



Dublin City University
School of Computing
ETHICS COMMITTEE (SEC)

NOTIFICATION FORM FOR LOW-RISK
PROJECTS AT UNDERGRADUATE OR
TAUGHT MASTERS LEVELS

Please read the following information carefully before completing your application. Failure to adhere to these guidelines will make your submission ineligible for review.

1. Download this form, complete the appropriate fields, attach additional pages (e.g. plain language statement) as appropriate and save as a PDF file
2. Completed applications must be uploaded to your School of Computing GitLab repo, and must be located in "docs/ethics.pdf".
3. Your SUPERVISOR will then be notified automatically and must approve your approach initially.
4. Your application should consist of **one electronic file (PDF) only**. The completed application must include this form and also must incorporate all supplementary documentation, especially that being given to the proposed participants e.g consent forms, plain English language statement. It must be proofread and spell-checked before submission.
5. All sections of the application form must be answered as instructed and within the word limits given.
6. Your ethics approval submission will be circulated to the School's Research Ethics Committee and you will be notified if/when it is approved
7. All projects must have either a derogation from an ethics approval requirement (as determined by your supervisor) OR must have an approved ethics submission (this form), before work with human subjects commences.

Applications which do not adhere to these requirements will not be accepted for review and will require resubmission

Applications must be completed on this form; answers in the form of attachments will not be accepted, except where indicated. No hard copy applications will be accepted. **The project must not commence work with human subjects until written approval has been received from the School of Computing Ethics Committee (SEC).**

PROJECT TITLE	Parklet
PROJECT SUPERVISOR(S)	Stephen Blott
START AND END DATE	21 st January 2020 - 11 th may 2020

Please ensure that **all** supplementary information is included in your application (in one electronic copy). If questionnaire or interview questions are submitted in draft form, please indicate this by putting (draft) after YES. A copy of the final documentation must be submitted for final approval when available.

My application has been collated as one electronic file which includes the following documentation:	INCLUDED (mark as YES)	NOT APPLICABLE (mark as N/A)
Bibliography		N/A
Recruitment advertisement (How are you getting volunteers?)		N/A
Plain language statement/Information statement	YES	
Informed consent form		N/A
Personal Data Security Schedule https://www.dcu.ie/sites/default/files/info/3_blank_data_security_schedule.xls		N/A
Evidence of external approvals related to the research		N/A
Questionnaire/Survey	YES	
Interview/Focus Group Questions	YES	
Debriefing material		N/A
Other (e.g. local government approval)		N/A

Please note:

1. Any amendments to the original approved proposal must receive prior SCEC approval.
2. As a condition of approval investigators are required to document and report immediately to SCEC any adverse events, any issues which might negatively impact on the conduct of the research and/or any complaint from a participant relating to their participation in the study

1. ADMINISTRATIVE DETAILS

Project Type (select one): Undergraduate Project – Final Year

YES

Undergraduate Project – non-final Year

NO

Taught Masters (Practicum)

NO

(projects at other levels, e.g. PhD or research Masters, should be approved by the University's REC if necessary)

1.1 INVESTIGATOR CONTACT DETAILS

SUPERVISOR(S): *Your supervisor and other academic staff who are assisting, it should be clear who is the person who is carrying out the research procedures.*

NAME	SCHOOL/UNIT	EMAIL
Stephen Blott	School of Computing	stephen.blott@dcu.ie

STUDENT(S):

NAME	SCHOOL/UNIT	EMAIL
Mike Purcell	School of Computing	mike.purcell23@mail.dcu.ie
Shaun Kinsella	School of Computing	shaun.kinsella38@mail.dcu.ie

DECLARATION BY SUPERVISOR(S)

The information contained herein is, to the best of my knowledge and belief, accurate. I have read the University's current research ethics guidelines, and accept responsibility for the conduct of the procedures set out in the attached application in accordance with the form guidelines, the SCEC guidelines (<https://www.dcu.ie/researchsupport/researchethics.shtml>), the University's policy on Conflict of Interest, Code of Good Research Practice and any other condition laid down by the Dublin City University Research Ethics Committee. I have attempted to identify all risks related to the research that may arise in conducting this research and acknowledge my obligations and the rights of the participants.

If there exists any affiliation or financial interest for researcher(s) in this research or its outcomes or any other circumstances which might represent a perceived, potential or actual conflict of interest this should be declared in accordance with Dublin City University policy on Conflicts of Interest.

I and my co-investigators or supporting staff have the appropriate qualifications, experience and facilities to conduct the research set out in the attached application and to deal with any emergencies and contingencies related to the research that may arise.

Electronic Signature(s):

Supervisor(s): _____

Print Name(s) here: _____

Date: _____

2. PROJECT OUTLINE

2.1 SIMPLE DESCRIPTION (Max. 300 words)

Please outline, in terms that any non-expert would understand, what your research project is about, including what participants will be required to do. Please explain any technical terms or discipline-specific phrases.

The aim of our project will be to develop an android app that will allow homeowners to easily rent out their driveways as parking spaces to commuters with minimal effort. And likewise enable commuters to easily view and book parking spots with competitive rates.

The app will allow homeowners to list their driveway property as available to rent. They will be able to set their own rates on a daily, weekly or even monthly basis and can choose to give discounts for booking multiple days. The homeowner can choose to allow overnight parking or a time frame such as parking between 8am to 6pm regardless of the amount of days booked.

From the renter's perspective the app will allow them to choose an area they wish to park nearby and show them all available spaces to rent that fit their requirements. They will be able to view the availability of the driveways to rent for their preferred dates and compare the rates for each property.

We will be utilizing NFC to provide a hassle-free way to check-in for both renters and homeowners. The homeowner can optionally register a property NFC tag that the renter can use in conjunction with the app to tap and alert the owner that they have arrived. Likewise, when the renter is leaving, they will tap and the homeowner will be notified through the app's push notification that their driveway is now free.

2.2 AIMS OF AND JUSTIFICATION FOR THE RESEARCH (Max. 400 words)

State the aims and significance of the project. Where relevant, state the specific hypothesis to be tested. Please provide a brief description of background research, a justification as to why this research project should proceed in that context and an explanation of any expected benefits to the community. NB – all references cited should be listed in an attached bibliography.

The justification for our research is to improve and discover shortcomings in relation to our app. As our app is not a search project, we simply want to research user's interactions with our app, taking into account any areas that the user finds confusing, non-intuitive, bugs and any other useful information we can obtain from user testing.

2.3 DESCRIBE THE METHODOLOGY BEING USED TO ACHIEVE YOUR STATED AIMS

Provide an outline of the proposed method and state who is doing which task – include details of data collection techniques, the tasks participants will be asked to do, the estimated time commitment involved, and how data will be analysed. If the project includes any procedure which is beyond already established and accepted techniques please include a description of it. There should be enough detail provided to facilitate ethical review, but applicants are encouraged to keep it as succinct as possible.

Due to our project not being a research project, the methodology to our research is not intense. The goal is to select a small number of participants (5-10) after we have a working

prototype of the app running and observe their ability to navigate and perform actions within the app. Through this we hope to collect useful information such as non-intuitive layout choices, bugs and general feedback from the user.

2.4 PARTICIPANT PROFILE

Provide the number, age range and source of participants. Please provide a justification of your proposed sample size. Please provide a justification for selecting a specific gender, age, or any other group if this is done in your project.

We hope to gather participants that are above the age of 18 and a varying number of participants from different age groups and professions to get a broad understanding. We plan on keeping the sample size small, for example between 5 and 10 people.

2.4(a) PARTICIPANT VULNERABILITY

Are some or all of participants vulnerable in any way? (e.g by virtue of the group they belong to, people who have undergone traumatic or adverse emotional events, people with diminished cognitive ability, power relations between researchers and participants etc.)? If they are, state what this vulnerability (or vulnerabilities) is and justify why this research is being done with such participants.

No. Participants will not be vulnerable in any way.

2.4(b) CHILD PARTICIPANTS (anyone under 18 years old)

*If your participants include children, you **must** confirm that you are in compliance with the research specific guidelines as detailed in "Keeping Children Safe - Policies and Procedures supporting Child Protection at DCU" - available at: https://www4.dcu.ie/sites/default/files/policy/157%20-%20child_protection_handbook_rev1%282%29%281%29.pdf*

<i>Please indicate your compliance with the following guidelines:</i>	Mark here
We confirm that we have read and agree to act in accordance with the DCU Child Protection policy and procedures	N/A
We confirm that we have put in place safeguards for the children participating in the research	N/A
We confirm that we have supports in place for children who may disclose current or historical abuse (whether or not this is the focus of the research)	N/A

2.5 EXPLAIN HOW PARTICIPANTS ARE TO BE RECRUITED

Please provide specific details as to how you will be recruiting participants. How will people be informed that you are doing this research? How will they be approached and asked if they are willing to participate? If you are mailing or phoning people, please explain how you have obtained their names and contact details. If a recruitment advertisement is to be used, please ensure you attach a copy to this application.

All participants will be with consenting friends or colleagues that we are already in contact with so there will

- 2.6 PLEASE EXPLAIN WHEN, HOW, WHERE, AND TO WHOM RESULTS WILL BE DISSEMINATED, INCLUDING WHETHER PARTICIPANTS WILL BE PROVIDED WITH ANY INFORMATION AS TO THE FINDINGS OR OUTCOMES OF THE PROJECT?

All information gathered from the user testing will not be shared among any individuals. The information collected will solely be used for improving and optimizing our app.

- 2.7 ARE OTHER APPROVALS REQUIRED TO GAIN ACCESS TO ANOTHER LOCATION, ORGANISATION ETC.? (e.g. a School or company)

YES or NO

NO

(If YES, please specify from whom and attach a copy of the approval documentation. If this is not yet available, please explain when this will be obtained.)

3. RISK AND RISK MANAGEMENT

3.1 JUSTIFICATION OF STATED LEVEL OF RISK TO RESEARCH PARTICIPANTS

You must provide a justification for the stated level of risk, as indicated on the cover page of your application. Note that the level of risk may be influenced by the vulnerability of the research group, the methods employed and the nature of the research itself. For further information on risk levels, please refer to the Levels of Review information on the website: <https://www.dcu.ie/researchsupport/researchethics.shtml>

Level of review – Notification
Our project is of low level risk as all user information used will be dummy data and will not put the participants at risk

3.2 DOES THE RESEARCH INVOLVE:

	YES or NO
• use of a questionnaire? (attach copy)?	NO
• interviews (attach interview questions)?	NO
• observation of participants without their knowledge?	NO
• participant observation (provide details in section 2)?	YES
• audio- or video-taping interviewees or events?	NO
• access to personal and/or confidential data (including student, patient or client data) without the participant's specific consent?	NO
• administration of any stimuli, tasks, investigations or procedures which may be experienced by participants as physically or mentally painful, stressful or unpleasant during or after the research process?	NO
• performance of any acts which might diminish the self-esteem of participants or cause them to experience embarrassment, regret or depression?	NO
• investigation of participants involved in illegal activities?	NO
• procedures that involve deception of participants?	NO
• administration of any substance or agent?	NO
• use of non-treatment of placebo control conditions?	NO
• collection of body tissues or fluid samples?	NO
• collection and/or testing of DNA samples?	NO
• participation in a clinical trial?	NO
• administration of ionising radiation to participants?	NO

3.3 POTENTIAL RISKS TO PARTICIPANTS AND RISK MANAGEMENT PROCEDURES

Identify, as far as possible, all potential risks to participants (physical, psychological, social, legal, economic, etc.), associated with the proposed research. Please explain what risk management procedures will be put in place to minimise these risks.

There will be little to no risk in terms of our user testing. All questions and actions will be based around the app and not the user's personal information. We plan on conducting the majority of this within DCU so there should be no travel risks associated either.

3.4 ARE THERE LIKELY TO BE ANY BENEFITS (DIRECT OR INDIRECT) TO PARTICIPANTS FROM THIS RESEARCH?

YES or NO

NO

(If YES, provide details.)

3.5 ARE THERE ANY SPECIFIC RISKS TO RESEARCHERS?

Examples include use of dangerous materials, asking certain types of questions, research being undertaken in certain locations, researchers working alone in isolated areas, etc.

YES or NO

NO

(If YES, please describe and explain what risk management procedures will be put in place to minimise these risks.)

3.6 DEALING WITH ADVERSE/UNEXPECTED OUTCOMES

Please describe what measures/protocols you have put in place in the event that there are any unexpected outcomes or adverse effects to participants arising from involvement in the project.

We will avoid asking the users any personal information that may cause harm or a leak of personal information. We will also have multiple devices on hand in case of a software malfunction.

3.7 HOW WILL THE CONDUCT OF THE PROJECT BE MONITORED?

Please explain how the supervisor will monitor the conduct of the project (especially where several people are involved in recruiting or interviewing, administering procedures, etc.) to ensure that it conforms with the procedures set out in this application

All information gathered through this method will be recorded and will be shown to our supervisor.

3.8 SUPPORT FOR PARTICIPANTS

Depending on risks to participants you may need to consider having additional support for participants during/after the study. Consider whether your project would require additional support, e.g., external counselling available to participants. Please advise what support will be available.

No support will be needed for participants due to taking part in it

3.9 DO YOU PROPOSE TO OFFER PAYMENTS OR INCENTIVES TO PARTICIPANTS?

YES or NO

NO

(If YES, please provide further details.)

3.10 DO ANY OF THE RESEARCHERS ON THIS PROJECT HAVE A PERSONAL, PHILOSOPHICAL, FINANCIAL OR COMMERCIAL INTEREST IN ITS OUTCOME THAT MIGHT INFLUENCE THE INTEGRITY OF THE RESEARCH, OR BIAS THE CONDUCT OR REPORTING OF THE RESEARCH, OR UNDULY DELAY OR OTHERWISE AFFECT THEIR PUBLICATION?

YES or NO

NO

(If YES, please specify how this conflict of interest will be addressed.)

4. CONFIDENTIALITY/ANONYMITY

4.1 WILL THE IDENTITY OF THE PARTICIPANTS BE PROTECTED?

YES or NO

YES

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(If NO, please explain why.)

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IF YOU ANSWERED YES TO 4.1, PLEASE ANSWER THE FOLLOWING QUESTIONS:

4.2 HOW WILL THE ANONYMITY OF THE PARTICIPANTS BE RESPECTED?

Please bear in mind that where the sample size is very small, it may be impossible to guarantee anonymity/confidentiality of participant identity. Participants involved in such projects need to be advised of this limitation in the Plain Language Statement/Information Sheet. If you intend to fully anonymize the data, please provide details

The users will be participating in user acceptance testing with completely fake data. That is, all values used for testing will be dummy values so no personal information will be recorded. Each participant results will simply be numbered, rather than recording them under their name.

4.3 LEGAL LIMITATIONS TO DATA CONFIDENTIALITY

Participants need to be made aware that confidentiality of information provided cannot always be guaranteed by researchers and can only be protected within the limitations of the law - i.e., it is possible for data to be subject to subpoena, freedom of information claim or mandated reporting by some professions. This information should be included in your Plain Language Statement and Informed Consent Form. Depending on the research proposal and academic discipline, you may need to state additional specific limitations.

State how and where participants will be informed of these limitations

Yes, the participants will be informed of this information within our plain language statement as well as the informed consent form.
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5. PERSONAL DATA - COMPLIANCE WITH THE GENERAL DATA PROTECTION REGULATION

Personal data is data relating to a living individual (i.e. the 'Data Subject') who is, or can be, identified either from the data itself or from the data in conjunction with other information that is in, or is likely to come into, the possession of the 'Data Controller' (i.e. DCU and its constituent units e.g. research teams etc.). Further information on personal data is available from the DCU Data Protection Unit at <https://www.dcu.ie/ocoo/dp/guides.shtml>

5.1 IS PERSONAL DATA BEING PROCESSED AS PART OF THIS PROJECT?

YES or NO

NO

If YES, Please indicate your compliance with the following guidelines:	Mark here
We confirm that we have read and agree to act in accordance with DCU Data Protection Unit guidance and procedures regarding personal data	
We confirm that we have put in place a Personal Data Security Schedule (PDSS) for the project and have attached it to this application	

Please see the GDPR and the Research Ethics Process section of the [SCEC main webpage](#) for guidance

IF YOU ANSWERED YES TO 5.1, PLEASE ANSWER THE FOLLOWING QUESTIONS:

5.2 WHAT KIND OF PERSONAL DATA IS BEING PROCESSED?

Note special categories of personal data include health data, genetic data and/or data relating to ethnicity/race of participants, their sex lives and/or sexual orientation

5.3 WILL ANONYMISATION/PSEUDONYMISATION OF THE PERSONAL DATA BE UNDERTAKEN?

YES or NO

...

(If NO, please explain why.)

6. DATA/SAMPLE STORAGE, SECURITY AND DISPOSAL

For the purpose of this section, "Data" includes that in a raw or processed state (e.g. interview audiotape, transcript or analysis). "Samples" include body fluids or tissue samples.

6.1 HOW AND WHERE WILL THE DATA/SAMPLES BE STORED?

Note that the SCEC recommends that all data be stored on campus – please justify any off-site storage.

As the user acceptance tests contain no personal data they will be stored on the project Gitlab repository which is hosted in DCU.

6.2 WHO WILL HAVE ACCESS TO DATA/SAMPLES?

If people other than the main researchers have access, please name who they are and explain for what purpose.

Only the main researchers

6.3 HOW LONG IS THE DATA TO BE HELD/RETAINED FOR?

Note that with very few exceptions **personal data** may not be retained indefinitely. It is up to the unit or research team to establish an upper retention limit for each category of personal data under its control.

For the period of no longer than a year.

6.4 IF DATA/SAMPLES ARE TO BE DISPOSED OF, PLEASE EXPLAIN HOW, WHEN AND BY WHOM THIS WILL BE DONE?

Note that simply deleting files is not sufficiently secure. The additional steps to be taken to maintain data security should be given.

Personal data must be disposed of in a safe and secure manner at the end of its retention period. If the data is stored in a: a) paper based format then shredding or disposal via a secure bin is recommended; or b) if it is stored in an electronic

based format then deletion of the record or full anonymization of the data is recommended. If data/samples are NOT being disposed of, please justify this decision.

As the reports will contain no personal data, at the end of the year they will be securely removed from the Gitlab repository.

7. PLAIN LANGUAGE STATEMENT (Attach to this document. Approx. 400 words)

A Plain Language Statement (PLS) should be used in all cases. This is written information in plain language that you will be providing to participants, outlining the nature of their involvement in the project and inviting their participation. The PLS should specifically describe what will be expected of participants, the risks and inconveniences for them, and other information relevant to their involvement. Please note that the language used must reflect the participant age group and corresponding comprehension level – if your participants have different comprehension levels (e.g. both adults and children) then separate forms should be prepared for each group. The PLS can be embedded in an email to which an online survey is attached, or handed/sent to individuals in advance of their consent being sought. See link to sample templates on the website: <https://www.dcu.ie/researchsupport/ethicsapproval.shtml>

PLEASE CONFIRM WHETHER THE FOLLOWING ISSUES HAVE BEEN ADDRESSED IN YOUR PLAIN LANGUAGE STATEMENT/ INFORMATION SHEET FOR PARTICIPANTS:

	YES or NO
Introductory Statement (Supervisor and student names, school, title of the research)	YES
What is this research about?	YES
Why is this research being conducted?	YES
What will happen if the person decides to participate in the research study?	YES
How will their privacy be protected?	YES
How will the data be used and subsequently disposed of?	YES
What are the legal limitations to data confidentiality?	YES
What are the benefits of taking part in the research study (if any)?	NO
What are the risks of taking part in the research study?	YES
Confirmation that participants can change their mind at any stage and withdraw from the study	YES
How will participants find out what happens with the project?	NO
Contact details for further information (including SCEC contact details)	YES
Details relating to GDPR Compliance if Personal Data is being sought	YES

If any of these issues are marked NO, please justify their exclusion:

What are the benefits of taking part in the research study (if any)?
No as there is no benefits to participating in the research project

How will participants find out what happens with the project?
There will be no need for participants to find out what happens as all data used will be dummy data.

8. INFORMED CONSENT FORM *(Attach to this document. Approx. 300 words)*

In most cases where interviews or focus groups are taking place, an Informed Consent Form is required. This is an important document requiring participants to indicate their consent to participate in the study, and give their signature. If your participants are minors (under 18), it is best practice to provide them with an assent form, while their parents/guardians will be given the Informed Consent Form. In cases where an anonymous questionnaire is being used, it is enough to include a tick box in the questionnaire (underneath the information section for participant), where participants can indicate their consent.

See link to sample templates on the website: <https://www.dcu.ie/researchsupport/ethicsapproval.shtml>

NB – IF AN INFORMED CONSENT FORM IS NOT BEING USED, THE REASON FOR THIS MUST BE JUSTIFIED HERE.

Informed Consent Form

Research Study Title:

The study in which you are being requested to participate has the working title of 'ParkLet'. It is being conducted by Mike Purcell and Shaun Kinsella, students of the School of Computing in DCU.

Purpose of the research:

We are carrying out research in order to gain an insight into the usability of our project. The aim of our project will be to develop an android app that will allow homeowners to easily rent out their driveways as parking spaces to commuters with minimal effort. And likewise enable commuters to easily view and book parking spots with competitive rates.

Confirmation of requirements:

Participant, please complete the following by circling yes/no for each question.

I have read the Plain Language statement	Yes/No
I understand the information provided	Yes/No
I understand my information is not being recorded	Yes/No
I have had an opportunity to ask questions/discuss study	Yes/No
I have received sufficient answers to my questions	Yes/No

Participants' involvement in this study is totally voluntary. As a participant you may withdraw from the Research Study at any point. There will be no penalty for withdrawing before all stages of the Research Study have been completed.

Arrangements to protect confidentiality of data:

Every effort will be made to respect participants' anonymity. No real user information will be collected as any information provided will simply be dummy data. All analysis will be carried out by the principal researchers alone.

Signature:

I have read and understood the information in this form. My questions and concerns have been answered by the researchers, and I have a copy of this consent form. Therefore, I consent to take part in this research project

Participants Signature: _____

Name in Block Capitals: _____

Date: _____

Plain Language Statement

Introduction to the research study:

Our Final year project is called 'ParkLet'. The aim of our project will be to develop an android app that will allow homeowners to easily rent out their driveways as parking spaces to commuters with minimal effort. And likewise enable commuters to easily view and book parking spots with competitive rates.

Details of what involvement will require:

- Participants will be required to meet us in person as to test our app
- Participants will be provided a phone in which to test our app on
- Participants will not be required for more than 30 minutes
- Research will take place during the 2020 academic year

Potential Risks to Participants arising from involvement in the Research

Study:

There will be no risk to participants arising from taking part in this study.

Procedures aimed at protecting confidentiality:

- Every effort will be made to respect participants anonymity
- No personal data will be collected during this study
- Each participant results will simply be numbered, rather than recording them under their name.

Data Destruction:

It is planned that the data collected from this study will be destroyed within the year 2020.

Voluntary Participation:

Participants may withdraw from the Research Study at any point. There will be no penalty for withdrawing before all stages of the Research Study have been completed.

Other relevant information:

Participation in this study will In no way affect your relationship with the university.

If participants have any concerns about this study and wish to contact an independent person please contact:

Dr Stephen Blott

Department: Computing

Role: Sr Lecturer

Email address: stephen.blott@dcu.ie

Room: L1.02

Campus: DCU Glasnevin Campus

Parklet User Acceptance Testing

User id: _____

		User Testing
Task 1	Expected time (sec)	Actual time (Rounded up)
Sign up using new google account	10 seconds	
Comments:		

		User Testing
Task 2	Expected time (sec)	Actual time (Rounded up)
Sign out and then back in using existing Parklet account	10 seconds	
Comments:		

		User Testing
Task 3	Expected time (sec)	Actual time (Rounded up)
Navigate to user properties and create a new property, setting daily rate and weekend availability	30 seconds	
Comments:		

		User Testing
Task 4	Expected time (sec)	Actual time (Rounded up)
Set tag for created property by clicking property nfc button	15 seconds	
Comments:		

		User Testing
Task 5	Expected time (sec)	Actual time (Rounded up)
Verify property tag was written by tapping phone	10 seconds	
Comments:		

		User Testing
Task 6	Expected time (sec)	Actual time (Rounded up)
Delete previous property	10 seconds	
Comments:		

		User Testing
Task 7	Expected time (sec)	Actual time (Rounded up)
Create a new user vehicle	30 seconds	
Comments:		

		User Testing
Task 8	Expected time (sec)	Actual time (Rounded up)
Delete previous vehicle	10 seconds	
Comments:		

		User Testing
Task 9	Expected time (sec)	Actual time (Rounded up)
Search for driveways available in an area	20 seconds	
Comments:		

		User Testing
Task 10	Expected time (sec)	Actual time (Rounded up)
Book a property for a given date range	30 seconds	
Comments:		

		User Testing
Task 11	Expected time (sec)	Actual time (Rounded up)
Check current upcoming bookings	10 seconds	
Comments:		

		User Testing
Task 12	Expected time (sec)	Actual time (Rounded up)
Check into a property by tapping that properties nfc tag	15 seconds	
Comments:		

		User Testing
Task 13	Expected time (sec)	Actual time (Rounded up)
Check out of current property by tapping property nfc tag and check status of booking	20 seconds	
Comments:		

		User Testing
Task 14	Expected time (sec)	Actual time (Rounded up)
Cancel a current booking as a renter	30 seconds	
Comments:		

		User Testing
Task 15	Expected time (sec)	Actual time (Rounded up)
Cancel a current booking as a homeowner	30 seconds	
Comments:		

		User Testing
General feedback:		