

CUSTOMER COMPLAINT SUMMARY

Month
All



62516

TOTAL COMPLAINTS RECEIVED

93.77%

% RESPONSE ON TIME

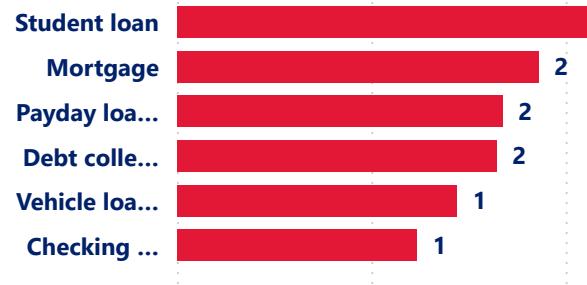
97.60%

RESOLUTION RATE

Checking or savings account

Top Issue Product

Submission to Receipt Timeline

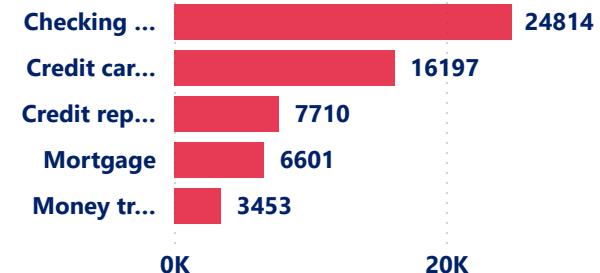


Top Issues Customer Complaints

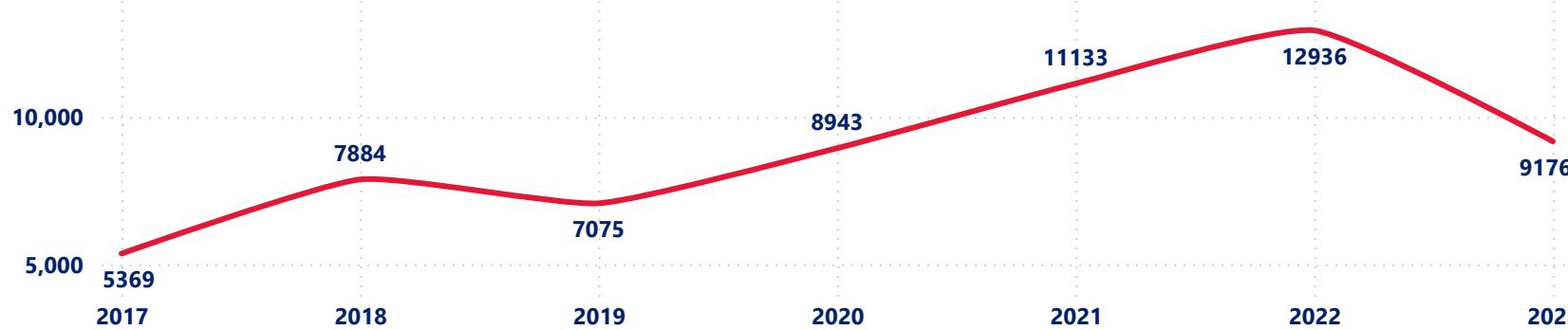
Most commonly reported issues by customers



Top Complaint Product



Complaints Received Over Time



Count of Complaint by Channel

