

STOP!

Before you set up your computer...

Review some important details about this guide:

- First, locate your IBM w3id and password provided by your manager or Onboarding Success Partner. This ID is more than just your email address — it's your IBM intranet ID (w3id). Your w3id and its associated password give you access to IBM internal websites, IBM email, and many of IBM's web and cloud-based systems.
- Next, ensure you have internet access. If you have an Ethernet cable, plug it in. It's faster and more reliable than Wi-Fi.
- This guide applies to both new hires and existing IBMers. If you're new to IBM, there are a few additional things to complete the setup process.
- If you need help at any point, ask a peer or your manager for the IBM Help Desk contact information.



Set Up a Mac

Get started with your new computer

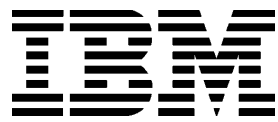
Office of the CIO | Help@IBM



Welcome

This guide discusses the setup process for your new Mac and how to install essential applications. The entire process typically takes one to two hours.

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Initial Setup



Initial Setup

Turn on your Mac. Be sure to keep your computer plugged into power during the setup.



Step 1

Connect to the internet:

- If you're connecting remotely (e.g., from your home or a client site), select your Wi-Fi network from the list and enter the password when prompted.
- If you're connecting from an IBM site, select "IBMInternet."

Be sure to keep your computer connected to the internet throughout the setup process.



Remote Management

After selecting your Wi-Fi network, a Remote Management screen might appear. If this screen doesn't appear, continue to slide 9. If the screen does appear, click Continue, then log in with your w3id and password. Click Continue again. Your enrollment profile installs. On the Data and Privacy screen, click Continue, then create a Computer Account. Create a new account name and password, then finalize your computer settings.

Once the desktop loads, a “Welcome to Mac@IBM Setup” screen appears (this might take a few minutes). Click OK on the “Restart Required” window, then go to slide 10.



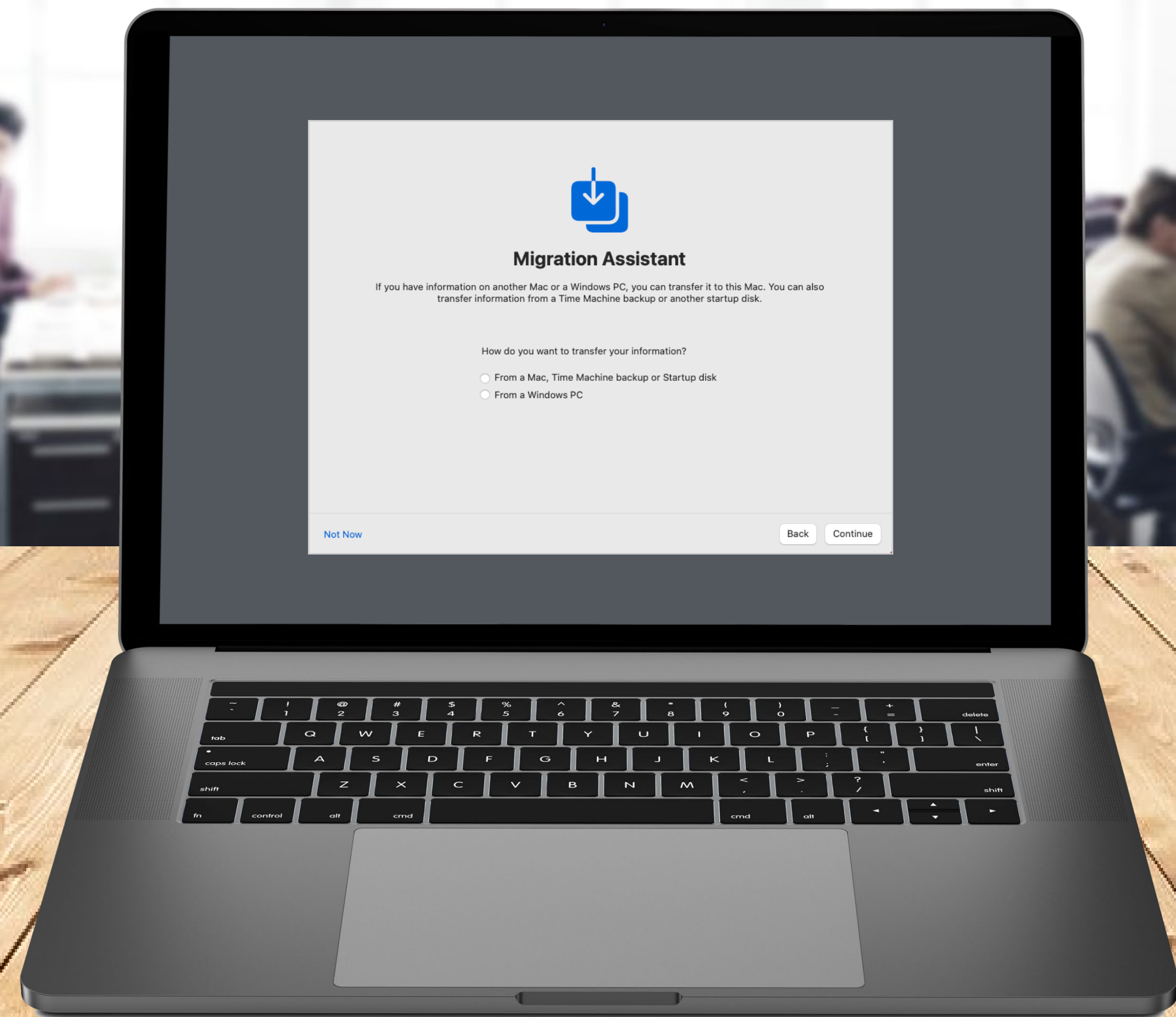
Manual Setup

If a Migration Assistant screen appears, select Not Now in the lower-left corner.

On the “Sign in with Your Apple ID,” window, click “Set Up Later.”

Agree to the Terms and Conditions and create a Computer Account. This password changes once you restart your Mac, so choose something simple.

On the Express Setup window, click Continue. Finalize your computer settings, then continue to the next slide.



Step 2

Launch Safari and go to **ibm.biz/setupinstructions**. Click Enroll on the Mac tile to download the Mac@IBM Enrollment Helper. Once the download finishes, launch the application. A “Welcome to Mac@IBM Setup” window appears and completes a set of configurations. A Restart Required window appears. Click OK.



Step 3

After your Mac restarts, log in using the computer password you created. A window appears prompting you to enable FileVault, click Enable Now.

After FileVault is enabled, an “Enrollment is Complete” window appears. Click OK to open the Mac@IBM App Store.



Finish the Setup



Install Apps

Use the Mac@IBM App Store to install IBM apps on your Mac. The “Welcome to Mac@IBM” category includes some resources for the Mac@IBM program.

The Essentials category contains commonly used apps by IBMers.



Connect to the internal IBM network

In an IBM office, your Mac automatically connects to the IBM Wi-Fi. If you're not in an IBM office and need to connect to IBM, use Cisco AnyConnect to create a secure VPN connection.

Launch Cisco AnyConnect from the Dock or Spotlight search (command + spacebar). Select your region from the drop-down list and click Connect.



Remotely, connect to IBM with Cisco AnyConnect

To connect using Cisco AnyConnect:

1. Spotlight search (⌘ + space bar) for Cisco AnyConnect. Open the Cisco AnyConnect Secure Mobility Client search result.
2. A Cisco AnyConnect window appears. Select any location from the drop-down list. The region nearest to you is preferable.
3. When prompted, select Always Allow.
4. To test your connection, open any web browser and navigate to w3.ibm.com.

At an IBM site, connect to IBM Wi-Fi

If your Mac didn't automatically connect to IBM Wi-Fi, you can connect to it manually:

1. Select the Wi-Fi icon in the upper-right corner of the menu bar.
2. From the list of available networks, select IBM.
3. To test your connection, open any web browser and navigate to w3.ibm.com



Next Steps

If you're an existing IBMer, congratulations, your setup is complete!

If you're new to IBM, you've got just a few steps remaining. First, access [Help@IBM](https://w3.ibm.com/help) (w3.ibm.com/help) and search for **Set Up at IBM**. This article identifies important applications to install to be productive and communicate with others, such as setting up Slack.

Join the `#mactips` and `#macatibm_news` Slack channels for additional support on how to use your Mac at IBM.

Lastly, IBM offers several options for desktop or web-based email clients. For more information, search [Help@IBM](https://w3.ibm.com/help) for **Access Your Mail at IBM**.

Questions?

Visit  **Help@IBM**

