(801) 960-5641 <u>aacpogona@me.com</u> 3993 W Kapalua Cedar Hills, Utah 84062

Profile

I have three years experience working in IT, support, QA, and maintenance of company Hardware and software, and have served as an assistant DBA and software developer.

Experience

INTEGRATIONS MANAGER / QA / IT, PROFITSTANCE, PROVO, UT - 2018-2020

- Develop automated testing programs and complex testing scripts using Telerik Test
 Studio and other applications in that application domain. I developed daily tests that
 would alert our development team to changes in crypto exchange APIs, blockchain
 APIs, or CSV formats used to import crypto transaction histories and pricing information.
 These scripts allowed for flexible testing to address areas such as browser rendering
 differences, browser compatibility, software and OS configuration scenarios, regression
 testing, negative testing, error or bug retests, or usability.
- I wrote and maintained computer programs, or macros, to assist employees with processing or converting data. For example, I developed macros using VBA to convert CSV documents into a universal CSV format for import into our application. At the time of this writing, the system supports conversion from more than a dozen different CSV formats. I also wrote a VBA script to process CPE accreditation user questionnaire responses and prepare them for submission to an accreditation platforms and import into our HubSpot account.
- Conduct software compatibility tests with programs, hardware, operating systems, or network environments.
- I configured, monitored, and administered company software deployments including Office 365, Zendesk, Slack, Monday, and Accredible.
- I assisted with configuration, maintenance, and troubleshooting company networking, teleconferencing and related hardware and software.
- I would diagnose, troubleshoot, and resolve employee hardware, software, or other network and system problems.

IT, ASSISTANT DBA, WESHARE, WOODS CROSS, UT - 2015-2017

 Maintained and enhanced a geo-location database with over 151,000 cities, towns, and other municipalities from more than 200 countries.

- · Validation of user transactions and accounts for international credit card transactions
- System and user IT support

Education

Utah Connections Academy Woods Cross, UT High School Diploma, 2015

Skills

IT support, identifying and diagnosing software and hardware issues, SQL, VBA, Python, HTML, CSS, Javascript application development, system administration (OS X, Linux, Windows 7-10), Python development for sensor input, event handling, and analysis (Raspberry PI), music composition with professional DAW (Logic Pro X), graphic design (Adobe CC Suite, Affinity Suite), 3D modeling and animation (Blender), photography and photo editing (Sony A7R3 and other hardware, Adobe CC Suite, Affinity Suite)