



Privacy Policy

Last Updated: April 24, 2024

Thank you for choosing to be part of our community at Hot Spot Gaming Cafe LLC ("Company", "we", "us", or "our"). We are committed to protecting your personal information and your right to privacy.

When you and more generally, use any of our services, we appreciate that you are trusting us with your personal information. We take your privacy very seriously. In this privacy notice, we seek to explain to you in the clearest way possible what information we collect, how we use it and what rights you have in relation to it.

This privacy notice applies to all information collected through our Services (which, as described above, includes our), as well as any related services, sales, marketing or events.

If the practices described in this Privacy Policy are not acceptable to you, you should not provide the Company with information about yourself. We may periodically update this Privacy Policy. The "Effective Date" at the bottom of the page tells you when this Privacy Policy was last revised. Any changes to this Privacy Policy will become effective when we post the revised Privacy Policy on our website. Therefore, we encourage you to check the date of our Privacy Policy whenever you visit our website for any updates or changes.

All personal information that you provide to us must be true, complete and accurate, and you must notify us of any changes to such personal information.

Information we collect:

We collect personal information that you voluntarily provide to us when you register on the express an interest in obtaining information about us or our products and Services, when you participate in activities on the or otherwise when you contact us.

When you register with us and use the website, you generally provide (a) your name, email address, age, username, password and other registration information; (b) transaction-related information, such as when you respond to any offers, or download or use applications from us; (c) information you provide us when you contact us for help; (d) information you enter into our system when using the website, such as contact information.

In addition, the website may collect certain information automatically, including, but not limited to, the type of mobile device you use, your mobile devices unique device ID, the IP address of

your mobile device, your mobile operating system, the type of mobile Internet browsers you use, and information about the way you use the website.

The personal information that we collect depends on the context of your interactions with us and the choices you make and the products and features you use. The personal information we collect may include the following:

Some information — such as your Internet Protocol (IP) address and/or browser and device characteristics — is collected automatically when you visit our website.

We automatically collect certain information when you visit, use or navigate our website. This information does not reveal your specific identity (like your name or contact information) but may include device and usage information, such as your IP address, browser and device characteristics, operating system, language preferences, referring URLs, device name, country, location, information about who and when you use our and other technical information. This information is primarily needed to maintain the security and operation of our website, and for our internal analytics and reporting purposes.

Like many businesses, we also collect information through cookies and similar technologies.

Sharing your information:

We only share information with your consent, to comply with laws, to provide you with services, to protect your rights, or to fulfill business obligations. We may process or share your data that we hold based on the following legal basis:

We may process your data if you have given us specific consent to use your personal information in a specific purpose.

We may process your data when it is reasonably necessary to achieve our legitimate business interests.

Where we have entered into a contract with you, we may process your personal information to fulfill the terms of our contract.

We may disclose your information where we are legally required to do so in order to comply with applicable law, governmental requests, a judicial proceeding, court order, or legal process, such as in response to a court order or a subpoena (including in response to public authorities to meet national security or law enforcement requirements).

We may disclose your information where we believe it is necessary to investigate, prevent, or take action regarding potential violations of our policies, suspected fraud, situations involving potential threats to the safety of any person and illegal activities, or as evidence in litigation in which we are involved.

More specifically, we may need to process your data or share your personal information in the following situations:

We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.

We only share your information in specific circumstances, such as with your consent, to comply with legal obligations, or to provide you with our services. We do not sell or share your mobile information for marketing purposes.

In addition to the purposes and uses described elsewhere in this Privacy Policy, we use information in the following ways:

To identify you when you visit our website or our locations.

To provide products and services.

To improve our services and product offerings.

To conduct analytics.

To respond to inquiries related to support, employment opportunities, or other requests.

To send marketing and promotional materials, including information relating to our products, services or promotion.

Realtime Location:

We will use GPS technology to determine your current location.

When you visit our mobile app, we may use GPS technology (or other similar technology) to determine your current location in order to determine the city you are located within and display a location map with relevant advertisements. We will not share your current location with other users or partners. If you do not want us to use your location for the purposes set forth above, you should turn off the location services for the mobile application located in your account settings or in your mobile phone settings and/or within the mobile application.

Protection of your data:

To help maintain data accuracy, prevent unauthorized access to or disclosure of, and ensure the appropriate use of your Personal Information, we have put in place physical, electronic and managerial procedures. In the event that we are required by law to inform you of any

unauthorized access to your Personal Information, we may notify you electronically, in writing, or by telephone, if permitted to do so by law.

Despite our security efforts, please understand that no system is perfect or can guarantee that unauthorized access or theft of data might not occur. If you have reason to believe that your interaction with us is no longer secure (for example, if you feel that the security of any account you might have with us has been compromised), please immediately notify us by contacting us pursuant to the “Contact Us” section below and indicate that you believe there is a security issue or that your information has been compromised.

Data Retention:

We will only keep your personal information for as long as it is necessary for the purposes set out in this privacy notice, unless a longer retention period is required or permitted by law (such as tax, accounting or other legal requirements).

When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize such information, or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

Privacy Rights:

You may review, change, or terminate your account at any time. Account Information If you would at any time like to review or change the information in your account or terminate your account, you can log into user account settings and updating the user account.

Upon your request to terminate your account, we will deactivate or delete your account and information from our active databases. However, we may retain some information in our files to prevent fraud, troubleshoot problems, assist with any investigations, enforce our Terms of Use and/or comply with applicable legal requirements.

You can unsubscribe from our marketing email list at any time by clicking on the unsubscribe link in the emails that we send or by contacting us using the details provided below. You will then be removed from the marketing email list – however, we may still communicate with you, for example to send you service-related emails that are necessary for the administration and use of your account, to respond to service requests, or for other non-marketing purposes.

Updates:

We will update this notice as necessary to stay compliant with relevant laws.

We may update this privacy notice from time to time. The updated version will be indicated by an updated "Revised" date and the updated version will be effective as soon as it is accessible. We encourage you to review this privacy notice frequently to be informed of how we are protecting your information.

Contact us:

If you have any questions about our Privacy Policy or our use of your information, or if you need help accessing, changing, or deleting your information, or otherwise electing to make any other changes you can email or contact us as set forth below. When contacting us, please include your first and last name, the name of the location that collected your information and a contact number or email address where you agree to be reached.

Email us at: nooryaqoob786@gmail.com

Or send a letter to:

Hot Spot Gaming Cafe LLC

4609 S HARLEM AVE, Unit A,

Forest View, IL 60402

Attention: Data Privacy