# Kinjal Momaya

Al Engineer & Full Stack Developer

🗷 kinjalmomaya99@gmail.com 📞 +91 9967622465 👂 Mumbai, Maharashtra 🛗 Kinjal Momaya 👩 kini99

Project Portfolio

### PROFESSIONAL SUMMARY

Versatile AI Engineer with a strong foundation in Full Stack Development (1.9 years, MERN & React Native), skilled at building scalable, real-time applications. Experienced in LLM integration, RAG pipelines, Multi-Agent workflows and Vector databases. Passionate about applying AI to solve complex problems, optimize workflows, and deliver intelligent, user-centric solutions.

# SKILLS

#### **Technical Skills**

- Al Frameworks, Libraries & Tools: LangChain, LangGraph, LangSmith, n8n, HuggingFace, Ollama, LM Studio, PyTorch, Pandas
- Frontend: JavaScript, TypeScript, React.js, React Native, Redux, Tailwind CSS
- Backend: Python, Node.js, Express.js, Fast API
- Databases: MongoDB, PostgreSQL, MySQL, Watermelon DB, Pinecone DB, Weaviate, Chroma DB
- Tools: Git, Github, Data Structures, Algorithms, RESTful API Development, Firebase, CI/CD pipelines

#### **Professional Skills**

- Critical Thinking and Problem-solving
- Attention to Detail and Time Management
- Effective Communication and Team Leading

## PROJECTS

#### INTELLIGENT LMS SUPPORT SYSTEM &

- Built an Al-powered LMS support system that automated 70–80% of student queries, reducing manual support workload by 3–4x, using multi-agent workflows, LLM integration, and RAG with Pinecone database.
- Designed and deployed scalable backend services that reduced average resolution time from 2–6 hours to under 2 minutes. Optimized repeated query responses by ~90% through semantic caching, while implementing smart escalation to human admins, an analytics dashboard, and a role-based UI for efficient support management.

Tech Stack: Langgraph | Langchain | Fast API | Next.js | Typescript | Redis | MongoDB | Pinecone

### SMART CONVERSATIONAL SOCIAL COMMERCE AUTOMATION ${\mathscr S}$

- Built an Al-driven conversational commerce framework on WhatsApp that automated ~80% of repetitive tasks (catalog queries, order placement, tracking, scheduling, general faqs), reducing average response time by ~90% and boosting lead conversions through faster enquiry handling.
- Designed and Implemented multi-agent workflows with RAG on Pinecone for intelligent FAQ/catalog replies, event-driven order management synced with Google Sheets, smart escalation with auto-summarization to admins, and personalized conversational support at scale, transforming WhatsApp into a structured sales & support channel.

Tech Stack: n8n | Twilio WhatsApp API | Pinecone | MongoDB

# **■** PROFESSIONAL EXPERIENCE

## SOFTWARE DEVELOPER

**Rejolut Technology Solutions Private Limited** 

Oct 2023 – Jul 2025 Navi Mumbai

- Engineered a real-time mobile and web application with advanced animations and gesturebased UI, improving load times by ~40% and ensuring scalability for 10k+ concurrent users.
- Implemented real time communication features (messaging, media sharing, reactions, audio and video calling, vault) using Socket.IO, MediaSoup, and Firebase, achieving 99.9% reliable delivery with custom queuing and push notifications.
- Integrated an Al-powered RAG-based HR chatbot into the application, for query resolution, contextual FAQs, and seamless fallback to live support, significantly reducing support load.
- Collaborated cross-functionally with backend, QA, and product teams to ensure seamless feature
  integration, proactively resolved technical challenges, and delivered a production-grade, userfriendly solution within tight deadlines.

## **COMPANY SECRETARY APPRENTICESHIP TRAINEE**

Reliance Infrastructure Limited

 Managed ROC and SEBI regulatory compliances for a publicly listed company and its 15+ subsidiaries, ensuring 100% on-time filing and adherence to statutory deadlines. Feb 2022 – Nov 2022 Mumbai

## JUNIOR SECRETARIAL EXECUTIVE

Maharshi Ganatra And Associates

 Oversaw ROC and NCLT compliances and handled 10+ cases for various unlisted public and private companies, streamlining documentation and reducing filing errors significantly. Feb 2019 - Feb 2021 Mumbai

## **EDUCATION**

Al Engineering MisogiAl by Masai Bachelor of Commerce

K. J. Somaiya College of Arts and Commerce

Jun 2025 – Sep 2025 Bengaluru

Aug 2016 - Apr 2019

Mumbai