

KING'S AFFAIR 2024

TERMS AND CONDITIONS RELATING TO THE PURCHASE OF TICKETS

1. Introduction

This document sets out the Terms and Conditions governing the purchase of tickets to the King's Affair 2024 (hereafter 'the Event'), taking place on 19th June 2024.

This agreement is between the King's Affair Committee (hereafter 'the Committee') and the ticket holder.

Failure to adhere to these Terms and Conditions can lead to, inter alia, an application being refused or voided, tickets being cancelled, entry to the Event refused, or the guest being ejected from the Event.

2. Definitions

- a. 'Event' refers to the King's Affair 2024.
- b. 'This Website' refers to the King's Affair 2024 Ticketing System.
- c. 'Us/we/our/Committee' refers to the King's Affair 2024 Committee, or persons acting on their behalf.
- d. 'Chairs' refers to the Chairs of the Committee.
- e. 'College' refers to King's College, Cambridge and its officials and staff.
- f. 'You/your' refers to the person logged into This Website.
- g. 'Guest' refers to any person admitted to the event.
- h. 'Ticket' refers to any ticket that permits entry to the Event.
- i. 'Ticket Holder' refers to those who hold tickets that permit entry into the event.
- j. 'Security' refers to any members of staff hired by the Committee to operate at the Event.

3. Availability

- a. No guarantees are made about the availability of This Website.
- b. No guarantees are made about the availability of Tickets on This Website.
- c. We reserve the right to alter the advertised ticketing period or procedures as necessary.

4. General Conditions

- a. The Event is open only to persons ages 18 years or older at the time of admission.
- b. Proof of age will be required. This will need to be in the form of a photographic ID, such examples being a Passport or a United Kingdom Driving Licence.

- c. We reserve the right to refuse admission to the Event, for any reason, at the sole discretion of the Committee.
- d. We reserve the right to remove Guests from the Event as we or Security deem necessary.
- e. No alcoholic drinks may be brought into the Event. We reserve the right to have Security search anybody whom we suspect may be attempting to do so.
- f. Any Guest found or suspected to be in possession of an illegal substance as under The Misuse of Drugs Act 1971 will be removed from the Event and their personal details passed on to the police.
- g. Guests are responsible for their own behaviour at all times during the Event. Should their behaviour be deemed unacceptable, we reserve the right to report their conduct to the relevant college, university, or public authority as necessary.
- h. We reserve the right to contact your college, department, or the relevant law enforcement authority to request aid in enforcing these Terms and Conditions.
- i. You agree to be held liable for any damage caused by You or any Guests given tickets by You to property owned by the College, the Committee, its contractors or subcontractors, whether intentional, accidental or otherwise.
- j. Any advertised acts, features, or facilities are representative of the current plans for the Event but may be subject to change. Changes will not be considered cause for refund.
- k. No refund will be given where a Guest has been refused admission or ejected from the Event for violating these Terms and Conditions.
- l. Refunds will not be issued where the Event is cancelled or does not run for the advertised length of time for circumstances outside of our control.
- m. By attending the event, you agree to the use of any photographs or audio/video recordings that are made of You for promotional purposes.
- n. We will deal with Your information in accordance with the General Data Protection Regulation (GDPR). We will not pass your information to third parties without your express consent. Your information will only be used for the purpose of the Event. You have the right to request information regarding the storage of Your data.
- o. There will be photographers on site during the Event. By becoming Ticket-holders, you are accepting that photographs may be taken of yourself at the Event and that these may be released publicly, such as being published on the Website, for journalistic purposes, or for a memento of the event.
- p. The copyright of such photographs taken as per 4(o) will be retained by the Committee.

5. Ticket Conditions

- a. There are 6 ticket types available for purchase on this Website:
 - i. “King’s Member (non-bursary)” for the price of £99; this ticket type is available to current members of King’s College, Cambridge, including King’s Fellows,
 - ii. “King’s Member (bursary)” for the price of £79.20; this ticket type is available to current members of King’s College, Cambridge,

- iii. “King’s Guest” for the price of £145; this ticket type is available to the general public,
 - iv. “General Release” for the price of £145; this ticket type is available to current students at the University of Cambridge,
 - v. “King’s Alumni” for the price of £160; this ticket type is available to alumni members of King’s College, Cambridge,
 - vi. “King’s Alumni Guest” for the price of £165, this ticket type is available to the general public.
- b. By applying to purchase a ticket on the Website, you consent to the data collection of your Raven credentials through our automatic Cambridge Lookup checks for the purposes of verifying Your identity.
- c. If You are applying to purchase a “King’s Member (bursary)” ticket, You consent to the Committee verifying Your bursary status. This includes the Committee contacting College regarding whether You have received funding from the Cambridge Bursary Scheme.
- d. “Queue Jump” for the event may be added to all tickets, at the additional cost of £15.
- e. Members of King’s College, Cambridge may purchase a Ticket, either King’s Member (non-bursary) or King’s Member (bursary), for themselves and up to 2 Guest tickets.
- f. King’s Member (bursary) tickets cannot be resold and the name on the ticket cannot be changed. However, such tickets may be refunded until 16th June, subject to a fee of £15 after 3rd March, by emailing ticketing@kingsaffair.co.uk.
- g. Refunds may be issued at the discretion of the Committee until the 16th June. An application for Ticket refund must be submitted in writing to ticketing@kingsaffair.co.uk.
- h. Name changes may be processed online. The cost for the name change is dependent to the schedule below:
 - i. Name changes can be made for a limited period of time for free until 3rd March.
 - ii. From 3rd March to 31st March, name change will cost £15 each.
 - iii. Thereafter, from 1st April to 26th May, name changes will cost £25 each.
 - iv. Thereafter, from 27th May to 9th June, name changes will cost £35 each.
- i. No name changes or refunds will be accepted under any circumstances after 16th June.
- j. Such changes must be settled by payment through the OXEX Ticketing System.
- k. We reserve the right to refuse any name change or cancellation request.
- l. We reserve the right to alter the administration charges should we feel necessary.
- m. No changes to Ticket details will be made after Tickets have been collected.
- n. Orders must be paid within the time limits and in accordance with the instructions specified on This Website.
- o. Admission will be refused to any Guests who attempt to enter the Event without a paid ticket.
- p. We reserve the right to cancel and refund any order up to the time of Ticket Collection.

- q. The College reserves the right to disallow entry to any Guest who has engaged in substantial breaches of College rules.

6. Waiting List

- a. The waiting list is for the purposes of informing Us that You and Your Guests are interested in attending the Event.
- b. We make no guarantees about the availability of Tickets to persons on the waiting list.

7. Privacy Policy

- a. By visiting this Website, You agree to Your information being stored in a database for the purpose of administering Ticket sales.
- b. All processing of personal data is handled by OXEX, the ticketing service provider.
- c. We are not liable for any transaction or data processing that is done by OXEX.
- d. Your information will not be passed to any other parties, except
 - i. where required by law,
 - ii. for the purpose of processing payments, or
 - iii. for audit purposes.

This is in accordance with the 1998 Data Protection act and the General Data Protection Regulations (GDPR).

- e. You have the right to ask for a copy of the information we hold about You and to ask for any errors to be corrected. To do so, please contact ticketing@kingsaffair.co.uk.
- f. By giving your consent, we have permission to use such information as under Article 9 of the GDPR for the purposes of catering to any disability.
- g. Any information You have provided will be stored for the purposes of the Event but will be deleted after the Event.

8. Equality

- a. King's Affair has a policy of ensuring the Event is accessible to all members of the University, regardless of any disabilities or medical conditions.
- b. It is, however, essential that you inform us as soon as you purchase Your Ticket if you have any such conditions so that we can cater appropriately for them. This can be done by emailing chair@kingsaffair.co.uk.

King's Affair, King's College, Cambridge, CB2 1ST