Actors

1. Manager: The person that runs the pet adoption agency. The manager oversees updating the pet inventory, customer database, and employee database whenever changes are needed. The Manager can perform sales, as well as adopt their own pet.

2. Employee: The Employee is in charge of performing sales. The Employee is also able to adopt their own pet, but they must perform this sale with a manager, they cannot do it themselves. Employees must interact with a customer when they are adopting a pet.

3. Customer: The customer interacts with the system minimally. They are only involved when adopting a pet, and if they cancel the adoption midway through the process. When they register, their information is stored in the customer database.