

KIRAN SHEJUL

Designation: Analyst/Software Engineer

Location : Pune, India

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EXPERIENCE SUMMARY

- Trained on ServiceNow for 3 months (June 2022 to August 2022)
- Completed Training in ServiceNow Fundamentals.
- Have Hands-on exposure in Creating Notifications, Workflows and Scheduled Jobs.
- Good Knowledge and Hands-on exposure in User Administration, Table Administration, Import sets, Flows and Update Sets, UI Actions, App Engine Studio, Studio.
- Good Knowledge on various types of Scripts such as Client Script, Business Rules, and Script Includes.
- Worked on the POCs
 - SiriusXM Dashboard
 - Created Two Dashboard and added Different types of reports in that Dashboard.
 - Firewall Table.
 - Design a Workflow , for different levels of approval and generated catalog task After the submitting the Request .
 - Perform Basic Integration Between Two instance(PDI) using RestMsg.
 - App Engine Studio
 - Created App to fetch & create the data from incident task and change request table.
 - Service Portal
 - Design a widgets on service portal which shows some questions (Yes/No)
After clicking the check box the same data should be visible on RITM itself by using macro.
 - Data Load POC
 - Created Application on the App Engine Studio and Load the data from excel to the ServiceNow instance using Import set ,Transform Map and Record Producer Instead of manually because it saves time and improve Efficiency in Data Management.

KEY SKILLS

Technologies	: JavaScript
Web Technologies	: HTML, CSS
Tools	: ServiceNow (PDI)

EXPERIENCE

Title	ServiceNow Administrator and Development
Training Description	Trained in Admin level concepts along with Scripting.
Duration	3 months(fromJun2022toAug2022)
Responsibilities	Creating sample and Basic POC's

TRAINING & CERTIFICATIONS

- ServiceNow training from 6th June 2022. (Admin level concepts along with Scripting).
- ServiceNow Certified System Administrator (San Diego).
- Micro-Certification - Flow Designer

HIGHER EDUCATION

Amrutvahini College of Engineering – B.E., Information Technology Engineering with 7.97CGP.