# Nathan J. Andrews

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## **Employment**

**Network and Systems Administrator** 

**Keller Logistics Group** 

May 2016 - Present

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- Coordinated contractor assistance for larger or specialized projects
- Spearheaded efforts to assign monitored parameters to KPIs for measuring improvements
- Performed hardware upgrades to Hyper-V hosts while maintaining 100% uptime for hosted VMs
- Built segregated networks for client VPN and other hardware needs, avoiding the need to build in parallel
- Documented older and obscure systems to improve team understanding of their function and limitations
- Updated and expanded templating for remote Cisco configurations to simplify and speed deployment
- Planned and executed edge router upgrade from Cisco IOS to IOS-XE
- Deployed Windows RemoteApp infrastructure to streamline uasge of company-wide applications
- Reorganized Storage Spaces for load balancing and I/O efficiency
- Designed and implemented a standardized monitoring plan for hardware at remote locations

IT Manager Andrews Farms, Inc May 2006 - May 2016

- Designed a virtualized server space for content and network management
- Architected and deployed a wide area wireless network for office and field connectivity

- Standardized hardware and software configurations to allow cold spares to be quickly deployed
- Developed scripting to automate photo processing for online auto listings for simplicity and speed
- Rebuilt a failing Windows Server 2003 AD server overnight to minimize business impact

## **Support Specialist**

### **Metalink Technologies**

**Integrity Automotive** 

April 2008 - September 2008

June 2009 - April 2010

- Learned ticketing and documentation procedures for customer problem resolution
- Developed a system to record and easily interpret historical signal levels for problematic installs

#### Certifications

Network+, Security+, A+

**Network and Systems Administrator** 

#### Skills

**Core Strengths:** Documentation, Communication, Wireless networking

**Specific Skills:** Powershell, Ubiquiti networking, Cisco IOS, IOS-XE, Hyper-V, VMWare, Ruckus Virtual SmartZone, Templating, WMS integration, AD, Exchange