# KISHOK SOLAISAMY

**Sr. UX Consultant**

**Bengaluru, IN | +91-9789596247 |** [**kishokrumak@gmail.com**](mailto:kishokrumak@gmail.com) **|** [**LinkedIn**](https://www.linkedin.com/in/kishok-ux/) **|** [**Portfolio**](https://www.figma.com/deck/vKdYl8D6x1h72Q11uLaBHx/Child-care-attendance-tracking-%26-payments?node-id=1-99&t=LvgPNfX0FkgR6Vpo-1)

## Summary:

Dynamic UX Consultant with over 7 years of experience in user research, product design, and usability testing. Adept at identifying pain points, gathering insights, and crafting intuitive solutions that drive engagement and business growth. Proficient in UX methodologies, user testing, and high-fidelity prototyping. Strong collaborator with cross-functional teams, ensuring a seamless user experience from ideation to implementation.

## Skills:

* **User Research & Strategy** – Surveys, Interviews, Focus Groups, Competitive Audits, Heuristic Evaluations
* **Wire framing & Prototyping** – Figma, ProCreate, Sketch
* **Web Technologies** – HTML, CSS, SCSS
* **Usability Testing** – A/B Testing, User Testing, Cognitive Walkthroughs, Data-Driven Insights
* **Interaction & Visual Design** – Sitemaps, Process Flows, Information Architecture
* **Collaboration & Communication** – Stakeholder Engagement, Design Documentation, Team Workshops

## Professional Experience:

### MTX, Bengaluru, KA

**Senior UX Consultant | Oct 2021 – Present (3 years, 5 months)**

* Conduct comprehensive user research on map systems, identify gaps, and align designs with business goals.
* Perform competitive analysis and heuristic evaluations to refine design strategies.
* Create high-fidelity prototypes and wireframes in Figma, ensuring component-based and scalable design standards.
* Develop detailed sitemaps, process flows, and interaction models to improve navigation and user engagement.
* Lead usability testing sessions to validate designs, gather feedback, and iterate on user-friendly solutions.
* Collaborate with engineering and product teams to ensure design feasibility and seamless implementation.

### American Technology Consulting, Chennai, TN (3 years, 9 months)

**UX Designer | Jan 2018 – Oct 2021**

* Participated in discovery sessions and user interviews to define requirements and pain points.
* Created UX artifacts such as Empathy Maps, Personas, User Journey Flows, and Feature Feasibility Matrices to inform design decisions.
* Designed wireframes, mockups, and prototypes and conducted walkthroughs with stakeholders for feedback.
* Conducted usability testing to measure design effectiveness and implemented data-driven improvements.

## Certifications:

* Google UX Design Certification
* IDF: UX – The Beginner’s Guide
* IDF: Mobile UX Design – The Beginner’s Guide
* Meta Front-End Developer Certification

## Education:

Government Polytechnic College, Coimbatore, TN  
Diploma in ECE | 2008 – 2011