

Kiran Uttarkar

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WORK EXPERIENCE

Hitachi Vantara

Senior Solutions Architect / Pentaho Business Intelligence Software Suite

January 2019 – Present

Orlando, FL

- **Helped customers install, configure and use Pentaho Java Spring-based Business Intelligence application suite on Windows and Linux and Cloud platforms and connect it to various data sources including Postgres, MySQL, Oracle, MSSQL, Hadoop Cluster, and AWS RDS maintaining optimum customer satisfaction.**
- Used D3.js, Git, and NPM/Node.js to create custom visualization patterns for charts on Pentaho Ctools Community Dashboard Editor.
- Setup test environments using VirtualBox, VM workstation player, and Docker to evaluate and debug issues.
- Scheduled and ran monthly and weekly regression reports from Jira and from the Pentaho Business Analytics server.
- Wrote and updated Knowledgebase articles and best practices guides for customers and the internals.
- Used CLI and IDE to review and edit configuration files and log files.
- Filed Jira for improvement and bugs resolution and documentation correction.
- Skills and tools used: Java, Tomcat, Spring MVC, JDBC, OpenJDK, Docker, AWS, RDS, Linux, LDAP, MSAD, Hadoop, Windows, JavaScript, HTML, CSS, Git CLI, IDE, Debugging, Salesforce, Zendesk, SharePoint.

Osceola County Government IT Department

Software Engineer

July 2018 – Dec 2018

Kissimmee, FL

- **Enhanced and automated Residential and Commercial building permit issuance workflow on Accela Civic Web App for Osceola County Building Permit Department.**
- Using JavaScript Implemented validation for building contractors and sub-contractor data prior to saving it in the database on Accela Civic Platform, resulting 90% faster process time for the permits.
- Attended daily scrums with project managers, end users of Accela Civic web app from Osceola County Building Permit Department to understand building permit process workflow and performed UAT
- Eliminated 80% Git conflicts introducing JavaScript Standard Style Guide and Trello to the team.
- Skills and tools used: JavaScript, HTML, CSS, Git CLI, IDE, Bitbucket, SharePoint, Scrum/Agile, Software testing, Debugging.

Oracle Inc. USA

Software Engineer

Feb 2016 – July 2018

Orlando, FL

- **Provided guidance and resolution to a wide range of customer issues regarding Oracle Hospitality's Point of Sale software.**
- Closed and resolved around 1000 Service Requests regarding software and hardware issues within 2 years. Used remote desktop support applications like WebEx and Bomgar to troubleshoot software issues.
- Analyzed the hardware or software problems and wrote case notes in the tracking system and updated the Knowledge Base. Documented the resolution provided.

EDUCATION

FULL-STACK WEB DEVELOPMENT CERTIFICATE

(UCF) University of Central Florida, USA

MS-CIT (MAHARASHTRA STATE-CERTIFICATE IN INFORMATION TECHNOLOGY)

Maharashtra State, India

MASTER OF ARTS DEGREE (ENGLISH LITERATURE)

Dayanand College of Arts, India

BARCHELOR OF ARTS DEGREE (HUMANITIES)

Dayanand College of Arts, India

SKILLS & TRAINING

- **Skills:** HTML, CSS, JavaScript, Java Spring, JDBC, ETL, Tomcat, System Administration, Git, IDE, CLI, Linux, Windows, Docker, D3.js, Node.js, MongoDB, REST APIs, MongoDB, Postgres, MySQL, MSSQL
- **Training:** Full-stack Web Development, Maharashtra State Certificate in Information Technology (MS-CIT)