Twitter Data를 이용한 감성분석

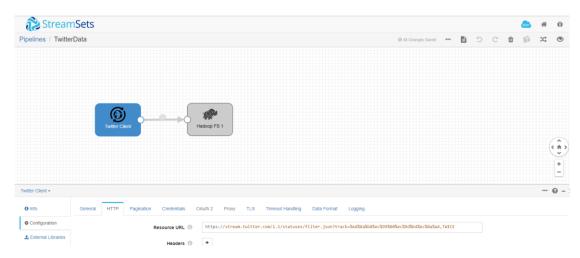
(이삭엔지니어링 인턴 김형근 hkkim@isaac-eng.com) (StreamSets, Hive, Kibana 모두 CDH 5.15에서 진행.)

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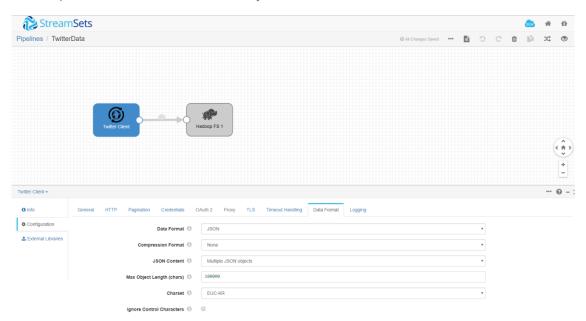
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1. Streamsets로 트위터 데이터 받기(Topic:TWICE(걸그룹))

(1) 트위터 데이터를 받아오는 파이프라인

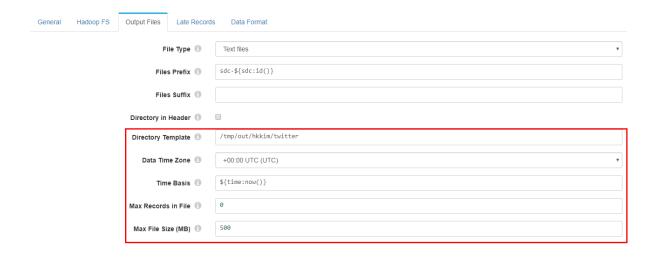


Resource: https://stream.twitter.com/1.1/statuses/filter.json?track=%ed%8a%b8%ec%99%80%ec%9d%b4%ec%8a%a4,TWICE=%ed%8a%b8%ec%99%80%ec%9d%b4%ec%8a%a4,TWICE=%ed%8a%b8%ec%9d%b4%ec%8a%a4,TWICE=%ed%8a%b8%ec%9d%b4%ec%8a%a4,TWICE=%ed%8a%b8%ec%9d%b4%ec%8a%a4,TWICE=%edW8a%a4,TWICE=%ed%8a%a4,TWICE=%ed%8a%a4,TWICE=%ed%8a%a4,TWICE=%ed%8a%a4,TWICE=%ed%8a%a4,TWICE=%ed%8a%a4,TWICE=%ed%8a%a4,TWICE=%ed%8a%a4,TWICE=%ed%8a%a4,TWICE=%edW8a%a4,TWICE=%edW8a%a4,TWICE=%edW8a%a4,TWICE=%edW8a%a4,TWICE=%edW8a%a4,TWICE=%edW8a%a4,TWICE=%edW8a%a4,TWICE=%edW8a%a4,TWICE=%edW8a%a4,TWICE=%edW8a%a4,TWICE=%edW8a6,TWICE=%edW8a%A4,TWICE=%edW8a%A4,TWICE=%edW8a%A4,TWICE=%edW8a%A4,TWICE=%edW8a%A4,TWIC

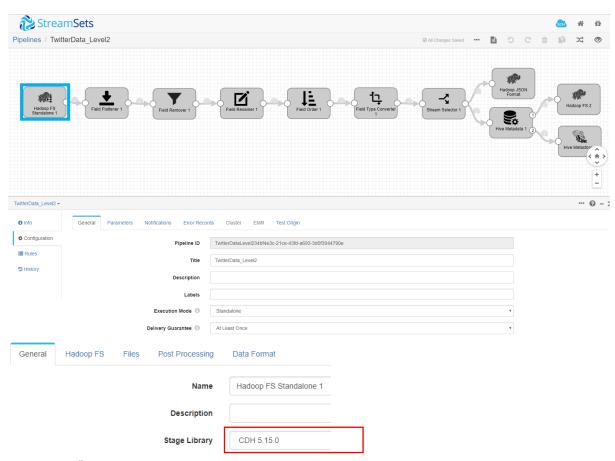


Data Format : JSON File당 사이즈 : 500MB

Streaming한 데이터를 저장하는 위치 : /tmp/out/hkkim/twitter



- (2) 받아온 트위터들을 다시 재정리 하는 파이프라인
- 1) 받아온 Twitter Data들을 JSON파일로 정리하고, 다시 JSON의 Field들 중에서 몇몇 요소들만 골라낸다.



"General" 탭 -> "Stage Library" (CDH 5.15.0)

2) "Field Remover"에서 하단에 기입한 Field들만 남겨놓는다.

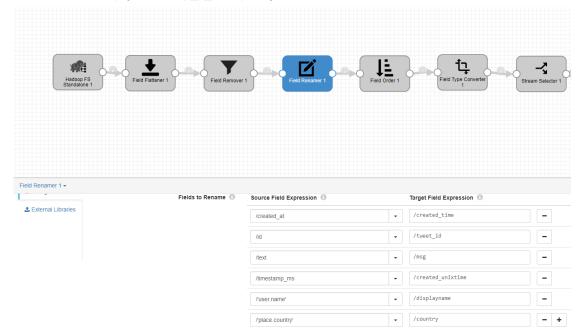
붉은색 field는 대부분이 NULL이지만, 가끔씩 값이 들어있는 경우가 있다.

(/id, /text, /created_at, /timestamp_ms,

/lang, /'user.location', /'user.screen_name',/'user.name', /'user.id', /'extended_tweet.full_text', /'retweeted_status.text', /'retweet_status.extended_tweet.full_text', /'place.location', /'place.country')

General	Remove/Keep			
		Action ①	Keep Listed Fields	•
		Fields 1	$ \begin{tabular}{ l l l l l l l l l l l l l l l l l l l$	
				Select Fields Using Preview Data

3) Field Renamer에서 Field 이름을 변경한다.



1	tweet_id
2	msg
3	created_time
4	created_unixtime
5	lang
6	user_location
7	user_screen_name
8	user_name
9	user_id
10	extd_full_msg
11	rt_msg
12	rt_full_msg
13	location
14	country

/ld -> tweet_id, /text -> msg,

/'created_at' -> created_time, /'timestamp_ms' -> created_unixtime

/'place.location' -> location, /'place.country' -> country

/'extended_tweet.full_text' -> extd_full_msg, /'retweeted_status.text' -> rt_msg

/'retweet_status.extended_tweet.full_text' -> rt_full_msg

나머지 Field에는 ':' 가 들어가 있다면 '_'로 대체한다. (예: /user.location -> /user_location)

4) "Field Order" : 위 1 ~ 14 순서대로 Field를 정렬한다.



Fields to Order ①

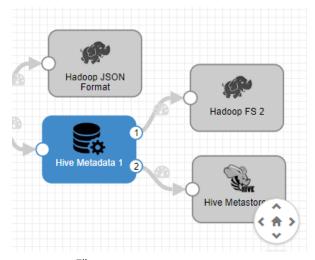
5) "Field Type Converter" : /tweet_id, /user_id를 STRING으로 바꾸어준다.

(STRING으로 바꾸지 않으면 Preview시 Type 에러로 간주한다.)

Field Type Converter	
Fields to Convert 1	/tweet_id × /user_id ×
Convert to Type 1	STRING
Treat Input Field as Date 🕦	
Date Format ①	yyyy-MM-dd
Zoned DateTime Format ①	yyyy-MM-dd'T'HH:mm:ssX
CharSet 1	UTF-8

6) 정리한 데이터들을 JSON파일로도 저장해두고, Hive Table도 생성해둔다.

(Table명 : tweets_text2)



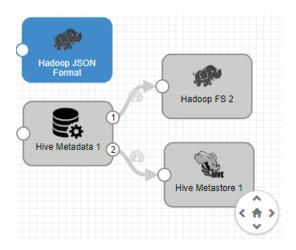
"General" 탭 -> "Stage Library" (CDH 5.15.0)

"Hive" 탭 -> "JDBC URL" jdbc:hive2://10.100.3.210:10000/(Database)

"Table" 탭 -> "Database Expression" (DB이름), "Table Name" (테이블 이름 짓기)

"Data Format" 탭 -> "Data Format" (Avro)

(Hive DB는 반드시 먼저 생성되어 있어야한다!!)

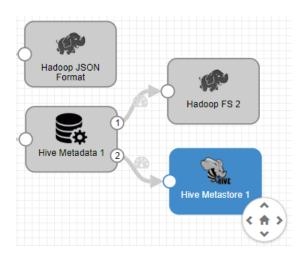


"General" 탭 -> "Stage Library" (CDH 5.15.0)

"Hadoop FS" 탭 -> "Hadoop FS Configuration Directory" (hadoop-conf)

"Output Files" 탭 -> "Directory Template" (저장하고 싶은 곳의 경로를 넣는다.)

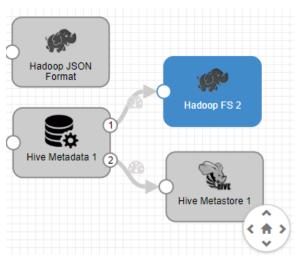
"Data Format" 탭 -> "Data Format" (JSON)



"General" 탭 -> "Stage Library" (CDH 5.15.0)

"Hive" 탭 -> "JDBC URL" jdbc:hive2://10.100.3.210:10000/(Database)

"Advanced" 탭 -> "Stored as Avro" (체크하기)



"General" 탭 -> "Stage Library" (CDH 5.15.0)

"Hadoop FS" 탭 -> "Hadoop FS Configuration Directory" (hadoop-conf)

"Output Files" 탭 -> "Directory in Header" (체크하기)

"Data Format"탭 -> "Data Format" (Avro)

☆ 홈	/ user / hive / warehouse / hkkim.db			
	이 =	♣ 크기	사용자	그룹
-	t t		hive	hive
			impala	hive
	_tmp.twitterbi_hkkim		hkkim	hive
	ı tt		hkkim	hive
	tweets_sentiment		hkkim	hive
	tweets_text		sdc	hive
	tweets_text2		sdc	hive
	tweets_text_v3		sdc	hive
	tweetsbi		hkkim	hive
	tweetsbi_new		hkkim	hive
	tweetsbi_notnull		hkkim	hive
	twitterbi_hkkim		hkkim	hive

2. Hue에서 Hive Table 만들기

(1) Hue에서 Hive Table 만들기

dictionary 테이블 만들기

(영어 단어에 대해 긍정, 중립, 부정 척도를 판별해주는 table)

CREATE EXTERNAL TABLE if not exists dictionary

(type string,

length int,

word string,

pos string,

stemmed string,

polarity string)

ROW FORMAT DELIMITED FIELDS TERMINATED BY 't'

STORED AS TEXTFILE LOCATION '/user/hkkim/twitter/data/tables/dictionary';

tweets_clean 뷰 만들기

(사용자가 만든 tweets_text2에서 tweet_id, timestamp, message, country만 뽑은 View 를 만든다.)

CREATE VIEW IF NOT EXISTS tweets_clean AS

SELECT tweet_id,

cast(from_unixtime(cast (substring (created_unixtime,1,10) as bigint)) as timestamp) ts, msg, country FROM tweets_text2;

I1, I2, I3 뷰 만들기

(I1: msg의 문장들을 단어 하나하나씩 쪼갠다.)

create view IF NOT EXISTS I1 as select tweet_id, words from tweets_text2 lateral view explode(sentences(lower(msg))) dummy as words;

(I2: I1에서 쪼갠 단어들 각각에 대해 나열한 view를 만든다.)

create view IF NOT EXISTS I2 as select tweet_id, word from I1 lateral view explode(words) dummy as word;

(13: 12에 나열된 각 단어들에 대한 긍정, 중립, 부정의 척도를 1,0,-1로 나타낸다.)

create view IF NOT EXISTS 13 as select

tweet_id,

12.word,

case d.polarity

when 'negative' then -1

when 'positive' then 1

else 0 end as polarity

from I2 left outer join dictionary d on I2.word = d.word;

tweets_sentiment 테이블 만들기

(tweet_id. 즉, 사용자 별로 msg의 내용이 긍정, 중립, 부정 인지를 나타내는 표이다.)

create table IF NOT EXISTS tweets_sentiment as select

tweet_id,

case

when sum(polarity) > 0 then 'positive'

when sum(polarity) < 0 then 'negative'

else 'neutral' end as sentiment

from I3 group by tweet_id;

tweetsbi 테이블 만들기

(앞서 만들었던 tweets_clean table 과 tweets_sentiment table 을 서로 join 시킨다.)

CREATE TABLE IF NOT EXISTS tweetsbi AS SELECT

t.*,

case s.sentiment

when 'positive' then 2

when 'neutral' then 1

when 'negative' then 0

end as sentiment

FROM tweets_clean t LEFT OUTER JOIN tweets_sentiment s on t.tweet_id = s.tweet_id;

tweetsbi_notnull 테이블 만들기

(sentiment 및 country에 NULL이 다수 포함되어 있어 NULL을 없앤 table을 다시 만듦.)

```
create table tweetsbi_notnull as
select * from tweetsbi where country != 'NULL' and sentiment is not null
```

tweetsbi_new 테이블 만들기

(tweets_text2 의 lang Column 도 포함시킨 table 을 만듦.)

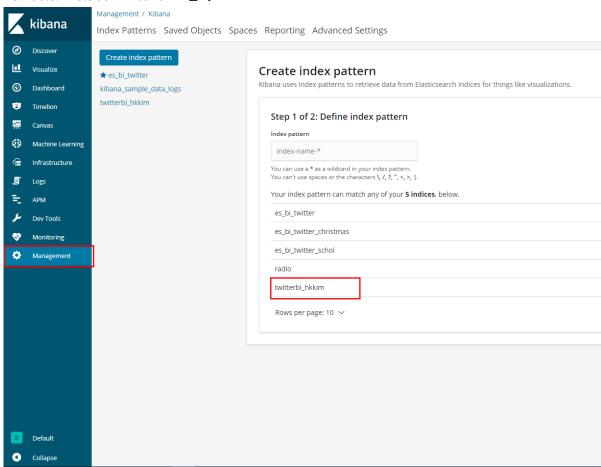
create table tweetsbi_new as
select tweetsbi_notnull.*, tweets_text2.lang
from tweetsbi_notnull left outer join tweets_text2
on tweetsbi_notnull.tweet_id = tweets_text2.tweet_id

3. Hive Table을 Kibana에서 분석

1)Kibana에서 사용할 external 테이블을 생성한다.

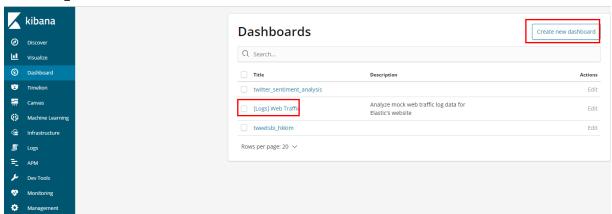
```
CREATE EXTERNAL TABLE twitterbi_hkkim_kibana (
    tweet_id string,
    ts string,
    msg string,
    country string,
    sentiment int,
    lang string
)
STORED BY 'org.elasticsearch.hadoop.hive.EsStorageHandler'
TBLPROPERTIES('es.resource' = 'twitterbi_hkkim_kibana/doc','es.nodes'='10.100.3.210
');
INSERT OVERWRITE TABLE twitterbi_hkkim_kibana SELECT * FROM tweetsbi_new;
```

10.100.3.210:5601 Kibana로 접속

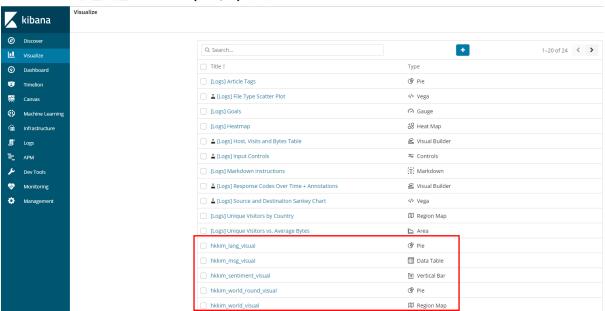


2) Dashboard 생성

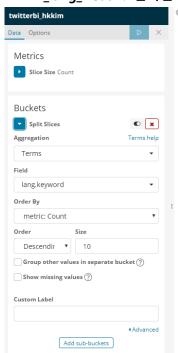
"tweetsbi_hkkim"이란 이름의 Dashboard 생성

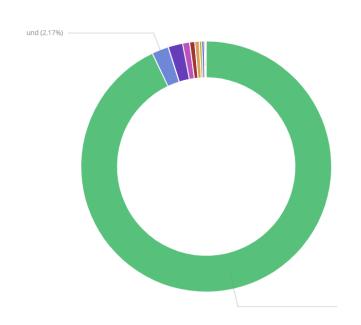


3) Dashboard에 들어갈 Visualize(그래프) 생성



hkkim_lang_visual : 언어별 사용자들에 대한 통계를 원그래프로 표현





Time \$

Sat Dec 01 00:40:19 +0000 2018

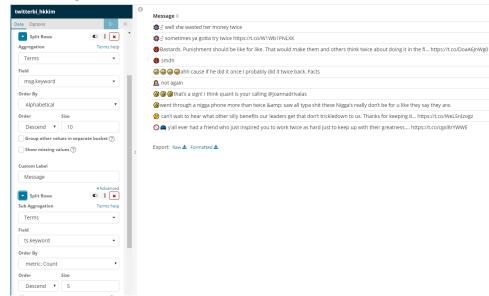
Thu Nov 29 02:42:15 +0000 2018

Mon Nov 26 14:01:39 +0000 2018

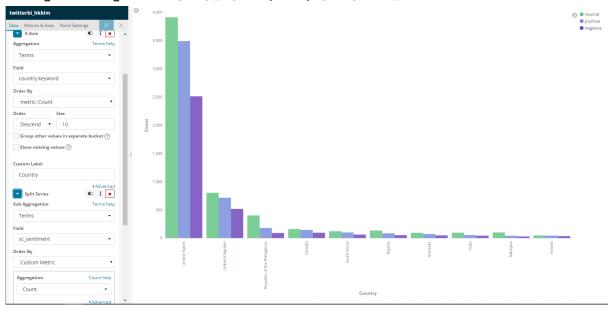
Sun Dec 02 08:01:15 +0000 2018

Fri Nov 30 02:02:18 +0000 2018 Tue Nov 27 17:18:34 +0000 2018 Count \$

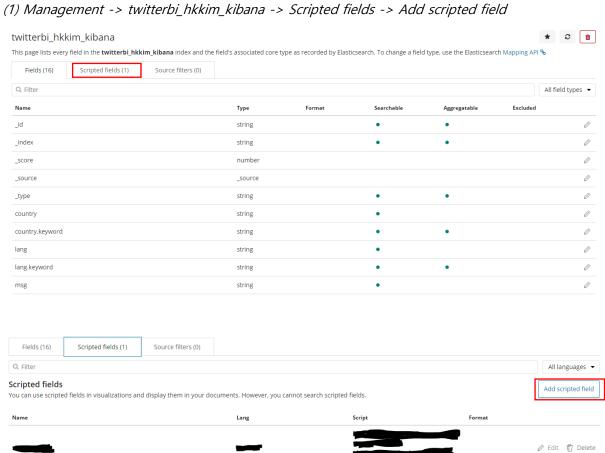
hkkim_msg_visual : 사용자들이 작성한 트위터 메시지들을 표시



hkkim_sentiment_visual: 사용자들의 긍정, 중립, 부정의 정도를 표현



(+ value명을 변경하는 법.)



(2) Script 작성

Create scripted field

△ Proceed with caution	
Please familiarize yourself with script fields 🔗 and with sc	ripts in aggregations 🔗 before using scripted fields.
Scripted fields can be used to display and aggregate calcu a typo, unexpected exceptions will be thrown all over the	lated values. As such, they can be very slow, and if done incorrectly, can cause Kibana to be unusable. There's no safety net here. If you make place!
Name	
New scripted field	
Name is required	
Language	
painless	
Туре	
number	
Format(Default: Number)	
- Default -	
Formatting allows you to control the way that specific values are displayed. It can also cause values to be completely changed and prevent highlighting in Discover from working.	
Popularity	
0	
Script	
Script is required	•

Name: scripted field 이름 짓기 ex) str_sentiment

Language : Painless, Expression 2개가 있는데, default는 Painless.

필자는 Painless로 설정되어 있는 것으로 바로 진행.

Type: 잘 모르겠음.

Format: 잘 모르겠음. (Type이 바뀌면 format의 default값 또한 변경된다.)

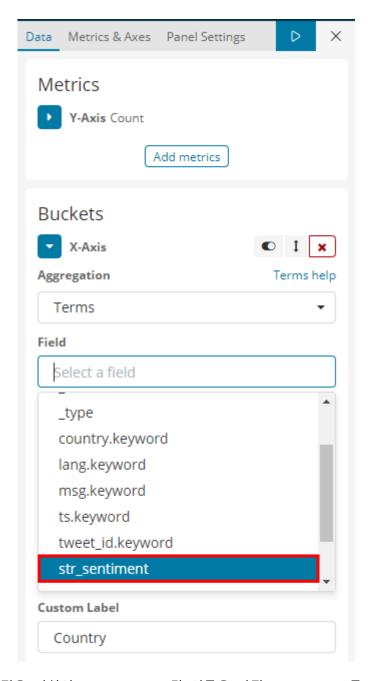
Popularity : <mark>잘 모르겠음</mark>.

Script: Script내용 작성

(ex) sentiment field는 중립, 긍정, 부정을 '1', '2', '0'으로 표현. 그러나 그 표현방식을 "Neutral", "Positive", "Negative"로 바꾸어보는 script.)

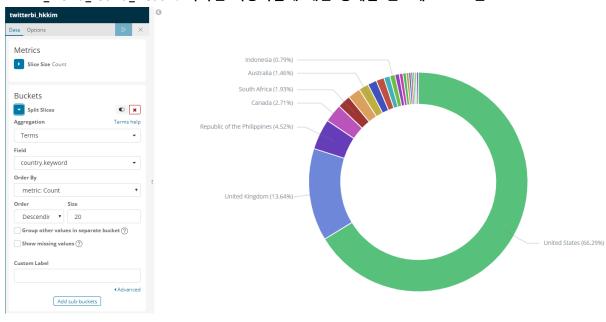
꼭 알아야할 점 : *doc['field_name'].value*을 통해 해당 field에 있는 value들에게 access할 수 있다.

if (doc['sentiment'].value == 1) return "Neutral";
else if (doc['sentiment'].value == 2) return "Positive";
else return "Negative";



위 과정을 거쳐서 "str_sentiment"란 이름을 가진 scripted field를 새로 생성하였다.

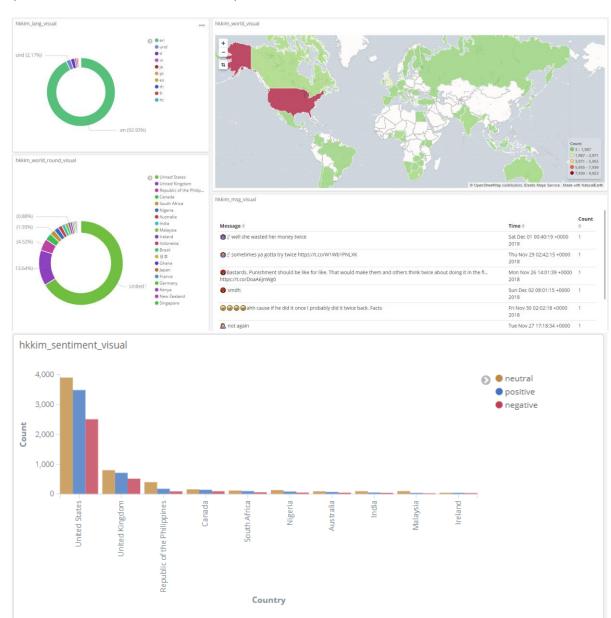
hkkim_world_round_visual : 나라별 사용자들에 대한 통계를 원그래프로 표현



hkkim_world_visual: 나라별 사용자들에 대한 통계를 세계지도에서 표현

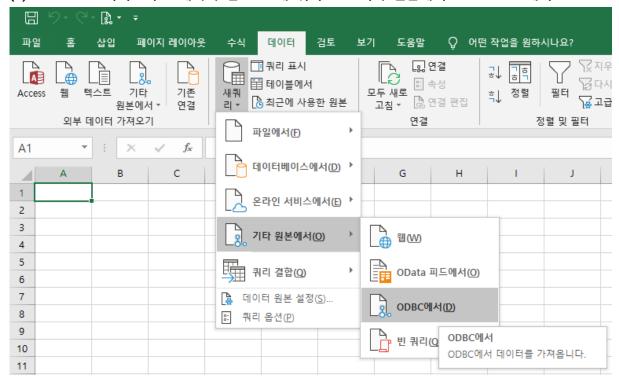


(Dashboard에 적용된 모든 그래프들)

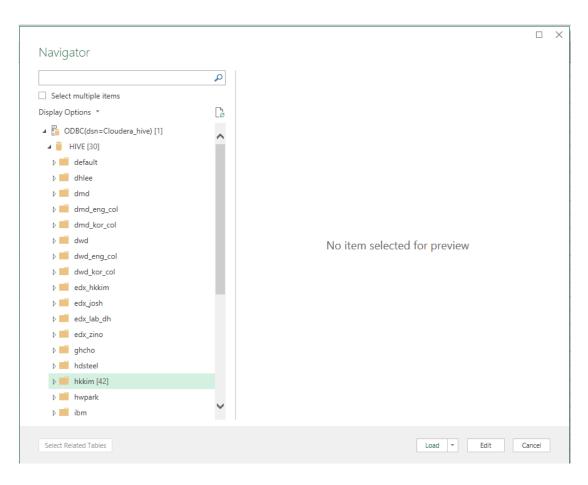


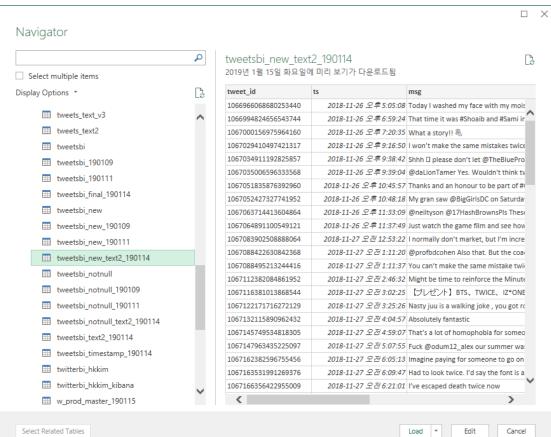
4. Excel 3D Map 사용 (부록 먼저 실행할 것!!)

(1) Hive Table 가져오기: "데이터 탭" -> "새 쿼리" -> "기타 원본에서" - > "ODBC에서"

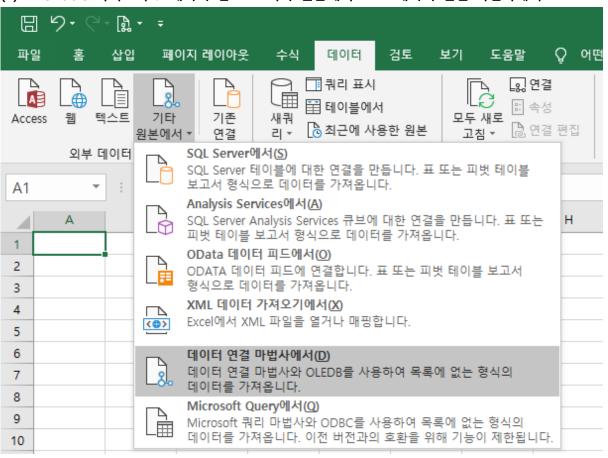


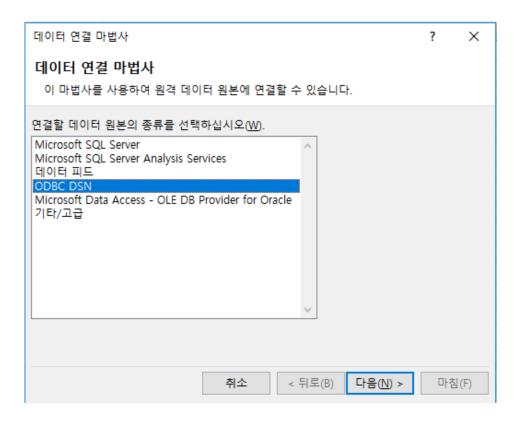


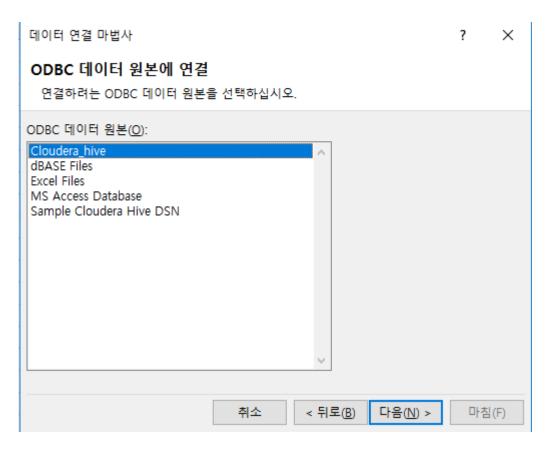


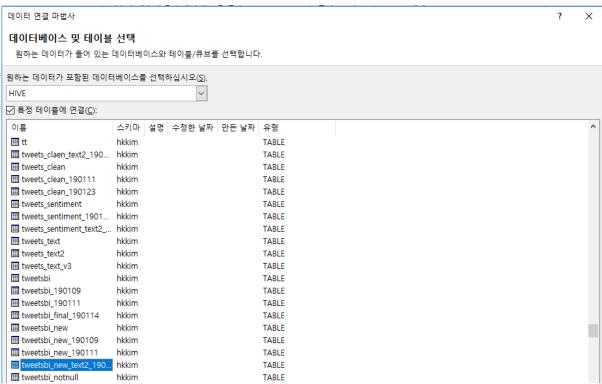


(2) Hive Table 가져오기: "데이터 탭" -> "기타 원본에서" - > "데이터 연결 마법사에서"





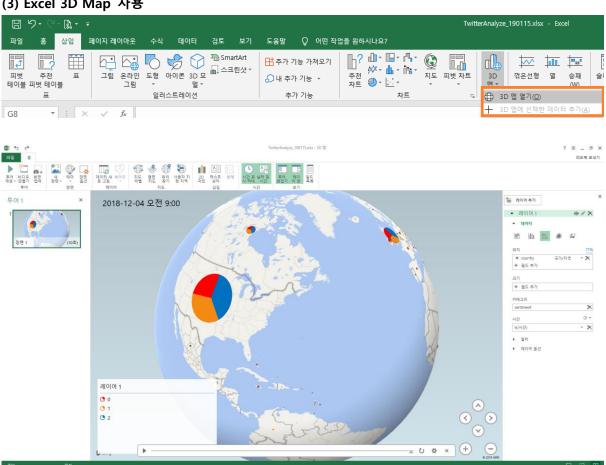




결과 : 데이터를 Excel에 Import 했을 시의 모습

:weet_id	ts 🔽 msg	country	▼ sentiment ▼ lang
066966068680253440	2018-11-26 17:05 Today I washed my face with my moisturizer. Twice.	United States	1 en
066994824656543744	2018-11-26 18:59 That time it was #Shoaib and #Sami in this time it is Yasir alone.		1 en
067000156975964160	2018-11-26 19:20 What a story!! \delta	United Kingdom	1 en
067029410497421317	2018-11-26 21:16 I won't make the same mistakes twice anymore	United States	0 en
067034911192825857	2018-11-26 21:38 Shhh 🕄 please don't let @TheBlueProphet see this lol	Ghana	2 en
067035006596333568	2018-11-26 21:39 @daLionTamer Yes. Wouldn't think twice.	Hong Kong	2 en
067051835876392960	2018-11-26 22:45 Thanks and an honour to be part of #C4PV making the Conservative case for #PeoplesVote	United Kingdom	1 en
067052427327741952	2018-11-26 22:48 My gran saw @BigGirlsDC on Saturday night and is still raving about it. Proudly shown me h	United Kingdom	0 en
067063714413604864	2018-11-26 23:33 @neiltyson @17HashBrownsPls These days he might have thought twice. Can you say The To	r United States	2 en
067064891100549121	2018-11-26 23:37 Just watch the game film and see how bad FSU's D played. Peep the busted coverages, how t	United States	2 en
067083902508888064	2018-11-27 0:53 I normally don't market, but I'm incredibly happy with the quality f stickers made by @Sticker	YUnited States	2 en
067088422630842368	2018-11-27 1:11 @profbdcohen Also that. But the coaching situation had to be changed. Embarrassing losses	t United States	0 en
067088495213244416	2018-11-27 1:11 You can't make the same mistake twice. The second time you make it, it's no longer a mistake	Germany	0 en
067112382084861952	2018-11-27 2:46 Might be time to reinforce the Minuteman movement! Organized, United, Strong, Ethical Vol	United States	2 en
067116381013868544	2018-11-27 3:02【プレゼント】BTS、TWICE、IZ*ONE、Wanna One出演!12/12開催「2018 MAMA」日本公演に5	11日本	1 ja
067122171716272129	2018-11-27 3:25 Nasty juu is a walking joke , you got rocked on ur own side lines N started crying in front of	United States	2 en
067132115890962432	2018-11-27 4:04 Absolutely fantastic	United Kingdom	2 en
067145749534818305	2018-11-27 4:59 That's a lot of homophobia for someone who would get their shit ran by dwight howard. This	United States	1 en
067147963435225097	2018-11-27 5:07 Fuck @odum12_alex our summer wasn't good enough. 😂 🚱	United States	2 en
067162382596755456	2018-11-27 6:05 Imagine paying for someone to go on holiday but they can't even hold off a gig :/ of someon	United Kingdom	2 en
067163531991269376	2018-11-27 6:09 Had to look twice. I'd say the font is a little too close together. Would make an excellent stoc	kUnited States	0 en
067166356422955009	2018-11-27 6:21 I've escaped death twice now	The Netherlands	0 en
067171716894474240	2018-11-27 6:42 and the eagles won both games, isn't that the part that matters?	United States	1 en
067177692716589058	2018-11-27 7:06 Genuinely thought this was just me for ages. @TonyMartiallah	United Kingdom	2 en
067202785249296384	2018-11-27 8:45 @Rogg_2016 I told kole I just wanted my hair done BUT I also want this really pretty ring tha	t United States	2 en
067204108057305088	2018-11-27 8:51 i drop my phone and got it replaced twice (2x!!!!) this weekend should i just get a pink moto	r United States	2 en
067209020866363393	2018-11-27 9:10 @elonmusk @margrethmpossi Sounds like a permanent, manic state. The light that burns tw	CUnited States	2 en
067209198419800064	2018-11-27 9:11 @Bungle fix this please I got error code guitar twice tonight @ https://t.co/DbSAhTwgwG	Ireland	0 en
067210619475148800	2018-11-27 9:16 don't gotta tell me twice 🕲	United States	1 en
067221204182937600	2018-11-27 9:58 Eh blue pound	United Kingdom	1 en
067222671451201536	2018-11-27 10:04 @Blondiegrrl @nytimes Hard to imagine this to happen. Once a candidate lost he or she has		0 en
067230750255267841	2018-11-27 10:36 @AbbeyRoseJ I've been at myrtle where the j/m intersect for 6 months now but I've only take		1 en
067237365985488896	2018-11-27 11:03 @BravenakBlog oh dear God. I mean, I love me some beto. Think he's super. But now I have		2 en

(3) Excel 3D Map 사용





위치: 각 나라별 위치를 뜻한다,

sentiment : 각 나라별로 응답의 긍정,중립,부정의 정도를 나타낸다.

ts: 시간의 흐름에 따라 각 나라별 sentiment의 정도의 변화를 볼 수 있다.

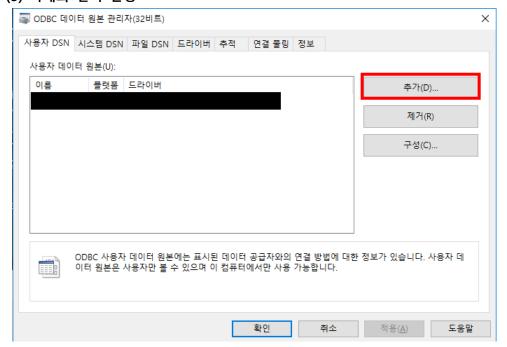
참고: https://github.com/nberah/tutorials/blob/hdp/tutorials/hortonworks/analyzing-social-media-sentiment-data/tutorial.md

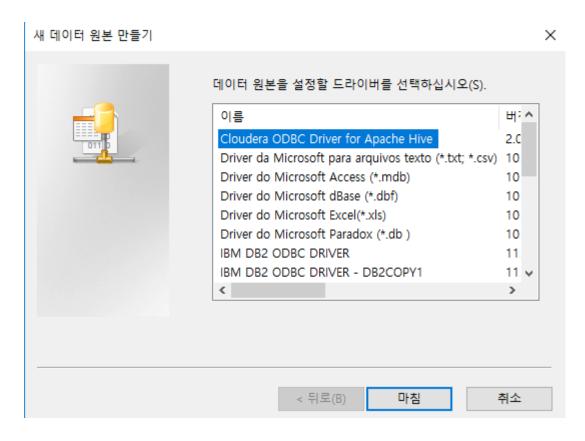
+ 부록1: Cloudera ODBC Connector 설치하는 방법

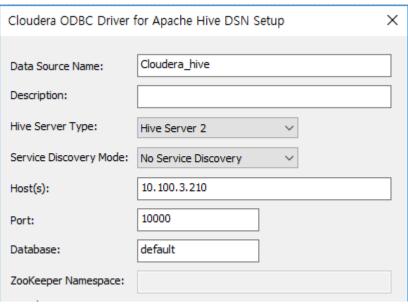


다운로드 경로: https://www.cloudera.com/downloads/connectors/hive/odbc/2-6-1.html (32bit, 64bit 2가지가 있는데 본인에게 알맞은 bit로 선택한다. 작성자의 경우에는 32bit 버전을 다운받았다.)

- (1) 다운을 받아 ClouderaHiveODBC32(2.6).msi 파일을 열어 설치 진행.
- (2) "시작" -> "ODBC 데이터 원본 (32비트)"
- (3) 아래와 같이 진행

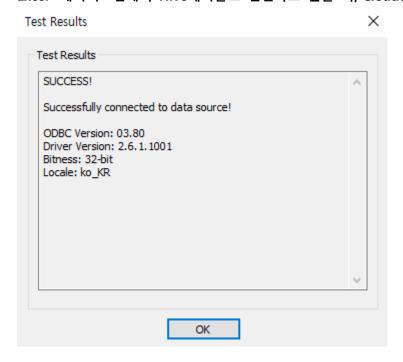






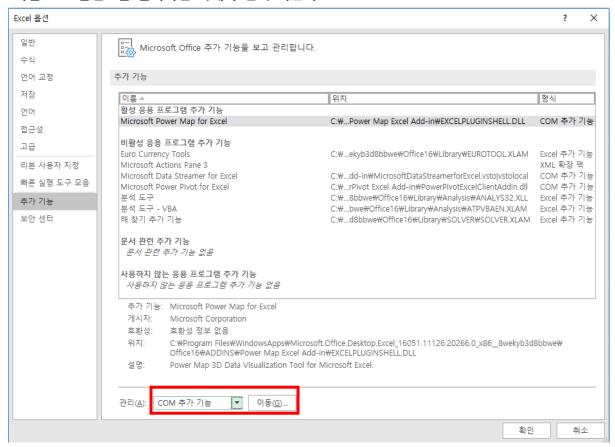
테스트 결과가 아래와 같이 나오면 연결 성공.

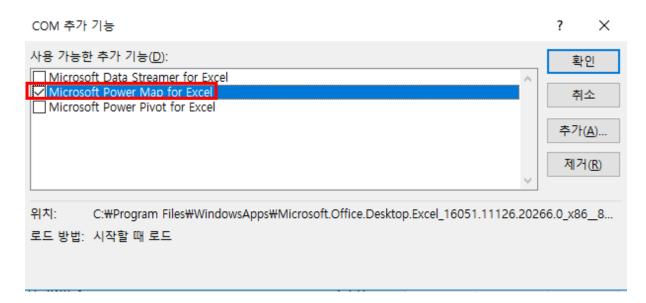
Excel "데이터" 탭에서 Hive테이블로 연결하고 싶을 시, Cloudera Hive Driver가 목록에 뜬다.



+ 부록2: Excel 3D Map 활성화

"파일" -> "옵션" 을 클릭하면 아래와 같이 나온다.





Reference: https://github.com/nberah/tutorials/blob/hdp/tutorials/hortonworks/analyzing-social-media-sentiment-data/tutorial.md