

Candidate Resume

Donna Johnson

NOC Systems Desktop Specialist

Duluth, GA 30096

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470-213-4277

Summary

To secure a position that will utilize my computer skills and management experience offering opportunity for professional growth in a dynamic environment.

Education

Institute/School : Brevard County Community College

Course Name : Computer Repair Technology

Duration : N/A

Skills

A+ Certified Information Technology professional, MS Windows support, MS Servers, LAN Administration, Helpdesk support, troubleshooting, Dell, IBM/Lenova, HP desktops, laptops, printers, switches, peripherals, TCPIP, DNS, VPN

Work Experience

Position : NOC Systems Desktop Specialist

Years : 4/14-8/27/19

Company : Milner Technology Services

Domain : N/A

Position : IT Desktop Support Specialist

Years : 5/12-12/20/13

Company : IBM (Contracting through Artech)

Domain : N/A

Position : IT Desktop Support Specialist

Years : 9/11-12/11

Company : Pima County (Yoh | A Day & Zimmermann Company)

Domain : N/A

Position : IT Desktop Support Specialist

Years : 5/11-7/11

Company : Sun Trust Bank (Contracted through APEX)

Domain : N/A

Position : Helpdesk Coordinator

Years : 2/11-4/11

Company : CDC (Contracted with TekSystems)

Domain : N/A

Position : IT Desktop Support Specialist

Years : 6/10-7/10

Company : John Deere (short term contract through United Global)

Domain : N/A

Position : Desktop Support Specialist

Years : 2/09-10/09

Company : Forsyth County School Board- Atlanta GA (contracting through Think Resources)

Domain : N/A

Position : IT Desktop Support Specialist

Years : 6/2005-2/2009

Company : FUNDTech Corporation- Atlanta GA (contracted through Think Resources 7/05-2/06)

Domain : N/A

Position : Corporate Support Helpdesk Center Specialist

Years : 10/03-7/04

Company : Blue Cross Blue Shield of Alabama- Birmingham, AL (Contracted through Comforce for six months)

Domain : N/A

Position : Computer Repair Technician

Years : 10/02-3/03

Company : CompUSA- Birmingham, AL

Domain : N/A

Position : Distributed Computer Support Specialist

Years : 4/98-3/2002

Company : Brevard County Clerk of Courts- Titusville, FL

Domain : N/A

Position : Information Technology Technician

Years : 2/96-4/98

Company : Central Data Computer Center- Titusville, FL

Domain : N/A

Position : Lead Technician

Years : 4/85-7/95

Company : McDonnell-Douglas Inc- Titusville FL

Domain : N/A

Interests:

N/A

Speaking languages:

N/A

Certificates

Microsoft A+ Certified

HP, Compaq, Dell, IBM warranty certifications

achievements

Deans list-Vocational certificate: Computer Repair Technology

Employee of the month award

Projects list

N/A

Years of experience:

N/A

Current position:

NOC Systems Desktop Specialist

Current company:

Milner Technology Services

Current company domain:

N/A

Current company business:

N/A

previous company:

IBM (Contracting through Artech)

previous domain worked history:

N/A

work authorization:

N/A

clearance:

N/A

address:

1060 Court Drive Apt. S, Duluth, GA 30096,

disability:

N/A

patents info:

N/A

primary skills:

A+ Certified Information Technology professional, MS Windows support, MS Servers, LAN Administration, Helpdesk support, troubleshooting, Dell, IBM/Lenova, HP desktops, laptops, printers, switches, peripherals, TCPIP, DNS, VPN

extra activities:

N/A

job title:

NOC Systems Desktop Specialist

city:

Duluth

state:

GA

social media id:

N/A

skype id:

N/A

ownership:

N/A

linkedin url:

N/A

expected pay:

N/A

facebook profile url:

N/A

technology:

N/A

twitter profile url:

N/A

relocation:

N/A

willingness to relocate:

N/A

race ethnicity:

N/A