



TMA1301 Computational Methods
Assignment

Title: Queue Simulation

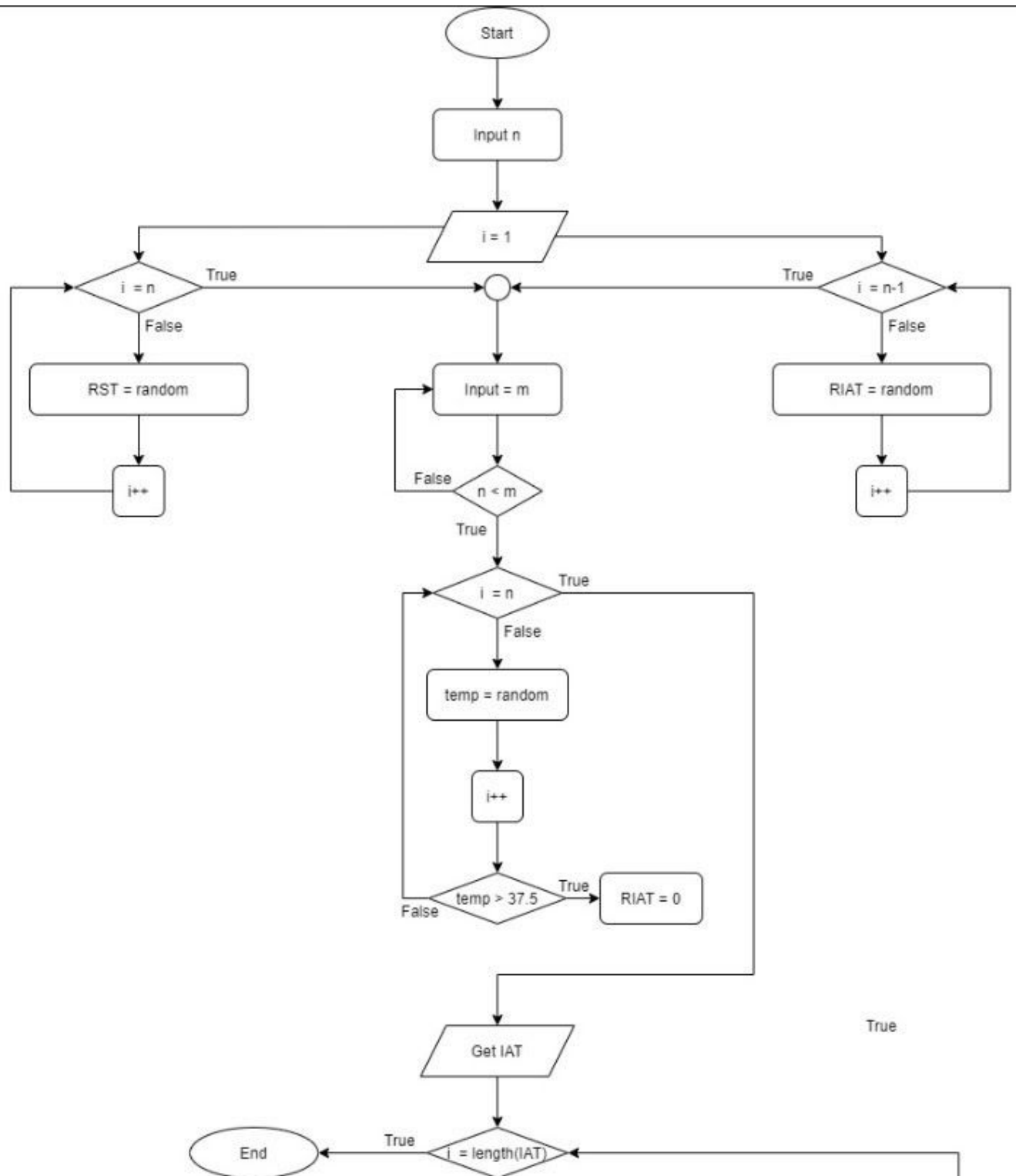
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Details of the simulation

- Firstly, the simulation will display choices of Random Number Generator for users to choose.
- The user needs to enter the number of customers for the whole simulation and maximum number of customers allowed in the centre.
- Customers need to Enter any key to record their temperature, arrival time, reaching the centre and departure time.
- Then the simulation will exhibit the message of arrival, entering the centre and departure time of the customers from time to time.
- The simulation then provides the table of the service time for different counters and the table of the inter- arrival time.
- The system we created will display the results of the simulation into 2 tables
- Lastly, the system will evaluate the results of the simulation, for example average waiting time, average time spent, probability that a customer has to wait and average service time for each counter.

Flow-Chart



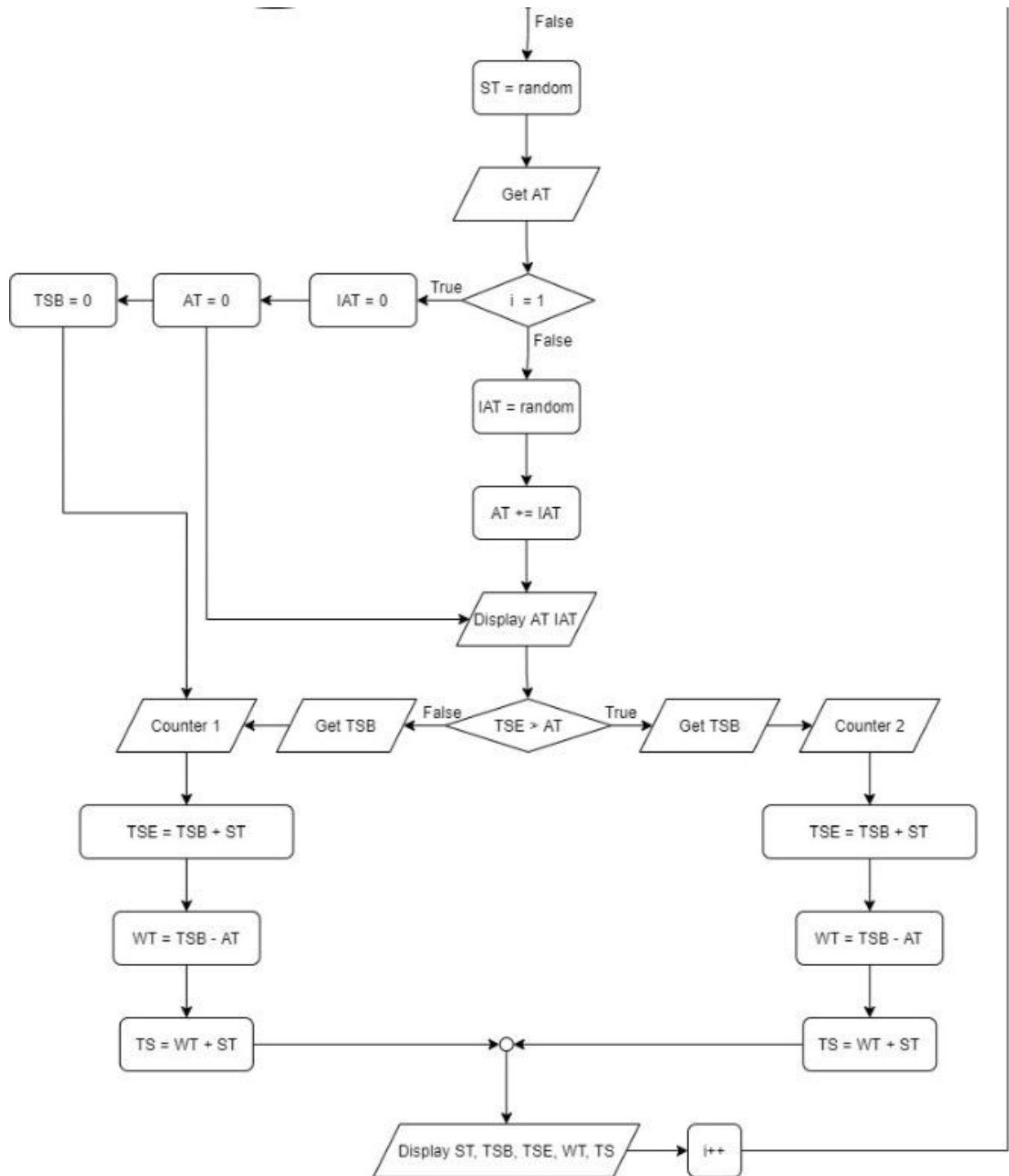


Figure 1.0: Flowchart representing the general algorithm of the queue system throughout the simulation

Explanation for the important source codes

1. Random Number

1.1 Temperature

Output = $(40.0-30.0)*\text{rand}(1,5)+30.0$

Generates a random number between the given range

1.2 Inter Arrival Time

Output = $\lceil \text{round}(\text{rand}(1, x-1)*100) \rceil$

Generates a random number between the given range

1.3 Service Time

Output = $\lceil \text{round}(\text{rand}(1, x)*100) \rceil$

Generates a random number between the given range

2. Linear Congruential Generator

2.1 Multiplicative

```
intArr(1) = randi(0, 100);
for i=2:x-1
    intArr(i) = mod((13*intArr(i-1)), 55);
end
interArrivalTime = [intArr]

serArr(1) = randi(0, 100);
for i=2:x
    serArr(i) = mod((13*intArr(i-1)), 55);
end
serviceTime = [serArr]
```

Generates a random number while implementing the Multiplicative LCG for Inter arrival time and Service time

2.1 Additive

```
intArr(1) = randi(0, 100);
for i=2:x-1
    intArr(i) = mod((intArr(i-1)+78), 34);
end
interArrivalTime = [intArr]

serArr(1) = randi(0, 100);
for i=2:x
    serArr(i) = mod((serArr(i-1)+65), 75);
end
serviceTime = [serArr]
```

Generates a random number while implementing the Additive LCG for Inter arrival time and Service time

3. Custom Random Number Generator

1.2 Inter Arrival Time

Output = [mod(round(rand(1, x-1)*80 + 35),101)]

Generates a random number between the given range

1.3 Service Time

Output = [mod(round(rand(1, x)*75 + 37),71)]

Generates a random number between the given range

4. Inter Arrival Time Table

4.1 Inter Arrival Time range

```
//Determines the Inter Arrival time value according to the range
```

```
    for i = 1:length(interArrivalTime)
        if((interArrivalTime(i) >= firststrand(1)) &&
(interArrivalTime(i) <= cdfrands(1)))
            IaT(i+1) = 1 ;
        end
        if((interArrivalTime(i) >= firststrand(2)) &&
(interArrivalTime(i) <= cdfrands(2)))
            IaT(i+1) = 2 ;
        end
        if((interArrivalTime(i) >= firststrand(3)) &&
(interArrivalTime(i) <= cdfrands(3)))
            IaT(i+1) = 3 ;
        end
        if((interArrivalTime(i) >= firststrand(4)) &&
(interArrivalTime(i) <= cdfrands(4)))
            IaT(i+1) = 4 ;
        end
        if((interArrivalTime(i) >= firststrand(5)) &&
(interArrivalTime(i) <= cdfrands(5)))
            IaT(i+1) = 5 ;
        end
    end
end
```

5. Service Time table

5.1 Service time range Counter 1

```
//Determines the Service time value for Counter 1 according to the range
```

```
for i = 1:x
    if((serviceTime(i) >= firstrand(1)) && (serviceTime(i) <=
cdfRANDS(1)))
        st(i) = 2 ;
    end
    if((serviceTime(i) >= firstrand(2)) && (serviceTime(i) <=
cdfRANDS(2)))
        st(i) = 3 ;
    end
    if((serviceTime(i) >= firstrand(3)) && (serviceTime(i) <=
cdfRANDS(3)))
        st(i) = 4 ;
    end
    if((serviceTime(i) >= firstrand(4)) && (serviceTime(i) <=
cdfRANDS(4)))
        st(i) = 5 ;
    end
    if((serviceTime(i) >= firstrand(5)) && (serviceTime(i) <=
cdfRANDS(5)))
        st(i) = 6 ;
    end
end
```

5.1 Service time range Counter 2

```
//Determines the Service time value for Counter 2 according to the range
```

```
for i = 1:x
    if((serviceTime2(i) >= firstrand(1)) && (serviceTime2(i) <=
```



```

cdfrands(1)))
    st2(i) = 3 ;
end
if((serviceTime2(i) >= firstrand(2)) && (serviceTime2(i) <=
cdfrands(2)))
    st2(i) = 4 ;
end
if((serviceTime2(i) >= firstrand(3)) && (serviceTime2(i) <=
cdfrands(3)))
    st2(i) = 5 ;
end
if((serviceTime2(i) >= firstrand(4)) && (serviceTime2(i) <=
cdfrands(4)))
    st2(i) = 6 ;
end
if((serviceTime2(i) >= firstrand(5)) && (serviceTime2(i) <=
cdfrands(5)))
    st2(i) = 7 ;
end

end

```

6. Calculations

6.1 Average waiting time

```

TotalWaitingTime = 0;

for i = 1:length(interArrivalTime)
    TotalWaitingTime = TotalWaitingTime + WT(i);
end

AvgWaitingTime = TotalWaitingTime/length(serviceTime);

```

6.1 Average Time Spent

```
TotalTimeSpent = 0;

for s = 1:length(interArrivalTime)
    TotalTimeSpent = TotalTimeSpent + timeSpent(s);
end

AvgTimeSpent = TotalTimeSpent/length(serviceTime);
```

6.1 The probability that a customer has to wait

```
count = 0;

for m = 1:length(interArrivalTime)
    if (WT(m) > 0)
        count = count + 1;
    end
end

probability = count/length(serviceTime);
```

6.1 Average service time for each counter

```
% counter 1

AvgServiceTime = sums/length(serviceTime);

printf('\n\nThe Average Service Time For Counter 1: %0.1f\n',
AvgServiceTime)

% counter 2

AvgServiceTime2 = sums2/length(serviceTime);
```

```
        printf('\n\nThe Average Service Time For Counter 2: %0.1f',  
AvgServiceTime2)  
  
        disp(' ')
```

Screenshots of the tables and the evaluation results

Service Time Table

Service Time Table

Counter 1

Service Time	Probability	CDF	Random number range
2	0.10	0.10	1 - 10
3	0.50	0.60	11 - 60
4	0.10	0.70	61 - 70
5	0.05	0.75	71 - 75
6	0.25	1.00	76 - 100

Counter 2

Service Time	Probability	CDF	Random number range
3	0.32	0.32	1 - 32
4	0.30	0.62	33 - 62
5	0.20	0.82	63 - 82
6	0.04	0.86	83 - 86
7	0.14	1.00	87 - 100

Inter-Arrival Time Table

Inter-Arrival Time Table

Inter-Arrival Time	Probability	CDF	Random number range
1	0.30	0.30	1 - 30
2	0.10	0.40	31 - 40
3	0.20	0.60	41 - 60
4	0.25	0.85	61 - 85
5	0.15	1.00	86 - 100

Simulation Table

Customer no.	Temperature (Celsius)	Random Number for Inter Arrival-Time	Inter-Arrival Time	Arrival Time	No. of Customers In the Centre	Time entering The centre
1	33.03	-	-	0	0	0
2	37.88	0	0	0	0	0
3	36.97	12	1	1	3	2
4	36.70	22	1	2	3	3
5	32.72	32	2	4	4	4

----- Counter 1 -----					----- Counter 2 -----				
Customer No.	RN	ServiceTime	Time Service Begins	Time Service Ends	ServiceTime	Time Service Begins	Time Service Ends	Waiting Time	Time spent
1	67	4	0	4				0	4
2	57				4	2	6	0	4
3	47				4	3	7	0	4
4	37	3	4	7				0	3
5	27				3	6	9	0	3

Evaluation Results

The Average Waiting Time: 0

The Average Time Spent: 3

The probability that a customer has to wait: 0

The Average Service Time For Counter 1: 1.4

The Average Service Time For Counter 2: 2.2