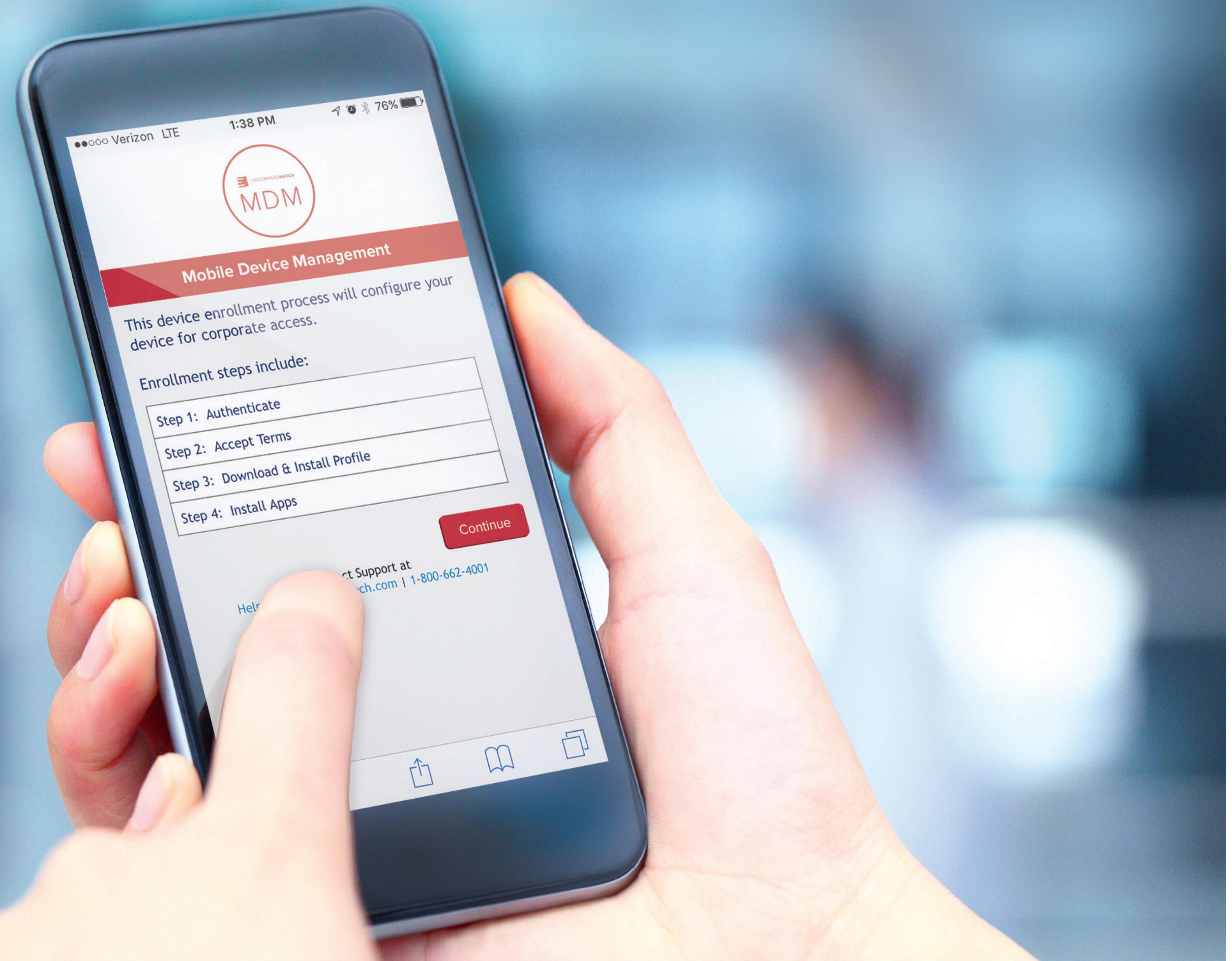
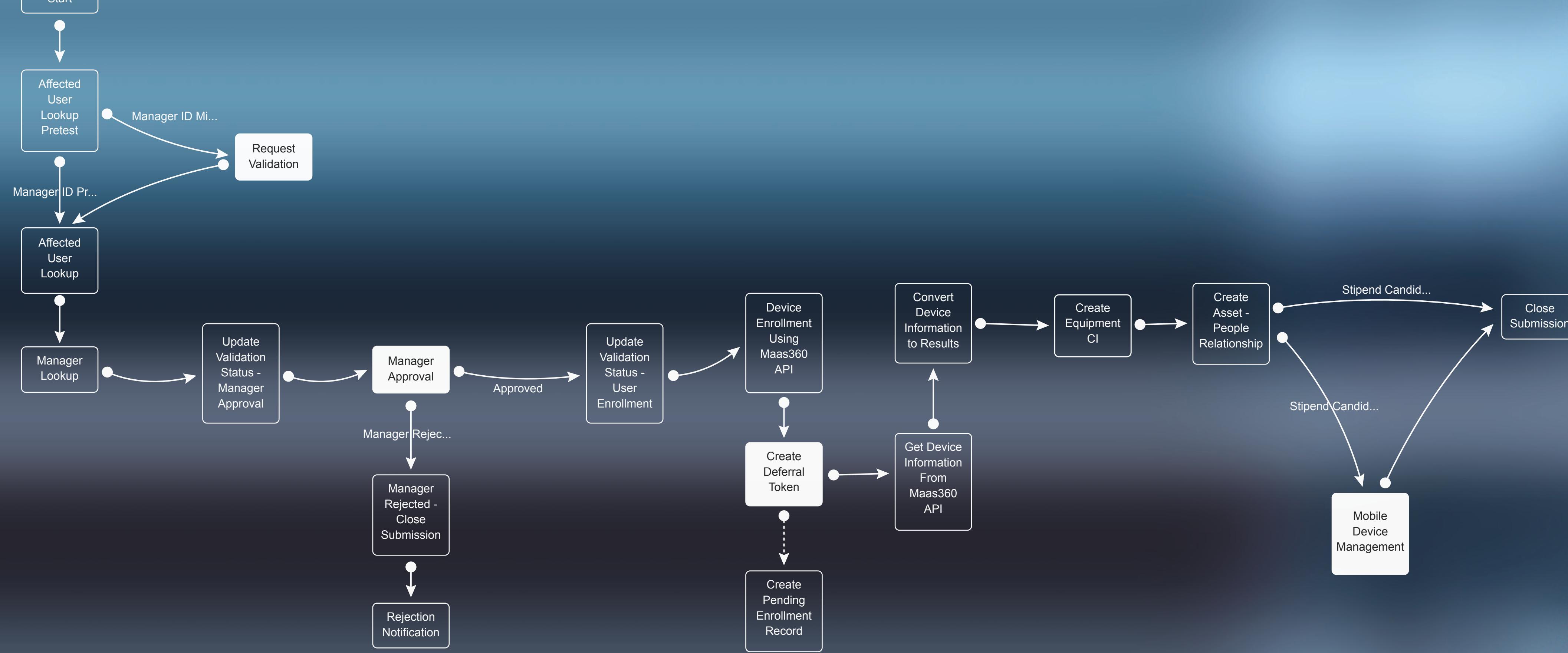


MOBILE ENROLLMENT



Managing and securing mobile devices continues to provide increasing challenges for enterprise IT organizations. ATS enhances enterprise mobility management by integrating myENTERPRISE workflows to help secure and manage mobile devices. Upon enrollment, devices automatically associate with users and are added to the CMDB for asset tracking and accurate costing.



MANAGE RISK AND COSTS WITH myENTERPRISE MOBILE DEVICE ENROLLMENTS

PROBLEM

- » Large number of assets deployed prior to enabling an MDM toolsets
- » Need to convert assets to from previously deployed MDM toolset
- » Inaccurate ownership associated to enterprise issued mobile devices
- » Improper allocation of cost to business units and sites

ACTION

- » Create templates for new enterprise mobility processes
- » Ensure processes accommodate enrolling devices drop shipped or already deployed to the field
- » Configure workflow to integrate new enterprise mobility platform enrollments

RESULT



MANAGE COSTS



IMPROVE ACCOUNTABILITY



REDUCE RISK

ENTERPRISE CHANGE



Change management stands as a pillar of every successful IT service management organization. ATS continues the tradition of enhancing collaboration and transparency with the Enterprise Change calendar. Expanding upon the core service request and incident management offerings, myENTERPRISE now offers an intuitive and seamless user experience to change management.

May

Mo	Tu	We	Th	Fr	Sa
2	3	4	5	6	7
9	10	11	12	13	14
16	17	18	19	20	21
23	24	25	26	27	28
30	31				



THE PATH TO ENTERPRISE CHANGE MANAGEMENT WITH myENTERPRISE

PROBLEM

- » Lack of visibility to changes across the enterprise organization
- » Limited collaboration between various infrastructure and support teams
- » Varying processes and levels of change control within the organization
- » Cross functional changes impacting critical applications without notification

ACTION

- » Produce standard forms and requirements for change control
- » Define classifications for changes across support organizations
- » Establish change boards to incorporate feedback and review
- » Enact standard processes for approval and implementation retrospectives

RESULT



PROVIDE
TRANSPARENCY



IMPROVE
GOVERNANCE



ENHANCE
COLLABORATION



INCREASE
RELIABILITY