

CUSTOMER COMPLAINT SUMMARY

Month

All



62516

TOTAL COMPLAINTS RECIEVED

93.77%

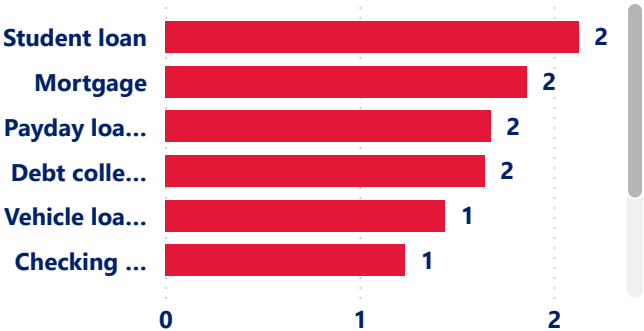
% RESPONSE ON TIME

97.60%

RESOLUTION RATE

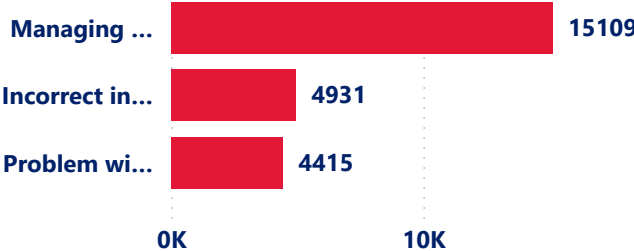
Checking or savings
account
Top Issue Product

Submission to Reciept Timeline

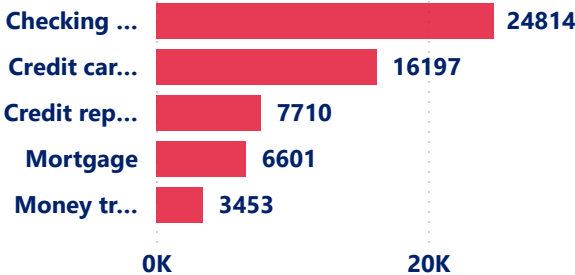


Top Issues Customer Complaints

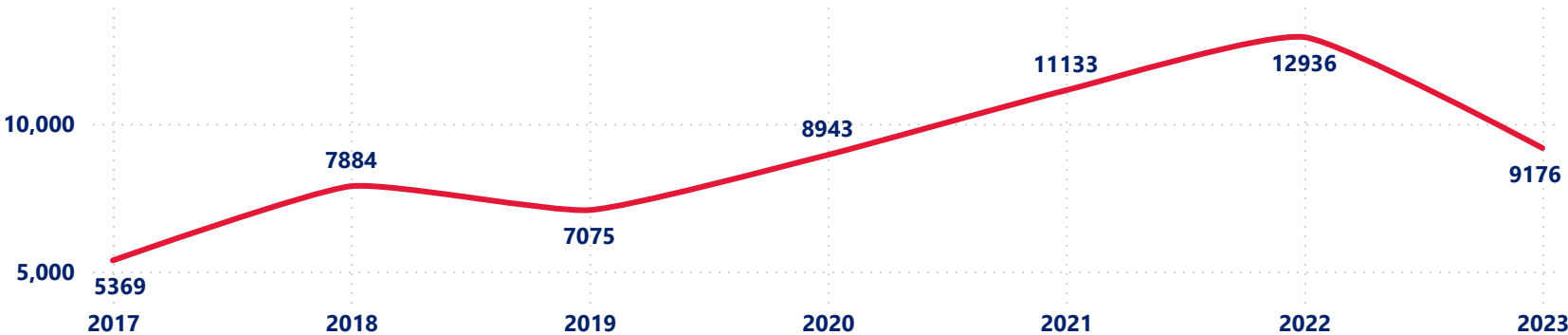
Most commonly reported issues by customers



Top Complaint Product



Complaints Received Over Time



Count of Complaint by Channel

