Recovery Point Size

Our recommendation to make the storage pool two times the size of the protected data assumes a daily recovery point size of 10 percent of the protected data size. Daily recovery point size is related to data change rate and refers to the total size of all recovery points created during a single day. To get an estimate of the daily recovery point size for your protected data, you can review an incremental backup for a recent, average day. The size of the incremental backup is usually indicative of the daily recovery point size. For example, if the incremental backup for 100 GB of data includes 10 GB of data, your daily recovery point size will probably be approximately 10 GB.

Determining Retention Range Objectives

Our recommendation to make the storage pool two times the size of the protected data assumes a retention range objective of 10 days (two weeks, excluding weekends). For the typical enterprise, requests for recovery of data are concentrated within two to four weeks after data loss events. A retention range of 10 days provides for recovery of data up to two weeks after a data loss event.

The longer your retention range objective, the fewer recovery points you can create each day. For example, if your retention range objective is 64 days, you can create just one recovery point each day. If your retention range objective is eight days, you can create eight recovery points each day. With a retention range objective of 10 days, you can create approximately six recovery points each day.

See Also

[Defining Custom Volumes](#z204928b4e7fb40ceb070248162881743)

[Planning the Disk Configuration](#z80192d9f24384e1299eeb02d9d209d0c)

[Planning the DPM server configurations](#z7d7bf2a1de0241c79d44052664c0a7e7)

Planning the Disk Configuration

If you are using direct-attached storage for the DPM storage pool, you can use any hardware-based configuration of redundant array of independent disks (RAID), or you can use a "just a bunch of disks" (JBOD) configuration. Do not create a software-based RAID configuration on disks that you will add to the storage pool.

To decide on the configuration for the disks, consider the relative importance of capacity, cost, reliability, and performance in your environment. For example, because JBOD does not consume disk space for storing parity data, a JBOD configuration makes maximum use of storage capacity. For the same reason, the reliability of JBOD configurations is poor; a single disk failure inevitably results in data loss.

For the typical DPM deployment, DPM recommends a RAID 5 configuration, which offers an effective compromise between capacity, cost, reliability, and performance.

To help you evaluate options for configuring the disks in your storage pool, the following table compares the trade-offs between JBOD and the various levels of RAID, on a scale from 4 (very good) to 1 (acceptable).

Comparison of Configuration Options for Storage Pool Disks

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Disk Configuration | Capacity | Cost | Reliability | Performance and Scalability |
| JBOD | 4 | 4 | 1 | 4 |
| RAID 0 | 4 | 4 | 1 | 4 |
| RAID 1 | 1 | 1 | 4 | 3 |
| RAID 5 | 3 | 3 | 3 | 3 |
| RAID 10 | 1 | 1 | 4 | 4 |

For more information about RAID, see [Achieving Fault Tolerance by Using RAID](http://go.microsoft.com/fwlink/?LinkId=46086).

See Also

[Calculating Capacity Requirements](#z6f34d58afd3c44888ac33dc463dddaec)

[Defining Custom Volumes](#z204928b4e7fb40ceb070248162881743)

[Planning the DPM server configurations](#z7d7bf2a1de0241c79d44052664c0a7e7)

Defining Custom Volumes

In System Center 2012 – Data Protection Manager (DPM), you can assign a custom volume to a protection group member, in place of the DPM storage pool. A custom volume is a volume that is not in the DPM storage pool and is specified to store the replica and recovery points for a protection group member.

Although the DPM-managed storage pool is sufficient for most business needs, you might want a greater amount of control over storage for specific data sources. For example, you have critical data that you want to store using a high-performance logical unit number (LUN) on a storage area network.

Any volume that is attached to the DPM server can be selected as a custom volume in the Create New Protection Group Wizard, except the volume that contains the system and program files. To use custom volumes for a protection group member, two custom volumes must be available: one volume to store the replica and one volume to store the recovery points.

DPM cannot manage the space in custom volumes. If DPM alerts you that a custom replica volume or recovery point volume is running out of space, you must manually change the size of the custom volume by using Disk Management.

You cannot change the selection of storage pool or custom volume for a protection group member after the group is created. If you must change the storage location for a data source's replica or recovery points, you can do so only by removing the data source from protection and then adding it to a protection group as a new protection group member.

See Also

[Calculating Capacity Requirements](#z6f34d58afd3c44888ac33dc463dddaec)

[Planning the Disk Configuration](#z80192d9f24384e1299eeb02d9d209d0c)

[Planning the DPM server configurations](#z7d7bf2a1de0241c79d44052664c0a7e7)

Planning the Tape Libraries Configuration

You can add tape libraries and stand-alone tape drives to DPM to enable short-term and long-term data protection on tape. The tape libraries and stand-alone tape drives must be storage area network (SAN) attached or SCSI attached to the DPM server.

Note

The term tape libraries refers to both multi-drive tape hardware and stand-alone tape drives.

Consider the number of tape backup jobs and the size of the protected data when planning the capacity of your tape library. You must also consider the hardware features: a tape library without an autoloader requires manual tape rotations when jobs are being performed.

To plan for the number of tapes you will need for each protection group, multiply the backup frequency by the retention range.

The tape labels for tapes used for long-term protection are assigned when you create a protection group. DPM will assign a default tape label in this format: DPM - <ProtectionGroupName> - long-term tape <number>. Before you begin creating protection groups, you should plan your tape naming scheme if you do not want to use the default scheme.

See Also

[Compatible tape libraries](#z495f4af1b5ce453d9fa5638868da9139)

[Planning the DPM server configurations](#z7d7bf2a1de0241c79d44052664c0a7e7)

Compatible tape libraries

The following is a list of tape libraries compatible with DPM.

BDT

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Library Model Name | Changer Driver Version | Library Firmware Revision | Additional Libraries covered by this test | Tape Drive Type | Tape Driver Version | Tape Drive Firmware Revision |
| BDT FlexStor II 1U | flxn64.sys, 5.2.3790.7 06/06/2009, signed | 2.40 | 2U, 4U, 8U | HP LTO5 HH FC | hplto.sys, 1.0.6.3 10/07/2010, signed | Y23B |
| BDT FlexStor II 1U | flxn64.sys, 5.2.3790.7 06/06/2009, signed | 2.40 | 2U, 4U, 8U | HP LTO5 HH SAS | hplto.sys, 1.0.6.3 10/07/2010, signed | Z21B |
| BDT FlexStor II 4U | flxn64.sys, 5.2.3790.7 06/06/2009, signed | 4.70 | 2U, 8U | HP LTO5 FH SAS | hplto.sys, 1.0.6.1 05/14/2009, signed | X22B |
| BDT FlexStor II 4U | flxn64.sys, 5.2.3790.7 06/06/2009, signed | 4.70/3.00e | 2U, 8U | HP LTO5 FH FC | hplto.sys, 1.0.6.3 10/07/2010, signed | I5BB |
| BDT FlexStor II 4U | flxn64.sys, 5.2.3790.7 06/06/2009, signed | 4.70/3.00e | 2U, 8U | IBM LTO5 FH FC | ibmtp2k8.sys/ibmtpft2k8.sys, 6.2.1.5, 01/13/2011, signed | A6S0 |
| BDT FlexStor II 4U | flxn64.sys, 5.2.3790.7 06/06/2009, signed | 4.70/3.00e | 2U, 8U | IBM LTO5 FH SAS | ibmtp2k8.sys/ibmtpft2k8.sys, 6.2.1.5, 01/13/2011, signed | A6S0 |
| BDT FlexStor II 4U | flxn64.sys, 5.2.3790.7 06/06/2009, signed | 4.70/3.00e | 1U, 2U, 8U | IBM LTO5 HH FC | ibmtp2k8.sys/ibmtpft2k8.sys, 6.2.1.5, 01/13/2011, signed | A6S1 |
| BDT FlexStor II 4U | flxn64.sys, 5.2.3790.7 06/06/2009, signed | 4.70/3.00e | 1U, 2U, 8U | IBM LTO5 HH SAS | ibmtp2k8.sys/ibmtpft2k8.sys, 6.2.1.5, 01/13/2011, signed | A6S1 |

Dell

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Library Model Name | Changer Driver Version | Library Firmware Revision | Additional Libraries covered by this test | Tape Drive Type | Tape Driver Version | Tape Drive Firmware Revision |
| 124T | R122351.EXE, 2.0.4.0 A00 | 53 |  | LTO-2-LC | R122351.EXE, 1.9.0.0 | 1914 |
|  | R122353.EXE, 2.0.4.0 A00 | 53 |  | LTO-3 | R122353.EXE, 6.0.7.13 A05 | 6B20 |
|  | R310901.EXE, 2.6.2.0 | V85 |  | LTO2-LC | R310901.EXE, 3.1.2.0 | v1914 |
|  | R310901.EXE, 2.6.2.0 | V85 |  | LTO3 | R310901.EXE, 5.2.3790.4543 | 93GM |
|  | R310901.EXE, 2.6.2.0 | V85 |  | LTO3 v1 | R310901.EXE, 5.2.3790.4543 | 93GN |
|  | R310901.EXE, 2.6.2.0 | V85 |  | LTO3 v2 | R310901.EXE, 5.2.3790.4543 | B6W1 |
|  | R310901.EXE, 2.6.2.0 | V85 |  | LTO4 | R310901.EXE, 5.2.3790.4543 | B710 |
|  | R310901.EXE, 2.6.2.0 | V85 |  | LTO4 v2 | R310901.EXE, 5.2.3790.4543 | B6W1 |
|  | R310901.EXE, 2.6.2.0 | V85 |  | LTO5 | R310901.EXE, 3.5.3.1 | v3085 |
| 132T | R105287.EXE, 6.0.0.0 A05 | 310D.GY004 |  | LTO-2 | R105287.EXE, 6.0.7.13 A05 | 67U1 |
|  | R105287.EXE, 6.0.0.0 A05 | 310D.GY004 |  | LTO-3 | R105287.EXE, 6.0.7.13 A05 | 6B20 |
| ML6000 | R165848.EXE, 7.2.5.0 A02 | 410G.GS004 A06 |  | LTO-3 FH (SCSI & FC) | R165848.EXE, 6.0.6.83 A02 | 6B20 |
|  | R165848.EXE, 7.2.5.0 A02 | 410G.GS004 A06 |  | LTO-4 FH (SAS & FC) | R165848.EXE, 6.0.6.83 A02 | 74H5 |
|  | R310802.EXE, 7.5.2.0 | 585G.GS003 |  | LTO3 FH | R310802.EXE, 6.1.8.0 | 93GM |
|  | R310802.EXE, 7.5.2.0 | 585G.GS003 |  | LTO4 FH | R310802.EXE, 6.1.8.0 | B7C0 |
|  | R310802.EXE, 7.5.2.0 | 585G.GS003 |  | LTO5 FH | R30802.EXE, 5.2.3790.4543 | B6W0 |
| TL2000 | DELL TL2000-4000 A04 R173552.EXE, 6.1.8.01 | 5.80 |  | LTO-3 FH (SCSI & FC) | DELL TL2000-4000 A04 R173552.EXE, 6.1.8.01 | 76E0 |
|  | DELL TL2000-4000 A04 R173552.EXE, 6.1.8.01 | 5.80 |  | LTO-3 HH (SAS) | DELL TL2000-4000 A04 R173552.EXE, 6.1.8.01 | 73P7 |
|  | DELL TL2000-4000 A04 R173552.EXE, 6.1.8.01 | 5.80 |  | LTO-4 FH (SAS & FC ) | DELL TL2000-4000 A04 R173552.EXE, 6.1.8.01 | 77BE |
|  | R310349.EXE, 6.2.1.5 | A.50 |  | LTO3 HH | R310349.EXE, 6.2.1.5 | 93GQ |
|  | R310349.EXE, 6.2.1.5 | A.50 |  | LTO3 FH | R310349.EXE, 6.2.1.5 | 93GP |
|  | R310349.EXE, 6.2.1.5 | A.50 |  | LTO4 HH | R310349.EXE, 6.2.1.5 | B711 |
|  | R310349.EXE, 6.2.1.5 | A.50 |  | LTO4 FH | R310349.EXE, 6.2.1.5 | B710 |
|  | R310349.EXE, 6.2.1.5 | A.50 |  | LTO3 v2 | R310349.EXE, 6.2.1.5 | B6W1 |
|  | R310349.EXE, 6.2.1.5 | A.50 |  | LTO4 v2 | R310349.EXE, 6.2.1.5 | B6W1 |
|  | R310349.EXE, 6.2.1.5 | A.50 |  | LTO5 | R310349.EXE, 6.2.1.5 | B5W1 |
| TL4000 | DELL TL2000-4000 A04 R173552.EXE, 6.1.8.01 | 5.80 |  | LTO-3 FH (SCSI & FC) | DELL TL2000-4000 A04 R173552.EXE, 6.1.8.01 | 76E0 |
|  | DELL TL2000-4000 A04 R173552.EXE, 6.1.8.01 | 5.80 |  | LTO-3 HH (SAS) | DELL TL2000-4000 A04 R173552.EXE, 6.1.8.01 | 73P7 |
|  | DELL TL2000-4000 A04 R173552.EXE, 6.1.8.01 | 5.80 |  | LTO-4 FH (SAS & FC ) | DELL TL2000-4000 A04 R173552.EXE, 6.1.8.01 | 77BE |
|  | R310349.EXE, 6.2.1.5 | A.50 |  | LTO3 HH | R310349.EXE, 6.2.1.5 | 93GQ |
|  | R310349.EXE, 6.2.1.5 | A.50 |  | LTO3 FH | R310349.EXE, 6.2.1.5 | 93GP |
|  | R310349.EXE, 6.2.1.5 | A.50 |  | LTO4 HH | R310349.EXE, 6.2.1.5 | B711 |
|  | R310349.EXE, 6.2.1.5 | A.50 |  | LTO4 FH | R310349.EXE, 6.2.1.5 | B710 |
|  | R310349.EXE, 6.2.1.5 | A.50 |  | LTO3 v2 | R310349.EXE, 6.2.1.5 | B6W1 |
|  | R310349.EXE, 6.2.1.5 | A.50 |  | LTO4 v2 | R310349.EXE, 6.2.1.5 | B6W1 |
|  | R310349.EXE, 6.2.1.5 | A.50 |  | LTO5 | R310349.EXE, 6.2.1.5 | B5W1 |

Fujitsu

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Library Model Name | Changer Driver Version | Library Firmware Revision | Additional Libraries covered by this test | Tape Drive Type | Tape Driver Version | Tape Drive Firmware Revision |
| ETERNUS LT60 | fbcatn64.sys,7.7600.16385.001/02/2010,signed | 4.51/3.00e | ETERNUS LT40 | HP LTO5 FH FC | hplto.sys, 1.0.6.3 10/07/2010, signed | I24B |
| ETERNUS LT60 | fbcatn64.sys,7.7600.16385.001/02/2010,signed | 4.51/3.00e | ETERNUS LT40  ETERNUS LT20 | HP LTO5 HH FC | hplto.sys, 1.0.6.3 10/07/2010, signed | Y23B |
| ETERNUS LT60 | fbcatn64.sys,7.7600.16385.001/02/2010,signed | 4.51/3.00e | ETERNUS LT40 | HP LTO5 FH SAS | hplto.sys, 1.0.6.3 10/07/2010, signed | X22B |
| ETERNUS LT60 | fbcatn64.sys,7.7600.16385.001/02/2010,signed | 4.51/3.00e | ETERNUS LT40  ETERNUS LT20 | HP LTO5 HH SAS | hplto.sys, 1.0.6.3 10/07/2010, signed | Z21B |
| ETERNUS LT60 S2 | etnsn64.sys,7.7600.16385.102/15/2011,signed | 4.60/3.10e | ETERNUS LT40 S2 | HP LTO5 FH FC | hplto.sys, 1.0.6.3 10/07/2010, signed | I24B |
| ETERNUS LT60 S2 | etnsn64.sys,7.7600.16385.102/15/2011,signed | 4.60/3.10e | ETERNUS LT40 S2  ETERNUS LT20 S2 | HP LTO5 HH FC | hplto.sys, 1.0.6.3 10/07/2010, signed | Y34B |
| ETERNUS LT60 S2 | etnsn64.sys,7.7600.16385.102/15/2011,signed | 4.60/3.10e | ETERNUS LT40 S2 | HP LTO5 FH SAS | hplto.sys, 1.0.6.3 10/07/2010, signed | X22B |
| ETERNUS LT60 S2 | etnsn64.sys,7.7600.16385.102/15/2011,signed | 4.60/3.10e | ETERNUS LT40 S2  ETERNUS LT20 S2 | HP LTO5 HH SAS | hplto.sys, 1.0.6.3 10/07/2010, signed | Z21B |

HP

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Library Model Name | Changer Driver Version | Library Firmware Revision | Additional Libraries covered by this test | Tape Drive Type | Tape Driver Version | Tape Drive Firmware Revision |
| Hewlett Packard 1x8 G2 autoloader (x64 based) | hpuln64.sys1.9.0.0 | T133 | HP 9000 Virtual Library System | Hewlett Packard LTO Ultrium-4 drive | Hplto.sys1.0.6.3 | R500 |
| HP MSL 8096 | hpuln64.sys, 9/15/2008, 1.8.0.0, signed, 64bit | 8.90 |  | LTO4 | hplto.sys, 9/25/2007, 1.0.5.2, signed, 64bit | H44W |
| HP StorageWorks MSL6000 Series Medium Changers | Neomslmc.sys3.0.2.0 | 0430 | HP 12200 Virtual Library System EVA Gateway | Hewlett Packard LTO Ultrium-4 drive | Hplto.sys1.0.6.3 | R500 |
| HP StorageWorks MSL6000 Series Medium Changers | Neomslmc.sys3.0.2.0 | 0430 | HP 9000 Virtual Library System | Hewlett Packard LTO Ultrium-4 drive | Hplto.sys1.0.6.3 | R500 |

IBM

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Library Model Name | Changer Driver Version | Library Firmware Revision | Additional Libraries covered by this test | Tape Drive Type | Tape Driver Version | Tape Drive Firmware Revision |
| IBM Total Storage 3572 (TS2900) | ibmcg2k8 6218x64 | 0017 |  | LTO5 HH SAS | ibmtp2k8 6218x64 | B6W1 |
| IBM Total Storage 3573 (TS3100/TS3200) | ibmcg2k8 6218x64 | A.40 |  | LTO4 FH FC | ibmcg2k8 6218x64 | A230 |
| IBM Total Storage 3572 (TS2900) | ibmcg2k8 6218x64 | 0017 |  | LTO5 HH SAS | ibmtp2k8 6218x64 | B6W1 |
| IBM Total Storage 3573 (TS3100/TS3200) | ibmcg2k8 6218x64 | A.40 |  | LTO4 FH FC | ibmcg2k8 6218x64 | A230 |
| IBM Total Storage 3573 | ibmcg2k8, 6.2.1.8x64 | A.40 |  | IBM LTO5 3580 | ibmtp2k8, 6.2.1.8x64 | B6W0 |
| Standalone Drive | N/A | N/A |  | IBM LTO5 FHStandalone | Inbox ltotape.sys |  |

Tip

The following registry key needs to be added to enable support for TS 2900: DWORD “RSMCompatMode” under “HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Microsoft Data Protection Manager\Agent” and set it to 29 (decimal).

Quantum

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Library Model Name | Changer Driver Version | Library Firmware Revision | Additional Libraries covered by this test | Tape Drive Type | Tape Driver Version | Tape Drive Firmware Revision |
| Quantum DXi8502 (VTL) | Qi500X64.sys7.5.0.0 | 2.0.2\_85 |  | Hp-LTO5 | hplto.sys1.0.6.3 | I30Z |
| Quantum Scalar i40-i80 Tape Library | Qi40X64 v7.5.2.0 | 130G |  | HP-LTO5 | Hplto v1.6.0.2 | Y35Z |
| Scalar i500 | ad500x64.sys, 12/12/2007, 7.4.0.0, signed, 64 bit | 500G |  | LTO4 | ibmtp2k3.sys, 3/19/2008, 6.1.8.9, signed, 64 bit | 82FB |
| Scalar i500 Tape Library | Qi500X64 v7.5.0.0 | 607G |  | HP-LTO5 | Hplto v1.6.0.2 | I3EZ |
|  |  |  |  | IBM-LTO 5 | ibmtp2k8 v6.1.9.9 | B170 |
|  |  |  |  | HP-LTO 4 | hplto v1.6.0.2 | H58Z |
| Scalar i6000 | Qi6Kx64.sys v7.5.5.0 | 606A.GS00301 | Scalar i2000 | HP LTO4 FC | hplto.sys 1.0.6.1 | H58Z |
|  | Qi6Kx64.sys v7.5.5.0 | 606A.GS00301 | Scalar i2000 | HP LTO5 FC | hplto.sys 1.0.6.1 | I3AZ |
|  | Qi6Kx64.sys v7.5.5.0 | 606A.GS00301 | Scalar i2000 | IBM LTO5 FC | lto.sys v 6.1.7600.16385 | A6SA |
|  | Qi6Kx64.sys v7.5.5.0 | 606A.GS00301 | Scalar i2000 | IBM LTO5 FC | lto.sys v 6.1.7600.16385 | B170 |
|  | Qi6Kx64.sys v7.5.5.0 | 606A.GS00301 | Scalar i2000 | IBM LTO4 FC | lto.sys v 6.1.7600.16385 | A23D |
| Superloader | QsmcX64.sys, 7/8/2008, 2.5.1.0, signed, 64bit | V61 |  | LTO4 | QLTOx64.sys, 12/12/2007, 3.4.0., signed, 64bit | 2103 |
| Superloader | QsmcX64 v2.6.2.0 | 75 |  | Quantum LTO 5 | QLTOx64 v3.4.0.0 | 3060 |
| DXi6701 Scalar (emulating i2000) | Qi2Kx64 7.5.0.0 | V 2.1.1 | DXi6702 | HP-LTO5 | Hplto 1.0.6.3 | I30Z |
| DXi6701 Scalar (emulating i2000) | Qi2Kx64 7.5.0.0 | V 2.1.1 | DXi6702 | IBM-LTO5 | ibmtp2k8 6.2.1.8 | A5MO |
| DXi8500 2TB Scalar (emulating i2000) | Qi2Kx64 7.5.0.0 | V1.5.0\_85 |  | HP-LTO4 | Hplto 1.0.6.3 | H44Z |
| DXi8500 2TB Scalar (emulating i2000) | Qi2Kx64 7.5.0.0 | V1.5.0\_85 |  | IBM-LTO4 | ibmtp2k8 6.2.1.8 | A2FB |

\* Media Import/Export not supported.

\*\* Non barcoded media are not supported in this library.

Tandberg Data

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Library Model Name | Changer Driver Version | Library Firmware Revision | Additional Libraries covered by this test | Tape Drive Type | Tape Driver Version | Tape Drive Firmware Revision |
|  | exbchgx64.sys, 11/21/2008, 2.1.9.0, signed, 64bit | V1C270 |  | LTO4 | hplto.sys, 12/10/2007, 1.0.5.2, signed, 64bit | D217 |
|  | exachgx64.sys, 11/21/2008, 2.1.9.0, unsigned, 64bit | V1C270 |  | LTO4 | ibmtp2k8.sys, 3/19/2008, 6.1.8.9, signed, 64bit | 85V3 |
|  | exbchgx64.sys, 11/21/2008, 2.1.9.0, signed, 64bit | V1D170 |  | LTO4 | ibmtp2k8.sys, 6/11/2008, 6.1.9.5, signed, 64bit | 85V3 |
|  | exachgx64.sys, 11/21/2008, 2.1.9.0, unsigned, 64bit | V1D170 |  | LTO4 | ibmtp2k3.sys, 3/19/2008, 6.1.8.9, signed, 64bit | 85V3 |
|  | 3.01.0009.0 | V1C290 | Exabyte Magnum 224Tandberg Storage Loader 2U | HP 3000 LTO 5 HH SAS | 1.0.6.1 | Z21UZ33U |
|  | 3.01.0009.0 | V1C290 | Exabyte Magnum 224Tandberg Storage Loader 2U | HP 3000 LTO 5 HH FC | 1.0.6.1 | Y21UY31UY32U |
|  | 3.01.0009.0 | V1C290 | Exabyte Magnum 224Tandberg Storage Loader 2U | HP 1760 LTO 4 HH FC | 1.0.6.1 | V51U |
|  | 3.01.0009.0 | V1C290 | Exabyte Magnum 224Tandberg Storage Loader 2U | HP 1760 LTO 4 HH SAS | 1.0.6.1 | U51U |
|  | 3.01.0009.0 | V1C290 | Exabyte Magnum 224Tandberg Storage Loader 2U | HP 1760 LTO 4 HH SCSI | 1.0.6.1 | W51U |
|  | tdsafe.sys, 1/4/2008, 1.7.0.0, signed, 64bit | 3.42 |  | LTO4 | hplto.sys, 12/10/2007, 1.0.5.2, signed, 64bit | W22U |
|  | tdsafe.sys, 1/4/2008, 1.7.0.0, signed, 64bit | 3.80 |  | LTO4 | ltotape.sys, 6/21/2006, 6.0.6001.18000, signed, 64bit | 85V3 |
|  | tdsafe.sys, 1/4/2008, 1.7.0.0, signed, 64bit | 3.63 |  | LTO4 | ibmtp2k8.sys, 3/19/2008, 6.1.8.9, signed, 64bit | 85V3 |
| Tandberg StorageLoader LTO | 1.8.0.11 | 3.47 |  | HP 3000 LTO 5 HH SAS | 1.0.6.1 | Z21UZ33U |
|  | 1.8.0.11 | 3.47 |  | HP 3000 LTO 5 HH FC | 1.0.6.1 | Y21UY31UY32U |
|  | 1.8.0.11 | 3.47 |  | HP 1760 LTO 4 HH SAS | 1.0.6.1 | U51U |

Planning Operations Manager Server configuration

As you consider the number of servers running System Center 2012 – Operations Manager that your organization requires, this section will give you broad guidelines to help you make better decisions.

Single or multiple Operations Manager servers

A single Operations Manager server with SQL Server and Management Server can host up to 10,000 data sources from up to 50 DPM servers. The recommended hardware for this computer is 12 GB with good efficient storage configured in RAID.

A multi-server Operations Manager setup with two computers, with SQL Server and Management Server on different servers can host up to 50,000 data sources from up to 100 dpm2012long severs. The recommended hardware is 12 GB on the Operations Manager server and 8 GB on the SQL Server with good efficient storage configured in RAID.

Memory usage on Operations Manager server

Typically, the memory usage on the Operations Manager server is:

 Operations Manager Console - approximately 300 MB

 Scoped Administrator Console – 50 to 120 MB

 Windows Presentation Foundation (WPF) - 30 to 50 MB

 On a typical computer with 2 GB memory, you can use 1 GB for monitoring, which allows you to have five scoped Administrator Consoles, an Operations Manager Console, and up to seven WPF dialogs.

Working with more than 2,000 data sources

If you are working with over 2,000 data sources on the DPM server, you need to make the following registry changes on the DPM server on which the Operations Manager agent is installed:

 Set HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\services\HealthService\Parameters\Persistence Version Store Maximum to 80 MB (5120). Default = 60 MB

 Set HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\services\HealthService\Parameters\Management Groups\<MG Name>\maximumQueueSizeKb to 100 MB. Default = 15 MB

 Set HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Microsoft Operations Manager\3.0\Modules\Global\PowerShell\ScriptLimit\QueueMinutes to 120 mins

Planning the Operations Manager data warehouse database size

For every 100000 entries (backups), you will need about 6.5 GB.

The things to consider when you are deciding on how much disk space you will needs are:

 Number of backups in the environment per day = Average number of backups per data source per day \* Average number of data sources per DPM \* Number of DPM servers.

 Retention period (in days)

Working over Wide Area Networks

The DPM scoped Administrator Console will not work over WAN that have a latency over 15 ms. Although the functionality will be available, the console will be unresponsive.

Planning protection groups

To create an effective plan for deploying System Center 2012 – Data Protection Manager (DPM), you must carefully consider your organization's requirements for data protection and recovery and weigh those requirements against the capabilities of DPM.

This section presents the information you require to plan the membership and configuration of your protection groups. As part of the protection group configuration, you will define your recovery goals for the data being protected.

In the context of the Microsoft Operations Framework (MOF), this section assumes that the change—incorporating DPM in your organization to provide data protection and recovery—has been approved and that your task is planning how to implement the change.

For more information about change management in MOF, see [Service Management Functions: Change Management](http://go.microsoft.com/fwlink/?LinkId=68729).

This section also assumes that you are adding DPM to an existing disaster recovery strategy for your business. For more information about planning a disaster recovery strategy, see [Introduction to Backup and Recovery Services](http://go.microsoft.com/fwlink/?LinkId=71721).

In This Section

[What Do You Want to Protect?](#z98626f09e4b14cbb9195651d54e118d1)

[What Are Your Goals for Recovery?](#zf2df4e2679114839b4fee86567b32a6c)

[Planning Protection Configurations](#z85cae9ee0d7c410ab8c1c62a9c4e2fb9)

What Do You Want to Protect?

To begin planning a DPM deployment, you should first decide which data you want to protect. DPM offers protection for the following types of data, which are explained in more detail in subsequent topics:

 File data, at the level of volumes, folders, and shares, on file servers running Windows Server 2003 or the Windows Server 2008 operating system

 File data on workstations running Windows XP Professional SP2 and all editions of the Windows Vista operating system except Home

 Microsoft Exchange Server 2003 SP2 and Exchange Server 2007 data, at the level of storage groups

 Microsoft Exchange Server 2010 at the Database Availability Group (DAG) level.

 Microsoft SQL Server 2000 SP4, SQL Server 2005 SP1, SQL Server 2005 SP2, SQL Server 2008 R2 and SQL Server 2012 data, at the level of databases

 Windows SharePoint Services 3.0, Microsoft Office SharePoint Server 2007, Microsoft SharePoint Server 2010 at the level of farms

 Microsoft Virtual Server 2005 R2 SP1 host and guest configurations

 Microsoft Hyper-V

 Client computers like laptop and desktop computers

 System state

 Computers outside a trusted domain or in a workgroup

 System Center 2012 Virtual Machine Manager

See Also

[File Data on Servers and Workstations](#zdb87b36998304105b5b13b4e2c1a0fb1)

Application Data

[Clustered Resources](#z622654b7e5ac4c48828a64fa69891568)

[System State](#z0faa1fa0ea9a4327a87c8998cf7f5563)

[Protecting Hyper-V Virtual Machines](#z3ed71e43c18a44e1888a8731663d4b73)

File Data on Servers and Workstations

You can protect volumes that can be accessed through either drive letters or mount points, folders, and shares.

The simplest approach to selecting data for protection is to select all file data that you include in your current backups. Alternatively, you can select only specific subsets of your data for protection.

The principal factor to consider when selecting data is your need to quickly recover point-in-time copies of the data if data is lost or corrupted. Key candidates for protection are files that change frequently. Other good candidates are files that are frequently accessed, regardless of how often they change.

Important

Although volumes on file servers are typically formatted as NTFS, which is required for DPM protection, it is not uncommon for volumes on workstations to be formatted as FAT or FAT32. To protect these volumes, you must convert them to NTFS. For instructions, see [How to Convert FAT Disks to NTFS](http://go.microsoft.com/fwlink/?LinkId=83022) (http://go.microsoft.com/fwlink/?LinkId=83022).

See Also

[File and Folder Exclusion](#z7671bca6c2dc4e048ec01bba7f31fa34)

[Protecting Data in DFS Namespaces](#z99b01360ca794b4db674df08e0445a42)

[Unsupported Data Types](#zbc415142233c47be9d769346609489bc)

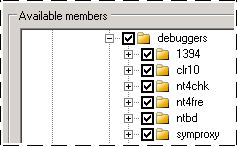
[What Do You Want to Protect?](#z98626f09e4b14cbb9195651d54e118d1)

File and Folder Exclusion

You can configure data protection to exclude specified folders and also file types by file name extension.

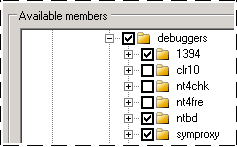
When you select a volume or share for protection, you automatically select all protectable child items in that volume or share, as shown in the following illustration.

All Child Items Automatically Selected



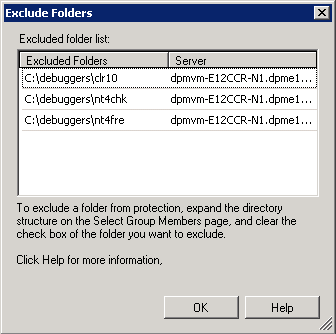
To exclude a folder from protection, you ensure that the parent of the folder that you do not want protected is selected, and then you clear the check box of the folder that you do not want protected, as shown in the following illustration.

Folder Excluded from Protection



When you finish selecting the members for your protection group, you can view the excluded folders, as shown in the following illustration.

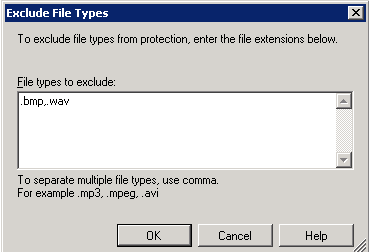
View Excluded Folders



You can also specify file name extensions to exclude from protection at the protection group level. For example, a file server might contain music files or personal files that the business does not want to use disk space or network bandwidth protecting. Exclusion by file name extension applies to all members of the protection group.

The following illustration shows how to exclude files from protection by file name extension.

Exclusion by File Name Extension



See Also

[Protecting Data in DFS Namespaces](#z99b01360ca794b4db674df08e0445a42)

[Unsupported Data Types](#zbc415142233c47be9d769346609489bc)

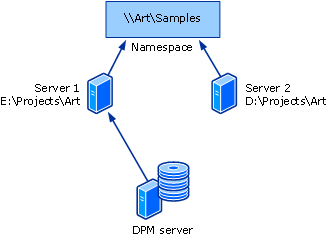
Protecting Data in DFS Namespaces

You can protect data that is part of a Distributed File System (DFS) Namespaces hierarchy. However, you cannot select shares for protection through the DFS Namespaces hierarchy. Instead, you can select shares for protection only by their target paths.

If your namespace includes roots or links that have multiple targets with the same data, we recommend that you protect only one of the targets. Protecting multiple targets with the same data is redundant.

The following illustration shows DPM protection of a DFS Namespaces target.

Protecting a DFS Namespaces Target by Using DPM



When end-user recovery is enabled for a protected target, users can access previous versions of files through the DFS Namespaces hierarchy. When end users attempt to access previous versions of files on a share that has multiple targets, DPM transparently directs them to the protected target.

See Also

[File and Folder Exclusion](#z7671bca6c2dc4e048ec01bba7f31fa34)

[Unsupported Data Types](#zbc415142233c47be9d769346609489bc)

Unsupported Data Types

If a protected data source contains an unsupported data type, DPM continues to protect the supported data types in the affected data source, but it does not protect the unsupported data.

If DPM detects any of the following unsupported data types in a protected data source, the affected data is not protected:

 Hard links

 Reparse points, including DFS links and junction points

Important

A protection group can contain data with mount points. When mount points are included in a protection group, DPM protects the mounted volume that is the target of the mount point, but it does not protect the mount point metadata. When you recover data that contains mount points, you must manually re-create your mount point hierarchy. DPM does not support protection of mounted volumes within mounted volumes.

 Recycle Bin

 Paging files

 System Volume Information folder

Note

The System Volume Information folder cannot be protected as a file data source. To protect system information for a computer, you must select the computer's system state as the protection group member in the Create New Protection Group Wizard.

 Volumes that are not formatted with NTFS

If a file contains hard links or symbolic links from Windows Vista, DPM cannot replicate or recover the files.

DPM cannot protect files that have any of the following combinations of file attributes:

 Encryption and reparse

 Encryption and Single Instance Storage (SIS)

 Encryption and case sensitivity

 Encryption and sparse

 Case sensitivity and SIS

 Sparse and reparse

 Compression and SIS

See Also

[File and Folder Exclusion](#z7671bca6c2dc4e048ec01bba7f31fa34)

[Protecting Data in DFS Namespaces](#z99b01360ca794b4db674df08e0445a42)

Clustered Resources

DPM can protect shared disk clusters for the following:

 File servers

 SQL Server 2000 with Service Pack 4 (SP4)

 SQL Server 2005 with Service Pack 1 (SP1)

 SQL Server 2008

 SQL Server 2008 R2

 Exchange Server 2003 with Service Pack 2 (SP2)

 Exchange Server 2007

 Exchange Server 2010

DPM can protect non-shared disk clusters for Exchange Server 2007 (cluster continuous replication). DPM can also protect Exchange Server 2007 configured for local continuous replication.

See Also

Application Data

[File Data on Servers and Workstations](#zdb87b36998304105b5b13b4e2c1a0fb1)

[System State](#z0faa1fa0ea9a4327a87c8998cf7f5563)

System State

DPM can protect the system state for any computer on which a DPM protection agent can be installed, except client computers.

Workstation and Member Server System State

When DPM backs up the system state of a workstation or member server, the following components are protected:

 The boot files

 The COM+ class registration database

 The registry

 System files that are under Windows File Protection

Domain Controller System State

When DPM backs up the system state of a domain controller, the following components are protected:

 Active Directory Domain Services (NTDS)

 The boot files

 The COM+ class registration database

 The registry

 The system volume (SYSVOL)

Certificate Services System State

When DPM backs up the system state of a member server or domain controller with Certificate Services installed, Certificate Services is protected in addition to the member server or domain controller system state components.

Cluster Server System State

When DPM backs up the system state of a cluster server, the cluster service metadata is protected in addition to the member server system state components.

See Also

Application Data

[Clustered Resources](#z622654b7e5ac4c48828a64fa69891568)

[File Data on Servers and Workstations](#zdb87b36998304105b5b13b4e2c1a0fb1)

Protecting Hyper-V Virtual Machines

System Center 2012 – Data Protection Manager (DPM) allows you to protect and recover Hyper-V virtual machines. But before you begin protecting your virtual machines, you need to decide what kind of recoveries you might want to perform, because how you protect your virtual machines depends on how you want to recover them. The following table lists out the various actions you can perform on the virtual machine based on the setup you have.

|  |  |  |
| --- | --- | --- |
|  | With Storage Pool Only | With Storage Pool and Tape |
| Primary DPM Server | **** Protecting standalone Hyper-V hosts  **** Protecting clustered Hyper-V hosts  **** Recovering virtual machine to original host  **** Recovering virtual machine to alternate host  **** Recovering a virtual machine to a cluster  **** Recovering files/folders from host-level backup | **** Protecting standalone Hyper-V hosts  **** Protecting clustered Hyper-V hosts  **** Recovering virtual machine from tape to original host  **** Recovering virtual machine from tape to alternate host  **** Recovering virtual machine from tape to failover cluster |
| Secondary DPM Server | **** Switching from primary to secondary DPM  **** Switching back to primary from secondary DPM  **** Recovering virtual machine to alternate host  **** Recovering files/folders from host-level backup | **** Switching from primary to secondary DPM  **** Switching back to primary from secondary DPM server  **** Recovering virtual machine from tape created by primary DPM server to secondary DPM server  **** Recovering virtual machine from tape created by secondary DPM server  **** Recovering files/folders from host-level backup |

What Are Your Goals for Recovery?

In planning for data protection, you must set realistic recovery goals for each data source that you will protect. Not all information or data maintained on your company's computers requires equal protection, nor does all of it merit the same investment in protection. Your deployment plan should establish recovery goals for each data source according to your business needs for protection of that data.

In DPM, you set your recovery goals in terms of synchronization frequency, recovery point schedule, and retention range, as follows:

 Synchronization frequency should be selected based on your data loss tolerance, or how much data you can lose. You can specify the synchronization for a protection group to occur as frequently as every 15 minutes. You can also specify less frequent synchronizations. At a minimum, DPM must synchronize the replicas for a protection group at least once between recovery points.

 The recovery point schedule establishes how many recovery points of this data should be created and when. A recovery point is the date and time of a version of a data source that is available for recovery from media that is managed by DPM.

 The retention range is how long you need the backed-up data available. To determine your retention range needs, consider the pattern of recovery requests you experience in your enterprise. If requests are concentrated within two weeks of data loss, 10 days might be an appropriate retention range for you. If requests are concentrated at a later time, you might need a longer retention range.

For example, your recovery goals for a specific Exchange Server database could be that the most recent data is never more than 30 minutes old, that you can select from versions created at 30-minute intervals, that it will be available for recovery from disk for 14 days, and that it will be available for recovery from tape for 3 years.

In this section

[Recovery Goals for Disk-Based Protection](#z3fe53cc6ad7940eebe504d27316e2f35)

[Recovery Goals for Tape-Based Protection](#z135574d400054d1b8a205cd689819da6)

See Also

[Planning Protection Configurations](#z85cae9ee0d7c410ab8c1c62a9c4e2fb9)

[Recovery Goals for Disk-Based Protection](#z3fe53cc6ad7940eebe504d27316e2f35)

[Recovery Goals for Tape-Based Protection](#z135574d400054d1b8a205cd689819da6)

[What Do You Want to Protect?](#z98626f09e4b14cbb9195651d54e118d1)

Recovery Goals for Disk-Based Protection

Although all members of a protection group share the same synchronization frequency, the synchronization process and the resulting recovery point schedule differ based on the type of data being protected. For more information, see How DPM Works.

Synchronization and Recovery Points for Files

For a file volume or share, the protection agent on the protected computer tracks changed blocks in the change journal that is part of the operating system. During synchronization, these changes are transferred to the DPM server and then applied to the replica to synchronize the replica with the data source.

You can select a synchronization frequency interval of anywhere from 15 minutes to 24 hours. The default is 15 minutes. You can also select to synchronize only before a recovery point is created.

Recovery points, which are shadow copies of the replica for file data, are created from the synchronized replica on a configurable schedule. Each file synchronization does not result in a recovery point unless you synchronize only before each recovery point; however, you can manually create a recovery point from the most recent file synchronization.

For example, a volume is synchronized hourly and a recovery point for the volume is created at 8:00 A.M., 12:00 P.M., and 6 P.M. A user makes changes to a file on the volume at 1:30 P.M.; however, when another user makes changes an hour later, the file is inadvertently corrupted, and you are asked to recover the file with the first user's changes. Because the changes at 1:30 P.M. were made after the most recent recovery point was created at 12:00 P.M., you cannot recover the file from the most recent recovery point. However, you can manually create a recovery point from the appropriate synchronization of that replica and then recover the file from that new recovery point.

The default schedule creates recovery points at 8:00 A.M., 12:00 P.M., and 6:00 P.M. daily. You can modify both the times and the specific days. You cannot specify different times for different days. For example, you can schedule recovery points for 2:00 A.M. and 2:00 P.M. on weekdays only; however, you cannot schedule recovery points for 2:00 A.M. on weekdays and at 12:00 P.M. on weekends.

Retention Range for Files

Retention range is the duration of time for which the data should be available for recovery. When the retention range for a recovery point expires, the recovery point is deleted.

You can select a retention range between 1 and 448 days for short-term disk-based protection, up to 12 weeks for short-term tape-based protection, and up to 99 years for long-term tape-based protection. DPM can store a maximum of 64 recovery points for each file member of a protection group.

For example, if you select to synchronize before each recovery point and you schedule 6 recovery points daily, and you set a retention range of 10 days, recovery points for the files in that protection group never exceed 64. However, if you choose a combination of settings that exceeds the limit of 64 recovery points, DPM warns you during the configuration process so that you can modify your selections; you cannot configure a protection configuration for files that exceeds the limit of 64 recovery points.

Synchronization and Recovery Points for Application Data

For application data, changes to volume blocks belonging to application files are tracked by the volume filter. Synchronization of application data is analogous to an incremental backup and creates an accurate reflection of the application data when combined with the replica.

You can select a synchronization frequency interval of anywhere from 15 minutes to 24 hours. The default is 15 minutes. You can also select to synchronize only before a recovery point is created. If you select to synchronize only before a recovery point is created, DPM performs express full backup to synchronize the replica according to the recovery point schedule.

For applications that support incremental backups, the default schedule results in recovery points for each synchronization (every 15 minutes) and for the express full backup at 8:00 P.M. daily. For applications that do not support incremental backups, the default schedule results in a recovery point for the express full backup at 8:00 P.M. daily.

You can modify both the times and the specific days. You cannot specify different times for different days. For example, you can schedule recovery points for 2 A.M. and 2 P.M. on weekdays only; however, you cannot schedule recovery points for 2 A.M. on weekdays and at 12:00 P.M. on weekends.

Exception for Some SQL Server Databases

Transaction log backups, which DPM uses for incremental synchronization of application data, cannot be performed for a SQL Server database that is read-only, configured for log shipping, or configured to use the Simple Recovery Model. For those SQL Server databases, recovery points correspond to each express full backup.

Comparing Synchronization and Express Full Backup

To enable faster recovery time, DPM will regularly perform an express full backup in place of incremental synchronization. An express full backup is a type of synchronization that updates the replica to include the changed blocks.

Note

You can modify the express full backup schedule for any protection group that contains application data by using the Optimize performance action in the Protection task area or by using the Modify Group Wizard.

Retention Range for Application Data

You can select a retention range between 1 and 448 days for short-term disk-based protection, up to 12 weeks for short-term tape-based protection, and up to 99 years for long-term tape-based protection.

For example, if you select to synchronize every 15 minutes and you set a retention range of 10 days, those recovery goals result in a protection plan that maintains 960 recovery points for application data in that protection group after the initial 10 days of data protection.

See Also

[Recovery Goals for Tape-Based Protection](#z135574d400054d1b8a205cd689819da6)

Recovery Goals for Tape-Based Protection

DPM protects data on tape through a combination of full and incremental backups from either the protected data source (for short-term protection on tape or for long-term protection on tape when DPM does not protect the data on disk) or from the DPM replica (for long-term protection on tape when short-term protection is on disk).

The choices for retention range, frequency of backups, and recovery options are different for short-term and long-term protection.

Note

You can select disk or tape for short-term protection, but not both.

Short-Term Protection on Tape

For short-term data protection on tape, you can select a retention range of 1–12 weeks. DPM provides management support of your tapes through alerts and reports, and it uses the specified retention range to establish the expiration date for each tape.

Your options for backup frequency are daily, weekly, or biweekly, depending on the retention range.

If you select short-term protection on tape using both incremental and full backups, the retention range will be longer than the one you specified (up to a maximum of 1 week longer) because of a dependency between full and incremental backups. Tapes containing full backup are recycled only after all dependent incremental tapes are recycled. Because full backup happen once a week and the incrementals daily, the weekly full backup tape must wait for the six daily incremental backup tapes to be recycled before the full backup tape is recycled. If an incremental backup fails and there is no incremental tape to recycle, the full backup tape will be recycled earlier.

Long-Term Protection on Tape

For long-term data protection, also known as tape archive, you can select a retention range between 1 week and 99 years. DPM provides management support of your tape archives through alerts and reports, and it uses the specified retention range to establish the expiration date for each tape.

The frequency of backup is based on the specified retention range, as shown in the following list:

 When the retention range is 1–99 years, you can select backups to occur daily, weekly, biweekly, monthly, quarterly, half-yearly, or yearly.

 When the retention range is 1–11 months, you can select backups to occur daily, weekly, biweekly, or monthly.

 When the retention range is 1–4 weeks, you can select backups to occur daily or weekly.

See Also

[Recovery Goals for Disk-Based Protection](#z3fe53cc6ad7940eebe504d27316e2f35)

Planning Protection Configurations

After you identify the data sources that you need to protect and determine your recovery goals, your next step is to analyze the information that you gathered so that you can organize the data sources into protection groups.

A protection group is a collection of data sources that share the same protection configuration. The protection configuration consists of the protection group name, and settings for disk allocations, replica creation method, and on-the-wire compression.

To plan a protection group, you must make the following decisions:

 Which data sources will belong to the protection group?

 Which protection method (disk-based, tape-based, or both) will you use for the protection group?

 What are your recovery goals for the members of the protection group?

 How much storage space will be needed to protect the selected data?

 Which tape and library should be used?

 What method will you use to create the replica for the members of the protection group?

The topics in this section provide guidelines for making the decisions involved in creating a protection group.

In This Section

[Selecting Protection Group Members](#z27c724402d0142e78f0cd51473961d43)

[Selecting a Data Protection Method](#zcaf541e844164fdc812254169d2f724c)

[Defining Recovery Goals](#z144ac63abcfc4753a49a6cee439c080d)

[Allocating Space for Protection Groups](#zcfe690d092e5475d939f33327e7b8469)

[Specifying Tape and Library Details](#z08bdb49f31384a4a8b2c5d36db0e9e7a)

[Choosing a Replica Creation Method](#za39262bd97b04f55a2a9c6dda0c18cd0)

See Also

[What Are Your Goals for Recovery?](#zf2df4e2679114839b4fee86567b32a6c)

[What Do You Want to Protect?](#z98626f09e4b14cbb9195651d54e118d1)

Selecting Protection Group Members

With System Center 2012 – Data Protection Manager (DPM), there are several approaches you can take to organize data sources into protection groups, including the following:

 By computer, with all data sources for a computer belonging to the same protection group.

 An advantage of this approach is that with all data from a computer in the same protection group, you have a single point of adjustment for performance loads.

 A constraint of this approach is that all data sources of a type on that computer must be assigned the same recovery goals.

 By data type, separating files and each application data type into different protection groups.

 An advantage of this approach is that you can manage data types as a group.

 A constraint of this approach is that recovering a server can require multiple tapes from several protection groups.

By definition, all members of a protection group share recovery goals—that is, all data sources of a type in a protection group must have the same retention range and data loss tolerance.

If you have only a single stand-alone tape, use a single protection group to minimize the effort to change tapes. Multiple protection groups require a separate tape for each protection group.

Guidelines for Protection Groups

As you design the structure of your protection groups, keep the following guidelines and restrictions in mind:

 Data sources on a computer must be protected by the same DPM server. In DPM, a data source is a volume, share, database, or storage group that is a member of a protection group.

 You can include data sources from more than one computer in a protection group.

 When you select a parent folder or share, its subfolders are automatically selected. You can designate subfolders for exclusion and also exclude file types by extension.

 Verify that you do not have more than 100 protectable data sources on a single volume. If you do, distribute your data sources across more volumes if possible.

 All protection group members of the same type (file or application data) will have the same recovery goals. However, within the same protection group, files can have different recovery goals than application data.

Exception: If a SQL Server database is configured to use the Simple Recovery Model or is the primary database in a log shipping pair, the recovery goals for that database will be configured separately from the recovery goals for all other application data.

 All storage groups on a computer running Exchange Server 2003 must be members of the same protection group.

 When you select a data source that contains a reparse point (mount points and junction points are data sources that contain reparse points), DPM prompts you to specify whether you want to include the target of the reparse point in the protection group. The reparse point itself is not replicated; you must manually re-create the reparse point when you recover the data.

Special Considerations for Protecting Data Over a WAN

Network bandwidth usage throttling and on-the-wire compression are performance optimization features that are particularly important for deployments in which a DPM server protects data over a wide area network (WAN) or other slow network.

On-the-wire compression is configured at the protection-group level.

Network bandwidth usage throttling is configured at the protected-computer level. In addition, you can specify different network bandwidth usage throttling rates for work hours, non-work hours, and weekends, and you define the times for each of those categories.

When protecting application data such as Exchange storage groups or SQL Server databases over a WAN, consider reducing the schedule for express full backups.

How Important Is the Protection Group Membership Decision?

Protection group members cannot be moved between protection groups. If you decide later that a protection group member needs to be in a different protection group, you must remove the member from its protection group and then add it to a different protection group.

If you determine that the members of a protection group no longer require protection, you can stop protection of the protection group. When you stop protection, your options are to retain protected data or to delete protected data.

 Retain protected data option: Retains the replica on disk with associated recovery points and tapes for the specified retention range.

 Delete protected data option: Deletes the replica on disk and expires data on the tapes.

See Also

[Planning Protection Configurations](#z85cae9ee0d7c410ab8c1c62a9c4e2fb9)

Selecting a Data Protection Method

System Center 2012 – Data Protection Manager (DPM) offers the following data protection methods: disk-based (D2D), tape-based (D2T), or a combination of disk-based and tape-based protection (D2D2T).

The data protection method is configured at the protection-group level. If you want to use different methods to protect two data sources, the data sources cannot belong to the same protection group.

The following table compares the advantages and disadvantages of each method.

Comparison of Data Protection Methods

|  |  |  |  |
| --- | --- | --- | --- |
| Method | Advantages | Disadvantages | When to use |
| Disk-based protection only | **** Speed of data recovery.  **** Speed of data backup.  **** Backups are less likely to have errors.  **** Ability to have redundancy to handle failure using technologies such as RAID.  **** Less manual intervention, such as changing tapes. | **** Disks are not a simple solution for archive needs, because of the cost of disks and the inconvenience of storing offsite. | **** When you have a limited data loss tolerance.  **** When you need faster recovery times. |
| Tape-based protection only | **** Can be stored offsite for security and as a contingency for disaster recovery.  **** Easy to increase capacity by adding more tapes. | **** Slower and more cumbersome recovery process.  **** Prone to errors. | **** When data loss tolerance is more generous.  **** When recovery time objective is generous.  **** For data that does not change frequently and does not require backup as frequently.  **** For lengthy retention period. |
| Both disk-based and tape-based protection | **** Combined advantages of above, while balancing out each method's disadvantages.  **** A single point of management. |  |  |

See Also

[Planning Protection Configurations](#z85cae9ee0d7c410ab8c1c62a9c4e2fb9)

Defining Recovery Goals

After you select the members of a DPM protection group and the methods to use for data protection, you define the recovery goals for the file data and application data in that protection group.

The recovery goals are defined by the configuration of retention range, synchronization frequency, and recovery point schedule. DPM provides default settings for the recovery goals; however, you can modify each or all of the settings.

At least one synchronization must be scheduled to occur between scheduled recovery points. For example, you specify a synchronization frequency of every 45 minutes. You cannot then configure recovery points to be created at 1:00 P.M. and 1:30 P.M. because there is no intervening synchronization between the recovery points.

When a SQL server is configured to use the Simple Recovery Model or is the primary server in a log shipping pair, the recovery points for any protected databases on that server are created according to the schedule for express full backups.

The following topics in this section provide detailed information to help you plan your recovery goals:

 [Recovery Goal Options for Each Protection Method](#zb840334562124cb8a4e30f0b53fd7a94)

 [Recovery Point Schedules for Long-Term Protection](#z6faa9ab3452f4732b393eac42443a14a)

 [Scheduling Options for Long-Term Protection](#z6b9e2bf62790478ca3cc562d55d6adcc)

 [Customizing Recovery Goals for Long-Term Protection](#zf2dd247ee146404ab0adde802a0d0feb)

See Also

[Planning Protection Configurations](#z85cae9ee0d7c410ab8c1c62a9c4e2fb9)

Recovery Goal Options for Each Protection Method

The following table lists the recovery goal options for each DPM protection method.

Recovery Goal Options for Protection Methods

|  |  |  |  |
| --- | --- | --- | --- |
| Protection method | Retention range | Synchronization frequency or backup schedule | Recovery points |
| Short-term on disk | 1–448 days  For file members in a protection group, DPM can store a maximum of 64 recovery points (this is a VSS limit for client accessible shadow copies). If you schedule one recovery point per day (7 per week), you can retain 64 recovery points for a maximum of 448 days (7 \* 64 = 448 days).  For applications, there is a maximum of 512 available recovery points. However, DPM reserves 64 recovery points, so you can only select up to 448 recovery points for applications. This is because DPM assumes that file protection could use the same volume as the applications you are protection, so the VSS shadow copies apply to the same volume. Therefore, 448 + 64 = 512 (which is the VSS shadow copy maximum per volume). | Select a frequency between 15 minutes and 24 hours, or select Just before a recovery point. | When a specific synchronization frequency is selected:  **** Recovery points for files are created according to the schedule you configure.  **** Recovery points for application data are created after each synchronization.  When Just before a recovery point is selected, recovery points for all protection group members are created according to the schedule you configure. |
| Short-term on tape | 1–12 weeks | Select to back up:  **** Every day  **** Every week  **** Every two weeks | Instead of recovery points, you configure one of the following backup types:  **** Full and incremental backups  **** Only full backup  When you select weekly or every two weeks, only full backup is available. You specify the day and time.  When you select daily full backups, you specify the time.  When you select daily full and incremental, you specify the day and time for the full backup and for the incremental backup. |
| Long-term on tape | Minimum: 1 week  Maximum: 99 years | Select to back up:  **** Daily  **** Weekly  **** Biweekly  **** Monthly  **** Quarterly  **** Half-yearly  **** Yearly | See [Recovery Point Schedules for Long-Term Protection](#z6faa9ab3452f4732b393eac42443a14a) and [Customizing Recovery Goals for Long-Term Protection](#zf2dd247ee146404ab0adde802a0d0feb). |

See Also

[Defining Recovery Goals](#z144ac63abcfc4753a49a6cee439c080d)

Recovery Point Schedules for Long-Term Protection

The following table lists the DPM recovery point schedule for the different long-term protection combinations.

Recovery Point Schedules for Long-Term Protection

|  |  |
| --- | --- |
| Backup frequency and retention range | Recovery point schedule |
| Daily, 1–4 weeks | Full backup daily |
| Daily, 1–11 months | 1 full backup each day for 4 weeks  1 full backup each month after the initial 4 weeks |
| Daily, 1–99 years | 1 full backup each day for 4 weeks  1 full backup each month after the initial 4 weeks, until the 12th month  1 full backup each year after the initial 11 months |
| Weekly, 1–4 weeks | Full backup weekly |
| Weekly, 1–11 months | 1 full backup each week for 4 weeks  1 full backup each month after the initial 4 weeks |
| Weekly, 1–99 years | 1 full backup each week for 4 weeks  1 full backup each month after the initial 4 weeks, until the 12th month  1 full backup each year after the initial 11 months |
| Bi-weekly, 1–11 months | 1 full backup every 2 weeks for 4 weeks  1 full backup each month after the initial 4 weeks |
| Bi-weekly, 1–99 years | 1 full backup every 2 weeks for 4 weeks  1 full backup each month after the initial 4 weeks, until the 12th month  1 full backup each year after the initial 11 months |
| Monthly, 1–11 months | Full backup monthly |
| Monthly, 1–99 years | 1 full backup each month, until the 12th month  1 full backup each year after the initial 11 months |
| Quarterly, 1–99 years | 1 full backup every 3 months until the 12th month  1 full backup each year after the initial 11 months |
| Half-yearly, 1–99 years | 1 full backup every 6 months until the 12th month  1 full backup each year after the initial 11 months |
| Yearly, 1–99 years | Full backup yearly |

See Also

[Defining Recovery Goals](#z144ac63abcfc4753a49a6cee439c080d)

Scheduling Options for Long-Term Protection

The following table lists the scheduling options you can modify for long-term protection with DPM.

Scheduling Options for Long-Term Protection

|  |  |
| --- | --- |
| For this backup frequency | Depending on retention range, you can configure |
| Daily | **** Time for daily backup  **** Specific day or day of week and time for monthly backup  **** Specific day or date and time for yearly backup |
| Weekly | **** Time and day of week for weekly backup  **** Specific day or day of week and time for monthly backup  **** Specific day or date and time for yearly backup |
| Biweekly | **** Time and day of week for biweekly backup  **** Specific day or day of week and time for monthly backup  **** Specific day or date and time for yearly backup |
| Monthly | **** Specific day or day of week and time for monthly backup  **** Specific day or date and time for yearly backup |
| Quarterly | **** Time and date for quarterly backup (Quarterly backups are performed in January, April, July, and October on the specified day of the month.)  **** Specific day or date and time for yearly backup |
| Half-yearly | **** Time, specific day or date, and months for half-yearly backup  **** Specific day or date and time for yearly backup |
| Yearly | **** Specific day or date and time for yearly backup |

See Also

[Defining Recovery Goals](#z144ac63abcfc4753a49a6cee439c080d)

Customizing Recovery Goals for Long-Term Protection

When you specify a retention range and backup frequency, DPM generates a schedule of backup jobs. (For more information, see [Recovery Point Schedules for Long-Term Protection](#z6faa9ab3452f4732b393eac42443a14a).) You can also customize the schedule of backup jobs for your recovery goals, to replace the default schedule.

When you customize the schedule of backup jobs for a protection group, you specify a recovery goal for each backup interval. Your interval choices for backup frequency are as follows:

 Daily

 Weekly

 Monthly

 Yearly

You can specify a recovery goal for up to three backup frequency intervals. For each backup frequency interval, you specify the retention range for the tape, the number of copies of the tape that should be made, and the tape label.

For example, by customizing the recovery goals for a protection group, you could configure backups to occur according to the following schedule:

 One copy of weekly backups, retained for two weeks

 Two copies of monthly backups, retained for six months

 One copy of the yearly backup, retained for five years

See Also

[Planning Protection Configurations](#z85cae9ee0d7c410ab8c1c62a9c4e2fb9)

Allocating Space for Protection Groups

When you create a protection group and select disk-based protection, you must allocate space on the storage pool for the replicas and recovery points for each data source that you have selected for membership in the group, and you must allocate space on protected file servers or workstations for the change journal.

DPM provides default space allocations for the members of the protection group. The following table shows how DPM calculates the default allocations.

How DPM Calculates Default Space Allocations

|  |  |  |
| --- | --- | --- |
| Component | Default Allocation | Location |
| Replica volume | For files:  **** (Data source size x 3) / 2  For Exchange data:  **** Data source size x (1 + log change) / (alert threshold - .05)  For SQL Server data:  **** Data source size x (1 + log change) / (alert threshold - .05)  For Windows SharePoint Services data:  **** Total size of all databases/ (alert threshold - .05)  For Virtual Server data:  **** Data source size x 1.5  For system state:  **** (Data source size x 3) / 2  For Hyper-V  **** Data source size x 1.5 | DPM storage pool or custom volume |
| Recovery point volume | For files:  **** (Data source size x retention range in days x 2) / 100 + 1600 MB  For Exchange data:  **** 4.0 x retention range in days x log change x data source size + 1600 MB  For SQL Server data:  **** 2.5 x retention range in days x log change x data source size + 1600 MB  For Windows SharePoint Services data:  **** 1.5 x retention range in days x log change x total size of all databases + 1600 MB  For Virtual Server data:  **** (Data source size x retention range in days x 0.02) + 1600 MB  For system state:  **** (Data source size x retention range in days x 2) / 100 + 1600 MB  For Hyper-V  **** (Data source size \* recovery range in days \* 0.1) + 1600 MB | DPM storage pool or custom volume |
| Change journal (for file protection only) | 300 MB | Protected volume on the file server or workstation |

The values used in the preceding table are defined as follows:

 Alert%—Threshold for the alert associated with replica growth; typically 90%.

 Log change—This is the change rate on the database or storage group in question. This varies widely, but for the purposes of the default recommendation in DPM, it is assumed to be 6% for Exchange and SQL Server data and 10% for Windows SharePoint Services data.

 Retention range (RR)—This is the number of recovery points stored; it is assumed to be 5 for purposes of the DPM default recommendation.

 System state data source size—The data source size is assumed to be 1 GB.

When you create a protection group, in the Modify Disk Allocation dialog box, the Data Size column for each data source displays a Calculate link. For the initial disk allocation, DPM applies the default formulas to the size of the volume on which the data source is located. To apply the formula to the actual size of the selected data source, click the Calculate link. DPM will determine the size of the data source and recalculate the disk allocation for the recovery point and replica volumes for that data source. This operation can take several minutes to perform.

We recommend that you accept the default space allocations unless you are certain that they do not meet your needs. Overriding the default allocations can result in allocation of too little or too much space.

Allocation of too little space for the recovery points can prevent DPM from storing enough recovery points to meet your retention range objectives. Allocation of too much space wastes disk capacity.

If, after you have created a protection group, you discover that you have allocated too little space for a data source in the protection group, you can increase the allocations for the replica and recovery point volumes for each data source.

If you discover that you have allocated too much space for the protection group, the only way to decrease allocations for a data source is to remove the data source from the protection group, delete the replica, and then add the data source back to the protection group with smaller allocations.

To help you estimate your storage space needs, download the [DPM storage calculator](http://go.microsoft.com/fwlink/p/?LinkID=244679).

See Also

[Planning Protection Configurations](#z85cae9ee0d7c410ab8c1c62a9c4e2fb9)

Specifying Tape and Library Details

If you select protection using tape, you must specify the number of copies of each tape that DPM should create and the configuration options for the backup tapes. You can choose one of the following options:

 Compress data

If you select this option, DPM compresses the data as it is written to the tape, which reduces the space needed on the tape and increases the number of backup jobs that can be stored on the same tape. Compression does not significantly increase the time required to complete the backup job. The rate of compression varies according to the type of data.

 Encrypt data

If you select this option, DPM encrypts the data as it is written to the tape, which increases the security for archived data. Encryption does not significantly increase the time required to complete the backup job.

Note

To enable encryption, a valid encryption certificate must be available on the DPM server.

See Also

[Planning Protection Configurations](#z85cae9ee0d7c410ab8c1c62a9c4e2fb9)

Choosing a Replica Creation Method

When you create a protection group, you must choose a method for creating the replicas for the volumes included in the group. Replica creation involves copying all the data selected for protection to the DPM server and then running synchronization with consistency check for each of the replicas.

DPM can create the replicas automatically over the network, or you can create the replicas manually by restoring the data from removable media such as tape. Automatic replica creation is easier, but, depending on the size of the protected data and the speed of the network, manual replica creation can be faster.

To help you choose a replica creation method, the following table provides estimates for how long DPM takes to create a replica automatically over the network given different protected data sizes and network speeds. The estimates assume that the network is running at full speed and that other workloads are not competing for bandwidth. Times are shown in hours.

Hours to Complete Automatic Replica Creation at Different Network Speeds

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Size of Protected Data | 512 Kbps | 2 Mbps | 8 Mbps | 32 Mbps | 100 Mbps |
| 1 GB | 6 | 1.5 | < 1 | < 1 | < 1 |
| 50 GB | 284 | 71 | 18 | 5 | 1.5 |
| 200 GB | 1137 | 284 | 71 | 18 | 6 |
| 500 GB | 2844 | 711 | 178 | 45 | 15 |

Important

If you are deploying DPM to protect data over a WAN and your protection group includes more than 5 GB of data, we recommend that you choose the manual method for creating the replicas.

Automatic Replica Creation

For large replica creation jobs, you might want to schedule the job to run only during periods of light network traffic.

Manual Replica Creation

If you choose manual replica creation, DPM specifies the precise locations on the DPM server where you must create the replicas. Typically, you create the replicas by restoring your most recent backup of the data source from removable media such as tape. After you restore the data, you complete the process by running synchronization with consistency check for each of the replicas.

It is crucial that when you restore the data to the DPM server to create the replica, you retain the original directory structure and properties of the data source, such as time stamps and security permissions. The more discrepancies that exist between the replicas and the protected data source, the longer the consistency checking part of the process takes. If you do not preserve the original directory structure and properties, manual replica creation can take as long as automatic replica creation.

See Also

[Planning Protection Configurations](#z85cae9ee0d7c410ab8c1c62a9c4e2fb9)

Protection policy

DPM configures the protection policy, or schedule of jobs, for each protection group based on the recovery goals that you specify for that protection group. Examples of recovery goals are as follows:

 “Lose no more than 1 hour of production data”

 “Provide me with a retention range of 30 days”

 “Make data available for recovery for 7 years”

Your recovery goals quantify your organization's data protection requirements. In DPM, the recovery goals are defined by retention range, data loss tolerance, recovery point schedule, and, for database applications, the express full backup schedule.

The retention range is how long you need the backed-up data available. For example, do you need data from today to be available a week from now? Two weeks from now? A year from now?

Data loss tolerance is the maximum amount of data loss, measured in time, that is acceptable to business requirements, and it will determine how often DPM should synchronize with the protected server by collecting data changes from the protected server. You can change the synchronization frequency to any interval between 15 minutes and 24 hours. You can also select to synchronize just before a recovery point is created, rather than on a specified time schedule.

The recovery point schedule establishes how many recovery points of this protection group should be created. For file protection, you select the days and times for which you want recovery points created. For data protection of applications that support incremental backups, the synchronization frequency determines the recovery point schedule. For data protection of applications that do not support incremental backups, the express full backup schedule determines the recovery point schedule.

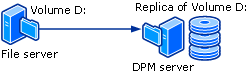
Note

When you create a protection group, DPM identifies the type of data being protected and offers only the protection options available for the data.

Disk-based protection process

To provide disk-based data protection, the DPM server creates and maintains a replica, or copy, of the data that is on protected servers. The replicas are stored in the storage pool which consists of a set of disks on the DPM server, or on a custom volume. The following illustration shows the basic relationship between a protected volume and its replica.

Replica Creation



Whether you are protecting file data or application data, protection begins with the creation of the replica of the data source.

The replica is synchronized, or updated, at regular intervals according to the settings that you configure. The method that DPM uses to synchronize the replica depends on the type of data being protected. If a replica is identified as being inconsistent, DPM performs a consistency check, which is a block-by-block verification of the replica against the data source.

A simple example of a protection configuration consists of a DPM server and a protected computer. The computer is protected when you install a DPM protection agent on the computer and add its data to a protection group.

Protection agents track changes to protected data and transfer the changes to the DPM server. The protection agent also identifies data on a computer that can be protected and is involved in the recovery process. You must install a protection agent on each computer that you want to protect by using DPM. Protection agents can be installed by DPM or you can install protection agents manually using applications such as Systems Management Server (SMS).

Protection groups are used to manage the protection of data sources on computers. A protection group is a collection of data sources that share the same protection configuration. The protection configuration is the collection of settings that are common to a protection group, such as the protection group name, protection policy, disk allocations, and replica creation method.

DPM stores a separate replica for each protection group member in the storage pool. A protection group member can be any of the following data sources:

 A volume, share, or folder on a desktop computer, file server, or server cluster

 A storage group on an Exchange server or server cluster

 A database of an instance of SQL Server or server cluster

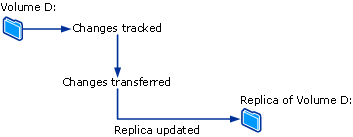
Note

DPM does not protect data stored in USB drives.

The File Data Synchronization Process

In DPM, for a file volume or share on a server, the protection agent uses a volume filter and the change journal to determine which files have changed and then performs a checksum procedure for these files to synchronize only the changed blocks. During synchronization, these changes are transferred to the DPM server and then applied to the replica to synchronize the replica with the data source. The following figure illustrates the file synchronization process.

File Synchronization Process



If a replica becomes inconsistent with its data source, DPM generates an alert that specifies which computer and which data sources are affected. To resolve the problem, the administrator repairs the replica by initiating a synchronization with consistency check, also known as simply a consistency check, on the replica. During a consistency check, DPM performs a block-by-block verification and repairs the replica to bring it back into consistency with the data source.

You can schedule a daily consistency check for protection groups or initiate a consistency check manually.

At regular intervals that you can configure, DPM creates a recovery point for the protection group member. A recovery point is a version of the data from which data can be recovered. For files, a recovery point consists of a shadow copy of the replica, which is created by using the Volume Shadow Copy Service (VSS) functionality of the operating system on the DPM server.

The Application Data Synchronization Process

For application data, after the replica is created by DPM, changes to volume blocks that belong to application files are tracked by the volume filter.

How changes are transferred to the DPM server depends on the application and the type of synchronization. The operation that is labeled synchronization in DPM Administrator Console is analogous to an incremental backup, and it creates an accurate reflection of the application data when combined with the replica.

During the type of synchronization that is labeled express full backup in DPM Administrator Console, a full Volume Shadow Copy Service (VSS) snapshot is created but only changed blocks are transferred to the DPM server.

Each express full backup creates a recovery point for application data. If the application supports incremental backups, each synchronization also creates a recovery point. The synchronization type supported by each type of application data is summarized as follows:

 For protected Exchange data, synchronization transfers an incremental VSS snapshot using the Exchange VSS writer. Recovery points are created for each synchronization and express full backup.

 SQL Server databases that are log-shipped, in read-only mode, or that use the simple recovery model do not support incremental backup. Recovery points are created for each express full backup only. For all other SQL Server databases, synchronization transfers a transaction log backup, and recovery points are created for each incremental synchronization and express full backup. The transaction log is a serial record of all the transactions that have been performed against the database since the transaction log was last backed up.

 Windows SharePoint Services and Microsoft Virtual Server do not support incremental backup. Recovery points are created for each express full backup only.

Incremental synchronizations require less time than performing an express full backup. However, the time required to recover data increases as the number of synchronizations increases. This is because DPM must restore the last full backup and then restore and apply all the incremental synchronizations up to the point in time selected for recovery.

To enable faster recovery time, DPM regularly performs an express full backup, a type of synchronization that updates the replica to include the changed blocks.

During the express full backup, DPM takes a snapshot of the replica before updating the replica with the changed blocks. To enable more frequent recovery point objectives, as well as to reduce the data loss window, DPM also performs incremental synchronizations in the time between two express full backups.

As with the protection of file data, if a replica becomes inconsistent with its data source, DPM generates an alert that specifies which server and which data source are affected. To resolve the problem, the administrator repairs the replica by initiating a synchronization with consistency check on the replica. During a consistency check, DPM performs a block-by-block verification and repairs the replica to bring it back into consistency with the data sources.

You can schedule a daily consistency check for protection groups or initiate a consistency check manually.

The Difference Between File Data and Application Data

Data that exists on a file server and which needs to be protected as a flat file qualifies as file data, such as Microsoft Office files, text files, batch files, and so forth.

Data that exists on an application server and which requires DPM to be aware of the application qualifies as application data, such as Exchange storage groups, SQL Server databases, Windows SharePoint Services farms, and Virtual Server.

Each data source is presented in DPM Administrator Console according to the type of protection that you can select for that data source. For example, in the Create New Protection Group Wizard, when you expand a server that contains files and is also running Virtual Server and an instance of SQL Server, the data sources are treated as follows:

 If you expand All Shares or All Volumes, DPM displays the shares and volumes on that server and will protect any data source selected in either of those nodes as file data.

 If you expand All SQL Servers, DPM displays the instances of SQL Server on that server and will protect any data source selected in that node as application data.

 If you expand Microsoft Virtual Server, DPM displays the host database and virtual machines on that server and will protect any data source selected in that node as application data.

Tape-based protection process

When you use short-term disk-based protection and long-term tape-based protection, DPM can back up data from the replica volume to tape so that there is no impact on the protected computer. When you use tape-based protection only, DPM backs up the data directly from the protected computer to tape.

DPM protects data on tape through a combination of full and incremental backups from either the protected data source (for short-term protection on tape or for long-term protection on tape when DPM does not protect the data on disk) or from the DPM replica (for long-term protection on tape when short-term protection is on disk).

Note

If a file was open when the replica was last synchronized, the backup of that file from the replica will be in a crash consistent state. A crash consistent state of the file will contain all data of the file that was persisted to disk at the time of last synchronization. This applies only to file system backups. Application backups will always be consistent with the application state.

For specific backup types and schedules, see [Planning protection groups](#zc43cf784074045caa8eb40dfbf6f0a28).

See Also

[Disk-based protection process](#z8e0f8d8b8ad94ce6b803ea5ae58f9a0d)

Recovery process

The method of data protection, disk-based or tape-based, makes no difference to the recovery task. You select the recovery point of data that you want to recover, and DPM recovers the data to the protected computer.

DPM can store a maximum of 64 recovery points for each file member of a protection group. For application data sources, DPM can store up to 448 express full backups and up to 96 incremental backups for each express full backup. When storage area limits have been reached and the retention range for the existing recovery points is not met yet, protection jobs will fail.

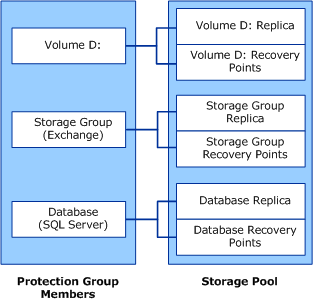
Note

To support end-user recovery, the recovery points for files are limited to 64 by Volume Shadow Copy Service (VSS).

DPM creates recovery points for file data by taking a shadow copy of the replica on a schedule that you configure. For application data, each synchronization and express full backup creates a recovery point.

The following illustration shows how each protection group member is associated with its own replica volume and recovery point volume.

Protection Group Members, Replicas, and Recovery Points



Administrators recover data from available recovery points by using the Recovery Wizard in DPM Administrator Console. When you select a data source and point in time from which to recover, DPM notifies you if the data is on tape, whether the tape is online or offline, and which tapes are needed to complete the recovery.

DPM gives administrators the ability to enable their end users to perform their own recoveries by leveraging the Previous Versions feature in Windows. If you do not want to provide this capability to your end users, you recover the data for desktop computers using the using the Recovery Wizard.

End-user recovery considerations

Your deployment plan should specify the data for which end-user recovery will be enabled and the DPM servers that must be configured in Active Directory Domain Services to provide end-user recovery.

End-user recovery enables end users to independently recover data by recovering previous versions of their files. End users can recover previous versions through shares on file servers, through DFS Namespaces, or by using a command on the Tools menu of Microsoft Office 2003 applications.

If you currently have Shadow Copies of Shared Folders enabled on a computer that you protect with DPM, you can disable that feature and regain the disk space that it uses. End-users and administrators will be able to recover files from the recovery points on the DPM server.

Enabling end-user recovery requires configuring the schema of Active Directory Domain Services, enabling the end-user recovery feature on the DPM server, and installing the recovery point client software on the client computers.

Configuring Active Directory Domain Services

Configuring Active Directory Domain Services to support end-user recovery involves four operations:

1. Extending the schema

2. Creating a container

3. Granting the DPM server permissions to change the contents of the container

4. Adding mappings between source shares and shares on the replicas

The schema is extended only once; however, you must configure the Active Directory schema extension for each DPM server. When you enable end-user recovery for additional DPM servers in the domain, the process performs steps 3 and 4 for each additional server. DPM will update the share mapping (step 4) after each synchronization, if needed.

DPM administrators who are both schema and domain administrators in the Active Directory Domain Services domain can complete these steps with a single click in DPM Administrator Console. DPM administrators who are not schema and domain administrators can complete these steps by directing a schema and domain administrator to run the DPMADSchemaExtension tool.

The DPMADSchemaExtension tool is stored on the DPM server in the folder Microsoft DPM\DPM\End User Recovery. A user who is both a schema and domain administrator can run the tool on any computer running Windows Server 2003 that is a member of the domain in which the DPM server is deployed. The administrator must specify the name of the DPM server when running the tool.

If you use the DPMADSchemaExtension tool to enable end-user recovery, you must run it once for each DPM server.

Installing the Shadow Copy Client Software

Before end users can begin independently recovering previous versions of their files, the DPM recovery point client software must be installed on their computers. If a client for Shadow Copies of Shared Folders is present on the computer, the client software must be updated to support DPM.

The recovery point client software can be installed on computers running the Windows XP operating system with Service Pack 2 (SP2) or later and Windows Server 2003 with or without SP1.

See Also

[Planning the DPM server configurations](#z7d7bf2a1de0241c79d44052664c0a7e7)

[Security considerations](#zcd81beb3547841efa0a1e66fd9398988)

Auto discovery process

Auto discovery is the daily process by which DPM automatically detects new or removed computers on the network. Once a day, at a time that you can schedule, DPM sends a small packet (less than 10 kilobytes) to the closest domain controller. The domain controller responds to the LDAP request with the computers in that domain, and DPM identifies new and removed computers. The network traffic created by the auto discovery process is minimal.

Auto discovery does not discover new and removed computers in other domains. To install a protection agent on a computer in another domain, you must identify the computer by using its fully qualified domain name.

DPM directory structure

When you begin protecting data with DPM, you will notice that the installation path of DPM contains three folders in the Volumes directory:

 <Install Drive>\Program Files\Microsoft System Center 2012\DPM\DPM\Volumes\DiffArea

 <Install Drive>\Program Files\Microsoft System Center 2012\DPM\DPM\Volumes\Replica

 <Install Drive>\Program Files\Microsoft System Center 2012\DPM\DPM\Volumes\ShadowCopy

The DiffArea folder contains mounted shadow copy volumes that store the recovery points for a data source.

The Replica folder contains mounted replica volumes.

The ShadowCopy folder contains local backup copies of the DPM database. In addition, when you use DPMBackup.exe to create backup shadow copies of the replicas for archive by third-party backup software, the backup shadow copies are stored in the ShadowCopy folder.

Security considerations

DPM operates as a high-privileged server on the network. To help ensure the security of the DPM server, the DPM security architecture relies on the security features of Windows Server 2008 and Active Directory Domain Services, SQL Server 2008, and SQL Server Reporting Services.

To maintain the DPM security architecture:

 Accept all default security settings.

 Do not install unnecessary software on the DPM server.

 Do not change security settings after DPM is deployed. In particular, do not change SQL Server 2008 settings, Internet Information Services (IIS) settings, DCOM settings, or settings for the local users and groups that DPM creates during product installation.

 A remote instance of SQL Server should not run as Local System.

Caution

If you are using one SQL Server to host multiple DPM databases, the administrators of each of the DPM servers has access to the databases of the other DPM servers.

Installing unnecessary software and changing default security settings can seriously compromise DPM security.

In This Section

[Configuring Antivirus Software](#zddbcb4c5d5c740689d15158f6306cb24)

[Configuring firewalls](#z1909c69a83c448fa892c884676fb633d)

[Security considerations for end-user recovery](#z3c1b183e849a431fb6a0d383bb59c06d)

[Granting Appropriate User Privileges](#z2b29df2fc3f14ee6b3ae0fb7d618c723)

See Also

[End-user recovery considerations](#z65e5ce1bfc1b4202acaef99241209d6f)

[Planning the DPM server configurations](#z7d7bf2a1de0241c79d44052664c0a7e7)

Configuring Antivirus Software

DPM is compatible with most popular antivirus software products. However, antivirus products can affect DPM performance, and, if they are not configured properly, they can cause data corruption of replicas and recovery points. This section provides instructions for mitigating such problems.

Configuring Real-Time Monitoring for Viruses

To minimize performance degradation on the DPM server, disable antivirus real-time monitoring of replicas for all protected data sources by disabling real-time monitoring of the DPM process DPMRA.exe, which is located in the folder Microsoft Data Protection Manager\DPM\bin. Real-time monitoring of replicas degrades performance because it causes the antivirus software to scan all affected files each time DPM applies changes to the replicas.

Additionally, if you experience degraded performance while using DPM Administrator Console, disable real-time monitoring of the csc.exe process, which is located in the folder Windows\Microsoft.net\Framework\v2.0.50727. The csc.exe process is the C# compiler. Real-time monitoring of the csc.exe process can degrade performance because it causes the antivirus software to scan files that the csc.exe process emits when generating XML messages.

For instructions for configuring real-time monitoring for individual processes, see your antivirus product documentation.

Setting Options for Infected Files

To prevent data corruption of replicas and recovery points, configure the antivirus software on the DPM server to delete infected files rather than automatically cleaning or quarantining them. Automatic cleaning and quarantining can result in data corruption because these processes cause the antivirus software to modify files with changes that DPM cannot detect. Any time that DPM attempts to synchronize a replica that has been modified by another program, data corruption of the replica and recovery points can result. Configuring the antivirus software to delete infected files avoids this problem. Note, however, that you must run manual synchronization with consistency check each time that the antivirus software deletes files from a replica. For instructions for configuring your antivirus software to delete infected files, see the product documentation.

See Also

[Security considerations](#zcd81beb3547841efa0a1e66fd9398988)

Configuring firewalls

If the computers you want to protect reside behind a firewall, you must configure the firewall to allow communication between the DPM server, the computers it protects, and the domain controllers.

Protocols and Ports

Depending on your network configuration, you might need to perform firewall configuration to enable communication between DPM, the protected servers, and the domain controllers. To help with firewall configuration, the following table provides details about the protocols and ports used by DPM.

Protocols and Ports Used by DPM

|  |  |  |
| --- | --- | --- |
| Protocol | Port | Details |
| DCOM | 135/TCP Dynamic | The DPM control protocol uses DCOM. DPM issues commands to the protection agent by invoking DCOM calls on the agent. The protection agent responds by invoking DCOM calls on the DPM server.  TCP port 135 is the DCE endpoint resolution point used by DCOM.  By default, DCOM assigns ports dynamically from the TCP port range of 1024 through 65535. However, you can configure this range by using Component Services.  Note that for DPM-Agent communication you must open the upper ports 1024-65535. To open the ports, perform the following steps:  1. In IIS 7.0 Manager, in the Connections pane, click the server-level node in the tree.  2. Double-click the FTP Firewall Support icon in the list of features.  3. Enter a range of values for the Data Channel Port Range.  4. After you enter the port range for your FTP service, in the Actions pane, click Apply to save your configuration settings. |
| TCP | 5718/TCP 5719/TCP | The DPM data channel is based on TCP. Both DPM and the protected computer initiate connections to enable DPM operations such as synchronization and recovery.  DPM communicates with the agent coordinator on port 5718 and with the protection agent on port 5719. |
| DNS | 53/UDP | Used between DPM and the domain controller, and between the protected computer and the domain controller, for host name resolution. |
| Kerberos | 88/UDP 88/TCP | Used between DPM and the domain controller, and between the protected computer and the domain controller, for authentication of the connection endpoint. |
| LDAP | 389/TCP 389/UDP | Used between DPM and the domain controller for queries. |
| NetBIOS | 137/UDP 138/UDP 139/TCP 445/TCP | Used between DPM and the protected computer, between DPM and the domain controller, and between the protected computer and the domain controller, for miscellaneous operations. Used for SMB directly hosted on TCP/IP for DPM functions. |

Windows Firewall

Windows Firewall is included with Windows Server 2008 and Windows Server 2008 R2. If you enable Windows Firewall on the DPM server before you install DPM, DPM Setup properly configures the firewall for DPM.

If you enable Windows Firewall on the DPM server after you install DPM, you must configure the firewall manually to permit communication between the DPM server and protected computers. Configure Windows Firewall on a DPM server by opening port 135 to incoming TCP traffic and specifying the DPM service (Microsoft DPM/bin/MsDPM.exe) and the protection agent (Microsoft DPM/bin/Dpmra.exe) as exceptions to the Windows Firewall policy.

For instructions for configuring Windows Firewall, search on "Windows Firewall" in Windows Help and Support for Windows Server 2008 or Windows Server 2008 R2.

See Also

[Security considerations](#zcd81beb3547841efa0a1e66fd9398988)

Security considerations for end-user recovery

You can enable end-user recovery for file data, but not for application data. Use only domain-based security groups for permissions to files and folders on which you plan to enable end-user recovery. DPM cannot guarantee consistency between end-user access to data on protected computers and end-user access to recovery points of that data on the DPM server if you rely on local security groups.

For example, if the set of users included in the protected computer's local Users group differs from the set of users included in the DPM server’s local users group, different sets of users will have access to the data on the protected computer and to the recovery points of that data.

See Also

[Security considerations](#zcd81beb3547841efa0a1e66fd9398988)

Granting Appropriate User Privileges

Before you begin a DPM deployment, verify that appropriate users have been granted required privileges for performing the various tasks. The following table shows the user privileges that are required to perform the major tasks associated with DPM.

User Privileges Required to Perform DPM Tasks

|  |  |
| --- | --- |
| Task | Required Privileges |
| Adding a DPM server to an Active Directory domain | Domain administrator account, or user right to add a workstation to a domain |
| Installing DPM | Administrator account on the DPM server |
| Installing the DPM protection agent on a computer | Domain account that is a member of the local administrators group on the computer |
| Opening DPM Administrator Console | Administrator account on the DPM server |
| Extending the Active Directory Domain Services schema to enable end-user recovery | Schema administrator privileges in the domain |
| Creating an Active Directory Domain Services container to enable end-user recovery | Domain administrator privileges in the domain |
| Granting a DPM server permissions to change the contents of the container | Domain administrator privileges in the domain |
| Enabling end-user recovery feature on a DPM server | Administrator account on the DPM server |
| Installing recovery point client software on a client computer | Administrator account on the client computer |
| Accessing previous versions of protected data from a client computer | User account with access to the protected share |
| Recovering Windows SharePoint Services data | Windows SharePoint Services farm administrator account that is also an administrator account on the front-end Web server that the protection agent is installed on |

Caution

If you are using one SQL Server to host multiple DPM databases, the administrators of each of the DPM servers has access to the databases of the other DPM servers.

See Also

[Security considerations](#zcd81beb3547841efa0a1e66fd9398988)

Deployment plan checklist and roadmap

This checklist includes the planning tasks necessary to prepare to deploy System Center 2012 – Data Protection Manager (DPM).

|  |  |
| --- | --- |
| Task | Reference |
| Identify each data source to be protected, including the following information:  **** Data source type (file server, Microsoft Exchange, Microsoft SQL Server, Microsoft Windows SharePoint Services, Microsoft Virtual Server, system state)  **** Data source size  **** Any folders or file name extensions to be excluded from protection  **** Fully qualified domain name (FQDN) of computer  **** Cluster name (if applicable) | [What Do You Want to Protect?](#z98626f09e4b14cbb9195651d54e118d1) |
| Identify one of the following methods for each protection group:  **** Short-term disk-based protection  **** Short-term tape-based protection  **** Long-term tape-based protection  **** Short-term disk-based protection and long-term tape-based protection  **** Short-term tape-based protection and long-term tape-based protection | [Selecting a Data Protection Method](#zcaf541e844164fdc812254169d2f724c) |
| For each data source, determine the recovery goals for each data protection method that you will use.  For short-term disk-based protection, identify the following information:  **** Retention range  **** Synchronization frequency  **** Number of recovery points  For short-term tape-based protection, identify the following information:  **** Retention range  **** Backup schedule  **** Type of backup  **** Number of backup copies  **** Tape labeling scheme  For long-term tape-based protection, identify the following information:  **** Retention range  **** Backup schedule and scheduling options  **** Number of backup copies  **** Tape labeling scheme | [What Are Your Goals for Recovery?](#zf2df4e2679114839b4fee86567b32a6c)  [Defining Recovery Goals](#z144ac63abcfc4753a49a6cee439c080d) |
| Organize the data sources into protection groups. | [Selecting Protection Group Members](#z27c724402d0142e78f0cd51473961d43) |
| Determine your storage needs, based on your information about the protected data sources and recovery goals. | [Allocating Space for Protection Groups](#zcfe690d092e5475d939f33327e7b8469) |
| If you are using tape-based protection, decide if you want to compress or encrypt the data on tapes. | [Specifying Tape and Library Details](#z08bdb49f31384a4a8b2c5d36db0e9e7a) |
| Decide which method of replica creation you will use for each protection group. | [Choosing a Replica Creation Method](#za39262bd97b04f55a2a9c6dda0c18cd0) |
| Identify the DPM server configurations necessary, including the following information:  **** The number of DPM servers  **** Where to locate each DPM server  **** Which instance of SQL Server each DPM server will use | [Planning the DPM server configurations](#z7d7bf2a1de0241c79d44052664c0a7e7) |
| Determine the disk configurations each DPM server will require to meet the storage needs of the protection groups. Include any custom volumes that specific data sources will use. | [Planning the Storage Pool](#z651bce70433444e888a784f185f8c8d8) |
| Identify the DPM servers that require tape libraries and the capacity of each library. | [Planning the Tape Libraries Configuration](#z8c8b30c3016440b3a9f6c1a4aaf83ed1) |
| Identify the DPM servers for which end-user recovery will be enabled and which clients will require installation of the recovery point client software. | [End-user recovery considerations](#z65e5ce1bfc1b4202acaef99241209d6f) |

See Also

Planning for DPM Deployment

[Planning protection groups](#zc43cf784074045caa8eb40dfbf6f0a28)

Deploying DPM

This content provides instructions for installing, repairing, configuring, and troubleshooting System Center 2012 – Data Protection Manager (DPM).

In This Section

[Installing DPM](#zd373e205a09d466abc439023d94c788f)

[Installing Central Console](#zefc128ea872f497a995178807a83dd78)

[Repairing DPM](#zdb811bef5e9f4f03827474df589d7f1e)

[Uninstalling DPM](#z0d6135c4a1b84e42b5d005db04a6a3e9)

[Configuring DPM](#z1e562604ade74839a5480fd00743ff4a)

Installing DPM

The deployment of System Center 2012 – Data Protection Manager (DPM) will depend on which features of DPM you want to use. A complete installation of DPM requires a DPM server, an Operations Manager server, a SQL Server and computers you want to protect. You can use the DPM Setup screen to install the various features.

Before you install DPM, you must run the Prerequisite Checker from the Setup splash screen. The checker will check whether your computer meets the minimum requirements to run DPM. Setup installs the prerequisite software automatically. However, if it fails, you can install the prerequisite software manually. For more information, see [Installing Prerequisite Software Manually](#za0e59d3673af42a3a8b72612eb89fc56).

DPM requires a SQL Server instance for the DPM database. You can use SQL Server 2008 R2 or SQL Server 2012. For more information on setting up the database, see [Setting up the DPM database](#zae43b358bab642b894b0ac216cb9ea43).

You can install DPM and its prerequisite software either from the product DVD or from a network share to which you have copied the contents of the product DVD. If you want to install from a network share, the share must duplicate the exact directory structure of the product DVD. Install DPM from a shared folder only if the share is hosted on a trusted site.

You may need to restart the computer after setup is complete.

Before installing DPM, note the following:

 All computers that you use for your DPM installation must meet at least the minimum hardware and software requirements. For more information, see [System requirements](#z179c6de277c74a3faaaf8196dd185961).

 Setup stops the Removable Storage service before installing DPM.

 After you install DPM, you must perform a series of required configuration tasks before you can start protecting your data. For more information, see [Configuring DPM](#z1e562604ade74839a5480fd00743ff4a).

 The installation logs are placed in C:\Program Files\ Microsoft System Center 2012\DPM\DPMLogs.

 DPM installs its own file filter (DPMFilter.SYS). It is Windows Hardware Quality Labs (WHQL) certified and is installed as part of DPM installation. This file is not removed during DPM uninstallation.

Important

DPM does not support clustered or mirrored SQL Server for hosting the DPM database.

After you install DPM, you must wait until the next scheduled discovery before you can use scoped DPM Administrator Console from Central Console.

In This Section

[System requirements](#z179c6de277c74a3faaaf8196dd185961)

DPM Setup Wizard Help Pages

[Setting up the DPM database](#zae43b358bab642b894b0ac216cb9ea43)

[Installing DPM on a Domain Controller](#z8ed1cf06c8d1461798ef58e0f00b8b92)

[Installing Prerequisite Software Manually](#za0e59d3673af42a3a8b72612eb89fc56)

[Upgrading the DPM Database](#z8731b8135840401fad916b076255da75)

System requirements

Before you install System Center 2012 – Data Protection Manager (DPM), ensure that the computer you will use for your DPM server and all the computers and applications you want to protect meet or exceed the minimum hardware, software, and network requirements.

DPM is designed to run on a dedicated, single-purpose server. The DPM server should not be installed on any of the following:

 A computer on which the Application Server role is installed

 A computer that is an Operations Manager management server

 A computer on which Exchange Server is running

 A computer that is a node of a cluster

You must have administrative privileges to install DPM.

In This Section

[Hardware Requirements](#z0342d2d20389495abe4deec7ec67bf8a)

[Software requirements](#za2c45a9edf5946209de6d3294f4ca86b)

[Network Requirements](#ze2a65d9d50384a86a495f4745b78d040)

Hardware Requirements

System Center 2012 – Data Protection Manager (DPM) must be installed on a 64-bit computer and requires a disk that is dedicated to the storage pool and a disk that is dedicated to the following:

 System files

 DPM installation files

 DPM prerequisite software

 DPM database files

Note

You can install DPM on the same volume that the operating system is installed on, or you can install DPM on a different volume that does not include the operating system. However, you cannot install DPM on the disk that is dedicated to the storage pool, which is a set of disks on which the DPM server stores the replicas and recovery points for the protected data.

DPM owns and manages the disks in the storage pool, which must be dynamic. For purposes of DPM, disk is defined as any disk device manifested as a disk in Disk Management. For more information about the types of disks that the storage pool supports and how to plan your disk configuration, see [Planning the Storage Pool](http://go.microsoft.com/fwlink/p/?LinkId=231166).

If you want to manage your own additional disk space, DPM enables you to attach or associate custom volumes to data sources that you are protecting in a protection group. Custom volumes can be on basic or dynamic disks. Any volume that is attached to the DPM server can be selected as a custom volume; however, DPM cannot manage the space in custom volumes. Note that DPM will not delete any existing volumes on the disk attached to the storage pool to make the entire disk space available.

Note

If you have critical data that you want to store, you can use a high-performance logical unit number (LUN) on a storage area network rather than the DPM-managed storage pool.

Hardware requirements on DPM server

The following table lists the minimum and recommended hardware requirements for the DPM server. For more information about planning DPM server configurations, see [Planning a Deployment](http://go.microsoft.com/fwlink/p/?LinkId=227128).

|  |  |  |
| --- | --- | --- |
| Component | Minimum requirement | Recommended requirement |
| Processor | 1 GHz, dual-core CPU or faster | 2.33 GHz quad-core CPU |
| RAM | 4 GB  For more information about how DPM manages memory, see [DPM and Memory](http://go.microsoft.com/fwlink/p/?LinkId=234181). | 8 GB |
| Pagefile | 0.2 percent of the combined size of all recovery point volumes, in addition to the recommended size (generally, 1.5 times the amount of RAM on the computer).  For more information about configuring the DPM pagefile size, see [Managing Performance](http://go.microsoft.com/fwlink/p/?LinkID=226341). | 1.5 times the amount of RAM on the computer |
| Disk space for DPM installation | **** DPM installation location: 3 GB  **** Database files drive: 900 MB  **** System drive: 1 GB  Note  The system drive disk space requirement is necessary if you choose to install the dedicated instance of SQL Server from DPM Setup. If you use a remote instance of SQL Server, this disk space requirement is considerably less. | Note  DPM requires a minimum of 300 MB of free space on each protected volume for the change journal. Additionally, before archiving data to tape, DPM copies the file catalog to a DPM temporary installation location; therefore, we recommend that the volume on which DPM is installed contains 2–3 GB of free space. |
| Disk space for storage pool  Note  The storage pool does not support Universal Serial Bus (USB)/1394 disks. | 1.5 times the size of the protected data  For more information about calculating capacity requirements and planning the configuration of the disks, see [Planning the Storage Pool](http://go.microsoft.com/fwlink/p/?LinkId=231166). | 2.5–3 times the size of the protected data |
| Logical unit number (LUN) | N/A | **** Maximum of 17 TB for GUID partition table (GPT) dynamic disks  **** 2 TB for master boot record (MBR) disks  Note  These requirements are based on the maximum size of the disk as it appears to the Windows Server operating system. |

Data source limits for DPM server

The following table lists the data source limits that a DPM server can protect (if it meets the minimum hardware requirements) and the recommended disk space required for the DPM server.

|  |  |  |
| --- | --- | --- |
| Platform | Data source limit | Recommended disk space |
| 64-bit computers | 600 volumes, of which 300 are replica volumes and 300 are recovery point volumes  Data sources are typically spread across approximately 75 servers and 150 client computers. | 120 TB per DPM server, with 80 TB replica size with a maximum recovery point size of 40 TB |

Installing DPM on a Hyper-V virtual machine

 The DPM storage pool disks cannot be .VHD – they must be either iSCSI attached disks or pass-through disks.

The following 4 types of disk configuration are supported as DPM storage pool:

 Pass-through disk with host direct attached storage (DAS)

 Pass-through iSCSI LUN which is attached to host.

 Pass-through FC LUN which is attached to host.

 iSCSI target LUN which is connected to DPM virtual machine directly.

 Short-term or long-term backup to tape will be limited to using iSCSI attached tape libraries, and we recommend a separate NIC for that connection.

See Also

[System requirements](#z179c6de277c74a3faaaf8196dd185961)

Software Prerequisites

[Network Requirements](#ze2a65d9d50384a86a495f4745b78d040)

Software requirements

The pre-requisites required to ensure a proper installation of DPM are listed here. The pre-requisites for the DPM server are different from the protected computer or the computer from which DPM is monitored. Ensure that you install all the pre-requisites before installing and using DPM.

[On the DPM server](#z1)

[On the protected computer](#z2)

[For remote administration](#z3)

[For Central Console](#z4)

On the DPM server

Supported operating systems

System Center 2012 Service Pack 1 (SP1) Data Protection Manager (DPM) requires a 64-bit version of one of the supported operating systems listed here. DPM does not support 32-bit or Itanium architecture–based operating systems.

|  |  |
| --- | --- |
| Supported operating system | Required updates |
| Windows Server 2012, Standard and Enterprise editions |  |
| Windows Server 2008 R2 SP1, Standard and Enterprise editions |  |
| Windows Server 2008 R2, Standard and Enterprise editions | Before you install DPM on a computer that is running Windows Server 2008 R2, you must install the following updates and hotfixes:  **** [KB983633](http://go.microsoft.com/fwlink/?LinkId=207882)  **** [KB2223201](http://go.microsoft.com/fwlink/?LinkId=207883)  Important  If you are upgrading to Windows Server 2008 R2, you must remove any pre-release version of Windows PowerShell 2.0 before you upgrade. |
| Windows Server 2008 SP2, Standard and Enterprise editions |  |
| Windows Server 2008, Standard and Enterprise editions | **** [KB971254](http://go.microsoft.com/fwlink/?LinkId=184109)  **** [KB962975](http://go.microsoft.com/fwlink/?LinkId=185942)  **** [KB975759](http://go.microsoft.com/fwlink/?LinkId=185943)  **** [KB2279769](http://go.microsoft.com/fwlink/?LinkId=207881)  Important  After installing all updates, restart the computer before you install DPM.  For more information about Windows Server 2008 system requirements, see [Windows Server 2008 System Requirements](http://go.microsoft.com/fwlink/?LinkId=184351). |

Note

DPM is not supported on the Turkish language version of any of the listed Windows Server versions.

SQL Server

For the DPM database, DPM requires a dedicated instance of the 64-bit version of SQL Server 2012 or SQL Server 2008 R2 or SQL Server 2008 R2 SP1, Enterprise or Standard Edition. During setup, you can select either to have DPM Setup install SQL Server 2008 R2 on the DPM server, or you can specify that DPM use a remote instance of SQL Server.

If you do not have a licensed version of SQL Server 2008 R2, you can install an evaluation version from the setup DVD. To install the evaluation version, do not provide the product key when you are prompted. However, you must buy a license for SQL Server if you want to continue to use it after the evaluation period.

When you use a remote instance of SQL Server with the DPM installation, note the following requirements:

 You must install the remote instance of SQL Server before you install DPM.

Important

A remote instance of SQL Server on a domain controller is not supported.

 The computer that is running a remote instance of SQL Server must be located in the same domain and time zone as the DPM server.

 Setup creates the DPMDBReaders$<DPM server name> and DPMDBAdministrators$<DPM server name> local groups on the computer that is running the remote instance of SQL Server. You must add DPM administrators to these groups for DPM to use the remote instance of SQL Server.

 For the DPM server to access a remote instance of SQL Server through Windows Firewall, you must configure an exception on the computer that is running SQL Server to use port 80.

 You must install the DPM support files on the computer that is running the remote instance of SQL Server. For more information, see [Setting up the DPM database](#zae43b358bab642b894b0ac216cb9ea43).

 You cannot user a clustered instance of SQL Server 2012 to host a remote DPM database.

 You cannot host the DPM database on a SQL Server AlwaysOn deployment.

In addition to installing programs that are required for DPM, SQL Server Setup installs the following programs, which are not required for DPM:

 Microsoft SQL Server Compact 3.5 SP1

 Microsoft SQL Server Compact 3.5 SP1 Query Tools

 Microsoft SQL Server 2008 R2 Native Client

 Microsoft Visual Studio Tools for Applications 2.0

 Microsoft Office 2003 Web Components

Note

These programs are not removed when you uninstall DPM or when you uninstall the last instance of SQL Server. You must uninstall these programs manually.

Other pre-requisites

The following are additional pre-requisites for DPM:

 Microsoft .NET Framework 3.5 with Service Pack 1 (SP1)

 Microsoft Visual C++ 2008 Redistributable

 Windows PowerShell 2.0

 Windows Installer 4.5 or later versions

 Windows Single Instance Store (SIS)

 Microsoft Application Error Reporting

Setup automatically installs the pre-requisites if they are not already installed or enabled.

Note

For some pre-requisites, a restart might be required before you can continue with the installation of DPM.

If any pre-requisites cannot be installed during setup, or if you want to install them before you install DPM, you can install them manually. For more information, see [Installing Prerequisite Software Manually](#za0e59d3673af42a3a8b72612eb89fc56).

Important

After you have installed DPM, we recommend that you run Windows Update on the DPM server and, if you use a remote database, on the remote computer where the DPM database is located, and install all important updates or hotfixes.

On the protected computer

Each computer that System Center 2012 – Data Protection Manager (DPM) protects must meet the system requirements listed in the following table. Protected volumes must be formatted as NTFS file system. DPM cannot protect volumes formatted as FAT or FAT32. Also, the volume must be at least 1 gigabyte (GB) for DPM to protect it. DPM uses the Volume Shadow Copy Service (VSS) to create a snapshot of the protected data, and VSS will create a snapshot only if the volume size is greater than or equal to 1 GB.

Protected Computer Requirements

|  |  |
| --- | --- |
| Protected computers | Computer requirements |
| File servers | **** Before you can protect a file server running Windows Server 2003 SP2, you must apply the following updates:  **** [KB940349](http://go.microsoft.com/fwlink/?LinkId=186465)  **** [KB975759](http://go.microsoft.com/fwlink/?LinkId=185943)  **** Before you can protect a file server running Windows Server 2008, you must apply the following updates:  **** [KB977381](http://go.microsoft.com/fwlink/?LinkId=186472)  **** [KB975759](http://go.microsoft.com/fwlink/?LinkId=185943)  **** Before you can protect a file server running Windows Server 2008 R2, you must apply the hotfix [KB977381](http://go.microsoft.com/fwlink/?LinkId=186472) |
| Computers running SQL Server | **** Before you can protect a computer running SQL Server 2000 on Windows Server 2003 SP2, you must apply [KB940349](http://go.microsoft.com/fwlink/?LinkId=186465)  **** Before you can protect a computer running SQL Server 2005 on Windows Server 2003 SP2, you must apply [KB940349](http://go.microsoft.com/fwlink/?LinkId=186465)  Important  Before you can start protecting computers running SQL Server 2005 SP1, you must start the SQL Server VSS Writer service. By default, the SQL Server VSS Writer service is turned on for computers running SQL Server 2005. To start the SQL Server VSS Writer service, in the Services console, right-click SQL Server VSS writer, and then click Start. |
| Computers running Exchange Server | **** Before you can protect a computer running Exchange Server 2003 on Windows Server 2003 SP2, you must apply [KB940349](http://go.microsoft.com/fwlink/?LinkId=186465)  **** Before you can protect Exchange Server 2007 data in a Clustered Continuous Replication (CCR) configuration, [KB940006](http://go.microsoft.com/fwlink/?LinkId=99291)  Important  The eseutil.exe and ese.dll versions that are installed on the most recent release of Exchange Server must be the same versions that are installed on the DPM server.  In addition, you must update eseutil.exe and ese.dll on the DPM server if they are updated on a computer running Exchange Server after applying an upgrade or an update.  For more information about updating eseutil.exe and ese.dll, see Eseutil.exe and Ese.dll. |
| Computers running Virtual Server | To protect virtual machines for online backups, we recommend that you install [Microsoft Virtual Server 2005 Updated Additions](http://go.microsoft.com/fwlink/?LinkId=84271) |
| Hyper-V | **** Before you can protect a computer running Windows Server 2008 with Hyper-V, you must apply the following updates:  **** [KB948465](http://go.microsoft.com/fwlink/?LinkId=186532)  **** [KB971394](http://go.microsoft.com/fwlink/?LinkId=186554)  **** Before you can protect a computer running Windows Server 2008 R2 with Hyper-V, you must apply the following updates:  **** For a clustered or non-clustered computer running Windows Server 2008 R2 with Hyper-V, apply the hotfix described in [KB975354](http://go.microsoft.com/fwlink/?LinkId=186556)  **** For a clustered computer running Windows Server 2008 R2 with Hyper-V, also apply the hotfix described in [KB975921](http://go.microsoft.com/fwlink/?LinkId=186558) |
| Windows SharePoint Services | **** Before you can protect a computer running Windows SharePoint Services 3.0, you must apply the update in [KB941422](http://go.microsoft.com/fwlink/?LinkId=100392).  **** Before you can protect Windows SharePoint Services 3.0 data, you must do the following:  **** Start the Windows SharePoint Services VSS Writer service on the Windows SharePoint Services server and then provide the protection agent with credentials for the Windows SharePoint Services farm.  **** Install the SQL Server Client components on the front-end Web server of the Windows SharePoint Services farm that DPM is going to protect. For information about installing SQL Server 2008 components, see [How to: Install SQL Server 2008](http://go.microsoft.com/fwlink/p/?LinkId=275076).  If you use the Office SharePoint Server Search service, before you can protect Windows SharePoint Services 3.0 data, you must apply the following updates:  **** [KB951695](http://go.microsoft.com/fwlink/?LinkId=186530)  **** [KB941422](http://go.microsoft.com/fwlink/?LinkId=100392)  **** Before you can protect a computer running Office SharePoint Server 2007, you must apply the update in [KB941422](http://go.microsoft.com/fwlink/?LinkId=100392).  **** If you use the Office SharePoint Server Search service, before you can protect Office SharePoint Server 2007 SP1 data, you must apply the following updates:  **** [KB951695](http://go.microsoft.com/fwlink/?LinkId=186530)  **** [KB941422](http://go.microsoft.com/fwlink/?LinkId=100392)  Important  Before you can protect a computer running any version of SharePoint Services or SharePoint Server on Windows Server 2003 SP2, you must apply the update in [KB940349](http://go.microsoft.com/fwlink/?LinkId=186465). |

Other pre-requisites

The following are additional pre-requisites for computers protected by DPM:

Microsoft .NET Framework 3.5 with Service Pack 1 (SP1)

If any pre-requisites cannot be installed during setup, or if you want to install them before you install DPM, you can install them manually. For more information, see [Installing Prerequisite Software Manually](#za0e59d3673af42a3a8b72612eb89fc56).

Eseutil.exe and Ese.dll

The architecture version of eseutil.exe and ese.dll must match the DPM server architecture. That means, if you are using the 64-bit version of DPM, you must have the 64-bit version of eseutil.exe and ese.dll.

If you are running a 32-bit edition of Exchange Server 2003, you must download [Microsoft Exchange Server 2007 32-bit management tools](http://go.microsoft.com/fwlink/?LinkId=112325). The management tools are supported by all update methods such as Microsoft Update and Microsoft Systems Management Server (SMS).

To maintain up-to-date copies of eseutil.exe and ese.dll

|  |
| --- |
| 1. Install the Microsoft Exchange Server 2007 management tools on the DPM server.  When you install the management tools, ensure that you install the management tools for the latest version of Microsoft Exchange that you are protecting. For example, if one of your mail servers is running Microsoft Exchange 2007 and another mail server is running Microsoft Exchange 2007 SP1, you must install the management tools for Microsoft Exchange 2007 SP1.  2. At the command prompt, in the <DPM installation folder>\Bin directory, use the following syntax with the fsutil command to create a hard link for eseutil.exe: fsutil hardlink create <link> <target>  On a typical installation, the command would look like the following:  fsutil hardlink create “c:\program files\microsoft\dpm\bin\eseutil.exe” “c:\program files\microsoft\Exchange\bin\eseutil.exe” |

For remote administration

DPM Remote Administration allows you to work on your DPM servers from any computer. It also supports task-based scripting. You can install it on the following operating systems:

 Windows 8

 Windows 7

 Windows Vista

 Windows Server 2008 R2

 Windows Server 2008

Other pre-requisites

The following are additional pre-requisites for computers from which you want to remotely administer DPM:

Microsoft .NET Framework 3.5 with Service Pack 1 (SP1)

If any pre-requisites cannot be installed during setup, or if you want to install them before you install DPM, you can install them manually. For more information, see [Installing Prerequisite Software Manually](#za0e59d3673af42a3a8b72612eb89fc56).

For Central Console

With DPM Central Console you can monitor and manage multiple DPM servers from one location. You can monitor and troubleshoot servers running both DPM 2010 QFE2 with feature pack and DPM. DPM Central Console must be installed on Operations Manager server or a computer running Operations Manager Console. You can install it on the following operating systems:

 Windows 7

 Windows Vista

Other pre-requisites

The following are additional pre-requisites for computers on which you want to use Central Console:

Microsoft .NET Framework 3.5 with Service Pack 1 (SP1)

If any pre-requisites cannot be installed during setup, or if you want to install them before you install DPM, you can install them manually. For more information, see [Installing Prerequisite Software Manually](#za0e59d3673af42a3a8b72612eb89fc56).

Network Requirements

The following are the network requirements for System Center 2012 – Data Protection Manager (DPM):

 DPM must be installed on a 64-bit computer that is located in a Windows Server 2008 R2, Windows Server 2008, or Windows Server 2003 Active Directory domain.

 DPM can protect servers and workstations across domains within a forest that has a two-way trust relationship with the domain that the DPM server is located in. If there is not a two-way trust across domains, you can protect the computers using DPM’s support for computers in workgroups or untrusted domains. For more information, see [Managing Protected Computers in Workgroups and Untrusted Domains](http://go.microsoft.com/fwlink/p/?LinkId=230658).

DPM supports data protection across forests as long as you establish a forest-level, two-way trust between the separate forests. To set up a forest-level trust relationship, both domains must be in Windows Server 2008 R2, Windows Server 2008, or Windows Server 2003 forest mode.

 If you are protecting data over a wide area network (WAN), there is a minimum network bandwidth requirement of 512 kilobits per second (Kbps).

Important

DPM does not support disjointed workspaces.

See Also

[System requirements](#z179c6de277c74a3faaaf8196dd185961)

[Hardware Requirements](#z0342d2d20389495abe4deec7ec67bf8a)

Software Prerequisites

Setting up the DPM database

Data Protection Manager (DPM) requires an instance of SQL Server to host the DPM database. You can use SQL Server 2012, SQL Server 2008 R2 (available on the System Center 2012 SP1 DVD) or SQL Server 2008 R2 with SP1. The setup wizard allows you to setup and configure an instance of SQL Server for use by DPM or you can use an existing instance to host the DPM database. In either case, DPM allows you to either have a local instance of the database for each installation of DPM or a shared instance which is used by multiple DPM servers.

On the prerequisites page of the DPM setup wizards you can choose how you want to setup your database.

Use the dedicated instance of SQL Server: Use this option to install or connect to a local instance of SQL Server to host the DPM database. If you want to use a new instance of SQL Server, DPM allows you to install SQL Server 2008 R2 from the System Center 2012 SP1 DVD and host the DPM database on this instance. On the other hand, if you want to use an existing local instance of SQL Server on the computer that you are installing DPM, you can use that instance to host the DPM database.

Use an existing instance of SQL Server: Use this option to connect to a remote instance of SQL Server that is being shared across multiple DPM servers.

Important

When using a remote instance of SQL Server, you must make sure of the following:

 Enable remote procedure calls (RPC) on the computer on which SQL Server is installed.

 The remote instance of SQL Server is not on a domain controller.

 The computer running SQL Server is in the same domain as the DPM server.

 When you install DPM and specify the remote instance of SQL Server, Setup creates the DPMDBReaders$<DPM server name> and DPMDBAdministrators$<DPM server name> local groups on the computer where the remote instance of SQL Server is installed.

 For the DPM server to access a remote instance of SQL Server through Windows Firewall, on the remote computer, you must configure an incoming exception for sqlservr.exe for the specific instance that you use for the DPM database to allow use of the TCP protocol on port 80.

 After the installation of SQL Server is complete, enable the TCP/IP protocol for the specific instance that you use for the DPM database.

 Use the following SQL Server settings - default failure audit setting and enable password policy checking.

To install DPM using a local SQL Server instance

|  |
| --- |
| 1. Log on to the computer that will be your DPM server using a domain user account that is a member of the local Administrators group.  2. Start Setup.  3. In the SQL server settings section, click Use an existing instance of SQL Server, and then click Check and Install.  4. On the Security Settings page, specify and confirm a strong password for the restricted MICROSOFT$DPM$Acct and DPMR$<computer name> local user accounts, and then click Next.  To enhance security, setup creates the following low-privileged local user accounts:   MICROSOFT$DPM$Acct to run the SQL Server and SQL Server Agent services.   DPMR$<computer name> to generate DPM reports by using SQL Server Reporting Services.  A strong password is typically defined as a password that is at least six characters long, does not contain all or part of the user’s account name, and contains at least three of the following four categories of characters: uppercase characters, lowercase characters, base 10 digits, and symbols (such as !, @, #).  Note  The password that you specify for these accounts does not expire. |

To install DPM using a remote instance of SQL Server

|  |
| --- |
| 1. Log on to the DPM server with a domain user account that is a member of all the following:   The local Administrators group on the DPM server   The SQL Server Sysadmin fixed server role on the computer running the remote instance of SQL Server  Note  After setup is complete, you can remove the user account from the local Administrators group on the computer running the remote instance of SQL Server.  2. Start setup.  3. On the System Center 2012 – Data Protection Manager (DPM) screen, click Install Data Protection Manager.  4. On the Prerequisite Checks page, in the Instance of SQL Server box, type the name of the remote SQL Server instance as <Computer Name>\<Instance Name>, and then type the credentials for a domain user account that is a member of both the local Administrators group and the SQL Server Sysadmin fixed server role on the computer where the remote instance is installed.  Note  After setup is complete, you can remove the user account from the local Administrators group.  Note  A restart is necessary to start the volume filter that DPM uses to track and transfer block-level changes between DPM and the computers it protects, or between the primary and secondary DPM servers.  After installation, your DPM database will be named DPMDB\_<DPMServername> or DPMDB\_<DPMServername><GUID>.  After you install DPM, you must perform some required configuration tasks before you can start protecting your data. For more information, see [Required Configuration Tasks](#z454d4b4cf7104abd94f1c77f329505a4)  Important  Do not use localized characters in the computer name if you want to install DPM using SQL Server remotely. |

Installing DPM on a Domain Controller

Use the procedures in this topic to install System Center 2012 – Data Protection Manager (DPM) on a domain controller.

To install DPM on a read-only domain controller (RODC), on the primary domain controller (PDC), perform procedures 1 and 2 (creating security groups and user accounts required for DPM and SQL Server 2008). Allow time for the groups to replicate to the RODC, and then, on the RODC, perform procedures 3 and 4 (installing SQL Server and DPM).

Caution

For a DPM server that is installed on a domain controller, only protection of data sources local to the DPM server is supported. You cannot install agents on other computers to configure protection.

Procedure 1: To create the security groups and user accounts required for DPM

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| 1. On the primary domain controller, click Start, point to Administrative Tools, and then click Active Directory Users and Computers.  2. Create the following security groups under Domain\Builtin. For each group, accept the default settings for Scope: Global and Group type: Security.   DPMDBReaders$<Computer Name>   MSDPMTrustedMachines$<Computer Name>   DPMRADCOMTrustedMachines$<Computer Name>   DPMRADmTrustedMachines$<Computer Name>   DPMDBAdministrators$<Computer Name>   MSDPMTrustedUsers$<Computer Name>   DPSMCOM$<Computer Name>   DPMRATrustedDPMRAs$<Computer Name>  Where <Computer Name> is the computer name of the domain controller on which DPM will be installed.  3. Add the local machine account for the domain controller (<Computer Name>) to the MSDPMTrustedMachines$<Computer Name> group.  4. On the primary domain controller, create a domain user account with the lowest possible credentials assign it a strong password that does not expire, and then add it to the local Administrators group.  Important  Make a note of this account because you need to use it in a later procedure to configure the SQL Server services during the installation of SQL Server. You can name this user account anything that you want; however, for the purposes of easily identifying the account’s purpose, you might want to give it a significant name, such as DPMSQLSvcsAcct. For the purposes of these procedures, this account is referred as the DPMSQLSvcsAcct account.  5. On the primary domain controller, create another domain user account with the lowest possible credentials and name the account DPMR$MACHINENAME, assign it a strong password that does not expire, and then add this account to the DPMDBReaders$<Computer Name> group. |

Procedure 2: To create the security groups and user accounts required for SQL Server 2008

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| 1. On the primary domain controller, create the following security groups for SQL Server 2008. For each group, accept the default values for Scope: Global and Group type: Security.   SQLServerSQL2005BrowserUser$<Computer Name>   SQLServerMSSQLServerADHelperUser$<Computer Name>   SQLServerReportServerUser$<Computer Name>$<Instance ID>.$<Instance Name>   SQLServerMSASUser$<Computer Name>$<Instance Name>   SQLServerDTSUser$<Computer Name>   SQLServerFDHostUser$<Computer Name>$<Instance Name>  Where:   <Computer Name> is the computer name of the domain controller on which SQL Server 2008 will be installed.   <Instance Name> is the name of the instance of SQL Server that you plan to create on the domain controller. The instance name can be any name other than the default DPM instance name (MSDPM2010).   <Instance ID> by default, this is assigned by SQL Server Setup and indicates that the group applies to Reporting Services (MSRS) for the major version of the instance (10) of SQL Server. For this release, this value is MSRS10\_50.  2. On the primary domain controller, add the domain user account that you created earlier, which is referred to as the DPMSQLSvcsAcct account, to the following groups:   SQLServerReportServerUser$<ComputerName>$MSRS10.<InstanceID>   SQLServerMSASUser$<ComputerName>$<InstanceID> |

Procedure 3: To install SQL Server 2008 R2

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| 1. To install DPM 2010 on a domain controller, you must install SQL Server SP1, Enterprise or Standard Edition, before you install DPM. Log on to the domain controller on which you want to install DPM using the domain user account that you created earlier in procedure 1. For purposes of these procedures, this account is referred to as the DPMSQLSvcsAcct account.  2. For step-by-step instructions for installing SQL Server 2008 SP1, see Installing SQL Server 2008.  Important  On the Server Configuration page of the SQL Server 2008 Setup Wizard, configure the SQL Server Agent, SQL Server Database Engine, and SQL Server Reporting Services services to run under the first domain user account that you created earlier in procedure 1. For purposes of these procedures, this account is referred to as the DPMSQLSvcsAcct account.  3. After SQL Server is installed, open SQL Server Configuration Manager, expand SQL Server Network Configuration, click Protocols, right-click Named Pipes, and then click Enable.  Note  For this change to take effect, you must stop and restart the SQL Server service. |

Procedure 4: To install DPM

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| 1. For step-by-step instructions for installing DPM, see [Installing DPM](#zd373e205a09d466abc439023d94c788f). In the Setup Wizard, use the settings in the following steps to complete the specified wizard pages.  2. On the Installation Settings page, in the SQL server settings section, click Use an existing instance of SQL Server 2008.  3. On the SQL Server Settings page, in the Instance of SQL Server box, type the name of the instance of SQL Server that you installed in procedure 3, as localhost\<Instance Name>, and then type the credentials for the first domain user account that you created in procedure 1. For purposes of these procedures, this account is referred to as the DPMSQLSvcsAcct account.  Note  The user account must be a member of the local Administrators group on the domain controller where the remote instance is installed. After setup is complete, you can remove the user account from the local Administrators group.  4. On the Security Settings page, enter the same password that you used when you created the DPMR$MACHINENAME user account in procedure 1.  5. Open SQL Server Management Studio and connect to the instance of SQL Server that DPM is configured to use. Click New Query, copy the text below to the right pane, and then press F5 to run the query.  use DPMDB  declare @refresh\_jobid uniqueidentifier  select @refresh\_jobid = ScheduleId from tbl\_SCH\_ScheduleDefinition where JobDefinitionId in  (select JobDefinitionId from tbl\_JM\_TaskDefinition where TaskDefinitionId in (select distinct TaskDefinitionID from tbl\_TE\_TaskTrail  where VerbID = '53603503-C4C8-4D0E-8F1E-D2F3868E51E3')) and IsDeleted=0  exec msdb.dbo.sp\_update\_job @job\_name =@refresh\_jobid, @enabled=0  update tbl\_SCH\_ScheduleDefinition  set IsDeleted=1  where ScheduleId = @refresh\_jobid |

See Also

[Installing DPM](#zd373e205a09d466abc439023d94c788f)

[System requirements](#z179c6de277c74a3faaaf8196dd185961)

Installing Prerequisite Software Manually

System Center 2012 – Data Protection Manager (DPM) requires a SQL Server 2008 R2 instance for the DPM database. During setup, you can choose to have Setup install SQL Server on the DPM server, or you can specify a remote SQL Server instance to use with DPM.

For step-by–step instructions on how to manually install and configure a remote instance of SQL Server for DPM, see [Setting up the DPM database](#zae43b358bab642b894b0ac216cb9ea43).

Using a remote SQL Server instance requires that the DPM support files is installed on the remote computer. For step-by-step instructions, see [To manually install the support files](#z5).

Depending on which supported operating system you use, there are updates that you must apply before installing DPM. For a list of the supported operating systems, the required updates for each, and links that you can use to download and install the updates, see DPM Server Software Prerequisites.

Setup automatically installs the prerequisites in the following table. If you need to manually install one or more of the prerequisites, you can use the procedures and links in this topic.

|  |  |
| --- | --- |
| DPM prerequisite | How to install manually |
| .NET Framework 3.5 with Service Pack 1 (SP1) or later | For a computer that is running Windows Server 2008  To install this application from the DVD, navigate to the following path, and start the installation as Administrator dotNetFx35setup.exe.  <root directory>\Redist\DotNetFrameworks  To download and install this application, go to [Microsoft .NET Framework 3.5 Service Pack 1](http://go.microsoft.com/fwlink/?LinkId=160478).  For a computer that is running Windows Server 2008 R2 or later  In Server Manager, use the Add Features action to enable .NET Framework 3.5.1 role. |
| Microsoft Visual C++ 2008 Redistributable | To install this application from the DVD, navigate to the following path, and start the installation as Administrator vcredist\_x64.exe.  <root directory>\Redist\vcredist  To download and install this application, go to [Microsoft Visual C++ 2008 Redistributable Package (x64)](http://go.microsoft.com/fwlink/?LinkId=186212) |
| Windows PowerShell 2.0  Note  Windows PowerShell 1.0 is included in Windows Server 2008. If you install DPM on Windows Server 2008, the Setup Wizard automatically installs Windows PowerShell 2.0.  Windows PowerShell 2.0 is included in Windows Server 2008 R2. | To download and install this application as part of the Windows Management Framework Core package, go to [Update for Windows Server 2008 x64 Edition (KB968930)](http://go.microsoft.com/fwlink/?LinkId=186213). |
| Windows Installer 4.5 or later  Note  Windows Server 2008 includes Windows Installer 4.5 and Windows Server 2008 R2 includes Windows Installer 5.0. | To install this application from the DPM product media, navigate to the following path, and start the installation as Administrator INSTMSI45.EXE.  <root directory>DPM2012\setup\redist\WindowsInstaller |
| Windows Single Instance Store (SIS) | To install this application, follow the procedure later in this topic. |
| Microsoft Application Error Reporting | To install this application from the DPM product media, navigate to the following path, and start the installation as Administrator dw20sharedamd64.msi.  <root directory>DPM2012\setup\redist |

To manually install Windows Single Instance Store (SIS)

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| 1. On the computer that will be your DPM server, open an elevated command prompt window, and run the following command.  start /wait ocsetup.exe SIS-Limited /quiet /norestart  Note  The service name is case-sensitive so you must type SIS-Limited. The installation fails if you type sis-limited or SIS-limited.  2. After the installation is complete, you must restart the computer. |

Note

SIS.sys is a third-party driver and may not have the Windows Hardware Quality Labs (WHQL) signature. It is not removed during DPM uninstallation.

If you use a remote SQL Server instance for DPM, you must manually install the support files on the remote computer. Use the following procedure to install the DPM support files.

To manually install the support files

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| 1. On the remote computer running SQL Server, navigate to the SQLPrepInstaller folder in the root directory of the DVD or network share.  2. Depending on the version of the operating system on the remote computer, right-click either SQLPrepInstaller\_x64 or SQLPrepInstaller\_x86, and then click Run as administrator.  3. Follow the steps in the wizard to install the DPM support files. |

See Also

[Installing DPM](#zd373e205a09d466abc439023d94c788f)

[Hardware Requirements](#z0342d2d20389495abe4deec7ec67bf8a)

Software Requirements

[Network Requirements](#ze2a65d9d50384a86a495f4745b78d040)

Upgrading the DPM Database

An important part of upgrading to System Center 2012 – Data Protection Manager (DPM) is upgrading the DPM database (DPMDB). With the multi-database feature, DPM allows you to consolidate the databases of all your DPM servers to one SQL Server instance. When upgrading, you have to choose one of three scenarios.

 [Local SQL Server instance to Local SQL Server instance](#z6)

Use this option if you want to continue to have DPMDB on the same computer as DPM.

 [Local SQL Server instance to remote SQL Server instance](#z7)

Use this option when you want to move from using a local instance of DPMDB to a remote instance. Using this feature, one instance of SQL Server can host the databases of multiple DPM servers.

 [Remote SQL Server instance to Remote SQL Server instance](#z8)

Use this option when you want to continue to use a remote instance of SQL Server to host the DPMDB. Using this feature, one instance of SQL Server can host the databases of multiple DPM servers.

Important

 Upgrade your DPM servers sequentially. Parallel upgrades may lead to errors.

 If you are using an existing instance of SQL Server, you must run DPM Remote SQL Prep tool from the Setup splash screen on the instance of SQL Server you are going to use.

 You cannot share an instance of SQL Server installed by DPM. We recommend you use it only for DPM databases.

 TCP/IP protocol must be enabled on SQL Server and TCP/IP client protocol on DPM server.

 When setting up tape library sharing, provide the complete name as <servername>\<instancename>\<databasename>.

 The naming conventions for the DPM database have changed with this new feature, and you can find the name of the database from the Information button on the Administrator console.

Local SQL Server instance to Local SQL Server instance

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| --- |
| 1. Backup DPMDB.  2. Add Microsoft$DPM$ACCT to the ACL for the DPMDB folder, if it doesn’t exist. Add full control to the user.  3. Launch System Center 2012 – Data Protection Manager (DPM) installation. This will start setup in upgrade mode. |

Local SQL Server instance to remote SQL Server instance

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| --- |
| 1. Ensure that the domain user account you will use to install DPM is a member of all the following:   The local Administrators group on the DPM server.   The SQL Server Sysadmin fixed server role on the computer on which you have installed the remote instance of SQL Server 2008 R2.  Note  After setup is complete, you can remove the user account from the local Administrators group on the computer running the remote instance of SQL Server.  2. Backup DPMDB.  3. Add Microsoft$DPM$ACCT to the ACL for the DPMDB folder, if it doesn’t exist. Add full control to the user.  4. Restore the DPMDB backup to a remote instance of SQL Server 2008 R2 which you plan to use to host databases of multiple DPM servers.  Note  The name of the restored database should be DPMDB.  This instance of SQL Server should be used only for hosting DPM databases only.  5. Ensure that TCP/IP protocol is enabled for this instance of SQL Server.  6. Install SQL Prep Tool on the remote computer running SQL Server. You can find this on the Setup page.  7. Launch DPM installation. This will start setup in upgrade mode. |

Remote SQL Server instance to Remote SQL Server instance

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| --- |
| 1. Ensure that the domain user account you will use to install DPM is a member of all the following:   The local Administrators group on the DPM server.   The local Administrators group on the computer on which you have installed the remote instance of SQL Server 2008 R2.   The SQL Server Sysadmin fixed server role on the computer on which you have installed the remote instance of SQL Server 2008 R2.  Note  After setup is complete, you can remove the user account from the local Administrators group on the computer running the remote instance of SQL Server.  2. Backup DPMDB.  3. Restore the DPMDB backup to a remote instance of SQL Server 2008 R2 that you plan to use to host databases of multiple DPM servers.  Note   The name of the restored database should be the same as the DPM database you backed up.   This instance of SQL Server should be used only for hosting DPM databases only.  4. Ensure that TCP/IP protocol is enabled for this instance of SQL Server.  5. Install SQL Prep Tool on the remote instance of SQL Server.  6. Launch DPM installation. This will start setup in upgrade mode. |

See Also

[Installing DPM Using a Remote Instance of SQL Server 2008](http://go.microsoft.com/fwlink/p/?LinkId=226329)

Installing Central Console

Central Console allows you to monitor and manage multiple DPM servers from one location. In this section, we discuss how you can install Central Console. DPM supports three installation scenarios for Central Console.

Using Central Console, you can monitor and troubleshoot:

 System Center 2012 Service Pack 1 (SP1) Data Protection Manager (DPM)

 System Center 2012 – Data Protection Manager (DPM)

 System Center Data Protection Manager 2010 QFE3 with feature pack

After you install Central Console, there will be four shortcuts on your desktop – one for the Administrator Console and one each for the Management Shells of DPM 2010, System Center 2012 – DPM and System Center 2012 Service Pack 1 (SP1) DPM.

Caution

If you open the Remote Administrator Console from a computer running Windows Server 2012 or Windows 8, you can only manage System Center 2012 Service Pack 1 (SP1) DPM.

Important

System Center 2012 – Data Protection Manager (DPM) only works with System Center 2012 – Operations Manager.

You must install the Operations Manager agent on all the DPM servers that you will be monitoring.

After you install the Operations Manager agent, set the following registry key - [HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Microsoft Operations Manager\3.0\Modules\Global\PowerShell] "ScriptLimit"=dword:0000000f

After you make the preceding change, you must restart the Health Service (Display name: 'System Center Management').

Warning

Central Console will not discover computers running prerelease versions of Data Protection Manager (DPM).

Important

Do not install the Central Console server components on a computer running only Operations Manager Console or which has SQL Prep Tool is installed.

After you have installed the Central Console management pack, in the State view, under DPM (Need upgrade), you will be shown the DPM 2010 servers that need an upgrade.

Important

If you need to uninstall Operations Manager, you must follow the instructions recommended by Operations Manager. For more information, see [How to Uninstall Operations Manager](http://go.microsoft.com/fwlink/p/?LinkId=245527).

Supported operating systems

Server operating systems

 Windows Server 2012

 Windows Server 2008 R2 SP1

Client operating systems

 Windows 8

 Windows Vista

 Windows 7

Important

DPM does not support installing Central Console or Remote Administration on Windows XP.

To install client and server features

When you install both the server and client features, you can monitor DPM servers on which the Operations Manager agent is present and use the scoped DPM Administrator console.

Note

DPM adds firewall exceptions for port 6075 to enable scoped Administrator console. Open ports for SQL Server.exe and SQL browser.exe.

Procedure to install client and server features

1. Start Operations Manager Console and [Importing the management pack](#z9)

2. On the Setup screen, click Install Central Console.

3. Click Install Central Console Server and Client side Components option.

To install only server features

When you install only the server features, you can monitor DPM servers on which the Operations Manager agent is present, but you cannot use the scoped DPM Administrator console.

Note

DPM adds firewall exceptions for port 6075 to enable scoped DPM Administrator console. Open ports for SQL Server.exe and SQL browser.exe.

Procedure to install server features

1. Start Operations Manager Console and [Importing the management pack](#z9).

2. On the Setup screen, click Install Central Console.

3. Click Install Central Console Server side Components option.

To install only client features

When you install only the client features, you can use the scoped Administrator console but you cannot monitor DPM servers.

Procedure to install client features

1. On the Setup screen, click Install Central Console.

2. Click Install Central Console Client side Components option.

3. Start Operations Manager Console.

Importing the management pack

1. Remove existing System Center 2012 – Data Protection Manager (DPM) management packs.

2. Import System Center 2012 – Data Protection Manager (DPM) management packs. The Central Console consists of two management packs - Microsoft.SystemCenter.DataProtectionManager.2012.Discovery.mp and Microsoft.SystemCenter.DataProtectionManager.2012.Library.mp - import both management packs. The management packs are located at <CDDrive:>\Management Packs.

Note

When you import the management pack, Windows displays a warning about write actions. This is an expected warning, and you can click OK to continue.

Repairing DPM

In the unlikely event of corruption of the Microsoft Windows registry, system files, or the System Center 2012 – Data Protection Manager (DPM) binaries, you can repair DPM by reinstalling it. Repairing DPM involves uninstalling DPM while retaining your data protection configuration, and then reinstalling DPM.

This topic provides step-by-step instructions for repairing DPM, including the following information:

 What you need to do before you reinstall DPM.

 What you need to do if you do not plan to reinstall DPM immediately.

 What happens to protection jobs during the repair process.

 What procedures you need to use to successfully repair DPM.

 What you need to do after the uninstallation of DPM is complete and before you reinstall DPM.

Important

Before starting a reinstallation of DPM, we strongly recommend that you back up the DPM database, the Report database, and replicas to tape or other removable storage medium. For more information, see [Disaster Recovery](http://go.microsoft.com/fwlink/p/?LinkID=227254).

In most cases, you do not need to uninstall the DPM prerequisite software before you reinstall DPM. However, if the SQL Server 2008 SP1 binaries become corrupted, you might have to uninstall and reinstall SQL Server 2008 SP1 also.

You do not have to uninstall the protection agents from the protected computers to reinstall DPM.

Protection jobs cannot run successfully during a repair operation. Any jobs scheduled to run while a repair operation is in progress will be unsuccessful. Any jobs that are in progress when the uninstallation part of a repair operation starts are canceled. Upon completing the repair operation, DPM automatically attempts to perform any canceled replica creation, synchronization, or consistency-check jobs, but it does not attempt to perform canceled recovery point creation jobs.

Important

If you do not plan to reinstall DPM immediately, before uninstalling DPM, you should do the following:

1. Disable end-user recovery on the DPM server. For more information, see How to Disable End-User Recovery in DPM Help.

2. Run synchronization for each volume in your protection groups. For more information, see How to Synchronize a Replica in DPM Help.

Following these steps helps to ensure that users for whom you have denied access to files on protected computers cannot access replicas of those files on the DPM server.

To successfully repair DPMM, you must perform the following procedures in sequence:

1. Back up the DPM database.

2. Uninstall DPM.

3. Delete the DPM database.

4. Reinstall DPM.

5. Restore the DPM database.

6. Run DPMSync –sync.

To back up the DPM database

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| 1. On the computer where your DPM database is located, do one of the following:   If the DPM database is on the DPM server  On the DPM server, open an elevated command prompt window, go to cd <system drive>:\Program Files\Microsoft DPM\DPM\bin, and run DPMBackup.exe -db.   If the DPM database is on a remote computer  On the computer where the DPM database is installed, open an elevated command prompt window, go to cd <system drive>:\Program Files\Microsoft Data Protection Manager\DPM\SQLPrep, and run DPMBackup.exe -db.  2. On the computer where your DPM database is located, do one of the following:   If the DPM database is on the DPM server  Go to <system drive>:\Program Files\Microsoft DPM\DPM\Volumes\ShadowCopy\Database Backups. The file name of the DPM database backup is DPMDB.bak.   If the DPM database is on a remote computer  Go to <system drive>:\DPMBackup\dpmserver. The file name of the DPM database backup is DPMDB.bak.  3. Copy the database backup file to a secure location that you can access when you are ready to restore your DPM database. |

To uninstall DPM

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| 1. In Control Panel, click Programs, and then click Programs and Features.  2. In the Uninstall or change a program list, right-click System Center 2012 – Data Protection Manager (DPM), and then click Uninstall/Change.  The Setup Wizard opens.  3. On the Uninstallation Options page, select the Retain data option, and then click Next.  4. On the Summary of Options page, click Uninstall.  5. When uninstallation is complete, click Close. |

To delete the DPM database

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| --- |
| 1. On the computer where your DPM database is located, click Start, point to All Programs, click Microsoft SQL Server 2008, and then click SQL Server Management Studio.  2. In the Server name box, type <computer name>\<instance name>, and then click Connect.  Note  The default instance name for a local DPM database installation on the DPM server is MSDPM2012.  3. Expand Databases, right-click the DPMDB database, and then click Delete.  4. Click Yes to confirm the deletion. |

To install DPM

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|  For information about how to install DPM, see [Installing DPM](#zd373e205a09d466abc439023d94c788f). |

To restore the DPM database using the DpmSync tool

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| 1. On the computer where your DPM database will be restored, open an elevated command prompt window, go to cd <system drive>:\Program Files\Microsoft DPM\DPM\bin, and run DpmSync –restoredb –dbloc <DPMDB file location>.  DpmSync restores the DPM database and the DPM Report database, and synchronizes the restored DPM database with the previous state of the DPM system. In the command, <DPMDB file location> is the location where you stored the DPM database backup file (DPMDB.bak). For more information about using DpmSync, run DpmSync /?.  Note  The default location of DPMDB is C:\Program Files\Microsoft DPM\DPM\DPMDB. When you use a remote instance of SQL Server for DPM, the default location of the DPM database is the path where the SQL database files for the instance are located.  2. From the command prompt, run DpmSync -sync.  3. After the new installation is complete and the database is restored, in DPM Administrator Console, in the Monitoring workspace, check for protection jobs that failed during the repair operation. Manually restart any failed jobs.  4. After you restart the failed jobs, you must perform a consistency check for all data sources. For more information about how to perform a manual consistency check, see How to Synchronize a Replica in DPM Help. |

See Also

[Deploying DPM](#z28a1f9fb6e5d4d9082f0c052600b998d)

[Installing DPM](#zd373e205a09d466abc439023d94c788f)

Uninstalling DPM

This article provides step-by-step instructions for uninstalling System Center 2012 – Data Protection Manager (DPM). When you uninstall DPM, you can choose whether to remove or retain your data protection configuration, which contains your recovery points, replicas, and protection schedule. If you plan to reinstall DPM and resume the protection schedule or access current recovery points, you must choose to retain your data protection configuration when you uninstall DPM.

Important

If you do not plan to reinstall DPM immediately, before you uninstall DPM, you should disable end-user recovery on the DPM server and run synchronization jobs for each data source in your protection. Following these steps helps to ensure that end users for whom you have denied access to files on protected computers cannot access the replicas of those files on the DPM server.

Uninstall DPM

When you uninstall DPM, Setup uninstalls only the DPM application. Setup does not remove the prerequisite software, protection agents, user settings, or DPM reports deployed by using SQL Server Reporting Services. If you are not reinstalling DPM, the reports will be removed when you uninstall SQL Server.

Caution

If you plan to reinstall DPM, uninstall only the DPM application. Do not uninstall protection agents, prerequisites, or SQL Server. If you uninstall SQL Server, you will lose your DPM reports.

To permanently uninstall DPM, the prerequisite software, DPM reports, and protection agents, complete all steps in the following order:

Step 1: Uninstalling the DPM application

If you want to permanently uninstall DPM, use DPM Administrator Console to uninstall protection agents deployed on protected servers before you uninstall DPM. Alternatively, you can use Add or Remove Programs to uninstall protection agents from the protected computers locally after you uninstall DPM.

To uninstall the DPM application

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| 1. In Control Panel, click Programs, and then click Programs and Features.  2. In the Uninstall or change a program list, right-click System Center 2012 – Data Protection Manager (DPM), and then click Uninstall/Change.  The Setup Wizard opens.  3. On the Uninstallation Options page, click either Retain disk-based recovery points or Remove data, and then click Next.  4. On the Summary of Options page, click Uninstall.  5. When DPM has been uninstalled, click Close. |

Step 2: Uninstalling DPM prerequisites

Following are the prerequisites that you might want to uninstall, unless you are using them with other programs.

Caution

Uninstalling SQL Server 2008 also uninstalls SQL Server Reporting Services. If you plan to reinstall DPM and have DPM reports, do not uninstall SQL Server 2008.

SQL Server 2008

To uninstall SQL Server 2008

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| 1. In Control Panel, click Programs, and then click Programs and Features.  2. In the Uninstall or change a program list, right-click Microsoft SQL Server 2008 (64-bit), click Uninstall/Change, and then click Remove.  3. Follow the steps in the wizard to remove SQL Server 2008.  Note  In addition to installing software required for DPM, SQL Server Setup installs the following software, which is not a requirement for DPM:   Microsoft SQL Server Compact 3.5 SP1   Microsoft SQL Server Compact 3.5 SP1 Query Tools   Microsoft SQL Server 2008 Native Client   Microsoft Visual Studio Tools for Applications 2.0   Microsoft Office 2003 Web Components  This software is not removed when you uninstall DPM or when you uninstall the last instance of SQL Server. You must uninstall this software manually. |

Windows PowerShell 2.0

The following procedure applies to only Windows Server 2008.

To uninstall Windows PowerShell 2.0

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| 1. Click Start, point to Administrative Tools, and then click Server Manager.  2. In Server Manager, expand Features, and then click Remove Features.  3. On the Select Feature page of the Remove Features Wizard, in the Features pane, click Remove Features.  4. Clear the Windows PowerShell check box and complete the uninstallation process. |

Single Instance Storage (SIS)

To uninstall Windows Single Instance Storage (SIS)

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| 1. In an elevated command prompt window, run start /w ocsetup.exe SIS-Limited /uninstall /quiet /norestart.  2. After SIS is uninstalled, you must restart the computer. |

See Also

[Installing DPM](#zd373e205a09d466abc439023d94c788f)

DPM Server Software Prerequisites

Configuring DPM

After you install System Center 2012 – Data Protection Manager (DPM), you must perform a series of required configuration tasks before you can start protecting your data. You can also configure optional DPM features at this time, or you can wait and configure optional features at any time after you deploy DPM. The topics in this section provide instructions for opening DPM for the first time, and then performing each of the required and optional configuration tasks.

In This Section

[Getting Started with Configuring DPM](#zb22dfcb44a034b86820ff8b49e34c089)

[Required Configuration Tasks](#z454d4b4cf7104abd94f1c77f329505a4)

[Optional Configuration Tasks](#z5e72a3d9a41f450ca8cbfb8db7b8274c)

Getting Started with Configuring DPM

Use the procedure in this topic to open DPM Administrator Console so that you can configure and manage System Center 2012 – Data Protection Manager (DPM).

For an introduction to DPM Administrator Console, see [Administrator Console for DPM](http://go.microsoft.com/fwlink/p/?LinkId=230602).

To open DPM Administrator Console

|  |
| --- |
| 1. Log on to the DPM server using a domain user account that is a member of the local Administrators group.  2. On the Start menu, point to All Programs, point to System Center 2012, and then click System Center 2012 – Data Protection Manager (DPM).  –Or–  If it is available, double-click the System Center 2012 – Data Protection Manager (DPM) icon on the desktop. |

Required Configuration Tasks

Before you can start protecting data by using System Center 2012 – Data Protection Manager (DPM), you must verify that each computer that DPM will protect meets the protected computer software requirements. For information about the protected computer software requirements, see Protected Computer Software Requirements.

You must also perform the following list of tasks if applicable to your protection configuration.

 Add one or more disks to the storage pool.

Note

Adding a disk to the storage pool is not a requirement if you are going to use custom volumes to protect your data sources, or if you are only going to use disk-to-tape protection.

 If you are protecting data on tape, configure tape libraries and stand-alone tape drives.

 Install and configure a protection agent on each computer that you want to protect.

 If you are protecting server farms for servers running Windows SharePoint Services 3.0 or Microsoft Office SharePoint 2007 Server, start and configure the Windows SharePoint Services VSS Writer service (WSS Writer service), and provide farm administration credentials for the protection agent.

 Create one or more protection groups.

In This Section

[Adding Disks to the Storage Pool](#za9b893b9bf554eabb03a4abcf7923a93)

[Configuring Tape Libraries](#z34bea8ca10b9493e84beb5db93f0251b)

[Installing and Configuring Protection Agents](#z93a339b51ace4982a2805464004d4886)

[Starting and Configuring the WSS Writer Service](#zbe4e6db251ee4d5daaece3228195e0ed)

Adding Disks to the Storage Pool

The storage pool is a set of disks on which the System Center 2012 – Data Protection Manager (DPM) server stores replicas and recovery points for protected data. Before you can start protecting data, you must add at least one disk to the storage pool. After configuration, you can add more disks to the storage pool.

Note

DPM does not support USB/1394 disks.

Adding a disk to the storage pool is not a requirement if you are going to use custom volumes to protect your data sources, or if you are only going to use disk-to-tape protection.

For more information and guidelines for choosing disk types and calculating capacity requirements for your storage pool, see [Planning the Storage Pool](http://go.microsoft.com/fwlink/p/?LinkId=231166).

To help you estimate your storage space needs, download the  [Storage Calculators for System Center Data Protection Manager](http://go.microsoft.com/fwlink/?LinkId=187611).

DPM requires a disk that is dedicated to the storage pool and a disk that is dedicated to the following:

 System files

 DPM installation files

 DPM prerequisite software

 DPM database files

You can install DPM on the same volume that the operating system is installed on or on a different volume that does not include the operating system. However, a disk on which you install DPM cannot be added to the storage pool.

Note

When you add a disk to the storage pool, DPM uses the available free space on the disk and does not delete any data that is already on the disk. If there are existing volumes on the disk that have free space, DPM cannot use that space for the storage pool. DPM can use only space in the volumes that it creates. If you want to make the entire disk space available to the storage pool, you must delete any existing volumes on the disk before adding it to the storage pool.

To add disks to the storage pool

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| 1. In DPM Administrator Console, click Management, and then click the Disks.  2. Click Add on the tool ribbon.  The Add Disks to Storage Pool dialog box appears. The Available disks section lists the disks that you can add to the storage pool.  3. Select one or more disks, click Add, and then click OK. |

Configuring Tape Libraries

You can add tape libraries and stand-alone tape drives to System Center 2012 – Data Protection Manager (DPM) to enable short-term and long-term data protection on tape. The tape libraries and stand-alone tape drives must be physically attached to the DPM server.

Before DPM can recognize the tape library, you must add the following firewall exceptions:

 C:\Program Files\Microsoft System Center 2012\DPM\SQL\MSSQL10\_50.MSDPMV4RC\MSSQL\Binn\sqlservr.exe

 C:\Program Files (x86)\Microsoft SQL Server\90\Shared\sqlbrowser.exe

 C:\Program Files\Microsoft System Center 2012\DPM\DPM\bin\DPMLA.exe

Important

If you are sharing the tape library across multiple DPM servers, add the exceptions on all of them.

After you attach a new tape library or stand-alone tape drive to your DPM server, you must perform a Rescan operation before the DPM server can identify them. When you perform a Rescan operation, DPM examines the tape libraries or stand-alone tape drives that are attached to the DPM server and updates the information that is displayed on the Libraries area of the Management workspace in DPM Administrator Console. The Libraries area displays each stand-alone tape drive, and each tape library and its drives.

You use the Rescan operation on the Libraries area to check for and refresh the state of all new tape libraries and stand-alone tape drives when you make changes to your hardware.

Note

If the stand-alone tape drives listed on the Libraries area in DPM Administrator Console do not match the physical state of your stand-alone tape drives, see Managing Tapes in DPM Help. For example, if drives from a tape library are listed as stand-alone tape drives, or if a stand-alone tape drive displays incorrectly as a drive in a tape library, you need to remap the tape drive information.

To configure tape libraries

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| 1. In DPM Administrator Console, click Management, and then click Libraries.  2. Click Rescan on the tool ribbon.  The Rescan operation might take several minutes to complete. DPM will add any library jobs to the queue that began during the Rescan operation. If a library job is already in progress when the Rescan operation begins, the Rescan operation will fail. |

See Also

[How to Set Up Tape Library Sharing](#zc5eab83e716d4f5cad5fe2c2ffc13530)

[How to Enable and Disable a Library](#zf7f1b0541c644a32a418014cf0088f60)

Installing and Configuring Protection Agents

A protection agent is software that you install on a computer you want to protect with System Center 2012 – Data Protection Manager (DPM). The protection agent identifies data on a computer that DPM can protect and recover, and tracks changes to protected data and transfers the changes from the protected computer to the DPM server.

Before you can start protecting data, you must install a protection agent on each computer that contains data that you want to protect. After the protection agent is installed on a computer, the computer is listed as an unprotected computer in the Management task area of DPM Administrator Console. The data sources on the computer are not protected until you add them to a protection group. Each computer that you want to protect must meet the protected computer prerequisites. For more information, see Protected Computer Software Requirements.

If Windows Firewall or another firewall is enabled on the DPM server, you must configure the firewall to open port 135 to TCP traffic, and enable the DPM service (Msdpm.exe) and the protection agent (Dpmra.exe) to communicate through the firewall. For more information about configuring the firewall on the DPM server, see [Configuring Windows Firewall on the DPM Server](#zf53287d3bcb542cfbb056f8cfed0fec7). For more information about how to update protection agents on computers that reside behind a firewall, see [Updating Protection Agents](#z7ce0a27f201d4235b9ea7f2a6e19657f).

In This Section

[Configuring Windows Firewall on the DPM Server](#zf53287d3bcb542cfbb056f8cfed0fec7)

[Installing Protection Agents](#zeb7c4a0f5332477f8d0853b8784fae1d)

[Attaching Protection Agents](#z57b1cade705043039be8ac95aff1be0a)

[Updating Protection Agents](#z7ce0a27f201d4235b9ea7f2a6e19657f)

Configuring Windows Firewall on the DPM Server

For a protection agent to communicate with the System Center 2012 – Data Protection Manager (DPM) server through a firewall, you must configure exceptions for the firewall. The following procedure applies to configuring Windows Firewall. If Windows Firewall is enabled on the DPM server when you install DPM, Setup configures the firewall automatically. For more information about configuring other software or hardware firewalls, consult the vendor documentation.

To configure Windows Firewall on a DPM server

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| 1. In Server Manager, expand Configuration and then expand Windows Firewall with Advanced Security.  2. In the Overview area, verify that Windows Firewall is on for all profiles, and then click Inbound Rules.  3. To create a new exception, do the following:  a. In the Actions pane, click New Rule to open the New Inbound Rule Wizard.  b. On the Rule Type page, verify that Program is selected, and then click Next.  c. On the Program page, click Browse for the This program path box, navigate to <system drive letter>:\Program Files\Microsoft DPM\DPM\bin, click Msdpm.exe, click Open, and then click Next.  d. On the Action page, leave the default setting of Allow the connection, or modify the settings according to your organization’s guidelines, and then click Next.  e. On the Profile page, leave the default settings of Domain, Private, and Public, or modify the settings according to your organization’s guidelines, and then click Next.  f. On the Name page, type a name for the rule and optionally a description, and then click Finish.  Note  The DPM default name for this exception is System Center 2012 – Data Protection Manager (DPM).  4. To create a new exception, do the following:  a. In the Actions pane, click New Rule to open the New Inbound Rule Wizard.  b. On the Rule Type page, verify that Program is selected, and then click Next.  c. On the Program page, click Browse for the This program path box, navigate to <system drive letter>:\Program Files\Microsoft DPM\DPM\bin, click Dpmra.exe, click Open, and then click Next.  d. On the Action page, leave the default setting of Allow the connection, or modify the settings according to your organization’s guidelines, and then click Next.  e. On the Profile page, leave the default settings of Domain, Private, and Public, or modify the settings according to your organization’s guidelines, and then click Next.  f. On the Name page, type a name for the rule and optionally a description, and then click Finish.  Note  The DPM default name for this exception is System Center 2012 – Data Protection Manager (DPM) Replication Agent.  5. To create a new exception, do the following:  a. In the Actions pane, click New Rule to open the New Inbound Rule Wizard.  b. On the Rule Type page, click Port, and then click Next.  c. On the Protocols and Ports page, verify that TCP and Specific local ports options are selected, in the Specific local ports box, type 135, and then click Next.  d. On the Action page, leave the default setting of Allow the connection, or modify the settings according to your organization’s guidelines, and then click Next.  e. On the Profile page, leave the default settings of Domain, Private, and Public, or modify the settings according to your organization’s guidelines, and then click Next.  f. On the Name page, type a name for the rule and optionally a description, and then click Finish.  Note  The DPM default name for this exception is DPMRA\_DCOM\_135. |

Installing Protection Agents

You can use the Protection Agent Installation Wizard to install protection agents that are located outside of a firewall, and you can manually install protection agents on computers that are located behind a firewall, or that are located in a workgroup or a domain that does not have a two-way trust relationship with the domain that the System Center 2012 – Data Protection Manager (DPM) server is located in. After you install a protection agent manually, you then need to attach the agent in DPM Administrator Console to enable protection. To install protection agents on computers that are located behind a firewall, see [Installing Protection Agents on Computers Behind a Firewall](#z74d94d3a51394cfb8746cb89a4b7ca49). To install protection agents on computers that are in a workgroup or a domain that does not have a two-way trust relationship with the domain that the DPM server is located in, see [Installing Protection Agents on Computers in a Workgroup or Untrusted Domain](#z800945fd4fb749b8ab559f1dec969e73).

If you are installing a protection agent and encounter network-related or permissions-related issues because of domain policies, we recommend that you install the protection agent manually. For information about manually installing a protection agent, see [Installing Protection Agents Manually](#z15fada0656414c07a3b62c1eb7127542).

For information about installing a protection agent by using a server image on the computer without specifying the DPM server, see [Installing Protection Agents Using a Server Image](#z8eab36cdc437479b8dea20f501c63aee).

In This Section

[Installing Protection Agents on Computers Outside of a Firewall](#z6b9e2e14390f420fa33c379b7ec74409)

[Installing Protection Agents on Computers Behind a Firewall](#z74d94d3a51394cfb8746cb89a4b7ca49)

[Installing Protection Agents on Computers in a Workgroup or Untrusted Domain](#z800945fd4fb749b8ab559f1dec969e73)

[Installing Protection Agents on a Read-Only Domain Controller](#z82faa882f23a4772af9781495bceb4c2)

[Installing Protection Agents Manually](#z15fada0656414c07a3b62c1eb7127542)

[Installing Protection Agents Using a Server Image](#z8eab36cdc437479b8dea20f501c63aee)

Installing Protection Agents on Computers Outside of a Firewall

Before you install protection agents on the computers that you want to protect, note the following:

 If a firewall is enabled on a protected computer, you must install the protection agent manually. For information about installing protection agents on a computer that is behind a firewall, see [Installing Protection Agents on Computers Behind a Firewall](#z74d94d3a51394cfb8746cb89a4b7ca49).

 If the firewall is not enabled on a protected computer, or if there are exceptions in Windows Firewall that allow the protection agent to communicate with the DPM server, use the following procedure to install a protection agent. For more information about configuring Windows Firewall for DPM, see [Configuring Windows Firewall on the DPM Server](#zf53287d3bcb542cfbb056f8cfed0fec7).

To install a protection agent on a computer outside of a firewall

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| 1. In DPM Administrator Console, click Management, and then click Agents.  2. Click Install on the tool ribbon.  The Protection Agent Installation Wizard opens.  3. On the Select Agent Deployment Method page, click Install agents, and then click Next.  4. On the Select Computers page, DPM displays a list of available computers that are in the same domain as the DPM server. If this is the first time you have used the wizard, DPM queries Active Directory to get a list of available computers. After the first installation, DPM stores the list of computers in its database, which is updated once each day by the auto-discovery process.  If you know the name of a specific computer on which you want to install a protection agent, you can quickly locate the computer by typing all or part of its name in the Computer name box, and then clicking Add.  To find a computer in another domain that has a two-way trust relationship with the domain that the DPM server is located in, you must type the fully qualified domain name of the computer that you want to protect (for example, <Computer1>.Domain1.contoso.com, where Computer1 is the name of the computer that you want to protect, and Domain1.contosa.com is the domain to which the target computer belongs.  In the Computer name list, select one or more computers (up to a maximum of 50), click Add, and then click Next.  Note  The Advanced button on the Select Computers page is enabled only when there is more than one version of a protection agent available for installation on the computers. If it is enabled, you can use this option to install a previous version of the protection agent that was installed before you upgraded DPM server to a more recent version.  5. On the Enter Credentials page, type the user name and password for a domain account that is a member of the local Administrators group on all selected computers.  6. In the Domain box, accept or type the domain name of the user account that you are using to install the protection agent on the target computer. This account may belong to the domain that the DPM server is located in or to a domain that has a two-way trust relationship with the domain that the DPM server is located in.  If you are installing a protection agent on a computer across a trusted domain, enter your current domain user credentials. You can be a member of any domain that has a two-way trust relationship with the domain that the DPM server and you must be member of the local Administrators group on all selected computers on which you want to install an agent.  If you select a node in a cluster, DPM detects all additional nodes in the cluster and displays the Select Cluster Nodes page.  7. On the Select Cluster Nodes page, in the Cluster node selection section, select an option that you want DPM to use for installing agents on additional nodes in the cluster, and then click Next.  8. On the Choose Restart Method page, select the method to use to restart the selected computers after the protection agent is installed. The computer must be restarted before you can start protecting data. A restart is necessary to load the volume filter that DPM uses to track and transfer block-level changes between DPM server and the protected computers.  If you select No. I will restart the selected computers later, after the computers restart, the protection agent installation status is not automatically refreshed on the Agents tab in the Management task area. To refresh the protection agent installation status, click one or more computers in the details pane, and then click Refresh Information.  Note  You do not need to restart the computer if you are installing a protection agent on another DPM server.  If any of the computers that you selected are nodes in a cluster, an additional Choose Restart Method page appears that you can use to select the method to restart the clustered computers.  You must install a protection agent on all nodes in a cluster to successfully protect the clustered data. The computers must be restarted before you can start protecting data. Because of the time required to start services, it might take a few minutes after a restart before DPM can contact the agent on the cluster.  Note  DPM will not automatically restart a computer that belongs to a Microsoft Cluster Server (MSCS) cluster. You must manually restart computers in an MSCS cluster.  9. On the Summary page, click Install to begin the installation.  10. On the Installation page, the results appear on the Task tab to indicate whether the installation is successful. You can click Close before the wizard is finished performing the tasks, and then monitor the installation progress in DPM Administrator Console on the Agents tab in the Management task area.  If the installation is unsuccessful, you can view the alerts in the Monitoring task area on the Alerts tab. |

Note

After you install a protection agent on a computer that is part of a Windows SharePoint Services farm, each of the computers in the farm will not appear as protected computers on the Agents tab in the Management task area, only the computer that you selected. However, if the Windows SharePoint Services farm has data on the selected computer, DPM protects the data on all of the computers in the farm, provided all of them have the protection agent installed.

Installing Protection Agents on Computers Behind a Firewall

If you are installing a protection agent on a computer in an Active Directory domain and that is behind a firewall, you must manually install the protection agent on the computer that you want to protect, and then use the procedure in this topic to attach the agent. For more information about manually installing an agent, see [Installing Protection Agents Manually](#z15fada0656414c07a3b62c1eb7127542).

To install an agent on a computer behind a firewall

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| 1. Run the following command on the protected computer before you begin the protection agent installation to make sure that the agent can be pushed out through the firewall.  netsh advfirewall firewall add rule name="Allow DPM Remote Agent Push" dir=in action=allow service=any enable=yes profile=any remoteip=<IPAddress>  Where IPAddress is the address of the DPM server.  2. In DPM Administrator Console, on the navigation bar, click Management, and then click the Agents tab.  3. In the Actions pane, click Install.  The Protection Agent Installation Wizard opens.  4. On the Select Agent Deployment Method page, select Attach agents, select Computer on a trusted domain, and then click Next.  5. On the Select Computers page, DPM displays a list of available computers in the same domain as the DPM server. If this is the first time you have used the wizard, DPM queries Active Directory to get a list of potential computers. After the first installation, DPM displays the list of computers in its database, which is updated once each day by the auto-discovery process.  On the Select Computers page, select one or more computers (50 maximum), from the Computer name list, click Add, and then click Next.  If you know the name of a specific computer on which you want to install the protection agent, you can quickly find and select the computer by typing the name of the computer in the Computer name box, and then clicking Add. DPM will query Active Directory for the computer, and then add it to the Selected computers list. If you do not know the name of the computer, browse the list to find the computer.  To add multiple computers by using a text file, click the Add From File button, and in the Add From File dialog box, type the location of the text file or click Browse to navigate to its location.  6. On the Enter Credentials page, type the user name and password for a domain account that is a member of the local Administrators group on all selected computers.  7. In the Domain box, accept or type the domain name of the user account that you are using to install the protection agent on the target computer. This account may belong to the domain that the DPM server is located in or to a trusted domain.  If you are installing a protection agent on a computer across a trusted domain, enter your current domain user credentials. You can be a member of any trusted domain, and you must be a member of the local Administrators group on all selected computers that you want to protect.  8. On the Summary page, click Attach.  9. On the Installation page, view the results on the Task tab to determine whether the installation is successful. You can click Close before the wizard is finished installing the agent, and then monitor the installation progress in DPM Administrator Console on the Agents tab in the Management task area.  If the installation is unsuccessful, you can view the alerts on the Alerts tab in the Monitoring task area. |

Installing Protection Agents on Computers in a Workgroup or Untrusted Domain

If you are installing a protection agent on a computer that is not in an Active Directory domain, you must manually install the protection agent first, and then attach it in DPM Administrator Console. This topic describes how to attach a protection agent on a computer in a workgroup or a domain that does not have a two-trust relationship with the domain that the DPM server is located in.

Note

Before performing the following procedures, you must first manually install the protection agent on the target computer. For step-by-step instructions for manually installing a protection agent, see [Installing Protection Agents Manually](#z15fada0656414c07a3b62c1eb7127542).

Using non-Active Directory authentication



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| 1. In DPM Administrator Console, on the navigation bar, click Management, and then click the Agents tab.  2. In the Actions pane, click Install.  The Protection Agent Installation Wizard opens.  3. On the Select Agent Deployment Method page, select Attach agents, select Computer in workgroup or untrusted domain, and then click Next.  4. On the Select Computers page, in the Computer name box, type the name of the computer that you want to add to the DPM server. Enter the user credentials for the user account that you created on the computer when you manually installed the protection agent, click Add, and then click Next.  Note  You can add one or more computers at one time up to a maximum of 50 computers.  5. On the Summary page, click Attach. |

After installing the agent, you need to run SetDpmServer and specify the local user credentials which would be used for authentication. A local user account will be created and the DPM protection agent would be configured to use this account for authentication.

Syntax: SetDpmServer.exe -dpmServerName <serverName> -isNonDomainServer -userName <userName> [-productionServerDnsSuffix <DnsSuffix>]

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| --- | --- |
| Parameter | Description |
| -IsNonDomainServer | Specifies that this server is in a workgroup or an untrusted domain. |
| -UserName | Creates an NT user account with the specified username for this server to communicate with DPM server. This option should be used along with -IsNonDomainServer. |
| -ProductionServerDnsSuffix | In case there are multiple DNS suffixes configured for this server, ProductionServerDnsSuffix represents the DNS suffix which DPM server will use to communicate with this server. |
| -DpmServerName | Name of the DPM server. FQDN if DPM server and protected computer are accessible to each other using FQDNs. NETBIOS if DPM server and protected computer are accessible to each other using NETBIOS names. |

Using certificate-based authentication



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| 1. Install the protection agent on the computer you want to protect.  2. Generate a certificate from the certification authority for the computer you want to protect.  3. Import the certificate to the personal certificate store of Local Computer.  4. Run [Using SetDPMServer](http://go.microsoft.com/fwlink/p/?LinkId=254786) to complete the setup.  The program saves a file locally with the certificate metadata. Later, this file is used to attach this agent to the DPM server.  Tip  If this file is lost or deleted, you can recreate it by running SetDPMServer.exe.  5. Copy the generated Cert.xml file to the DPM server.  6. Run [Using Attach-ProductionServerWithCertificate](http://go.microsoft.com/fwlink/p/?LinkId=254785) to attach an untrusted computer to the DPM server. |

Repeat these steps on every untrusted computer you want to protect.

Installing Protection Agents on a Read-Only Domain Controller

This topic describes how to install a protection agent on a read-only domain controller (RODC). Note that if a firewall is enabled on the RODC, you must either turn the firewall off or run the following commands before installing the protection agent:

netsh advfirewall firewall set rule group="@FirewallAPI.dll,-29502" new enable=yes

netsh advfirewall firewall set rule group="@FirewallAPI.dll,-34251" new enable=yes

netsh advfirewall firewall add rule name=dpmra dir=in program="%PROGRAMFILES%\Microsoft Data Protection Manager\DPM\bin\DPMRA.exe" profile=Any action=allow

netsh advfirewall firewall add rule name=DPMRA\_DCOM\_135 dir=in action=allow  protocol=TCP localport=135 profile=Any

To install a protection agent on a read-only domain controller

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| 1. On the primary domain controller, create and then populate the following security groups, where the protected server name is the name of the RODC on which you plan to install the protection agent:   Create a security group named DPMRADCOMTRUSTEDMACHINES$PSNAME, and then add the DPM server machine account as a member.   Create a security group named DPMRADMTRUSTEDMACHINES$PSNAME, and then add the DPM server machine account as a member.   Add the DPM server machine account as a member of the Builtin\Distributed Com Users security group.  2. Ensure that the security groups that you created earlier have replicated on the RODC.  3. Install the protection agent on the RODC.  4. On the DPM server, perform the following steps to grant launch and activation permissions for the DPMRA service:  a. Open DPM Management Shell, and then run the command dcomcnfg.exe.  The Component Services window opens.  b. In the Component Services window, expand Computers, expand My Computer, right-click the DPMRA service, and then click Properties.  c. Click General, and then set the Authentication Level to Default.  d. Click Location, and then ensure that only Run application on this computer is selected.  e. Under Launch and Activation Permissions, select Customize, and then click Edit to open the Launch Permission dialog box.  f. In the Launch Permission dialog box, assign permissions for Local Launch, Remote Launch, Local Activation, and Remote Activation for the DPM server machine account.  g. Click OK to close the dialog box.  h. Navigate to <drive letter>:\Program Files\Microsoft DPM\DPM\setup, copy the following files to the RODC at <drive letter>:\Program Files\Microsoft DPM\DPM\setup.   setagentcfg.exe   traceprovider.dll   LKRhDPM.dll  5. On the RODC, from an elevated command prompt, run the command setagentcfg.exe a DPMRA domain\DPMserver from the location that you specified in the previous step (<drive letter>:\Program Files\Microsoft DPM\DPM\setup).  6. Attach the protection agent to the DPM server. For more information about attaching protection agents, see [Attaching Protection Agents](#z57b1cade705043039be8ac95aff1be0a). |

Installing Protection Agents Manually

You can install protection agents manually and, in some circumstances, you must install the protection agent manually, for example, when the computer that you want to protect is behind a firewall, in a workgroup, or in a domain that does not have a two-way trust relationship with the domain that the DPM server is located in.

You can manually install an agent on targeted computers first, and then attach the computers in DPM Administrator Console, or you can attach the targeted computers in DPM Administrator Console first, and then install protection agents on the targeted computers.

Note

If you attach a computer before you install an agent, the agent status for the computer on the Agents tab of the Management task area of DPM Administrator Console displays an error until you have installed the agent and then refreshed the computer in DPM Administrator Console.

You can also use this procedure if you installing the agent directly from the product DVD.

Use the following procedure to manually install a protection agent.

To install the protection agent manually

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| 1. On the computer that you want to protect, open an elevated Command Prompt window, and then run the following commands:  net use Z: \\<DPMServerName>\c$   where Z is the local drive letter that you want to assign and <DPMServerName> is the name of the DPM server that you want to use to protect the computer.  2. To change the directory, at the command prompt on the targeted computer, run one of the following commands:   For a 64-bit computer, type the following command:  cd /d <assigned drive letter>:\Program Files\Microsoft DPM\DPM\ProtectionAgents\RA\3.0.<build number>.0\amd64   where <assigned drive letter> is the drive letter that you assigned in the previous step and <build number> is the latest DPM build number.  For example: cd /d X:\Program Files\Microsoft DPM\DPM\ProtectionAgents\RA\3.0.7696.0\amd64  Important  Ensure that the latest DPM build number is the latest one.   For a 32-bit computer, type the following command:  cd /d <assigned drive letter>:\Program Files\Microsoft DPM\DPM\ProtectionAgents\RA\3.0.<build number>.0\i386   where <assigned drive letter> is the drive that you mapped in the previous step and <build number> is the latest DPM build number.  3. To install the protection agent on the targeted computer, open an elevated Command Prompt window, and then run one of the following commands:  Important  If you specify a DPM server name in the command line, it installs the protection agent, and automatically configures the security accounts, permissions, and firewall exceptions necessary for the agent to communicate with the specified DPM server. If you do not specify a DPM server name, you must complete an additional step.   For a 64-bit computer, run the following command:  DpmAgentInstaller\_x64.exe <DPMServerName>  where <DPMServerName> is the fully qualified domain name (FQDN) of the DPM server.  For example: DPMAgentInstaller\_x64.exe DPMserver1.contoso.com   For a 32-bit computer, run the following command:  DpmAgentInstaller\_x86.exe <DPMServerName>  where <DPMServerName> is the fully qualified domain name of the DPM server.  Note  To perform a silent installation, you can use the /q option after the DpmAgentInstaller\_x64.exe command.  For example: DpmAgentInstaller\_x64.exe /q <DPMServerName>  4. If you specified a DPM server name in the command line in the previous step, this step is not required.  If you did not specify a DPM server name in the command line in the previous step, open an elevated Command Prompt on the targeted computer, and then run the following commands:  a. To change the directory on the targeted computer, run the following command:  cd /d <system drive>:\Program Files\Microsoft Data Protection Manager\DPM\bin  b. To configure the security accounts, permissions, and firewall exceptions necessary for the agent to communicate with a DPM server, run the following command:  SetDpmServer.exe –dpmServerName <DPMServerName>  5. If you added the targeted computer to the DPM server before you installed the agent, the DPM server begins to create backups for the protected computer. If you installed the agent before you added the computer to the DPM server, you must attach the computer before the DPM server begins to create backups. For step-by-step instructions about how to add the computer to the DPM server by attaching the protection agent, see [Attaching Protection Agents](#z57b1cade705043039be8ac95aff1be0a). |

Installing Protection Agents Using a Server Image

You can use a server image to install a protection agent without specifying the DPM server by using DPMAgentInstaller.exe. After the image is applied to the computer and the computer is brought online, you run SetDpmServer.exe to complete the configuration and create the firewall exceptions.

To install a protection agent by using a server image

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| 1. On the computer on which you want to install the protection agent, at a command prompt, type DpmAgentInstaller.exe.  2. Apply the server image to a physical computer, and then bring the computer online.  3. Join the computer to a domain, and then log on with a domain user account that is a member of the local Administrators group.  4. At a command prompt, go to cd <system drive letter>:\Program Files\Microsoft Data Protection Manager\bin, and run SetDpmServer.exe <dpm server name>.  Specify the fully qualified domain name (FQDN) for the DPM server. For the protected computer’s domain or for unique computer names across domains, specify only the computer name.  Important  You must run SetDpmServer.exe from <drive letter>:\Program Files\Microsoft Data Protection Manager\bin. If you run the program from any other location, the operation will fail.  5. Attach the agent by using DPM Administrator Console. For more information, see [Attaching Protection Agents](#z57b1cade705043039be8ac95aff1be0a). |

Attaching Protection Agents

You can add protected computers to a DPM server. On the protected computer, we recommend attaching protection agents to the DPM server for the following types of computers:

 Computers behind a firewall

 Computers on which protection agents already exist

 Computers in a workgroup

 Computers in a domain that does not have a two-way trust relationship with the domain that the DPM server is in

For detailed information about adding your protected computers to a DPM server, see the following topics:

 [Installing Protection Agents on Computers Behind a Firewall](#z74d94d3a51394cfb8746cb89a4b7ca49)

 [Installing Protection Agents on Computers in a Workgroup or Untrusted Domain](#z800945fd4fb749b8ab559f1dec969e73)

Updating Protection Agents

If you are upgrading a protection agent that is installed on a computer that is not connected to the network, you cannot perform a connected agent upgrade from within DPM Administrator Console. You must perform the upgrade in a non-active domain environment. The DPM server will show that the protection agent update is pending until the client computer is connected to the network.

This topic describes how to update protection agents for both connected and non-connected client computers.

To update a protection agent for a connected client computer

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| 1. In DPM Administrator Console, click Management on the navigation bar, and then click the Agents tab.  2. In the display pane, select the client computers on which you want to update the protection agent.  Note  The Agent Updates column indicates for each protected computer when a protection agent update is available. The Update action in the Actions pane is not enabled when a protected computer is selected unless updates are available.  3. To install updated protection agents on selected computers, click Update in the Actions pane. |

To update a protection agent on a disconnected client computer

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| 1. In DPM Administrator Console, click Management on the navigation bar, and then click the Agents tab.  2. In the display pane, select the client computers on which you want to update the protection agent.  Note  The Agent Updates column indicates for each protected computer when a protection agent update is available. The Update action in the Actions pane is not enabled when a protected computer is selected unless updates are available.  3. To install updated protection agents on selected computers, click Update.  4. For client computers that are not connected to the network, Update Pending appears in the Agent Status column until the computer is connected to the network.  After a client computer is connected to the network, Updating appears the Agent Updates column for the client computer. |

Starting and Configuring the WSS Writer Service

Before you can start protecting server farms on servers running Windows SharePoint Services or Microsoft Office SharePoint Server, you must start and configure the Windows SharePoint Services VSS Writer service (WSS Writer service).

After you install the protection agent on the Windows SharePoint Services Web Front End (WFE) server, you must provide the protection agent with the credentials for the Windows SharePoint Services farm.

Important

You must install the protection agent on all the computers in the farm.

You perform the following procedure for a single WFE server. If your Windows SharePoint Services farm has multiple WFE servers, you must select only one WFE server when you configure protection in the Create New Protection Group Wizard.

To start and configure the WSS Writer service

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| 1. On the WFE server, at a command prompt, go to <DPM installation location>\bin\.  2. Run ConfigureSharePoint -EnableSharePointProtection.  3. Enter your Windows SharePoint Services farm administrator credentials. This account should be a member of the local Administrator group on the WFE server. If the farm administrator is not a local administrator on the WFE server, you must grant the following permissions on the WFE server:   Grant the WSS\_Admin\_WPG group full control to the DPM folder (%Program Files%\Microsoft Data Protection Manager\DPM).   Grant the WSS\_Admin\_WPG group read access to the DPM Registry key (HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Microsoft Data Protection Manager).  Note  You must rerun ConfigureSharePoint -EnableSharePointProtection whenever the Windows SharePoint Services farm administrator password changes. |

For more information about using the ConfigureSharePoint command, see [Using ConfigureSharePoint](http://go.microsoft.com/fwlink/p/?LinkId=234748).

Optional Configuration Tasks

You can enable optional System Center 2012 – Data Protection Manager (DPM) features during initial configuration or at any time after you deploy DPM. The topics in this section describe the optional features that you can configure.

In This Section

[Subscribing to Alert Notifications](#zb00882a40cc545ad89187007140468a2)

[Configuring the SMTP Server](#zf026e239c828461baa08187585ee2a54)

[Publishing DPM Alerts](#z72c15fccbc7847bf83224cdca17d56ad)

[Managing Protection Agents](#zc60194903a0b45e3aa4e466596944f51)

Subscribing to Alert Notifications

You can configure System Center 2012 – Data Protection Manager (DPM) to notify you by e-mail of critical, warning, or informational alerts, and the status of instantiated recoveries.

Note

Before you can subscribe to notifications, you must configure the Simple Mail Transfer Protocol (SMTP) server that you want DPM to use to send the notifications. For instructions, see [Configuring the SMTP Server](#zf026e239c828461baa08187585ee2a54).

To subscribe to notifications

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| 1. In DPM Administrator Console, click Options on the tool ribbon.  2. In the Options dialog box, on the Notifications tab, do the following:   Select which types of alerts you want recipients to be notified of (for example, critical alerts, warning alerts, informational alerts, or any combination of these).   Under Recipients, type an e-mail address for each recipient to whom you want DPM to send copies of the notifications. Use commas to separate the e-mail addresses.  3. To test the notification settings, click Send Test Notification, and then click OK. |

Configuring the SMTP Server

System Center 2012 – Data Protection Manager (DPM) provides options for subscribing to alert notifications and to reports by e-mail. If you plan to enable either of these features, you must first configure the Simple Mail Transfer Protocol (SMTP) server that you want DPM to use to send e-mail. Then specify which e-mail server you want to use.

For added security, the SMTP server can be configured as authenticated. When an SMTP server is authenticated, DPM requires a specified user name and password for the server when sending e-mail notifications and reports.

Note

DPM supports sending e-mail through authenticated SMTP servers. Before configuring DPM to use an SMTP server, the mailbox user must have administrator privileges on the DPM server. You must also have administrator privileges if you are using an Exchange Server 2007 Hub Transport server.

To configure DPM to use an SMTP server that does not require authentication

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| 1. In DPM Administrator Console, click Options on the tool ribbon.  2. In the Options dialog box, on the SMTP Server tab, type the SMTP server name, the SMTP server port, and the e-mail address you want to display in the From box of the e-mail messages that DPM sends.  The e-mail address in the From box must be a valid e-mail address on the SMTP server.  3. To test the SMTP server settings, click Send Test E-mail, type the e-mail address to where you want DPM to send the test message, and then click OK. |

To configure DPM to use an SMTP server that requires authentication

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| 1. In DPM Administrator Console, click Options to display the Options dialog box.  2. On the SMTP Server tab, type the SMTP server name, the SMTP server port, and the e-mail address you want to display.  3. In the Authenticated SMTP server area, type a user name and password in the appropriate boxes.  Note  The User Name must be the domain user name (for example, domain\user name). The From address must be the SMTP address of the user.  4. To test the SMTP server settings, click Send Test E-mail, type the e-mail address where you want DPM to send the test message, and then click OK. |

Publishing DPM Alerts

You use the Alert Publishing option only if you have chosen to centrally monitor your DPM servers in Operations Manager. You use this option to synchronize the DPM alerts that are displayed in the DPM Administrator Console with the Operations Manager console.

When you enable the Alert Publishing option, all existing DPM alerts that might require a user action are published to the DPM Alerts event log. The Operations Manager agent that is installed on the DPM server then publishes the alerts in the DPM Alerts event log to Operations Manager and continues to update the console as new alerts are generated.

To publish existing DPM alerts

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| 1. In DPM Administrator Console, click Options.  2. In the Options dialog box, on the Alert Publishing tab, click Publish Active Alerts, and then click OK. |

Managing Protection Agents

After you install a protection agent on the computers that contain the data you want to protect, you can configure the protection agents in the Management task area of DPM Administrator Console. For example, you can configure the throttle settings, manually refresh the protection agents, and disable protection agents if you need to perform maintenance tasks on the server.

In This Section

[Configuring Throttle Settings](#z9de32cf9ecfd4253b7229546965f0de3)

[Refreshing Protection Agents](#zbfc0940c0844436fb0a4e36ffecd91ce)

[Enabling and Disabling Protection Agents](#zc614853ba9ec4770a32678447a0bced2)

Configuring Throttle Settings

Network bandwidth usage throttling limits the amount of network bandwidth that System Center 2012 – Data Protection Manager (DPM) can use to create and synchronize replicas. Throttling helps to ensure that network bandwidth is available to applications other than DPM.

Important

You must enable QoS on the DPM server and the protected computer.

DPM does not support throttling for bare metal recovery.

To configure network bandwidth usage throttling

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| 1. In DPM Administrator Console, click Management on the navigation bar.  2. Click the Agent tab, and then select the computer for which you want to configure network bandwidth usage throttling.  3. In the Actions pane, click Throttle computer.  4. In the Throttle dialog box, select Enable network bandwidth usage throttling.  5. Select Throttle Settings and Work Schedule for the computer.  Note  You can configure network bandwidth usage throttling separately for working hours and nonworking hours, and you can define the working hours for the protected computer.  6. To apply your settings, click OK. |

Refreshing Protection Agents

System Center 2012 – Data Protection Manager (DPM) automatically refreshes protection agents every 30 minutes on servers that are continuously connected to the network. You can manually refresh the agents in the Management task area.

To manually refresh the protection agent status

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|  In the Management workspace, click Agents, select the computer, and then click Refresh information on the tool ribbon. |

For client computers that are not continuously connected to the network, DPM will not automatically refresh the agents every 30 minutes. In the Management workspace, click Agents, the status will appear as Unknown until you manually refresh the agent status.

Enabling and Disabling Protection Agents

You might want to disable a protection agent that protects specific data sources when doing the following:

 Performing maintenance tasks on the server

 Debugging a problem that you want to eliminate the System Center 2012 – Data Protection Manager (DPM) agent as a potential cause

When you disable a protection agent, DPM displays a message that all protection and recovery jobs for the protected computer will fail until the agent is re-enabled.

To disable a protection agent

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| 1. In DPM Administrator Console, click Management on the navigation bar.  2. Click Agents in the navigation pane, select the computer with the protection agent that you want to disable.  Note  Hold down the SHIFT key to select multiple computes.  3. Click Disable protection agent on the tool ribbon.  4. In the dialog box, click OK to confirm that you want to proceed. |

To enable a protection agent

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| 1. In DPM Administrator Console, click Management on the navigation bar.  2. Click Agents in the navigation pane, select the computer with the protection agent that you want to enable.  Note  Hold down the SHIFT key to select multiple computers.  3. Click Enable protection agent on the tool ribbon to enable the protection agent. |

Upgrading from System Center Data Protection Manager 2010

To upgrade to System Center 2012 – Data Protection Manager (DPM), DPM 2010 with QFE4 (KB2615782) must be installed on a 64-bit version of Windows Server 2008 R2 or Windows Server 2008. DPM does not support 32-bit or Itanium architecture–based operating systems.

Before you begin the upgrade, ensure that System Center Data Protection Manager 2010 has the latest hotfixes installed. For the latest updates and hotfixes for DPM, see [Downloads for System Center Data Protection Manager](http://go.microsoft.com/fwlink/?LinkId=188865).

Important

Before you upgrade DPM 2010, we strongly recommend that you back up your DPM database and store the backup file in a secure location. If your upgrade does not complete successfully, or if you need to go back to DPM 2010, you can roll back the upgrade.

Procedure to upgrade from DPM 2010

1. If you want to use a remote SQL instance, run Setup.exe on the SQL Server and select DPM Remote SQL Prep tool from the Setup page. For more information on upgrading DPMDB, see [Upgrading the DPM Database](#z8731b8135840401fad916b076255da75).

2. Run Setup.exe on the DPM server and select Data Protection Manager from the Setup page and follow the wizard.

Important

 Setup adds firewall exceptions for port 6075 to enable a scoped DPM Administrator console.

 Setup adds the DPMSCOM group to Windows groups.

 Setup adds the MSDPM Trusted Users group to Windows groups.

 Setup adds the following new event logs: DPM Backup event and DPM alert.

See Also

Upgrading to DPM 2010

Upgrading the DPM Database

An important part of upgrading to System Center 2012 – Data Protection Manager (DPM) is upgrading the DPM database (DPMDB). With the multi-database feature, DPM allows you to consolidate the databases of all your DPM servers to one SQL Server instance. When upgrading, you have to choose one of three scenarios.

 [Local SQL Server instance to Local SQL Server instance](#z6)

Use this option if you want to continue to have DPMDB on the same computer as DPM.

 [Local SQL Server instance to remote SQL Server instance](#z7)

Use this option when you want to move from using a local instance of DPMDB to a remote instance. Using this feature, one instance of SQL Server can host the databases of multiple DPM servers.

 [Remote SQL Server instance to Remote SQL Server instance](#z8)

Use this option when you want to continue to use a remote instance of SQL Server to host the DPMDB. Using this feature, one instance of SQL Server can host the databases of multiple DPM servers.

Important

 Upgrade your DPM servers sequentially. Parallel upgrades may lead to errors.

 If you are using an existing instance of SQL Server, you must run DPM Remote SQL Prep tool from the Setup splash screen on the instance of SQL Server you are going to use.

 You cannot share an instance of SQL Server installed by DPM. We recommend you use it only for DPM databases.

 TCP/IP protocol must be enabled on SQL Server and TCP/IP client protocol on DPM server.

 When setting up tape library sharing, provide the complete name as <servername>\<instancename>\<databasename>.

 The naming conventions for the DPM database have changed with this new feature, and you can find the name of the database from the Information button on the Administrator console.

Local SQL Server instance to Local SQL Server instance

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| 1. Backup DPMDB.  2. Add Microsoft$DPM$ACCT to the ACL for the DPMDB folder, if it doesn’t exist. Add full control to the user.  3. Launch System Center 2012 – Data Protection Manager (DPM) installation. This will start setup in upgrade mode. |

Local SQL Server instance to remote SQL Server instance

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| 1. Ensure that the domain user account you will use to install DPM is a member of all the following:   The local Administrators group on the DPM server.   The SQL Server Sysadmin fixed server role on the computer on which you have installed the remote instance of SQL Server 2008 R2.  Note  After setup is complete, you can remove the user account from the local Administrators group on the computer running the remote instance of SQL Server.  2. Backup DPMDB.  3. Add Microsoft$DPM$ACCT to the ACL for the DPMDB folder, if it doesn’t exist. Add full control to the user.  4. Restore the DPMDB backup to a remote instance of SQL Server 2008 R2 which you plan to use to host databases of multiple DPM servers.  Note  The name of the restored database should be DPMDB.  This instance of SQL Server should be used only for hosting DPM databases only.  5. Ensure that TCP/IP protocol is enabled for this instance of SQL Server.  6. Install SQL Prep Tool on the remote computer running SQL Server. You can find this on the Setup page.  7. Launch DPM installation. This will start setup in upgrade mode. |

Remote SQL Server instance to Remote SQL Server instance

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| 1. Ensure that the domain user account you will use to install DPM is a member of all the following:   The local Administrators group on the DPM server.   The local Administrators group on the computer on which you have installed the remote instance of SQL Server 2008 R2.   The SQL Server Sysadmin fixed server role on the computer on which you have installed the remote instance of SQL Server 2008 R2.  Note  After setup is complete, you can remove the user account from the local Administrators group on the computer running the remote instance of SQL Server.  2. Backup DPMDB.  3. Restore the DPMDB backup to a remote instance of SQL Server 2008 R2 that you plan to use to host databases of multiple DPM servers.  Note   The name of the restored database should be the same as the DPM database you backed up.   This instance of SQL Server should be used only for hosting DPM databases only.  4. Ensure that TCP/IP protocol is enabled for this instance of SQL Server.  5. Install SQL Prep Tool on the remote instance of SQL Server.  6. Launch DPM installation. This will start setup in upgrade mode. |

See Also

[Installing DPM Using a Remote Instance of SQL Server 2008](http://go.microsoft.com/fwlink/p/?LinkId=226329)

Removing library sharing

If you are sharing a tape library across multiple servers running System Center Data Protection Manager (DPM) 2010, you must remove library sharing before you upgrade to System Center 2012 – Data Protection Manager (DPM).

 The library server is a computer on which DPM is installed, the library-sharing command has been run, and the medium changer is enabled.

 A library client is a computer on which DPM is installed, the library-sharing command has been run, and the medium changer is not enabled.

To remove library sharing

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| 1. On each library client computer, open an elevated command prompt, and then run the following commands:  cd <system drive>:\Program Files\Microsoft DPM\DPM\Setup  SetSharedDPMDatabase.exe -RemoveDatabaseSharing  AddLibraryServerForDPM.exe –DPMServerWithLibrary <FQDN of the library server> -remove  where <FQDN of library server> is the fully qualified domain name of the library server.  2. Upgrade DPM on the library client computers.  3. Repeat steps 1 and 2 for all library client computers.  4. After you have removed library sharing and upgraded DPM on all library clients, on the library server, open an elevated command prompt, and then run the following commands one time for each library client:  cd <system drive>:\Program Files\Microsoft DPM\DPM\Setup  For each library client, run:  AddLibraryServerForDpm.exe – ShareLibraryWithDpm <FQDN of library client> -remove  where <FQDN of library client> is the fully qualified domain name of the library client.  Then run the following command one time:  SetSharedDPMDatabase.exe -RemoveDatabaseSharing  5. Upgrade DPM on the library server.  6. After you have upgraded DPM on the library server, reconfigure tape library sharing. For step-by-step instructions about how to configure library sharing, see [Setting up Tape Library Sharing](http://go.microsoft.com/fwlink/p/?LinkId=241592). |

Upgrading the Disaster Recovery Configuration

This topic provides guidance for upgrading your disaster recovery configuration to System Center 2012 – Data Protection Manager (DPM).

Caution

When upgrading to System Center 2012 – Data Protection Manager (DPM), if you are protecting system state and you have customized the location of the backup that is staged, this customization will be lost in the PSdataSourceConfig.xml file during the upgrade. The staging location will be set to the drive with the largest available disk space.

Upgrading a DPM server that is being protected by or is protecting another DPM server

To upgrade a DPM that is being protected by another DPM server

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| 1. Upgrade the secondary server. For step-by-step instructions for upgrading a DPM server, see Upgrading to DPM.  2. On the primary server, close Administrator Console and Management Shell.  3. On the primary server, start the Setup Wizard, complete the upgrade, and then restart the computer.  4. Upgrade protection agents on all protected servers.  5. Run a consistency check on all protected data sources. |

To upgrade a DPM server that is protecting another DPM server

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| 1. Upgrade the secondary server. For step-by-step instructions for upgrading a DPM server, see Upgrading to DPM.  2. On the secondary server, close Administrator Console and Management Shell.  3. On the secondary server, start the Setup Wizard, complete the upgrade, and then restart the computer.  4. Upgrade each primary server that is being protected, and then reinstall the protection agent of each.  5. Upgrade protection agents on all protected servers.  6. Run a consistency check on all protected data sources. |

Post-upgrade steps

After upgrading to System Center 2012 – Data Protection Manager (DPM), note the following:

 You must upgrade all of the protection agents. This operation does not require a restart of the protected computer.

 After upgrading the DPM server and the protection agents, all of your data sources will be marked as inconsistent. Upgrade the respective protection agents, and then perform a consistency check.

 Reconfigure tape library sharing.

To perform an agent upgrade by running the DPMAgentInstaller.exe

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| 1. In the SCDPM folder of the setup DVD, open the Agents folder, and then copy DPMAgentInstaller\_x64.exe and DPMAgentInstaller\_x86.exe to a network share.  2. Log on to the protected computers, navigate to the network share, and then run the appropriate DPMAgentInstaller.exe command.  Note  Only agents that are running version DPM 2010 can be upgraded to System Center 2012 – Data Protection Manager (DPM). For agents that are running any other version, you must uninstall the agent, and then install the System Center 2012 – Data Protection Manager (DPM) agent. |

To configure secondary protection

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| 1. On the secondary DPM server, launch the DPM Agent Installation Wizard.  2. Select Install Agents.  3. Select the primary DPM servers that the secondary DPM protects.  4. Complete the protection agent installation. |

See Also

[Updating Protection Agents](#z7ce0a27f201d4235b9ea7f2a6e19657f)

[How to Set Up Tape Library Sharing](#zc5eab83e716d4f5cad5fe2c2ffc13530)

Retrying a failed DPM upgrade

This topic guides you through the process of retrying your System Center 2012 – Data Protection Manager (DPM) upgrade if your previous attempt failed.

Before you retry the upgrade, check the logs at C:\Program Files\Microsoft System Center 2012\DPM\DPMLogs to see why the upgrade failed. After you have taken corrective action, follow the steps outlined here.

To retry the DPM 2012 upgrade

1. Uninstall the failed DPM upgrade while retaining your data by clicking Retain disk-based recovery points on the Uninstallation Options page. For step-by-step instructions for uninstalling DPM, see [Uninstalling DPM](http://go.microsoft.com/fwlink/p/?LinkId=228293).

2. Back up the DPM 2010 database. For more information, see [To back up the DPM 2010 database](#z10).

3. Delete the DPM database.

4. Reinstall DPM 2010 and all updates in the same sequence as they were installed to the return to the same state as the original installation.

Tip

Run the following query on the DPM 2010 database in Administrator mode to find the sequence in which the updates were originally applied.

select \* from tbl\_DPM\_InstalledUpdates

5. Restore the saved DPM 2010 database files.

6. Retry the upgrade.

To back up the DPM 2010 database

1. On the computer where the DPM database is installed, open Microsoft SQL Server Management Studio for SQL Server 2008 and then connect to the instance of SQL Server that DPM 2010 was using.

2. Take a backup of the DPMDB database. To back up a database, right-click the database, click Tasks, and then click Backup.

3. Store this backup file to a safe location.

4. Delete the DPMDB database by using SQL Server Management Studio.

See Also

Upgrading to DPM 2010

[Upgrading from System Center Data Protection Manager 2010](#zb2d17c3e8c2440c9b25ab569046ffba2)

[Rolling back a DPM upgrade](#z65b9dbdce58e4d168072580571de1c65)

Rolling back a DPM upgrade

If your upgrade to System Center 2012 – Data Protection Manager (DPM) does not complete successfully, or if you need to go back to DPM 2010, you can roll back the upgrade without losing the benefit of protection that you previously had.

To roll back a DPM 2010 upgrade

1. If DPM is installed, uninstall it while retaining your data by clicking Retain disk-based recovery points on the Uninstallation Options page. For step-by-step instructions for uninstalling DPM, see [Uninstalling DPM](http://go.microsoft.com/fwlink/p/?LinkId=228293).

2. Install DPM 2010. If you had any updates installed, reinstall them in the same sequence that you had installed them the first time.

Tip

Run the following query on the DPM 2010 database in Administrator mode to find the sequence in which the updates were originally applied.

select \* from tbl\_DPM\_InstalledUpdates

3. Before you began the upgrade, you should have backed up your DPM 2010 database and stored it in a safe location according to the upgrade instructions provided at [Upgrading from DPM 2010](http://go.microsoft.com/fwlink/p/?LinkId=242773).

To restore the DPM 2010 database to the SQL Server instance that DPM was using previously, open DPM Management Shell and run the command dpmsync –restoredb..

4. To synchronize the databases, in DPM Management Shell, run the command dpmsync –sync.

5. Open DPM Administrator Console and ensure that all agents are the same version as the DPM server.

6. Perform a consistency check on all the data sources.

Caution

If DPM was functional after installation, any recovery points created will be lost. Recovery points created prior to upgrading will still be available.

Upgrading System Center 2012 - Data Protection Manager to System Center 2012 SP1

System Center 2012 Service Pack 1 (SP1) Data Protection Manager (DPM) supports an upgrade from System Center 2012 – Data Protection Manager (DPM) with [Update Rollup 3 (KB2751230)](http://go.microsoft.com/fwlink/p/?LinkID=229532) installed on a Windows Server 2008 R2 SP1 operating system.

Warning

If you are planning to upgrade two or more System Center components, it is imperative that you first consult the guide [Upgrade Sequencing for System Center 2012 SP1](http://go.microsoft.com/fwlink/p/LinkId=262694). The order in which you perform component upgrades is important. Failure to follow the correct upgrade sequence might result in component failure for which no recovery options exist. The affected System Center components are:

1. Orchestrator

2. Service Manager

3. Data Protection Manager (DPM)

4. Operations Manager

5. Configuration Manager

6. Virtual Machine Manager

7. App Controller

Caution

 Upgrade will require upgrading the DPM protection agents, which might force a restart of your protected computer.

 After upgrade, DPM will mark all replicas as inconsistent. You must run a manual consistency check after upgrade.

 If a protected computer is running Windows Server 2003 SP2, Windows Server 2008 or Windows Vista, you should download and install the following update, [KB 975759](http://go.microsoft.com/fwlink/?LinkID=185943).

 Upgrade from System Center 2012 SP1 DPM Beta is not supported.

Upgrading from System Center 2012 - Data Protection Manager

You can do an in-place upgrade from System Center 2012 Data Protection Manager (DPM) to System Center 2012 Service Pack 1 (SP1) Data Protection Manager (DPM).

Before you begin the upgrade, note the following requirements and recommendations:

 Do not start any of the setup modules by running the exe files. You must start the setup components from the main setup screen.

 Install the latest DPM updates on the DPM server and protected computers. For the latest updates and updates for DPM, see [Downloads for System Center Data Protection Manager](http://go.microsoft.com/fwlink/p/?LinkId=229532).

 Ensure that the hard disk on which DPM is installed has at least 4.5 gigabytes (GB) of free disk space.

 You must back up the DPM database and save the backup file in a secure location.

 If you have library sharing enabled, disable it and then backup your DPM dataset. You can enable tape library sharing after installing DPM successfully. For more information, see [Removing library sharing](#z80fe4140d86f45d488e7fac320096dec)

 If you are upgrading you instance of SQL Server to SQL Server 2012, we recommend installing a new instance of SQL Server 2012 before proceeding with the upgrade. For step-by-step instructions for installing a remote instance of SQL Server, see [Setting up the DPM database](http://go.microsoft.com/fwlink/p/?LinkId=226329).

Then migrate your database using the steps outlined in [Remote SQL Server instance to Remote SQL Server instance](#z8).

 If you are also upgrading your operating system to Windows Server 2012, you must enable the Deduplication role.

Procedure to upgrade from System Center 2012 DPM

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| 1. If you want to use a remote SQL instance, run Setup.exe on the SQL Server and select DPM Remote SQL Prep tool from the Setup page. For more information on upgrading DPM database, see [Upgrading the DPM Database](#z8731b8135840401fad916b076255da75).  2. Run Setup.exe on the DPM server and select Data Protection Manager from the Setup page and follow the wizard.  Important   Setup upgrades the local SQL instance hosting the DPM database to SQL Server 2008 R2 SP2.   Setup adds firewall exceptions for port 6075 to enable a scoped DPM Administrator console.   Setup adds the DPMSCOM group to Windows groups.   Setup adds the MSDPM Trusted Users group to Windows groups.   Setup adds the following new event logs: DPM Backup event and DPM alert.  For post-upgrade steps, see [Post-upgrade steps](#z6208b87db23a4b3bac6b7a5bf01f8744). |

Upgrading the DPM Database

An important part of upgrading to System Center 2012 – Data Protection Manager (DPM) is upgrading the DPM database (DPMDB). With the multi-database feature, DPM allows you to consolidate the databases of all your DPM servers to one SQL Server instance. When upgrading, you have to choose one of three scenarios.

 [Local SQL Server instance to Local SQL Server instance](#z6)

Use this option if you want to continue to have DPMDB on the same computer as DPM.

 [Local SQL Server instance to remote SQL Server instance](#z7)

Use this option when you want to move from using a local instance of DPMDB to a remote instance. Using this feature, one instance of SQL Server can host the databases of multiple DPM servers.

 [Remote SQL Server instance to Remote SQL Server instance](#z8)

Use this option when you want to continue to use a remote instance of SQL Server to host the DPMDB. Using this feature, one instance of SQL Server can host the databases of multiple DPM servers.

Important

 Upgrade your DPM servers sequentially. Parallel upgrades may lead to errors.

 If you are using an existing instance of SQL Server, you must run DPM Remote SQL Prep tool from the Setup splash screen on the instance of SQL Server you are going to use.

 You cannot share an instance of SQL Server installed by DPM. We recommend you use it only for DPM databases.

 TCP/IP protocol must be enabled on SQL Server and TCP/IP client protocol on DPM server.

 When setting up tape library sharing, provide the complete name as <servername>\<instancename>\<databasename>.

 The naming conventions for the DPM database have changed with this new feature, and you can find the name of the database from the Information button on the Administrator console.

Local SQL Server instance to Local SQL Server instance

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| 1. Backup DPMDB.  2. Add Microsoft$DPM$ACCT to the ACL for the DPMDB folder, if it doesn’t exist. Add full control to the user.  3. Launch System Center 2012 – Data Protection Manager (DPM) installation. This will start setup in upgrade mode. |

Local SQL Server instance to remote SQL Server instance

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| 1. Ensure that the domain user account you will use to install DPM is a member of all the following:   The local Administrators group on the DPM server.   The SQL Server Sysadmin fixed server role on the computer on which you have installed the remote instance of SQL Server 2008 R2.  Note  After setup is complete, you can remove the user account from the local Administrators group on the computer running the remote instance of SQL Server.  2. Backup DPMDB.  3. Add Microsoft$DPM$ACCT to the ACL for the DPMDB folder, if it doesn’t exist. Add full control to the user.  4. Restore the DPMDB backup to a remote instance of SQL Server 2008 R2 which you plan to use to host databases of multiple DPM servers.  Note  The name of the restored database should be DPMDB.  This instance of SQL Server should be used only for hosting DPM databases only.  5. Ensure that TCP/IP protocol is enabled for this instance of SQL Server.  6. Install SQL Prep Tool on the remote computer running SQL Server. You can find this on the Setup page.  7. Launch DPM installation. This will start setup in upgrade mode. |

Remote SQL Server instance to Remote SQL Server instance

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| 1. Ensure that the domain user account you will use to install DPM is a member of all the following:   The local Administrators group on the DPM server.   The local Administrators group on the computer on which you have installed the remote instance of SQL Server 2008 R2.   The SQL Server Sysadmin fixed server role on the computer on which you have installed the remote instance of SQL Server 2008 R2.  Note  After setup is complete, you can remove the user account from the local Administrators group on the computer running the remote instance of SQL Server.  2. Backup DPMDB.  3. Restore the DPMDB backup to a remote instance of SQL Server 2008 R2 that you plan to use to host databases of multiple DPM servers.  Note   The name of the restored database should be the same as the DPM database you backed up.   This instance of SQL Server should be used only for hosting DPM databases only.  4. Ensure that TCP/IP protocol is enabled for this instance of SQL Server.  5. Install SQL Prep Tool on the remote instance of SQL Server.  6. Launch DPM installation. This will start setup in upgrade mode. |

See Also

[Installing DPM Using a Remote Instance of SQL Server 2008](http://go.microsoft.com/fwlink/p/?LinkId=226329)

Removing Library Sharing

If you are sharing a tape library across multiple servers running System Center 2012 – Data Protection Manager (DPM), you must remove library sharing before you upgrade to System Center 2012 SP1 DPM.

 The library server is a computer on which DPM is installed, the library-sharing command has been run, and the medium changer is enabled.

 A library client is a computer on which DPM is installed, the library-sharing command has been run, and the medium changer is not enabled.

To remove library sharing

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| 1. On each library client computer, open an elevated command prompt, and then run the following commands:  cd <system drive> :\Program Files\Microsoft DPM\DPM\Setup  SetSharedDPMDatabase.exe –RemoveDatabaseSharing  AddLibraryServerForDPM.exe –DPMServerWithLibrary <FQDN of the library server> -remove  where <FQDN of library server> is the fully qualified domain name of the library server.  2. Upgrade DPM on the library client computers.  3. Repeat steps 1 and 2 for all library client computers.  4. After you have removed library sharing and upgraded DPM on all library clients, on the library server, open an elevated command prompt, and then run the following commands one time for each library client:  cd <system drive> :\Program Files\Microsoft DPM\DPM\Setup  For each library client, run:  AddLibraryServerForDpm.exe – ShareLibraryWithDpm <FQDN of library client> -remove  where <FQDN of library client> is the fully qualified domain name of the library client.  Then run the following command one time:  SetSharedDPMDatabase.exe -RemoveDatabaseSharing  5. Upgrade DPM on the library server.  6. After you have upgraded DPM on the library server, reconfigure tape library sharing. For step-by-step instructions about how to configure library sharing, see [Setting up Tape Library Sharing](http://go.microsoft.com/fwlink/p/?LinkId=241592). |

Upgrading the disaster recovery configuration

This topic provides guidance for upgrading your disaster recovery configuration to System Center 2012 – Data Protection Manager (DPM).

Caution

When upgrading to System Center 2012 SP1 DPM, if you are protecting system state and you have customized the location of the backup that is staged, this customization will be lost in the PSdataSourceConfig.xml file during the upgrade. The staging location will be set to the drive with the largest available disk space.

To upgrade a DPM that is being protected by another DPM server

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| 1. Upgrade the secondary server. For step-by-step instructions for upgrading a DPM server, see Upgrading to DPM.  2. On the primary server, close Administrator Console and Management Shell.  3. On the primary server, start the Setup Wizard, complete the upgrade, and then restart the computer.  4. Upgrade protection agents on all protected servers.  5. Run a consistency check on all protected data sources. |

To upgrade a DPM server that is protecting another DPM server

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| 1. Upgrade the secondary server. For step-by-step instructions for upgrading a DPM server, see Upgrading to DPM.  2. On the secondary server, close Administrator Console and Management Shell.  3. On the secondary server, start the Setup Wizard, complete the upgrade, and then restart the computer.  4. Upgrade each primary server that is being protected, and then reinstall the protection agent of each.  5. Upgrade protection agents on all protected servers.  6. Run a consistency check on all protected data sources. |

Post-upgrade steps

After upgrading to System Center 2012 SP1 DPM, note the following:

 You must upgrade all of the protection agents. This might require a restart of the protected computer.

 After upgrading the DPM server and the protection agents, all of your data sources will be marked as inconsistent. Upgrade the respective protection agents, and then perform a consistency check.

 Reconfigure tape library sharing.

 If you had Hyper-V Live Migration configured before doing the upgrade, you must run Set-DpmGlobalProperty -KnownVmmServers <VmmServerName> to continue protection.

To perform an agent upgrade by running the DPMAgentInstaller.exe

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| 1. In the SCDPM folder of the setup DVD, open the Agents folder, and then copy DPMAgentInstaller\_x64.exe and DPMAgentInstaller\_x86.exe to a network share.  2. Log on to the protected computers, navigate to the network share, and then run the appropriate DPMAgentInstaller.exe command.  DpmAgentInstaller.exe [/q] [<DPM server name>] [/IAcceptEula]  Note  Only agents that are running version System Center 2012 – Data Protection Manager (DPM) can be upgraded. For agents that are running any other version, you must uninstall the agent, and then install the DPM Beta agent. |

To configure secondary protection

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| 1. On the secondary DPM server, launch the DPM Agent Installation Wizard.  2. Select Install Agents.  3. Select the primary DPM servers that the secondary DPM protects.  4. Complete the protection agent installation. |

Retrying a failed upgrade

This topic guides you through the process of retrying your System Center 2012 SP1 DPM upgrade if your previous attempt failed.

Before you retry the upgrade, check the logs at C:\Program Files\Microsoft System Center 2012\DPM\DPMLogs to see why the upgrade failed. After you have taken corrective action, follow the steps outlined here.

To retry the DPM upgrade

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| 1. Back up the DPM database.  2. Uninstall the failed DPM upgrade while retaining your data by clicking Retain disk-based recovery points on the Uninstallation Options page. For step-by-step instructions for uninstalling DPM, see [Uninstalling DPM](http://go.microsoft.com/fwlink/p/?LinkId=228293).  3. Delete the DPM database.  4. Reinstall System Center 2012 – Data Protection Manager (DPM) and all updates in the same sequence as they were installed to the return to the same state as the original installation.  Tip  Run the following query on the System Center 2012 – Data Protection Manager (DPM) database in Administrator mode to find the sequence in which the updates were originally applied.  select \* from tbl\_DPM\_InstalledUpdates  5. Restore the saved System Center 2012 – Data Protection Manager (DPM) database files.  6. Retry the upgrade. |

To back up the DPM database

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| 1. On the computer where the DPM database is installed, open Microsoft SQL Server Management Studio for SQL Server 2008 R2 and then connect to the instance of SQL Server that System Center 2012 – Data Protection Manager (DPM) was using.  2. Take a backup of the DPM database. To back up a database, right-click the database, click Tasks, and then click Backup.  3. Store this backup file to a safe location. |

Rolling back an upgrade

If your upgrade to System Center 2012 – Data Protection Manager (DPM) does not complete successfully, or if you need to go back to DPM 2010, you can roll back the upgrade without losing the benefit of protection that you previously had.

To roll back a DPM upgrade

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| 1. Backup your DPM database.  2. If DPM is installed, uninstall it while retaining your data by clicking Retain disk-based recovery points on the Uninstallation Options page. For step-by-step instructions for uninstalling DPM, see [Uninstalling DPM](http://go.microsoft.com/fwlink/p/?LinkId=228293).  3. Install System Center 2012 – Data Protection Manager (DPM). If you had any updates installed, reinstall them in the same sequence that you had installed them the first time.  Tip  Run the following query on the DPM 2010 database in Administrator mode to find the sequence in which the updates were originally applied.  select \* from tbl\_DPM\_InstalledUpdates  4. Before you began the upgrade, you should have backed up your DPM database and stored it in a safe location.  To restore the DPM 2010 database to the SQL Server instance that DPM was using previously, open DPM Management Shell and run the command dpmsync –restoredb..  5. To synchronize the databases, in DPM Management Shell, run the command dpmsync –sync.  6. Open DPM Administrator Console and ensure that all agents are the same version as the DPM server.  7. Perform a consistency check on all the data sources.  Caution  If DPM was functional after installation, any recovery points created will be lost. Recovery points created prior to upgrading will still be available. |

Operations Guide

Operations topics for System Center 2012 – Data Protection Manager (DPM) provide targeted practical guidance for performing the most frequent and critical administrative tasks in DPM, including:

 Managing DPM servers

 Managing protected file servers and workstations

 Managing protected servers running Microsoft Exchange, SQL Server, Windows SharePoint Services, Virtual Server, and Hyper-V

 Managing performance

 Managing tape libraries

 Using DPM for disaster recovery

Managing DPM Servers

As a system administrator, you are accustomed to managing servers in different roles. You plan your maintenance routines to accommodate each server’s role, and you take that role into account when making structural changes such as changing the server name or relocating the server. So what do you need to consider when the role of a server running System Center 2012 – Data Protection Manager (DPM) is added to your network structure?

This section discusses performing common maintenance tasks on DPM servers. It provides guidance on making changes to server configurations after DPM is set up and on how DPM manages time zones. This section provides information about configuring firewalls on both the DPM server and protected computers so that communication can be maintained. This section also provides recommendations for monitoring DPM and offers methods for monitoring.

In This Section

[Performing General DPM Server Maintenance](#z6022c8df223047b0b75aedf4e3b70e3f)

[Performing DPM Server Management Tasks](#z99070a20c3cd49409f06e02cc86b7575)

[Monitoring DPM Server](#zffb1beaeea764c5ea61d9fd92b9333b2)

[Troubleshooting DPM Servers](#z4b24b077e2224112bf81a4c12715f1b7)

Performing General DPM Server Maintenance

General maintenance includes tasks such as disk and file maintenance, updating operating systems and applications, and protecting data by using antivirus software and performing regular backups. Some special considerations apply when you are performing server maintenance on DPM servers.

In This Section

[Using Windows Maintenance Tools on the DPM Server](#z2a0990a0b9074a589548101fb7db886a)

[Applying Operating System Updates to the DPM Server](#zb148b3f8c33042228737b760e0a0a682)

[Running Antivirus Software on the DPM Server](#z4f1acffeb8cb450db36ffc0ef3fac3e8)

Using Windows Maintenance Tools on the DPM Server

In general, you can add the DPM server to your regular maintenance schedule and use the maintenance tools provided in Windows Server 2008. However, you need to be aware of some considerations that apply to a few specific tools when you use them with DPM. Those tools are listed in the following table.

Windows Maintenance Tools and DPM

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| --- | --- |
| Windows Tool | Considerations |
| Disk Cleanup: Use to remove temporary files, Internet cache files, and unnecessary program files. | Disk Cleanup is not available for replica volumes and recovery points volumes in the DPM storage pool. |
| Disk Defragmenter: Use to analyze volumes for the amount of fragmentation and to defragment volumes. | You should not run Disk Defragmenter on disks that are members of the storage pool on the DPM server. Knowledge Base article 312067 explains the issue with Disk Defragmenter as follows:  "The System Shadow Copy provider uses a copy-on-write mechanism that operates at a 16-KB block level. This is independent of the file system's cluster allocation unit size. If the file system's cluster size is smaller than 16 KB, the System Shadow Copy provider cannot easily determine that disk defragmentation I/O is different from typical write I/O, and performs a copy-on-write operation. This might cause the Shadow Copy storage area to grow very quickly. If the storage area reaches its user-defined limit, the oldest shadow copies are deleted first."  For more information about this issue, see the Microsoft Knowledge Base article [Shadow copies may be lost when you defragment a volume](http://go.microsoft.com/fwlink/?LinkId=65210). |
| Chkdsk.exe: Use to check the file system and file system metadata for errors and to display a status report of its findings. | Do not run chkdisk on DPM replica and recovery point volumes. Chkdsk causes the volumes to dismount, and if data is written to the replica volume while the recovery point volume is dismounted, it might cause a complete loss of recovery points. |

Applying Operating System Updates to the DPM Server

An important part of computer maintenance is ensuring that operating systems and software are up to date. Updates—known as fixes, hotfixes, patches, service packs, and security rollup packages — help to protect computers and data.

You can use your preferred method for deploying software updates, such as Automatic Updates or Windows Server Update Services, both on DPM servers and on protected computers. Because some software updates require a computer restart, you should schedule or perform the updates at times that have the least impact on protection operations.

You should also check regularly for updates to DPM and pre-requisite software. For a list of the pre-requisite software, see [On the DPM server](#z1).

Updates to DPM are available through Microsoft Update, which is a service from Microsoft that delivers required updates from the Microsoft Update Catalog. The Microsoft Update Catalog is a repository for Microsoft software updates and contains updates that address security and reliability issues. The Microsoft Update service queries the Microsoft Update Catalog to determine what updates are available for the computer on which Microsoft Update is installed.

You can subscribe to Microsoft Update at any time on the [Microsoft Update Web site](http://go.microsoft.com/fwlink/?LinkId=41291).

See Also

[Running Antivirus Software on the DPM Server](#z4f1acffeb8cb450db36ffc0ef3fac3e8)

[Using Windows Maintenance Tools on the DPM Server](#z2a0990a0b9074a589548101fb7db886a)

Running Antivirus Software on the DPM Server

To prevent file conflicts between DPM and antivirus software, on the DPM server, disable real-time monitoring by the antivirus software of the following directories in the DPM program files:

 \XSD

 \Temp\MTA

DPM is compatible with most popular antivirus software products. However, antivirus products can affect DPM performance and, if not configured properly, can cause data corruption of replicas and recovery points. To mitigate these issues, consider taking the following actions:

 Disable real-time monitoring of dpmra.exe on the DPM server.

To minimize performance degradation, disable antivirus real-time monitoring of replicas and transfer logs for all protected volumes by disabling real-time monitoring of the DPM process dpmra.exe, which is located in the folder Program Files\Microsoft Data Protection Manager\DPM\bin.

Real-time monitoring of replicas degrades performance because it causes the antivirus software to scan the replicas each time DPM synchronizes with the protected server and to scan all affected files each time DPM applies changes to the replicas. The problem is resolved when you disable the feature for the replicas. For information about configuring real-time monitoring based on process name, see your antivirus product documentation.

 Disable real-time monitoring of csc.exe on the DPM server.

If you experience degraded performance while using DPM Administrator Console, disable real-time monitoring of the csc.exe process, which is located in the folder Windows\Microsoft.net\Framework\v2.0.50727\csc.exe. The csc.exe process is the C# compiler. Real-time monitoring of the csc.exe process can degrade performance because it causes the antivirus software to scan files that the csc.exe process emits when it generates XML messages. For information about configuring real-time monitoring based on process name, see your antivirus product documentation.

 Delete infected files on protected servers and the DPM server.

To prevent data corruption of replicas and recovery points, configure the antivirus software to delete infected files rather than automatically cleaning or quarantining them. Automatic cleaning and quarantining can result in data corruption because these processes cause the antivirus software to modify files, making changes that DPM cannot detect.

Whenever DPM attempts to synchronize a replica that has been modified by another program, data corruption of the replica and recovery points can result. Configuring the antivirus software to delete infected files resolves this problem. For information about configuring your antivirus software to delete infected files, see the documentation for your antivirus software.

Important

You must run a manual synchronization with consistency check job each time that the antivirus software deletes a file from the replica, even though the replica will not be marked as inconsistent.

See Also

[Applying Operating System Updates to the DPM Server](#zb148b3f8c33042228737b760e0a0a682)

[Using Windows Maintenance Tools on the DPM Server](#z2a0990a0b9074a589548101fb7db886a)

Performing DPM Server Management Tasks

This section provides instructions and guidelines for managing the DPM server and making changes after the initial DPM configuration.

In this section

[Managing the DPM Database Volume](#z26f9f2f891c94b2a9f376af7511ef7b8)

[Finding DPM Servers in Active Directory Domain Services](#z4470c3da24194e23a07023515c07cc88)

[How to Migrate a DPM Server to New Hardware](#z2caab4e49fa14a01b7acb17fefe8f481)

[Restarting the DPM Server](#z88bcefcf93034f7cbe48dc21a990de37)

[Moving the DPM Server to a New Domain](#z13ebfba6d3c64521b370ce0d3cf130cf)

[Renaming the DPM Server](#z27681c43dd6443e7b71edbca4a182227)

[Changing the SQL Server Instance Used by DPM](#zb3f4b029d34d49cfb66c6fe3edb4c57f)

[Coordinating Protection Across Time Zones](#z566bba195c4446e1ba3afcf2f8915be4)

[How to Change the Time Zone of the DPM Server](#z9d67570384844011afd8fb278402e49c)

[Using a Backup Network Address](#z78ff64ffe0ec4fd4a7b76f9077bc04f1)

[Moving the DPM Server to a Different Computer](#z36dc98551406419197ced76389a4630f)

[Removing a Protected Computer](#zc3bf35c2083f4564b3e9d9a624af3cd4)

[Replacing the DPM System Disk](#z9ae0f8c9e0ab4dbfb9abe9c55f11c8c3)

Managing the DPM Database Volume

The DPM database (DPMDB) location is specified during DPM installation. When you use the dedicated instance of SQL Server installed by DPM, the default location of DPMDB is C:\Program Files\Microsoft DPM\DPM\DPMDB. When you use an existing instance of SQL Server for DPM, the default location of DPMDB is the path on the SQL Server where the SQL databases are located.

To determine which instance of SQL Server is being used by DPM, in DPM Administrator Console, click the Information icon.

Space in the volume on which DPMDB is stored can be increased by the following methods:

 Deleting unneeded files from that volume (such as temporary files)

 Increasing the size of the volume

See Also

[Performing DPM Server Management Tasks](#z99070a20c3cd49409f06e02cc86b7575)

Finding DPM Servers in Active Directory Domain Services

Active Directory Domain Services is designed to provide information about directory objects when queried by either users or programs. When you install DPM on a server that is a member of a domain, a service connection point is registered in Active Directory Domain Services. The information registered with the service connection point makes it possible for you to search Active Directory Domain Services to locate computers running DPM.

Note

If DPM is installed on a server that is not a member of a domain and the server is then added to a domain, the service connection point will not be registered in Active Directory Domain Services.

To locate DPM servers in Active Directory Domain Services, use a query tool such as Adsiedit to find all computers in the domain that have a “serviceClassName=MSDPM” service connection point.

Note

Adsiedit is a Microsoft Management Console (MMC) snap-in that is available when you install the Windows Server 2003 Support Tools. For more information about using Adsiedit, see [ADSI Edit Overview](http://go.microsoft.com/fwlink/?LinkId=50377) on the Windows Server 2003 TechCenter.

To install Windows Server 2003 support tools

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| 1. Insert the Windows Server 2003 CD.  2. Browse to the \support\tools directory.  3. Double-click the suptools.msi file name. |

To locate DPM servers by using Adsiedit

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| 1. Run adsiedit.msc.  2. Right-click the Domain node, point to New, and then click Query.  3. Enter a name for the query, such as “MSDPM Servers.”  4. Choose the Machines node as the root of the search.  5. In Query String, enter serviceClassName=MSDPM.  6. Click OK to display a query node under the Domain node.  7. Select the query node; the servers on which DPM is installed are displayed in the list pane. |

See Also

[Performing DPM Server Management Tasks](#z99070a20c3cd49409f06e02cc86b7575)

How to Migrate a DPM Server to New Hardware

To ensure data source protection and availability of recovery points across the process, you should create a plan for the DPM server migration process, including considerations of the following factors:

 The service level agreement (SLA) that you need to maintain for the period of the migration.

 The length of time that you can continue running the existing DPM server before retiring or repurposing it.

 Maintenance windows for the protected computers.

Important

You must be an administrator on the local computer to do migration.

To migrate a DPM server to new hardware

|  |
| --- |
| 1. Install DPM on a new server. For more information, see [Installing DPM](http://go.microsoft.com/fwlink/p/?LinkId=226444).  2. Identify a protected computer to migrate and run SetDPMServer.exe -DPMServerName <Name of new DPM server> on the protected computer.  3. Run the PowerShell script Attach-ProductionServer.ps1 from the DPM Management Shell on the DPM server.  Note  For more information about using the Attach-ProductionServer script, see [Installing Protection Agents Manually](http://go.microsoft.com/fwlink/p/?LinkId=231298).  4. Create protection groups on the new DPM server for the protected computers. For more information, see [Configuring DPM](http://go.microsoft.com/fwlink/p/?LinkID=226706).  5. Maintain the previous DPM server until the recovery points from inactive replicas on it are no longer required. |

See Also

[Performing DPM Server Management Tasks](#z99070a20c3cd49409f06e02cc86b7575)

Restarting the DPM Server

If you need to restart the DPM server for any reason, check the Monitoring task area in DPM Administrator Console for jobs currently running, and then follow these guidelines:

 If there are no jobs currently running or scheduled to run during the time required for the restart, restart the DPM server.

 If a synchronization with consistency check job is running, restart the DPM server. Synchronization with consistency check will resume at the next scheduled time or you can retry the job manually.

 If a replica creation job is running, postpone the restart until the job is completed. If the restart cannot be postponed, you must run synchronization with consistency check manually for the replica after you restart the DPM server.

 If any synchronizations or express full backups are scheduled to run during the restart, either postpone the restart until the recovery points are created or re-run the synchronizations and create the recovery points manually after you restart the DPM server.

 If any jobs that use the tape library are running, postpone the restart until the jobs are complete. If the restart cannot be postponed, the following job types will be canceled by the restart and must be re-run after the restart:

 Back up to tape

 Copy to tape

 Recovery from tape

 Tape verification

 If you are erasing a tape, postpone the restart until the current job is complete. Cancel any pending tape erase jobs, restart the computer, and then reschedule the canceled tape erase jobs.

See Also

[Performing DPM Server Management Tasks](#z99070a20c3cd49409f06e02cc86b7575)

Moving the DPM Server to a New Domain

You cannot change the domain of the DPM server.

See Also

[Performing DPM Server Management Tasks](#z99070a20c3cd49409f06e02cc86b7575)

Renaming the DPM Server

You cannot rename a DPM server.

See Also

[Performing DPM Server Management Tasks](#z99070a20c3cd49409f06e02cc86b7575)

Changing the SQL Server Instance Used by DPM

DPM uses a specified instance of SQL Server to stores its database. You specify the instance of SQL Server that DPM will use during the DPM installation process. It is possible to change the instance of SQL Server that a DPM server uses only by uninstalling and reinstalling DPM.

If you need to change the instance of SQL Server for a DPM server, use the following process:

1. Ensure that you have a recent backup of the DPM database (DPMDB).

2. Uninstall DPM and choose to retain data.

3. Install DPM and specify a new instance of SQL Server. For more information, see [Installing DPM](http://go.microsoft.com/fwlink/p/?LinkId=226444).

4. Restore DPMDB to the new instance of SQL Server, run DpmSync, and then run a consistency check for the data sources protected by the DPM server.

This process depends on the availability of a backup of the DPM database. For more information about backing up and restoring the DPM database, see [Setting Up Disaster Recovery](#z2c893b51f10745ab8802d874788ef3b5).

See Also

[Performing DPM Server Management Tasks](#z99070a20c3cd49409f06e02cc86b7575)

Coordinating Protection Across Time Zones

In an Active Directory domain, the system times on servers are synchronized according to the time zone configuration of each server. However, when a DPM server is protecting computers that are in a different time zone from the DPM server, you must consider the time differences when scheduling jobs, reviewing reports, managing alerts, and performing data recovery.

How DPM Displays Times

DPM automatically schedules synchronization and recovery point jobs in the time zone of the protected computer. In all other areas of DPM Administrator Console, system times are displayed in the time zone of the DPM server. Although you schedule jobs to run in the time zone of the protected computer, the start times and recovery point times of the jobs are displayed in the time zone of the DPM server.

For example, suppose that your DPM server is located in Berlin and a protected file server is located in Reykjavik, which is two hours earlier than Berlin. When you schedule synchronization and the recovery point for 6:00 P.M., the jobs run at 6:00 P.M. in Reykjavik time, the time on the file server. However, if a user in Reykjavik requests to have data recovered to its state as of 6:00 P.M. yesterday, you must search for the recovery point that represents 8:00 P.M. Berlin time, because the DPM recovery user interface represents recovery point times in the time zone of the DPM server.

In DPM Administrator Console, in the Recovery task area, the Last Modified column displays the date and time of the most recent changes to the file, which could be either changes to the contents or changes to the metadata.

Work hours for network bandwidth usage throttling use the time zone of the protected computer.

Scheduling Initial Replica Creation

Initial replica creation jobs are scheduled by using the time of the DPM server; you cannot schedule a job to run at a time that is already in the past for the DPM server, even if that time is still in the future for the protected computer. In our example of a DPM server in Berlin that is protecting a file server in Reykjavik, there is a two hour difference between the times of the two servers. At 9:00 P.M. Berlin time, you cannot schedule an initial replica creation job for the file server in Reykjavik at 8:00 P.M. on the same day, even though it is not yet 8:00 P.M. in Reykjavik, because that time is in the past for the DPM server in Berlin.

Initial replica creation jobs occur by using the time of the protected computer. This means that if you schedule an initial replica creation job for the file server in Reykjavik to occur at 9:00 P.M. on a set date, the job will run at 9:00 P.M. Reykjavik time on that day.

Suppose the DPM server in Berlin is also protecting a file server in Sofia, which is an hour later than Berlin. At 8:00 P.M. in Berlin, you schedule an initial replica creation job for the file server in Sofia to begin at 8:30 P.M. You can schedule it for 8:30 P.M. because that time is in the future for the DPM server. However, because it is already past 8:30 P.M. in Sofia, the initial replica creation will begin immediately.

How DPM Manages Daylight Saving Time

DPM automatically identifies the time zone of a protected computer during installation of the protection agent. Providing that both the DPM server and the protected computer reside in time zones that observe the same rules for daylight saving, DPM also automatically adjusts to accommodate the start and end of daylight saving time. However, if the DPM server and the protected computer reside in locations that observe different rules for daylight saving time—for example, if the DPM server resides in a location that observes daylight saving time and the protected server resides in a location that does not—the start of daylight saving time disrupts the time zone offsets between DPM and the protected computer.

To resolve this problem, you can force the DPM server to reset the time zone offset by removing the data sources from protection and then adding the data sources back to protection groups.

See Also

[How to Change the Time Zone of a File Server or Workstation](#z024341dc294347da870ea706d0d429c9)

[How to Change the Time Zone of the DPM Server](#z9d67570384844011afd8fb278402e49c)

[Performing DPM Server Management Tasks](#z99070a20c3cd49409f06e02cc86b7575)

How to Change the Time Zone of the DPM Server

You can use the following procedure to change the time zone of the DPM server.

To change the time zone of the DPM server

|  |
| --- |
| 1. Close DPM Administrator Console.  2. Stop the DPM service (MsDpm.exe).  3. Change the time zone on the DPM server in Control Panel by using the Time Zone tab in the Date and Time Properties dialog box.  4. Open DPM Administrator Console. This restarts the DPM service as well.  5. In DPM Administrator Console, click Options in the Action pane.  6. In the Options dialog box, on the Auto Discovery tab, change the time of day for auto discovery to run, and then click OK.  Changing the schedule for auto discovery causes all DPM jobs to be regenerated with the new time zone of the DPM server. |

See Also

[How to Change the Time Zone of a File Server or Workstation](#z024341dc294347da870ea706d0d429c9)

[Coordinating Protection Across Time Zones](#z566bba195c4446e1ba3afcf2f8915be4)

[Performing DPM Server Management Tasks](#z99070a20c3cd49409f06e02cc86b7575)

Using a Backup Network Address

System Center 2012 – Data Protection Manager (DPM) allows you to configure a backup network address to ensure that DPM backups do not slow down your primary network. The backup network address is created when you put separate network adapters on the DPM server and the protected servers and connect them through a separate LAN. As a result, backup data traffic does not impact the primary network.

You can set up your backup network address using DPM Management Shell (PowerShell) cmdlets.

Setting up your network

Before you can set up a backup network address, you need to:

1. Ensure that the name resolution of the protected server on the DPM server can resolve the backup address of the protected server and vice versa.

2. Configure the backup subnet and the corresponding subnet mask using Add-DPMBackupNetworkAddress.

Note

The subnet should cover the entire range of network addresses for the DPM server and the servers you intend to protect.

3. Restart the DPM agent on the DPM server and the protected computers. It may cause ongoing tasks to fail. Post a restart, watch out for alerts, and perform the recommended actions, if needed.

Example

This example details the process of setting up a backup network address for a DPM server protecting another server. All names and addresses are hypothetical and for illustration only.

The existing backup setup consists of dpm.x.y.com protecting ps.x.y.com. Name lookup using “nslookup” on either server returns the following IPs (that is, each IP address is visible to each node):

Note

The name lookups must be performed on the FQDNs; for example, “nslookup ps.x.y.com”.

|  |  |
| --- | --- |
| Server | NIC address |
| DPM server (dpm.x.y.com) | 10.10.12.89 |
| Protected computer (ps.x.y.com) | 10.10.12.90 |

Now, to set up a backup network, another NIC is added to each of the above servers and connected to another network such as 192.168.1.0/24 with a corresponding subnet mask 255.255.255.0. When the network and NICs are configured, the name lookup using “nslookup” returns two addresses per server as given below.

|  |  |  |
| --- | --- | --- |
| Server | Primary NIC address | Backup NIC address |
| DPM server | 10.10.12.89 | 192.168.1.23 |
| Protected computer | 10.10.12.90 | 192.168.1.24 |

We recommend that you verify whether the DPM server is able to ping the protected computer’s backup network address (192.168.1.24). Similarly, the protected computer should be able to ping the DPM server’s backup network address (192.168.1.23).

At this stage, backup LAN configuration information is added to the DPM server as follows:

Add-DPMBackupNetworkAddress -DpmServername DPM -Address 192.168.1.0/24 -SequenceNumber 1

Note

The “Address” parameter specifies the backup network/subnet.

The DPM agents on TestingServer and the protected server are restarted (“net stop dpmra” followed by “net start dpmra” on each server).   
 Finally, a backup task is triggered and the NIC used for backup data transfer verified using taskmgr->networking. The backup task must correspond to a data source on the protected server.

Note

Add-DPMBackupNetworkAddress enables you to configure more than one backup network. You can also use the primary network as a fallback network while using the backup network. In the above example, the primary network could also have been added with SequenceNumber 2. As a result, if the primary network is removed and the name lookup of servers no longer returns 192.168.1.0/24 addresses, DPM can automatically start using the primary network for backup data traffic.

Moving the DPM Server to a Different Computer

This topic describes the steps that you must take to move a DPM server to a different computer. If you have a DPM server that is running on a server (for example, Server1) and you decide to move it to a different server (for example, Server2), then you must perform the following procedure.

On Server1, follow these steps:

1. Back up the DPM database.

2. Note the updates installed on DPM by using the Add or Remove Programs item in Control Panel.

On Server2, follow these steps:

1. Remove Server1 from the network. Ensure that the fully qualified domain name (FQDN) of Server1 and Server2 is the same.

2. Install DPM.

3. Install all the DPM updates that were previously installed on Server1.

4. Restore the DPM database.

Note

The FQDN and version of DPM on both Server1 and Server2 must be the same.

To back up the DPM database



|  |
| --- |
| 1. At the command prompt, run DPMBackup.exe -db, located at Microsoft Data Protection Manager\DPM\bin.  2. In the console tree of the backup program, browse to Microsoft Data Protection Manager\DPM\Volumes\ShadowCopy\Database Backups. The file name of the DPM database backup is DPMDB.bak.  3. Select the media to which you want to back up the database.  4. Start the backup. |

To install DPM

For information about how to install DPM, see [Installing DPM](http://go.microsoft.com/fwlink/p/?LinkId=226444).

To restore the DPM database



|  |
| --- |
| 1. At the command prompt, type DpmSync –restoredb –dbloc <DPMDB location>, and then press ENTER.  Note  The default location of DPMDB is C:\Program Files\Microsoft DPM\DPM\DPMDB. When you use an existing instance of SQL Server for DPM, the default location of DPMDB is the path on the instance of SQL Server where the SQL databases are located.  2. At the command prompt, type DpmSync -sync.  3. After the new installation is complete and the database is restored, in DPM Administrator Console, in the Monitoring task area, check for protection jobs that failed. Manually restart any failed jobs.  4. After you restart the failed jobs, you must perform a consistency check for all data sources. For more information about how to perform a manual consistency check, see "How to synchronize a replica" in DPM Help. |

Removing a Protected Computer

If you don’t want to continue protection of a protected computer, you can remove the protected computer from DPM by using the Remove-ProductionServer.ps1. This will not uninstall the DPM protection agent from the protected computer. You must uninstall the agent manually.

Running this script will remove the protected computer from the DPM database (DPMDB) and from the trusted groups DCOMTrustedMachines and DPMRADMTrustedMachines.

Remove-ProductionServer.PS1

Syntax: Remove-ProductionServer.ps1 -DPMServername [DPMServerName] -PSName [ProtectedComputerName]

|  |  |
| --- | --- |
| Parameter | Description |
| -DPMServername | Name of the DPM server. |
| -PSName | Name of the protected computer that must be removed.  If the computer was protected using an FQDN or NETBIOS name, you must use that name here. |

Important

There should be no actively protected data sources on the computer you are trying to remove.

Replacing the DPM System Disk

The following procedure helps you replace the system disk on your DPM server or replace the DPM server with a new computer.

To replace the DPM system disk

1. Cancel and stop all running jobs.

2. Back up the DPM database.

3. Using Windows Server Backup, back up the operating system along with the critical volumes.

4. Install the new disk and perform a bare metal recovery (BMR) of the operating system by using Windows Server Backup.

Note

If you are installing on a new computer, ensure that machine name is the same as the previous one.

5. Use DPMSync to restore the DPM database and its replicas.

Note

The new computer should be part of the same domain as the previous computer.

6. Run a consistency check to bring all the replicas to a consistent state.

See Also

[Using DPMSync](#z4baee8f018554fc5ab22d0613a4aa3b8)

[How to Migrate a DPM Server to New Hardware](#z2caab4e49fa14a01b7acb17fefe8f481)

Managing the Storage Pool

The storage pool is a set of disks on which the DPM server stores the replicas and recovery points for the protected data. DPM can use any of the following for the storage pool:

 Direct attached storage (DAS)

 Fiber Channel storage area network (SAN)

 iSCSI storage device or SAN

The storage pool supports most disk types, including Integrated Drive Electronics (IDE), Serial Advanced Technology Attachment (SATA), and SCSI, and it supports both the master boot record (MBR) and GUID partition table (GPT) partition styles.

You cannot add USB/1394 disks to the DPM storage pool.

DPM cannot use space in any pre-existing volumes on disks added to the storage pool. Although a pre-existing volume on a storage pool disk might have free space, DPM can use space only in volumes that it creates. To make the entire disk space available to the storage pool, delete any existing volumes on the disk and then add the disk to the storage pool.

Important

Some original equipment manufacturers (OEMs) include a diagnostic partition that is installed from media that they provide. The diagnostic partition might also be named the OEM partition, or the EISA partition. EISA partitions must be removed from disks before you can add the disk to the DPM storage pool.

In This Section

[Adding Disks to the Storage Pool](#z27d6c6a8d8d6493188e0a2bf0f87de97)

[How to Replace a Disk in the Storage Pool](#z101055ea34ce4467bbcae2a481f3f0a7)

[Removing a Disk from the Storage Pool](#zface4c1cf51148f9b8e125756e4f3d39)

See Also

[Monitoring DPM Server](#zffb1beaeea764c5ea61d9fd92b9333b2)

[Performing DPM Server Management Tasks](#z99070a20c3cd49409f06e02cc86b7575)

[Performing General DPM Server Maintenance](#z6022c8df223047b0b75aedf4e3b70e3f)

Adding Disks to the Storage Pool

DPM cannot use space in any pre-existing volumes on disks added to the storage pool. Although a pre-existing volume on a storage pool disk might have free space, DPM can use space only in volumes that it creates. To make the entire disk space available to the storage pool, delete any existing volumes on the disk and then add the disk to the storage pool.

DPM regularly rescans the disks and volumes in the storage pool and updates the storage pool space. If you add a disk that contains a volume to the storage pool and later delete that volume, when DPM rescans the disk, it will add the new unallocated space to the available storage pool.

If the name of a disk is listed as “Unknown” on the Disks tab in the Management task area of DPM Administrator Console, you cannot add the disk to the storage pool until the disk name is corrected. To resolve this issue, perform the following procedure.

To correct a disk name

|  |
| --- |
| 1. In Device Manager, expand Disk drives.  2. Right-click each disk listed as "Disk drive", and select Uninstall.  Note  All disks without a friendly name are listed as “Disk Drive.” An example of a friendly name is “HITACHI\_DK23EB-40”.  3. On the Action menu, click Scan for hardware changes to reinstall the disk. |

See Also

[How to Replace a Disk in the Storage Pool](#z101055ea34ce4467bbcae2a481f3f0a7)

[Removing a Disk from the Storage Pool](#zface4c1cf51148f9b8e125756e4f3d39)

How to Replace a Disk in the Storage Pool

You can use the following procedure to replace a disk in the storage pool if a disk fails.

To replace a disk in the storage pool

|  |
| --- |
| 1. In the Disk Management console, identify the replica volumes and recovery point volumes that are stored on the failed disk.  2. Remove protection from the data sources that have replica volumes and recovery point volumes on the failed disk, and select Delete protected data.  3. Physically remove the disk that needs to be replaced.  4. Physically add the replacement disk.  5. In DPM Administrator Console, click Management on the navigation bar, and then click the Disks tab.  6. Select the disk that you removed, and in the Actions pane, click Remove.  7. In the Actions pane, click Add.  8. In the Available disks section, select the replacement disk, click Add, and then click OK.  9. Add the data sources from step 2 to an existing protection group, or create a new protection group for these data sources.  a. If you create a new protection group and have tape backup of the data sources, create the replicas manually by using the tape backup.  b. If you create a new protection group and do not have tape backup of the data sources, allow DPM to create the replicas across the network.  c. If you add the data sources to an existing protection group, DPM will start an immediate consistency check, which will re-create the replicas.  Note  For more information, see [Configuring DPM](http://go.microsoft.com/fwlink/p/?LinkID=226706). |

See Also

[Adding Disks to the Storage Pool](#z27d6c6a8d8d6493188e0a2bf0f87de97)

[Removing a Disk from the Storage Pool](#zface4c1cf51148f9b8e125756e4f3d39)

Removing a Disk from the Storage Pool

A storage pool disk is both physically attached to the DPM server and programmatically attached by DPM to the storage pool.

When a disk that belongs to the storage pool is physically removed or fails, DPM sends an alert that there is a missing volume. The missing volume also displays on the Disks tab in the Management task area.

In the missing volume alert Details pane, you will see that there is a link to remove the disk from the storage pool. When you click this link, you remove the programmatic attachment.

If you remove the disk from the storage pool and later bring the disk online again, DPM cannot access the existing data on it. If DPM labels a disk as "missing volume" and you do not remove the disk from the storage pool, when you bring the disk online again, DPM will remap the volumes on the disk and can access the existing data on it.

See Also

[Adding Disks to the Storage Pool](#z27d6c6a8d8d6493188e0a2bf0f87de97)

[How to Replace a Disk in the Storage Pool](#z101055ea34ce4467bbcae2a481f3f0a7)

Monitoring DPM Server

After you set up data protection, you should monitor DPM activity to verify that everything is working correctly and to troubleshoot any problems that occur. Monitoring is essential to give you an overview of what has already happened, what is currently happening, and what is scheduled to happen. By monitoring DPM, you will know that data protection activities are working as expected, and you will have confidence that errors and warnings will be brought to your attention when they occur.

Note

For information about monitoring server performance, see [Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee).

In This Section

[Establishing a Monitoring Schedule](#zf91c88fba9f042dfb0fdfe2df56533ff)

[Locating Information](#z94ed166a559747d6aa7023c7a85fe7e4)

[Methods for Monitoring DPM](#zbd15401f2ef44f94a9df10123421bc5c)

Establishing a Monitoring Schedule

After you begin protecting your data, DPM operations require little intervention from you. When a situation does require action, you will be informed by an alert. For information about responding to alerts, see [Resolving Alerts](http://go.microsoft.com/fwlink/p/?LinkId=231300). We recommend that you establish a monitoring schedule and follow it routinely so that you are aware of trends and troubleshooting issues, and so that you can respond quickly to any problems that require your attention. The following table lists suggestions for a monitoring schedule.

Suggested Monitoring Schedule

|  |  |  |
| --- | --- | --- |
| At this interval | Check these sources | And look for this information |
| Daily | **** Critical and warning alerts  **** Email notifications (if they are configured)  **** Status report | Replica issues, synchronization and recovery point creation issues, agent issues, jobs waiting for tape, backup failures |
| Monthly | Reports:  **** Status  **** Tape Management  **** Disk Utilization | Trends and patterns that might indicate problems or potential issues |
| On Demand | Recovery job status | Recovery job failures |

See Also

[Locating Information](#z94ed166a559747d6aa7023c7a85fe7e4)

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

[Methods for Monitoring DPM](#zbd15401f2ef44f94a9df10123421bc5c)

Locating Information

After you implement your monitoring schedule, you will observe certain trends and notice various alerts. You might want to investigate the issues underlying the alerts, troubleshoot problems, or analyze some of the trends. DPM provides a number of resources to help you with your research. The following table lists a number of references that you can use to locate information that will help you answer many common questions.

Information Locations

|  |  |
| --- | --- |
| What do you want to know? | Look here: |
| Does anything need my attention?  Are there any changes on the protected computers that affect data protection? | **** Email notifications of alerts, if you subscribe to them  **** Monitoring task area, Alerts tab |
| Did all the backups that were supposed to happen yesterday happen correctly?  Is there an issue that keeps coming up?  Are recovery goals being met? | **** Status report  **** Protection report |
| Do I need to add disk space to the storage pool? | **** Management task area, Disks tab  **** Disk Utilization report |
| When will a job run?  How long did the last consistency check take?  How much data was transferred by the most recent synchronization job? | Monitoring task area, Jobs tab |
| How many recovery points are available for a data source?  Are all replicas consistent? | **** Protection task area, Details pane  **** Recovery task area |
| What tapes are available in the library?  What data is on each tape? | Management task area, Libraries tab |
| Did a recovery job complete successfully? | **** Monitoring task area, Alerts tab  **** Monitoring task area, Jobs tab  **** Email notification (if you subscribe to email notification when you initiate a recovery) |
| Is the DPM server able to contact each protected computer? | Management task area, Agents tab |
| What is the status of the DPM service? | **** Microsoft Management Console (MMC) Services snap-in  **** Event log, in case of service failures |
| What problems have occurred over the past month? | **** Status report  **** Monitoring task area, Alerts tab, with Show inactive alerts selected |
| What is the status of each of my DPM servers and the computers that they protect? | MOM Operator console, State view |
| Why is recovery point creation failing for a protection group member? | Status report |

See Also

[Establishing a Monitoring Schedule](#zf91c88fba9f042dfb0fdfe2df56533ff)

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

[Methods for Monitoring DPM](#zbd15401f2ef44f94a9df10123421bc5c)

Methods for Monitoring DPM

To monitor protection activities in System Center 2012 – Data Protection Manager (DPM), you can use the following methods:

 Use DPM Administrator Console to view DPM operations running on a specific DPM server.

 Configure DPM to provide reports and notifications of alerts by email.

 Monitor operations for multiple DPM servers by using the Management Pack for DPM.

 Monitor the instance of SQL Server that DPM installs by using the Management Pack for System Center SQL Server.

In This Section

[Monitoring with DPM Administrator Console](#z367c2ee6036e47c68dbf249703aa352f)

[Monitoring with Reports and Alert Notifications](#zadec01e211274c5b980d98f7e9de7de5)

[Monitoring with DPM Management Packs](#zd134518a83c84ff0bd85407dd709db43)

Monitoring with DPM Administrator Console

To use DPM Administrator Console, you must be logged on to a DPM server with an account that has Administrator rights on that server.

This section explains each of the following task areas of DPM Administrator Console and describes the information that each provides:

 [Monitoring Task Area](#z11)

 [Protection Task Area](#z12)

 [Management Task Area](#z13)

 [Reporting Task Area](#z14)

Note

You do not need to monitor each task area in DPM Administrator Console. For more information, see [Establishing a Monitoring Schedule](#zf91c88fba9f042dfb0fdfe2df56533ff).

Monitoring Task Area

The Monitoring task area contains two tabs: Jobs and Alerts.

For monitoring purposes, the Alerts tab provides the more critical information. You should check the Alerts tab daily to provide timely resolution of issues that might be preventing successful protection of data.

Monitoring Task Area: Alerts

What do you look for on the Alerts tab?

 Current problems (critical alerts)

 Potential problems (warning alerts)

 Important activity (informational alerts)

 Recommended actions

The Alerts tab displays errors, warnings, and informational messages. You can group alerts by protection group, computer, or severity. You can also choose to display active alerts exclusively or to display both active alerts and inactive alerts (alerts that have been resolved). You can also subscribe to notifications to receive alerts sent by e-mail.

DPM ensures that the Alerts tab reflects the set of issues that are currently active in the system. When the issue that generated an alert is corrected, the alert becomes inactive. In fact, many issues reported as alerts never require your intervention at all, either because they reflect temporary conditions or because they are self-correcting. For example, an alert that indicates that the DPM server is unable to contact a protected computer might result from a transient network issue; the subsequent attempt might be successful. In some cases, DPM automatically designates an informational alert as inactive after a predefined period of time. A "Recovery collection completed successfully" alert, for example, becomes inactive three days after the recovery is completed.

DPM enables you to mark alerts as inactive. Marking alerts as inactive can be done for a variety of reasons, such as when the alert is no longer meaningful or if you do not plan to resolve the alert. For example, you see failure alerts for the past three days for a data source that is configured for daily backups to tape. You decide to rerun only the latest failed backup job. In this situation, you might want to mark the alerts for the previous failures as inactive.

When you mark an alert as inactive, the protection status for the protection group will change to OK in DPM Administrator Console and in the Management Pack for DPM.

For more information, see Resolving Alerts in DPM Help.

As a general guideline, we recommend that you do the following:

 View active alerts when you want to focus on active, current issues.

 Use inactive alerts as a source of information when you want to identify trends or analyze issues.

 Mark alerts as inactive only when you are sure that you need not address the issue.

Note

Marking an alert as inactive should be evaluated on a case-by-case basis and should not be done except when absolutely necessary.

Monitoring Task Area: Jobs

What do you look for on the Jobs tab?

 When jobs ran

 When jobs are scheduled to run

 Which jobs of a specific type are scheduled

 Which jobs are scheduled for a protected computer

 Which jobs are scheduled for a protection group

 Which jobs did not complete successfully and why

 How long jobs took to run

 The amount of data transferred for a job

 Number of files scanned during a consistency check

 Which tape and library resources were used

The Jobs tab displays the status of jobs. You can group jobs by protection group, computer, status, or type. You can also create filters to customize the view of jobs according to any combination of job parameters.

Detailed information for each job is available only on the Jobs tab in the Details pane. Detailed information about job failures can be useful for advanced troubleshooting.

You can choose to include regularly scheduled synchronization operations in the list of jobs. However, it is not necessary to monitor synchronization jobs regularly because any problems will be reported on the Alerts tab.

Protection Task Area

What do you look for in the Protection task area?

 Status of volumes and shares in each protection group

 Configuration of each protection group, such as recovery goals, disk allocation, and protection schedule

The Protection task area provides the status of each protected item.

Management Task Area

The Management task area contains three tabs: Disks, Agents, and Libraries.

Management Task Area: Disks

What do you look for on the Disks tab?

 Capacity of disks in the storage pool (used and free space)

 Status of disks in the storage pool

 Which protected volumes are contained on each disk

The Disks tab displays a list of disks included in the storage pool, and it enables you to add and remove disks from the pool.

Management Task Area: Agents

What do you look for on the Agents tab?

 Version of deployed agents

 Status of deployed agents

 Availability of agent licenses

The Agents tab displays a list of protection agents deployed on computers, and it enables you to install, uninstall, and update the agents and to update licenses.

Management Task Area: Libraries

What do you look for on the Libraries tab?

 State of the tape libraries and stand-alone tape drives

 Status of individual tapes

The Libraries tab displays a list of libraries and tape drives attached to the DPM server, and it enables you to inventory, add, and remove tapes.

Reporting Task Area

What can you do in the Reporting task area?

 Generate and view reports on DPM operations.

 Schedule automatic report generation.

 Manage Reporting Services settings.

 Subscribe to reports by e-mail.

DPM uses Microsoft SQL Server Reporting Services as the basis for its reporting functionality. SQL Server Reporting Services includes a Report Manager tool that is not installed during DPM installation. Because settings made through Report Manager can create conflicts with DPM settings, we recommend that you do not install the Report Manager tool that is included with SQL Server Reporting Services.

You can enable the DPM reporting feature at any time after installing and configuring DPM. However, to ensure that DPM has enough information to generate meaningful report data, we recommend that you wait at least a day after starting data protection activities to begin viewing reports. For instructions to help you enable DPM reporting, see Using Reports in DPM Help.

Note

When a DPM server is protecting a large number of computers, you should stagger the delivery schedule for reports sent by e-mail. If you schedule all reports to be sent at the same time, the memory limitations of SQL Server Reporting Services might prevent some reports from being sent.

The following table summarizes the available reports and indicates how you should use them. For information about interpreting the data in reports, see Report Types in DPM Help.

DPM Reports

|  |  |
| --- | --- |
| Report name | Summary of contents |
| Status | The Status report provides the status of all recovery points for a specified time period, lists recovery jobs, and shows the total number of successes and failures for recovery points and disk-based and tape-based recovery point creations. This report shows trends in the frequency of errors that occur and lists the number of alerts.  Use this report to answer questions such as the following:  **** What happened yesterday? Last week? Last month?  **** What succeeded and what failed?  **** What is the trend of errors? Which errors occur most frequently?  **** Are we achieving the recovery point objective (RPO) established in our service level agreement (SLA)?  Note  The Status report includes the error codes for any alerts recorded during the report period. |
| Tape Management | The Tape Management report provides details for tape rotation and decommissioning, and it verifies that the free media threshold is not exceeded.  Use this report to manage tape circulation between the library and your offsite location. |
| Tape Utilization | The Tape Utilization report provides trending of resource (disk/tape) usage over time to assist capacity planning.  Use this report to make decisions about tape allocations and purchases. |
| Protection | The Protection report provides the commonly used metrics for backup success rolled up over long periods of time to track how backups are doing.  Use this report to identify which computers or protection groups have been backed up successfully. |
| Recovery | The Recovery report provides the commonly used metrics for recovery success rolled up over long periods of time to track how recoveries are doing.  Use this report to identify how well you performed against your service level agreements for recovery time objectives and recovery success guarantees. |
| Disk Utilization | Summarizes disk capacity, disk allocation, and disk usage in the DPM storage pool.  Use this report to do the following:  **** Identify trends in disk usage  **** Make decisions about modifying space allocations for protection groups and adding disks to the storage pool  **** Identifying how much disk resource each computer is using on DPM. |

See Also

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

[Monitoring DPM Server](#zffb1beaeea764c5ea61d9fd92b9333b2)

[Monitoring with DPM Management Packs](#zd134518a83c84ff0bd85407dd709db43)

[Monitoring with Reports and Alert Notifications](#zadec01e211274c5b980d98f7e9de7de5)

Monitoring with Reports and Alert Notifications

Notifications increase the ease of your routine monitoring. Rather than connecting to DPM Administrator Console to find out whether any alerts require your attention, you can subscribe to receive the following by e-mail:

 Any or all DPM reports, in the format that you select and on a schedule that you establish.

 Individual notification for each alert of the type to which you subscribe, and a notification when the alert has been resolved.

If you enable notifications or subscribe to reports, consider setting up a rule in Microsoft Office Outlook to filter notification and report mail into one or more dedicated mailbox folders. You can filter these e-mail notifications by using the From address or subject line. The From address of e-mail messages that contain notifications or reports will be the address that you specify when you configure the SMTP server.

The Subject Lines Contained in E-Mail Notifications table provides a list of subject lines that are used in each type of alert notification and each type of DPM report. You can use the text in these subject lines when you set up rules in Outlook to filter reports and alert notifications into specific folders. You can customize your e-mail notifications by using Operations Manager.

Subject Lines Contained in E-Mail Notifications

|  |  |
| --- | --- |
| Email type | Subject line |
| Notification of an alert | **** DPM: Information (Protected computer name)  **** DPM: Warning (Protected computer name)  **** DPM: Critical (Protected computer name)  **** DPM: Recovery (Protected computer name) |
| Notification of a resolved alert | **** DPM: Resolved (Protected computer name) |
| Report | **** Status Report from specified server  **** Media Management Report from specified server  **** Protection Report from specified server  **** Recovery Report from specified server  **** Tape Utilization Report from specified server  **** Disk Utilization Report from specified server |

See Also

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

[Monitoring DPM Server](#zffb1beaeea764c5ea61d9fd92b9333b2)

[Monitoring with DPM Administrator Console](#z367c2ee6036e47c68dbf249703aa352f)

[Monitoring with DPM Management Packs](#zd134518a83c84ff0bd85407dd709db43)

Monitoring with DPM Management Packs

The Management Packs for DPM enable an administrator to use an Operations Manager Server to centrally monitor data protection, state, health, and performance of multiple DPM servers and the computers that they protect.

From the Operations Manager Operator console, the administrator can monitor DPM and network infrastructure simultaneously, analyzing issues with data protection in the context of other factors in system and network performance. From the same console, the administrator can monitor other mission-critical applications, such as Microsoft SQL Server and Microsoft Exchange Server.

From the Operations Manager server, administrators can perform the following monitoring tasks for managed DPM servers and the computers that they protect:

 Centrally monitor the health and status of data protection and critical performance indicators of multiple DPM servers and the computers that they protect.

 View the state of all roles on DPM servers and computers servers.

 Monitor actionable DPM alerts relating to replica creation, synchronization, and recovery point creation. The Management Pack for DPM filters out alerts that do not require an action, such as a synchronization job in progress.

 Through Operations Manager alerts, monitor the status of memory, CPU, and disk resources on DPM servers, and be alerted to DPM database failures.

 Monitor resource usage and performance trends on DPM servers.

 Diagnose and resolve problems on a remote DPM server.

The Management Packs for DPM are not included with the DPM product. You can download management packs at the [DPM Management Pack download site](http://go.microsoft.com/fwlink/?linkid=50208).

See Also

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

[Monitoring DPM Server](#zffb1beaeea764c5ea61d9fd92b9333b2)

[Monitoring with DPM Administrator Console](#z367c2ee6036e47c68dbf249703aa352f)

[Monitoring with Reports and Alert Notifications](#zadec01e211274c5b980d98f7e9de7de5)

Troubleshooting DPM Servers

This topic documents the following known issues and resolutions relating to System Center 2012 – Data Protection Manager (DPM) servers.

Data sources cannot be protected because prerequisite software is missing

Error 31008 appears because the DPM prerequisite software requirements are not met. For a complete list of all prerequisite software requirements and the required hotfixes and updates, see [Software Requirements](http://go.microsoft.com/fwlink/p/?LinkID=226331).

DPM changes destination folder attributes when recovering a file under the root volume

If you perform a recovery of a file or a file and a folder to an alternate location and the file is under the root of the protected volume, DPM changes the attributes of the destination folder to the attributes of the protected volume. For example, in the following scenario, if you recover File1, or File1 and Folder1, to an alternate destination folder named Test, the Test folder acquires the attributes of Volume X.

VolumeRoot (X:)

     \Folder1

          \Folder2

           File2

       File1

After performing the recovery, set the appropriate permissions for Folder1.

DPM does not support protecting encrypted data in a file path that exceeds 5120 characters

If the file path of a protected data source on a volume that uses the Encrypting File System (EFS) exceeds 5120 characters, data protection will fail. You must ensure that the file path of the protected data source uses fewer than 5120 characters.

DPM does not support reprotecting a data source and then recovering it to an alternate location

You cannot recover a recently protected data source to an alternate location. For example, you protect a database that contains a full text catalog. You recover the database, and then protect the recovered instance of the database. If you then try to recover the newly protected instance of the database to an alternate location, the recovery will fail.

DPM does not support protection of data sources if the data is on nested mount points

DPM does not support protection of a data source if the data is located on a nested mount point. For example, if you create a SQL Server database on nested mount points as shown in the scenario outlined in the following table, protection will fail for the SQL Server database located on volume V3.

|  |  |
| --- | --- |
| Mount point | Volume |
| C:\ | V1 |
| D:\mnt1 (MP) | V2 |
| D:\mnt1\mnt2 (MP) | V3 |

DPM Setup fails if a pre-release version of .NET Framework 2.0 is already installed

If a pre-release version of .NET Framework 2.0 is already installed on the computer on which you are installing DPM, Setup fails with an "unhandled exception" when installing .NET Framework 2.0.

Before running DPM Setup, uninstall the pre-release version of .NET Framework 2.0 by using Add or Remove Programs from Control Panel. Then reinstall DPM, and DPM Setup will install the current version of .NET Framework 2.0.

DPM does not automatically restart computers running Windows XP or Windows Vista

In the Protection Agent Installation Wizard, on the Choose Restart Method page, if you select the Yes. Restart the selected computers after installing the protection agents. option, DPM will not automatically restart computers running Windows XP or Windows Vista. You must manually restart the computers before you can start protecting data.

Alerts for different data sources in a protected server do not appear in System Center Operations Manager 2007

After an alert is generated and then additional alerts that have the same ID are generated for different data sources within the same protected server, System Center Operations Manager 2007 automatically suppresses the additional alerts. This is because the System Center Operations Manager 2007 Console takes time to refresh the view.

DPM Management Shell stops responding when specific cmdlets are running on a remote instance of DPM server

The following cmdlets cause the remote DPM Management Shell to stop responding. The cmdlets run successfully when they are run in DPM Management Shell on a local DPM server.

 Set-MaintenanceJobStartTime

 Get-BackupNetworkAddress

 Add-BackupNetworkAddress

 Remove-BackupNetworkAddress

DPM always defaults to port 25 when sending alerts through the SMTP server

In DPM, if you specify any port number in the SMTP server settings other than 25, DPM will continue to default to port 25 to communicate with the SMTP server.

Protection of DPMDB fails

If you try to protect the DPMDB before you deploy the DPM protection agent on at least one computer you will see the following error - "This item cannot be protected because some prerequisite software is missing. Ensure that all prerequisite software is installed and then protect this item (ID: 31008)". To resolve this issue, deploy a protection agent on a computer you want to protect before trying to protect DPMDB.

Uninstalling DPM does not remove reports

When DPM is using a remote instance of SQL Server, uninstalling DPM does not remove the reports that were generated by DPM. To remove these reports, navigate to Reports$<InstanceName> under Default Web Site using Internet Information Services (IIS) Manager, and delete the DpmReports directory.

Formatting custom volumes on which BitLocker is enabled

If you add a custom volume that has BitLocker enabled to a protection group, and then select the option to format the volume, DPM will format the volume.

BitLocker locks volumes on reboot

If you have enabled BitLocker on the DPM server, replicas and shadow copy volumes get locked and become inaccessible. This leads to failure of DPM jobs. The administrator needs to unlock the volumes so DPM jobs can run.

SetSharedDPMDatabase.exe tool fails on Windows Server 2008

Add exceptions for SQL Browser service, SQL Server and Windows Management Instrumentation to the global SQL Server to which you are trying to connect.

System Center 2012 – Data Protection Manager

System Center 2012 – Data Protection Manager (DPM) provides administrative tools for protecting and recovering file and application data on the computers in your network, including Microsoft Exchange Server, Microsoft SQL Server, and Windows SharePoint Services, as well as virtual servers and workstations. DPM Help provides a comprehensive set of topics that explain basic DPM concepts and how to perform tasks in DPM. Context-sensitive help is available on most screens and dialog boxes in DPM.

Using DPM Help

By choosing Help Topics on the Help menu or by clicking Help on the Action menu, you can open DPM Help, from which you can access a variety of resources to help you with the following tasks.

[Working with Protection Groups](#za2e746db05944b45aec0796b5321e919)

[Protect Data](#z163f7ad369b44245aa33fc14d3ca509f)

[Manage Protection Agents](#z507d47f22f514a3388d4a7c0743d30a6)

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

[Monitoring Alerts](#z70fd11331bab41788e8c24d928b6b16c)

[Monitoring Jobs](#zb45c90eaf6f84a1b9d2659944103f461)

[Using Reports](#z0484bf54fe0e419fa9242f08b4e9561f)

[Setting System Options](#zd5992007050343d3a889a75172c1dd85)

[Optimizing Performance](#zc8f9df039b9d4841bd8c3002288823b2)

[DPM Wizards](#zef5b23770528484c86ddafe8f326802d)

[Accessibility for People with Disabilities](#zcfedd24ad4634013bce445c8921388d5)

Viewing context-sensitive help

When you are working in DPM Administrator Console, context-sensitive help is available for the task that you are currently performing:

 From any dialog box, click Help or press F1.

 From any task area, press F1.

Working with Protection Groups

System Center 2012 – Data Protection Manager (DPM) uses protection groups to help you organize and manage the data you protect. A protection group is a collection of data sources (such as volumes and shares) that share the same protection configuration. To create and maintain protection groups, use the Protection task area in DPM Administrator Console.

In this section

[What Is a protection group?](#z40eb3915f2bc4526a7c9a6c4997a5bed)

[Create a protection group](#z2ce480379d6e43a0b3accb3bb429dabd)

[Delete a protection group](#z5b29da2c223a4e48b10b87cd9efa018b)

[Add members to a protection group](#zef05b302e77941fc9455845f580b81e0)

[Add a client computer to a protection group](#z8c9c60f64c274703badd602cbc20caa4)

[Choose a replica creation method](#zb5b4519798b14a03ab524e6fbb2cbbd2)

[Remove protection group members](#zb51a05876bd143cfa4dd59f0ddd4c5eb)

[Rename a protection group](#zbd4dc50884164f5ea6ed73cc009c8dee)

[Modify protection options](#za195e78472b7489882c5255dc40b4b6f)

[Get a list of protection groups](#zfcd8997b498143319d466fe9a80b1ed1)

[Protect clustered resources](#z74b7168f3c4e4457a99a1e8f0c040ade)

[View tapes associated with a protection group](#z6f73b62d27644f4fb7295ece50740139)

[Stop protection for a protection group](#za8101a5708bc4daabba27ab0a99995dd)

[Exclude data sources from a protection group](#z89f701179a244785a05e2e6edc6d88f0)

[Compress data in a protection group](#z8e05c290e1f54733bb97fdce41a2c05c)

[Remove inactive protection for group members](#zf483ebd3f6ec40daa33e228662b78722)

[Encrypt data in a protection group](#z979c40553cae43eaa56e0510cf9f376c)

What Is a protection group?

A protection group is a collection of data sources, such as volumes, shares, or Exchange Server storage groups, which have a common protection configuration. Data sources within a protection group are referred to as protection group members or simply members. The protection group configuration encapsulates the data backup targets (disk or tape), the protection schedule that specifies how often to synchronize the replica with the live data on the protected computer, and when to create recovery points of the replica and the performance options that you want to enable such as on-the-wire compression and daily consistency checks.

Some of the factors you should consider when deciding how to organize your data into protection groups are the business requirements of your organization, network performance, and the characteristics of the data. Consider, for example, how often the data changes, how rapidly the data size increases, and how critical it is to be able to recover a very recent copy of lost data. You might also want to consider how frequently you need to back up the data to tape, which data needs to be encrypted or compressed, and the number of backup copies you need available. In most cases, you will want to group data with similar characteristics together.

To help you in designing a storage layout for System Center 2012 – Data Protection Manager (DPM), you can use a Storage Calculator that focuses on outlining the storage capacity requirements based on a set of input factors. For more information, see [Storage Calculators for DPM](http://go.microsoft.com/fwlink/?LinkId=275371).

The following table shows the data sources DPM protects and the level of data that you can recover using DPM.

|  |  |  |
| --- | --- | --- |
| Product | Protectable Data | Recoverable Data |
| **** Exchange Server 2003 with Service Pack 2 (SP2)  **** Exchange Server 2007 SP2  **** Exchange Server 2013 | Storage group | **** Storage group  **** Database  **** Mailbox |
| Exchange Server 2010 | Exchange database | Database  Mailbox |
| **** SQL Server 2000 with Service Pack 4 (SP4)  **** SQL Server 2005 SP1, SP2, SP3  **** SQL Server 2008  **** SQL Server 2008 SP1  **** SQL Server 2012 | **** Database | **** Database |
| Microsoft Office SharePoint Server (MOSS) 2007 | **** Farm  **** Search Shared Services Provider (SSP) | **** Farm  **** Database  **** Site Collection  **** Site  **** File  **** List or document library  **** List item  **** Search Shared Services Provider (SSP) |
| Windows SharePoint Services 3.0 | Farm  SharePoint Search | **** Farm  **** Database  **** Site Collection  **** Site  **** File  **** List or document library  **** List item  **** SharePoint Search |
| Microsoft SharePoint Server 2010  Microsoft SharePoint Foundation 2010  SharePoint Server 2013 | Farm | **** Farm  **** Database  **** Site Collection  **** Site  **** File  **** List or document library  **** List item  Note  Item-level recoveries can be performed without a recovery farm. |
| **** Windows Server 2003  **** Windows Storage Server 2003  **** Windows Server 2008 (Standard and Enterprise editions)  **** Windows Server 2008 R2 (Standard and Enterprise editions)  **** Windows Server 2012 | **** Volume  **** Share  **** Folder | **** Volume  **** Share  **** Folder  **** File |
| Microsoft Virtual Server 2005 R2 SP1 | **** Virtual server host configuration  **** Virtual machines  **** Data for applications running in virtual machines | **** Virtual server host configuration  **** Virtual machines  **** Data for applications running in virtual machines |
| **** Microsoft Hyper-V in x64-bit versions of Windows Server 2008 R2  **** Microsoft Hyper-V in x64-bit versions of Windows Server 2012 R2 | Virtual machines on the following deployments of Hyper-V:  Cluster Shared Volumes (CSV)  Highly available virtual machines on a failover cluster  Stand-alone hosts  Windows Server/Server Core and Microsoft Hyper-V Server & Local Data Source Protection | Virtual machines  Item level recovery (item-level recovery of files, folders, volumes, and virtual hard disks (VHDs) from a host-level backup of Hyper-V virtual machines to a network share or a volume on a DPM protected server). |
| Microsoft Hyper-V in x64-bit versions of Windows Server 2008 | Virtual machines on the following deployments of Hyper-V:  Stand-alone hosts  Windows Server/Server Core and Microsoft Hyper-V Server & Local Data Source Protection  Shared disk cluster | Virtual machines  Item level recovery (item-level recovery of files, folders, volumes, and virtual hard disks (VHDs) from a host-level backup of Hyper-V virtual machines to a network share or a volume on a DPM protected server). |
| Client computers –desktops and laptops running:  ****  Windows XP Professional SP2  **** Windows Vista editions except Home (must be member of a domain)  **** Windows 7 | File data | File data |
| Bare Metal Recovery (BMR) for computers that are running Windows Server 2008 and Windows Server 2003  Note  To perform BMR operations on computers that are running Windows Server 2003, install DPM System Recovery Tool (SRT) | BMR | BMR and System State |
| System State for computers that are running Windows Server 2008 and Windows Server 2003 | System State | System State |

After a data source is added to a protection group, the data source is described as a member of the group. Before you can start protecting data, you must create at least one protection group. For more information about protection groups, see [Planning Protection Groups](http://go.microsoft.com/fwlink/p/?LinkId=226441).

See Also

[Consistency check](#z86ba2f15527a417aa8c9760b5ae3f976)

What Is a Recovery Point?

[Understand replicas](#z7e526446900940e3a853d5d60551e80d)

[Synchronization](#zdc357ffd0c6d40d897c1310f87bc17e1)

Create a protection group

A protection group is a collection of data sources that share the same protection configuration. Data sources within a protection group are referred to as protection group members. For information about managing protection groups, see [Deploying DPM](http://go.microsoft.com/fwlink/p/?LinkId=226446).

Before you can create your first protection group, you must add a disk to the storage pool and install agents on the computers you plan to protect.

To create a protection group, use the New Protection Group Wizard.

You can use System Center 2012 – Data Protection Manager (DPM) to protect the following protection group members:

To view the table that shows the data sources that System Center 2012 – Data Protection Manager (DPM) protects and the level of data that you can recover using DPM, see [What Is a protection group?](#z40eb3915f2bc4526a7c9a6c4997a5bed)

To start the Create New Protection Group Wizard

|  |
| --- |
| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. In the Actions pane, click Create protection group. The Create New Protection Group Wizard appears.  3. Review the Welcome page, and then click Next.  Note  If you do not want the wizard to display the Welcome page when you create protection groups in the future, select Skip this page next time. |

To create and save a protection group using DPM Management Shell

|  |
| --- |
|  Use the following syntax to create a virtual instance of a new protection group:  New-ProtectionGroup [-DPMServerName] <String> [[-Name] <String>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Add data sources to the new protection group.   Set exclusions and job start times if required.   Set the protection type.   Set the replica creation method.   Set the policy objectives.   Use the following syntax to save the new protection group:  Set-ProtectionGroup [-ProtectionGroup] <ProtectionGroup> [-Async] [-TranslateDSList <Datasource[]>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help New-ProtectionGroup -detailed" in DPM Management Shell.  For technical information, type "Get-Help New-ProtectionGroup -full" in DPM Management Shell. |

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Delete a protection group

A protection group is a collection of data sources that share the same protection configuration. Data sources within a protection group are referred to as protection group members.

To delete a protection group, you must first stop protection of the group. You can use the following procedure to stop protection and enable deletion of a protection group.

To delete a protection group by stopping protection

|  |
| --- |
| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. In the display pane, select the protection group to stop protecting.  3. In the Actions pane, click Stop protection of group. The Stop Protection dialog box appears.  4. Choose whether to retain or delete protected data:  a. Click Retain protected data to retain the replica on disk with associated recovery points and tapes for the retention range.  b. Click Delete protected data to delete the replica on disk and expire the recovery points on tapes.  5. Click Stop Protection. Data sources within the protection group are no longer protected, and DPM deletes the protection group. |

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[What Is a protection group?](#z40eb3915f2bc4526a7c9a6c4997a5bed)

[Co-Locating Data on Disk](#ze76c5e6990c54d2caa13c96d78c8c418)

Add members to a protection group

After you create a protection group, you might want to protect a data source on a protected volume that you did not select for protection when you created the group.

The following are guidelines for adding members to a protection group:

 When you select a data source that contains a reparse point (mount points and junction points are data sources that contain reparse points), System Center 2012 – Data Protection Manager (DPM) prompts you to specify whether you want to include the target of the reparse point in the protection group. The reparse point itself is not replicated; you must manually re-create the reparse point when you recover the data.

 We recommend that you exclude system volumes and program folders from protection as a volume or share. Protecting a volume that contains system files and program folders does not enable you to restore the operating system or state of a computer. To restore the state of a computer, you must select the computer's system state as the protected data source. For information about restoring a computer, see Disaster Recovery.

 All storage groups on a single computer running Exchange Server 2003 must be in the same protection group.

To add protection group members

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| 1. In DPM Administrator Console, go to Protection view.  2. In the display pane, select the protection group to which you want to add members.  3. Click Modify.  4. In the Modify Protection Group Wizard, follow the instructions to add data sources to the protection group. |

To add protection group members using DPM Management Shell

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|  Use the following syntax to add a member to a protection group:  Add-ChildDatasource -ProtectionGroup <ProtectionGroup> -ChildDatasource <ProtectableObject[]> [-PassThru]  For more information, type "Get-Help Add-ChildDatasource -detailed" in DPM Management Shell.  For technical information, type "Get-Help Add-ChildDatasource-full" in DPM Management Shell. |

See Also

[Remove protection group members](#zb51a05876bd143cfa4dd59f0ddd4c5eb)

[What Is a protection group?](#z40eb3915f2bc4526a7c9a6c4997a5bed)

[Working with Protection Groups](#za2e746db05944b45aec0796b5321e919)

Add a client computer to a protection group

You can add a client computer by modifying the protection group for the client computer.



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| 1. Right-click an existing protection group for the client computer.  2. Select Add client computers.  A page appears allowing you to select and add new client computers.  3. Click Next to add the client computers to the protection group. |

See Also

[Working with Protection Groups](#za2e746db05944b45aec0796b5321e919)

Choose a replica creation method

To begin protection of selected data, System Center 2012 – Data Protection Manager (DPM) must create a replica of the data. To create the replica, you can let DPM replicate the data over the network, you can specify a date and time for the replication, or you can choose to manually copy the data. The manual option requires you to transfer the data using removable media.

Note

For large amounts of data, manually copying data to the DPM server might take less time than replication over the network.

To choose a replica creation method

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| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. In the Actions pane, click Create protection group. The Create New Protection Group Wizard appears.  3. Review the Welcome page, and then click Next.  Note  If you do not want the wizard to display the Welcome page when you create protection groups in the future, select Skip this page next time.  4. Select group members you want to protect, and click Next.  5. Select the data protection method, and click Next.  6. Select short-term protection objectives, and click Next.  7. Review disk allocation, and click Next.  8. Select the replication method. Click Automatically to let DPM replicate the data over the network.  9. To select when you want to have DPM replicate the data, click Now or Later. If you select Later, select the date and time for the replica creation from the drop-down menus.  10. Click Manually if you want to transfer the data using removable media.  11. Click Next to finish the Create New Protection Group Wizard.  Note  You can optimize performance of the protection group on the Summary page or you can choose to optimize the group later from the Actions pane. |

To choose a replica creation method by using DPM Management Shell

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|  Use the following syntax to retrieve the replica creation method for a protection group:  Get-DPMReplicaCreationMethod [-ProtectionGroup] <ProtectionGroup> [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to set the replica creation method for a protection group to Now:  Set-DPMReplicaCreationMethod [-ProtectionGroup] <ProtectionGroup> -Now [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to set the replica creation method for a protection group to the specified time:  Set-DPMReplicaCreationMethod [-ProtectionGroup] <ProtectionGroup> -Later <DateTime> [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to set the replica creation method for a protection group to Manual:  Set-DPMReplicaCreationMethod [-ProtectionGroup] <ProtectionGroup> -Manual [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Set-DPMReplicaCreationMethod -detailed" in DPM Management Shell.  For technical information, type "Get-Help Set-DPMReplicaCreationMethod -full" in DPM Management Shell. |

See Also

[Working with Protection Groups](#za2e746db05944b45aec0796b5321e919)

[Work with replicas](#zbb34d724c78f4a59ad25ac80112dde85)

Remove protection group members

After a protection group is created, you might determine that some or all of the data sources in the protection group no longer need to be protected. To stop protecting data, remove the members that you no longer want to protect from the protection group. When the member is removed, System Center 2012 – Data Protection Manager (DPM) displays its status as "Inactive protection."

To delete protected data of any data source, you must remove inactive protection, which you can do by deleting the replica or expiring the data on the associated tapes. This frees up disk space and tapes for use by other protection groups.

To delete a protection group altogether, you must remove all the members in the protection group. Removing all members automatically deletes the protection group.

To remove a protection group member from protection

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| 1. In DPM Administrator Console, go to the Protection view.  2. In the display pane, select the protection group member that you want to remove.  Note  You can select multiple members and remove them at the same time.  3. Click Stop protection on the tool ribbon.  4. In the Stop Protection dialog box, choose whether you want to retain the protected data or delete it.  Note  To stop protection on co-located data sources, see [Stopping Protection for Co-Located Data](#z7b6d6b95e8424ee7ad0c2e9148d94d12)  Click Retain Protected Data to retain the replica on disk with associated recovery points and tapes for the retention range. These can be deleted later.  Click Delete protected data to delete the replica on disk and expire data on tapes. The tapes remain available for other protection groups.  5. Verify that you want to remove the members displayed on the Replica on Disk tab. If you decide not to remove the member, click Cancel at the bottom of the dialog box.  6. After you click Stop Protection, you cannot cancel this action. DPM displays "Inactive replica available" as the status of this member. |

To remove inactive protection for a protection group member

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| 1. In DPM Administrator Console, go to the Protection view.  2. In the display pane, select the protection group member for which you want to remove inactive protection.  Note  You can select multiple members and remove them at the same time.  3. Click Remove inactive protection from the tool ribbon.  4. To delete the replica on disk, in the Delete Inactive Protection dialog box, you must select Delete replica on disk check box.  5. Optionally select Expire the data on the tapes. The data for the selected inactive protection group members is marked for expiration. The tapes will not be marked as free until all other data has been expired.  6. Click OK. |

To remove a protection group member by using DPM Management Shell

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|  Use the following syntax to remove a member from a protection group:  Remove-ChildDatasource -ChildDatasource <ProtectableObject[]> -ProtectionGroup <ProtectionGroup> [-PassThru] [-KeepDiskData]  For more information, type "Get-Help Remove-ChildDatasource -detailed" in DPM Management Shell.  For technical information, type "Get-Help Remove-ChildDatasource-full" in DPM Management Shell. |

See Also

[Add members to a protection group](#zef05b302e77941fc9455845f580b81e0)

[Create a protection group](#z2ce480379d6e43a0b3accb3bb429dabd)

[Delete a protection group](#z5b29da2c223a4e48b10b87cd9efa018b)

How to Install DPM Management Shell

[What Is a protection group?](#z40eb3915f2bc4526a7c9a6c4997a5bed)

[Co-Locating Data on Disk](#ze76c5e6990c54d2caa13c96d78c8c418)

Rename a protection group

You can use the following procedure to rename a protection group in System Center 2012 – Data Protection Manager (DPM). Changing the name of a protection group has no impact on your protection configuration.

To rename a protection group

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| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. In the display pane, select the protection group that you want to rename.  3. In the Actions pane, click Modify protection group. This starts the Modify Group Wizard.  4. Click Next.  5. On the Select Data Protection Method screen, in the Protection group name field, type the new name of the protection group.  6. Click Next until you exit the wizard.  The name change takes effect immediately. |

To rename a protection group using DPM Management Shell

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|  Use the following syntax to retrieve the protection group:  Get-ProtectionGroup [-DPMServerName] <String> [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to make the protection group modifiable:  Get-ModifiableProtectionGroup [-ProtectionGroup] <ProtectionGroup>[-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to rename the protection group:  Rename-ProtectionGroup [-ProtectionGroup] <ProtectionGroup>[-NewName] <String> [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to save the changes to the protection group:  Set-ProtectionGroup [-ProtectionGroup] <ProtectionGroup> [-Async] [-TranslateDSList <Datasource[]>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Rename-ProtectionGroup -detailed" in DPM Management Shell.  For technical information, type "Get-Help Rename-ProtectionGroup -full" in DPM Management Shell. |

See Also

[Create a protection group](#z2ce480379d6e43a0b3accb3bb429dabd)

[Working with Protection Groups](#za2e746db05944b45aec0796b5321e919)

Modify protection options

When you create a protection group, you set protection options or accept the default settings for synchronization, recovery points, consistency checks, and network performance. After you create a protection group, you can modify these settings, as needed, to better meet your data protection requirements and optimize network performance.

Note

You can set data co-location only one time through the Create New Protection Group Wizard. You cannot modify it in the Review Disk Allocation page of the Modify Group wizard.

Note

If you are modifying protection for Exchange Server Standby Continuous Replication (SCR), on the Specify Short-Term Goals page of the Modify Group wizard, you can only select Express full backups.

The following procedures provide steps to set synchronization options and to perform a consistency check. For information about how to optimize performance using network bandwidth usage throttling, on-the-wire compression, and specifying start times for synchronization jobs, see [Optimizing Performance](#zc8f9df039b9d4841bd8c3002288823b2).

To set synchronization options

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| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. In the display pane, select the protection group for which you want to set synchronization options.  3. In the Actions pane, click Modify protection group. This starts the Modify Protection Wizard.  4. Select group members, and click Next.  5. Select the data protection method and click Next.  6. On the Select Short-Term Objectives page, select the synchronization frequency.  Important  If you are protecting computers in a time zone that is different from that of the DPM server, the times specified in the Modify Protection Options dialog box are protected computer times.  7. On the Specify Long-Term Objectives page, specify long-term recovery goals for protection.  8. On the Select Library and Tape Details page, specify tape and library details and click Next.  9. On the Summary page, click Update Group.  10. Click Close to exit the wizard.  Note  If DPM displays a Replica inconsistent error, you should perform a consistency check. |

To perform a consistency check

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| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. In the Display pane, select the protection group member for which you want to perform a consistency check.  3. In the Actions pane, click Perform consistency check.  4. In the dialog that notifies you that a consistency check is a lengthy operation, click OK. |

To make a protection group modifiable using DPM Management Shell

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|  Use the following syntax to retrieve a protection group:  Get-ProtectionGroup [-DPMServerName] <String> [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to make the retrieved protection group modifiable:  Get-ModifiableProtectionGroup [-ProtectionGroup] <ProtectionGroup> [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Get-ModifiableProtectionGroup -detailed" in DPM Management Shell.  For technical information, type "Get-Help Get-ModifiableProtectionGroup -full" in DPM Management Shell. |

To set synchronization options (policy schedule) using DPM Management Shell

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|  Use the following syntax to retrieve policy schedule:  Get-PolicySchedule [-ProtectionGroup] <ProtectionGroup> -OffsetSchedule [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  Get-PolicySchedule [-ProtectionGroup] <ProtectionGroup> -ShortTerm [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  Get-PolicySchedule [-ProtectionGroup] <ProtectionGroup> -LongTerm [-Verbose] [-Debug] [-ErrorAction <ActionPreference>][-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to set the policy schedule:  Set-PolicySchedule [-ProtectionGroup] <ProtectionGroup> [-Schedule] <Schedule> [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  Set-PolicySchedule [-ProtectionGroup] <ProtectionGroup> [-OffsetInMinutes] <Int32> [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Set-PolicySchedule -detailed" in DPM Management Shell.  For technical information, type "Get-Help Set-PolicySchedule -full" in DPM Management Shell. |

To set synchronization options (policy objective) using DPM Management Shell

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|  Use the following syntax to retrieve the policy objective:  Get-PolicyObjective [-ProtectionGroup] <ProtectionGroup> -LongTerm [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  Get-PolicyObjective [-ProtectionGroup] <ProtectionGroup> -ShortTerm [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following sybtax to set the policy objective:  Set-PolicyObjective [-ProtectionGroup] <ProtectionGroup> [-RetentionRangeInDays] <Int32> [[-SynchronizationFrequency] <Int32>] [-BeforeRecoveryPoint] [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  Set-PolicyObjective [-ProtectionGroup] <ProtectionGroup> [-RetentionRangeInWeeks] <Int32> [-ShortTermBackupFrequency] <BackupFrequency> [-CreateIncrementals] [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable<String>] [-OutVariable <String>] [-OutBuffer <Int32>]  Set-PolicyObjective [-ProtectionGroup] <ProtectionGroup> [-RetentionRange] <RetentionRange> [-LongTermBackupFrequency] <BackupFrequency> [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  Set-PolicyObjective [-ProtectionGroup] <ProtectionGroup> [-RetentionRangeList] <RetentionRange[]> [-FrequencyList] <Int32[]> [-GenerationList] <GenerationType[]> [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Set-PolicyObjective -detailed" in DPM Management Shell.  For technical information, type "Get-Help Set-PolicyObjective -full" in DPM Management Shell. |

To perform a consistency check using DPM Management Shell

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|  Use the following syntax to perform a consistency check:  Start-DatasourceConsistencyCheck [-Datasource] <Datasource>[-HeavyWeight] [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>][-OutBuffer <Int32>]  For more information, type "Get-Help Start-DatasourceConsistencyCheck -detailed" in DPM Management Shell.  For technical information, type "Get-Help Start-DatasourceConsistencyCheck -full" in DPM Management Shell. |

See Also

[Optimizing Performance](#zc8f9df039b9d4841bd8c3002288823b2)

[Consistency check](#z86ba2f15527a417aa8c9760b5ae3f976)

What Is a Recovery Point?

[Synchronization](#zdc357ffd0c6d40d897c1310f87bc17e1)

[Working with Protection Groups](#za2e746db05944b45aec0796b5321e919)

[Co-Locating Data](#z21d59a72e7f647bcab926763b2bad56b)

Get a list of protection groups

System Center 2012 – Data Protection Manager (DPM) provides a way for you to list all protection groups and their status.

To list protection groups

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| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. In the Display pane, in the Group by field, select Protection Group.  3. DPM displays all protection groups and their status. To group by computer, in the Display pane, in the Group by field, select Computer. |

To list protection groups by using DPM Management Shell

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|  Use the following syntax to list all the protection groups:  Get-ProtectionGroup [-DPMServerName] <String> [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Get-ProtectionGroup -detailed" in DPM Management Shell.  For technical information, type "Get-Help Get-ProtectionGroup -full" in DPM Management Shell. |

See Also

How to Install DPM Management Shell

[What Is a protection group?](#z40eb3915f2bc4526a7c9a6c4997a5bed)

[Working with Protection Groups](#za2e746db05944b45aec0796b5321e919)

Protect clustered resources

Loosely defined, a cluster is a group of machines that collaborate to provide highly available services to clients. The machines that comprise the cluster maintain their identity, but some level of abstraction is provided to clients of the service.

For example, a clustered Windows file server enables access to clustered file shares through a Common Internet File System. When a node fails, another node takes over, providing continued shares’ access to clients with some level of transparency.

System Center 2012 – Data Protection Manager (DPM) provides support for clustered resources on a network.

Important

You must install a protection agent on all nodes of a cluster to support cluster protection. When you enable or disable a protection agent for a node on a cluster, you must enable or disable the agents for all nodes of the cluster.

The following procedure shows you how to configure protection for clustered resources.

To protect clustered resources

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| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. In the Actions pane, click Create a protection group.  3. In the Create New Protection dialog box, in the Available members pane, choose the data you want to protect by selecting the check boxes.  Note  Clusters are listed in the Available members pane. You might need to click the plus sign (+) to expand the cluster.  4. Click Next.  5. Complete the Create New Protection Group Wizard.  6. On the Summary page, click Create Group. |

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Working with Protection Groups](#za2e746db05944b45aec0796b5321e919)

View tapes associated with a protection group

If you are using tape-based protection, you can view the tapes associated with specific protection groups. The following procedures show you how to get a list of tapes.

To view tapes associated with a protection group

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| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. In the display pane, select the protection group for which you want to display associated tapes.  3. In the Action pane, click View tape list.  DPM displays a View Tape List dialog box with the name of the protection group and tape details, including associated label, bar code, and library.  4. Click Close to close the View Tape List dialog box. |

To view tapes associated with a protection group using DPM Management Shell

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|  Use the following syntax to view tapes associated with a protection group:  Get-Tape [-ProtectionGroup] <ProtectionGroup[]> [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Get-Tape -detailed" in DPM Management Shell.  For technical information, type "Get-Help Get-Tape -full" in DPM Management Shell. |

See Also

Managing Tapes

Stop protection for a protection group

You might decide that you no longer need to protect a specific protection group in System Center 2012 – Data Protection Manager (DPM). When you stop protection of a protection group, DPM automatically deletes the group.

To stop protecting a protection group

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| 1. In DPM Administrator Console, on the navigation bar click, Protection.  2. In the display pane, select the protection group to stop protecting.  3. In the Actions pane, click Stop protection of group. The Stop Protection dialog box appears.  Note  To stop protection on co-located data sources, see [Stopping Protection for Co-Located Data](#z7b6d6b95e8424ee7ad0c2e9148d94d12).  4. Choose whether to retain or delete protected data.  Click Retain protected data to retain the replica on disk with associated recovery points and tapes for the retention range.  Click Delete protected data to delete the replica on disk and expire the data on tapes.  Note  When you select Delete protected data, tapes become free for use by other protection groups.  5. Clear the Delete replica on disk check box if you do not want to delete the replica.  6. Clear the Expire all the datasets in the tapes check box to mark the tapes as free when they are online.  7. Click Stop Protection. |

See Also

[Working with Protection Groups](#za2e746db05944b45aec0796b5321e919)

[Co-Locating Data on Disk](#ze76c5e6990c54d2caa13c96d78c8c418)

Exclude data sources from a protection group

System Center 2012 – Data Protection Manager (DPM) allows you to create a protection group for application or file data and exclude specific file data sources from protection. You can choose to exclude data sources that do not change or that are no longer current. The following procedures show you how to exclude data sources from a protection group.

To exclude data sources from a protection group

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| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. On the Actions menu, click Create protection group. This launches the Create New Protection Group Wizard.  3. To choose the data to protect, on the Select Group Members page, in the Available Members pane, select the check boxes that correspond to the data.  4. To exclude a folder, expand the directory structure and clear the check box next to the folder.  5. To exclude specific file types from protection, in the Selected Members pane, click Exclude Files.  6. In the Exclude File Types dialog box, type the file name extensions you want to exclude and click OK.  Note  To separate multiple file types, use a comma with no space; for example, .mp3,.mpeg,.avi  7. When you complete the wizard, click Create Group.  Note  To exclude data sources or file types from a protection group after the protection group has been created, on the Actions menu, click Modify protection group to launch the wizard, and then exclude data sources and file types on the Select Group Members page. |

To remove data sources using DPM Management Shell

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|  Use the following syntax to retrieve a data source from a protection group:  Get-ChildDatasource [-ChildDatasource] <ProtectableObject> [[-ProtectionGroup] <ProtectionGroup>] [-Inquire] [-Async] [-Tag <Object>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to remove a data source from a protection group:  Remove-ChildDatasource [-ProtectionGroup] <Protection Group> [-ChildDatasource] <ProtectableObject> [-KeepDiskData] [-PassThru] [<CommonParameters>]  For more information, type "Get-Help Remove-ChildDatasource -detailed" in DPM Management Shell.  For technical information, type "Get-Help Remove-ChildDatasource-full" in DPM Management Shell. |

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Working with Protection Groups](#za2e746db05944b45aec0796b5321e919)

Compress data in a protection group

Compressing data for tape can result in significant savings in time, hardware, and performance. By compressing data, you are able to put more data on tape and use fewer tape drives. System Center 2012 – Data Protection Manager (DPM) supports compressing data in protection groups on tape for long-term and short-term protection. The following procedure shows you how to compress data in a protection group.

Note

DPM does not support compression if you choose to encrypt data in a protection group.

To compress data in a protection group

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| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. On the Actions menu, click Create protection group. This starts the Create New Protection Group Wizard.  3. On the Welcome to the New Protection Group Wizard page, click Next.  Note  You can choose not to display the Welcome page by selecting the Do not show this Welcome page again check box.  4. Select the members of the protection group by selecting the check boxes in the Available members pane, and click Next.  5. Select the data protection method and click Next.  6. Select short-term objectives for the protection group, and click Next.  7. Review disk allocation and click Next. You can also modify the disk space allocated in protected computers by clicking Modify.  8. Select long-term protection goals and a backup schedule for the protection group, and click Next.  9. On the Select Tape and Library Details page, specify details about the library, drives allocated, and copy library you would like to use for backup.  10. In the Tape options for long-term protection pane, click Compress data and then click Next.  11. Choose a replica creation method for the protection group, and click Next.  12. On the Summary page, click Create Group.  Note  If you want to compress data in a protection group that has already been created, in DPM Administrator Console, click Protection on the navigation bar. Select a protection group. Then on the Actions menu, click Modify protection group. Follow the Modify Protection Group Wizard, and on the Select Tape and Library Details page, click Compress data. |

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Working with Protection Groups](#za2e746db05944b45aec0796b5321e919)

Remove inactive protection for group members

After you have removed a member from protection and chosen to retain or delete protected data, System Center 2012 – Data Protection Manager (DPM) displays the protection status as "Inactive Replica Available." You can remove inactive protection by deleting the replica and, if tape protection was available, by expiring the recovery points on the associated tapes. This frees up disk space and tapes for use by other protection groups. The following procedure shows you how to remove inactive protection for group members.

Note

For co-located data sources, see [Co-Locating Data](#z21d59a72e7f647bcab926763b2bad56b).

To remove inactive protection

|  |
| --- |
| 1. In DPM Administrator Console, go to the Protection tab.  2. In the display pane, select the group member for which you want to remove inactive protection.  3. Click Remove inactive protection on the tool ribbon.  4. Select whether you want to delete the replica on disk or expire the recovery points on tape.  Note  The tapes are not marked free until all other data on the tapes is expired.  5. On the Tasks tab, click Close. |

See Also

[Create a protection group](#z2ce480379d6e43a0b3accb3bb429dabd)

[Remove protection group members](#zb51a05876bd143cfa4dd59f0ddd4c5eb)

[Working with Protection Groups](#za2e746db05944b45aec0796b5321e919)

Encrypt data in a protection group

One of the benefits of storing backups on tape is portability. However, if the tapes get in the wrong hands, data security could be compromised. System Center 2012 – Data Protection Manager (DPM) supports encrypting data on tape for long-term protection. The following procedure shows you how to encrypt data that will be backed up on tape.

To encrypt data in a protection group

|  |
| --- |
| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. On the Actions menu, click Create protection group. This starts the Create New Protection Group Wizard.  3. On the Welcome to the New Protection Group Wizard, click Next.  Note  You can choose not to display the Welcome screen by selecting the Do not show this Welcome page again check box.  4. Select the members of the protection group by selecting the check boxes in the Available members pane, and then click Next.  5. Select the data protection method, and then click Next.  6. Select short-term goals for the protection group, and then click Next.  7. Review the storage pool disk space allocated for this protection group. You can also modify the size of the replica volume and recovery point volume by clicking Modify.  8. Specify long-term goals and a backup schedule for the protection group, and then click Next.  9. On the Select Tape and Library Details page, specify details about the tape and library that you would like to use for backup.  10. In the Tape options for long-term protection pane, click Encrypt data.  Note  A valid encryption certificate must be available on the DPM server to support this long-term protection option.  11. Click Next.  12. Choose a replica creation method for the protection group, and then click Next.  13. On the Summary page, click Optimize performance to optimize performance for the protection group, and then click Create Group.  Note  If you want to encrypt data in a protection group that has already been created, in DPM Administrator Console, on the navigation bar, click Protection. Select a protection group. Then, on the Actions menu, click Modify protection group. Follow the Modify Protection Group Wizard, and on the Select Tape and Library Details page, click Encrypt data. |

See Also

[Create a protection group](#z2ce480379d6e43a0b3accb3bb429dabd)

[Create self-signed certificates for successful encryptions](#zdc826f5fc3434061a3f1f9b324e0afd9)

[Import certificates into DPMBackupStore](#zc113010d154f49408787be2e6b840211)

[Install/remove certificates from a certification authority](#z6d2c826a48a04d0d86c8ba21eb38638a)

Managing Tapes

[Optimizing Performance](#zc8f9df039b9d4841bd8c3002288823b2)

[What Are certificates?](#zd3ba6c3d2f124415b475849e1cb67c1f)

What Are certificates?

Digital certificates are electronic credentials that are used to certify the online identities of individuals, computers, and other entities on a network. Digital certificates function similarly to identification cards such as passports and drivers’ licenses. They are issued by certification authorities (CAs) that must validate the identity of the certificate holder, both before the certificate is issued and when the certificate is used. Common uses include business scenarios requiring authentication, encryption, and digital signing.

System Center 2012 – Data Protection Manager (DPM) supports the following types of certificates for media encryption:

 Self-signed certificates

 Imported certificates from certification authorities

In addition, DPM supports backup and recovery of certificates.

Self-signed certificates

Self-signed certificates are not signed by a certification authority. These certificates ensure that encrypted Web connections are in place; however, they do not guarantee the identity of the organization that generated the certificate. Self-signed certificates are useful if the ability to encrypt data is more important than the ability to identify the issuing organization.

Imported certificates

Certification authority (CA) certificates are certificates that are issued by a CA to itself or to a second CA for the purpose of creating a defined relationship between the two CAs.

A certificate that is issued by a CA to itself is referred to as a trusted root certificate, because it is intended to establish a point of ultimate trust for a CA hierarchy.

After the trusted root has been established, it can be used to authorize subordinate CAs to issue certificates on its behalf.

Although the relationship between CAs is most commonly hierarchical, CA certificates can also be used to establish trust relationships between CAs in two different public key infrastructure (PKI) hierarchies.

In all of these cases, the CA certificate is critical to defining the certificate path and usage restrictions for all end entity certificates issued for use in the PKI.

See Also

[Import certificates into DPMBackupStore](#zc113010d154f49408787be2e6b840211)

[Install/remove certificates from a certification authority](#z6d2c826a48a04d0d86c8ba21eb38638a)

[Create self-signed certificates for successful encryptions](#zdc826f5fc3434061a3f1f9b324e0afd9)

Create self-signed certificates for successful encryptions

System Center 2012 – Data Protection Manager (DPM) supports two types of certificates to successfully encrypt data at a protection group level: self-signed certificates and certificates imported from a certification authority (CA). You can create a self-signed certificate using makecert.exe.

Important

You should use a certificate store to securely store your certificates. The .snk files used by this tool store private keys in an unprotected manner. When you create or import a .snk file, you should be careful to secure it during use and remove it when you are done.

SSL server certificates for Internet Information Services (IIS) are stored in the "Personal" ("My") certificate store of the "computer account" ("localMachine"). The "Certificates" snap-in of the Microsoft Management Console (mmc.exe) must be used to manage these certificates. The certificate management window (accessible from "Internet Properties" / "Content" / "Certificates" or from "Control Panel" / "Users and Passwords" / "Advanced" / "Certificates") cannot be used.

To create a self-signed certificate

|  |
| --- |
|  See [Internet Information Services (IIS) Server Certificate Installation Instructions](http://go.microsoft.com/fwlink/?LinkId=92669). |

To import self-signed certificates into DPMBackupStore Using Makecert.exe

|  |
| --- |
|  Type the following command  Makecert.exe -r -n "CN=MyCertificate" -ss DPMBackupStore -sr localmachine -sky exchange -sp "Microsoft RSA SChannel Cryptographic Provider" -sy 12 -e <expiry date in mm/dd/yyformat> |

See Also

[Import certificates into DPMBackupStore](#zc113010d154f49408787be2e6b840211)

[What Are certificates?](#zd3ba6c3d2f124415b475849e1cb67c1f)

Install/remove certificates from a certification authority

System Center 2012 – Data Protection Manager (DPM) supports two types of certificates to successfully encrypt data at a protection group level: self-signed certificates and certificates imported from a certification authority (CA). Click the link in the following procedure to get information about how to install and remove trusted certificates.

Note

SSL server certificates for Internet Information Services (IIS) are stored in the "Personal" ("My") certificate store of the "computer account" ("localMachine"). The "Certificates" snap-in of the Microsoft Management Console (mmc.exe) must be used to manage these certificates. The certificate management window (accessible from "Internet Properties" / "Content" / "Certificates" or from "Control Panel" / "Users and Passwords" / "Advanced" / "Certificates") cannot be used.

To install and remove trusted certificates

|  |
| --- |
|  See "Installing and Removing Trusted Certificates" in [Chapter 6. Digital Certificates](http://go.microsoft.com/fwlink/?LinkId=92560). |

See Also

[Create self-signed certificates for successful encryptions](#zdc826f5fc3434061a3f1f9b324e0afd9)

[Import certificates into DPMBackupStore](#zc113010d154f49408787be2e6b840211)

[What Are certificates?](#zd3ba6c3d2f124415b475849e1cb67c1f)

Import certificates into DPMBackupStore

Before you can use encryption in System Center 2012 – Data Protection Manager (DPM), you need to do the following:

 Import certificates from a CA or create a self-signed certificate

 Manage your account in Microsoft Management Console (MMC)

 Import certificates into DPMBackupStore

When you import a certificate, you copy the certificate from a file that uses a standard certificate storage format to a certificate store for your user account or your computer account.

The following procedures describe how to manage your account in MMC and import certificates into the DPM certificate store, DPMBackupStore.

To manage your account in MMC

|  |
| --- |
|  See [Manage Certificates for Your User Account](http://go.microsoft.com/fwlink/?LinkId=92788). |

To import certificates into DPMBackupStore

|  |
| --- |
| 1. In MMC, open the Certificates snap-in.  2. In the console tree, click DPMBackupStore.  3. On the Action menu, point to All Tasks, and then click Import to start the Certificate Import Wizard.  4. Click Next.  5. Type the name of the file that contains the certificate to be imported, or click Browse and navigate to the file.  Certificates can be stored in several different file formats. The most secure format is Public-Key Cryptography Standard (PKCS) #12, an encryption format that requires a password to encrypt the private key. For optimum security, send certificates using this format.  If the certificate file is in a format other than PKCS #12, skip to step 8.  If the certificate file is in the PKCS #12 format, do the following:  a. In the Password box, type the password used to encrypt the private key. You must have access to the password that was originally used to secure the file.  b. (Optional) If you want to be able to use strong private key protection, select the Enable strong private key protection check box, if available.  c. (Optional) If you want to back up or transport your keys at a later time, select the Mark key as exportable check box.  6. Click Next.  7. In the Certificate Store dialog box, select Place all certificates in the following store, click Browse, and select DPMBackupStore.  8. Click Next, and then click Finish.  Note  The file from which you import certificates remains intact after you have imported the certificates. You can use Windows Explorer to delete the file if it is no longer needed. |

To import self-signed certificates into DPMBackupStore Using Makecert.exe

|  |
| --- |
|  Type the following command  Makecert.exe -r -n "CN=MyCertificate" -ss DPMBackupStore -sr localmachine -sky exchange -sp "Microsoft RSA SChannel Cryptographic Provider" -sy 12 -e <expiry date in mm/dd/yyformat> |

See Also

[Install/remove certificates from a certification authority](#z6d2c826a48a04d0d86c8ba21eb38638a)

[What Are certificates?](#zd3ba6c3d2f124415b475849e1cb67c1f)

Protect Data

One of the primary purposes of System Center 2012 – Data Protection Manager (DPM) is to protect valuable data assets from possible loss or corruption. With DPM, protecting data is easy and recovering protected data is intuitive and fast.

In this section

[How does data protection work?](#z602d931d45c148c2a25e748ee6b2aa05)

[Types of backups DPM supports](#z03ce626dcb7e4c238c001c141980f8bc)

[Retention range](#z19718ee83c6f4aa3a9b7cf6948ce9e9c)

[Protection policy](#zf870cd9cfe1c4e03a55a008f53d9110e)

[Express full backup](#z79395eabb02d4c8cbea21ef2fb602cda)

[Auto discovery](#zaa3ddbd6f1574e219864657ed4ecec75)

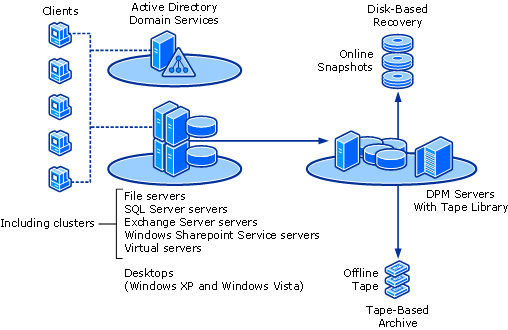
[Work with replicas](#zbb34d724c78f4a59ad25ac80112dde85)

How does data protection work?

System Center 2012 – Data Protection Manager (DPM) helps you manage the process of protecting and recovering data on the application servers, file servers, and workstations in your network. This topic describes the high-level steps you need to perform to successfully protect and recover data in the DPM environment.

Protecting data

The DPM protection process involves creating and maintaining a full replica of the protected data and regularly creating recovery points of the synchronized replica. The replica serves as a full backup of the protected data. The recovery points allow you to recover previous versions of the protected data. The following illustration shows the protection process.



Retention range is always capped at 64 days whether DPM is protecting a file server, a workstation, or an application server. The maximum number of recovery points for each data source type are provided in the following table.

|  |  |
| --- | --- |
| Type of data source | Maximum number of disk-based recovery points |
| Files | 64 spread over a maximum of 448 days. |
| Exchange Server | Maximum of 96 per day. Express full backups spread over a maximum of 448 days. |
| SQL Server | Maximum of 96 per day. 512 Express full backups spread over a maximum of 448 days. |
| Windows SharePoint Services | 512 spread over a maximum of 448 days. |
| Virtual Server | 512 spread over a maximum of 448 days. |
| Hyper-V | 512 spread over a maximum of 448 days. |

Recovering data

The DPM recovery process involves choosing a previous version of the data source from the stored recovery points on the DPM server, and then restoring a copy of the selected data to its point of origin or to an alternate location.

See Also

[What Is a protection group?](#z40eb3915f2bc4526a7c9a6c4997a5bed)

What Is a Recovery Point?

[Understand replicas](#z7e526446900940e3a853d5d60551e80d)

[Synchronization](#zdc357ffd0c6d40d897c1310f87bc17e1)

Types of backups DPM supports

System Center 2012 – Data Protection Manager (DPM) supports a variety of backup scenarios, including the following:

 Disk-based data protection and recovery.

 Tape-based backup and archive solutions.

To view the table that shows the data sources that DPM protects and the level of data that you can recover using DPM, see [What Is a protection group?](#z40eb3915f2bc4526a7c9a6c4997a5bed)

Disk-based and tape-based support

With DPM data protection, you can use disk-based storage, tape-based storage, or both.

Disk-based storage, also called D2D (disk-to-disk), is a type of backup in which data from one computer is stored on the hard disk of another computer. This contrasts with the more traditional method of backing up data from one computer to a storage media such as tape, also called D2T (disk-to-tape). For extra protection, the two methods can be combined in a D2D2T (disk-to-disk-to-tape) configuration, which provides the rapid recovery benefits of disk-based storage in the short term and archive storage for critical data using tape-based storage in the long term.

See Also

[Managing Disks](#z06f6a92c2dc94cac98d9f04c2330d0e3)

[Managing Tapes](#zebee9a7dd5ac46cba8118e0379825881)

Retention range

A retention range is the duration of time for which the data is available for recovery. System Center 2012 – Data Protection Manager (DPM) retains recovery points for the duration that is specified in the retention range. Any day that the replica is not consistent does not count toward the retention range.

When DPM protection is stopped temporarily because the replica is inconsistent, DPM does not delete expired recovery points until protection resumes. For example, if you specify a retention range of 10 days, on day 1, recovery points are created. On day 2, the replica becomes inconsistent. On day 3, the scheduled consistency check runs and the replica is made consistent. Because the replica was inconsistent for one day, the recovery points from day 1 are not deleted until after day 11.

However, if disk co-location is enabled, then the recovery points of the data sources whose protection is stopped will be removed according to the retention range of its protection group. This is because the replica volume on which that data source resides is shared by other data sources. For example, if you specify a retention range of 10 days, on day 1, recovery points are created. On day 2, the replica of one of the data sources, for example, DS1, becomes inconsistent while other data sources remain consistent. On day 3, the scheduled consistency check runs and the replica is made consistent. Even if no recovery points are created for DS1 from day 1, the recovery points for other data sources sharing the same replica volume are successfully created. Therefore, the recovery point for DS1 is deleted after Day 10.

Retention range for file data

For file data, using the Create New Protection Group Wizard, you can select a retention range between 1 and 64 days for short-term disk-based protection, up to 12 weeks for short-term tape-based protection, and up to 99 years for long-term tape-based protection. DPM can store a maximum of 64 recovery points for each file member of a protection group.

For example, if you select to synchronize before each recovery point, schedule 6 recovery points daily, and set a retention range of 10 days, recovery points for the files in that protection group never exceed 64. However, if you choose a combination of settings that exceeds the limit of 64 recovery points, DPM warns you during the configuration process so that you can modify your selections; you cannot configure a protection configuration for files that exceeds the 64-recovery-point limit.

Retention range for application data

For application servers, you can use the Create New Protection Group Wizard to select a retention range between 1 and 64 days for short-term disk-based protection, up to 12 weeks for short-term tape-based protection, and up to 99 years for long-term tape-based protection.

For example, if you select to synchronize every 15 minutes and you set a retention range of 10 days, those recovery goals result in a protection plan that maintains 960 recovery points for application data in that protection group after the initial 10 days of data protection.

See Also

[Modify protection options](#za195e78472b7489882c5255dc40b4b6f)

What Is a Recovery Point?

Understanding Data Protection

[Co-Locating Data](#z21d59a72e7f647bcab926763b2bad56b)

Protection policy

Based on the recovery goals that you specify for a protection group, System Center 2012 – Data Protection Manager (DPM) configures the protection policy, or schedule of jobs, for that protection group. The following are examples of recovery goals:

 “Lose no more than 1 hour of production data.”

 “Provide me with a retention range of 30 days.”

 “Make data available for recovery for 7 years.”

 “Tell me when the data on these tapes expires.”

 “I need faster recovery times for applications.”

Your recovery goals quantify your organization's data protection requirements. In DPM, the recovery goals are defined by the configuration of retention range, data loss tolerance, and recovery point schedule. DPM provides default settings for the recovery goals; however, you can modify each or all of the settings.

The retention range defines how long you need the backed-up data available. For example, do you need data from today to be available a week from now? Two weeks from now? A year from now?

Data loss tolerance is the maximum amount of data loss, measured in time, that is acceptable to business requirements, and it determines how often DPM should synchronize with the protected computer by collecting data changes from the protected computer. You can change the synchronization frequency to any interval between 15 minutes and 24 hours. You can also select to synchronize just before a recovery point is created, rather than on a specified time schedule.

The recovery point schedule establishes how many recovery points of this protection group should be created. For file protection, you select the days and times for which you want recovery points created. For application data protection, the synchronization frequency determines the recovery point schedule.

The combination of recovery points, synchronization, and retention range results in a protection plan—that is, a schedule of jobs to achieve your recovery goals.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Protect Data](#z163f7ad369b44245aa33fc14d3ca509f)

Express full backup

An express full backup is a type of synchronization in which the protection agent transfers a snapshot of all blocks that have changed since the previous express full backup (also since the most recent consistency check performed or the initial replica creation for the first express full backup) and updates the replica to include the changed blocks. The impact of an express full backup operation on performance and time is expected to be less than the impact of a full backup because System Center 2012 – Data Protection Manager (DPM) transfers only the blocks changed since the last express full backup.

Note

The express full backup uses DPM filter technology to identify the changed blocks instead of requiring DPM to read all the data or use checksums. This reduces the performance load on the protected computer significantly.

See Also

[How DPM Operations Affect Performance](http://go.microsoft.com/fwlink/p/?LinkId=227037)

[Managing Performance](http://go.microsoft.com/fwlink/p/?LinkID=226341)

Auto discovery

Once each day, System Center 2012 – Data Protection Manager (DPM) queries Active Directory Domain Services to discover new computers. This process is referred to as auto discovery.

Note

Auto discovery is limited to a DPM server's domain.

DPM lists the new computers next time when you open either the Protection Agent Installation Wizard or the Create New Protection Group Wizard for client computers. To start protecting data on a new computer, install a protection agent on the computer and then add the data sources to a new or existing protection group.

By default, auto discovery runs at 1:00 A.M. each day. You can modify the auto discovery schedule to better accommodate your network traffic flow or other requirements. For more information, see [How to Modify the Auto Discovery Schedule](#z5e994826df2544d09babedfde6f7fd31).

See Also

[Create a protection group](#z2ce480379d6e43a0b3accb3bb429dabd)

[How to Modify the Auto Discovery Schedule](#z5e994826df2544d09babedfde6f7fd31)

[Protection Agent Installation Wizard](#zad9b741d09a0402aad598d6f1d2128b2)

Work with replicas

In System Center 2012 – Data Protection Manager (DPM), a replica is a complete copy of protected data residing a single volume on the DPM server. A replica is created for each protected data source after it is added to its protection group. With data co-location, multiple data sources can have their replicas residing on the same replica volume.

As you monitor your data protection activities, you might need to modify synchronization frequency to better accommodate your data change activity, ensure that your replicas are consistent with their data sources, and delete replicas that are no longer needed. Having a replica that represents your live data provides the foundation for being able to both protect your data and recover your data.

In this section

[Understand replicas](#z7e526446900940e3a853d5d60551e80d)

[Synchronization](#zdc357ffd0c6d40d897c1310f87bc17e1)

[Consistency check](#z86ba2f15527a417aa8c9760b5ae3f976)

[Synchronize a replica](#za347454316f5487b83931eaca5050d80)

[Delete a replica](#z9a4b2ccb791f4c8c95f564392d067ec4)

[How to Manually Create a Replica](#z92e292efe73e4ac8ae63c6fff49ae22c)

See Also

What Is a Recovery Point?

Understand replicas

In System Center 2012 – Data Protection Manager (DPM), a replica is a complete copy of protected data residing a single volume on the DPM server. A replica is created for each protected data source after it is added to its protection group. With co-location, multiple data sources can have their replicas residing on the same replica volume. A replica contains all the properties of the volume, including local recovery point settings, security settings, and sharing.

Note

When you protect a data source that contains a mount point, the mount point itself is not replicated; you must manually re-create the mount point when you recover the data.

Before DPM can start protecting the data sources in a protection group, a replica of the data must be created. After a replica is created for each protected volume, changes to the protected data are transferred to DPM incrementally through synchronization, according to a set schedule.

To create a replica on the DPM server, you can have DPM copy the data from the protected computer over the network or you can manually create a replica from a tape backup or other removable storage medium. Replicating the data over the network requires no intervention, but it can take several hours, depending on network bandwidth and the data size. To minimize the impact on network bandwidth, you can schedule replication for a time when network traffic is low.

Note

If you want to replicate the data over a wide area network (WAN), to avoid loading the WAN during work hours, use the network bandwidth usage throttling settings in DPM.

If your data is backed up on tape, you can manually create a replica on the DPM server from the tape. This method does not affect network bandwidth, and it can save time if you are transferring large amounts of data. However, you must manually copy the data to the DPM server and then manually synchronize the replica with a consistency check before scheduled synchronization and recovery point jobs can succeed. For more information, see [Synchronize a replica](#za347454316f5487b83931eaca5050d80).

See Also

[How to Manually Create a Replica](#z92e292efe73e4ac8ae63c6fff49ae22c)

[Synchronize a replica](#za347454316f5487b83931eaca5050d80)

[Consistency check](#z86ba2f15527a417aa8c9760b5ae3f976)

What Is a Recovery Point?

[Synchronization](#zdc357ffd0c6d40d897c1310f87bc17e1)

Synchronization

Synchronization is the process by which System Center 2012 – Data Protection Manager (DPM) transfers data changes from a protected computer to a DPM server and then applies the changes to the replica of the protected data. DPM relies on synchronization to keep replicas synchronized with the data on the protected computers.

Synchronization frequency

You can select a synchronization frequency interval of anywhere from 15 minutes to 24 hours. You can also select to synchronize only before a recovery point is created. If you are protecting data that changes frequently throughout the day, you might want to synchronize your data every 15 minutes. If you are protecting data that changes less frequently, you can schedule fewer recovery points and synchronize your data only before each recovery point is made. For more information, see [Modify protection options](#za195e78472b7489882c5255dc40b4b6f).

Synchronization modes

DPM provides the following methods for synchronizing a replica:

 Incremental synchronization

 Synchronization with consistency check

Incremental synchronization (also referred to as synchronization) transfers changes to data from the protected computer to the DPM server and then applies the changes to the replica. When you create a protection group, you specify a synchronization schedule or accept the default schedule. In general, you can rely on incremental synchronization to keep a replica consistent with its data sources. This method is faster and more efficient than performing a consistency check because it uses the DPM filter to identify the changed blocks.

Synchronization with consistency check (also referred to as a consistency check) transfers the data changes from the protected computer to the DPM server but also performs block-by-block verification to ensure that all the data on the replica is consistent with the protected data. This process is slower than synchronization because all the data on the replica is compared rather than simply applying the data changes to the replica.

A consistency check may be required when the DPM cannot track the changes to a protected data source. This can occur if the change journal runs out of disk space or when a protected computer is shut down unexpectedly during synchronization. A consistency check impacts the performance of both the protected computer and the DPM server to varying degrees, depending on network load, CPU processing power, and timing. If you schedule a daily consistency check, you should schedule it when other network traffic is low.

DPM automatically initiates a consistency check as a daily task if you select the option to automatically perform consistency check if the replica is inconsistent or if you have scheduled a daily consistency check for a protection group. DPM will also initiate a consistency check if you create a protection group, stop protection of that group with a "Retain data" option, and then re-protect the same data.

Because of the processing load imposed on both the DPM server and the protected computer, you should perform a manual consistency check only when it is necessary to make a replica consistent with its data sources.

Note

DPM raises an alert if the change journal runs out of disk space or when a protected computer shuts down unexpectedly during synchronization. The alert indicates that the administrator should run a consistency check.

Change journal

A change journal is a Windows feature that tracks changes to NTFS volumes, including additions, deletions, and modifications.

The change journal exists on the volume as a sparse file. You can increase but not decrease the allocated disk space for the change journal, as needed. DPM uses the change journal to identify the set of files that have changed since the last synchronization when backing up file servers or client computers.

See Also

[Synchronize a replica](#za347454316f5487b83931eaca5050d80)

[Consistency check](#z86ba2f15527a417aa8c9760b5ae3f976)

What Is a Recovery Point?

[Understand replicas](#z7e526446900940e3a853d5d60551e80d)

Consistency check

System Center 2012 – Data Protection Manager (DPM) provides two methods for synchronizing a replica: incremental synchronization and synchronization with consistency check. Synchronization with consistency check, also referred to simply as a consistency check, is the process by which DPM checks for and corrects inconsistencies between a protected data source and its replica. As part of the synchronization process, a consistency check performs block-by-block verification to ensure that all the data on the replica is consistent with the protected data. This process is slower than incremental synchronization because all the data on the replica is compared rather than just applying the data changes to the replica.

DPM automatically initiates a consistency check as a daily task if you select the option to automatically perform consistency check if the replica is inconsistent or if you have scheduled a daily consistency check for a protection group.

You may need to perform synchronization with consistency check to repair inconsistencies between the data on the protected computer and the replica on the DPM server. You can configure your protection group to allow DPM to initiate a consistency check as a daily task if you select the option to automatically perform consistency check if the replica is inconsistent. We recommend you to use this option for workloads lesser than 1-terabyte or workloads within a data center

You can also schedule a daily consistency check during off-peak hours to ensure that the replica remains consistent with the protected data. A scheduled consistency check will only run if inconsistencies are detected during synchronization. We recommend you to use this option for large workloads or for data that is backed up over WAN.

If a replica becomes inconsistent because of a change journal overflow or an unexpected shutdown of the protected computer, a consistency check must be performed. You can perform a one-time manual consistency check or, if a daily consistency check is scheduled, you can wait until DPM performs the consistency check. When a consistency check is performed and inconsistencies between the protected volume and the replica volume are found, DPM makes the replica consistent.

Note

The performance of the protected computer and the DPM server will be affected while a consistency check is running. It is best to schedule consistency checks and perform one-time consistency checks during off-peak hours.

See Also

[Modify protection options](#za195e78472b7489882c5255dc40b4b6f)

[Synchronize a replica](#za347454316f5487b83931eaca5050d80)

[Synchronization](#zdc357ffd0c6d40d897c1310f87bc17e1)

Synchronize a replica

System Center 2012 – Data Protection Manager (DPM) provides two methods for synchronizing a replica: incremental synchronization and synchronization with consistency check. Incremental synchronization (also referred to as synchronization) transfers the changes to protected data from the protected computer to the DPM server and then applies the changes to the replica. Synchronization with consistency check transfers the data changes from the protected computer to the DPM server but also performs block-by-block verification to ensure that all the data on the replica is consistent with the protected data.

You might need to manually synchronize a replica in the following situations:

 You can manually synchronize a replica before you create a recovery point to ensure that you are getting the latest possible recovery point. For this purpose, choose incremental synchronization.

 You must perform a manual consistency check when a replica becomes inconsistent due to an overflow of the change journal or an unexpected shutdown of the protected computer. All synchronization and recovery point jobs will fail until the replica is made consistent by performing a consistency check.

 When you manually create a replica from tape or other removable media rather than over the network, you must perform a consistency check before data protection can begin.

 You should manually synchronize a replica when you make configuration changes to a protected computer, such as the following:

 Adding items to or removing items from a storage group

 Changing the file location of protected items on a protected computer

For more information about synchronization methods, see [Synchronization](#zdc357ffd0c6d40d897c1310f87bc17e1)

To manually synchronize a replica

|  |
| --- |
| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. In the display pane, select the replica that you want to synchronize.  3. In the Actions pane, click Create recovery point - disk.  4. In the Create Recovery Point dialog box, select either Create a recovery point after synchronizing or Only synchronize. If you select Only synchronize, changes since the last synchronization are transferred and applied to the replica.  5. Click OK. |

See Also

[Modify protection options](#za195e78472b7489882c5255dc40b4b6f)

[Consistency check](#z86ba2f15527a417aa8c9760b5ae3f976)

What Is a Recovery Point?

[Understand replicas](#z7e526446900940e3a853d5d60551e80d)

[Synchronization](#zdc357ffd0c6d40d897c1310f87bc17e1)

Delete a replica

You can delete a replica when you no longer need to be able to recover data for the associated protection group member. The method you use to delete the replica depends on whether the replica is active or inactive. An active replica is one for which the source data is currently being protected.

To delete an active replica

|  |
| --- |
| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. In the display pane, select the protection group member that you want to delete.  3. In the Actions pane, click Stop protection of member.  4. In the Remove from Group dialog box, select whether you want to delete the replica on disk. If recovery points are on tape, select whether you want to expire the recovery points on tape.  5. Click OK.  Note  When you delete an active replica, you are also deleting all recovery points for the previously protected data and removing the associated member from the protection group. For more information, see [Remove protection group members](#zb51a05876bd143cfa4dd59f0ddd4c5eb). |

To delete an inactive replica

|  |
| --- |
| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. In the display pane, select the inactive replica that you want to delete.  3. In the Actions pane, click Remove inactive protection.  4. In the Delete Inactive Protection dialog box, choose to delete the replica on disk. If recovery points are on tape, select whether or not you want to expire the recovery points on tape.  Note  Data for the selected inactive protection members is marked for expiration. The tapes are not marked free until all other data marked for expiration has expired.  5. Click OK. After you click OK, you cannot cancel this action.  Note  When you delete an inactive replica, you are also deleting recovery points for the previously protected data.  Note  For co-located data sources, see [Co-Locating Data on Disk](#ze76c5e6990c54d2caa13c96d78c8c418). |

To remove a replica using DPM Management Shell

|  |
| --- |
|  Use the following syntax to remove a replica:  Remove-DatasourceReplica [-Datasource] <Datasource> [-Disk] [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  Remove-DatasourceReplica [-Datasource] <Datasource> -Tape [- PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Remove-DatasourceReplica -detailed" in DPM Management Shell.  For technical information, type "Get-Help Remove-DatasourceReplica -full" in DPM Management Shell. |

See Also

[Remove protection group members](#zb51a05876bd143cfa4dd59f0ddd4c5eb)

[Synchronize a replica](#za347454316f5487b83931eaca5050d80)

[Understand replicas](#z7e526446900940e3a853d5d60551e80d)

[Work with replicas](#zbb34d724c78f4a59ad25ac80112dde85)

[Co-Locating Data](#z21d59a72e7f647bcab926763b2bad56b)

Create a replica manually

During creation of a protection group using the New Protection Group Wizard, System Center 2012 – Data Protection Manager (DPM) asks you to select a replica creation method to copy the data to be protected to the DPM computer. You can select Automatically, for which DPM copies the data across the network, or Manually. When you select manual replica creation, you must manually copy the data you want protected to the DPM computer using removable media.

To create a replica manually, you must know the details of the source path on the protected computer and the replica path on the DPM server. It is critical that you retain the same directory structure and properties (time stamps and security permissions) as those for the data that you are protecting.

Note

For large amounts of data, manual replica creation might provide faster performance than replication over the network.

To display the details of the source and replica paths

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| 1. In DPM Administrator Console, go to the Protection view.  2. Select the data source you want to replicate on the DPM server.  3. Click View Details on the tool ribbon. The Details of Replica Path dialog box is displayed.  4. Copy the list view content for reference. To copy the replica path, select a row in the Details of Replica Path dialog box, and then press CTRL+C. |

To copy data files from a protected computer to the DPM server

|  |
| --- |
| 1. In the Protection view, select the protected data and then locate the Replica path in the Details pane.  2. In the Details pane, select the replica path and copy it into a text editor such as Notepad. The path will look like the following:  <Drive:>\DPM\DPM\Volumes\Replica\Fileserver.mydomain.corp.myorg.com\File System\D-87a82ad4-f9d2-11d9-b758-000d561ae74f\e55173e1-0b7a-4fa4-b4d1-387ac2b016b8\3ed60b1c-dcf8-442e-b441-d771a3d7f014\Users  Note  You cannot change the directory to this path in Windows Explorer because it is too large.  3. To access the Users folder, perform the following steps:  a. At the command prompt, type mountvol and then press Enter.  b. From the list of mounted volumes, pick the volume that corresponds to the appropriate path. The path will look like the following:  \\?\Volume{a2072784-7573-4dce-a7e9-26713fd12697}\      <Drive:>\DPM\DPM\Volumes\Replica\Fileserver.mydomain.corp.myorg.com\File System\D-87a82ad4-f9d2-11d9-b758-000d561ae74f\  c. Type the following to mount the volume to a drive letter:  mountvol k:\ \\?\Volume{a2072784-7573-4dce-a7e9-26713fd12697}\  d. Click Start, double-click My Computer, and on the Tools menu, click Folder Options.  e. In the Folder Options dialog box, on the View tab, in the Advanced settings box, under Hidden files and folders, clear the Hide protected operating system files (Recommended) option, click Yes to confirm that you want to display the files, and then click OK.  Now you can browse to view the entire path from step 3 in Windows Explorer.  4. Manually copy the data to the Users folder under the drive letter you used to map the volume (K:\ in this example). Overwrite any data in the Users folder.  5. After you copy the data to the replica location, perform a synchronization with consistency check. Protection will start after the synchronization with consistency check has successfully completed.  6. At the command prompt, type the following to remove the drive letter that you used to mount the volume:  mountvol k:\ /d  Note  In Windows Server 2008, run the command from an elevated command prompt. |

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Optimizing Performance](#zc8f9df039b9d4841bd8c3002288823b2)

[Understand replicas](#z7e526446900940e3a853d5d60551e80d)

Manage Protection Agents

Before you can start protecting data, you must install a protection agent on each computer that contains data that you want to protect.

A protection agent is software that you install on each of the computers that you want to protect with System Center 2012 – Data Protection Manager (DPM). The protection agent performs the following functions:

 Records changes to protected data in a change journal. The protection agent creates a separate change journal for each protected volume and stores the journal in a hidden file on that volume.

 Transfers the change journal from the protected computer to the DPM server to enable DPM to synchronize the replica.

 Allows the DPM server to browse the shares, volumes, and folders on the protected computer.

A protection agent is controlled exclusively by the DPM server from which it is installed. You cannot assign an installed protection agent to work with a different DPM server.

The protection agent software consists of two components: the protection agent itself and an agent coordinator. The agent coordinator is software that is temporarily installed on a protected computer during installation, update, or uninstallation of a protection agent.

In the Management task area, you can do the following:

|  |  |
| --- | --- |
| Task | For More Information |
| Install protection agents | [Installing protection agents](http://go.microsoft.com/fwlink/p/?LinkId=227121) |
| Update Protection Agents | [Updating Protection Agents](http://go.microsoft.com/fwlink/p/?LinkId=226447) |
| Attach Protection Agents | [Attaching Protection Agents](http://go.microsoft.com/fwlink/p/?LinkId=227122) |
| Enable and Disable Protection Agents | [Enabling and Disabling Protection Agents](http://go.microsoft.com/fwlink/p/?LinkId=227123) |
| Configure Throttle Settings | [Configuring Throttle Settings](http://go.microsoft.com/fwlink/p/?LinkId=227124) |
| Remove Protection Agents | [Uninstall the protection agent](#z59dd2258a7864bc4b414d51bd302f6e4) |

In this section

[Update or check protection agent status](#z083b2b1e0eff4f66a678a08a9ef23235)

[Roll back a protection agent](#z5db2b75a497e4000b2afd09adc2dea04)

[List computers that have protection agent installed](#z8d6e826b70a343a8abbf321bae964865)

[Uninstall the protection agent](#z59dd2258a7864bc4b414d51bd302f6e4)

[Troubleshoot protection agents](#zb3532fdde2f944aca8e5f4842c1d2207)

Update or check protection agent status

When you click the Agents tab in the Management task area, agent status is automatically updated. If you are aware of recent protected computer activity that could affect protection agent status, such as restart of a computer after installation of a protection agent or local uninstallation of a protection agent, you can manually update the status of agents to display the latest information.

To update agent status

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| 1. On DPM Administrator Console, go to the Management view.  2. Click Refresh on the tool ribbon.  The current agent status, available updates, and agent version are displayed. |

To check agent update status

|  |
| --- |
| 1. In Control Panel on the protected computer, click Add or Remove Programs.  2. In Change or Remove Programs, click Microsoft System Center Data Protection Manager 2010 Protection Agent.  3. Scroll to the protection agent entry. If Show Updates is checked, the agent is listed as an update. |

Roll back a protection agent

Use the following procedures to install a previous version of the protection agent.

If you experience problems after updating a protection agent, you can roll back to a version that was working before you installed the update. For more information, see [Updating Protection Agents](http://go.microsoft.com/fwlink/p/?LinkId=226447). Installing a previous version of the protection agent involves the following steps:

1. Uninstall the updated protection agent from the protected computer.

2. Reinstall the previous protection agent on the protected computer by using the DPM Administrator Console.

Note

Before you uninstall a protection agent from a protected computer, you must remove all of the protection group members from the protected computer. For information about how to remove protection group members, see [Remove protection group members](#zb51a05876bd143cfa4dd59f0ddd4c5eb).

To uninstall the updated version of the protection agent

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view, and then open the Agents workspace.  2. Click Refresh information on the tool ribbon to update agent status.  3. Select the protected computer with the protection agent that you want to uninstall.  4. Click Uninstall on the tool ribbon.  5. In the Uninstall Agents dialog box, click Uninstall Agents.  6. In the Enter Credentials and Reboot option dialog box, enter your user name and password, then select a reboot option. Click OK.  7. Wait for confirmation that the protection agent was successfully uninstalled. |

To reinstall the previous version of the protection agent

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view, and then open the Agents workspace.  2. Click Refresh information on the tool ribbon to update agent status.  3. In the display pane, select the computer that you want to roll back.  4. Click Install on the tool ribbon.  5. On the Select Computers page, click the computers on which you want to reinstall the previous version of a protection agent, then click Add.  6. Click Advanced.  Note  The Advanced option is enabled only when more than one version of the protection agent is available for installation on the selected computers. If enabled, you can use this option to roll back to a previous compatible version.  7. In the Advanced dialog box, select the previous version that you want to install.  Note  If the previous version that you want to install is not displayed, it means that this previous version is not compatible with the currently installed DPM software. To roll back to a previous version that is not displayed, you must first roll back the DPM software.  8. On the Enter Credentials page, type the user name and password for a domain account that is a member of the local administrators group on each of the selected computers.  9. On the Choose Restart Method page, select the method to use for restarting the computer after the protection agent is installed.  Important  Workstations do not require a restart when you install the protection agent. Servers must be restarted before you can start protecting data. This restart is necessary to ensure that the protection agent gets installed correctly. After restart, it might take a few more minutes before DPM can contact the computer because of the time required to start services.  10. On the Summary page, click Install Agents to proceed with the installation. DPM installs the previous version of the protection agent that you selected.  A status box is displayed to indicate whether the installation is successful. You cannot close this box until after installation has either succeeded or failed. For information about resolving agent installation failures, see the [Troubleshooting](http://go.microsoft.com/fwlink/p/?LinkId=226448). |

List computers that have protection agent installed

Use the following procedures to list computers that have a protection agent installed.

To list computers that have a protection agent installed

|  |
| --- |
|  In DPM Administrator Console, go to the Management view, and then open the Agents workspace.  The display lists the agent licenses purchased, agents in use, and agent status for each computer. |

To list computers that have a protection agent installed using DPM Management Shell

|  |
| --- |
|  Use the following syntax to list the computers that have a protection agent installed:  Get-ProductionServer [-DPMServerName] <String> [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Get-ProductionServer -detailed" in DPM Management Shell.  For technical information, type "Get-Help Get-ProductionServer -full" in DPM Management Shell. |

Uninstall the protection agent

The primary reason to uninstall a protection agent is to stop protecting data on a computer. You can uninstall a protection agent by using DPM Administrator Console or by uninstalling it locally on the protected computer. However, we recommend that you uninstall a protection agent by using DPM Administrator Console whenever possible. If you uninstall an agent locally on the protected computer, you might get irrelevant “Unable to connect” alerts. And, uninstalling a protection agent by using DPM Administrator Console automatically removes the computer from the Agents view.

Uninstalling a protection agent by using DPM Administrator Console involves three steps. Following this process ensures that System Center 2012 – Data Protection Manager (DPM) monitors only currently protected computers and is not using disk space to store replicas and recovery points that you no longer need:

1. Remove all protection group members associated with the protected computer.

2. Uninstall the protection agent from the protected computer.

3. Restart the protected computer.

Note

The user has the choice to auto-reboot the protected computer.

You can also uninstall a protection agent locally from a protected computer. You might need to use this procedure if you cannot access a protection agent in DPM Administrator Console.

To remove protection group members associated with a protected computer

|  |
| --- |
| 1. In DPM Administrator Console, go to the Protection view.  2. In the Group by options, select Computer.  3. Remove all protected data sources associated with the computer.  Note  When you remove the last member of a protection group, the group is automatically removed from DPM. |

To uninstall a protection agent by using DPM Administrator Console

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view.  2. On the Agents workspace, select the computer from which you want to uninstall the protection agent.  3. On the tool ribbon, click Uninstall.  4. In the Uninstall Agents dialog box, click Uninstall Agents, and then click Next.  5. In the Enter Credentials dialog box, type the user name, password, and domain for an account that is a member of the local Administrators group on all selected computers, and then click OK.  6. Choose whether you want to automatically restart the computer or whether you want to manually restart the computer after the protection agent has been uninstalled.  A status box is displayed to indicate whether the uninstallation is successful. You cannot close this box until after uninstallation has either succeeded or failed. For information about resolving agent installation failures, see [Troubleshooting](http://go.microsoft.com/fwlink/?LinkID=226448). |

To uninstall a protection agent locally

|  |
| --- |
| 1. In Control Panel, click Add or Remove Programs.  2. In Change or Remove Programs, click Microsoft System Center Data Protection Manager Protection Agent, and then click Remove.  3. Reboot the computer after the protection agent has been uninstalled.  Note  When you locally uninstall a protection agent from a computer, DPM Administrator Console continues to list the computer on the Agents workspace, with a status of Error. |

To uninstall a protection agent locally from the command prompt

|  |
| --- |
| 1. For a 32-bit operating system, at the command prompt type  Msiexec /x {07CCDE6A-1D92-2C9C-D091-9E682643ABCC}  2. For 64-bit operating system, at the command prompt type  Msiexec /x {72BF00D8-53E0-1539-F523-4347082BCC11}  Note  In Windows 2008 Server and Windows Vista, run the command from an elevated command prompt. |

To uninstall a protection agent silently from the command prompt

|  |
| --- |
| 1. For 32-bit operating system, at the command prompt type  Msiexec /x {07CCDE6A-1D92-2C9C-D091-9E682643ABCC} /qn /REBOOT=ReallySupress  For 64-bit operating system, at the command prompt type  Msiexec /x {72BF00D8-53E0-1539-F523-4347082BCC11} /qn /REBOOT=ReallySupress  Note  In Windows 2008 Server and Windows Vista, run the command from an elevated command prompt. |

See Also

[Remove protection group members](#zb51a05876bd143cfa4dd59f0ddd4c5eb)

[Manage Protection Agents](#z507d47f22f514a3388d4a7c0743d30a6)

What Is a Protection Agent?

Troubleshoot protection agents

Before you start troubleshooting System Center 2012 – Data Protection Manager (DPM), consider whether any of the following blocking issues might apply to your situation. For more information about resolving issues with agents, see [Troubleshooting DPM Installation](http://go.microsoft.com/fwlink/p/?LinkId=275373).

DPM protection agent will not install on a computer

 Is the computer connected to the network and can it be remotely accessed from the DPM server?

Both the DPM server and the computer to be protected must be connected to the network during installation of a protection agent.

 Does the protected computer have a supported Windows operating system installed?

Verify the operating system on the computer to be protected.

 Is a firewall enabled on the computer to be protected that could be blocking requests from the DPM server?

If a firewall is enabled, you need to configure the firewall to allow communication between the DPM server and the computer to be protected. For information about configuring the firewall, see [Configuring Windows Firewall on the DPM Server](#zf53287d3bcb542cfbb056f8cfed0fec7)

 Is a firewall enabled on the DPM server?

If a firewall is enabled, you need to configure the firewall to allow installation of a protection agent on the computer.

 Has a previous version of the protection agent already been installed on the protected computer?

You cannot install two versions of the protected agent on the same protected computer.

 Is the Remote Registry service running on the computer to be protected?

The Remote Registry service must be running on both the DPM server and the computer before you can install a protection agent. In Administrative Tools, start the Remote Registry service and then install the protection agent.

 Is Remote Procedure Call (RPC) unavailable?

RPC must be available. See Microsoft Knowledge Base article 555839, [Troubleshooting RPC Server is Unavailable in Windows](http://go.microsoft.com/fwlink/?LinkId=45817).

 Is the boot volume on the computer formatted as file allocation table (FAT)?

Convert the boot volume to NTFS file system if you have sufficient space.

DPM protection agent will not uninstall from a computer

 Is the protected computer disconnected from the network?

To uninstall a protection agent, the protected computer must be connected to the network.

 Was the protected computer renamed or moved to another Active Directory domain after the protection agent was installed?

To uninstall a protection agent, the protected computer must have the same name and be in the same domain as it was when the protection agent was installed.

Uninstall the agent locally, and then remove the entry from DPM Administrator Console.

DPM protection agent is incompatible with DPM or other software

 Did you upgrade the DPM software without updating the protection agent?

To determine whether an agent update is available, check the Agents tab in the Management view.

 Did you upgrade a protection agent by using Microsoft Update before DPM received the corresponding server update?

Because Microsoft Update can occur automatically, ensure that the protection agent and DPM are compatible.

An error occurred when the agent operation attempted to communicate with the DPM Agent Coordinator service on the specified computer

 Did you check the COM permissions?

Verify COM permissions on the protected computer. See [Troubleshooting Protection Agent Installation](http://go.microsoft.com/fwlink/p/?LinkId=275374).

Recover Data

Loss of data is an unfortunate, perhaps even disastrous, event for any organization. System Center 2012 – Data Protection Manager (DPM) helps mitigate such losses by providing you with search and browse features that help you find the data that you need to recover. After you find the data, you can recover the version you find or you can display a list of all available versions so that you can select a specific version to recover. This data can be files, applications, or data from computers running SQL Server, Windows SharePoint Services, or Exchange Server. In addition, DPM supports protection and recovery of desktop computers and virtual servers.

It takes only a few minutes to find data, select a version, and start a recovery job or recovery collection (multiple jobs). Depending on the size of data being recovered, the job can take less than a minute or it could take hours. You can check the status of recovery jobs in the Monitoring task area.

In this section

[Recover data](#z8f00ec8c71224ce8b58b1923c9b837d2)

[How to Find Recoverable Data](#z564a17aa7c9c48dbbec1cbd8be094eff)

[Working with Recovery Points](#z3d1291f8bb9f40149b513dbc5e82d990)

[How to Recover Data for File Servers](#zd755b1e4ac204ee392d55c0cf028f87d)

[How to Recover Data for Exchange-Based Servers](#z68cf7c59b7da4e69999a99689c08d8eb)

[How to Recover Data for SQL Servers](#z8df7bffcb96d490686644d539d01cd9f)

[How to Recover Data for Virtual Machines](#zf4b0b4c4ac5f44f8b66e575a9b3d38fc)

[How to Recover Data for Desktop Computers](#zba1d7ab241f94c2eb2dd5e5cfb4af9ab)

[How to Recover Data for Windows SharePoint Services Servers](#z6ee4cb685e6d4d859f18f1a1cd434221)

[Recovering Hyper-V Virtual Machines](#z673b31ee24a241cc90afdcbba319f89b)

[How to Recover System State](#zc6b81e94584b40a4b14c262ebc8e98a8)

[How to Configure End-User Recovery](#z92414f96dcc34630a9b5094039a8f422)

Recover data

In System Center 2012 – Data Protection Manager (DPM), use the Recovery Wizard to recover data. When you recover data, you can use default settings or you can modify recovery options to specify the recovery location and security settings for the recovered data. To minimize the time required for recovery operations and to decrease the size of data being transferred, DPM uses on-the-wire compression for all recovery operations.

How to recover data

|  |
| --- |
| 1. In DPM Administrator Console, go to the Recovery view.  2. Browse or search for the data you want to recover, and then, in the results pane, select the data.  3. Available recovery points are indicated in bold on the calendar in the recovery points section. Select the bold dates for the recovery points you want to recover.  4. In the Recoverable item pane, click to select the item you want to recover.  5. Click Recover or Show all recovery points. DPM starts the Recovery Wizard.  6. Review your recovery selections, and click Next.  7. Specify the type of recovery you would like to perform, and click Next.  8. Specify your recovery options, and click Next.  9. Review your recovery settings, and click Recover. |

See Also

[How to Browse for Recoverable Data](#z9829188eefea4602bfec8dbdf5d1e93c)

[How to Search for Recoverable Data](#zccbadbe202e740f5aa7a4bed5c43501e)

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

Understanding Data Recovery

How to Find Recoverable Data

You can easily and quickly recover data from the recovery points stored on the server for System Center 2012 – Data Protection Manager (DPM). To find your data, browse through the recovery points of protected data sources or search to locate the specific files that you want to recover. After you find the data that you want to recover, you can choose the version that you want to recover.

In this section

[How to Browse for Recoverable Data](#z9829188eefea4602bfec8dbdf5d1e93c)

[How to Search for Recoverable Data](#zccbadbe202e740f5aa7a4bed5c43501e)

See Also

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

Understanding Data Recovery

How to Browse for Recoverable Data

Recovery points of protected data contain the same folder and file structures as the data sources, making it easy to browse to the data you want to recover. You can browse through the recovery points of each replica to find copies of the protected data. The Browse view displays the protected data as follows:

 Files: By volumes

 SQL Server: By SQL instance

 Exchange Server: By Exchange application name

 Windows SharePoint Services: By farms

The following tree elements are shown in the order of their appearance:

 Domain name. Multiple domain names can be shown.

 Protected Computer name. The name of the protected computer.

 System state. Clicking on system state shows system files that can be recovered. All files will be recovered together. Clicking on any one of them selects all.

 Protected Exchange Servers. Clicking on the database displays all mailboxes in the list view.

 Protected SQL Servers. The SQL instances are displayed. Clicking on a SQL instance displays the recoverable databases.

 All protected shares. DPM displays all protected shares that can be recovered.

 All protected volumes. DPM displays all protected volumes that can be recovered.

For Exchange Server mailbox recovery, if you select Previous point in time on the Browse tab, you must select the database from the Protected data pane to display recoverable items correctly. If you select Latest, DPM returns the following error message and then starts the Recovery Wizard:

"You have chosen to recover 'Latest" recovery time. For the selected mailbox, the 'Latest' recover time is <time>. For mailbox recovery, the 'Latest' does not apply unsynchronized logs from the protected Exchange server."

To browse for recoverable data

|  |
| --- |
| 1. In DPM Administrator Console, go to the Recovery view.  2. Browse to select computers, folders, and subfolders until you find the data you are looking for.  a. As you select nodes in the browse pane on the left, the names of the folders and files in that node are displayed in the Recoverable item pane.  b. If you protected shares, you can browse the recovery points in either All Protected Shares or All Protected Volumes. If you protected volumes, you can browse only for recovery points in All Protected Volumes. |

To browse for recoverable data using DPM Management Shell

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|  Use the following syntax to browse for recoverable data:  Get-RecoverableItem [-RecoverableItem] <RecoverableObject> [-BrowseType] <BrowseType> [-Async] [-Tag <Object>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Get-RecoverableItem -detailed" in DPM Management Shell.  For technical information, type "Get-Help Get-RecoverableItem -full" in DPM Management Shell. |

See Also

[How to Search for Recoverable Data](#zccbadbe202e740f5aa7a4bed5c43501e)

Understanding Data Recovery

How to Search for Recoverable Data

You can use System Center 2012 – Data Protection Manager (DPM) to search for copies of protected data by network share or by computer, volume, and path. You can further refine your search by including or excluding subfolders, specifying all or part of a folder or file name, and specifying a range of recovery point times to include in the search.

To search for recoverable data

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| 1. In DPM Administrator Console, go to the Recovery view.  2. Select the types of data to search:  a. Files, including multiple files  b. Exchange mailboxes  c. SharePoint sites and documents  3. If you want to find data by using a search string, specify the search string in the File or folder name pull-down menu. Selections include the following:  a. Contains  b. Exact match  c. Starts with  d. Ends with  4. If you want to search by recovery point, in the Recovery Point Range pane, use the pull-down calendars to select the search dates.  5. Select the location of the data source you want to search, either Network (UNC) path or Local path on computer. If you have protected shares, you can search either by network share or by volume. If you have protected volumes, you can search only by volume.  a. If you select Network (UNC) path, type the computer and share name. When performing a search for recoverable data by using a network path, the search results display the local path of the data on the computer, not the network (UNC) path.  b. If you select Local path on computer, in the first box, type the full path that you want to include in your search. For example, F:\Critical Data\November. In the drop-down list, select the computer that you want to include in the search.  6. To define additional criteria for your search, check Search subfolders if it is not already checked.  7. After you have specified all your search criteria, click Search.  Note  A maximum of 250 items can be displayed in the results pane. If your search criteria are too broad, you might see a warning message stating that your search returned more than 250 items. Use the search controls to further refine your search, and then run your search again. |

To search for recoverable data using DPM Management Shell

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|  Use the following syntax to search for recoverable data:  Get-RecoverableItem [-Datasource] <Datasource> [-SearchOption] <SearchSpecifications> [-Async] [-Tag <Object>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Get-RecoverableItem -detailed" in DPM Management Shell.  For technical information, type "Get-Help Get-RecoverableItem -full" in DPM Management Shell. |

To create a new search option using DPM Management Shell

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|  Use the following syntax to create a new search option:  New-SearchOption [-FromRecoveryPoint] <DateTime> [-ToRecoveryPoint] <DateTime> [-SearchDetail] <SearchForDetail> [-SearchType] <SearchFilterType> [-SearchString] <String> [-Location <String>] [-Recursive] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help New-SearchOption -detailed" in DPM Management Shell.  For technical information, type "Get-Help New-SearchOption -full" in DPM Management Shell. |

See Also

[How to Browse for Recoverable Data](#z9829188eefea4602bfec8dbdf5d1e93c)

[How to Show All Recovery Points](#za6683e5f0ff747f18ffcb9e36b2a67d2)

Working with Recovery Points

System Center 2012 – Data Protection Manager (DPM) relies on recovery point technology to allow you to recover your data. A recovery point, also referred to as a snapshot, is a point-in-time copy of the files and folders that are protected by the DPM server.

A recovery point, also referred to as a snapshot, is a point-in-time copy of a replica stored on the server for System Center 2012 – Data Protection Manager (DPM). A replica is a complete point-in-time copy of the protected shares, folders, and files for a single volume on a protected computer.

To start data protection, a full replica of the selected data must be copied to the allocated replica volume on the DPM server.

Note

With data co-location the allocated replica volume will be shared by other data sources to include their replicas.

Thereafter, the replica is periodically synchronized with changes to the protected data. DPM creates recovery points of each replica in a protection group according to a specified schedule. You can access the recovery points to recover previous versions of files in the event of data loss or corruption. You can recover data, and you can also configure end-user recovery so that users can recover their own data.

When you select recovery point times, DPM provides you with estimates for recovery range and maximum data loss. These estimates can help you specify a recovery point schedule that provides adequate data protection and meets your recovery goals. A maximum of eight recovery points can be scheduled per day.

In the Recovery task area, you can access recovery points to recover previous versions of files in the event of data loss or corruption. DPM administrators can recover data, or they can configure end-user recovery so that end users can independently recover their own data.

In the Protection task area, you can manually create an immediate recovery point to disk or tape. You can also modify the protection options for a protection group to specify when and how often to create recovery points.

Note

You can delete a recovery point only by using DPM Management Shell. You cannot delete a recovery point using DPM Administrator Console.

In this section

[How to Create a Recovery Point](#zbbecae3181894f09915eceb8287de091)

[How to Show All Recovery Points](#za6683e5f0ff747f18ffcb9e36b2a67d2)

[How to Modify a Recovery Point Schedule](#zb31e11bb86884767855c0459fcde0001)

[How to Delete a Recovery Point](#za99a8ade6a49489785fba3bc150dba19)

How to Create a Recovery Point

As part of the data protection process, System Center 2012 – Data Protection Manager (DPM) creates recovery points, as scheduled, of each replica in a protection group. You establish the recovery point schedule when you create a protection group or when you modify the protection options for an existing protection group. You can access the recovery points on the DPM server to recover previous versions of data.

Occasionally, you might need to create a manual recovery point. For example, you could create a manual recovery point if you need to recover data and you want to ensure that you are using the latest possible recovery point.

The following options are available when you select Create recovery point -disk for file data:

 Create a recovery point after synchronizing

 Create a recovery point without synchronization

 Only synchronize (available only for file data)

The following options are available when you select Create recovery point - disk for application data or system state:

 Create a recovery point using express full backup

 Create a recovery point using incremental backup

If the selected application data does not support incremental backup, the Create a recovery point using incremental backup option is disabled.

To create a recovery point from the Protection task area

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| 1. In DPM Administrator Console, go to the Protection view.  2. Select the protected volume or share for which you want to create a recovery point.  3. Click Create recovery point - disk or Create recovery point - tape.  4. In the Create Recovery Point dialog box, select one of the available options. The available options depend on the type of data selected and whether the recovery point will be created on disk or tape.  The new recovery point is displayed in the recovery point list. |

To create a recovery point using DPM Management Shell

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|  Use the following syntax to create a new recovery point for application data on disk:  New-RecoveryPoint [-Datasource] <Datasource[]> -Disk [-BackupType <BackupType>] [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to create a new recovery point for file data on disk:  New-RecoveryPoint [-Datasource] <Datasource[]> -Disk -DiskRecoveryPointOption <CreateDiskRecoveryPointOption> [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to create a new recovery point on tape:  New-RecoveryPoint [-Datasource] <Datasource[]> -Tape -ProtectionType <ProtectionType> [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help New-RecoveryPoint -detailed" in DPM Management Shell.  For technical information, type "Get-Help New-RecoveryPoint -full" in DPM Management Shell. |

See Also

[How to Delete a Recovery Point](#za99a8ade6a49489785fba3bc150dba19)

[How to Find Recoverable Data](#z564a17aa7c9c48dbbec1cbd8be094eff)

Understanding Data Recovery

What Is a Recovery Point?

How to Show All Recovery Points

You can use the following procedure in System Center 2012 – Data Protection Manager (DPM) to display a list of all available versions for a selected recovery point, select the version that you want to recover, and then recover the data.

Note

Recovery jobs take priority over synchronization jobs. If a synchronization job is running or is scheduled to start while a recovery job is running, the synchronization job will be canceled. The next scheduled synchronization job will run as scheduled.

To show all recovery points

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| 1. In DPM Administrator Console, go to the Recovery view.  2. Browse or search for any version of the data that you want to recover, and then select the data.  3. In the Recovery time field, select a recovery time from the drop-down menu.  4. In the Recoverable item pane, click the item you wish to recover.  5. Click Show all recovery points.  6. In the All versions dialog box, select the data that you want to recover and then click Recover.  This opens the Recovery Wizard and starts the recovery job. Click Help if you need assistance. Click Close when the recovery is complete. |

To show all recovery points using DPM Management Shell

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|  Use the following syntax to retrieve all recovery points:  Get-RecoveryPoint [-Datasource] <Datasource> [-Async] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]Get-RecoveryPoint [-Tape] <Media> [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Get-RecoveryPoint -detailed" in DPM Management Shell.  For technical information, type "Get-Help Get-RecoveryPoint -full" in DPM Management Shell. |

See Also

[How to Browse for Recoverable Data](#z9829188eefea4602bfec8dbdf5d1e93c)

[How to Search for Recoverable Data](#zccbadbe202e740f5aa7a4bed5c43501e)

[Recover data](#z8f00ec8c71224ce8b58b1923c9b837d2)

How to Modify a Recovery Point Schedule

You can use the following procedure to modify the time and days of the week when System Center 2012 – Data Protection Manager (DPM) creates recovery points for a protection group.

To modify a recovery point schedule

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| 1. In DPM Administrator Console, go to the Protection view.  2. In the display pane, select the protection group for which you want to modify the recovery point schedule.  3. Click Modify protection group. This starts the Modify Group Wizard.  4. Select the group members for the protection group, and click OK.  5. Select the data protection method, and click OK.  6. On the Short-Term Goals screen, in the File Recovery Points pane, click Modify.  7. Specify a new time, date, and days of the week for the recovery points, and click OK.  8. Click Next, and then click Update Group. |

See Also

[How to Create a Recovery Point](#zbbecae3181894f09915eceb8287de091)

What Is a Recovery Point?

How to Delete a Recovery Point

You can delete a recovery point for a protection group only by using DPM Management Shell.

Important

In data co-location, as multiple data sources can have their replicas residing on the same replica volume, deleting a recovery point of one data source may delete the recovery point of other data sources. For more information, see [Co-Locating Data on Disk](#ze76c5e6990c54d2caa13c96d78c8c418).

To delete a recovery point

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| 1. Use the following syntax to retrieve the location of a recovery point:  Get-RecoveryPointLocation [-RecoveryPoint] <RecoverySource>[-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Get-RecoveryPointLocation -detailed" in DPM Management Shell.  For technical information, type "Get-Help Get-RecoveryPointLocation -full" in DPM Management Shell.  2. Use the following syntax to delete the recovery point:  Remove-RecoveryPoint [-RecoveryPoint] <RecoverySource> [-ForceDeletion] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>] [-WhatIf] [-Confirm]  For more information, type "Get-Help Remove-RecoveryPoint -detailed" in DPM Management Shell.  For technical information, type "Get-Help Remove-RecoveryPoint -full" in DPM Management Shell. |

See Also

[Working with Recovery Points](#z3d1291f8bb9f40149b513dbc5e82d990)

[Co-Locating Data](#z21d59a72e7f647bcab926763b2bad56b)

How to Recover Data for File Servers

System Center 2012 – Data Protection Manager (DPM) supports recovery of data for file servers through the Recovery Wizard. When you double-click a protected volume on the Protected data pane in the wizard, DPM displays the data that belongs to that volume in the results pane. You can filter protected server names alphabetically by clicking Filter. After selecting a data source to recover in the tree view, you can select a specific recovery point by clicking the bold dates in the calendar. When you click Recover in the Actions pane, DPM starts the recovery job.

To recover protected data for file servers

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| 1. In DPM Administrator Console, go to the Recovery view.  2. Browse or search for the data you want to recover, and then, in the results pane, select the data.  3. Available recovery points are indicated in bold on the calendar in the recovery points section. Select the bold date for the recovery point you want to recover.  4. In the Recoverable item pane, click to select the recoverable item you want to recover.  5. Click Recover on the tool ribbon. DPM starts the Recovery Wizard.  6. Review your recovery selection, and click Next.  7. Specify the type of recovery you would like to perform:  a. Recover to the original location.  b. Recover to an alternate location. Type the alternate location, or click Browse and then, on the Specify Alternate Recovery Destination dialog box, select a recovery location. Click OK.  c. Copy to tape. This option copies the volume that contains the selected data to a tape in a DPM library. When you select this option, click Next and, on the Specify library screen, select library details and tape options. You can compress or encrypt data on this screen.  8. After you have specified the type of recovery, click Next.  9. Specify your recovery options:  a. Existing version recovery behavior. This option appears only if you selected Recover to original location in step 7. Select Create copy, Skip, or Overwrite.  b. Restore security. This option appears only if you selected Recover to the original location or Recover to an alternate location in step 7. Select Apply security settings of the destination computer or Apply the security settings of the recovery point version.  c. Network bandwidth usage throttling. Click Modify to enable throttling and to select Settings and Work Schedule, and then click OK.  d. Notification. Click Send an e-mail when the recovery completes, and specify the recipients. Separate the e-mail addresses with commas.  10. After you have specified the recovery option, click Next.  11. Review your recovery settings, and click Recover.  Note  Any synchronization job for the selected recovery item is canceled while the recovery is in progress. |

To set recovery options for file servers using DPM Management Shell

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|  Use the following syntax to set recovery options for file data:  New-RecoveryOption [-TargetServer] <String> [-RecoveryLocation] <RecoveryLocation> [-DPMLibrary <Library>] [-RecoverToReplicaFromTape] [-SANRecovery] -FileSystem [-AlternateLocation <String>] -OverwriteType <OverwriteType> [-RestoreSecurity] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help New-RecoveryOption -detailed" in DPM Management Shell.  For technical information, type "Get-Help New-RecoveryOption -full" in DPM Management Shell. |

To recover protected data for file servers using DPM Management Shell

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|  Use the following syntax to recover data for a file server:  Recover-RecoverableItem [-RecoverableItem] <RecoverableObject[]> [-RecoveryOption] <RecoveryOptions> [-RecoveryPointLocation <RecoverySourceLocation[]>] [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-RecoveryNotification <Nullable`1>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Recover-RecoverableItem -detailed" in DPM Management Shell.  For technical information, type "Get-Help Recover-RecoverableItem -full" in DPM Management Shell. |

See Also

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

Understanding Data Recovery[new]

How to Recover Data for Exchange-Based Servers

System Center 2012 – Data Protection Manager (DPM) supports recovery of Exchange Server mailboxes through the Recovery Wizard. When you click an Exchange Server database in the Protected data pane in the wizard, DPM displays the mailboxes that belong to that database.

When you select the Exchange Server database to recover, DPM displays the date that the last express full backup was performed. In the results pane, DPM displays the attribute of mailboxes: alias. The results are sorted by display name as a default.

Note

When you recover Exchange storage groups or Exchange databases and the recovery point specified is an incremental recovery point, DPM also recovers the Exchange log files.

Mailbox information—how many mailboxes are present in the database for the selected recovery point—is updated per the express full backup deifies schedule for the protection group.

You can also use Outlook to recover an item that was deleted from an Exchange mailbox.

To recover protected data from an Exchange-based server

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| 1. In the DPM Administrator Console, go to the Recovery view.  2. Browse or search for the data you want to recover, and then, in the results pane, select the data.  3. Available recovery points are indicated in bold on the calendar in the recovery points section. Select the bold date for the recovery point you want to recover.  4. In the Recoverable item pane, click to select the recoverable item you want to recover.  5. Click Recover. DPM starts the Recovery Wizard.  6. Review your recovery selection, and click Next.  Note  If the user of the mailbox you are trying to recover has an active mailbox, you can recover only a previous version of the mailbox.  7. Specify the type of recovery you would like to perform:  a. Recover to Exchange Server location. This option is available only if the latest available recovery point is selected.  b. Copy to a network folder. Click Next and then, on the Specify Destination dialog box, click Browse to select a recovery location. Click Next.  c. Copy to tape. This option copies the storage group to tape in a DPM library. When you select this option, click Next and, on the Specify Library screen, select library details and tape options. You can compress or encrypt data on this screen.  8. After you have specified the type of recovery, click Next.  9. Specify your recovery options:  a. Mount the databases after they are recovered. Clear the check box if you do not wish to mount the databases.  b. Network bandwidth usage throttling. Click Modify to enable throttling.  c. Notification. Click Send an e-mail when the recovery completes, and specify the recipients. Separate the e-mail addresses with commas.  10. Click Next.  11. Review your recovery settings, and click Recover.  Note  Any synchronization job for the selected recovery item is canceled while the recovery is in progress. |

To set recovery options for Microsoft Exchange-based servers using DPM Management Shell

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|  Use the following syntax to set recovery options for an Exchange-based server:  New-RecoveryOption [-TargetServer] <String> [-RecoveryLocation] <RecoveryLocation> [-DPMLibrary <Library>] [-RecoverToReplicaFromTape] [-SANRecovery] [-RestoreSecurity] -RecoveryType <RecoveryType> [-RollForwardRecovery] [-TargetLocation <String>] -Exchange [-AlternateDatabase <String>] [-AlternateStorageGroup <String>] [-IsRecoveryStorageGroup] [-MountDatabaseAfterRestore] -ExchangeOperationType <ExchangeOperationType> [-MailboxDisplayName <String>] [-DatabaseName <String>] [-StorageGroupName <String>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help New-RecoveryOption -detailed" in DPM Management Shell.  For technical information, type "Get-Help New-RecoveryOption -full" in DPM Management Shell. |

To recover protected data from Microsoft Exchange using DPM Management Shell

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|  Use the following syntax to recover data from a file server:  Recover-RecoverableItem [-RecoverableItem] <RecoverableObject[]> [-RecoveryOption] <RecoveryOptions> [-RecoveryPointLocation <RecoverySourceLocation[]>] [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-RecoveryNotification <Nullable`1>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Recover-RecoverableItem -detailed" in DPM Management Shell.  For technical information, type "Get-Help Recover-RecoverableItem -full" in DPM Management Shell. |

See Also

[How to Recover a Mailbox](#z2e00d5dbb4184834beae6df47464b78c)

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

[Synchronization](#zdc357ffd0c6d40d897c1310f87bc17e1)

How to Recover a Mailbox

In Exchange Server, the Recovery Storage Group (RSG) feature gives the Exchange administrator the option of mounting a second copy of a mailbox database, typically a mailbox database restored from backup. This allows the administrator to extract data from one or more mailboxes in the respective database without affecting the production databases during working hours.

In Microsoft Exchange Server 2003, you create an RSG using the Exchange Management Console (EMC). With Exchange Server 2007 and Exchange Server 2010 you create an RSG using the Exchange Troubleshooting Assistant (ExTRA). Use the Database Recovery Management Tool to launch ExTRA. You can find the Database Recovery Management Tool in the Exchange Toolbox work center or by using the Exchange Management Shell (EMS).

Note

To recover an Exchange Server 2007 mailbox, the recovery destination must have Exchange Server 2007 installed. To recover an Exchange Server 2003 mailbox, the recovery destination must have Exchange Server 2003 installed.

When mounting a copy of an Exchange Server 2003 mailbox database to an RSG, you can extract the data from a mailbox and then merge the data with another mailbox located in a mailbox database in a storage group, but you can also extract the data and then copy it to a specific folder in another mailbox.

Note

If you are recovering an Exchange Server 2003 mailbox that is active, the Recover mailbox to an Exchange server database option is disabled. You must recover the Exchange database files to share on an Exchange server and select the Bring the database to a clean shut down state after copying the files check box. Then mount the database to a RSG manually using Exchange Management Console.

To recover a previous version of a mailbox

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| 1. In the DPM Administrator Console, go to the Recovery view.  2. Browse or search for the data you want to recover, and then, in the results pane, select the data. If you select Previous point in time, you must select the database from the Protected data pane to display recoverable items correctly.  Note  Only one mailbox can be selected and recovered at a time, and you can search for data by alias, display name, and date range.  3. Available recovery points are indicated in bold on the calendar in the recovery points section. Select the bold date for the recovery point you want to recover.  4. In the Recoverable item pane, click to select the mailbox you want to recover.  5. Click Recover. DPM starts the Recovery Wizard.  6. Review your recovery selection, and click Next.  7. Specify the type of recovery you would like to perform:  a. Recover mailbox to an Exchange server database. Type the target server running Exchange, or browse for the path. After the recovery, the recovered mailbox must be connected to a user account using Exchange System Manager.  b. Copy to a network folder. Choose the network folder where all database files containing the mailbox will be copied.  Note  The Copy to Tape option is disabled if there is no tape drive.  Click Next after you have specified the recovery type.  8. If you specified Copy to a network folder, on the Select Recovery Options page, select the Bring the database to a clean shut down state after copying the files check box.  9. Select whether you want to send an e-mail notification to recipients when the recovery is complete.  10. On the Recovery Destination page, specify the Exchange server name, the storage group name, and the database name. You can also click Browse to search for a recovery destination.  Note  If you recover to an Exchange 2007 server or if you recover an Exchange Server 2007 mailbox, the recovery destination should be a recovery storage group (RSG). If you recover an Exchange Server 2003 mailbox that is online, you must provide an Exchange Server 2003 RSG. If the mailbox is offline, you must specify a storage group that is not a RSG. After DPM has recovered the database files, connect the mailbox to an Active Directory account using Exchange Management Console.  11. Click Next.  12. On the Set Notification page, select Send an e-mail when this recovery completes check box if you want to notify others about the recovery job, and then type the e-mail recipients' names. Separate the e-mail addresses with commas.  13. Click Next.  14. Review your recovery settings, and click Recover.  Note  Any synchronization job for the selected recovery server will be canceled while the recovery is in progress. |

To extract data from a mailbox and merge it with another mailbox

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|  For Exchange Server 2003, use the Microsoft Exchange Server Mailbox Merge Wizard (ExMerge).   For Exchange Server 2003 SP1, extract and merge data using the Exchange Server 2003 System Manager GUI. |

See Also

[How to Find Recoverable Data](#z564a17aa7c9c48dbbec1cbd8be094eff)

[How to Recover Data for Exchange-Based Servers](#z68cf7c59b7da4e69999a99689c08d8eb)

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

[Synchronization](#zdc357ffd0c6d40d897c1310f87bc17e1)

How to Recover Data for SQL Servers

System Center 2012 – Data Protection Manager (DPM) supports recovery of SQL Server databases at the instance level through the DPM Recovery Wizard. You can use the following procedure to recover data for computers running SQL Server.

Important

If you migrated from SQL Server 2000 to SQL Server 2005, if the SQL Server 2000 data was being protected by DPM, and if you restored data from the SQL Server 2000 recovery point to the SQL Server 2005 original location, you must run a consistency check immedately after the recovery is completed.

To recover protected data for computers running SQL Server

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| 1. In DPM Administrator Console, go to the Recovery view.  2. Select a SQL instance to view recoverable SQL Server databases. If the database is not part of a protection group, the calendar is disabled, and the database data is not available for recovery, DPM displays the message No recovery points are available for the items below because they do not belong to any protection group.  3. Browse or search for the data you want to recover, and then, in the results pane, select the data.  4. Available recovery points are indicated in bold on the calendar in the recovery points section. Select the date for the recovery points you want to recover, and then select the time in the Recovery time drop-down menu. If you intend to rename and recover the database, do not select Latest for the recovery time.  5. Click to select the recoverable item you want to recover.  6. Click Recover. DPM starts the Recovery Wizard.  7. Review your recovery selection, and click Next.  8. Specify the type of recovery you would like to perform:  a. Recovery to original instance of SQL Server. The current database files will be overwritten during recovery.  b. Rename and recover the database. This option allows you to keep both the existing database and the recovered database in the original instance of SQL Server. You can specify a new name for the recovered database.  Note  You can rename and recover the database only for SQL Server 2005 databases, not for SQL Server 2000 databases.  c. Copy to a network folder. Click Browse, and select the network folder from the list.  d. Copy to tape. This option copies the selected backup of the database to a tape in a DPM library so that you have a copy of the database backup. Click Next, and specify library and tape options. You can also choose to encrypt or compress data.  Click Next after you specified one of the preceding options.  9. Specify the database state:  a. Recover database. This option performs full recovery and leaves the database ready to use.  b. Recover and leave database in restoring state. This option recovers the database but leaves it non-operational.  10. If logs are available for the selected database, you can copy SQL transaction logs between the selected database and the latest database available for recovery. This option is disabled if there are no logs available for the selected database. To copy SQL transaction logs between the selected version of the database and the latest version available for recovery, in the Database in restoring state option pane, click Copy SQL transaction logs between the selected and latest available recovery.  11. Specify recovery options for network bandwidth usage throttling and e-mail notifications, and click Next.  12. Review your recovery settings, and click Recover.  Note  Any synchronization job for the selected recovery item is canceled while the recovery is in progress. |

To set recovery options for a SQL Server database by using DPM Management Shell

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|  Use the following syntax to set recovery options for a SQL server:  New-RecoveryOption [-TargetServer] <String> [-RecoveryLocation] <RecoveryLocation> [-DPMLibrary <Library>] [-RecoverToReplicaFromTape] [-SANRecovery] [-RestoreSecurity] -SQL -RecoveryType <RecoveryType> [-RollForwardRecovery] [-TargetLocation <String>] [-AlternateDatabaseDetails <AlternateDatabaseDetailsType>] [-LeaveDBInRestoringState] [-CopyLogFiles] [-LogFileCopyLocation <String>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help New-RecoveryOption -detailed" in DPM Management Shell.  For technical information, type "Get-Help New-RecoveryOption -full" in DPM Management Shell. |

To recover protected data for a SQL Server database by using DPM Management Shell

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|  Use the following syntax to recover data for a SQL server:  Recover-RecoverableItem [-RecoverableItem] <RecoverableObject[]> [-RecoveryOption] <RecoveryOptions> [-RecoveryPointLocation <RecoverySourceLocation[]>] [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-RecoveryNotification <Nullable`1>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Recover-RecoverableItem -detailed" in DPM Management Shell.  For technical information, type "Get-Help Recover-RecoverableItem -full" in DPM Management Shell. |

See Also

[How to Enable Computer-Level Network Bandwidth Usage Throttling](#z191d3c45b9e047d9b4e0a42ac4565c38)

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

How to Recover Data for Virtual Machines

When you add a virtual machine to a protection group in System Center 2012 – Data Protection Manager (DPM), you are protecting the complete configuration of the virtual machine, including operating system, applications, and application data. However, you cannot directly recover application data from the recovery points for the virtual machine; you can recover only the entire virtual machine.

To recover application data only for applications running in virtual machines, you must select the application data explicitly as a protection group member. You must have a protection agent installed on the guest operating system.

To recover data for virtual machines

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| --- |
| 1. In DPM Administrator Console, go to the Recovery view.  2. Browse or search for the virtual machine name you want to recover, and then, in the results pane, select the data.  3. Available recovery points are indicated in bold on the calendar in the recovery points section. Select the bold date for the recovery point you want to recover.  4. In the Recoverable item pane, click to select the recoverable item you want to recover.  5. Click Recover. DPM starts the Recovery Wizard.  6. Review your recovery selection, and click Next.  7. Specify the type of recovery you would like to perform:  a. Recover to original instance. The current files will be overwritten during recovery.  b. Recover to a network folder. Click Next, and on the Specify Destination dialog box, click Browse to browse for a folder where you want to copy the database files.  c. Copy to tape. Click Next, and on the Specify Library dialog box, select library details and tape options for the recovery. You can also choose to compress or encrypt the data on tape.  8. Click Next after you have specified one of the preceding options.  9. Specify your recovery options:  a. Select Apply security settings of the destination computer or Apply the security settings of the recovery point version. This option is enabled only if you chose Recover to a network folder in step 7.  b. Enable SAN-based recovery using hardware snapshots. Select this option to use SAN-based hardware snapshots for quicker recovery.  This option is valid only when you have a SAN where hardware snapshot functionality is enabled, the SAN has the capability to create a clone and to split a clone to make it writable, and the protected computer and the DPM server are connected to the same SAN.  c. Notification. Click Send an e-mail when the recovery completes, and specify the recipients who will receive the notification. Separate the e-mail addresses with commas.  10. Click Next after you have specified your recovery options.  11. Review your recovery settings, and click Recover.  Note  Any synchronization job for the selected recovery item will be canceled while the recovery is in progress. |

See Also

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

[Working with Recovery Points](#z3d1291f8bb9f40149b513dbc5e82d990)

How to Recover Data for Desktop Computers

System Center 2012 – Data Protection Manager (DPM) supports recovery of data for desktop computers through the Recovery Wizard. When you double-click a protected volume or share on the Protected data pane in the wizard, DPM displays the data that belongs to that volume or share in the results pane. You can filter protected computers names by alphabet by clicking Filter.

To recover protected data for desktop computers

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| 1. In DPM Administrator Console, go to the Recovery view.  2. Browse or search for the data you want to recover, and then, in the results pane, select the data.  3. Available recovery points are indicated in bold on the calendar in the recovery points section. Select the bold date for the recovery point you want to recover.  4. In the Recoverable item pane, click to select the recoverable item you want to recover.  5. Click Recover. DPM starts the Recovery Wizard.  6. Review your recovery selection, and click Next.  7. Specify the type of recovery you would like to perform:  a. Recover to the original location.  b. Recover to an alternate location. Click Browse to browse for an alternate recovery destination. On the Specify Alternate Recovery Destination dialog box, select the recovery destination and click OK.  c. Copy to tape. This option copies the volume that contains the selected data to a tape in a DPM library. Click Next, and on the Specify Library dialog box, select library details and tape options. You can also choose to compress or encrypt the data on tape.  8. Click Next after you have specified one of the preceding options.  9. Specify your recovery options:  a. Existing version recovery behavior. Select Create copy, Skip, or Overwrite. This option is enabled only when you selected Recover to the original location in step 7.  b. Restore security. Select Apply settings of the destination computer or Apply the security settings of the recovery point version.  c. Network bandwidth usage throttling. Click Modify to enable network bandwidth usage throttling.  d. Enable SAN based recovery using hardware snapshots. Select this option to use SAN-based hardware snapshots for quicker recovery.  This option is valid only when you have a SAN where hardware snapshot functionality is enabled, the SAN has the capability to create a clone and to split a clone to make it writable, and the protected computer and the DPM server are connected to the same SAN.  e. Notification. Click Send an e-mail when the recovery completes, and specify the recipients who will receive the notification. Separate the e-mail addresses with commas.  10. Click Next after you have made your selections for the preceding options.  11. Review your recovery settings, and click Recover.  Note  Any synchronization job for the selected recovery item will be canceled while the recovery is in progress. |

See Also

Understanding Data Recovery[new]

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

How to Recover Data for Windows SharePoint Services Servers

For computers that are running Windows SharePoint Services, System Center 2012 – Data Protection Manager (DPM) supports recovery of the following data by using the Recovery Wizard:

 SQL Server databases  
 If you protected a Windows SharePoint Services server as a SQL Server database, you can recover Windows SharePoint Services data by selecting the SQL Server database in the Recovery Wizard.

Note

DPM supports the protection of mirrored SQL Server databases for Windows SharePoint Services sites. This additional support requires little change to the procedures for using DPM to protect and recover regular Windows SharePoint Services data.

 Windows SharePoint Services sites and databases  
 If you protected a Windows SharePoint Services server as a front-end Web server, you can recover the following:

 Farms

 Windows SharePoint Services databases with SharePoint writers

 Sites

 Documents and lists

Caution

Do not directly recover the Central Administration content database because this could lead to data corruption in the Windows SharePoint Services farm.

Note

When recovering a Windows SharePoint Services farm, DPM recovers the configuration database of the farm but does not display this item in in the Recoverable item pane.

For more information, see [Managing Protected Servers Running Windows SharePoint Services](http://go.microsoft.com/fwlink/p/?LinkId=226449).

To recover protected data for a computer that is running Windows SharePoint Services

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| --- |
| 1. In DPM Administrator Console, go to the Recovery view.  2. Browse to locate and select the recoverable data item that you want to use to recover, and then click Recover on the tool ribbon.  Warning  On the Browse tab, in the Recovery points for area, available recovery points are indicated in bold on the calendar. Select a date in bold, and then select a recovery time from the Recovery time menu.  The Recovery Wizard opens.  3. On the Review Recovery Selection page, verify your recovery item selection, and then click Next.  4. On the Select Recovery Type page, specify one of the following types of recovery:  a. Recover all SharePoint content and components.  Note  You cannot recover mirrored databases to the original location because, when there are two instances of SQL Server, there is no concept of an original database.  b. Copy database files to a network folder. To select an alternate recovery destination, click Browse, and then click OK.  The recovery destination computer must have a DPM protection agent installed.  c. Copy the Windows SharePoint Services farm to tape. This option copies the Windows SharePoint Services farm that contains the selected recoverable items to a tape. If you select this option, click Next, and then specify the library and tape options for recovery. You can choose to compress or encrypt the data on the tape.  5. Click Next.  6. On the Specify Recovery Options page, select one of the following recovery options:  a. Network bandwidth usage throttling. Click Modify to enable network bandwidth usage throttling.  b. Enable SAN-based recovery using hardware snapshots. Select this option to use Storage Area Network (SAN)-based hardware snapshots for quicker recovery.  This option is valid only when you have a SAN where hardware snapshot functionality is enabled, the SAN has the capability to create a clone and to split a clone to make it writable, and the protected computer and the DPM server are connected to the same SAN.  c. Notification. Click Send an e-mail when the recovery completes, and specify the recipients who will receive the notification. Separate the e-mail addresses with commas.  7. Click Next after you have specified your recovery option.  8. Review your recovery settings, and click Recover.  Note  Any synchronization job for the selected recovery item will be canceled while the recovery is in progress. |

To set recovery options for servers running Windows SharePoint Services using DPM Management Shell

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|  Use the following syntax to set the recovery options for servers running Windows SharePoint Services:  New-RecoveryOption [-TargetServer] <String> [-RecoveryLocation] <RecoveryLocation> [-DPMLibrary <Library>] [-RecoverToReplicaFromTape] [-SANRecovery] [-RestoreSecurity] -RecoveryType <RecoveryType> [-TargetLocation <String>] -SharePointSite -DatabaseFileTempLocation <String> -IntermediateSharepointServer <String>-IntermediateSqlInstance <String> -ExportFileTempLocation <String> [-TargetSiteUrl <String>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help New-RecoveryOption -detailed" in DPM Management Shell.  For technical information, type "Get-Help New-RecoveryOption -full" in DPM Management Shell. |

To recover protected data from servers running Windows SharePoint Services using DPM Management Shell

|  |
| --- |
|  Use the following syntax to recover data for a Windows SharePoint Services server:  Recover-RecoverableItem [-RecoverableItem] <RecoverableObject[]> [-RecoveryOption] <RecoveryOptions> [-RecoveryPointLocation <RecoverySourceLocation[]>] [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-RecoveryNotification <Nullable`1>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Recover-RecoverableItem -detailed" in DPM Management Shell.  For technical information, type "Get-Help Recover-RecoverableItem -full" in DPM Management Shell. |

See Also

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

Understanding Data Recovery

Recovering Hyper-V Virtual Machines

System Center 2012 – Data Protection Manager (DPM) supports various recovery scenarios for Hyper-V virtual machines.

The following table describes the various support recovery scenarios for Hyper-V:

|  |  |
| --- | --- |
| Scenario | Description |
| Recovering a virtual machine to its original location. | The original VHD is deleted. DPM will recover the VHD and other configuration files on the original location by using the Hyper-V VSS writer. At the end of the recovery process, virtual machines will still be highly available.  Note  The resource group must be present for recovery to happen. If the resource group is not available, recover to an alternate location and then make the virtual machine highly available. |
| Recovering a virtual machine to an alternate location | DPM supports alternate location recovery (ALR), which provides a seamless recovery of a protected Hyper-V virtual machine to a different Hyper-V host, independent of processor architecture. Hyper-V virtual machines that are recovered to a cluster node will not be highly available. For more information about how to make a virtual machine highly available, see [Make the virtual machine highly available](http://go.microsoft.com/fwlink/?LinkID=160484). |
| Item-level recovery (ILR) of Hyper-V virtual machines | DPM supports item-level recovery (ILR), which allows you to do item-level recovery of files, folders, volumes, and virtual hard disks (VHDs) from a host-level backup of Hyper-V virtual machines to a network share or a volume on a DPM protected server.  Note  The DPM protection agent does not have to be installed inside the guest to perform item-level recovery. |

How to Recover System State

System Center 2012 – Data Protection Manager (DPM) offers two types of system protection – Bare Metal Restore (BMR) and System State recovery. When you computer has stopped working, you can get it back up and working by restoring BMR or System State, depending which type of protection you have set up. Either ways, the procedure to recover system information is the same.

1. Recover the BMR or System State backup to a network location.

2. Use WinRE to start up your system and connect it to the network.

3. Use Windows Server Backup (WSB) to recover your system information from the network location.

Use the following procedure to recover your system information from DPM to a network location.

To recover system information in DPM

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| 1. In DPM Administrator Console, go to the Recovery view.  2. Browse or search for the data you want to recover, and then, in the results pane, select the data.  3. Available recovery points are indicated in bold on the calendar in the recovery points section. Select the bold date for the recovery point you want to recover.  4. In the Recoverable item pane, click to select the recoverable item you want to recover.  5. Click Recover. DPM starts the Recovery Wizard.  6. Review your recovery selection, and click Next.  7. Select Copy to a network folder. Click Next, and on the Specify Destination dialog box, click Browse to select a destination for the database files. When you have selected a destination, click OK.  Tip  We recommend that you use a new folder to recover the system information. This will make it easier for you to point WSB to the right folder for recovery.  8. After you have specified the type of recovery, click Next.  9. Specify your recovery options:  a. Enable SAN based recovery using hardware snapshots. Select this option to use SAN-based hardware snapshots for quicker recovery.  This option is valid only when you have a SAN where hardware snapshot functionality is enabled, the SAN has the capability to create a clone and to split a clone to make it writable, and the protected computer and the DPM server are connected to the same SAN.  b. Notification. Click Send an e-mail when the recovery completes, and specify the recipients. Separate the e-mail addresses with commas.  10. After you have specified the recovery option, click Next.  11. Review your recovery settings, and click Recover.  Note  Any synchronization job for the selected recovery item is canceled while the recovery is in progress. |

See Also

[Recovering Your Server](http://go.microsoft.com/fwlink/p/?LinkId=180328)

Disaster Recovery

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

How to Configure End-User Recovery

You can enable the end-user recovery option to allow end users to independently recover data by retrieving recovery points of files. Users can recover data through shared folders on the DPM server, through a Distributed File System (DFS) namespace, or by using the Document Recovery task pane in Microsoft Office. Enabling end-user recovery involves enabling the end-user recovery feature on the DPM server and installing the shadow copy client software on the client computers.

End-user recovery is supported in the Active Directory Domain Services domains in which the domain controllers are running either Windows Server 2003 or Windows 2000 Server with Service Pack 4 or later installed and with schema modifications enabled.

Note

To get the latest updates for Windows 2000 Server, see [Microsoft Knowledge Base article 260910](http://go.microsoft.com/fwlink?linkid=40729). For instructions for enabling schema modifications on a Windows 2000 domain controller, see [Microsoft Knowledge Base article 285172](http://go.microsoft.com/fwlink/?LinkId=33664).

In this section

[How to Enable End-User Recovery](#zf0588d9eaa2e45f294cb604b6f381812)

[How to Install the Shadow Copy Client Software](#z6cb51208648a4cdeb3902a2859d51292)

[How to Recover Data by Using a Client Computer](#z9b79610fa0dd4388b85e7274edf65e6e)

[How to Disable End-User Recovery](#z8aeb84d9ce404830bc93158e06837854)

See Also

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

Understanding Data Recovery

How to Enable End-User Recovery

End-user recovery enables users to independently recover file data by retrieving recovery points of their files. Enabling end-user recovery involves configuring Active Directory Domain Services to support end-user recovery, enabling the end-user recovery feature on the DPM server, and installing the shadow copy client software on the client computers.

Important

System Center 2012 – Data Protection Manager (DPM) supports only short-term, disk-based recovery for end users.

The following procedures show you how to configure Active Directory Domain Services and enable end-user recovery of file data sources.

Note

Before users can begin independently recovering previous versions of their files, the DPM shadow copy client software must be installed on their computers. For more information, see [How to Install the Shadow Copy Client Software](#z6cb51208648a4cdeb3902a2859d51292).

To configure Active Directory Domain Services and enable end-user recovery on a DPM server if you are a schema and domain administrator in the domain

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| 1. In DPM Administrator Console, click Options on the tool ribbon.  2. In the Options dialog box, on the End-user Recovery tab, click Configure Active Directory.  3. In the Configure Active Directory dialog box, select Use current credentials or type the user name and password for an account that has both schema and domain administrator privileges, and then click OK.  4. On the confirmation and notification prompts, click Yes and then click OK.  5. After configuration of Active Directory Domain Services is complete, select the check box for the Enable end-user recovery option and then click OK. |

To configure Active Directory Domain Services and enable end-user recovery on a DPM server if you are not a schema and domain administrator in the domain

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| 1. Direct a user who is both a schema and domain administrator to configure the Active Directory schema by running <drive:>\Program Files\Microsoft Data Protection Manager\DPM\End User Recovery\DPMADSchemaExtension.exe on a Windows Server 2003 computer that is a member of the same domain as the DPM server.  Note  If the protected computer and DPM reside in different domains, the schema needs to be extended by running the DPMADSchemaExtension.exe tool on the other domain.  2. In the Enter Data Protection Manager Computer Name dialog box, type the name of the computer for which you want end-user recovery data in Active Directory Domain Services, and then click OK.  3. Type the DNS domain name of the DPM computer for which you want end-user recovery data in Active Directory Domain Services, and then click OK.  4. In the Active Directory Configuration for Data Protection Manager dialog box, click OK.  5. In DPM Administrator Console, click Options on the tool ribbon.  6. In the Options dialog box, on the End-user Recovery tab, select the check box for the Enable end-user recovery option, and then click OK. |

See Also

[How to Install the Shadow Copy Client Software](#z6cb51208648a4cdeb3902a2859d51292)

How to Install the Shadow Copy Client Software

Before users can begin independently recovering previous versions of their files and applications, the DPM shadow copy client software must be installed on their computers. If a client for Shadow Copies of Shared Folders is present on the computer, the client software must be updated to support System Center 2012 – Data Protection Manager (DPM).

The shadow copy client software can be installed on computers running Windows XP with SP2 or later and Windows Server 2003 with or without SP1.

Note

Shadow copy client software does not need to be downloaded for computers that run Windows Vista.

The following table shows the locations from which you can download the shadow copy client software for each supported operating system.

|  |  |
| --- | --- |
| Supported Operating System | Shadow Copy Client Software Location |
| Windows XP SP2 | <http://go.microsoft.com/fwlink/?LinkId=46064> |
| Windows Server 2003 | [http://go.microsoft.com/fwlink/?LinkId=184264](http://go.microsoft.com/fwlink/?LinkID=184264) |

Install the client software on users’ workstations by using your usual software distribution method—for example, Group Policy Software Installation, Microsoft Systems Management Server, Microsoft System Center Configuration Manager, or shared folders. If your users will install the client software on their own workstations, instruct them to copy the Setup program to any location on their computer, double-click the file name or icon, and then follow the instructions in the wizard.

If the setup fails, DPM displays the end-user recovery permissions update failed alert.

Note

When using the end-user recovery functionality of DPM, disable the local shadow copies on the protected server.

How to Recover Data by Using a Client Computer

After users install the recovery point client, they can recover previous versions of data by retrieving recovery points from server for System Center 2012 – Data Protection Manager (DPM). For more information, see [How to Install the Shadow Copy Client Software](#z6cb51208648a4cdeb3902a2859d51292).

Note

If a user recovers data using Microsoft Word on a Windows Server 2008 operating system, there is no need to install the shadow copy client software.

If a protected file was created in an application that supports recovering previous versions of data, you can recover the file by using the application in which it was created.

To recover data by using a client computer

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| 1. Click Start, click Run, and type the path to the protected data.  2. Browse to the file, right-click the file name, and then click Properties.  3. On the Properties menu, click Previous Versions, and then select the version that you want to recover from the list of available versions. |

To recover data by using applications in Office 2003 or later on a client computer running Windows Server 2000 or Windows 2003

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| 1. Open the application in which the data was created.  Note  Applications in Office 2003 or later, such as Word 2003 and Excel 2003, support recovery of previous versions.  2. On the File menu, click Open.  3. In the Tools drop-down list, click Properties, click Previous Versions, and then select the version you want to recover from the list of available versions.  Note  When the user browses for recoverable data, the shadow copy client first checks for local recovery points on the protected computer. If local recovery points are available, a list of existing recovery points on the protected computer is displayed. If no recovery points are available on the protected computer, a list of existing recovery points on the DPM server is displayed. |

To recover data by using Microsoft Word 2007 on a client computer running Windows Vista or Windows XP

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| 1. Open the application in which the data was created.  Note  This procedure assumes that you selected to have Microsoft Word 2007 make backup copies.  2. Click Microsoft Office, and then click Open.  3. In the box next to the File name box on a computer that is running Windows Vista, or in the Files of type box on a computer that is running Windows XP, click All Files.  4. If you want to open a backup copy that was saved in a different folder, locate and open the folder.  5. Click the arrow next to Views, and then click Details. In the Name column, the backup copy name appears as Backup of <document name>. In the Type column, the file type for the backup copy appears as Microsoft Word Backup Document.  6. Locate and double-click the backup copy to open it.  7. If you want to work with the backup copy as a regular Word document, click Microsoft Office, click Save As, and then type a name for the file in the File name box. |

See Also

[How to Disable End-User Recovery](#z8aeb84d9ce404830bc93158e06837854)

[How to Enable End-User Recovery](#zf0588d9eaa2e45f294cb604b6f381812)

[How to Install the Shadow Copy Client Software](#z6cb51208648a4cdeb3902a2859d51292)

How to Disable End-User Recovery

In System Center 2012 – Data Protection Manager (DPM), if you want to stop allowing end users to recover their own data, you can use the following procedure to disable the end-user recovery option.

To disable end-user recovery

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| 1. In DPM Administrator Console, go to the Recovery view.  2. Click End-user recovery.  3. On the End-user recovery tab, clear the Enable end-user recovery check box.  4. Click OK.  This action takes effect after the next successful synchronization job is completed. If you want this action to take effect immediately, you can manually synchronize the replica. |

See Also

[How to Enable End-User Recovery](#zf0588d9eaa2e45f294cb604b6f381812)

[How to Manually Create a Replica](#z92e292efe73e4ac8ae63c6fff49ae22c)

[Synchronize a replica](#za347454316f5487b83931eaca5050d80)

[How to Find Recoverable Data](#z564a17aa7c9c48dbbec1cbd8be094eff)

Monitoring Alerts

When you monitor alerts, you can monitor data protection activity and error conditions in System Center 2012 – Data Protection Manager (DPM) and take action, when necessary, to resolve issues. In DPM, alerts are displayed in the Monitoring view.

Each alert should provide sufficient information to resolve the alert. For additional information about a specific job related to the issue, review the job details on the Jobs workspace.

If you have multiple DPM servers, you can monitor them centrally using the Central Console. For information about using the Central Console, see [Centralized Management in DPM for System Center 2012](#z000682a33aaf41768719041cdb8bac87).

In This Section

[How to Publish DPM Alerts](#zc372f93e00924753bb7e7218997e6042)

[How to Display Alert Details](#z70fbdc5dc5e040af8035a4132cefdbe9)

[How to Display Inactive Alerts](#z9545e51da9cf49899fe1df40dddae616)

[How to Mark an Alert as Inactive](#z5aa4617fcbf54b44901c45f3d0c3e942)

[Understanding Alerts](#zc16f7021980c45af99b84a1ddf13bf08)

[Resolving Alerts](#zc1fc5a800d7946bfa9f1a00d2c6f5e8b)

How to Publish DPM Alerts

The Alert Publishing option is used only if you have chosen to centrally monitor your servers for System Center 2012 – Data Protection Manager (DPM) in Microsoft Operations Manager or Operations Manager for System Center. This option is used immediately after you deploy the DPM Management Pack for MOM or Operations Manager, or after you restore the DPM database from a backup to synchronize the Operation Manager display with the current state on the DPM server.

This option publishes all existing actionable DPM alerts that might require a user action to the DPM Alerts event log. The MOM or Operations Manager agent that is installed on the DPM server publishes the alerts in the DPM Alerts event log to MOM or Operations Manager and continues to update the display as new alerts are generated.

For information about the DPM Management Pack, see the [Guide for System Center Management Pack for Data Protection Manager](http://go.microsoft.com/fwlink/p/?LinkId=226440) .

To publish existing DPM alerts

|  |
| --- |
| 1. In DPM Administrator Console, go to the Monitoring view and click Options in the tool ribbon.  2. In the Options dialog box, on the Alert Publishing tab, click Publish Active Alerts.  3. Click OK. |

See Also

[Monitoring Alerts](#z70fd11331bab41788e8c24d928b6b16c)

How to Display Alert Details

In the Alerts workspace of the Monitoring view, alerts can be grouped by Protection Group, Computer, Status, or Severity. The Quick Search functionality in System Center 2012 – Data Protection Manager (DPM) helps you to quickly find information about single or multiple alerts. To find more information about a particular alert, you can use the Details pane. The details for each alert vary, depending on the specific conditions that generated the alert and the type of alert selected.

For example, the details for an active “Free tape threshold reached” alert include information such as Affected area, Occurred since, Recommended action, and Description. By contrast, the details for a "Recovery success" information alert also include Resolution, which provides a link to manually resolve the alert if needed.

Note

In the Event log, a separate node called DPM Alerts is created. This contains some text in encrypted form and is not for the administrator's use. Instead, the System Center Management Pack for Data Protection Manager uses this to show DPM Alerts in its user interface.

To display alert details

|  |
| --- |
| 1. In DPM Administrator Console, open the Monitoring view, and then open the Alerts workspace.  2. Select the alert for which you want more details. The alert information is displayed in the Details pane. |

To display alert details using Quick Search

|  |
| --- |
| 1. In the Quick Search box, type your search text.  Alerts that contain the text that you typed are displayed in the Display pane with the search text highlighted.  To narrow your search, type more characters or additional words.  2. To widen your search to include alert information displayed in the Details pane, at the end of the search results, select the Search details also check box that is located next to the Quick Search box. This is a detailed search and will take more time. |

See Also

[How to Display Job Details](#zce28a38110434aafab51f92cd322784d)

[Resolving Alerts](#zc1fc5a800d7946bfa9f1a00d2c6f5e8b)

How to Display Inactive Alerts

In System Center 2012 – Data Protection Manager (DPM), when an alert is resolved or when the conditions that generated the alert no longer apply, the alert becomes inactive. When the Show inactive alerts option is enabled, inactive alerts are displayed for seven days in the Alerts workspace of the Monitoring view. After an alert has been inactive for seven days, it is removed from the inactive alerts history and it can no longer be displayed.

If you want to display inactive alerts, you can enable the Show inactive alerts option. When the Show inactive alerts option is enabled, a status category is added to the Alerts workspace in the Monitoring view. When you group alerts by protection group, computer, or severity, a status column is added that indicates whether an alert is active or inactive. When you group alerts by status, the alerts are displayed in two groups: Active and Inactive.

To display inactive alerts

|  |
| --- |
| 1. In DPM Administrator Console, go to the Monitoring view and open the Alerts workspace.  2. Select the Show inactive alerts check box navigation pane. |

See Also

[Monitoring Alerts](#z70fd11331bab41788e8c24d928b6b16c)

[Resolving Alerts](#zc1fc5a800d7946bfa9f1a00d2c6f5e8b)

How to Mark an Alert as Inactive

System Center 2012 – Data Protection Manager (DPM) gives users the ability to mark alerts as inactive. Marking alerts as inactive can be done for a variety of reasons—for example, if the alert is no longer meaningful or if you do not plan to resolve the alert.

Note

Marking an alert as inactive should be evaluated on a case-by-case basis and not done except when absolutely necessary.

When you mark an alert as inactive, the protection status for the protection group will change to OK in DPM Administrator Console and in the System Center Management Pack for Data Protection Manager.

To mark an alert as inactive

|  |
| --- |
| 1. In the DPM Administrator console, go to the Monitoring view.  2. In the Alerts workspace, select the alert you wish to mark as inactive.  3. From the tool ribbon, click Inactivate. DPM displays a dialog box about inactivating alerts. DPM displays the alert only if you select Show inactive alerts.  Note  Inactivate alerts with caution. When you inactivate an alert, protection status changes to OK. If you are using Operations Manager for System Center, the alert is resolved there as well. |

See Also

[How to Display Alert Details](#z70fbdc5dc5e040af8035a4132cefdbe9)

[Monitoring Alerts](#z70fd11331bab41788e8c24d928b6b16c)

Understanding Alerts

Alerts are displayed in the Monitoring view on the Alerts workspace. By viewing alerts, you can monitor data protection activity and error conditions in System Center 2012 – Data Protection Manager (DPM). You can group alerts by protection group, protected computer, severity, or status. You can also display inactive alerts to review past data protection and recovery activity.

Alert severity

DPM displays each alert with one of three severities described in the following table.

|  |  |
| --- | --- |
| Severity | Description |
| Informational | Provides general information about DPM operations that might not require any action on your part. |
| Warning | Provides information about potential problems, such as “Disk threshold exceeded,” that might not require immediate action but should be investigated. |
| Critical | Provides information about problems that need immediate resolution, either by DPM or by you, to ensure that data is fully protected. “Replica missing” and “Disk missing” are examples of critical alerts. |

Alert status

DPM designates the status of an alert as active or inactive. DPM gives users the ability to mark alerts as inactive. Marking alerts as inactive can be done for a variety of reasons—for example, if the alert is no longer meaningful or if you do not plan to resolve the alert.

Note

Whether to mark an alert as inactive should be evaluated on a case-by-case basis and should not done except when absolutely necessary.

An active alert is one that either DPM or the administrator must take action to resolve. An alert is designated as inactive when the associated jobs have completed successfully, the appropriate action has been taken to resolve the alert, the conditions that generated the alert no longer apply, or the administrator has marked the alert as inactive. In some cases, DPM automatically designates an alert as inactive after a pre-defined period of time. For example, a “Recovery success” informational alert becomes inactive after three days.

Dynamic nature of alerts

DPM alerts change dynamically in both severity and status after DPM completes jobs that resolve the alerts or when you take action to resolve them. For example, you might see an active, critical “Replica inconsistent” alert in the Monitoring view. To resolve the alert, you manually synchronize the replica with consistency check or, if a daily consistency check is scheduled, DPM performs synchronization with consistency check. After a consistency check is successfully completed, the status of the “Replica inconsistent” alert is changed to inactive and the severity of the alert is changed to informational. The display pane displays only the current severity and status of the alert.

Relationship between alerts and jobs

DPM provides both an alerts view and a jobs view so that you can easily locate both summary and detailed information about data protection activity. The Alerts workspace aggregates errors, error conditions, and jobs to provide a summary view of what is happening across the entire system. The Jobs workspace provides the operational details for each scheduled, completed, running, canceled, or failed job. For example, in response to multiple recovery point creation failures, the alerts view displays a single “Recovery point creation failures” alert, whereas the jobs view displays an entry for each recovery point creation failure. In the jobs view, you can also display completed recovery point creation jobs for the past 30 days and scheduled recovery point creation jobs for the next 7 days.

As a general rule, you should start troubleshooting an issue in DPM by reviewing the relevant alert details.

Note

In the Event log, a separate node called DPM Alerts is created. This contains some text in encrypted form and is not for the administrator's use. Instead, the System Center Management Pack for Data Protection Manager uses this to show DPM Alerts in its user interface.

See Also

[How to Display Inactive Alerts](#z9545e51da9cf49899fe1df40dddae616)

[How to Manually Create a Replica](#z92e292efe73e4ac8ae63c6fff49ae22c)

[Resolving Alerts](#zc1fc5a800d7946bfa9f1a00d2c6f5e8b)

Resolving Alerts

When System Center 2012 – Data Protection Manager (DPM) generates an alert, it marks the alert with one of the following three severities:

 Informational   Informational alerts provide information about data protection activities that might not require any action on your part.

 Warning   Warning alerts provide information about potential problems that do not require immediate action but should be investigated.

 Critical   Critical alerts provide information about problems that need immediate resolution, either by DPM or by you, to ensure that your data is fully protected.

To resolve a single or multiple alerts that requires action on your part, review the alert details, determine what is causing the problem, and perform the recommended action. To ensure that you are notified of critical alerts, you can subscribe to notifications that will be sent by e-mail.

See Also

[Monitoring Alerts](#z70fd11331bab41788e8c24d928b6b16c)

Monitoring Jobs

Jobs are displayed in the Monitoring view when you select a filter under Jobs. Here you can monitor the activity log of all tasks in System Center 2012 – Data Protection Manager (DPM). Use the Group by drop-down list box to group the list of jobs by protection group, computer, status, or type. Use the Filters drop-down list box to sort the list of jobs according to a selected set of parameters.

DPM provides both an alerts view and a jobs view so that you can easily access both summary and detailed information about data protection activity. The Alerts workspace aggregates information from one or more related jobs and displays actionable tasks. The Jobs workspace provides the operational details for each scheduled, completed, running, canceled, or failed job so that you can troubleshoot and identify backup schedules. As a general rule, you should start troubleshooting an issue in DPM by reviewing the relevant alert details. For detailed information about a specific job related to the issue, review the job details.

In this section

[Job Types](#zab418c4967ff4405b3c0cf9d6afd56e6)

[How to Retry a Job](#z221bc3dbf0c84be0b75d7ca266420800)

[How to Cancel a Job](#z6afe71627d6346e996eeb16bdad7f3e1)

[How to Check Data Protection Job Status](#zd89c35de03a14662890956d85c578545)

[How to Modify the Jobs Display](#z903318ce67da41f799e4521352ed21b0)

[How to Display Job Details](#zce28a38110434aafab51f92cd322784d)

[How to Display End Time for a Job](#zdf7f7b81153c4c26a7a988362701084d)

[How to Use Filters to Search for Jobs](#z07bd7439bd9c4316bed66c81da7ec3db)

[How to Reschedule a Protection Job Using DPM Management Shell](#z0ef99b11f54041f9912404163baaf76f)

Job Types

To view jobs in System Center 2012 – Data Protection Manager (DPM), in DPM Administrator Console, go to the Monitoring view, and then open the Jobs workspace. The following table provides a list of the possible job types that you might see in the display pane on the Jobs tab.

|  |  |
| --- | --- |
| Job Type | Description |
| Replica creation | Occurs when an initial replica of a data source selected for protection is being created in DPM. |
| Consistency check | Occurs when the replica in DPM is being checked for consistency with the data source on the protected computer. DPM fixes any issues that are found. |
| Synchronization | Files: Occurs when the replica in DPM is being updated with the changes from the protected computer.  Applications: Occurs when the recovery point creation job synchronizes and creates a recovery point. |
| Recovery point | Occurs when a recovery point of a replica is being created in DPM. |
| Disk recovery | Occurs when data is in the process of being recovered from a disk-based recovery point. |
| Tape erase data | Occurs when data on a selected tape is erased. |
| Drive cleaning | Occurs when a tape drive is cleaned. |
| Detailed inventory | Occurs when the administrator runs a detailed inventory on a tape. |
| Fast inventory | Occurs when the administrator runs a fast inventory on a tape. |
| Tape verification | Occurs when a selected tape is verified. |
| Data copy | Occurs when selected data is copied. |
| Tape backup | Occurs when a selected tape is backed up. |
| Tape recovery | Occurs when data on a tape is recovered. |
| Copy data - tape | Occurs when data from a tape is copied to disk or to another tape. |
| Recoverable items recatalog | Occurs when a tape from another DPM server is being recataloged. |
| Tape recatalog | Occurs when a tape is recataloged. |
| Library rescan | Occurs when a library is rescanned. |
| SharePointCatalogTaskType | Occurs when running a scheduled SharePoint backup. |
| SharePointExportAndImport | Occurs when a SharePoint item-level recovery is performed. |
| StagingAreaRestore | Occurs when recovering files or applications from any folder that is located in a DPM server to a protected computer. |

See Also

[How to Cancel a Job](#z6afe71627d6346e996eeb16bdad7f3e1)

[How to Modify the Jobs Display](#z903318ce67da41f799e4521352ed21b0)

[How to Retry a Job](#z221bc3dbf0c84be0b75d7ca266420800)

[Monitoring Jobs](#zb45c90eaf6f84a1b9d2659944103f461)

How to Retry a Job

If one or more jobs fail or are canceled by System Center 2012 – Data Protection Manager (DPM), you can retry the jobs. If you manually cancel one or more jobs, they are deleted. Therefore, you cannot retry the jobs.

To retry a job

|  |
| --- |
| 1. In DPM Administrator Console, go to the Monitoring view, and then open the Jobs workspace.  2. Click a job whose status is Failed, and then in the click Retry on the tool ribbon.  3. In the Data Protection Manager message box that appears, click Yes. A new job will be scheduled to run immediately.  Note  Rescheduling a job does not remove the entry on the Jobs display for the failed job. |

See Also

[How to Cancel a Job](#z6afe71627d6346e996eeb16bdad7f3e1)

[How to Check Data Protection Job Status](#zd89c35de03a14662890956d85c578545)

[How to Modify the Jobs Display](#z903318ce67da41f799e4521352ed21b0)

How to Cancel a Job

System Center 2012 – Data Protection Manager (DPM) enables you to cancel single or multiple jobs, such as recoveries, synchronization, recovery points, or consistency checks. For example, if a recovery is negatively affecting network performance, you can cancel the job and run it again.

To cancel a job

|  |
| --- |
| 1. In DPM Administrator Console, go to the Monitoring view, and then open the Jobs workspace.  2. Group by Status.  3. Select the scheduled job, and click Cancel on the tool ribbon.  4. In the Data Protection Manager message box that appears, click Yes to confirm that you want to cancel the job.  Note  When you cancel a scheduled job, it is deleted, so you cannot retry it. However, if a job fails or is canceled by DPM, you can select that failed job and use the Retry command to run it again.  When you cancel a scheduled job, only that specific job is canceled, not the other jobs scheduled for the same time, and no alert is displayed. For example, if you cancel a synchronization job at 9:00 A.M. on a Tuesday, the 9:00 A.M. synchronization job still occurs, as scheduled, on all subsequent days, including the following Tuesday.  Sometimes when you cancel a job, the job completes before it can be canceled. This happens when you cancel a job that completes quickly or one that is already near completion. |

See Also

[Modify protection options](#za195e78472b7489882c5255dc40b4b6f)

[How to Modify the Jobs Display](#z903318ce67da41f799e4521352ed21b0)

[How to Retry a Job](#z221bc3dbf0c84be0b75d7ca266420800)

How to Check Data Protection Job Status

System Center 2012 – Data Protection Manager (DPM) tracks the status of data protection jobs as scheduled, completed, canceled, or failed. In the Monitoring view, you can check the status of jobs.

Note

DPM does not support some types of files and displays a warning of unsupported data in these cases. For more information, see the "How to display warnings for unsupported data" procedure below.

To check data protection job status

|  |
| --- |
| 1. In DPM Administrator Console, go to the Monitoring view, and then open the Jobs workspace.  2. In the Group by list box, select Status.  3. To review details for a specific job, select the job and refer to the information in the Details pane. The rest of the table then re-sorts relative to the column title that you click.  Note  DPM limits how long a job can run before it is completed. For example, if a synchronization job times out, DPM generates an error and the job status is reported as Failed. |

How to display warnings for unsupported data

|  |
| --- |
| 1. In DPM Administrator Console, go to the Monitoring view, and then open the Jobs tab.  2. In the Group by list box, select Type.  3. In the Status pane, check all Synchronization jobs for warnings about unsupported data.  4. Click the warning for information about which data sources have recovery failures.  Note  The maximum number of unsupported data source files displayed is 255. |

See Also

[How to Cancel a Job](#z6afe71627d6346e996eeb16bdad7f3e1)

[Modify protection options](#za195e78472b7489882c5255dc40b4b6f)

[How to Modify the Jobs Display](#z903318ce67da41f799e4521352ed21b0)

[How to Use Filters to Search for Jobs](#z07bd7439bd9c4316bed66c81da7ec3db)

[Job Types](#zab418c4967ff4405b3c0cf9d6afd56e6)

How to Modify the Jobs Display

You can customize the data on the Jobs tab to reflect the information that you want to see. You can also create filters to save the way you want System Center 2012 – Data Protection Manager (DPM) to display jobs information. For more information about using filters, see [How to Use Filters to Search for Jobs](#z07bd7439bd9c4316bed66c81da7ec3db).

To modify the jobs display

|  |
| --- |
| 1. In DPM Administrator Console, go to the Monitoring view, and then open the Jobs workspace.  2. Group by Protection Group, Computer, Status, or Type to group the displayed information by these categories.  3. To sort jobs by column, in the display pane, click Source, Computer, Protection Group, Type, Start Time, Time Elapsed, or Data Transferred.  The rest of the table then re-sorts relative to the column title that you click. |

See Also

[How to Cancel a Job](#z6afe71627d6346e996eeb16bdad7f3e1)

[Modify protection options](#za195e78472b7489882c5255dc40b4b6f)

[How to Use Filters to Search for Jobs](#z07bd7439bd9c4316bed66c81da7ec3db)

How to Display Job Details

In System Center 2012 – Data Protection Manager (DPM), in the Monitoring view, in the Jobs workspace, jobs can be grouped by Protection Group, Computer, Status, or Type. By default, jobs are grouped by status. The Quick Search functionality in DPM helps you to quickly find information about single or multiple jobs. To find more information about a particular job, you can use the Details pane. The jobs view can be further refined by including or excluding synchronization jobs, or by using a specific filter. The details vary, depending on the type of job selected. For example, the details for a replica creation job specify status, start time, how long the job has been running or how long it took to complete the job, how much data was copied, data source details, the number of protection group members, and the name of the protection group to which the replica belongs.

Note

For consistency check jobs, DPM displays the number of files scanned and the number of files that were fixed.

To display job details

|  |
| --- |
| 1. In DPM Administrator Console, go to the Monitoring view, and then open the Jobs workspace.  2. Select the job for which you want more details. The information for the job is displayed in the Details pane, in the lower part of the console. |

To display job details using Quick Search

|  |
| --- |
| 1. In the Quick Search box, type your search text.  Jobs that contain the text that you typed are displayed in the workspace with the search text highlighted.  To narrow your search, type more characters or additional words.  2. To widen your search to include job information displayed in the Details pane, at the end of the search results, select the Search details also check box that is located next to the Quick Search box. This is a detailed search and will take more time. |

See Also

[How to Cancel a Job](#z6afe71627d6346e996eeb16bdad7f3e1)

[Modify protection options](#za195e78472b7489882c5255dc40b4b6f)

[How to Modify the Jobs Display](#z903318ce67da41f799e4521352ed21b0)

[How to Retry a Job](#z221bc3dbf0c84be0b75d7ca266420800)

[How to Use Filters to Search for Jobs](#z07bd7439bd9c4316bed66c81da7ec3db)

How to Display End Time for a Job

System Center 2012 – Data Protection Manager (DPM) displays end times for jobs in the Details pane. You can use this end time with a DPM filter to select all jobs that failed during a select period of time. This can help you analyze when jobs failed and find other jobs that failed during a specific time period.

To display end time for a job

|  |
| --- |
| 1. In DPM Administrator Console, go to the Monitoring view.  2. Open the Jobs workspace, and under Failed, select the job you want DPM to display.  DPM displays the following job information in the Details pane: Type, Status, Description, End time, Start time, Time elapsed, Data transferred, Cluster Node, and Recovery Point Type. For tape jobs, DPM displays Type, Status, End time, Start time, and Library. |

See Also

[How to Check Data Protection Job Status](#zd89c35de03a14662890956d85c578545)

[How to Use Filters to Search for Jobs](#z07bd7439bd9c4316bed66c81da7ec3db)

How to Use Filters to Search for Jobs

Filters allow you to display jobs in System Center 2012 – Data Protection Manager (DPM) in a variety of ways. You can filter by job, by job status, by protection group or computer, or you can create your own filter using various options.

To use filters

|  |
| --- |
| 1. In DPM Administrator Console, go to the Monitoring view.  2. Select a default filter from the Browse pane on the left. |

To create a filter

|  |
| --- |
| 1. In DPM Administrator Console, go to the Monitoring view.  2. On the Browse pane, click Create filter.  3. Click Create on the tool ribbon.  4. Enter a filter name: for example, Scheduled Jobs.  5. Select the Time from option from the drop-down menu or choose a time.  Note  If you select Choose date from the pull-down menu, DPM displays a pop-up calendar so that you can click a date.  6. Select the Time to option from the pull-down menu.  7. On the Jobs tab, select one or more job types and job status.  8. On the Protection tab, select whether to group by protection group or by computer, and select the protection group and members for which you want information displayed. Also, if you want DPM to filter jobs on external media, select External tape jobs.  9. On the Other tab, optionally specify the Time elapsed in Minutes or Hours and the Data transferred in MB and then select or clear the check boxes next to the libraries to which you want to apply the filter.  Note  DPM allows you to choose a Greater than or Less than value for Time elapsed and Data transferred.  10. Click Preview to preview the filtered jobs display, or click Save to save the filter.  Important  You need to refresh the filter to detect jobs of any new or modified protection group. |

To refresh a filter

|  |
| --- |
| 1. In DPM Administrator Console, go to the Monitoring view.  2. On the Browse pane, select the filter you want to refresh.  3. Click Refresh on the tool ribbon. |

See Also

[How to Delete a Filter](#zff940dddcece4b4ca018fd8f3b010b9f)

[How to Modify a Job Search Filter](#z279cf0442d194386a1c613d60929b783)

[How to Save Filters](#zbf50d06281ec4b769641a0aafe240d0e)

[Monitoring Jobs](#zb45c90eaf6f84a1b9d2659944103f461)

How to Save Filters

When you protect multiple data sources, the number of jobs increases exponentially, as does the need to better diagnose and address job failures. System Center 2012 – Data Protection Manager (DPM) allows you to better manage jobs by saving searches with filters.

To save a filter

|  |
| --- |
| 1. In DPM Administrator Console, go to the Monitoring view.  2. Open the Jobs workspace.  3. Click Create on the tool ribbon.  4. Enter a filter name: for example, Scheduled Jobs.  5. Select the Time from option from the pull-down menu, or choose a time.  Note  If you select Choose date from the pull-down menu, DPM displays a pop-up calendar so that you can click a date.  6. Select the Time to option from the pull-down menu.  7. On the Jobs tab, select one or more job types and job status.  8. On the Protection tab, select whether to group by protection group or by computer, and select the protection group and members for which you want information displayed. If you want DPM to filter jobs on external media, you can also select External tape jobs.  9. On the Other tab, optionally specify the Time elapsed in Minutes or Hours and the Data transferred in MB and then select the libraries to which you want to apply the filter.  Note  DPM allows you to choose a Greater than or Less than value for the Time elapsed and Data transferred.  10. Click Preview to preview the filtered jobs display, or click Save to save the filter and search.  Important  You need to refresh the filter to detect jobs of any new or modified protection group. |

See Also

[How to Delete a Filter](#zff940dddcece4b4ca018fd8f3b010b9f)

[How to Modify a Job Search Filter](#z279cf0442d194386a1c613d60929b783)

[How to Use Filters to Search for Jobs](#z07bd7439bd9c4316bed66c81da7ec3db)

How to Modify a Job Search Filter

System Center 2012 – Data Protection Manager (DPM) allows you to modify job search filters that you have created and saved. If you receive too many results from a saved filter, consider changing the parameters to refine your search.

Note

Default filters cannot be modified or deleted.

To modify a job search filter

|  |
| --- |
| 1. In DPM Administrator Console, go to the Monitoring view.  2. Select the filter you want to modify from the Filters list.  3. On the tool ribbon, click Modify.  4. On the Jobs, Protection, and Other tabs, make your changes to the search parameters.  5. Click Preview to preview the filtered jobs display, or click Save to save your changes to the filter.  Important  You need to refresh the filter to detect jobs of any new or modified protection group. |

See Also

[How to Delete a Filter](#zff940dddcece4b4ca018fd8f3b010b9f)

[How to Use Filters to Search for Jobs](#z07bd7439bd9c4316bed66c81da7ec3db)

How to Delete a Filter

If a filter is no longer useful or if it returns too many results, you can use the following procedure in System Center 2012 – Data Protection Manager (DPM) to delete the filter.

To delete a filter

|  |
| --- |
| 1. In DPM Administrator Console, go to the Monitoring view.  2. Open the Jobs workspace, and select the filter you want to delete from the Filters pull-down menu.  3. Click Delete filter on the tool ribbon.  Note  The default filter cannot be deleted. |

See Also

[How to Modify a Job Search Filter](#z279cf0442d194386a1c613d60929b783)

[How to Use Filters to Search for Jobs](#z07bd7439bd9c4316bed66c81da7ec3db)

How to Reschedule a Protection Job Using DPM Management Shell

You can set the start time for protection jobs only by using DPM Management Shell. The protection jobs that you can reschedule are catalog pruning and detailed inventory.

To schedule a protection job

|  |
| --- |
| 1. Use the following syntax to retrieve the current start time for a protection job:  Get-ProtectionJobStartTime [-ProtectionGroup] <ProtectionGroup> [-JobType] <ProtectionJobType> [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  2. Use the following syntax to set the start time for a protection job:  Set-ProtectionJobStartTime [-ProtectionGroup] <ProtectionGroup> [-JobType] <ProtectionJobType> [-StartTime] <DateTime> [-MaximumDurationInHours] <Int32> [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  3. Use the following syntax to remove the start time for a protection job:  Set-ProtectionJobStartTime [-ProtectionGroup] <ProtectionGroup> [-JobType] <ProtectionJobType> -Remove [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Set-ProtectionJobStartTime -detailed" in DPM Management Shell.  For technical information, type "Get-Help Set-ProtectionJobStartTime -full" in DPM Management Shell. |

See Also

[How to Reschedule a Maintenance Job](#z272c923b3ea3401b9a00efa1a3b2e20f)

Understanding Data Protection

Using Reports

You can use reporting in System Center 2012 – Data Protection Manager (DPM) to track the success of synchronization and recovery point jobs, review disk and tape utilization, and monitor trends in data protection activity. In addition, you can evaluate backup service performance over long periods of time to ensure that backup needs are being met. Using DPM reporting, you can view reports, schedule reports, and subscribe to reports sent by e-mail.

DPM reporting uses SQL Server to collect data and SQL Server 2008 Reporting Services to generate reports. Reporting Services provides tools that you can use to monitor and/or troubleshoot DPM reporting. For more information about troubleshooting DPM reporting, see the [Troubleshooting](http://go.microsoft.com/fwlink/p/?LinkId=226448). For more information about SQL Server Reporting Services, see [Microsoft SQL Services Reporting Overview](http://go.microsoft.com/fwlink/?LinkId=179667).

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About Reports

Reporting in System Center 2012 – Data Protection Manager (DPM) enables you to create and customize both new reports and historical reports.

A new report is created dynamically, based on the options that you select when you set up the report. New reports are not saved for future reference; they are disposed of when closed. If you want to save a new report that you have created, you must export it by using the Reporting Services Web toolbar. For more information, see [How to Display Reports](#zba2c9add304b422983b28c307e0012a5).

A historical report is created and saved for future reference only when you schedule a report. You choose the options that you want at the time you schedule the report. When you schedule a report, you set the option for the number of reports, up to a maximum of 18, that you want to save in history for that report type. Only scheduled reports that run successfully are saved as history. For more information, see [How to Schedule Reports](#zc8aca249fa404ffbb7285e4b4677bdbb).

A report selected through DPM Administrator Console always opens as a Web page in Internet Explorer.

See Also

[How to Display Reports](#zba2c9add304b422983b28c307e0012a5)

[How to Schedule Reports](#zc8aca249fa404ffbb7285e4b4677bdbb)

[Report Types](#zaf18052879f0439682329d2fb1beb82e)

[Using Reports](#z0484bf54fe0e419fa9242f08b4e9561f)

Report Types

DPM reporting offers six standard reports that you can generate, review, and analyze. These reports help you realize the full benefits of System Center 2012 – Data Protection Manager (DPM). The following table lists the reports and their definitions. You can click the links to view more details about the reports.

|  |  |
| --- | --- |
| Report Type | Description |
| [Status Report](#zb1923fe2a1b94d2fb86d533fc14ac6a4) | Includes status of recently run recovery point creation and recovery jobs. The report shows trends in the frequency of errors that occur and lists the number of alerts. |
| [Disk Utilization Report](#z98bb5e672a5d4cbe9014b2ee61a7685f) | Provides a summary view of disk capacity, allocation, and usage of disk space for the DPM storage pool. The data is collected per computer and is aggregated for all computers. You can use this report to identify the costs associated with backup for various protected computers plus identify trends in disk usage to plan for capacity. |
| [Recovery Report](#zdfa54820d2fb4f4c873a1aa011c53bf9) | Provides details about recovery times and statistics of recovery jobs for tracking recovery performance. The data is collected per computer or protection group and is aggregated for all computers. |
| [Tape Management Report](#z4b492f1ef46b4f0eb2e70033e05d9e56) | Provides details for managing tape rotation and decommissioning tapes. The report also displays which tapes are due to be brought back from recycling. The data is collected per library and aggregated for all libraries. |
| [Tape Utilization Report](#z13b2ec56d5584ac29c3ddfcfb77f1ecb) | Provides trends in tape utilization to assist in capacity planning and making decisions about allocating additional tapes. |
| [Recovery Point Status Report](#zc89cdfd80d8f4ea097d039a378a231c4) | The Recovery Point Status report provides the recovery point status of all selected data sources. This report gives administrators a high-level view of whether backup service-level agreements (SLAs) are being met for every data source. |

See Also

[How to Create or Modify Report Subscriptions](#z830c4d7e1c6645658797b5104b7856ef)

[How to Display Reports](#zba2c9add304b422983b28c307e0012a5)

[How to Print Reports](#zba32132746ee41fa801c52f2019a0582)

[How to Schedule Reports](#zc8aca249fa404ffbb7285e4b4677bdbb)

Status Report

The Status Report provides the status of all recovery points for a specified period, lists recovery jobs, and shows the total number of successes and failures for recovery points and disk-based and tape-based recovery point creations. This report shows trends in the frequency of errors that occur and lists the number of alerts.

Frequently Asked Questions

While you are reviewing the data in the Status Report, you might have the following questions about how to use the data or interpret the report.

Why is the trend of recovery point job failures rising?

This can be caused by a variety of issues. You can review the details for a recovery point job failure in the Monitoring task area and determine the resolution. For more information, see [How to Display Job Details](#zce28a38110434aafab51f92cd322784d).

Why is the protection objective not being met?

A recovery point is created only if the corresponding synchronization job, since the last recovery point job, was run successfully. If the corresponding synchronization job failed, the scheduled recovery point will not be created.

See Also

[How to Print Reports](#zba32132746ee41fa801c52f2019a0582)

[Report Types](#zaf18052879f0439682329d2fb1beb82e)

[Using Reports](#z0484bf54fe0e419fa9242f08b4e9561f)

[Working with Recovery Points](#z3d1291f8bb9f40149b513dbc5e82d990)

Disk Utilization Report

The Disk Utilization Report provides a summary view of disk capacity, disk allocation, and usage of disk space in the storage pool for System Center 2012 – Data Protection Manager (DPM). The data is collected per protected computer and aggregated for all protected computers or per protection group and aggregated for all protection groups.

The first page of the report, the summary page, shows disk utilization statistics for all protected computers or protection groups at a protected computer or protection group level, as specified in the report parameters. Subsequent pages, the detail pages, show disk utilization details for each protected computer or protection group at a volume level.

Frequently asked questions

While you are reviewing the data in the Disk Utilization Report, you might have questions about how to use the data or interpret the report.

How do I determine whether the DPM server is running out of disk space?

There are several data points that you might want to consider:

 If “Disk Used” size is within 70 to 80 percent of “Total Disk Capacity,” you might soon run out of disk space. To avoid interruption of data protection activities, you should add disks to the storage pool.

 If “Disk Used” size is very close to the “Disk Allocated” size, the replica and recovery point volumes are nearly full. If the amount of protected data is expanding, you should consider increasing the disk space allocated for replicas. For more information, see [How to Modify Disk Allocation](#ze2c5d57d5b30411d916068bcf6faf8f3).

 If “Disk Allocated” size is close to “Total Disk Capacity” and you plan to protect a new volume, you might need to add disks to the storage pool or stop protecting other volumes so that you can protect the new volume. For more information, see [Remove protection group members](#zb51a05876bd143cfa4dd59f0ddd4c5eb).

How do I see the disk utilization for data sources that are co-located?

To view the disk utilization report for co-located data sources, you can generate a disk utilization report for the protection group having co-located data sources.



|  |
| --- |
| 1. In DPM Administrator Console, go to the Reporting view.  2. Select Disk Utilization report, and click View on the tool ribbon. Alternatively, you can right-click the Disk Utilization report in the display pane and then click View.  3. On the New tab, select display options for the report and then click OK. For Group by, select protection group to group items in the report by protection group. You can view the disk allocated and disk used for the protection groups having co-located data sources. |

To view the co-located replica details of each co-located data source

|  |
| --- |
| 1. In DPM Administrator Console, go to the Protection view.  2. In the display pane, right-click the protection group and select Modify disk allocation.  3. On the DPM Server tab, click Collocated Protection. |

Why are disk utilization statistics reported for inactive protection groups?

If you delete a protection group but retain its associated replicas and recovery points, the replicas and recovery points continue to use disk space. As long as the replicas and recovery points are retained, the Disk Utilization Report will continue to display disk usage statistics for the deleted protection group, both on the summary page and on the detail pages. Disk utilization statistics for deleted protection groups are displayed under the “(Inactive Replicas)” heading. For information about deleting protection groups, replicas, and recovery points, see [Working with Protection Groups](#za2e746db05944b45aec0796b5321e919).

What does a negative change for Disk Usage Growth Rate mean?

A negative number indicates that the size of data in the storage pool is decreasing over time. A positive number indicates that the size of data in the storage pool is increasing over time.

Does the Storage Pool Details table include disk usage for protected computers?

No, the table specifies only the disk space allocated and used for replicas and recovery points in the storage pool on the DPM server.

Why is disk utilization for inactive replicas not reported correctly in the Disk Utilization Report?

For existing protection groups or protected computers, the Disk Utilization Report does not display the current information for replicas that were removed, added, or removed from protection on the day that the report is generated. Disk utilization for these replicas will be correct in reports generated at least a day after the change is made.

How do I determine whether the change journal on the protected computer is running out of disk space?

The disk utilization data for the change journal is displayed in the last column of the Storage Pool Details table. DPM sets the default for change journal space at 300 MB. For more information, see [How to Modify Disk Allocation](#ze2c5d57d5b30411d916068bcf6faf8f3).

To determine whether a change journal is running out of disk space

|  |
| --- |
| 1. In DPM Administrator console, go to Protection view.  2. Select the protection group associated with the change journal.  3. Click Modify disk allocation on the tool ribbon.  4. Click the Protected computer tab to display the current disk allocation for the change journal.  5. Compare the allocated disk space with the data in your report to determine whether the change journal is running out of disk space. |

See Also

[How to Print Reports](#zba32132746ee41fa801c52f2019a0582)

Recovery Report

The Recovery Report provides statistics on administrator-initiated recoveries only. It displays recoveries in both time taken and size over the selected time period. The data is collected per protected computer and aggregated for all protected computers, or it is collected per protection group and aggregated for all protection groups.

The first page of the report, the summary page, shows recovery statistics for all protected computers or protection groups at a protected computer or protection group level, as specified in the report parameters. Subsequent pages, the detailed pages, show details of recoveries for each protected computer or protection group at a volume level.

Frequently Asked Questions

While you are reviewing the data in the Recovery Report, you might have the following questions about how to use the data or interpret the report.

Do the pie charts include data for all entities protected by DPM?

Yes, pie charts include all data being protected by DPM.

Why is the number of recovery job failures increasing?

A rising trend in recovery job failures might be due to an increased number of network outages or job cancellations. The data for recovery failures includes only administrator-initiated cancellations of recovery jobs, not cancellations initiated by end-users. To determine the common causes for recovery job failures, check the details of the Recovery Report.

For information about the status of recovery jobs for the last 30 days, see [How to Check Data Protection Job Status](#zd89c35de03a14662890956d85c578545).

See Also

[How to Print Reports](#zba32132746ee41fa801c52f2019a0582)

[How to Schedule Reports](#zc8aca249fa404ffbb7285e4b4677bdbb)

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

[Report Types](#zaf18052879f0439682329d2fb1beb82e)

[Using Reports](#z0484bf54fe0e419fa9242f08b4e9561f)

Tape Management Report

The Tape Management Report provides details for managing tape rotation. The report lists all libraries that are below the free tape threshold. The data is collected per library and aggregated for all libraries.

Frequently Asked Questions

While you are reviewing the data in the Tape Management Report, you might have the following questions about how to use the data or interpret the report.

A tape that has been decommissioned still appears in the Tape Management Report—how can I update the report?

Update the DPM library information by following these steps:

1. Properly remove the tape from the drive by following the recommended procedures of the tape library vendor.

2. Power down and then restart the tape library.

3. In DPM Administrator Console, on the Libraries tab in the Management task area, click Inventory library.

4. In the Inventory dialog box, select Detailed inventory, and then click Start.

What happens when the data on a tape expires?

When the data on a tape expires, return the tape to the tape library for reuse. Expired tapes that have not been returned to the tape library will be marked as "overdue" in the Tape Management Report.

What is a free tape threshold?

The free tape threshold is the number of tapes in a specified library that are available for use by DPM. If the number of libraries below the free tape threshold is equal to the free tape threshold value on the Tape Management Report, you must add tape to the library and mark it as free or future backup jobs will fail.

See Also

[How to Print Reports](#zba32132746ee41fa801c52f2019a0582)

Managing Tapes

[Using Reports](#z0484bf54fe0e419fa9242f08b4e9561f)

Tape Utilization Report

The Tape Utilization Report provides trends in tape utilization to assist in capacity planning and making decisions about allocating additional tapes.

The first page of the report, the summary page, shows tape utilization statistics for all protection groups as specified by the time period in the report parameters. This allows system administrators to view trends in tape usage to allow them to make early purchase decisions.

Frequently Asked Questions

While you are reviewing the data in the Tape Utilization Report, you might have the following questions about how to use the data or interpret the report.

How often should I run a Tape Utilization Report?

You should run the Tape Utilization Report whenever you need to make decisions about the capacity and utilization of your tape library. You might want to run a Tape Utilization Report once a quarter.

How do I determine when I will run out of capacity on the tape?

The Tape Utilization Report provides trends of tape usage. If you notice that tape usage has been increasing on the backup server, you can estimate the percentage for the number of tapes that will be used over the next report period. If the trend for tape usage is upward, estimate when you will run out of capacity and acquire additional tapes before you no longer have space.

The Tape Utilization Report shows unrecognized tapes in the library. How do I get DPM to recognize the tapes?

When a tape containing data is added to the tape library and the tape label displays as "Unknown", you can use DPM to identify the tape.

When DPM identifies the tape, it reads the tape header and updates the tape label as follows:

 A tape created by the DPM server displays the assigned tape label.

 A tape created by another DPM server displays Imported as the tape label.

 A tape that contains content that was not created by DPM displays Unrecognized as the tape label.

See Also

[How to Identify an Unknown Tape](#ze9efb254e47a485089047f3670f60d95)

[How to Print Reports](#zba32132746ee41fa801c52f2019a0582)

Managing Tapes

[Report Types](#zaf18052879f0439682329d2fb1beb82e)

[Using Reports](#z0484bf54fe0e419fa9242f08b4e9561f)

Recovery Point Status Report

System Center 2012 – Data Protection Manager (DPM) features an enhanced recovery point status reporting. It gives administrators a high-level view of whether backup service level agreements (SLAs) are being met for every data source. It is also useful to backup operators who can quickly identify if backup SLAs are being met and then prioritize the data source that the operator needs to focus on.

This report can be configured to be sent as an e-mail so that administrators don’t need to log on to the DPM server to track recovery point status.

Viewing recovery point status

The Recovery Point Status report provides the recovery point status of all selected data sources. If a minimum of one good recovery point is present in the specified recovery point window, the status is shown as green. A blank recovery point window indicates that no recovery point is present in that time window.

You can view this report from either the Protection view or the Reporting view of the Administrator Console.

If you start the report from the Protection view, you can view the report for all the data sources that interest you. Starting the report from the Reporting view will only show data for data sources protected by that DPM server.

Viewing report from Reporting tab

1. Double-click Recovery Point Status Report in the Reporting view of the Administrator Console. This will bring up the Recovery Point Status Options dialog box.

2. On the General tab in the Recovery Point Status Options dialog box, you have:

 Date and time options – Specify the date range for which the report should be generated.

 Protection type – Select whether the report should display items protected on disk, tape or online or a combination of these.

3. On the Advanced tab in the Recovery Point Status Options dialog box, you can specify a different the recovery point window for each protection group.

4. Click Generate to view the report.

Viewing report from Protection tab

On the Protection view, use the View recovery point status link. If you have not selected a protection group, DPM will display the status for all protection groups. If you have selected one or more protection groups or data sources, then only the status of selected items will be displayed.

Warning

If you select an inactive data source no report will be generated.

Setting scheduling and e-mail options

You can schedule when you want the Recover Point Status report to run using the Schedule option on the tool ribbon of the Protection view.

On the Schedule tab

 Specify whether you want the report to run on a schedule.

 Specify the frequency for when the report will be run.

 Specify how many days’ worth of reports need to be maintained in history.

On the E-mail tab

 Specify the people to whom the report must be emailed.

 Specify the format for the report.

See Also

[Report Types](#zaf18052879f0439682329d2fb1beb82e)

[Recovery Point Status Options - General Tab](#zf74a9d15457048da9bc3b4a96a034200)

[Recovery Point Status Options - Advanced Tab](#zdd8786064f3f470583c0228865bdc33d)

Recovery Point Status Options - General Tab

On the General tab on the Recovery Point Status Options screen, you can generate a report to view the status for all protection groups. If you have selected one or more protection groups or data sources, then only the status of the selected items will be displayed.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Date from | Use the Data from box to select the date from which the report should be generated. |
| Time from | Use the Time from box to select the start time from which the report should be generated. |
| Date to | Use the Date to box to select the end date till which the report should be generated. |
| Disk | In the protection type section, select Disk check box for generating a report having display items protected on disk. |
| Tape | In the protection type section, select Tape check box for generating a report having display items protected on tape. |

After selecting the recovery point status options, click Generate report.

See Also

[Recovery Point Status Report](#zc89cdfd80d8f4ea097d039a378a231c4)

Recovery Point Status Options - Advanced Tab

On the Advanced tab on the Recovery Point Status Options screen, you can generate a report to view the recovery point status for all protection groups.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Protection group | Displays the list of all protection groups created by you. |
| Recovery point window | Select a recovery point window for each protection group. The minimum time interval for each entry in the Recovery point window is 1 hour and a maximum of 1 month. |

After selecting the recovery point status options, click Generate report.

See Also

[Recovery Point Status Report](#zc89cdfd80d8f4ea097d039a378a231c4)

How to Print Reports

Reports in System Center 2012 – Data Protection Manager (DPM) have been designed to print on A4 paper without horizontally splitting the information across pages. The MHTML and PDF formats are not editable, so you cannot modify the report to fit other paper sizes.

For best print results, use the following procedures for printing reports.

To print MHTML reports

|  |
| --- |
| 1. On the Internet Explorer File menu, click Page Setup.  2. Set paper size to A4.  3. In the Orientation area, select a Portrait orientation.  4. In the Margins area, set the margins to values no greater than the following (in inches): Left: 0.11, Right: 0.11, Top: 0.11, Bottom: 0.11.  5. Print the report. |

To print a PDF report

|  |
| --- |
| 1. In Adobe Acrobat, open the Print dialog box.  2. Set Page Scaling to Shrink large pages (the default setting).  3. Select Auto-Rotate and Center.  4. On the Advanced tab, set the orientation to Portrait.  5. Print the report. |

To print a report using Microsoft Excel 2003

|  |
| --- |
| 1. On the File menu, click Page Setup and then click the Page tab.  2. Set the orientation to Portrait.  3. Set Scaling to Select Fit to 1 page(s) wide by 1 tall (preferred)  - Or –  Set Adjust to to 80-85% of normal size.  4. Set the paper size to A4.  5. On the Margins tab, set the Top, Left, Bottom, and Footer margins to 0.  6. On the Sheet tab, clear the Gridlines check box if it is selected.  7. Print the report. |

To print a report using Microsoft Excel 2007

|  |
| --- |
| 1. Click in the file.  2. On the Page Layout tab, click Orientation.  3. Set the orientation to Portrait.  4. Click Size and click A4 to set the paper size.  5. Click Margins, click Custom, and set the Top, Left, Bottom, and Footer margins to 0.  6. In the Scale to Fit area, in the Scale field, set the scale to 80%.  7. In the Sheet Options area, clear the Print check box if it is selected.  8. Print the report. |

See Also

[How to Create or Modify Report Subscriptions](#z830c4d7e1c6645658797b5104b7856ef)

[How to Display Reports](#zba2c9add304b422983b28c307e0012a5)

[How to Schedule Reports](#zc8aca249fa404ffbb7285e4b4677bdbb)

[Report Types](#zaf18052879f0439682329d2fb1beb82e)

How to Display Reports

You can display both new and historical reports in Internet Explorer through the Administrator Console for System Center 2012 – Data Protection Manager (DPM). Before displaying reports for the first time, it is recommended that you allow at least 24 hours of data protection activity to ensure that there is sufficient data to report.

You can use the features of the Reporting Services Web toolbar at the top of each report to customize the report display, to export the report, and to print the report. The following table describes what you can do with each toolbar feature.

|  |  |
| --- | --- |
| Feature | Description |
| Page controls | Navigate between report pages by using the First Page, Previous Page, Next Page, and Last Page buttons. |
| Zoom | Change page magnification. The range is from Page Width to 10%. The default is 100%. |
| Find | Next | Search for words or phrases within the report. Click Find for the first occurrence of a value; for subsequent occurrences of the same value, click Next. |
| Export | Select a report format, and export the report in that format. Choose from Web archive (MHTML), Web page for Internet Explorer 5.0 or later (HTML), Acrobat (PDF), or Excel. |
| Refresh | Refresh the contents of the page. |
| Print | Print the report. |

To display a new report

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1. In DPM Administrator Console, click Reporting on the navigation bar.  2. Select a report, and click View on the tool ribbon.  Alternatively, you can double-click a report or right-click a report in the display pane and click View.  3. On the New tab, select display options for the report and click OK.  a. Group by: Choose whether to group items in the report by protected computer or by protection group.  b. Granularity: Select Weeks, Months, Quarters, or Years.  The following table explains how DPM interprets each unit of time.   |  |  | | --- | --- | | Unit of time | Definition | | Week | Seven days—from Sunday through Saturday. | | Month | A full month from the first to the last day of the month. | | Quarter | Jan–Mar, Apr–Jun, Jul–Sept, or Oct–Dec. | | Year | January 1 to December 31 of a particular year. |   c. Content: Select the time period for which you want to display report data. The time period covered for each report is displayed at the top of the report.  To exclude the current time period from the report, clear the Include the data for this week check box. This setting is selected by default. |

To display historical reports

|  |
| --- |
| 1. In the DPM Administrator Console, go to the Reporting view.  2. Select a report and click View on the tool ribbon.  Alternatively, you can double-click a report in the display pane, right-click it, and click View, or you can click View in the History section of the Details pane.  3. Click the History tab.  4. From the Available reports list, click the specific report that you want to view and then click OK.  The Available reports list displays all saved copies of a report. When the number of historical reports saved equals the maximum number specified in the report schedule, the next report that is saved will replace the oldest copy of the report, so you can retain the maximum number of copies at all times. |

See Also

[About Reports](#za934f3c746b841faa53adaa9d2c65e88)

[How to Print Reports](#zba32132746ee41fa801c52f2019a0582)

[How to Schedule Reports](#zc8aca249fa404ffbb7285e4b4677bdbb)

[How to Create or Modify Report Subscriptions](#z830c4d7e1c6645658797b5104b7856ef)

[Report Types](#zaf18052879f0439682329d2fb1beb82e)

How to Schedule Reports

No reports are scheduled in System Center 2012 – Data Protection Manager (DPM) by default. To prompt DPM to start creating and saving historical reports, you must specify report creation schedules. Each of the standard reports operates on an independent schedule. You can schedule DPM reports to run one time, weekly, or monthly, and you can customize the way data is organized within the report. When you schedule reports, you can also elect to send reports to specified recipients via e-mail.

Note

You cannot set multiple schedules for a report. If you modify a report schedule, the previous schedule is replaced.

Although you can schedule a report to run at any time, you might not see meaningful data in the report until after DPM has been protecting data for a week or longer. For example, DPM needs to collect protection activity data for at least one week, Sunday to Saturday, to generate a meaningful weekly report.

To schedule a report

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1. In DPM Administrator Console, go to the Reporting view.  2. On the display pane, select the report that you want to schedule.  3. Click Schedule or right-click the report icon and then click Schedule.  4. In the View <name of report> dialog box, select the Run the <name of report> according to the schedule options box.  5. On the Schedule tab, select schedule options and click OK.  a. Frequency: Choose the frequency of the report, using the guidelines in the following table.   |  |  | | --- | --- | | Select this… | To generate… | | Once | A one-time report on the specified date for the current time period or for the specified number of past full weeks, months, quarters, or years. | | Weekly | A weekly report on the specified date for the current week or for the specified number of past full weeks (Sunday through Saturday). | | Monthly | A monthly report on the specified date for the current month or for the specified number of past full months. |   b. Date: Choose the day of the week on which to generate the report. If you chose Once as the Frequency setting, choose the date on which to generate the report.  c. Time: Choose the time of day to generate the report.  d. Group by: Choose whether to group items in the report by protected computer or by protection group.  e. Granularity: Select Weeks, Months, Quarters, or Years. The Granularity setting is limited by the parameter you select in the Frequency box. For example, if you select a weekly frequency, you are limited to weekly granularity.  The following table explains how DPM interprets each unit of time.   |  |  | | --- | --- | | Unit of Time | Definition | | Week | Seven days—from Sunday through Saturday. | | Month | A full month from the first to the last day of the month. | | Quarter | Jan-Mar, Apr–Jun, Jul–Sept, or Oct–Dec. | | Year | January 1 to December 31 of a particular year. |   f. Content: Select the time period for which you want to include report data.  The term “Last” in the Content box is defined as the last full time period. For example, Last 2 weeks is defined as the past two full weeks excluding the current week. If today is a Tuesday, the last two weeks are the previous two full weeks (Sunday to Saturday). The time period covered for each report is displayed at the top of the report. The term “Current” is defined as the current time period even if it is only a partial time period.  g. Number of copies to retain in history: Select the number of reports you want to retain in history, up to a maximum of 18. When the number of reports saved equals the number specified in this box, the next saved report will replace the oldest copy of the report, so you can retain the maximum number of copies at all times.  6. Repeat Steps 2 through 5 for each report that you want to schedule. |

See Also

[How to Display Reports](#zba2c9add304b422983b28c307e0012a5)

[How to Print Reports](#zba32132746ee41fa801c52f2019a0582)

[How to Create or Modify Report Subscriptions](#z830c4d7e1c6645658797b5104b7856ef)

[Report Types](#zaf18052879f0439682329d2fb1beb82e)

How to Create or Modify Report Subscriptions

When you schedule reports, you can enable the option to send reports to subscribers via e-mail. Before you enable this option, you must specify the SMTP server that System Center 2012 – Data Protection Manager (DPM) will use to send reports.

Reports are sent through e-mail as file attachments. A subscriber cannot view an attached report unless the required software is installed on the destination computer. For example, if an administrator selects HTML as the report format, the browser on the destination computer must be able to display Internet Explorer version 4.0.1 or later. The following table provides the minimum software requirements for viewing reports sent by e-mail.

|  |  |
| --- | --- |
| Report Format | Required Software |
| HTML | [Internet Explorer 4.0.1](http://go.microsoft.com/fwlink/?LinkId=42060) or later |
| Excel | Microsoft Office Excel 97 or later |
| PDF | [Adobe Reader 4 or later](http://go.microsoft.com/fwlink/?LinkID=15161) |

To subscribe to reports

|  |
| --- |
| 1. In DPM Administrator Console, go to the Reporting view.  2. On the display pane, right-click the report to which you want to subscribe and click Schedule.  Alternatively, you can right-click a report in the display pane and click Schedule.  3. On the E-mail tab, in the Recipients box, type the e-mail addresses of all the people or groups to whom DPM should send reports, and then click OK.  a. Separate multiple e-mail addresses with commas.  b. Enter only e-mail addresses that are valid on the designated SMTP server.  4. Select the HTML, Excel, or PDF report format, and click OK.  5. Repeat Steps 2 through 4 for each type of report that you want to distribute via e-mail. |

To add a subscriber to an existing report subscription

|  |
| --- |
| 1. In DPM Administrator Console, go to the Reporting view.  2. On the display pane, right-click the report for which you want to add e-mail recipients and click Schedule.  3. On the E-mail tab, in the Recipients box, add the subscriber to the list of recipients, separating it from the last entry by a comma, and then click OK. |

To modify the report format for an existing report subscription

|  |
| --- |
| 1. In DPM Administrator Console, go to the Reporting view.  2. On the display pane, right-click the report for which you want to modify the report format and click Schedule.  3. On the E-mail tab, in the Report format box, select the HTML, Excel, or PDF reort format, and then click OK. |

See Also

[How to Display Reports](#zba2c9add304b422983b28c307e0012a5)

[How to Print Reports](#zba32132746ee41fa801c52f2019a0582)

[How to Schedule Reports](#zc8aca249fa404ffbb7285e4b4677bdbb)

[Report Types](#zaf18052879f0439682329d2fb1beb82e)

[Using Reports](#z0484bf54fe0e419fa9242f08b4e9561f)

Setting System Options

Data Protection Manager (DPM) enables you to set or modify system options to comply with your data protection requirements and preferences.

In This Section

[How to Enroll in the Customer Experience Improvement Program](#z3e4a40e39bb447c1ba6f8c415b3f69af)

[How to Enable End-User Recovery](#z4caa796b27fe41c2b644c4cc952896f0)

[How to Modify the Auto Discovery Schedule](#z5e994826df2544d09babedfde6f7fd31)

For information about subscribing to alerts and notifications and configuring the SMTP server, see [Configuring the SMTP Server](#zf026e239c828461baa08187585ee2a54).

How to Enroll in the Customer Experience Improvement Program

After you enroll in the Customer Experience Improvement Program, DPM gathers anonymous information about your hardware, software configurations, and usage patterns of various DPM features and sends it to Microsoft. Microsoft uses this information to improve the quality, reliability, and performance of Microsoft software. This program is optional and anonymous, and you can opt out at any time.

For more information, see the Microsoft [Customer Experience Improvement Program privacy policy](http://go.microsoft.com/fwlink/?LinkID=84784) (http://go.microsoft.com/fwlink/?LinkID=84784).

To enroll in the Customer Experience Improvement Program

|  |
| --- |
| 1. In the Actions pane, click Options.  2. On the Customer Feedback tab, click Yes, I want to participate anonymously in this program (Recommended) to enroll in the program.  3. If you do not want to enroll in the program, click No, thank you.  4. To apply your changes, click OK. |

See Also

[Setting System Options](#zd5992007050343d3a889a75172c1dd85)

How to Enable End-User Recovery

End-user recovery enables users to independently recover file data by retrieving recovery points of their files. Enabling end-user recovery involves configuring Active Directory Domain Services to support end-user recovery, enabling the end-user recovery feature on the DPM server, and installing the shadow copy client software on the client computers.

Important

DPM supports only short-term, disk-based recovery for end users.

The following procedures show you how to configure Active Directory Domain Services and enable end-user recovery of file data sources.

Note

Before users can begin independently recovering previous versions of their files, the DPM shadow copy client software must be installed on their computers. For more information, see [How to Install the Shadow Copy Client Software](#z6cb51208648a4cdeb3902a2859d51292).

To configure Active Directory Domain Services and enable end-user recovery on a DPM server if you are a schema and domain administrator in the domain

|  |
| --- |
| 1. In DPM Administrator Console, click Options on the tool ribbon.  2. In the Options dialog box, on the End-user Recovery tab, click Configure Active Directory.  3. In the Configure Active Directory dialog box, select Use current credentials or type the user name and password for an account that has both schema and domain administrator privileges, and then click OK.  4. On the confirmation and notification prompts, click Yes and then click OK.  5. After configuration of Active Directory Domain Services is complete, select the check box for the Enable end-user recovery option and then click OK. |

To configure Active Directory Domain Services and enable end-user recovery on a DPM server if you are not a schema and domain administrator in the domain

|  |
| --- |
| 1. Direct a user who is both a schema and domain administrator to configure the Active Directory schema by running <drive:>\Program Files\Microsoft Data Protection Manager\DPM\End User Recovery\DPMADSchemaExtension.exe on a Windows Server 2003 computer that is a member of the same domain as the DPM server.  Note  If the protected computer and DPM reside in different domains, the schema needs to be extended by running the DPMADSchemaExtension.exe tool on the other domain.  2. In the Enter Data Protection Manager Computer Name dialog box, type the name of the computer for which you want end-user recovery data in Active Directory Domain Services, and then click OK.  3. Type the DNS domain name of the DPM computer for which you want end-user recovery data in Active Directory Domain Services, and then click OK.  4. In the Active Directory Configuration for Data Protection Manager dialog box, click OK.  5. In DPM Administrator Console, on the Action menu, click Options.  6. In the Options dialog box, on the End-user Recovery tab, select the check box for the Enable end-user recovery option, and then click OK. |

See Also

[How to Install the Shadow Copy Client Software](#z6cb51208648a4cdeb3902a2859d51292)

How to Modify the Auto Discovery Schedule

Once each day, DPM queries Active Directory Domain Services to discover new computers in your network.

Note

The default time for auto discovery is 1:00:00 A.M.

To modify the auto discovery schedule

|  |
| --- |
| 1. In DPM Administrator Console, click Options.  2. In the Options dialog box, on the Auto Discovery tab, select the time of day when you want auto discovery to run.  3. Click OK. |

See Also

[Setting System Options](#zd5992007050343d3a889a75172c1dd85)

[Auto discovery](#zaa3ddbd6f1574e219864657ed4ecec75)

Optimizing Performance

DPM provides several ways to increase server performance expectations and optimize DPM performance. Network speed, the performance characteristics of the protected computer, the size of your protected data, and the rate at which the protected data changes can affect your actual results.

In This Section

[How to Enable Computer-Level Network Bandwidth Usage Throttling](#z191d3c45b9e047d9b4e0a42ac4565c38)

[How to Enable On-the-Wire Compression](#ze54a0f1dbd5e40358fe2025aec1585bb)

[How to Stagger Synchronization Start Times](#zd8110eeebd244b29b88805695e975bdb)

[How to Manually Create a Replica](#z92e292efe73e4ac8ae63c6fff49ae22c)

[How to Create a Manual Replica for Application Servers](#za1674e720fb24ad891b2541a746bed24)

[How to Modify the Schedule for Express Full Backups](#z46f31da6fe7f4022b291c464c2ed20ce)

How to Enable Computer-Level Network Bandwidth Usage Throttling

Network bandwidth usage throttling limits the amount of network bandwidth that DPM can use to create and synchronize replicas. Throttling helps to ensure that network bandwidth is available to applications other than DPM.

Network bandwidth usage throttling enables you to limit the amount of network resources a synchronization job can consume. However, network bandwidth usage throttling can lengthen the amount of time each synchronization job takes to complete.

By default, the throttling option is not selected.

To enable computer-level network bandwidth usage throttling

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view.  2. Open the Agent workspace, and select the computer you want to throttle.  3. Click Throttle computer.  4. In the Throttle dialog box, check Enable network bandwidth usage throttling.  5. Select Throttle Settings and Work Schedule for the computer.  Note  You can configure network bandwidth usage throttling separately for work hours and nonwork hours, and you can define the work hours for the protected computer.  6. To apply your settings, click OK. |

See Also

[Optimizing Performance](#zc8f9df039b9d4841bd8c3002288823b2)

How to Enable On-the-Wire Compression

Compression decreases the size of data being transferred during replica creation and synchronization and allows more data throughput with less impact to network performance. However, this option adds to the CPU load on both the DPM server and the protected computers. The amount of compression and improvement on network performance depends on workload.

Compression is enabled at the protection group level and applies to replica creation, synchronization, and consistency check operations. Recovery jobs also use compression.

To enable on-the-wire compression

|  |
| --- |
| 1. In DPM Administrator console, go to the Protection view.  2. Click Optimize performance.  3. On the Network tab, check Enable on-the-wire compression.  4. To apply your changes, click OK. |

See Also

[Optimizing Performance](#zc8f9df039b9d4841bd8c3002288823b2)

How to Stagger Synchronization Start Times

To optimize performance, you can offset the start time of synchronization jobs across different protection groups so that all of them do not start at the same time. Offsetting synchronization start times can also be used to optimize secondary protection of another DPM server.

To stagger synchronization start times

|  |
| --- |
| 1. In DPM Administrator Console, go to the Protection view.  2. In the display area, select a protection group.  3. Click Optimize performance on the tool ribbon.  4. On the Network tab, select the hours and minutes to offset the start of the synchronization job in the Offset <time> start time by field.  Note  The maximum allowed value for offset is the same as the synchronization frequency.  5. To apply your changes, click OK.  Note  Changing the start time offsets recovery points for files by the equivalent amount of time. This setting does not apply to protection groups for client computers. |

See Also

[Optimizing Performance](#zc8f9df039b9d4841bd8c3002288823b2)

[Synchronization](#zdc357ffd0c6d40d897c1310f87bc17e1)

How to Manually Create a Replica

During creation of a protection group using the Create New Protection Group Wizard, DPM asks you to select a replica creation method to copy the data to be protected to the DPM computer. You can select Automatically, for which DPM copies the data across the network, or Manually. When you select manual replica creation, you must manually copy the data you want protected to the DPM computer using removable media.

To create a replica manually, you must know the details of the source path on the protected computer and the replica path on the DPM server. It is critical that you retain the same directory structure and properties (time stamps and security permissions) as those for the data that you are protecting.

Note

For large amounts of data, manual replica creation might provide faster performance than replication over the network.

To display the details of the source and replica paths

|  |
| --- |
| 1. In DPM Administrator Console, go to the Protection view.  2. Select the data source you want to replicate on the DPM server.  3. Click View Details on the tool ribbon. The Details of Replica Path dialog box is displayed.  4. Copy the list view content for reference. To copy the replica path, select a row in the Details of Replica Path dialog box, and then press CTRL+C. |

To copy data files from a protected computer to the DPM server

|  |
| --- |
| 1. In the Protection view, select the protected data and then locate the Replica path in the Details pane.  2. In the Details pane, select the replica path and copy it into a text editor such as Notepad. The path will look like the following:  <Drive:>\DPM\DPM\Volumes\Replica\Fileserver.mydomain.corp.myorg.com\File System\D-87a82ad4-f9d2-11d9-b758-000d561ae74f\e55173e1-0b7a-4fa4-b4d1-387ac2b016b8\3ed60b1c-dcf8-442e-b441-d771a3d7f014\Users  Note  You cannot change the directory to this path in Windows Explorer because it is too large.  3. To access the Users folder, perform the following steps:  a. At the command prompt, type mountvol and then press Enter.  b. From the list of mounted volumes, pick the volume that corresponds to the appropriate path. The path will look like the following:  \\?\Volume{a2072784-7573-4dce-a7e9-26713fd12697}\      <Drive:>\DPM\DPM\Volumes\Replica\Fileserver.mydomain.corp.myorg.com\File System\D-87a82ad4-f9d2-11d9-b758-000d561ae74f\  c. Type the following to mount the volume to a drive letter:  mountvol k:\ \\?\Volume{a2072784-7573-4dce-a7e9-26713fd12697}\  d. Click Start, double-click My Computer, and on the Tools menu, click Folder Options.  e. In the Folder Options dialog box, on the View tab, in the Advanced settings box, under Hidden files and folders, clear the Hide protected operating system files (Recommended) option, click Yes to confirm that you want to display the files, and then click OK.  Now you can browse to view the entire path from step 3 in Windows Explorer.  4. Manually copy the data to the Users folder under the drive letter you used to map the volume (K:\ in this example). Overwrite any data in the Users folder.  5. After you copy the data to the replica location, perform a synchronization with consistency check. Protection will start after the synchronization with consistency check has successfully completed.  6. At the command prompt, type the following to remove the drive letter that you used to mount the volume:  mountvol k:\ /d  Note  In Windows Server 2008, run the command from an elevated command prompt. |

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Optimizing Performance](#zc8f9df039b9d4841bd8c3002288823b2)

[Understand replicas](#z7e526446900940e3a853d5d60551e80d)

How to Create a Manual Replica for Application Servers

The following DPM procedure applies for applications such as SQL Server, Exchange Server, Windows SharePoint Services, and Virtual Server. However, you can also stop the application service, copy the files between the protected server and the destination (DPM) server, and then restart the application service. For applications such as Virtual Server, this might be a more efficient approach.

For Windows SharePoint Services, the following data sources are copied:

 All of the SQL databases—configuration database, content databases, security support provider databases, and the search database.

 Search indexes, if you have enabled a search service or server.

To create a manual replica for application servers

|  |
| --- |
| 1. Use the specific application administrator console to determine the location of the data files for the data source you are protecting. For example, use SQL Management Studio for Microsoft SQL Server 2005 databases.  2. Use the native backup tool to back up the data files of the data source. In Windows Server 2003, click Start, click Run, and then enter ntbackup.  You should perform a file-level backup and not an application backup. For example, back up the Exchange log and databases as files and not as an application.  Important  Use the Volume Shadow Copy Service (VSS) parameter of the Ntbackup tool to ensure that the file backup includes recovery points. The parameter is /SNAP:on.  3. In DPM Administrator Console, go to the Protection view.  4. In the display pane, select a data source.  5. In the Details pane, click Click to view details. The Details of Replica Path dialog box displays the original path of the data files on the protected server and the target path where this data should be copied.  6. Use Ntbackup to restore the data files to the corresponding paths on the DPM server to create the manual replica.  7. When you have copied the data to the DPM Server from DPM Administrator Console, go to the Monitoring view and then open the Alerts workspace.  8. In the Manual Replica Creation Pending alert, you can choose to run a consistency check job.  Note  You can also run a consistency check job in the Protection area of the navigation pane for this data source. |

See Also

[About the Details of Replica Path Dialog Box](#z1c646d74df3e4758ab5d979eb78cb1bf)

[Optimizing Performance](#zc8f9df039b9d4841bd8c3002288823b2)

About the Details of Replica Path Dialog Box

When you create a manual replica for application servers, DPM displays a Details of Replica Path dialog box. The path defined under the Destination (DPM Server) column in the Details of Replica Path dialog box corresponds to the volume root of each corresponding data file on the source protected server. You must re-create the folder hierarchy under this volume root so that the folder hierarchy under the specified DPM replica path is the same as the relative path/folder hierarchy under the volume root of the protected server. This must be done for each data file that is part of the data source.

If the SQL database files are located under G:\Dir, the files are named G:\Dir\Dir.mdf and G:\Dir\Dir\_log.ldf. Using this example, the Details of Replica Path dialog box displays the following paths.

|  |  |
| --- | --- |
| Source—Protected Server | Destination—DPM Server |
| G:\on widgets.corp.microsoft.com | C:\Program Files\Microsoft DPM\DPM\Volumes\Replica\widgets.corp.microsoft.com\SqlServerWriter\Dir\5f933057-a1fa-432c-9c2f-86d64e91e21f\Full\G-Vol\ |

To perform a manual load, copy dir\dir.mdf and dir\dir\_log.ldf under the path so that the final paths are as follows:

Database:

C:\Program Files\Microsoft DPM\DPM\Volumes\Replica\widgets.corp.microsoft.com\SqlServerWriter\Dir\5f933057-a1fa-432c-9c2f-86d64e91e21f\Full\G-Vol\dir\dir.mdf

Log:

C:\Program Files\Microsoft DPM\DPM\Volumes\Replica\widgets.corp.microsoft.com\SqlServerWriter\Dir\5f933057-a1fa-432c-9c2f-86d64e91e21f\Full\G-Vol\dir\dir\_log.ldf

For more information about how to use specific application administrator consoles, see the following links:

 [Microsoft Exchange Server 2003](http://go.microsoft.com/fwlink/?LinkId=84983)

 [Microsoft Exchange Server 2007](http://go.microsoft.com/fwlink/?LinkID=84987)

 [Microsoft Exchange Server 2010](http://go.microsoft.com/fwlink/?LinkId=180799)

 [Microsoft SQL Server 2000](http://go.microsoft.com/fwlink/?LinkId=84990)

 [Microsoft SQL Server 2005](http://go.microsoft.com/fwlink/?LinkID=84993)

 [Microsoft SQL Server 2008](http://go.microsoft.com/fwlink/?LinkId=180800)

See Also

[How to Create a Manual Replica for Application Servers](#za1674e720fb24ad891b2541a746bed24)

How to Modify the Schedule for Express Full Backups

To provide quick recovery of application data, DPM must create an express full backup periodically. The express full backup operation typically increases the demand on the server's resources by 5 percent for several minutes. To reduce the demand on the server's resources, you can schedule fewer express full backups, but this can increase data recovery time.

Note

You can modify the schedule for express full backups only for applications that are part of a protection group. For files that are part of a protection group, use the Create New Protection Group Wizard to specify your short-term backup objective.

To modify the schedule for express full backups

|  |
| --- |
| 1. In DPM Administrator Console, go to the Protection view.  2. In the display pane, select a protection group for which you want to modify the express full backup schedule.  3. Click Optimize performance on the tool ribbon.  4. On the Express Full Backup tab, select the available times for the express full backups and click Add.  5. Select the days of the week for the express full backups.  6. To apply your changes, click OK.  Note  To modify the express full backup, you need to use the Modify protection group wizard. |

See Also

[Optimizing Performance](#zc8f9df039b9d4841bd8c3002288823b2)

DPM Wizards

DPM provides wizards for the following areas of functionality:

 Creating a new protection group

 Installing a protection agent

 Recovering data

These wizards change dynamically depending on the type of data sources you are protecting and recovering.

In This Section

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Protection Agent Installation Wizard](#zad9b741d09a0402aad598d6f1d2128b2)

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

New Protection Group Wizard

The Create New Protection Group Wizard guides you through the process of protecting your data both for servers and client computers. You can create two kinds of protections groups:

Servers. Select this option for backing up file servers and application servers.

Clients. Select this option for backing up data from laptops and desktops.

Protection group creation involves making a series of decisions about how you want to configure the group. These decisions are provided in the following table:

|  |  |
| --- | --- |
| Server | Clients |
| **** Selecting the data you want to protect.  **** Selecting the kind of protection method that you want.  **** Specifying your recovery goals.  **** Allocating space on the storage pool for replicas and recovery points.  **** Specifying library and tape details.  **** Specifying when and how replica creation will occur.  **** Specifying performance improvement methods. | **** Selecting the computers you want to backup.  **** Specifying the template for inclusion and exclusion from backups.  **** Selecting the kind of protection method that you want.  **** Specifying synchronization and recovery goals.  **** Allocating space on the storage pool for replicas and recovery points.  **** Specifying library and tape details.  **** Specifying performance improvement methods. |

Throughout the protection group creation process, the wizard provides default options that you can override if you select. If you have questions at any point in the process, click Help.

For guidelines for creating protection groups, see [Planning Protection Groups](http://go.microsoft.com/fwlink/p/?LinkId=226441).

See Also

[Server Computers](#z750e83856f2548bf853ab2e9882745e3)

[Client Computers](#z3931bd8e5dc14a66a3a1b33d0feeba99)

[What Is a protection group?](#z40eb3915f2bc4526a7c9a6c4997a5bed)

[Working with Protection Groups](#za2e746db05944b45aec0796b5321e919)

Server Computers

The Create New Protection Group Wizard guides you through the process of protecting your data on server computers. Select the Servers option in the Select Protection Groups Type page for backing up file servers and application servers.

In This Section

[Welcome](#za2e32c101ddb404eb74a341bbe0d4efb)

[Select Protection Group Type](#z4d553d45969c42d59c01767723778add)

[Select Group Members](#z8ac0d36bd63b4907a4b995e7c552b92d)

[Select Data Protection Method](#z18d270cd9fa64a698538a13527ca5ead)

[Specify Exchange Protection Options](#z690ba2d449754c919c20a2eefd2069dd)

[Specify Exchange DAG Protection](#zb281a20c7f6c46e4a9e5c0f39a36da40)

[Specify Short-Term Goals](#za0a02a995c9240a3b9c07c52856f00f1)

[Specify Short-Term Protection](#z094882b193cb4b3aa6664c5c26cd24cd)

[Review Disk Allocation](#z61fe26296c65493796badff60fa8111a)

[Specify Long-Term Goals](#zba57d6743b4248368aab893eaa9e08f3)

[Select Library and Tape Details](#zdafa45fc51a54b80849ee35708fe306e)

[Choose Replica Creation Method](#z239cb062a77748cd9f799cac098fa52f)

[Choose Consistency Check Options](#zb26ddca513204fa4aba2d7b6d921baea)

[Specify online protection data](#z7c4d04e07fc042c398e306741d6e5b87)

[Specify online protection goals](#z49a9003658524aea92b3dd492cd893e8)

[Summary](#zfee425d5ed464e938acf83fa21c2f156)

[Status](#z17e6cd2f3e3b4198a3589380f00d4c50)

See Also

[Working with Protection Groups](#za2e746db05944b45aec0796b5321e919)

[What Is a protection group?](#z40eb3915f2bc4526a7c9a6c4997a5bed)

Welcome

The Welcome page provides an overview of how DPM protects data. Use the Welcome page of the Create New Protection Group Wizard to begin creating a protection group.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Do not show this Welcome page again | Select if you do not want the wizard to display the Welcome page when you create protection groups in the future. |

To proceed with the installation, click Next.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Select Protection Group Type

Use the Select Protection Group Type page of the Create New Protection Group Wizard to select the type of computers that you want to protect. You can use the Servers option to backup up file servers and application servers and the Clients option for backing up data from laptops and desktops.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Servers | Select this option for backing up file servers and application servers.  You must select this option, if you want to use Windows Azure Online Backup. |
| Clients | Select this option for backing up data from laptops and desktops. |

After selecting a protection group type, click Next.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Select Group Members

Use the Select Group Members page of the Create New Protection Group Wizard to select the data sources you want to protect. For guidelines for creating protection groups, see [Planning Protection Groups](http://go.microsoft.com/fwlink/p/?LinkId=226441).

Note

The computers that contain the members that DPM will protect must meet the protected computer requirements. For information about the protected computer software requirements, see [Protected Computer Requirements](http://go.microsoft.com/fwlink/p/?LinkId=227129).

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Available members | Expand the computer nodes to display the available data sources on each computer. Place a check mark in the box next to each data source that you want to include in the protection group. As you select data sources, your selections appear in the Selected members box.  Note  In SQL, by default auto-protection is turned on when you select an entire instance of SQL Server. This auto-protection setting causes new databases that are added to the instance of SQL Server to be automatically protected. To turn off auto-protection, right-click the selected instance of SQL Server and then click Turn off auto protection. For more information about SQL Server instance auto-protection, see [Adding Databases to a SQL Server](http://go.microsoft.com/fwlink/p/?LinkId=227130). |
| Remove | Click to remove selected data sources from the Selected members box. |
| View | Click to view a list of excluded folders. |
| Exclude Files | Click to exclude file types. |

Note

DPM does not support protection of some types of files and displays a warning of unsupported data in these cases. For more information about how to list the file types that DPM does not support, see the "How to display warnings for unsupported data" procedure in [How to Check Data Protection Job Status](#zd89c35de03a14662890956d85c578545).

Note

DPM does not protect reparse points found in file systems or in application paths. If you have selected volumes, folders or applications in this protection group, DPM will protect all data except the reparse points. For more information about data types that are not protected, see [Unsupported Data Types](http://go.microsoft.com/fwlink/p/?LinkId=227131).

After selecting the members for the protection group, click Next.

Selecting virtual machines for protection

If you are protecting clustered virtual machines, you can choose the virtual machine protection in two ways:

 First expand all the host computers and wait for the inquiry to finish. Then expand cluster node and select the virtual machines you want to protect.

 Expand the cluster node , then expand one virtual machine under a host computer and wait for inquiry to finish. Then expand other virtual machines under the same host.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Exclude File Types](#z4d2fe19d493140e0a5c8ebaf15c3b2e0)

[Exclude Folders](#z926b203880e9489682904f39081eb339)

Exclude Folders

Use the Exclude Folders dialog box to view excluded folders from the protection group.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Exclude folder list | Lists the folders excluded from the protection group. You cannot exclude folders in the Exclude Folders dialog box.  To exclude a folder, click OK to return to the Select Group Members page. Ensure that the parent of the folder that you do not want protected is selected, and then clear the check box of the folder that you do not want protected. |

After viewing the excluded folders, click OK.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Select Group Members](#z8ac0d36bd63b4907a4b995e7c552b92d)

Exclude File Types

Use the Exclude File Types dialog box to exclude files from protection by file name extension.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| File types to exclude | Type the file types you want to exclude from protection, and then click OK.  Use a comma to separate multiple file types—for example, .doc, .jpg, .bmp.  Note  Exclusion by file name extension will apply to all members of the protection group. |

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Select Group Members](#z8ac0d36bd63b4907a4b995e7c552b92d)

Select Data Protection Method

Use the Select Data Protection Method page of the Create New Protection Group Wizard to select how you want to protect your data. You can select short-term protection using either disk or tape, and you can select long-term protection using only tape.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Protection group name | Accept the default name, or type a new name for the protection group. |
| I want short-term protection using: | For servers:  Select this check box for short-term protection, and then select the media you want to use from the drop-down list.  Important  If you do not have a tape library attached to the DPM server, only Disk is available for short-term protection  For client computers  Select this check box for short-term protection.  Important  For client computers, only disk-based short-term protection is available. |
| I want long-term protection using tape | Select this check box for long-term protection using tape.  Important  When protecting servers, if you are using tape for both short-term and long-term protection, DPM creates copies of the latest short-term tape full backup to generate your long-term tape backup. Therefore, we recommend that you schedule your short-term protection full backup to run a day prior to your long-term protection. This enables your long-term tape backup to leverage the short-term tape backup that DPM created the day before. If you schedule the long-term tape backup to run prior to the short-term tape backup, the long-term backup will not leverage the latest short-term full backup. |
| I want online protection | Select this to enable Windows Azure Online Backup for the protection group.  Important  You must select I want short-term protection using: with Disk before you select this option. |

After selecting a name and a protection method for the protection group, click Next.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Specify Exchange Protection Options

Use the Specify Exchange Protection Options page of the Create New Protection Group Wizard to specify whether you want to check the integrity of the Exchange Server databases and to select the cluster node that you want to protect.

For information about managing Exchange Server clusters, see [Managing Protected Servers Running Exchange](http://go.microsoft.com/fwlink/p/?LinkId=226709).

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Run Eseutil to check data integrity | Click this check box to check the integrity of the Exchange Server databases.  The Exchange Server Database Utilities (Eseutil.exe) must be installed on the protected server for tape-based protection.  For disk-based protection, you must also install Eseutil.exe on the DPM server.  For more information about Eseutil.exe, see [Eseutil](http://go.microsoft.com/fwlink/?LinkId=83451). |
| Protect active node | This option applies only for Exchange Server 2007 CCR. Click this option to select the active node as the node that DPM will protect. |
| Protect passive node | This option applies only for Exchange Server 2007 CCR. Click this option to select the passive node as the node that DPM will protect. If the passive node is not available, select the node that you want to fail over to from the drop-down list. |
| Protect only the specified node | This option applies only for Exchange Server 2007 CCR. Click this option to specify the node that you want DPM to protect, and then select the protection node from the drop-down list. |
| Run for both database and log files (may be slow if databases are large ) | This check box applies only for Exchange Server 2010 and is recommended when protecting stand-alone servers. |
| Run for log files only (Recommended for DAG servers) | This check box applies only for Exchange Server 2010 and is recommended when protecting DAG servers. |

After specifying the Exchange Server protection options for the data sources, click Next.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Specify Exchange DAG Protection

Use the Specify Exchange DAG Protection page of the Create New Protection Group Wizard to select the databases for copy backup and express full backup. For protecting multiples copies of the same database, select only one database for express full and incremental backup and then select the remaining copies for copy backup.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Database copies selected for Full Backup | As you select the databases for full backup your selections appear in the Database copies selected for Full Backup box. |
| Database copies selected for Copy Backup | As you select the databases for copy backup your selections appear in the Database copies selected for Copy Backup box. |
| Copy > | Click to select the databases for Copy Backup. |
| < Full | Click to select the databases for Full Backup. |

After selecting the databases for the protection group, click Next.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Specify Short-Term Goals

Use the Specify Short-Term Goals page of the Create New Protection Group Wizard to generate your short-term disk-based recovery goals.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Retention range | Type or select how long you need your backed-up data available.  You can select a retention range between 1 and 64 days for short-term disk-based protection. |
| Synchronization frequency: Every | Click this option to select how often you want to synchronize the replica on your DPM server with the changes on your protected computer. You can select a synchronization frequency interval of anywhere from 15 minutes to 24 hours.  The default behavior is every 15 minutes, which means that the DPM server will never be more than 15 minutes behind the computer it is protecting. The average Recovery Point Objective (RPO) is 15 minutes from any event that critically impacts the computer or disk. |
| Synchronization frequency: Just before a recovery point | Click this option to synchronize the data just before a scheduled recovery point.  Note  The network traffic is potentially greater at the time of synchronization when you select this option.  For more information about synchronization, see [Managing Performance](http://go.microsoft.com/fwlink/p/?LinkID=22634). |
| Recovery points for files: Modify | Click Modify to change the recovery point schedule for file data. Recovery points for files are created according to the schedule you configure.  For file protection, you select the days and times that you want DPM to create your recovery points to accommodate your business needs and recovery requirements. |
| Application recovery points | Recovery points for application data is based on the synchronization frequency when incremental backup is supported.  For data protection of applications that do not support incremental backups, for example SQL Server databases using the simple recovery model, the express full backup schedule determines the recovery point schedule |
| Express full backup: Modify | Click Modify to change the express full backup schedule. To enable faster recovery time, DPM regularly performs an express full backup, a type of synchronization that updates the replica to include the changed blocks.  Note  Performing frequent express full backups may impact performance on the production server. For more information about express full backups, see "Express full backups" in [Managing Performance](http://go.microsoft.com/fwlink/p/?LinkID=22634).  For application data protection, the recovery point schedule is based on the synchronization frequency for incremental backups. If incremental backups are not supported, the recovery points are based on the express full backup schedule. |

After specifying your short-term recovery goals for the protection group, click Next.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Specify Short-Term Protection

Use the Specify Short-Term Protection page of the Create New Protection Group Wizard to generate your short-term tape-based recovery goals.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Retention range | Type or select how long you need your backup data available.  You can select a retention range between 1 and 12 weeks for short-term tape-based protection. |
| Frequency of backup | Select how often you want to back up your data. You can select a backup frequency of daily, weekly, or biweekly depending on your retention range. |
| Backup mode | Select your backup type.  For tape-based backup, instead of recovery points, you configure your type of backup as follows:  **** Full and incremental backups (Available only when you select a daily backup frequency).  Important  If you select this backup type, the retention range will be longer than the one you specified (up to a maximum of 1 week) because of a dependency between full and incremental backups.  **** Full backup only  For more information about full and incremental backups, see [Defining Recovery Goals](http://go.microsoft.com/fwlink/p/?LinkId=227132). |
| Full backup time | Select your daily backup schedule.  When you select daily full backups, you specify the time.  When you select weekly or every two weeks, only full backup is available. |
| Full backup days | Select your daily backup schedule.  When you select daily full backups, you specify the day.  When you select weekly or every two weeks, only full backup is available. |
| Incremental backup time | Available only when you select daily full and incremental backups.  Specify the time for the full backup and for the incremental backup. |
| Incremental back days | Available only when you select daily full and incremental backups.  Specify the days for the full backup and for the incremental backup. You can select the days that you want DPM to create your recovery points to accommodate your business needs and recovery requirements.  Note  You must select at least two days for daily backups.  Incremental backup cannot be scheduled on days of full backups. |

After specifying your short-term protection on tape for the protection group, click Next.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Review Disk Allocation

Use the Review Disk Allocation page of the Create New Protection Group Wizard to review and change the space allocations on the storage pool for the replicas and recovery points that DPM recommends for the protection group. Space is also allocated on protected file servers and workstations for the change journal.

We recommend that you accept the default space allocations that DPM recommends unless you are certain that they do not meet your needs. Overriding the default allocations can result in allocation of too little or too much space. For information about how DPM allocates disk space, see [Allocating Space for Protection Groups](http://go.microsoft.com/fwlink/p/?LinkId=227133).

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Modify | Click Modify to change the disk space allocation on the DPM server and the protected computer, or to specify a custom volume. |
| Collocate data in DPM Storage Pool | Select this check box for co-locating data to enable DPM to protect more number of data sources per replica volume. |
| Automatically grow volumes | Select this check box to automatically allocate volumes when more disk space is required for protecting the selected data source for the specified retention range. DPM automatically grows the volumes by 25% when the used disk space is more than 90%. |

After reviewing the disk allocations for the protection group, click Next.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Co-Locating Data](#z21d59a72e7f647bcab926763b2bad56b)

[Modify Disk Allocation - DPM Server Tab](#zffb6680441f54c228b0bfd04a27a6f74)

[Modify Disk Allocation - Protected Computer Tab](#zffe5b6e7e2b747d4b2f6cd1da8493427)

Modify Disk Allocation - DPM Server Tab

On the DPM Server tab on the Modify Disk Allocation screen, you can change the space allocations that DPM recommends for the protection group.

For information about allocating disk space, see [Planning Protection Groups](http://go.microsoft.com/fwlink/p/?LinkId=226441).

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Storage Type | Select the storage location. Your options are Storage pool or Custom volume. |
| Replica Volume | Type the disk space for the replica volume, or select the custom volume to use for the replica volume. |
| Recovery Point Volume | Type the disk space for the recovery point volume, or select the custom volume to use for the recovery point volume. |
| Custom Volume | Select the custom volume.  Any volume that is attached to the DPM server can be selected as a custom volume except the volume that contains the system and program files  Note  DPM cannot manage the space in custom volumes. If DPM alerts you that a custom replica volume or recovery point volume is running out of space, you must manually change the size of the custom volume by using Disk Management. |
| Calculate | Click this link to calculate the data size for the data source. |

After modifying the disk allocations for the protection group, click OK.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Modify Disk Allocation - Protected Computer Tab

On the Protected Computer tab on the Modify Disk Allocation screen, you change the space allocations that DPM recommends for the protected computer.

For information about allocating disk space, see [Planning Protection Groups](http://go.microsoft.com/fwlink/p/?LinkId=226441).

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Space Allocated | Type the disk space you want to allocate on the protected computers for the change journal. |

After modifying the disk allocations for the protection group, click OK.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Specify Long-Term Goals

Use the Specify Long-Term Goals page of the Create New Protection Group Wizard to generate your long-term recovery goals.

For information about recovery point schedules for long-term protection, see [Planning Protection Groups](http://go.microsoft.com/fwlink/p/?LinkId=226441).

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Retention range | Type or select how long you need your backed-up data available. You can select a retention range between 1 and 99 years. |
| Frequency of backup | Select the backup frequency that you want. The backup frequency is based on the specified retention range, as shown in the following list:  **** When the retention range is 1–99 years, you can select backups to occur daily, weekly, bi-weekly, monthly, quarterly, half-yearly, or yearly.  **** When the retention range is 1–11 months, you can select backups to occur daily, weekly, bi-weekly, or monthly.  **** When the retention range is 1–4 weeks, you can select backups to occur daily or weekly  Note  On a stand-alone tape drive, for a single protection group, DPM uses the same tape for daily backups until there is insufficient space on the tape. For multiple protection groups, DPM requires separate tapes. Therefore, we recommend that you minimize the number of protection groups that you create if you are using a stand-alone tape drive for your backups. |
| Recovery points | Lists the recovery point schedule.  Each express full backup creates a recovery point for application data. If the application supports incremental backups, each synchronization also creates a recovery point. |
| Restore Defaults | Click to restore the defaults back to a three month retention range and a weekly backup frequency. |
| Customize | Click to change the tape label and to customize the schedule of backup jobs for your recovery goals. This schedule will replace the default schedule. |
| Modify | Click to modify the long-term backup schedule. You have a number of scheduling options for long-term protection, depending on your retention range and backup frequency.  If the frequency of backup is set as daily, then you can select the days that you want DPM to create your recovery points to accommodate your business needs and recovery requirements.  Important  You must select at least two days for daily backups. |

After specifying your long-term recovery goals for the protection group, click Next.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Customize Recovery Goal screen

Use the Customize Recovery Goal screen to customize the schedule of backup jobs for your recovery goals. When you customize the schedule of backup jobs for a protection group, you specify a recovery goal for each backup interval. You can specify a recovery goal for up to three backup frequency intervals.

This screen contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Backup every | Specify a daily, weekly, monthly or yearly backup frequency interval.  Note  By default, when customizing the recovery goal, the number of days for backups is one day. To select more than one day, use the Modify button in the Select Long-Term Goal page. You must select at least two days for daily backups. |
| Retention range | Specify the retention range for the tape. |
| Number of backup copies | Specify the number of copies of the tape that you want make. |
| Tape Label | Select the tape label, and then click the tape label again to edit the label. |
| Run backup for all (ignore overlap of days). | Click to run a backup for all the frequency intervals if any of the backups fall on the same day. |
| Run backup only for the recovery goal with the longest retention range. | Click to run the backup with the longest retention range only if any of the backups fall on the same day. |

After customizing the protection goals, click OK.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Specify Long-Term Goals](#zba57d6743b4248368aab893eaa9e08f3)

Modify Long-Term Backup Schedule

Use the Modify Long-Term Schedule screen to change your long-term backup schedule. The scheduling options you can modify for long-term protection depend on your retention range and backup frequency.

This page contains the scheduling options for long-term protection.

Elements

|  |  |
| --- | --- |
| Backup frequency | Scheduling options |
| Daily | **** Time for daily backup.  **** Day of week and time for monthly backup.  **** Date and time for yearly backup. |
| Weekly | **** Day of week and time for weekly backup.  **** Day of week and time for monthly backup.  **** Date and time for yearly backup. |
| Biweekly | **** Day of week and time for biweekly backup.  **** Day of week and time for monthly backup.  **** Date and time for yearly backup. |
| Monthly | **** Date and time for monthly backup (monthly backups are performed on the specified day of the month).  **** Examples:  **** If on Jan 10 you schedule a monthly backup to run on the 15th day of the month, the first backup will happen on January 15.  **** If on Jan 10 you schedule a monthly backup to run on the 5th day of the month, then the first backup will happen on Feb 5.  **** If you schedule a monthly backup within 24 hours from the current time and date, then the first backup will happen the next month on the specified day.  Example:  If on Jan 10 3:00 P.M. you schedule a monthly backup to run on the 11th day of the month at 10:00 A.M., then the first backup will happen on Feb 11 10:00 A.M. and then every month thereafter. |
| Quarterly | **** Date and time for quarterly backup (quarterly backups are performed in January, April, July, and October on the specified day of the month).  **** Examples:  **** If on Jan 10 you schedule a quarterly backup to run on the 15th day of the month, the first backup will happen on January 15 and every three months thereafter.  **** If on Jan 10 you schedule a quarterly backup to run on the 5th day of the month, then the first backup will happen on April 5 and then every three months thereafter.  **** If you schedule a quarterly backup within 24 hours from the current time and date, then the first backup will happen the next quarter on the specified day and every three months thereafter.  Example:  If on Jan 10 3:00 P.M. you schedule a quarterly backup to run on the 11th day of the month at 10:00 A.M., then the first backup will happen on April 11 at 10:00 A.M. and then every three months thereafter. |
| Half-yearly | **** Date and time for half yearly backup (half yearly backups are performed two times in a year on the specified month and date).  **** Examples:  **** If on January 10 2009 you schedule a half yearly backup to run on the January 15, then the first backup will happen on January 15 2009 and then every six months thereafter.  **** If on January 10 2009 you schedule a half yearly backup to run on the January 5, then the first backup will happen on July 5 2009 and then every six months thereafter.  **** If you schedule a half yearly backup within 24 hours from the current time and date, then the first backup will happen after six months on the specified month and date and then every six months thereafter.  **** Example:  **** If on January 10 2009 3:00 P.M. you schedule a half yearly backup to run on the January 11 at 10:00 A.M., then the first backup will happen on July 11 2009 at 10:00 A.M. and then every six months thereafter. |
| Yearly | **** Date and time for yearly backup (yearly backups are performed one time in a year on the specified month and date).  **** Examples:  **** If on January 10 2009 you schedule a yearly backup to run on the January 15, then the first backup will happen on January 15 2009 and then every year thereafter.  **** If on January 10 2009 you schedule a yearly backup to run on the January 5, then the first backup will happen on January 5 2010 and then every year thereafter.  **** If you schedule a yearly backup within 24 hours from the current time and date, then the first backup will happen the next year on the specified month and date and every year thereafter.  **** Example:  **** If on January 10 2009 3:00 P.M. you schedule a yearly backup to run on the January 11 at 10:00 A.M., then the first backup will happen on January 11 2010 at 10:00 A.M. and then every year thereafter. |

After modifying the long-term backup schedule, click OK.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Specify Long-Term Goals](#zba57d6743b4248368aab893eaa9e08f3)

Select Library and Tape Details

Use the Select Library and Tape Details page of the Create New Protection Group Wizard to specify the number of copies that you need and how many tapes you want to allocate for long-term protection. You also specify whether you want DPM to encrypt and compress the data, and whether you want to check the backup for data integrity.

This wizard page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Library | Select the library that you want to use for your tape backups. |
| Drives allocated | Type or select the number of drives you want to allocate for the tape backups. |
| Copy library | Select the library you want to use for multiple backup copies.  Note  Use Copy library only if you specified that you wanted multiple tape backup copies. If did not specify multiple copies, accept the default library (same as the primary Library). |
| Check backup for data integrity | Click this check box to check for data integrity between the backup copy versions. |
| Compress data | Click this option to enable data compression on tape. |
| Encrypt data | Click this option to encrypt the data before it is written to tape. |
| Do not compress or encrypt data | Click this option if you do not want DPM to perform data compression or encryption. |

After specifying the library and tape details for the protection group, click Next.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Choose Replica Creation Method

Use the Choose Replica Creation Method page of the Create New Protection Group Wizard to select how you want to create the replica for each protected volume in the protection group. In DPM, a replica is a full copy of the protected data on a single volume.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Automatically | Select this option to have DPM replicate the data across the network. |
| Now | Select this option to have DPM immediately begin copying the data from the computers you are protecting to the DPM server. |
| Later | Select this option to schedule the initial copy at a later time—most probably after business hours. |
| Manually | Select this option to use tape, USB storage, or other portable media to transfer the baseline data to the DPM server.  This is the preferred option when synchronizing large amounts of data across a slow WAN connection for the first time.  For more information about manual replica creation, see [Creating Replicas Manually](http://go.microsoft.com/fwlink/?LinkId=227134). |

After specifying your replica creation method for the protection group, click Next.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Choose Consistency Check Options

Use the Consistency check options page of the Create New Protection Group Wizard to run consistency check on inconsistent replicas.

This wizard page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Run a consistency check if a replica becomes inconsistent | Click this check box to allow DPM to run consistency check automatically if the replica is inconsistent. |
| Run a daily consistency check according to the following schedule | Click this check box to run a daily consistency check according to the selected schedule. |
| Start time | Select the time to run a daily scheduled consistency check. |
| Maximum duration | Select the maximum time that is needed for running a daily consistency check. |

After specifying the consistency check options for the protection group, click Next.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Consistency check](#z86ba2f15527a417aa8c9760b5ae3f976)

Specify online protection data

Use the Specify Online Protection Data page to select the data sources in the protection group that must be protected online. Currently DPM supports online protection only for file servers and Hyper-V virtual machines. All other data sources will be grayed out.

Specify online protection goals

Use the Specify Online Protection Goals page to generate your online recovery goals.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Retention range | Type or select how long you need your backed-up data available online.  You can select a retention range between 1 and 30 days for short-term disk-based protection. |
| Synchronization frequency | Select Daily or Weekly based on the frequency you want to set. |
| Synchronization Schedule | You can set synchronization to happen two times in a day. Select the times are which you want the synchronization jobs to run and move then to the Scheduled time box.  These settings will also decide when your initial replication will happen.  Ensure that your settings synchronize with your throttling schedule.  Note  The number of recovery points is no longer limited to two per day. You can have up to 120 recovery points at any given point of time. For more information see, [Calculating maximum number of recovery points](#z43). |

After specifying your online protection goals for the protection group, click Next.

Calculating maximum number of recovery points

DPM allows you to store up to 120 recovery points. Here are a few examples to show how DPM calculates how many recovery points you can create.

The maximum permitted number of backups in a day can be calculated as:

Number of backups in a day (N) = 120 / Maximum number of days on which backups are taken in the retention range (M)

If you are taking daily backups and have a retention range of 10 days, then M is 10 since within a window of 10 days you will get 10 backups since one is taken every day. This means you can take a maximum of 12 backups one each day.

If you are taking backups on five days of a week with retention range of 10 days, M in this case is eight since in a 10-day window the least number of days on which a backup is not taken is two. So you can schedule up to 15 backups per day.

Summary

Use the Summary page of the Create New Protection Group Wizard to confirm the settings of your protection group.

This page lists the settings you have selected. Confirm that the settings are correct, and then click Create Group to create the protection group. To change the settings, click Back.

Note that if you are modifying a protection group the following jobs will be canceled. For more information about jobs that are canceled when you modify a protection group, see [Managing Performance](http://go.microsoft.com/fwlink/p/?LinkID=226341).

Servers

|  |  |
| --- | --- |
| Replication jobs | Archive jobs |
| Configure protection | Short-term and Long-term archive |
| Synchronization | Data set copy |
| Consistency check | Data set verification |
| Shadow copy | Recovery from tape |
| Initial replication |  |
| Recovery from shadow copy |  |

Clients

|  |  |
| --- | --- |
| Replication jobs | Archive jobs |
| Configure protection | Short-term and Long-term archive |
| Shadow copy | Data set copy |
| Recovery from shadow copy | Data set verification |
|  | Recovery from tape |

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Status

Use the Status page of the Create New Protection Group Wizard to view the status of the tasks that DPM is performing. If all tasks succeed, the protection group is created. If a task fails, click the Errors tab for more information.

1. To exit the wizard, click Close.

2. To view the status of replica creation and synchronization jobs for the new protection group, go to the Monitoring view, and then open the Jobs workspace.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Client Computers

Select the Clients option in the Select Protection Group Type of the Create New Protection Group Wizard to backup data from client computers - laptops and desktops.

For guidelines for creating protection groups, see [Planning Protection Groups](http://go.microsoft.com/fwlink/p/?LinkID=226441).

In This Section

[Select Group Members](#z8b4b09c2209c4b238a4a7b86bba26b4c)

[Specify Protection Rules](#z05996b19ae9f42e5835e3e6f98f03ba1)

[Select Short-Term Goals](#zce5e47481aa2421eb23bf17472883159)

[Allocate Storage](#zd2051fe0ac774db788ed0621aa33a9b1)

Select Group Members

Use the Select Group Members page of the Create New Protection Group Wizard to select the client computers you want to protect.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Computer name | On the Select Group Members page, select the computers you want to protect from the list box.  Important  Computers across domains are not listed in the Computer name box. To find a computer across a trusted domain, you must type the fully qualified domain name of the computer you want to protect (for example, Computer1.Domain1.corp.microsoft.com, where Computer1 is the name of the target computer that you want to protect, and Domain1.corp.microsoft.com is the domain to which the target computer belongs). |
| Add | Click Add to move the computers to the Selected computers list box. As you add the computers, your selections appear in the Selected computers list box. |
| Remove | Click Remove to remove the computers from the Selected computers list box. |
| Add Multiple Computers | If you want to add multiple computers, you can create a .txt file containing the computers you want to add. To add the computers, click Add Multiple Computers. You must enter each computer in the file on a new line. We recommend that you provide the fully qualified domain name (FQDN) of the target computers. For example, enter multiple computers in a .txt file as Computer1.Domain1.corp.microsoft.com, Computer2.Domain1.corp.microsoft.com, Computer3.Domain2.corp.microsoft.com. |

After selecting the computers for the protection group, click Next.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Add From File

To add multiple computers from the Select Group Members page in Create New Protection Group Wizard, use the Add From File dialog box to upload the .txt file that contains names of the all computers that you want to add.

We recommend that you provide the fully qualified domain name (FQDN) of the target computers. For example, enter multiple computers in a .txt file as follows:

Computer1.Domain1.corp.microsoft.com

Computer2.Domain1.corp.microsoft.com

Computer3.Domain1.corp.microsoft.com

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Text file location | The location of the text file (.txt) that contains names of all the computers that you want to add. |

After selecting the text file (.txt), click OK.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Select Group Members](#z8b4b09c2209c4b238a4a7b86bba26b4c)

Specify Protection Rules

Use the Specify Inclusions and Exclusions page page of the Create New Protection Group Wizard to specify the folders to include or exclude for protection and file types that you want to exclude on the selected computers.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Enter the Folder Path | Specify the folders to include or exclude for protection on the selected computers from the drop-down list box or type in the specific paths. Type the folder names in the Folder column using variables such as %programfiles%, or you can use the exact folder name. |
| Rule | Select the Include or Exclude option for each entry in the Rule column. To automatically back up a folder from the selected computers, select the Include option.  To disallow backup of folders from the selected computers, select the Exclude option.  Important  If you have folder a selected with the Exclude option that has a subfolder selected with the Include option, no data is backed up. However, if you have selected a folder that has the Include option that has a subfolder selected with the Exclude option, the folder will be backed up but its subfolder will not be backed up. |
| Add Rows | Click Add to add a new rule for folder inclusions and exclusions to the drop-down list box. |
| Remove Rows | Click Remove to remove selected rules or typed paths from the drop-down list box. |
| Allow users to specify protection members | Click this check box to let your end users add more folders on the computer that they want to backup.  Note  To enable this check box, you must select at least one folder that has the Include option set in the Rule column. |
| File type exclusions | Under File type exclusions, type the file types to exclude using their file name extensions separated by commas.  Note  The selected file types will not be backed up even if they are included in a folder that has the Include option or in a folder added by end-users. |

After specifying the folders to include or exclude for protection and file types that you want to exclude on the selected computers, click Next to continue.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Select Short-Term Goals

Use the Specify Short-Term Goals page of the Create New Protection Group Wizard to generate your short-term disk-based recovery goals.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Retention range | Type or select how long you need your backed-up data available.  You can select a retention range between 1 and 64 days for short-term disk-based protection. |
| Synchronization frequency: Every | Select how frequently you want the client computers to synchronize data automatically to the DPM server replica. You can select a synchronization frequency interval between 1 hour to 24 hours.  The default behavior is every 4 hours. This means that the selected client computers will automatically try to synchronize if the last successful synchronization happened more than 4 hours ago. |
| Recovery points for client computers: Modify | Click Modify to change the recovery point schedule for client computer data. Recovery points are created according to the schedule you configure.  For client computer protection, you select the days and times that you want DPM to create your recovery points to accommodate your business needs and recovery requirements. |
| Alert me when the recovery points fail for: days | Select the Alerting option to receive alerts when the recovery points fails for the selected number of days. |

After specifying your short-term recovery goals for the protection group, click Next.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Working with Recovery Points](#z3d1291f8bb9f40149b513dbc5e82d990)

Allocate Storage

Use the Allocate storage page of the Create New Protection Group Wizard to review and change the space allocations on the storage pool for the replicas and recovery points that DPM recommends for the protection group. Space is also allocated on client computers for the change journal.

Note

We recommend that you co-locate your data if you have a large number of client computers. You will not be able to protect 1000 client computers with one DPM server without co-locating your data. We recommend that you co-locate if you have 10 or more client computers in a protection group.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Number of computers | Displays the total number of selected client computers. |
| Data per computer | Select the disk space required for the protected data on each client computer. |
| Disk space allocated in DPM | Displays the disk space allocated for the selected number of client computers. |
| Collocate client computers in DPM Storage Pool | Select this check box for collocating client computer data. |
| Automatically grow the volumes | Select this check box to automatically grow volumes when more disk space is required for protecting data on client computers. |

After reviewing the disk allocations for the protection group, click Next.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Co-Locating Data](#z21d59a72e7f647bcab926763b2bad56b)

Protection Agent Installation Wizard

The DPM Protection Agent Installation Wizard guides you through the process of either installing protection agents on computers that you want to protect or adding protected computers to the DPM server.

Throughout the protection agent installation process, the wizard provides default options that you can override if you choose. If you have questions at any point in the process, click Help.

See Also

[Manage Protection Agents](#z507d47f22f514a3388d4a7c0743d30a6)

[Install Agents](#z5fdfd06464264feca25ba7dd2debb135)

Attach Agents

Install Agents

The DPM Protection Agent Installation Wizard guides you through the process of installing protection agents on computers that you want to protect. Throughout the protection agent installation process, the wizard provides default options that you can override if you choose. If you have questions at any point in the process, click Help.

In This Section

[Select Agent Deployment Method](#z94bd83888b914dc38f41d65fc04d0dc1)

[Select Computers](#zf6f10caa52064af3baefffead74ea54c)

[Enter Credentials](#ze743c556bbb840a79a7c1ea3792224ad)

[Select Cluster Nodes](#z35bf69ce9d5d4aeca5dbc3baa0418f8a)

[Choose Restart Method](#zdb88b92b88784e1986f1a7706fcf718f)

[Summary](#z01a729ed0b564ce3be95142827ad09a4)

[Installation](#z9abbb39346c5447793a5c1c7c32cdd48)

See Also

[Protection Agent Installation Wizard](#zad9b741d09a0402aad598d6f1d2128b2)

[Manage Protection Agents](#z507d47f22f514a3388d4a7c0743d30a6)

Select Agent Deployment Method

The Select Agent Deployment Method page of the Protection Agent Installation Wizard guides you through the process of installing protection agents on your computers that you want to protect or adding protected computers to the DPM server.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Install Agents | Select this option to install protection agents in the computers.  Important  To install the protection agent, you must be a member of the Administrators group on the computer that you want to protect. |
| Attach agents | Select this option for adding computers that you want to protect.  Important  If you have not already installed the protection agent, then you must manually install it on the computer that you want to protect. |
| Computer on trusted domain | Select this option to add a computer that belongs to the same domain as the DPM server domain, or is in a domain that has a two-way trust with the DPM server domain. DPM queries Active Directory Domain Services for the computer and displays it in the Computer name list in the Select Computers page of the Protection Agent Installation Method Wizard. |
| Computer in a workgroup or untrusted domain | Select this option to add a computer that is part of a workgroup or on a domain that does not have two-way trust with the DPM server domain. |

Throughout the protection agent installation process, the wizard provides default options that you can override if you choose. If you have questions at any point in the process, click Help.

After selecting the available options, click Next.

See Also

[Protection Agent Installation Wizard](#zad9b741d09a0402aad598d6f1d2128b2)

[Manage Protection Agents](#z507d47f22f514a3388d4a7c0743d30a6)

Select Computers

Use the Select Group Members page of the Protection Agent Installation Wizard to select the computers you want to protect.

If you are installing a protection agent on a computer with a firewall enabled, or if you are manually installing a protection agent on the target computer using command line options, see [Installing Protection Agents](http://go.microsoft.com/fwlink/p/?LinkID=227121).

If you are installing a protection agent and encounter network or permissions related issues due to domain policies, we recommend that you install the protection agent manually.

For information about installing a protection agent by using a server image on the computer without specifying the DPM server, see "Installing a protection agent using a server image”.

For information about the topics listed above see [Manage Protection Agents](#z507d47f22f514a3388d4a7c0743d30a6).

If you have installed the agents on the computers you want to protect and want to attach them to the DPM server, see [Attaching agents from a trusted domain](#z44) and [Attaching agents in workgroups or untrusted domains](#z45).

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Computer name | In the Computer name box, select one or more computers (50 maximum) from the Computer name list.  If you know the name of a specific computer on which you want to install the protection agent, type the name of the computer in the Computer name box. DPM queries Active Directory Domain Services for the computer and then adds it to the Computer list. If you do not know the name of the computer, browse the list to find the computer.  Important  Servers across domains are not listed in the Computer name box. To find a computer across a trusted domain, you must type the fully qualified domain name of the computer you want to protect (for example, Server1.Domain1.corp.microsoft.com, where Server1 is the name of the target computer that you want to protect, and Domain1.corp.microsoft.com is the domain to which the target computer belongs). |
| Add | Click to add the selected computers to the Selected computers box. |
| Remove | Click to remove the selected computers from the Selected computers box. |
| Advanced | Click to install an earlier version of the protection agent that existed before you updated to the most recent version.  This button is enabled only when there is more than one version of a protection agent available for installation on the computers. |

After selecting the computers on which you want to install the protection agents, click Next.

Attaching agents from a trusted domain

To add multiple computers from the Select Computers page in Protection Agent Installation Wizard, use the Add From File dialog box to upload the .txt file that contains names of the all protected computers that you want to add to the DPM server.

We recommend that you provide the fully qualified domain name (FQDN) of the target computers. For example, enter multiple computers in a .txt file as follows:

Computer1.domain1.corp.microsoft.com

Computer2.domain1.corp.microsoft.com

Computer3.domain2.corp.microsoft.com

This page contains the elements described in the following table.

|  |  |
| --- | --- |
| Name | Description |
| Text file location | The location of the text file (.txt) that contains names of all the protected computers that you want to add. |

After uploading the text file (.txt), click OK.

Attaching agents in workgroups or untrusted domains

Use the Select computers page of the Protection Agent Installation Wizard to add a protected computer that is in a workgroup or in an untrusted domain to the DPM server.

This page contains the elements described in the following table.

|  |  |
| --- | --- |
| Name | Description |
| Computer name | Type the name of the protected computer in the Computer name box.  Important  To add a computer not joined to any domain or in an untrusted domain, type one of the following:  **** Fully qualified domain name of the protected computer (for example, computer1.Domain1.corp.microsoft.com, where computer1 is the name of the target computer that you want to protect, and Domain1.corp.microsoft.com is the domain to which the target computer belongs) if DPM server and the protected computer can access each other using FQDNs.  **** The NETBIOS of the protected computer if DPM server and the protected computer can access each other using NETBIOS names. |
| Username | After you install the DPM protection agent on the computer, you need to run SetDpmServer.exe and then specify the username which would be used for authentication. |
| Password | Type the password for the username. |
| Add | Click Add to move the computer to the Selected computers box. As you add the computer, your selections appear in the Selected computers box. |
| Remove | Click Remove to remove the computers from the Selected computers box. |

After adding the protected computers that you want to add to the DPM server, click Next.

See Also

[Protection Agent Installation Wizard](#zad9b741d09a0402aad598d6f1d2128b2)

Enter Credentials

Use the Enter Credentials page of the Protection Agent Installation Wizard to enter the user name and password for a domain account that is a member of the local administrators group on all selected computers.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| User name | Type the user name for a domain account that is a member of the local administrators group on all selected computers. |
| Password | Type the password for the user account. |
| Domain | Accept or type the domain name of the user account that you are using to install the protection agent on the target computer. This account may belong to the current or trusted domain. |

After entering the user credentials for the domain account, click Next.

See Also

[Protection Agent Installation Wizard](#zad9b741d09a0402aad598d6f1d2128b2)

Select Cluster Nodes

Use the Select Cluster Nodes page to select other nodes in the cluster that you have not yet selected.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| No, do not add any other servers to my selected servers list | Click this option if you do not want to add other nodes in the cluster on which to install protection agents. |
| Yes, add the following servers which are cluster nodes to my selected server list | Click this option if you want to install the protection agents on other nodes in the cluster, and then select the computers from the list on which you want the protection agents installed. |

After selecting the option you want for installing protection agents on other nodes in a cluster, click Next.

See Also

[Protection Agent Installation Wizard](#zad9b741d09a0402aad598d6f1d2128b2)

Choose Restart Method

Use the Choose Restart Method page to select the method you want to use to restart the servers after the protection agent is installed.

The server must be restarted before you can start protecting data. This restart is necessary because the DPM protection agent installs a volume filter driver, and the protection agent will not be active until the server is restarted.

This page contains the elements described in the following table.

Important

For computers having Windows Server 2003 or Windows XP operating systems, DPM will decide if it requires a restart.

Installing protection agents on any other operating systems does not require a restart.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Yes. Restart the selected computers after installing the protection agents. | Click this option if you want to restart the selected computers after the protection agents are installed.  Note  For computers having Windows Server 2003 or Windows XP operating systems, DPM will decide if it requires a restart.  Installing protection agents on any other operating systems does not require a restart. |
| No. I will restart the selected computers later. | Click this option if you want to restart the selected computers at a later time.  Note  In a production environment, you would generally select this option to avoid restarting the computers during the business day.  For computers having Windows Server 2003 or Windows XP operating systems, DPM will decide whether it requires a restart. If the protection agent status is displayed as restart required, then you must restart the protected computer for configuring the protection successfully. |

After selecting one of the restart methods, click Next.

See Also

[Protection Agent Installation Wizard](#zad9b741d09a0402aad598d6f1d2128b2)

Summary

Use the Summary page of the Protection Agent Installation Wizard to verify the tasks that the wizard is going to perform.

If the tasks are correct, click Install to install the protection agent. To change the tasks, click Back.

See Also

[Protection Agent Installation Wizard](#zad9b741d09a0402aad598d6f1d2128b2)

Installation

Use the Installation page of the Protection Agent Installation Wizard to view the status of the tasks that DPM is performing. If a task fails, click the Errors tab for more information.

1. To exit the wizard, click Close.

2. To view the status of protection agents, click Management on the navigation bar.

See Also

[Protection Agent Installation Wizard](#zad9b741d09a0402aad598d6f1d2128b2)

Recovery Wizard

The Recovery Wizard guides you through the process of recovering data protected by Data Protection Manager (DPM) and backed up on disk and tape.

To view the data sources that Microsoft System Center Data Protection Manager (DPM) protects and the level of data that you can recover using DPM, see the table listed in [What Is a protection group?](#z40eb3915f2bc4526a7c9a6c4997a5bed)

The Recovery Wizard helps you make decisions about how you want to recover data and where you want to recover it from. These decisions can vary depending on the type of data you want to recover and include the following options:

 Reviewing the recovery selection

 Selecting the recovery type

 Specifying the destination

 Specifying recovery options

At various times during the recovery process, the Recovery Wizard provides default options, which you can override if you choose.

Note

Click Help on any wizard page if you need assistance while working in the wizard.

See Also

[DPM Wizards](#zef5b23770528484c86ddafe8f326802d)

[How to Recover Data for Desktop Computers](#zba1d7ab241f94c2eb2dd5e5cfb4af9ab)

[How to Recover Data for Exchange-Based Servers](#z68cf7c59b7da4e69999a99689c08d8eb)

[How to Recover Data for File Servers](#zd755b1e4ac204ee392d55c0cf028f87d)

[How to Recover Data for SQL Servers](#z8df7bffcb96d490686644d539d01cd9f)

[How to Recover Data for Virtual Machines](#zf4b0b4c4ac5f44f8b66e575a9b3d38fc)

[Recovering Hyper-V Virtual Machines](#z673b31ee24a241cc90afdcbba319f89b)

[How to Recover Data for Windows SharePoint Services Servers](#z6ee4cb685e6d4d859f18f1a1cd434221)

[How to Recover System State](#zc6b81e94584b40a4b14c262ebc8e98a8)

Review Recovery Selection

Use the Review Recovery page of the Recovery Wizard to review information for the items that you chose to recover. This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Recovery point | Ensure that the recovery point is the one you have selected: latest or a specific time. |
| Recover from | Ensure that the data you want to recover is on disk or tape. |
| Recovery item | Ensure that the item you wish to recover is listed in the Item details pane. |
| Recovery source | Ensure that the path for the recovery source is accurate. |

To proceed with the recovery, click Next.

See Also

[How to Recover Data for Desktop Computers](#zba1d7ab241f94c2eb2dd5e5cfb4af9ab)

[How to Recover Data for Exchange-Based Servers](#z68cf7c59b7da4e69999a99689c08d8eb)

[How to Recover Data for File Servers](#zd755b1e4ac204ee392d55c0cf028f87d)

[How to Recover Data for SQL Servers](#z8df7bffcb96d490686644d539d01cd9f)

[How to Recover Data for Virtual Machines](#zf4b0b4c4ac5f44f8b66e575a9b3d38fc)

[Recovering Hyper-V Virtual Machines](#z673b31ee24a241cc90afdcbba319f89b)

[How to Recover Data for Windows SharePoint Services Servers](#z6ee4cb685e6d4d859f18f1a1cd434221)

[How to Recover System State](#zc6b81e94584b40a4b14c262ebc8e98a8)

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

Select Recovery Type

Use the Select Recovery Type page of the Recovery Wizard to select the type of recovery you want to perform. This page contains the elements described in the following table. The available options depend on the type of data you are recovering.

[File Servers and Desktop Computers](#z46)

[Exchange-Based Servers](#z47)

[SQL Servers](#z48)

[Microsoft SharePoint (Farm Level)](#z49)

[Microsoft SharePoint (Farm Level with Mirrored SQL Server Databases)](#z50)

[Microsoft SharePoint (Content Database Level)](#z51)

[Microsoft Office SharePoint Server 2007 (MOSS) Shared Service Provider (SSP) or Windows SharePoint Services 3.0 Search](#z52)

[Microsoft SharePoint (Item-Level - Site Collections, Sites, Lists, Document Libraries, Documents, List Items and Other Items in the Farm)](#z53)

[Virtual Servers](#z54)

[Hyper-V](#z55)

[System State](#z56)

[DPM Servers](#z57)

File Servers and Desktop Computers

|  |  |
| --- | --- |
| Name | Description |
| Recover to the original location | Select this option to recover files to their original location. The old database and its files are overwritten during the recovery process. |
| Recover to an alternate location | Select this option to copy the recovered files to an alternate destination. Click Browse to specify an alternate location. |
| Copy to tape | Select this option to copy the storage group to a tape in a DPM library. Note that the storage group or volume can also contain data that was not selected for recovery.  Important  The Copy to tape option in the Recovery Wizard is available only to the DPM administrator. The Recovery administrator and Tape administrator do not have permissions to use this option. |

Exchange-Based Servers

|  |  |
| --- | --- |
| Name | Description |
| Recover to original Exchange Server location | Select this option if you do not want to specify an alternate location. The old database and its files are overwritten during the recovery process.  Note  This option is available only if the latest recovery point is selected. If a database is selected for recovery, only the latest point in time can be recovered.  All the databases in the storage group are dismounted during recovery. The database is remounted after the recovery is complete. |
| Recover to any instance of SQL Server | Select this option if you do not want to specify an alternate location. The old database and its files are overwritten during the recovery process.  Note  This option is available only if the latest recovery point is selected. If a database is selected for recovery, only the latest point in time can be recovered.  All the databases in the storage group are dismounted during recovery. The database is remounted after the recovery is complete. |
| Copy to a network folder | Select this option to copy the recovered data to a network folder. Type the location on the next page. |
| Recover to another database or storage group on an Exchange server | Select this option to recover to another database or storage group on an Exchange-based server that has a protection agent installed. |
| Recover to a Recovery Storage Group | Select this option to recover Exchange data sources to a recovery storage group. |

SQL Servers

|  |  |
| --- | --- |
| Name | Description |
| Recover to the original instance of SQL Server (overwrite database) | Select this option if you want the current database files to be overwritten during the recovery process. This option is not available for mirrored databases. |
| Recover to any instance of SQL Server | Select this option to recover data onto the same instance of SQL Server in an alternate database, or on an alternate instance of SQL Server without affecting your production environment.  Note  If you recover data to the same instance of SQL Server with the same database name, it will affect your production environment. |
| Copy to a network folder | Select this option to copy the recovered data to a network folder. You can select the location of the network folder on the next page. |
| Copy to tape | Select this option to copy the data to tape creating a long-term archive or portable media of the data for any recovery point. |

Microsoft SharePoint (Farm Level)

|  |  |
| --- | --- |
| Name | Description |
| Recover all SharePoint content and components | Select this option to overwrite the SharePoint farm’s configuration database and all the content databases while they are online. This option is not available:  For databases that are part of the recovery point where backup metadata enumeration failed. At the time of a recovery point creation, backup metadata enumeration can fail for the following reasons:  “ConfigureSharePoint.exe –EnableSharePointProtection” was not run with correct farm administrator credentials on the front-end Web server.  SharePoint VSS writer was in bad state on the front-end Web server.  Note  If some SQL Server databases in the selected SharePoint farm are mirrored, additional options are shown on the next page. See the following section for help on these options. |
| Copy all SharePoint content and component files to a network folder | Select this option to copy all the farm’s databases to a network folder. The network folder path can be provided in the Alternate folder text box by using the Browse button. |
| Copy the Windows SharePoint Services farm to tape | Select this option to copy the SharePoint farm databases to a tape in a DPM library. |

Microsoft SharePoint (Farm Level with Mirrored SQL Server Databases)

|  |  |
| --- | --- |
| Name | Description |
| You find the following options when some SQL Server databases in the selected SharePoint farm are mirrored and you select the Recover all SharePoint content and components option on the Select Recovery Type page of the Recovery Wizard. | |
| Typical recovery | Select this option to recover the mirrored SQL Server databases to the instances of SQL server that were hosting these databases as the principal database when the selected recovery point was created. |
| Custom recovery | Select this option to recover the mirrored SQL Server databases of the SharePoint farm to the instances of SQL Server. At the point of recovery point creation, for each mirrored SQL Server database, you can select either of its partner instances of SQL Server (principal/mirror). Before you select the instance of SQL Server, ensure the following:  The selected instance of SQL Server is online.  The SQL Server alias that is being used on the front-end Web server points to the selected instance of SQL Server. |

Microsoft SharePoint (Content Database Level)

|  |  |
| --- | --- |
| Name | Description |
| Recover to the original instance of SQL Server of the selected Windows SharePoint Services farm | Select this option to overwrite the specified database while it is online. This option is not available:  For databases that are part of the recovery point where backup metadata enumeration failed. At the time of a recovery point creation, backup metadata enumeration can fail for the following reasons:  When “ConfigureSharePoint.exe –EnableSharePointProtection” was not run with the correct farm administrator credentials on the front-end Web server.  When the SharePoint VSS writer was in bad state on the front-end Web server.  For mirrored databases.  Note  To recover mirrored database to its original instance of SQL Server, select the Recover to any SQL Instance option and then specify the recovery destination path pointing to its original instance of SQL Server on the Specify Alternate Recovery Location page. |
| Recover to any SQL instance | Select this option to recover the selected database to:  The original instance of a SQL Server if the selected database is offline.  The original instance of a SQL Server as a different database. (You can change the name of the database on the Specify Alternate Recovery Location page of the Recovery Wizard).  An alternate instance of a SQL Server.  Note  If you recover the database to the same instance of a SQL Server with the same database name, it can affect your production environment. |
| Copy the database files to a network folder | Select this option to copy the selected SharePoint database to a network folder. The network folder path can be provided in the Alternate folder text box by using the Browse button. |

Microsoft Office SharePoint Server 2007 (MOSS) Shared Service Provider (SSP) or Windows SharePoint Services 3.0 Search

|  |  |
| --- | --- |
| Name | Description |
| Recover all the SharePoint Search index components | Select this option to recover the SharePoint Search/MOSS Shared Services Provider (SSP) components to their original locations. For more information, see [Recovering SharePoint Data](#za44089083cf8477fa6ad26bdf40ab7aa). |
| Copy the SharePoint Search index components to an alternate network folder | Select this option to copy the recovered search index components to an alternate network folder. |
| Copy the SharePoint Search index components to tape | Select this option to copy the SharePoint Search or MOSS SSP Search components to a tape in a DPM library. |

Microsoft SharePoint (Item-Level - Site Collections, Sites, Lists, Document Libraries, Documents, List Items and Other Items in the Farm)

|  |  |
| --- | --- |
| Name | Description |
| Recover to original site | Select this option to recover the selected item to the URL where it belonged at the time of backup (as displayed in the recoverable item pane). |
| Recover to an alternate site | Select this option to recover the selected item to a different URL within the same SharePoint farm. |

Virtual Servers

|  |  |
| --- | --- |
| Name | Description |
| Recover to the original instance | Select this option to recover files to their original location. The old database and its files are overwritten during the recovery process. |
| Recover to a network folder | Select this option to recover the data to a network folder. You can select the location on the next page. |
| Copy to tape | Select this option to copy the virtual machine to a tape in a DPM library. |

Hyper-V

|  |  |
| --- | --- |
| Name | Description |
| Recover to the original instance | Select this option to recover a virtual machine to its original location. The original files are overwritten during the recovery process. |
| Recover as virtual machine to any host | Select this option to recover a virtual machine to a different Hyper-V host, or to an alternate location on the same Hyper-V host.  Important  Restoring the virtual machine to the same Hyper-V host overwrites an existing instance of the same virtual machine present on the same Hyper-V host.  Note  Hyper-V virtual machines that are recovered to a cluster node are not highly available. For more information about how to make a virtual machine highly available, see [Make the virtual machine highly available](http://go.microsoft.com/fwlink/?LinkID=160484) (http://go.microsoft.com/fwlink/?LinkID=160484). |
| Copy to a network folder | Select this option to recover the VHD and other configuration files of the virtual machine to a network folder.  Note  After recovery, you must manually create a virtual machine by using the recovered VHD files of the virtual machine. |
| Copy to tape | Select this option to copy the virtual machine to a tape in a DPM library. |

System State

|  |  |
| --- | --- |
| Name | Description |
| Copy to a network folder | Select this option to copy the recovered system state data to a network folder. You can select the location on the next page. |
| Copy to tape | Select this option to copy the system state data to a tape in a DPM library. |

DPM Servers

|  |  |
| --- | --- |
| Name | Description |
| Recover replica to primary DPM server | Select this option when you are recovering a primary DPM server. For more information about recovering protected computers and DPM servers, see [Managing Disaster Recovery](http://go.microsoft.com/fwlink/p/?LinkId=261615). |

To proceed with the recovery, click Next.

Specify Library

Use the Specify Library page of the Recovery Wizard to select the library and specify the tape options for recovery. This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Copy item | Lists the path of the item you want to copy to tape. |
| Primary library | Specify a library for the recovery. |
| Copy library | The Copy library option is enabled only when the primary library has a single drive. |
| Tape label | DPM supplies a default tape label name. You can edit this field. |
| Data on tape | Select Compress to compress data on tape, Encrypt to encrypt data on tape so that it can be read only by a DPM server, or Do not compress or encrypt. |

To proceed with the recovery, click Next.

See Also

[Compress data in a protection group](#z8e05c290e1f54733bb97fdce41a2c05c)

[Encrypt data in a protection group](#z979c40553cae43eaa56e0510cf9f376c)

Managing Tapes

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

Specify Destination

Use the Specify Destination page of the Recovery Wizard to specify where you want to locate the database files or a Hyper-V virtual machine to recover.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Copy destination | Browse to select a copy destination path.  Note  The alternate recovery destination must be on a server that has a protection agent installed. |

To proceed with the recovery, click Next.

See Also

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

[Select Recovery Type](#zb63e577e59b24e8dbb60f058dc103990)

Specify Alternate Recovery Destination

Use the Specify Alternate Recovery Destination page of the Recovery Wizard to select the recovery destination corresponding to the selected data source. Click the plus signs to expand the directory tree.

Note

A Hyper-V virtual machine recovered to a cluster will not be highly available automatically. If you want to make it highly available, you need to configure it manually after the recovery.

Click OK to proceed.

See Also

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

[Select Recovery Type](#zb63e577e59b24e8dbb60f058dc103990)

Select Instances of SQL Server

Use the Select Instances of SQL Server page of the Recovery Wizard to select the instance or instances of SQL Server that you want the corresponding mirrored database to be recovered to.

Click Next to continue.

See Also

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

[Select Recovery Type](#zb63e577e59b24e8dbb60f058dc103990)

Specify Alternate Recovery Location

Use the Specify Alternate Recovery Location page of the Recovery Wizard to specify where you want to locate the database files that you are recovering.

When recovering a mirrored SQL Server database, you must always recover to an alternate location. If you want to recover to the original location, you must still recover to an alternate location, and then provide the path to one of the partners of the mirrored database.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Instance of SQL Server | Browse to select an instance of SQL Server for the database that you are recovering.  Note  For mirrored SQL Server databases you can recover to the “latest” point-in-time. |
| Recovered database name | Specify the name of the recovered database. |
| Database file locations | Specify the database file locations for the database you are recovering. |

To proceed with the recovery, click Next.

See Also

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

[Select Recovery Type](#zb63e577e59b24e8dbb60f058dc103990)

Specify Database Recovery Completion State

Use the Specify Database State page of the Recovery Wizard to specify the recovery option for recovering the selected SQL Server database. This page contains the elements described in the following table. Available options will depend on the type of data you are recovering.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Leave database operational | Select this option to perform a full recovery and leave the database ready to use. |
| Leave database non-operational but able to restore additional transaction logs | Select this option to recover the database but leave it non-operational. |
| Copy SQL transaction logs between the selected recovery point and the latest recovery point | Select this option if you want to copy transaction logs for the database restoring state. This option is disabled if no transaction logs are available for the selected database. |

To proceed with the recovery, click Next.

See Also

[How to Recover Data for Desktop Computers](#zba1d7ab241f94c2eb2dd5e5cfb4af9ab)

[How to Recover Data for Exchange-Based Servers](#z68cf7c59b7da4e69999a99689c08d8eb)

[How to Recover Data for File Servers](#zd755b1e4ac204ee392d55c0cf028f87d)

[How to Recover Data for SQL Servers](#z8df7bffcb96d490686644d539d01cd9f)

[How to Recover Data for Virtual Machines](#zf4b0b4c4ac5f44f8b66e575a9b3d38fc)

[Recovering Hyper-V Virtual Machines](#z673b31ee24a241cc90afdcbba319f89b)

[How to Recover Data for Windows SharePoint Services Servers](#z6ee4cb685e6d4d859f18f1a1cd434221)

[How to Recover System State](#zc6b81e94584b40a4b14c262ebc8e98a8)

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

Select Recovery Process

The Select Recovery Process page of the Recovery Wizard guides you through the process of performing an item-level recovery of site collections, sites, document libraries, lists, and documents from Microsoft SharePoint Foundation 2010 or Microsoft Office SharePoint Server 2010 farm both with and without a recovery farm.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Recover without using a recovery farm | Select this option if the version of the target Microsoft SharePoint 2010 farm is same as at the time of the selected recovery point. |
| Recover using a recovery farm | Select this option if the version of the target Microsoft SharePoint 2010 farm has changed from the time, the selected recovery point was created. |

After selecting the available options, click Next.

See Also

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

[Select Recovery Type](#zb63e577e59b24e8dbb60f058dc103990)

Specify Temporary Server

The Specify Temporary Server page of the Recovery Wizard enables you to specify server parameters that will be used to host the temporary copy of the SharePoint content database.

This page contains the elements described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Front-end Web Server: | Select this option to specify the SharePoint Front-end Web Server of the recovery farm to temporarily stage data prior to recovery. |
| SQL instance: | Select this option to specify the instance of SQL Server to stage the temporary copy of the SharePoint content database that contains the requested SharePoint item before recovery. If you are using the recovery farm, then the instance of SQL Server should be on the same computer that was selected as the Front-end Web Server. If you are not using the recovery farm then you can select one of the following  Same instance of SQL Server where the database was backed up from (Production SQL Server): In this case only a temporary copy of the database will be copied and removed after the recovery is completed. This temporary copy will not over-write any of the SharePoint farm’s content.  DPM’s instance of SQL Server.  Any other instances of SQL Server.  Note  If you are using DPM’s instance of SQL Server or any other instances of SQL Server then make sure that its version is equal to or a has a later version than the version of the production SQL Server. |
| Database file location: | To copy the database files, specify a file location on the SQL Server. |
| Target site URL: | Select this option to specify a URL within the same SharePoint farm under which you would want to recover the selected SharePoint item. This option is enabled only if you are performing a recovery to an alternate location within the same SharePoint farm. |

After specifying the server parameters, click Next.

See Also

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

[Select Recovery Type](#zb63e577e59b24e8dbb60f058dc103990)

Specify Staging Location

The Specify Staging Location page of the Recovery Wizard enables you to specify a temporary file location on the SharePoint farm to which the recovery is being done. This file location is used to temporarily store the SharePoint item that has requested for recovery.

This page contains the element described in the following table.

Elements

|  |  |
| --- | --- |
| Name | Description |
| File location | Specify a temporary file location on the Web Front-end Server of the SharePoint farm you want to recover selected item to. |

After specifying a temporary file location, click Next.

See Also

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

[Select Recovery Type](#zb63e577e59b24e8dbb60f058dc103990)

Specify Recovery Options

Use the Specify Recovery Options page of the Recovery Wizard to specify options to apply to recovery. This page contains the elements described in the following table. Available options will depend on the type of data you are recovering.

Elements

|  |  |
| --- | --- |
| File Servers and Desktop Computers | Why choose this option? |
| Existing version recovery behavior | Select Create copy, Skip, or Overwrite.  Important  If you are recovering data protected from a case-sensitive server onto a server that is not case sensitive, select the Create copy option. Otherwise, if they differ in case but have the same name, only some of your files will be recovered. |
| Restore security | This option appears only if you selected Recover to original location or Recover to an alternate location in the Select Recovery Type screen. Select Inherit security settings of target when overwriting or of parent folder when creating copy or Apply the security settings of the recovery point version. |
| Network bandwidth usage throttling | Click Modify to enable or disable throttling settings and specify a work schedule. |
| Notification | If you have subscribed to alerts and notifications in DPM, select the Send an e-mail when this recovery completes check box to have DPM notify you. To enable this, you must configure a Simple Mail Transfer Protocol (SMTP) server that you want DPM to use to send the notifications. For instructions, see [Configuring the SMTP Server](http://go.microsoft.com/fwlink/p/?LinkId=226344). |
| Recipients | If you select the Send an e-mail when this recovery completes check box, type the e-mail address of the recipients you want to send the notification to. Separate the e-mail addresses with commas. |
| Exchange-Based Servers | Why choose this option? |
| Mount the databases after they are recovered | Select whether or not to mount the Exchange databases after DPM recovers them. |
| Bring the database to a clean shutdown after copying the files | This option brings the database files to a mountable condition by copying the logs. Select this option only if the destination is an Exchange-based server that has the same version of the Exchange application as at the time of protection. |
| Network bandwidth usage throttling | Click Modify to enable or disable throttling settings and specify a work schedule. |
| Notification | If you have subscribed to alerts and notifications in DPM, select the Send an e-mail when this recovery completes check box to have DPM notify you. To enable this, you must configure a Simple Mail Transfer Protocol (SMTP) server that you want DPM to use to send the notifications. For instructions, see [Configuring the SMTP Server](http://go.microsoft.com/fwlink/p/?LinkId=226344). |
| Recipients | If you select the Send an e-mail when this recovery completes check box, type the e-mail address of the recipients you want to send the notification to. Separate the e-mail addresses with commas. |
| SQL Servers - Specify Database State | Why choose this option? |
| Recover database | Select this option to perform a full recovery and leave the database ready to use. |
| Recover and leave database in restoring state | Select this option to recover the database but leave it non-operational. |
| Network bandwidth usage throttling | Click Modify to enable or disable throttling settings and specify a work schedule. |
| Notification | If you have subscribed to alerts and notifications in DPM, select the Send an e-mail when this recovery completes check box to have DPM notify you. To enable this, you must configure a Simple Mail Transfer Protocol (SMTP) server that you want DPM to use to send the notifications. For instructions, see [Configuring the SMTP Server](http://go.microsoft.com/fwlink/p/?LinkId=226344). |
| Recipients | If you select the Send an e-mail when this recovery completes check box, type the e-mail address of the recipients you want to send the notification to. Separate the e-mail addresses with commas. |
| SQL Servers - Database Restoring State Option | Why choose this option? |
| Copy SQL transaction logs between the selected and latest available recovery | Select this option if logs are available for the selected database for the most current data. |
| Windows SharePoint Services Servers | Why choose this option? |
| Network bandwidth usage throttling | Click Modify to enable or disable throttling settings and specify a work schedule. |
| Enable SAN-based recovery using hardware snapshots | Select this option to enable SAN-based recovery using hardware snapshots for quicker recovery.  Before you can recover data on a SAN using hardware snapshots, you must have the following: A SAN where hardware snapshot functionality is enabled; a SAN with the capability to create a clone and split a clone to make it writable, and the protected computer and the DPM server connected to the same SAN. |
| Notification | If you have subscribed to alerts and notifications in DPM, select the Send an e-mail when this recovery completes check box to have DPM notify you. To enable this, you must configure a Simple Mail Transfer Protocol (SMTP) server that you want DPM to use to send the notifications. For instructions, see [Configuring the SMTP Server](http://go.microsoft.com/fwlink/p/?LinkId=226344). |
| Recipients | If you select the Send an e-mail when this recovery completes check box, type the e-mail address of the recipients you want to send the notification to. Separate the e-mail addresses with commas. |
| Virtual Servers | Why choose this option? |
| Apply security settings of the destination computer | Select this option if you want the recovered data to have the same security settings as the destination server. |
| Apply the security settings of the recovery point version | Select this option if you want the recovered data to retain its existing security settings. |
| Enable SAN-based recovery using hardware snapshots | Select this option to enable SAN-based recovery using hardware snapshots for quicker recovery.  Before you can recover data on a SAN using hardware snapshots, you must have the following: A SAN where hardware snapshot functionality is enabled, a SAN with the capability to create a clone and split a clone to make it writable, and the protected computer and the DPM server connected to the same SAN. |
| Notification | If you have subscribed to alerts and notifications in DPM, select the Send an e-mail when this recovery completes check box to have DPM notify you. To enable this, you must configure a Simple Mail Transfer Protocol (SMTP) server that you want DPM to use to send the notifications. For instructions, see [Configuring the SMTP Server](http://go.microsoft.com/fwlink/p/?LinkId=226344). |
| Recipients | If you select the Send an e-mail when this recovery completes check box, type the e-mail address of the recipients you want to send the notification to. Separate the e-mail addresses with commas. |
| System State | Why choose this option? |
| Enable SAN-based recovery using hardware snapshots | Select this option to enable SAN-based recovery using hardware snapshots for quicker recovery.  Before you can recover data on a SAN using hardware snapshots, you must have the following: A SAN where hardware snapshot functionality is enabled, a SAN with the capability to create a clone and split a clone to make it writable, and the protected computer and the DPM server connected to the same SAN. |
| Notification | If you have subscribed to alerts and notifications in DPM, select the Send an e-mail when this recovery completes check box to have DPM notify you. To enable this, you must configure a Simple Mail Transfer Protocol (SMTP) server that you want DPM to use to send the notifications. For instructions, see [Configuring the SMTP Server](http://go.microsoft.com/fwlink/p/?LinkId=226344). |
| Recipients | If you select the Send an e-mail when this recovery completes check box, type the e-mail address of the recipients you want to send the notification to. Separate the e-mail addresses with commas. |
| DPM Servers | For more information about recovering protected computers and DPM servers, see Disaster Recovery [DPMv3Help]. |

To proceed with the recovery, click Next.

For step-by-step instructions for recovering a DPM server from a secondary DPM server in case of disaster, see Disaster Recovery [DPMv3Help].

See Also

[How to Enable Computer-Level Network Bandwidth Usage Throttling](#z191d3c45b9e047d9b4e0a42ac4565c38)

[How to Recover Data for Desktop Computers](#zba1d7ab241f94c2eb2dd5e5cfb4af9ab)

[How to Recover Data for Exchange-Based Servers](#z68cf7c59b7da4e69999a99689c08d8eb)

[How to Recover Data for File Servers](#zd755b1e4ac204ee392d55c0cf028f87d)

[How to Recover Data for Windows SharePoint Services Servers](#z6ee4cb685e6d4d859f18f1a1cd434221)

[How to Recover Data for SQL Servers](#z8df7bffcb96d490686644d539d01cd9f)

[How to Recover Data for Virtual Machines](#zf4b0b4c4ac5f44f8b66e575a9b3d38fc)

[How to Recover System State](#zc6b81e94584b40a4b14c262ebc8e98a8)

[Recover Data](#z951d9dcf9b984b5998b59b6b89bbd59a)

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

Summary

Use the Summary page of the Recovery Wizard to verify the tasks that the wizard is going to perform.

If the tasks are correct, click Recover to begin recovery of your data. To change the tasks, click Back.

Note

Any synchronization job for the selected recovery item will be canceled while the recovery is in progress.

See Also

[How to Recover Data for Desktop Computers](#zba1d7ab241f94c2eb2dd5e5cfb4af9ab)

[How to Recover Data for Exchange-Based Servers](#z68cf7c59b7da4e69999a99689c08d8eb)

[How to Recover Data for File Servers](#zd755b1e4ac204ee392d55c0cf028f87d)

[How to Recover Data for SQL Servers](#z8df7bffcb96d490686644d539d01cd9f)

[How to Recover Data for Virtual Machines](#zf4b0b4c4ac5f44f8b66e575a9b3d38fc)

[Recovering Hyper-V Virtual Machines](#z673b31ee24a241cc90afdcbba319f89b)

[How to Recover Data for Windows SharePoint Services Servers](#z6ee4cb685e6d4d859f18f1a1cd434221)

[How to Recover System State](#zc6b81e94584b40a4b14c262ebc8e98a8)

[Recovery Wizard](#z67cd9cde897b40c39b03744890faf395)

DPM Client

System Center 2012 – Data Protection Manager (DPM) enables you to protect and recover the files and folders on your computer in case of data loss or corruption. Your backup administrator configures backup and protection for your computer according to your company protection policy and gives you the ability to manage your backups so that you can perform your own data recoveries.

In This Section

[Getting Started with the Data Protection Manager Client](#zff1f5e5d508043fca0619b648ce1a4eb)

[Data Protection Manager Client FAQ](#z046aa8c008a741bc8c79b0c8bef15564)

[Managing Protected Files and Folders](#z794d23e702aa4ee980fdcb5b7075ad25)

[Recovering Files and Folders on Your Computer](#zc48bffe64392449aa3d93cd979eaa9d4)

[Troubleshooting Data Protection Manager Client Issues](#z6509716224fe413b88697b64d02d9e05)

Getting Started with the Data Protection Manager Client

The Data Protection Manager (DPM) Client includes features that make your protected files and folders available to you from the DPM icon displayed in the notification area (also known as the system tray). By default, when you are running the DPM Client, the DPM icon appears in the notification area. When you move the mouse pointer over the DPM icon, the DPM synchronization status information is displayed. For example, Last sync: 1 hour ago, Automatically every 4 hrs.

The following options are available when you click the DPM icon in the notification area:

Options

|  |  |
| --- | --- |
| Name | Description |
| Synchronize now | Starts the synchronization process. When the Synchronization process is running, the link changes to Cancel Synchronization. |
| Open DPM Client | Opens the Data Protection Manager Client, and displays the last viewed tab. To view the company protection policy information set by your backup administrator, on the Summary tab, click the Company Protection Policy link. |
| Recover data | Opens the Data Protection Manager Client, and displays the Recovery tab. |
| Help | Starts Data Protection Manager Client Help. Provides feature overviews and procedures for performing protection and recovery tasks. |

Data Protection Manager Client FAQ

You can use the following links to find answers to frequently asked questions about DPM synchronization and recovery.

In This Section

[What is synchronization?](#z2d0750be17c642c599670b9c2e71ba93)

[What happens when I synchronize my data?](#z713d5af8d64a46d581fae526532eed98)

[When should I synchronize my data?](#zbdb966826f34451982be172596fb4525)

[What is a recovery point?](#z5524f2de7fcd4d02a55fcbea7974521f)

[How do I access my recovery points on the DPM server?](#z6fce38f7d10e42fdbeb0ef0868b080ee)

What is synchronization?

When the data changes on your computer, DPM makes a point-in-time copy of your files and folders and copies them to the DPM server. This synchronization process keeps the data on your computer synchronized with the data on the DPM server.

What happens when I synchronize my data?

When you synchronize your data, the changes to the data on your computer are copied to a replica on the DPM server. You synchronize the data on your computer to keep it consistent with the data on the DPM server. Note that the data that you synchronize is not immediately available for recovery. The data will become available for recovery when DPM creates a recovery point, which you will be able to see from the recovery point schedule.

When should I synchronize my data?

You want to synchronize your data according to the amount of data loss you are prepared to sustain. For example, if you synchronize your data just once each day, DPM will restore your data to within a day of a data loss event. If you set up an hourly synchronization schedule, DPM will restore your data to within an hour of a data loss event.

What is a recovery point?

To protect your data, DPM starts by creating a complete point-in-time copy of the files and folders you want to protect on your computer. This copy is called a replica. A recovery point is a point-in-time copy of the replica and it is stored on the DPM server. If you experience data loss or corruption, you can access the recovery points of a previous version of your files and folders to recover your data.

How do I access my recovery points on the DPM server?

You use the Data Protection Manager (DPM) Client to search for your recovery points. Available recovery points are listed in the DPM Client in the display pane and include the time stamps and the open links (backup folder locations on the DPM server) for each of the available recovery points.

Managing Protected Files and Folders

The Data Protection Manager (DPM) Client provides you with current information about your protected files and folders and gives you options to synchronize changes from your computer to the DPM server.

In This Section

[How to View Information and Synchronize Files and Folders](#zdd3c31763e4744859dd05a757f179e7d)

[How to Protect Files and Folders on Your Computer](#zd5546aa67a9747ed85e35624019a2d8e)

How to View Information and Synchronize Files and Folders

The DPM Client enables you to view summarized information and synchronize your protected files and folders.

To view summarized information and synchronize protected items

|  |
| --- |
| 1. Click Start, point to All Programs, click Microsoft System Center Data Protection Manager 2012, and then click DPM Client.  The DPM Client appears in the task tray.  Note  The DPM icon may be hidden by default in Windows 7.  2. In the Data Protection Manager Client, click the Summary tab.  3. On the Summary tab, DPM provides information about disk space that is used by the protected items. The first section lists the last time a synchronization was successfully performed and the synchronization schedule.  If you experience issues with synchronizing your data, click the Details link. The Backup Failure Details dialog box appears, which contains a link that your backup administrator can use to display troubleshooting details.  To synchronize your files and folders at this time, click Synchronize Now.  4. To view the company protection policy information set by your backup administrator, on the Summary tab, click the Company Protection Policy link.  5. The second section displays the latest recovery point on the DPM server, which is the time interval since the last time the recovery point was created. |

See Also

[Managing Protected Files and Folders](#z794d23e702aa4ee980fdcb5b7075ad25)

How to Protect Files and Folders on Your Computer

In addition to the files and folders that are backed up by default, your company protection policy may allow you to configure additional files and folders for backup. This setting is controlled by your backup administrator.

Contact your backup administrator to give you permission to configure protection of additional files and folders. You can use the steps described in this section to configure protection.

To protect data items

|  |
| --- |
| 1. Click Start, point to All Programs, click System Center 2012 – Data Protection Manager (DPM), and then click Data Protection Manager Client.  2. In the Data Protection Manager Client, click the Protected Items tab.  3. Select the files and folders that you want to protect in the tree view, and then click OK.  To determine the data size of the selected files and folders, click Calculate.  Note  By default, the company protection policy set by your backup administrator might cause some files and folders to be un-protectable or protectable. To view your company protection policy, on the Summary tab, click the Company Protection Policy link. |

See Also

[Managing Protected Files and Folders](#z794d23e702aa4ee980fdcb5b7075ad25)

[How to View Information and Synchronize Files and Folders](#zdd3c31763e4744859dd05a757f179e7d)

Recovering Files and Folders on Your Computer

DPM allows you to recover your files and folders from your computer in case of data loss or corruption. You start protecting your data by creating recovery points, also referred to as local snapshots of the files and folders on your computer. Your DPM administrator sets a recovery point schedule according to your company protection policy.

Important

Local snapshots cannot be created on Microsoft Windows XP client computers.

In This Section

[How to Recover Files and Folders on Your Computer](#z887e884363e441a3a57221ccd4375dd2)

[How to Recover Files and Folders Stored on the DPM Server](#zd21aedbf505f45d691aec4e5c697fb1c)

How to Recover Files and Folders on Your Computer

With System Center 2012 – Data Protection Manager (DPM), you can recover files and folders from backups that are stored locally on your computer.

Note

By default, DPM allows only the local administrator to perform recoveries on the computer.

To recover data from backups stored locally

|  |
| --- |
| 1. Right-click any file or folder that you want to restore, and then click Restore previous versions.  In the Properties dialog box, on the Previous Versions tab, there is a list of available previous versions of the file or folder. The list includes files and folders that are saved to a backup as well as local recovery points.  2. Before you restore a previous version of a file or a folder, ensure that it is the correct version. To do this, select the previous version, and then click Open to view its contents.  3. After you verify that it is the correct version of the file or folder, click Restore. |

Enabling non-administrators to recover files

If you want to allow users who are not administrators on a computer to be able to recover files, you must create the following registry key on the protected computer.

|  |  |
| --- | --- |
| Key | HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Microsoft Data Protection Manager\Agent\ClientProtection |
| Value | ClientOwners |
| Data | Comma-separated list of users who should be allowed to perform recoveries on this computer. |
| Type | String |

How to Recover Files and Folders Stored on the DPM Server

System Center 2012 – Data Protection Manager (DPM) enables you to recover files and folders from backups stored on the DPM server that are managed by your backup administrator. To recover your data, you need to know the name of the DPM server on which the data was backed up. To find out the name of the DPM server, contact your backup administrator.

To recover data from backups stored on the DPM server

|  |
| --- |
| 1. Click Start, point to All Programs, click System Center 2012 – Data Protection Manager (DPM), and then click Data Protection Manager Client.  2. In the Data Protection Manager Client, click the Recovery tab.  3. In the Search for recovery points on text box, type the name of DPM server on which the data was backed up, or click the Search button to start the search for the existing recovery points on the DPM server.  Note  To find out the name of the DPM server, contact your backup administrator.  4. To access the backups stored on the DPM server, in the list of files and folders, click the open link that belongs to the respective recovery points.  Note  Available recovery points are listed in the display pane. In the display pane, the Time column lists the time stamps and the Link column lists the open links (backup folder locations on the DPM server) for the each available recovery points.  5. Select the previous version you want to restore and then click Restore. |

See Also

[Recovering Files and Folders on Your Computer](#zc48bffe64392449aa3d93cd979eaa9d4)

Troubleshooting Data Protection Manager Client Issues

The following table provides guidance for troubleshooting issues that may occur when you use the Data Protection Manager Client to protect data on your computer.

|  |  |  |
| --- | --- | --- |
| Issue | Cause | Resolution |
| In Data Protection Manager Client, on the Summary tab, the Current status displays Unable to contact DPM server. | The client computer is not connected to the corporate network.  -OR-  The DPM server is unavailable. | Retry the operation after you connect to the corporate network. If you still cannot contact the DPM server, ask your backup administrator to make sure that the DPM server is running. | |
| On the Summary tab of the Data protection Manager dialog box, the Current Status displays Client not configured for protection. | The client computer has not been added to the protection group list on the DPM server. | Contact your backup administrator. To troubleshoot this issue, they must do the following:  Add the client computer to an existing protection group on the DPM server.  -OR-  Create a new protection group for the client computer on the DPM server. | |

DPM Self-Service Recovery Tool

The Self-Service Recovery Tool (SSRT) for System Center 2012 – Data Protection Manager (DPM) enables end users to recover SQL Server databases that are backed up by the DPM server, without any intervention from the DPM administrator.

In This Section

[Installing the DPM Self-Service Recovery Tool](#z1df2e31a68b94b108f44fdf75ec71d45)

[Getting Started with the DPM Self-Service Recovery Tool](#z1bb78bca1e544e12a985b2375f735ead)

[Performing a Self-Service Recovery](#z008c8b4335a549a1b78b5bd8e2f82722)

[DPM Self-Service Recovery Wizard](#z6c227ecbcfb14ff8b4e6bbf43f3d56ef)

Installing the DPM Self-Service Recovery Tool

This topic provides instructions to install the DPM Self-Service Recovery Tool (SSRT) for SQL Server databases.

Prerequisites

End users must install the .NET Framework 3.5 on their client computers.

To install DPM SSRT, end users must have administrative privileges on their client computers.

Installing DPM SSRT

You can find the DPM SSRT client application installer on the DPM product DVD, in the DpmSqlEURInstaller folder.

Upgrading the Prerelease Version of DPM SSRT

To upgrade the prerelease version of DPM SSRT to release to the manufacturing (RTM) version of DPM SSRT, you must first uninstall the prerelease version.

See Also

[Getting Started with the DPM Self-Service Recovery Tool](#z1bb78bca1e544e12a985b2375f735ead)

Getting Started with the DPM Self-Service Recovery Tool

This topic summarizes the steps for getting started with the DPM Self-Service Recovery Tool (SSRT). To use the DPM SSRT, the DPM administrator must configure the DPM server to authorize end users to perform self-service recovery of SQL Server databases.

To start the DPM SSRT tool, Click Start, point to All Programs, and then click DPM Self-Service Recovery Tool. This opens the DPM SSRT console. All end user operations, such as starting and managing recovery jobs, are performed from the DPM SSRT console. The DPM SSRT console also displays a list of available recovery jobs for SQL Server databases.

To connect to a DPM server, in the DPM SSRT console, click Connect to DPM Server. Enter the name of the DPM server to which you want to connect. If you do not know the name of the DPM server or do not have the required permissions on the DPM server, contact your DPM administrator.

Before you start a new recovery job, ensure that you are connected to the DPM server that backs up the SQL Server databases that you plan to recover. To start a new recovery job, in the DPM SSRT console, click New Recovery Job. The Recovery Wizard will guide you through the process of recovering SQL Server databases.

See Also

[Performing a Self-Service Recovery](#z008c8b4335a549a1b78b5bd8e2f82722)

[DPM Self-Service Recovery Wizard](#z6c227ecbcfb14ff8b4e6bbf43f3d56ef)

Performing a Self-Service Recovery

This section describes how to connect to a DPM server, recover SQL Server databases, and monitor recovery jobs by using the DPM Self-Service Recovery Tool (SSRT).

In This Section

[Connecting to a DPM Server](#z01eafacc536f4a64b0518cefa165961e)

[Recovering a SQL Server Database](#zc13b2e51493a48d592290a21b396748b)

[Monitoring Recovery Jobs](#z62005362fe4e4e2daa83eeeae12becab)

See Also

[DPM Self-Service Recovery Wizard](#z6c227ecbcfb14ff8b4e6bbf43f3d56ef)

Connecting to a DPM Server

Before you can perform recoveries from the DPM Self-Service Recovery Tool (SSRT) console, you must connect to a DPM server that backs up the SQL Server databases that you plan to recover. The steps for connecting to a DPM server include the following:



|  |
| --- |
| 1. In the DPM SSRT console, click Connect to DPM Server.  2. Enter the name of the DPM server to which you want to connect. If you do not know the name of the DPM server or do not have the required permissions on the DPM server, contact your DPM administrator.  After you connect to the DPM server, the server retrieves information about all the recovery-related jobs for SQL Server databases that were configured by using your user account and permissions. By default, DPM displays recoveries done in the last 30 days. This information is automatically refreshed for jobs that are in progress. You can also manually refresh the information by using Refresh from the Actions menu.  Note  If you want to recover SQL Server databases from another DPM server, click Connect to Another Server in the DPM SSRT console. This operation will disconnect the DPM SSRT from the currently connected DPM server. For recovering SQL Server databases from multiple DPM servers, you can start multiple instances of DPM SSRT. |

See Also

[Recovering a SQL Server Database](#zc13b2e51493a48d592290a21b396748b)

[Monitoring Recovery Jobs](#z62005362fe4e4e2daa83eeeae12becab)

[DPM Self-Service Recovery Wizard](#z6c227ecbcfb14ff8b4e6bbf43f3d56ef)

Recovering a SQL Server Database

The DPM Self-Service Recovery Tool (SSRT) offers you the following options for recovering a SQL Server database:

Recover to any instance of SQL Server. Enables you to recover to any instance of SQL Server that has been preconfigured by your DPM administrator, and then mount the recovered database. This option is recommended when you have transaction logs to be replayed during recovery.

Note

 You cannot recover a database to its original location.

 When recovering to a different instance of SQL Server or to the same instance of SQL Server, make sure that you enter a different database name.

Copy to a network folder. Enables you to recover SQL Server databases as files to a network folder.

To recover a SQL Server database to any instance of SQL Server



|  |
| --- |
| 1. In the DPM SSRT Console, click New Recovery Job to start the Recovery Wizard.  2. Select the SQL Server Instance Name and the Database Name that you want to recover, and then click Next.  Important  If you are using availability groups, provide the name of the availability group instead of the SQL Server instance name and leave the Database Name empty. The name should be in the format AGNAME.ClusternameFQDN\AGNAME, where AGNAME is the name of the availability group.  3. Available recovery points are indicated in bold on the calendar in the recovery points section. Select the date from the calendar and the time from the drop-down list for the recovery points that you want to recover, and then click Next.  4. Select Recover to any instance of SQL Server. This option enables you to recover to any instance of SQL Server which is preconfigured by your DPM administrator.  5. Click Next. Select the SQL Server Instance Name.  6. Select the Database file location. You can either select a folder path that is preconfigured by your DPM administrator or select a custom path for the selected instance of SQL Server.   Folder path that is preconfigured by your DPM administrator. The database files will always be recovered to a new folder that is created during recovery under the folder path that is preconfigured by your DPM administrator.   Custom path. If you select custom path, then in the Database file locations section, under the Database file location column, you can specify a folder path for each database file.  Note  The custom path option will be available only if your DPM administrator has configured this option for you on the DPM server.  7. Specify the Recovered Database Name, and then click Next.  8. Specify the database state and then click Next.  9. Select the Send an e-mail when this recovery completes check box to notify you when the recovery job is completed. Specify the recovery options and then click Next.  Note  The check box is enabled only if your DPM administrator had configured e-mail notifications on the DPM server.  10. On the Summary page, review the recovery settings, and then click Recover. |

To copy a SQL Server database to a network folder



|  |
| --- |
| 1. In the DPM SSRT Console, click New Recovery Job to start the Recovery Wizard.  2. Select the SQL Server Instance Name and the Database Name that you want to recover, and then click Next.  3. Available recovery points are indicated in bold on the calendar in the recovery points section. Select the date from the calendar and the time from the drop-down list for the recovery points that you want to recover, and then click Next.  4. Select Copy to a network folder. This option enables you to recover SQL databases as files to a network folder. Specify the name of the destination server and destination folder path. Click Next.  Note  If the recovery point that you selected was not created from an express full backup, you will be presented with new recovery point choices. DPM can only copy files from a recovery point that is associated with an express full backup. Select an alternate recovery point and then click Next.  5. Select the Send an e-mail when this recovery completes check box to notify you when the recovery job is completed. Specify the recovery options and then click Next.  Note  The check box is enabled only if your DPM administrator had configured e-mail notifications on the DPM server.  6. On the Summary page, review the recovery settings, and then click Recover. |

See Also

[Monitoring Recovery Jobs](#z62005362fe4e4e2daa83eeeae12becab)

[Performing a Self-Service Recovery](#z008c8b4335a549a1b78b5bd8e2f82722)

[DPM Self-Service Recovery Wizard](#z6c227ecbcfb14ff8b4e6bbf43f3d56ef)

Monitoring Recovery Jobs

You can use the DPM Self-Service Recovery Tool (SSRT) console to monitor recovery jobs for SQL Server databases configured by your DPM administrator.

Viewing Recovery Job Status

Recovery jobs for SQL Server databases are displayed in the Jobs list view in the DPM SSRT console. The following table provides the possible types of recovery job status that you might see in the Jobs list view in the DPM SSRT console.

|  |  |
| --- | --- |
| Recovery Job Status | Description |
| In Progress | The recovery job is still in progress. For more information about the recovery job in progress, double-click the recovery job. |
| Completed | The recovery job was completed successfully. |
| Failed | The recovery job was canceled or failed. |

To find operational details such as Status description, elapsed time, and data transferred for any recovery job, double-click the recovery job.

Rerunning a Failed Recovery Job

You can rerun a failed recovery job from the DPM SSRT console. To rerun a failed recovery job, select the recovery job and then click Rerun.

Note

To be able to rerun a recovery job started by a different user, you must have permission both to recover the database and to recover to the location it was being recovered to. If you do not have these permissions, you cannot rerun the recovery job.

Stopping a Recovery Job

To stop a recovery job that is in progress, select the recovery job and then click Stop.

See Also

[Performing a Self-Service Recovery](#z008c8b4335a549a1b78b5bd8e2f82722)

[DPM Self-Service Recovery Wizard](#z6c227ecbcfb14ff8b4e6bbf43f3d56ef)

DPM Self-Service Recovery Wizard

The Recovery Wizard guides you through the process of recovering SQL Server databases. This wizard changes dynamically, depending on the type of recovery you select. The wizard includes the following options:

Specifying database details of the SQL Server database that you want to recover.

Specifying a recovery point for recovering a SQL Server database.

Selecting a recovery type. You can recover a SQL Server database to any instance of SQL Server which is preconfigured by your DPM administrator, or you can recover it as database files to a network folder.

Specifying recovery options to specify options that apply for recovery. Which recovery options are available depends on the type of recovery that you select.

Note

Click Help on any wizard page for more information.

In This Section

[Welcome](#zced490aa4c3d4d49ab50c802945e8e80)

[Specify Database Details](#zeccd302fb2b948d78288fc9816d6a6bc)

[Specify Recovery Point](#z3298409295874c6e952415148ef728c6)

[Select Recovery Type](#zfb92b21d90d444cf9c5bf4b46352c1c5)

[Specify Recovery Options](#z5bf99b3f029d415e9ef78c449b181602)

[Summary](#z336b8d94888545c5989a743b699f048c)

See Also

[Performing a Self-Service Recovery](#z008c8b4335a549a1b78b5bd8e2f82722)

Welcome

The Welcome page of the Recovery Wizard enables you to start a recovery job to recover a SQL Server database that is backed up by DPM.

This page contains the following elements.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Do not show this Welcome page again | Select if you do not want the wizard to display the Welcome page when you begin a recovery job in the future. |

To continue with the recovery, click Next.

See Also

[DPM Self-Service Recovery Wizard](#z6c227ecbcfb14ff8b4e6bbf43f3d56ef)

Specify Database Details

Use the Specify Database Details page of the Recovery Wizard to specify the details of the SQL Server database that you want to recover.

This page contains the following elements.

Elements

|  |  |
| --- | --- |
| Name | Description |
| SQL Server Instance Name | Select an instance of a SQL Server from the drop-down list. |
| Database Name | Select the name of the SQL Server database from the drop-down list. |

To continue with the recovery, click Next.

See Also

[DPM Self-Service Recovery Wizard](#z6c227ecbcfb14ff8b4e6bbf43f3d56ef)

Specify Recovery Point

Use the Specify Recovery Point page of the Recovery Wizard to select the recovery point to use for recovering SQL Server databases.

This page contains the following elements.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Recovery time | Available recovery points are indicated in bold on the calendar in the recovery points section. Select the bold date from the calendar and the time from the drop-down list for the recovery points that you want to recover. |

To continue with the recovery, click Next.

See Also

[DPM Self-Service Recovery Wizard](#z6c227ecbcfb14ff8b4e6bbf43f3d56ef)

Select Recovery Type

Use the Select Recovery Type page of the Recovery Wizard to select the type of recovery you want to perform. This page contains the following elements.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Recover to any instance of SQL Server | Select this option to recover a database to any instance of SQL Server on either the same SQL Server or another SQL Server that has been preconfigured by your DPM administrator. |
| Copy to a network folder | Select this option to copy the recovered database files to a network folder. You can select the location of the network folder on the next screen. |

To continue with the recovery, click Next.

In This Section

[Change Recovery Point](#zec6539a7ea5d403190c953d86ca058b5)

[Select Alternate Recovery Location](#zb47b893e4eed483ca5c478afe7d1c07d)

[Specify Destination](#z3fc91859d5e048a2b7bdbcfec8ed07b6)

[Specify Database State](#ze35553050c1e43f7b1d6f1ccf716526f)

See Also

[DPM Self-Service Recovery Wizard](#z6c227ecbcfb14ff8b4e6bbf43f3d56ef)

Change Recovery Point

You can only copy a SQL Server database to a network folder from a recovery point that was created from an express full backup. The Change Recovery Point page provides new recovery point choices, and you will see this page if the recovery point that you selected was not created from an express full backup. Use this page to select a recovery point that is associated with full express backup.

This page contains the following elements.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Recovery Points | Select one of the recovery points associated with full express backup listed in the Recovery points column. |

To continue with the recovery, click Next.

See Also

[Select Recovery Type](#zfb92b21d90d444cf9c5bf4b46352c1c5)

[DPM Self-Service Recovery Wizard](#z6c227ecbcfb14ff8b4e6bbf43f3d56ef)

Select Alternate Recovery Location

Use the Specify Alternate Recovery Location page of the Recovery Wizard to specify an instance of SQL Server, database file location and name of the recovered database for recovery. This page contains the following elements.

Elements

|  |  |
| --- | --- |
| Name | Description |
| SQL Server Instance Name | Select this option to recover a database to any instance of SQL Server either on the same SQL Server or on another SQL Server that has been preconfigured by your DPM administrator.  Note  **** You cannot recover a database to its original location.  **** When recovering to a different instance of SQL Server or to the same instance of SQL Server, make sure that you enter a different database name. |
| Database file location | You can either select a folder path that is preconfigured by your DPM administrator or select a custom path for the selected instance of SQL Server. |
| Recovered Database Name | Specify the name of the recovered database. |
| Database file location – custom path | If you select the custom path, you can specify a folder path for each database file in the Database file locations section, under the Database file location column.  Note  The custom path option will be available only if your DPM administrator has configured this option for you on the DPM server. |

To continue with the recovery, click Next.

See Also

[Select Recovery Type](#zfb92b21d90d444cf9c5bf4b46352c1c5)

[DPM Self-Service Recovery Wizard](#z6c227ecbcfb14ff8b4e6bbf43f3d56ef)

Specify Destination

Use the Specify Destination page of the Recovery Wizard to copy the database files to a network folder. This page contains the following elements.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Destination server (FQDN) | Specify the destination server name. You must type the fully-qualified domain name of the server. |
| Destination folder | Specify the folder path location on the destination server where the database files will be recovered to. For example, to recover the database files to a folder (for example, E:\Folder1) on the server Server1 specify Server1 as the destination server and Folder1 as the destination folder.  Note  You cannot specify a UNC path (for example, \\servername\sharename) when recovering SQL Server databases as files to a network folder. |

To continue with the recovery, click Next.

See Also

[Select Recovery Type](#zfb92b21d90d444cf9c5bf4b46352c1c5)

[DPM Self-Service Recovery Wizard](#z6c227ecbcfb14ff8b4e6bbf43f3d56ef)

Specify Database State

Use the Specify Database State page of the Recovery Wizard to specify the recovery option for recovering the selected SQL Server database. This page contains the following elements. Available options will depend on the selected recovery type.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Leave database operational | Select this option to perform a full recovery and leave the database ready to use. |
| Leave database non-operational but able to restore additional transaction logs | Select this option to recover the database but leave it non-operational. |
| Copy SQL transaction logs between the selected recovery point and the latest recovery point | Select this option if you want to copy transaction logs for the database restoring state. This option is disabled if no transaction logs are available for the selected database. |
| Copy destination | Specify the folder path location to copy SQL Server transaction logs for the database restoring state. |

To continue with the recovery, click Next.

See Also

[Select Recovery Type](#zfb92b21d90d444cf9c5bf4b46352c1c5)

[DPM Self-Service Recovery Wizard](#z6c227ecbcfb14ff8b4e6bbf43f3d56ef)

Specify Recovery Options

Use the Specify Recovery Options page of the Recovery Wizard to specify options to apply to recovery. This page contains the following elements. Available options will depend on the type of recovery.

Elements

|  |  |
| --- | --- |
| Name | Description |
| Apply security settings of the destination computer | Select this option if you want the recovered data to have the same security settings as the destination server.  Note  This option is available only if you are recovering databases files to a network folder. |
| Apply the security settings of the recovery point version | Select this option if you want the recovered data to retain its existing security settings.  Note  This option is available only if you are recovering databases files to a network folder. |
| Notification | Select the Send an e-mail when this recovery completes check box to notify you when the recovery job is completed.  Note  The check box is enabled only if your DPM administrator had configured e-mail notifications on the DPM server. |

To continue with the recovery, click Next.

See Also

[DPM Self-Service Recovery Wizard](#z6c227ecbcfb14ff8b4e6bbf43f3d56ef)

Summary

Use the Summary page of the Recovery Wizard to review your recovery settings. Click Recover to begin recovering your data. To change the recovery settings, click Back.

See Also

[DPM Self-Service Recovery Wizard](#z6c227ecbcfb14ff8b4e6bbf43f3d56ef)

DPM Self-Service Recovery Configuration Tool

System Center 2012 – Data Protection Manager (DPM) includes the DPM Self-Service Recovery Configuration Tool for SQL Server (SSRCT), which is installed on the DPM server and accessed from the Protection task area in DPM Administrator Console. You can use this tool to create, modify, or delete DPM roles, which enable users to perform self-service recovery of protected SQL Server databases that they own.

When self-service recovery is enabled, database owners can use the DPM Self-Service Recovery Tool (SSRT) for SQL Server to recover their databases without the need for intervention by a DPM administrator. For more information about the SSRT, see DPM Self-Service Recovery Tool.

In This Section

[Creating a DPM Role](#z8e57d1accb29487b97961edb42b914d4)

[Modifying a DPM Role](#zb58c4789a827407db3b50c47017637a8)

[Deleting a DPM Role](#z8f49a33911f34f389a0277c657011e92)

See Also

DPM Self-Service Recovery Tool

Creating a DPM Role

System Center 2012 – Data Protection Manager (DPM) includes the DPM Self-Service Recovery Configuration Tool for SQL Server (SSRCT). You can use this tool to create DPM roles, which enable SQL Server database owners to recover their databases without the need for intervention by a DPM administrator. You can configure a DPM role to control which protected databases users can recover and to which instances of SQL Server users can recover databases. Users can recover a database by using the DPM Self-Service Recovery Tool (SSRT) for SQL Server. For more information about the SSRT, see [DPM Self-Service Recovery Tool](#zb2d71cff810f42de813f70479a5009e2).

You can also use cmdlets in DPM Management Shell to create DPM roles.

To create a DPM role, you must specify the following settings:

 Security groups: One or more security groups that contain the users for whom you want to enable self-service recovery of SQL Server databases.

 Recovery items: Instances of SQL Server and SQL Server databases that are currently protected by DPM for which you want to enable self-service recovery by users.

 Recovery targets: Instances of SQL Server that users can use as targeted locations to recover databases during self-service recovery.

To create a DPM role by using the DPM Self-Service Recovery Configuration Tool

|  |
| --- |
| 1. In DPM Administrator Console, go to the Protection view, and then click Configure self service recovery.  The DPM Self-Service Recovery Configuration Tool for SQL Server opens.  2. To create a new DPM role, click Create Role.  3. The Create New Role Wizard opens and guides you through the following pages to create a DPM role:  a. [Getting Started](#z3a35df8f9e954acb95021d9e6c070afe)  b. [Specify Security Groups](#z123969d314a04afb97527a4dfbc7cdf4)  c. [Specify Recovery Items](#zdf62f37882704e04a5356fb1e19272cd)  d. [Specify Recovery Target Locations](#zcfe293a861a8445cbb795f1b87046119)  e. [Summary](#z6d1abc0fb20844d1884199bf3c60685b) |

To create a DPM role by using DPM Management Shell cmdlets

|  |
| --- |
| 1. Create a DPM role.  Important  To create a DPM role, all of the following commands must be run in the following order.  New-DPMRole -Name <NewDMPRoleName> -DPMServerName <DPMServerName> [-Description <DPMRoleDescription>] [<CommonParameters>]  2. Specify the individual users or security groups that contain the users for whom you want to enable self-service recovery of SQL Server databases.  Add-DPMSecurityGroup -SecurityGroups <SecurityGroupsToAddToDPMRole> -DpmRole <DPMRoleName> [<CommonParameters>]  Note  Specified users can recover their SQL Server databases regardless of the database permissions configured on the instances of SQL Server.  3. Specify the instances of SQL Server and SQL Server databases that are currently protected by DPM for which you want to enable self-service recovery by users.  Add-DPMRecoveryItem -Datasources <SQLServerDatabaseName> -Type SQLDatabase -DpmRole <DPMRoleName> [<CommonParameters>]  -Or-  Add-DPMRecoveryItem -SQLInstances <SQLDataSource> -Type SQLInstance -DpmRole <DPMRole> [<CommonParameters>]  4. Identify and add the instances of SQL Server that users can use as targeted locations to recover databases during self-service recovery.  a. Create a recovery target object.  New-DPMRecoveryTarget -Type SQLInstance or SQLDatabase -RecoveryTarget <ComputerName\InstanceName> -RecoveredFilesPath <FilePath> [<CommonParameters>]  b. Add the recovery target object to the role.  Add-DPMRecoveryTarget -DpmRole <DMPRoleName> -RecoveryTargets <TargetRecoveryTargetName> [<CommonParameters>]  5. Save the new DPM role.  Set-DPMRole -DpmRole <DMPRoleName> -Confirm [<CommonParameters>] |

See Also

[Modifying a DPM Role](#zb58c4789a827407db3b50c47017637a8)

[Deleting a DPM Role](#z8f49a33911f34f389a0277c657011e92)

Getting Started

You can use wizards to create, modify, or delete a DPM role.

Getting Started page

Read the contents on this page, and then click Next.

See Also

[Creating a DPM Role](#z8e57d1accb29487b97961edb42b914d4)

Specify Security Groups

Use this page to specify a name and optionally a description for a new role, and to specify one or more security groups that contain users that this DPM role applies to, or one or more individual users that this DPM role applies to.

Note

Specified users can recover their SQL Server databases regardless of the database permissions configured on the instances of SQL Server.

Specify Security Groups page

To specify a security group or an individual user, click Add, and then type a security group in the following format, domain\security group, or an individual user in the following format, domain\user name.

Note

You can add multiple security groups and users to a DPM role.

To remove a security group or user, select it in the Security Group list, and then click Remove.

After you have specified all required information, click Next.

See Also

[Creating a DPM Role](#z8e57d1accb29487b97961edb42b914d4)

Specify Recovery Items

Use this page to specify instances of SQL Server and SQL Server databases that users for this DPM role can recover.

Note

You can specify multiple instances of SQL Server and SQL Server databases for a DPM role.

Specify Recovery Items page

To specify an instance of SQL Server as a recovery item, click Add, and then type the instance name in the following format, <computer name\instance name>, and optionally, to specify an SQL Server database, press the TAB key, and then type a database name, or to enable users of this role to recover all databases on the instance, press the TAB key, and then press the Spacebar to clear the text in the Database Name column.

Important

When you enable users of a DPM role to recover all SQL Server databases on an instance of SQL Server, those users can also recover any SQL Server databases that are subsequently added to the instance. When you enable access by using DPM roles, ensure that all members of the role have been granted appropriate permission to view and access all databases.

To remove an instance of SQL Server, select it in the SQL Server Instance list, and then click Remove.

After you have provided all required information, click Next.

See Also

[Creating a DPM Role](#z8e57d1accb29487b97961edb42b914d4)

Specify Recovery Target Locations

Use this page to specify one or more recovery target locations and file paths to restrict where users of this DPM role can recover the files for their specified databases. You do not need to specify recovery target locations or paths for users of this DPM role to recover their SQL Server databases files. If you do not restrict the recovery target locations, at the time of recovery, the users can recover database files to any location for which they have write permission. However, users cannot overwrite the original database files, and the DPM Self-Service Recovery Tool (SSRT) for SQL Server blocks them if they attempt to do so. If you do not want to specify recovery target locations for users, leave the Allow users to recover the databases to another instance of SQL Server check box clear, and then click Next.

Specify Recovery Target Locations page

To restrict the locations to which users can recover SQL Server database files, select the Allow users to recover the databases to another instance of SQL Server check box, click Add, and then type an instance of SQL Server in the SQL Server Instance column, and optionally type a path in the Recovered File Path column where users of this role can recover their SQL Server database files, or to enable users to recover to any path on the instance, press the TAB key, and then press the Spacebar to clear the text in the Recovered File Path column.

If all of the users for this role are SQL Server database administrators, you might want to enable them to recovery their database files to any location on an instance of SQL Server. However, if the users are not SQL Server administrators, you might want to restrict the locations to which they can recover the database files so that they do not affect the functioning of other SQL Server databases.

Note

You can specify multiple instances of SQL Server.

To remove a recovery target location, select the instance in the SQL Server Instance list, and then click Remove.

After you have provided all required information, click Next.

See Also

[Creating a DPM Role](#z8e57d1accb29487b97961edb42b914d4)

Summary

Use this page to review the settings for the DPM role before you finish creating it.

Summary page

Review the settings on this page, and then click Finish to close the wizard and create the role. To change any setting, click Back.

See Also

[Creating a DPM Role](#z8e57d1accb29487b97961edb42b914d4)

Modifying a DPM Role

System Center 2012 – Data Protection Manager (DPM) includes the DPM Self Service Recovery Configuration Tool for SQL Server (SSRCT). You can use this tool to create DPM roles, which enable SQL Server database owners to recover their databases without the need for intervention by a DPM administrator. You can configure a DPM role to control what users can recover and to which instances of SQL Server users can recover databases. Users can recover a database by using the DPM Self-Service Recovery Tool (SSRT) for SQL Server. For more information about the SSRT, see [DPM Self-Service Recovery Tool](#zb2d71cff810f42de813f70479a5009e2).

You can also use cmdlets in DPM Management Shell to create DPM roles.

To create a DPM role, you must specify the following settings:

 Security groups: One or more individual users or security groups that contain the users for whom you want to enable self-service recovery of SQL Server databases.

 Recovery items: Instances of SQL Server and SQL Server databases that are currently protected by DPM for which you want to enable self-service recovery by users.

 Recovery targets: Instances of SQL Server that users can use as targeted locations to recover databases during self-service recovery.

To modify a DPM role by using the DPM Self-Service Recovery Configuration Tool

|  |
| --- |
| 1. In DPM Administrator Console, go to the Protection view, and then click Self service recovery.  The DPM Self-Service Recovery Configuration Tool for SQL Server opens.  2. To modify a DPM role, select the role, and then click Modify.  3. The Modify Role Wizard opens and guides you through the following pages to modify a DPM role:  a. [Getting Started](#z3a35df8f9e954acb95021d9e6c070afe)  b. [Specify Security Groups](#z123969d314a04afb97527a4dfbc7cdf4)  c. [Specify Recovery Items](#zdf62f37882704e04a5356fb1e19272cd)  d. [Specify Recovery Target Locations](#zcfe293a861a8445cbb795f1b87046119)  e. [Summary](#z6d1abc0fb20844d1884199bf3c60685b) |

To rename a DPM role by using DPM Management Shell cmdlets

|  |
| --- |
| 1. Open the DPM role for editing.  Get-DPMRole -Name <DMPRoleName> -DPMServerName <DPMServerName> -Editable <SwitchParameter> [<CommonParameters>]  2. Rename the DPM role.  Rename-DPMRole -Name <NewDMPRoleName> [-Description <DPMRoleDescription>] -DpmRole <DPMRoleName> [<CommonParameters>]  Note  Users in the specified security groups can recover their SQL Server databases regardless of the database permissions configured on the instances of SQL Server.  3. Save the modified DPM role.  Set-DPMRole -DpmRole <DMPRoleName> -Confirm [<CommonParameters>] |

To remove a recovery target location

|  |
| --- |
| 1. Open the DPM role for editing.  Get-DPMRole -Name <DMPRoleName> -DPMServerName <DPMServerName> -Editable <SwitchParameter> [<CommonParameters>]  Note  The fully qualified domain name (FQDN) is required when removing a targeted location.  2. Remove the recovery target location.  Remove-DPMRole -DpmRole <DMPRoleName> [<CommonParameters>]  3. Save the modified DPM role.  Set-DPMRole -DpmRole <DMPRoleName> -Confirm [<CommonParameters>] |

See Also

[Creating a DPM Role](#z8e57d1accb29487b97961edb42b914d4)

[Deleting a DPM Role](#z8f49a33911f34f389a0277c657011e92)

Deleting a DPM Role

System Center 2012 – Data Protection Manager (DPM) includes the DPM Self-Service Recovery Configuration Tool for SQL Server (SSRCT). You can use this tool to delete DPM roles, which enable SQL Server database owners to recover their databases without the need for intervention by a DPM administrator. You can configure a DPM role to control which protected databases a user can recover and to which instances of SQL Server users can recover databases. A user can recover a database by using the DPM Self-Service Recovery Tool (SSRT) for SQL Server. For more information about the SSRT, see DPM Self-Service Recovery Tool.

You can also use cmdlets in DPM Management Shell to delete DPM roles.

To delete a DPM role by using the DPM Self-Service Recovery Configuration Tool

|  |
| --- |
| 1. In DPM Administrator Console, go to the Protection view, and then click Self service recovery .  The DPM Self-Service Recovery Configuration Tool for SQL Server opens.  2. To delete a DPM role, select the role, and then click Delete. |

To delete a DPM role by using DPM Management Shell cmdlets

|  |
| --- |
| 1. Open the DPM role.  Get-DPMRole -Name <DMPRoleName> -DPMServerName <DPMServerName> -Editable <SwitchParameter> [<CommonParameters>]  2. Delete the DPM role.  Remove-DPMRole -DPMRole <DMPRoleName> [<CommonParameters>] |

See Also

[Creating a DPM Role](#z8e57d1accb29487b97961edb42b914d4)

[Modifying a DPM Role](#zb58c4789a827407db3b50c47017637a8)

Accessibility for People with Disabilities

Microsoft is committed to making its products and services easier for everyone to use. The following topics provide information about the features, products, and services that make System Center 2012 – Data Protection Manager (DPM) more accessible for people with disabilities.

In This Section

[Accessibility Features of DPM](#z4d7709f6375c4a75aee71c1460c2d23c)

|  |
| --- |
| Describes the accessibility features of DPM. |

[Accessibility Features of DPM Help](#z15ac05c9abb0418b806d4fb9de7c17ee)

|  |
| --- |
| Describes the accessibility features of DPM Help. |

[Accessibility Products and Services from Microsoft](#zb54cc56b78f141bc9e4ccfbbc435371b)

|  |
| --- |
| Describes the accessibility products and services that are available from Microsoft. |

Accessibility Features of DPM

In addition to accessibility features and utilities in Microsoft Windows, System Center 2012 – Data Protection Manager (DPM) has keyboard shortcuts on all dialog boxes and wizard screens. You can access these commands by using a combination of the Alt key plus the underscored letter in the menu command.

Note

The information in this section may apply only to users who license Microsoft products in the United States. If you obtained this product outside of the United States, you can use the subsidiary information card that came with your software package or visit the [Microsoft Accessibility website](http://go.microsoft.com/fwlink/?LinkId=8431) for a list of Microsoft support services telephone numbers and addresses. You can contact your subsidiary to find out whether the type of products and services described in this section are available in your area. Information about accessibility is available in other languages, including Japanese and French.

Accessibility Features of DPM Help

System Center 2012 – Data Protection Manager (DPM) Help includes features that make it accessible to a wider range of users, including those who have limited dexterity, low vision, or other disabilities. In addition, DPM Help is available on the Web at <http://go.microsoft.com/fwlink/p/?LinkId=227136>.

Keyboard Shortcuts for Using Help

By using the following keyboard shortcuts in Help, you can quickly accomplish many common tasks.

|  |  |
| --- | --- |
| To do this | Use this keyboard shortcut |
| Display the Help window. | F1 |
| Switch the cursor between the Help topic pane and the navigation pane (tabs such as Contents, Search, and Index). | F6 |
| Change between tabs (for example, Contents, Search, and Index) while in the navigation pane. | ALT + Underlined letter of the tab |
| Select the next hidden text or hyperlink. | TAB |
| Select the previous hidden text or hyperlink. | SHIFT+TAB |
| Perform the action for the selected Show All, Hide All, hidden text, or hyperlink. | ENTER |
| Display the Options menu to access any Help toolbar command. | ALT+O |
| Hide or show the pane containing the Contents, Search, and Index tabs. | ALT+O, and then press T |
| Display the previously viewed topic. | ALT+O, and then press B |
| Display the next topic in a previously displayed sequence of topics. | ALT+O, and then press F |
| Return to the specified home page. | ALT+O, and then press H |
| Stop the Help window from opening a Help topic (useful if you want to stop a Web page from downloading). | ALT+O, and then press S |
| Open the Internet Options dialog box for Windows Internet Explorer, where you can change accessibility settings. | ALT+O, and then press I |
| Refresh the topic (useful if you have linked to a Web page). | ALT+O, and then press R |
| Print all topics in a book or a selected topic only. | ALT+O, and then press P |
| Close the Help window. | ALT+F4 |

Procedures

To change the appearance of a Help topic

|  |
| --- |
| 1. To customize the colors, font styles, and font sizes used in Help, open the Help window.  2. Click Options, and then click Internet Options.  3. On the General tab, click Accessibility. Select Ignore colors specified on Web pages, Ignore font styles specified on Web pages, and Ignore font sizes specified on Web pages. You also can choose to use the settings specified in your own style sheet.  4. To change the colors used in Help, see "To change the color of the background or text in Help". To change the font, see "To change the font in Help." |

To change the color of the background or text in Help

|  |
| --- |
| 1. Open the Help window.  2. Click Options, and then click Internet Options.  3. On the General tab, click Accessibility. Then, select Ignore colors specified on Web pages. You also can choose to use the settings specified in your own style sheet.  4. To customize the colors used in Help, on the General tab, click Colors. Clear the Use Windows Colors check box, and then select the font and background colors that you want to use.  Note  If you change the background color of the Help topics in the Help window, the change also affects the background color when you view a Web page in Windows Internet Explorer. |

To change the font in Help

|  |
| --- |
| 1. Open the Help window.  2. Click Options, and then click Internet Options.  3. On the General tab, click Accessibility. To use the same settings as those used in your instance of Windows Internet Explorer, select Ignore font styles specified on Web pages and Ignore font sizes specified on Web pages. You also can choose to use the settings specified in your own style sheet.  4. To customize the font style used in Help, on the General tab, click Fonts, and then click the font style you want.  Note  If you change the font of the Help topics in the Help window, the change also affects the font when you view a Web page in Internet Explorer. |

Accessibility Products and Services from Microsoft

Microsoft is committed to making its products and services easier for everyone to use. The following sections provide information about the features, products, and services that make Microsoft® Windows® more accessible for people with disabilities:

 Accessibility Features of Windows

 Documentation in Alternative Formats

 Customer Service for People with Hearing Impairments

 For More Information

Note

The information in this section may apply only to users who license Microsoft products in the United States. If you obtained this product outside of the United States, you can use the subsidiary information card that came with your software package or visit the [Microsoft Accessibility website](http://go.microsoft.com/fwlink/?LinkId=8431) for a list of Microsoft support services telephone numbers and addresses. You can contact your subsidiary to find out whether the type of products and services described in this section are available in your area. Information about accessibility is available in other languages, including Japanese and French.

Accessibility Features of Windows

The Windows operating system has many built-in accessibility features that are useful for individuals who have difficulty typing or using a mouse, are blind or have low vision, or who are deaf or hard-of-hearing. The features are installed during Setup. For more information about these features, see Help in Windows and the [Microsoft Accessibility website](http://go.microsoft.com/fwlink/?LinkId=8431).

Free Step-by-Step Tutorials

Microsoft offers a series of step-by-step tutorials that provide detailed procedures for adjusting the accessibility options and settings on your computer. This information is presented in a side-by-side format so that you can learn how to use the mouse, the keyboard, or a combination of both. To find step-by-step tutorials for Microsoft products, see the [Microsoft Accessibility website](http://go.microsoft.com/fwlink/?LinkId=8431).

Assistive Technology Products for Windows

A wide variety of assistive technology products are available to make computers easier to use for people with disabilities. You can search a catalog of assistive technology products that run on Windows at the [Microsoft Accessibility website](http://go.microsoft.com/fwlink/?LinkId=8431). If you use assistive technology, be sure to contact your assistive technology vendor before you upgrade your software or hardware to check for possible compatibility issues.

Documentation in Alternative Formats

If you have difficulty reading or handling printed materials, you can obtain the documentation for many Microsoft products in more accessible formats. You can view an index of accessible product documentation on the [Microsoft Accessibility website](http://go.microsoft.com/fwlink/?LinkId=8431). In addition, you can obtain additional Microsoft publications from Learning Ally (formerly Recording for the Blind & Dyslexic, Inc.). Learning Ally distributes these documents to registered, eligible members of their distribution service. For information about the availability of Microsoft product documentation and books from Microsoft Press, contact:

Learning Ally (formerly Recording for the Blind & Dyslexic, Inc.)   
20 Roszel Road  
Princeton, NJ 08540  
  
Telephone number from within the United States: (800) 221-4792  
Telephone number from outside the United States and Canada: (609) 452-0606  
Fax: (609) 987-8116  
[Learning Ally website](http://go.microsoft.com/fwlink/?LinkID=239)

Web addresses can change, so you might be unable to connect to the website or sites mentioned here.

Customer Service for People with Hearing Impairments

If you are deaf or hard-of-hearing, complete access to Microsoft product and customer services is available through a text telephone (TTY/TDD) service:

 For customer service, contact Microsoft Sales Information Center at (800) 892-5234 between 6:30 AM and 5:30 PM Pacific Time, Monday through Friday, excluding holidays.

 For technical assistance in the United States, contact Microsoft Product Support Services at (800) 892-5234 between 6:00 AM and 6:00 PM Pacific Time, Monday through Friday, excluding holidays. In Canada, dial (905) 568-9641 between 8:00 AM and 8:00 PM Eastern Time, Monday through Friday, excluding holidays.

Microsoft Support Services are subject to the prices, terms, and conditions in place at the time the service is used.

For More Information

For more information about how accessible technology for computers helps to improve the lives of people with disabilities, see the [Microsoft Accessibility website](http://go.microsoft.com/fwlink/?LinkId=8431).

Centralized Management in DPM for System Center 2012

It can be time-consuming to manage multiple servers in Microsoft System Center Data Protection Manager 2010. You must move from one server to another to perform various management and maintenance tasks. However, with Data Protection Manager (DPM), you can manage all your DPM servers from a single location.

After you have installed the Central Console, open the Operations Manager console, and click the Monitoring tab. Expand the Data Protection Manager folder to begin monitoring and managing your DPM servers. You can track servers for DPM 2010, System Center 2012 DPM and System Center 2012 SP1 DPM in the Central Console.

The important features of the Central Console are:

 Centralized monitoring of DPM servers across different versions of DPM

 Remote administration

 Role-based access control

 Remote recovery

 Remote corrective actions

 Service level agreement (SLA)-based alerting: Alerts are generated only when an SLA is broken

 Alert consolidation

 Support for scripting repetitive DPM jobs

Centralized Monitoring

When you use the centralized management solution, you can monitor all your DPM servers from a single location. In the Central Console, you can monitor the health of the various DPM resources like DPM server, protected computers, tape libraries, available disk space, and more. The Central Console also tracks the various tasks inDPM, like whether recovery points are being taken at the scheduled times, or whether a server is still on the network.

Remote Administration

If you have a smaller setup with about five to ten DPM servers, you can use Remote Administration to manage your DPM server centrally. Remote administration is basically the DPM Administrator Console on your computer. Use the remote Administrator Console to connect to and work on any DPM server.

You do not have to be a DPM administrator to use the Remote Administrator Console, just as long as your account is configured on Operations Manager for System Center 2012.

Caution

You cannot set end-user recovery options from the remote Administrator Console. This must be done on the DPM Administrator Console.

Alert Consolidation

Alert consolidation helps unclutter your Alerts tab and work on high priority items. DPM Central Console consolidates alerts in three cases:

 If the alert occurs repeatedly, only one alert is generated on the Central Console. If a job is scheduled to run hourly and hasn’t run for the last ten hours, only one alert for the failed job is displayed in the Central Console instead of ten. On the DPM Administrator Console, the behavior is unchanged.

 If the root cause for multiple alerts is the same, or if multiple backups for the same data source have failed, only the alert informing you of the failure is generated.

 If you are using a ticketing system, consolidation of similar alerts means that only one ticket is generated.

You can resolve the alerts in different ways depending on the type of alert.

 Resume backups: If your backups are failing due to a cause that you have fixed or resolved, click Resume backups. The backup will start, and the alert will be resolved.

 Take recommended action: If there is a clear recommended action that can resolve your issue, click this option, and Central Console will trigger the action.

 Troubleshooting: For more complicated issues, you can use the scoped Administrator Console.

Caution

The time of creation of a recovery point is stored in the Operations Manager Data Warehouse in UTC time. When you create a report, you must convert the time to your time zone to get the right time. For example, if a recovery point was created at 01:00 P.M. 7/19/2011 on the protected computer, DPM pushes this as 1AM 7/19 to Operations Manager. Assuming that the Operations Manager server is in the Pacific Time zone, this will be store as 9AM 7/19. During report creation, you must convert the time back to get the actual time.

Scoped Administrator Console

The scoped Administrator Console is the administrator’s best friend. The scoped console is based on the DPM Administrator Console with a few very noticeable changes:

 The title bar provides you with information such as ticket number, alert, and DPM server for which the alert is generated.

 The context bar gives you more details about the alert and where it is generated.

 The console is scoped to only show those objects for which the alert is generated.

Note

The scoped console also displays tasks that are not associated with any protection group or server because the jobs are common across all objects.

Using Central Console

In this section, we discuss how to use Central Console to manage multiple servers for System Center 2012 – Data Protection Manager (DPM).

Using Central Console

[View Jobs](#z1c60010668274338ab262c3408fc5ae1)

[View Alerts](#zd135a8747c574783a1bc0d0a0c25504e)

[View Affected Items](#zdadcf40685e546a7b773f01ed8ec3ff7)

[Modify Disk Allocation](#z80f7ff3317d44ff9878472d27997bda4)

[Create Recovery Point](#zd0833d65d9b6472c803c033a28631580)

[Manage Users](#zb1da2abf3a6d4af49d49c0730f06e7d9)

[Working with Protection Groups](#zb177c2c5d21344d6a3bb641ae60a04e2)

[Advanced Troubleshooting with the Central Console](#z8fbea184548b4acb896a527b13a2d505)

[DPM Alerts](#z1d57ee9d875a486898ae8a4a85fcfd66)

View Jobs

The View Jobs dialog box gives you are list of all the jobs currently running on DPM servers that are monitored by the DPM Central Console.

To view jobs

|  |
| --- |
| 1. Go to the Tasks view.  2. Select an object.  3. In the Actions pane, click View Jobs.  The View Jobs dialog box will always display a list of all jobs that are currently running. If you want to filter the list, use the options in the Filter by section. |

To cancel jobs

|  |
| --- |
| 1. Select the job you want to cancel from the list.  You can select more than one job by pressing the Ctrl key while you select from the list.  2. Click Cancel Jobs. |

To view progress

|  |
| --- |
| 1. Select the job whose progress details you want to see.  2. Click View Progress.  This launches a scoped DPM Administrator Console where you can monitor the progress of the task. |

View Alerts

The Central Console gives you two views of DPM data:

 Alert view: A list of all DPM alerts that are generated and that require action.

 State view: The state of the various DPM objects, including data sources.

The right side of the console gives you a list of DPM tasks that you can perform based on the DPM object for which the alert was generated.

View the state of DPM objects

|  |
| --- |
| 1. Expand the DPM folder on the left pane.  2. Expand the State Views folder.  3. Click the DPM object group you want to view.  The main pane will show you the list of DPM objects and their current health. |

To view an alert

|  |
| --- |
| 1. Right-click the object, click Open, and then click Alert View.  This opens the Operations Manager alerts view, and lists all the alerts generated on the object.  2. You can view the alerts and also check what steps are required to resolve the alert. |

To resolve alerts

|  |
| --- |
| 1. Expand the DPM folder on the left pane.  2. Expand the Alerts Views folder.  The alerts are grouped under the Alerts Views folder by object. The groups are:   Data source alerts   DPM disk alerts   DPM tape alerts   DPM tape drive alerts   DPM tape library alerts   Protected computer alerts   Protection groups alerts   Replica volume alerts  Note  See [DPM Alerts](#z1d57ee9d875a486898ae8a4a85fcfd66) for a list of alerts in each group.  3. Click the alert group you want to view.  4. Select the alert.  The Alert Details pane displays all relevant details about the alert. Check the Corrective action in this section to learn what you need to do next.  The Alert Tasks section of the Actions pane shows the actions to take to resolve the alert.  5. Select the action from the Alert Tasks section of the Actions pane.  The Alert Task section has the following options:   Get more information: Takes you to a page where you can get more information about the alert and possible solutions.   Resume backups: Resumes the backups that were stopped. For a consolidated alert, this option resumes backups for all stalled backups.  Note  After you click Resume backups for a consolidated alert and start the scoped DPM Administrator Console, you cannot see all the jobs that were started because DPM will have already marked some alerts as resolved. To see a complete list of jobs, open the scoped DPM Administrator Console for the consolidated alert’s source, rather than the alert.   Take recommended action: If there is a recommended action associated with the alert, this option runs the recommended action.   Troubleshoot: Opens the scoped DPM Administrator Console for the alert. |

View Affected Items

You can use the View Affected Items dialog box to view all the items that an alert was generated for.

To view an affected item

|  |
| --- |
| 1. Select the alert.  2. Click View Affected Items in the Actions pane.  This brings up the View Affected Items dialog box, with the following options.   Resume backups in the Alert Details section: Resumes the backups that were stopped. For a consolidated alert, this option resumes backups for all stalled backups.  Note  After you click Resume backups for a consolidated alert and start the scoped DPM Administrator Console, you cannot see all the jobs that were started because DPM will have already marked some alerts as resolved. To see a complete list of jobs, open the scoped DPM Administrator Console for the consolidated alert’s source, rather than the alert.   Take recommended action: If there is a recommended action associated with the alert, this option runs the recommended action.  3. You can also use the following buttons to resolve the alert if without drilling down to the affected object.   Troubleshoot: Opens the scoped DPM Administrator Console for the alert.   Resume backups in Affected Items section: Resumes the backup for the selected item only. |

Modify Disk Allocation

Use the Modify Disk Allocation dialog box to increase the amount of disk space allocated to recovery point volumes and replica volumes.

To modify disk space allocation

|  |
| --- |
| 1. Select a data source.  2. Click Modify Disk Allocation in the Actions pane.  This brings up the Modify Disk Allocation dialog box. You can modify the space allocated for recovery point volumes and replica volumes. |

Create Recovery Point

The Create Recovery Point dialog box allows you to create a recovery point for a data source.

To create a recovery point

|  |
| --- |
| 1. Select a data source.  2. Click Create Recovery Point.  This opens the Create Recovery Point dialog box. Depending on the data source and the type of protection, you will be prompted with more options. |

Manage Users

In System Center 2012 – Data Protection Manager (DPM), you can use the Central Console to modify roles and tasks that users have permissions to work on. Because the Central Console is built on Operations Manager for System Center, you use the Operations Manager console to manage users. For more information about security roles in Operations Manager, see [How to Administer Security Roles, Accounts, and Profiles in Operations Manager](http://go.microsoft.com/fwlink/p/?LinkId=226445).

To restrict the tasks that a user has permissions for, use the Tasks page of the Create User Role Wizard, or the Tasks tab if you are editing an existing role. The DPM tasks are grouped under System Center Management Pack for Data Protection Manager. All the tasks are named Reserved, but the actual action is displayed in parentheses ().

Users see only the tasks they have permissions to perform. The permissions also extend to the scoped Administrator Console and to cmdlets.

Important

To add a DPM administrator, you must add the user to the Administrators group on the DPM server and to DPMDBAdministrators group on the SQL Server.

The following table displays the various preconfigured roles and the tasks each role can perform.

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Task | Read-Only Operator | Reporting Operator | Tier-1 Support (Helpdesk) | Recovery Operator | Tier-2 Support (Escalation) | Tape Operator | Tape Admin | DPM Admin |
| [Infrastructure management](#z60) |  |  |  |  | Y |  |  | Y |
| [Protection intent management](#z61) |  |  |  |  | Y |  | Y | Y |
| Recovery related |  |  |  | Y |  |  |  | Y |
| Access to logs |  |  |  |  | Y |  |  | Y |
| [Basic corrective actions](#z62) |  |  |  |  | Y | Y | Y |  |
| Modify disk allocation |  |  |  |  | Y |  |  | Y |
| Perform consistency check |  |  |  |  | Y |  |  | Y |
| Create recovery point for disk |  |  |  |  | Y |  |  | Y |
| Create recovery point for tape |  |  |  |  | Y |  | Y | Y |
| Agent management |  |  |  |  | Y |  | Y | Y |
| Cancel scheduled jobs |  |  |  |  | Y |  | Y | Y |
| Retry jobs |  |  | Y | Y | Y |  | Y | Y |
| [Tape library operations](#z63) |  |  |  |  | Y | Y | Y | Y |
| [Tape operations](#z64) | Y |  |  |  |  |  | Y | Y |
| Allow recovery |  |  |  | Y |  |  |  | Y |
| Reporting operations |  | Y |  |  |  |  |  | Y |
| Monitoring operations |  |  | Y |  | Y | Y | Y | Y |
| [Advanced tape library operations](#z65) |  |  |  |  | Y | Y | Y | Y |
| Resume backups |  |  | Y |  | Y |  |  | Y |

Infrastructure management

 Modify disk allocation

 Clear the Replica Inconsistent alert

 Allocate more disk space

Protection intent management

 Run the Tape Erase job again

 Run the Stop Protection job again

 Modify the Catalog Alert threshold size

 Claim ownership of the computer

 Modify protection group for this data source

Basic corrective actions

 Run the Tape Inventory job

 Run the Catalog Reload job

 Run the Verification job

 Run the Drive Cleaning job

 Run the Configure Protection job again

 Retrigger backup with verification

Tape library operations

 Allow a detailed inventory

 Open the library door

 Enable or disable a drive

 Clean a drive

 Remove a tape

Advanced tape library operations

 Rescan a library

 Rename a library

 Refresh a library

 Add tape (I/E port)

Tape operations

 Erase a tape

 Mark or unmark a tape as free

Working with Protection Groups

In System Center 2012 – Data Protection Manager (DPM), you can create and maintain protection groups, maintain recovery points and replicas for protection groups, and recover data for protection groups.

To create a protection group

|  |
| --- |
| 1. Expand the Data Protection Manager 2012 folder in the Monitoring view.  2. Expand State Views.  3. Click DPM Server.  4. From the DPM Server Tasks in the Action pane, click Manage DPM server.  This opens the DPM Administrator console, where you can create the protection group. |

To modify a protection group

|  |
| --- |
| 1. Expand the Data Protection Manager 2012 folder in the Monitoring view.  2. Expand State Views.  3. Click Protection Groups.  4. From the main window, select the protection group you want to modify.  5. From Protection Group Tasks in the Actions pane, click Manage Protection.  This opens the DPM Administrator console to the Protection tab with the protection group you selected already highlighted. |

To create a recovery point

|  |
| --- |
| 1. Expand Data Protection Manager 2012 folder in the Monitoring view.  2. Expand State Views.  3. Expand Datasources, and then click the data source type.  4. From the main window, select the data source for which you want to create a recovery point.  This opens the Create Recovery Point dialog box where you can specify what kind of recovery point you want to create. Click OK to create the recovery point. |

To recover data

|  |
| --- |
| 1. Expand Data Protection Manager 2012 folder in the Monitoring view.  2. Expand State Views.  3. Expand Data Sources, and then click the data source type.  4. From the main window, select the data source you want to recover.  5. From DPM Data Source Tasks in the Actions pane, click Recover Data Source.  This opens the DPM Administrator console to the Recovery tab with the data source you selected already highlighted. |

Advanced Troubleshooting with the Central Console

Sometimes, it is not enough to resume a backup or perform the recommended action. If you want to drill down to the reason for an alert, use the Troubleshoot option. The Troubleshoot option opens the scoped Administrator Console. This console resembles the DPM Administrator Console, but is scoped to only display the object you are working with.

Using the console, you can drill down to see all the constituent alerts of a consolidated alert. You can also check to see if there is a pattern to when the alert is generated so you can find a long-term solution to the problem.

Apart from the available scoped options, the Central Console differs from the DPM Administrator Console with:

 A more informative title bar. The title bar of the scoped Administrator Console provides the ticket number (if a ticketing system is in use) and the alert from where the console was started.

 A context bar that gives you details about the object that is affected by the alert.

DPM Alerts

This is a comprehensive list of alerts for System Center 2012 – Data Protection Manager (DPM), grouped by the object for which they are generated.

DPM Alerts

Protected computer

 Agent is incompatible (3121)

 Agent not reachable (3122)

 Agent ownership required (3107)

 Backup to tape failed - VSS data source is unavailable

 Configure protection failed - Agent not responding

 End-user recovery permissions update failed (3123)

 Recovery point creation failed - Access denied on protected server

 Recovery point creation failed - Active node not found

 Recovery point creation failed - Agent not responding

 Recovery point creation failed - Exchange log chain is broken

 Recovery point creation failed - Host unreachable

 Recovery point creation failed - Prepare CSV failed

 Recovery point creation failed - Snapshot is out of resource

 Recovery point creation failed - SQL command failure

 Recovery point creation failed - SQL database is missing

 Recovery point creation failed - SQL log chain is broken

 Recovery point creation failed - SQL Server is refusing connection

 Recovery point creation failed - VSS data source is unavailable

 Recovery point creation failed - VSS infrastructure error

 Recovery point creation failed - VSS retryable error

 Replica is inconsistent - Bit map file is corrupted

 Replica is inconsistent - Prepare CSV failed

 Replica is inconsistent - Protected server failed

 Synchronization failed - Access denied

 Synchronization failed - Host unreachable

DPM server

 DPM server availability

 Global DPMDB database not accessible - Alert notification (24091)

 No agent on cluster node (369)

 Tape encryption certificate has expired (24059)

 Database auto-protection failed (32511)

 Database size threshold exceeded (3168)

Microsoft Office SharePoint Server

 Backup metadata enumeration failed (3134)

 Backup to tape failed (3311)

 Cannot verify tape data (3309)

 Consolidation of recovery points of the replica failed (3178)

 Recovery point creation failed (3114)

 Replica is inconsistent (3106)

 SharePoint item-level catalog failed (3133)

 Tape copy failed (3310)

 Tape data integrity issues found (3317)

 Unable to configure protection for application data source (3170)

Data source

 Backup to tape failed (3311)

 Cannot verify tape data (3309)

 Recovery point creation failed (3114)

 Replica is inconsistent (3106)

 Tape copy failed (3310)

 Tape data integrity issues found (3317)

Protection group

 Backup to tape failed - Archive critical I/O error

 Backup to tape failed - Cancelled on restart

 Backup to tape failed - No dataset found on shadow copy for archive

 Recovery point creation failed - Cancelled on restart

 Recovery point creation failed - Replica is inconsistent

 Replica is inconsistent - Cancelled on timeout

 Replica is inconsistent - Replica is in invalid state

 Replica is inconsistent - VSS diff area I/O error

DPM library

 Backup to tape failed - Drive resource not online

 Backup to tape failed - Tape may be marked as cleaner

 Backup to tape failed - Tape library not online

 Free tape threshold reached (3305)

 Job waiting for tape (3315)

 Library devices were disabled (32572)

 Library not available (3301)

 Library not functioning efficiently (3302)

Application data source

 Backup to tape failed (3311)

 Cannot verify tape data (3309)

 Consolidation of recovery points of the replica failed (3178)

 Recovery point creation failed (3114)

 Replica is inconsistent (3106)

 Tape copy failed (3310)

 Tape data integrity issues found (3317)

 Unable to configure protection for application data source (3170)

DPM disk

Disk is missing (3120)

Tape drive

Library drive is not functioning (3303)

Replica volume

 Recovery point creation failed - Not enough space on replica

 Recovery point creation failed - Shadow copy area full

 Recovery point creation failed - Shadow copy storage insufficient

 Recovery point volume threshold exceeded (3169)

 Replica disk threshold exceeded (3100)

 Replica is inconsistent - Shadow copy area full

 Synchronization failed - Shadow copy area full

 Volume is missing (3101)

File system data source

 Backup to tape failed (3311)

 Cannot verify tape data (3309)

 Recovery point creation failed (3114)

 Replica is inconsistent (3106)

 Synchronization failures (3115)

 Tape copy failed (3310)

 Tape data integrity issues found (3317)

Client for DPM for System Center 2012

System Center 2012 – Data Protection Manager (DPM) enables you to protect and recover the files and folders on your computer in case of data loss or corruption. Your backup administrator configures backup and protection for your computer according to your company protection policy and gives you the ability to manage your backups so that you can perform your own data recoveries.

In This Section

[Getting Started with the DPM Client](#z77758981cd4d4ac18196bcd41f4cae0d)

[Manage protected files and folders](#z5bd6c71808794c39b51e60ab964fd38f)

[Recover files and folders on your computer](#zb79640632edb4eeeac1ed5eb646f1974)

[Troubleshoot DPM Client issues](#z10b43b7c76f848e79cc4a4a1a966467c)

Getting Started with the DPM Client

The Client for System Center 2012 – Data Protection Manager (DPM) includes features that make your protected files and folders available to you from the DPM icon displayed in the notification area (also known as the system tray). By default, when you are running the DPM Client, the DPM icon appears in the notification area. When you move the mouse pointer over the DPM icon, the DPM synchronization status information is displayed. For example, Last sync: 1 hour ago, Automatically every 4 hrs.

The following options are available when you click the DPM icon in the notification area:

Options

|  |  |
| --- | --- |
| Name | Description |
| Synchronize now | Starts the synchronization process. When the synchronization process is running, the link changes to Cancel Synchronization. |
| Open DPM Client | Opens the DPM Client, and displays the last viewed tab. To view the company protection policy information set by your backup administrator, on the Summary tab, click the Company Protection Policy link. |
| Recover data | Opens the DPM Client, and displays the Recovery tab. |
| Help | Starts DPM Client Help. Provides feature overviews and procedures for performing protection and recovery tasks. |

Understand Client for DPM protection

[What is synchronization?](#z66)

[What happens when I synchronize my data?](#z67)

[When should I synchronize my data?](#z68)

[What is a recovery point?](#z69)

[How do I access my recovery points on the DPM server?](#z70)

What is synchronization?

When the data changes on your computer, System Center 2012 – Data Protection Manager (DPM) makes a point-in-time copy of your files and folders and copies them to the DPM server. This synchronization process keeps the data on your computer synchronized with the data on the DPM server.

What happens when I synchronize my data?

When you synchronize your data, the changes to the data on your computer are copied to a replica on the server for System Center 2012 – Data Protection Manager (DPM). You synchronize the data on your computer to keep it consistent with the data on the DPM server. Note that the data that you synchronize is not immediately available for recovery. The data will become available for recovery when DPM creates a recovery point, which you will be able to see from the recovery point schedule.

When should I synchronize my data?

You want to synchronize your data according to the amount of data loss you are prepared to sustain. For example, if you synchronize your data just once each day, System Center 2012 – Data Protection Manager (DPM) will restore your data to within a day of a data loss event. If you set up an hourly synchronization schedule, DPM will restore your data to within an hour of a data loss event.

What is a recovery point?

To protect your data, System Center 2012 – Data Protection Manager (DPM) starts by creating a complete point-in-time copy of the files and folders you want to protect on your computer. This copy is called a replica. A recovery point is a point-in-time copy of the replica and it is stored on the DPM server. If you experience data loss or corruption, you can access the recovery points of a previous version of your files and folders to recover your data.

How do I access my recovery points on the DPM server?

You use the Client for System Center 2012 – Data Protection Manager (DPM) to search for your recovery points. Available recovery points are listed in the DPM Client in the display pane and include the time stamps and the open links (backup folder locations on the DPM server) for each of the available recovery points.

Manage protected files and folders

The Client for System Center 2012 – Data Protection Manager (DPM) provides you with current information about your protected files and folders and gives you options to synchronize changes from your computer to the DPM server.

[Viewing information and synchronize files and folders](#z71)

[Protecting the files and folders in your computer](#z72)

Viewing information and synchronize files and folders

The Client for System Center 2012 – Data Protection Manager (DPM) enables you to view summarized information and synchronize your protected files and folders.

To view summarized information and synchronize protected items

|  |
| --- |
| 1. Click Start, point to All Programs, click System Center 2012 – Data Protection Manager (DPM), and then click DPM Client.  The DPM Client appears in the task tray.  Note  The DPM icon may be hidden by default in Windows 7.  2. In the Data Protection Manager Client, click the Summary tab.  3. On the Summary tab, DPM provides information about disk space that is used by the protected items. The first section lists the last time a synchronization was successfully performed and the synchronization schedule.  If you experience issues with synchronizing your data, click the Details link. The Backup Failure Details dialog box appears, which contains a link that your backup administrator can use to display troubleshooting details.  To synchronize your files and folders at this time, click Synchronize Now.  4. To view the company protection policy information set by your backup administrator, on the Summary tab, click the Company Protection Policy link.  5. The second section displays the latest recovery point on the DPM server, which is the time interval since the last time the recovery point was created. |

Protecting the files and folders in your computer

In addition to the files and folders that are backed up by default, your company protection policy may allow you to configure additional files and folders for backup. This setting is controlled by your backup administrator.

Contact your backup administrator to give you permission to configure protection of additional files and folders. You can use the steps described in this section to configure protection.

To protect data items

|  |
| --- |
| 1. Click Start, point to All Programs, click System Center 2012 – Data Protection Manager (DPM), and then click Data Protection Manager Client.  2. In the Data Protection Manager Client, click the Protected Items tab.  3. Select the files and folders that you want to protect in the tree view, and then click OK.  To determine the data size of the selected files and folders, click Calculate.  Note  By default, the company protection policy set by your backup administrator might cause some files and folders to be un-protectable or protectable. To view your company protection policy, on the Summary tab, click the Company Protection Policy link. |

Recover files and folders on your computer

With System Center 2012 – Data Protection Manager (DPM) you can recover your files and folders from your computer in case of data loss or corruption. You start protecting your data by creating recovery points, also referred to as local snapshots of the files and folders on your computer. Your DPM administrator sets a recovery point schedule according to your company protection policy.

Important

Local snapshots cannot be created on Microsoft Windows XP client computers.

[Recovering from backups stored locally](#z73)

[Recovering from backups stored on the DPM server](#z74)

Recovering from backups stored locally

With System Center 2012 – Data Protection Manager (DPM), you can recover files and folders from backups that are stored locally on your computer.

Note

By default, DPM allows only the local administrator to perform recoveries on the computer. For more information, see Enabling non-administrators to recover files



|  |
| --- |
| 1. Right-click any file or folder that you want to restore, and then click Restore previous versions.  In the Properties dialog box, on the Previous Versions tab, there is a list of available previous versions of the file or folder. The list includes files and folders that are saved to a backup as well as local recovery points.  2. Before you restore a previous version of a file or a folder, ensure that it is the correct version. To do this, select the previous version, and then click Open to view its contents.  3. After you verify that it is the correct version of the file or folder, click Restore. |

Enabling non-administrators to recover files

If you want to allow users who are not administrators on a computer to recover files, you must create the following registry key on the protected computer.

|  |  |
| --- | --- |
| Key | HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Microsoft Data Protection Manager\Agent\ClientProtection |
| Value | ClientOwners |
| Data | Comma-separated list of users who should be allowed to perform recoveries on this computer. |
| Type | String |

Recovering from backups stored on the DPM server

System Center 2012 – Data Protection Manager (DPM) enables you to recover files and folders from backups stored on the DPM server that are managed by your backup administrator. To recover your data, you need to know the name of the DPM server on which the data was backed up. To find out the name of the DPM server, contact your backup administrator.

To recover data from backups stored on the DPM server

|  |
| --- |
| 1. Click Start, point to All Programs, click System Center 2012 – Data Protection Manager (DPM), and then click Data Protection Manager Client.  2. In the DPM Client, click the Recovery tab.  3. In the Search for recovery points on text box, type the name of DPM server on which the data was backed up, or click the Search button to start the search for the existing recovery points on the DPM server.  Note  To find out the name of the DPM server, contact your backup administrator.  4. To access the backups stored on the DPM server, in the list of files and folders, click the open link that belongs to the respective recovery points.  Note  Available recovery points are listed in the display pane. In the display pane, the Time column lists the time stamps and the Link column lists the open links (backup folder locations on the DPM server) for the each available recovery points.  5. Select the previous version you want to restore and then click Restore. |

Troubleshoot DPM Client issues

The following table provides guidance for troubleshooting issues that may occur when you use the Client for System Center 2012 – Data Protection Manager (DPM) to protect data on your computer.

|  |  |  |
| --- | --- | --- |
| Issue | Cause | Resolution |
| In DPMClient, on the Summary tab, the Current status displays Unable to contact DPM server. | The client computer is not connected to the corporate network.  -OR-  The DPM server is unavailable. | Retry the operation after you connect to the corporate network. If you still cannot contact the DPM server, ask your backup administrator to make sure that the DPM server is running. | |
| On the Summary tab of the Data Protection Manager dialog box, the Current Status displays Client not configured for protection. | The client computer has not been added to the protection group list on the DPM server. | Contact your backup administrator. To troubleshoot this issue, they must do the following:  Add the client computer to an existing protection group on the DPM server.  -OR-  Create a new protection group for the client computer on the DPM server. | |

Managing Windows Azure Online Backup for DPM

In System Center 2012 Service Pack 1 (SP1), Data Protection Manager (DPM) enables customers to store their backup data on a local disk, a tape, or to another DPM server. With System Center 2012 SP1, DPM can backup data from the DPM server to an offsite storage that is managed by the Windows Azure Online Backup Service.

System Center customers can benefit from this functionality by signing up for the Windows Azure Online Backup service. Customers will need to download and install the Windows Azure Online Backup agent on the DPM server, which will be used to transfer the data between the DPM server(s) and Windows Azure Online Backup service.

With the new online backup capabilities in DPM customers will see the following benefits:

 Reduced TCO: The Windows Azure Online Backup service can help to reduce the total cost of ownership (TCO) for customers by providing scalability, elasticity, and simplified storage management.

 Peace of mind: The Windows Azure Online Backup service provides a reliable, secure, and a robust offsite backup and restore solution that is highly available.

 Simplicity: The Windows Azure Online Backup workflows are seamlessly integrated into the existing DPM backup, recovery and monitoring workflows.

Use the links to see what scenarios are supported for protection of data using Windows Azure Online Backup.

[Supported scenarios](#z76)

[Unsupported scenarios](#z77)

Supported scenarios

The following scenarios are supported when protecting data using Windows Azure Online Backup.

 DPM server must be on Windows Server 2012.

 Protection for file system

 Protection for virtual machines

 Protection for SQL Server databases

 Supported file types

 Encrypted (Full backups only)

 Compressed (Incremental backups supported)

 Sparse (Incremental backups supported.

 Compressed and sparse (Treated as Sparse)

Unsupported scenarios

The following scenarios are not supported when protecting data using Windows Azure Online Backup.

 DPM servers on case-sensitive file systems are not supported.

 Unsupported file types:

 Hard links (Skipped)

 Reparse points (Skipped)

 Encrypted and compressed (Skipped)

 Encrypted and sparse (Skipped)

 Compressed stream

 Sparse stream

In this section

 [Deploying Windows Azure Online Backup for DPM](#z9f776398148e49879d9169571f689fc3)

 [Setting up Windows Azure Online Backup for DPM](#z420ee656f24344d2970ed6a95e5d000f)

 [Managing online backups](#za94cfa7e48c04226b349e92a02fd1f5e)

Deploying Windows Azure Online Backup for DPM

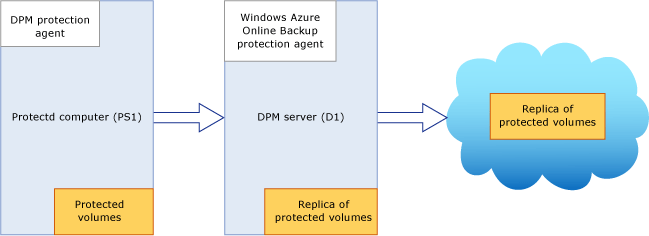
The Windows Azure Online Backup works with the DPM disk-based protection feature. When you enable online protection, the disk-based replicas are backed up to an online location.

Important

You must download the update for the protection agent to enable protection for SQL Server.

Deployment scenario

The following diagram shows how DPM must be deployed with the Windows Azure Online Backup . Ensure that the Windows Azure Online Backup agent is installed on the DPM server to enable online protection.



Setting up Windows Azure Online Backup for DPM

To set up Windows Azure Online Backup you must complete the process that is described in this topic. First, you must download and install the Windows Azure Online Backup agent, then register for the DPM server for online protection, and then setup protection groups for the data that you want to protect online.

Install the Windows Azure Online Backup agent

Before you can begin to use the online protection service, you must download and install the Windows Azure Online Backup agent on the Data Protection Manager (DPM) server. You can download the Windows Azure Online Backup agent from the Windows Azure Online Backup portal.

To registering for online protection

After you install the agent on the DPM server, you must register the DPM server for online protection.



|  |
| --- |
| 1. Click Register Online Protection on the tool ribbon to start the Windows Azure Backup Registration wizard.  2. Enter your Microsoft Azure Backup login credentials and click Next.  3. Enter the proxy server settings. Complete this step if you want to use a different proxy server to connect to the backup service other than the proxy server that is setup for Internet Explorer. Then, click Next.  4. If you want to use bandwidth throttling, enter the values here.  Note  These settings leverage the Windows Server 2012 throttling features that affect only traffic that is managed by the Windows Azure Online Backup agent. It will not affect other Internet traffic to and from the DPM server.  5. For recovery, DPM requires a temporary location on the DPM server to which it will download the files. Enter the location of the staging folder here, and then click Next.  Note  DPM will clean up this folder after recovery is complete.  6. Enter a passphrase. You will need to provide this passphrase when you will perform a recovery from an alternate server.  7. Click Close when the registration is successful. |

Manage your subscription

Use Manage subscription to go to the Windows Azure Online Backup page to manage your subscription.

To cancel your registration for online protection



|  |
| --- |
| 1. Click Unregister Online Protection on the tool ribbon to cancel your registration for online protection.  2. Enter your Microsoft Azure Backup login credentials and click Next.  3. Click Close after you cancelled your registration successfully. |

Managing online backups

You can manage your online backups from the DPM Administrator Console.

[To add Windows Azure Online Backup protection for an existing protection group](#z78)

[To resume online backups](#z79)

[To start an unscheduled online backup](#z80)

To add Windows Azure Online Backup protection for an existing protection group

|  |
| --- |
| 1. From the DPM Administrator Console, select the protection group that does not have online protection enabled.  Important  You can add online protection only for protection groups that are protected on disk.  2. Click Add online protection on the tool ribbon or on the context menu when you right-click the protection group.  3. Complete the Modify Protection Group wizard. |

To resume online backups

|  |
| --- |
| 1. From the DPM Administrator Console, select the protection group that has online protection enabled.  2. Click Online in the Resume backups group on the tool ribbon or on the context menu when you right-click the protection group. |

To start an unscheduled online backup

|  |
| --- |
| 1. From the DPM Administrator Console, select the protection group that has online protection enabled.  2. Click Consistency check on the tool ribbon or select Perform consistency check on the content menu. |

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Managing Protected Computers (Common Actions)

The topics in this section provide information about performing common maintenance tasks on protected computers, as well as guidance for making changes to the computer configuration or cluster configuration after the computer or cluster is protected by System Center 2012 – Data Protection Manager (DPM).

In This Section

[Using Windows Maintenance Tools on Protected Computers](#z8b1b31b61bec4f52b46c3fa200a91129)

[Applying Operating System Updates on Protected Computers](#z897b6959dc584ee7acbeaf1170f14f9b)

[Running Antivirus Software on Protected Computers](#zac7e49cf172340249786c94d1b5b2925)

[Changing DPM Ports on Protected Computers](#zd0a93d2470f34c3486a8f149ad3cd035)

Using Windows Maintenance Tools on Protected Computers

In general, you can continue maintenance on file servers and workstations protected by System Center 2012 – Data Protection Manager (DPM) using your regular maintenance schedule and the maintenance tools provided in the operating system. Those tools and any impact on data protection are listed in the following table.

Windows Maintenance Tools and Protected Computers

|  |  |
| --- | --- |
| Windows Tool | Considerations |
| Disk Cleanup: Use to remove temporary files, Internet cache files, and unnecessary program files. | Running Disk Cleanup should have no adverse affect on performance or data protection. |
| Disk Defragmenter: Use to analyze volumes for the amount of fragmentation and to defragment volumes. | Before adding a volume to a protection group, check the volume for fragmentation, and if necessary, defragment the volume by using Disk Defragmenter. When protection is applied to extremely fragmented volumes, boot times on the protected computer might be slowed down and protection jobs might fail.  It is recommended that you run Disk Cleanup before running Disk Defragmenter. |
| Chkdsk.exe: Use to check the file system and file system metadata for errors and to display a status report of its findings. | Before you run chkdsk /f on a protected volume, verify that a consistency check of that volume is not being performed. Running chkdsk /f on a protected volume while a consistency check is being performed on that volume can cause 100% CPU utilization.  Run synchronization with consistency check after running Chkdsk.exe on the protected computer. |

Applying Operating System Updates on Protected Computers

An important part of computer maintenance is ensuring that operating systems and software are up to date. Updates—known as fixes, patches, service packs and security rollup packages—help to protect computers and data.

You can use your preferred method for deploying software updates, such as Automatic Updates or Windows Server Update Services, on System Center 2012 – Data Protection Manager (DPM) protected computers. Because some software updates require a computer restart, you should schedule or perform the updates at times that have the least impact on protection operations.

See Also

[Managing Protected File Servers and Workstations](#zd7ed6656b253444d8f9726305e06377e)

[Running Antivirus Software on Protected Computers](#zac7e49cf172340249786c94d1b5b2925)

[Using Windows Maintenance Tools on Protected Computers](#z8b1b31b61bec4f52b46c3fa200a91129)

Running Antivirus Software on Protected Computers

To prevent data corruption of replicas and shadow copies, configure the antivirus software to delete infected files rather than automatically cleaning or quarantining them. Automatic cleaning and quarantining can result in data corruption because these processes cause the antivirus software to modify files, making changes that System Center 2012 – Data Protection Manager (DPM) cannot detect. For information about configuring your antivirus software to delete infected files, see the documentation for your antivirus software.

For information about configuring firewalls on computers when installing protection agents, see [Installing Protection Agents](http://go.microsoft.com/fwlink/p/?LinkId=227121).

See Also

[Applying Operating System Updates on Protected Computers](#z897b6959dc584ee7acbeaf1170f14f9b)

[Managing Protected File Servers and Workstations](#zd7ed6656b253444d8f9726305e06377e)

[Using Windows Maintenance Tools on Protected Computers](#z8b1b31b61bec4f52b46c3fa200a91129)

Changing DPM Ports on Protected Computers

System Center 2012 – Data Protection Manager (DPM) requires ports 5718 and 5719. If these ports are already used by another program, the backup jobs will run, but the recoveries will fail. If it is possible, reassign the ports to DPM. Otherwise, complete the following procedure to change the ports for DPM.

To change DPM ports on a protected computer

1. Locate the SetAgentcfg.exe file on the DPM server. By default, the file is located at the following path: %PROGRAMFILES%\Microsoft DPM\DPM\Setup\SetAgentCfg.exe.

2. Copy the file to the protected computer that is experiencing the problem. Copy the file to the agent DPM\Bin directory. By default, the file is located at the following path: %PROGRAMFILES%\Microsoft Data Protection Manager\DPM\bin.

3. On the protected computer, open an elevated command prompt, change the directory to where the SetAgentCfg.exe file was copied. For example, %PROGRAMFILES%\Microsoft Data Protection Manager\DPM\bin.

4. Run the following command to change the ports that are used by the DPM Agent: SetAgentCfg e dpmra <port number> <alternate port number>.

5. Restart the DPM RA service.

Managing Protected File Servers and Workstations

The topics in this section provide information about performing common maintenance tasks on protected file servers and workstations, as well as guidance for making changes to the computer configuration or cluster configuration after the computer or cluster is protected by System Center 2012 – Data Protection Manager (DPM).

In This Section

[Performing File Server and Workstation Management Tasks](#zc3c9f11d0b7e43e3bad09c05abd55c65)

[Managing Clustered File Servers](#z6b3d499714d74ddebaf66fd43e26f0c1)

[Protecting deduplicated volumes](#z398952020ca14cf38d973dcd89ef6f1b)

See Also

[Managing DPM Servers](#z9f2f0b76020a424fb8d885f6eff63419)

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

[Managing Protected Servers Running Exchange](#z49596ca05b904ded9e27e0afb35bcc44)

[Managing Protected Servers Running SQL Server](#z668e63b2ec8a483c904b3caf2b18232e)

[Managing Protected Servers Running SharePoint](#z129df6b04be6463196a35bd5269f3792)

[Managing Protected Virtual Servers](#zb8ab270c953f45f393f413a5b2b716d2)

[Managing Tapes](#zebee9a7dd5ac46cba8118e0379825881)

Performing File Server and Workstation Management Tasks

When events or business requirements demand it, you might need to make changes to your protected file servers and workstations or to the data sources on the protected computer. The topics in this section discuss the impact certain changes might have on System Center 2012 – Data Protection Manager (DPM) protection.

In This Section

[Changing the Path of a Data Source](#z6f9ad095d04f4691958986156704da0c)

[Moving File Servers and Workstations Between Domains](#ze13cd3778ee94d34b36b2caf337650b8)

[How to Rename a File Server or Workstation](#z517335f56e2d4abfb4a20a37aa558a91)

[How to Change the Time Zone of a File Server or Workstation](#z024341dc294347da870ea706d0d429c9)

[Using Migrate-Datasource](#zf8fc44b007254b03ae092149b8b3dd5d)

[Using MigrateDatasourceDataFromDPM](#zf60fcefab90549d9b87c3983faad5e58)

See Also

[Managing Clustered File Servers](#z6b3d499714d74ddebaf66fd43e26f0c1)

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

Changing the Path of a Data Source

Changing the Path of a Shared Data Source

When you protect a shared folder, the path to the shared folder includes the logical path on the volume. If you move the shared folder, protection will fail.

If you must move a protected shared folder, remove it from its protection group and then add it to protection after the move.

Changing the Path of an Encrypted Data Source

If you change the path of a System Center 2012 – Data Protection Manager (DPM) protected data source on a volume that uses the Encrypting File System (EFS) and the new file path exceeds 5120 characters, data protection will fail. You must ensure that the new file path of the protected data source uses fewer than 5120 characters.

See Also

[How to Change the Time Zone of a File Server or Workstation](#z024341dc294347da870ea706d0d429c9)

[How to Rename a File Server or Workstation](#z517335f56e2d4abfb4a20a37aa558a91)

[Managing Protected File Servers and Workstations](#zd7ed6656b253444d8f9726305e06377e)

[Moving File Servers and Workstations Between Domains](#ze13cd3778ee94d34b36b2caf337650b8)

Moving File Servers and Workstations Between Domains

You cannot do the following for protected computers:

 Change the domain of a protected computer and continue protection without disruption.

 Change the domain of a protected computer and associate the existing replicas and recovery points with the computer when it is re-protected.

We recommend that you do not change the domain of a protected computer. If you must change the domain of a protected computer, you must complete two tasks:

 Remove the data sources on the computer from protection while the computer retains its original domain membership.

 Protect the data source on the computer after it becomes a member of another domain.

To change the domain membership of a protected computer

|  |
| --- |
| 1. Remove all members from protection groups.  If you retain the replicas and recovery points, the data will remain accessible for administrative recovery until you delete the replicas. However, it will not be accessible for end-user recovery.  2. Uninstall the protection agent by using DPM Administrator Console on the DPM server.  3. Change the domain membership of the computer.  4. Install a protection agent by using DPM Administrator Console on the DPM server.  5. Add the data sources to protection groups on the DPM server.  For information about performing tasks involving protection agents and protection groups, see DPM Help. |

See Also

[Changing the Path of a Data Source](#z6f9ad095d04f4691958986156704da0c)

[How to Change the Time Zone of a File Server or Workstation](#z024341dc294347da870ea706d0d429c9)

[How to Rename a File Server or Workstation](#z517335f56e2d4abfb4a20a37aa558a91)

[Managing Protected File Servers and Workstations](#zd7ed6656b253444d8f9726305e06377e)

How to Rename a File Server or Workstation

System Center 2012 – Data Protection Manager (DPM) uses the computer name as a unique identifier for replicas, recovery points, DPM database entries, reporting database entries, and so on.

You cannot do the following:

 Change the name of a protected computer and continue protection without disruption.

 Change the name of a protected computer and associate the existing replicas and recovery points with the new computer name.

We recommend that you do not change the name of a protected computer. If you must change the name of a protected computer, you must complete two tasks:

 Remove the data sources on the computer from protection (the old computer name).

 Protect the data source on the computer (the new computer name).

To rename a protected computer

|  |
| --- |
| 1. Stop protection for all data sources on the computer by removing them from the protection group.  If you retain the replicas and recovery points, the data will remain accessible for administrative recovery until you delete the replicas. However, it will not be accessible for end-user recovery.  2. Uninstall the protection agent by using DPM Administrator Console on the DPM server.  3. Change the name of the computer.  4. Install a protection agent by using DPM Administrator Console on the DPM server.  5. Add the data sources to protection groups on the DPM server.  For information about tasks that involve protection agents and protection groups, see DPM Help. |

See Also

[Changing the Path of a Data Source](#z6f9ad095d04f4691958986156704da0c)

[How to Change the Time Zone of a File Server or Workstation](#z024341dc294347da870ea706d0d429c9)

[Managing Protected File Servers and Workstations](#zd7ed6656b253444d8f9726305e06377e)

[Moving File Servers and Workstations Between Domains](#ze13cd3778ee94d34b36b2caf337650b8)

How to Change the Time Zone of a File Server or Workstation

System Center 2012 – Data Protection Manager (DPM) automatically identifies the time zone of a protected computer during installation of the protection agent. If a protected computer is moved to a different time zone after protection is configured, ensure that you do the following:

 Change the computer time in Control Panel by using the Time Zone tab in the Date and Time Properties dialog box.

 Update the time zone in the DPM database.

For more information about time zones and DPM protection, see [Coordinating Protection Across Time Zones](#z566bba195c4446e1ba3afcf2f8915be4).

To update the time zone in the DPM database

|  |
| --- |
| 1. On the protected computer, in Add or Remove Programs, uninstall Microsoft System Center Data Protection Manager Protection Agent.  2. On the DPM server, in DPM Administrator Console, in the Management task area, click the Agents tab, select the computer, and then, in the Actions pane, click Refresh information.  The agent status will change to Error.  3. In the Details pane, click Remove the record of the computer from this DPM computer.  4. Reinstall the protection agent on the computer.  5. Run synchronization with consistency check for each protected volume on the protected computer. |

See Also

[Changing the Path of a Data Source](#z6f9ad095d04f4691958986156704da0c)

[How to Rename a File Server or Workstation](#z517335f56e2d4abfb4a20a37aa558a91)

[Managing Protected File Servers and Workstations](#zd7ed6656b253444d8f9726305e06377e)

[Moving File Servers and Workstations Between Domains](#ze13cd3778ee94d34b36b2caf337650b8)

Using Migrate-Datasource

Migrate-Datasource is a command-line script that lets you continue protecting a data source (file, folder, volume, or share) to the same replica volume even after it has been migrated to a different volume on the same protected computer. You have to run the Migrate-Datasource script even if you have not changed the drive letters of the volume because System Center 2012 – Data Protection Manager (DPM) recognizes volumes by the GUID and not the drive letter.

Important

If you have secondary DPM protection configured, you must run the Migrate-Datasource script on the secondary server also.

Note

Migrate-Datasource is used to migrate protected computer volumes while MigrateDatasourceDataFromDPM is used to migrate DPM volumes.

The possible reasons for moving DPM-protected data sources across volumes include the following:

 The disk is corrupt.

 Organization policy demands that disks be replaced at certain time intervals.

Syntax

Migrate-Datasource.ps1 [-DPMServerName] <string> [-Option [auto or manual]] [-PSName] <string>

|  |  |
| --- | --- |
| Parameter | Description |
| DPMServerName | Name of the DPM server from which you want to migrate data. |
| Option | Indicates whether DPM should perform an automatic or manual migration.  Automatic: If you specify the automatic option, DPM migrates all the data sources on the protected computer. Use this option if you created a new volume but retained the logical path (for example, if F:\ was reformatted on a new disk but is still called F:\, or the mount point is still the same). DPM automatically updates the mappings for the replica of F:\ to the new volume that is now called F:\. Manual: If you specify the manual option, you have to migrate each data source individually. The script gives you a list of volumes protected by DPM that are not present and a list of unprotected volumes. You can then map the volumes individually. Use this option if the logical path was not preserved (for example, G:\ became H:\). |
| PSName | Name of the protected computer to which the data source is being migrated. |

Things to Remember

 Migrate-Datasource is used only for migration of file system data sources, such as volumes. For other data sources, follow the instructions in the alerts.

 DPM does not support migration from a volume on a drive (for example, D:\) to a mounted volume (for example, E:\<mountpoint>, where mountpoint is a location on which the volume has been mounted).

 For auto-migration of mounted volumes, the volume on the new computer should have the same mount point name as the volume on the previously protected computer. DPM does not allow you to migrate to a drive.

 For migration of mounted volumes (where the old volume is protected by using a mount point):

 If the protected volume has multiple mount points, at least one mount point of the volume on the new computer should have the same mount point path as before.   
Old volume: C:\mnt  
new volume: C:\mnt (may have drive letter and other mount points)

 If the volume also has a drive letter, only the drive letter is visible while you select the new volume for migration. This should be selected manually.

 You should migrate volumes only if you have reformatted them or if the volume GUID associated with the volume has changed.

Note

After migration, you cannot perform original location recovery for the recovery points created before the migration. Recovery fails with the message Couldn't find the selected volume. You can, however, recover to an alternate location.

Using MigrateDatasourceDataFromDPM

MigrateDatasourceDataFromDPM is a command-line script that lets you migrate System Center 2012 – Data Protection Manager (DPM) data for a data source – replica volumes and recovery point volumes – across disks. Such a migration might be necessary when your disk is full and cannot expand, your disk is due for replacement, or disk errors show up.

Note

MigrateDatasourceDataFromDPM is used to migrate DPM volumes whereas Migrate-Datasource is used to migrate protected computer volumes.

Depending on how you have configured your environment, this could mean one of more of the following scenarios for moving data source data:

 DPM disk to DPM disk

 Data source to DPM disk

 Data source to custom volume

The MigrateDatasourceDataFromDPM script moves all data for a data source or disk to the new disk or volume. After migration is complete, the original disk from where the data was migrated is not chosen for hosting any new backups. You must retain your old disks until all recovery points on them expire. After the recovery points expire, DPM automatically unallocates the replicas and recovery point volumes on these disks.

All backup schedules continue to apply and protection of the data source continues as before.

After migrating the replica of a data source that has secondary protection enabled, you must start the Modify Protection Group wizard on the secondary DPM server, select the same data source, and complete the wizard. This reconfigures secondary backups to run from the new replica volume on the primary DPM server.

Syntax

MigrateDatasourceDataFromDPM.ps1 [-DPMServerName] <string> [-Source] <disk[]> [-Destination] <disk[]>

MigrateDatasourceDataFromDPM.ps1 [-DPMServerName] <string> [-Source] <data source> [-Destination] <disk[]>

MigrateDatasourceDataFromDPM.ps1 [-DPMServerName] <string> [-Source] <data source> [-Destination] <DPM server volume[]>

|  |  |
| --- | --- |
| Parameter | Description |
| DPMServerName | Name of the DPM server for which you want to migrate data. |
| Source | The location from which the data must be moved. This can be either a DPM disk (use Get-DPMDisk to retrieve the disk) or a DPM data source (use Get-Datasource to retrieve the data source). The source can be a set of disks. |
| Destination | The location to which the data must be moved.  This can be either a DPM disk array (use Get-DPMDisk to retrieve the array of disks) or an array of two DPM volumes (use Get-DPMVolume to retrieve the list of DPM volumes on the server). The first element of the array is the destination replica volume and the second the recovery point volume.  The destination disks must be added to the DPM disk pool before migration. |

Note

The numbering for the disk array starts with 0.

Examples

The following examples show how the script works.

Example 1: Disk D1 contains the replica and recovery points for the data source DS1.

|  |  |  |
| --- | --- | --- |
| Disk | Replica | Recovery Point |
| D1 | R1 | RP1 |

To do a disk to disk migration of the volumes on D1 to another disk D2, do the following:

$disk = Get-DPMDisk –DPMServerName DPMTestServer   
./MigrateDatasourceDataFromDPM.ps1 –DPMServerName DPMTestServer –Source $disk[0] –Destination $disk[1]

This results in the following:

|  |  |  |
| --- | --- | --- |
| Disk | Replica | Recovery Point |
| D1 | R1 | RP1 |
| D2 | R1’ | RP1’ |

You need to retain D1 for the retention range of the latest recovery point on it, usually one month. After the latest recovery point expires, DPM will deallocate the replicas and recovery points on disk D1 automatically.

Example 2: Disk D1 contains the replica of the data source DS1 and the recovery point for data source DS2. Disk 2 contains the replica of DS2 and the recovery point for DS1.

|  |  |  |
| --- | --- | --- |
| Disk | Replica | Recovery Point |
| D1 | R1 | RP2 |
| D2 | R2 | RP1 |

If you do a DPM disk to DPM disk migration to a third disk (Disk 3), this disk will have four volumes, replicas and recovery points for DS1 and DS2.

$disk = Get-DPMDisk –DPMServerName DPMTestServer   
./MigrateDatasourceDataFromDPM.ps1 –DPMServerName DPMTestServer –Source $disk[0] –Destination $disk[2]

This results in the following:

|  |  |  |
| --- | --- | --- |
| Disk | Replica | Recovery Point |
| D1 | R1 | RP2 |
| D2 | R2 | RP1 |
| D3 | R1’ and R2’ | RP1’ and RP2’ |

This happens because DPM cannot move just a replica or a recovery point, it will always move them in pairs, hence even though the command only moves the volumes from D1, DPM will move also the related replica and recovery point.

Example 3: Disk D1 contains the replica of the data source DS1 and the recovery point for data source DS2. Disk D2 contains the replica of DS2 and the recovery point for DS1.

|  |  |  |
| --- | --- | --- |
| Disk | Replica | Recovery Point |
| D1 | R1 | RP2 |
| D2 | R2 | RP1 |

If you choose to migrate only the data for DS1 to a third disk (Disk 3), this disk will have two volumes, the replica and recovery point for DS1.

$pg = Get-ProtectionGroup DPMTestServer   
$ds = Get-Datasource $pg[0]   
$disk = Get-DPMDisk –DPMServerName DPMTestServer   
./MigrateDatasourceDataFromDPM.ps1 –DPMServerName DPMTestServer –Source $ds[0] –Destination $disk[2]

|  |  |  |
| --- | --- | --- |
| Disk | Replica | Recovery Point |
| D1 | R1 | RP2 |
| D2 | R2 | RP1 |
| D3 | R1’ | RP1’ |

Managing Clustered File Servers

On planned failover of a cluster, System Center 2012 – Data Protection Manager (DPM) continues protection. On unplanned failover, DPM issues an alert that a consistency check is required.

For a non-shared disk cluster, planned failover may also require a consistency check.

In This Section

[Changing File Server Cluster Members](#za221d79c9ec743688ca5da0b2d7362af)

[Changing Resource Groups on Clustered File Servers](#z4aa478be00fa4e7f9d5f92e78961b85b)

See Also

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

[Performing File Server and Workstation Management Tasks](#zc3c9f11d0b7e43e3bad09c05abd55c65)

Changing File Server Cluster Members

When you make changes to a server cluster that is protected by System Center 2012 – Data Protection Manager (DPM), DPM takes the following actions:

 When a new server is added to a cluster, DPM issues an alert to install a protection agent on the new cluster node and protection fails.

 When a server is removed from a cluster, DPM detects that a node has left the cluster and the server now appears separate from the cluster with no data protected on it.

For example, assume you have a server cluster that contains four computers: Node1, Node2, Node3, and Node4. You need to replace computer Node4 with a new computer, named Node5.

You use the administration console for your cluster service to add Node5 to the cluster and configure the resources that can be failed over to Node5.

DPM issues an alert that protection of the server cluster will fail until a protection agent is installed on Node5. You install the protection agent on Node5.

You fail over the resources from Node4 to other nodes in the cluster. When no resources remain on Node4, you remove it from the cluster. DPM detects the failovers and continues protection of the cluster.

DPM detects that Node4 has left the cluster—it appears as a stand-alone node now. If it no longer exists on the network, you can remove the record for this server in DPM Administrator Console.

See Also

[Changing Resource Groups on Clustered File Servers](#z4aa478be00fa4e7f9d5f92e78961b85b)

[Performing File Server and Workstation Management Tasks](#zc3c9f11d0b7e43e3bad09c05abd55c65)

Changing Resource Groups on Clustered File Servers

A cluster node can have any number of resource groups. Moving a DPM protected data source to a resource group, between resource groups, or out of a resource group can cause protection job failures. To successfully make any of those changes to resource group membership, perform the following steps:

1. Stop existing protection of the data source. The data source could belong to a protection group as a single data source on a protected server or as a data source as a member of a resource group.

2. Begin protection of the data source according to its new status, either as a single data source on a protected server or as a data source as a member of a resource group. This will allocate a new replica for the data source.

Changing the name of a resource group will affect the protection of all data sources in the resource group. To change the name of a resource group, perform the following steps:

1. Stop protection of the resource group.

2. Change the name of the resource group.

3. Begin protection of the resource group under its new name.

See Also

[Changing File Server Cluster Members](#za221d79c9ec743688ca5da0b2d7362af)

[Performing File Server and Workstation Management Tasks](#zc3c9f11d0b7e43e3bad09c05abd55c65)

Protecting deduplicated volumes

Deduplication is a new feature in Windows Server 2012. The implementation of deduplication is volume-based, which means that Windows Server 2012 allows deduplication to be applied to a whole volume and not to selected files or folders only. Data Protection Manager (DPM) supports protection for Windows Server 2012 volumes that have the deduplication feature enabled.

Warning

You must not enable the deduplication feature on a DPM disk.

Protect volumes with deduplication

There is no change in the process to protect a volume with deduplication. However, you must consider the following actions when you protect a volume that has the deduplication feature enabled.

 You must enable the Data Deduplication role on the DPM server to protect deduplicated volumes.

 If the entire deduplicated volume is protected, then DPM provides only optimal protection. If only partial deduplicated volume is protected, then DPM will provide normal backup.

 If you protect data to tape, the data will be stored in unoptimized form.

 End-user recovery for deduplicated volumes will be done in unoptimized form.

 Protection for deduplicated volumes is not supported for online backup to Windows Azure Online Backup.

When you protect a deduplicated volume, DPM leverages the benefits of the deduplication feature. Specifically, the data from a deduplicated volume is stored optimally, and network transfers of the also happen in an optimized form.

Recover volumes with deduplication

There is no change in the process to recover a volume with deduplication. However, you must consider the following actions when you perform volume recovery.

 To do full volume (optimal) recovery, you must recover to an empty and formatted volume, and you should not enable the deduplication feature on the target volume.

 If you recover an item by using Item-level recovery, it will be recovered in an unoptimized state.

 If you recover the entire deduplicated volume, the recovery will be optimized. If you recover only selected files and folders, , the recovery will not be optimized.

 You cannot recover a deduplicated volume to a computer that does not have the Windows Server 8 operating system.

See Also

[Install and Configure Data Deduplication](http://go.microsoft.com/fwlink/p/?LinkId=254470)

Protecting ReFS volumes

The Resilient File System (ReFS) is the new file system in Window Server 2012. This file system is an improvement on the existing NTFS file system. DPM seamlessly protects and recovers data on ReFS volumes.

Supported scenarios

The procedure to protect and recover ReFS volumes is the same as with the earlier NTFS volumes. All the supported scenarios for NTFS are also supported for ReFS.

Unsupported scenarios

There are a few limitations to dpm2012short protection of ReFS volumes.

 You cannot restore encrypted files that were protected from an NTFS volume to a ReFS volume.

 You cannot protect custom volumes with ReFS.

Managing Protected Servers Running Exchange

All information in this section pertains to Microsoft Exchange 2003, Exchange 2007, Exchange 2010 and Exchange 2013 unless otherwise specified.

In This Section

[Exchange Server 2010 Prerequisites](#z0ee7b9a66525431e9695f5579e3fb4c9)

[Installing Protection Agents on Exchange Server 2010 Nodes](#zc8f2e892ee6c44178a55676b39ca198d)

[Protecting Exchange Server 2010](#z676243ed515242549e18aa390e022409)

[Recovering Exchange Server 2010 Data](#z57abcf3d41c948b68886d3700be15c2d)

[Performing General Maintenance on Servers Running Exchange](#z106227fe8af7424392f4b64effb66036)

[Performing Exchange Server Management Tasks](#z93061b6597784beda807a9a2def9e67a)

[Managing Clustered Exchange Servers](#z60ddf7f83fb94e839c386cbda8ff0cf4)

[Recovering Exchange Data](#zc7d9de37f3e44b72b9580a0d98e379b6)

[Managing Exchange SCR Servers](#ze09f256ae05449169a2d08cc25ea6888)

Exchange Server 2010 Prerequisites

The minimum version of Exchange Server that System Center 2012 – Data Protection Manager (DPM) can protect is Exchange Server 2010 with Rollup Update version 1 (RU1).

Installing Protection Agents on Exchange Server 2010 Nodes

To protect an Exchange Server 2010 DAG node, you must install a protection agent on the node. For instructions about installing protection agents, see [Installing Protection Agents](#z7bed49ee38e94693891f6f567dafb6c8).

System Center 2012 – Data Protection Manager (DPM) enables you to protect Exchange Server 2010 DAG nodes from different DPM servers. However, one node can be protected by only one DPM server. For example, assume that DAG1 has nodes N1, N2, N3, N4, and N5. One DPM server can protect N1, N2, and N5, and another DPM server can protect nodes N3 and N4.

With DPM, the maximum amount of data that you can protect with a single DPM server is 80 TB. Therefore you can protect DAG’s that have up to 20 nodes with a single server or up to 10,000 mailboxes with a DPM server.

Note

When you install a protection agent on a DAG node, DPM displays the following warning: "You cannot protect cluster data in the selected nodes without installing agents on the other nodes." This is a DPM warning when you are protecting clusters. This does not relate to Exchange Server 2010 and you can ignore this message.

Protecting Exchange Server 2010

You can use the Create New Protection Group Wizard to protect Microsoft Exchange Server 2010.

System Center 2012 – Data Protection Manager (DPM) will protect the Exchange Server databases for Exchange Server 2010 that are contained in a database availability group (DAG).

Warning

You cannot recover the database if the name of the Exchange Server database starts with a space. Make sure that the database name does not start with a space.

Note

If you try to perform parallel backups on multiple copies of the same Exchange Server database, then the backup procedure will fail.

In addition to the wizard pages that you completed to protect Exchange Server 2007, you must perform the steps on the following wizard pages to protect Exchange Server 2010.

To protect Microsoft Exchange Server 2010:

1. On the Select Protection Group Type page, select Server, and then click Next to continue.

2. On the Select Group Members page, expand the domain under which the DAG resides. When you expand the DAG, all the existing databases, together with their respective nodes are displayed. Select the data that you want to protect, and then click Next to continue.

Note

The Create New Protection Group Wizard does not indicate which databases are active or passive. Make sure that you already know which databases are active or passive. For servers that are part of a DAG, the databases will be listed under the <DAG-name> node.

3. On the Specify Exchange Protection Options page, specify if you want to run the Eseutil tool on one of the Exchange Server databases. For members on Exchange Server 2010, select if you want to run the Eseutil tool for both the database and the log files, or just for the log files. If you protect the DAG servers, you should run the Eseutil tool for log files only. For standalone servers, you should select both the database and the log files.

4. On the Specify Exchange DAG Protection page, select the databases for copy backup and express full backup. To protect multiples copies of the same database, select only one database for express full and incremental backup, and then select the remaining copies for copy backup.

5. On the Select Data Protection Method page, select whether you want to use short-term disk-based protection or long-term tape-based protection, and then click Next to continue.

6. On the Select Short-term Goals page, specify your protection goals, such as retention range and synchronization frequency, and then click Next to continue.

7. On the Summary page, review your selections, and then click Create Group to complete the wizard.

Note

If you change the status of the Exchange Server database from active to passive or vice-versa, you are not required to make any changes on the DPM server. DPM will continue to back up the data from the same node without any failures.

Recovering Exchange Server 2010 Data

You can use System Center 2012 – Data Protection Manager (DPM) to recover Exchange Server 2010 mailboxes and mailbox databases. The procedures to recover Exchange Server 2010 data are the same as those to recover Exchange Server 2007 data.

Recovering Exchange Server 2010 Mailboxes

DPM supports the following types of recovery for Exchange Server 2010 mailboxes:

 Recover to an Exchange Server database. Recover only to Exchange Server recovery databases.

 Recover to a network location. Copy the database to a network folder.

 Copy to tape. Create an on-tape copy of the database.

Recovering Exchange Server 2010 Mailbox Databases

Changing the status of a database from active to passive or vice versa may affect the recovery process. If the database is passive, DPM cannot perform a Volume Shadow Copy Service (VSS) recovery.

Recovering to the active database is the same as recovering to an Exchange Server 2010 stand-alone node. The Exchange Server administrator must synchronize the passive copy from the recovered active copy by running the Resume-MailboxDatabaeCopy cmdlet on the Exchange server. You can recover a database only on the node that was protected.

DPM supports the following five types of recovery for Exchange Server 2010 mailbox databases:

1. Recover the database to its original location. Overwrite the existing copy of the database.

2. Recover the database to an alternate database. Restore to another database on an Exchange Server.

3. Recover to an Exchange Recovery database. Recover to an Exchange Recovery database instead of a standard mailbox database.

4. Recover to network location. Copy the database to a network folder.

5. Copy to tape. Create an on-tape copy of the database.

Note

DPM does not support recovering mailbox databases to passive databases. While recovering to the original database or to an alternate database, the target database on which the recovery is being performed should not be passive.

Performing General Maintenance on Servers Running Exchange

General maintenance includes tasks such as disk and file maintenance, updating operating systems and applications, and protecting data by using antivirus software and performing regular backups.

For servers running Microsoft Exchange Server, there are also Exchange maintenance tasks that occur regularly, such as database defragmentation and index purging.

When you need to perform maintenance on a protected server and do not want protection jobs to continue for the duration of the maintenance, you can use the following procedure to disable the protection agent.

Note

If you disable a protection agent for a server that is a cluster node, you should disable the protection agent for every node of the cluster.

In This Section

[Performing Exchange Maintenance Tasks](#z7000529f0b2a471792499b7ecde994c6)

See Also

Disabling a Protection Agent for Maintenance

Performing Exchange Maintenance Tasks

Most Microsoft Exchange maintenance tasks should have no adverse affect on performance or data protection. However, special considerations apply when you are performing offline database defragmentation on Exchange servers that are protected by System Center 2012 – Data Protection Manager (DPM).

Offline defragmentation involves using the Exchange Server Database Utilities (Eseutil.exe), an Exchange Server utility that you can use to defragment, repair, and check the integrity of Exchange server databases.

If you must perform an offline defragmentation, you should perform a synchronization with consistency check for protected storage groups when defragmentation is complete.

Performing Exchange Server Management Tasks

This section provides instructions and guidelines for managing a protected Exchange server and making changes after the initial System Center 2012 – Data Protection Manager (DPM) configuration.

In This Section

[Upgrading Exchange Server 2003 to Exchange Server 2007](#z73fa9dc82b534cc698ac4fc64a756674)

[Moving Exchange Servers Between Domains](#z4acbe279e1a74f46bbe52442e146043a)

[Renaming an Exchange Server](#z000713ab6dbc449395ba59584d557176)

[Adding Storage Groups and Databases](#z773e554e7f0f4e5ab298d1fee37cf894)

[Dismounting Databases](#zd9d8baa036924950851e40e803c0c30c)

[Changing the Path of a Database or Log File](#z84637088f0794a70a1ca4db7dcea5387)

[Renaming Storage Groups](#z5c9be2a0e5c04bc49d3656fd91127da6)

[Moving Databases Between Storage Groups](#zc34ededb5e054a93abb6b6f4c87aa88a)

[Improving DPM Recoverable Object Search](#zec903a30ec2b47c6a3b43ead583ac9c4)

Upgrading Exchange Server 2003 to Exchange Server 2007

You cannot upgrade a computer running Microsoft Exchange Server 2003 to Exchange Server 2007. For instructions on transitioning from Exchange Server 2003 to Exchange Server 2007, see [Upgrading to Exchange Server 2007](http://go.microsoft.com/fwlink/?LinkId=184044).

In general terms, the transition consists of deploying computers running Exchange Server 2007 and then moving storage groups from the computers running Exchange Server 2003 to the new servers.

How to maintain data protection during a transition to Exchange Server 2007

|  |
| --- |
| 1. Deploy Exchange Server 2007.  2. Create empty storage groups and databases on the computer running Exchange Server 2007.  3. Install protection agents on the computers running Exchange Server 2007.  4. Create new protection groups, and add the databases and storage groups that you created in step 2.  5. Move the mailboxes to the computers running Exchange Server 2007.  6. Remove all storage groups that will be moved to computers running Exchange Server 2007 from their existing protection groups, selecting the Retain protected data option.  DPM will retain the associated replica, recovery points, and tapes for the retention range specified. You can recover data from the recovery points and tapes to a computer running Exchange Server 2003. |

Moving Exchange Servers Between Domains

You cannot do the following for protected computers:

 Change the domain of a protected computer and continue protection without disruption.

 Change the domain of a protected computer and associate the existing replicas and recovery points with the computer when it is re-protected.

We recommend that you do not change the domain of a protected computer. If you must change the domain of a protected computer, you must complete two tasks:

 Remove the data sources on the computer from protection while the computer retains its original domain membership.

 Protect the data source on the computer after it becomes a member of another domain.

Renaming an Exchange Server

System Center 2012 – Data Protection Manager (DPM) uses the computer name as a unique identifier for replicas, recovery points, DPM database entries, reporting database entries, and so on.

You cannot do the following:

 Change the name of a protected computer and continue protection without disruption.

 Change the name of a protected computer and associate the existing replicas and recovery points with the new computer name.

We recommend that you do not change the name of a protected computer. If you must change the name of a protected computer, you must complete two tasks:

 Remove the data sources on the computer from protection (the old computer name).

 Protect the data source on the computer (the new computer name).

Adding Storage Groups and Databases

When adding a new storage group to a protected Microsoft Exchange server, you must add it to a protection group manually. When adding a new database to the storage group, a full backup is required, which can be accomplished by an express full backup or a consistency check. Incremental backups will fail until a full backup is completed.

In Exchange Server 2010, databases are grouped under database availability group (DAG). If a database in a DAG on which express full backup is configured goes down temporarily and returns back then you do not have to perform any action.

However if it goes down for a longer duration, then the backups will fail and Exchange Server will be unable to truncate log files for that database. Also the respective DAG node on which the database exists may run out of disk space.   
  
To resolve this issue, you must manually reconfigure an express full backup on another copy of the database so that log truncation happens for that database.

Dismounting Databases

When a database that belongs to a protected storage group is dismounted, protection jobs for that database only will fail. Logs for that storage group will not be truncated. However, the longer that the database remains dismounted, the more likely it is that the log space on the Microsoft Exchange server will overflow, which will result in the dismount of the storage group on the Exchange server. If the database will not be needed, you should delete it.

Changing the Path of a Database or Log File

If a protected database or log files are moved to a volume that contains data that is protected by System Center 2012 – Data Protection Manager (DPM), protection continues. If a protected database or log files are moved to a volume that is not protected by DPM, DPM displays an alert and protection jobs will fail. To resolve the alert, in the alert details, click the Modify protection job link and then run a consistency check.

If a recovery point is created after the path changes, you cannot recover the storage group or recovery points from recovery points based on the old path. You can still recover data to a network folder.

If you recover a Microsoft Exchange 2003 storage group after the path for databases or log files has changed and the most recent recovery point was created before the path change, the recovery copies the files to the old path and tries to mount the databases. If the databases can be mounted, the recovery appears to succeed.

If this occurs, you can take one of the following actions:

 Change the databases back to the original path and then recover the storage group again.

 Recover the databases using the Copy to a network folder option. Specify the new location of the databases as the copy destination. Select the Bring database to a clean shutdown after copying the files option. Mount the database after recovery.

If you recover an Exchange 2007 storage group after the path for databases or log files has changed and the most recent recovery point was created before the path changed, DPM will recover the databases to the new location.

When you change the path of log files for a storage group that uses disk-to-tape backup and only incremental backups have been performed since the path change, recovery of a storage group using Latest as the recovery point will fail. To avoid this issue, perform one of the following actions:

 Run a full backup and then retry the storage group recovery.

 Recover individual databases, rather than the storage group.

 Recover the storage group to a network folder as files.

Renaming Storage Groups

To rename a protected storage group, complete the following procedure.

To change the name of a protected storage group

|  |
| --- |
| 1. Rename the storage group.  2. Restart the information store.  3. Stop the protection with retain data.  4. Reprotect the database.  If you do not reprotect the database, the backups will continue to work, but the mailbox enumeration will fail. |

Warning

Recovery to the original location from the recovery points that were created before you renamed the storage group will fail. To recover from those recovery points, rename the storage group to the old name .

Moving Databases Between Storage Groups

The following table describes the impact on data protection when you move a database between storage groups.

Data Protection When Databases Are Moved Between Storage Groups

|  |  |  |
| --- | --- | --- |
| From | To | Result |
| A protected storage group | A protected storage group | DPM continues protection of the database. Run a consistency check for both storage groups after the move. |
| A protected storage group | A storage group that is not protected | DPM stops protection of that database. Run a consistency check for the protected storage group after the move. |
| A storage group that is not protected | A protected storage group | DPM begins protection of that database if the database files are on a volume protected by DPM. If the database files are not on a protected volume, run the Modify Group Wizard. Run a consistency check for the protected storage group after the move. |

Improving DPM Recoverable Object Search

The time required for DPM Recoverable Object Search to return recovery points that meet the specified criteria increases as the number of recovery points grows and as the DPM database (DPMDB) becomes more fragmented. You can reduce the search time by performing regular maintenance on the DPM database.

To improve the performance of the recovery point search for a data source, you need to rebuild or reorganize the indexes related to that data source. The following table lists the database tables for which indexes need to be rebuilt for a specific data source.

|  |  |
| --- | --- |
| Data source | Tables in DPMDB |
| SharePoint | tbl\_RM\_SharePointRecoverableObject  tbl\_RM\_RecoverySource |
| Exchange Mailbox | tbl\_RM\_DatasetROMap  tbl\_RM\_RecoverableObject  tbl\_RM\_RecoverySource |

Rebuilding Indexes

Rebuilding an index deletes the index and creates a new one. Rebuilding an index removes fragmentation and reclaims disk space by compacting the pages that are using the specified or existing fill factor setting, and the index rows are reordered in contiguous pages, allocating new pages as needed. This can improve SQL query performance by reducing the number of page reads required to obtain the requested data.

Query to rebuild an index

USE DPMDB   
GO   
ALTER INDEX ALL ON <tableName> REBUILD   
GO

Reorganizing Indexes

Reorganizing an index defragments the leaf level of clustered and nonclustered indexes on tables and views by physically reordering the leaf-level pages to match the logical order (left to right) of the leaf nodes. Having the pages in order improves index-scanning performance. The index is reorganized within the existing pages allocated to it; no new pages are allocated. If an index spans more than one file, the files are reorganized one at a time. Pages do not migrate between files.

Reorganizing an index also compacts the index pages. Any empty pages created by this compaction are removed providing additional available disk space. In some cases, the gain might not be significant. It is also takes longer than rebuilding the index.

Query to rebuild indexes

USE DPMDB   
GO   
ALTER INDEX ALL ON <tableName> REORGANIZE   
GO

Rebuilding Compared To Reorganizing

|  |  |
| --- | --- |
| Rebuilding | Reorganizing |
| Takes the table whose indexes are being currently rebuilt offline. Rebuilding should be done when it will least affect normal operations. | Leaves the table whose indexes are being reorganized online and working normally. Does not affect normal operations. |
| Substantial performance gains in search and browse operations. | Moderate performance gains in search and browse operations. |
| Not a time intensive operation. | Usually a time intensive operation. |
| Most effective when index is heavily fragmented. | Most effective when index is not heavily fragmented. |

Additional Resources

[ALTER INDEX (Transact-SQL)](http://go.microsoft.com/fwlink/?LinkId=129339)

Renaming Mailboxes

If you need to rename your mailbox, follow these steps to ensure continued protection of your data. This procedure is the same for Exchange 2007 and Exchange 2012.

Protecting a renamed mailbox

|  |
| --- |
| 1. Rename the mailbox.  2. Stop protection for the mailbox with Retain Data.  3. Reprotect the database.  Warning  Recovery to original location from recovery points created before renaming the database will fail. Revert to the old name, if you want to recover from these recovery points |

Managing Clustered Exchange Servers

On planned failover of a cluster, System Center 2012 – Data Protection Manager (DPM) continues protection. On unplanned failover, DPM issues an alert that a consistency check is required.

For a non-shared disk cluster, planned failover might also require a consistency check.

In This Section

[Changing Exchange Server Cluster Members](#z5a28b2102b8a482895cf0b5f6b13e5e5)

[Changing Resource Groups on Clustered Exchange Servers](#zef22943acce24d77bf767d09866fade1)

Changing Exchange Server Cluster Members

When you make changes to a server cluster that is protected by System Center 2012 – Data Protection Manager (DPM), DPM takes the following actions:

 When a new server is added to a cluster, DPM issues an alert to install a protection agent on the new cluster node and protection fails.

 When a server is removed from a cluster, DPM detects that a node has left the cluster and the server now appears separate from the cluster with no data protected on it.

For example, assume you have a server cluster that contains four computers: Node1, Node2, Node3, and Node4. You need to replace computer Node4 with a new computer, named Node5.

You use the administration console for your cluster service to add Node5 to the cluster and configure the resources that can be failed over to Node5.

DPM issues an alert that protection of the server cluster will fail until a protection agent is installed on Node5. You install the protection agent on Node5.

You fail over the resources from Node4 to other nodes in the cluster. When no resources remain on Node4, you remove it from the cluster. DPM detects the failovers and continues protection of the cluster.

DPM detects that Node4 has left the cluster—it appears as a stand-alone node now. If it no longer exists on the network, you can remove the record for this server in DPM Administrator Console.

Changing Resource Groups on Clustered Exchange Servers

A cluster node can have any number of resource groups. Moving a protected data source to a resource group, between resource groups, or out of a resource group can cause protection job failures. To successfully make any of those changes to resource group membership, perform the following steps:

1. Stop existing protection of the data source. The data source could belong to a protection group as a single data source on a protected server or as a data source as a member of a resource group.

2. Begin protection of the data source according to its new status, either as a single data source on a protected server or as a data source as a member of a resource group. This will allocate a new replica for the data source.

Changing the name of a resource group will affect the protection of all data sources in the resource group. To change the name of a resource group, perform the following steps:

1. Stop protection of the resource group.

2. Change the name of the resource group.

3. Begin protection of the resource group under its new name.

Recovering Exchange Data

When you select a Microsoft Exchange database for recovery, you can select from the following recovery options:

 Recover the database to its original location.

This option is available only if you select Latest as the recovery point.

If you select this option, and the recovery destination contains files that have the same names as the files you are recovering, the current database files will be overwritten during recovery.

For Exchange 2003 only: You must configure the target database to allow it to be overwritten by the recovered data. For instructions, see "[How to Configure the Exchange Databases so That the Restore Process Overwrites Them](http://go.microsoft.com/fwlink/?LinkId=97929)".

 Recover the database to another database on an Exchange 2007 server.

This option is available only for Exchange 2007.

This option is not available if you select Latest as the recovery point. You must specify an existing database to which the selected database will be recovered. You must configure the target database to allow it to be overwritten by the recovered data. For instructions, see [How to Configure the Exchange Databases so That the Restore Process Overwrites Them](http://go.microsoft.com/fwlink/?LinkId=97929).

 Recover to Recovery Storage Group.

This option is available only for Exchange 2007.

This option is not available if you select Latest as the recovery point.

 Copy the database to a network folder.

This option is not available if you select Latest as the recovery point. System Center 2012 – Data Protection Manager (DPM) creates the following directory structure at the destination that you specify:

DPM\_Recovery\_Point\_timestamp\DPM\_Recovered\_At\_timestamp\Server name\Exchange application\Database name\Files

To use the Bring the database to a clean shutdown after copying the files option, the DPM protection agent and the Eseutil utility must be installed on the destination server. The Eseutil utility can be installed as part of either an Exchange Server installation or an Exchange Server Administrator-only-mode installation.

 Copy the database to tape.

This option is not available if you select Latest as the recovery point. This option copies the replica of the storage group that contains the selected database.

In This Section

[How to Recover a Storage Group to its Original Location](#z283b1afcbe914ce28933b708ea2a880f)

[How to Recover a Database to Its Original Location](#zfc1e9907c39f4dd2a2c1299f22eb6d74)

[How to Recover a Database to an Alternate Database](#z5605aad99ab64909af5df10df90749f8)

[How to Copy Exchange Data to a Network Folder](#z65c5c21688444816830170f764ee3a60)

[How to Copy Exchange Data to Tape](#z757ea405f35644c1991076eab1e902a8)

[Recovering Mailboxes](#z2c3580dc532a45cc8dc7cbf84e31056a)

[Recovering Data to Clustered Servers](#zdfef20b6f0ca46b3bf61c18e55978d07)

How to Recover a Storage Group to its Original Location

When you recover a storage group to its original location, and the recovery destination contains files that have the same names as the files you are recovering, the current database files will be overwritten during recovery.

How to recover a storage group to its original location

|  |
| --- |
| 1. On the server to which the storage group will be recovered, configure each database to allow it to be overwritten by the recovered data. For instructions, see [How to Configure the Exchange Databases so That the Restore Process Overwrites Them](http://go.microsoft.com/fwlink/?LinkId=97929).  2. In DPM Administrator Console, click Recovery on the navigation bar.  3. Using the browse functionality, select the storage group to recover.  4. On the calendar, click any date in bold to obtain the recovery points available for that date. The Recovery time menu lists the time for each available recovery point.  5. On the Recovery time menu, select the recovery point you want to use.  6. In the Actions pane, click Recover.  The Recovery Wizard starts. The wizard options vary depending on the version of Exchange.  7. On the Review recovery selection page, click Next.  8. Select Recover to original Exchange Server location, and then click Next.  9. On the Specify recovery options page, you can select Send an e-mail when this recovery completes.  Select this option to specify an e-mail address or addresses to notify upon recovery completion. If you select this option, you must enter the e-mail address to notify. Multiple e-mail addresses must be separated by a comma.  10. On the Summary page, review the recovery settings, and then click Recover. |

See Also

[How to Recover a Database to Its Original Location](#zfc1e9907c39f4dd2a2c1299f22eb6d74)

[How to Recover a Database to an Alternate Database](#z5605aad99ab64909af5df10df90749f8)

[How to Copy Exchange Data to a Network Folder](#z65c5c21688444816830170f764ee3a60)

[How to Copy Exchange Data to Tape](#z757ea405f35644c1991076eab1e902a8)

[Recovering Mailboxes](#z2c3580dc532a45cc8dc7cbf84e31056a)

[Recovering Data to Clustered Servers](#zdfef20b6f0ca46b3bf61c18e55978d07)

How to Recover a Database to Its Original Location

When you recover a Microsoft Exchange Server 2003 database to the original location, System Center 2012 – Data Protection Manager (DPM) does not use the latest log files from the protected server; therefore, the recovery is to the last saved state. To perform a database recovery without losing data, recover the database to the original location using one of the following methods:

 If there are no databases mounted under the storage group, recover the storage group using the Latest recovery point.

 If any database is mounted under the storage group, create a recovery point for the storage group, and then recover the database using the Latest recovery point.

If you select Latest as the recovery point for an Exchange Server 2007 database, DPM applies the log files from the protected server and performs a lossless recovery without any additional steps.

Note

In Exchange 2007, if there are multiple databases in a storage group, all databases will be dismounted during recovery. An Exchange 2007 best practice is to have one database per storage group.

How to recover a database to its original location

|  |
| --- |
| 1. On the server to which the database will be recovered, configure the target database to allow it to be overwritten by the recovered data. For instructions, see [How to Configure the Exchange Databases so That the Restore Process Overwrites Them](http://go.microsoft.com/fwlink/?LinkId=97929).  2. In DPM Administrator Console, click Recovery on the navigation bar.  3. Using the browse functionality, select the database to recover.  4. On the Recovery time menu, select Latest.  You must select the most recent recovery point to recover the storage group to its original location.  5. In the Actions pane, click Recover.  The Recovery Wizard starts. The wizard options will vary depending on the version of Exchange.  6. On the Review recovery selection page, click Next.  7. Select Recover to original Exchange Server location, and then click Next.  8. On the Specify recovery options page, you can select Send an e-mail when this recovery completes.  Select this option to specify an e-mail address or addresses to notify upon recovery completion. If you select this option, you must also enter the e-mail address to notify. Multiple e-mail addresses must be separated by a comma.  9. On the Summary page, review the recovery settings and then click Recover. |

See Also

[How to Recover a Storage Group to its Original Location](#z283b1afcbe914ce28933b708ea2a880f)

[How to Recover a Database to an Alternate Database](#z5605aad99ab64909af5df10df90749f8)

[How to Copy Exchange Data to a Network Folder](#z65c5c21688444816830170f764ee3a60)

[How to Copy Exchange Data to Tape](#z757ea405f35644c1991076eab1e902a8)

[Recovering Mailboxes](#z2c3580dc532a45cc8dc7cbf84e31056a)

[Recovering Data to Clustered Servers](#zdfef20b6f0ca46b3bf61c18e55978d07)

How to Recover a Database to an Alternate Database

Use the following procedure to recover a database to an alternate database.

How to recover a database to an alternate database

|  |
| --- |
| 1. On the server to which the database will be recovered, configure the target database to allow it to be overwritten by the recovered data. For instructions, see [How to Configure the Exchange Databases so That the Restore Process Overwrites Them](http://go.microsoft.com/fwlink/?LinkId=97929).  2. In DPM Administrator Console, click Recovery on the navigation bar.  3. Using the browse functionality, select the database to recover.  4. On the calendar, click any date in bold to obtain the recovery points available for that date. The Recovery time menu lists the time for each available recovery point.  5. On the Recovery time menu, select the recovery point you want to use.  6. In the Actions pane, click Recover.  The Recovery Wizard launches. The wizard options will vary depending on the version of Exchange.  7. On the Review recovery selection page, click Next.  8. Select Recover to another database on an Exchange Server, and then click Next.  9. On the Specify recovery options page, you can select Send an e-mail when this recovery completes.  Select this option to specify an e-mail address or addresses to notify upon recovery completion. If you select this option, you must enter the e-mail address to notify. Multiple e-mail addresses must be separated by a comma.  10. On the Summary page, review the recovery settings, and then click Recover. |

See Also

[How to Recover a Storage Group to its Original Location](#z283b1afcbe914ce28933b708ea2a880f)

[How to Recover a Database to Its Original Location](#zfc1e9907c39f4dd2a2c1299f22eb6d74)

[How to Copy Exchange Data to a Network Folder](#z65c5c21688444816830170f764ee3a60)

[How to Copy Exchange Data to Tape](#z757ea405f35644c1991076eab1e902a8)

[Recovering Mailboxes](#z2c3580dc532a45cc8dc7cbf84e31056a)

[Recovering Data to Clustered Servers](#zdfef20b6f0ca46b3bf61c18e55978d07)

How to Copy Exchange Data to a Network Folder

When you copy a storage group to a network folder, System Center 2012 – Data Protection Manager (DPM) creates the following directory structure at the destination that you specify:

DPM\_Recovery\_Point\_timestamp\DPM\_Recovered\_At\_timestamp\Server name\Exchange application\Database name\Files

Example:

DPM\_Recovery\_Point\_8-12-2007\_0.1.54AM\DPM\_Recovered\_At\_8-13-2007\_10.49.21AM\Server1.DPM.LAB\J-Volume\Files

The DPM protection agent and the Eseutil utility must be installed on the destination server. The Eseutil utility can be installed as part of either a Microsoft Exchange Server installation or an Exchange Server Administrator-only-mode installation.

How to copy Exchange data to a network folder

|  |
| --- |
| 1. In DPM Administrator Console, click Recovery on the navigation bar.  2. Using the browse functionality, select the storage group or database to recover.  3. On the calendar, click any date in bold to obtain the recovery points available for that date. The Time menu lists the time for each available recovery point.  4. On the Time menu, select the recovery point you want to use. Do not select Latest for the recovery point.  5. In the Actions pane, click Recover.  The Recovery Wizard starts. The wizard options vary depending on the version of Exchange.  6. On the Review recovery selection page, click Next.  7. Select Copy to a network folder, and then click Next.  8. Specify the destination path to which the storage group or database should be copied.  9. On the Specify recovery options page, you can select from the following options:   Bring the database to a clean shutdown after copying the files.  This option is available if you are copying a database, and it brings the database files to a mountable condition by copying the logs. Select this option only if the destination is an Exchange-based server that has the same version of the Exchange application and the same or later version of Eseutil.exe as at the time of protection.   Send an e-mail when this recovery completes.  Select this option to specify an e-mail address or addresses to notify upon recovery completion. If you select this option, you must enter the e-mail address to notify. Multiple e-mail addresses must be separated by a comma.  10. On the Summary page, review the recovery settings and then click Recover. |

See Also

[How to Recover a Storage Group to its Original Location](#z283b1afcbe914ce28933b708ea2a880f)

[How to Recover a Database to Its Original Location](#zfc1e9907c39f4dd2a2c1299f22eb6d74)

[How to Recover a Database to an Alternate Database](#z5605aad99ab64909af5df10df90749f8)

[How to Copy Exchange Data to Tape](#z757ea405f35644c1991076eab1e902a8)

[Recovering Mailboxes](#z2c3580dc532a45cc8dc7cbf84e31056a)

[Recovering Data to Clustered Servers](#zdfef20b6f0ca46b3bf61c18e55978d07)

How to Copy Exchange Data to Tape

Use the following procedure to copy Exchange data to tape.

How to copy Exchange data to tape

|  |
| --- |
| 1. In DPM Administrator Console, click Recovery on the navigation bar.  2. Using the browse functionality, select the storage group or database to recover.  3. On the calendar, click any date in bold to obtain the recovery points available for that date. The Time menu lists the time for each available recovery point.  4. On the Time menu, select the recovery point you want to use. Do not select Latest for the recovery point.  5. In the Actions pane, click Recover.  The Recovery Wizard starts. The wizard options vary depending on the version of Exchange.  6. On the Review recovery selection page, click Next.  7. Select Copy to tape, and then click Next.  8. On the Specify Library page, in Primary library, select a library to use for recovery. (Copy library is available only when the job cannot be completed using only the tape library selected in Primary library.)   When the data is being copied from disk, the library you select in Primary library will copy the data to tape.   When the data is being copied from tape and the tape library has multiple tape drives, the library you select in Primary library will read from the source tape and copy the data to another tape.   When the data is being copied from tape and the tape library has only a single tape drive, the library you select in Primary library will read from the source tape and the library you select in Copy library will copy the data to tape.  9. Enter a label for the tape on which the storage group will be copied.  10. Specify if the data that is copied should be compressed.  11. On the Specify recovery options page, you can select Send an e-mail when this recovery completes.  Select this option to specify an e-mail address or addresses to notify upon recovery completion. If you select this option, you must enter the e-mail address to notify. Multiple e-mail addresses must be separated by a comma.  12. On the Summary page, review the recovery settings, and then click Recover. |

Additional Resources

[How to Copy a Tape](http://go.microsoft.com/fwlink/?LinkId=231367)

See Also

[How to Recover a Storage Group to its Original Location](#z283b1afcbe914ce28933b708ea2a880f)

[How to Recover a Database to Its Original Location](#zfc1e9907c39f4dd2a2c1299f22eb6d74)

[How to Recover a Database to an Alternate Database](#z5605aad99ab64909af5df10df90749f8)

[How to Copy Exchange Data to a Network Folder](#z65c5c21688444816830170f764ee3a60)

Recovering Mailboxes

You can recover deleted e-mail messages using Microsoft Outlook. For instructions, see [How to Recover a Deleted Item](http://go.microsoft.com/fwlink/?LinkId=97933). To recover a deleted mailbox, use the Exchange Management Shell or the Exchange Management Console. For instructions, see [How to Recover a Deleted Mailbox](http://go.microsoft.com/fwlink/?LinkId=97934).

If you cannot recover the mailbox using the Exchange Management Shell or the Exchange Management Console, such as when the retention period is expired, you can use System Center 2012 – Data Protection Manager (DPM) to recover the mailbox.

To recover a mailbox, DPM must copy the entire database because this is the recommended method that Exchange supports, as explained in Knowledge Base article 904845, [Microsoft support policy for third-party products that modify or extract Exchange database contents](http://go.microsoft.com/fwlink/?LinkId=96542).

When you select a mailbox for recovery, you cannot select Latest as the recovery point. The Latest option recovers the data from the most recent recovery point, and then applies all committed transactions from the server logs. This functionality is not available for individual mailboxes.

Item details will not appear on the Recovery Wizard Summary page for Exchange Server mailboxes.

In This Section

[How to Recover an Exchange 2003 Mailbox](#z8d3a1027b8584d58b0d2315027dd298b)

[How to Recover an Exchange 2007 Mailbox](#z673d0f477d934772aab83540ede2e58f)

How to Recover an Exchange 2003 Mailbox

The procedure for recovering a mailbox to Microsoft Exchange 2003 includes the use of Eseutil.exe and Exmerge.exe. For more information on the Exchange Server Database Utilities tool (Eseutil.exe), see [Eseutil](http://go.microsoft.com/fwlink/?LinkId=83451). For more information on Exmerge.exe, see Knowledge Base article 174197, ["Microsoft Exchange Mailbox Merge program (Exmerge.exe) information"](http://go.microsoft.com/fwlink/?LinkId=83459).

Caution

System Center 2012 – Data Protection Manager (DPM) needs to restore the entire Exchange database before you can recover an individual mailbox. Please make sure you have sufficient space on the server to which you are restoring the database.

How to recover a previous version of an active Exchange 2003 mailbox

|  |
| --- |
| 1. Use the Search tab and a date range to locate the mailbox you want to recover.  2. Select a recovery point for the database that contains the mailbox to be restored.  3. In the Actions pane, click Recover. The Recovery Wizard starts.  4. Review your recovery selection, and then click Next.  5. On the Select Recovery Type page, select Copy to a network folder.  6. On the Specify Destination page, enter a volume on an Exchange server that has a recovery storage group enabled.  7. On the Select Recovery Options page, select the Bring the database to a clean shut down state after copying the files check box.  8. Move the database file to the location of the Exchange recovery storage group database.  9. Mount the database under the recovery storage group. For more information, see [Restoring Databases to a Recovery Storage Group in Exchange Server 2003](http://go.microsoft.com/fwlink/?LinkId=153245).  10. Complete the Recovery Wizard.  11. Extract the mailbox from the recovered database.   For Exchange Server 2003, use the Microsoft Exchange Server Mailbox Merge Wizard (ExMerge).   For Exchange Server 2003 SP1, extract and merge data using Exchange 2003 System Manager. |

How to recover a disabled or deleted Exchange 2003 mailbox

|  |
| --- |
| 1. Use the Search tab and a date range to locate the mailbox you want to recover.  2. Select a recovery point for the database that contains the mailbox to be restored.  3. In the Actions pane, click Recover. The Recovery Wizard starts.  4. Review your recovery selection, and then click Next.  5. On the Select Recovery Type page, select Recover mailbox to an Exchange server database.  6. On the Specify Destination page, enter the full names of the Exchange server, including the domain, storage group, and database.  The database should be dismounted and configured to allow it to be overwritten by the recovered data. For instructions, see [How to Configure the Exchange Databases so That the Restore Process Overwrites Them](http://go.microsoft.com/fwlink/?LinkId=97929).  7. Complete the Recovery Wizard. DPM recovers the database.  8. Extract the mailbox from the recovered database.   For Exchange Server 2003, use the Microsoft Exchange Server Mailbox Merge Wizard (ExMerge).   For Exchange Server 2003 SP1, extract and merge data using Exchange 2003 System Manager. |

See Also

[How to Copy Exchange Data to a Network Folder](#z65c5c21688444816830170f764ee3a60)

[Recovering Mailboxes](#z2c3580dc532a45cc8dc7cbf84e31056a)

[How to Recover an Exchange 2007 Mailbox](#z673d0f477d934772aab83540ede2e58f)

How to Recover an Exchange 2007 Mailbox

To recover a Microsoft Exchange 2007 mailbox, the recovered .edb and .log files need to be attached to the Recovery Storage Group in Exchange and you must use Exchange-supported tools, such as Exmerge.exe, to extract a .pst file.

The procedure you use depends on whether there is an existing mailbox to which you want to recover a previous version or the mailbox no longer exists and you want to recover it.

Caution

System Center 2012 – Data Protection Manager (DPM) needs to restore the entire Exchange database before you can recover an individual mailbox. Please make sure you have sufficient space on the server to which you are restoring the database.

How to recover an Exchange 2007 mailbox for an existing mailbox

|  |
| --- |
| 1. If you do not have an existing Recovery Storage Group, create one by using the new-storagegroup cmdlet in Exchange Management Shell.  2. Create a recovery database in the Recovery Storage Group by using the new-mailboxdatabase cmdlet in Exchange Management Shell.  3. Configure the recovery database to allow it to be overwritten by using the set-mailboxdatabase cmdlet in Exchange Management Shell.  4. In DPM Administrator Console, click the Search tab and select a date range to locate the mailbox you want to recover.  5. Select a recovery point that contains the mailbox to be restored, and then click Recover.  DPM recovers the database that contains the selected mailbox.  6. On the Review Recovery Selection page, click Next.  7. On the Select Recovery Type page, select Recover mailbox to an Exchange server database.  8. On the Specify Destination page, enter the full names of the Exchange server, including the domain, the name of the Recovery Storage Group that you created in step 1, and the name of the recovery database that you created in step 2.  9. Complete the Recovery Wizard. DPM recovers the database.  10. Configure the destination database to allow it to be overwritten by using the set-mailboxdatabase cmdlet in Exchange Management Shell.  11. Merge the mailbox data in the recovery database to the production mailbox database, using the restore-mailbox cmdlet in Exchange Management Shell. |

Example

You need to retrieve some items from a mailbox for an employee who has left the organization. The following is the identification of the mailbox:

 Exchange Server: exchangeserver1

 Storage group: SG1

 Database: DB11

 Mailbox: John

Storage group SG1 is protected by DPM. You decide to recover the mailbox John to the manager's mailbox so that he can retrieve the necessary items. The following is the identification of the manager's mailbox:

 Exchange Server: exchangeserver1

 Storage group: SG2

 Database: DB21

 Mailbox: Simon

To recover the mailbox John to the mailbox Simon, you perform the following steps:

1. Create a Recovery Storage Group (RSG) by running the following Exchange Management Shell cmdlet:

new-storagegroup -Server exchangeserver1 -LogFolderPath C:\RSG\ -Name RSG -SystemFolderPath C:\RSG\ -Recovery

This creates a storage group named RSG on exchangeserver1.

2. Add a recovery database to the RSG by running the following Exchange Management Shell cmdlet:

new-mailboxdatabase -mailboxdatabasetorecover exchangeserver1\SG1\DB11 -storagegroup exchangeserver1\RSG -edbfilepath C:\RSG\DB11.edb

This creates a mailbox on exchangeserver1\RSG\DB11. The .edb file name must be the same as the .edb file name for the mailbox you are recovering.

3. Set the recovery database to allow overwrites by running the following Exchange Management Shell cmdlet:

set-mailboxdatabase -identity exchangeserver1\RSG\DB11 -AllowFileRestore 1

4. Open DPM Administrator Console and click Recovery on the navigation bar.

5. Expand the tree and select SG1.

6. Double-click database DB11.

7. Select John, and click Recover.

8. In the Recovery Wizard, on the Review Recovery Selection page, click Next.

9. On the Select Recovery Type page, select Recover mailbox to an Exchange server database.

10. On the Specify Destination page, enter the following information:

 For Exchange server: exchangeserver1

 For storage group: RSG

 For database: DB11

11. Specify your recovery options, and then click Recover.

12. Set the destination database to allow overwrites by running the following Exchange Management Shell cmdlet:

set-mailboxdatabase -identity exchangeserver1\SG2\DB21 -AllowFileRestore 1

The destination database is the database that contains the mailbox to which we want to recover the e-mail from the John mailbox.

13. When the recovery is complete, run the following Exchange Management Shell cmdlet:

Restore-Mailbox -RSGMailbox 'John' -RSGDatabase 'RSG\DB11' -id 'Simon' -TargetFolder 'John E-mail'

The manager opens his mailbox and finds a new folder named John E-mail, which contains the e-mail items from the recovered mailbox.

See Also

[Recovering Mailboxes](#z2c3580dc532a45cc8dc7cbf84e31056a)

[How to Recover an Exchange 2003 Mailbox](#z8d3a1027b8584d58b0d2315027dd298b)

Recovering Data to Clustered Servers

Stand-alone and Shared Disk Cluster Recovery

To recover the storage group or database to the latest point in time

|  |
| --- |
| 1. Set the Exchange server database property Override by restore to True.  2. On the DPM server, recover the storage group or database, selecting the Restore to original location option. |

To recover the storage group to a previous point in time

|  |
| --- |
| 1. Delete the existing log files and checkpoint files on the Exchange server.  2. Set the Exchange server database property Override by restore to True.  3. On the DPM server, recover the storage group or database, selecting the Restore to original location option. |

To recover a storage group or database in clean shutdown state to a network share, you cannot select Latest as the recovery point.

To recover the storage group or database in clean shutdown state to a network share

|  |
| --- |
| 1. On the DPM server, recover the storage group or database, selecting the Copy to a network folder option.  2. On the Specify Destination page, specify a folder on a server running Exchange 2007 server.  3. On the Specify Recovery Options page, select the Bring the database to a clean shutdown state after copying the files option.  4. On the Summary page, click Recover. |

Cluster Continuous Replication and Local Continuous Replication Recovery

System Center 2012 – Data Protection Manager (DPM) will always recover to the active node, regardless of protection topology.

To recover from failure on the active node

|  |
| --- |
| 1. Set the Exchange Server database property Override by restore to True.  2. On the DPM server, recover the storage group or database, selecting the Restore to original location option.  3. On the Exchange server, in Exchange Management Shell, run get-storagegroupcopystatus to verify the copy status.  After recovery, you should synchronize the passive nodes with the active node. |

If the database or logs on the passive node are corrupt, use either of the following procedures to recover data.

To recover from failure on the passive node

|  |
| --- |
| 1. On the Exchange server, in Exchange Management Shell, run suspend-storagegroupcopy for the failed storage group.  2. Delete all .logs, .chk, and .edb files from the copy location (passive node).  3. In the DPM Recovery Wizard, copy the database files without running database clean shutdown to the passive node.  4. Move the files to appropriate locations in the passive node.  5. Remove the common log files (between active and passive nodes) from the passive node. For example, a failover might have created a new log stream with the same log file names.  6. On the Exchange server, in Exchange Management Shell, run resume-storagegroupcopy for the failed storage group. |

To recover from failure on the passive node (if both copies are corrupt)

|  |
| --- |
| 1. Set the Exchange Server database property Override by restore to True.  2. In the DPM Recovery Wizard, recover to the active node.  3. On the Exchange server, in Exchange Management Shell, run get-storagegroupcopystatus to verify the copy status.  4. After recovery, synchronize the passive nodes with the active node. |

See Also

[Managing Clustered Exchange Servers](#z60ddf7f83fb94e839c386cbda8ff0cf4)

[Recovering Exchange Data](#zc7d9de37f3e44b72b9580a0d98e379b6)

Managing Exchange SCR Servers

System Center 2012 – Data Protection Manager (DPM) provides support for backup and recovery of Microsoft Exchange Server while supporting backup and recovery of the SCR server. For more information, see [Exchange Server 2007 - Standby Continuous Replication](http://go.microsoft.com/fwlink/?LinkId=134034).

In the current scenario, an onsite DPM server protects the Exchange server or cluster. The DPM server is protected by an offsite DPM server for disaster recovery. The Exchange server also replicates its logs and databases to the SCR server at a remote location. By using this deployment, you make sure that you have disaster recovery options both onsite and offsite. However, this also means that both Exchange and DPM are sending data across the network.

In the new scenario, instead of having both DPM and Exchange send data over the network, you use each DPM server to protect the local Exchange servers. The onsite DPM protects the onsite Exchange server (SCR source); the offsite DPM protects the SCR server (SCR target). This deployment lets you continue having a disaster recovery scenario both onsite and offsite without the cost of both applications transporting data over the network.

Depending on business requirements, you can choose to protect either both the SCR source and the SCR target server or just one of them.

Note

 Incremental backups are not enabled for all Exchange data sources on an SCR target.

 SCR protection requires a dedicated protection group.

 DPM does not support configurations where a stand-alone Exchange server uses a clustered SCR or vice versa.

Important

If SCR protection was enabled at the time of backup, make sure that it is also enabled at the time of recovery.

Supported Scenarios

 Both SCR source and target servers are Exchange Server 2007 in standalone mode.

 Both SCR source and target servers are Exchange Server 2007 in SCC mode.

 Both CCR source and target servers are Exchange Server 2007 in CCR mode.

In This Section

[Protecting an Exchange Server 2007 SCR Target Server Configured as Single Node Cluster](#ze5c3aa32db1b4051b3eb31d90f4b062e)

[Protecting an Exchange Server 2007 SCR Server in Standalone Mode](#z9b2735b77aef42d68063f570a0b2a602)

[Modifying Protection For an Exchange Server 2007 SCR](#z48bfb948ea0a4e08a6aa5aa388874c4f)

[Recovering an Exchange Server 2007 SCR Server](#z26453f4ab7654856a8ea276ddad6a5b3)

[Stopping Protection for an Exchange Server 2007 SCR Server](#z7e3d40c2729c4f16a55ab7871db7d8aa)

[Disabling Protection for an Exchange Server 2007 SCR Server](#zc4e87f4fe88f427a9c3803cdfaba768d)

[Protecting an Exchange Server 2007 SCR Server Post-Activation](#z62319adabe884abdbd56cba15e1b81c8)

Protecting an Exchange Server 2007 SCR Target Server Configured as Single Node Cluster

All scripts that are used in the procedure can be found under the <DPM Installation folder>\Bin folder of the computer on which the action is being performed. For example, if the script has to be run on the SCR server, the script is in .\Program Files\Microsoft Data Protection Manager\DPM\Bin. On the DPM server, the script is in .\Program Files\Microsoft DPM\DPM\Bin. DPM scripts must be run in the DPM Management Shell.

Scripts on the SCR server must be run in the Exchange Management Shell.

Important

If you are using a Single Copy Cluster (SCC) server as your SCR source, you must set the registry key EnableSccForScr of type DWORD under HKLM\Software\Microsoft\Microsoft Data Protection Manager\Agent\2.0 to 1 before proceeding with the following procedure on SCR target server.

Procedure to enable protection for an SCR server

|  |
| --- |
| 1. Create a resource group with same name as the resource group on SCR target cluster. This is required by the DPM naming convention for clusters. Create an IP address resource under this resource group and bring it online.  2. Enable SCR protection on the DPM server by using the Enable-ExchangeSCRProtection script.  You only have to enable SCR protection one time for an SCR server.  Syntax: Enable-ExchangeSCRProtection.ps1 <DPM Server Name> <Resource Group>.<Cluster FQDN>   Where Cluster FQDN for the cluster must be provided in the format <Cluster Name>.<Domain>.  Example: Enable-ExchangeSCRProtection.ps1 DPMTest ExchangeSCRCluster.DRCLUSTER.contoso.com  Note  You can check if Exchange SCR protection has been enabled by running get-ExchangeSCRProtection.ps1.  The value for <Cluster FQDN> must be provided in the following format - <Cluster Name>.<Domain Name>.  3. Run the Add-SCRSG script from the SCR target server.  Syntax: add-SCRSG.ps1 <SCRSourceFQDN> <Storage Group Name> <Size of Storage Group in MB> <SCRTargetFQDN> <is cluster> Where target FQDN for the cluster must be provided in the format <Resource Group Name>.<Cluster Name>.<Domain>.  Example: add-SCRSG.ps1 ExchangeCluster.DRCluster.contoso.com testSG 1024 ExchangeSCRCluster.contoso.com $true  Note  In case of clusters, the source FQDN must be entered as <Resource Group Name>.<Domain>.  4. On the DPM server, start the Create New Protection Group wizard.  Note  On the Specify Short-Term Goals page of the Create New Protection Group wizard, you can only select Express full backups for SCR protection.  Important  After activating the SCR server as the primary Exchange server, you must run Remove-SCRSG.ps1 on the SCR server to enable DPM protection. After fallback, you must run Add-SCRSG.ps1 on the SCR server to enable DPM protection. |

Protecting an Exchange Server 2007 SCR Server in Standalone Mode

All scripts used in the procedure can be found under the <DPM Installation folder>\Bin folder of the computer on which the action is being performed. For instance, if the script has to be run on the SCR server, the script is in .\Program Files\Microsoft Data Protection Manager\DPM\Bin. On the DPM server, the script is in .\Program Files\Microsoft DPM\DPM\Bin.   
Scripts on the SCR server must be run in the Exchange Management Shell.

DPM scripts must be run in the DPM Management Shell.

Procedure to enable protection for an SCR server

1. Enable SCR protection on the DPM server using the Enable-ExchangeSCRProtection script. You only have to enable SCR protection one time for a SCR server.   
Syntax: Enable-ExchangeSCRProtection.ps1 <DPMServerName> <SCRTargetFQDN>  
Example: Enable-ExchangeSCRProtection.ps1 DPMTest ExchangeSCR.contoso.com

Note

You can check if Exchange SCR protection has been enabled by running get-ExchangeSCRProtection.ps1.

2. Create a storage group and database, with .log, .sys and .ebd files, with the same name as the source at some temporary location on the SCR server.

Caution

Ensure that the log file path does not point to the location where the log files for the SCR source exist. This can lead to the replication service failing.

3. Add the SCR server to the protection group using the Add-SCRSG script from the Exchange Management Shell.   
Syntax: add-SCRSG.ps1 <SCRSourceFQDN> <SGName> <Size of storage group in MB> <SCRTargetFQDN> <is cluster> <cluster name>  
Example: add-SCRSG.ps1 ExchangeServer.contoso.com testSG 1024 ExchangeCluster.contoso.com $false

Important

If the SCR server has been activated (if it is now the primary Exchange server), you do not need to run this script as the Exchange writer will provide this information to DPM.

4. Follow the wizard to create a new protection group on the DPM server.

Modifying Protection For an Exchange Server 2007 SCR

The procedure of modifying protection is similar to the procedure to modify protection for an Exchange server.

Note

On the Specify Short-Term Goals page of the Modify Group wizard, you can only select express full backups for SCR protection.

Recovering an Exchange Server 2007 SCR Server

The procedure to recover an Exchange Server 2007 SCR is similar to the procedure to recover an Exchange server.

Note

 On the Recovery tab in DPM Administrator Console, you cannot expand the SCR server to display individual items.

 You can only recover the SCR server to a network share.

Stopping Protection for an Exchange Server 2007 SCR Server

All scripts used in the procedure are under the <DPM Installation folder>\Bin folder of the computer on which the action is being performed. For example, if the script has to run on the SCR server, the script is in .\Program Files\Microsoft Data Protection Manager\DPM\Bin. On the DPM server, the script is in .\Program Files\Microsoft DPM\DPM\Bin.

Scripts on the SCR server run in the Exchange Management Shell.

Stopping protection for an SCR server

1. Stop protection for the computer through DPM Administrator Console.

2. Remove the SCR server from the protection group using Remove-SCRSG.ps1 on the SCR server in the Exchange Management Shell.   
Syntax: remove-SCRSG.ps1 [SCRSourceFQDN] [StorageGroupName]  
Example: remove-SCRSG.ps1 ExchangeSCRCluster.contoso.com testSG

Disabling Protection for an Exchange Server 2007 SCR Server

By disabling Exchange SCR protection on a server, all data sources using SCR protection on that DPM server are affected.   
You can disable protection for the SCR server using Disable-ExchangeSCRProtection.ps1 on the DPM server.

Note

All scripts used in the procedure can be found under the <DPM Installation folder>\Bin folder of the computer on which the action is being performed. For example, if the script has to be run on the SCR server, the script is in .\Program Files\Microsoft Data Protection Manager\DPM\Bin. On the DPM server, the script is in .\Program Files\Microsoft DPM\DPM\Bin.   
Scripts on the SCR server must be run in the Exchange Management Shell.

Syntax (standalone server): Disable-ExchangeSCRProtection.ps1 <DPMServerName> <ScrPSFQDN>  
Example: Disable-ExchangeSCRProtection.ps1 DPMTest ExchangeSCR.contoso.com  
Syntax (clustered server): Disable-ExchangeSCRProtection.ps1 <DPMServerName> <ResourceGroup>.<ClusterFQDN>  
Example: Disable-ExchangeSCRProtection.ps1 DPMTest ExchangeSCRCluster.DRCLUSTER.contoso.com

Protecting an Exchange Server 2007 SCR Server Post-Activation

Activation of an SCR target is done in case of a major disaster that results in no easier options to recover the Exchange server. When such a disaster happens, you have to remove protection for the SCR server to allow DPM to protect it as the primary Exchange server.   
Use Remove-SCRSG.ps1 on the SCR server to remove it from the protection group.

Important

After you activate the SCR server as the primary Exchange server, a new SCR server has to be put in place to continue SCR protection. You must specifically enable protection for the new SCR target.

Managing Protected Servers Running SQL Server

In This Section

[Performing SQL Server Management Tasks](#z9050c80b20de4c9aaa2b2cb1b563bff6)

[Managing Clustered SQL Servers](#z567d086eb75c4d71bf24efce5d1ab496)

[Managing Mirrored SQL Servers](#z1bd54241ea844daf850496d7c8a58d8b)

[Protecting SQL Server Data](#zd173806c042f44d1a4a21e9dbbd0ff53)

[Recovering SQL Server Data](#z0bc5ce4e8bdb44178854ff7875bd5e7c)

Performing SQL Server Management Tasks

This section provides instructions and guidelines for managing a protected SQL Server and making changes after the initial configuration of Data Protection Manager.

In This Section

[Upgrading SQL Server 2000 to SQL Server 2005](#zadde83fb972a4698848c404215162464)

[Moving SQL Servers Between Domains](#z293d81973c1a4aeba9043cf95634ad69)

[How to Rename a Computer Running SQL Server](#zfd6167d917ee433b81aede2ba22d5303)

[Changing the Recovery Model of a Database](#z1ea6c5332862486dbdf69fed3f20cba2)

[Replacing a Disk on a SQL Server](#ze2a33ebc14eb4d7a9a312c44df87698d)

[Adding Databases to a SQL Server](#z93a7773770e04f1b8da48d4b1e2c2bdd)

[Changing the Path of a SQL Server Database](#z2b20ff9c39154477a1c61457fdf644d9)

[Renaming a SQL Server Database](#zafd68ea74d074804a33d70cfc9a73b04)

[Running Parallel Backups](#z126968927742431ebc81660b92d6e202)

Upgrading SQL Server 2000 to SQL Server 2005

If you upgrade a protected server running SQL Server 2000 to SQL Server 2005, you must reprotect the databases after the upgrade by performing the following steps:

1. Stop protection of the databases, choosing the retain data option.

2. Start the SQL Writer Service on the upgraded server.

3. Add the databases on the upgraded server to a new protection group.

You will be able to use the retained replica to recover data from points in time before the upgrade. Data created by SQL Server 2000 must be restored to a computer running SQL Server 2000.

You can also use the retained replica to manually create the initial replica for each database in the new protection group.

Note

After you reconfigure protection, DPM Administrator Console displays the protected database as two separate nodes. The protection status in the Protection task area appears as Inactive replica for one of the database nodes, and the Recovery task area displays two database nodes with the same name.

Moving SQL Servers Between Domains

You cannot do the following for protected computers:

 Change the domain of a protected computer and continue protection without disruption.

 Change the domain of a protected computer and associate the existing replicas and recovery points with the computer when it is re-protected.

We recommend that you do not change the domain of a protected computer. If you must change the domain of a protected computer, you must complete two tasks:

 Remove the data sources on the computer from protection while the computer retains its original domain membership.

 Protect the data source on the computer after it becomes a member of another domain.

To change the domain membership of a protected computer

|  |
| --- |
| 1. Remove all members from protection groups.  If you retain the replicas and recovery points, the data will remain accessible for administrative recovery until you delete the replicas. However, it will not be accessible for end-user recovery.  2. Uninstall the protection agent by using DPM Administrator Console on the DPM server.  3. Change the domain membership of the computer.  4. Install a protection agent by using DPM Administrator Console on the DPM server.  5. Add the data sources to protection groups on the DPM server.  For information about performing tasks involving protection agents and protection groups, see DPM Help. |

How to Rename a Computer Running SQL Server

System Center 2012 – Data Protection Manager (DPM) uses the computer name as a unique identifier for replicas, recovery points, DPM database entries, reporting database entries, and so on.

You cannot do the following:

 Change the name of a protected computer and continue protection without disruption.

 Change the name of a protected computer and associate the existing replicas and recovery points with the new computer name.

We recommend that you do not change the name of a protected computer. If you must change the name of a protected computer, you must complete two tasks:

 Remove the data sources on the computer from protection (the old computer name).

 Protect the data source on the computer (the new computer name).

To rename a protected computer

|  |
| --- |
| 1. Remove all members from protection groups.  If you retain the replicas and recovery points, the data will remain accessible for administrative recovery until you delete the replicas. However, it will not be accessible for end-user recovery.  2. Uninstall the protection agent by using DPM Administrator Console on the DPM server.  3. Change the name of the computer.  4. Install a protection agent by using DPM Administrator Console on the DPM server.  5. Add the data sources to protection groups on the DPM server.  For information about tasks that involve protection agents and protection groups, see DPM Help. |

Changing the Recovery Model of a Database

SQL Server databases can have one of three types of recovery models: simple, full, or bulk-logged. By default, new databases are usually created in the full recovery model. The following table describes how each model uses log backups.

SQL Server Database Recovery Models

|  |  |
| --- | --- |
| Recovery model | Use of log backups |
| Simple | Does not use log backups. |
| Full | SQL Server maintains the transactions logs for the databases, allowing log backups to be taken. The logs must be truncated explicitly; otherwise, they continue to grow. |
| Bulk-logged | Similar to the full recovery model except that certain types of transactions are not logged in the transaction log. |

When a database is added to a protection group, System Center 2012 – Data Protection Manager (DPM) detects the recovery model that the database is configured to use. DPM does not allow log, or incremental, backups for databases configured in the simple recovery model. Log backups are only allowed for databases configured in the full and bulk-logged recovery models.

When the recovery model of a protected database is changed from simple to full or bulk-logged, DPM protection continues as configured. When the recovery model of a protected database is changed from full or bulk-logged to simple, express full backups will continue to succeed, but incremental backups will fail.

To change the recovery model of a protected database to the simple recovery model

|  |
| --- |
| 1. Stop protection of the database, selecting the retain replica option.  2. Change the recovery model on the SQL Server database.  3. Add the database to a protection group. |

You should also stop protection of a database before you configure log shipping for the database or change the database to Read Only. After you make the changes to the database, you can reconfigure protection for the database.

When protecting SQL Server databases that are configured to use the full or bulk-logged recovery models, DPM creates a folder on the SQL Server that is being protected. This folder is created in the same location as the first log file (\*.ldf) of each protected database.

This folder is used as a temporary store for logs during SQL Server log backup and SQL Server log restore by DPM. If DPM finds the folder missing, DPM will re-create the folder.

Replacing a Disk on a SQL Server

You might replace a disk on a SQL Server to upgrade capacity or to replace a failed disk. If you replace a disk that contains SQL Server data protected by System Center 2012 – Data Protection Manager (DPM), you should assign the same drive letter to the new disk. You can then recover the protected data from the DPM server to the new disk.

Adding Databases to a SQL Server

System Center 2012 – Data Protection Manager (DPM) allows you to protect SQL Server databases through SQL Server instance auto-protection. This enables DPM to automatically identify and protect SQL Server databases that are added to instances of SQL Server to be automatically protected.

Enabling SQL Server Instance Auto-Protection

SQL Server instance auto-protection is turned on by default for any instance of SQL Server that you protect. When you add an instance of SQL Server to a protection group, auto-protection is automatically enabled on the instance.

You can use the cmdlet Start-AutoProtection to force DPM to immediately check for new databases and add them to protection if you cannot wait for the nightly job.

Disabling SQL Server Instance Auto-Protection

To disable auto-protection for SQL Server instance, right-click the instance on the Create Protection Wizard or on the Modify Protection Wizard, and then select Turn off auto-protection. When you turn off auto-protection for an instance of SQL Server, DPM will not discover any new databases created on that instance. To protect any new databases, you must manually add them to the protection group.

Changing the Path of a SQL Server Database

When a path associated with a protected database changes, backup jobs will fail. To resolve this issue, remove the database from protection and then add the database back to the protection group. This change to the protection group will require a consistency check. After the consistency check completes successfully, normal protection jobs will resume.

Renaming a SQL Server Database

If you rename a database that is protected by System Center 2012 – Data Protection Manager (DPM), you must add the database under its new name to an existing or new protection group and then remove the database under its old name from its protection group. The database will be protected as a new data source.

Running Parallel Backups

System Center 2012 – Data Protection Manager (DPM) supports running parallel backups of data sources in the same protection group to optimize your network usage. However, there are restrictions to performing parallel backups for SQL Server databases from the same protected computer because of restrictions in SQL Server.

Supported Scenarios

The following is a list of scenarios in which you can perform parallel backups of a SQL data source.

 The databases are on Microsoft SQL Server 2008.

Note

Both the databases must be on different protection groups.

 Both the databases are on different versions of SQL Server. For example, one is on Microsoft SQL Server 2000 and the other on Microsoft SQL Server 2005.

Unsupported Scenarios

Neither Microsoft SQL Server 2000 nor Microsoft SQL Server 2005 support parallel backups. If two databases from the same version and instance of SQL Server are scheduled for backup at the same time, the backup will happen serially.

Managing Clustered SQL Servers

On planned failover of a cluster, System Center 2012 – Data Protection Manager (DPM) continues protection. On unplanned failover, DPM issues an alert that a consistency check is required.

For a non-shared disk cluster, planned failover may also require a consistency check.

You cannot backup and recover the master database for clustered SQL Servers.

In This Section

[Changing SQL Server Cluster Members](#z63becfd2ecd04c5aab794525ec05c006)

[Changing Resource Groups on Clustered SQL Servers](#z0af5db1badc64c48b606b3fb6bae27fa)

Changing SQL Server Cluster Members

When you make changes to a server cluster that is protected by System Center 2012 – Data Protection Manager (DPM), DPM takes the following actions:

 When a new server is added to a cluster, DPM issues an alert to install a protection agent on the new cluster node and protection fails.

 When a server is removed from a cluster, DPM detects that a node has left the cluster and the server now appears separate from the cluster with no data protected on it.

For example, assume you have a server cluster that contains four computers: Node1, Node2, Node3, and Node4. You need to replace computer Node4 with a new computer named Node5.

You use the administration console for your cluster service to add Node5 to the cluster and configure the resources that can be failed over to Node5.

DPM issues an alert that protection of the server cluster will fail until a protection agent is installed on Node5. You install the protection agent on Node5.

You fail over the resources from Node4 to other nodes in the cluster. When no resources remain on Node4, you remove it from the cluster. DPM detects the failovers and continues protection of the cluster.

DPM detects that Node4 has left the cluster – it appears as a stand-alone node now. If it no longer exists on the network, you can remove the record for this server in DPM Administrator Console.

Changing Resource Groups on Clustered SQL Servers

A cluster node can have any number of resource groups. Moving a protected data source to a resource group, between resource groups, or out of a resource group can cause protection job failures. To successfully make any of those changes to resource group membership, perform the following steps:

1. Stop existing protection of the data source. The data source could belong to a protection group as a single data source on a protected server or as a data source as a member of a resource group.

2. Begin protection of the data source according to its new status, either as a single data source on a protected server or as a data source as a member of a resource group. This will allocate a new replica for the data source.

Changing the name of a resource group will affect the protection of all data sources in the resource group. To change the name of a resource group, perform the following steps:

1. Stop protection of the resource group.

2. Change the name of the resource group.

3. Begin protection of the resource group under its new name.

Managing Mirrored SQL Servers

System Center 2012 – Data Protection Manager (DPM) protects SQL Server databases and clusters that use SQL Server mirroring technology. This support does not translate into any major changes in the procedure to protect or recover SQL Server databases in DPM. The following sections will call out any changes in procedure.

Prerequisites to protect mirrored databases

Before you protect a mirrored SQL Server database, make sure that you meet the following prerequisites:

 Install agents on both partners of the mirror.

 Do not mirror the database on the same computer.

Protect a mirrored SQL Server database

The procedure to protect a mirrored database is the same as to protect a SQL Server database.   
When you select a mirrored database to add to the protection group in the Create New Protection Group wizard, DPM automatically detects that the database is mirrored and displays the mirror details on the Select Group Members page.

Protect a mirrored SQL Server cluster

DPM also supports protection of mirrored SQL Server clusters. The procedure to protect SQL Server clusters that are mirrored is the same as to protect a mirrored SQL Server database.

Note

DPM agents must be installed on all the computers in the cluster.

DPM protects all the following configurations:

 Principal is clustered, mirror is not.

 Principal is not clustered, mirror is.

 Both principal and mirror are clustered.

Common scenarios

A protected SQL Server database gets mirrored

At the time of backup, DPM will detect that the database was mirrored and will raise an alert. You will need to remove protection (with retain data) for the database, and then reprotect it.

Note

DPM will maintain a single replica for the mirror.

A mirror is broken

When the mirror is broken for a mirrored SQL Server database that is currently protected by DPM, backups will fail with alerts. Remove protection (with retain data) for the SQL Server database and reprotect it.

Principal partner in a mirror fails over and fails back before the next backup

This scenario does not affect protection, because DPM is not informed about the fail over, unless a backup of the mirror is in progress.

Principal partner fails and the mirror server takes over

When DPM detects that the mirror is the principal partner, it stops the back-up job, and it performs a consistency check on the database that failed over after 30 minutes.

Note

If during these 30 minutes the database fails back to the original principal, DPM will detect this, and it will resume protection after performing a consistency check.

If you try to back up the mirrored database before the scheduled consistency check (after 30 minutes), an alert that indicates that a consistency check is required will be created on the DPM Monitor tab, and the back-up will not start until a consistency check is done. To start the backup immediately, do a consistency check and retry the backup.

One protected database is made the mirror of another protected database

If one SQL Server database that is protected by DPM is made the mirror of another protected database, protection will fail for both partners of the mirror. To continue protection, you must protect the principal partner.

Recover a mirrored SQL Server database

When you recover a mirrored SQL Server database, always use the Recover to alternate location option. Even if you want to recover the database to the original location, use the alternate location option and provide the path to either of the partners of the mirror.

Unsupported scenarios

DPM does not support the following scenarios for mirrored SQL Server databases:

 If the database is mirrored on the same server.

 If the SQL Server mirroring session uses an explicitly configured IP address.

 If the AlwaysOn feature in SQL Server 2012 is turned on.

Protecting SQL Server Data

This topic provides important information that you should consider when you plan to protect SQL Server data with System Center 2012 – Data Protection Manager (DPM).

Protect data in file shares

If you have a database with files on a remote file share, protection will fail with Error ID 104. DPM does not support protection for SQL Server data on a remote file share.

Protect SQL Server 2012

Consider the following scenarios that are specific to SQL Server 2012 protection.

Things to remember

 You must explicitly add the system account NTAuthority\System to the Sysadmin group on SQL Server.

 DPM cannot protect databases that are stored on remote SMB shares.

 Ensure that the availability group replicas are configured as read-only.

 When you protect databases that use the AlwaysOn feature, DPM has the following limitations:

 DPM does not honor the backup policy that is set in SQL Server.

 DPM will never back up from the primary server. If you do not have a secondary server, DPM will not show you the primary server. If you have three replicas, one primary server and two secondary servers, DPM will show only the secondary servers.

 DPM cannot back up from an asynchronous secondary server.

 Recovery to original location is not supported.

 When you perform an alternate location recovery for a partially contained database, you must ensure that the target SQL instance has the Contained Databases feature enabled.

Protect SQL Server with the AlwaysOn feature enabled

SQL Server 2012 introduces a new high availability feature, named AlwaysOn. You can add your databases to Availability Groups, which are basically containers for databases that are configured for failover. System Center 2012 SP1 DPM supports protection of databases that are part of Availability Groups. The salient features of the DPM support for the AlwaysOn feature are:

 DPM detects Availability Groups when running inquiry at protection group creation.

 DPM detects a failover and continues protection of the database.

 DPM supports multi-site cluster configurations for an instance of SQL Server.

Protect an Availability Group

The New Protection Group wizard allows you to create protection groups that contain Availability Groups. DPM shows the Availability Groups under Cluster Group.

To protect the whole group, select the group name. This way, any databases that you added to the group are automatically protected.

To protect the selected databases in a group, expand the group name and select the individual databases that you want to protect.

Recovering SQL Server Data

When you recover SQL Server data, you can choose from the following options:

 Recover the database to its original location

 Recover the database with a new name to its original location or to a different instance of SQL Server

 Recover the database to a different instance of SQL Server

 Copy the database to a network folder

 Copy the database to tape

When you recover a SQL Server 2000 database to a different instance of SQL Server, the recovery path on the new server must be the same as the path of the database when it was protected on the source server. For example, DB1 on D:\sample on server1 can be recovered only to D:\sample on server2. If you want to recover to a completely new path, then you will only be able to recover express full backups (typically one copy per day).

When you recover a SQL Server 2005 database to a different instance of SQL Server, you can recover the database to any chosen path on the new server. You can back up once every 15 minutes and recover to any point in time on the target SQL Server.

In both SQL Server 2000 and SQL Server 2005, you can rename the database and recover to the original SQL instance.

You cannot recover a database from an instance of SQL Server on a computer running Windows Server 2008 to an instance of SQL Server on a computer running Windows Server 2003.

You cannot recover a system database to a different instance of SQL Server.

In This Section

[How to Recover a SQL Database to Its Original Location](#z896c5ad0e12b4f9ea1f684c196297e18)

[How to Recover and Rename a SQL Database](#z3fd520e8bb1143a0bc3a9660e2fe73d5)

[How to Recover a Database to a Different Instance of SQL Server](#zd355ecaad20d4feaa9cf046b62264c8f)

[How to Copy a SQL Database to a Network Folder](#z90f815a5b55e410eb75339b161b079f9)

[How to Copy a SQL Database to Tape](#zaec087f5d5b349c08f5146385175e467)

[How to Recover a SQL Database and Allow Additional Log Backups](#ze69d02b7ae9340d38d2d4e2717139107)

How to Recover a SQL Database to Its Original Location

To recover a database to its original location

|  |
| --- |
| 1. In DPM Administrator Console, click Recovery on the navigation bar.  2. Using the browse functionality, select the database to recover.  3. On the calendar, click any date in bold to obtain the recovery points available for that date. The Recovery time menu lists the time for each available recovery point.  4. On the Recovery time menu, select the recovery point you want to use.  5. In the Actions pane, click Recover.  The Recovery Wizard starts.  6. On the Review recovery selection page, click Next.  7. Select Recover to original SQL Server location, and then click Next.  8. If you selected a recovery point other than Latest, on the Specify Database State page, select Leave database operational.  9. Specify recovery options for network bandwidth usage throttling, SAN-based recovery, and e-mail notifications, and then click Next.  10. On the Summary page, review the recovery settings, and then click Recover. |

See Also

[How to Recover and Rename a SQL Database](#z3fd520e8bb1143a0bc3a9660e2fe73d5)

[How to Recover a Database to a Different Instance of SQL Server](#zd355ecaad20d4feaa9cf046b62264c8f)

[How to Copy a SQL Database to a Network Folder](#z90f815a5b55e410eb75339b161b079f9)

[How to Copy a SQL Database to Tape](#zaec087f5d5b349c08f5146385175e467)

[How to Recover a SQL Database and Allow Additional Log Backups](#ze69d02b7ae9340d38d2d4e2717139107)

How to Recover and Rename a SQL Database

To recover and rename a database, use the Recover to any SQL instance option. This option is unavailable if you select Latest as the recovery point from which to recover the database.

To recover and rename a database

|  |
| --- |
| 1. In DPM Administrator Console, click Recovery on the navigation bar.  2. Using either the browse or search functionality, select the database to recover.  3. On the calendar, click any date in bold to obtain the recovery points available for that date. The Recovery time menu lists the time for each available recovery point.  4. On the Recovery time menu, select the recovery point you want to use. Do not select Latest for the recovery point.  5. In the Actions pane, click Recover.  The Recovery Wizard launches.  6. On the Review recovery selection page, click Next.  7. Select Recover to any SQL instance, and then click Next.  8. On the Specify recovery destination page, enter the path to recover the database to, and specify a new name for the recovered database.  9. Specify recovery options for network bandwidth usage throttling, SAN-based recovery, and e-mail notifications, and then click Next.  10. On the Summary page, review the recovery settings, and then click Recover. |

See Also

[How to Recover a SQL Database to Its Original Location](#z896c5ad0e12b4f9ea1f684c196297e18)

[How to Recover a Database to a Different Instance of SQL Server](#zd355ecaad20d4feaa9cf046b62264c8f)

[How to Copy a SQL Database to a Network Folder](#z90f815a5b55e410eb75339b161b079f9)

[How to Copy a SQL Database to Tape](#zaec087f5d5b349c08f5146385175e467)

[How to Recover a SQL Database and Allow Additional Log Backups](#ze69d02b7ae9340d38d2d4e2717139107)

How to Recover a Database to a Different Instance of SQL Server

To recover a database to a different instance of SQL Server, you use the Recover to any SQL instance option. This option is unavailable if you select Latest as the recovery point from which to recover the database.

Note

When recovering a databases to a different instance of SQL Server

 You cannot recover a database from an instance of SQL Server on a computer running Windows Server 2008 to an instance of SQL Server on a computer running Windows Server 2003.

 You cannot recover a SQL Server 2008 database to a SQL Server 2005 instance.

To recover a database to a different instance of SQL Server

|  |
| --- |
| 1. In DPM Administrator Console, click Recovery on the navigation bar.  2. Using either the browse or search functionality, select the database to recover.  3. On the calendar, click any date in bold to obtain the recovery points available for that date. The Recovery time menu lists the time for each available recovery point.  4. On the Recovery time menu, select the recovery point you want to use. Do not select Latest for the recovery point.  5. In the Actions pane, click Recover.  The Recovery Wizard starts.  6. On the Review recovery selection page, click Next.  7. Select Recover to any SQL instance, and then click Next.  8. On the Specify recovery destination page, the actions you can take depend on the version of SQL Server database:   If you are recovering a database created by SQL Server 2000, specify the alternate instance of SQL Server to which the database should be recovered. The database must use the same complete path that it used in its original location.   If you are recovering a database created by SQL Server 2005, specify the alternate instance of SQL Server to which the database should be recovered. You can also specify a path for the database that differs from the path that it used in its original location.  9. Specify recovery options for network bandwidth usage throttling, SAN-based recovery, and e-mail notifications, and then click Next.  10. On the Summary page, review the recovery settings, and then click Recover. |

See Also

[How to Recover a SQL Database to Its Original Location](#z896c5ad0e12b4f9ea1f684c196297e18)

[How to Recover and Rename a SQL Database](#z3fd520e8bb1143a0bc3a9660e2fe73d5)

[How to Copy a SQL Database to a Network Folder](#z90f815a5b55e410eb75339b161b079f9)

[How to Copy a SQL Database to Tape](#zaec087f5d5b349c08f5146385175e467)

[How to Recover a SQL Database and Allow Additional Log Backups](#ze69d02b7ae9340d38d2d4e2717139107)

How to Copy a SQL Database to a Network Folder

You can only copy a SQL Server database from a recovery point that was created from an express full backup.

To copy a database to a network folder

|  |
| --- |
| 1. In DPM Administrator Console, click Recovery on the navigation bar.  2. Using the browse functionality, select the database to recover.  3. On the calendar, click any date in bold to obtain the recovery points available for that date. The Recovery time menu lists the time for each available recovery point.  4. On the Recovery time menu, select the recovery point you want to use.  5. In the Actions pane, click Recover.  The Recovery Wizard starts.  6. On the Review recovery selection page, click Next.  7. Select Copy to a network folder, and then click Next.  If the recovery point that you selected was not created from an express full backup, you will be presented with new recovery point choices.  8. Specify the destination path to which the database should be copied.  9. On the Specify recovery options page, you can select either or both of the following options:   Restore security  Specify whether to use the security settings of the data being recovered or the security settings of the target destination.   Send an e-mail when this recovery completes.  Select this option to specify an e-mail address or addresses to notify upon recovery completion. If you select this option, you must enter the e-mail address to notify. Multiple e-mail addresses must be separated by a comma.  10. On the Summary page, review the recovery settings, and then click Recover. |

See Also

[How to Recover a SQL Database to Its Original Location](#z896c5ad0e12b4f9ea1f684c196297e18)

[How to Recover and Rename a SQL Database](#z3fd520e8bb1143a0bc3a9660e2fe73d5)

[How to Recover a Database to a Different Instance of SQL Server](#zd355ecaad20d4feaa9cf046b62264c8f)

[How to Copy a SQL Database to Tape](#zaec087f5d5b349c08f5146385175e467)

[How to Recover a SQL Database and Allow Additional Log Backups](#ze69d02b7ae9340d38d2d4e2717139107)

How to Copy a SQL Database to Tape

You can copy a SQL Server database to tape only from a recovery point that was created from an express full backup.

To copy a database to tape

|  |
| --- |
| 1. In DPM Administrator Console, click Recovery on the navigation bar.  2. Using either the browse or search functionality, select the database to recover.  3. On the calendar, click any date in bold to obtain the recovery points available for that date. The Recovery time menu lists the time for each available recovery point.  4. On the Recovery time menu, select the recovery point you want to use.  You must select the most recent recovery point to recover the storage group to its original location.  5. In the Actions pane, click Recover.  The Recovery Wizard starts.  6. On the Review recovery selection page, click Next.  7. Select Copy to tape, and then click Next.  If the recovery point that you selected was not created from an express full backup, you will be presented with new recovery point choices.  8. On the Specify Library page, in Primary library, select a library to use for recovery. (Copy library is available only when the job cannot be completed using only the tape library selected in Primary library.)   When the data is being copied from disk, the library you select in Primary library will copy the data to tape.   When the data is being copied from tape and the tape library has multiple tape drives, the library you select in Primary library will read from the source tape and copy the data to another tape.   When the data is being copied from tape and the tape library has only a single tape drive, the library you select in Primary library will read from the source tape and the library you select in Copy library will copy the data to tape.  9. Enter a label for the tape on which the storage group will be copied.  10. Specify if the data that is copied should be compressed or encrypted.  11. On the Set notification page, you can select Send an e-mail when this recovery completes.  12. On the Summary page, review the recovery settings, and then click Recover. |

Additional Resources

[How to Copy a Tape](#z49da65a3abed4f798c51db8c3d5bd4c6)

See Also

[How to Recover a SQL Database to Its Original Location](#z896c5ad0e12b4f9ea1f684c196297e18)

[How to Recover and Rename a SQL Database](#z3fd520e8bb1143a0bc3a9660e2fe73d5)

[How to Recover a Database to a Different Instance of SQL Server](#zd355ecaad20d4feaa9cf046b62264c8f)

[How to Copy a SQL Database to a Network Folder](#z90f815a5b55e410eb75339b161b079f9)

[How to Recover a SQL Database and Allow Additional Log Backups](#ze69d02b7ae9340d38d2d4e2717139107)

How to Recover a SQL Database and Allow Additional Log Backups

The System Center 2012 – Data Protection Manager (DPM) recovery process uses SQL Server functionality to recover a database such that all uncommitted transactions are rolled back. The recovery process opens the transaction log to identify uncommitted transactions. Uncommitted transactions are undone by being rolled back, unless they hold locks that prevent other transactions from viewing transactionally inconsistent data. This step is called the undo, or roll back, phase.

In some circumstances, the SQL Server administrator might require the database to be restored in a mode that allows log backups to be selectively played back. Using DPM, you can recover a database and leave it in a restoring state in which additional log backups can be applied to the database.

To recover a database without transaction roll back

|  |
| --- |
| 1. In DPM Administrator Console, click Recovery on the navigation bar.  2. Using the browse functionality, select the database to recover.  3. On the calendar, click any date in bold to obtain the recovery points available for that date. The Recovery time menu lists the time for each available recovery point.  4. On the Recovery time menu, select the recovery point you want to use. You can select any recovery point except Latest.  5. In the Actions pane, click Recover.  The Recovery Wizard starts.  6. On the Review recovery selection page, click Next.  7. Select Recover to original SQL Server location or Recover to any SQL instance, and then click Next.  8. If you select Recover to any SQL instance, on the Specify recovery destination page, specify the instance of SQL Server to which the database should be recovered.  9. On the Specify Database State page, select Leave database non-operational but able to restore additional transaction logs.  10. Select Copy SQL transaction logs between the selected recovery point and latest available recovery point, specify a copy destination for the transaction logs, and then click Next.  DPM must have Write permission for the copy destination for the transaction logs.  11. Specify recovery options for network bandwidth usage throttling, SAN-based recovery, and e-mail notifications, and then click Next.  12. On the Summary page, review the recovery settings, and then click Recover.  13. Use the Restore Transact-SQL command with the HeaderOnly argument to retrieve the header information for the transaction logs. The header contains information that allows the log backup sequences to be correctly ordered.  14. Use the Restore command with the Log argument to apply the desired logs to the database in the right order.  For more information on the Restore command, see [RESTORE Arguments (Transact-SQL)](http://go.microsoft.com/fwlink/?LinkId=104665). |

See Also

[How to Recover a SQL Database to Its Original Location](#z896c5ad0e12b4f9ea1f684c196297e18)

[How to Recover and Rename a SQL Database](#z3fd520e8bb1143a0bc3a9660e2fe73d5)

[How to Recover a Database to a Different Instance of SQL Server](#zd355ecaad20d4feaa9cf046b62264c8f)

[How to Copy a SQL Database to a Network Folder](#z90f815a5b55e410eb75339b161b079f9)

[How to Copy a SQL Database to Tape](#zaec087f5d5b349c08f5146385175e467)

Managing Protected Servers Running SharePoint

This section provides information about how System Center 2012 – Data Protection Manager (DPM) protects servers running Microsoft SharePoint. All information in this section pertains to Microsoft SharePoint 2010 products, Microsoft Office SharePoint Server 2007, and Windows SharePoint Services 3.0 and Windows SharePoint Services 3.0 SP Search unless otherwise specified.

In This Section

[Configuring SharePoint Protection](#z92263bcb8d174bfe9e41b7f52da896ae)

[Protecting a SharePoint Farm](#zbe1292690a2a4acc926d1b59ff6d1792)

[Protecting SharePoint Front-End Web Server](#z38d211cc50c34bc6b29287e72a0a9730)

[Protecting SharePoint Search](#zb7dcfb1648d045f5aa93306d58710c3e)

[Recovering SharePoint Data](#za44089083cf8477fa6ad26bdf40ab7aa)

[Performing SharePoint Protection Management Tasks](#zb067cfa132d045a9a71fb587e97a956c)

[Performing General Maintenance on Servers Running SharePoint](#zde7ebba4c3394a6190ab7e9435515ede)

[Troubleshooting SharePoint Protection and Recovery](#z8814404581bc4330a84cedb12ed98d43)

Configuring SharePoint Protection

System Center 2012 – Data Protection Manager (DPM) allows you to natively protect the following components of a SharePoint farm:

 SharePoint farm content

 Front-end Web server content

 SharePoint Search

This section deals with configuration settings and prerequisite software that is required on the DPM server and the protected computers to ensure that the SharePoint farm components are protected correctly.

In This Section

[Configuring the DPM Server for SharePoint Protection](#z8ae4a72e7d6d4acb931811d3ee6792a2)

[Configuring SharePoint Farm Servers](#zef917bef2e6441eeb6957e2c6a8cefc8)

Configuring the DPM Server for SharePoint Protection

Before protecting a SharePoint farm, you must ensure that the following prerequisites are installed on the System Center 2012 – Data Protection Manager (DPM) server.

DPM Server Prerequisites

 System Center 2012 – Data Protection Manager (DPM)

 For every 10 million items in the farm, there must be at least 2 GB of space on the volume where the DPM folder is located. This space is required for catalog generation. To enable you to use DPM to perform a specific recovery of items (site collections, sites, lists, document libraries, folders, individual documents, and list items), catalog generation creates a list of the URLs contained within each content database. You can view the list of URLs in the recoverable item pane in the Recovery task area of DPM Administrator Console.

Configuring SharePoint Farm Servers

Before protecting a SharePoint farm with System Center 2012 – Data Protection Manager (DPM), you must perform series of configuration tasks on the SharePoint farm servers.

Install DPM Protection Agents

To protect data on SharePoint servers, ensure that the DPM protection agents are installed on all the servers of the farm. For more information about how to install DPM agent, see [Installing Protection Agents](http://go.microsoft.com/fwlink/p/?LinkId=227121).

In This Section

[Configuring the Front-End Web Server](#z771571cf4f0f4dfe8b07a49f65973f6c)

[Configuring the SQL Backend Servers](#z1aa7f9190b56499f9ab28d131cf18dd4)

Configuring the Front-End Web Server

Before protecting a SharePoint farm, ensure that the following prerequisites are installed on the front-end Web server.

Prerequisites for Front-end Web Server

If the front-end Web server is running Windows Server 2003 and you have installed Knowledge Base article 940349, ensure that the following prerequisites are installed:

 Windows SharePoint Services 3.0 with Service Pack 2, Windows SharePoint Services 3.0 with Service Pack 1, Microsoft Office SharePoint Server 2007 with Service Pack 2, Microsoft Office SharePoint Server 2007 with Service Pack 1, Microsoft SharePoint Foundation 2010, or Microsoft SharePoint Server 2010.

 For every 10 million items in the farm, at least 2 GB of space on the volume that is installed on the DPM server. This is required for catalog generation. To perform item-level recovery by using DPM, (site collections, sites, lists, document libraries, folders, individual documents and list items), catalog generation provides you with a list of URLs that are contained in each content database. In DPM Administrator console, this list of URLs is displayed in the Recoverable Item pane.

 If you are running Windows SharePoint Services 3.0 SP1 or MOSS 2007 SP1, download and install [Knowledge Base article 941422](http://go.microsoft.com/fwlink/?LinkId=100392).

Note

You must install Knowledge Base article 941422 on all protected servers on which Windows SharePoint Services 3.0, Microsoft Office SharePoint Server 2007 with SP1, and Microsoft Office SharePoint Server 2007 are installed.

 Run ConfigureSharePoint.exe on the front-end Web server. For more information about using ConfigureSharePoint, see [Using ConfigureSharePoint](#zc6e8543601854f4ab349260f16af2368).

 In the SharePoint farm, if you have SQL Server databases that are configured with SQL Server aliases, install the SQL Server client components on the front-end Web server that DPM will protect.

Using ConfigureSharePoint

Before you begin to protect a SharePoint farm, you must configure protection for SharePoint by using the ConfigureSharePoint.exe tool.

In DPM, ConfigureSharePoint.exe is a tool that is required to be run on the front-end Web server from where you plan to protect SharePoint farm data. The ConfigureSharePoint.exe file can be found in the <DPM Installation Path>\bin folder on the front-end Web server. This tool must be run in the following scenarios:

 Before you begin to protect a SharePoint farm

 Change in SharePoint farm administrator password

 Change in SharePoint farm administrator account

Permissions

To run the ConfigureSharePoint.exe tool, ensure that you meet the following prerequisites:

You must be a member of the Administrators group on the local computer to run this tool.

You must run this tool from an elevated command prompt.

The ConfigureSharePoint.exe tool provides the following permissions to the farm administrator on the front-end Web server:

 Read and Execute to all DPM directories: DPM has to load the DLLs from the DPM Bin directory when WSSCmdletWrapper.exe runs.

 Read, Execute, and Write (all) access on the Temp directory in the DPM directory: DPM has to create a directory inside the DPM Temp directory where item-level catalog dumps are created. DPM also creates a log file, WSSCmdletWrapperCurr.errlog, inside the DPM Temp directory.

 Read permissions to the DPM hive in the registry.

Syntax

ConfigureSharePoint [-EnableSharePointProtection] [-EnableSPSearchProtection] [-ResolveAllSQLAliases] [-SetTempPath <path>]

Note

To run this command, you must be a local administrator on the front-end Web server. In Windows Server 2008 and later versions, ensure that you run this command from an elevated command prompt.

Parameters

|  |  |
| --- | --- |
| Parameter | Description |
| EnableSharePointProtection | **** To enable SharePoint farm protection using a DPM server, you must ensure that you run this option on the front-end Web server from where you plan to protect SharePoint farm data.  Do not run this option on more than one front-end Web server.  To run this option on multiple servers, run the command “Stsadm –o unregisterwsswriter” on the front-end Web servers from where you do not plan to protect SharePoint farm data.  This option performs the following:  **** Enables the SharePoint VSS writer required for SharePoint farm protection.  **** Registers the identity of the DCOM application WssCmdletsWrapper to run as a user whose credentials are entered with this option. If you are prompted to enter your user credentials, then enter the credentials of a farm administrator. |
| EnableSPSearchProtection | **** You must run this option from any one of the front-end Web servers from where you plan to protect the Windows SharePoint Services 3.0/MOSS 2007 Search service. This server can be an indexing service or any other front-end Web server.  Do not run this option on multiple servers.  If you want to run this option on multiple servers, then delete the registry key SharePointSearchEnumerationEnabled under HKLM\Software\Microsoft\ Microsoft Data Protection Manager\Agent\2.0\ on the front-end Web server that is not used for protecting SharePoint Search services.  **** Enables the protection of SP Search and MOSS 2007 SSP by using the registry key SharePointSearchEnumerationEnabled under HKLM\Software\Microsoft\ Microsoft Data Protection Manager\Agent\2.0\ on the front-end Web Server.  **** Registers the identity of the DCOM application WssCmdletsWrapper to run as a user whose credentials are entered with this option. If you are prompted to enter your user credentials, then enter the credentials of a farm administrator. |
| ResolveAllSQLAliases | This option displays all the aliases reported by the SharePoint VSS writer and resolves them to the corresponding SQL Server. It also displays their resolved instance names. If the servers are mirrored, it also displays the mirrored server. It reports all the SQL Server aliases that are not being resolved to a SQL Server.  Note  This option can be run only after you run the ConfigureSharePoint [-EnableSharePointProtection] or ConfigureSharePoint [-EnableSPSearchProtection] command on the front-end Web server. |
| SetTempPath | Sets the environment variables TEMP and TMP to the specified path. Item-level recovery fails if a large site collection, site, list, or item is being recovered and there is insufficient space in the farm administrator Temporary folder. This option allows you to change the folder path of the temporary files to a volume that has sufficient space to store the site collection or site being recovered. |

Configuring the SQL Backend Servers

The following prerequisites are required on the SQL Server backend servers:

SQL Server Prerequisites

If you are running Windows Server 2003 and have installed Knowledge Base article 940349, then you must install at least Microsoft SQL Server 2005 with Service Pack (SP1) or Microsoft SQL Server 2000 with SP4.

Note

System Center 2012 – Data Protection Manager (DPM) supports Standard, Enterprise, Workgroup, and Express Editions of SQL Server.

You must start the SQL Server VSS Writer Service on computers running SQL Server before you can start protecting SQL Server data. The SQL Server VSS Writer Service is turned on by default on computers running SQL Server. To start the SQL Server VSS Writer service, in the Services console, right-click SQL Server VSS writer, and then click Start.

Protecting a SharePoint Farm

To protect a SharePoint farm, you must perform the following steps:

1. Install DPM protection agents on all SharePoint servers that you plan to protect. For more information about how to install DPM agents, see [Installing Protection Agents](http://go.microsoft.com/fwlink/p/?LinkId=227121).

2. Enable SharePoint protection by configuring a front-end web server. For more information about how to configure front-end web servers, see [Configuring the Front-End Web Server](#z771571cf4f0f4dfe8b07a49f65973f6c).

3. If you want to enable protection for Windows SharePoint Services 3.0/Microsoft Office Sharepoint Server 2007 Search, you must configure a front-end web server to enable Microsoft Office SharePoint Server 2007 for Search protection.

4. On the DPM server, run the Create New Protection Group Wizard to protect the SharePoint data that exists under a front-end web server that is configured for protection. For more information about how to create a protection group, see DPM Help.

Warning

DPM does not support protecting remote FILESTREAM. The FILESTREAM should be part of the database.

In this section

[Protecting a SharePoint Farm by Using Mirrored Databases](#z2a96d6c513944fcf8bb044ed6ad34d88)

[Protecting a SharePoint Farm by Using Databases With SQL Server Aliases](#z845ef77a05e341b389b22909f575e80d)

[Long-Term Protection for a SharePoint Farm on Tape](#z7e503aefafb34e198187cad47df3f2a9)

Protecting a SharePoint Farm by Using Mirrored Databases

System Center 2012 – Data Protection Manager (DPM) extends support for Microsoft SharePoint to include support for SharePoint content databases that uses SQL Server database mirroring technology. This additional support does not translate into any major changes in the procedure to protect or recover SharePoint data in DPM.

Prerequisites

Install the DPM protection agent on both the computers that are running the instance of SQL Server and hosts the principal and mirror database.

Note

DPM does not support mirroring the database on the same instance of SQL Server.

Common Scenarios

A protected SharePoint database gets mirrored

At the time of the backup, DPM detects that the database has been mirrored and raises an alert that farm configuration has been changed. DPM treats the mirrored database as a new database in the farm and automatically protects it. Although the alert is not deactivated, all the content in the SharePoint farm will continuously be protected. To inactivate this alert, you must stop protection for the farm (with retain data) and re-protect it.

Note

Even if failovers between principal and mirrored copies of the database occur, DPM maintains a single replica for the mirror.

Principal partner in a mirror fails over and fails back before next backup

This scenario does not affect protection in any way unless a backup is in progress.

Principal partner fails and the mirror server takes over

DPM detects that the mirror is now the principal partner, stops the backup job, and performs a consistency check after 30 minutes on the database that failed over. Alternatively, you can start a manual consistency check on the farm after the alert is raised.

Note

If, during these 30 minutes, the database fails back to the original principal, DPM detects this and resumes protection after performing a consistency check.

A mirror is broken

When the mirror is broken for a mirrored SQL Server database that is currently protected by DPM, backups fail with alerts. This is similar to the behavior when the protected SharePoint database gets mirrored.

Protecting a SharePoint Farm by Using Databases With SQL Server Aliases

System Center 2012 – Data Protection Manager (DPM) supports protection of a SharePoint farm that uses SQL Server databases configured with SQL Server aliases. This additional support does not require any major changes in the procedure you use to protect or recover SharePoint data with DPM.

Important

You can use only TCP/IP aliases.

Prerequisites

 You must configure SQL Server aliases and define all SQL Server aliases in the farm on the front-end Web Server. We recommend that you use one SQL Server alias per database.

 The SQL Server client connectivity components must be installed on the front-end Web Server.

See Also

[How to: Create a Server Alias for Use by a Client (SQL Server Configuration Manager)](http://go.microsoft.com/fwlink/?LinkId=132909)

Long-Term Protection for a SharePoint Farm on Tape

When protecting a SharePoint farm, DPM takes the disk backup for all the databases that are online at that time. When DPM retries backup for failed databases, two different recovery points are created for the farm.

If long-term backup is configured for a SharePoint farm, DPM needs to find databases across multiple recovery points and ensure that the complete set of databases in the farm are backed up on tape. To do this, DPM does the following:

Checks the list of databases present in the latest topology of the SharePoint farm. The latest topology is stored in DPM.

Checks the latest recovery point on the disk and copies the databases on the disk to the tape.

Checks the previous recovery point for all the databases that were missing in the latest recovery point.

Similarly, DPM traverses older recovery points one-by-one unless the recovery points of all the databases are found.

If there is a database for which a recovery point was not created since the last successful scheduled tape backup, then that database’s recovery point on the tape fails.

Note

Long-term protection for a SharePoint farm on tape is available only on the primary DPM server.

Protecting SharePoint Front-End Web Server

System Center 2012 – Data Protection Manager (DPM) supports the protection of front-end Web server computers of a SharePoint farm that are deployed on either physical computers or on virtualized environments such as Hyper-V.

Front-End Web Server Running on Hyper-V Virtual Machine

With DPM, you can perform backup and recovery of virtual machines that are running on Hyper-V. For more information about how to protect Hyper-V virtual machines, see [Protecting Hyper-V machines](#z325b57aff17c41689c32fbc40364f502) and [Recovering Hyper-V data](#z78d1bd0fcfbe49009bddf7fbecd8d798). If the front-end Web server of a SharePoint farm is on a computer that is running on any other virtualization technology, you can protect it just as you would a physical computer.

Front-End Web Server Running on Physical Computer

With DPM, you can perform backup and recovery of physical computers by using Bare Metal Recovery (BMR). For more information, see [Setting Up BMR Protection](#z0aa6cb6e34a04c18b70a406770833940) and [Recovering BMR](#ze0423917dc774b339a295d73175a939c).

Protecting SharePoint Search

The procedure to protect a SharePoint Search requires a few tasks to be performed before you start the Create New Protection Group Wizard. For details on protecting Windows SharePoint Services 3.0 SP Search and MOSS 2007 Shared Services Provider (SSP), see the other topics in this section.

In This Section

[Protecting Windows SharePoint Services 3.0 SP Search Service Data](#z4d3bf9389d8f460da680ac6e69c14b42)

[Protecting Microsoft Office SharePoint Server 2007 SSP Search](#z5d3d0d3073fe439496281ed381f6489b)

Protecting Windows SharePoint Services 3.0 SP Search Service Data

System Center 2012 – Data Protection Manager (DPM) enables you to back up and restore indexes that are created by Windows SharePoint Services 3.0 SP Search Service Data.

Protecting Windows SharePoint Services 3.0 SP Search Service Data

When you create a protection group for a SharePoint farm, DPM detects and lists the Windows SharePoint Services 3.0 SP Search instance. The following procedure lists the steps to protect Windows SharePoint Services SP Search Service data:



|  |
| --- |
| 1. Enable SPSearch protection on the protected computer by using ConfigureSharePoint.exe. For more information about ConfigureSharePoint.exe, see [Using ConfigureSharePoint](#zc6e8543601854f4ab349260f16af2368).  2. Use the Create New Protection Group Wizard to protect the SPSearch instance, which is listed under the farm in which it was created. |

For DPM support for Windows SharePoint Services index protection, consider the following:

 During the backup process, DPM pauses the index crawl and all background processes. After the backup process is complete, DPM automatically resumes these processes.

 If the backup schedule for the Search database overlaps the schedule for other databases on the same server that belong to another protection group, it results in a longer pause of the index crawl. We recommend that you schedule backups to minimize the pause of the index crawl.

 DPM performs express full backups for the Search database, but for index files it performs only consistency checks.

Protecting Microsoft Office SharePoint Server 2007 SSP Search

With System Center 2012 – Data Protection Manager (DPM), you can backup and restore SharePoint Search created by Microsoft Office SharePoint Server 2007.

Protect Microsoft Office SharePoint Server 2007 for Search and Microsoft Office SharePoint Server 2007 SSP

DPM recognizes and lists the Microsoft Office SharePoint Shared Service Provider (SSP) instance when you create a protection group for the SharePoint farm. The following procedure lists the steps to take to protect a computer that runs Microsoft Office SharePoint Server 2007 SSP.

To Protect a Computer that runs Microsoft Office SharePoint Server 2007 SSP

|  |
| --- |
| 1. To enable SPSearch protection on the protected computer, use ConfigureSharePoint.exe. For more information about ConfigureSharePoint.exe, see [Using ConfigureSharePoint](#zc6e8543601854f4ab349260f16af2368).  2. To protect the Microsoft Office SharePoint Server SSP instance, which is listed under the SharePoint farm in which it was created, use the Create New Protection Group wizard. |

Note

During the backup process, DPM pauses the index crawling and all background processes. After the backup process is complete, DPM automatically resumes these processes. This procedure does not affect the search function.

Recovering SharePoint Data

The following points apply to the recovery of SharePoint data:

 The Central Administration content database is the first content database created with the Central Administration when you set up your farm.

Caution

Do not directly recover the Central Administration content database or the configuration database because this could cause data corruption in the SharePoint farm.

 The recovery point time for SharePoint data displayed on the Browse tab may differ from the time displayed on the Search tab. The Browse tab displays the backup time for the farm, while the Search tab lists the correct recovery point time for sites, documents, and folders.

The following table shows you the various possible recovery scenarios for SharePoint.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Using recovery farm |  | Without recovery farm |  |
|  | Microsoft Office SharePoint Server 2007 | Microsoft SharePoint Server 2010 | Microsoft Office SharePoint Server 2007 | Microsoft SharePoint Server 2010 |
| Optimized recovery | No | Yes | Yes | Yes |
| Unoptimized recovery | No | Yes | Yes | Yes |

In This Section

[Recovering SharePoint Front-End Web Server](#za684e2ad5c00488b9a6d2a8f1c03729f)

[Recovering SharePoint Farm Content](#z205292c59b2446128b4be9c1956a7f92)

[Recovering SharePoint Web Application](#z1138f4361328475dbb50cda8b5ff0213)

[Recovering SharePoint Content Database](#z1012db16680f46fa87aeee4353fcf56f)

[Recovering SharePoint Items](#z2b411899407946ee80a7193c5ce32897)

[Recovering SharePoint Search](#z57b76ad8fc124adfad53b8c3a8549f6c)

Recovering SharePoint Front-End Web Server

Front-end Web servers for a SharePoint farm can be deployed either on physical computers or on virtual machines such as those found in a Hyper-V virtual environment.

Recovering a Front-End Web Server Deployed on a Physical Computer

To recover a front-end Web server that was backed up by using the Bare-Metal Recovery (BMR) option, see [Recovering BMR](#ze0423917dc774b339a295d73175a939c).

Recovering a Front-End Web Server Deployed on a Hyper-V Virtual Machine

The steps to recover a front-end Web server deployed on a Hyper-V virtual machine are similar to how you recover a virtual machine. For more information, see [How to Recover a Virtual Machine](#z00530e8c74e7467db06590e87730bd98).

Recovering SharePoint Farm Content

To recover a SharePoint farm, the recovery destination must meet the following requirements:

 The front-end Web servers are configured the same as they were when the recovery point was created.

 The farm structure must be created on the front-end Web server; the farm data will be recovered to the existing structure.

 The instances of SQL Server are configured with the same names as when the recovery point was created.

 The instances of SQL Server are configured with the same drive configuration as when the recovery point was created.

 The recovery farm must have all service packs, language packs, and patches installed on the primary farm.

Caution

You cannot perform a full farm recovery to a new location.

You can encounter two situations when restoring a complete farm:

 A farm configuration exists as it did at the time of taking the backup. In this case, you will be restoring to a functioning farm.

 The Configuration database is corrupt and the servers in the farm are down.

To recover farm data to a functioning farm

|  |
| --- |
| 1. In DPM Administrator Console, click Recovery on the navigation bar.  2. In the Protected data pane, expand the server that contains the farm you want to recover, and then click All Protected SharePoint Data.  The farm displays in the Recoverable item pane as server name\farm name.  3. Use the calendar and Recovery time menu to select a recovery point.  4. In the Recoverable item pane, click the farm item.  5. Click Recover in the Actions pane.  6. Complete the wizard. |

To recover farm data when the protected farm is unavailable

|  |
| --- |
| 1. Create a new farm that uses the same instance of SQL Server and the same front-end Web server as the original protected farm.  2. On the front-end Web server that DPM uses to recover farm data, run the following command at the command prompt::  ConfigureSharePoint-EnableSharePointProtection  3. On the DPM server, in DPM Administrator Console, click Recovery on the navigation bar.  4. In the Protected data pane, expand the server that contains the farm you want to recover, and then click All Protected SharePoint Data.  The farm displays in the Recoverable item pane as server name\farm name.  5. Use the calendar and the Recovery time menu to select a recovery point.  6. In the Recoverable item pane, click the farm item.  7. In the Actions pane, click Recover.  8. Complete the wizard.  9. On the main front-end Web server for the server farm, run the SharePoint Products and Technologies Configuration Wizard and disconnect the front-end Web server from the farm.  Note  If the main front-end Web server for the server farm is not the front-end Web server that DPM uses to protect the farm, you must also disconnect the front-end Web server that DPM uses to protect the farm.  10. Open Internet Information Services (IIS) and delete all Web site and application pool entries related to the farm.  11. Run the SharePoint Products and Technologies Configuration Wizard, select to connect to an existing server farm, and specify the server name and database name for the farm you created in step 1.  Note  Perform step 11 for all front-end Web servers for the server farm.  12. On the Completing the SharePoint Products and Technologies Configuration Wizard page, click Advanced Settings, and then click Next.  13. On the Advanced Settings page, select the option Use this machine to host the web site, and complete the wizard. |

In This Section

[Recovering a SharePoint Farm by Using Databases with SQL Server Aliases](#za8e102393cf54081ac9d864b37573ab7)

[Recovering a SharePoint Farm by Using Mirrored Databases](#ze7eebac2742b4b028d673e3dfa472c09)

Recovering a SharePoint Farm by Using Databases with SQL Server Aliases

Recovering a farm that uses a database with a SQL Server alias

The procedure to recover a farm with SQL Server aliases configured is the same as the procedure to recover a farm without aliases configured.

Before you perform a recovery, ensure that aliases that correspond to the respective databases are configured in the same manner as they were configured when the recovery point for the SharePoint farm was created.

You can retrieve all the SQL Server aliases used using the following command in the DPM Management Shell   
$RecoveryPoint.GetSqlaliases()

To enumerate $RecoveryPoint, you must start by retrieving the protection groups. For more information, refer to the DPM Management Shell Help using the following cmdlet   
get-help get-recoverypoint -full

See Also

[Recovering SharePoint Data](#za44089083cf8477fa6ad26bdf40ab7aa)

Recovering a SharePoint Farm by Using Mirrored Databases

Recovering a farm with a mirrored database to its original location

The procedure to recover a farm with a mirrored database is the same as the procedure to recover a farm with stand-alone databases. Additionally you will find the following options when you select the Recover all SharePoint content and components option on the Select Recovery Type page of the Recovery Wizard.

|  |  |
| --- | --- |
| Name | Description |
| Typical recovery | Select this option to recover the mirrored SQL Server databases to the instances of SQL Server that were hosting these databases as the principal database when the selected recovery point was created. |
| Custom recovery | Select this option to recover the mirrored SQL Server databases of the SharePoint farm to the instances of SQL Server. At the point of recovery point creation, for each mirrored SQL Server database, you can select either of its partner instances of SQL Server (principal/mirror). Before you select the instance of SQL Server, make sure of the following:  **** The selected instance of SQL Server is online.  **** The SQL alias being used on the front-end Web server points to the selected instance of SQL Server. |

The default selection is the partner from which the database was last backed up.

If you are using a SQL Server alias for the mirrored database, then before the recovery ensure that aliases corresponding to the respective databases are configured such that they refer to the SQL Server instance location selected on the Recovery Wizard page.

Otherwise the farm recovery fails at the end because it cannot attach the databases after recovery. For more information, see [Recovering a SharePoint Farm by Using Databases with SQL Server Aliases](#za8e102393cf54081ac9d864b37573ab7).

See Also

[Recovering SharePoint Data](#za44089083cf8477fa6ad26bdf40ab7aa)

Recovering SharePoint Web Application

Use the procedure in this topic to recover a protected Web application in Windows SharePoint Services 3.0.

Procedure to recover a Web application

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| 1. Create a Web application in the target farm.  Note  If you want to retain the same URL for the application, ensure that the host header and port are the same as the original application.  2. Restore all the databases in that Web application to either the original location or to a different SQL Server.  3. Attach each content database to the Web application by using the stsadm command or from the Central Administrator site |

See Also

[Addcontentdb: Stsadm operation (Office SharePoint Server)](http://go.microsoft.com/fwlink/?LinkId=143331)

Recovering SharePoint Content Database

The procedure to recover a SharePoint database is similar to how to recover a SQL Server database by using System Center 2012 – Data Protection Manager (DPM). For more information about how to recover a SQL Server database, see [Recovering SQL Server Data](#z0bc5ce4e8bdb44178854ff7875bd5e7c).

Note

After a SharePoint database is recovered, it cannot be left in a recovering state.

Note

To recover a mirrored database to its original instance of SQL Server, select the Recover to any SQL Instance option, and then, on the Specify Alternate Recovery Location page, specify the recovery destination path of the original instance of SQL Server.

Recovering SharePoint Items

The following points apply to the recovery of SharePoint items:

 Item details do not appear on the Recovery Wizard Summary page for SharePoint sites and items.

 If document versioning is enabled, documents in SharePoint might be in one of the following states:

Created not checked in - Visible only to the creator

Checked in - Visible to administrator and users with permission to publish

Published - Visible to users with permission to approve

Approved - Visible to all viewers

 When you recover SharePoint data, only documents that are checked in, published, or approved are recovered. The following documents are not recovered:

 Documents not checked in on the user computer

 Documents in either the user computer Recycle Bin or the site collection Recycle Bin

 Recovery of Windows SharePoint Services internal items, such as default.aspx, is not supported.

In This Section

[Using a Recovery Farm](#z355cbdf53bbe45cba3c46819e4cdd54b)

[Recovering a SharePoint Site Collection](#zb9bc89508368405787eaf148ae4a7594)

[Recovering a SharePoint Site](#z48ea932141dd4450a5a79e4dda7b4b74)

[Recovering a List, List Item, Document Library, or Document](#z9bd73b7ee6544296ae0a0b0b50be7d0b)

[DPM Cataloging to Recover SharePoint Items](#z3a644eeed3f04126a2ffc41b095e83f8)

[Optimized item-level recovery for SharePoint](#zff343552e8334d20af39f1522507da56)

Using a Recovery Farm

A recovery farm is a temporary staging SharePoint where the content database that contains the item to be restored is temporarily hosted. The SharePoint APIs extract the item from the content database in the recovery farm and then import the item into the target farm.

In This Section

[Creating a Recovery Farm](#zacf8eda5ad9e4f6b9d02fc2a6f4e7444)

Creating a Recovery Farm

A recovery farm is a single-computer SharePoint farm running both SharePoint front-end Web server and SQL Server 2005 with SP2. The recovery farm server should have a local instance of SQL Server running.

Note

The version of SQL Server must be the same or higher than what was installed at the time of backup.

SQL Server VSS Writer should be running on the recovery farm.

This computer must be separate from the DPM server, Active Directory, domain controller, any server on which SharePoint data is protected by DPM and farm computers.

To create a recovery farm

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| 1. Install the DPM agent on the recovery farm computer through the DPM server backing up the farm.  2. Run ConfigureSharepoint.exe. For more information on running ConfigureSharePoint.exe, see [Using ConfigureSharePoint](#zc6e8543601854f4ab349260f16af2368).  3. If you protect a MOSS farm, then the recovery farm must also be MOSS.  4. The features and templates installed on the recovery farm must match those of the target farm as it was at the time of backup. Any customized templates, added or modified, on the production farm, must be added to the recovery farm to ensure a successful recovery.  Note  You can enable all the features and templates installed on the recovery farm and use it for the different farms existing in your SharePoint environment.  5. If a service pack or update is installed on the protected farm, the recovery farm must have the same service pack or update installed otherwise item-level restore operations could fail.  6. Both the recovery and target farms must be in the same language and have the same language packs installed.  7. Create a Web application and name it DPMRecoveryWebApplication. To create a new Web application, see the instructions at [Create or extend Web applications (Windows SharePoint Services)](http://go.microsoft.com/fwlink/?LinkId=94374).  8. Ensure that no content database is already attached to the recovery web application (DPMRecoveryWebApplication) as this will cause recoveries to fail. The web application name DPMRecoveryWebApplication is a required name and it must be created for DPM to be able to restore any SharePoint data.  When you restore a site, DPM restores the database to the recovery farm, extracts the site from the recovery farm, and imports it into the target farm. During this process, DPM creates a temporary file on the recovery farm at a location specified in the Recovery Wizard. You should periodically delete the temporary files at that location.  Note  The recovery farm must have enough hard disk space to store the largest content database in the environment. Best practice would dictate that an additional 10-20% be allocated on the temporary storage volume to provide a cushion for growth and reduce the risk of running out of space when trying to recover time-sensitive SharePoint data. |

See Also

[Create a recovery farm (Office SharePoint Server 2007)](http://go.microsoft.com/fwlink/?LinkId=139504)

Recovering a SharePoint Site Collection

Use the procedure in this topic to recover a protected SharePoint site collection.

Procedure to recover a site collection

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| 1. Create an empty site collection with the same name on the target farm.  2. Apply the same features and templates to the site collection that was used at the time of backup. If they do not match, SharePoint will raise an error to indicate that the site templates do not match, which causes the DPM site restoration to fail.  3. Recover the top-level site from the site collection. For more information about how to recover a SharePoint site, see [Recovering a SharePoint Site](#z48ea932141dd4450a5a79e4dda7b4b74).  Note  If a content database contains only one site collection, you can chose to recover the database directly, and then attach it to the farm using the stsadm command. |

See Also

[Addcontentdb: Stsadm operation (Office SharePoint Server)](http://go.microsoft.com/fwlink/?LinkId=143331)

Recovering a SharePoint Site

With System Center 2012 – Data Protection Manager (DPM), you can recover a Windows SharePoint site either to its original backup location or to another location on the same farm from which the site was backed up.

If you are recovering to the original location, DPM does not overwrite the files; instead, it performs a merge. The following example explains this behavior.

Assume that a document library has two files – TextFile1 and TextFile2. At a point in time (T1), DPM creates a recovery point (R1) for the library. The following day, three changes occur to the library – TextFile1 is deleted; TextFile2 is changed, creating TextFile2.1; and TextFile3 is added to the library. At another point in time (T2), DPM creates a second recovery point (R2) for the library.

If you then recover the site by using the first recovery point (R1), the document library has the files TextFile1, TextFile2, and TextFile3. Note that TextFile2.1 is lost because it is overwritten with TextFile2.

Note

This recovery process does not work with lists. If you are trying to restore lists, you must manually delete all lists under the site, and then restore the site.

Whether you recover a SharePoint site to its original location or to another location on the same farm, the overall steps are the same. First, you create a recovery farm, and then you use DPM to recover the site by using the recovery farm.

Note

You can use DPM to recover items (site collections, sites, document libraries, lists, documents, and list items) from a Microsoft SharePoint Foundation 2010 or Microsoft Office SharePoint Server 2010 farm both with and without a recovery farm.

To recover a SharePoint site

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| --- |
| 1. Create a farm that DPM can use for the recovery. To create a recovery farm, see the instructions at [Creating a Recovery Farm](#zacf8eda5ad9e4f6b9d02fc2a6f4e7444).  2. In DPM Administrator Console, click Recovery on the navigation bar.  3. In the Protected data pane, expand the server that contains the farm you want to recover, and then click All Protected SharePoint Data.  The farm appears in the Recoverable Item pane as server name\farm name.  4. Double-click the farm item.  The databases for the farm appear in the Recoverable Item pane.  5. Navigate to the recoverable item objects and locate the site that you want to recover.  6. Select a recovery point for the site that you want to recover, and then, in the Actions pane, click Recover.  7. On the Review Recovery Selection page, confirm that the correct item is being recovered based on Recovery Item.  8. On the Select Recovery Type page, select one of the following options:   Recover to original site   Recover to an alternate site  9. This step applies only to SharePoint 2010:  On the Select Recovery Process page, select one of the following options:  a. Recover without using a recovery farm. Select this option if the version of the target Microsoft SharePoint 2010 farm is the same as the version at the time of the selected recovery point, and then click Next.  i. On the Specify Temporary Server page, do the following:   In the SQL instance field, browse to the instance of SQL Server that can be used temporarily to stage a copy of the SharePoint content database.  The temporary instance of SQL Server can be:   An instance of SQL Server that is a member of the protected SharePoint farm   DPM’s instance of SQL Server   Any other instance of SQL Server that can be accessed by DPM and by the front-end Web server of the protected SharePoint farm  noteDXDOC112778PADS Note  If you are using DPM’s instance of SQL Server or any other instance of SQL Server, ensure that its version is equal to or later than the version of the production SQL Server. The selected instance of SQL Server can be a Microsoft Cluster Server (MSCS).   In the Database file location field, browse to the instance of SQL Server on that server, and then select the temporary location where the database files can be copied.  b. Recover using a recovery farm. Select this option if the version of the target Microsoft SharePoint 2010 farm has changed since the selected recovery point was created, and then click Next. For more information about how to create a recovery farm, see [Creating a Recovery Farm](#zacf8eda5ad9e4f6b9d02fc2a6f4e7444).  i. On the Specify Temporary Server page, do the following:  1. In the Front-end Web server field, browse for the recovery farm server where DPMRecoveryWebApplication has been created to temporarily stage data prior to recovery.  2. In the SQL instance field, browse to the instance of SQL Server that can be used temporarily to stage a copy of the SharePoint content database that contains the requested site before recovery.  3. In the Database file location field, browse to the instance of SQL Server on that server and then select the temporary location where the database files can be copied to a recovery farm.  10. This step applies only if you are recovering to an alternate location.  In the Recovery target site section, enter the URL for the alternate site. A site can be restored to a different location within the same farm to which it belongs. Therefore, specify a URL within the same SharePoint farm under which you want to recover the selected SharePoint site.  Note  The target site URL must be based on the same site template as the site that is being restored. For example, SharePoint will not allow a site that was created by using a Wiki Site template to be restored onto a site that was created by using a Team Site, Blank Site, Blog, or Document Workspace templates. A custom template must reside on the recovery farm and be used to create the alternate site to which the recovery is being made.  11. On the Specify Staging Location page, enter a directory where the SharePoint can be temporarily stored pending recovery to the original or alternate site.  Note  Note the following:   Network bandwidth usage throttling is used when there are concerns about the restore process using excessive bandwidth for bandwidth-sensitive applications.   The SAN Recovery option is only available if the attached SAN is capable of snapping clones and splitting clones.   The Notification section is only to notify administrators and other personnel of the completion of the recovery process.  12. On the Specify Recovery Options page, in the Restore Security section, specify whether security settings and metadata from the recovery point or the original site will be applied to the recovered site data.  Important  This is an important consideration if there have been any changes to the security settings since the recovery point was taken.  13. On the Summary page, confirm all settings, and then click Recover to begin the recovery process. |

See Also

[Recovering SharePoint Data](#za44089083cf8477fa6ad26bdf40ab7aa)

[Recovering SharePoint Items](#z2b411899407946ee80a7193c5ce32897)

Recovering a List, List Item, Document Library, or Document

With System Center 2012 – Data Protection Manager (DPM), you to recover items from a SharePoint 2010 farm. You can use DPM to recover SharePoint items, such as sites, site collections, documents, document libraries, lists and list items from a DPM recovery point to the original site or to an alternate site.

When you restore a SharePoint item, DPM restores the database to a temporary instance of SQL Server, extracts the item from the content database, and then imports it into the targeted farm. During this process, DPM creates a temporary file on the recovery farm at the location you specify in the Recovery Wizard. You should periodically delete the temporary files DPM creates at that location.

To recover a SharePoint item to its original location

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| 1. In DPM Administrator Console, click Recovery on the navigation bar.  2. In the Protected data pane, expand the server that contains the farm you want to recover, double-click All Protected SharePoint Data, and then double-click the server farm name.  Content databases display in the Recoverable item pane.  3. Use the calendar and Recovery time menu to select a recovery point.  4. In the Recoverable item pane, select the content database, browse to the item that you want to recover and select it.  Note  You can only select and recover one object at a time. If you want to recover more than one object, consider recovering a higher level folder to an alternate location and then recovering the individual objects from within the SharePoint Central Administration website.  5. In the Actions pane, click Recover, and then, on the Review Recovery Selection page, confirm the recovery details.  6. On the Select Recovery Type page, select Recover to original site.  7. The following step applies only to SharePoint 2010:  On the Select Recovery Process page select any one of the following two options that are listed below:  a. Recover without using a recovery farm. Select this option if the version of the target Microsoft SharePoint 2010 farm is same as at the time of the selected recovery point, and then click Next.  i. On the Specify Temporary Server page, do the following:  1. In the SQL instance field browse for the instance of SQL Server that can be used temporarily to stage a copy of the SharePoint content database that contains the requested item before recovery.  2. In the Database file location field, browse for the instance of SQL Server on that server and then select the temporary location where the database files can be copied.  The temporary instance of SQL Server can be:  a. An instance of SQL Server that is a member of the protected SharePoint farm  b. DPM’s instance of SQL Server  c. Any other instance of SQL Server that can be accessed by DPM and by the front-end Web server of the protected SharePoint farm  noteDXDOC112778PADS Note  If you are using DPM’s instance of SQL Server or any other instance of SQL Server, ensure that its version is equal to or later than the version of the production SQL Server. The selected instance of SQL Server can be a Microsoft Cluster Server (MSCS).  b. Recover using a recovery farm. Select this option if the version of the target Microsoft SharePoint 2010 farm has changed from the time, the selected recovery point was created, and then click Next.  i. On the Specify Temporary Server page, enter the information for recovery farm. For more information about how to create a recovery farm, see [Creating a Recovery Farm](#zacf8eda5ad9e4f6b9d02fc2a6f4e7444).  1. In the Front-end Web server field, browse for the recovery farm server where DPMRecoveryWebApplication has been created to temporarily stage data prior to recovery.  2. In the SQL instance field, browse for the instance of SQL Server that can be used temporarily to stage a copy of the SharePoint content database that contains the requested item before recovery.  3. In the Database file location field, browse for the instance of SQL Server on that server, and then select the temporary location where the database files can be copied on to a recovery farm.  8. On the Specify Staging Location page, enter a directory where the SharePoint data will be temporarily stored, pending recovery to the original site.  9. On the Specify Recovery Options page, specify whether the recovery point’s security settings or the original site’s security settings will be applied to the recovered data object in the Restore Security section.  This is an important consideration if there have been security settings changes since the recovery point was taken.  Note  The network bandwidth usage throttling is used when there are concerns about the restore process consuming excessive bandwidth.  The SAN Recovery option is only available if the attached SAN is capable of snapping clones and splitting clones.  The Notification section is simply to notify administrators and other personnel of the completion of the recovery process.  10. On the Summary page, confirm the settings, and then click Recover to begin the process. |

To recover a SharePoint item to its original location



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| --- |
| 1. In DPM Administrator Console, click Recovery on the navigation bar.  2. In the Protected data pane, expand the server that contains the farm you want to recover, double-click All Protected SharePoint Data, and then double-click the server farm name.  Content databases display in the Recoverable item pane.  3. Use the calendar and Recovery time menu to select a recovery point.  4. In the Recoverable item pane, select the content database, browse to the item that you want to recover and select it.  Note  You can only select and recover one object at a time. If you want to recover more than one object, consider recovering a higher level folder to an alternate location and then recovering the individual objects from within the SharePoint Central Administration Web site.  5. In the Actions pane, click Recover, and then, on the Review Recovery Selection page, confirm the recovery details.  6. On the Select Recovery Type page, select Recover to original site.  7. This step applies only to SharePoint 2010:  On the Select Recovery Process page select one of the following options:  a. Recover without using a recovery farm. Select this option if the version of the targeted Microsoft SharePoint 2010 farm is same as the version at the time of the selected recovery point, and then click Next  i. On the Specify Temporary Server page, do the following:  1. In the SQL instance field browse for the instance of SQL Server that will be used to temporarily stage a copy of the SharePoint content database that contains the requested item before recovery.  2. In the Database file location field, browse for the instance of SQL Server on that server, and then select the temporary location to which the database files can be copied.  The temporary instance of SQL Server can be:  a. An instance of SQL Server that is a member of the protected SharePoint farm  b. DPM’s instance of SQL Server  c. Any other instances of SQL Server that can be accessed by DPM and by the front-end Web server of the protected SharePoint farm  noteDXDOC112778PADS Note  If you are using DPM’s instance of SQL Server or any other instance of SQL Server, ensure that its version is equal to or later than the version of the production SQL Server. The selected instance of SQL Server can be a Microsoft Cluster Server (MSCS).  b. Recover using a recovery farm. Select this option if the version of the targeted Microsoft SharePoint 2010 farm has changed from the time that the selected recovery point was created, and then click Next.  i. On the Specify Temporary Server page, enter the information for the recovery farm. For more information about how to create a recovery farm, see [Creating a Recovery Farm](#zacf8eda5ad9e4f6b9d02fc2a6f4e7444).  1. In the Front-end Web server field, browse for the recovery farm server where DPMRecoveryWebApplication has been created to temporarily stage data prior to recovery.  2. In the SQL instance field, browse for the instance of SQL Server that will be used temporarily to stage a copy of the SharePoint content database that contains the requested item before recovery.  3. In the Database file location field, browse for the instance of SQL Server on that server and then select the temporary location where the database files can be copied on to a recovery farm.  8. On the Specify Staging Location page, enter a directory where the SharePoint data will be temporarily stored, pending recovery to the original site.  9. On the Specify Recovery Options page, specify whether the recovery point’s security settings or the original site’s security settings will be applied to the recovered data object in the Restore Security section.  This is an important consideration if there have been security settings changes since the recovery point was taken.  Note  Network bandwidth usage throttling is used when there are concerns about the restore process consuming excessive bandwidth.  The SAN Recovery option is available only if the attached SAN is capable of snapping clones and splitting clones.  The Notification section is to notify administrators and other personnel of the completion of the recovery process.  10. On the Summary page, confirm the settings, and click Recover to begin the process. |

To recover an object to an alternate location

Note

An alternate location can be on the same SharePoint farm but with a different site name or port number.



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| 1. Create a farm that DPM can use for the recovery. For more information, go [Creating a Recovery Farm](#zacf8eda5ad9e4f6b9d02fc2a6f4e7444).  2. In DPM Administrator Console, click Recovery on the Actions pane.  3. In the Protected data pane, expand the server that contains the farm you want to recover, double-click All Protected SharePoint Data, and then double-click the server farm name.  Content databases display in the Recoverable item pane.  4. Use the Calendar and Recovery Time menu to select a recovery point.  5. In the Recoverable item pane, select the content database, and then browse to the item you want to recover.  Note  You can select and recover only one object at a time. If you want to recover more than one object, consider recovering a higher level folder to an alternate location, and then recovering the individual objects from within the SharePoint Central Administration Web site.  6. In the Actions pane, click Recover, and then, on the Review Recovery Selection page, confirm the recovery details.  7. On the Select Recovery Type page, select Recover to an alternate site.  8. The following step applies only to SharePoint 2010:  On the Select Recovery Process page, select one of the following options:  a. Recover without using a recovery farm. Select this option if the version of the targeted Microsoft SharePoint 2010 farm is same as it was at the time of the selected recovery point, and then click Next.  i. On the Specify Temporary Server page, do the following:  1. In the SQL instance field browse for the instance of SQL Server that can be used temporarily to stage a copy of the SharePoint content database that contains the requested item before recovery.  2. In the Database file location field, browse for the instance of SQL Server on that server and then select the temporary location where the database files can be copied  The temporary instance of SQL Server can be:  a. An instance of SQL Server that is a member of the protected SharePoint farm.  b. DPM’s instance of SQL Server.  c. Any other instances of SQL Server that can be accessed by DPM and by the front-end Web server of the protected SharePoint farm.  noteDXDOC112778PADS Note  If you are using DPM’s instance of SQL Server or any other instances of SQL Server then make sure that its version is equal to or a has a later version than the version of the production SQL Server. The selected instance of SQL Server can be a Microsoft Cluster Server (MSCS).  b. Recover using a recovery farm. Select this option if the version of the target Microsoft SharePoint 2010 farm has changed from the time, the selected recovery point was created. Click Next  i. On the Specify Temporary Server page, enter the information for recovery farm. For more information about how to create a recovery farm, see [Creating a Recovery Farm](#zacf8eda5ad9e4f6b9d02fc2a6f4e7444).  1. In the Front-end Web server field, browse for the recovery farm server where DPMRecoveryWebApplication has been created to temporarily stage data prior to recovery.  2. In the SQL instance field, browse for the instance of SQL Server that can be used temporarily to stage a copy of the SharePoint content database that contains the requested item before recovery.  3. In the Database file location field, browse for the instance of SQL Server on that server and then select the temporary location where the database files can be copied on to a recovery farm.  9. In the Recovery target site field, enter the URL for alternate site. An item can be restored to a different location within the same farm to which it belongs to. Therefore specify a URL within the same SharePoint farm under which you would want to recover the selected SharePoint item.  Note  The site URL entered into the Target site URL field must be based on the same site template as the site hosting the object which is being restored. For example, SharePoint will not allow an object created in a site using a ‘Wiki Site’ template to be restored onto a site created using the ‘Team Site’, ‘Blank Site’, ‘Blog’, or ‘Document Workspace’ templates. If custom templates have been used, those same templates must reside on the recovery farm as well as having been used to create the alternate site where the recovery is being made to.  10. On the Specify Staging Location page, enter a directory where the SharePoint data will be temporarily stored, pending recovery to the original site.  11. On the Specify Recovery Options page, specify whether the recovery point’s security settings for the object being recovered or the original site’s security settings will be applied to the recovered data object in the Restore Security section. This is an important consideration if there have been security settings changes since the recovery point was taken.  Note  The network bandwidth usage throttling is used when there are concerns about the restore process consuming excessive bandwidth from bandwidth sensitive applications.  The SAN Recovery option is only available if the attached SAN is capable of snapping clones and splitting clones.  The Notification section is simply to notify administrators and other personnel of the completion of the recovery process.  12. Confirm the settings on the Summary page and click Recover to begin the process. |

Note

See Also

[Recovering SharePoint Data](#za44089083cf8477fa6ad26bdf40ab7aa)

[Recovering a SharePoint Site](#z48ea932141dd4450a5a79e4dda7b4b74)

DPM Cataloging to Recover SharePoint Items

SharePoint cataloging is the process of collecting lists of URLs (such as site collections, sites, documents, or lists) in a SharePoint farm.

In DPM, cataloging is a separate task from the task to create a recovery point for a SharePoint farm. The catalog task is scheduled automatically when you configure SharePoint farm protection. SharePoint cataloging happens automatically only once a day, regardless of the number of backups that are taken each day.

By default, the catalog task is scheduled to run three hours after the first scheduled backup of the corresponding SharePoint farm in the day. To modify the default schedule, run the Set-ProtectionJobStartTime cmdlet in DPM Management Shell on the DPM server.

In DPM, creating a catalog of the farm (list of URLs within the farm) is tightly tied to the backup of the SharePoint farm.

Syntax

Set-ProtectionJobStartTime–ProtectionGroup <ProtectionGroup Object> –CatalogOffset <Offset in Minutes>

Parameters

|  |  |
| --- | --- |
| Parameter | Description |
| ProtectionGroup | Provide the protection group that contains the SharePoint farm.  Note  The offset will change for all the SharePoint farms in this protection group.  For more information about the ProtectionGroup object, type Get-help Get-ProtectionGroup –Full in DPM Management Shell. |
| CatalogOffset | Provide the offset from the time of the first scheduled backup in a day for the SharePoint farm. The value entered here should be in minutes. Default is 180 minutes. |

When you change the offset for the catalog task, ensure that cataloging for the SharePoint farm begins only after the recovery point prior to the task is completed.

To run the catalog task by using DPM Management Shell

Use the following syntax to run the cmdlet Start-CreateCatalog:

Start-CreateCatalog –DataSource <DataSourceObject>

Parameter  
 DataSource - Provides the DataSource object for the SharePoint farm for which the catalog needs to be run. For more information about the DataSource object, type Get-Help Get-DataSource –Full in DPM Management Shell.

Optimized item-level recovery for SharePoint

Item level recovery for SharePoint farms is already supported by DPM 2010. However, the process was time consuming as it required the transfer of the entire database on a recovery point over the network to a staging location before you could recover an item.

System Center 2012 – Data Protection Manager (DPM) reduces the time and storage space required to restore an item by not requiring the entire database to be recovered and mounted, instead it attaches database files on the recovery point to a SQL Server instance remotely and recovers the item from the database.

This enhancement does not affect the protection or recovery of a SharePoint farm or database. For detailed steps on how to perform item-level recovery on SharePoint farms, see [Recovering SharePoint Items](#z2b411899407946ee80a7193c5ce32897).

Important

The SQL Server instance must run under an account that can be resolved by Active Directory services. This means that the SQL service must be running under a domain account, or under Local System or Network Service of the computer.

Warning

Item-level recovery must be performed in sequence one after the other. Parallel recoveries do not work.

This feature is available for farms on SharePoint 2007 and SharePoint 2010.

The following are not supported

 Filestream databases

 Tape recovery

 SharePoint sites using Variations.

Item-level recovery of Filestream items

You must set the following registry key on the DPM server to enable SharePoint item-level recovery for items in SQL Server Filestream content databases.

|  |  |
| --- | --- |
| Key | HKLM\Software\Microsoft\Microsoft Data Protection Manager\Configuration\SharePoint |
| Value | AutoTriggerUnOptimizedILR |
| Data |  |
| Type | DWORD |

Note

When you try to recover a Filestream item, you will see a critical alert for recovery failure followed by an informational alert for a successful recovery. You should ignore the critical alert.

Forcing unoptimized recovery

DPM always tries optimized recoveries and switches to unoptimized if it is unable to do an optimized recovery. However, if unoptimized recovery is unable to start, set the following registry key and try the recovery. After the recovery is done, remove the registry entry.

|  |  |
| --- | --- |
| Key | Software\Microsoft\Microsoft Data Protection Manager\Configuration\SharePoint |
| Value | DisableOptimizedILR |
| Data | 1 |
| Type | DWORD |

Recovering SharePoint Search

With System Center 2012 – Data Protection Manager (DPM), you can backup and restore SharePoint Server Search service data created by Windows SharePoint Services 3.0 and MOSS 2007 Shared Services Provider (SSP).

In This Section

[Recovering Windows SharePoint Services 3.0 SP Search Service Data](#z5acc5765457a41edb0bf8be8148233de)

[Recovering Microsoft Office SharePoint Server 2007 SSP Search](#z45cdcfbe29eb4e728c250eeb33cf3858)

Recovering Windows SharePoint Services 3.0 SP Search Service Data

With DPM, you can back up and restore SharePoint Search service data created by Windows SharePoint Services 3.0.

Recovering Windows SharePoint Services 3.0 SP Search Service Data

You can recover SP Search data to either the original location or as individual files to an alternate location.

Important

The farm administrator should have administrator rights on the Indexing Service. If this is not the case, DPM is not able to stop the search service to ensure a proper recovery.

Recovering to original location

The procedure to recover SP Search data is similar to the recovery of any data source. You begin the recovery process from the DPM Administrator Console. This brings up the Recovery wizard which guides you through the process. The recovery process automatically deletes existing index files and resumes the SP Search service after the recovery is complete.

In the case of disaster recovery, you must configure SP Search with the original configuration of the latest recovery point before performing a recovery.

Recovering as files

|  |
| --- |
| 1. Stop the SP Search service.  2. Delete the index files at the original location.  3. Restore the individual components (Search database and index files).  4. Perform a manual attachment of the database in SQL Server.  5. Start the SP Search service. |

Recovering Microsoft Office SharePoint Server 2007 SSP Search

To recover Microsoft Office SharePoint Server 2007 SSP Search



|  |
| --- |
| 1. Start the Recovery wizard from the DPM Administrator Console.  2. Select the point in time from which you want to recover data. The Recovery wizard displays the Shared Services Provider (SSP) components for the Microsoft Office SharePoint farm.  Important  If you recover the data to the original location, you must delete the SSP and its index files from the original location before you proceed with recovery. This must be done even if the default SSP uses the -Force parameter. The location details of these files are available on the Summary page of the Recovery wizard.  3. After the recovery process is completed, you must run RestoreSSP command on the protected computer with the KeepIndex parameter to ensure that the index file is not reset during the process of recreating the SSP. |

To recover an index with mirrored database in Microsoft Office SharePoint Server 2007 SSP Search

If the SharePoint farm uses a mirrored database, you cannot recover the index to the original location. In this case, you must recover the individual components of the index and manually reattach them to the instance of the SQL Server.



|  |
| --- |
| 1. Break the mirroring session of the mirrored SSP databases.  2. Start the Recovery wizard from DPM Administrator Console.  3. Select the point in time from which you want to recover data.  The Recovery wizard displays SSP components for the SharePoint farm.  4. Recover the individual items to a temporary location and then host the databases to the instance of SQL Server manually.  5. Run the RestoreSSP command on the protected computer with the KeepIndex parameter to ensure that the index file is not reset during the process of recreating the SSP. |

See Also

[Restoressp: Stsadm operation (Office SharePoint Server)](http://go.microsoft.com/fwlink/p/?LinkID=113889)

Performing SharePoint Protection Management Tasks

This section provides instructions and guidelines for managing a protected server running SharePoint and making changes after the initial System Center 2012 – Data Protection Manager (DPM) configuration.

In This Section

[Changing the SharePoint Farm Administrator Password](#zc87bcb107e92435e97b4141f4c5b78e8)

[Adding a Database to a SharePoint Farm](#z86eb0563d51046cfb4a974f8518fe871)

[Removing a Database from a SharePoint Farm](#ze1578fd1965c4a2f8501386f0225a54e)

[Adding or Removing Servers in SharePoint Farm](#z86256387de064387bf6db8e9b35ad4f2)

[Switching the Front-End Web Server](#ze58890a505d2424fbedb5fec26b5c648)

[Upgrading SharePoint versions](#z73b18c812852445f8b738fc89f24cfe5)

[Moving SharePoint Servers Between Domains](#z8739528e674848bea2dd26c0131a578b)

[Renaming a SharePoint Server](#z83e037c512e84a649fcad7e5e9d8bf99)

[Improving DPM Recovery Search for SharePoint Items](#zc8475220997f418caa9f3d28dab21bc5)

Changing the SharePoint Farm Administrator Password

When the SharePoint farm administrator password is changed, you have to rerun the ConfigureSharePoint.exe tool on the front-end Web server that is configured for SharePoint protection in System Center 2012 – Data Protection Manager (DPM). For more information about how to use ConfigureSharePoint.exe, see [Using ConfigureSharePoint](#zc6e8543601854f4ab349260f16af2368).

If you do not rerun ConfigureSharePoint.exe after changing the farm administrator password, SharePoint farm backups will continue with the following limitations:

 DPM will be unable to discover any changes in the SharePoint farm topology (for example, adding a new database or deleting an existing database).

 In DPM, the list of URLs in the SharePoint farm cannot be updated. Therefore, item-level recovery for newly added items will not be available for protection.

 Recovery of the complete farm content cannot be triggered from DPM. The databases must be recovered one by one.

 Databases in the farm cannot be recovered by using the Recover to original Instance of SQL Server option in the DPM Recovery Wizard. You can recover the databases to the original location by using the Recover to any SQL Instance option.

 The alert “DPM Alert – BackupMetaDataEnumeration Failed” is generated in DPM. See the Details pane for more information about the cause of this alert.

Adding a Database to a SharePoint Farm

When a database is added to a SharePoint farm, System Center 2012 – Data Protection Manager (DPM) will skip the backup of this database and continue to back up other databases in the SharePoint farm. It will mark the replica as inconsistent and alert the backup administrator.

DPM runs a task at night that automatically discovers the newly added databases and adds them to protection. If DPM is successful in adding the database to protection, then it creates a recovery point for the database and resolves the alert shown to the administrator.

DPM Alert- Farm Configuration Changed

This is a warning alert that is generated in DPM when automatic protection of the SharePoint database fails. See the alert Details pane for more information about the cause of this alert.

Recommended action

The following recommended actions associated with this alert are provided in the alert details:

1. In DPM Administrator Console, click Protection on the navigation bar.

2. In the Display pane, select the protection group for the SharePoint farm.

3. In the Actions pane, click Modify protection group. This starts the Modify Protection Group Wizard.

4. On the Select Group Members page, ensure that the node that corresponds to the SharePoint front-end Web server is marked for selection.

5. Complete the Modify Protection Group Wizard.

6. Run a consistency check for the SharePoint farm.

Removing a Database from a SharePoint Farm

When a database is removed from a SharePoint farm, System Center 2012 – Data Protection Manager (DPM) will skip the backup of that database, continue to back up other databases in the SharePoint farm, and alert the backup administrator.

DPM Alert - Farm Configuration Changed

This is a warning alert that is generated in DPM when automatic protection of a SharePoint database fails. See the alert Details pane for more information about the cause of this alert.

To resolve this alert, follow these steps:

1. Verify with the SharePoint administrator if the database has actually been removed from the farm. If the database has been removed from the farm, then it must be removed from active protection in DPM.

2. To remove the database from active protection:

a. In DPM Administrator Console, click Protection on the navigation bar.

b. In the Display pane, right-click the protection group for the SharePoint farm and then click Stop Protection of member.

c. In the Stop Protection dialog box, click Retain Protected Data.

d. Click Stop Protection.

You can add the SharePoint farm back for protection by using the Modify Protection Group Wizard.

Adding or Removing Servers in SharePoint Farm

System Center 2012 – Data Protection Manager (DPM) uses its protection agents to communicate with the servers that are member of the SharePoint farm. When you add new servers to the SharePoint farm which contains data that has to be backed up, ensure that DPM protection agents are installed on those servers.

DPM uses a single front-end Web server to protect the server farm. When you add other front-end Web servers or remove front-end Web servers other than the server used by DPM, there is no impact on protection of the farm.

To remove the front-end Web server that DPM is using while continuing protection of the server farm, see [Switching the Front-End Web Server](#ze58890a505d2424fbedb5fec26b5c648).

Switching the Front-End Web Server

To protect a server farm on servers running Windows SharePoint Services 3.0 or Microsoft Office SharePoint Server 2007, you start the Windows SharePoint Services VSS Writer service (SharePoint VSS Writer service) and install the DPM protection agent on a single front-end Web server. System Center 2012 – Data Protection Manager (DPM) uses this front-end Web server to perform backups.

The following procedure uses the example of a server farm with two front-end Web servers, Server1 and Server2. DPM uses Server1 to protect the farm. You need to change the front-end Web server that DPM uses to Server2 so that you can remove Server1 from the farm.

Note

If the front-end Web server that DPM uses to protect the farm is unavailable, use the following procedure to change the front-end Web server by starting at step 4.

To change the front-end Web server that DPM uses to protect the farm

|  |
| --- |
| 1. Stop the SharePoint VSS Writer service on Server1 by running the following command at a command prompt:  stsadm -o unregisterwsswriter  2. On Server1, open the Registry Editor and navigate to the following key:  HKLM\System\CCS\Services\VSS\VssAccessControl  3. Check all values listed in the VssAccessControl subkey. If any entry has a value data of 0 and another VSS writer is running under the associated account credentials, change the value data to 1.  4. Install a protection agent on Server2.  Caution  You can only switch Web front-end servers if both the servers are on the same domain.  5. On Server2, at a command prompt, change the directory to DPM installation location\bin\ and run ConfigureSharepoint. For more information about ConfigureSharePoint, see Using [Using ConfigureSharePoint](#zc6e8543601854f4ab349260f16af2368).  6. There is a known issue when the server farm is the only member of the protection group and the protection group is configured to use tape-based protection. If your server farm is the only member of the protection group using tape-based protection, to change the front-end Web server that DPM uses to protect the farm, you must temporarily add another member to the protection group by performing the following steps:  a. In DPM Administrator Console, click Protection on the navigation bar.  b. Select the protection group that the server farm belongs to, and then click Modify protection group.  c. In the Modify Group Wizard, add a volume on any server to the protection group. You can remove this volume from the protection after the procedure is completed.  d. If the protection group is configured for short-term disk-based protection and long-term tape-based protection, select the manual replica creation option. This avoids creating a replica for the volume that you are temporarily adding to the protection group.  e. Complete the wizard.  7. Remove Server1 from the protection group, selecting to retain the replicas on disk and tape.  8. Select the protection group that the server farm belongs to, and then click Modify protection group.  9. In the Modify Group Wizard, on the Select Group Members page, expand Server2 and select the server farm, and then complete the wizard.  A consistency check will start.  10. If you performed step 6, you can now remove the volume from the protection group. |

Upgrading SharePoint versions

If you upgrade an earlier version of Microsoft SharePoint to a later version, then you must reconfigure protection of the data.

The Microsoft SharePoint farm is updated in the following two scenarios:

 During SQL Server hardware upgrade

 When instances of SQL Server do not change

SQL Server hardware upgrade

If the hardware of the computer that runs the SQL Server is upgraded, then the databases are moved from one instance of the SQL Server to another. During the upgrade process, both farms are online, and the older farm is read-only (databases are moved in phases). You can protect the new SharePoint farm during the upgrade. To do this, perform the following steps:

1. Install the DPM protection agents on the new SharePoint farm servers.

2. Protect the SharePoint farm as a new SharePoint farm.

3. Move databases from the old farm to the new farm.

Note

DPM will automatically discover the databases that were moved in the new farm and will start to protect them. DPM generates a warning - Farm Configuration Changed for the old SharePoint farm. You can ignore this warning.

4. When all the databases are moved to the new server, perform Stop protection of the old SharePoint farm, by selecting the retain data option.

When instances of SQL Server do not change

When instances of SQL Server do not change, and databases are detached from the existing farm and are added to the upgraded farm, follow these steps:

1. Create a recovery point for the SharePoint farm on the DPM server. For example, DPMServer1.

2. Perform Stop protection of the SharePoint farm on DPMServer1 by selecting the Retain Replica option.

3. Run SetDPMServer.exe on all the servers of the SharePoint farm to point the DPM agent to another DPM server, for example, to DPMServer2.

4. Protect the SharePoint farm by using DPMServer2.

5. When the retention range for all the recovery points expires on DPMServer1, delete the protected data on DPMServer1 by using the Remove Inactive Protection option.

Moving SharePoint Servers Between Domains

You cannot do the following for protected computers:

 Change the domain of a protected computer and continue protection without disruption.

 Change the domain of a protected computer and associate the existing replicas and recovery points with the computer when it is re-protected.

We recommend that you do not change the domain of a protected computer. If you must change the domain of a protected computer, you must complete two tasks:

 Remove the data sources on the computer from protection while the computer retains its original domain membership.

 Protect the data source on the computer after it becomes a member of another domain.

To change the domain membership of a protected computer

|  |
| --- |
| 1. Remove all members from protection groups.  If you retain the replicas and recovery points, the data will remain accessible for administrative recovery until you delete the replicas. However, it will not be accessible for end-user recovery.  2. Uninstall the protection agent by using DPM Administrator Console on the DPM server.  3. Change the domain membership of the computer.  4. Install a protection agent by using DPM Administrator Console on the DPM server.  5. Add the data sources to protection groups on the DPM server.  For information about performing tasks involving protection agents and protection groups, see DPM Help. |

Renaming a SharePoint Server

System Center 2012 – Data Protection Manager (DPM) uses the computer name as a unique identifier for replicas, recovery points, DPM database entries, reporting database entries, and so on.

You cannot:

 Change the name of a protected computer and continue protection without disruption.

 Change the name of a protected computer and associate the existing replicas and recovery points with the new computer name.

We recommend that you do not change the name of a protected computer. If you must change the name of a protected computer, you must complete two tasks:

 Remove the data sources on the computer from protection (the old computer name).

 Protect the data source on the computer (the new computer name).

To rename a protected computer

|  |
| --- |
| 1. Remove all members from protection groups.  If you retain the replicas and recovery points, the data remains accessible for administrative recovery until you delete the replicas. However, it will not be accessible for end-user recovery.  2. Uninstall the protection agent by using DPM Administrator Console on the DPM server.  3. Change the name of the computer.  4. Install a protection agent by using DPM Administrator Console on the DPM server.  5. Add the data sources to protection groups on the DPM server.  For information about tasks that involve protection agents and protection groups, see DPM Help. |

Improving DPM Recovery Search for SharePoint Items

The time required for DPM Recoverable Object Search to return recovery points that meet the specified criteria will increase over time as the number of recovery points grow and the DPMDB gets more and more fragmented. You can improve the time taken by the search by carrying out regular maintenance on the DPMDB.   
The following table lists the set of tables for which indexes need to be rebuilt for a specific data source. To improve the performance of the recovery point search for a data source, you need to rebuild or reorganize the indexes related to that data source.

|  |  |
| --- | --- |
| Data source | Tables in DPMDB |
| SharePoint | tbl\_RM\_SharePointRecoverableObject  tbl\_RM\_RecoverySource |
| Exchange Mailbox | tbl\_RM\_DatasetROMap  tbl\_RM\_RecoverableObject  tbl\_RM\_RecoverySource |

Rebuilding Indexes

Rebuilding an index drops the index and creates a new one. In doing this, fragmentation is removed, disk space is reclaimed by compacting the pages using the specified or existing fill factor setting, and the index rows are reordered in contiguous pages (allocating new pages as needed). This can improve SQL query performance by reducing the number of page reads required to obtain the requested data.

Query to rebuild indexes

USE DPMDB   
GO   
ALTER INDEX ALL ON <tableName> REBUILD   
GO

Reorganizing Indexes

Reorganizing an index defragments the leaf level of clustered and nonclustered indexes on tables and views by physically reordering the leaf-level pages to match the logical order (left to right) of the leaf nodes. Having the pages in order improves index-scanning performance. The index is reorganized within the existing pages allocated to it; no new pages are allocated. If an index spans more than one file, the files are reorganized one at a time. Pages do not migrate between files.   
Reorganizing also compacts the index pages. Any empty pages created by this compaction are removed providing additional available disk space.   
In some cases, the gain might not be significant. It is also a longer running operation compared to rebuilding the index.

Query to rebuild indexes

USE DPMDB   
GO   
ALTER INDEX ALL ON <tableName> REORGANIZE   
GO

Rebuilding v/s Reorganizing – A Comparison

|  |  |
| --- | --- |
| Rebuilding | Reorganizing |
| Takes the table whose indexes are being currently rebuilt offline. It should be done when it will least affect normal operations. | Keeps the table whose indexes are being currently reorganized online and working normally. Does not affect normal operations. |
| Substantial performance gains in search and browse operations. | Moderate performance gains in search and browse operations. |
| Not a time intensive operation. | Usually a time intensive operation. |
| Most effective when index is heavily fragmented. | Most effective when index is not heavily fragmented. |

See Also

[ALTER INDEX (Transact-SQL)](http://go.microsoft.com/fwlink/?LinkId=129339)

Performing General Maintenance on Servers Running SharePoint

General maintenance includes tasks such as disk and file maintenance, updating operating systems and applications, and protecting data by using antivirus software and performing regular backups. Some special considerations apply when you are performing server maintenance on computers running SharePoint that are protected by System Center 2012 – Data Protection Manager (DPM).

When you need to perform maintenance on a protected server and do not want protection jobs to continue for the duration of the maintenance, you can disable the protection agent.

To disable a protection agent

|  |
| --- |
| 1. In DPM Administrator Console, click Management on the navigation bar.  2. On the Agents tab, in the display pane, select the name of the computer with the protection agent you want to disable.  3. In the Actions pane, click Disable protection agent.  4. In the dialog box, click OK to confirm that you want to proceed. |

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[Performing SharePoint Protection Management Tasks](#zb067cfa132d045a9a71fb587e97a956c)

Performing SharePoint Maintenance Tasks

If you schedule automatic deletion of inactive Web sites, coordinate the automatic deletion schedule with the protection schedule to ensure you have a recent copy of the site backed up.

Troubleshooting SharePoint Protection and Recovery

This topic documents the following known issues and resolutions relating to protection and recovery of SharePoint data protected by System Center 2012 – Data Protection Manager (DPM):

 [Unable to search SharePoint items in the Recovery task area.](#z82)

 [SharePoint farm protection fails with ID 956](#z83)

 [Recovery of a SharePoint content database fails with ID 0x80070003](#z84)

 [On a secondary DPM server (DPM-DR), even though incremental and express full jobs happen successfully for a SQL Server database that belongs to a SharePoint farm, recovery points are not displayed in the Recovery task area and no alerts are triggered](#z85)

 [SharePoint documents checked out or in the recycle bin during backup cannot be restored](#z86)

 [DPM Protection Report shows incorrect data for SharePoint farms](#z87)

 [SharePoint protection not working properly](#z88)

 [SharePoint site or item recovery fails when a shared folder is used as a temporary location](#z89)

 [SharePoint farm protection fails with ID 30111](#z90)

 [SharePoint index backups fail during profile import](#z91)

 [ConfigureSharepoint.exe fails with error code 997](#z92)

Unable to search SharePoint items in the Recovery task area.

In DPM, to search for SharePoint items such as list items in the Recovery task area, follow these steps:

1. On the Search tab, in the Search list, select SharePoint.

2. In the SharePoint search pane, click Search Documents.

3. In the Name list, select Contains as the search string.

4. Enter the name of the list item you want to recover.

Note

 To search list items, you must select only Contains as the search string.

 Ensure that you have selected the correct SharePoint farm name.

SharePoint farm protection fails with ID 956

This happens when in the SharePoint farm, the name of the SQL Server is not configured as a fully qualified domain name (FQDN), and only a NETBIOS name is provided. To resolve this issue, reconfigure the SharePoint server with the FQDN of the SQL Server by running the command Stsadm –o renameserver on the front-end Web server from where you plan to protect the SharePoint farm data.

Recovery of a SharePoint content database fails with ID 0x80070003

When rebuilding the primary DPM server from the secondary DPM server data, one of the old recovery points shows databases that were not backed up. To resolve this issue, try to recover that database from another recovery point that might be older or newer.

On a secondary DPM server (DPM-DR), even though incremental and express full jobs happen successfully for a SQL Server database that belongs to a SharePoint farm, recovery points are not displayed in the Recovery task area and no alerts are triggered

In a DPM primary server, if you are protecting a SQL Server database that belongs to a SharePoint farm, then ensure that you do not protect that database independently on the secondary DPM server. To resolve this issue, you must identify all such databases, perform Stop protection with the delete data option, and then re-protect the SharePoint farm.

SharePoint documents checked out or in the recycle bin during backup cannot be restored

In SharePoint, if documents were checked out from the documentation library or were located in the first or second stage of the recycle bin during the time your data was backed up, they cannot be restored. To restore these documents, you must pick a point in time at which the documents were not checked out or in the recycle bin before restoring the data.

DPM Protection Report shows incorrect data for SharePoint farms

DPM does not calculate the expected number of recovery points correctly in the DPM Protection Report. Therefore the percentage that shows the historical recovery point availability against the existing recovery points is incorrect.

SharePoint protection not working properly

If you are having trouble continuing protection of a SharePoint site that is already part of a protection group after adding a content database, check to see if you have met all the DPM prerequisites for protecting Microsoft SQL Server 2005. In the process of adding a content database for protection, DPM may implicitly protect the back-end SQL database without validating the prerequisites.

SharePoint site or item recovery fails when a shared folder is used as a temporary location

When a shared folder is specified as the temporary location for the recovery of a SharePoint site or item the recovery will fail. To resolve this issue, use a local folder as the temporary location for either the recovery farm or the production farm.

SharePoint farm protection fails with ID 30111

If your SharePoint farm protection is failing with the ID 30111 error on the Jobs tab in the Monitoring pane in DPM Administrator Console, it could be because there is a volume with no mount points on the front-end Web server of your SharePoint farm. To resolve this issue, assign a mount point or drive letter to the dismounted volume and perform a consistency check.

SharePoint index backups fail during profile import

Due to constraints in SharePoint, DPM cannot pause a profile import. Backups scheduled to run when a profile import is taking place will fail. The backups fail with error code 32010.   
Message: DPM was unable to get the Content Sources of the SSP <Name of data source>; to a consistent state.  
 Recommended action:

 Check to see that the protected SSP is online and running.

 Check to see that the WSSCmdletWrapper DCOM component is configured correctly on the front-end Web server hosting the protected farm.

 Retry the operation and make sure no other application or process is trying to resume the crawl of the SSP during backup.

ConfigureSharepoint.exe fails with error code 997

If this is happening after you have changed the administrator password, do the following to resolve the issue:

1. From the command prompt, run dcomcnfg.

2. In the DCOM Config utility, search for the WSSCmdletWrapper object. Right-click the object and select Properties.

3. On the Identity tab, enter the new password.

Managing Protected Virtual Servers

This section provides guidance on performing common maintenance tasks on protected servers. It also provides guidance on making changes to the computer configuration after the computer is protected by System Center 2012 – Data Protection Manager (DPM).

For in depth information about how DPM protects virtualized environments, see the [Protect Your Windows Virtual Environment with System Center Data Protection Manager TechNet Webcast](http://go.microsoft.com/fwlink/?LinkId=120844).

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[Performing Virtual Server Management Tasks](#zc34d6e29f46e4026adabdddb4b2c4e40)

[Recovering Virtual Server Data](#z36f1cb98923a4befb691211ccde578ac)

Performing Virtual Server Management Tasks

This section provides instructions and guidelines for managing a protected virtual server and making changes after the initial DPM configuration.

In This Section

[Moving Virtual Servers Between Domains](#za0270c2ba5b4426fbada240a5cf1122a)

[How to Rename Virtual Servers](#z256a769c077643b3b32eaab209147f38)

[Renaming Virtual Machines](#z0962513fcabe48d5bc2fa6b96cc1e419)

[Moving a Virtual Machine or Virtual Hard Disk](#z57e7ff45459942338dbebfd0e849adc4)

[Protecting Application Data on Virtual Machines](#z763739928f754ae088710c73b9bc268a)

Moving Virtual Servers Between Domains

You cannot do the following for protected computers:

 Change the domain of a protected computer and continue protection without disruption.

 Change the domain of a protected computer and associate the existing replicas and recovery points with the computer when it is re-protected.

We recommend that you do not change the domain of a protected computer. If you must change the domain of a protected computer, you must complete two tasks:

 Remove the data sources on the computer from protection while the computer retains its original domain membership.

 Protect the data source on the computer after it becomes a member of another domain.

To change the domain membership of a protected computer

|  |
| --- |
| 1. Remove all members from protection groups.  If you retain the replicas and recovery points, the data will remain accessible for administrative recovery until you delete the replicas. However, it will not be accessible for end-user recovery.  2. Uninstall the protection agent by using DPM Administrator Console on the DPM server.  3. Change the domain membership of the computer.  4. Install a protection agent by using DPM Administrator Console on the DPM server.  5. Add the data sources to protection groups on the DPM server. |

How to Rename Virtual Servers

System Center 2012 – Data Protection Manager (DPM) uses the computer name as a unique identifier for replicas, recovery points, DPM database entries, reporting database entries, and so on.

You cannot:

 Change the name of a protected computer and continue protection without disruption.

 Change the name of a protected computer and associate the existing replicas and recovery points with the new computer name.

We recommend that you do not change the name of a protected computer. If you must change the name of a protected computer, you must:

 Remove the data sources on the computer from protection (the old computer name).

 Protect the data source on the computer (the new computer name).

To rename a protected computer

|  |
| --- |
| 1. Remove all members from protection groups.  If you retain the replicas and recovery points, the data will remain accessible for administrative recovery until you delete the replicas. However, it will not be accessible for end-user recovery.  2. Uninstall the protection agent by using DPM Administrator Console on the DPM server.  3. Change the name of the computer.  4. Install a protection agent by using DPM Administrator Console on the DPM server.  5. Add the data sources to protection groups on the DPM server. |

Renaming Virtual Machines

Renaming a virtual machine changes the name of the virtual machine configuration (.vmc) file, the virtual machine name shown in the Administration Web site, and the display name of the virtual machine window, but not the name of the folder containing the virtual machine.

If you change the name of a virtual machine that is protected as a guest on a Virtual Server, System Center 2012 – Data Protection Manager (DPM) continues protection and captures the change as it does any other change to protected data.

Moving a Virtual Machine or Virtual Hard Disk

Moving a Virtual Machine

To move a virtual machine that is protected by DPM

|  |
| --- |
| 1. Copy the virtual machine to the new host. For instructions, see [Copying, managing, and renaming virtual machines](http://go.microsoft.com/fwlink/?LinkId=95298).  2. Add the copied virtual machine to a protection group.  3. Remove the original virtual machine from the original host. For instructions, see [Removing virtual machines](http://go.microsoft.com/fwlink/?LinkId=95299).  4. Stop protection of the original virtual machine. |

Moving a Virtual Hard Disk

You might want to move a virtual hard disk to store a large amount of data or improve disk performance. A virtual hard disk for a virtual machine is stored as a .vhd file. To continue protection of a virtual hard disk that is moved to a new volume, run the Modify Group Wizard for the protection group to which it belongs, and then run a consistency check.

Protecting Application Data on Virtual Machines

When you add a virtual machine to a protection group, you are protecting the complete configuration of the virtual machine, including operating system, applications, and application data. However, you cannot specifically recover application data from the recovery points for the virtual machine; you can only recover the entire virtual machine. When you recover the virtual machine, applications are recovered with all data that was present at the time that the recovery point was created.

It is not necessary to install a DPM protection agent on a virtual machine to protect it as a virtual machine on the Virtual Server host.

To recover only application data for applications running in virtual machines, you must install a protection agent on the virtual machine and select the application data explicitly as a protection group member.

You can protect both the virtual machines as guests on the Virtual Server host and the application data within the virtual machines as applications.

Recovering Virtual Server Data

In This Section

[How to Recover the Virtual Server Host](#z645a99d7996441bda19ad2fdacd01d1f)

[How to Recover a Virtual Machine](#z00530e8c74e7467db06590e87730bd98)

[How to Recover Virtual Machines as Files](#z1511860406854e22905f09b0e78960c5)

How to Recover the Virtual Server Host

When you protect a Virtual Server host and its virtual machines, the recoverable items are the Virtual Server configuration and each virtual machine. You should recover the Virtual Server configuration before you recover the individual virtual machines.

To recover a virtual machine

|  |
| --- |
| 1. In DPM Administrator Console, click Recovery on the navigation bar.  2. Browse or search for the virtual server name you want to recover, and then select the data in the results pane.  3. Select the bold date for the recovery point you want to recover. Available recovery points are indicated in bold on the calendar in the recovery points section.  4. In the Recoverable item pane, click the Virtual Server configuration item.  5. In the Actions pane, click Recover. The Recovery Wizard starts.  6. Review your recovery selection, and then click Next.  7. Select Recover to original instance, and then click Next. The current files will be overwritten during recovery.  8. Specify your recovery options, and then click Next. The following recovery options are available:  a. Select Enable SAN-based recovery using hardware snapshots to use SAN-based hardware snapshots for quicker recovery.  This option is valid only when you have a SAN where hardware snapshot functionality is enabled, the SAN has the capability to create a clone and to split a clone to make it writable, and the protected computer and the DPM server are connected to the same SAN.  b. In the Notification area, click Send an e-mail when the recovery completes, and specify the recipients who will receive the notification. Separate the e-mail addresses with commas.  9. Review your recovery settings, and then click Recover. |

See Also

[How to Recover a Virtual Machine](#z00530e8c74e7467db06590e87730bd98)

[How to Recover Virtual Machines as Files](#z1511860406854e22905f09b0e78960c5)

How to Recover a Virtual Machine

When you protect a Virtual Server host and its virtual machines, the recoverable items are the Virtual Server configuration and each virtual machine. You should recover the Virtual Server configuration before you recover the individual virtual machines.

When you recover the virtual machine, applications are recovered with all data that was present at the time that the recovery point was created.

To recover a virtual machine

|  |
| --- |
| 1. In DPM Administrator Console, click Recovery on the navigation bar.  2. Browse or search for the virtual machine name you want to recover, and then, in the results pane, select the data.  3. Available recovery points are indicated in bold on the calendar in the recovery points section. Select the bold date for the recovery point you want to recover.  4. In the Recoverable item pane, click to select the virtual machine item you want to recover.  5. In the Actions pane, click Recover. DPM starts the Recovery Wizard.  6. Review your recovery selection, and then click Next.  7. Select Recover to original instance, and then click Next. The current files will be overwritten during recovery.  8. Specify your recovery options, and then click Next.  a. Select Enable SAN-based recovery using hardware snapshots to use SAN-based hardware snapshots for quicker recovery.  This option is valid only when you have a SAN where hardware snapshot functionality is enabled, the SAN has the capability to create a clone and to split a clone to make it writable, and the protected computer and the DPM server are connected to the same SAN.  b. In the Notification area, click Send an e-mail when the recovery completes, and specify the recipients who will receive the notification. Separate the e-mail addresses with commas.  9. Review your recovery settings, and then click Recover. |

See Also

[How to Recover the Virtual Server Host](#z645a99d7996441bda19ad2fdacd01d1f)

[How to Recover Virtual Machines as Files](#z1511860406854e22905f09b0e78960c5)

How to Recover Virtual Machines as Files

You can recover the Virtual Server configuration and virtual machines as files to a network folder, enabling you to copy those files to an alternate Virtual Server host.

The following files are recovered to the network folder:

 For the Virtual Server configuration, options.xml

 For each virtual machine, all associated .vhd, .vmc, and .vsv files

When you restore a virtual machine to a network folder and then copy the files to a new Virtual Server host and start the virtual machine, you may see an error message that the server shut down unexpectedly. This can occur because DPM cannot mark the recovery files as an expected shutdown. The recovered files are otherwise application-consistent.

When the .vhd file for a virtual machine is stored in the root of a volume and you recover the virtual machine to an alternate location as files, the .vhd file will be recovered with directory attributes set to hidden and system. To view the recovered .vhd file, you must remove the directory attributes.

To recover virtual machines as files

|  |
| --- |
| 1. In DPM Administrator Console, click Recovery on the navigation bar.  2. Using either the browse or search functionality, select the storage group to recover.  3. On the calendar, click any date in bold to obtain the recovery points available for that date. The Recovery time menu lists the time for each available recovery point.  4. On the Recovery time menu, select the recovery point you want to use.  5. In the Actions pane, click Recover.  The Recovery Wizard starts.  6. On the Review recovery selection page, click Next.  7. Select Copy files to network location, and then click Next.  8. On the Specify destination page, specify the network folder to which the files should be copied.  9. Specify your recovery options:  a. Select Apply security settings of the destination computer or Apply the security settings of the recovery point version.  b. Select Enable SAN-based recovery using hardware snapshots to use SAN-based hardware snapshots for quicker recovery.  This option is valid only when you have a SAN where hardware snapshot functionality is enabled, the SAN has the capability to create and split a clone to make it writable, and the protected computer and the DPM server are connected to the same SAN.  c. In the Notification area, click Send an e-mail when the recovery completes, and specify the recipients who will receive the notification. Separate the e-mail addresses with commas.  10. On the Summary page, review the recovery settings, and then click Recover. |

See Also

[How to Recover the Virtual Server Host](#z645a99d7996441bda19ad2fdacd01d1f)

[How to Recover a Virtual Machine](#z00530e8c74e7467db06590e87730bd98)

Managing Protected Client Computers

System Center 2012 – Data Protection Manager (DPM) allows you to protect your data on client computers. Client computers include desktop computers that are connected to the network, and laptop and notebook computers that are intermittently connected to your corporate environment. Backup administrators can centrally configure data protection for the client computers in their environment using the DPM Client. Additionally, administrators can give their end users the ability to define and manage their own backups. DPM enables end users to perform their own recoveries by leveraging the Previous Versions feature in Windows.

Laptop and notebook computers will not be connected to the network at all times and the number of protected client computers can be much larger than the number of protected file servers. These scenarios have resulted in the following changes about how DPM manages client computer protection.

 The administrator can configure protection for the client computer that they want to protect without being online. We recommend that administrators use software distribution mechanisms such as Microsoft System Center Configuration Manager to install and configure the DPM protection agent.

 The client computer polls the DPM server at 15 minute intervals and obtains the backup schedule that the administrator specifies for the protection group. The client computer starts the backup according to the schedule, or by user demand. Alternatively, once the administrator configures a protection group that allows the end user to specify their protected data items, the end user can start a backup at any time from the DPM Client.

 DPM will not show alerts for client computers that usually appear for protected servers. These alerts pertain to failures of individual jobs. For example, a synchronization failure alert will not appear for the DPM administrator to act upon for any of the failed synchronizations. This is because client computers are designed to retry the synchronization in the event of a failure. However, DPM allows you to configure DPM to alert the end user if a client computer has not been backed up for a predefined number of days that the administrator defined when they created the protection group.

In This Section

[Client Computer Operating System Requirements](#z0e12f5570396465db60f7695b44bbd12)

[Installing Protection Agents](#z7bed49ee38e94693891f6f567dafb6c8)

[Protecting Client Computer Data](#z0a6734d7245c4522b7c3bccd64909efa)

[Recovering Client Computer Data](#z42676258525d495e97e42161fe1e272d)

[Performing Client Computer Management Tasks](#z66363a02985c48718da0471f1ab20042)

[Client Auto Deployment Management Pack](#z9f2dbf63961e4da79992590c008f8c98)

Client Computer Operating System Requirements

Before protecting your client computers, you must ensure that the following prerequisites are installed on the client computer.

Client Computer Operating System Requirements

Each System Center 2012 – Data Protection Manager (DPM) server can protect up to 3000 client computers that are running either the 32-bit or 64-bit versions of the following operating systems:

 Windows XP with Service Pack 2 (SP2)

Note

Recovery from previous versions of files and folders is not supported on computers running Windows XP.

 Windows Vista or Windows Vista with Service Pack 1 (SP1)

 Windows 7

 Windows 8

Network Requirements

The following sections describe the network requirements for DPM when you are working with various types of client computer connections

Protection across domains

The client computers that you want to protect must have a two-way trust relationship with the domain in which the DPM server is located.

Client computers behind a firewall

If Windows Firewall is configured on the client computer, the DPM protection agent installation will configures the necessary firewall exceptions. If you need to reset the firewall, you can reconfigure it by running SetDpmServer.exe. If you are using a firewall other than Windows Firewall, ensure that the necessary ports for DPM are open.

Client computers over a VPN connection

DPM can perform backups of client computers that are using a virtual private network (VPN) connection.

Note

For backups of client computers that are intermittently connected to the network, and that are expected to connect over a VPN, we recommend that your Internet connection speed be a minimum of 1 Megabit per second (Mbps).

DPM supports the following VPN protocols:

 Point-to-Point Tunneling Protocol (PPTP)

 Secure Socket Tunneling Protocol (SSTP)

 Layer 2 Tunneling Protocol (L2TP)

Important

To perform backups over a VPN, you must enable Internet Control Message Protocol (ICMP). For more information, see [How to enable ICMP traffic from protected SecureNet clients to external hosts in ISA Server 2006 and ISA Server 2004](http://go.microsoft.com/fwlink/?LinkId=186982).

Client computers that are always connected to the network

DPM can perform backups of client computers that are either physically or wirelessly connected to the local area network (LAN). For client computers that are continuously connected to the network, ensure that sufficient bandwidth is available for DPM. We recommend a minimum network bandwidth of 256 Kilobits per second (Kbps) for computers that are continuously connected to the network.

Installing Protection Agents

System Center 2012 – Data Protection Manager (DPM) provides several methods to install protection agents on computers with data sources that you want to protect, by using both automated and manual processes. For more information about installing protection agents, see [Installing Protection Agents](http://go.microsoft.com/fwlink/p/?LinkId=227121).

Protecting Client Computer Data

You can use the Create New Protection Group Wizard to guide you through the process of protecting your client computer data.

Note that System Center 2012 – Data Protection Manager (DPM) allows you to create a protection group without having to attach the client computers to DPM from the Management task area in DPM Administrator Console. DPM will automatically attach the client computers if they are not already attached.

In This Section

[Creating a Protection Group on the Client Computer](#z81447c92c13f441ea40632d14600b200)

[Adding a Client Computer and Modifying Disk Allocation](#z8713f2eadef74c588e926616695d4c00)

Creating a Protection Group on the Client Computer

To add a client computer using the Create New Protection Group Wizard

|  |
| --- |
| 1. On the Welcome page, click Next.  2. On the Select Protection Group page, select Clients, and then click Next.  3. On the Select Group Members page, select the computers you want to protect from the list box. Click Add to move the computers to the Selected computers list box, and then click Next. When selecting the computers you want to protect, note the following:   If you want to add multiple computers, you can create a .txt file containing the computers you want to add. To add the computers, click Add Multiple Computers. You must enter each computer in the file on a new line. We recommend that you provide the fully qualified domain name (FQDN) of the target computers. For example, enter multiple computers in a .txt file as follows:  Comp1.abc.domain.com  Comp2.abc.domain.com  Comp3.abc.domain.com   If DPM cannot find any of the computers that you specified in the .txt file or that you entered in the Text file location box, the failed set of computers is placed in a log file. Click the Failed to add machines link at the bottom of the page to open the log file.  4. On the Specify Inclusions and Exclusions page, specify the folders to include or exclude for protection on the selected computers. To select from a list of well-known folders, such as Documents, click the drop-down list.  When specifying inclusions and exclusions, note the following:   When you exclude a folder, and then specify a separate inclusion rule for a subfolder, DPM does not backup the subfolder. The exclusion rule overrides the inclusion rule.   When you include a folder, and then specify a separate exclude rule for a subfolder, DPM backs up the entire folder, except for the excluded subfolder.   When you include a well-known folder such as Documents, DPM locates the Documents folder for all users on the computer, and then applies the rule. For example, if the user profile for computer Comp1 contains the Documents folder for both User1 and User2, DPM will back up both folders.  a. Type the folder names in the Folder column using variables such as programfiles, or you can use the exact folder name. Select Include or Exclude for each entry in the Rule column.  b. Select Allow users to specify protection members to give your end users the choice to add more folders on the computer that they want to back up. However, the files and folders you have explicitly excluded as an administrator cannot be selected by the end user.  c. Under File type exclusions specify the file types to exclude using their file extensions, and then click Next to continue.  Figure 1 shows an example of how you can use the Specify Inclusions and Exclusions page to include and exclude specific folders. In this example the My Documents folder is selected for protection and the Temporary Internet Files folder is excluded from protection.  <Placeholder for graphic>  5. On the Select Data Protection Method page, in the Protection Group Name box, type a name for the protection group.  6. In the Protection method section, select if you want to use short-term disk-based protection or long-term tape-based protection. Click Next to continue.  Note  DPM supports short-term disk-based protection for desktop and laptop computers, as well as long-term tape-based protection. DPM does not support short-term tape-based backup for desktop and laptop computers.  7. On the Specify Goals page, specify your protection goals such as retention range and synchronization frequency. Select the Alerting option to receive alerts when the recovery points fails for the selected number of days, and then click Next.  8. On the Allocate Storage page, specify the size of data to be protected on the computer. We recommend that you co-locate multiple data sources to one DPM replica volume.  Note  We recommend that you co-locate your data if you have a large number of client computers. You will not be able to protect 1000 or more client computers with one DPM server without co-locating your data. We recommend that you do not co-locate if you have less than ten client computers in a protection group.  9. Select the Automatically grow the volumes check box to automatically grow volumes when more disk space is required for protecting data on the client computers. Click Next to continue.  10. On the Summary page, review your selections and then click Create Group to complete the wizard. |

Adding a Client Computer and Modifying Disk Allocation

You can add a client computer by modifying the protection group to reduce the number of steps required to add the client computer.

To add the client computer

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| --- |
| 1. Right-click an existing protection group for the client computer.  2. Select Add client computers.  A page appears allowing you to select and add new client computers.  3. Click Next to add the client computers to the protection group. |

To modify disk allocation

|  |
| --- |
| 1. Right click an existing protection group for the client computer.  2. Select Modify disk allocation.  A page appears allowing you to change the disk allocation for each client computer. |

Recovering Client Computer Data

System Center 2012 – Data Protection Manager (DPM) gives administrators the ability to enable their end users to perform their own recoveries by leveraging the Previous Versions feature in Windows. If you do not want to provide this capability to your end users, you recover the data for desktop computers using the following procedures in the Recovery Wizard.

To recover protected data for desktop computers

|  |
| --- |
| 1. In DPM Administrator Console, click Recovery on the navigation bar.  2. Browse or search for the data you want to recover, and then, in the results pane, select the data.  3. Available recovery points are indicated in bold on the calendar in the recovery points section. Select the bold date for the recovery point you want to recover.  4. In the Recoverable item pane, click to select the recoverable item you want to recover.  5. In the Actions pane, click Recover. DPM starts the Recovery Wizard.  6. Review your recovery selection, and click Next.  7. Specify the type of recovery you would like to perform:  a. Recover to the original location.  Warning  If a client computer is connected over a Virtual Private Network (VPN), the recovery will fail. We recommend that you restore the data to an alternate location (such as a share), and then provide that share to the end user so they can copy their data.  b. Recover to an alternate location. Click Browse to browse for an alternate recovery destination. On the Specify Alternate Recovery Destination dialog box, select the recovery destination and click OK.  c. Copy to tape. This option copies the volume that contains the selected data to a tape in a DPM library. Click Next, and on the Specify Library dialog box, select library details and tape options. You can also choose to compress or encrypt the data on tape.  8. Click Next after you have specified one of the preceding options.  9. Specify your recovery options:  a. Existing version recovery behavior. Select Create copy, Skip, or Overwrite. This option is enabled only when you selected Recover to the original location in step 7.  b. Restore security. Select Apply settings of the destination computer or Apply the security settings of the recovery point version.  c. Network bandwidth usage throttling. Click Modify to enable network bandwidth usage throttling.  d. Enable SAN based recovery using hardware snapshots. Select this option to use SAN-based hardware snapshots for quicker recovery.  This option is valid only when you have a SAN where hardware snapshot functionality is enabled, the SAN has the capability to create a clone and to split a clone to make it writable, and the protected computer and the DPM server are connected to the same SAN.  e. Notification. Click Send an e-mail when the recovery completes, and specify the recipients who will receive the notification. Separate the e-mail addresses with commas.  10. Click Next after you have made your selections for the preceding options.  11. Review your recovery settings, and click Recover.  Note  Any synchronization job for the selected recovery item will be canceled while the recovery is in progress. |

Performing Client Computer Management Tasks

This topic provides instructions and guidelines for managing a protected client computer and making changes after the initial configuration.

In This Section

[Using the Disk Utilization Report](#z89f6f44fddc04fc89a32905a530f4ad5)

[Optimizing Client Computer Performance](#z78e1dbf131554cd5a3c6598a26362ab3)

[Scaling up Client Protection](#z455434010eed46ada157f89a95a44931)

Using the Disk Utilization Report

System Center 2012 – Data Protection Manager (DPM) provides backup administrators with a Disk Utilization Report they can use to see how much disk space is being used by their end users. The report provides a summary view of disk capacity, disk allocation, and disk space usage for replicas and shadow copy volumes. The data is collected for all client computers per protection group.

Backup administrators can use the Disk Utilization Report to identify the following:

 Current disk usage.

 Users that backup more data than estimated.

 Disk space usage history for estimating data growth and future investments in disk space.

For more information about how to use DPM reports, see [Using Reports](#z0484bf54fe0e419fa9242f08b4e9561f).

Optimizing Client Computer Performance

On some client computers, you may notice the computer running slow when a backup is in progress. You can improve the computer’s responsiveness by setting the following registry key DWORD.

|  |  |
| --- | --- |
| Key | HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Microsoft Data Protection Manager\Agent\ClientProtection |
| Value | WaitInMSPerRequestForClientRead |
| Data | 50 |
| Type | DWORD |

Scaling up Client Protection

You can improve the performance of the System Center 2012 – Data Protection Manager (DPM) server protecting client computers by setting appropriate registry keys.

Scaling up Client Protection

As the number of clients protected on a DPM server increases, you can optimize the performance of the computer by setting a few registry keys.

For task throttling:

|  |  |
| --- | --- |
| Key | Software\Microsoft\Microsoft Data Protection Manager\Configuration\DPMTaskController\MaxRunningTasksThreshold |
| Value | 9037ebb9-5c1b-4ab8-a446-052b13485f57 |
| Data | 50 |
| Type | DWORD |

|  |  |
| --- | --- |
| Key | Software\Microsoft\Microsoft Data Protection Manager\Configuration\DPMTaskController\MaxRunningTasksThreshold |
| Value | 3d859d8c-d0bb-4142-8696-c0d215203e0d |
| Data | 100 |
| Type | DWORD |

|  |  |
| --- | --- |
| Key | Software\Microsoft\Microsoft Data Protection Manager\Configuration\DPMTaskController\MaxRunningTasksThreshold |
| Value | c4cae2f7-f068-4a37-914e-9f02991868da |
| Data | 50 |
| Type | DWORD |

To improve the collocation factor:

|  |  |
| --- | --- |
| Key | HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Microsoft Data Protection Manager\Collocation\Client |
| Value | DSCollocationFactor |
| Data | 30 |
| Type | DWORD |

Client Auto Deployment Management Pack

In environments that have many computers, administering the protection of laptop computers can be a very cumbersome process. System Center 2012 – Data Protection Manager (DPM) enables you to automate the deployment and protection of laptop computers by using System Center Operations Manager 2008 R2.

In This Section

[Introduction to Client Auto Deployment Management Pack](#z78b4e7ef3abc48cea407146378c4f069)

[Prerequisites for Client Auto Deployment Management Pack](#z7a12b23e9cc24ed0bb846319159f64b6)

[Setting up Client Auto Deployment](#zce00b745c1fe449b9d8e47507ce20b96)

[Using DPM 2010 Client Auto Deployment Management Pack](#zfed9fefc65404409889c345bb3bfb3e9)

Introduction to Client Auto Deployment Management Pack

System Center 2012 – Data Protection Manager (DPM) client protection auto-deployment is enabled through System Center Operations Manager 2008 R2 and System Center Configuration Manager. The auto-deployment solution is essentially a management pack with added capabilities.

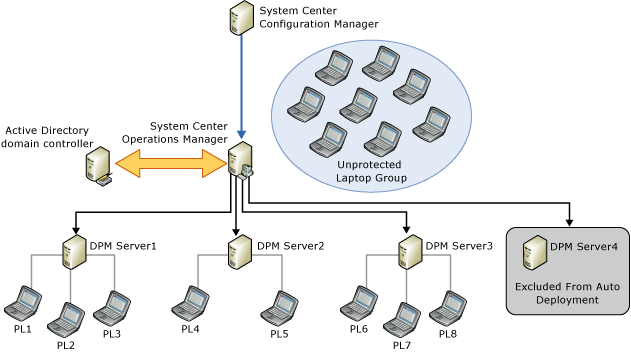
The Parts

The Operations Manager server: Download and install ClientAD.msi on the Operations Manager server on which auto protection will be enabled. The management pack is part of the installation and must be imported for monitoring auto protection status. Download and install the client protection auto-deployment management pack and binaries on this computer.

The DPM servers: Install the Operations Manager agents on these computers and from the Operations Manager console, enable client auto-deployment.

The Laptop computers: When the computer connects to the network, DPM will automatically back up its data.

Topology



Process Overview

To use the auto-deployment solution Download and install ClientAD.msi on the Operations Manager server on which auto protection will be enabled ([Download Client Auto Deployment management pack and related binaries](http://go.microsoft.com/fwlink/?LinkId=207880)) and install it on an Operations Manager server. The management pack is part of the installation and must be imported for monitoring auto protection status. Next, you must install the Operations Manager agents on the DPM servers that you want to use to protect laptop computers. This will make the DPM servers discoverable by the Operations Manager server. This is a repetitive process and Operations Manager will run this query once every 24 hours.

After it has discovered at least one DPM server, the Operations Manager server will make a list of all laptop computers in the protected domains on DPM servers on which auto-protection is enabled ([How to configure domains to be protected](#z99)). This discovery process and runs at regular intervals. The Operations Manager then compares the list of laptop computers with the list of protected and excluded computers and creates a list of the ones that require to be protected but are not yet part of a protection group. Using this list, Operations Manager will then create protection groups assigning a maximum of 100 laptop computers per DPM server per day.

When a laptop computer connects to the network, System Center Configuration Manager will install the DPM protection agent on the computer and assign it to the appropriate DPM server.

After a computer has been added to a protection group, DPM will trigger backups based on the protection intent specified.

How auto deployment works

 Discover DPM servers in the environment.

 Discover protected clients under each DPM server.

 Include one or more DPM servers for auto deployment. [Add/Remove DPM Server from Client Auto Deployment](#z92c31c8bbe53401b98aa93679646ed50)

 Exclude one or more DPM servers from auto deployment. [Add/Remove DPM Server from Client Auto Deployment](#z92c31c8bbe53401b98aa93679646ed50)

 Specify the maximum DPM capacity for protecting client machines (default is 1000). [Setting DPM Server Capacity for Client Auto Deployment](#zc00742c78bb5419e8be3e8c6e94cd1ee)

 Discover client machines from active directory domain services for the specified domains.

 Specify client exclusions. [How to configure exclusions](#z100)

 Specify default protection group settings for auto deployment. [How to configure protection groups](#z101)

 Filter protected clients and create batches of client machines for protection on each DPM.

 Auto-protect clients on all DPM servers every day.

 Identify successful/failed clients for each assignment from DPM server’s event log.

Views

The DPM Client Auto Deployment management pack provides the following views on the Operations Manager console:

|  |  |
| --- | --- |
| View Name | Description |
| Auto deployment alerts | Alerts caused by auto deployment operations such as AD query failed, Auto protection failed due to System Center Operation Manager reboot, and so on. |
| Auto deployment DPM server state | All the DPM servers discovered with details such as DPM Version, Available free capacity, Included/excluded status, and so on. |
| Auto deployment server state | State of auto deployment server. |
| DPM server alerts | Alerts specific to auto protection of a DPM server such as Create protection group failure, SLA threshold not met, and so on. |
| Protected clients state | View of all protected clients in different DPM servers. |
| Stale clients state | View of client computers that have not been backed up for 90 days (by default) or the period specified by the administrator. |

Prerequisites for Client Auto Deployment Management Pack

In order to use the auto-deployment feature for client computers, you need the following:

 System Center Operations Manager 2007 R2.

 Auto-deployment for Client Computer Protection management pack and binaries.

 System Center Configuration Manager.

Setting up Client Auto Deployment

How to enable client auto deployment

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1. Install ClientAD.msi on the Operations Manager server.  2.  On the Operations Manager server   |  | | --- | | a. Configure the domains to be protected. [How to configure domains to be protected](#z99)  b. Configure the exclusions. [How to configure exclusions](#z100)  c. Configure the protection groups. [How to configure protection groups](#z101)  d. Import the management pack. [How to Import a Management Pack in Operations Manager 2007](http://go.microsoft.com/fwlink/?LinkId=207699) |   3.  On the DPM server   |  | | --- | | a. Install DPM update DataProtectionManager2010-KB2465832. [Download KB 2465832](DataProtectionManager2010-KB2465832)  b. Add disks to the DPM server. [Adding Disks to the Storage Pool](#za9b893b9bf554eabb03a4abcf7923a93) |   4.  On the Operations Manager console   |  | | --- | | a. Install the Operations Manager agents on the DPM server. [Process Manual Agent Installations in Operations Manager 2007](http://go.microsoft.com/fwlink/?LinkId=207703)  b. Include the DPM servers to be used for client protection. [Add/Remove DPM Server from Client Auto Deployment](#z92c31c8bbe53401b98aa93679646ed50) |   5.  On the System Center Configuration Manager server   |  | | --- | | a. Download the System Center Configuration Manager integration program.  b. Open an elevated command prompt and run the following command: SCCMClientAD.exe –s <Time of daily run> <Day of global run> <Share path> <Configuration Manager site code>. | |

How to configure domains to be protected

|  |
| --- |
| 1. Open the file DomainsForAutoDeployment.txt from \Program Files\Microsoft Data Protection Manager\Auto Deployment\Config on the System Center Operations Manager server.  2. Add new line separated entries for the domains from which you want to protect laptop computers.  Note  Wildcard characters are supported. For example. XP\*.corp.contoso.com includes protection of all clients whose name starts with word ‘xp’ in the domain corp.contoso.com |

How to configure exclusions

|  |
| --- |
| 1. Open the file Exclusions.txt from \Program Files\Microsoft Data Protection Manager\Auto Deployment\Config on the System Center Operations Manager server.  2. Add new line separated client system FQDNs for clients which you don’t want to perform auto protection.  Note  Wildcard characters are supported. For example. XP\*.corp.contoso.com excludes protection of all clients whose name starts with word ‘xp’ in the domain corp.contoso.com |

How to configure protection groups

|  |
| --- |
| 1. Open the file ClientPGSettings.xml from \Program Files\Microsoft Data Protection Manager\Auto Deployment\Config on the System Center Operations Manager server. This file has the default settings with which a protection group is created.  2. Edit the details here such as per laptop size, and so on, to set new settings.  Note  All protection groups created for all DPM servers involved in auto protection will be of this configuration. |

Using DPM 2010 Client Auto Deployment Management Pack

In this section, the various actions you can perform on the System Center 2012 – Data Protection Manager (DPM) servers by using the Client Auto Deployment management pack are described.

In This Section

[Add/Remove DPM Server from Client Auto Deployment](#z92c31c8bbe53401b98aa93679646ed50)

[Setting DPM Server Capacity for Client Auto Deployment](#zc00742c78bb5419e8be3e8c6e94cd1ee)

[Changing Protection Group Settings through Client Auto Deployment](#z389bfea7efdc49d6800d01c10a5e47fe)

[Managing Stale Clients](#z69671574e7104179b14d48d2cf0cbe30)

Add/Remove DPM Server from Client Auto Deployment

How to add a DPM server for client auto deployment

|  |
| --- |
| 1. On the System Center Operations Manager console, go to the Monitoring view, expand DPM Client Auto Deployment, and then select Auto deployment DPM server state.  2. On the main pane, select the DPM server you want to include. On the Actions pane, click Include DPM for auto deployment. |

How to remove a DPM server from client auto deployment

|  |
| --- |
| 1. On the System Center Operations Manager console, go to the Monitoring view, expand DPM Client Auto Deployment, and then select Auto deployment DPM server state.  2. On the main pane, select the DPM server you want to remove. On the Actions pane, click Exclude DPM for auto deployment. |

Setting DPM Server Capacity for Client Auto Deployment

By default, each DPM server is set at a capacity of 1000. This means it can protect up to 1000 clients.

How to change DPM server capacity

To change the number of client computers a DPM server can be allotted, use the following DPM Management Shell cmdlet:

Set-DPMGlobalProperty –Dpmservername <DPMServer> -MaxCapacityForClientAutoDeployment <NewCapacity>

Changing Protection Group Settings through Client Auto Deployment

System Center 2012 – Data Protection Manager (DPM) Client Auto Deployment allows the administrator to modify the protection group settings for all protection groups created by Client Auto Deployment. You can do this by editing ClientPGSettings.xml and then applying the changes to all of the DPM servers or for selected ones. For more information about how to configure ClientPGSettings.xml, see [Setting up Client Auto Deployment](#zce00b745c1fe449b9d8e47507ce20b96).

How to apply protection group changes to all DPM servers included for Client Auto Deployment

|  |
| --- |
| 1. On System Center Operations Manager console, go to the Monitoring view, expand DPM Client Auto Deployment, and then click Auto deployment server state.  2. Select a System Center Operations Manager server from the main pane.  3. On the Actions pane, click Apply modified PG settings.  4. On the Run task dialog box, click Run.  The changes will be applied to all protection groups created by DPM Client Auto Deployment on all DPM servers included for Client Auto Deployment. |

How to apply protection group changes to selected DPM servers

|  |
| --- |
| 1. On System Center Operations Manager console, go to the Monitoring view, expand DPM Client Auto Deployment, and then click Auto deployment server state.  2. Select a System Center Operations Manager server from the main pane.  3. On the Actions pane, click Apply modified PG settings.  4. On the Run task dialog box, click Override.  5. On the Override Task Parameters dialog box, provide a comma-separated list of DPM FQDN in the New Value text box.  6. Click Override.  7. Click Run. |

Managing Stale Clients

A stale client is a client computer which has been added to a protection group by DPM Client Auto Deployment and has not been backed up for the period specified by the administrator. The default period is 90 days. However, this value can be changed in the registry.

Changing default threshold for marking a client computer as stale

|  |  |
| --- | --- |
| Key | HKLM\SOFTWARE\Microsoft\Microsoft Data Protection Manager\Configuration\Client |
| Value | StaleClientThresholdInDays |
| Data | Numeric value of number of days |
| Type | DWORD |

Stopping protection of stale client computers

|  |  |
| --- | --- |
| Key | HKLM\SOFTWARE\Microsoft\Microsoft Data Protection Manager\Configuration\Client |
| Value | StopProtectStaleClients |
| Data | 1 to stop protection  0 to continue protection |
| Type | DWORD |

Managing Hyper-V Computers

Data Protection Manager (DPM) gives you a comprehensive solution when it comes to protecting your Hyper-V deployments. In this section we will discuss the various Hyper-V deployment scenarios and how you can protect your virtual machine in each of them.

Supported scenarios

 Protecting standalone or clustered (both CSV and failover cluster are supported) Hyper-V computer

 Protecting the virtual machine

 Protecting virtual machine that uses SMB storage

 Protecting Hyper-V with VM Mobility

DPM supports online backups for guests running Windows Server 2012, Windows Server 2008 R2, Windows Server 2008, and Windows Server 2003. Online backups ensure that DPM does not bring down the protected virtual machine.

By default, DPM performs a backup of a Hyper-V virtual machine (VM) in an online state. However, DPM cannot back up a Hyper-V VM in an online state, if one or more of the following conditions are true:

 Backup (Volume Snapshot) Integration Service is disabled or not installed.

 Virtual machine has one or more dynamic disks.

 Virtual machine has one or more non-NTFS based volumes.

 The virtual machine Cluster Resource Group in a cluster setup is offline.

 Virtual machine is not in a running state.

 A ShadowStorage assignment of a volume inside the virtual machine is explicitly set to a different volume other than itself.

These conditions are set by the Hyper-V writer. In such a case, the virtual machine is put in a saved state before a snapshot of host volumes are taken (except when the virtual machine is turned off) for a backup. The Hyper-V writer adds the virtual machine in the following format:

 For offline backups: Backup Using Saved State\<VMName>

 For online backups: Backup Using Child Partition Snapshot\<VMName>

Note

During offline/online backups, the name of the data source remains unchanged even if the virtual machine configuration changes to support online backups or for any further backups.

DPM supports offline protection for guests running older operating systems such as Windows NT 4.0 and Windows Server 2000, and Linux. Offline backup requires DPM to pause a virtual server, take a snapshot of the server, bring the virtual server online again, and then back up the data on the snapshot.

Unsupported scenarios

 Hyper-V host and DPM server on different domains.

 DPM does not support the backup of virtual machine data on pass-through disks that present volumes to the virtual machine or use a remote VHD. For such machines, we recommend that you perform host-level backup of the VHD files using DPM and install an agent into the virtual machine to back up data that is not visible on the host.

 DPM does not support backup and recovery of virtual machines on Hyper-V replica servers.

Protecting Hyper-V topics

 [Prerequisites for Hyper-V protection](#ze8bc29b148a04efc96814353730bff94)

 [Deploying Hyper-V protection](#z38f9b4b259e2460db5781cad76cd14b9)

 [Protecting Hyper-V machines](#z325b57aff17c41689c32fbc40364f502)

 [Recovering Hyper-V data](#z78d1bd0fcfbe49009bddf7fbecd8d798)

 [Understanding protection for CSV](#zb2d5463e3e4746a396b0c03994e73a6c)

Prerequisites for Hyper-V protection

Ensure that you have met the following prerequisites before protecting Hyper-V.

On the DPM server

1. Install Windows 2008 Server SP2 or Windows Server 2008 R2 with the RTM version of Hyper-V.

2. Install the Hyper-V role on the DPM server.

Note

System Center 2012 – Data Protection Manager (DPM) continues to protect Hyper-V virtual machines even if the Hyper-V role is not installed on the DPM server. However, you cannot do item-level recovery (ILR) unless the Hyper-V role is enabled.

On the Hyper-V host

|  |  |
| --- | --- |
| General prerequisites | Your computer must be Hyper-V capable.  Install the integration components on the guests. For more information, see [Install a Guest Operating System](http://go.microsoft.com/fwlink/?LinkId=165041). |
| Windows Server 2008 SP2 | Install Microsoft Windows Server 2008 SP2.  Or  Install the  [Hyper-V prerequisites](#z102).  Or  [Information about Service Pack 2 for Windows Vista and for Windows Server 2008](http://go.microsoft.com/fwlink/?LinkId=184957). |
| Windows Server 2008 R2 | Install the following hotfixes on the host computer:  ****** [KB975354](http://go.microsoft.com/fwlink/?LinkID=186556).  ****** [KB975921](http://go.microsoft.com/fwlink/?LinkID=186558).  Note  For a CSV deployment, install the VSS hardware provider on the host computer. Contact your SAN vendor for the VSS hardware provider. |

Hyper-V prerequisites

Before protecting Hyper-V virtual machines with System Center 2012 – Data Protection Manager (DPM), ensure that the following updates are installed on the target Hyper-V server:

 The customer should be running Hyper-V RTM. The corresponding Windows update is [KB950050](http://go.microsoft.com/fwlink/?LinkID=132735).

 Install the following updates:

 [KB951308](http://go.microsoft.com/fwlink/?LinkID=132733) on each cluster node for cluster deployment.   
Increased functionality and virtual machine control in the Windows Server 2008 Failover Cluster Management console for the Hyper-V role.

 [KB956697](http://go.microsoft.com/fwlink/?LinkID=133781). This update may be applied when the Hyper-V writer seems to go missing due to the presence of corrupt Virtual Machine configuration files in the Hyper-V Server.

 [KB958184](http://go.microsoft.com/fwlink/?LinkId=143332). This update may be applied when virtual machine files are saved on a volume mounted on a failover cluster using a volume GUID.

 [KB959962](http://go.microsoft.com/fwlink/?LinkId=136583) on the Hyper-V hosts. This update for Hyper-V writer is required if the backup fails for one of the following reasons:

 Retryable VSS error.

 VSS application writer provider is going to bad state.

 If recovery of a virtual machine is failing because it has legacy network adapters attached.

Following this update, the integration services on each of the virtual machines running on the server must be updated by inserting the Integration Services Disk from the Action menu in the virtual machine’s management console. This will require the virtual machine to restart.

 [KB960038](http://go.microsoft.com/fwlink/?LinkId=136584) on all Hyper-V hosts. This update for Windows Server 2008 fixes a crash of the Hyper-V host server which you may experience when backups are made using Hyper-V writer.

 The version of Integration Components running inside the VM should be the same as the version of Hyper-V on the host. For Hyper-V RTM it is 6.0.6001.18016.   
You can confirm this in the Device Manager inside the guest VM. Under System Devices in Device Manager, right-click the entry Hyper-V Volume Shadow Copy and choose Properties. Check the version under the Driver tab. If the version does not match, insert the integration services disk by choosing the option under the Action menu in the VM console. Install the integration components and reboot the VM.

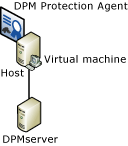
See Also

[Install the Hyper-V Role on a Full Installation of Windows Server 2008](http://go.microsoft.com/fwlink/?LinkID=150587)

Deploying Hyper-V protection

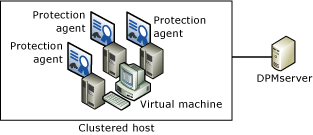
This section provides information about how you can deploy Data Protection Manager (DPM) to effectively protect Hyper-V virtual machines.

Deploy DPM on a stand-alone host



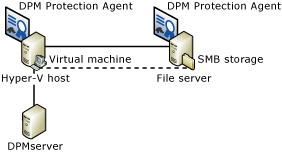
In this deployment, you must have one or more virtual machines on a stand-alone host computer. You must install the protection agent on the host computer to enable protection.

Deploy DPM on a clustered host



In this deployment, the virtual machine is on a clustered host. If you use a clustered host for your virtual machines, you have to install the DPM protection agent on all the computers in the cluster.

Deploy DPM by using an SMB disk



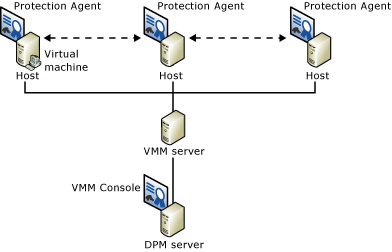
In this deployment, the virtual machine and its storage are on different computers. You have to install the DPM protection agent on both computers – the one that hosts the virtual machine and the one that hosts the storage. DPM supports this configuration if the application server and storage server are stand-alone or clustered.

Note

You must provide full-share level permissions and folder-level permissions to the application server (machine$ account) on the SMB share.

DPM transfers the backup data from remote SMB to DPM through the server that runs Hyper-V.

Virtual Machine Live Migration – Uninterrupted data protection



In this deployment, your virtual machines are set up so that they can be migrated from one host computer to another, depending on your requirements. Windows Server 2012 supports various scenarios for Hyper-V Live Migration, such as inter-cluster migration, intra-cluster migration, migration from stand-alone to clustered computers, migration from clustered to stand-alone computers, and migration between stand-alone computers. DPM supports protection for all these scenarios even when they use remote SMB shares. DPM communicates to the Virtual Machine Manager (VMM) server to keep track of the computer on which the virtual machine is when the backup is to be performed.

DPM will continue to do express full backup for all virtual machine Live Migrations with no storage migration.

Note

The DPM server, VMM server, and Hyper-V hosts should be in the same domain.

Users should create separate protection groups to protect virtual machines that are hosted on Windows Server 2012.

To protect this deployment, you must perform the following steps for DPM:

1. Install the DPM protection agent on all the computers that will host the virtual machine.

2. Install the VMM console on the DPM server to allow the DPM server to communicate to the VMM server.

The VMM Console should be installed on the DPM server.

3. The DPMMachineName$ account should be a read-only administrator account on the VMM server.

4. Set Global Property on the DPM server for the KnownVMMServerName by using DPM Management Shell: Set-DPMGlobalProperty -dpmservername <dpmservername> -knownvmmservers <vmmservername>.

Important

Enable the DPM-VMM communication first; all virtual machines in Hyper-V hosts should be discovered first before you configure the Creating Protection Groups for Live Migration scenarios to work seamlessly. If the virtual machine was not discovered and the protection group was created before theDPM-VMM communication setup, the Live Migration scenarios will not work. The user will have to stop protection with Retain Data and re-protect the same computer.

Ensure that Live Migration is properly enabled

|  |
| --- |
| 1. Ensure that the service DPM-VMM Helper Service is running. If it is not running, start it. If it is, continue to the next step.  2. Open SQL Server Management Studio and connect to the instance that hosts DPMDB.  3. On DPMDB, run the following query SELECT TOP 1000 [PropertyName] ,[PropertyValue] FROM[DPMDB].[dbo].[tbl\_DLS\_GlobalSetting]  This query will contain a property, called KnownVMMServer. This value should be the same as the value that you provided with the Set-DPMGlobalProperty cmdlet.  4. Run the following query to validate the VMMIdentifier parameter in the PhysicalPathXML for a particular virtual machine:  select cast(PhysicalPath as XML) from tbl\_IM\_ProtectedObject where DataSourceId in (select datasourceid from tbl\_IM\_DataSource where DataSourceName like '%<VMName>%')  Replace VMName with the name of the virtual machine.  Open the XML that was returned by this query and validate that the VMMIdentifier field has a value. |

Reconfigure the DPM-VMM Helper Service port

|  |
| --- |
| 1. If you want to change the default port (6070) that is used by DPM to host DPM-VMM Helper Service, open RegEdit.  2. Under HKLM\Software\Microsoft\Microsoft Data Protection Manager\Configuration, create a 32-bit DWORD, named DpmVmmHelperServicePort  3. Write the new port number as part of this registry key.  4. Open <Install directory>\Microsoft System Center 2012\DPM\DPM\VmmHelperService\VmmHelperServiceHost.exe.config and change the port number from 6070 to the new port.  For example: <add baseAddress="net.tcp://localhost:6080/VmmHelperService/" />  5. Restart the DPMVMMHelper service.  6. Restart the DPM service. |

Continue protection after you upgrade VMM

If you upgrade your VMM server, you must also upgrade the VMM Console on the DPM server to continue protection.

For more information on how to upgrade the VMM Console, see the VMM documentation.

Continue protection after upgrade DPM

If you are upgrade DPM, you must run the following command to continue protection.

Set Global Property on the DPM server for the KnownVMMServerName by using DPM Management Shell: Set-DPMGlobalProperty -dpmservername <dpmservername> -knownvmmservers <vmmservername>.

Protecting Hyper-V machines

Before you can protect a Hyper-V virtual machine, you must install a protection agent on the virtual machine.

The New Protection Wizard allows you to configure and set up protection for your Hyper-V virtual machines.

  [Protecting a Hyper-V virtual machine](#z103)

 [Protecting Hyper-V virtual machines that use remote SMB shares](#z104)

 [Protecting Hyper-V machines using Live Migration](#z105)

 [Protecting cluster shared volumes](#z106)

 [Conditions when DPM fails to back up Hyper-V virtual machines in an online state](#z107)

Protecting a Hyper-V virtual machine

1. Install the protection agent on the host computer.

2. Protect the virtual machine by using the Create New Protection Group Wizard.

Things to remember

 You must turn on auto-mount on the host computer to enable virtual machine protection.

 You must disable TCP Chimney Offload.

Protecting Hyper-V virtual machines that use remote SMB shares



|  |
| --- |
| 1. Install the protection agent on all computers in the application server cluster.  2. Install the protection agent on all nodes of the remote SMB file server cluster.  3. Add custom cluster resource type so DPM will recognize the cluster.  4. Enable File Server VSS Agent service on all the nodes of the remote SMB file server cluster.  5. Protect the virtual machine by using the Create New Protection Group Wizard. If the virtual machine is clustered, expand the cluster names to see the virtual machines in that cluster. |

Important

 All Hyper-V machine$ accounts should have full permissions on the specific remote SMB file shares.

 File path for all virtual machine components during recovery to alternate location should be less than 260 characters. If not, recovery may succeed but Hyper-V will not be able to mount the virtual machine.

Unsupported scenarios

 Deployments where some components of the virtual machine are on local volumes and some on remote volumes.

 IPv4 or IPv6 address for storage location file server is not supported.

 You cannot recover the virtual machine to one using remote SMB shares.

Protecting Hyper-V machines using Live Migration



|  |
| --- |
| 1. Install the VMM console on the DPM server.  Important  Ensure that the VMM server and VMM console are of the same version.  2. Install the protection agent on all the computers in the Hyper-V cluster.  3. Using elevated DPM Windows PowerShell, runSet-DPMGlobalProperty –DPMServerName <Name of the DPM server> –KnownVMMServers <Name of the VMM server>.  4. Start the DPMVMMHelper service.  5. Open the New Protection Group Wizard, and click Clear Cache.  6. Protect the virtual machine by using the Create New Protection Group Wizard. If the virtual machine is clustered, expand the cluster names to see the virtual machines in that cluster. |

Note

 Support for Live Migration protection is available only on servers running Windows Server 2012.

 Backup to Tape (Disk-to-Tape or Disk-to-Tape-to-Tape) are not supported in this configuration.

 DPM does a one-time consistency check for all Live Migrations that includes storage migration.

 When a Live Migration with storage migration happens, Hyper-V reorganizes the VHD or VHDx; so, there will be a one-time spike in DPM backup data size.

 Automatic consistency check should be enabled at the protection group level for protection under virtual machine mobility scenarios.

Enabling Live Migration for an existing protection group

|  |
| --- |
| 1. Install the DPM protection agent on all the computers that will host the virtual machine.  2. Install the VMM console on the DPM server to allow the DPM server to talk to the VMM server.  The VMM Console should be installed on the DPM server.  3. The DPMMachineName$ account should be a read-only administrator on the VMM server.  4. Set Global Property on the DPM server for the KnownVMMServerName –using DPM Management Shell: Set-DPMGlobalProperty -dpmservername <dpmservername> -knownvmmservers <vmmservername>. |

After you have done the above steps, Live Migration will be enabled after the DPM Summary Manager job runs. This is scheduled to run at 12 a.m. every morning by default.

However, if you want to enable Live Migration immediately, do the following steps.

Caution

The Summary Manager job will affect the backup performance of your DPM server.

Running Summary Manager job manually

|  |
| --- |
| 1. Open SQL Server Management Studio and connect to the instance hosting DPMDB.  2. Run the following query select \* from tbl\_SCH\_ScheduleDefinition where JobDefinitionId ='9B30D213-B836-4B9E-97C2-DB03C3EB39D7'. Make a note of the ScheduleId returned by this query.  3. In SQL Server Management Studio, expand SQL Server Agent and then expand Jobs.  4. Right-click the ScheduleId that was returned by the earlier query and select Start Job at Step.  Caution  The size and scale of your deployment will decide how much time this job will take to finish. |

Protecting cluster shared volumes

 Enquiry in an 8-16 node cluster shared volumes (CSV) cluster for a scale of 400 virtual machines may take over 5 hours to complete.

 Single node shutdown in a CSV cluster will result in all the virtual machines on the cluster being marked as inconsistent. This will start consistency checks for all virtual machines.

 If BitLocker is enabled on the CSV cluster, rebooting a host will require you to run a consistency check for Hyper-V virtual machines.

Conditions when DPM fails to back up Hyper-V virtual machines in an online state

By default, System Center 2012 – Data Protection Manager (DPM) performs a backup of a Hyper-V Virtual Machine (VM) in an online state. However, DPM cannot back up a Hyper-V VM in an online state, if one or more of the following conditions are true:

 Backup (Volume Snapshot) Integration Service is disabled or not installed.

 The virtual machine has one or more dynamic disks.

 The virtual machine has one or more non-NTFS based volumes.

 The virtual machine Cluster Resource Group in a cluster setup is offline.

 The virtual machine is not in a running state.

 A ShadowStorage assignment of a volume inside the virtual machine is explicitly set to a different volume other than itself.

 An App-V drive is installed on the virtual machine that creates a non-NTFS volume.

These conditions are set by the Hyper-V writer. In such a case, the VM is put in a saved state before a snapshot of host volumes are taken (except when the VM is turned off) for a backup. The Hyper-V writer adds the VM in the following format:

 For offline backups: Backup Using Saved State\<VMName>

 For online backups: Backup Using Child Partition Snapshot\<VMName>

Note

During offline/online backups, the name of the data source remains unchanged even if the VM configuration changes to support online backups or for any further backups.

DPM Scale-Out Protection for Hyper-V Virtual Machines

In System Center 2012 Service Pack 1 (SP1), Data Protection Manager (DPM) has a scale-out feature that supports the Windows Server 2012 improvements, and allows you flexibility in how you protect your virtual machines. The scale-out feature is designed to enable you to derive maximum benefit out of your DPM servers.

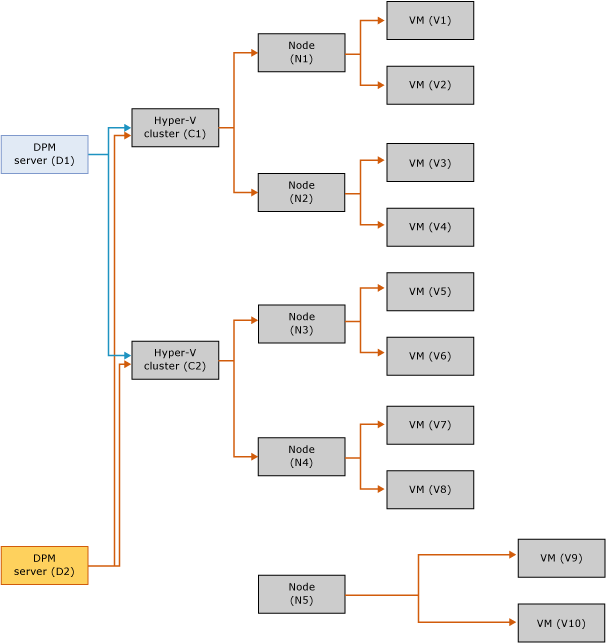
With the scale-out feature, a protected agent on a virtual machine can attach itself to multiple DPM servers, thus you can add the virtual machine to a protection group on any of the recognized DPM servers.

Important

You can use this feature only if the virtual machines are hosted on Windows Server 2012 and if your DPM server is a fresh deployment of DPM in System Center 2012 SP1.

Deployment scenario

In this deployment, you have two DPM servers (D1 and D2), which are visible to all virtual machines that are hosted on nodes N1, N2, N3, N4 and N5. This way, when you create protection groups on D1 or D2, you will be able to add any of the virtual machines from V1 to V10 for protection.



Use the DPM scale-out feature

If you use the SetDPMServer command with the –Add parameter on the protected virtual machine, you can make multiple DPM servers visible to the protected virtual machine. For more information, see [Using SetDPMServer](#zd6a67f6d28464e6083ecc18f118ae0a3). If you do not use the –Add parameter, the previous DPM server is overwritten. Ensure that all Hyper-V hosts and virtual machines are discovered by the VMM server before you begin to create protection groups.

After you attach all the DPM servers, you can add the virtual machine to a protection group on any of the DPM servers that the virtual machine can recognize. After you add the virtual machine to a protection group, the virtual machine will always be backed up on that DPM server. If you want it to be backed up on a different server, you must stop protection for it and add it to a protection group on the new server. You have the flexibility to add virtual machines to any protection group on recognized servers. This means that you can have virtual machines from one node to be protected by different DPM servers.

Unsupported scenarios

 Disaster recovery: You cannot protect your DPM server if you use the scale-out feature.

 The scale-out feature does not support Cross-domain deployment. The DPM servers and the protected computers must be in the same domain.

 The scale-out feature does not support protection for remote SMB shares for a virtual machine.

 The scale-out feature does not support IPv4 or IPv6 address for storage location file.

Optimizing Hyper-V protection

[Enable cache](#z108)

[Exclude page file churns](#z109)

[Automatically add new virtual machines for protection](#z110)

[Add custom cluster resource type](#z111)

Enable cache

When you protect a large number (over 200 virtual machines) of virtual machines that use CSV, it can take a long time, more than 15 min, to populate the inquiry screen in the Create New Protection Group Wizard. You can avoid this time latency if you enable caching on the primary DPM server. After you enable caching, when you expand the data source on the inquiry screen, DPM will refresh the resource groups under that node, but the virtual machines under each resource group will be populated from the cache. The default time-out for the cache is 48 hours. You can change this by editing the registry.

To enable caching, create a new registry key, called CacheInquiryResults at HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Microsoft Data Protection Manager\Configuration. Under this key, create the DWORD InquiryResultsTimeoutInterval.

After you create the registry key, you will see the Clear Cache button on the inquiry page of the Create New Protection Group wizard. Click this button when you want to force DPM to refresh the list of virtual machines.

Note

When you click Clear Cache, DPM will refresh the entire cache, and not just the cache of the selected resource group.

Exclude page file churns

To improve the performance of your Hyper-V backups, choose the option not to back up the entire churn in your pagefile. This gives you the benefit of reduced storage requirement and improvement in backup performance. Excluding pagefiles, DPM does not affect replica creation and consistency check. The only change is that when the pagefile is excluded, DPM does not perform incremental backups on the pagefile. To exclude pagefiles, perform the following procedure:



|  |
| --- |
| 1. Move the pagefile for a virtual machine to a different VHD.  2. Exclude pagefiles by using the Set-DPMGlobalProperty cmdlet. For more information about how to use this cmdlet, see [Set-DPMGlobalProperty](http://go.microsoft.com/fwlink/p/?LinkId=247073). |

Automatically add new virtual machines for protection

While a protection agent is deployed on the host machine, you still need to manually add the new machines to the protection groups. You can automate the process of adding new virtual machines to a protection group by using the following scripts:

 [AddNewStandAloneVM.ps1](http://go.microsoft.com/fwlink/p/?LinkID=191475)

 [AddNewClusteredVM.ps1](http://go.microsoft.com/fwlink/p/?LinkID=191474)

Click the script name above to download the script.

Automatically add stand-alone virtual machines

The AddNewStandAloneVM.ps1 script does the following:

1. Takes the FQDN of the protected server and the name of the protection group as input.

2. Searches for the protected server and the protection group.

3. Runs an inquiry on the Hyper-V host and obtains the list of unprotected virtual machines.

4. Adds this list of virtual machines to the protection group.

5. Saves the changes to the protection group and exits the procedure.

The script takes two parameters:

|  |  |  |
| --- | --- | --- |
| Parameter | Description | Example |
| Server name | Fully Qualified Domain Name of the Hyper-V host server. | hyperv01.contoso.com |
| Protection group | Name of the existing protection group to which you add the new virtual machines. | Protection Group 3 |

Automatically add clustered virtual machines

The AddNewClusteredVM.ps1 script does the following:

1. Takes the FQDN of the protected cluster and the name of the protection group as input.

2. Searches for the protected cluster and the protection group.

3. Runs an inquiry on the cluster to get the list of resource groups.

4. Runs a parallel inquiry for each resource group and obtains the list of unprotected virtual machines under them.

5. Adds the unprotected virtual machines to the protection group.

6. Saves the changes to the protection group and exits the procedure.

The script takes two parameters:

|  |  |  |
| --- | --- | --- |
| Parameter | Description | Example |
| Server name | Fully Qualified Domain Name of the Hyper-V host server. | hyperv01.contoso.com |
| Protection group | Name of the existing protection group to which you add the new virtual machines. | Protection Group 3 |

Add custom cluster resource type

If you use a non-Microsoft cluster service, DPM does not discover your cluster automatically. For DPM to recognize and list the cluster, you must edit the registry.

|  |  |
| --- | --- |
| Key | Software\Microsoft\Microsoft Data Protection Manager\Agent\Cluster |
| Value | PhysicalDiskResourceType |
| Data | Type of the non-Microsoft cluster disk service |
| Type | REG\_SZ |

Recovering Hyper-V data

System Center 2012 – Data Protection Manager (DPM) supports the following recovery scenarios:

|  |  |
| --- | --- |
| Scenario | Description |
| Recovering a virtual machine to an alternate location | The original VHD is deleted. DPM will recover the VHD and other configuration files on the original location by using the Hyper-V VSS writer. At the end of the recovery process, the virtual machines will still be highly available.  Warning  The resource group must be present in order for the recovery to happen. If the resource group is not available, then recover to an alternate location, and then make the virtual machine highly available. |
| Recovering a virtual machine to an alternate location | DPM supports alternate location recovery (ALR), which provides a seamless recovery of a protected Hyper-V virtual machine to a different Hyper-V host, independent of processor architecture. Hyper-V virtual machines that are recovered to a cluster node will not be highly available. For more information about how to make a virtual machine highly available, see [To make a virtual machine highly available](http://go.microsoft.com/fwlink/p/?LinkID=160484). |
| Item-level recovery (ILR) of Hyper-V virtual machines | DPM supports item-level recovery (ILR), which allows you to do a specific recovery of files, folders, volumes, and virtual hard disks (VHDs) from a host-level backup of Hyper-V virtual machines to a network share or a volume on a DPM protected server.  Tip  The DPM protection agent does not have to be installed inside the guest machine, in order to perform item-level recovery. |

The following tables show the types of data recovery that you can do based on the type of your deployment.

|  |  |  |  |
| --- | --- | --- | --- |
| Deployment | Recovery to original location | Recovery to alternate location | Item-level recovery |
| Standalone host | Yes | Yes | Yes |
| Clustered host | Yes | Yes | Yes |
| Using SMB share | Yes | Yes | Yes |
| Using Live Migration | Yes | Yes | Yes |

The following table shows the supported and unsupported scenarios to recover files, folders, volumes, and VHDs by using ILR in a Hyper-V virtual machine.

|  |  |  |
| --- | --- | --- |
| Scenario | Volumes or files/folders recovery | Virtual Hard Disk (VHD) recovery |
| Recovery from a virtual machine that has snapshots | Yes | Yes |
| Recovery from a secondary DPM server | Yes | Yes |
| Recovery from tape backups | No | Yes |
| Recovery from NTFS volumes only | Yes | Not applicable |
| Recovery from non-NTFS volumes | No | Entire VHD only |
| Recovery from a VHD that is partitioned using dynamic disk partitioning | No | Entire VHD only |

Important

You cannot traverse or browse the mount points when you explore a VHD for item-level recovery.

 [To recover a Hyper-V virtual machine in a non-CSV environment](#z112)

 [To recover a virtual machine to an alternate stand-alone Hyper-V host](#z113)

 [Item-level recovery for Hyper-V](#z114)

 [To recover Hyper-V machine that uses Live Migration](#z115)

To recover a Hyper-V virtual machine in a non-CSV environment



|  |
| --- |
| 1. Select the recovery point that you want to recover from the Recovery work area.  2. Use the Recovery wizard to select and recover the virtual machine. |

Note

 If you select the virtual machine on the left pane, the Recoverable Item list will show you the list of VHDs. If you do a recovery at this point, you will recover a VHD and not the virtual machine.

 In a non-CSV environment, the destination will be a volume on available storage in the cluster.

To recover a virtual machine to an alternate stand-alone Hyper-V host



|  |
| --- |
| 1. Select the recovery point that you want to recover from the Recovery work area.  2. Use the Recovery wizard to select and recover the virtual machine. |

Note

 If the recovered virtual machine was backed up in an online state, and it is saved state after recovery, delete the saved state of that virtual machine from the Hyper-V Manager Console and start it.

 Always check whether the virtual machine’s network configuration is correct after the alternate location recovery.

Item-level recovery for Hyper-V

DPM provides both host-based and guest-based protection for Hyper-V virtual machines.

DPM supports item-level recovery (ILR), which allows you to recover specific files, folders, volumes, and virtual hard disks (VHDs) from a host-level backup of Hyper-V virtual machines to a network share or a volume on a DPM protected server.

If you use a version of Windows Server that is earlier than Windows Server 2008, you must have the Hyper-V role enabled on the DPM server to perform item-level recoveries. During item-level recovery, DPM has to mount the VHDs of the protected virtual machines.

Important

 Item-level recovery does not support recovery of an item to its original location.

 Item-level recovery is not supported if the Diff VHD and Base VHD are on different volumes.

To perform item-level recovery of files and folders

|  |
| --- |
| 1. Select the recovery point that you want to recover from the Recovery work area.  2. To view the list of files and folders, in the Recoverable Items list, do the following:   Double-click the item (VHD) that you want to recover.   Double-click the items (volumes in VHD) that you want to recover.  3. Use the Recovery wizard to select and recover the virtual machine. |

Note

DPM saves files and folders in a custom directory structure in the following format: <Recovery destination selected by user>\<VM name>\_<Backup Time stamp> with the exact file system hierarchy that is used on a protected computer with the DPM agent installed.

To perform item-level recovery of volumes

|  |
| --- |
| 1. Search for the virtual machine name that you want to recover, and then select the item (VHD) in the Results pane.  2. To view the list of volumes, in the Recoverable Items list, do the following:   Double-click the item (VHD) that you want to recover.   Select the item (volume in VHD) that you want to recover.  Note   The list pane displays the volume label or “Virtual Machine Volume” if no volume label is available.   You cannot select and recover multiple volumes at the same time.  3. Use the Recovery wizard to select and recover the virtual machine. |

To perform item-level recovery of VHD

|  |
| --- |
| 1. Search for the virtual machine name that you want to recover, and in the Results pane, select the item (VHD).  2. Use the Recovery wizard to select and recover the virtual machine. |

Note

 The path of the VHD file on the protected computer is displayed in the Recoverable Items pane.

 You cannot select and recover multiple VHDs at the same time.

 When you recover a VHD of a virtual machine that has Hyper-V snapshots, .avhd files are not displayed in the Recoverable Items pane, but DPM will recover the parent VHD and all the associated .avhd files.

 DPM saves VHDs in a custom directory structure in the following format: DPM\_<backup-time>\DPM\_Recovered\_At\_<RecoveryTime>\<Path of the VHD on the protected computer> with the exact file system hierarchy that is used on a protected computer with the DPM agent installed.

To recover Hyper-V machine that uses Live Migration



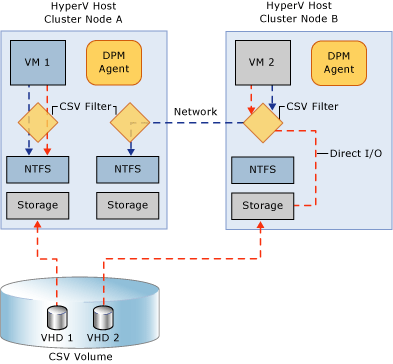
|  |
| --- |
| 1. Browse to or search for the virtual machine name that you want to recover, and in the Results pane, select the item (VHD).  2. Use the Recovery wizard to select and recover the virtual machine. |

Note

Recovery of a virtual machine to its original location is possible only if there is a replica from that location. For example, recovery is possible if a virtual machine is hosted on Host A and during this time 10 replicas are taken, and then the virtual machine is migrated to Host B, where two replicas are taken. Original location recovery means that the virtual machine will be recovered to Host B if the latest replicas are used. If you want to recover the virtual machine to Host A, it will be an alternate location recovery flow.

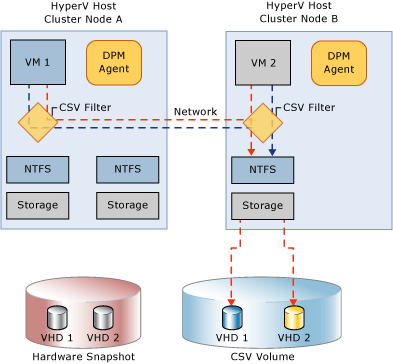
Understanding protection for CSV

A common Cluster Shared Volume (CSV) deployment has the virtual hard disks (VHDs) of the virtual machines on a CSV, with virtual machines distributed across the nodes of the cluster. Each virtual machine has direct I/O access to its respective VHD on the CSV.



In this example, when VM2 is being backed up, the CSV is made local to Node B. All I/O for VM1 is then routed over the network through the CSV filter on Node B. This affects the performance of VM1 and it appears on the Failover Cluster Manager as being in “redirected I/O mode.”

To reduce the impact on VM1, we recommend that you use hardware snapshots, which enable the CSV to resume direct I/O mode as soon as the hardware snapshot has been created. The duration of this process is typically very short, about two minutes.



If you use software snapshots, the CSV will be in redirected I/O mode for all virtual machines on this CSV, other than VM2, for the duration of the backup. The duration of this process depends on the size of the VHDs being backed up by System Center 2012 – Data Protection Manager (DPM), and can be significant. Therefore, using software snapshots can decrease the performance of the virtual machines.

After the snapshot is created, DPM starts replicating the data from the snapshot to the DPM server. After the replication is complete, the protection agent deletes the hardware snapshot.

In This Section

[Backing Up Virtual Machines on CSV with Hardware VSS Providers](#z84a0b64eb9f348fcbb917a47219f7bd6)

[Migrating from the System VSS Provider to a Hardware VSS Provider](#z8b93d85bc0634c31b335884f5d061c01)

[Backing Up Virtual Machines on CSV with the System VSS Provider](#z58e8621640ae4e02a10a47549a04f46b)

Backing Up Virtual Machines on CSV with Hardware VSS Providers

If you are using a hardware VSS provider, you can back up multiple virtual machines from the same CSV/node in the cluster. To specify the number of concurrent backups that can run from a node, you must set the following registry key:

|  |  |
| --- | --- |
| Key | HKLM\Software\Microsoft\Microsoft Data Protection Manager\2.0\Configuration\MaxAllowedParallelBackups |
| Value | Microsoft Hyper-V |
| Data | 3 |
| Type | DWORD |

This will enable a maximum of three backups to run concurrently on each node. For optimal performance, we recommend that you do not use a value greater than 3.

Migrating from the System VSS Provider to a Hardware VSS Provider

If you are using the default system VSS provider and want to begin using the hardware VSS provider, you must do the following:

1. Install the hardware VSS provider on the host computer and ensure that your Storage Area Network (SAN) is configured for hardware snapshots.

2. Delete the %Programfiles%\Microsoft DPM\DPM\Config\DataSourceGroups.xml file from the System Center 2012 – Data Protection Manager (DPM) server.

3. Set the following registry key on the DPM server:

|  |  |
| --- | --- |
| Key | HKLM\Software\Microsoft\Microsoft Data Protection Manager\2.0\Configuration\MaxAllowedParallelBackups |
| Value | Microsoft Hyper-V |
| Data | 3 |
| Type | DWORD |

4. To complete this process, you must run the Modify Protection Group Wizard for each protection group that protects the virtual machines on this cluster.

Backing Up Virtual Machines on CSV with the System VSS Provider

If your SAN vendor does not have hardware VSS providers, you can use software snapshots to back up your virtual machines.

We recommend that virtual machines deployed on CSV should be backed up serially.

There are two aspects to serialization of backup jobs in a CSV environment:

 Serializing virtual machine backups on a per node basis.

 Serializing virtual machine backups on a per CSV LUN basis.

Enabling Per Node Serialization

Create the following registry key on the System Center 2012 – Data Protection Manager (DPM) server:

|  |  |
| --- | --- |
| Key | HKLM\Software\Microsoft\Microsoft Data Protection Manager\2.0\Configuration\MaxAllowedParallelBackups |
| Value | Microsoft Hyper-V |
| Data | 1 |
| Type | DWORD |

This ensures that only one backup job will run at a time on a Hyper-V host.

Enabling Per CSV LUN Serialization

This form of serialization limits the number of virtual machine backups happening on a single CSV LUN. This is done by creating a DataSourceGroups.xml file and placing it in the DPM server at one of the following locations:

 If you upgraded from DPM 2010 -%PROGRAMFILES%\Microsoft DPM\DPM\Config.

 If you are did a fresh installation of System Center 2012 SP1 DPM -%PROGRAMFILES%\System Center 2012\DPM\DPM\Config.

This file provides DPM with information about the CSV virtual machine deployment configuration/distribution on the various CSV LUN so as to serialize the backups that happen per CSV LUN.

A DSConfig.ps1 script (below) creates the DataSourceGroups.xml file by listing all the virtual machines running on CSV in groups. Each group has the list of all virtual machines hosted on one CSV LUN. DPM permits only one backup from one such group at a time.

# DSConfig.ps1

$infoText = "This script will generate the DatasourceGroups.xml file in the current path. Once this file is created merge it with the same file name under %programfiles%\Microsoft DPM\DPM\Config directory on the DPM server. Read the documentation for more details."

echo $infoText

$header = "<?xml version=`"1.0`" encoding=`"utf-16`"?> `n <DatasourceGroup xmlns:xsi=`"http://www.w3.org/2001/XMLSchema-instance`" xmlns:xsd=`"http://www.w3.org/2001/XMLSchema`" xmlns=`"http://schemas.microsoft.com/2003/dls/GroupDatasourceByDisk.xsd`">"

$footer = "</DatasourceGroup>"

import-module -name FailoverClusters

$dir = [guid]::NewGuid()

md $dir

$cluster = get-Cluster

$FQDN = $cluster.Name + "." + $cluster.Domain

$res = get-clusterresource | where-object { $\_.ResourceType.Name -eq "Virtual Machine Configuration"}

foreach ($r in $res)

{

$VmObj = Get-ClusterParameter -inputobject $r | where {$\_.Name -eq "VmStoreRootPath"} # Identifies the CSV volume on which the VM is hosted.

$VmName = Get-ClusterParameter -inputobject $r | where {$\_.Name -eq "VmId"}

$vol = $vmobj.Value.Split("\")[2] # $vol will return to us the Volume<number> of the CSV on which the VM resides.

$line = "<Datasource DatasourceName=`"" + $VmName.Value +"`"" + " ProtectedServerName=`"" + $r.OwnerGroup.Name + "."+ $FQDN +"`"" + " WriterId=`"66841cd4-6ded-4f4b-8f17-fd23f8ddc3de`" />"

echo $line >> $dir\$vol # File VolumeX will contain entries for all VMs hosted on CSV VolumeX

}

echo $header > DataSourceGroups.xml

$filelist = dir $dir\Volume\*

$GroupEndString = "</Group>"

foreach ($file in $filelist)

{

$GroupBeginString = "<Group GroupName=`"" + $file.Name + "-" + $FQDN + "`">" # Group name is kept VolumeX itself

echo $GroupBeginString >> DataSourceGroups.xml

type $file >> DataSourceGroups.xml # Consolidating groups pertaining to all the volumes.

echo $GroupEndString >> DataSourceGroups.xml

}

Remove-Item -Force -Recurse $dir

echo $footer >> DataSourceGroups.xml

Procedure to Create the DataSourceGroups.xml File and Serialize the Backup Jobs

1. Generate the DataSourceGroups.xml file by running the DSConfig.ps1 script on any one node of a cluster containing CSV. For more information about how to generate the file, see [Procedure to Generate the DataSourceGroups.xml File on a CSV Cluster](#z116).

2. Repeat step 1 for every cluster that is protected by a DPM server.

3. Merge all such DataSourceGroups.xml files into a single file on the DPM server. You can skip this step and copy the file directly to %PROGRAMFILES%\Microsoft DPM\DPM\Config if the DPM server is protecting only one cluster. For more information about merging the files, see [Procedure to Merge the DataSourceGroups.xml Files from All CSV Clusters](#z117).

4. If a protection group has already been created for the virtual machines, perform the steps in the Modify Protection Group Wizard. If a protection group has not been created, create a new protection group and the job serialization described above will take effect.

The DataSourceGroups.xml file needs to be updated only when virtual machines are added, deleted, or modified in the cluster and protection is configured for them.

Regenerate the DataSourceGroups.xml file from the CSV cluster and update the DataSourceGroups.xml file by replacing the existing groups for that cluster with the new groups.

Procedure to Generate the DataSourceGroups.xml File on a CSV Cluster

1. Copy the DSConfig.ps1 file to any one node of a CSV cluster.

2. Run this script in an elevated Windows PowerShell window and locate the DataSourceGroups.xml file generated in the same folder C:\MyFolder\>DSConfig.ps1

3. This script will generate the DataSourceGroups.xml file in the current path. After this file is created, copy it to the %programfiles%\Microsoft DPM\DPM\Config directory on the DPM server.

4. You can verify the groupings by opening the XML file that is generated. The following is the expected format:

<?xml version="1.0" encoding="utf-16"?>

<DatasourceGroup xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns="http://schemas.microsoft.com/2003/dls/GroupDatasourceByDisk.xsd">

<Group GroupName="Group1">

<Datasource DatasourceName="EA24071A-7B7B-42CF-AB1D-BBAE49F50632" ProtectedServerName="SCVMM VM-Vol7-03 Resources.CSVSCALE.SCALEDPM01.LAB" WriterId="66841cd4-6ded-4f4b-8f17-fd23f8ddc3de" />

</Group>

</DatasourceGroup>

Procedure to Merge the DataSourceGroups.xml Files from All CSV Clusters

Note

You can skip this step if the DPM server is protecting only one CSV cluster. The generated DataSourceGroups.xml file can be used directly on the DPM server.

1. Copy any one of the DataSourceGroups.xml files that was generated to the DPM server under the location %Programfiles%\Microsoft DPM\DPM\Config.

2. Open the file to edit it.

<?xml version="1.0" encoding="utf-16"?>

<DatasourceGroup xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns="http://schemas.microsoft.com/2003/dls/GroupDatasourceByDisk.xsd">

<Group GroupName="Group1">

<Datasource DatasourceName="EA24071A-7B7B-42CF-AB1D-BBAE49F50632" ProtectedServerName="SCVMM VM-Vol7-03 Resources.CSVSCALE.SCALEDPM01.LAB" WriterId="66841cd4-6ded-4f4b-8f17-fd23f8ddc3de" />

</Group>

</DatasourceGroup>

3. Copy the <Group> tags from all the DataSourceGroup.xml files generated and add the text between the <DataSourceGroup> tags. The DataSourceGroups.xml file will now contain one <header> tag, one <DataSourceGroup> tag, and <Group> tags from all CSV clusters.

4. Close the DataSourceGroups.xml file on the DPM server. It is now ready to use.

Managing Protected VMM hosts

Virtual Machine Manager (VMM) enables you to configure and manage your virtualization host, networking, and storage resources in order to create and deploy virtual machines and services to the private clouds that you created. System Center 2012 – Data Protection Manager (DPM) supports protection and recovery of System Center 2012 – Virtual Machine Manager (VMM).

Important

DPM does not protect earlier versions of VMM.

DPM protects both standalone and clustered configurations of VMM, irrespective of whether they use standalone or clustered versions of SQL Server. The following is a list of support configurations:

 Standalone VMM host + standalone SQL Server (default and named, local and remote)

 Standalone VMM host + clustered SQL Server (default and named, remote)

 Clustered VMM host + standalone SQL Server (default and named, local and remote)

 Clustered VMM host + clustered SQL Server (default and named, remote)

In case of a failover, DPM will continue protection only if the node comes back online. This allows you to perform scheduled failovers without losing protection. But if the node is lost, you have to specifically protect the new node.

Caution

DPM only protects the VMM database. Not all configuration files from the VMM library will be protected.

VMM allows you to use two types of encryption. The first type is the encryption where the key is stored on the VMM host, and the other type is where the key stored along with the Active Directory, called Distributed Key Management (DKM). You should use DKM to ensure high availability of your virtual machines. If you use the DKM method, DPM does not automatically protect the key. You have to protect the key as part of the Active Directory. If you store the key locally, it will be protected as part of the database.

Supported features

 DPM supports initial replication and express full backups for VMM hosts.

 DPM does not support incremental backups for VMM hosts.

 DPM supports recovery to original location and the Copy As File option for VMM hosts.

 DPM does not support recovery to alternate location for VMM hosts.

What is not supported

DPM does not support disaster recovery for VMM.

Known issues

 If VMM is installed by specifying a static IP for the SQL Server, DPM will not be able to protect it.

 If VMM is installed by specifying "localhost" for the SQL Server, DPM will not be able to protect it.



Managing Protected Computers in Workgroups and Untrusted Domains

System Center 2012 – Data Protection Manager (DPM) enables you to protect computers that are in untrusted domains or workgroups.

The security for a production computer in an untrusted domain or workgroup is provided by using a local user account. The DPM agent uses Windows Challenge/Response (NTLM) authentication by using the local user credentials that are specified following the installation of the DPM agent on the protected computer.

Computers in untrusted domains or workgroups require local installation of the DPM agent. They must then be added to DPM by using the Install Agent Wizard, and by providing the same credentials that were specified when configuring the DPM agent by using SetDpmServer with the –isNonDomainServer parameter after the agent is installed on the protected computer. Any updates to the DPM agent on computers in untrusted domains or workgroups require a manual agent upgrade.

Supported Scenarios

|  |  |  |
| --- | --- | --- |
|  | Workgroup | Untrusted Domain |
| Files – Basic - All server and client SKUs | Supported | Not supported |
| Files – Clustering | Not applicable | Not supported |
| System State – Windows Server 2003, Windows Server 2008, Windows 2008 R2 | Supported | Supported |
| SQL Server– Basic – SQL Server 2000, SQL Server 2005, SQL Server 2008 | Supported | Supported |
| SQL Server - Mirroring | Not supported | Not supported |
| SQL Server - Clustering | Not applicable | Not supported |
| Hyper-V – Basic – Windows Server 2008, Windows 2008 R2 | Supported | Supported |
| Hyper-V – Clustering | Not applicable | Not supported |
| Hyper-V – Cluster Shared Volume | Not applicable | Not supported |
| Exchange – Basic – Exchange Server 2003, Exchange Server 2007, Exchange Server 2010 | Not applicable | Supported |
| Exchange Server – Clustering | Not applicable | Not supported |
| Exchange Server – CCR | Not applicable | Not supported |
| Exchange Server – LCR | Not applicable | Supported |
| Exchange Server – SCR | Not applicable | Not supported |
| Exchange Server – DAG | Not applicable | Not supported |
| Microsoft SharePoint Server | Not supported | Not supported |
| Laptop and desktop computers | Not supported | Not supported |
| Bare Metal Recovery | Not supported | Not supported |
| End User Recovery | Not supported | Not supported |
| Disaster Protection | Supported, if using certificate-based authentication | Supported, if using certificate-based authentication |

In This Section

[Security Considerations for Protecting Computers in Workgroups or Untrusted Domains](#z68936975212a42978daba9a938d50f1b)

[Protecting Workgroup Computers](#za31fc37416624984834bef3c67e20666)

[Protecting Computers on Untrusted Domains](#z63e0440a6a31486db1e062aa049a4b41)

[Updating Password for Workgroup or Untrusted Computers](#z405d8b04537f4724bf179e0a5768f67e)

Security Considerations for Protecting Computers in Workgroups or Untrusted Domains

The following table lists the security considerations when protecting computers on a workgroup or on untrusted domains.

|  |  |
| --- | --- |
| Security Settings | On protected computer in untrusted domain |
| Connection type: Control data | **** Protocol: DCOM  **** Default Port: 135  **** Authentication: NTLM, using credentials specified after DPM agent installation |
| Connection type: File transfers | **** Protocol: WINSOCK  **** Default Port: 5718 for agent coordinator; 5719 for protection agent.  **** Authentication: NTLM, using credentials specified after DPM agent installation |
| DPM account requirements | Local account without administrative rights on the production server. |
|  | Use NTLM v2 for secure communication between DPM and protected computer. |
| Agent installation | Requires local installation of the DPM agent on the protected computer and running SetDpmServer. After installing the agent, use the Install Agent Wizard to attach the production server to DPM. |
| Restrictions | **** SharePoint and disconnected client protection is not supported in DPM.  **** DPM disaster recovery is not supported in DPM.  **** Clustering/mirroring for Files/SQL Server/Exchange Server is not supported in DPM.  **** Protection of perimeter network (DMZ) machines is not supported in DPM. |

Important

Make sure IPSEC does not block communication between DPM server and workgroup machines.

Protecting Workgroup Computers

To protect a computer that is not joined to a domain, you must follow the steps outlined in this topic.

1. Installing Agents on Workgroup Computers

2. Attaching a Workgroup Computer to the System Center 2012 – Data Protection Manager (DPM) server

Important

To protect a computer that is running Windows XP, you must first disable the ForceGuest registry key otherwise NTLM authentication will fail while attaching the computer.

For more information about disabling the ForceGuest registry key, see [How to Set Security in Windows XP Professional That Is Installed in a Workgroup](http://go.microsoft.com/fwlink/?LinkID=192212).

Installing Agents on Workgroup Computers

You can install a DPM protection agent on a computer by using DPMAgentinstaller.exe (DPMAgentInstall\_X64.exe) from the setup DVD.

After installing the agent, you need to run SetDpmServer and specify the local user credentials which would be used for authentication. A local user account will be created and the DPM protection agent would be configured to use this account for authentication.

Syntax: SetDpmServer.exe -dpmServerName <serverName> -isNonDomainServer -userName <userName> [-productionServerDnsSuffix <DnsSuffix>]

|  |  |
| --- | --- |
| Parameter | Description |
| -IsNonDomainServer | Specifies that this server is in a workgroup or an untrusted domain. |
| -UserName | Creates an NT user account with the specified username for this server to communicate with DPM server. This option should be used along with -IsNonDomainServer. |
| -ProductionServerDnsSuffix | In case there are multiple DNS suffixes configured for this server, ProductionServerDnsSuffix represents the DNS suffix which DPM server will use to communicate with this server. |
| -DpmServerName | Name of the DPM server. FQDN if DPM server and protected computer are accessible to each other using FQDNs. NETBIOS if DPM server and protected computer are accessible to each other using NETBIOS names. |

Attaching a Workgroup Computer to the DPM Server

The steps to attach a workgroup computer using DPM Administrator Console are as follows.

1. Start the Protection Agent Installation Wizard from the DPM Administrator Console.

2. Select Attach and click Next.

3. Enter the computer name, user name, and password for the computer that you want to attach to. This should be the same as the login credentials specified during agent installation on that computer. Click Next.

4. Review the information on the Summary page, and then, if the information is correct, click Install. After the attach action is completed successfully, click Close.

Attaching a Workgroup Computer by Using DPM Management Shell

You can also attach a workgroup computer by using the Attach-NonDomainServer script in DPM Management Shell.

Syntax: Attach-NonDomainServer.ps1 -DPMServername [Name of DPM server] -PSName [Protected computer] -Username [username] -Password [Password]

This script registers the specified workgroup computer to be protected with this DPM server, creates a local user account using the specified credentials, and configures DPM to use these credentials to authenticate the workgroup computer.

Important

Before attaching the workgroup computer to the DPM server by using the DPM Administrator Console or DPM Management Shell, you must install the DPM agent and run SetDpmServer.exe on the workgroup computer.

Important

If you use the NetBIOS name of the DPM server in the SetDPMServer command, you also must use the NetBIOS for the protected computer when you attach the computer. This also applies if you use the fully qualified domain name (FQDN) of the DPM server.

Examples

Example 1

Configuring a workgroup computer for protection after agent is installed.

On the workgroup computer, run SetDpmServer.exe -DpmServerName Server01 -isNonDomainServer -UserName mark.

On the DPM server, run Attach-NonDomainServer.ps1 –DpmServername Server01 -PSName Finance01 -Username mark.

Important

Because the workgroup computers are typically accessible only by using NetBIOS name, the value for DPMServerName must be the NetBIOS name.

Example 2

Configuring a workgroup computer with conflicting NetBIOS names for protection after agent is installed.

On the workgroup computer, run SetDpmServer.exe -dpmServerName Server01.corp.contoso.com -isNonDomainServer -userName mark -productionServerDnsSuffix widgets.corp.com.

On the DPM server, run Attach-NonDomainServer.ps1 -DPMServername Server01.corp.contoso.com -PSName Finance01.widgets.corp.com -Username mark.

Protecting Computers on Untrusted Domains

Prerequisites

 Microsoft .NET Framework 3.5 Service Pack 1 (SP1) on the protected computer

 Each machine (virtual machines included) must have its own certificate.

Certificate Requirements

 X.509 V3 certificates

 Enhance Key Usage should have client authentication and server authentication.

 Key length should be at least 1024 bits.

 Key type should be exchange.

 System Center 2012 – Data Protection Manager (DPM) does not support self-signed certificates.

Setting up DPM to Protect Computers Using Certificates

1. Generate a certificate from the certification authority for the DPM server

2. Import the certificate to the personal certificate store of Local Computer account and then run Set-DPMCredentials to configure the DPM server.

This generates a metadata file that is required at the time of each agent install in untrusted domain.

Note

If this file is lost or deleted, you can recreate it by running Set-DPMCredentials -action regenerate.

The DPM server is now successfully configured for use with certificates.

3. Repeat these steps on every DPM server that will protect a computer in a workgroup or in an untrusted domain.

Installing Agents on Computers on Untrusted Domains

1. You can install a DPM protection agent on a computer using DPMAgentinstaller.exe (DPMAgentInstall\_X64.exe) from the setup DVD.

2. After installing the agent, you need to run SetDpmServer and specify the local user credentials which would be used for authentication. A local user account will be created and the DPM protection agent would be configured to use this account for authentication.

Syntax: SetDpmServer.exe -dpmServerName <serverName> -isNonDomainServer -userName <userName>

|  |  |
| --- | --- |
| Parameter | Description |
| -IsNonDomainServer | Specifies that this server is in a workgroup or an untrusted domain. |
| -UserName | Creates a Windows NT user account with the specified username for this server to communicate with DPM server. This option should be used along with -IsNonDomainServer. |
| -ProductionServerDnsSuffix | In case there are multiple DNS suffixes configured for this server, ProductionServerDnsSuffix represents the DNS suffix which DPM server will use to communicate with this server. |
| -DpmServerName | Name of the DPM server. FQDN if DPM server and protected computer are accessible to each other using FQDNs. NETBIOS if DPM server and protected computer are accessible to each other using NETBIOS names. |

Attaching a Computer on an Untrusted Domain to the DPM Server

The steps to attach a computer on an untrusted domain using DPM Administrator Console are as follows.

1. Start the Protection Agent Installation Wizard from the DPM Administrator Console.

2. Select Attach and click Next.

3. Enter the computer name, user name and password for the computer you want to attach to. This should be the same as the login credentials specified during agent installation on that computer. Click Next.

4. Review the information on the Summary page and click Install if the information is correct. Click Close once the attach action is successful.

Attaching Computers Using DPM Management Shell

You can also attach a computer on an untrusted domain through DPM Management shell using Attach-NonDomainServer script.

Syntax: Attach-NonDomainServer.ps1 -DPMServername [Name of DPM server] -PSName [Protected computer] -Username [username]

This script registers the specified computer to be protected with this DPM computer, creates a local user account using the specified credentials and configures DPM to use these credentials to authenticate to the computer.

Important

DPM agent must be installed and SetDpmServer.exe must be run on the computer, before attaching the computer to DPM server using the DPM Administrator Console or Management shell.

Important

If you use NetBIOS name of the DPM server in the SetDPMServer command, you must use the NetBIOS for the protected computer also during attach and vice versa if you are using FQDN.

Using Set-DPMCredentials

Syntax: Set-DPMCredentials [–DPMServerName <String>] [–Type <AuthenticationType>] [Action <Action>] [–OutputFilePath <String>] [–Thumbprint <String>] [–AuthCAThumbprint <String>]

|  |  |  |
| --- | --- | --- |
| Parameter | Description | Value |
| Type | Type of autentication | Certificate |
| Action | Intent for running the command | Regenerate, Configure |
| OutputFilePath | Location of the output file (used in Set-DPMServer on the protected computer). |  |
| Thumbprint | Thumbprint of the certificate (to be used on the DPM server). |  |
| AuthCAThumbprint | Thumbprint of the certifying authority in the trust chain of the certificate. Optional. If not specified, Root will be used. |  |

Example 1

This cmdlet will generate a file in c:\CertMetaData\ with name CertificateConfiguration\_<DPM SERVER FQDN>.bin

Set-DPMCredentials -DPMServerName dpmserver.contoso.com -Type Certificate -Action Configure -OutputFilePath c:\CertMetaData\ –Thumbprint “cf822d9ba1c801ef40d4b31de0cfcb200a8a2496”

Where dpmserver.contoso.com is the name of the DPM server and “cf822d9ba1c801ef40d4b31de0cfcb200a8a2496” is the thumbprint of the DPM server certificate.

Example 2

This cmdlet will regenerate the lost configuration file in the folder c:\CertMetaData\.

Set-DPMCredentials -DPMServerName dpmserver.contoso.com -Type Certificate “-OutputFilePath c:\CertMetaData\ -Action Regenerate

Updating Password for Workgroup or Untrusted Computers

When you install an agent locally on a workgroup computer, you specify the credentials to SetDpmServer to generate a local account and System Center 2012 – Data Protection Manager (DPM) uses these credentials to communicate with the agent on the workgroup computer.

Procedure to update password

Follow these steps to update the password for the user account being used for workgroup computer protection.

1. On the protected computer, SetDpmServer.exe -dpmServerName <serverName> -isNonDomainServer -updatePassword

Important

You must use the same naming convention (FQDN or NetBIOS) as you did when configuring protection.

2. On the DPM server, run the Update-NonDomainServerInfo cmdlet and provide appropriate information along with new password.

3. Refresh the agent information for the protected computer.

Examples

Example 1

Changing the password when the computer was protected using NetBIOS name.

On the protected computer, run SetDpmServer.exe -dpmServerName Server01 -isNonDomainServer –UpdatePassword

On the DPM server, run Update-NonDomainServerInfo –PSName Finance01 –dpmServerName Server01.

When prompted, provide the same password as the one you provided in Step 1.

Example 2

Changing the password when the computer was protected using FQDN.

On the protected computer, run SetDpmServer.exe -dpmServerName Server01.corp.contoso.com -isNonDomainServer -UpdatePassword

On the DPM server, run Update-NonDomainServerInfo –PSName Finance01.worlwideimporters.com –dpmServerName Server01.contoso.com.

When prompted, provide the same password as the one you provided in Step 1.

Certificate-Based Authentication for Computers in Untrusted Domains

System Center Data Protection Manager 2010 supports protection of computers in workgroups and untrusted domains using local accounts and NTLM. However, in scenarios where an organization does not allow creation of local accounts, this solution does not work.

System Center 2012 – Data Protection Manager (DPM) allows you to use certificates to authenticate computers in workgroups or untrusted domains.

Currently, DPM supports the following data sources for certificate-based authentication when they are not in trusted domains:

 SQL Server

 File server

 Hyper-V

DPM also supports these data sources in clustered deployments.

The following data sources are not supported:

 DPM

 Exchange Server

 Client computers

 SharePoint Server

 Bare Metal Recovery

 System State

DPM supports protecting DPM servers that are in untrusted domains if the primary and secondary DPM servers are in domains that trust each other or if they are in the same domain.

Note

DPM also supports using certificate-based authentication for computers in trusted domains.

Prerequisites

 Microsoft .NET Framework 3.5 Service Pack 1 (SP1) on the protected computer

 Each machine (virtual machines included) must have their own certificate.

Certification Requirements

 X.509 V3 certificates

 Enhance Key Usage should have client authentication and server authentication.

 Key length should be at least 1024 bits.

 Key type should be Client/Server Authentication.

 DPM does not support self-signed certificates.

In This Section

 [Setting Up Protection for Computers Using Certificates](#z8bed0ec08dad4eccaf97c23c549d3d7d)

 [Using Set-DPMCredentials](#zfabfb8e00a2445eca8f9229abec4d58d)

 [Using SetDPMServer](#zd6a67f6d28464e6083ecc18f118ae0a3)

 [Using Attach-ProductionServerWithCertificate](#z054487fd86ef43babcdbca4d315e0eec)

Setting Up Protection for Computers Using Certificates

Setting up DPM server to protect computers using certificates

Repeat these steps on every DPM server that will protect a computer in a workgroup or in an untrusted domain.



|  |
| --- |
| 1. Generate a certificate from the certification authority for the DPM server.  2. Import the certificate to the personal certificate store of Local Computer account and then run [Using Set-DPMCredentials](#zfabfb8e00a2445eca8f9229abec4d58d) to configure the DPM server.  Note  This generates a metadata file that is required at the time of each agent install in untrusted domain.  Tip  If this file is lost or deleted, you can recreate it by running Set-DPMCredentials -action regenerate.  3. The DPM server is now successfully configured for use with certificates. |

Setting up a computer for protection by DPM

Repeat these steps on every computer you want to protect that is in a workgroup or in an untrusted domain.



|  |
| --- |
| 1. Install the DPM protection agent on a computer and then attach it to the DPM server. For more information, see [Installing and Configuring Protection Agents](http://go.microsoft.com/fwlink/p/?LinkId=232346).  2. Generate a certificate from the certification authority for the computer you want to protect.  3. Import the certificate to the personal certificate store of Local Computer.  4. Run [Using SetDPMServer](#zd6a67f6d28464e6083ecc18f118ae0a3) to complete the setup.  The program saves a file locally with the certificate metadata. Later, this file is used to attach this agent to the DPM server.  Tip  If this file is lost or deleted, you can recreate it by running SetDPMServer.exe.  5. Copy the generated Cert.xml file to the DPM server. |

Attaching an untrusted computer to DPM



|  |
| --- |
| 1. Run [Using Attach-ProductionServerWithCertificate](#z054487fd86ef43babcdbca4d315e0eec) to attach an untrusted computer to the DPM server.  2. Repeat the step for every untrusted computer. |

Using Set-DPMCredentials

Syntax

Set-DPMCredentials [–DPMServerName <String>] [–Type <AuthenticationType>] [Action <Action>] [–OutputFilePath <String>] [–Thumbprint <String>] [–AuthCAThumbprint <String>]

|  |  |  |
| --- | --- | --- |
| Parameter | Description | Value |
| Type | Type of authentication. | Certificate |
| Action | Intent for running the command | Regenerate, Configure |
| OutputFilePath | Location of the output file (used in Set-DPMServer on protected computer) |  |
| Thumbprint | Thumbprint of the certificate (to be used on DPM server) |  |
| AuthCAThumbprint | Thumbprint of the certifying authority in the trust chain of the certificate. Optional. If not specified, Root will be used. |

Example 1

Set-DPMCredentials -DPMServerName dpmserver.contoso.com -Type Certificate -Action Configure -OutputFilePath c:\CertMetaData\ –Thumbprint “cf822d9ba1c801ef40d4b31de0cfcb200a8a2496”

Where dpmserver.contoso.com is the name of the DPM server and “cf822d9ba1c801ef40d4b31de0cfcb200a8a2496” is the thumbprint of the DPM server certificate.

This cmdlet will generate a file in c:\CertMetaData\ with name CertificateConfiguration\_<DPM SERVER FQDN>.bin

Example 2

Set-DPMCredentials -DPMServerName dpmserver.contoso.com -Type Certificate “-OutputFilePath c:\CertMetaData\ -Action Regenerate

This cmdlet will regenerate the lost configuration file in the folder c:\CertMetaData\.

Using SetDPMServer

Syntax

SetDPMServer.exe -dpmCredential CertificateConfiguration\_<DPMServerFqdn>.bin -OutputFilePath <Output File Path> -Thumbprint <Certificate Thumbprint> [-AuthCAThumbprint <authorized CA thumbprint>]

|  |  |
| --- | --- |
| Parameter | Description |
| DPMCredential | The credential file that was the output of Set-DPMCredentials. |
| OutputFilePath | The location of the output file that used in Attach-ProductionServerWithCertificate on DPM server |
| Thumbprint | The thumbprint of the certificate, which is to be used on a protected computer |
| AuthCAThumbprint | The thumbprint of the certifying authority in the trust chain of the certificate. This is an optional parameter. If it is not specified, Root will be used. |

Example

C:\Program Files\Microsoft Data Protection Manager\DPM\bin>SetDpmServer.exe -dpmcredential CertificateConfiguration\_dpmserver.contoso.com.bin -OutputFilePath c:\CertMetaData -Thumbprint 5b3db055d3f769bc58e2f6c0703bac4ea8fbd8da

CertificateConfiguration\_dpmserver.contoso.com.bin is the DPMServerCertificateConfiguration file, which was generated on DPM server by running Set-DPMCredentials; and 5b3db055d3f769bc58e2f6c0703bac4ea8fbd8da is the CertificateThumbprint of the protected computer certificate.

This will generate PS certificate configuration file at C:\CertMetaData with name CertificateConfiguration\_ <PSServerFqdn>.bin.

Using Attach-ProductionServerWithCertificate

Syntax

Attach-ProductionServerWithCertificate.ps1 [-DPMServerName <String>] [-PSCredential <String>] [<CommonParameters>]

|  |  |
| --- | --- |
| Parameter | Description |
| PSCredential | The credential file that was the output of Set-DPMServer. |

Example

Attach-ProductionServerWithCertificate.ps1 -DPMServerName dpmserver.contoso.com –PSCredential CertificateConfiguration\_DocServer.fourthcoffee.com.bin

Managing System Protection

System protection aims to protect you against two scenarios – one where your computer starts, but you have lost system files and registry; and the other where the computer does not start and you have to recover everything. System Center 2012 – Data Protection Manager (DPM) enables you to protect your computer against both these scenarios.

In the past, disaster recovery entailed rebuilding a computer from scratch. This meant installing the operating system, applying updates, installing applications, and then finally recovering data. This was a laborious and error-prone method. DPM saves you the time and trouble of rebuilding your system.

In DPM, System State protection consists of protecting the operating system files, and bare metal recovery (BMR) protection consists of protecting the operating system files and all data except user data on critical volumes.

DPM uses Windows Server Backup (WSB) to perform System State backup and BMR backup. For recovery, DPM will retrieve the backups and you will use the backup data to perform recovery by using WSB.

Prerequisites

 Windows Server Backup installed on the protected computer for BMR.

 Windows Recovery Environment (WinRE) for BMR.

Unsupported Scenarios

The following scenarios are not supported for BMR:

 Computers running Windows Server 2003.

 Computers running client operating systems like Windows XP or Windows Vista or Windows 7.

 A DPM server cannot protect itself for BMR.

 Disk-Tape protection is not supported for BMR. However, long-term to tape with short-term to disk (D-D-T) is supported.

In This Section

[Prescriptive Guidance on BMR vs. System State by Data Source](#zc29341ab80ab4519b5976e3a94d352e9)

[Setting Up BMR Protection](#z0aa6cb6e34a04c18b70a406770833940)

[Setting Up System State Protection](#z435a8cd59f974e0680c94ce5ad22772e)

[Setting Up DPM Chaining](#zf1f3d538ac374985beeb90ecf0dfe213)

[Recovering BMR](#ze0423917dc774b339a295d73175a939c)

[Recovering System State](#za4686a72739f45c497eb42785c57f0d1)

[Migrating Between System State and BMR Protection](#z213b95644acd40568fef017f29a44553)

[Setting Up Disaster Recovery](#z2c893b51f10745ab8802d874788ef3b5)

Prescriptive Guidance on BMR vs. System State by Data Source

This section provides guidance on how you can effectively use System Center 2012 – Data Protection Manager (DPM) to protect your system information. The information is grouped by data source, so you can decide when to use BMR protection and when to use System State protection.

Unified Backup Strategy

File Servers

 File system backup for data protection.

 BMR backup for system protection.

|  |  |
| --- | --- |
|  | Recovery Strategy |
| Lost file data | File recovery using DPM |
| Lost or damaged operating system | System State recovery using BMR backup |
| Lost server (data volumes intact) | BMR recovery using BMR backup |
| Lost server (data volumes also lost) | BMR recovery followed by file recovery |

SharePoint Farm

 SharePoint farm backup for farm data.

 BMR backup on Web front-end server to protect IIS role.

 BMR or System State backup for servers hosting content database.

|  |  |
| --- | --- |
|  | Recovery Strategy |
| Lost site, lists, list items, documents | SharePoint recovery using DPM |
| Lost or damaged operating system | System State recovery using BMR backup |
| Disaster recovery | BMR recovery using BMR backup |

Hyper-V Virtual Machines

 Hyper-V host-level backup to protect virtual machines.

 BMR backup of host computer at least once a day.

|  |  |
| --- | --- |
|  | Recovery Strategy |
| Lost virtual machine | Use Hyper-V recovery features |
| Lost or damaged operating system | System State recovery using BMR backup |
| Lost Hyper-V host (virtual machine intact) | BMR recovery using BMR backup |
| Lost Hyper-V host (virtual machine also lost) | BMR recovery followed by Hyper-V recovery |

SQL Server or Exchange Server

 Application backup to protect data.

 BMR backup for system protection.

|  |  |
| --- | --- |
|  | Recovery Strategy |
| Lost application data | Application-specific recovery using DPM |
| Lost or damaged operating system | System State recovery using BMR backup |
| Lost server (database and transaction log files intact) | BMR recovery using BMR backup |
| Lost server (database and transaction log files also lost) | BMR recovery followed by application-specific recovery |

Setting Up BMR Protection

In System Center 2012 – Data Protection Manager (DPM), BMR protection covers protection for operating system files (System State) and critical volumes (excluding user data).

Tip

If your application is installed on a critical volume, you will also be able to restore the application as part of BMR. However, application data is not backed up as part of BMR.

You can set up BMR protection for a computer by using the Create New Protection Group Wizard. You can select BMR protection from under the System Protection node on the Select Group Members page of the wizard.

Space Requirements

Unlike System State protection, DPM does not have any space requirements on the protected computer for BMR protection. WSB directly transfers the backups to the DPM server.

Warning

DPM will not show you the progress of this job in the Jobs view.

DPM reserves 30 GB of space on the replica volume for BMR. You can change this by using the Disk Allocation page in the Modify Protection Group Wizard or the Get-DatasourceDiskAllocation and Set-DatasourceDiskAllocation cmdlets.

On the recovery point volume, BMR protection requires about 6 GB for retention of five days.

Note

DPM does not calculate the size of BMR data source, but assumes 30 GB for all servers. Admins should change the value as per the size of BMR backups expected on their environments.

Size of BMR backup can be roughly calculated sum of used space on all critical volumes.

Critical volumes = Boot Volume + System Volume + Volume hosting system state data such as AD DIT/log volumes.

Setting Up BMR Protection

1. Install the DPM protection agent on the computer you want to protect. You need to do this only if the protection agent is not already installed on the computer.

2. Using the Create New Protection Group Wizard, add the computer you want to protect to a protection group. BMR will appear as a data source under the System Protection node.

When you select BMR, System State gets selected automatically because BMR backup also protects System State for the computer.

Warning

When you stop protection for BMR, System State protection is not stopped automatically. You must specifically clear the System State check box to stop System State protection.

Things to Remember

 You cannot protect BMR and System State for the same computer on different protection groups.

 You cannot reduce the replica volume size to less than 15 GB.

See Also

[Managing System Protection](#zd55b75450bba4169bcab4e185afe3f93)

Setting Up System State Protection

In System Center 2012 – Data Protection Manager (DPM), System State protection covers protection for operating system files.

You can set up System State protection for a computer by using the Create New Protection Group Wizard. You can select System State from under the System Protection node on the Select Group Members page of the wizard.

Tip

We recommend that you protect BMR for complete protection of your computer.

Space Requirements

For System State protection, WSB first creates a local dump of the System State information and then transfers it to the DPM server. The local dump will typically require 15 GB of space on the computer. If there is insufficient space on the computer, WSB will fail the backup.

Warning

DPM will show the progress of this job in the Jobs view only when data transfer begins.

Setting Up System State Protection

1. Install the DPM protection agent on the computer you want to protect. You need to do this only if the protection agent is not already installed on the computer.

2. Using the Create New Protection Group Wizard, add the computer you want to protect to a protection group. System State will appear as a data source under the System Protection node.

Things to Remember

You cannot protect System State and BMR for the same computer on different protection groups.

See Also

[Managing System Protection](#zd55b75450bba4169bcab4e185afe3f93)

Setting Up DPM Chaining

Chaining, as the name suggests, lets you create a chain of System Center 2012 – Data Protection Manager (DPM) servers protecting the next DPM server in the chain.

Cyclic protection is aimed at smaller architectures like in a branch office, where two DPM servers can protect each other.

To set up chaining

1. Install the DPM protection agent on the DPM server that you want to protect from the DPM server you want to protect it from.

2. Configure secondary protection for the data sources protected by the DPM server you are protecting.

Note

In the DPM Administrative Console of one DPM server, you cannot view the data sources that the DPM protection agent already protects. This feature prevents you from protecting data sources repeatedly.

Assume an architecture where you have two DPM servers, DPM1 and DPM2. Each of these servers protects one or more data sources of their own. To set up chaining for these two servers, do the following:

1. Install the DPM protection agent from DPM1 to DPM2 and vice versa.

2. Configure secondary protection on DPM2 for servers that DPM1 protects.

3. Configure secondary protection on DPM1 for servers that DPM2 protects.

What is protected on the DPM server

In DPM, the secondary DPM server supports protection for the following items from the primary DPM server:

 The databases in the instance of SQL Server on the primary DPM server.

 All local volumes and application data on the primary DPM server.

 All replicas on the primary DPM server that the primary DPM server directly protects.

Recovering BMR

You need to do a bare metal recovery (BMR) in the following situations:

 Protected computer does not start

 Planned migration

 Unplanned migration

 Hard disk failure

Procedure to Recover BMR

1. On the DPM server, use the Recovery Wizard to recover the last good BMR recovery point to an alternative location.

Warning

Computers in WinPE cannot connect to network shares that have IPsec enabled. The computer should be an IPsec boundary computer so that a computer that is not joined to the domain can access the network share by using a username and password.

2. Start the protected computer using Windows Recovery Environment (WinRE) and go to the command shell.

3. Using the command shell, enable networking - start /w wpeinit

4. Using the command shell, retrieve the version of the backup from the restored image - Wbadmin get versions –backuptarget:\\<computername>\serverbackup$

5. Using the command shell, start system recovery - Wbadmin.exe start sysrecovery –version:<version ID from Step 2> -backuptarget:\\<computername>\ServerBackup$ -recreatedisks

See Also

[Managing System Protection](#zd55b75450bba4169bcab4e185afe3f93)

[Recover the Operating System or Full Server](http://go.microsoft.com/fwlink/?LinkID=185595)

[Windows Server Backup 2008 Restore from Network Location](http://go.microsoft.com/fwlink/?LinkId=185593)

Recovering System State

You will do a System State recovery when your computer is able to boot up, but the system files and registry are lost.

Procedure to Recover System State

1. On the DPM server, use the Recovery Wizard to recover the last good System State recovery point to an alternative location.

Warning

Start the computer that you want to recover.

2. Start Windows Server Backup.

3. Click Recover in the Actions pane.

4. Click This Server, and then click Next.

5. Click Another Server. On the Specify Location Type page, select Remote shared folder. Provide the path to the folder that contains the recovery point. Click Next.

6. On the Select Recovery Type page, click System state, and then click Next.

7. On the Select Location for System State Recovery page, click Original Location, and then click Next.

8. On the Confirmation page, click Recover.

9. After successful recovery of the system state of your computer, you can complete the recovery process using the instructions on the following pages:

a. For Windows 2008: [Recovering Your Server](http://go.microsoft.com/fwlink/?LinkId=207015)

b. For Windows 2008 R2: [Recover the System State](http://go.microsoft.com/fwlink/?LinkID=185597)

c. For Windows 2003: [Restore System State data](http://go.microsoft.com/fwlink/?LinkId=207016)

See Also

[Managing System Protection](#zd55b75450bba4169bcab4e185afe3f93)

[Recover the System State](http://go.microsoft.com/fwlink/?LinkId=185597)

Migrating Between System State and BMR Protection

Migrating from System State to BMR Protection

To migrate from System State protection to BMR protection, modify the protection group and select BMR protection. System State will remain selected. Complete the wizard for the changes to take effect.

BMR protection requires less space on the recovery point volume. However, the extra space on the volume is not reclaimed. You can shrink the volume size from the Modify Disk Allocation page of the Modify Protection Group Wizard or by using the Get-DatasourceDiskAllocation and Set-DatasourceDiskAllocation cmdlets.

BMR protection will require more space on the replica volume. The volume will be extended automatically. If you want to change the default space allocations you can use Modify-DiskAllocation.

Warning

Disaster Replica will fail because of increased space needs. You must manually increase the space allocation on the server.

Migrating from BMR to System State Protection

You can stop protecting a computer for BMR by using the Modify Protection Group Wizard. When you stop protecting for BMR and retain protection of System State, you must consider the following:

 You will require more space on the recovery point volume.

 You will require space on the protected computer because System State protection first writes the replica to the local computer and then transfers it to the DPM server.

Important

Because of the increased space requirement on the replica volume, DPM may try to automatically grow the volume. If there is insufficient space in the storage pool, you will see an error indicating this.

Tip

If you are trying to remove BMR protection to free up disk space, you must stop protection of BMR and System State.

See Also

[Managing System Protection](#zd55b75450bba4169bcab4e185afe3f93)

Setting Up Disaster Recovery

System Center 2012 – Data Protection Manager (DPM) enables you to protect your data sources on a secondary DPM server, preferably at a remote location, as a backup to your primary DPM server for disaster recovery. A disaster can take the following forms:

 The primary DPM server and the protected computers are lost.

 Only the primary DPM server is lost.

In the first case, having a secondary DPM server in a remote location enables you to recover your protected computers quickly. In the second case, you can switch protection so that the secondary DPM server takes over as the primary DPM server for the protected computers until another computer can be set up as the primary DPM server.

Setting Up Protection on a Secondary DPM Server

1. From the secondary DPM server, in the Management task area, install a protection agent on the primary DPM server. For step-by-step instructions for installing a protection agent, see [Installing and Configuring Protection Agents](http://go.microsoft.com/fwlink/p/?LinkId=232346).

2. On the secondary DPM server, in the Protection task area, use the Create New Protection Group Wizard to add the primary DPM server to a protection group. For step-by-step instructions for creating a new protection group, see [Creating Protection Groups](http://go.microsoft.com/fwlink/p/?LinkId=232347).

Tip

The retention range on the secondary server should be greater than the frequency of Express Full on the primary DPM server.

3. In the Create New Protection Group Wizard, expand the primary DPM server, expand the members under the primary DPM server, and then select which members you want to protect, for example, the DPM database (DPMDB) and computers that are protected on the primary DPM server. When you expand the protected computers, you see System Protection if either bare metal recovery (BMR) or System State is enabled for them.

Note

On the secondary DPM server, the Create New Protection Group Wizard does not differentiate between BMR and System State protection. If either is protected, it appears as System Protection.

Important

We strongly recommend that you protect the DPMDB on the secondary DPM server.

Important

If your primary DPM server is protecting a SharePoint farm, you must provide sufficient time for the secondary DPM server to back up the primary DPM server before the next scheduled backup of the primary DPM server starts. By using the Modify Protection Group Wizard, you can specify when you want the primary DPM server backup to start.

Migrating Between BMR and System State Protection on the Primary DPM Server

If you change system protection from BMR to System State or vice versa for a computer that is protected by the primary DPM server, the disk allocation changes are not automatically applied to the secondary DPM server. You must manually check to see whether the changes are applied correctly.

Improving Usage of WAN Latency

If your deployment of System Center 2012 – Data Protection Manager (DPM) for disaster recovery requires DPM to send large amounts of data over a WAN, you can improve DPM’s use of your WAN latency by adjusting the following registry settings:

On the remote DPM server:

HKLM\SYSTEM\CurrentControlSet\Services\Tcpip\Parameters\TcpWindowSize

HKLM\SYSTEM\CurrentControlSet\Services\Tcpip\Parameters\TcpWindowSize\Tcp1323Opts

On the DPM server:

HKLM\SYSTEM\CurrentControlSet\Services\Tcpip\Parameters\TcpWindowSize\Tcp1323Opts

For example, using the following settings over a 100 Mbps link with 40 ms latency produces the following results:

|  |  |
| --- | --- |
| Settings |  |
| On the remote DPM server: HKLM\SYSTEM\CurrentControlSet\Services\Tcpip\Parameters\TcpWindowSize | 524288 |
| On both DPM servers: HKLM\SYSTEM\CurrentControlSet\Services\Tcpip\Parameters\TcpWindowSize\Tcp1323Opts | 3 |
| Results |  |
| One job running | 3.45 MB/sec |
| Three jobs running | ~3.00 MB/sec per job |

Using DPMSync

DpmSync is a command-line tool that enables you to synchronize the DPM database with the state of the disks in the storage pool and with the installed protection agents. The DpmSync tool restores the DPM database, synchronizes the DPM database with the replicas in the storage pool, restores the Report database, and reallocates missing replicas.

DpmSync Syntax

DpmSync –RestoreDb –DbLoc location –InstanceName server\instance]

DpmSync -Sync

DpmSync -ReallocateReplica

DpmSync -DataCopied

Parameters

|  |  |
| --- | --- |
| Parameter | Description |
| -RestoreDb | Restores a DPM database from a specified location. |
| -Sync | Synchronizes restored databases.  You must run DpmSync –Sync after you restore the databases.  After you run DpmSync –Sync, some replicas may still be marked as missing. |
| -DbLoc location | Identifies the location of backup of DPM database. |
| -InstanceName server\instance | Instance to which DPMDB must be restored. |
| -ReallocateReplica | Reallocates all missing replica volumes without synchronization. |
| -DataCopied | Indicates that you have completed loading data into the newly allocated replica volumes.  This is applicable for client computers only. |

Example 1: To restore the DPM database from local backup media on the DPM server.   
Run the following command:

DpmSync –RestoreDb -DbLoc G:\DPM\Backups\2005\November\DPMDB.bak

After you restore the DPM database, to synchronize the databases, you run the following command:

DpmSync -Sync

After you restore and synchronize the DPM database and before you restore the replica, you run the following command to reallocate disk space for the replica:

DpmSync -ReallocateReplica

Example 2: To restore the DPM database from a remote database.   
Run the following command on the remote computer:

DpmSync –RestoreDb -DbLoc G:\DPM\Backups\2005\November\DPMDB.bak –InstanceName contoso\ms$dpm

After you restore the DPM database, to synchronize the databases, you run the following command on the DPM server:

DpmSync -Sync

After you restore and synchronize the DPM database and before you restore the replica, you run the following command on the DPM server to reallocate disk space for the replica:

DpmSync -ReallocateReplica

Example 3: To move a DPM database from the local DPM server to a remote SQL server.

The following steps illustrate the use of DPMSync in moving a DPM database (DPMDB) from the local DPM server (DPMServer1) to a remote SQL server (DPMRemoteSQL).

|  |  |
| --- | --- |
| 1. | Run the following command: DPMBackup –db.  This will create the file DPMDB.bak at \Program Files\Microsoft DPM\DPM\volumes\Shadowcopy\Database Backups. Store this backup in a secure location. |
| 2. | Uninstall DPM from DPMServer1 and choose to retain data. |
| 3. | Delete DPMDB. You have to do this in order to reinstall DPM. |
| 4. | Install DPM on DPMServer1 with the remote SQL Server instance installed on DPMRemoteSQL. |
| 5. | Run the following command on DPMRemoteSQL dpmsync –restoredb –dbloc <dbbackuplocation> –instancename <instancename>, where dbbackuplocation is the location of the backup taken in step 1 and instancename is the name of the remote SQL Server instance. |
| 6. | Now run the following command on DPMServer1 Dpmsync –sync |

Managing Generic Data Sources

System Center 2012 – Data Protection Manager (DPM) allows you to protect any Microsoft workload as long as they have a VSS writer. The Generic Data Source (GDS) infrastructure allows any VSS-writer-based Microsoft application to be backed up by DPM.

Note

For a list of topics that contain more details about the information covered here, see [Generic data source topics](#z120).

Supported Features

 Complete backup using Express Full backup

 Original location recovery

 Referential data sources

 Backend data source with shared disk cluster support

 Multi-domain support

 Tape support

What’s not supported

DPM does not support disaster recovery for generic data sources.

Generic data source topics

 [Register a New Data Source](#z470c4c000ba14e0684a5e9fb0eb8c71b)

Describes how to use the Modify-RegisteredWriters script to add, remove or modify the list of writers registered with DPM.

Register a New Data Source

The Modify-RegisteredWriters command allows you to add or remove the VSS writer ID from the list that is registered with DPM.

Use the Modify-RegisteredWriters command

Syntax

Modify-RegisteredWriters.ps1 [[-DpmServerName] <String>] [-List] [<CommonParameters>]

Modify-RegisteredWriters.ps1 [[-DpmServerName] <String>] [-Remove] [-Writers] <String> [<CommonParameters>]

Modify-RegisteredWriters.ps1 [[-DpmServerName] <String>] [-Add] [-Writers] <String> [<CommonParameters>]

|  |  |  |
| --- | --- | --- |
| Parameter | Type | Description |
| DPMServerNAme | String | Specifies the DPM server against which this command should run. By default, the command is run against the local DPM. |
| List | SwitchParameter | Indicates that the command should display the list of registered writer IDs. |
| Add | SwitchParameter | Indicates that the command should add the list of writer IDs to the list of the writer IDs that is registered with DPM. |
| Remove | SwitchParameter | Indicates that the given list of writer IDs must be removed from the list of the writer IDs that is registered with DPM. |
| Writers | String | Comma-separated list of writer ID. |

Examples

Example 1

The Modify-RegisteredWriters command displays the list of writers that are currently registered with the local DPM server.

Modify-RegisteredWriters -List

Example 2

The Modify-RegisteredWriters command adds the two new writer IDs to the list of registered writers on the local DPM server.

Modify-RegisteredWriters -Add -Writers "46eef637-28ca-4223-8bb6-2e87bd945179,e1cdedc6-d9d2-4fc3-8af6-5d0d0fe3e8af"

Example 3

The Modify-RegisteredWriters command removes the specified writer ID from the list of registered writers on DPM server dpm1.contoso.com.

Modify-RegisteredWriters -DpmServerName dpm1.contoso.com -Remove -Writers 46eef637-28ca-4223-8bb6-2e87bd945179

Managing Disaster Recovery

Using System Center 2012 – Data Protection Manager (DPM) in your organization enables you to protect file and application data, and provides fast and efficient recovery of that data when the original data is lost or corrupted or mistakenly deleted. But what if the entire data center with all your critical servers is partially or completely destroyed? Or if the DPM server that is protecting the data is damaged or fails?

Disaster recovery refers to restoring your systems and data in the event of partial or complete failure of a computer because of natural or technical causes. This section explains how to prepare for disaster recovery and how to rebuild protected servers and the DPM server when server failure occurs.

The procedures for routine data recovery using DPM are in DPM Help and in the Operations sections for specific server types.

Managing disaster recovery topics

 [Planning for Disaster Recovery](#z360cc0976b84455889bc6d188db61963)

 [Deploying for Disaster Recovery](#z4d59ad7c52064cd8878dc0520ca96eae)

 [Backing Up a DPM server](#z345cb84d2540464ab15baa64cf5e6ccf)

 [Backing Up the DPM database](#z5caa64ee91634f9fb7ae257b8c15e03c)

 [Recovering from a Disaster](#z13e3605e373f425f8eb014d571e26791)

 [Using pre-backup and post-backup scripts](#z84cdf42ffce24ab1b20ed1b183a8d375)

Planning for Disaster Recovery

When a computer is damaged or fails, your ability to restore that computer's functions and data depends on the actions you take before the disaster occurs.

If you use DPM for routine protection of file and application data and take no additional measures to prepare for disaster recovery, you can use DPM to recover the data after a protected computer is damaged or fails. However, you must first rebuild the computer manually by reinstalling the operating system, applications, and server configuration.

If the DPM server is damaged or fails, you must rebuild the DPM server manually and then reconfigure protection. Disk-based recovery points will not be recoverable; however, you can import existing tapes for data recovery.

If both the protected computer and the DPM server are damaged or fail, you can recover the latest backup from imported tapes after you rebuild the computers.

If both the protected computer and the DPM server are damaged or fail and you used only short-term disk-based protection, all data could be lost.

Prepare for disaster recovery using the following methods:

1. Back up the protected computer system state. You can back up the system state of protected computers in a protection group by using DPM. System state backup enables you to restore a computer configuration after you reinstall the operating system and applications.

2. Back up critical data to both disk and tape. A thorough disaster recovery plan will include offsite storage of critical information; however, you want to be able to recover your organization's data should your facility be damaged or destroyed. Tape is a popular medium for offsite storage.

3. Add a secondary DPM server. A secondary server can protect and restore a primary server, which is a DPM server directly protecting file and application data sources. The secondary server can protect the databases of the primary server, as well as the data source replicas that are stored on the primary server. If the primary server fails, you can restore the databases and replicas to the rebuilt primary server from the secondary server. You can restore data to protected computers directly from the secondary server when the primary server is unavailable. The secondary server can also protect servers until the primary server is available.

4. Back up DPM databases to tape. You can use a DPM server to back up its own databases to its tape library, or you can use non-Microsoft software to back up the databases to tape or removable media. Backup of the DPM databases enables you to recover the configuration of protection groups after you reinstall DPM.

Important

Of these options, adding a secondary DPM server provides the greatest amount of protection. At a minimum, we strongly recommend that you back up the DPM databases regularly.

Preparing for disaster recovery topics

 [Best Practices for Disaster Recovery](#zd2299d540ef54e408b698db5dfc1caf5)

 [Backing Up System State](#zb33f0de2019442b189c24338cbaef532)

Best Practices for Disaster Recovery

Backups of data, whether by DPM or third-party software, rely on the integrity of the data being protected. To minimize the risk of data corruption, we recommend the following guidelines:

 Run tools that check application integrity regularly, such as DBCC in SQL Server.

 Monitor event logs on the protected computers and DPM server for hardware and file system errors.

 Perform regular test recoveries of protected data.

 Perform frequent consistency checks on critical data.

 Use a secondary DPM server to provide additional protection and redundancy.

DPM runs the pre-backup and post-backup scripts by using the local system account. As a best practice, you should ensure that the scripts have Read and Execute permissions for the administrator and local system accounts only. This level of permissions helps to prevent unauthorized users from modifying the scripts.

On each protected computer, you should back up the scripting file, ScriptingConfig.xml, at C:\Program Files\Microsoft System Center 2012\DPM\DPM\Scripting, and all pre-backup and post-backup scripts.

Backing Up System State

System state is a collection of system-specific data maintained by the operating system that must be backed up as a unit. It is not a backup of the entire system. The backup of a computer's system state can be used when you need to return the computer to a known state, such as after an installation that puts the computer in an undesirable state.

DPM can protect the system state for any computer on which a DPM protection agent can be installed, except computers running Windows Vista.

Important

For complete protection on a Windows Server 2008 operating system, including system state protection, you must install [Knowledge Base article 949779](http://go.microsoft.com/fwlink/?LinkId=122512).

The system state of a protected computer can be added to a protection group. DPM leverages the Windows Backup utility on the protected computer to back up the system state to a backup (.bkf) file, which is saved to the DPM medium you specify for that protection group (disk, tape, or both).

Because system state does not change frequently, consider placing system state in protection groups separate from file and application data so that you can specify the most efficient protection schedule for each data source.

Member Server and Desktop System State

When DPM backs up the system state of a member server or desktop, the following components are protected:

 The boot files

 The COM+ class registration database

 The registry

Domain Controller System State

When DPM backs up the system state of a domain controller, the following components are protected:

 Active Directory (NTDS)

 The boot files

 The COM+ class registration database

 The registry

 The system volume (SYSVOL)

For more information about backing up and restoring system state for a domain controller, see [Introduction to Administering Active Directory Backup and Restore](http://go.microsoft.com/fwlink/?LinkId=90626).

Server Running Certificate Services System State

When DPM backs up the system state of a member server or domain controller with Certificate Services installed, Certificate Services is protected in addition to the member server or domain controller system state components.

Cluster Server System State

When DPM backs up the system state of a cluster server, the cluster service metadata is protected in addition to the member server system state components.

To Change the Location of the Backup File

The backup file of system state is created at %systemdrive%\DPM\_SYSTEM\_STATE.

To change the location of the system state backup file

|  |
| --- |
| 1. On the protected computer, open PSDatasourceConfig.xml in an XML or text editor. PSDatasourceConfig.xml is typically located at install path\Program Files\Microsoft Data Protection Manager\DPM\Datasources.  2. Change the <FilesToProtect> value from %systemdrive% to the desired location.  3. Save the file.  4. On the DPM server, run a consistency check if there is a protection group protecting the system state of the protected computer in step 1.  5. The consistency check will fail and generate an alert. Perform the recommended actions in the alert as follows:  a. In the alert details, click the Modify protection group link, and then step through the wizard.  b. Perform a consistency check. |

System State Backup Logs

The logs for system state backup are stored at C:\Document and Settings\Default User\Application Data\Microsoft\NTBackup.

Log files will be named NTBackup0.log, NTBackup1.log, and so forth. You can view these logs to help resolve any issues that occur with the system state backup.

Deploying for Disaster Recovery

You should protect the following components of a DPM server:

 The DPM database that is required for DPM recovery.

 Replicas

Note

The replicas are not required if the data sources are protected on tape, because tapes can be used to recover the data to the protected computers and to create initial replicas on a rebuilt DPM server.

 The C:\Program Files\Microsoft System Center 2012\DPM\DPM\Config folder. This folder is required to protect the tape drive remapping file, DPMLA.xml.

A DPM server can protect its own database to tape. You can back up the recommended components of a DPM server by using a secondary DPM server or by using non-Microsoft software.

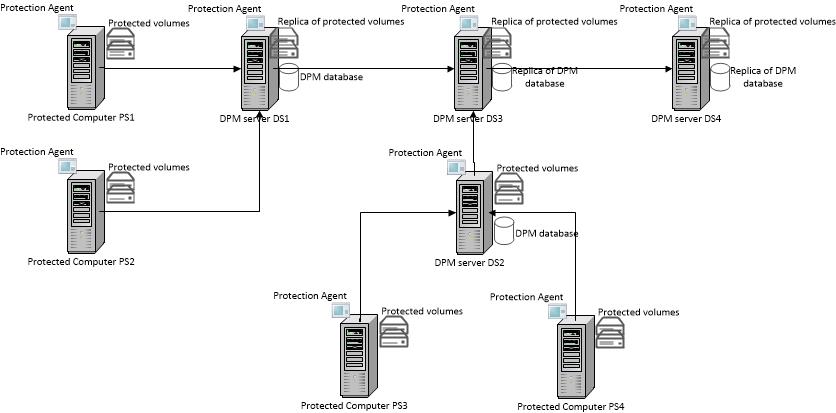
You cannot back up recovery points for data sources protected by the DPM server

Chaining secondary DPM servers

A DPM server can back up other DPM servers. A DPM server that protects data sources directly is called the primary DPM server. A DPM server that protects other DPM servers is called the secondary DPM server. The secondary DPM server can protect both the databases and the replicas on the primary DPM server. A DPM server can provide both secondary protection for another DPM server and primary protection for data sources.

You can chain DPM servers in different ways depending on your requirement. Here we discuss the two most common scenarios.

Scenario 1

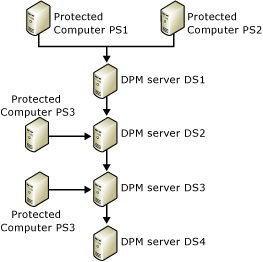


The following table describes what each DPM server in the diagram protects.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | DS1 | DS2 | DS3 | DS4 |
| Protecting | PS1  PS2 | PS3  PS4 | DS1  DS2 | DS3 |
| Protected By | DS3 | DS3 | DS4 | - |

DS4 cannot directly protect DS1 or DS2 because one DPM server can be protected only once. A DPM server that is providing secondary protection cannot be protected by another DPM server.

Scenario 2



The following table describes what each DPM server in the diagram protects.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | DS1 | DS2 | DS3 | DS4 |
| Protecting | PS1  PS2 | PS3  DS1 | PS4  DS2 | DS3 |
| Protected By | DS2 | DS3 | DS4 | - |

Before you configure secondary protection for your servers, verify the following:

 The selected DPM servers are not protecting additional DPM servers.

 The DPM server or selected DPM servers are not being protected by other DPM servers.

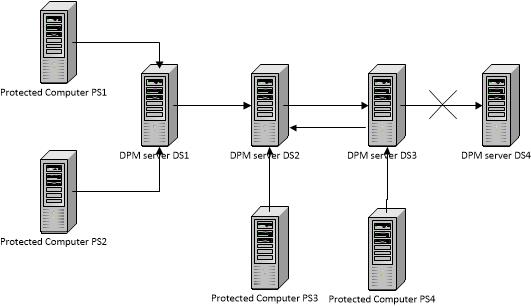
Important

Before you can protect the database of the primary DPM server, you must start the SQL Server VSS Writer service on the primary DPM server. To start the SQL Server VSS Writer service, in the Services console, right-click SQL Server VSS writer, and then click Start.

Using cyclic protection

If you do not want to use a dedicated secondary server, you can have another primary DPM server double up as a secondary server. In this deployment, two DPM servers can protect each other.

The following diagram shows you how such a deployment would work.



The following table describes what each DPM server in the diagram protects.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | DS1 | DS2 | DS3 | DS4 |
| Protecting | PS1  PS2 | PS3  DS1  DS3 | PS4  DS2 | - |
| Protected By | DS2 | DS3 | DS2 | - |

Backing Up a DPM server

To back up a primary DPM server using a secondary DPM server



|  |
| --- |
| 1. On the secondary DPM server, install a protection agent on each primary DPM server that you want to protect. No restart is required.  2. You can use an existing protection group or create a new protection group for the primary DPM servers. The following items can be protected from a primary DPM server on which is protection agent is installed and which is configured for protection:   The databases in the instance of SQL Server on the primary DPM server   All volumes on the primary DPM server (Shares will not be visible separately)   All replicas on the primary DPM server. |

1. Each of these data sources can be selected as a protection group member. At a minimum, you should select the databases, the \Program Files\Microsoft System Center 2012\DPM\DPM\Config folder, and the \Program Files\Microsoft System Center 2012\DPM\Scripting folder.

Note

You cannot exclude file name extensions from protection for a replica.

2. On the Select Data Protection Method page, you can select short-term disk-based protection and long-term tape-based protection, or just short-term disk-based protection. Selecting only short-term tape-based protection or only long-term tape-based protection is unavailable when a primary DPM server is a member of a protection group.

3. Complete the Create New Protection Group Wizard with the desired protection options.

Note

If a replica is selected as a member of the protection group and you select short-term disk-based protection, you must specify a synchronization frequency; the option to synchronize just before a recovery point will be unavailable. We recommend that you synchronize every 24 hours.

Using non-Microsoft software

The optimal way to use non-Microsoft software to archive the DPM replicas and databases is to use backup software that is specifically designed to work with DPM. The principal advantages of software that supports DPM are:

 The archived data is organized in a way that makes restore operations intuitive and comparatively simple

 The number of steps involved in archive and restore operations are minimized

The following procedures provide general instructions for archiving DPM databases and replicas when using backup software that supports DPM. For instructions on using the backup software, see the documentation for the backup software.

To back up databases by using DPM-enabled backup software

|  |
| --- |
| 1. In the console tree of the backup program, browse to \Program Files\Microsoft System Center 2012\DPM\DPM\DPMDB, and select the DPMDB folder.  2. Select the media to which you want to back up the database.  3. Start the backup. |

To back up replicas by using DPM-enabled backup software

|  |
| --- |
| 1. In the console tree of the backup program, expand DPM server.  2. Select the computer whose replicas you want to archive or the individual protected volumes.  3. Select the backup type.  4. Select the media to which you want to back up the files.  5. Start the backup. |

Using software that supports VSS

If your backup software supports VSS, you can back up data directly from the replicas at \Program Files\Microsoft System Center 2012\DPM\DPM\Volumes\Replica; however, you must ensure that the software does not modify data on the replica volumes. For example, if you are using Windows Backup to archive data, use only the “copy” backup type.

To verify that the backup types for that software that will not modify data on the replica volumes, consult the documentation for your backup software or contact the vendor.

You must back up the database for both the DPM database and the Report database. The following procedures provide general instructions for archiving DPM databases and replicas when using backup software that does not support DPM but does support VSS. For instructions on using the backup software, see the documentation for the backup software.

To back up databases by using backup software that supports VSS

|  |
| --- |
| 1. In the console tree of the backup program, browse to Microsoft System Center 2012\DPM\DPM, and select the DPMDB folder.  2. Select the media to which you want to back up the databases.  3. Start the backup. |

Note

Some VSS-enabled backup software does not have a SQL VSS Requester for backing up SQL Server databases through the VSS infrastructure and the MSDE VSS Writer. In that situation, use the procedure for backing up databases with non-VSS-enabled backup software.

To back up replicas by using VSS-enabled backup software

|  |
| --- |
| 1. In the console tree of the backup program, browse to \Microsoft System Center 2012\DPM\DPM\Volumes\Replica\ on the DPM server.  2. Select the computer for the replicas you want to archive or the individual protected volumes.  3. Select the backup type.  Important  Consult your backup software documentation or contact the software vendor to determine which backup types will not modify the replica data.  4. Select the media to which you want to back up the files.  5. Start the backup. |

Using software that does not support VSS

If your backup software does not support VSS or DPM, you must use DPMBackup, a command-line tool, to create backup shadow copies of the replicas and database backups of the DPM database, and then use the backup software to archive the backup shadow copies and database backups to tape.

Use DPMBackup to prepare files for backup when using non-VSS-enabled backup software. DPMBackup is a command-line tool included with DPM that performs the following tasks:

 Creates and mounts backup shadow copies of each replica volume on the DPM server.

 Creates database backups of the DPM database.

DPM creates a mount point of the backup shadow copies of the replicas on the DPM server in the folder \Program Files\Microsoft System Center 2012\DPM\DPM\Volumes\ShadowCopy\. The backup shadow copies of the replicas are organized by computer.

You can configure either your tape backup program or Windows Scheduler to run DPMBackup before the tape backup program runs. The amount of time that DPMBackup requires to create the backup shadow copies and database backups depends on factors such as disk and database activity, but as a guideline, you can expect the tool to take approximately 2 minutes per replica volume to complete the operation.

The DPMBackup.exe program is stored on the DPM server in the folder \Program Files\Microsoft System Center 2012\DPM\DPM\bin. DPMBackup requires Administrator rights on the DPM server.

The backup shadow copies created by DPMBackup are read-only copies of the replica volumes, and can be archived as you would archive a file system. Because the backup shadow copies of the replicas are mounted, you must configure your tape backup software to traverse mount points.

You must back up the database for the DPM database. The following procedures provide general instructions for archiving DPM databases and replicas when using backup software that does not support DPM or VSS. For instructions about using the backup software, see the documentation for the backup software.

To back up databases by using backup software that does not support DPM or VSS

|  |
| --- |
| 1. Run DPMBackup.exe -db  You can run the DPMBackup tool manually, or configure your backup program to run it automatically.  2. In the console tree of the backup program, browse to \Program Files\Microsoft System Center 2012\DPM\DPM\Volumes\ShadowCopy\Database Backups. The file name of the DPM database backup is DPMDB.bak. The default file name of the Report database backup is ReportServer.bak.  3. Select the media to which you want to back up the databases.  4. Start the backup. |

To back up replicas by using backup software that does not support DPM or VSS

|  |
| --- |
| 1. Run DPMBackup.exe –replica. You can run the DPMBackup tool manually, or configure your backup program to run it automatically.  2. In the console tree of the backup program, browse to \Program Files\Microsoft System Center 2012\DPM\DPM\Volumes\ShadowCopy\. The backup shadow copies of the replicas are organized by computer.  3. Select the shadow copies that you want to back up.  4. Select the backup type.  5. Select the media to which you want to back up the files.  6. Start the backup. |

Backing Up the DPM database

You can use a DPM server to protect its own database by backing up the database to tape. We recommend that you use a unique protection group to back up the DPM server database, make at least two copies of the backup tapes, and store each of the backup tapes in a different remote location. You should also consider subscribing to the DPM Status report, which will list the tape with the most recent database backup.

Important

If DPM uses a remote SQL Server installation, you must install the DPM protection agent on the remote SQL Server-based computer before you can protect the DPM databases on that server.

To back up DPM databases to tape by using the primary DPM server with a local SQL Server installation

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| --- |
| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. In the Actions pane, click Create protection group.  3. On the Select group members page, expand the DPM server item, and then select DPMDB.  4. On the Select data protection method page, select I want short-term protection using tape, and then click Next.  5. Specify the short-term protection policy options. We recommend a retention range of two weeks for DPM databases.  6. Complete the Create New Protection Group Wizard with the protection options you want to use. |

To back up DPM databases to tape by using the primary DPM server with a remote SQL Server installation

|  |
| --- |
| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. In the Actions pane, click Create protection group.  3. On the Select group members page, expand the SQL Server item for the remote SQL Server installation that DPM uses, and then select DPM database.  4. On the Select data protection method page, select I want short-term protection using tape, and then click Next.  5. Specify the short-term protection policy options. We recommend a retention range of two weeks for the DPM databases.  6. Complete the Create New Protection Group Wizard with the protection options you want to use. |

Recovering from a Disaster

This section provides instructions for recovery in case of a disaster, such as a DPM server failing or a protected server failing.

Recovering DPM servers topics

 [Switching Protection](#z5d971c44288a472ca84a9eb0460028b6)

 [Recovering a protected computer](#z934ec4098d904042aecaf4e1c487a432)

 [Recovering DPM servers](#zbafb3df8554c43d09378bde240d6e07c)

Switching Protection

If the primary DPM server fails, the secondary DPM server can continue protection of protected computers. To continue protection, you must switch protection of the protected computers to the secondary server. After you have switched protection to the secondary server, you can also use it to perform recovery functions.

Important

To recover Windows SharePoint Services data directly from the secondary server to the protected computer when Windows SharePoint Services uses an instance of SQL Server on another computer, you must switch protection for both the Windows SharePoint Services server and the SQL Server-based computer to the secondary server.

To switch protection to the secondary DPM server

Using the DPM Administrator Console

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| --- |
| 1. Go to the Protection work area.  2. Right-click the protection group for which you want to switch protection.  3. Select Switch Disaster Protection from the context menu. |

After switching protection, the replica will be shown as inconsistent until DPM runs a consistency check.

Using the DPM Management Shell

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|  On the secondary server, open the DPM Management Shell and run the Start-DPMSwitchProtection cmdlet. |

To switch protection back to the primary DPM server



|  |
| --- |
| 1. Go to the Protection work area.  2. Right-click the protection group for which you want to switch protection.  3. Select Switch Disaster Protection from the context menu.  4. After switching protection, you will begin to see Agent Ownership Required alerts on the primary server. Click Take Ownership in the alert to give the primary server ownership of the protection agent. |

Recovering a protected computer

This topic includes instructions to continue protection for a protected computer after a disaster, recover a protected computer and recover data to a protected computer from the secondary DPM server.

Continuing Protection for a Protected Computer After a Disaster

After you rebuild a computer following a disaster, consistency check will fail on the new computer because the volume GUID of the original computer differs from the new one. To enable protection for the new computer, start the Modify Protection wizard for the protection group and run through the wizard by clicking Next on each screen.



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| 1. |

Recovering System State to Protected Computers

You can recover the system state to protected computers that are in a working state, meaning the operating system and necessary applications are installed.

When you protect a computer's system state, DPM uses the Windows Backup utility on the protected computer to back up the system state to a backup (.bkf) file, which is saved to the DPM medium you specify for that protection group (disk, tape, or both). The restore of the system state is a two-phase process:

1. Use the DPM Recovery Wizard to restore the .bkf file to the protected computer.

2. Use Backup to restore the system state from the .bkf file to the protected computer.

To recover the system state .bkf file

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| 1. In DPM Administrator Console, click Recovery on the navigation bar.  2. Browse or search for the protected computer, and then, in the results pane, select the data.  3. Available recovery points are indicated in bold on the calendar in the recovery points section. Select the date for the recovery point you want to recover.  4. In the Recoverable item pane, click to select the .bkf file to recover.  5. In the Actions pane, click Recover. DPM starts the Recovery Wizard.  6. Review your recovery selection, and then click Next.  7. Specify to recover the .bkf file to an alternate location on the protected computer.  8. Click Next.  9. Specify your recovery options:   Existing version recovery behavior. Select Create copy, Skip, or Overwrite.   Restore security. Select Inherit security settings of target when overwriting or of parent folder when creating copy or Apply the security settings of the recovery point version.   Throttling. Click Modify to enable throttling.   Notification. Click Send an e-mail when the recovery completes and specify the recipients that will receive the notification. Use commas to separate e-mail addresses.  10. Click Next.  11. Review your recovery settings, and then click Recover.  Any synchronization job for the selected recovery item will be canceled while the recovery is in progress. |

To restore system state from the .bkf file

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| 1. On the computer to which you recovered the system state .bkf, click Start, click Run, type ntbackup, and then click OK.  2. When the Backup or Restore Wizard starts, click Next.  3. On the Backup or Restore page, click Restore files and settings, and then click Next.  4. On the What to Restore page, click the items to expand their contents, locate and select the .bkf file that you recovered using DPM, and then click Next.  5. On the Completing the Backup or Restore Wizard page, if you want to change any of the advanced restore options, such as restoring security settings and junction point data, click Advanced. When you are done setting advanced restore options, click OK. Verify that all settings are correct, and then click Finish. |

Recovering Protected Computers from a Secondary DPM Server

When the primary server is unavailable, you can recover data for protected computers from the secondary server. To recover data to an alternate location from a secondary server, you use the Recovery Wizard in DPM Administrator Console on the secondary server with no additional steps required. To recover data to the original location from a secondary server, you must first switch protection to the secondary server.

To recover data to its original location on protected servers from a secondary DPM server

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| 1. Switch protection of the protected computer to the secondary server by using the Start-SwitchProductionServer cmdlet or the SwitchProtection.ps1 script. For instructions about switching protection, see Switching Protection If the Primary DPM Server Fails.  2. Use DPM Administrator Console on the secondary server to recover the data to the original location. |

See Also

Backup of Protected Computer System State

Backing Up DPM by Using a Secondary DPM Server

Recovering DPM servers

If the server is inaccessible, set up a new server either by restoring the DPM server image using DPM System Recovery Tool (SRT) or installing the operating system and applications, including DPM, and then restoring the DPM database and replicas.

Note

You cannot restore recovery points for data sources protected by the DPM server.

When you recover a primary DPM server, you must reestablish protection for the computers that were previously protected by the DPM server.

For more information about recovering a DPM server by using DPM SRT, see "Bare Metal Recovery" in DPM SRT Help.

To recover the DPM database when the database is corrupt

When recovering the DPM database files, ensure that the location on the DPM computer where you restore the files is secure.



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| 1. Uninstall DPM through the Add/Remove Programs.  Important  Remember to select Retain disk-based recovery points.  2. Restart the computer.  3. Delete the DPM database using SQL Server Management Studio.  4. Install DPM.  5. Restart the computer.  6. On the DPM server, create a folder to which you can restore the files.  7. Insert the tape with the latest backup of the DPM database into the tape library.  8. Open the Libraries tab on the Management tab of DPM Administrator Console.  9. Click Rescan on the Actions pane.  Go to [Updating Tape Library Information](http://go.microsoft.com/fwlink/?LinkID=127779) for more information on using the Rescan option.  10. Insert the tape with the latest backup of the DPM database in the tape drive/library. You can find the tape having the latest backup using the last tape management report.  11. Select the library from the list and click Inventory libraries… and perform a detailed inventory from the Actions pane.  12. Select the imported tape from the list and click Recatalog imported tape on the Actions pane.  13. Open the Recovery tab from DPM Administrator Console.  14. Select the DPM database by expanding the External Tapes node.  15. Click Recover on the Actions pane.  16. Using the Recovery wizard, recover the database to a network folder. This folder will be the recovery folder you created in Step 6.  Go to [How to Inventory Tapes](http://go.microsoft.com/fwlink/?LinkID=127802) for more information on the procedure to inventory tapes.  17. Use [DPMSync](http://go.microsoft.com/fwlink/?LinkId=255172) to attach the database to DPM.  DPMSync –RestoreDB –DBLoc location of folder created in Step 6\name of DPMDB  DPMSync takes the DPM service offline and attaches the backed up database to SQL Server.  18. Run DpmSync -sync |

To recover replicas after the DPM database is recovered

To recover a DPM replica, you must first run DpmSync to reallocate it. DpmSync marks the replica as manual replica creation pending. You can only recover the replica when its status in DPM Administrator Console is manual replica creation pending. If a replica recovery fails, the replica status changes to inconsistent, which prevents repeated recovery attempts.

If a replica recovery fails, you must stop protection of the data source using the delete replica option, add the data source to a protection group again using the manual replica creation option, and then retry the replica recovery.

If the recovery fails, simply retrying the recovery will always fail, because the replica is now marked as Invalid and not in a waiting manual load state.



|  |
| --- |
| 1. Run DpmSync -reallocateReplica. This command reformats any replicas that are missing and marks them as "manual replica creation pending." For instructions, see [Using DpmSync](http://go.microsoft.com/fwlink/?LinkId=255172).  2. Manually create the replica from either the secondary DPM server or a tape backup of the data source corresponding to each of the replicas.   When using a secondary DPM server, a Restore to replica option is enabled in the Recovery task area.   When using tape backups, use DPM Management Shell with the RestoreToReplica option.  3. Perform a consistency check to continue protection. |

To reestablish protection after rebuilding the primary DPM server

After you rebuild a primary DPM server, you must reestablish protection of the computers that were protected by the primary server. Perform the following procedure on each computer that was protected by the primary server.



|  |
| --- |
| 1. On the protected computer, at the command prompt, run the following command:  Setdpmserver.exe <primary DPM server name>  2. Open Computer Management and perform the following steps:  a. Select Local Users and Groups.  b. Verify that the primary server, in the format of Domain/Name, is a member of the following groups:  Distribute COM Users  DPMRADCOMTrustedMachines  DPMRADmTrustedMachines  c. If the primary server is not listed in any of the groups in step b, manually add the server as a member in the format of Domain/Name.  If protection fails after completing the steps in the previous procedure, perform the following steps:  1. In Administrative Tools, open Component Services.  2. Expand Computers, expand My Computer, and then click DCOM Config.  3. In the results pane, right-click DPM RA Service, and then click Properties.  4. In the Properties dialog box, click the Security tab.  5. In the Launch and Activation Permissions area, click Edit, and then do one of the following:   If the primary server is listed, the Access Control List (ACL) entry might be incorrect. Remove the entry, and then add the primary server with full permissions.   If the primary server is not listed, add the primary server with full permissions. |

Using pre-backup and post-backup scripts

A pre-backup script is a script that resides on the protected computer, is executed before each DPM backup job, and prepares the protected data source for backup.

A post-backup script is a script that runs after a DPM backup job to do any post-backup processing, such as bringing a virtual machine back online.

When you install a protection agent on a computer, a ScriptingConfig.xml file is added to the install path\Microsoft Data Protection Manager\DPM\Scripting folder on the protected computer. For each protected data source on the computer, you can specify a pre-backup script and a post-backup script in ScriptingConfig.xml.

Note

The pre-backup and post-backup scripts cannot be VBScripts. Instead, you must user a wrapper command around your script containing cscript myscript.vbs.

When DPM runs a protection job, ScriptingConfig.xml on the protected computer is checked. If a pre-backup script is specified, DPM runs the script and then completes the job. If a post-backup script is specified, DPM completes the job and then runs the script.

Note

Protection jobs include replica creation, express full backup, synchronization, and consistency check.

DPM runs the pre-backup and post-backup scripts by using the local system account. As a best practice, you should ensure that the scripts have Read and Execute permissions for the administrator and local system accounts only. This level of permissions helps to prevent unauthorized users from modifying the scripts.

ScriptingConfig.xml

<?xml version="1.0" encoding="utf-8"?>

<ScriptConfiguration xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"

xmlns:xsd="http://www.w3.org/2001/XMLSchema"

xmlns="http://schemas.microsoft.com/2003/dls/ScriptingConfig.xsd">

   <DatasourceScriptConfig DataSourceName="Data source">

     <PreBackupScript>”Path\Script Parameters” </PreBackupScript>

     <PostBackupScript>"Path\Script Parameters” </PostBackupScript>

     <TimeOut>30</TimeOut>

   </DatasourceScriptConfig>

</ScriptConfiguration>

To specify pre-backup and post-backup scripts

|  |
| --- |
| 1. On the protected computer, open the ScriptingConfig.xml file in an XML or text editor.  Note  The DataSourceName attribute must be provided as Drive: (for example, D: if the data source is on the D drive).  2. For each data source, complete the DatasourceScriptConfig element as follows:  a. For the DataSourceName attribute, enter the data source volume (for file data sources) or name (for all other data sources). The data source name for application data should be in the form of Instance\Database for SQL, Storage group name for Exchange, Logical Path\Component Name for Virtual Server, and SharePoint Farm\SQL Server Name\SQL Instance Name\SharePoint Config DB for Windows SharePoint Services.  b. In the PreBackupScript tag, enter the path and script name.  c. In the PreBackupCommandLine tag, enter command-line parameters to be passed to the scripts, separated by spaces.  d. In the PostBackupScript tag, enter the path and script name.  e. In the PostBackupCommandLine tag, enter command-line parameters to be passed to the scripts, separated by spaces.  f. In the TimeOut tag, enter the amount of time in minutes that DPM should wait after invoking a script before timing out and marking the script as failed.  3. Save the ScriptingConfig.xml file. |

Note

DPM will suffix an additional Boolean (true/false) parameter to the post-backup script command, indicating the status of the DPM backup job.

Managing Performance

The topics in this section define performance expectations and explain how to optimize System Center 2012 – Data Protection Manager (DPM) performance. Network speed, the performance characteristics of the protected computer, the size of your protected data, and the rate at which the protected data changes will determine your actual results.

In This Section

[How DPM Operations Affect Performance](#zbf9253a4a8a4495a92f22861ba12e86e)

[DPM and Memory](#z25ff4f7833454a5e8cb871ba55be855e)

[Performance Counters](#ze3865a73661346d088c86ef2a38919c4)

[Improving Performance](#z18bdeb800ddc427190169bb1128ef695)

[Managing DPM Performance on a WAN](#z554a12dd061a48dfbf85ef552df8f519)

[How Protection Group Changes Affect Jobs](#z03a798ec1d28447eae74b2658a788223)

See Also

[Managing DPM Servers](#z9f2f0b76020a424fb8d885f6eff63419)

[Managing Protected File Servers and Workstations](#zd7ed6656b253444d8f9726305e06377e)

[Managing Protected Servers Running Exchange](#z49596ca05b904ded9e27e0afb35bcc44)

[Managing Protected Servers Running SQL Server](#z668e63b2ec8a483c904b3caf2b18232e)

[Managing Protected Servers Running SharePoint](#z129df6b04be6463196a35bd5269f3792)

[Managing Protected Virtual Servers](#zb8ab270c953f45f393f413a5b2b716d2)

[Managing Tapes](#zebee9a7dd5ac46cba8118e0379825881)

How DPM Operations Affect Performance

As an administrator, one of your concerns will be the impact of System Center 2012 – Data Protection Manager (DPM) data transfer operations on system and network resources. The primary data transfer operations are:

 Replica creation. This occurs once for each protection group member.

 Change tracking. This is a continuous process on each protected computer.

 Synchronization. This occurs on a regular schedule.

 Consistency check. This occurs when a replica becomes inconsistent.

 Express full backups. This occurs on a regular schedule.

 Back up to tape. This occurs on a regular schedule.

Understanding these operations and DPM processes will help you establish reasonable expectations for DPM performance.

In This Section

[Replica Creation](#za8c3b260e28242cc90e97b0b0355aea4)

[Change Tracking](#z2055489c0a304518be37f8ff42ff47bf)

[Synchronization](#z6502016cf6d040bc8ee430cebd0e3c98)

[Consistency Check](#z5717ca40a16f472896a65779e3108d17)

[Express Full Backup](#z34aa701b7cc24f5783e0b3054d964716)

[Backup to Tape](#z0d3635d5e41b41ab856d8b3cef1e6c7d)

[DPM Processes](#z7589fd74bc4f4029a5cd89277d6d71fa)

See Also

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

Replica Creation

In System Center 2012 – Data Protection Manager (DPM) a replica is a complete copy of the protected data on a single volume, database, or storage group. The DPM protection agent on the protected computer sends the data selected for protection to the DPM server. A replica of each member in the protection group is created. Replica creation is one of the more resource-intensive DPM operations, with its greatest impact being on network resources.

Typically, the performance of the replica creation will be limited by the speed of the network connection between the DPM server and the protected computers. That is, the amount of time that it takes to transfer a 1-gigabyte (GB) volume from a protected computer to the DPM server will be determined by the amount of data per second that the network can transmit.

The following table shows the amount of time it would take, at different network speeds, to transmit various amounts of data under optimal conditions. Times are given in hours, except where specified as minutes.

Time Required to Transmit Data over a Network at Various Speeds

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Data size | Network speed  1 Gbps | Network speed  100 Mbps | Network speed  32 Mbps | Network speed  8 Mbps | Network speed  2 Mbps | Network speed  512 Kbps |
| 1 GB | < 1 minute | < 1 hour | < 1 | < 1 | 1.5 | 6 |
| 50 GB | <10 minutes | 1.5 hour | 5 | 18 | 71 | 284 |
| 200 GB | <36 minutes | 6 hours | 18 | 71 | 284 | 1137 |
| 500 GB | <1.5 hours | 15 | 45 | 178 | 711 | 2844 |

Note

In the preceding table, Gbps = gigabits per second, Mbps = megabits per second, and Kbps = kilobits per second. The figures for a network speed of 1 Gbps assume that the disk speed on the DPM server and the protected computer are not a bottleneck. Typically, the time to complete initial replica (IR) creation can be calculated as follows:

IR: hours = ((data size in MB) / (.8 x network speed in MB/s)) / 3600

Note 1: Convert network speed from bits to bytes by dividing by 8.

Note 2: The network speed is multiplied by .8 because the maximum network efficiency is approximately 80%.

On an extremely fast network, such as a gigabit connection, the speed of replica creation will be determined by the disk speed of the DPM server or that of the protected computer, whichever is slower.

The impact of replica creation on network performance can be reduced by using network bandwidth usage throttling. For more information, see [Using Network Bandwidth Usage Throttling](#zde5c665fa2d341c595d0bebf98ada580).

To avoid the network load of replica creation, you can create replicas manually from tape or other removable media when creating the initial replica, which can take from hours to days depending on the amount of data to protect. For more information, see [Creating Replicas Manually](#z27318032cca648829e45687964aeb00f).

If the network goes down during synchronization, DPM will attempt to continue the synchronization from the point where it left off last. If the network goes down during consistency check, DPM will attempt to continue the check if the network comes back up in five minutes. However, if the network remains down for longer than 5 minutes the replica is marked as Inconsistent.

See Also

[How DPM Operations Affect Performance](#zbf9253a4a8a4495a92f22861ba12e86e)

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

Change Tracking

After the replica is created, the System Center 2012 – Data Protection Manager (DPM) protection agent on the computer begins tracking all changes to protected data on that computer. Changes to files are passed through a filter before being written to the volume. This process is similar to the filtering of files through antivirus software, but the performance load of DPM tracking changes is less than the performance load of antivirus software.

See Also

[How DPM Operations Affect Performance](#zbf9253a4a8a4495a92f22861ba12e86e)

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

Synchronization

Synchronization is the process by which System Center 2012 – Data Protection Manager (DPM) transfers data changes from the protected computer to the DPM server and then applies the changes to the replica of the protected data.

For a file volume or share, the protection agent on the protected computer tracks changes to blocks, using the volume filter and the change journal that is part of the operating system to determine whether any protected files were modified. DPM also uses the volume filter and change journal to track the creation of new files and the deletion or renaming of protected files.

For application data, after the replica is created, changes to volume blocks belonging to application files are tracked by the volume filter.

How changes are transferred to the DPM server depends on the application and the type of synchronization. For protected Microsoft Exchange data, synchronization transfers an incremental Volume Shadow Copy Service (VSS) snapshot. For protected Microsoft SQL Server data, synchronization transfers a transaction log backup.

DPM relies on synchronization to update replicas with the protected data. Each synchronization job consumes network resources and can therefore affect network performance.

The impact of synchronization on network performance can be reduced by using network bandwidth usage throttling and compression. For more information, see [Using Network Bandwidth Usage Throttling](#zde5c665fa2d341c595d0bebf98ada580) and [Using On-the-Wire Compression](#z2d51c8e3fb724f94bcf25951134926a0).

See Also

[How DPM Operations Affect Performance](#zbf9253a4a8a4495a92f22861ba12e86e)

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

Consistency Check

A consistency check is the process by which System Center 2012 – Data Protection Manager (DPM) checks for and corrects inconsistencies between a protected data source and its replica.

The performance of the protected computer, DPM server, and network will be affected while a consistency check is running, but it is expected to be optimized because only the changes and checksums are transferred.

The network impact from a consistency check is significantly lower than initial replica creation after a successful replica creation. If the initial replica creation is interrupted or unsuccessful, the first consistency check can have an impact similar to replica creation.

We recommend that consistency checks be performed during off-peak hours.

DPM automatically performs a consistency check in the following instances:

 When you modify a protection group by changing the exclusion list.

 When a daily consistency check is scheduled and the replica is inconsistent.

See Also

[How DPM Operations Affect Performance](#zbf9253a4a8a4495a92f22861ba12e86e)

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

Express Full Backup

An express full backup is a type of synchronization in which the protection agent transfers a snapshot of all blocks that have changed since the previous express full backup (or since the initial replica creation, for the first express full backup) and updates the replica to include the changed blocks. The impact of an express full backup operation on performance and time is expected to be less than the impact of a full backup because System Center 2012 – Data Protection Manager (DPM) transfers only the blocks changed since the last express full backup.

See Also

[How DPM Operations Affect Performance](#zbf9253a4a8a4495a92f22861ba12e86e)

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

Backup to Tape

When System Center 2012 – Data Protection Manager (DPM) backs up data from the replica to tape, there is no network traffic and therefore no performance impact on the protected computer.

When DPM backs up data from the protected computer directly to tape, there will be an impact on the disk resources and performance on the protected computer. The impact on performance is less when backing up file data than when backing up application data.

See Also

[How DPM Operations Affect Performance](#zbf9253a4a8a4495a92f22861ba12e86e)

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

DPM Processes

On the System Center 2012 – Data Protection Manager (DPM) server, three processes can impact performance:

 DPM protection agent (MsDpmProtectionAgent.exe). DPM jobs affect both memory and CPU usage by the DPM protection agent. It is normal for CPU usage by MsDpmProtectionAgent.exe to increase during consistency checks.

 DPM service (MsDpm.exe). The DPM service affects both memory and CPU usage.

 DPM Administrator Console (an instance of Mmc.exe). DPM Administrator Console can be a significant factor in high memory usage. You can close it when it is not in use.

Note

Memory usage for the DPM instance of the SQL Server service (Microsoft$DPM$Acct.exe) is expected to be comparatively high. This does not indicate a problem. The service normally uses a large amount of memory for caching, but it releases memory when available memory is low.

See Also

[How DPM Operations Affect Performance](#zbf9253a4a8a4495a92f22861ba12e86e)

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

DPM and Memory

When the memory in use by all the existing processes exceeds the amount of RAM available, the operating system will move pages (4 KB pieces) of one or more virtual address spaces to the computer’s hard disk, freeing that RAM for other uses. In Microsoft Windows systems, these pages are stored in one or more files, called pagefile.sys, in the root of a partition.

System Center 2012 – Data Protection Manager (DPM)M requires a pagefile size that is 0.2 percent the size of all recovery point volumes combined, in addition to the recommended size (generally, 1.5 times the amount of RAM on the computer). For example, if the recovery point volumes on a DPM server total 3 TB, you should increase the pagefile size by 6 GB.

For more information about modifying the pagefile size, see [Change the size of the virtual memory paging file](http://go.microsoft.com/fwlink/?LinkId=95116).

There is a Volume Shadow Copy Service (VSS) non-paged pool limitation on 32-bit operating systems. Therefore, if you are protecting more than 10 TB of data, the DPM server must be running on a 64-bit operating system.

See Also

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

Performance Counters

One method you can use to monitor System Center 2012 – Data Protection Manager (DPM) server performance is Performance in Administrative Tools. You can configure the monitored data to be saved as a log. You can also configure Performance to generate alerts. For information about how to create and configure performance alerts, see Microsoft Knowledge Base article 324752, [How to create and configure performance alerts in Windows Server 2003](http://go.microsoft.com/fwlink/?LinkId=47881).

Note

You can use the Management Pack for System Center 2012 – Data Protection Manager (DPM) to centrally monitor the state, health, and performance of multiple DPM servers from an Operations Management server. To download the Management Pack for System Center 2012 – Data Protection Manager (DPM), see [System Center Data Protection Manager 2010 Management Pack for Operations Manager 2007](http://go.microsoft.com/fwlink/?LinkId=189616).

The Performance Counters for Monitoring DPM table lists counters that can be useful for monitoring DPM server performance. For more information about specific performance counters, see Performance Logs and Alerts Help. To open the Performance tool, click Start, point to Administrative Tools, and then click Performance. On the Action menu, click Help.

Performance Counters for Monitoring DPM

|  |  |  |  |
| --- | --- | --- | --- |
| Performance Object and Counter | Description | Value That Might Indicate a Problem | Possible Causes |
| Memory: Avail/MBytes | Measures the memory that is available to processes running on the specified DPM server. The Avail/MBytes value is the sum of memory assigned to the standby (cached), free, and zero-paged lists. | < 50 megabytes (MB).  Indicates low memory on DPM server. | **** One or more applications are consuming large amounts of memory.  **** Multiple DPM jobs are running simultaneously.  **** The DPM server does not have sufficient memory to handle the current DPM workload. |
| Processor: % Processor Time | Measures the percentage of time the processor was busy during the sampling interval. | > 95% for more than 10 minutes.  Indicates very high CPU usage on the DPM server. | **** Multiple DPM jobs are running simultaneously. Synchronization with consistency check jobs are particularly CPU-intensive.  **** On-the-wire compression has been enabled on the DPM server. On-the-wire compression allows faster data throughput without negatively affecting network performance. However, it places a large processing load on both the protected computer and the DPM server.  **** A runaway process is exhausting system resources.  **** The DPM server does not have sufficient processing capacity to handle the DPM workload. |
| Physical Disk: Current Disk Queue Length (for all instances) | Measures the number of disk requests that are currently waiting and the requests currently being serviced. | > 80 requests for more than 6 minutes.  Indicates possibly excessive disk queue length. | **** Multiple DPM jobs that are running simultaneously are placing a high demand on disk resources.  **** Disk performance needs tuning.  **** Disk resources on the DPM server are not sufficient for the current DPM workload. |

See Also

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

Improving Performance

Performance is determined by workload and capacity. A slow computer might perform adequately when it has a very light workload. In contrast, the performance of an extremely powerful computer might suffer when challenged by an excessive workload. In operations between two computers on a network, the workload that can be handled effectively will be limited by the component with the least capacity, whether it is one of the computers or the network connection itself.

As a general rule, you can improve performance by making changes to the workload, the capacity, or both.

In This Section

[Modifying Workloads](#z59317dc30ad84218a1aee8f149e97898)

[Increasing Capacity](#z6d60f32cc9494ecab0fa18668ce0b7da)

See Also

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

Modifying Workloads

System Center 2012 – Data Protection Manager (DPM) offers several methods that you can use to modify protection workloads to improve performance. The following table lists the methods you can use and indicates what you can expect from each method.

Methods for Modifying Protection Workloads

|  |  |
| --- | --- |
| Method | Impact |
| Network bandwidth usage throttling | Causes jobs to use less bandwidth, but they take longer to complete. |
| On-the-wire compression | Reduces size of data transfer but increases CPU utilization on the DPM server and the protected computers. |
| Staggering synchronization start times | Balances the loads of synchronization jobs across protection groups. |
| Scheduling consistency checks during off-peak hours | Prevents DPM from interfering with regular business use of protected computers. |
| Creating replicas manually | Might make replica creation faster. There is no performance load on the protected computer or network resources. However, the first consistency check will impact performance of the protected computer. |

In This Section

[Using Network Bandwidth Usage Throttling](#zde5c665fa2d341c595d0bebf98ada580)

[Using On-the-Wire Compression](#z2d51c8e3fb724f94bcf25951134926a0)

[Staggering Synchronization Start Times](#z17a1c3cf12654ca5822303eaa76dc0df)

[Scheduling Consistency Checks](#z3a9459ec3c964c3782479dcc5f6dd838)

[Creating Replicas Manually](#z27318032cca648829e45687964aeb00f)

See Also

[Increasing Capacity](#z6d60f32cc9494ecab0fa18668ce0b7da)

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

Using Network Bandwidth Usage Throttling

Network bandwidth usage throttling limits the amount of network bandwidth that System Center 2012 – Data Protection Manager (DPM) can use to create and synchronize replicas. Throttling helps to ensure that network bandwidth is available to applications other than DPM.

The advantage of using network bandwidth usage throttling is that it enables you to limit the amount of network resources a synchronization job can consume. The disadvantage of network bandwidth usage throttling is that it can lengthen the amount of time each synchronization job takes to complete.

Network bandwidth usage throttling is configured for each protected computer. Set network bandwidth usage throttling in terms of an absolute maximum amount of data to be transferred per second.

To enable network bandwidth usage throttling

|  |
| --- |
| 1. In DPM Administrator Console, click Management on the navigation bar.  2. Click the Agents tab.  3. In the Display pane, select a server.  4. In the Actions pane, click Throttle computer.  5. Click Enable network bandwidth usage.  You can configure network bandwidth usage throttling separately for work hours and non-work hours, and you can define the work hours for the protected computer. Work hours and non-work hours use the time zone of the protected computer. |

Network bandwidth usage can be limited by Group Policy. The Group Policy reservable bandwidth limit on the local computer determines the combined reservable bandwidth for all programs that use the Packet Scheduler, including DPM. The DPM network bandwidth usage limit determines the amount of network bandwidth that DPM can consume during replica creation, synchronization, and consistency checks. If the DPM bandwidth usage limit, either by itself or in combination with the limits of other programs, exceeds the Group Policy reservable bandwidth limit, the DPM bandwidth usage limit might not be applied.

For example, if a DPM computer with a 1-gigabit-per-second (Gbps) network connection has a Group Policy reservable bandwidth limit of 20 percent, 200 Mbps of bandwidth is reserved for all programs that use the Packet Scheduler. If DPM bandwidth usage is then set to a maximum of 150 Mbps while Internet Information Services (IIS) bandwidth usage is set to a maximum of 100 Mbps, the combined bandwidth usage limits of DPM and IIS exceed the Group Policy reservable bandwidth limit, and the DPM limit might not be applied.

To resolve this issue, reduce the DPM setting for network bandwidth usage throttling.

See Also

[Improving Performance](#z18bdeb800ddc427190169bb1128ef695)

[Modifying Workloads](#z59317dc30ad84218a1aee8f149e97898)

Using On-the-Wire Compression

Compression decreases the size of data being transferred during replica creation and synchronization, and it allows more data throughput with less impact to network performance. However, this option adds to the CPU load on both the System Center 2012 – Data Protection Manager (DPM) server and the protected computers. The amount of compression and improvement on network performance depends on workload.

Compression is enabled for a protected computer and applies to replica creation, synchronization, and consistency check operations. Recovery jobs also use compression.

To enable on-the-wire compression

|  |
| --- |
| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. In the Actions pane, click Optimize performance.  3. On the Network tab, select Enable on-the-wire compression.  4. To apply your changes, click OK. |

See Also

[Improving Performance](#z18bdeb800ddc427190169bb1128ef695)

[Modifying Workloads](#z59317dc30ad84218a1aee8f149e97898)

Staggering Synchronization Start Times

You can specify the starting time, in minutes after the hour, of synchronization jobs for each protection group. Staggered starting times minimize the network impact of running multiple large protection jobs simultaneously.

To determine whether staggering the start times of synchronization jobs is appropriate for your needs, first gather information about scheduled protection jobs in System Center 2012 – Data Protection Manager (DPM) Administrator Console:

 In the Monitoring task area, on the Jobs tab, review jobs that are scheduled for times when the DPM server experiences large disk queues.

 In the Protection task area, review details for protection groups to determine the size and frequency of protection jobs.

Offsetting synchronization start times can also be used to optimize secondary protection of another DPM server. Secondary protection is when a DPM server protects the database and replicas of another DPM server, referred to as the primary DPM server. You can offset the synchronization of the primary DPM server to the secondary DPM server to occur after the data sources are synchronized to the primary DPM server.

To stagger synchronization start times

|  |
| --- |
| 1. In DPM Administrator Console, click Protection on the navigation bar.  2. In the display area, select a protection group.  3. In the Actions pane, click Optimize performance.  4. On the Network tab, select the hours and minutes to offset the start of the synchronization job in the Offset <time> start time by field.  The maximum allowed value for offset is the same as the synchronization frequency.  5. To apply your changes, click OK.  Changing the start time offsets recovery points for files by the equivalent amount of time. |

You can choose between two modes of synchronization: at regular intervals or just before a recovery point is created.

Synchronization at regular intervals distributes the load on the network throughout the day. In the case of synchronization just before a recovery point is created, the network traffic is potentially greater at the time of synchronization, but data is not sent throughout the day.

If an organization has limited network bandwidth between the protected computer and the DPM server and this limited bandwidth is also expected to be shared by normal corporate usage, consider using synchronization only before recovery point and schedule it during off-peak hours.

Although the impact on network traffic and performance is important, you must also consider how the choice of synchronization mode affects your ability to recover data. If you synchronize only once a day, the maximum loss window is 24 hours. However, if you choose to synchronize every hour, your maximum loss window is 1 hour.

See Also

[Improving Performance](#z18bdeb800ddc427190169bb1128ef695)

[Modifying Workloads](#z59317dc30ad84218a1aee8f149e97898)

Scheduling Consistency Checks

Because consistency checks affect the performance of both the System Center 2012 – Data Protection Manager (DPM) server and the protected computer, you should schedule consistency checks for hours when reduced responsiveness of the protected computer has the least impact on your business operations and there is the least amount of network traffic.

After a protection group is created manually or if a replica becomes inconsistent because of a network outage or another reason, you must perform a manual consistency check.

You can also schedule a daily consistency check to ensure that inconsistent replicas are automatically repaired.

As part of the scheduling options, you can configure a duration or time window when consistency checks jobs can run. For example, you can configure the consistency check to begin at 8:00 P.M. when most of your company’s employees are gone, with a maximum duration of 10 hours.

See Also

[Improving Performance](#z18bdeb800ddc427190169bb1128ef695)

[Modifying Workloads](#z59317dc30ad84218a1aee8f149e97898)

Creating Replicas Manually

When you create a protection group, you can choose to create the replicas manually from tape or other removable media to reduce the load on the protected computers and network.

Automatic replica creation is easier; however, depending on the size of the protected data, manual replica creation can be faster. For smaller data sets, we recommend the automatic option. For large data sets and slow networks, the manual option is likely to be a better choice.

After the replica is created, you must run synchronization with consistency check.

See Also

[Improving Performance](#z18bdeb800ddc427190169bb1128ef695)

[Modifying Workloads](#z59317dc30ad84218a1aee8f149e97898)

Increasing Capacity

You can also improve performance by increasing the capacity of the System Center 2012 – Data Protection Manager (DPM) server through hardware upgrades:

 Adding disks to the storage pool and reallocating the replicas across the storage pool can help reduce disk queue length.

 Using striped volumes can increase disk throughput to deal with disk bottlenecks.

 Adding memory is a relatively inexpensive upgrade that can result in a noticeable improvement in performance if the server frequently experiences low available memory.

 Adding more processors or upgrading to faster processors can reduce CPU issues.

Also, consider your data protection requirements: you might need additional DPM servers to balance the workload.

See Also

[Improving Performance](#z18bdeb800ddc427190169bb1128ef695)

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

[Modifying Workloads](#z59317dc30ad84218a1aee8f149e97898)

Managing DPM Performance on a WAN

Performance is a serious consideration when the System Center 2012 – Data Protection Manager (DPM) server and the servers that it is protecting are connected by low-speed wide area network (WAN) links, particularly for resource-intensive jobs such as replica creation and consistency checks. For example, transferring a 20 GB volume across a 512 Kbps link would take at least 120 hours.

In this network configuration, you should enable compression for all protection groups. For replica creation of volumes larger than 5 GB, we recommend that you create the replica manually.

Improving usage of WAN latency

If your deployment of DPM disaster recovery requires DPM to send large amounts to data over a WAN, you can improve DPM’s use of your WAN latency by adjusting the following registry settings

On the remote DPM server:

HKLM\SYSTEM\CurrentControlSet\Services\Tcpip\Parameters\TcpWindowSize

HKLM\SYSTEM\CurrentControlSet\Services\Tcpip\Parameters\TcpWindowSize\Tcp1323Opts

On the DPM server:

HKLM\SYSTEM\CurrentControlSet\Services\Tcpip\Parameters\TcpWindowSize\Tcp1323Opts

Example: The following settings over a 100 Mbps link with 40 ms latency, gives the following results.

|  |  |
| --- | --- |
| Settings |  |
| On the remote DPM server: HKLM\SYSTEM\CurrentControlSet\Services\Tcpip\Parameters\TcpWindowSize | 524288 |
| On both the DPM servers: HKLM\SYSTEM\CurrentControlSet\Services\Tcpip\Parameters\TcpWindowSize\Tcp1323Opts | 3 |
| Results |  |
| One job running | 3.45 MB/sec |
| Three jobs running | ~3 MB/sec/job |

How Protection Group Changes Affect Jobs

Changes to the configuration of a System Center 2012 – Data Protection Manager (DPM) protection group can result in the cancellation of some active jobs. A change could affect replica jobs, archive jobs, or both. The following table lists the jobs that are canceled in each category.

Job types

|  |  |
| --- | --- |
| Replica jobs | Archive jobs |
| **** Replica creation  **** Consistency check  **** Synchronization  **** Create recovery point on disk  **** Recovery from disk | **** Create recovery point on tape  **** Verification of data on tape  **** Copy data to tape  **** Back up to tape  **** Recovery from tape |

The following table lists how protection group changes can cause the cancelation of active jobs. Jobs can be canceled for:

 All members of the protection group ("protection group")

 All data sources on the protected computer ("protected computer")

 All protected computers in the same time zone as the computer hosting the data sources in the protection group that is changed ("time zone")

Protection group changes and active jobs

|  |  |
| --- | --- |
| Change to protection group | Job cancellations |
| Remove tape-based protection | Archive jobs for the protection group |
| Add disk-based protection | Archive jobs for the protection group if tape-based protection is configured |
| Remove disk-based protection | Replica and archive jobs for the protection group |
| Add or remove data sources | Replica for the protected computer and archive jobs for time zone |
| Change protected objects, including folder exclusion | Replica and archive jobs for the protected computer and time zone |
| Change file type exclusion | Replica and archive jobs for the protection group |
| Delete a protection group | Replica and archive jobs for the protection group |
| Change the preferred server for clustered Exchange Server data | Replica and archive jobs for the protected computer and time zone |
| Change protection of a mounted volume to a different mount point | Replica and archive jobs for the protected computer and time zone |
| Stop protection and delete data on tape | Archive jobs for the time zone |
| Stop protection and delete data on disk | Replica and archive jobs for the protected computer |
| Change the tape library that the protection group uses | Archive jobs for the protection group if data verification is enabled |
| Change the tape data verification selection | Archive jobs for the protection group |
| Change to number of tape copies | Archive jobs for the protection group |
| Add or remove tape-based protection | Archive jobs for the protection group |
| Change data verification setting for tape-based protection | Archive jobs for the protection group |
| Change data verification setting for disk-based protection | Replica jobs for the protection group |
| Change compression setting for tape-based protection | Archive jobs for the protection group |
| Change encryption setting for tape-based protection | Archive jobs for the protection group |
| Change network bandwidth usage throttling setting for short-term tape-based protection | Archive jobs for the protection group |
| Change compression, encryption, or network bandwidth usage throttling for disk-based protection | Replica jobs for the protection group |

See Also

[Managing Performance](#z6ee1502c5f624003acbb8157d3a537ee)

Managing Disks

DPM provides disk management features to help you manage and monitor the disks in the storage pool. The storage pool is a set of disks on which the DPM server stores replicas and recovery points. Before you can start protecting data, you must add at least one disk to the storage pool.

In This Section

[What Is a Storage Pool?](#z1e8baeb1a7ff4c21a437b34443342475)

[How Disk Allocation Works](#z94c4023dca114a1b932c187c51e140f5)

[How to Remove a Disk from the Storage Pool](#z80a83283a6ba4aa4bd2f261ca77ef5e2)

[How to View Disk Allocation Information](#z69ebd130859f43e691dc786173c8e7a2)

[How to Modify Disk Allocation](#ze2c5d57d5b30411d916068bcf6faf8f3)

[How to Display Storage Pool Data](#z962f9a2ddf9e45c7a2beae1988ecc35e)

[How to Update Storage Pool Data](#z485e19a7066e466bb85b40389c42f346)

[How to Modify Allocated Space for a Change Journal](#z570884ad661e49f6b9113c22d9079426)

[How to Assign a Custom Volume for a Protection Group](#z4ac8e15f565048f1a798cc9bd2bcc491)

See Also

Managing Tapes

What Is a Storage Pool?

The storage pool is a set of disks on which the Data Protection Manager (DPM) server stores replicas and recovery points. Before you can start protecting data, you must add at least one disk to the storage pool. Disks added to the storage pool should not have any partitions. To prepare disks for data protection, DPM reformats the disks and erases any data on them.

The DPM server must have at least two disks installed: one dedicated to the startup, system, and DPM installation files; and one dedicated to the storage pool. In the context of DPM, disk is defined as any disk device manifested as a disk in the Windows Disk Management tool. DPM does not add any disk containing startup files, system files, or any component of the DPM installation to the storage pool.

Note

DPM does not support USB/1394 disks.

You cannot use Storage Spaces for the DPM disk storage pool.

For information about choosing disk types and calculating capacity requirements for your storage pool, in the DPM Deployment Guide, see [Planning for DPM Deployment](http://go.microsoft.com/fwlink/p/?LinkId=227128).

See Also

What Is a Recovery Point?

[Understand replicas](#z7e526446900940e3a853d5d60551e80d)

[Synchronization](#zdc357ffd0c6d40d897c1310f87bc17e1)

How Disk Allocation Works

When you create a new protection group, Data Protection Manager (DPM) allocates disk space for the protection group in the storage pool. Based on retention range, work load type and the size of the protected data, DPM recommends the amount of disk space to allocate in the storage pool and verifies that the protected computer contains sufficient space for the change journal.

Important

To help you in designing a storage layout for DPM, you can use a Storage Calculator that focuses on outlining the storage capacity requirements based on a set of input factors. For more information, see [Storage Calculators for DPM](http://go.microsoft.com/fwlink/?LinkID=180658) (http://go.microsoft.com/fwlink/?LinkID=180658).

Important

With data co-location enabled, DPM will allocate fixed size volumes in the storage pool. For more information, see [Co-Locating Data on Disk](#ze76c5e6990c54d2caa13c96d78c8c418).

If you are protecting only a subset of the data on the protected volume, you can calculate the size of the protected data so that DPM can adjust its recommendations for disk allocation. To compute the disk allocation using the size of the data on the protected volume, in the Modify Disk Allocation dialog box, click Calculate.

If the data on the protected volume outgrows the initial allocations, DPM can try to automatically grow the volume by 25% if the option Automatic grow the volumes in the Review Disk Allocation page of the Create New Protection Group wizard is selected. If the auto-grow operation fails, or if the option Automatic grow the volumes is not selected, DPM generates a “Recovery point volume threshold exceeded” or “Replica disk threshold exceeded” alert and provides guidance for increasing disk allocations appropriately.

During creation of a protection group, DPM calculates default space allocations depending on what type of datasource is being protected. You should accept the recommended disk allocations for the protection group unless you are sure that these allocations do not meet your requirements. If you change the recommended allocations, you might get fewer recovery points than you wanted or DPM might allocate more disk space than is needed.

Generally, the recommended allocations provide sufficient storage for at least a couple of weeks of recovery points. If necessary, you can adjust the disk allocations after monitoring disk usage for data protection.

For more information about disk allocations, see [Planning Protection Groups](http://go.microsoft.com/fwlink/?LinkId=227128).

You can schedule and view reports in the Reporting task area. To view trends in disk usage for a protection group, review a Disk Utilization Report.

See Also

[Disk Utilization Report](#z98bb5e672a5d4cbe9014b2ee61a7685f)

[How to Modify Disk Allocation](#ze2c5d57d5b30411d916068bcf6faf8f3)

[Managing Disks](#z06f6a92c2dc94cac98d9f04c2330d0e3)

[Using Reports](#z0484bf54fe0e419fa9242f08b4e9561f)

What Is a Recovery Point?

[What Is a Storage Pool?](#z1e8baeb1a7ff4c21a437b34443342475)

[Synchronization](#zdc357ffd0c6d40d897c1310f87bc17e1)

[Co-Locating Data](#z21d59a72e7f647bcab926763b2bad56b)

How to Remove a Disk from the Storage Pool

Removing a disk from the DPM storage pool involves three tasks:

 Identifying protection group members that use the disk to store replicas and recovery points.

 Removing the protection group members from their protection groups.

 Removing the disk from the storage pool.

After you remove the disk from the storage pool, you can add the members back to their protection groups if you want to continue to protect them. If you add the members back before you remove the disk, DPM may allocate space on the disk that you want to remove.

To identify protection group members

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view, and then open the Disks workspace.  2. Select the disk that you want to remove.  3. In the Details pane, note the affected protection group members in the Protected data sources on this disk area. |

To remove protection of group members

|  |
| --- |
| 1. In DPM Administrator Console, go to the Protection view.  2. In the display pane, select the protection group member that you want to remove from protection.  Note  You can select multiple members and remove them at the same time.  3. Click Stop protection from the tool ribbon. Verify that you want to remove the member displayed in the Remove from Protection Group dialog box. If you decide not to remove the member, click Cancel at the bottom of the dialog box.  Note  Removing protection of group members triggers a consistency check. |

To remove a disk from the storage pool

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view, and then open Disks workspace.  2. Select the disk that you want to remove.  3. Click Remove on the tool ribbon. The disk is removed from the storage pool. |

See Also

[Managing Disks](#z06f6a92c2dc94cac98d9f04c2330d0e3)

[What Is a Storage Pool?](#z1e8baeb1a7ff4c21a437b34443342475)

How to View Disk Allocation Information

In the Management task area, accessed by clicking Management on the DPM Administrator Console navigation bar, you can review storage pool data to find out how much disk space is allocated for data protection, and how much space is still available.

To view disk allocation information

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view, and then open the Disks workspace. The storage pool disk allocation information is displayed.  At the top of the Disks workspace, the total capacity and total disk space allocated for all disks in the storage pool is displayed. In the display pane, the total capacity and unallocated disk space for each disk in the storage pool is displayed.  Note  Because of rounding, the totals for allocated and unallocated disk space in the storage pool might not equal the exact total capacity of the disks in the storage pool.  2. To review the status and disk allocation data for a specific disk, select the disk and refer to the Details pane. DPM stores the following information for each disk in the storage pool:   Name   Status: Healthy, unhealthy, or missing   Used space: Space allocated for protection   Unallocated space: Amount of unallocated space   Protected data sources on this disk: A list of the data sources protected on the disk |

See Also

[How Disk Allocation Works](#z94c4023dca114a1b932c187c51e140f5)

[How to Update Storage Pool Data](#z485e19a7066e466bb85b40389c42f346)

[What Is a Storage Pool?](#z1e8baeb1a7ff4c21a437b34443342475)

How to Modify Disk Allocation

When you create a protection group, Data Protection Manager (DPM) recommends and allocates disk space for your protection group based on the size of the data to be protected. It is recommended that you do not change the default allocations until after you monitor disk usage for the protection group. If required, you can modify disk allocation according to the guidelines in the following table.

|  |  |  |
| --- | --- | --- |
| Protection feature | Disk allocation options | Location |
| Replica volume | You can increase, but not decrease, the allocated disk space for the replicas. | DPM storage pool |
| Recovery point volume | You can increase or decrease, the allocated space for recovery points. | DPM storage pool |
| Change journal | You can increase, but not decrease, the allocated disk space for the change journal. | Protected volume on the file server or workstation |
| Custom volume | DPM does not manage custom volumes. | Any disk attached to the DPM server |

Note

In the Create New Protection Group Wizard, DPM displays the Disk Allocation page only when a new protection group is created, when new members are added to an existing protection group, or when an existing protection group's properties are changed from short-term protection by using disk to tape.

To modify disk allocation

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| 1. In DPM Administrator Console, go to the Protection view.  2. In the display pane, select the protection group for which you want to modify disk allocation.  3. Click Modify disk allocation.  4. On the DPM Server tab, type the amount of space you want to allocate for Replica Volume and for Recovery Point Volume, and click OK.  Note  When creating a protection group, DPM helps to allocate optimal space. Click Calculate to have DPM allocate space based on a formula specific to a data source type. If you do not click Calculate, DPM allocates approximately two times the volume size for the replicas and recovery points.  Click Shrink to calculate the thresholds to which the recovery point volume size can shrink.  5. If you are modifying disk allocation on a protected computer, on the Protected Computer tab, type the amount of space you want to allocate in the Space Allocated column, and click OK.  6. After reviewing the disk allocation changes, click OK.  Note  If data co-location is enabled on disk, click Collocated Protection to view co-located replica details for each co-located data source. |

To modify disk allocation using DPM Management Shell

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|  Use the following syntax to retrieve the current disk allocation:  Get-DatasourceDiskAllocation [-Datasource] <Datasource> [-CalculateSize] [-Async] [-Tag <Object>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to use the default disk allocation:  Get-DatasourceDiskAllocation [-Datasource] <Datasource> [-Async <SwitchParameter>] [-CalculateShrinkThresholds <SwitchParameter>] [-CalculateSize <SwitchParameter>] [-PrimaryDpmServer <SwitchParameter>] [-Tag <Object>] [<CommonParameters>]   Use the following syntax to manually set the disk allocation:  Set-DatasourceDiskAllocation [-Datasource] <Datasource> [-ProtectionGroup] <ProtectionGroup> -Manual [-ReplicaArea <Int64>] [-ShadowCopyArea <Int64>] [-ProductionServerJournalSize<Int64>] [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to customize the disk allocation:  Set-DatasourceDiskAllocation [-Datasource] <Datasource> [-ProtectionGroup] <ProtectionGroup> -CustomRequirements [-ReplicaVolume <DpmServerVolume>] [-ShadowCopyVolume <DpmServerVolume>] [-FormatVolumes <Nullable`1>] [-USNJournalSize <Int64>] [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Set-DatasourceDiskAllocation -detailed" in DPM Management Shell.  For technical information, type "Get-Help Set-DatasourceDiskAllocation -full" in DPM Management Shell. |

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[How Disk Allocation Works](#z94c4023dca114a1b932c187c51e140f5)

[How to Display Storage Pool Data](#z962f9a2ddf9e45c7a2beae1988ecc35e)

[How to View Disk Allocation Information](#z69ebd130859f43e691dc786173c8e7a2)

Understanding Data Protection

Understanding Data Recovery

[Synchronization](#zdc357ffd0c6d40d897c1310f87bc17e1)

How to Display Storage Pool Data

In the Management view, you can review storage pool data to find out how much disk space is allocated for data protection and how much space is still available.

To display storage pool data

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| 1. In DPM Administrator Console, go to the Management view, and then open the Disks workspace. The storage pool disk allocation information is displayed.  At the top of the Disks page, the total capacity and total disk space allocated for all disks in the storage pool is displayed. In the display pane, the total capacity and unallocated disk space for each disk in the storage pool is displayed.  Note  Because of rounding, the totals for allocated and unallocated disk space in the storage pool might not equal the exact total capacity of the disks in the storage pool.  2. To review the status and disk allocation data for a specific disk, select the disk and refer to the Details pane. DPM stores the following information for each disk in the storage pool:   Name   Status: Healthy, unhealthy, or missing   Used space: Space allocated for protection   Unallocated space: Amount of unallocated space   Protected data sources on this disk: A list of the data sources protected on the disk |

See Also

[How Disk Allocation Works](#z94c4023dca114a1b932c187c51e140f5)

[How to Update Storage Pool Data](#z485e19a7066e466bb85b40389c42f346)

[Managing Disks](#z06f6a92c2dc94cac98d9f04c2330d0e3)

[What Is a Storage Pool?](#z1e8baeb1a7ff4c21a437b34443342475)

How to Update Storage Pool Data

If you have added a disk to the storage pool and it is not displayed on the Disks tab in the Management area, you can rescan the disk configuration to display the disk.

For information on how to add disks to the storage pool, see [Adding Disks to the Storage Pool](#za9b893b9bf554eabb03a4abcf7923a93).

To update the storage pool data

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| 1. In DPM Administrator Console, click Management on the navigation bar, and then select the Disks tab.  2. In the Actions pane, click Rescan. The current disk data is displayed. |

See Also

[How to Display Storage Pool Data](#z962f9a2ddf9e45c7a2beae1988ecc35e)

[How to Remove a Disk from the Storage Pool](#z80a83283a6ba4aa4bd2f261ca77ef5e2)

How to Modify Allocated Space for a Change Journal

A change journal provides a persistent log of all changes made to files on a volume. As files, directories, and other NTFS file system objects are added, deleted, and modified, NTFS enters records into the change journal, one for each volume on the computer. Each record indicates the type of change and the object changed.

When you create a protection group, Data Protection Manager (DPM) allocates 300 MB of disk space on the data source volume of the protected computer to store the change journal. It is recommended that you do not change the default allocations until after you monitor disk usage for the protection group.

To modify allocated space for the change journal

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| 1. In DPM Administrator Console, on the navigation bar, open the Protection view.  2. Select the protection group for which you want to modify the allocated space for the change journal.  3. Click Modify disk allocation on the tool ribbon.  4. On the Protected Computer tab, enter a value in the Space Allocated box.  Note  The default disk space is 300 MB. You can increase, but not decrease, the space allocated for the change journal.  5. Click OK. |

See Also

[Disk Utilization Report](#z98bb5e672a5d4cbe9014b2ee61a7685f)

[How Disk Allocation Works](#z94c4023dca114a1b932c187c51e140f5)

[Managing Disks](#z06f6a92c2dc94cac98d9f04c2330d0e3)

[How to View Disk Allocation Information](#z69ebd130859f43e691dc786173c8e7a2)

How to Assign a Custom Volume for a Protection Group

With DPM, you can assign a custom volume to store replicas and recovery points. This can maximize performance in DPM if you choose to keep certain volumes on separate LUNs (Logical Unit Numbers) to enable parallel replication onto these volumes.

After you have created and assigned a custom volume, DPM does not increase the size of this volume as it fills—the administrator must use Disk Management to perform this task. Custom volumes can be assigned only when you create a new protection group or when you add a new member to a protection group.

Important

You cannot create a custom volume from DPM. You must create the volume by using Disk Management.

To assign a custom volume when creating a new protection group

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| 1. Use Disk Management to create a volume of the desired size and name.  2. In DPM Administration Console, go to the Protection view.  3. In the display pane, select the protection group you want to modify.  4. Click New on the tool ribbon. This starts the Create New Protection Group Wizard.  5. On the Create New Protection Group page, click Next.  Note  If you do not want DPM to display the Welcome page, select the Do not show the Welcome page again box.  6. Select group members for the protection group, and click Next.  7. Select the data protection method, and click Next.  8. Select your short-term protection objectives, and click Next.  9. On the Review Disk Allocation page, in the Disk space allocation for new members pane, click Modify.  10. On the DPM Server tab, in the Storage Type column, select Custom Volume from the pull-down menu.  Important  You can specify a custom volume only for the new members of the protection group.  11. In the Replica Volume column, from the pull-down menu, select the volume that DPM will use to store the replica volume for the protection group member.  12. In the Recovery Point column, from the pull-down menu, select the volume that DPM will use to store the recovery point volume for the protection group member.  13. In the Custom Volume column, select whether to format the disk from the drop-down menu.  Note  Select Do not format when the custom volume is used in a storage area network.  14. Click OK, and then click Next.  15. Complete the Create New Protection Group Wizard. On the Summary page, click Create Group. |

To assign a custom volume when modifying a protection group

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| 1. Use Disk Management to create a volume of the desired size and name.  2. In DPM Administration Console, go to the Protection view.  3. Click Modify on the tool ribbon to start the Modify Protection Group Wizard.  4. Select group members for the protection group, and click Next.  5. Select the data protection method, and click Next.  6. Select your short-term protection objectives, and click Next.  7. On the Review Disk Allocation page, in the Disk space allocation for new members pane, click Modify.  8. On the DPM Server tab, in the Storage Type column, select Custom Volume from the pull-down menu.  9. In the Replica Volume column, from the pull-down menu, select the volume that DPM will use to store the replica volume for the protection group member.  10. In the Recovery Point column, from the pull-down menu, select the volume that DPM will use to store the recovery point volume for the protection group member.  11. In the Custom Volume column, select whether to format the disk from the drop-down menu.  Note  Select Do not format when the custom volume is used in a storage area network.  12. Click OK, and then click Next.  13. Complete the Modify Protection Group Wizard. On the Summary page, click Update Group. |

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

[Managing Disks](#z06f6a92c2dc94cac98d9f04c2330d0e3)

Managing Tapes

Magnetic tape and similar storage media offer an inexpensive and portable form of data protection that is particularly useful for long-term storage.

In System Center 2012 – Data Protection Manager (DPM), you can back up data from a computer directly to tape. You can also back up data from the disk-based replica. The advantage of creating your long-term backup on tape from the disk-based replica is that the backup operation can occur at any time with no impact on the computer being protected.

Additionally, a thorough disaster recovery plan will include offsite storage of critical information; you want to be able to recover your organization's data, in a situation where your facility might be damaged or destroyed. Tape is a popular medium for offsite storage.

In This Section

[Working with Certificates](#z7e3be5e6acf8411591e434d326199128)

[Short Erase](#z48e73b588b73457f8cdd21749f014626)

[How DPM Uses Stand-Alone Tape Drives](#zcf10fb26aa484748aee3f5a4b6ffd56d)

[How DPM Uses Tape Libraries](#z42aeb1e8faef4096849d10a3c0df3b4c)

How DPM Uses Tape

To use tape-based protection in DPM, you must attach a tape library or stand-alone tape drive to the DPM server. A tape library is a data-storage system that consists of one or more tape drives, a number of slots to hold tape cartridges and a transport system for moving tapes. A stand-alone tape drive is a single-drive, non-automated tape drive that holds a single tape.

You can use tape for both short-term and long-term protection of file and application data.

DPM protects data on tape through a combination of full and incremental backups from either the protected computer (for short-term protection on tape or for long-term protection on tape when DPM does not protect the data on disk) or the DPM replica (for long-term protection on tape when short-term protection is on disk).

Note

When an application does not support incremental backups, DPM will perform full backups only.

DPM can either compress or encrypt data on tapes. Compressing encrypted data can increase the data file size instead of decreasing it.

See Also

[Compress data in a protection group](#z8e05c290e1f54733bb97fdce41a2c05c)

[Encrypt data in a protection group](#z979c40553cae43eaa56e0510cf9f376c)

Managing Tapes

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

How to Add or Remove a Tape

Use the following procedures to add or remove tapes from the tape library.

Note

If you add or remove tapes to the tape library using Unlock library door or Add tape, DPM will automatically inventory the library. If you add or remove tapes to the tape library without using Unlock library door or Add tape, you must use the Inventory library action to update the information in DPM Administrator Console.

Adding or removing a tape from a stand-alone tape drive is accomplished manually according to the instructions provided by the device manufacturer, without using DPM Administrator Console.

To add a tape by using the Insert/Eject (I/E) port

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| 1. Physically add the tape to the I/E port of the tape library.  2. In DPM Administrator Console, go to the Management view, and then open the Libraries workspace.  3. In the Actions pane, click Add tape (I/E port). DPM performs a fast inventory on the tape library and adds tapes into the free slots available in the tape library. This enables you to add tapes into the I/E port which remains open for a time period of 10 minutes.  Important  If sufficient numbers of slots are not free then the tapes are left in the I/E Port and the Add tape (I/E port) operation fails. |

To add a tape by using DPM Management Shell

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|  Use the following syntax to add a tape using the I/E port:  Lock-DPMLibraryIEPort [-DPMLibrary] <Library> [-Async] [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Lock-DPMLibraryIEPort -detailed" in DPM Management Shell.  For technical information, type "Get-Help Lock-DPMLibraryIEPort -full" in DPM Management Shell. |

To remove a tape by using the I/E port

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| --- |
| 1. In DPM Administrator Console, go to the Management view, and then open the Libraries workspace.  2. In the display pane, expand the tape library from which you want to remove a tape.  3. Expand Slots, and then select the slot that holds the tape to be removed.  4. Click Remove tape.  5. Physically remove the tape from the I/E port of the tape library. |

To remove a tape by using DPM Management Shell

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| --- |
|  Use the following syntax to add a tape using the I/E port:  Unlock-DPMLibraryIEPort [-DPMLibrary] <Library> [-Async] [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Unlock-DPMLibraryIEPort -detailed" in DPM Management Shell.  For technical information, type "Get-Help Unlock-DPMLibraryIEPort -full" in DPM Management Shell. |

See Also

[How to Inventory the Tape Library](#zf9c01bce864b43f09524acfd1a6ec435)

[How to Lock and Unlock a Library Door](#zd872488ddf3447ce9f78cf52d621452c)

Managing Tapes

How to Inventory Tapes

The purpose of inventory is to identify new tapes and recognize tapes DPM has seen before.

A fast inventory involves reading the bar code of each tape in the library. DPM can perform a fast inventory for tapes that have bar codes in a tape library that has a bar code reader.

A detailed inventory involves reading the header area of a tape in the library to identify the on-media ID (OMID) on each tape. DPM must perform a detailed inventory when a tape does not have a bar code or the tape library does not have a bar code reader.

A fast inventory detects any tape (with or without a bar code) in any library. However, to uniquely identify the media, perform a detailed inventory.

Note

If a cleaning tape does not have a bar code or the bar code does not start with "CLN" is added to the library, and you run a detailed inventory before you mark the tape as a cleaning tape and run a fast inventory, a cleaning job will start when DPM mounts this tape during the detailed inventory.

To inventory tapes in a library

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| 1. In DPM Administrator Console, go to the Management view.  2. Open the Libraries workspace, and then select a library.  3. Click Inventory.  4. In the Inventory dialog box, select Fast inventory or Detailed inventory, and then click Start.  If the tape does not have a bar code or the tape library does not have a bar code reader, the fast inventory option is disabled. |

See Also

Managing Tapes

How to Mark a Tape as Free

A free tape is a tape that is available to be written to by operations such as backup or copy. To reuse an expired tape from another server for System Center 2012 – Data Protection Manager (DPM), you must add it to the tape library or stand-alone tape drive, and then mark it as free. Expired tapes that are being managed by that DPM server can be reused automatically without being marked as free by the administrator.

Blank tapes are automatically marked as free.

To mark a tape as free

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| 1. In DPM Administrator Console, go to the Management view, and then open the Libraries workspace.  2. In the display pane, expand the tape library or stand-alone tape drive, and then select the tape to be marked as free.  3. Click Mark as free. |

To mark a tape as free using DPM Management Shell

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|  Use the following syntax to mark a tape as free:  Set-Tape [-Tape] <Media[]> -Free [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to mark a tape as not free:  Set-Tape [-Tape] <Media[]> -NotFree [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Set-Tape -detailed" in DPM Management Shell.  For technical information, type "Get-Help Set-Tape -full" in DPM Management Shell. |

To mark a tape containing valid data sets as free

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| 1. Open a new Notepad file, and then copy the following script into it:  param ([string] $DPMServerName, [string] $LibraryName, [string[]] $TapeLocationList)  if(("-?","-help") -contains $args[0])  {  Write-Host "Usage: ForceFree-Tape.ps1 [[-DPMServerName] <Name of the DPM server>] [-LibraryName] <Name of the library> [-TapeLocationList] <Array of tape locations>"  Write-Host "Example: Force-FreeTape.ps1 -LibraryName "My library" -TapeLocationList Slot-1, Slot-7"  exit 0  }  if (!$DPMServerName)  {  $DPMServerName = Read-Host "DPM server name: "  if (!$DPMServerName)  {  Write-Error "Dpm server name not specified."  exit 1  }  }  if (!$LibraryName)  {  $LibraryName = Read-Host "Library name: "  if (!$LibraryName)  {  Write-Error "Library name not specified."  exit 1  }  }  if (!$TapeLocationList)  {  $TapeLocationList = Read-Host "Tape location: "  if (!$TapeLocationList)  {  Write-Error "Tape location not specified."  exit 1  }  }  if (!(Connect-DPMServer $DPMServerName))  {  Write-Error "Failed to connect To DPM server $DPMServerName"  exit 1  }  $library = Get-DPMLibrary $DPMServerName | where {$\_.UserFriendlyName -eq $LibraryName}  if (!$library)  {  Write-Error "Failed to find library with user friendly name $LibraryName"  exit 1  }  foreach ($media in @(Get-Tape -DPMLibrary $library))  {  if ($TapeLocationList -contains $media.Location)  {  if ($media -is [Microsoft.Internal.EnterpriseStorage.Dls.UI.ObjectModel.LibraryManagement.ArchiveMedia])  {  foreach ($rp in @(Get-RecoveryPoint -Tape $media))  {  Get-RecoveryPoint -Datasource $rp.Datasource | Out-Null  Write-Verbose "Removing recovery point created at $($rp.RepresentedPointInTime) for tape in $($media.Location)."  Remove-RecoveryPoint -RecoveryPoint $rp -ForceDeletion -Confirm:$false  }  Write-Verbose "Setting tape in $($media.Location) as free."  Set-Tape -Tape $media -Free  }  else  {  Write-Error "The tape in $($media.Location) is a cleaner tape."  }  }  }  2. Save the file as ForceFree.ps1.  3. The syntax to run the script is ForceFree.ps1 -DPMServerName <Name of server> -LibraryName <Name of library> -TapeLocation <slot numbers>. |

See Also

Managing Tapes

How to Identify an Unknown Tape

When a tape containing data is added to the tape library and the tape label displays as "Unknown", you can use DPM to identify the tape.

When DPM identifies the tape, it reads the tape header and updates the tape label as follows:

 A tape created by the DPM server displays the assigned tape label.

 A tape created by another DPM server displays Imported as the tape label.

 A tape that contains content that was not created by DPM displays Unrecognized as the tape label.

 A tape that has conflicting identification information, such as the bar code or the on-media identifier, displays Suspect as the tape label.

To identify an unknown tape

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| 1. In DPM Administrator Console, go to the Management view, and then open the Libraries workspace.  2. In the display pane, expand the tape library or stand-alone tape drive and select the unknown tape.  3. Click Identify unknown tape. |

See Also

Managing Tapes

How to Recatalog an Imported Tape

An imported tape contains content that was created by another DPM server.

During the recatalog operation, DPM reads from the tape and adds information about the data that it contains to the database. After the recatalog operation is completed, you can recover data from the tape by selecting a recovery point from the data on the tape.

To recatalog an imported tape

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| 1. In DPM Administrator Console, go to the Management view.  2. On the Libraries workspace, select the tape to import.  3. Click Recatalog imported tape. |

To recatalog an imported tape using DPM Management Shell

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|  Use the following syntax to recatalog an imported tape:  Start-TapeRecatalog [-Tape] <Media[]> [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Start-TapeRecatalog -detailed" in DPM Management Shell.  For technical information, type "Get-Help Start-TapeRecatalog -full" in DPM Management Shell. |

To recatalog a tape from a shared library

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|  If you try to recatalog a tape in a shared library from a DPM server other than the one from which the backup was taken, you will not see the Recatalog and View Contents options in the tool ribbon.  Run a detailed inventory on that tape. After the inventory is completed, the Recatalog and View Contents options are enabled on the tool ribbon. |

See Also

Managing Tapes

[How to Inventory the Tape Library](#zf9c01bce864b43f09524acfd1a6ec435)

How to View Tape Contents

Use the following procedure to view tape contents in the DPM Administrator Console. When you view the contents of a tape, you can also copy the data that is on the tape to disk.

To view tape contents

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| 1. In DPM Administrator Console, go to the Management view, and then open the Libraries workspace.  2. In the display pane, select the tape to view.  3. Click View tape contents. |

See Also

[How to Copy a Tape](#z49da65a3abed4f798c51db8c3d5bd4c6)

Managing Tapes

How to View a Tape List

You can use the following procedure to view a tape list, which displays the tape or tapes associated with a protection group.

To view a tape list

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| 1. In DPM Administrator Console, go to the Protection view.  2. In the display pane, click a protection group.  3. Click View tape list. |

See Also

Managing Tapes

How to Erase a Tape

You can reuse an expired tape without erasing the contents of the tape. However, you can erase a tape to remove sensitive or critical information, if you choose.

To erase a tape

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| 1. In DPM Administrator Console, go to the Management view, and then open the Libraries workspace.  2. In the display pane, expand the tape library or stand-alone tape drive and select the tape that you want to erase.  3. Click Erase tape. |

To erase a tape using DPM Management Shell

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|  Use the following syntax to erase a tape:  Start-TapeErase [-Tape] <Media[]> [[-JobStateChangeHandler] <JobStateChangedEventHandler>] [-Verbose] [-Debug] [-ErrorAction<ActionPreference>] [-ErrorVariable <String>] [-OutVariable<String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Start-TapeErase -detailed" in DPM Management Shell.  For technical information, type "Get-Help Start-TapeErase -full" in DPM Management Shell. |

See Also

Managing Tapes

How to Import Tapes

An imported tape contains content that was created by another DPM server. When you add an imported tape to the tape library, you must recatalog the tape to identify the contents of the tape.

During the recatalog operation, DPM reads from the tape and adds information about the data that it contains to the database. After recatalog completes, you can recover data from the tape by selecting a recovery point from the data on the tape.

To import tapes

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| 1. In DPM Administrator Console, go to the Management view.  2. Open the Libraries workspace, and then select the tape to import.  3. Click Recatalog imported tape. |

See Also

Managing Tapes

How to Copy a Tape

Use the following procedures in DPM to copy a tape. When you configure a protection group to use tape-based protection, you can specify how many copies of each tape that DPM should create. However, you can also copy the tapes manually.

To copy a tape to disk

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| 1. In DPM Administrator Console, go to the Management view, and then open the Libraries workspace.  2. In the display pane, expand the tape library or stand-alone tape drive, select the tape that you want to copy, and then click View tape contents.  3. In the tape contents dialog box, select the data to be copied, and then click Copy.  4. In the Specify Alternate Recovery Destination dialog box, specify a destination on a computer that has the protection agent installed, and then click OK.  5. Click Yes to proceed with the copy operation.  6. Click OK to close the message.  7. You can view the progress of the copy job in the Monitoring task area on the Jobs tab. |

To copy a tape to another tape

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| --- |
| 1. In DPM Administrator Console, go to the Recovery view.  2. Select the data that you want to copy to tape, and then click Recover. The Recovery Wizard opens.  3. On the Review Recovery Selection page, you can confirm which tape or tapes the data is on. Click Next to continue.  4. On the Specify Recovery Type page, select the copy to tape option, and then click Next.  5. On the Specify Library page, in Primary library, select a library to use for recovery.  a. When the data is being copied from tape and the tape library has multiple tape drives, the library you select in Primary library reads from the source tape and copies the data to another tape.  b. When the data is being copied from tape and the tape library has only a single tape drive, the library you select in Primary library reads from the source tape and the library you select in Copy library copies the data to tape.  6. On the Specify Recovery Options page, you can specify e-mail addresses to receive notification upon completion of the recovery. Click Next to continue.  7. On the Summary page, review the settings and then click Recover. |

To copy a tape using DPM Management Shell

|  |
| --- |
|  Use the following syntax to copy a tape:  Copy-DPMTapeData [-RecoveryPoint] <RecoverySource> -SourceLibrary <Library> -TargetLibrary <Library> -TapeLabel <String> -TapeOption <TapeOptions> [-RecoveryPointLocation <RecoverySourceLocation>] [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to copy the recovery points from a tape:  Copy-DPMTapeData [-RecoveryPoint] <RecoverySource> [-RecoveryPointLocation <RecoverySourceLocation>] -Tape <Media> [-Restore] -OverwriteType <OverwriteType> [-RecreateReparsePoint] [-RestoreSecurity] -TargetServer <String> -TargetPath <String> [-RecoveryNotification <NotificationObject>] [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable<String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to copy headless data from a tape:  Copy-DPMTapeData -IncompleteDataset <HeadlessDataset> -Tape<Media> [-Restore] -OverwriteType <OverwriteType> [-RecreateReparsePoint] [-RestoreSecurity] -TargetServer <String> -TargetPath <String> [-RecoveryNotification <NotificationObject>] -DPMServerName <String> [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Copy-DPMTapeData -detailed" in DPM Management Shell.  For technical information, type "Get-Help Copy-DPMTapeData -full" in DPM Management Shell. |

See Also

Managing Tapes

How to Mark a Tape as a Cleaning Tape

To clean a drive in a tape library using DPM, you specify which tape to use for cleaning, and then start the cleaning job. If the bar code on a tape starts with "CLN" (for example, bar code CLN0000812), DPM identifies the tape as a cleaning tape after a fast inventory.

However, if the cleaning tape does not have a bar code or the bar code does not start with "CLN", you must mark the tape as a cleaning tape and then run a detailed inventory. If you do not mark the tape as a cleaning tape before you run a detailed inventory, a cleaning job will start when DPM mounts this tape during the detailed inventory.

Follow the guidelines from the manufacturer of your tape device for cleaning frequency.

To mark a tape as a cleaning tape

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view.  2. Open the Libraries workspace.  3. In the display pane, select the tape to be used for cleaning, and then click Mark as cleaning tape.  4. Go to the Management view.  5. In the Libraries workspace, select a library.  6. Click Inventory.  7. In the Inventory dialog box, select Detailed inventory, and then click Start. |

To mark a tape as a cleaning tape using DPM Management Shell

|  |
| --- |
|  Use the following syntax to mark a tape as a cleaning tape:  Set-Tape [-Tape] <Media[]> -Cleaner [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Set-Tape -detailed" in DPM Management Shell.  For technical information, type "Get-Help Set-Tape -full" in DPM Management Shell. |

See Also

[How to Clean a Tape Drive](#z66ba244362394afab5f34a324df14a30)

[How to Inventory the Tape Library](#zf9c01bce864b43f09524acfd1a6ec435)

Managing Tapes

How to Specify Tape Catalog Retention

DPM maintains metadata for each tape in a database, referred to as the tape catalog. You can manage the retention settings for the tape catalog to determine when the catalog is pruned, which consists of removing entries from the catalog.

DPM will automatically prune the catalog when the retention range for the protection group expires. You can direct DPM to prune the catalog for all protection groups sooner to reduce the size of the database. Because the duration of the catalog retention impacts the size of the DPM database, you can use the Tape Catalog Retention dialog box to alert you when the DPM database reaches a specific size.

To specify tape catalog retention

|  |
| --- |
| 1. In DPM Administrator Console, go to the Protection view.  2. Select a protection group.  3. Click Specify tape catalog retention.  4. To prune the catalog when the retention range expires, select Prune catalog when protection group retention range expires.  -or-  To prune the catalog for a specific tape duration, select Prune catalog for tapes older than, and then select the tape duration that you want to use.  Note  You cannot retain catalog data longer than the retention range for the protection group.  5. If you want DPM to alert you when the DPM database reaches a specific size, in the DPM Database section, select Alert me when the DPM database size reaches, and then specify the size of the database.  6. Click OK. |

See Also

Managing Tapes

How to Verify Data on Tape

The Verify tape action verifies whether the selected recovery point on tape is recoverable. During verification, DPM mounts and reads the tape on which the data exists. You can monitor the progress of verification in the Monitoring task area on the Jobs tab.

If the selected recovery point is stored on tape that is not in the tape library, DPM will queue the job for one hour. You must add the tape that contains the selected recovery point to the library within the one hour timeframe or the job will expire.

To verify data on tape by selecting a recovery point

|  |
| --- |
| 1. In DPM Administrator Console, go to the Recovery view.  2. Select a recovery point that is on tape.  3. Click Verify tape from the tool ribbon. |

To verify data on a tape by selecting a recovery point using DPM Management Shell

|  |
| --- |
|  Use the following syntax to verify the data on a tape:  Test-DPMTapeData [-RecoveryPoint] <RecoverySource> [-RecoveryPointLocation <RecoverySourceLocation>] [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Test-DPMTapeData -detailed" in DPM Management Shell.  For technical information, type "Get-Help Test-DPMTapeData -full" in DPM Management Shell. |

See Also

Managing Tapes

How to Reschedule a Maintenance Job

You can set the schedules for maintenance jobs to be carried out on the DPM server only by using DPM Management Shell.

To schedule a maintenance job

|  |
| --- |
|  Use the following syntax to retrieve the current schedule for maintenance jobs to run on a DPM server:  Get-MaintenanceJobStartTime [-DPMServerName] <String> [-MaintenanceJob] <HouseKeepingJobs> [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to set the schedule for maintenance jobs to run on a DPM server:  Set-MaintenanceJobStartTime [-DPMServerName] <String> [-MaintenanceJob] <HouseKeepingJobs> [[-StartTime] <DateTime>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to remove the schedule for maintenance jobs to run on a DPM server:  Set-MaintenanceJobStartTime [-DPMServerName] <String> [-MaintenanceJob] <HouseKeepingJobs> [-Remove] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Set-MaintenanceJobStartTime -detailed" in DPM Management Shell.  For technical information, type "Get-Help Set-MaintenanceJobStartTime -full" in DPM Management Shell. |

See Also

[How to Reschedule a Protection Job Using DPM Management Shell](#z0ef99b11f54041f9912404163baaf76f)

Managing Tapes

Rotating Tapes Offsite

DPM Administrator Console indicates when a tape in the library should be removed and stored in your archive location by displaying a green icon in the Offsite Ready column. You can also view all tapes ready to be stored offsite in the Tape Management Report. The Tape Management Report lists tapes that will be due for offsite storage in the upcoming period selected for the report.

A tape can be marked as Offsite Ready for one of three reasons.

|  |  |
| --- | --- |
| Reason | Description |
| Tape is full | When a tape is full, DPM marks it as Offisite Ready. |
| Expired data set | A data set on the tape has expired. |
| Write Period Ratio has been crossed | Write Period Ratio is calculated as (Time of first backup + 15% of retention range). |

When the data on a tape expires, return the tape to the tape library. Expired tapes not returned to the tape library are marked as "overdue" in the Tape Management Report. Overdue tapes expired during an earlier reporting period. Expired tapes should be returned to the tape library for reuse.

See Also

Managing Tapes

Recovering Data from Tapes

Recovering Data from Tapes Created by Another DPM Server

To recover data from tapes created by another DPM server, such as when a DPM server fails and critical information must be recovered before the server can be restored, you must first physically add the tape to a DPM server and then use the Recatalog imported tape action.

During the recatalog operation, DPM reads from the tape and adds information about the data it contains to the database. After recatalog completes, you can recover data from the tape by selecting a recovery point from the data on the tape.

Recovering Data When a Tape Set Is Missing a Tape

When protected data, such as a volume or a SQL Server database, spans multiple tapes, all tapes from the tape set must be available for DPM to recover the data. When a tape from a tape set is missing, perform the following steps to access the remaining data:

1. Add the tape to the tape set. You might need to recatalog the tape.

2. View the contents of the tape.

3. Copy the contents of the tape to the desired location.

After you copy the contents of the remaining tapes, you can use the copied data as you like.

See Also

[How to Add or Remove a Tape](#za122cc9ace884a3a9c17f48b482dc0f7)

[How to Import Tapes](#z2ad1972f72da4e59b21b85513b28d971)

[How to View Tape Contents](#z6fa4641b615442048f3034d3512f1fa3)

[How to Copy a Tape](#z49da65a3abed4f798c51db8c3d5bd4c6)

Recovering Data from Expired Tapes

DPM does not allow you to recatalog a tape that has expired. To recover data from such a tape, use the following procedure.

Note

After you recatalog the contents of an expired tape, the recovery points from this tape will appear as External DPM Tapes on the Recovery tab.

To recover data from an Expired tape

|  |
| --- |
| 1. On the Administrator Console, right-click the expired tape, and then click Mark tape as free.  This changes the status of the tape to Free (contains data).  2. Right-click the tape again and then click Unmark tape as free.  This changes the status of the tape to Imported <original tape label>.  3. Right-click the tape again and then click Recatalog imported tape. |

See Also

[Recovering Data from Tapes](#z81726a9258364825b3ae1f5d90b7145f)

Working with Certificates

System Center 2012 – Data Protection Manager (DPM) uses certificates to encrypt the backups to tape. You can use one or a combination of multiple certificates to encrypt your backups. During installation, DPM creates two folders, DPMBackupStore and DPMRestoreStore, in the DPM Certificate Store.

Storing Certificates

You must store you current certificates in DPMBackupStore folder in the Certificate Store. DPM will use these certificates to encrypt data. You can store multiple certificates there if you want DPM to create a key by using more than one certificate.

Storing Expired Certificates

When your certificates expire, you must move them into the DPMRestoreStore folder in the Certificate Store. This ensures that you can recover the expired certificates from an encrypted tape by using a certificate that is no longer active.

Tip

We recommend that you move your expired certificates and your tapes to the DPMRestoreStore folder.

Short Erase

By default, when you erase a tape by using System Center 2012 – Data Protection Manager (DPM), it performs a long erase. If your tape drive supports short erase, you can use DPM to enable it to perform a short erase by following the instructions in this topic.

Enabling Short Erase

If your tape drive supports short erase, you can enable it on the DPM server by creating the DWORD UseShortErase under HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Microsoft Data Protection Manager\Agent.

Set the value of the DWORD to 00000000.

After this value is set, all erase operations on the DPM server will be short erases. To revert to long erases, remove this registry key.

Important

Though short erase is much faster than long erase, it does not completely erase the data from the tape. If you have a policy that all data from the tape must be erased and unrecoverable, do not enable short erase.

How DPM Uses Stand-Alone Tape Drives

For stand-alone tape drives, System Center 2012 – Data Protection Manager (DPM) does the following for each protection group:

 Appends all short-term backups to a single tape.

 Appends all long-term backups to a single tape that is different from the short-term backup tape.

When a tape fills up, DPM raises an alert to add a new free tape.

How DPM Uses Tape Libraries

System Center 2012 – Data Protection Manager (DPM) may allocate two or more tapes for each protection group.

All the data sources in a protection group will always append to the same tape regardless of whether short-term or long-term protection is specified.

If the user specifies the allocation of more than one drive while creating the protection group, the data sources will be split across tapes. For example, if there are five data sources and a drive with a maximum limit of two sources, DPM may write three data sources on one tape and two on another. Depending on the size of the data sources, other scheduled backup jobs to tape in other protection groups, and the number of tape drives available at the time, you may find an uneven distribution of data sources going to the various tapes.

Short-Term Tape Protection

The following table shows how the backup mode influences the number of tapes required for short-term protection.

|  |  |
| --- | --- |
| Backup mode | Tapes required |
| Short-term tape "full" option | Backup jobs will require a free tape for each scheduled job. |
| Short-term tape "full and incremental" option | The full backup will require a free tape for each scheduled job, and the incremental backup for all data sources will be appended to a single separate tape.  As tapes fill up, new free tapes will be allocated.  When the next full backup occurs, it will require another free tape, and subsequent incremental backups will be appended to another free tape. |

Example: If a full backup is scheduled weekly and incremental backups are scheduled daily, then the first full backup will go to a new free tape and all subsequent incremental backups for six days will be appended to another new free tape.

If a full backup job fails before it is completed, all the subsequent incremental jobs will use the existing tape that has valid previous incremental backups.

Note

If the customer manually triggers two individual “create recovery point (tape)” actions for two protection group members, DPM will create two tape backup jobs and will need two tapes to store tape backup. However, if two protection group members are selected (multi-select in Protection view) and “create recovery point (tape)” is triggered, DPM will use a single tape. This is designed to co-locate the data for selected protection group members for ad-hoc tape backups onto the same tape.

Long-Term Tape Protection

A tape will be allocated for each full backup job. The reason long-term full tape backups are on separate tapes is because they are meant to be stored offline, and possibly offsite. So each long-term backup recovery point created will always be on a new tape.

Note

Available free tapes will be decremented as tapes are allocated to either short-term or long-term tape jobs. However, for short-term protection, creating a new recovery point will succeed even when the "available free tapes = 0" because DPM will append the backup job to the tape that is currently in use. Only long-term tape backups require a new tape each time, and these backups will issue an alert if no tapes are available.

More Information

You cannot free or erase a tape that contains valid recovery points from any protected source. Before you can free a tape, you must perform one of the following steps:

 Remove the sources from the protection group and choose to expire recovery points on the tape.

 Change the protection group’s options and clear the tape protection options. Then, under Inactive protection for previously protected data, right-click each data source and select Remove inactive protection.

To restore data from an expired tape, mark the tape as free, then unmark the tape as free, and then recatalog the tape.

Managing Tape Libraries

In This Section

[How to Enable and Disable a Library](#zf7f1b0541c644a32a418014cf0088f60)

[How to Display Tape Libraries and Drives in DPM Administrator Console](#zfcf234cc60e3451e9dccdd2ee91abfbf)

[How to Inventory the Tape Library](#zf9c01bce864b43f09524acfd1a6ec435)

[How to Remap Tape Drives](#zf622a8aec05b48c4b1bee3ab6639c3d0)

[How to Rename a Tape Library](#zb2eb275a56894dffa5578d97e7bdfe74)

[How to Remove Tape Libraries](#zbfc8927ab3ce42c5ac0675f0ae4b1308)

[How to Lock and Unlock a Library Door](#zd872488ddf3447ce9f78cf52d621452c)

[How to Enable and Disable a Drive](#z19320de4b4d84d88a3c570da2c4e5178)

[How to Clean a Tape Drive](#z66ba244362394afab5f34a324df14a30)

[How to Set Up Tape Library Sharing](#zc5eab83e716d4f5cad5fe2c2ffc13530)

See Also

[Managing Disks](#z06f6a92c2dc94cac98d9f04c2330d0e3)

How to Enable and Disable a Library

You can temporarily disable a tape library or stand-alone tape drive in DPM to perform maintenance or repairs. When you are ready to return the tape library or stand-alone tape drive to operation, you must enable it.

To enable a library

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view, and then open the Libraries workspace.  2. In the Display pane, select the tape library or stand-alone tape drive that is disabled.  3. Click Enable library. |

To enable a library using DPM Management Shell

|  |
| --- |
|  Use the following syntax to retrieve the library:  Get-DPMLibrary [-DPMServerName] <String> [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to enable a library:  Enable-DPMLibrary [-DPMLibrary] <Library[]> [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Enable-DPMLibrary -detailed" in DPM Management Shell.  For technical information, type "Get-Help Enable-DPMLibrary -full" in DPM Management Shell. |

To disable a library

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view, and then open the Libraries workspace.  2. In the Display pane, select the tape library or stand-alone tape drive to be disabled.  3. Click Disable library. |

To disable a library using DPM Management Shell

|  |
| --- |
|  Use the following syntax to retrieve the library:  Get-DPMLibrary [-DPMServerName] <String> [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to disable a library:  Disable-DPMLibrary [-DPMLibrary] <Library[]> [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>] [-WhatIf] [-Confirm]  For more information, type "Get-Help Disable-DPMLibrary -detailed" in DPM Management Shell.  For technical information, type "Get-Help Disable-DPMLibrary -full" in DPM Management Shell. |

See Also

[Managing Tapes](#zebee9a7dd5ac46cba8118e0379825881)

How to Display Tape Libraries and Drives in DPM Administrator Console

To install a tape library or stand-alone tape drive on the DPM server, follow the instructions provided with the tape device. An installed tape device will be listed in Device Manager.

DPM supports a number of tape libraries for backup, recovery, and archive of business-critical data. Ensure that the medium changer and the tape drives have serial numbers.

DPM will identify a tape library or stand-alone tape drive that is physically attached to the DPM server and display the tape device information in DPM Administrator Console in the Libraries workspace of the Management view.

Ensure the following,

If the tape library or stand-alone tape drive is not displayed in DPM Administrator Console, use the Rescan action to update the display. After you perform Rescan, ensure that the medium changer is displayed in the device manager and number of tape drives displayed in the device manager and in the tape library are same.

If your tape library is displayed as a stand-alone tape drive or if the state of your library in DPM Administrator Console does not reflect the physical state accurately, you might need to correct the tape drive mapping. For more information about remapping tape drives, see [Managing Tapes](#zebee9a7dd5ac46cba8118e0379825881).

To check for new tape libraries or stand-alone tape drives

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view, and then open the Libraries workspace.  2. Click Rescan. |

See Also

[How to Rename a Tape Library](#zb2eb275a56894dffa5578d97e7bdfe74)

[Managing Tapes](#zebee9a7dd5ac46cba8118e0379825881)

How to Inventory the Tape Library

The purpose of an inventory operation is to identify new tapes and recognize tapes DPM has seen before.

A fast inventory involves reading the bar code of each tape in the library. DPM can perform a fast inventory for tapes that have bar codes in a tape library that has a bar code reader.

A detailed inventory involves reading the header area of a tape in the library to identify the on-media identifier (OMID) on each tape. DPM must perform a detailed inventory when a tape does not have a bar code or the tape library does not have a bar code reader.

A fast inventory will detect any tape (with or without a bar code) in any library. However, to uniquely identify the media, perform a detailed inventory.

To inventory tapes in a library

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view.  2. In the Libraries workspace, select a library.  3. Click Inventory.  4. In the Inventory dialog box, select Fast inventory or Detailed inventory, and then click Start. |

To inventory tapes in a library using DPM Management Shell

|  |
| --- |
|  Use the following syntax to retrieve the library:  Get-DPMLibrary [-DPMServerName] <String> [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to perform a fast inventory:  Start-DPMLibraryInventory [-DPMLibrary] <Library> [-FastInventory] [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to perform a detailed inventory:  Start-DPMLibraryInventory [-DPMLibrary] <Library> -DetailedInventory [-Tape <Media[]>] [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Start-DPMLibraryInventory -detailed" in DPM Management Shell.  For technical information, type "Get-Help Start-DPMLibraryInventory -full" in DPM Management Shell. |

See Also

[Managing Tapes](#zebee9a7dd5ac46cba8118e0379825881)

How to Remap Tape Drives

The Rescan action on the tool ribbon in the Libraries workspace of the Management view causes DPM to examine the tape drives that are attached to the DPM server and update the information displayed on the Libraries tab. The Libraries tab displays each stand-alone tape drive, and each tape library and its drives.

When the physical state of the tape drives does not display correctly in DPM Administrator Console, you need to remap the tape drive information. For example, drives from a tape library are listed as stand-alone tape drives, a drive for Library 1 is listed as belonging to Library 2, or a stand-alone tape drive is reported as a drive within another library rather than as a stand-alone tape drive.

Note

If a tape drive is not mapped correctly, jobs that require the tape drive that is incorrectly mapped will fail.

You can either use the DPMDriveMapping.exe or manually create the DPMLA.xml to remap a tape drive.

Remapping Tape Drive Using DPMDriveMapping.exe

To correct the tape drive mapping, you must create a file named DPMLA.xml with the correct information, and then click Rescan. You can create this file using DPMDriveMapping.exe from the <DPM Install>\Bin folder.

Ensure the following before you run DPMDriveMapping.exe:

 DPMLA service should not be running.

 There should not be any tapes in the drive.

 There should be at least one tape in each library which is not marked as Cleaner.

Procedure to Remap Tape Drive using DPMDriveMapping.exe

|  |
| --- |
| 1. Run DPMDriveMapping.exe from <DPM Install>\Bin folder.  2. Start the DPM Administrator Console.  3. Click Rescan. |

Remapping Tape Drive Manually

Procedure to remap tape drive manually

|  |
| --- |
| 1. Create DPMLA.xml.  2. Start DPM Administrator Console.  3. Click Rescan. |

Creating DPMLA.xml

You can create the DPMLA.xml using the template provided with DPM.

Procedure to create DPMLA.xml

|  |
| --- |
| 1. Open LADriveRemappingTemplate.xml from Microsoft Data Protection Manager\DPM\Config in an XML editor or Notepad  2. Follow the instructions in the template file  3. Save the file as DPMLA.xml in the Microsoft Data Protection Manager\DPM\Config folder. You must save the file using the Unicode format. |

Important

You should not make changes to LADriveRemappingTemplate.xml because future updates to DPM might include changes to the template file. If you modify LADriveRemappingTemplate.xml, updates to DPM cannot replace the template file.

The following is an example of the contents of a DPMLA.xml file that maps a drive that is reported as a stand-alone tape drive into a library at the drive bay 0 in the library:

<?xml version="1.0" encoding="utf-16"?>

<LAConfig xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"

xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns="http://schemas.microsoft.com/2003/dls/LAConfig.xsd">

  <DriveReMapInfo IsMannuallyMapped="true">

    <DriveLibraryAssociation>

      <Drive SerialNumber="HUL4B06579" SCSIPort="10" SCSIBus="23" SCSITargetId="80" SCSILun="4" DriveBayIndex="0" />

      <Library SerialNumber="2B41146637" SCSIPort="6" SCSIBus="5" SCSITargetId="0" SCSILun="1" />

    </DriveLibraryAssociation>

  </DriveReMapInfo>

</LAConfig>

How to Rename a Tape Library

You can use the default name assigned to the tape library or stand-alone tape drive when it was installed, or you can assign it a new name. When you use DPM to rename a tape library or stand-alone tape drive, the device name is changed only in DPM Administrator Console.

To rename a tape library

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view, and then open the Libraries workspace.  2. In the display pane, select the tape library or stand-alone tape drive that you want to rename.  3. Click Rename library.  4. In the Rename Library dialog box, type the new name, and then click Rename. |

To rename a tape library using DPM Management Shell

|  |
| --- |
|  Use the following syntax to retrieve the library:  Get-DPMLibrary [-DPMServerName] <String> [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to rename the library:  Rename-DPMLibrary [-DPMLibrary] <Library> [-NewName] <String> [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Rename-DPMLibrary -detailed" in DPM Management Shell.  For technical information, type "Get-Help Rename-DPMLibrary -full" in DPM Management Shell. |

See Also

[Managing Tapes](#zebee9a7dd5ac46cba8118e0379825881)

How to Remove Tape Libraries

If you physically disconnect a tape library or stand-alone tape drive, or physically remove a drive from inside a library that is associated with a protection group, DPM Administrator Console displays the disconnected or removed tape library or stand-alone tape drive as offline.

If you disconnect or remove a tape library or stand-alone tape drive that is not associated with a protection group, the entry for the tape library or stand-alone tape drive is removed from DPM Administrator Console during the daily inventory or when rescan runs, whichever occurs first.

If you remove a tape library that is associated with a protection group and you do not intend to bring the tape library online again, you should modify the protection group to specify a different tape library. When all protection groups that were associated with the tape library that you removed are associated with other tape libraries, the entry for the tape library or stand-alone tape drive will be removed from DPM Administrator Console during the daily inventory or when rescan runs, whichever occurs first.

See Also

[How to Enable and Disable a Library](#zf7f1b0541c644a32a418014cf0088f60)

[How to Enable and Disable a Drive](#z19320de4b4d84d88a3c570da2c4e5178)

How to Lock and Unlock a Library Door

If your tape library does not have an insert/eject (I/E) port, you can use the following procedures to lock or unlock the tape library door.

To lock a tape library door

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view, and then open the Libraries tab.  2. In the display pane, select the library that you want to lock.  3. Click Lock library door. |

To lock a tape library door using DPM Management Shell

|  |
| --- |
|  Use the following syntax to unlock a library door:  Lock-DPMLibraryDoor [-DPMLibrary] <Library> [-Async] [-DoorAccessJobStateChangeEventHandler <DoorAccessJobStateChangeEventHandler>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Lock-DPMLibraryDoor -detailed" in DPM Management Shell.  For technical information, type "Get-Help Lock-DPMLibraryDoor -full" in DPM Management Shell. |

To unlock a tape library door

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view, and then open the Libraries workspace.  2. In the display pane, select the library that you want to unlock.  3. Click Unlock library door. |

To unlock a tape library door using DPM Management Shell

|  |
| --- |
|  Use the following syntax to unlock a library door:  Unlock-DPMLibraryDoor [-DPMLibrary] <Library> [[-Timeout] <Int32>] [-Async] [-DoorAccessJobStateChangeEventHandler <DoorAccessJobStateChangeEventHandler>] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Unlock-DPMLibraryDoor -detailed" in DPM Management Shell.  For technical information, type "Get-Help Unlock-DPMLibraryDoor -full" in DPM Management Shell. |

See Also

[How to Add or Remove a Tape](#za122cc9ace884a3a9c17f48b482dc0f7)

[Managing Tapes](#zebee9a7dd5ac46cba8118e0379825881)

How to Enable and Disable a Drive

You can temporarily disable a drive in tape library or stand-alone tape drive in DPM to perform maintenance or repairs. When you are ready to return the drive to operation, you must enable it.

To enable a drive

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view, and then open the Libraries workspace.  2. In the display pane, expand the tape library or stand-alone tape drive, and click the drive that is disabled.  3. Click Enable drive. |

To enable a drive using DPM Management Shell

|  |
| --- |
|  Use the following syntax to retrieve the drive:  Get-DPMTapeDrive [-DPMLibrary] <Library[]> [-Verbose] [-Debug][-ErrorAction <ActionPreference>] [-ErrorVariable <String>][-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to enable the drive:  Enable-DPMTapeDrive [-TapeDrive] <Drive[]> [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Enable-DPMTapeDrive -detailed" in DPM Management Shell.  For technical information, type "Get-Help Enable-DPMTapeDrive -full" in DPM Management Shell. |

To disable a drive

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view, and then open the Libraries workspace.  2. In the display pane, expand the tape library or stand-alone tape drive, and click the drive to be disabled.  3. Click Disable drive. |

To disable a drive using DPM Management Shell

|  |
| --- |
|  Use the following syntax to retrieve the drive:  Get-DPMTapeDrive [-DPMLibrary] <Library[]> [-Verbose] [-Debug][-ErrorAction <ActionPreference>] [-ErrorVariable <String>][-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to disable the drive:  Disable-DPMTapeDrive [-TapeDrive] <Drive[]> [-PassThru] [-Verbose] [-Debug] [-ErrorAction <ActionPreference>] [-ErrorVariable <String>] [-OutVariable <String>] [-OutBuffer <Int32>] [-WhatIf] [-Confirm]  For more information, type "Get-Help Disable-DPMTapeDrive -detailed" in DPM Management Shell.  For technical information, type "Get-Help Disable-DPMTapeDrive -full" in DPM Management Shell. |

See Also

[Managing Tapes](#zebee9a7dd5ac46cba8118e0379825881)

How to Clean a Tape Drive

To clean a drive in a tape library, you must specify which tape to use for cleaning, and then start the cleaning job. If a cleaning tape is online and marked as a cleaning tape, you only need to run the cleaning job.

Follow your hardware manufacturer's recommendations for cleaning frequency. To clean a stand-alone tape drive, load a cleaning tape and follow the hardware manufacturer's instructions.

To clean a tape drive

|  |
| --- |
| 1. In DPM Administrator Console, go to the Management view, and then open the Libraries workspace.  2. In the display pane, select the drive to be cleaned, and then click Clean drive. |

To clean a tape drive using DPM Management Shell

|  |
| --- |
|  Use the following syntax to retrieve a tape drive:  Get-DPMTapeDrive [-DPMLibrary] <Library[]> [-Verbose] [-Debug][-ErrorAction <ActionPreference>] [-ErrorVariable <String>][-OutVariable <String>] [-OutBuffer <Int32>]   Use the following syntax to clean a drive:  Start-DPMTapeDriveCleaning [-TapeDrive] <Drive[]> [-JobStateChangedEventHandler <JobStateChangedEventHandler>] [-Verbose] [-Debug][-ErrorAction <ActionPreference>] [-ErrorVariable <String>][-OutVariable <String>] [-OutBuffer <Int32>]  For more information, type "Get-Help Start-DPMTapeDriveCleaning -detailed" in DPM Management Shell.  For technical information, type "Get-Help Start-DPMTapeDriveCleaning -full" in DPM Management Shell. |

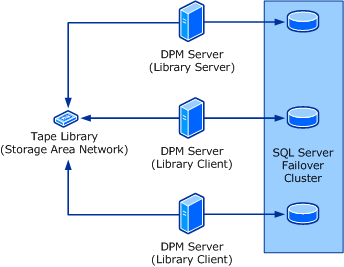
See Also

[How to Mark a Tape as a Cleaning Tape](#z9b82f866b60d420ea6cb06608bad760f)

[Managing Tapes](#zebee9a7dd5ac46cba8118e0379825881)

How to Set Up Tape Library Sharing

With System Center 2012 – Data Protection Manager (DPM), you can share a single tape library across multiple DPM servers. The following illustration shows the topology of a shared library.



 The tape library is typically a collection of tape drives that automatically mount and dismount tape media.

Note

The tape library must be in a storage area network (SAN) environment.

 The library server is a computer on which DPM is installed, the library-sharing command has been run, and the medium changer is enabled.

 A library client is a computer on which DPM is installed, the library-sharing command has been run, and the medium changer is not enabled.

Note

 We recommend that the system configuration of the library server computer and all library client computers be as similar as possible, and that you do not configure any protection groups on the library server.

 All DPM servers using a shared library must use a similar SQL Server setup for hosting DPM databases. For example, they should all use a local instance of the DPM database or all of them should use a remote instance. You cannot have some DPM servers using local instance and others using a remote instance.

Setting up library sharing

Use the following steps to set up library sharing:

1. On the computer that will be the library server for the shared library, enable the medium changer by using Device Manager.

2. On each library client computer, ensure that the medium changer is not enabled.

3. Enable Named Pipes protocol for the SQL Server instances of the library server and library client computers. Then restart the SQL service.

4. Run the following commands to configure the DPM servers to use a shared library:

5. On each library client computer, open an elevated Command Prompt window, and then run the following commands:

cd <system drive>:\Program Files\Microsoft DPM\DPM\Setup

AddLibraryServerForDpm.exe –DpmServerWithLibrary <FQDN of library server>

where <FQDN of library server> is the fully qualified domain name of the library server.

6. On the library server computer, open an elevated Command Prompt window, and then run the following commands one time for each library client. For example, if your library server supports three library clients, you must run this command three times on the library server.

cd <system drive>:\Program Files\Microsoft DPM\DPM\Setup

AddLibraryServerForDpm.exe – ShareLibraryWithDpm <FQDN of library client>

where <FQDN of library client> is the fully qualified domain name of the library client.

7. On each library client computer, open an elevated Command Prompt window, and then run the following commands:

Important

Do not run these commands on the library server.

Note

Before you run the following commands, on all library client computers ensure that both the SQL Server (MSDPM2012) and SQL Server Agent (MSDPM2012) services use a domain user account as the logon account, not a local account, which is the default configuration, and that the domain account that is used is a member of the local Administrator group on all of the computers that are sharing the library.

cd <system drive>:\Program Files\Microsoft DPM\DPM\Setup

SetSharedDpmDatabase -DatabaseName <SqlServer\Instance\DatabaseName> [-DoNotMoveData]

where <SQLServer\Instance\Databasename> is the database name of the library server.

Tip

You can find this information in the About DPM window as DPM’s SQL Server. You can copy this information from there, using your mouse.

8. In DPM Administrator Console on the library server, perform a rescan, and then perform a rescan or refresh on each of the library client computers.

Note

The quickest way to see all media on all of the DPM servers is to perform a rescan on each, followed by a detailed inventory. Next, on any one of the servers, mark a number of media as free, and then perform a refresh on the other servers.

After you have configured library sharing, you can use the shared tape library as if it were attached to each DPM server.

Turning on AutoRefresh for the DPM server

You can set the auto-refresh interval for the library by using the Set-DPMGlobalProperty cmdlet in DPM Management Shell. The syntax for the cmdlet is as follows:

Set-DPMGlobalProperty -DPMServerName <DPMServerName> -LibraryRefreshInterval <LibraryRefreshInterval>

where <DPMServerName> is the computer name of the DPM server and <LibraryRefreshInterval> is the time interval in minutes.

You must set LibraryRefreshInterval to a value greater than or equal to five (5). Setting it to less than five automatically resets it to zero (0), which means the refresh does not occur.

Note

After you have run the Set-DPMGlobalProperty cmdlet, you must close, and then reopen DPM Administrator Console for the auto-refresh settings to take effect.

Library server failure

If the library server fails, DPM detects the failure and raises an alert. All tape jobs scheduled to run fail while the library server is down. DPM checks at 20-minute intervals to see if the library server is working again.

If you cannot resolve the problem on the library server, or do not want to wait for the library server to come back online, you can promote another DPM server as the library server.

To promote another DPM server to library server

Use the following procedure to promote another server to library server:

1. On each library client computer, open an elevated Command Prompt window, and then run the following commands:

cd <system drive>:\Program Files\Microsoft DPM\DPM\Setup

SetSharedDpmDatabase.exe –RemoveDatabaseSharing

AddLibraryServerForDpm.exe –DpmServerWithLibrary <FQDN of the library server> -remove

where <FQDN of library server> is the fully qualified domain name of the old library server.

Note

Also ensure that the DPM Administrator Console is functioning correctly on each library client.

2. On the computer that you want to promote as the new library server, enable the medium changer in Device Manager.

3. On the computer that you want to promote as the new library server, open an elevated Command Prompt window, and then run the following commands one time for each of the library client computers:

cd <system drive>:\Program Files\Microsoft DPM\DPM\Setup

AddLibraryServerForDpm.exe –ShareLibraryWithDPM <FQDN of client library>

where <FQDN of client library> is the fully qualified domain name of the library client.

4. On each library client computer, open an elevated Command Prompt window, and then run the following commands:

cd <system drive>:\Program Files\Microsoft DPM\Setup

SetSharedDpmDatabase -DatabaseName <SqlServer\Instance\DatabaseName> [-DoNotMoveData]

where <SQLServer\Instance\Databasename> is the database name of the library server.

Tip

You can find this information in the About DPM window as DPM’s SQL Server. You can copy this information from there, using your mouse.

Known issues

DPM cmdlets that apply to library sharing only work when they are run on the local computer.

Co-Locating Data

System Center 2012 – Data Protection Manager (DPM) allows you to co-locate your protection groups on a volume or tape. Co-locating your protection groups allows you to use your storage more effectively.

In This Section

[Co-Locating Data on Disk](#ze76c5e6990c54d2caa13c96d78c8c418)

[Co-Locating Data on Tape](#z88d7ace991a7450d9054ee0b85bf3969)

Co-Locating Data on Disk

In System Center 2012 – Data Protection Manager (DPM), you must have one replica volume and one recovery point volume per protected data source. DPM supports data co-location, which allows you to have multiple data sources mapping on a single replica and recovery point volume. This enables you to store data more efficiently on a DPM server.

DPM supports co-location for the following data sources:

 Hyper-V virtual machines

 Laptop/desktop

 SQL Server 2005 and SQL Server 2008 databases

See Also

[Enabling Data Co-Location](#z8969acc54a784ee3ba120461a8ac2cbd)

[Stopping Protection for Co-Located Data](#z7b6d6b95e8424ee7ad0c2e9148d94d12)

[Moving Between Co-Located and Non-Co-Located Protection Groups](#z07905f82fed94f31bb1f828f81adc1b0)

Enabling Data Co-Location

You can enable co-location through the Create New Protection Group Wizard. If DPM supports co-location for the data source you are protecting, the Review Disk Allocation page of the wizard will show you a checkbox that allows you to select co-location. If you have not selected any co-locatable data sources, this option will be grayed out.

Since the data sources now share a volume, they will also share recovery points. Removing the recovery point for any one of the co-located data sources, will mean losing recovery points of the other data sources sharing this volume.

You can look at the size allocated to each volume and the number of data sources co-located on each volume by clicking Modify on the Review Disk Allocation Page. Each row in the table represents one volume. Click Collocated Protection to see the data sources that share that volume.

Colocating Hyper-V data

System Center 2012 SP1 increases the scale supported for Hyper-V virtual machines. The 250 GB colocation size in System Center 2012 is not sufficient when you protect large scale deployments of Hyper-V virtual machines. For example, if the virtual machine is 100 GB in size, DPM will be able to put one virtual machine in a volume. DPM supports protecting up to 800 virtual machines on one DPM server. This requires increasing the colocation limits to 450 GB. You can do this by editing the following registry keys:

|  |  |
| --- | --- |
| Key | HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Microsoft Data Protection Manager\Collocation\HyperV |
| Value | CollocatedReplicaSize |
| Data | Enter value in bytes |
| Type | DWORD |

|  |  |
| --- | --- |
| Key | HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Microsoft Data Protection Manager\Collocation\HyperV |
| Value | DSCollocationFactor |
| Data | Enter a number between 1 and 8  The recommended value is 3. |
| Type | DWORD |

Collocation will reduce the number of volumes that will be required on DPM server to support the scale of 800 Hyper V data sources.

See Also

[New Protection Group Wizard](#z1b3b1b307b8d44ca8137d94176290480)

Stopping Protection for Co-Located Data

You can stop protection for co-located data sources like you would for any data source using the Modify Protection Group Wizard and removing the data source from the protection group.

 If you stop protection with the Retain Data option, DPM will retain the recovery points of the selected data sources as long as the retention range of the data source is not exceeded. After the retention range has been exceeded, DPM will remove the recovery points as part of its daily pruning job. However, the replica of that data source will be preserved until the replica volume is eliminated or the data sources that coexisted with the deleted data source are deleted from protection.

 If you re-protect the data source that you removed from a protection group in another protection group, the pruning schedule will depend on which of the protection groups has a longer retention range. For more information about the behavior when data sources are migrated out of a co-located protection group, see [Moving Between Co-Located and Non-Co-Located Protection Groups](#z07905f82fed94f31bb1f828f81adc1b0)

 If you stop protection without Retain Data, DPM will remove the records of that data source from the DPMDB. The replica volume space that was used by the replica of those data sources will be made available for co-locating more data sources in the same protection group.

 If you try to restore a database that was once co-located and then later removed, the status of the replica will show as Inconsistent. To handle this situation, run a consistency check on the replica. This will allow you to proceed with the recovery.

See Also

[Moving Between Co-Located and Non-Co-Located Protection Groups](#z07905f82fed94f31bb1f828f81adc1b0)

Moving Between Co-Located and Non-Co-Located Protection Groups

Reprotecting Non–Co-Located Data to a Co-Located Protection Group

DPM first tries to add the inactive data source to an existing replica volume that has the required space for reprotecting the inactive data source. If DPM does not find space on an existing replica volume, it creates a new volume and then copies data from the inactive replica to the selected replica volume in the destination protection group.

After copying the data to the destination protection group, the member data source at the destination protection group is marked as Inconsistent and a consistency check is recommended.

The recovery points associated with the old replica will be deleted according to the retention range of the new protection group. After the last recovery point has been pruned, the old replica volume will be deleted.

Reprotecting Co-Located Data to a Non–Co-Located Protection Group

A new volume will be created and the data source will be added to it. If the volume has other data sources on it, all of which are inactive, only then the volume will be reused for one of the data sources. The old recovery points will be pruned as per the data source with the longest retention period.

The following examples take you through various scenarios to explain this behavior.

Scenario 1: Assume data source DS1 was protected on a co-located protection group PG1 that had a retention range of 3 days. If you were to remove DS1 from PG1 and re-protect it as a part of another protection group PG2 that has a retention range of 5 days, at the time of pruning the recovery points of PG1, the retention range of PG2 will take precedence as long as there are recovery points for DS1 on the recovery point volume.

Scenario 2: Assume protection group PG1 with retention range of 3 days has five data sources DS1 to DS5. Of these data sources DS1 is moved to PG2 that has a retention range of 4 days and DS3 is moved to PG3 that has a retention range of 5 days. Pruning of the recovery points for PG1 will follow the retention range of PG3 until there are no more recovery points of DS3 left. Then it will follow the retention range of PG2, if there are any recovery points of DS1 remaining. Finally when the recovery points of DS1 and DS3 are all pruned off, the retention range schedule will revert to PG1’s schedule.

Co-Locating Data on Tape

System Center Data Protection Manager (DPM) allows you to co-locate protection groups on a tape. Using this feature, you can group recovery points of multiple protection groups on a single tape. This optimizes the tape usage in case you have many small protection groups.

Restrictions

The following restrictions apply to using data co-location in DPM:

 You cannot apply co-location selectively. If enabled, it applies to all protection groups.

 Only protection groups with the same retention period can be co-located on the same tape.

 Encrypted and non-encrypted datasets cannot be co-located on the same tape.

 Datasets from short-term backup to tape and long-term backup to tape cannot be collocated.

See Also

[Enabling Data Co-Location](#z1304994180f2426285456b9359de6883)

[Stopping Protection for Co-located Data](#z5947b8a8fc4741be9c934b353982f777)

Enabling Data Co-Location

Enabling Data Co-Location on DPM

1. Open DPM Management Shell.

2. Set-OptimizeTapeUsage to True using the Set-DPMGlobalProperty cmdlet.  
Set-DPMGlobalProperty -DPMServerName <name of DPM server> -OptimizeTapeUsage $True

After data co-location has been enabled, DPM will check for the following conditions before allocating a tape:

1. The expiry date of the current dataset should fall in between the following dates:   
Upper bound: furthest expiry date among all the datasets on the tape - (furthest expiry date among all the datasets on the tape - current date) \* ExpiryToleranceRange   
 Lower Bound: furthest expiry date among all the datasets on the tape + (furthest expiry date among all the datasets on the tape - current date) \* ExpiryToleranceRange.

2. Current time should be less than first backup time of the dataset on the media + TapeWritePeriodRatio \* RetentionRangeOfFirstDataset.

A dataset will be collocated only if both the above conditions are true.

|  |  |
| --- | --- |
| Term | Description |
| TapeWritePeriodRatio | Indicates the number of days for which data can be written on to a tape as a fraction between 0 and 1. The default value is 0.15. |
| ExpiryToleranceRange | Indicates the time window within which the expiry date of the dataset to be written to the tape must fall. It is expressed as a percentage. The default value is 17 percent.  This is a DWORD type registry value located under HKLM\Software\Microsoft\Microsoft Data Protection Manager\1.0\Colocation. DPM does not create this key automatically. You must manually create this key if you want to set the ExpiryToleranceRange. |

Note

When tape co-location is enabled, a tape on to which offsite backup is written will not be shown as Offsite Ready unless one of the following conditions are met:

 The tape is full.

 One of the datasets has expired.

 Write-period ratio has been crossed. (By default, this is first backup time + 15 per cent of retention range.)

Stopping Protection for Co-located Data

Stopping Data Co-Location

1. Open DPM Management Shell.

2. Set -OptimizeTapeUsage to False using the Set-DPMGlobalProperty cmdlet.  
Set-DPMGlobalProperty -DPMServername <name of DPM server> -OptimizeTapeUsage $False

Tape Optimization Setup

Use the tape optimization feature in System Center 2012 – Data Protection Manager (DPM) to allow multiple protection groups to share a tape to store their backups. DPM aims to improve the support for this feature to allow more flexibility to you around what you colocate and how.

To optimize tape usage, DPM uses protection group sets. A protection group set is a set of protection groups whose backups the DPM administrator wants to colocate on to a tape. However, just because a set of protection groups belong to a set, does not mean that they will be colocated to a tape. This is decided by the write period and expiration tolerance values.

Write period is the length of time for which a tape is available for writing new backups. The tape is marked as Offsite Ready after this.

Expiration tolerance is the maximum length of time for which an expired recovery point can remain on a tape until the tape is marked as expired.

Setting up a protection group

|  |
| --- |
| 1. Go to the Library view.  2. Click Optimize usage on the Actions pane.  This brings up the Tape Optimization Setup dialog box.  You can use this screen to create, modify or delete protection group sets. |

Tape Optimization Setup - Create/Modify Protection Group Set

Create a protection group set

|  |
| --- |
| 1. Click Create on the Tape Optimization Setup dialog box.  2. Enter a unique name to identify the protection group set.  3. Select the protection groups to add to the protection group set.  4. If you do not want protection groups with different retention periods to use the same tape, select Don’t allow backups of different retention periods to co-locate on the same tape.  5. Click Advanced to set Write Period and Expiry Tolerance values. |

Modify a protection group set

|  |
| --- |
| 1. Select the protection group set you want to modify.  2. Click Modify on the Tape Optimization Setup dialog box.  3. On the Modify Protection Group screen you can:   Edit the name for the protection group set.   Add or remove protection groups from the protection group set.   Select the checkbox to allow backups of different retention periods to collocate on the same tape.   Click Advanced to set Write Period and Expiry Tolerance values. |

Delete a protection group set

|  |
| --- |
| 1. Select the protection group set you want to delete.  2. Click Delete on the Tape Optimization Setup dialog box.  Warning  You cannot delete a protection group set that has protection groups associated with it. |

See Also

[Tape Optimization Setup - Advanced Options](#z6b5a22e4d5794190acb48881f366178d)

Tape Optimization Setup - Advanced Options

Write period is the length of time for which a tape is available for writing new backups. The tape is marked as Offsite Ready after this.

Expiration tolerance is the maximum length of time for which an expired recovery point can remain on a tape until the tape is marked as expired.

The following scenarios will explain how you can set these values.

Scenario 1

|  |  |  |  |
| --- | --- | --- | --- |
| Protection Groups | Frequency | Retention | Occurs on |
| 1,2,3 | 1 day | 1 week | Daily |
| 1,2,3 | 1 week | 1 month | Every Monday |
| 1,2 | 1 month | 1 year | First of every month |

Conditions

 For a given retention range, all backups happen on the same day across the protection groups.

 Tapes are taken out of the library every week.

 Month retention tapes are sent to one physical vault and year retention tapes are taken to another.

 Corporate policy dictates that tapes cannot contain expired datasets (Zero tolerance policy).

Policy/Intent

The administrator sets the following co-location policy:

 Do not co-locate different retention ranges to the same tape.

 Write period should be 0. That is, a tape can be written to only on the day of the first backup to that tape.

 Expiry tolerance is 0.

Tape Usage

 Every day at least one tape will be offsite-ready. The daily backups of protection groups 1, 2, and 3 will be co-located. This tape will expire at midnight of the eighth day.

 Every Monday, all the weekly backups of protection groups 1, 2, and 3 will be co-located. These tapes will be offsite-ready after the last backup is written, and will expire a month later.

 On the first day of every month, all the monthly backups of protection groups 1 and 2 will be co-located. These tapes will be offsite-ready after the last backup is written, and will expire a year later.

Scenario 2

|  |  |  |  |
| --- | --- | --- | --- |
| Protection Groups | Frequency | Retention | Occurs on |
| 1 | 1 day | 1 week | Every day |
|  | 1 week | 1 month | Monday |
|  | 1 month | 1 year | First of every month |
| 2 | 1 day | 1 week | Every day |
|  | 1 week | 1 month | Wednesday |
|  | 1 month | 1 year | Second of every month |
| 3 | 1 day | 1 week | Every day |
|  | 1 week | 1 month | Friday |
|  | 1 month | 1 year | NA |

Conditions

 For a given retention range (except a week’s retention), backups are staggered across days across the protection groups.

 Tapes are taken out of the library every week.

 Month retention tapes are sent to one physical vault and yearly retention tapes are sent to another.

 Corporate policy dictates that tape may contain expired datasets, but for not more than a week (low tolerance policy).

Policy/Intent

 Do not co-locate different retention ranges to the same tape.

 Write period is six days. That is, a tape can be written to until six days after the first backup day.

 Expiry tolerance is six days.

Tape Usage

 Every week at least one tape will be offsite-ready. The daily backups of protection groups 1, 2, and 3 will be co-located on it. This tape will expire at midnight of the fifteenth day.

 Every Monday, Wednesday, and Friday, weekly backups of protection groups 1, 2, and 3 will be co-located. These tapes will be offsite-ready on the Sunday of the week, and will expire a month later.

Scenario 3

|  |  |  |  |
| --- | --- | --- | --- |
| Protection Groups | Frequency | Retention | Occurs on |
| 1,2 | 1 week | 2 weeks | Every Saturday |
| 1,2,3 | 1 month | 1 month | Second of every month |
| 1,2,3 | 1 month | 1 year | First of every month |

Conditions

 For a given retention range, all backups happen on the same day across the protection groups.

 1-year retention backups are sent outside the library. There is no need to co-locate them.

 Expired datasets may remain on tapes for up to a month (medium tolerance policy).

Policy/Intent

 Allow the co-location of different retention ranges to the same tape.

 Write period is 13 days. That is, a tape can be written to until 13 days after the first backup day.

 Expiry tolerance is one month.

Tape Usage

Every second week, at least one tape will be offsite-ready. The weekly backups of protection groups 1 and 2 will be co-located on it.

This tape may also have one monthly backup of each protection group.

Setting advanced options for tape optimization

|  |
| --- |
| 1. Set the write period value.  2. Set the expiry tolerance value. |

Appendix A: Quick Reference to DPM Tasks

The following table matches administrative tasks with the object that you select to perform the task.

|  |  |
| --- | --- |
| To perform this task | Select |
| **** Manually synchronize a replica  **** Perform a manual consistency check on a replica  **** Manually create a recovery point  **** Remove a member from a protection group  **** Delete a replica | The protected data source in the Protection task area |
| **** Modify the schedules for synchronization, express full backups, consistency checks, and recovery points  **** Enable compression  **** Add a member to a protection group  **** View a list of tapes  **** Stop protection of a group | The protection group in the Protection task area |
| **** Configure tape catalog retention | Either the protected computer or the protection group in the Protection task area |
| **** Modify disk allocation | Either the protected data source or the protection group in the Protection task area |
| **** Configure network bandwidth usage throttling  **** Update, disable, enable, or uninstall a protection agent | The protected computer on the Agents tab in the Management task area |
| **** Lock or unlock the tape library door  **** Rescan the tape library | The tape library or stand-alone tape drive on the Libraries tab in the Management task area |
| **** Clean a tape library drive | The tape drive on the Libraries tab in the Management task area |
| **** Run a fast or detailed inventory | Any tape library, stand-alone tape drive, drive, slot, or tape on the Libraries tab in the Management task area |
| **** Erase a tape  **** Mark a tape as free  **** Mark a tape as a cleaning tape  **** View the contents of a tape | A tape on the Libraries tab in the Management task area |

Appendix B: DPM Schema Extension

The DPMADSchemaExtension tool performs the following tasks to support end-user recovery:

 Extends the schema

 Creates a container (MS-ShareMapConfiguration)

 Grants the System Center 2012 – Data Protection Manager (DPM) server permissions to change the contents of the container

 Adds mappings between source shares and shares on the replicas

This appendix describes the classes and attributes that DPM adds to Active Directory to support end-user recovery.

[Classes Added by DPM](#z121) describes the classes that are added to Active Directory when you enable end-user recovery on DPM.

[Attributes Added by DPM](#z122) describes the attributes that are added to Active Directory when you enable end-user recovery on DPM.

Classes Added by DPM

DPM adds one class, ms-SrvShareMapping, to the Active Directory directory service when you enable end-user recovery. This class contains the mapping from the protected computer (and share) to the DPM server (and share).

Caution

It is recommended that you do not modify this class.

The following table provides a detailed description of the ms-SrvShareMapping class:

|  |  |
| --- | --- |
| Attribute | Value |
| objectClass | Top |
| objectClass | classSchema |
| instanceType | 4 |
| possSuperiors | Container |
| possSuperiors | organizationalUnit |
| subClassOf | Top |
| governsID | 1.2.840.113556.1.6.33.1.22 |
| mustContain | ms-backupSrvShare |
| mustContain | ms-productionSrvShare |
| rDNAttID | Cn |
| showInAdvancedViewOnly | TRUE |
| adminDisplayName | ms-SrvShareMapping |
| lDAPDisplayName | ms-SrvShareMapping |
| adminDescription | Maps servers with shared resources. |
| objectClassCategory | 1 |

Attributes Added by DPM

DPM adds two attributes to Active Directory when you enable end-user recovery. The following table lists the added attributes:

|  |  |
| --- | --- |
| Attribute | Description |
| ms-BackupSrv-Share Attribute | Provides the DPM share name and DPM computer name in a string. |
| ms-ProductionSrv-Share Attribute | Provides the protected computer share name and protected computer computer name in a string. |

ms-BackupSrv-Share Attribute

The following table provides a detailed description of the ms-BackupSrv-Share attribute:

|  |  |
| --- | --- |
| Attribute | Value |
| objectClass | Top |
| objectClass | attributeSchema |
| attributeID | 1.2.840.113556.1.6.33.2.23 |
| attributeSyntax | 2.5.5.12 |
| rangeUpper | 260 |
| isSingleValued | TRUE |
| showInAdvancedViewOnly | TRUE |
| adminDisplayName | ms-BackupSrv-Share |
| adminDescription | Identifies a server with shared resources. |
| oMSyntax | 64 |
| IDAPDisplayName | ms-backupSrvShare |
| objectCategory | CN=Attribute-Schema,<SchemaContainerDN> |

ms-ProductionSrv-Share Attribute

The following table provides a detailed description of the ms-ProductionSrv-Share attribute:

|  |  |
| --- | --- |
| Attribute | Value |
| objectClass | Top |
| objectClass | attributeSchema |
| attributeID | 1.2.840.113556.1.6.33.2.24 |
| attributeSyntax | 2.5.5.12 |
| rangeUpper | 260 |
| isSingleValued | TRUE |
| showInAdvancedViewOnly | TRUE |
| adminDisplayName | ms-ProductionSrv-Share |
| adminDescription | Identifies a computer with shared resources. |
| oMSyntax | 64 |
| IDAPDisplayName | ms-productionSrvShare |
| objectCategory | CN=Attribute-Schema,<SchemaContainerDN> |

Appendix C: Custom Report Views

System Center 2012 – Data Protection Manager (DPM) includes several SQL views to help you create custom reports.

SQL views simplify your queries by populating columns with data collected from multiple tables in the database. These views offer several advantages over querying the tables directly:

 You do not need in-depth knowledge of the entire database or the relationship between tables and keys.

 If the database structure changes in future versions of the product, the views can be updated so that they behave the same.

For DPM installations that use a separate, dedicated computer for the SQL Server database, the views are queried on the database computer, not the computer running DPM. This results in less competition for resources when large numbers of views are queried over a short period of time.

The potential disadvantages of the SQL views include the following:

 Because the view runs each time it is queried, server performance may be degraded if the view is used too frequently.

 The available supported views might not include all of the columns you need.

This appendix lists the views available in DPM.

Vw\_DPM\_Agents: Contains the list of computers on which a DPM protection agent from this DPM server has been installed.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| ServerName | String | The name of the computer |
| Version | String | The version of the DPM agent on that computer |

Vw\_DPM\_Alerts: List of all alerts from the last 30 days.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| Severity | Integer  0=Error  1=Warning  2=Information | The severity level of the alert |
| Resolution | Integer  0 = Active  1 = Recommended action in progress  2 = Resolved | The state of the alert |
| OccurredSince | Date and time | The first time this alert was raised |
| ResolvedTime | Date and tiime | The time at which the alert was resolved |
| Type | Integer  See "Alert Types" in this appendix | The type of the alert |

Vw\_DPM\_CurrentOnlineMedia: The tapes that are online in DPM owned libraries currently, as of the last inventory.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| UserFriendlyName | String | The name of the library |
| ImportPoolMediaCount | Integer | Tapes imported to this DPM server |
| FreePoolMediaCount | Integer | Tapes marked as free or blank |
| AdminPoolMediaCount | Integer | Tapes with active data. Expired tapes change to free when the tape is marked free or the protection group is deleted. |

Vw\_DPM\_Disk\_Usage\_Replica: Disk usage statistics for replicas in the storage pool.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| PhysicalPath | String | The name of the protected data source |
| ReplicaId | GUID | Unique identifier for the replica on DPM disks |
| PGId | GUID | Unique identifier for the protection group to which this data source belongs |
| ProductionServerName | String | The name of the server on which the data source exists |
| DiskAllocated | Big integer | Total disk space allocated to this data source |
| DiskUsed | Big integer | Total disk space used by this data source |
| FreeSpace | Big integer | DiskAllocated – DiskUsed |
| ReplicaAllocated | Big integer | The part of DiskAllocated that is reserved for the replica of the data source |
| ReplicaUsed | Big integer | The part of ReplicaAllocated that is actually in use |
| ShadowCopyAllocated | Big integer | The part of DiskAllocated that is reserved for the recovery points of the data source |
| ShadowCopyUsed | Big integer | The part of ShadowCopyAllocated that is actually in use |
| StartDateTime | Date and time | The time this statistic was collected |
| EndDateTime | Date and time | Internal field |
| ScheduleType | Integer  0=Weekly  1=Monthly  2=Quarterly  3=Yearly | The schedule period which this data represents |

Vw\_DPM\_DiskRecoveryPoints: Counts for disk recovery points available for each data source.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| DataSourceName | String | The name of the protected data source |
| PGId | GUID | The unique identifierentifier for the protection group to which this data source belongs |
| ServerId | GUID | The unique identifierentifier for the server to which this data source belongs |
| Frequency | Integer | The number of available recovery points |

Vw\_DPM\_LongRecoveries: Provides historical information about recoveries that took longer than 24 hours.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| DataSourceName | String | The data source that was recovered |
| TargetServerName | String | The name of the server to which recovery was done |
| WriterId | GUID | Identifies the type of the data source that was recovered |
| StartTime | Date and time | The time at which the recovery was started |
| EndTime | Date and time | The time at which the recovery ended |
| RecoverySize | Big integer | The size of the data recovered by the job |
| RecoverySource | Integer  0=Disk  1=Tape | The recovery source |

Vw\_DPM\_Media: Provides information about state of all tapes known to DPM.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| MediaLabel | String | The label on the tape |
| MediaBarcode | String | The barcode for the tape |
| IsOnline | Integer | Whether the tape is online |
| LibraryName | String | The name of the library in which the tape exists.  NULL if tape is offline |
| MediaSlotNumber | Integer | The slot number in which the tape exists.  NULL if tape is offline  If in a drive, this represents the home slot of the tape (to which the tape returns on a dismount). |
| PGName | String | The name of the protection group in which the tape exists |
| MediaExpiryDate | Date and time | The time when all data sets on this tape will expire.  Can have the date in the past or NULL if the tape is free. |

Vw\_DPM\_MediaPool\_Media: Tape counts for a given library.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| LibraryName | String | The name of the library |
| FreeMedia | Integer | Number of tapes that are free in this library |
| FreeMediaThreshold | Integer | The threshold below which this library generates an alert |

Vw\_DPM\_ProtectedDataSource: Current disk space usage by various data sources.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| ReplicaId | GUID | Identifier of the replica |
| PGId | GUID | Identifier of the protection group to which the replica belongs |
| AllocatedSize | Big integer | Disk space allocated to the data source |
| UsedSize | Big integer | Disk space currently used by the data source |
| ProductionServerName | String | The name of the computer on which the data source exists |
| StorageNode | String | Always set to the DPM server |

Vw\_DPM\_ProtectedGroup: Table with information about all protection groups.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| PGId | GUID | Unique identifierentifier for the protection group |
| ProtectionGroupName | String | Name of the protection group |
| CreationTime | Date and time | The time at which the protection group was created |

Vw\_DPM\_RecoveryDuration: History of counts for recovery jobs in various time durations.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| StartDateTime | Date and time | The time at which the statistic was collected |
| EndDateTime | Date and time | Internal |
| ScheduleType | Integer | The frequency for which this particular statistic was collected |
| RecoveryDuration | Integer | Indicates if the recovery was less than 6 hours, between 6-24 hours, or greater than 24 hours |
| RecoveryCount | Integer | Number of recoveries |

Vw\_DPM\_RecoveryJob: Detailed information about recent recovery jobs.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| DataSourceName | String | The data source for which recovery was run |
| ServerName | String | The server to which recovery was performed |
| CreationTime | Date and time | Time at which the recovery job was run |
| FailureCode | Integer | Error code in case of failure of the recovery job |
| Status | Integer  0/1=Progress  2=Succeeded  3=Failure | Status of the recovery job |

Vw\_DPM\_RecoveryPointDisk: Status of recent recovery point creation jobs on disk.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| DataSourceName | String | The data source for which the backup was created |
| ServerName | String | The server on which the data source exists |
| CreationTime | Date and time | The time at which the recovery point creation job was run |
| Status | Integer  0/1=Progress  2=Succeeded  3=Failure | Status of the recovery point creation job |
| ErrorCode | Integer | Zero if succeeded.  Else, set to a DPM error code. |

Vw\_DPM\_RecoveryPointTape: Status of recent recovery point creation jobs on tape.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| DataSourceName | String | The data source for which the backup was created |
| ServerName | String | The server on which the data source exists |
| CreationTime | Date and time | The time at which the recovery point creation job was run |
| Status | Integer  0/1=Progress  2=Succeeded  3=Failure | Status of the recovery point creation job |
| ErrorCode | Integer | Zero if succeeded.  Else, set to a DPM error code. |

Vw\_DPM\_Replica: Listing of all replicas managed by DPM.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| ReplicaId | GUID | Unique identifierentifier generated by DPM for the replica volume |
| PhysicalPath | String | The name of the data source on the replica |
| ServerName | String | Name of the server to which the data source belongs |
| ValidFrom | Date and time | When the replica was created |
| ValidTo | Date and time | The date on which the replica was made inactive |
| PGId | GUID | Unique identifierentifier generated by DPM for the protection group to which the data source belongs |
| StorageNode | String | Always set to the DPM server |

Vw\_DPM\_Server: List of all protected computers.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| ServerId | GUID | Unique identifierentifier generated by DPM for the protected computer |
| ServerName | String | Fully qualified domain name for the computer |
| NetBiosName | String | Name |
| DomainName | String | Domain in which the computer belongs |
| IsRG | Integer | If this computer represents a Resource Group |

Vw\_DPM\_TapeRecoveryPoints: Counts for tape recovery points available for each data source.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| DataSourceName | String | The name of the protected data source |
| PGId | GUID | The unique identifierentifier for the protection group to which this data source belongs |
| ServerId | GUID | The unique identifierentifier for the server to which this data source belongs |
| Frequency | Integer | The number of available recovery points |
| Term | Integer  0=ShortTerm  1=LongTerm | The schedule to which this recovery point corresponds |

Vw\_DPM\_TapeStat: Historical information on tape usage counts.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| StartDateTime | Date and time |  |
| EndDateTime | Date and time |  |
| ScheduleType | Integer | Integer  0=Weekly  1=Monthly  2=Quarterly  3=Yearly |
| Free | Integer | Number of free tapes at end-time |
| Online | Integer | Number of online tapes at end time |

Vw\_DPM\_TapeUsagePerPG: Historical tape usage data per protection group.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| StartDateTime | Date and time | Start time |
| EndDateTime | Date and time | End time |
| PGName | String | Name of the protection group |
| ScheduleType | Integer | Integer  0=Weekly  1=Monthly  2=Quarterly  3=Yearly |
| Online | Integer | Number of online tapes at end time |
| Offline | Integer | Number of offline tapes at end time |

Vw\_DPM\_Total\_Disk\_Trend: Total disk space usage historical trend.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| StartDateTime | Date and time |  |
| EndDateTime | Date and time |  |
| ScheduleType | Integer | Integer  0=Weekly  1=Monthly  2=Quarterly  3=Yearly |
| DiskSpaceCapacity | Big integer | The total storage in storage pool at end-time |
| PreviousDiskSpaceCapacity | Big integer | Total storage in storage pool in previous corresponding period |
| DiskSpaceAllocated | Big integer | The disk space from storage pool that has been allocated |
| PreviousDiskSpaceAllocated | Big integer | The disk space from storage pool that was allocated in the previous corresponding period |
| DiskSpaceUsed | Big integer | The actual disk space usage |
| PreviousDiskSpaceUsed | Big integer | The used disk space in the previous corresponding period |

Vw\_DPM\_Total\_RecoveryPoint: Information about all recent recovery point jobs.

|  |  |  |
| --- | --- | --- |
| Field | Data type | Description |
| DataSourceName | String | The name of the protected data source |
| ServerName | String | The server to which the data source belongs |
| CreationTime | Date and time | The time at which the recovery point creation job was run |
| Status | Integer  0/1=Progress  2=Succeeded  3=Failure | Status of the recovery point creation job |
| ErrorCode | Integer | Error code in recovery point creation |

Alert Types

|  |  |
| --- | --- |
| -1 | RestoreDBAlert |
| 0 | NullType |
| 1 | AgentIncompatibleAlert |
| 2 | AgentUnreachableAlert |
| 5 | MediaVerificationFailedAlert |
| 6 | MediaEraseFailedAlert |
| 7 | DetailedInventoryFailedAlert |
| 8 | MediaDecommissionedAlert |
| 9 | MediaDataEraseAlert |
| 10 | FreeMediaThresholdAlert |
| 11 | DataSetCopyFailedAlert |
| 12 | BackupToTapeFailedAlert |
| 13 | BackupToTapeCatalogFailedAlert |
| 14 | LibraryDriveAlert |
| 15 | LibraryNotAvailableAlert |
| 16 | LibraryNotWorkingEfficientlyAlert |
| 17 | MediaRequiredAlert |
| 18 | ReplicaInitializationInProgressAlert |
| 19 | SynchronizationFailedAlert |
| 20 | StopProtectionFailedAlert |
| 21 | RecoveryInProgressAlert |
| 22 | RecoveryPartiallySuccessfulAlert |
| 23 | RecoverySuccessfulAlert |
| 24 | RecoveryFailedAlert |
| 25 | ShadowCopyFailedAlert |
| 26 | ReplicaInMissingStateAlert |
| 27 | ReplicaInInvalidStateAlert |
| 28 | PartialDeployedClusterAlert |
| 29 | AgentTaskFailAlert |
| 30 | SqmOptInAlert |
| 31 | DiskThresholdCrossedAlert |
| 32 | VerificationInProgressAlert |
| 33 | DiskMissingAlert |
| 34 | CatalogThresholdCrossedAlert |
| 35 | DatasetDataVerificationFailed |
| 36 | SCDiskThresholdCrossedAlert |
| 37 | ConfigureProtectionFailedAlert |
| 38 | ReplicaManualLoadPendingAlert |
| 39 | ReplicaInitializationPendingAlert |
| 40 | CertificateExpiringAlert |
| 41 | EvalShareInquiryAlert |
| 42 | ShadowCopyConsolidationRequired |

Appendix E: Windows Server Logo Certification

This topic provides details about the System Center 2012 – Data Protection Manager (DPM) certification for the Windows Server logo program.

Custom Actions

For a list of custom actions that are checked during DPM Setup, see [DPM Setup Custom Action Details](http://go.microsoft.com/fwlink/?LinkId=189203). These checks are part of the System Center 2012 – Data Protection Manager (DPM) certification for the Windows Server logo program.

The following table lists the custom actions that are performed for the DPM installation files.

|  |  |
| --- | --- |
| File | Custom Action |
| DPMCentralConsoleServer.msi | |  |  |  | | --- | --- | --- | | Action | Type | Description | | \_SetGroupNameProperties | 1 | Sets local group properties. This is required for localization | | SchedServiceConfig | 1 |  | | \_RunConfigureFirewallforTokenService | 1025 | Adds firewall exception for 6075 port for token service. | | \_UnConfigureFirewallforTokenService | 1089 | Removes firewall exception for 6075 port for token service. | | \_RunConfigureFirewallforTokenServiceRollback | 1345 | Removes firewall exception for 6075 port for token service as part of rollback, in case installation fails. | | ExecServiceConfig | 3073 |  | | RollbackServiceConfig | 3329 |  | |
| dpmui.msi | |  |  |  | | --- | --- | --- | | Action | Type | Description | | \_DetectMonad | 1 | Checks if PowerShell is installed. | | \_DetectR2 | 1 | Checks if operating system version is later than Windows 2003 SP2 | | \_SetAllGroupNameProperties | 1 | Sets local group properties. This is required for localization. | | \_SetAllGroupNameProperties.9D6B8595\_5D05\_4871\_B36A\_08D2B42397C0 | 1 | Sets local group properties. This is required for localization. | | \_DeleteMMCSnapinRegKeys | 1089 | Deletes MMC snap-in registry keys | | \_DeletePowershellSnapinRegKeys | 1089 | Deletes PowerShell snap-in registry keys | | \_ChangePowershellExecutionPolicy.9D6B8595\_5D05\_4871\_B36A\_08D2B42397C0 | 1105 | Sets PowerShell execution policy to RemoteSigned if it is Restricted or AllSigned | |
| dpmV3ui.msi | |  |  |  | | --- | --- | --- | | Action | Type | Description | | \_DetectMonad | 1 | Checks if PowerShell installed. | | \_DetectR2 | 1 | Checks if operating system version is later than Windows 2003 SP2 | | \_SetAllGroupNameProperties | 1 | Sets local group properties. This is required for localization. | | \_SetAllGroupNameProperties. 30D31365\_1674\_4E38\_816E\_F39B82AAABBB | 1 | Sets local group properties. This is required for localization. | | \_DeleteMMCSnapinRegKeys | 1089 | Delete MMC snap-in registry keys | | \_DeletePowershellSnapinRegKeys | 1089 | Delete PowerShell snap-in registry keys | | \_ChangePowershellExecutionPolicy. 30D31365\_1674\_4E38\_816E\_F39B82AAABBB | 1105 | Sets PowerShell execution policy to RemoteSigned if it is Restricted or AllSigned | |
| msdpm.msi | |  |  |  | | --- | --- | --- | | Action | Type | Description | | \_PreserveRegistrySettings | 1 | Preserves registry settings during upgrade | | FirstRun | 1 |  | | \_DisableCPWrapperServices.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1 | Disables CPWrapper service during upgrade | | \_SetAllGroupNameProperties.9D6B8595\_5D05\_4871\_B36A\_08D2B42397C0 | 1 | Sets local group properties. This is required for localization. | | \_CheckUSNRebootRequied.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 17 | Checks the DEFFERRED\_CA\_REQUIRES\_REBOOT in Global Atom table and schedules a reboot if required | | \_DelMSDPMTrustedMachinesGroup.5064F488\_BAD3\_B02C\_1DD0\_6323356F38C0 | 65 | Deletes MSDPMTrustedMachine group | | \_DelDPMDRTrustedMachinesGroup.5064F488\_BAD3\_B02C\_1DD0\_6323356F38C0 | 65 | Deletes DPMDRTrustedMachine group | | \_DeleteUSNKeys.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 81 | Deletes USN registry keys | | \_UninstallationActionForNonAd.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 81 | Purges all non-active-directory user accounts | | \_DeleteDPMRAService.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 81 | Deletes DPMRA service | | \_InstallDPMStores | 1025 | Creates system store for DPM backup and restore | | \_AddUsersPermissionToMsdpmDirs | 1025 | Adds user permission To MSDPM folders during upgrade | | \_UpdateMaxSizeDpmAlertsRegKey | 1025 | Increases the maximum size registry key for DPM alerts | | \_AddMSDPMTrustedMachinesGroup.5064F488\_BAD3\_B02C\_1DD0\_6323356F38C0 | 1025 | Adds MSDPMTrustedMachine group | | \_AddDPMDRTrustedMachinesGroup.5064F488\_BAD3\_B02C\_1DD0\_6323356F38C0 | 1025 | Adds DPMDRTrustedMachine group | | \_AclMsdpmExeForMSDPMTrustedMachines.5064F488\_BAD3\_B02C\_1DD0\_6323356F38C0 | 1025 | Adds permissions for MSDPMTrusted machines group on MSDPM exe | | \_InstallDLSACConfig.30209D72\_E634\_4A82\_BCDD\_26A22DBF0A15 | 1025 | Installs DLSAC Config | | \_CreateDPMRAService.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1041 | Creates DPMRA service | | \_DoMachineIndependentDPMConfiguration.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1041 | Cleans DCOM launch and activates permissions for previous server. Ignore if this fails since cleaning is best effort. | | \_CreateMTAShare.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1041 | Creates MTA share | | \_DoMachineSpecificDPMConfiguration.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1041 | Configures DCOM and firewall for a given server | | \_CreateSystemStateRegKeyForLongHornServer.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1041 | Creates SystemState registry key for Windows 2008 Server | | \_AddAclToMTATempStorePath.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1041 | Gives DPMRATrustedMachines group read-write access on the MTATempStorePath | | \_ReconfigureCertificatesPostUpgradeIfNeeded.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1041 | Configures certificates after an upgrade | | \_AddDCOMLaunchPermissionsForCmdlets.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1041 | Adds DCOM launch permissions for cmdlets | | \_UpdatePSDataSourceConfigXML.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1041 | Updates the XML during upgrade if there are changes in Config.XML | | \_ConfigureDCInUpgrade.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1041 | Adds config element for RA agent to DLSConfig authorization XML file | | \_UpgradeForRADCOMGroup.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1041 | Upgrade for RA DCOMGroup | | \_IncreaseIRPStackSize.C68D0BFC\_654C\_4ECF\_B861\_D846DC06E64D | 1041 | Increases IRPStackSize | | \_InstallDpmFilterDriver.C68D0BFC\_654C\_4ECF\_B861\_D846DC06E64D | 1041 | Installs DPM filter driver | | \_AddLibraryAgentConfiguration.EDC48038\_97FD\_470D\_AC87\_7437E289FA5D | 1041 | Add LibraryAgent configuration | | \_AddLibraryAuthorizedMachine.EDC48038\_97FD\_470D\_AC87\_7437E289FA5D | 1041 | Add LibraryAuthorized machine | | \_DisableRSMService.EDC48038\_97FD\_470D\_AC87\_7437E289FA5D | 1041 | Disable RSMService | | \_UninstallDPMStores | 1089 | Deletes system store for DPM backup and restore | | \_UninstallACConfig.A97E7F08\_AB47\_4A39\_B1A5\_1EE76BB9B9C3 | 1089 | Uninstall AC configuration | | \_UninstallConfig.A97E7F08\_AB47\_4A39\_B1A5\_1EE76BB9B9C3 | 1089 | Delete configuration | | \_UninstallConfigRoot.A97E7F08\_AB47\_4A39\_B1A5\_1EE76BB9B9C3 | 1089 | Uninstall Config root | | \_UninstallACAppID.A97E7F08\_AB47\_4A39\_B1A5\_1EE76BB9B9C3 | 1089 | Uninstall AC AppID | | \_DeleteLocalGroup.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1105 | Delete local group | | \_DeleteMTAShare.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1105 | Delete MTAShare | | \_DeleteActiveOwnerDir.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1105 | Delete ActiveOwner directory | | \_UnregisterDPMRADistributedCOMUser.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1105 | Unregister DPMRA DCOM user | | \_DeleteDPMRAConfiguration.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1105 | Delete DPMRA configuration | | \_CreateUSNKeys.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1105 | Create USN registry keys | | \_DeleteDPMRAAppID.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1105 | Delete DPMRA AppID | | \_UninstallDpmFilterDriver.C68D0BFC\_654C\_4ECF\_B861\_D846DC06E64D | 1105 | Uninstall DpmFilter driver | | \_DeleteLibraryAgentConfiguration.EDC48038\_97FD\_470D\_AC87\_7437E289FA5D | 1105 | Delete LibraryAgent configuration | | \_DeleteDPMLAService.EDC48038\_97FD\_470D\_AC87\_7437E289FA5D | 1105 | Delete DPMLAService | | \_ChangePowershellExecutionPolicy.9D6B8595\_5D05\_4871\_B36A\_08D2B42397C0 | 1105 | Sets PowerShell execution policy to RemoteSigned if it is Restricted or AllSigned | | \_UninstallDPMStoresRollback | 1345 | Deletes DPM stores as rollback action if installer fails | | \_Rollback\_InstallDLSACConfig.30209D72\_E634\_4A82\_BCDD\_26A22DBF0A15 | 1345 | Rolls back CustomAction for InstallDLSACConfig | | \_CreateDPMRAServiceRollback.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1361 | Rolls back CustomAction for CreateDPMRAService | | \_RollbackMachineIndependentDPMConfiguration.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1361 | Rolls back CustomAction for MachineIndependentDPMConfiguration | | \_CreateMTAShareRollback.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1361 | Rolls back CustomAction for CreateMTAShare | | \_RollbackAddRADlsTrustedGroupForDCInUpgrade.88BD42D4\_8EBE\_4E98\_B407\_81775C1F7E9C | 1361 | Rolls back CustomAction for AddRADlsTrustedGroupForDCInUpgrade | | \_RollbackDpmFilterDriverUninstall.C68D0BFC\_654C\_4ECF\_B861\_D846DC06E64D | 1361 | Rolls back CustomAction for DpmFilterDriverUninstall | | \_RollbackDpmFilterDriver.C68D0BFC\_654C\_4ECF\_B861\_D846DC06E64D | 1361 | Rolls back CustomAction for DpmFilterDriver | | \_DeleteLibraryAgentConfigurationRollback.EDC48038\_97FD\_470D\_AC87\_7437E289FA5D | 1361 | Rolls back CustomAction for DeleteLibraryAgentConfiguration | |
| DPMSQLEur\_x64.msi | |  |  |  | | --- | --- | --- | | Action | Type | Description | | \_SetGroupNameProperties | 1 | Sets local group properties. This is required for localization. | |
| DPMSQLEur\_x86.msi | |  |  |  | | --- | --- | --- | | Action | Type | Description | | \_SetGroupNameProperties | 1 | Sets local group properties. This is required for localization. | |

Third party binaries

Test Case 2.1.2

The following is a list of third-party binaries installed by DPM that show an ICE27 error.

\Redist\DotNetFrameworks\dotNetFX30\Netfx30a\_x64.msi

\Redist\DotNetFrameworks\dotNetFX30\Netfx30a\_x86.msi

\Redist\DotNetFrameworks\dotNetFX30\RGB9RAST\_x64.msi

\Redist\DotNetFrameworks\dotNetFX30\RGB9RAST\_x86.msi

\SQLSVR2008R2\redist\DotNetFrameworks\dotNetFX30\Netfx30a\_x64.msi

\SQLSVR2008R2\redist\DotNetFrameworks\dotNetFX30\Netfx30a\_x86.msi

\SQLSVR2008R2\redist\DotNetFrameworks\dotNetFX30\RGB9RAST\_x64.msi

\SQLSVR2008R2\redist\DotNetFrameworks\dotNetFX30\RGB9RAST\_x86.msi

Test Case: 2.8.2

The following is a list of third-party binaries installed by DPM that do not have publisher information for the Windows Server logo program.

c:\Program Files\Common Files\Microsoft Shared\DW\DWDCW20.dll

c:\Program Files\Microsoft DPM\DPM\Setup\PidGen.dll

c:\Program Files\Microsoft DPM\SQL\90\DTS\Binn\Microsoft.SqlServer.ForEachFileEnumeratorWrap.dll

c:\Program Files\Microsoft DPM\SQL\90\DTS\Binn\Microsoft.SQLServer.msxml6\_interop.dll

c:\Program Files\Microsoft DPM\SQL\90\DTS\Binn\Microsoft.SqlServer.SQLTaskConnectionsWrap.dll

c:\Program Files\Microsoft DPM\SQL\MSSQL.1\MSSQL\Binn\sqlmap90.dll

c:\Program Files\Microsoft SQL Server\90\Shared\sqlwvss\_xp.dll

c:\Program Files (x86)\Common Files\Microsoft Shared\MSDesigners8\msddsp.dll

c:\Program Files (x86)\Common Files\Microsoft Shared\OFFICE11\UCS20.DLL

c:\Program Files (x86)\Microsoft DPM\SQL\90\DTS\Binn\interop.msdasc.dll

c:\Program Files (x86)\Microsoft DPM\SQL\90\DTS\Binn\Microsoft.SqlServer.ForEachFileEnumeratorWrap.dll

c:\Program Files (x86)\Microsoft DPM\SQL\90\DTS\Binn\Microsoft.SqlServer.SQLTaskConnectionsWrap.dll

c:\Program Files (x86)\Microsoft DPM\SQL\90\Tools\Binn\VSShell\Common7\IDE\DdsShapesLib.dll

c:\Program Files (x86)\Microsoft DPM\SQL\90\Tools\Binn\VSShell\Common7\IDE\Interop.DPDPL\_7\_0.dll

c:\Program Files (x86)\Microsoft DPM\SQL\90\Tools\Binn\VSShell\Common7\IDE\Interop.MergeModule\_2\_0.dll

c:\Program Files (x86)\Microsoft DPM\SQL\90\Tools\Binn\VSShell\Common7\IDE\interop.msdasc.dll

c:\Program Files (x86)\Microsoft DPM\SQL\90\Tools\Binn\VSShell\Common7\IDE\Interop.MSI\_2\_0.dll

c:\Program Files (x86)\Microsoft DPM\SQL\90\Tools\Binn\VSShell\Common7\IDE\Interop.SHDocVw.dll

c:\Program Files (x86)\Microsoft DPM\SQL\90\Tools\Binn\VSShell\Common7\IDE\Interop.Vdt70.dll

c:\Program Files (x86)\Microsoft DPM\SQL\90\Tools\Binn\VSShell\Common7\IDE\Interop.VisioGraph\_2\_100.dll

c:\Program Files (x86)\Microsoft DPM\SQL\90\Tools\Binn\VSShell\Common7\IDE\sqlresolver.dll

c:\Program Files (x86)\Microsoft Office\OFFICE11\UCSCRIBE.dll

C:\Program Files\Microsoft SQL Server\MSRS10\_50.MSSQLSERVER\Reporting services\RSTempFiles\reportserver\b030430a\dcad33e5\App\_global.asax.anwora4x.dll

C:\ProgramFiles Folder\Microsoft System Center 2012\DPM\DPM\ProtectionAgents\AC\<build number>\amd64\msvcr80.dll

C:\ProgramFiles Folder\Microsoft System Center 2012\DPM\DPM\ProtectionAgents\AC\<build number>\i386\msvcr80.dll

\DPM2012\_BUILD\Redist\DotNetFrameworks\dotNetFX20\Netfx20a\_x64.msi

\DPM2012\_BUILD\Redist\DotNetFrameworks\dotNetFX20\Netfx20a\_x86.msi

\DPM2012\_BUILD\Redist\DotNetFrameworks\dotNetFX20\Netfx20a\_x64.msi

\DPM2012\_BUILD\Redist\DotNetFrameworks\dotNetFX20\Netfx20a\_x86.msi

\DPM2012\_BUILD\Redist\DotNetFrameworks\dotNetFX30\Netfx30a\_x64.msi

\DPM2012\_BUILD\Redist\DotNetFrameworks\dotNetFX30\Netfx30a\_x86.msi

\DPM2012\_BUILD\Redist\DotNetFrameworks\dotNetFX30\RGB9RAST\_x64.msi

\DPM2012\_BUILD\Redist\DotNetFrameworks\dotNetFX30\RGB9RAST\_x86.msi

\DPM2012\_BUILD\Redist\DotNetFrameworks\dotNetFX30\x64\msxml6.msi

\DPM2012\_BUILD\Redist\DotNetFrameworks\dotNetFX30\x86\msxml6.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\redist\RemoteBlobStore\RBS.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\redist\Upgrade Advisor\SqlUA.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\MasterDataServices.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\OWC11.MSI

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\rsSharePoint.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\sqlbrowser.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\SQLServerBestPracticesPolicies.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\SQLServerBOL.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\sql\_as\_loc.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\sql\_bids\_loc.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\sql\_is\_loc.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\sql\_rs\_loc.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\sql\_ssms\_loc.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\sql\_tools\_loc.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\SSCERuntime.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\SSCESqlWbTools.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\StreamInsight.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\StreamInsightClient.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\Synchronization.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\SyncServicesADO.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\vs\_shell.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\sql2008support\sqlsupport.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\sqlsupport\_msi\SqlSupport.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\sql\_common\_core\_loc\_msi\sql\_common\_core\_loc.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\sql\_engine\_core\_inst\_loc\_msi\sql\_engine\_core\_inst\_loc.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\sql\_engine\_core\_shared\_loc\_msi\sql\_engine\_core\_shared\_loc.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\x64\msxml6.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\x64\sqlncli.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\x64\SQLServer2005\_BC.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\x64\SQLSysClrTypes.msi

\DPM2012\_BUILD\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\x64\SqlWriter.msi

\DPM2012\_BUILD\SQLSVR2008R2\redist\DotNetFrameworks\dotNetFX20\Netfx20a\_x64.msi

\DPM2012\_BUILD\SQLSVR2008R2\redist\DotNetFrameworks\dotNetFX20\Netfx20a\_x86.msi

\DPM2012\_BUILD\SQLSVR2008R2\redist\DotNetFrameworks\dotNetFX30\Netfx30a\_x64.msi

\DPM2012\_BUILD\SQLSVR2008R2\redist\DotNetFrameworks\dotNetFX30\Netfx30a\_x86.msi

\DPM2012\_BUILD\SQLSVR2008R2\redist\DotNetFrameworks\dotNetFX30\RGB9RAST\_x64.msi

\DPM2012\_BUILD\SQLSVR2008R2\redist\DotNetFrameworks\dotNetFX30\RGB9RAST\_x86.msi

\DPM2012\_BUILD\SQLSVR2008R2\redist\DotNetFrameworks\dotNetFX30\x64\msxml6.msi

\DPM2012\_BUILD\SQLSVR2008R2\redist\DotNetFrameworks\dotNetFX30\x86\msxml6.msi

\DPM2012\_BUILD\SQLSVR2008R2\x64\redist\watson\dw20sharedamd64.msi

\DPM2012\_BUILD\SQLSVR2008R2\x64\Setup\rsfx.msi

\DPM2012\_BUILD\SQLSVR2008R2\x64\Setup\sqlsqm.msi

\DPM2012\_BUILD\SQLSVR2008R2\x64\Setup\sql\_as.msi

\DPM2012\_BUILD\SQLSVR2008R2\x64\Setup\sql\_as\_spi.msi

\DPM2012\_BUILD\SQLSVR2008R2\x64\Setup\sql\_bids.msi

\DPM2012\_BUILD\SQLSVR2008R2\x64\Setup\sql\_fulltext.msi

\DPM2012\_BUILD\SQLSVR2008R2\x64\Setup\sql\_is.msi

\DPM2012\_BUILD\SQLSVR2008R2\x64\Setup\sql\_rs.msi

\DPM2012\_BUILD\SQLSVR2008R2\x64\Setup\sql\_ssms.msi

\DPM2012\_BUILD\SQLSVR2008R2\x64\Setup\sql\_tools.msi

\DPM2012\_BUILD\SQLSVR2008R2\x64\Setup\trin\_aide.msi

\DPM2012\_BUILD\SQLSVR2008R2\x64\Setup\msreportviewer90sp1\vb\_ros.msi

\DPM2012\_BUILD\SQLSVR2008R2\x64\Setup\sql\_common\_core\_msi\sql\_common\_core.msi

\DPM2012\_BUILD\SQLSVR2008R2\x64\Setup\sql\_engine\_core\_inst\_msi\sql\_engine\_core\_inst.msi

\DPM2012\_BUILD\SQLSVR2008R2\x64\Setup\sql\_engine\_core\_shared\_msi\sql\_engine\_core\_shared.msi

Test Case 2.10.1

The following is a list of third-party binaries installed by DPM that may miss the Upgrade table.

\DPM2012\setup\redist\dw20sharedamd64.msi

\Redist\DotNetFrameworks\dotNetFX30\RGB9RAST\_x64.msi

\Redist\DotNetFrameworks\dotNetFX30\RGB9RAST\_x86.msi

\SQLSVR2008R2\1033\_ENU\_LP\x64\redist\RemoteBlobStore\RBS.msi

\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\sql\_as\_loc.msi

\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\sql\_rs\_loc.msi

\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\sql\_engine\_core\_inst\_loc\_msi\sql\_engine\_core\_inst\_loc.msi

\SQLSVR2008R2\redist\DotNetFrameworks\dotNetFX30\RGB9RAST\_x64.msi

\SQLSVR2008R2\redist\DotNetFrameworks\dotNetFX30\RGB9RAST\_x86.msi

\SQLSVR2008R2\x64\redist\watson\dw20sharedamd64.msi

\SQLSVR2008R2\x64\Setup\sql\_as.msi

\SQLSVR2008R2\x64\Setup\sql\_fulltext.msi

\SQLSVR2008R2\x64\Setup\sql\_rs.msi

\SQLSVR2008R2\x64\Setup\sql\_engine\_core\_inst\_msi\sql\_engine\_core\_inst.msi

\SQLSVR2008R2\1033\_ENU\_LP\x64\Setup\OWC11.MSI

Test Case 2.11.3

The following is a list of third-party binaries installed by DPM that have custom columns.

\Redist\DotNetFrameworks\dotNetFX20\Netfx20a\_x64.msi

\Redist\DotNetFrameworks\dotNetFX20\Netfx20a\_x86.msi

\SQLSVR2008R2\redist\DotNetFrameworks\dotNetFX20\Netfx20a\_x64.msi

\SQLSVR2008R2\redist\DotNetFrameworks\dotNetFX20\Netfx20a\_x86.msi

Test Case 3.1.1

The following third-party redistributables require higher privileges during installation. These are part of the DPM agent installation prerequisites and require administrator privileges.

<Install location>\DPM\ProtectionAgents\AC\<build number>\amd64\vcredist\_x64.exe

<Install location>\DPM\ProtectionAgents\AC\<build number>\i386\vcredist\_x86.exe

The following redistributables are third-party software and do not have manifests.

<Install location>\DPM\ProtectionAgents\AC\<build number>\amd64\vcredist.exe

<Install location>\DPM\ProtectionAgents\AC\<build number>\amd64\WindowsServer2003-KB975759-v2-x64-ENU.exe

<Install location>\DPM\ProtectionAgents\AC\<build number>\i386\vcredist.exe

<Install location>\DPM\ProtectionAgents\AC\<build number>\i386\WindowsServer2003-KB975759-v2-x86-ENU.exe

Appendix F: Tested hardware VSS providers

This table lists Volume Shadow Copy Service (VSS) hardware providers that have been tested to be compatible with System Center 2012 – Data Protection Manager (DPM) for protecting virtual machines deployed on clustered shared volumes (CSV). If a VSS hardware provider is not listed, it has not been tested.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Model | Firmware version | VSS hardware provider version | Download location | Remarks |
| IBM |
| DS6000  DS8000 | 6000= 6.2.2.108  8000= 64.30.x.x | 4.0.1.1020 | [Support for Microsoft Volume Shadow Copy Service and Virtual Disk Service](http://www-01.ibm.com/support/docview.wss?uid=ssg1S4000372&rs=1114) | The same VSS provider is used for SVC, DS6k, and DS8k |
| IBM XIV Storage | 10.1.0.a | IBM XIV xProv Version: 2.2.2 | [Download xProvSetup-x64-2.2.2](ftp://ftp.software.ibm.com/storage) |  |
| NEC |
| iStorage D series (D1-30) |  | 2.1.1 (x64) | [iStorage VSS Provider](http://www.nec.co.jp/products/istorage/product/san/software/vss/index.shtml) | The following software is needed in order to take snapshot in the iStorage D series:  **** iStorage basic software: iStorage Manager; iStorage Access Control is included.  **** WebSAM RepNavi Suite: iStorage Dynamic Data Replication Lite, iStorage Control Command, iStorage VSS Provider.  **** iStorage Storage Path Savior: Software to control disk array path load. |
| EMC |
| Symmetrix series |  | 4.2.1 | [EMC](http://powerlink.emc.com) |  |
| Clarion series |  | 4.2.1 | [EMC](http://powerlink.emc.com) |  |
| Hitachi |
| Adaptable Modular Storage 2000 family: AMS2100, AMS2300, AMS2500 |  | v03.5.0 and above | [Optimize Microsoft environments with proven Hitachi solutions](http://www.hds.com/solutions/applications/microsoft/) |  |
| Compellent |
| Compellent Storage center 4.2 and above |  | 05.00.01.004 | Distributed as part of the Replay Manager product (separate purchase required). |  |
| Dell |
| EqualLogic PS series | 4.2.1 or later | 3.3.1 or later | [Downloads](https://www.equallogic.com/support/download.aspx?id=3199) |  |
| HP |
| EVA 4x00, 6x00, 8x00 | XCS 09006000 | 6.05 | [Storage Integration Utility Software](http://h20000.www2.hp.com/bizsupport/TechSupport/SoftwareIndex.jsp?lang=en&cc=us&prodNameId=499901&prodTypeId=18964&prodSeriesId=499896&swLang=13&taskId=135&swEnvOID=4065) |  |
| NetApp |
| FAS2000 Series  FAS3000 Series  FAS3100 Series  FAS6000 Series  V3100 Series  V3100 Series  V6000 Series | Data ONTAP 7.3.0 or above | 6.2.0.4508 or above | [Support](http://now.netapp.com/) |  |

Privacy Statement for System Center 2012 - Data Protection Manager

Microsoft is committed to protecting your privacy, while delivering software that brings you the performance, power, and convenience you desire in your personal computing. This privacy statement explains many of the data collection and use practices of System Center 2012 – Data Protection Manager (DPM).

System Center 2012 – Data Protection Manager (DPM) is a server software application that enables disk and tape based data protection for servers and clients.

As the standard for Windows backup and recovery, DPM offers near continuous data protection for Microsoft application and file servers using seamlessly integrated disk and tape media.

DPM performs replication, synchronization, and recovery point creation to provide reliable protection and rapid recovery of data by both system administrators and end users.

Collection and Use of Your Information

The information we collect from you will be used by Microsoft and its controlled subsidiaries and affiliates to enable the features you are using and provide the service(s) or carry out the transaction(s) you have requested or authorized. It may also be used to analyze and improve Microsoft products and services.

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In order to offer you a more consistent and personalized experience in your interactions with Microsoft, information collected through one Microsoft service may be combined with information obtained through other Microsoft services. We may also supplement the information we collect with information obtained from other companies. For example, we may use services from other companies that enable us to derive a general geographic area based on your IP address in order to customize certain services to your geographic area.

Except as described in this statement, personal information you provide will not be transferred to third parties without your consent. We occasionally hire other companies to provide limited services on our behalf, such as packaging, sending and delivering purchases and other mailings, answering customer questions about products or services, processing event registration, or performing statistical analysis of our services. We will only provide those companies the personal information they need to deliver the service, and they are prohibited from using that information for any other purpose.

Microsoft may access or disclose information about you, including the content of your communications, in order to: (a) comply with the law or respond to lawful requests or legal process; (b) protect the rights or property of Microsoft or our customers, including the enforcement of our agreements or policies governing your use of the services; or (c) act on a good faith belief that such access or disclosure is necessary to protect the personal safety of Microsoft employees, customers, or the public.

Information that is collected by or sent to Microsoft by DPM may be stored and processed in the United States or any other country in which Microsoft or its affiliates, subsidiaries, or service providers maintain facilities. Microsoft abides by the safe harbor framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of data from the European Union.

Collection and Use of Information about Your Computer

When you use software with Internet-enabled features, information about your computer ("standard computer information") is sent to the Web sites you visit and online services you use. Microsoft uses standard computer information to provide you Internet-enabled services, to help improve our products and services, and for statistical analysis. Standard computer information typically includes information such as your IP address, operating system version, browser version, and regional and language settings. In some cases, standard computer information may also include hardware ID, which indicates the device manufacturer, device name, and version. If a particular feature or service sends information to Microsoft, standard computer information will be sent as well.

The privacy details for each DPM feature, software or service listed in this privacy statement describe what additional information is collected and how it is used.

Security of your information

Microsoft is committed to helping protect the security of your information. We use a variety of security technologies and procedures to help protect your information from unauthorized access, use, or disclosure. For example, we store the information you provide on computer systems with limited access, which are located in controlled facilities.

Changes to this privacy statement

We will occasionally update this privacy statement to reflect changes in our products, services, and customer feedback. When we post changes, we will revise the "last updated" date at the top of this statement. If there are material changes to this statement or in how Microsoft will use your personal information, we will notify you either by posting a notice of such changes prior to implementing the change or by directly sending you a notification. We encourage you to periodically review this statement to be informed of how Microsoft is protecting your information.

For More Information

Microsoft welcomes your comments regarding this privacy statement. If you have questions about this statement or believe that we have not adhered to it, please contact us here:

Microsoft Privacy

Microsoft Corporation  
One Microsoft Way  
Redmond, Washington 98052 USA

Or [Email Us](mailto:scdpmpriv@microsoft.com)

Specific features

The remainder of this document will address the following specific features:

Customer Experience Improvement Program

What This Feature Does:

The Customer Experience Improvement Program (“CEIP”) collects basic information about your hardware configuration and how you use our software and services in order to identify trends and usage patterns. CEIP also collects the type and number of errors you encounter, software and hardware performance, and the speed of services.  We will not collect your name, address, or other contact information.

Information Collected, Processed, or Transmitted:

For more information about the information collected, processed, or transmitted by CEIP, see the CEIP privacy statement at <http://www.microsoft.com/products/ceip/EN-US/privacypolicy.mspx>.

Use of Information:

We use this information to improve the quality, reliability, and performance of Microsoft software and services.

To turn CEIP on or off in the DPM user interface select the “Action” menu item, then click “Options…”. Go to the “Customer Feedback” tab and select “Yes” or “No” to turn on or off.

Windows Azure Online Backup

What This Feature Does:

This feature enables you to backup data from your DPM server onto Windows Azure by using the Windows Azure Online Backup service.

Information Collected, Processed, or Transmitted:

For more information about the information collected, processed, or transmitted to Windows Azure Online Backup, see the Windows Azure Online Backup privacy statement at <http://go.microsoft.com/fwlink/p/?LinkID=221308>.

Use of Information:

The information collected by this service is used to provide you with online backup for DPM data. If you do not wish to use this feature, do not sign up for this service.

Microsoft Error Reporting

What This Feature Does:

Microsoft Error Reporting provides a service that allows you to report problems you may be having with DPM to Microsoft and to receive information that may help you avoid or solve such problems.

 Information Collected, Processed, or Transmitted:

For information about the information collected, processed, or transmitted by Microsoft Error Reporting, see the Microsoft Error Reporting privacy statement at <http://oca.microsoft.com/en/dcp20.asp>.

Use of Information:

We use the error reporting data to solve customer problems and improve our software and services.

Choice/Control:

Microsoft Error Reporting for DPM is a per instance choice. With each error report instance, the user is given a choice to send or not send the information collected to

Important

Enterprise customers can use Group Policy to configure how Microsoft Error Reporting behaves on their computers. Configuration options include the ability to turn off Microsoft Error Reporting. If you are an administrator and wish to configure Group Policy for Microsoft Error Reporting, technical details are available at <http://technet.microsoft.com/en-us/library/cc754364.aspx>.

Help

What This Feature Does:

DPM does not include an online help function. Help files are shipped with the product, but it does have some links to KB articles.

Microsoft Update

What This Feature Does:

Microsoft Update is a service that provides Windows updates as well as updates for other Microsoft software.

Information Collected, Processed, or Transmitted:

For details about what information is collected and how it is used, see the Update Services Privacy Statement at [http://update.microsoft.com/microsoftupdate/v6/privacy.aspx?ln=en-us.](http://update.microsoft.com/microsoftupdate/v6/privacy.aspx?ln=en-us)

Use of Information:

For details about what information is collected and how it is used, see the Update Services Privacy Statement at <http://update.microsoft.com/microsoftupdate/v6/privacy.aspx?ln=en-us>.

Choice/Control:

For details about controlling this feature, see the Update Services Privacy Statement at <http://update.microsoft.com/microsoftupdate/v6/privacy.aspx?ln=en-us>.

Microsoft Update is not enabled by default by DPM but can be enabled during the installation process by setting a checkmark by “Use Microsoft Update when I check for updates (recommended)” during the “Microsoft Update Opt-in” stage of the Setup Wizard. To disable Microsoft Update, the user will have to go to the Control Panel in Windows and disable it from there.

System Center 2012 - Data Protection Manager Release Notes

The following release notes apply to the appropriate version of Data Protection Manager (DPM), and they contain descriptions and workarounds for known issues.

There are two versions of these release notes:

 [Release Notes for System Center 2012 - Data Protection Manager](#zd6dd2a19fae74bd496976c5d97911cd2)

 [Release Notes for Data Protection Manager in System Center 2012 SP1](#z10a9f15df897405684aca8f763f5b8ac)

Release Notes for System Center 2012 - Data Protection Manager

These release notes contain information that is required to successfully install System Center 2012 – Data Protection Manager (DPM). They contain information that is not available in the product documentation.

Before you install and use DPM, read these release notes about DPM. These release notes apply to System Center 2012.

Known Issues

 In scaled-up environments, the following rules must be disabled if you are not using Reporting: Collect Event Data and Collect DPM Backup Event.

 The Scoped Administrator Console will not work on Windows Vista (32-bit).

 The Scoped Administrator Console will not start until you open the Operations Manager console at least once.

 The DPM database cannot be on a clustered or mirrored instance of Microsoft SQL Server.

 If you install a protection agent using the disconnected installation after a connected installation fails, the alerts will continue to appear even though the installation is complete.

Language support

Description: DPM supports the following languages: English, French, German, Spanish, Italian, Japanese, Portuguese (Brazilian), Russian, and Chinese (Simplified).

Upgrade from Chinese Traditional and Korean

Description: DPM supports upgrade for DPM 2010 Chinese Traditional (Taiwan) and Korean to English only.

Unable to configure reporting

Description: When you try to configure reporting, if DPM installation fails with the following error message: “The password is shorter than required. (The password could also be too long, be too recent in its change history, not have enough unique characters, or not meet another password policy requirement.”

Workaround: Format the computer, and rerun Setup.

Central Console support

Description:

 The Central Console for DPM supports only System Center 2012 - Operations Manager.

 The Central Console is not supported on a Local Management Group (LMG) topology.

 If the Operations Manager administrator has not been configured for any of the Central Console roles, they will not be able to view any jobs. To view jobs, restart Operations Manager as an administrator and assign DPM tasks to the administrator user role.

 After the Operations Manager Agent is installed on the DPM server, the following registry key settings are recommended so that the data source discoveries can work properly:

Caution

Incorrectly editing the registry may severely damage your system. Before making changes to the registry, you should back up any valued data on the computer.

[HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Microsoft Operations Manager\3.0\Modules\Global\PowerShell] "ScriptLimit"=dword:0000000f

Restart the Health Service (display name: System Center Management) after you change the registry settings. This must be repeated on every DPM server that you are monitoring with Operations Manager.

 You cannot restore encrypted files that were protected from an NTFS volume to a Resilient File System (ReFS) volume.

 You cannot protect custom volumes with ReFS.

 You must enable the Data Deduplication role on the DPM server to protect deduplicated volumes.

 If you protect data to tape, the data will be stored in unoptimized form.

 End-user recovery for deduplicated volumes will be done in unoptimized form.

 If the DPM Administrator Console stops working twice while trying the same jobs and must be restarted, on the third restart DPM will cancel all the running jobs. This may cause the replicas to become inconsistent. You must run a consistency check to ensure that all the replicas are in a good state.

 Protection for deduplicated volumes is not supported for online backup to Windows Azure Online Backup.

 After you uninstall DPM, you must manually disable the deduplication feature in Windows if you do not want to continue using it.

 For Live Migration and DPM Scale-Out deployments, the DPM server, Virtual Machine Manager (VMM) server, and Hyper-V hosts should be in the same domain.

 All components of the virtual machine should be on one file share.

 IPv4 or IPv6 addresses for the storage location file server are not supported.

 Secondary protection is not available for virtual machine mobility, scale-out, and deduplicated volumes.

 Ensure that all Hyper-V hosts and virtual machines are discovered by the VMM server before you begin creating protection groups.

 If you configure page-file exclusion for your virtual machine protection and it was backed up using saved-state backup, after recovery the virtual machine might encounter errors when it starts up. In this scenario, the virtual machine restarts automatically.

 If iSCSI target storage provider is enabled on the protected computer, DPM backups of virtual machines that are hosted on Hyper-V clusters might stop. Add the following registry entry to solve this problem.

Caution

Incorrectly editing the registry may severely damage your system. Before making changes to the registry, you should back up any valued data on the computer.

|  |  |
| --- | --- |
| Key | HKEY\_LOCAL\_MACHINE\Software\Microsoft\Microsoft Data Protection Manager\Agent\ |
| Value | UseSystemSoftwareProvider |
| Data |  |
| Type | DWORD |

 Do the following to protect the Microsoft SQL Server 2012 database:

Connect to the SQL Server 2012 instance through the Management Studio, and then select and expand Security. Select and expand Logins, right-click NT AUTHORITY\SYSTEM, and then click Properties. Click Serverroles, click sysadmin, and then click OK.

 DPM cannot protect databases that are stored on remote Server Message Block (SMB) shares.

 When DPM is protecting databases that use the AlwaysOn feature, it does not honor the backup policy that is set in SQL Server.

 When DPM is protecting databases that use the AlwaysOn feature, it never backs up from the primary server. If you do not have a secondary server, DPM does not show you the primary server. If you have three replicas (one primary server and two secondary servers), DPM shows only the secondary servers.

 When DPM is protecting databases that use the AlwaysOn feature, it cannot back up from an asynchronous secondary server.

 When DPM is protecting databases that use the AlwaysOn feature, recovery to the original location is not supported.

 If you have BitLocker Drive Encryption enabled on a volume using Resilient File System (ReFS), disaster recovery protection fails and the “Parameter incorrect” message appears.

 DPM servers with case-sensitive names are not supported.

 Windows Azure Online Backup cannot be monitored using the Central Console.

 Stop protection with online data retention is not supported. When you stop protection for a protection group or data source, its online data is deleted.

 You cannot protect data from a secondary DPM server.

 If your proxy settings are not set by your system administrator, you cannot use the Registration Wizard to set the proxy settings in System Center 2012 SP1 Beta. You must set them manually by using PsExec, which you can download from [PsExec v1.98](http://technet.microsoft.com/en-us/sysinternals/bb897553).



|  |
| --- |
| 1. Run the following command from an elevated command prompt:  psexec -i -s “C:\Program Files\Internet Explorer\iexplore.exe”  Internet Explorer opens.  2. Click Tools, click Internet Options, click Connections, click LAN settings, clear the Automatically detect setting check box, and then enter the proxy settings.  3. Close Internet Explorer. |

 DPM servers with case-sensitive names are not supported.

 Windows Azure Online Backup cannot be monitored using the Central Console.

 Stop protection with online data retention is not supported. When you stop protection for a protection group or data source, its online data is deleted.

 You cannot protect data from a secondary DPM server.

See Also

[Release Notes for System Center 2012 - Data Protection Manager](#zd6dd2a19fae74bd496976c5d97911cd2)

Release Notes for Data Protection Manager in System Center 2012 SP1

These release notes contain information that is required to successfully install Data Protection Manager (DPM) in System Center 2012 Service Pack 1 (SP1). They contain information that is not available in the product documentation.

Before you install and use DPM, read these release notes about DPM. These release notes apply to System Center 2012 SP1.

Known Issues

 If you have configured page-file exclusion for your virtual machine protection and it was backed up using saved-state backup, after recovery the virtual machine might generate boot errors when it starts up. In this scenario, the virtual machine reboots automatically.

 DPM cannot protect databases that are stored on remote server message block (SMB) shares.

 If you are removing the update for Windows Azure Online Backup Agent through Add/Remove Programs, ensure that there are no backup or recovery jobs in progress. A start of the DPM server might be forced because the application was running during the uninstallation procedure.

 You cannot restart a failed job for particular data sources within a protection group if you are using a PowerShell script. The cmdlet will rerun the job for all the data sources in the protection group.

Backups are not progressing

Description: If you are backing up virtual machines on remote SMB, the backups are stuck for a long time with no data transfer.

Workaround: Install the update [KB2770917](http://go.microsoft.com/fwlink/?LinkId=276782).

DPM cancels all running jobs

Description: If the DPM Administrator Console stops working twice while trying the same jobs and requires a restart, on the third restart DPM cancels all the running jobs. This might cause the replicas to become inconsistent.

Workaround: Run a consistency check to ensure that all the replicas are in a good state.

Backup jobs of virtual machines stop

Description: If the iSCSI target storage provider is enabled on the protected computer, DPM backups of virtual machines that are hosted on Hyper-V clusters may stop.

Workaround: Add the following registry entry to the protected computer:

Caution

Incorrectly editing the registry may severely damage your system. Before making changes to the registry, you should back up any valued data on the computer.

|  |  |
| --- | --- |
| Key | HKEY\_LOCAL\_MACHINE\Software\Microsoft\Microsoft Data Protection Manager\Agent\ |
| Value | UseSystemSoftwareProvider |
| Data |  |
| Type | DWORD |

Disaster recovery fails

Description: Disaster recovery protection fails with a “Parameter incorrect” message.

Workaround: If you have BitLocker Drive Encryption enabled on a volume that uses Resilient File System (ReFS), turn it off.

SQL Server backups transfer large amounts of data

Description: Express Full backups for Microsoft SQL Server databases transfer large amounts of data (almost the size of the primary .mdf file). This typically happens after you have run DBCC CHECKDB on a Windows Server 2008 server.

Workaround: Install the update [KB2471430](http://go.microsoft.com/fwlink/?LinkId=273838)on the server running SQL Server.

Exchange Server 2013 backups fail

Description: Microsoft Exchange Server 2013 backups fail if the option to run Eseutil on the backup is enabled.

Workaround: Install the VC++ 2012 redistributable on the DPM server.

For more information, see [Visual C++ Redistributable for Visual Studio 2012 Update 1](http://go.microsoft.com/fwlink/?LinkId=276783).

Reports appear unformatted

Description: Reports are not displaying correctly in Internet Explorer.

Workaround: Turn on Compatibility View in the Address bar in Internet Explorer.

Online backups fail

Description: Online backups will fail for a replica volume that has a drive letter assigned to it.

Workaround: Remove the drive letter for the volume and retry the backup.

Unable to detect Windows Azure Online Backup

Issue: When you uninstall Windows Azure Online Backup Update, DPM does not detect Windows Azure Online Backup.

Workaround: Force DPM to work with the previous version of Windows Azure Online Backup by setting the following registry key HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Uninstall\{8AB21D86-21F0-430A-9AD1-2D90077104C3}\InstallLocation to <Drive>:\Program Files\Windows Azure Online Backup Agent\.

See Also

[Release Notes for System Center 2012 - Data Protection Manager](#zd6dd2a19fae74bd496976c5d97911cd2)