

Name: DESIRE KISAKYE

# **ABOUT ME**

An enthusiastic IT student, I am dedicated to exploring the dynamic world of technology. With a passion for problem-solving and a drive to innovate, I eagerly engage in coding, networking, and systems analysis. My coursework has equipped me with a solid foundation in programming languages and IT concepts, while my proactive approach to learning keeps me up-to-date with emerging trends. I am excited to contribute my skills and adaptability to real-world IT challenges while continuously expanding my knowledge."

## **EDUCATION BACKGROUNG**

INSTITUTE	YEAR	ACHIVEMENTS
UGANDA CHRISTIAN	2021-2024	BACHELOR OF SCIENCE IN
UNIVERSITY		INFORMATION TECHNOLOGY
KAJJANSI PROGRESSIVE	2018-2019	UGANDA ADVANCED
S.S.S	2010 2019	CERTIFICATE
3.3.3		
		OF EDUCATION
KAJJANSI PROGRESSIVE	2014-2017	UGANDA CERTIFICATEOF
S.S.S		EDUCATION
KITENDE	2007-2013	PRIMARY LEAVING
MORDERNPRIMARY		EXAMINATION
SCHOOL		CERTIFICATE

## **COMPETENCES**

- Work Team
- Word
- Excel
- **Power Point**

#### **WORK EXPERIENCE**

#### SECRETARY -AFFABILITY EXPEDITION FOUNDATION AFRICA

### Missions or tasks realized

- Compiled and documented statistical information for weekly reports.
- Organized billing and invoice data and generated revenue reports for controllers.
- Processed confidential form information, coded fields and organized according to established classification system.
- Transcribed data after verifying information to deliver projects with faultless accuracy.
- Created plans and communicated deadlines to complete projects on time.

## **UIS Assistant-Uganda Christian University**

- Technical Support: ICT assistants provide technical assistance to users experiencing
  issues with hardware, software, or network connectivity. They troubleshoot problems,
  diagnose issues, and resolve technical issues promptly to minimize disruptions to
  productivity.
- Hardware and Software Maintenance: They assist in the installation, configuration, and maintenance of computer hardware and software systems. This includes setting up new equipment, performing upgrades, applying patches, and ensuring that systems are up to date and functioning properly.
- User Training and Support: ICT assistants train users on how to effectively utilize hardware, software, and other ICT resources. They provide guidance and assistance to users in understanding and navigating technology tools, promoting digital literacy and proficiency among staff and students.
- System Administration: In some organizations, ICT assistants may assist in system administration tasks such as user account management, security monitoring, and backup management. They ensure that systems are secure, reliable, and compliant with relevant policies and regulations.

#### **ACHIEVEMENTS**

Cisco Certified Network Associate Certificate Certificate in Para counselling

## **SKILLS**

- Good interpersonal and communication skills
- Familiar with public presentation skills
- Ms Office (word, excel, PowerPoint, access, internet)
- Outspoken, loyal and confident.
- Subject Matter Expertise (SME)
- Goal-oriented

## **LANGUAGES**

- English: First language
- Luganda

# **HOBBY AND INTERESTS**

- Praying
- Reading
- Watching movies
- Dancing

## REFEREES.

- 1. Mr.Kasozi Hassan
- 2. Executive director- AFFABILITY EXPEDITION FOUNDATION AFRICA<u>Tel:+256</u> 751168156
  - 3. Mrs. Namulindwa Betty
- 4. Director-TENDER LOVING CARE SCHOOL<u>Tel:+256</u> 750120075
- 3. Mr.Byakika GeoffreyTel:
- +256 772301386

## **DECLARATION**

I KISAKYE DESIRE to the best of my knowledge declare that the information given above is true.