Collins Mutai

C KipkorirC Portfolio

SUMMARY

An energetic and enthusiastic service professional with practical experience in a fast-paced IT sector. Very passionate about data science and computer vision. Demonstrated ability to design, develop and implement innovative software solutions to address complex problems. Am a passionate learner who is committed to delivering high-quality results

CERTIFICATES

· Data analysis and visualization in python ∂ • Artificial Intelligence fundamentals(IBM) ∂

EDUCATION

St Pauls University

Bachelor of Science in Computer Science

Sep 2020 - Nov 2024 Limuru, Kenya

PROFESSIONAL EXPERIENCE

Kenya Revenue Authority

ICT - Capacity and Monitoring (Intern)

May 2025 – present Nairobi, Kenya

- Monitored the performance, uptime, and health of IT infrastructure, identifying and escalating potential issues proactively.
- Assisted in analyzing usage trends and forecasting system capacity needs to support scalability and efficient resource allocation.
- Supported incident response by gathering logs, investigating root causes, and preparing detailed incident reports.
- Generated regular performance and capacity reports, highlighting key metrics, system trends, and areas for improvement.
- Maintained and optimized monitoring tools and dashboards to ensure accurate visualization of system health and performance data.

KCB Bank Sep 2024 – Dec 2024 Nairobi, Kenya

Intern - Business Services and Solutions

• Conducted system testing and validation for new software deployments to ensure functionality and reliability. • Assisted in maintaining and updating databases, ensuring data accuracy and integrity for business operations. • Collaborated with teams to optimize IT processes by analyzing workflows and recommending system improvements. • Supported troubleshooting and resolution of technical issues, minimizing downtime and enhancing system performance.

Kenya Power and Electricity Company(KPLC)

IT Support/Data Analyst

Nairobi, Kenya

Jan 2024 – Apr 2024

- Analyzed and created dashboards for financial data
- Creating live dashboards on live smart meters deployed on the field
- Trouble shooting and diagnosing of network issues across the company
- Doing On site Preventive Maintenance and cable management
- Client/Customer service within the company

SKILLS		
Programming	OS	Devops and Cloud
C/C++	- windows	- Jenkins
Python	- mac OS	- Git and Github
R	-linux	- Docker
		- Microsoft Azure
Web	Monitoring Tools	 Azure Devops
- PHP	Nagios and Nagvis	•
- Fast API	Grafana	
- Streamlit	Zabbix	
- ASP.NET	Elastic Search	
	DCIM	
	Maglink	

REFERENCES

Haron Samoei, *Engineer AMI(Advance Metering Infrastructure)*, Kenya Power and Lighting Company Hsamoei@kplc.co.ke, +254737380972

Fanon Ngetich, *Network Engineer*, Kenya Power and Lighting Company fanonngetich@kplc.co.ke, +254723568468

Anthony Sifuma, *Accountant - Telecoms Division*, Kenya Power and Lighting Company ASifuma@kplc.co.ke, +254726854763

Hafiz Nauman Yousaf, *Mentor*, Egis Foundation Hafiz.yousaf.358@gmail.com, +971504890358