## Information System

Lec 6

### Systems development life cycle (SDLC)

• The *systems development life cycle* (SDLC) is the process of understanding how an information system (IS) can support business needs, designing the system, building it, and delivering it to users.

# SYSTEM DEVELOPMENT TOOLS AND TECHNIQUES

• systems analysts must know how to use a variety of techniques, such as modeling, prototyping, and computeraided systems engineering (CASE) tools, to plan, design, and implement information systems.

## Modeling

- Modeling produces a graphical representation of a concept or process that systems developers can analyze, test, and modify.
  - A business model, or requirements model, describes business functions that an information system must support.
  - A data model describes data structures and design.
  - An object model describes objects, which combine data and processes.
  - A network model portrays the design and protocols of telecommunications links.
  - A process model describes system logic and processes that programmers use to develop necessary code modules.

#### **Business Model**

**Key Partners** Value Propositions Relationships **Customer Segments** Key Activities Platform Same-side Development **Network Effects** Connect with your friends. Data Center Cross-side Discover & Learn. Operations Mgmt **Network Effects** Internet Users Express yourself Reach. Content Partners Relevance. Advertisers and (TV Shows, Social Context. **Key Resources** Marketers Channels Movies, Music, Engagement News Articles) Facebook Website. Platform Mobile Apps Personalized and Developers Social Experiences, Social Distribution. Facebook Ads. Technology **Payments** Facebook Pages Infrastructure **Developer Tools** and APIs **Cost Structure** Revenue Streams Data center Marketing and Research and Payment Free Ad Revenues

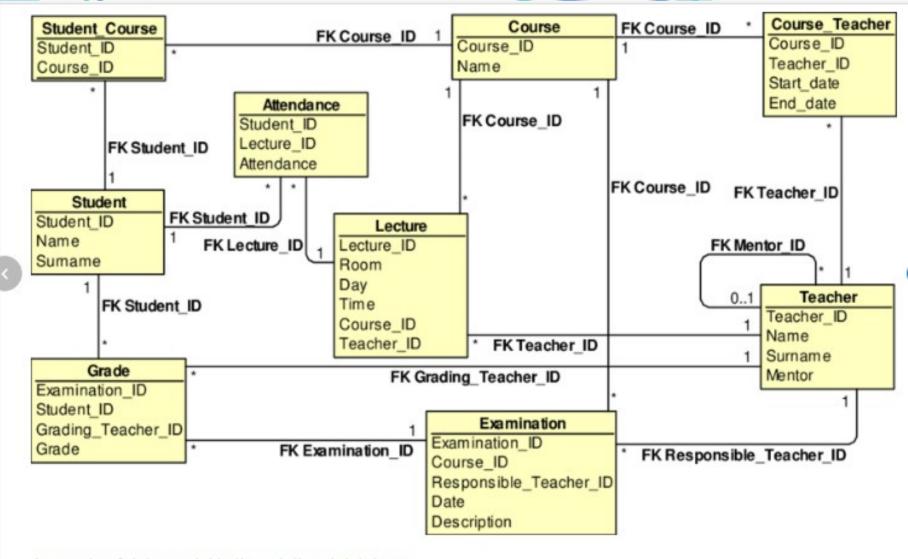
Revenues

Development

Sales

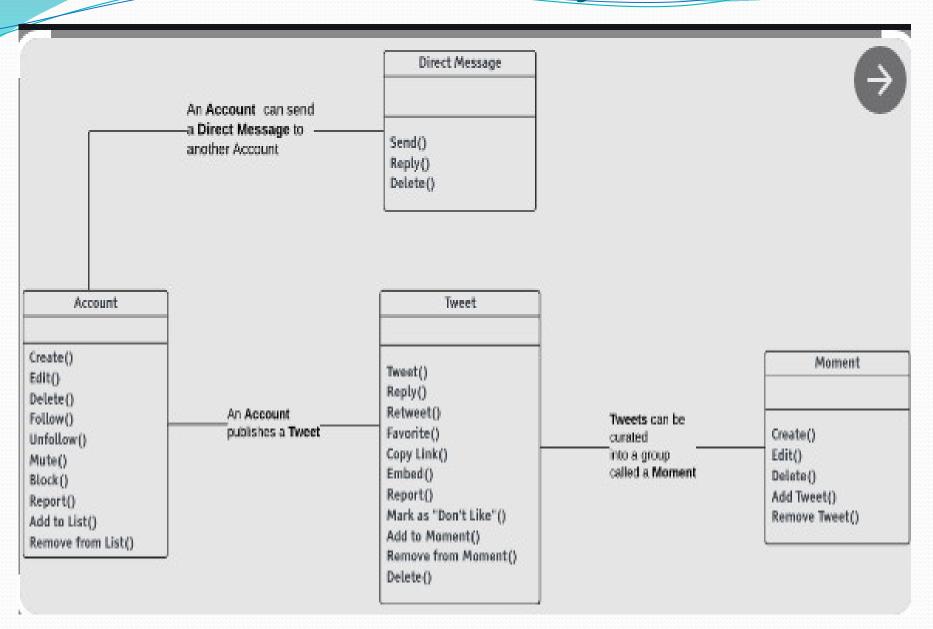
costs

#### **Data Model**



Δ sample of data model in the relational database.

## Model Object



## Prototyping

- Prototyping involves the creation of an early working version of the information system or its components.
  - Prototyping tests system concepts and examine system components.
  - Prototyping speeds up the development process significantly.
- **Disadvantage**: important decisions might be <u>made too</u> <u>early</u>, before business or IT issues are thoroughly understood.

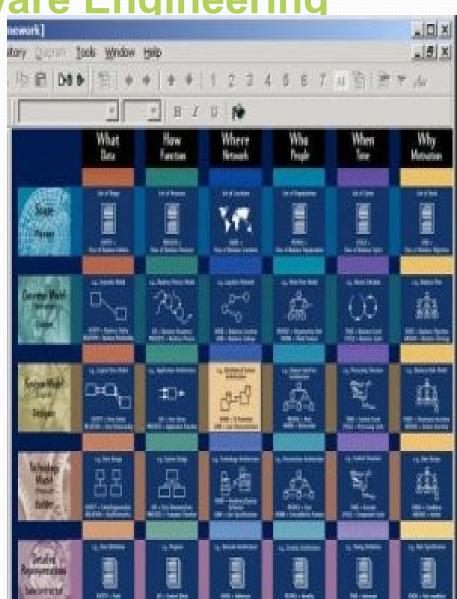
# Computer-aided systems engineering (CASE)

- Computer-aided systems engineering (CASE) is a technique that uses powerful programs to help systems analysts develop and maintain information systems.
- CASE tools provide an overall framework for systems development for <u>structured analysis and object-oriented</u> <u>analysis.</u>

**Computer-Aided Software Engineering** 

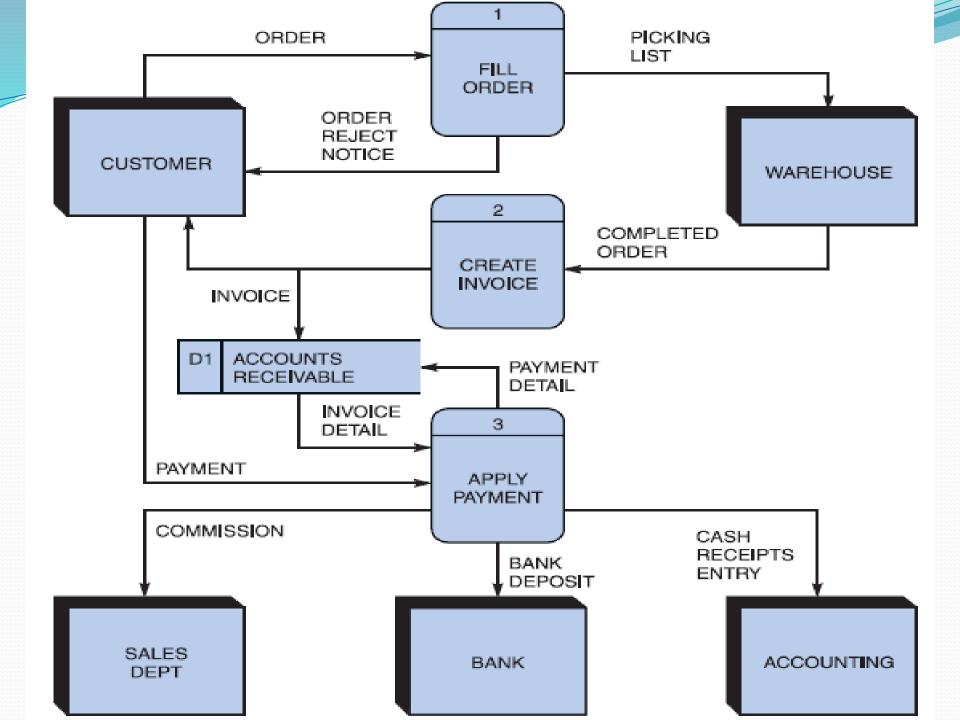
Tool (CASE Tool)
CASE Tool is used to design and implement applications.

CASE software is often associated with methods for development the of information systems together with automated tools that can be used in the software development process.



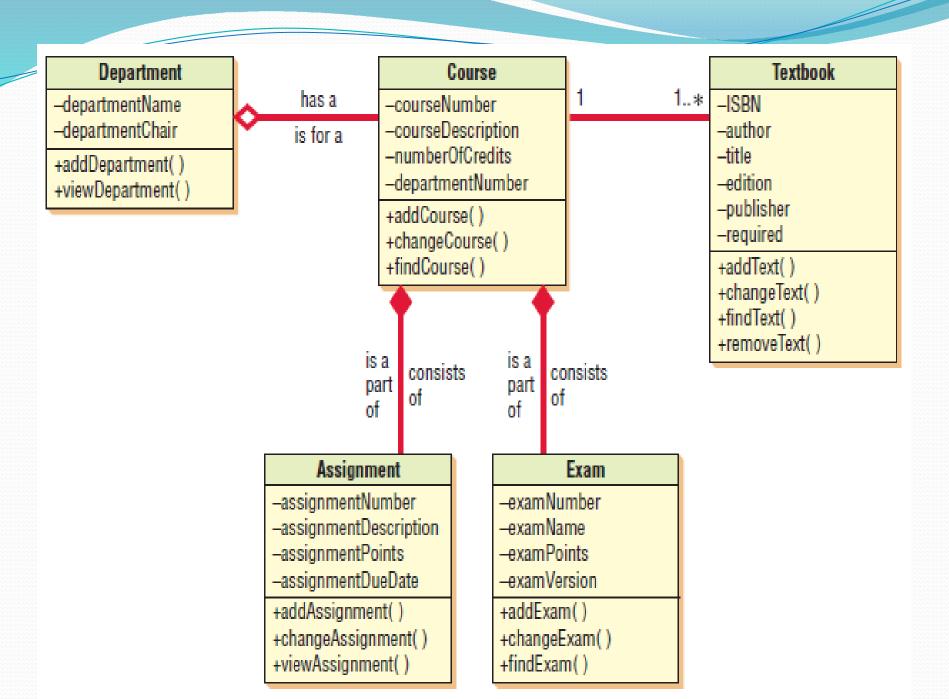
#### SYSTEM DEVELOPMENT METHODS

- Structured analysis is a traditional systems development technique.
- Because it describes the processes that transform data into useful information, structured analysis is called a process-centered technique.
- Structured analysis uses a series of phases, called the systems development life cycle (SDLC) to plan, analyze, design, implement, and support an information system.



#### SYSTEM DEVELOPMENT METHODS

- Object-Oriented Modeling
- Whereas structured analysis regards processes and data as separate components, object-oriented (O-O) analysis combines data and the processes that act on the data into things called objects.
- <u>An object</u> is a member of a class, which is a collection of similar objects. Objects possess characteristics called **properties**, which it inherits from its class or possesses on its own.
- In O-O programming, built-in processes called **methods** can change an object's properties.
- A **message** can request specific behavior or information from the recipient.



# THE SYSTEMS DEVELOPMENT LIFE CYCLE

- Structured analysis uses a technique called the systems development life cycle (SDLC) to plan and manage the systems development process.
- The SDLC model includes the following steps:
  - Systems planning
  - Systems analysis
  - Systems design
  - Systems implementation
  - Systems operation and maintenance

## SDLC

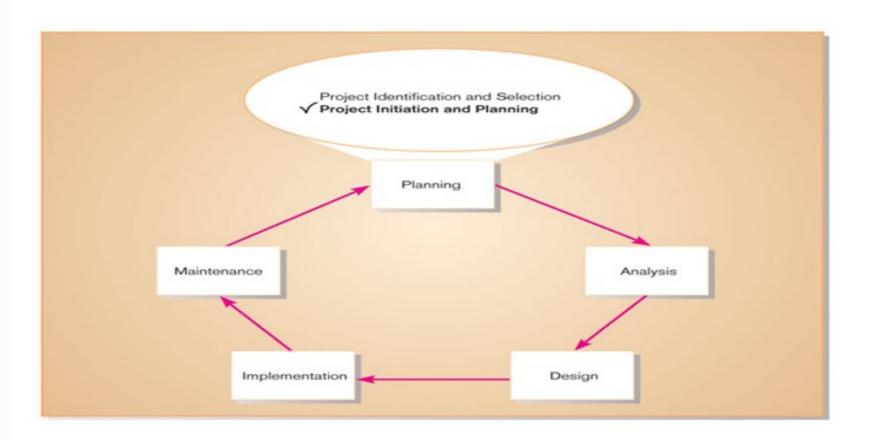


FIGURE: SDLC

## Systems planning

- Begin with a systems request that describes problems or desired changes in an information system or a business process.
- The purpose of the planning phase is to identify clearly the nature and scope of the business opportunity or problem by performing a **preliminary investigation**, often called a feasibility study.
- The end product, or deliverable, is a report that describes business considerations, reviews anticipated benefits and costs, and recommends a course of action based on economic, technical, and operational factors.

#### **Systems Analysis**

- The purpose of the systems analysis phase is to understand business requirements and build a logical model of the new system.
- you develop a logical model of business processes (data modeling, process modeling, and object modeling)
- The end product is the system requirements document. The system requirements document describes management and user requirements, alternative plans and costs, and your recommendation.

### **Systems Design**

- The purpose of systems design is to create a blueprint(oxide) for the new system that will satisfy all documented requirements, whether the system is being developed in-house or purchased as a package. During systems design, you identify all necessary outputs, inputs, interfaces, and processes.
- The design is documented in the systems design specification and presented to management and users for their review and approval.
- Management and user involvement is critical to avoid any misunderstandings.

### Systems Implementation

- During systems implementation, the new system is constructed.
- Structured analysis or O-O methods, the procedure is the same programs are <u>written</u>, <u>tested</u>, <u>and documented</u>, <u>and the system is installed</u>. If the system was purchased as a package, systems analysts <u>perform any necessary modifications and configurations</u>.
- The objective of the implementation phase is to deliver a completely functioning and documented information system.
- The systems implementation phase also includes an assessment, called a **systems evaluation**, to determine whether the system operates properly and if costs and benefits are within expectations.

### :System operation and maintenance

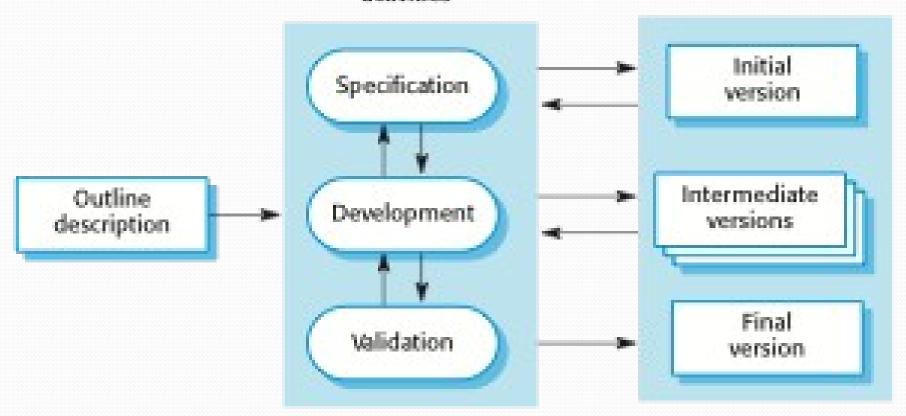
- During systems operation and support, the IT staff maintains and enhances the system.
- Maintenance changes correct errors and adapt to changes in the environment, such as new tax rates. Enhancements provide new features and benefits.
- The objective during this phase is to maximize return on the IT investment.

## System Development Guidelines

- Stick to an overall development **plan**.
- Ensure that **users** are involved in the development process, especially when identifying and modeling system **requirements**.
- Identify major milestones for project review and assessment.
- Establish interim **checkpoints** between major milestones to ensure that project remains on schedule.
- Be **flexible** within the framework of your plan.
- Provide accurate and reliable cost and benefit information.

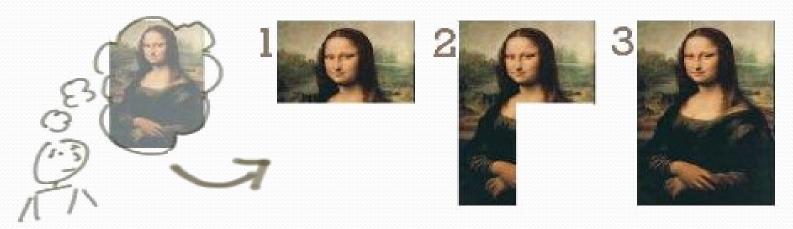
# Incremental and iterative Development Methods

Concurrent activities



## Agile Development Method

#### Incremental



#### Iterative

