### **USECASE STUDY PROJECT**

Group no: Group 22

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### **EXECUTIVE SUMMARY**

In the past decade, technological advancements have led to the development of online platforms for all services. COVID-19's crisis has triggered significant changes in the way people, businesses, and governments use digital technologies. A wide range of digital technologies are being used today, and this has led to an increase in electronic access to health care and consultancy services. Therefore, we aim to create a website that can be used to diagnose health problems, develop treatment plans and provide services to patients at home.

The purpose of our project is to provide an interface for doctors, patients, and other staff (from the laboratory and pharmacy) to conduct their respective activities. Paraworld can be used to diagnose and treat patients in remote area. By using paraworld for scheduled follow-up visits, doctors and patients will be more connected, and the likelihood of follow-up will be higher, reducing missed appointments and enhancing patient outcomes.

### I. INTRODUCTION

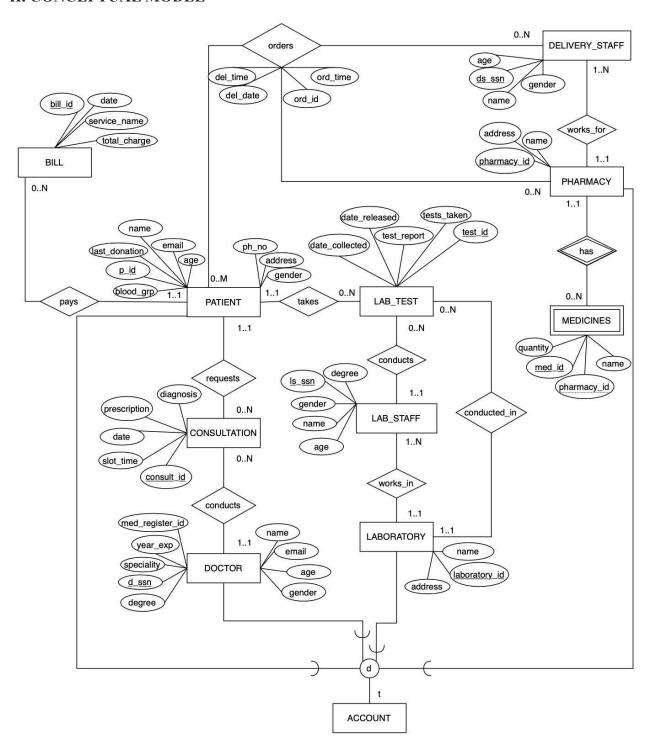
To utilize the features offered, doctors, patients, members of the working team, and organizations such as pharmacies and testing laboratories must register with paraworld. Doctors from various departments provide consultation services to patients through paraworld. They can provide the patients with diagnoses and prescribe them appropriate medication. With the patient's consent, they can also have access to the patient's medical history and records that are stored in the patient's data. Once the patients have reviewed the doctor's schedule, they can make appointments for consultation. If the patient chooses to use the paraworld laboratory home services located near the patient's area then the patient can book an appointment from the available time slots and a staff person from the laboratory center will go to collect the samples at the scheduled time. The patient can also see their billing details in their profile and make online payments for consultation, testing, and medication. Additionally, patients can give feedback on the medical professionals and the paraworld services.

Additionally, paraworld offers pharmacy services, whereby the business finds the closest pharmacy that is registered with paraworld and accepts patient delivery orders. The pharmacy sends the order to the patient at the specified address. Paraworld also provides an additional feature for blood donations that will encourage the users to donate blood after verifying their medical history of the user and if they donate blood then they will be given a free consultation coupon. It is only possible to donate blood once every eight weeks.

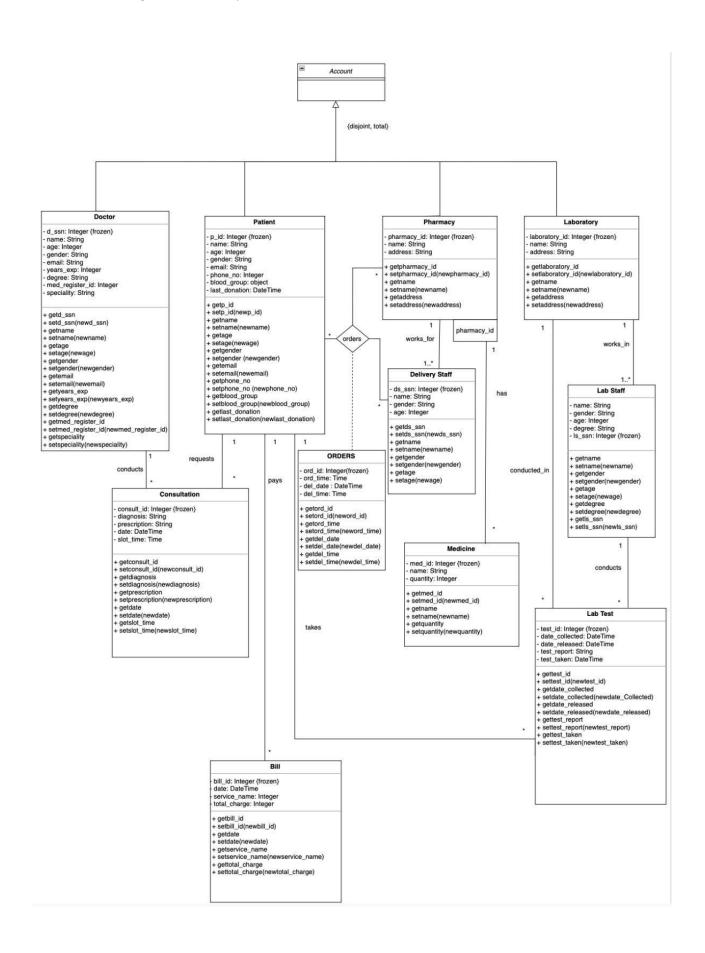
The company will store the data of the users registered in various categories. The company has three divisions of services consultation, laboratory, and pharmacy. The company needs to store the basic information of patients, doctors, and other staff. For each patient, the company needs to store the name, address, insurance details, age, gender, blood group, height, weight, contact number and email address. For doctors, their register ID, name, SSN, address, age, gender, department, degree and consulting hours. For Lab staff, the company stores their name, address, age, gender, and Laboratory name. For medicines delivery agents, the company stores their name, address, age, gender, and order ID.

The process of consultation appointment needs to be recorded. For this process, the company needs to store the doctor's name, patient name, appointment time, appointment date, patient medical history, diagnosis, prescription, and medical tests to be taken. For the process of laboratory services, the company needs to store the laboratory branch name, test name, patient name, date, and appointment time, staff ID, and lab technician ID. For the process of delivery by pharmacy, the company needs to store the branch ID, order ID, patient address, order details, and order date.

### II. CONCEPTUAL MODEL



**EER DIAGRAM** 



### III. RELATIONAL MODELS

```
PATIENT(p id, name, age, gender, email, phone no, blood group, last donation)
        p id – Primary Key
DOCTOR(d ssn, name, age, gender, email, years exp, degree, med register id, speciality)
        d ssn – Primary Key
 CONSULTATION(consult id, p id, d ssn, diagnosis, prescription, date, slot time)
       consult id – Primary Key
       p id foreign key refers to p id in PATIENT, NOT NULL
       d ssn foreign key refers to d ssn in DOCTOR, NOT NULL
LABORATORY (laboratory id, name, address)
        laboratory id – Primary Key
 LAB STAFF( ls ssn, laboratory id, name, gender, age, degree)
       ls ssn – Primary Key
       laboratory id foreign key refers to laboratory id in LABORATORY, NOT NULL
 LAB TEST(test id, p id, ls ssn, laboratory id, date collected, date released, test report,
 test taken)
     test id – Primary Key
     p id foreign key refers to p id in PATIENT, NOT NULL
     laboratory id foreign key refers to laboratory id in LABORATORY, NOT NULL
     ls ssn foreign key refers to ls ssn in LAB STAFF, NOT NULL
PHARMACY(pharmacy id, name, address)
        pharmacy id – Primary Key
MEDICINES (med id, name, quantity, pharmacy id)
       med id – Primary Key
       pharmacy id foreign key refers to pharmacy id in PHARMACY, NOT NULL
DELIVERY STAFF(ds ssn, name, gender, age, pharmacy id)
     ds ssn – Primary Kev
     pharmacy id foreign key refers to pharmacy id in PHARMACY, NOT NULL
 ORDER (p id, pharmacy id, ds ssn, ord id, date, ord time, del time)
     ord id – Primary Key
     p id foreign key refers to p id in PATIENT, NOT NULL
     pharmacy id foreign key refers to pharmacy id in PHARMACY, NOT NULL
     ds ssn foreign key refers to ds ssn in DELIVERY STAFF, NOT NULL
<u>BILL</u>(bill id, p id, date, service name, total charge)
     bill id – Primary Key
     p id foreign key refers to p id in PATIENT, NOT NULL
```

### IV. IMPLEMENTATION OF RELATIONAL MODEL VIA MYSQL AND NOSQL

MYSOL IMPLEMENTATION:

-- Q1 Selecting patients who have not used any service SELECT \* FROM PATIENT WHERE P ID NOT IN (SELECT P.P ID FROM PATIENT P

JOIN BILL B ON P.P ID = B.P ID);

	p_id	name	age	email	gender	phone_no	last_donation	blood_group	
•	5	Meggy Chapleo	22	mchapleo4@eepurl.com	Female	(816) 4932033	2022-09-13	O+ve	
	16	Camille von Nassau	63	cvonf@engadget.com	Female	(770) 1424346	2022-03-21	B-ve	
	25	Mauricio Arnefield	20	mamefieldo@usa.gov	Male	(862) 2241619	2022-09-10	A-ve	
	44	Ketty Foran	41	kforan17@salon.com	Female	(189) 6148194	2022-05-19	B-ve	
	49	Tabby Ziehm	64	tziehm1c@1und1.de	Female	(272) 4909606	2022-10-02	B+ve	
	68	Dougy Glassopp	53	dglassopp1v@cisco.com	Male	(823) 9403450	2022-06-22	AB-ve	
	82	Leona Savege	16	lsavege29@flavors.me	Female	(573) 8028999	2022-01-26	B+ve	
	101	Lou Dagnall	60	ldagnall2s@spiegel.de	Male	(802) 7692048	2022-02-08	B-ve	$\Box$
	102	Wally Postgate	31	wpostgate2t@dropbox.com	Female	(902) 7364736	2022-04-04	B+ve	
	103	Oralla Lanchbury	12	olanchbury2u@canalblog.com	Female	(885) 9283625	2022-08-12	AB-ve	
	104	Gris Gath	20	ggath2v@indiegogo.com	Male	(322) 7397127	2022-01-02	B+ve	
	105	Delmer Salatino	22	dsalatino2w@g.co	Gend	(317) 6505510	2022-07-31	A-ve	
	106	Dewain Trittam	26	dtrittam2x@blogs.com	Male	(817) 2817559	2022-02-09	A+ve	
	107	Putnem Burras	70	pburras2y@symantec.com	Male	(633) 2724800	2022-05-07	B+ve	$\Box$
	108	Morten Rous	7	mrous2z@phpbb.com	Male	(587) 5749840	2022-10-23	A-ve	$\Box$
	109	Dennis Hawtin	9	dhawtin30@google.com.br	Male	(204) 3951597	2022-04-02	B+ve	
	110	Renell Sallery	34	rsallery31@telegraph.co.uk	Polyg	(188) 3464803	2022-06-03	AB+ve	
	111	Caryl Sapwell	18	csapwell32@meetup.com	Male	(516) 4690991	2022-03-02	B+ve	

### -- Q2 Retrieve patient detail who paid the highest consultation fee together with the fee amount

SELECT P.p\_id, P.name, B.TOTAL\_CHARGE FROM BILL B JOIN PATIENT P ON

 $B.p_id = P.p_id$ 

WHERE B.SERVICE\_NAME = 'CONSULTATION' AND

B.TOTAL CHARGE >=ALL(SELECT TOTAL CHARGE

FROM BILL

WHERE SERVICE NAME = 'CONSULTATION');

p\_id

name

Mortie Loffhead

### -- Q3 Retrieving ssn,name,total delivered orders of delivery staff with top 3 most outstanding delivery orders

SELECT DS.ds\_ssn, DS.name, T1.totalorders\_delivered FROM (SELECT ds\_ssn, count(\*) as totalorders\_delivered FROM ORDERS GROUP BY ds\_ssn) T1

JOIN DELIVERY STAFF DS

ON DS.ds ssn = T1.ds ssn

WHERE 3 > (SELECT COUNT(\*)

FROM (SELECT ds ssn, count(\*) as totalorders delivered

FROM ORDERS

GROUP BY ds\_ssn) T2

WHERE T1.totalorders delivered < T2.totalorders delivered)

ORDER BY T1.totalorders delivered DESC;

### -- Q4 Retrieving delivery persons who have not delivered orders to any patients

SELECT \*

FROM DELIVERY\_STAFF DS

WHERE NOT EXISTS

(SELECT \*

FROM PATIENT P

WHERE EXISTS (SELECT \*

FROM ORDERS O

WHERE P.p id = O.p id AND

DS.ds ssn = O.ds ssn);

## -- Q5 Retrieving patient name of patients who has taken test in a laboratory where report contain fracture word, together with laboratory name and test report

SELECT P.name, L.name, LT.test\_report

FROM PATIENT P

JOIN LAB TEST LT

ON P.p id = LT.p id

JOIN LABORATORY L

ON L.laboratory id = LT.laboratory id

WHERE LT.test report LIKE '%FRACTURE%';

### -- Q6 Retrieving details of all laboratories that have performed atleast 10 lab tests

**SELECT\*** 

FROM LABORATORY L

WHERE 10 < (SELECT count(\*)

FROM LAB TEST LT

WHERE L.laboratory id = LT.laboratory id);

	laboratory_id	name	address	
٠	1	Quimba	419 East Court	
г	3	Oyoyo	7896 Loftsgordon Drive	
Т	4	Jetpulse	94186 Birchwood Center	
г	5	Avavee	9117 Chive Circle	
_	6	Thoughtsphere	948 Sunnyside Avenue	
г	7	Buzzster	40391 Jenna Park	
_	9	Snaptags	7 Katie Avenue	
	HULL	HULL	NULL	



TOTAL\_CHARGE

9660.78

## -- Q7 Retrieving name of the doctor who has diagnosed 'M62830' code or has the speciality in Psychiatry using union.

SELECT name
FROM DOCTOR
WHERE d\_ssn IN (SELECT d\_ssn
FROM CONSULTATION
WHERE diagnosis = 'M62830')

UNION

SELECT name
FROM DOCTOR
WHERE d\_ssn IN (SELECT d\_ssn
FROM DOCTOR
WHERE speciality = 'Psychiatry');



### -- Q8 RETRIEVING EACH TYPE OF PRESCRIPTION AND CATEGORIZE THEM AS MOST PRESCRIBED, MODERATELY PRESCRIBED AND LESS PRESCRIBED

SELECT PRESCRIPTION, COUNT(PRESCRIPTION) AS NO\_PRESCRIBED, CASE

WHEN COUNT(PRESCRIPTION) > 10 THEN 'MOST PRESCRIBED' WHEN COUNT(PRESCRIPTION) <=10 AND

COUNT(PRESCRIPTION)>=5 THEN 'MODERATELY PRESCRIBED' ELSE 'LESS PRESCRIBED'

END AS PRESCRIBED TYPE

FROM CONSULTATION
GROUP BY PRESCRIPTION

ORDER BY COUNT(PRESCRIPTION) DESC;

# -- Q9 Retrieving service\_name and count of each type that has service charge more than average service charge

SELECT service\_name,count(service\_name) as Service\_Count FROM BILL WHERE bill id = ANY(SELECT bill id

FROM BILL

WHERE total charge > (SELECT avg(total charge) FROM

CONSULTATION 54

LABORATORY

BILL))

GROUP BY service name;

### NoSQL IMPLEMENTATION IN MONGODB COMPASS:

Q1. Retrieving doctor data from collection DOCTOR whose speciality is Psychiatry.

```
youse Paraworld

C'switched to db Paraworld'

Od.00CTOM.indf(
speciality: "Psychiatry"))

C_did Objected("SBF7645becile125f5464"),

d.sn: '121-75-888',

cmail: 'demetid="sbpecile125f5464"),

d.sn: 'demetid="sbpecile125f5464"),

d.sn: 'demetid="sbpecile125f5464"),

d.sn: 'demetid="sbpecile125f5464"),

d.sn: 'demetid="sbpecile125f5463"),

d.sn:
```

Q2. Retrieving data from collection BILL grouping by service name and total service charge.

Q3. Retrieve data from collection MEDICINE and sort in ascending order by pharmacy id.

```
> db.MEDICINE.find().sort({pharmacy_id:1})
<{    _id: ObjectId("638a5de400537882772817b5"),
    med_id: 1009,
    pharmacy_id: 1,
    name: 'Baby Daily Face and ',
    quantity: 630 }
{    _id: ObjectId("638a5de400537882772817b8"),
    med_id: 1011,
    pharmacy_id: 1,
    name: 'AHAVA ACTIVE DEADSEA',
    quantity: 305 }
{    _id: ObjectId("638a5de400537882772817a1"),
    med_id: 1003,
    pharmacy_id: 2,
    name: 'Methocarbamol',
    quantity: 620 }
{    _id: ObjectId("638a5de400537882772817a6"),
    med_id: 1005,
    pharmacy_id: 2,
    name: 'Keystone',
    quantity: 365 }</pre>
```

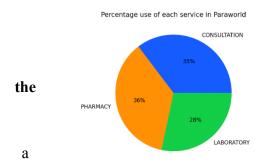
Q4. Retrieving data from collection MEDICINE whose quantity is greater than 700.

### V. DATABASE ACCESS VIA PYTHON

*STEP 1:* The connection of MySQL to Python is done using mysql.connector, followed by cursor.excecute to run and cursor.fetchall to fetch all tuples from the query.

**STEP 2:** Fetched queries(list of tuples) converted into a dataframe using pandas library and plotted graphs using seaborn and matplotlib for analytics of Paraworld.

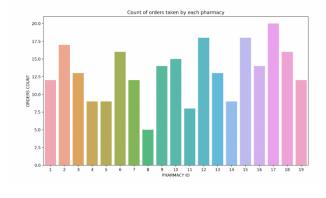
### VISUALIZATIONS OF PARAWORLD DATA



### PLOT 1

The above pie chart helps Paraworld to determine proportion of each service used.

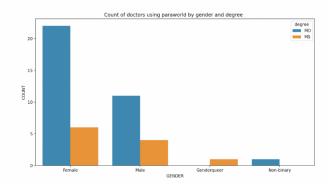
(INFERENCE: Pharmacy and Consultation services are largely used when compared to laboratory service with difference of 7-8%)



#### PLOT 2

The above bar plot assists Paraworld in understanding the active participation of pharmacies in delivering orders.

(INFERENCE: Pharmacy ID 17 has taken the highest orders with 20 orders, whereas Pharmacy ID 8 has taken the lowest orders with 5 orders.)



### PLOT 3

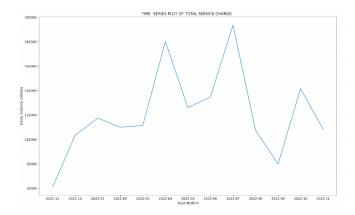
The above bar graph helps Paraworld understand the involvement of doctors of different degrees across genders.

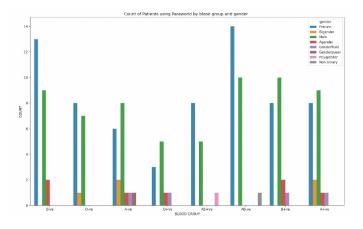
(INFERENCES: More than 20 female doctors with MD degree actively practice medicine in Paraworld and about 7 with MS

degree actively practice medicine in Paraworld. However, only 11 male doctors with MD degree

actively practice medicine in Paraworld and 4 with MS degree actively practice medicine in Paraworld .

Only 2 doctors from other genders practice medicine in Paraworld.)





### PLOT 4

The above line graph shows the trend of total service charge over time.

(INFERENCE: The peak of Paraworld's total service charges occurred in April and July of the year 2022.

The nadir of total service charge occurred in the month of September of the year 2022.)

### PLOT 5

The above bar plot helps to compare the number of patients from different genders across 8 blood groups.

(INFERENCE: Patients with AB-ve use Paraworld more than others, however A+ve and A-ve blood groups have greater gender participation. Fewer patients are from the O+ve blood group.

### VII. SUMMARY AND RECOMMENDATION

Paraworld is designed using a MySQL database. It can be used by patients, doctors and various other staff to access services by sitting at their homes. It will result in easier access, for patients who don't have access to transportation.

Improvements can be made in the schema by connecting doctors to the orders directly so as to make it easier for verification and directly providing prescriptions.

The shortcoming of the project is for NoSQL databases. A few more tables should be added for running Neo4J for getting better results.