

NASHON KIMEU

Software Engineer

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Nairobi
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EDUCATION

Bachelor's Degree in Software Engineering

Multimedia University
2020-2024

Kenya Certificate of Secondary Education (KCSE)

Lenana School

2016-2019

Technical Skills

- Software & Tools: Microsoft 365, Google Workspace, Zendesk, Wireshark, PingPlotter.
- Networking: LAN/WAN troubleshooting, VPN configuration, preventive maintenance.
- Programming & Scripting: Python, Django

Soft Skills

- Eager and willing to learn new technologies to adapt to dynamic IT environments.
- Data Management: Proficient in maintaining accurate records, ensuring data integrity, and verifying account details.
- Proactively identifying and resolving issues with minimal supervision.
- Taking proactive steps to improve workflow or offer solutions without waiting for direction.

SUMMARY

Dedicated Software Engineering graduate with expertise in IT support and system administration. Skilled in Python and networking tools to deliver reliable solutions for enterprise environments.

WORK EXPERIENCE

Voluntary

June 2024 – Aug 2024

Micato Safaris, Nairobi

- Administered software updates and security patches for **Microsoft Office Suite**, antivirus tools like **Kaspersky**, and system drivers.
- Led the setup of a temporary wireless network for a digital literacy training session, ensuring seamless connectivity.
- Maintained and repaired hardware, including desktops, laptops, and printers, using tools such as Hiren's BootCD and Device Manager.
- Oversaw a digital literacy program for 52 students, with 49 successfully completing and earning certificates, showcasing leadership and training skills.

IT Attachment

June 2023- Aug 2023

MTRD (Ministry of Transport, Roads, and Infrastructure),
Nairobi

- Conducted **LAN/WAN troubleshooting** using diagnostic tools like **Wireshark** and **PingPlotter** to enhance network reliability.
- Provided IT support across different departments, ensuring the timely resolution of technical issues and improving overall workflow.

Attachment-Checkout

April 2022-Dec 2022

Jumia, Nairobi

- Supported software installations and updates for e-commerce platforms and employee devices, including **Windows 10/11**, **Google Workspace**, and **ERP systems**.
- Assisted in configuring and maintaining point-of-sale systems during peak sales periods, ensuring smooth business operations.
- Implemented a helpdesk ticketing system (**Zendesk**) to streamline issue tracking and improve response times.

CERTIFICATES

Virtual Assistance , ALX

July 2024 - August 2024

Completed training in effective communication, task management, and organizational skills, equipping me to provide efficient administrative support in remote environments.

Artificial Intelligence Career Essentials ,ALX

Sep 2024-Nov 2024

Gaining foundational knowledge in AI, including key concepts, tools, and techniques, to apply AI-driven solutions in various industries and business contexts

REFEREES

Name: Gladys Nyaga

Contact: 0722865458

Role: Career Advisor/Consultant

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Name: Magucha Onchari

Role: IT Manager, Micato Safaris

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