



Optimal storage rack design for a 3-dimensional compact AS/RS

R. (M.) B. M. de Koster, T. Le-Duc & Y. Yugang

To cite this article: R. (M.) B. M. de Koster, T. Le-Duc & Y. Yugang (2008) Optimal storage rack design for a 3-dimensional compact AS/RS, International Journal of Production Research, 46:6, 1495-1514, DOI: [10.1080/00207540600957795](https://doi.org/10.1080/00207540600957795)

To link to this article: <https://doi.org/10.1080/00207540600957795>



Published online: 21 Nov 2007.



Submit your article to this journal [↗](#)



Article views: 1340



View related articles [↗](#)



Citing articles: 19 View citing articles [↗](#)

Optimal storage rack design for a 3-dimensional compact AS/RS

R. (M.) B. M. DE KOSTER*, T. LE-DUC
and Y. YUGANG

RSM Erasmus University, The Netherlands

(Revision received November 2005)

In this paper, we consider a newly designed compact three-dimensional automated storage and retrieval system (AS/RS). The system consists of an automated crane taking care of the pallets' movements in the horizontal and vertical direction. A gravity or powered conveying mechanism takes care of the pallets' depth movement in the rack. Our research objective is to analyze the system performance and optimally dimension the system. For single-command cycles, the crane's expected retrieval travel time is the same for gravity and powered conveyors; we give a closed-form expression. From the expected travel time, we calculate the optimal ratio between three dimensions that minimizes the travel time for a random storage strategy. In addition, we derive an approximate travel time expression for dual command cycles for the system with powered and gravity conveyors, respectively, and use it to optimize the system dimensions. Finally, we illustrate the findings of the study by a practical example.

Keywords: Order picking; Compact storage rack design; AS/RS; Travel time model; Warehousing; Logistics

1. Introduction

Although their application is still limited, compact storage systems become increasingly popular for storing products (Van den Berg and Gademann 2000, Hu *et al.* 2005), with relatively low unit-load demand, on standard product carriers. Their advantage is the full automation, making it possible to retrieve and store unit loads around the clock, on a relatively small floor area. In principle, every load can be accessed individually, although some shuffling may be required. If retrieval requests are known prior to the actual due time, the systems can also be used to automatically presort unit loads within the system, so that these loads can rapidly be retrieved when they are needed.

Several compact storage system technologies exist with different handling systems taking care of the horizontal, vertical and depth movements. In this paper, we study two system variants for the depth movement of pallets: one with gravity conveyors and the other with powered conveyors. We calculate the travel time and investigate the optimal dimensions for minimizing the travel time under a random storage strategy, for a given storage capacity, of the compact storage system. The system is

*Corresponding author. Email: rkoster@rsm.nl

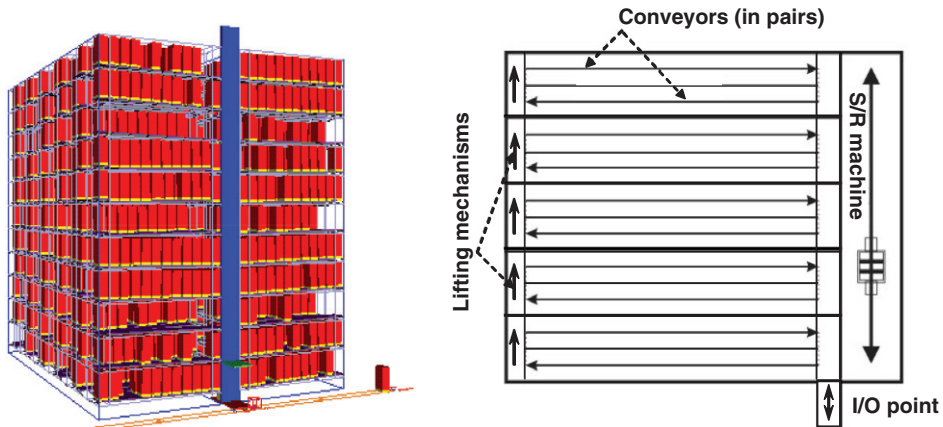


Figure 1. A compact S/RS with gravity conveyors for the depth movements.

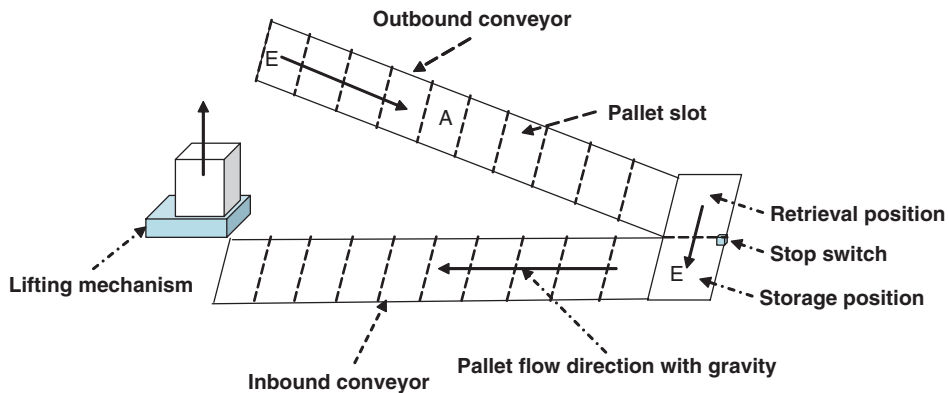


Figure 2. Deep dimension work mechanism with gravity conveyors.

sketched in figure 1. It consists of a crane or storage/retrieval (S/R) machine taking care of the pallet movements in the horizontal and vertical direction (the S/R machine can drive and lift simultaneously). The conveyor takes care of the depth movement. Conveyors work in pairs: unit loads on one inbound conveyor flow (either by gravity or powered) to the rear end of the rack; on the neighboring outbound conveyor unit loads flow to the rack's front end and can stop at the retrieval position of the S/R machine. In case of a non-powered (i.e. gravity) conveyor, a stop switch is needed in the front conveyor to stop a unit load when it is needed for retrieval. In case of gravity conveyors, the rack is equipped with an inexpensive simple elevating mechanism at the back side of the rack to lift unit loads one by one from the down inbound conveyor to the upper outbound conveyor. In this way unit loads on the two conveyors can rotate until one is stopped at the stopping position. The lift drives the rotation of unit loads and, as it is the slowest element, it determines the effective rotation speed. In order to retrieve a pallet, the two neighboring gravity conveyors should have at least one empty slot. Figure 2 illustrates the unit-load depth movement with an exaggerated gravity

conveyor slope. Due to gravity, slot “E” on the outbound conveyor will be empty when the stop switch is off, while at least one of the two slots, marked “E” will be empty when the stop switch is on. In order to retrieve a unit load currently at position “A”, its downstream unit loads must be moved so that the unit load “A” can flow to and stop at the retrieval position. To do this, the stop switch turns off to let the unit loads flow on the two conveyors and make slot “E” on the outbound conveyor empty. Then, the lifting mechanism begins to work so that the pallets can flow on the two conveyors continuously. This process repeats until unit load “A” reaches the retrieval position, after which the stop switch is turned on.

The system with powered conveyors does not use a lift and conveyors are mounted in the rack horizontally. The retrieval operation is identical to gravity conveyors, but for storage there are two differences in operation. First, the empty slots may be at any position on the two conveyors. Second, the storage time of a unit load may be longer than in the case of gravity conveyors because the powered conveyors need time to rotate an empty slot to the storage position.

The advantage of a compact storage system is its high storage capacity with a limited footprint. The gravity conveyor system is innovative in its cheap construction: no motor-driven parts are used for the conveyors and the construction of the lifting mechanisms is simple as well. The system with powered conveyors does not need lifts but uses more expensive powered conveyors (that are not so easy to fix in case of malfunction). Racks with powered conveyors can be constructed deeper than racks with gravity conveyors. Potential application areas of compact systems are also innovative. We have studied applications in dense container stacking at a container yard and the Distrivaart project in the Netherlands (Waals 2005), where pallets are transported by barge shipping between several suppliers and supermarket warehouses. This project has actually been implemented and has resulted in a fully automated compact storage system on a barge.

The throughput capacity of the system depends not only on the physical design, the speeds of handling systems used, but also on the dimensions of the system and the storage and retrieval strategy used. We first study single cycles (in fact, we investigate only retrievals, as these are more critical for system performance than storages) under a random storage strategy. We also study double cycles, where the storage of a load is followed by a retrieval. Although finding the S/R machine travel time is not too difficult for the general case compared with 2-dimensinal systems, finding closed-form expressions for the three dimensions that minimize the total expected travel time is more complicated.

A considerable number of papers analyze AS/RS performance. Most of these papers discuss storage rack dimensions, storage assignment, and S/R operational issues. To obtain exact or approximate optimal system performance analytical models and simulation are used. In this section, we review the most recent publications (i.e. mainly articles published after 1995, except for some important earlier ones) concerning AS/RS performance analysis. We discuss the publications based on the system characteristics and solution methods applied. For a general review on the design and control of automated material handling systems, we refer to Johnson and Brandeau (1996). For an overview of travel time

models for AS/RS published before 1995, it is advisable to see Sarker and Babu (1995).

- *Storage rack dimensions.* The storage rack shape may influence the performance of the AS/RS. It is proven that under the random storage assignment and with a constant S/R-machine speed, the square-in-time (SIT) rack is the optimal configuration (Bozer and White 1984). However, this is not necessarily true for other storage assignments. Pan and Wang (1996) propose a framework for the dual-command cycle continuous travel-time model under the class-based assignment. The model is developed for SIT racks using a first-come-first-serve (FCFS) retrieval sequence rule. Foley and Frazelle (1991) derive the dual-command travel-time distribution for a SIT rack with uniformly distributed turnover. In a recent paper Park *et al.* (2006) calculate the distribution of the expected dual-command travel time and throughput of SIT racks with two storage zones of high and low turnover, respectively. Ashayeri *et al.* (1996) compute the expected cycle time for an S/R machine where racks can be either SIT or non square-in-time (NSIT). Park (2006) computes the mean and variance of single and dual-command travel times for NSIT racks with turnover-based storage assignment. He also show how to adjust the model if class-based storage assignment is used. In general, AS/RSs have racks of equally-sized cells. However, in some cases, a higher utilization of warehouse storage can be achieved by using unequally sized cells (Lee *et al.* 1999).
- *Storage assignment.* Using product turnover-frequency class-based and dedicated storage assignments may lead to a substantial saving on the travel time of the S/R machine compared with a random storage assignment. For a two-class-based storage assignment rack, Kouvelis and Papanicolaou (1995) develop expected command cycle time formulas for both single and dual-command cycles. They also present explicit formulas for the optimal boundary of the two storage areas in the case of single-command cycles. As exact expressions of the throughput are often lengthy and cumbersome, Foley *et al.* (2004) derive formulas bounding and approximating the throughput of a mini-load system with exponential distributed pick time and either uniform or turnover-based storage assignment. They report that for typical configurations, the worst-case relative error for the bounds is less than 4%.
- *S/R machine operational issues.* Depending on its number of shuttles, a S/R machine can carry out single, dual, and multiple commands in one cycle. With one shuttle, the S/R machine can at most execute two commands (storage and retrieval) in one travel cycle. Most papers study single- and dual-command cycles (for example, single-command cycles in Kim and Seidmann 1990, Park *et al.* 2003a; dual-command cycles in Foley and Frazelle 1991, Pan and Wang 1996, Lee *et al.* 1999). By using multiple shuttles, the S/R can perform more than two commands in one travel cycle, and thus the system performance can be enhanced. Meller and Mungwattana (1997) present analytical models for estimating the throughput in multi-shuttle AS/RS. Potrč *et al.* (2004) present heuristic travel time models for AS/RS with equally sized cells in height and randomized storage under

single- and multi-shuttle systems. Several papers consider different speed models for the S/R machine. Most studies assume the S/R crane speed is constant. In practice this assumption may not hold (Hwang and Lee 1990), due to crane acceleration and deceleration (especially for small racks). Chang *et al.* (1995) propose a S/R machine travel time model by considering the speed profiles that exist in real-world applications. They consider the system under random storage assignment, single and dual-command cycles. Chang and Wen (1997) extend this travel time model to investigate the impact on the rack configuration. The optimal rack configuration for single-command cycles still appears to be SIT, whereas this may not be the case for dual-command cycles. Wen *et al.* (2001) adjust the travel time model of Chang *et al.* (1995) for class-based and turnover-based storage assignment.

- *Solution approach.* Most of the travel time models are developed based on statistical analysis and simulation (for example, Hausman *et al.* 1976, Graves *et al.* 1977, Bozer and White 1984, Foley *et al.* 2002, 2004). Lee (1997) uses a single-server model with two queues to estimate the throughput of a mini-load system, where the cycle times are assumed to be independent, identical, and exponentially distributed (iid) random variables, while requests arrive according to a Poisson process. Simulation results in this study show that the method performs well and can be easily adapted for other AS/RS. However, Hur *et al.* (2004) claim that the exponential distribution of travel times does not reflect the dynamic aspect of the system. They propose to use an M/G/1 queuing model (also with a single server and two queues). According to their computational results, the proposed approach gives satisfactory results with high accuracy. Park *et al.* (1999) study an end-of-aisle order-picking system with inbound and outbound buffer positions (a mini-load system with a horse-shoe front-end configuration). They model the system as a two-stage cyclic queuing system consisting of one general and one exponential server queue with limited capacity. They assume that the S/R machine always executes dual-command cycles and the dual-command cycle times are independent of each other. They obtain closed form expressions for the stationary probability and the throughput of the system. To compute the mini-load system throughput, the distribution of order arrivals is needed (usually the pick time distribution is assumed to be exponential or uniform, see for example Bozer and White 1990, Foley and Frazelle 1991, Bozer and White 1996). However, this information is not completely available at the design phase (only partial information is known). Foley *et al.* (2002) determine upper and lower throughput bounds for mini-load systems under different partial information types: no information, mean only, and NBUE (i.e. New Better than Used in Expectation, roughly it means that the mean pick time of a partially processed bin is smaller than the mean pick time from a new bin).

In the above-mentioned publications, only two travel directions are considered (vertical and horizontal). However, compact storage systems exist in which unit loads can travel in three orthogonal directions, i.e. in vertical, horizontal, and cross-aisle direction, by using different material handling systems (like S/R cranes, conveyors, shuttles, or elevators). Park and Webster (1989b) propose a conceptual

model that can help a warehouse planner in the design of 3-dimensional pallet storage systems. Park and Webster (1989a) deal with the problem of finding a rule for assigning product turnover classes to rack locations to minimize the expected travel time. In these publications, however, the rack dimensions are given or, in other words, the problem of determining the optimal rack dimensions is neglected. We have not found any literature on travel time estimation and/or optimal system dimensioning for 3-dimensional storage systems. Our main contributions are the derivation of such a travel-time model and using this to dimension a three-dimensional AS/RS.

The remainder of the paper is organized as follows. In the next section, we give problem assumptions, notations, and propose our model for the 3-dimensional rack systems with single commands. In section 3, we find the optimal rack dimensions that minimize the single-command travel time for the general NSIT rack and compare the results with those of SIT racks. We analyze the effect of fixing some dimension in the subsections. In section 4 we extend the results to dual-command cycles. Dual-command cycles are hard to analyze. We develop approximate expressions for the expected travel time and use this to dimension the racks. In section 5 a numerical study illustrates the results found. Finally, we conclude and propose some potential directions for future research in section 6.

2. Assumptions and analytical model

We start with the assumptions and then present the travel-time model for single command cycles.

2.1 Assumptions

We study the system with gravity and powered conveyors, and make the following assumptions, which are commonly used in AS/RS (see also Bozer and White 1984, 1990, 1996, Ashayeri *et al.* 2002, Foley *et al.* 2004):

- The S/R machine is capable of simultaneously moving in vertical and horizontal direction at constant speeds. Thus, the travel time required to reach any location in the rack (or a storage conveyor pair in our case) is approximated by the Tchebyshev metric.
- The rack is considered to have a continuous rectangular pick face, where the depot (also: *I/O point*) is located at the lower left-hand corner (see figure 1).

Besides these common assumptions, we use the following specific assumptions for our travel time model:

- The conveyor can move loads in an orthogonal depth dimension, independent of the S/R machine movement.
- The S/R machine operates on a single-command basis (multiple stops in the aisle are not allowed). We consider retrievals only. We later relax this assumption and also study dual-command cycles. Retrieval requests become available online (i.e. following most of the literature we do not consider pre-scheduling of retrieval requests).

- The total storage space, the speed of the conveyor, as well as the S/R machine's speed in the horizontal and vertical direction, are known. Constant velocities are assumed for the horizontal, vertical and depth movement: no acceleration and deceleration effects. Such effects might be included in the pick-up/deposit times.
- We use random storage. That is, any point within the pick face is equal likely to be selected for storage or retrieval.
- The pick-up and deposit (P/D) time for a given load is known and constant.

2.2 Notations and model

The length (L), the height (H) of the rack, and the perimeter of the conveyor (with length $2S$) form three orthogonal dimensions of the system. The speed of the conveyor and the S/R machine's speed in the horizontal and vertical direction, are denoted by s_c , s_h , and s_v , respectively.

Without loss of generality, we suppose that the travel time to the end of the rack is no less than the travel time to the highest location in the rack: $(H/s_v) \leq (L/s_h)$. To standardize the system, we define the following quantities.

$$\begin{aligned}
 t_c &= (2 * S) / s_c: && \text{length (in time) of the conveyor.} \\
 t_h &= L / s_h: && \text{length (in time) of the rack.} \\
 t_v &= H / s_v: && \text{height (in time) of the rack.} \\
 T &= \max\{t_h, t_v, t_c\} \\
 b &= \min\{(t_h/T), (t_v/T), (t_c/T)\}. && \text{Note that } 0 < b \leq 1 \text{ and } b = 1 \text{ if and} \\
 &&& \text{only if } t_h = t_v = t_c. \\
 a &&& \text{is the remaining element (besides } b \text{ and } 1) \text{ of the set } \{(t_h/T), \\
 &&& (t_v/T), (t_c/T)\}, \text{ thus } 0 < b \leq a \leq 1.
 \end{aligned}$$

If $t_h = t_v$ we call the rack square-in-time (SIT). For determining the optimal dimensions of the rack, we suppose that $2 * H * L * S$ is a constant. As a result $t_h t_v t_c = V$ is also a constant (V can be considered as the system storage capacity, in cubic time units). Set $H * L * S = V'$ (volume in cubic meter units), i.e. $(t_v s_v)(t_h s_h)(0.5 t_c s_c) = V'$, the relationship between V' and V can be expressed as:

$$V = \frac{2V'}{s_h s_v s_c} \quad (1)$$

Assume that the retrieval location is represented by (x, y, z) where x , y and z refer to the movement directions of the S/R machine or conveyor. By definition, we let the longest dimension refer to the z -direction/axis, the shortest dimension to the y -dimension/axis and the remaining medium dimension to the x -direction/axis. The S/R machine's retrieval time is identical for both the systems with gravity and powered conveyers. It consists of the following components:

- Time needed for the S/R machine to go from the depot to the pick position and to wait for the pick to be available at the pick position (if the conveyor circulation time is larger than the travel time of the S/R machine), W . In other words, W is the maximum of the following quantities:
 - time needed to travel horizontally from the depot to the pick position;
 - time needed to travel vertically from the depot to the pick position;

- time needed for the conveyor to circulate the load from its current position to the pick-up position.
- Time needed for the S/R machine to return to the depot, U .
- Time needed for picking up and dropping off the load, c , which is a constant and neglected here.

Hence, the expected retrieval time can be expressed as follows: $E(W) + E(U) + c$ and the expected S/R machine travel time equals

$$ESC = E(W) + E(U) \quad (2)$$

As proven by Bozer and White (1984), in the case of a 2-dimensional rack, the travel time from a random pick location to the depot can be calculated as:

$$E(U) = \left(\frac{\beta^2}{6} + \frac{1}{2} \right) t_h, \quad (3)$$

where $\beta = (t_v/t_h)$ ($\beta \leq 1$) is the shape factor of the rack (recall that we assume $(t_h \geq t_v)$).

Let $F(w)$ denote the probability distribution function that W is less than or equal to w . The (X, Y, Z) coordinates are independently randomly generated along the x , y and z -axes, where, by our definition of axes choice: $0 < X \leq a$, $0 < Y \leq b$ and $0 < Z \leq 1$ (that is, we consider the “normalized” rack). Similar to the case of 2-dimensional racks (see Bozer and White 1984), we have:

$$F(w) = P(W \leq w) = P(X \leq w).P(Y \leq w).P(Z \leq w)$$

Furthermore, as we use randomized storage; the location coordinates are uniformly distributed. Therefore,

$$P(Z \leq w) = w, \quad \text{with } 0 \leq w \leq 1 \quad (4)$$

$$P(X \leq w) = \begin{cases} w/a & \text{if } 0 \leq w \leq a \\ 1 & \text{if } a < w \leq 1 \end{cases} \quad (5)$$

$$P(Y \leq w) = \begin{cases} w/b & \text{if } 0 \leq w \leq b \\ 1 & \text{if } b < w \leq 1 \end{cases}, \quad (6)$$

Hence,

$$F(w) = \begin{cases} w^3/ab & \text{if } 0 \leq w \leq b \\ w^2/a & \text{if } b < w \leq a \\ w & \text{if } a < w \leq 1 \end{cases} \Rightarrow f(w) = \begin{cases} 3w^2/ab & \text{if } 0 \leq w \leq b \\ 2w/a & \text{if } b < w \leq a \\ 1 & \text{if } a < w \leq 1 \end{cases}$$

Therefore,

$$\begin{aligned} E(W) &= T \int_{w=0}^1 f(w)w dw = T \left(\int_{w=0}^b \frac{3w^3}{ab} dw + \int_{w=b}^a \frac{2w^2}{a} dw + \int_{w=a}^1 w dw \right) \\ \Rightarrow E(W) &= T \left(\frac{b^3}{12a} + \frac{a^2}{6} + \frac{1}{2} \right) \end{aligned} \quad (7)$$

From equations (2), (3) and (7), it is possible now to find the single-command travel time if we know the relative magnitude of each dimension compared to the others

(i.e. which one is the longest, shortest). The optimal 3-dimensional ratio of the rack can be determined by the following general model (denoted as GM):

Model GM:

$$\begin{aligned}
 &\text{Minimize } ESC(a, b, T) = E(U) + E(W) = \left(\frac{\beta^2}{6} + \frac{1}{2}\right)t_h + T\left(\frac{b^3}{12a} + \frac{a^2}{6} + \frac{1}{2}\right) \\
 &\text{subject to } abT^3 = V \\
 &\quad \beta = \begin{cases} b/a & \text{if } t_c = T \\ b & \text{if } t_c = aT \\ a & \text{if } t_c = bT \end{cases} \\
 &\quad t_h = \begin{cases} aT & \text{if } t_c = T \\ T & \text{if } t_c = aT \\ T & \text{if } t_c = bT \end{cases}
 \end{aligned} \tag{8}$$

where V is a positive constant, $T > 0$ and $0 < b \leq a \leq 1$.

When the optimal solution, a and b , of model GM has been obtained, the ratio between the three dimensions which minimizes the expected travel time can be determined. In order to find this optimal ratio, we distinguish the following three cases: (1) $t_v : t_h : t_c \equiv b : a : 1$, if $t_c = T$; (2) $t_v : t_h : t_c \equiv b : 1 : a$, if $t_c = aT$; (3) $t_v : t_h : t_c \equiv a : 1 : b$, if $t_c = bT$, respectively. If we can find the optimal solution for each of these cases, the one with minimal ESC gives the overall optimal solution of model GM. To facilitate the analysis of these three cases, we distinguish two situations: general racks (section 3) and racks with one or more dimensions fixed, in particular cubic-in-time racks (section 4).

3. Optimal dimensions for the compact rack

For 2-dimensional racks, it is known that the expected travel time will be minimized if the rack is SIT (Bozer and White 1984). In subsection 3.1, we determine the optimal ratio between the three dimensions in horizontal, vertical, and deep directions. We show that it is SIT, but not cubic-in-time. Then in subsection 3.2, we study the effect of fixing some dimensions or ratios between dimensions. We compare the overall results of subsection 3.1 with those of cubic-in-time racks.

3.1 General unrestricted racks (NSIT)

According to model GM, we make a distinction between the following cases:

- the conveyor's length is the longest dimension (NSIT_CL)
- the conveyor's length is the medium dimension (NSIT_CM)
- the conveyor's length is the shortest dimension (NSIT_CS).

If the conveyor's length is the longest dimension then we have: $T = t_c$, $t_h = at_c$, $t_v = bt_c$ (thus $\beta = (b/a)$) and $abt_c^3 = V$. From equations (4)–(6), it can be seen that the x , y -axes refer to the S/R machine's horizontal and vertical directions, and the z -axis refers to the conveyor's direction.

From model GM, we have:

$$ESC_{NSIT_CL} = \left(\frac{b^3 + 2b^2}{12a} + \frac{a^2}{6} + \frac{a}{2} + \frac{1}{2} \right) t_c \quad (9)$$

Similarly, if the conveyor's length is the medium dimension: $T = t_h$, $t_v = bt_h$, (thus $\beta = b$), $t_c = at_h$, $abt_h^3 = V$, and the x axis refers to the conveyor's direction, we have:

$$ESC_{NSIT_CM} = \left(\frac{b^3}{12a} + \frac{a^2}{6} + \frac{b^2}{6} + 1 \right) t_h \quad (10)$$

Finally, if the conveyor is the shortest dimension: $T = t_h$, $t_v = at_h$, (thus $\beta = a$), $t_c = bt_h$, $abt_h^3 = V$, and the y axis refers to the conveyor's direction, we have:

$$ESC_{NSIT_CS} = \left(\frac{b^3}{12a} + \frac{a^2}{3} + 1 \right) t_h \quad (11)$$

Since $ESC_{NSIT_CS} - ESC_{NSIT_CM} = (a^2 - b^2)/6 \geq 0$, we obtain from equations (9) and (10): $ESC_{NSIT_CM} \leq ESC_{NSIT_CS} \forall (0 < b \leq a \leq 1, V > 0)$. Apparently, systems where the conveyor is the shortest dimension cannot provide a better solution compared to the system where the conveyor is the medium dimension. For this reason, from now on, we can ignore ESC_{NSIT_CS} .

According to model GM, the problem of finding the optimal ESC_{NSIT_CL} turns out to be the following constrained-optimization problem:

$$\text{Minimize } f_3(a, b, t_c) = \left(\frac{b^3 + 2b^2}{12a} + \frac{1}{6}a^2 + \frac{a}{2} + \frac{1}{2} \right) t_c \quad (12)$$

$$\text{subject to } D = \{(a, b, t_c) | abt_c^3 = V, 0 < b \leq a \leq 1, t_c \geq 0, V > 0\} \quad (13)$$

From $abt_c^3 = V$ in equation (13), we have

$$t_c = \sqrt[3]{\frac{V}{ab}}. \quad (14)$$

Because variables $a, b > 0$ and constant $V > 0$, we have $t_c = \sqrt[3]{V/ab} > 0$. $t_c \geq 0$ is a redundant constraint in equation (13), which can be omitted in the following optimization problems.

Substituting equation (14) into equation (12), we obtain

$$f_3(a, b) = \left(\frac{b^3 + 2b^2}{12a} + \frac{a^2}{6} + \frac{a}{2} + \frac{1}{2} \right) \sqrt[3]{\frac{V}{ab}}. \quad (15)$$

Considering V is a positive constant, the problem, described by equations (12) and (13), turns out to be the following equivalent constrained-optimization problem (denoted as $ESC_{NSIT_CL_E}$):

$$\text{Minimize } \bar{f}_3(a, b) = \left(\frac{b^3 + 2b^2}{12a} + \frac{a^2}{6} + \frac{a}{2} + \frac{1}{2} \right) (ab)^{-(1/3)}. \quad (16)$$

subject to

$$D = \{(a, b) | 0 < b \leq a \leq 1\} \quad (17)$$

It is easy to understand that the optimal variable value (a, b) for problem $ESC_{NSIT_CL_E}$ is the same as that of the original problem described by equations (12) and (13), and the relationship between the two optimal objective function values is that of $f_3^*(a, b) = \bar{f}_3^*(a, b)\sqrt[3]{V}$.

Since

$$\frac{\partial^2 \bar{f}_3(a, b)}{\partial a^2} = \frac{6a - 3a^2 + 5a^3 + 7b^2(2 + b)}{27a^{10/3}b^{1/3}} > 0$$

and

$$\begin{aligned} \left| \frac{\frac{\partial^2 \bar{f}_3(a, b)}{\partial a^2}}{\frac{\partial^2 \bar{f}_3(a, b)}{\partial b \partial a}} \frac{\frac{\partial^2 \bar{f}_3(a, b)}{\partial a \partial b}}{\frac{\partial^2 \bar{f}_3(a, b)}{\partial b^2}} \right| &= \frac{1}{972a^{14/3}b^{8/3}} \{45a^2 + 36a^3 + 30a^4 + 12a^5 + 5a^6 + 192ab^2 + 12a^2b^2 \\ &\quad + 4a^3b^2 + 168ab^3 - 48a^2b^3 + 32a^3b^3 - 40b^4 + 20b^5 + 8b^6\} \\ &= \frac{1}{972a^{14/3}b^{8/3}} \{45a^2 + 36a^3 + 30a^4 + 12a^5 + 5a^6 + (192ab^2 - 40b^4) \\ &\quad + 12a^2b^2 + 4a^3b^2 + (168ab^3 - 48a^2b^3) + 32a^3b^3 + 20b^5 + 8b^6\} > 0, \end{aligned}$$

and the constraints in the feasible area $D = \{(a, b) | 0 < b \leq a \leq 1\}$ are linear, the optimization problem $ESC_{NSIT_CL_E}$ is a convex non-linear programming problem, and its local optimum is a global one. The method to obtain a local optimal solution of the problem is to solve the Kuhn-Tucker conditions, which are the necessary and sufficient conditions to obtain the overall optimal solution of $ESC_{NSIT_CL_E}$. Let (a^*, b^*) denote the critical point that satisfies the Kuhn-Tucker condition of the equivalent constrained-optimization problem, $ESC_{NSIT_CL_E}$. Because

$$\begin{aligned} \frac{\partial \bar{f}_3(a, b)}{\partial a} &= \frac{5a^{*3} + 6a^{*2} - 3a^* - 2b^{*2}(2 + b^*)}{18a^{*7/3}b^{*1/3}}, \quad \frac{\partial \bar{f}_3(a, b)}{\partial b} \\ &= \frac{b^{*2}(5 + 4b^*) - a^{*3} - 3a^{*2} - 3a^*}{18(a^*b^*)^{4/3}}, \end{aligned}$$

we have:

$$\begin{aligned} \frac{5a^{*3} + 6a^{*2} - 3a^* - 2b^{*2}(2 + b^*)}{18a^{*7/3}b^{*1/3}} + \gamma_1^* - \gamma_2^* &= 0, \\ \frac{b^{*2}(5 + 4b^*) - a^{*3} - 3a^{*2} - 3a^*}{18(a^*b^*)^{4/3}} + \gamma_2^* - \gamma_3^* &= 0, \\ \gamma_1^*(1 - a^*) &= 0, \\ \gamma_2^*(a^* - b^*) &= 0, \\ \gamma_3^*b^* &= 0, \\ \gamma_1^*, \gamma_2^*, \gamma_3^* &\geq 0, \end{aligned} \quad (18)$$

where $\gamma_1^*, \gamma_2^*, \gamma_3^*$ are Lagrangian multipliers in broad sense.

The solution of equation (18) can be obtained by using numerical methods, such as Newton-Raphson, embedded in a general solver (for example Lingo), or by analytical methods. Here we use Mathematica 5.0, and obtain: $\gamma_1^* = \gamma_2^* = \gamma_3^* = 0$, $a^* = b^* = \sqrt{10}/3 - 1/3 \approx 0.72$.

Substituting $a^* = b^* = 0.72$ into equation (16), we have $\bar{f}_3^*(a^* = b^* = 1.38$, and $ESC_{NSIT_CL}^* = 1.38\sqrt[3]{V}$.

For ESC_{NSIT_CM} , we obtain, with similar methods: $a^* = 1$, $b^* = 0.90$, and $ESC_{NSIT_CM}^* = 1.41\sqrt[3]{V}$.

In conclusion, for the general rack, we can formulate:

Proposition 1: *Given a 3-dimensional rack with a total storage capacity V , the expected travel time of the S/R machine will be minimized if $t_v : t_h : t_c \equiv 0.72 : 0.72 : 1$ and the optimal expected travel time is $1.38\sqrt[3]{V}$.*

3.2 Effect of fixing dimensions

As shown above, if all three dimensions are “open”, we can find the optimal ratio that minimizes the expected travel time. However, in many real-life situations, like the Distrivaart project (see section 1), it is impossible to freely adjust all dimensions, due to space limitations and equipment standardizations. The previous analysis can also be used to solve the problem with space restrictions. If two dimensions are fixed, then the problem is trivial as all dimensions are defined (given that we know the total system’s storage capacity). We here consider two special situations: (1) a SIT rack when the conveyor length is the shortest (SIT_CS); and (2) one dimension is fixed.

3.2.1 The SIT_CS rack. From the analysis in subsection 3.1 we know the optimal solution in this case leads to a longer expected travel time than that of SIT_CL. Here we compare the optimal results of SIT_CS with the results of section 3.1.

For SIT_CS racks, we have $T = t_h = t_v$, $\beta = 1$, $t_c = bt_h$, $a = 1$, and $bt_h^3 = V$. From equations (4)–(6), it can be seen that x , z refer to the S/R machine’s vertical and horizontal directions, respectively, and y refers to the conveyor’s direction. According to model GM, the problem turns out to be the following constrained-optimization problem:

$$\begin{aligned} \text{Minimize } f_{SIT_CS}(b, t_h) &= \left(\frac{b^3}{12} + \frac{4}{3} \right) t_h \\ \text{subject to } D &= \{(b, t_h) | bt_h^3 = V, \quad 0 < b \leq 1, \quad t_h \geq 0\}. \end{aligned}$$

Similar to the analysis in section 3.1, the optimal solution can be analytically obtained with $b = 1$, $t_v = t_h = t_c = \sqrt[3]{V}$, and the optimal expected travel time is $ESC_{SIT_CS}^* = 1.42\sqrt[3]{V}$. Apparently, $ESC_{cubic_in_time} = ESC_{SIT_CS}^*$. We conclude:

Given an SIT rack with a total storage capacity V and provided that the conveyor’s length t_c is the shortest dimension, the expected travel time of the S/R machine will be minimized if $t_v : t_h : t_c \equiv 1 : 1 : 1$ (cubic-in-time) and the optimal travel time is $1.42\sqrt[3]{V}$.

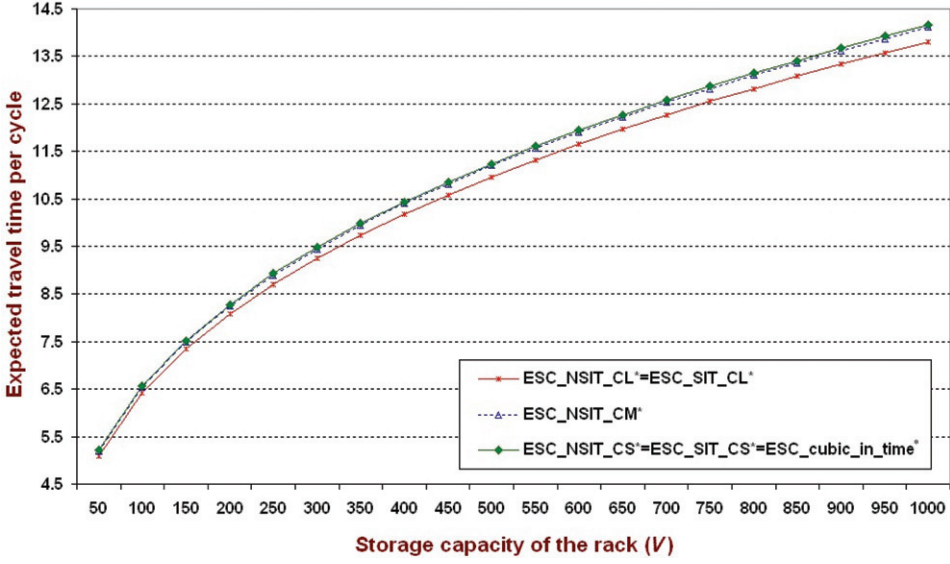


Figure 3. Comparison between optimal expected travel time of SIT and NSIT racks for different values of total storage capacity V .

The reason that the cubic-in-time rack is not optimal overall is that the travel time consists of two components (see section 2.2). The travel time from the depot to the pick location depends on the movement times on all three directions, but the time needed to go back to the depot depends only on the vertical and horizontal travel time.

Figure 4 shows the optimal travel times for SIT and NSIT racks for varying rack sizes. The differences between the overall optimal value and the optima obtained with some restrictions on the dimensions are only slight. The difference between the cubic-in-time configuration and the overall optimal one is:

$$\left[\frac{1.42\sqrt[3]{V} - 1.38\sqrt[3]{V}}{1.38\sqrt[3]{V}} \right] * 100\% \approx 2.90\%.$$

3.2.2 The rack with one dimension fixed. If only one dimension is fixed, we can still adjust the others to reduce the estimated travel time. Clearly, the resulting optimal travel time cannot be shorter than the “overall” optimum (when we have three “open” dimensions). Using model GM, it is straightforward in this case to determine the expected travel time of the S/R machine. Figure 3 shows the optimal expected travel time for different given values of the conveyor’s length (t_c), the rack’s length (t_h), and the rack’s height (t_v). From this figure, we can easily see the effect of fixing one dimension. For example, if the conveyor length is fixed, say if $t_c = 2\sqrt[3]{V}$ (200% of $\sqrt[3]{V}$), at best we can design a system with an expected travel time of $1.53\sqrt[3]{V}$

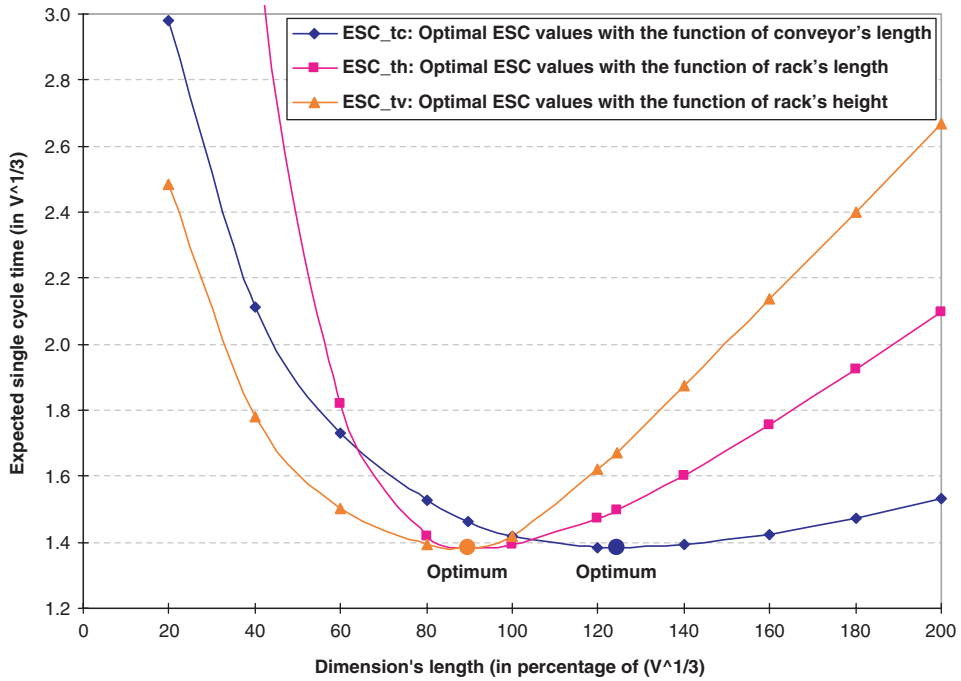


Figure 4. Optimal expected travel time when one of the three dimensions' lengths is fixed.

(time units), while the “overall global” optimum, $1.38\sqrt[3]{V}$, is achieved for $t_c = 1.24\sqrt[3]{V}$. Similar results hold when the rack's length or height (in time).

4. Extension to dual command cycles

Until now, we have considered single-command cycles only: the crane can only either pick up or drop off one load per cycle. In many real-life cases, it is possible to combine a storage and retrieval in one cycle. Starting at the I/O station, the crane carries a load to the storage position (denoted by (X_1, Y_1, Z_1)). After putting away the load, it moves to the retrieval position (denoted by (X_2, Y_2, Z_2)) and retrieves and brings back another load to the I/O point. Dual command cycles are desirable, as they increase the throughput capacity, but not always feasible (if a load is needed for retrieval and there is no input load, it is retrieved in a single cycle). In this section, we extend the travel-time models to a dual-command cycle. As the exact analysis becomes fairly complicated we do this in an approximate fashion for special cases of the powered and gravity conveyor systems. All assumptions made before are kept unchanged except that there are two commands in one travel cycle. The x , y , and z -axes are defined as before.

For the AS/RS with powered conveyors the cycle time of the S/R machine (*EDC*) consists of the following components:

- Time needed to go to the storage position and S/R-machine waiting time for the conveyor to convey an empty location for the storage load, if any. We assume the rotation time to retrieve an empty location has the same probability distribution function as the rotation time for a retrieval load to be at the pick position. Consequently, for the AS/RS with powered conveyors, this time component is the same as that in the case of the single-command cycles: $W = \max\{X_1, Y_1, Z_1\}$ (see equation (7)).
- Time needed for picking up and dropping off a load, c , where c is a constant, which is here assumed to be zero to simplify the analysis. According to Hausman *et al.* (1976) these times are small compared to total crane utilization time.
- Travel time from the storage point to the retrieval point: D . This is the travel time between two randomly selected points. As shown in Bozer and White (1984):

$$f_D(d) = \begin{cases} \frac{2-2d}{2d/\beta - d^2/\beta^2} + \frac{2d-d^2}{2/\beta - 2d/\beta^2} & \text{if } 0 \leq d \leq \beta \\ 2-2\beta & \text{if } \beta < d \leq 1 \end{cases} \quad (19)$$

$$E(D) = \left(\frac{1}{3} + \frac{\beta^2}{6} - \frac{\beta^3}{30} \right) t_h,$$

where $0 < \beta \leq 1$ is the shape factor of the rack.

- The waiting time, T_w , that may occur if the rotation time of the conveyor carrying the retrieval load R , is longer than the time the S/R machine needed to be available at the retrieval position: $T_w, T_w = \max\{0, R - (W + D)\}$
- Travel time needed for returning to the I/O point, U . This time component is identical to the case of retrieval cycles and $E(U)$ can be calculated by equation (3).

Hence, the expected dual command travel time for the AS/RS with powered conveyors can be expressed as:

$$EDC = E(W) + E(U) + E(D) + E(T_w). \quad (20)$$

For the AS/RS with gravity conveyors, the expected dual command travel time also consists of the above four components but with two differences. Since Z_1 always equals zero, the first component is $W = \max\{X_1, Y_1, Z_1\} = \max\{X_1, Y_1\} = U$ which is the same as that in the case of a 2-dimensional rack: see equation (3). The third component becomes $T_w = \max\{0, R - (W + D)\} = \max\{0, R - (U + D)\}$ (denoted by \bar{T}_w). As a result, the expected dual command travel time for the AS/RS with gravity conveyors is:

$$EDC = 2E(U) + E(D) + E(\bar{T}_w). \quad (21)$$

The optimization of equations (20) and (21) is much more complex than that of Model GM. Here, we have restricted ourselves to two simplified situations.

4.1 The rack with powered conveyors

For the AS/RS with powered conveyors, the conveyor with the retrieval load can be activated at the moment the S/R machine picks up a storage load to leave the I/O point. Therefore $P(W + D \leq R)$ will be small for realistically sized racks (even more when $c \neq 0$). Also, in practice, t_c has to be restricted for technical reasons. We here therefore assume that T_w can be ignored. In this case, the expected dual-command travel time can now be approximately expressed as:

$$EDC = E(W) + E(U) + E(D) \quad (22)$$

As in the case of single-command cycles, we make a distinction between the following situations:

- the conveyor's length is the longest dimension (EDC_{CL})
- the conveyor's length is the medium dimension (EDC_{CM})
- the conveyor's length is the shortest dimension (EDC_{CS}).

If the conveyor's length is the longest dimension, we have $T = t_c$, $t_h = at_c$, $t_v = bt_c$, $\beta = b/a$, and $abt_c^3 = V$, and the z -axis refers to the conveyor's direction. We have:

$$EDC_{CL} = \left(\frac{1}{2} + \frac{5a}{6} + \frac{a^2}{6} + \frac{b^2}{3a} - \frac{b^3}{30a^2} + \frac{b^3}{12a} \right) \sqrt[3]{\frac{V}{ab}}.$$

If the conveyor's length is the medium dimension, we have $T = t_h$, $t_v = bt_h$, $t_c = at_h$, (thus $\beta = b$) and $abt_h^3 = V$, and the x -axis refers to the conveyor's direction. We find:

$$EDC_{CM} = \left(\frac{4}{3} + \frac{a^2}{6} + \frac{b^2}{3} - \frac{b^3}{30} + \frac{b^3}{12a} \right) \sqrt[3]{\frac{V}{ab}}$$

If the conveyor is the shortest dimension: $T = t_h$, $t_v = at_h$, (thus $\beta = a$), $t_c = bt_h$ and $abt_h^3 = V$. The y -axis refers to the conveyor's direction. It then follows:

$$EDC_{CS} = \left(\frac{4}{3} + \frac{a^2}{2} - \frac{a^3}{30} + \frac{b^3}{12a} \right) \sqrt[3]{\frac{V}{ab}}.$$

Because

$$\begin{aligned} EDC_{CS} - EDC_{CM} &= \frac{(10a^2 - a^3) - (10b^2 - b^3)}{30} \sqrt[3]{\frac{V}{ab}} \\ &= \frac{(a - b)(10a + 10b - a^2 - b^2 - ab)}{30} \sqrt[3]{\frac{V}{ab}} \geq 0, \end{aligned}$$

we have $EDC_{CS} \geq EDC_{CM}$. Moreover, because

$$EDC_{CM} - EDC_{CL} = \frac{(1 - a)(15a^2 + b^3 + ab^3)}{30a^2} \sqrt[3]{\frac{V}{ab}} \geq 0,$$

we have $EDC_{CL} \leq EDC_{CM}$. As a result, the expected dual-command travel time will be minimized when the conveyor's length is the longest dimension.

With some effort, in a fashion similar to section 3.1, EDC_{CL} can be proven to be a convex function with the optimal solution: $a^* = b^* = 0.58$, $t_c^* = 1.43\sqrt[3]{V}$ and $EDC_{CL}^* = 1.78\sqrt[3]{V}$. The optimal t_h^* and t_v^* can be

obtained: $t_h^* = t_v^* = a^* \times t_c^* = 0.84\sqrt[3]{V}$. It can be seen that the expected conveyor's rotation time of the conveyor carrying the retrieval load, $E(Z_2) = t_c^*/2 = 0.76\sqrt[3]{V}$ is much less than the expected travel time from the I/O point to the retrieval position $E(W) + E(D) = 1.22\sqrt[3]{V}$.

4.2 The rack with gravity conveyors

Racks with gravity conveyors are more limited in depth than racks with powered conveyors. For the rack with gravity conveyors, $P(U + D \leq R)$ will be small for realistically sized racks (even more when $c \neq 0$). In practice, we can assume that \bar{T}_w can be ignored with t_c less than a given upper bound (denoted by t_c^{\max}).

We obtain the following optimization model:

$$\text{Minimize } EDC = 2E(U) + E(D) = \left(\frac{4}{3} + \frac{\beta^2}{2} - \frac{\beta^3}{30}\right)t_h, \quad (23)$$

subject to $\beta t_h^2 t_c = V$ and $t_c \leq t_c^{\max}$.

Substituting $\beta t_h^2 t_c = V$ into equation (23) leads to $EDC = (4/3 + \beta^2/2 - \beta^3/30)\sqrt{V/(\beta t_c)}$. Because

$$\frac{\partial EDC}{\partial t_c} = \frac{-40 - 15\beta^2 + \beta^3}{60t_c} \sqrt{\frac{V}{\beta t_c}} < 0$$

and

$$\frac{\partial EDC}{\partial \beta} = \frac{(1 - \beta)(-8 - 8\beta + \beta^2)}{12\beta} \sqrt{\frac{V}{\beta t_c}} < 0$$

for $\beta \in (0, 1]$, the optimal solution is obtained for: $\beta^* = 1$, $t_h^* = t_v^* = \sqrt{V/t_c^{\max}}$, $t_c^* = t_c^{\max}$ with $EDC^* = 1.8\sqrt{V/t_c^{\max}}$.

5. An example

As an illustrating example, assume we have to design a 3-dimensional compact system that can store 1000 pallets (other data are given in table 1).

The storage capacity in cubic meter units is $V' = 1000 \times (1.2 \times 1.2 \times 2) = 2880 \text{ m}^3$. This results in a storage capacity of $V = (2V'/s_h s_v s_c) = 3600 \text{ (seconds}^3\text{)}$, using equation (1). Application of Proposition 1 in subsection 3.1 to calculate the optimal rack dimensions, results in the three optimal dimensions $t_c^* = 1.24\sqrt[3]{V} = 19.07 \text{ (seconds)}$, $t_h^* = t_v^* = 0.72t_c^* = 13.74 \text{ (seconds)}$, with an optimal travel time $ESC^* = 1.38\sqrt[3]{V} = 21.18 \text{ (seconds)}$. Expressed in meter units we obtain $S = 0.5t_c s_c = 7.63 \text{ (meters)}$, $L = t_h s_h = 34.35 \text{ (meters)}$, and $H = 5t_v s_v = 10.99 \text{ (meters)}$, respectively. Obviously, the real rack dimensions must be multiples of the pallet's dimensions. Therefore, we choose the "practical optimal" dimensions as close as possible to the corresponding optimal dimensions found, resulting in a system storage capacity of at least 1000 pallets (the required capacity). We obtain practical approximate optimal dimensions: $14.4 \times 12.5 \times 21 \text{ (seconds)}$ (i.e. $30 \times 5 \times 7 \text{ pallets}$) in horizontal, vertical, and depth dimensions, respectively, with

Table 1. System parameters.

| | | |
|---|----------------------------|---------------------------|
| Total system capacity in pallets | | 1000 pallets |
| Storage policy | | Random storage |
| Pallet size (m) | Net | $1 \times 1 \times 1.5$ |
| (width \times length \times height) | Gross | $1.2 \times 1.2 \times 2$ |
| S/R machine | Operating policy | Single-command cycle |
| | Vertical speed (s_v) | 0.8 (meter per second) |
| | Horizontal speed (s_h) | 2.5 (meter per second) |
| Conveyor speed (s_c) | | 0.8 (meter per second) |

$ESC = 1.38 \sqrt[3]{t_h t_v t_c} = 21.53$ (seconds). This deviates $(21.53 - 21.18)/21.18 \times 100\% = 0.16\%$ from the theoretical optimal solution. The real rack capacity is 1050 pallets.

6. Concluding remarks

In this paper, we discuss a 3-dimensional compact system inspired by the Distrivaart project that consists of rotating conveyors in pairs (either powered or gravity driven) and an S/R machine. Although our method was inspired by this real-world application, it may be adapted to other systems consisting of an S/R machine combined with independent material handling systems moving loads in the depth dimension. We extend Bozer and White's method for 2-dimensional rack systems to find the expected load retrieval time (or the single-command travel time of the S/R machine). We found:

- For a given 3-dimensional compact AS/RS (mentioned above) with a total storage capacity V , the optimal rack dimensions are $t_v = t_h = 0.90 \sqrt[3]{V}$, $t_c = 1.24 \sqrt[3]{V}$, and the optimal travel time is $1.38 \sqrt[3]{V}$. Equivalently, the optimal ratio between three dimensions is $t_v : t_h : t_c \equiv 0.72 : 0.72 : 1$.
- The cubic-in-time system (i.e. all dimensions are equal in time) is not the optimal configuration (as we might think intuitively). However, it is a good alternative configuration for the optimal one as the resulting expected travel time is only about 3% off the optimum. This is in line with the findings by Rosenblatt and Eynan (1989) and Chang and Wen (1997) for 2-dimensional SIT racks with single and dual-command cycles, respectively. They conclude that “*The expected travel times are fairly insensitive to slight deviations in the optimal rack configuration.*”
- In the case of dual-command cycles, the travel time expressions differ for powered and gravity conveyor systems. Neglecting the waiting of the crane on the conveyor to retrieve a load, the optimal dimensions for the system with powered conveyors are $t_v^* = t_h^* = 0.83 \sqrt[3]{V}$, $t_c^* = 1.43 \sqrt[3]{V}$, and the optimal travel time is $1.78 \sqrt[3]{V}$. For the system with gravity conveyors and $t_c \leq t_c^{\max}$ we find the optimal rack is SIT with $EDC^* = 1.8 \sqrt{V/t_c^{\max}}$.

We made several assumptions in this paper that might be investigated in further research. We assume, for example, the rack is continuous. This simplification of reality is only justified if the number of storage positions is sufficiently large (see, for example, Graves *et al.* (1977) and Lee *et al.* (1999)). The quality of the approximation of the real travel time depends on this. We considered randomized storage only. Clearly, other storage policies (like class-based or dedicated storage) could be considered as well. This is an interesting direction for further research. It may also be possible to obtain more precise results for the dual-command cycle case.

References

- Ashayeri, J., Heuts, H.C. and Veraart, H.C., A new approach for the determination of expected traveling time in an AS/RS under any assignment policy. *Progress in Material Handling Research: 1996*, pp. 51–69, 1997 (The Material Handling Industry of America: Charlotte, NC).
- Ashayeri, J., Heuts, R.M., Valkenburg, M.W.T., Veraart, H.C. and Wilhelm, M.R., A geometrical approach to computing expected cycle times for zone-based storage layouts in AS/RS. *Int. J. Prod. Res.*, 2002, **40**, 4467–4483.
- Bozer, Y.A. and White, J.A., Travel-time models for automated storage/retrieval systems. *IIE Trans.*, 1984, **16**, 329–338.
- Bozer, Y.A. and White, J.A., Design and performance models for end-of-aisle order picking systems. *Manag. Sci.*, 1990, **36**, 852–866.
- Bozer, Y.A. and White, J.A., A generalized design and performance analysis models for end-of-aisle order-picking systems. *IIE Trans.*, 1996, **28**, 271–280.
- Chang, D.T. and Wen, U.P., The impact of rack configuration on the speed profile of the storage and retrieval machine. *IIE Trans.*, 1997, **29**, 525–531.
- Chang, D.T., Wen, U.P. and Lin, J.T., The impact of acceleration/deceleration on travel-time models in class-based automated S/R systems. *IIE Trans.*, 1995, **27**, 108–111.
- Foley, R.D. and Frazelle, E.H., Analytical results for miniload throughput and the distribution of dual dates. *IIE Trans.*, 1991, **23**, 273–281.
- Foley, R.D., Frazelle, E.H. and Park, B.C., Throughput bounds for miniload automated storage/retrieval systems. *IIE Trans.*, 2002, **34**, 915–920.
- Foley, R.D., Hackman, S.T. and Park, B.C., Back-of-the-envelope miniload throughput bounds and approximations. *IIE Trans.*, 2004, **36**, 279–285.
- Graves, S.C., Hausman, W.H. and Schwarz, L.B., Storage-retrieval interleaving in automatic warehousing systems. *Manag. Sci.*, 1977, **23**, 935–945.
- Hausman, W.H., Schwarz, L.B. and Graves, S.C., Optimal storage assignment in automatic warehousing systems. *Manag. Sci.*, 1976, **22**, 629–638.
- Hu, Y.-H., Huang, S.Y., Chen, C., Hsu, W.-J., Toh, A.C., Loh, C.K., *et al.*, Travel time analysis of a new automated storage and retrieval system. *Comput. and Oper. Res.*, 2005, **32**, 1515–1544.
- Hur, S., Lee, Y.H., Lim, S.Y. and Lee, M.H., A performance estimation model for AS/RS by M/G/1 queueing system. *IIE Trans.*, 2004, **46**, 233–241.
- Hwang, H. and Lee, S.B., Travel-time models considering the operating characteristics of the storage/retrieval system. *Int. J. Prod. Res.*, 1990, **28**, 1779–1789.
- Johnson, M.E. and Brandeau, M.L., Stochastic modeling for automated material handling system design and control. *Transport. Sci.*, 1996, **30**, 330–350.
- Kim, J. and Seidmann, A., A framework for the exact evaluation of expected cycle times in automated storage systems with full-turnover item allocation and random service requests. *Comput. & Ind. Eng.*, 1990, **18**, 931–952.
- Kouvelis, P. and Papanicolaou, V., Expected travel time and optimal boundary formulas for a two-class-based automated storage/retrieval system. *Int. J. Prod. Res.*, 1995, **33**, 2889–2905.

- Lee, H.F., Performance analysis for automated storage and retrieval systems. *IIE Trans.*, 1997, **29**, 15–28.
- Lee, H.F., Tanchoco, J.M.A. and Chun, S.J., Performance estimation models for AS/RS with unequal sized cells. *Int. J. Prod. Res.*, 1999, **37**, 4197–4216.
- Meller, R.D. and Mungwattana, A., Multi-shuttle automated storage/retrieval systems. *IIE Trans.*, 1997, **29**, 925–938.
- Pan, C.H. and Wang, C.H., A framework for the dual command cycle model in automated warehousing systems. *Int. J. Prod. Res.*, 1996, **34**, 2099–2117.
- Park, B.C., Performance of automated storage retrieval systems with non-square-in-time racks and two-class storage. *Int. J. Prod. Res.*, 2006, **44**, 1107–1123.
- Park, Y.H. and Webster, D.B., Modeling of three dimensional warehouse systems. *Int. J. Prod. Res.*, 1989a, **27**, 985–1003.
- Park, Y.H. and Webster, D.B., Design of class-based storage racks for minimizing travel time in a three dimensional storage system. *Int. J. Prod. Res.*, 1989b, **27**, 1589–1601.
- Park, B.C., Foley, R.D. and Frazelle, E.H., Performance of miniload system with two-class storage. *Eur. J. Oper. Res.*, 2006, **170**, 144–155.
- Park, B.C., Frazelle, E.H. and White, J.A., Buffer sizing models for end-of-aisle order picking systems. *IIE Trans.*, 1999, **31**, 31–38.
- Potrč, I., Lerher, T., Kramberger, J. and Šraml, M., Simulation model of multi-shuttle automated storage and retrieval systems. *J. Mat. Proc. Technol.*, 2004, **157–158**, 236–244.
- Rosenblatt, M.J. and Eynan, A., Deriving the optimal boundaries for class-based automatic storage/retrieval systems. *Manag. Sci.*, 1989, **35**, 1519–1524.
- Sarker, B.R. and Babu, P.S., Travel time models in automated storage/retrieval systems: A critical review. *Int. J. Prod. Econ.*, 1995, **40**, 173–184.
- Van den Berg, J.P. and Gademann, A.J.R.N., Simulation study of an automated storage/retrieval system. *Int. J. Prod. Res.*, 2000, **38**, 1339–1356.
- Walls, F.A.J. Distrivaart., In *Praktijkboek Magazijnen Distributiecentra*, edited by M.B.M. de Koster and M.J. Ploos van Amstel, pp. 1.5D,1–1.5D–31, 2005 (Kluwer: Doetinchem).
- Wen, U.P., Chang, D.T. and Chen, S.P., The impact of acceleration/deceleration on travel-time models in class-based automated S/R systems. *IIE Trans.*, 2001, **33**, 599–607.