

Challenges/Risks in implementing final project

- 100% user authentication is the challenge for us.
- manage traffic of appointment and to allocate them proper time is the biggest challenge for us.
- all type of document like (Non creamy layer certificates, Ration card, new Aadhaar card issuance or updating etc...) appointment in one system is quite complex and difficult.
- It is complex to fix too many user appointments and give them proper notification and replay to the team within same time slot.
- Because we want to make website user friendly, so it's harder to maintain simplicity in homepage with too many services.
- Maintain security of user data is also a risky process.

problem statement:

- the citizens are not satisfied form the service given by government for issue any document.

Proposed solution:

we try to provide a secure digital solution for online slot booking system for issuance of different government authorized documents at Jan Seva Kendra so that save citizens time & serve better with fast, frictionless experience.

Advantages:

- Automate daily operations to save time & serve citizens better with fast, frictionless experience appointment booking software helps public offices optimize their front desk as well as back-office processes which boosts employee productivity and citizen satisfaction.
- citizens can quickly and easily book their appointment
- This system is being for local area so user can get efficient facilities.
- Try to provide all type of document booking appointment in one system.
- easy to use for all users.