Name:Kiran Kumar Kotni

Email :

kirankotni3@gmail.com

Contact : 91-7702515863

Career Objective

To work as a professional in a highly innovative firm that utilise my skills and abilities effectively, from which I can develop my skills so as to make it more precise.

Professional Summary

- **3Years** of experience as Administration and Developer in Salesforce.com. Has good knowledge of the Technical and Functional aspects of Salesforce.com, on demand CRM package.
- Customizing the applications on **Sales force platform and Force.com**.
- Hands on experience on developing **Triggers, Apex Classes ,VF Pages, SOQL and SOSL.**
- **Buttons,Skills,Presence Configurations,Chat Agent Configurations, Custom Apps, Layouts, Tabs, Validation Rules, Custom Objects.**
- **Have good knowledge on Integrations and Lightning web Components.**
- **Completed Zero to Hero in Lightning Web Components course from Udemy which includes Quiz App,Car Hub Projects**
- **Have Superbadge on LWC.**
- Ability to learn and adapt to new technologies quickly.
- Worked on the designing of custom objects, custom fields, role based page layouts, custom Tabs, custom reports, design of Visual Force Pages, Dashboards and various other components as per the client and application requirements.
- Good experience in implementing Object Oriented Programming concepts in Software Development.
- Good analytical, verbal, written communication and interpersonal skills

Experience Summary:

- Worked as a Systems Engineer with **Infosys Technologies Limited**, Pune from January 2020 to January 2022.
- Working as Associate Consultant at Atos Syntel from Feburary 2022.

Skills Summary:

CRM : Sales Force

Force.com Technology : Apex, VisualForce, SOQL, Apex Triggers,Integrations,Apex Dataloader,Validation rules,Lightning web components,Unit testing.

Web Technologies : HTML

Operating System : Windows

IDE : Visual Studio Code,Eclipse.

Devops tools : Git,GitHub,Jenkins,Linux Commands.

Certifications:

- Salesforce PD1 certification(Credential Id:2605430)
- Salesforce JavaScript Developer1 Certification

Education Summary

- BTech in Chemical Engineering, Andhra University College of Engineering Viskhapatnam.(2015-19)

Project summary (Infosys)

Title : **VNO Portal**
Client : **Telstra**
Team Size : **6**

Roles and responsibilities:

- Understanding of complex requirement of project and be a part of brain storming sessions for providing solution.
- Involved in the Development of Apex Classes, Visualforce Pages.
- Writing Apex Triggers and Controller classes by keeping in mind SFDC governor limits.
- Achieving Test Converge more than 75% and maintaining the same at the time of enhancements and Preparation of Unit Test Plans.
- Involved in the Deployment activity during SIT, UAT phase.

Project summary (Atos):

Title   : Live Agent Chat(Dragons)
Client   : Humana
Team Size   :   5

Roles and Responsibilities:

- Working for Live Agent chat application in Humana.
- Involved in the development of Secured chat and Unsecured chat.
- Involved in the development of Apex classes,VF pages,JS by keeping in mind of governor limits
- As per the requirement created skills, buttons,Presence Configurations, Chat Agent Configurations,Omnichannel routing and interacting with portal teams(Go365,Centerwell,MyHumana) when required.
- Involved in the deployment activity during SIT,UAT Phase.

Declaration:

I hereby declare that the details provided are correct and I take full responsibility for those furnished above.

Date:

Place: (**Name Kiran Kotni**)