absenc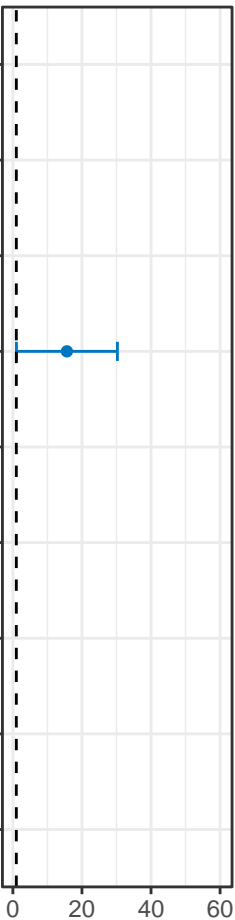e