

# Raw E-commerce Data

## (Orders, Items, Payments)

The image displays three separate screenshots of Microsoft Excel windows, each showing a dataset for a specific type of raw e-commerce data:

- olist\_orders\_dataset.csv:** This screenshot shows a table with 10 columns: order\_id, order\_status, order\_purchase\_timestamp, order\_delivered\_customer\_date, order\_id, item\_id, item\_category\_name, item\_photos, and item\_weight\_in\_kg. The data consists of approximately 1000 rows of order details.
- olist\_order\_items\_dataset.csv:** This screenshot shows a table with 11 columns: order\_id, item\_id, price, quantity, and value. The data consists of approximately 1000 rows of item-level details for each order.
- olist\_order\_payments\_dataset.csv:** This screenshot shows a table with 11 columns: order\_id, payment\_value, and payment\_type. The data consists of approximately 1000 rows of payment information for each order.

## Daily KPI Builder (Python Script)

```
build_daily_kpi.py

import os
import pandas as pd

# =====#
# 0) Path config
# =====#
BASE_DIR = os.path.dirname(os.path.abspath(__file__))

ORDERS_FILE = os.path.join(BASE_DIR, "olist_orders_dataset.csv")
ITEMS_FILE = os.path.join(BASE_DIR, "olist_order_items_dataset.csv")
PAYMENTS_FILE = os.path.join(BASE_DIR, "olist_order_payments_dataset.csv") # optional

# Output (production-friendly names)
OUT_CSV = os.path.join(BASE_DIR, "daily_ops_metrics.csv")
OUT_XLSX = os.path.join(BASE_DIR, "daily_ops_metrics.xlsx")

# =====#
# 1) Load orders (minimal cols)
# =====#
if not os.path.exists(ORDERS_FILE):
    raise FileNotFoundError(f"Missing: {ORDERS_FILE}")

orders = pd.read_csv(
    ORDERS_FILE,
    usecols=[
        "order_id",
        "order_status",
        "order_purchase_timestamp",
        "order_delivered_customer_date",
        ],
    )
orders["order_purchase_timestamp"] = pd.to_datetime(
    orders["order_purchase_timestamp"], errors="coerce"
)
orders["purchase_date"] = orders["order_purchase_timestamp"].dt.date

# Use full available range (simulation mode B needs full history)
orders = orders.dropna(subset=["order_purchase_timestamp"]).copy()
if orders.empty:
    raise ValueError("No valid order_purchase_timestamp after parsing.")

min_ts = orders["order_purchase_timestamp"].min()
max_ts = orders["order_purchase_timestamp"].max()
print(f"Data coverage (orders): ({min_ts} -> {max_ts})")

# =====#
# 2) Load items (minimal cols) and join to orders
# =====#
if not os.path.exists(ITEMS_FILE):
    raise FileNotFoundError(f"Missing: {ITEMS_FILE}")

items = pd.read_csv(
    ITEMS_FILE,
    usecols=["order_id", "price", "freight_value"],
)
# Keep only items that belong to orders we have
items = items.merge(orders)

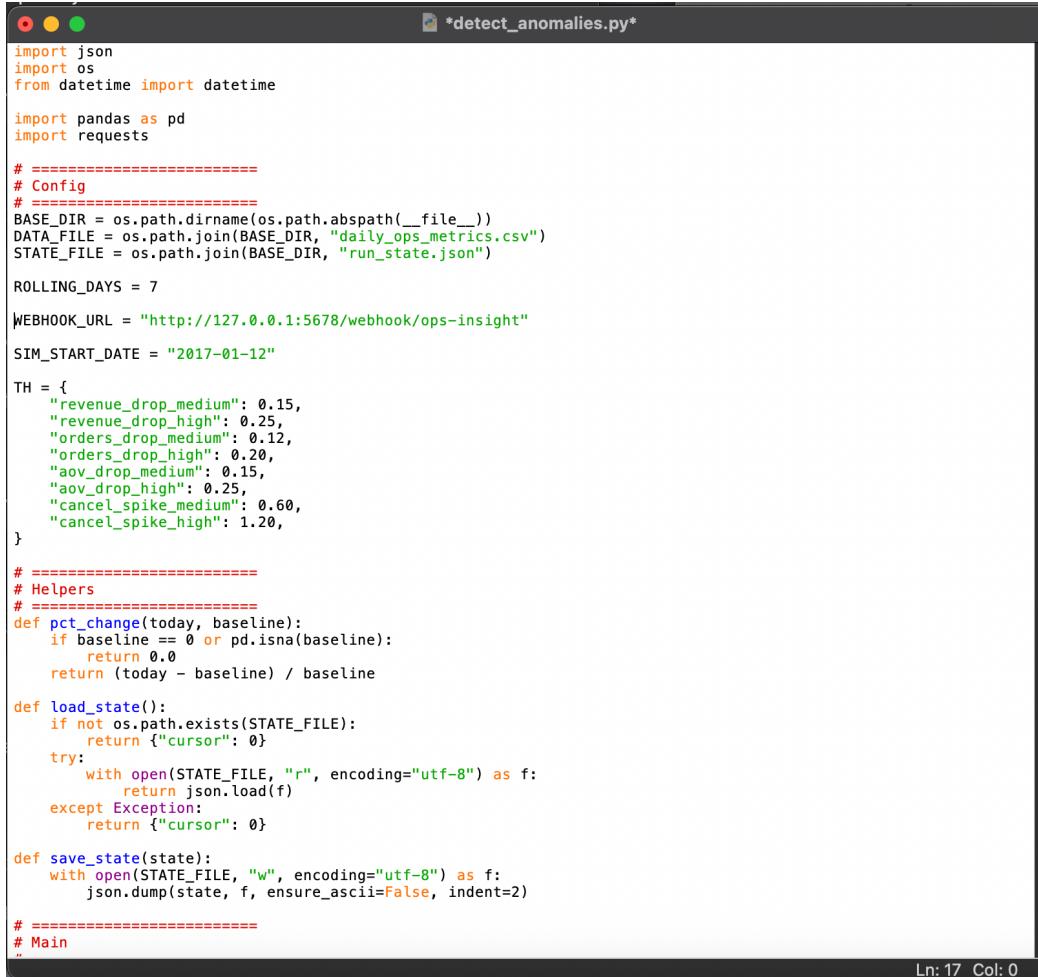
Ln: 1 Col: 0
```

## Daily Operations Metrics

## (Daily KPI Table)

## Anomaly Detection

### (7-Day Rolling Baseline)



```
import json
import os
from datetime import datetime

import pandas as pd
import requests

# =====
# Config
# =====
BASE_DIR = os.path.dirname(os.path.abspath(__file__))
DATA_FILE = os.path.join(BASE_DIR, "daily_ops_metrics.csv")
STATE_FILE = os.path.join(BASE_DIR, "run_state.json")

ROLLING_DAYS = 7

WEBHOOK_URL = "http://127.0.0.1:5678/webhook/ops-insight"

SIM_START_DATE = "2017-01-12"

TH = {
    "revenue_drop_medium": 0.15,
    "revenue_drop_high": 0.25,
    "orders_drop_medium": 0.12,
    "orders_drop_high": 0.20,
    "aov_drop_medium": 0.15,
    "aov_drop_high": 0.25,
    "cancel_spike_medium": 0.60,
    "cancel_spike_high": 1.20,
}

# =====
# Helpers
# =====
def pct_change(today, baseline):
    if baseline == 0 or pd.isna(baseline):
        return 0.0
    return (today - baseline) / baseline

def load_state():
    if not os.path.exists(STATE_FILE):
        return {"cursor": 0}
    try:
        with open(STATE_FILE, "r", encoding="utf-8") as f:
            return json.load(f)
    except Exception:
        return {"cursor": 0}

def save_state(state):
    with open(STATE_FILE, "w", encoding="utf-8") as f:
        json.dump(state, f, ensure_ascii=False, indent=2)

# =====
# Main
"
```

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# Workflow Automation

## (n8n Scheduler)

The screenshot shows the n8n interface with a workflow titled "Internal Operations Insight Agent (MVP)". The workflow consists of the following steps:

- Schedule Trigger
- HTTP Request (POST: http://127.0.0.1:5001/run)
- Webhook
- Append row in sheet (append: sheet)

The "Schedule Trigger" step has a trigger rule defined as follows:

- Trigger Interval: Days
- Days Between Triggers: 1
- Trigger at Hour: 9am
- Trigger at Minute: 0

The "Append row in sheet" step has the following parameters:

- Credential to connect with: Google Sheets account
- Resource: Sheet Within Document
- Operation: Append Row
- Document: From list: ops\_insight\_log
- Sheet: From list: insight\_log
- Mapping Column Mode: Map Each Column Manually
- Values to Send:
  - run\_time: {{\$.json.body.run\_time}}
  - date: {{\$.json.body.date}}
  - status: {{\$.json.body.status}}
  - signals\_count: {{\$.json.body.signals\_count}}

# Google Sheets Dashboard