1. Identify gaps. Where are they doing well? Where could they improve?

* **Strengths**:
  + **Renewable investments and efficiency projects:** Achieved a **21%** **reduction** in energy consumption since **2018** and a **20%** **reduction** in **carbon emissions** since **2019** through solar investments and efficiency projects.
  + **Waste Management:** Recycled **782 kilograms** of IT equipment and diverted **40%** of waste from landfills.
  + **Biodiversity:** **93%** occupancy rate of kelvin grove campus associated native fauna to nest boxes.
  + **Compliance:** In 2021, there were **zero notifiable environmental incidents.**
* **Gaps and fields that require improvements:**
  + **Procurement:** Limited action plans and case studies on sustainable suppliers. Waste diversion sits at **35%** with no measurable data on recyclable reduction.
  + **Built Environment:** Estate Master Plan update, Asset Management Plan, and certified sustainable furniture procurement are behind schedule.
  + **Climate Change Resilience:** The Emergency Management Plan and Design Guidelines require review for climate adaptable features.
  + **Integration into the Curriculum:** The Education for Sustainability Project is in early stages, focusing on developing an interdisciplinary curriculum.
  + **Research Alignment with Practice:** The pilot plant for renewable hydrogen energy research is on hold, and available funding for research($5.2 million) is modest relative to industry leaders.

1. How does this client compare with clients in the same industry?

* Other universities have higher scores for **SDG 17:** partnerships for the goals and **SDG 11:** sustainable cities and communities.  
   ● DUU prioritizes economic growth **SDG 8** more than other universities.  
   ● Overall impact performance is poor.
* This **university ranks 22 of 25 Australian universities** included in these impact rankings.
* Given the rankings of other Australian universities, including Western Sydney University in the number 1 spot, there is much room for improvement.

1. What are the client’s top-five challenges? (Think of areas where they are underperforming.)

* **Sustainable Procurement:** Lack of supplier action plans and transparent tracking.
* **Curriculum Integration:** Slow rollout of interdisciplinary sustainability courses.
* **Climate Adaptation:** Incomplete emergency and resilience plans.
* **Energy Dependency:** 10% of energy reductions attributed to COVID lockdowns, risking rebound.
* **Research-Practice Gaps:** Limited alignment between academic research and operational sustainability goals.

1. In the context of the top-five sustainability issues for this client, based on the content identified in Task 1, what are the client’s top-two sustainability priorities?
   * **Energy and Emissions Management:** Need to sustain energy reductions post-COVID and further integrate renewables.
   * **Governance Integration:** Strengthen procurement, climate adaptation, and SDG-aligned reporting to drive systemic change