



**KIKUYU WATER COMPANY LTD
CONSUMER AGREEMENT FORM**

**Managing Director,
Kikuyu Water Company Ltd,
P.O. Box 313-00902,
KIKUYU.***

Applicant's Name

ID NO..... TEL No:

P.O. Box..... CODE PIN

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Expected number of water users

New connection..... Change of Tenancy

Plot No. Scheme.

Zone Walk Route

1. GENERAL CONDITIONS

a) I hereby apply for a water connection to the above premise's location. I understand that the connection will be made after your approval on payment of all fees and charges due by the applicant. I agree by the current water tariffs and undertaker's by-laws and regulations relating to water supply. I also understand the pipes and fittings so used in the supply will become the property of the company up to the water meter for purpose of operations and I will also assume the responsibility of the water meter.

b) I will allow authorized KIWACO personnel entry into the premises of supply for purpose of reading the meter and inspecting the installation to ascertain that the same is in good working order.

Applicant's Signature Date/..... 20.....

2. LANDLORD OR AGENT'S CERTIFICATE

I Mr / Mrs /Miss of P.O. Box Code

being the owner of the above plot do hereby confirm that the applicant is my tenant at the above premises and hereby undertake to assist the company if need be in ensuring that all dues to the company as a result of this agreement are fully paid to the company by the applicant.

Signature Date/.....20.....

3. EMPLOYMENT DETAILS

Employer's name..... P.O. Box..... Code

If self-employed, state the location and nature of your business

Plot No. Street.....

Building Business name.....

OFFICIAL USE ONLY.**4. CUSTOMER SURVEY DETAILS SITE SKETCH****SITE COORDINATES**

Lat:.....

Lon:.....

State the immediate connection details

Connection number				-		-						
Meter serial number												

I have carried out the survey and certified the following:

- No other connection before There is an appropriate service line nearby
- The meter position will be as per the company policy Status of the connection is correct

Surveyed by Meter Readers Name.....

Signature Date 20..... Meter Reader Signature.....

5. METERING UNIT

Existing distribution line diameter mm. Required service line.....

Length service of service pipe materials class

Deposit receipt No. Labor receipt..... Material receipt.....

Meter size Meter serial no. Initial reading.....

Installation date Signature of water Foreman Date

Installation Officer..... Signature

6. SEWERAGE UNIT

Premises to be charged sewer services yes or no

Signature Date...../.....20.....

7. TYPE OF SANITATION SYSTEM

<input type="checkbox"/>	<input type="checkbox"/>	Septic tank	<input type="checkbox"/>	Ventilated improved pit latrine	<input type="checkbox"/>	Traditional pit latrine
<input type="checkbox"/>	<input type="checkbox"/>	Sewered	<input type="checkbox"/>	Other traditional pit latrine	<input type="checkbox"/>	Other (specify).....

8. METER READING UNIT

Zone No. Walk No.

Connection No.

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9. CONSUMER CATEGORY AND PAYMENTS

Deposit (Refundable)	2,500.00
Works (Labor, Transport, Survey etc.)	2,100.00
Meter	3,500.00
Total	3,500.00
Receipt No.	

(b) Commercial Connections Charges	(KShs)
Deposit (Refundable)	3,000.00
Works (Labor, Transport, Survey etc.)	2,100.00
Total	3,000.00
Receipt No.	

(c) Schools/Industries/Construction Sites/Connection charges (KShs) (Visit our office for breakdown)	
Deposit (Refundable)	2,500.00
Works (Labor, Transport, Survey etc.)	2,100.00
Total	2,500.00
Receipt No.	

Note: All other money are non-refundable except the deposit

10. BILLING SERVICES UNIT

New Account No. Old Account No. If any

Outstanding Balance Ksh..... In the name of

Signature Date

11. BILLING UNIT

Connection initialized in the computer by

First billing due for the month of Year 20.....

Signature Date 20.....

CONDITIONS OF SUPPLY

- a) The Kikuyu Water Company here-in-after referred to as "Water Services Provider" will from time to time amend these conditions as will be deemed.
- b) Applications for execution on of works will, as a rule, be dealt with in order of priority of date, but the Water Services Provider reserves the right of executing the work in the manner and at the time best suited to its conveniences.
- c) All charges shall be payable on demand.
- d) If any account is overdue, the water supply shall be cut off without further notice and provision proceedings taken to recover the charges due.
- e) Any changes in the charges shall be notified in the Gazette and addition details thereof shall be sent to each consumer with the monthly account preceding such change.
- f) The Water Service Provider shall have the right forthwith and without notice to terminate the agreement for any breach by the consumer conditions of supply but without prejudice to any present right against the consumer including the right to take proceedings.
- g) No consumer shall use, or permit to be used and other supplied pursuance of an application made by him under regulations of these regulations except for such use as specified by him in his application.
- h) No consumer shall convey, or permit to be conveyed by any means whatsoever, for use outside his plot, or for sale any water supplied to him by the Water Undertaker.
- i) The consumer shall meet all charges in respect of water supplied in pursuance of this application and Consumers Agreement until such time as the supply is disconnected by a written request made by him/her.

I have read and understood the above conditions and will abide by them with no omission or exemption.

Customer signature..... Date...../.....20.....

For and behalf of **KIKUYU WATER COMPANY LTD**

Signature..... Designation..... Date...../.....20.....