

# OFFICER PERFORMANCE REPORT

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## OFFICER INFORMATION

Name: **michael.mwai** Loan Type: **SME**  
Email: **michael.mwai@ncbagroup.com**

## PERFORMANCE SUMMARY

**0.0%**

Collection Rate

**0.0%**

Call Conversion

## KEY PERFORMANCE METRICS

Total Collections	<b>KES 11,000</b>	Monthly Collections	<b>KES 11,000</b>
Weekly Collections	<b>KES 11,000</b>	Today's Collections	<b>KES 0</b>
Assigned Customers	<b>2</b>	Active Customers	<b>0</b>
Overdue Customers	<b>0</b>	Calls Today	<b>0</b>
Calls This Week	<b>0</b>	Completed Assignments	<b>1</b>
Pending Collections	<b>KES 0</b>	Overdue Amount	<b>KES 0</b>