



KISHORE KUMAR RAMESH

LEAD RPA DEVELOPER

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Professional Summary

- **Lead RPA Developer** with **6+ years** of experience delivering automation solutions using **Automation Anywhere** and **UiPath**, achieving significant cost and time savings.
- Expert in multi-language automation (**Python, VBScript, SQL**) for optimized data handling, **Excel automation, SAP GUI scripting, Jenkins pipeline** management, and **Custom DLL** integration (developed using **VB.NET** and **C#**) to extend bot capabilities.
- Proven track record in **SAP automation** using **BAPI** function modules, integrated with **ServiceNow API**, and end-to-end automation across platforms including banking, Salesforce, terminal emulators, and customer portals.
- Currently upskilling in **Cloud Automation** through **AWS** Cloud Practitioner and **Microsoft Azure** to expand automation capabilities across cloud platforms
- Designed, developed, and supported **12 automation solutions** with complete ownership from requirement gathering to Hypercare support.
- Acted in dual roles of **Business Analyst** and **Solution Architect** across the last three projects, bridging business needs and technical execution.
- Skilled in web development and manual testing, including creation of **HTML/CSS email templates** to improve communication flows.

Skills

Primary Skill: Automation Anywhere A360 and V11

Secondary Skill: Microsoft Power Automate, UiPath

Scripting & Database Skills: Python, VBScript, SQL Database

Certification

Azure AI Fundamentals — Microsoft

Certified Advanced (A360) & Master (v11) — Automation Anywhere University

Business Analyst Associate Training — UiPath Academy

Become Python Developer — LinkedIn

Education

Anna University

B. E. Electronic and Communication Engineering

2015 - 2019

Awards

◆ Technical Excellence – Implementation (Q2 2023 R&R)

◆ Shining Star – USTAR Recognition

◆ Appreciation eCard – Key Player Recognition

Experience

UST	Chennai
Lead I - Software Engineering	01/2022 - Present
<ul style="list-style-type: none">Currently working as a Lead RPA Engineer, delivering end-to-end automation solutions using Automation Anywhere A360 across diverse applications and industries.Served as both Business Analyst and Developer, leading the design and deployment of automation solutions, ensuring smooth go-lives and successful hypercare support.Automated complex processes across web-based applications, Salesforce, SAP BAPI, ServiceNow (via API), terminal emulators, and ticketing portals.I am actively involved in requirement gathering and infrastructure and license recommendations to clients regarding Automation Anywhere A360.Focused on process migration projects from Automation Anywhere v11 to A360, ensuring adherence to A360 standards and seamless transition.Used Automation Anywhere REST API to handle user credential management and automate administrative tasks.	
GNX Digital Solution	Chennai
Developer III - Software Engineering	07/2021 - 12/2021
<ul style="list-style-type: none">Worked extensively as a Technical Lead and Solution Architect for Salesforce automation projects, focusing on solution design, SDD creation, and environment setup.Led the development and deployment of both attended and unattended bots, utilizing custom framework to deliver robust end-to-end automation.Contributed to the design and development of two flagship frameworks – ReportDownloadBotz and PerformerBotz, using Automation Anywhere A360.Designed and developed multiple custom Action Packages in Automation Anywhere A360 to extend platform capabilities and enable tailored automation solutions.Created structured email communications using HTML/CSS, enhancing inbound/outbound visibility and ensuring clear and professional customer updates.	
Probotiq Solutions	Chennai
RPA Developer	05/2019 - 06/2021
<ul style="list-style-type: none">Developed and supported 4 process, delivering end-to-end automation using Automation Anywhere v11.5 across domains like banking, HR, and finance.Gained expertise in VBScript and Excel Automation, integrating them into automation workflows for advanced text manipulation, data processing, and report generation.Automated processes involving SAP GUI, web applications, and email communication, significantly improving process speed and accuracy.Actively contributed to requirement gathering, solution design, development, testing, deployment, and hypercare for all projects.Maintained both Attended and Unattended Robot resources, and provided centralized Robot logs, Remote Execution, Monitoring, Scheduling and Work Queues.	

Major Project Highlights

 Strategy Build - Experian UK Client Onboarding : ServiceNow API Origin Application EOSSP Portal Jenkins Pipeline Python	 UNIQ - IQVIA US Sales Admin : Salesforce POD Chase WBS Element Budget Submission PowerApps Python	 SmartOps Ticket Classifier – SC Johnson UK Ticket Classifier : Cherwell Tool Shift Roaster SAP BAPI VBScript ServiceNow API
 Bank Reconciliation Statement - TATA Banking : Bank Website Automation SAP GUI Scripting VBScript	 DANA - Migration RPA Project Migrate V11 to A360 : Oracle SharePoint User Management Support SAP GUI	 New Jersey Transit Corporation - UK Data Extraction : Invoice Audit IQ Bot Pre-built models AARI