

Hayden Smith

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Career Objective

A motivated and reliable Year 11 student seeking casual or part-time customer service work in a sports retail environment. With nine years of soccer experience and a passion for various sports, I aim to utilize my communication skills, numeracy, and teamwork abilities to exceed customer expectations.

Availability

Monday - Friday: 4:30 pm - 10:00 pm

Saturday - Sunday: 8:00 am - 11:00 pm

(Up to 20 hours per week)

Key Skills

- * Customer service: Demonstrated through efficient work in a soccer club canteen, handling customer queries and complaints.
- * Numeracy skills: Proven by achieving excellent results in mathematics subjects and managing cash register operations.
- * Communication skills: Highly developed, as evidenced by positive feedback from supervisors during work experience.
- * Teamwork: Strengthened through participation in soccer teams since the age of eight.
- * Organization skills: Shown by consistently submitting assignments on time.

- * Problem-solving: Evident in umpiring and coaching roles.

Education

Current

Park Hill Secondary College, Year 11

- * Subjects: Maths, English, Business Management, VET studies in Sport and Recreation.

Work Experience

Hayden Smith

December 2016 - March 2017

Park Hill Soccer Club Canteen, Customer Service (Volunteer)

- * Served 200+ customers and handled cash transactions.
- * Managed the cash register, accurately processing 98% of transactions.

June 2016 - February 2017

Argo Newsagency, Newspaper Deliverer

- * Delivered weekend newspapers to 50+ households.
- * Maintained a perfect on-time delivery record.

Leadership Roles

2016 - current

Park Hill Soccer Club, Soccer Umpire for Under 14 Team

- * Officiated 30+ games, ensuring fair play and adherence to rules.

- * Resolved conflicts and disciplinary issues, maintaining team morale.

2017 - current

Park Hill Soccer Club, Assistant Coach for Junior Players

- * Coached and mentored 15+ junior players, developing their skills and sportsmanship.
- * Assisted head coach in planning and executing training sessions.

Interests/Hobbies

- * Played soccer since the age of eight, actively participating in local and school teams.
- * A dedicated spectator of soccer, football, and cricket, attending 15+ games per year.

Referees

John Charles

Coach

Hill Park Soccer Club

0456 789 101

John_charles@hillpark.edu

Wendy Stevens

Year 11 Coordinator

Hill Park Secondary College

Contact details available on request