CONFIDENTIAL BACKGROUND SCREENING REPORT



Candidate's Name	ALICE KAWIRA MUTUGI	Report Status	Final Report
SOW NO.	3056	Position Hired	EABL
Screening Package	EABL STANDARD PACKAGE	Reference NO.	EABL-RQ-1629957814049- Y1Q1



IDENTITY

DESCRIPTION	DETAILS VERIFIED
Names	MUTUGI ALICE KAWIRA
ID No.	28686068
Date of Birth	1/1/1991 12:00:00 AM
Gender	FEMALE

COMMENTS

The candidate is a Kenyan citizen and is of legal employment age, her identity details i.e. names, date of birth and I.D No. concur with the records at the registrar of persons as authenticated against the Integrated Population Registration System Database

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EDUCATION

DES	SCRIPTION		DETAILS PROVIDED	DETAILS VERIFIED	MATCH	NO MATCH
		Institution Name	MOI UNIVERSITY	MOI UNIVERSITY	✓	
	Years	Years	16 DECEMBER 2016	16/December/2016	✓	
HIG	GHEST	Course	BACHELOR OF ENGINEERING	BACHELOR OF SCIENCE	~	
EDU	UCATION	Specialization	ELECTRICAL AND ELECTRONIC ENGINEERING	ELECTRICAL AND ELECTRONICS ENGINEERING	✓	
		Awards	SECOND CLASS HONORS (UPPER DIVISION)	SECOND CLASS HONOURS (UPPER DIVISION)	✓	

COMMENTS

V. Chepleting for Deputy Vice Chancellor (A, R & E) confirmed that Alice Kawira Mutugi was a bona fide student in the School of Engineering and graduated with a Bachelor of Engineering in Electrical and Electronics Engineering (Second Class Honours, Upper Division) during the 33rd Graduation ceremony that was held on 16th December 2016. The certificate provided was confirmed to be authentic and from the university on 27th August 2021.

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PROFESSIONAL QUALIFICATION

DESCRIPTION			MEMBERSHIP NUMBER	STATUS	CERTIFICATE
Professional Membership	ENGINEERS BOARD OF KENYA	-	B11724	ACTIVE	

COMMENTS

Engineers Board of Kenya confirmed that Mutugi Alice Kawira of membership number B11724 was an active member as a Graduate Engineer.

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EMPLOYMENT

DESCRIPTION	DETAILS PROVIDED		DETAILS VERIFIED		MATCH	NO MATCH
POWER	Organization	POWER TRANSMISSION AND CONTROLS (PTC) AT EABL	Organization	POWER TRANSMISSION AND CONTROLS (PTC) AT EABL	~	
TRANSMISSION AND CONTROLS	Years	2016 - DATE	Years	2016 - DATE	✓	
(PTC) AT EABL	Position	ELECTRICAL ENGINEER	Position	ELECTRICAL ENGINEER	~	
	Reason for Leaving	CURRENTLY EMPLOYED	Reason for Leaving	CURRENTLY EMPLOYED	✓	

COMMENTS

The candidate is currently employed at Power Transmission and Controls (PTC) at EABL hence no attempt was made to contact the company to avoid jeopardizing her employment. Background check to be conducted once the candidate has resigned; upon request.

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EMPLOYMENT

DESCRIPTION	DETAILS PROVIDED		DETAILS VERIFIED		MATCH	NO MATCH
	Organization	POWER PROTECTION LTD	Organization	POWER PROTECTION LTD	~	
POWER	Years	MAY 2016 - AUG 2016	Years	30 MAY 2016 - 31 AUG 2016	✓	
PROTECTION LTD	Position	WORKSHOP INTERN	Position	INTERN	~	
	Reason for Leaving	NOT PROVIDED	Reason for Leaving	SHE LEFT AT THE END OF THE INTERNSHIP PERIOD	~	

COMMENTS

Power Protection Ltd.

Amandi, in charge of the workshop, confirmed that Alice Kawira Mutugi was an Intern in the Electrical Department from 30th May 2016 to 31st August 2016. She left at the end of her internship and had no disciplinary cases.

Ability to learn and perform tasks assigned

✓ Very good.

Punctuality and attendance

✓ Very encouraging.

Overall work performance

✓ Excellent.

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EMPLOYMENT

DESCRIPTION	DETAILS PRO	DETAILS PROVIDED		RIFIED	N
	Organization	JAMII TELECOMMUNICATIONS LTD	Organization	JAMII TELECOMMUNICATIONS LTD	•
JAMII	Years	AUG 2015 - SEPT 2015	Years	1 JUL 2015 - 30 AUG 2015	
TELECOMMUNICATIONS LTD	Position	NETWORK OPERATION CENTRE INTERN	Position	INTERN - NETWORK SUPPORT CENTRE (NOC) SUPPORT ENGINEER	•
	Reason for Leaving	NOT PROVIDED	Reason for Leaving	NOT PROVIDED	•

COMMENTS

Jamii Telecommunications Ltd.

Carolyne Msama, confirmed that Alice Kawira was on attachment during the period stated. The information on the letter provided was confirmed to be correct.

In a letter dated 7th September 2015, and signed by Kenneth W. Ombete, the Network Operation Centre Manager, confirmed that Alice Kawira was on internship from 1st July 2015 to 30th August 2015 as a Network Operation Centre (NOC) Support engineer. She did an excellent job in this position and was an asset to the organization during her tenure with the office. She had excellent written and verbal communication skills, a fast learner, was extremely organized, could work independently and was able to follow through to ensure the job got done.

She was responsible for the following:

- ✓ Network Operation Centre (NOC) services especially online activity monitoring of clients links.
- ✓ Timely detection, troubleshooting and resolution of faults of all network/systems elements.
- ✓ Provisioning of customer network services on core equipment including IP assignment, core network configuration, DNS setup, monitoring and graphing for co-location, leased lines, customer backup and other customer network services.
- ✓ Continuous and proactive monitoring of all networks and systems elements. Including MPLS/SDH network, international and in-country fibre backbone links and GPON triple play network.
- ✓ Tracking and regular reporting of all faults within the network. Provide notification and status updates on outages to all stakeholders.
- ✓ Management and proactive use of all tools provided to ensure high availability and attainment of service levels as per the service level agreements (SLAs).
- ✓ Document all the events that transpire during the shift like fibre cuts that occur, power optimization issues and internal links that go down.
- ✓ Detect, track and resolve alarms from the Network Management System using the trouble tracking systems.
- ✓ Answer incoming telephone calls/tickets to NOC and take action as required.
- ✓ Escalation and reporting of faults within a defined escalation structure in the company to relevant service providers.
- ✓ Initial support on IP configuration for link commissioning and implementation.
- ✓ Supporting customers with online billing and account issues and handling service escalations from the customer service help desk.

Alice was always willing to offer assistance and had an excellent rapport with the many constituents served by the office including clients, employees and other professional organizations. She would be an asset to any employer and Kenneth recommended her for employment.

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EMPLOYEMENTTENURE

EMPLOYEMENT TENURE					
Company	Position	Period	Reason for Leaving		
POWER TRANSMISSION AND CONTROLS (PTC) AT EABL	ELECTRICAL ENGINEER	2016 - DATE	CURRENTLY EMPLOYED		
POWER PROTECTION LTD	INTERN	30 MAY 2016 - 31 AUG 2016	SHE LEFT AT THE END OF THE INTERNSHIP PERIOD		
JAMII TELECOMMUNICATIONS LTD	INTERN - NETWORK SUPPORT CENTRE (NOC) SUPPORT ENGINEER	1 JUL 2015 - 30 AUG 2015	NOT PROVIDED		

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GAP IDENTIFICATIONAND ANALYSIS

Name	From	То	Comments
EMPLOYMENT GAP 1	-		Alice Kawira Mutugi does not appear to have any employment Gaps as per her resume. She has been employed at Power Transmission and Controls (PTC) from 2016 before she graduated from Moi University in December 2016.

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	γ			
DESCRIPTION	COMMENTS			
Credit Report	8 open loan accounts 32 closed loan accoun			
Open loan accounts		- T		
Institution	Type of Loan	Total Amount	Balance Amount	Amount & Days
KENYA COMMERCIAL BANK LTD	MOBILE BANKING LOAN	KES. 3,170	KES 2,980	KES 2,980
KENYA COMMERCIAL BANK LTD	MOBILE BANKING LOAN	KES. 10,000	KES 10,800	KES 0
KENYA COMMERCIAL BANK LTD	MOBILE BANKING LOAN	KES. 15,000	KES 16,300	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 7,000	KES 7,530	KES 0
FULIZA M-PESA Closed loan accounts	OVERDRAFT	KES. 1,380	KES 1,380	KES 0
Institution	Type of Loan	Total	Balance	Amount &
KENYA COMMERCIAL BANK	MOBILE BANKING LOAN	Amount KES. 3,110	Amount KES 0	Days KES 0
KENYA COMMERCIAL BANK	MOBILE BANKING	KES. 3,170	KES 0	KES 0
LTD FULIZA M-PESA	LOAN OVERDRAFT	KES. 0	KES 0	KES 0
KENYA COMMERCIAL BANK LTD	MOBILE BANKING LOAN	KES. 3,290	KES 0	KES 0
KENYA COMMERCIAL BANK LTD	MOBILE BANKING LOAN	KES. 3,120	KES 0	KES 0
KENYA COMMERCIAL BANK LTD	MOBILE BANKING LOAN	KES. 3,120	KES 0	KES 0
KENYA COMMERCIAL BANK LTD	MOBILE BANKING LOAN	KES. 15,000	KES 0	KES 0
KENYA COMMERCIAL BANK LTD	MOBILE BANKING LOAN	KES. 15,000	KES 0	KES 0
KENYA COMMERCIAL BANK LTD	MOBILE BANKING LOAN	KES. 15,000	KES 0	KES 0
KENYA COMMERCIAL BANK LTD	MOBILE BANKING LOAN	KES. 5,000	KES 0	KES 0
KENYA COMMERCIAL BANK LTD	MOBILE BANKING LOAN	KES. 15,000	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 500	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 6,000	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 6,000	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 3,200	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 5,500	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 6,000	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 300	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 4,000	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 6,000	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 7,000	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 6,000	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 6,000	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 6,000	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 6,000	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 6,000	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 6,000	KES 0	KES 0
MSHWARI	MOBILE BANKING LOAN	KES. 1,000	KES 0	KES 0
MSHWARI	MOBILE BANKING	KES. 6,000	KES 0	KES 0
MSHWARI	LOAN MOBILE BANKING	KES. 6,000	KES 0	KES 0
MSHWARI	MOBILE BANKING	KES. 7,000	KES 0	KES 0
MSHWARI	MOBILE BANKING	KES. 7,000	KES 0	KES 0
MSHWARI	MOBILE BANKING	KES. 7,000	KES 0	KES 0
	LOAN			
MSHWARI	MOBILE BANKING LOAN	KES. 7,000	KES 0	KES 0

COMMENTS

As of 1st September 2021, Alice Kawira Mutugi has 7 open loan accounts; 6 Mobile Banking Loans with Kenya Commercial Bank and Mshwari and 1 Fuliza M-Pesa Overdraft; with a principal of KES 42,863. She is currently servicing the loan with an instalment sum of KES 44,684, having worst current arrears of 17 days and no worst current arrears last 12 months, and an overdue balance sum of KES 2,976 hence a total loan balance of KES 38,992.

Alice Kawira Mutugi also has 32 closed loan accounts which amounted to KES 203,030 which were fully

serviced as stipulated above.

DISCLAIMER:

investigation specific to your industry needs.

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any losses or injuries now or in the future resulting from or relating to the information provided herein. The recommended searches provided on our website should not serve as legal advice for your background investigation. You should always seek legal advice from your attorney. The recommended searches are provided to help orient you to searches you may want to consider for a particular job classification. We will work with you to create a background

NATIONAL CRIMINAL DATABASE SEARCH

		POLICE CLEARANCE REFERENCE NUMBER	STATUS
ALICE KAWIRA MUTUGI	28686068	-	NO REPORTED OFFENSES

COMMENTS

Alice Kawira Mutugi of Identity Number 28686068 has been searched in the Criminal Records Office database and has no known criminal record or results of Trial as confirmed by the Directorate of Criminal Investigations on 31st August 2021.

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SOCIAL MEDIA

DESCRIPTION	ADVERSE STATUS	SOCIAL MEDIA HANDLE	COMMENTS
TWITTER	NO ADVERSE MENTION FOUND	-	
GOOGLE SEARCH	NO ADVERSE MENTION FOUND	N/A	
FACEBOOK	NO ADVERSE MENTION FOUND	HTTPS://WWW.FACEBOOK.COM/ALICE.MUTUGI.370	
LINKEDIN PROFILE	NO ADVERSE MENTION FOUND	HTTPS://WWW.LINKEDIN.COM/IN/ALICE- KAWIRA-480155165	

GOOGLE SEARCH Photographic Evidence

GOOGLE SEARCH Comments

Following a thorough search using names, phone number and email address, Alice Kawira Mutugi's Google Search has no record of adverse information.

FACEBOOK Photographic Evidence **FACEBOOK Comments** Following a thorough search using names, phone number and email address, Alice Kawira Mutugi's Facebook account has no record of adverse information.

LINKEDINPROFILE Photographic Evidence **LINKEDINPROFILE Comments** Following a thorough search using names, phone number and email address, Alice Kawira Mutugi's LinkedIn profile has no record of adverse information.

TWITTERPhotographic Evidence **TWITTERComments** Following a thorough search using names, phone number and email address, Alice Kawira Mutugi does not appear to have a Twitter account.