



KISHORE KUMAR RAMESH

LEAD RPA DEVELOPER

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Professional Summary

- **Lead RPA Developer** with **6+ years** of experience delivering automation solutions using **Automation Anywhere** and **UiPath**, achieving significant cost and time savings.
- Expert in multi-language automation (**Python, VBScript, SQL**) for optimized data handling, **Excel automation, SAP GUI scripting, Jenkins pipeline** management, and **Custom DLL** integration (developed using **VB.NET** and **C#**) to extend bot capabilities.
- Proven track record in **SAP automation** using **BAPI** function modules, integrated with **ServiceNow API**, and end-to-end automation across platforms including banking, Salesforce, terminal emulators, and customer portals.
- Currently upskilling in **Cloud Automation** through **AWS** Cloud Practitioner and **Microsoft Azure** to expand automation capabilities across cloud platforms
- Designed, developed, and supported **12 automation solutions** with complete ownership from requirement gathering to Hypercare support.
- Acted in dual roles of **Business Analyst** and **Solution Architect** across the last three projects, bridging business needs and technical execution.
- Skilled in web development and manual testing, including creation of **HTML/CSS email templates** to improve communication flows.

Skills

Primary Skill: Automation Anywhere A360 and V11

Secondary Skill: Microsoft Power Automate, UiPath

Scripting & Database Skills: Python, VBScript, SQL Database

Certification

Certified Advanced (A360) & Master (v11) — Automation Anywhere University

Business Analyst Associate Training — UiPath Academy

Azure AI Fundamentals — Microsoft

Become Python Developer — LinkedIn

Education

Anna University

B. E. Electronic and Communication Engineering

2015 - 2019

Awards

💎 Technical Excellence –
Implementation (Q2 2023 R&R)

💎 Shining Star – USTAR
Recognition

💎 Appreciation eCard – Key Player
Recognition

Experience

UST

Chennai

Lead I - Software Engineering

01/2022 - Present

- Currently working as a Lead RPA Engineer, delivering end-to-end automation solutions using Automation Anywhere A360 across diverse applications and industries.
- Served as both Business Analyst and Developer, leading the design and deployment of automation solutions, ensuring smooth go-lives and successful hypercare support.
- Automated complex processes across web-based applications, Salesforce, SAP BAPI, ServiceNow (via API), terminal emulators, and ticketing portals.
- I am actively involved in requirement gathering and infrastructure and license recommendations to clients regarding Automation Anywhere A360.
- Focused on process migration projects from Automation Anywhere v11 to A360, ensuring adherence to A360 standards and seamless transition.
- Used Automation Anywhere REST API to handle user credential management and automate administrative tasks.

GNX Digital Solution

Chennai

Developer III - Software Engineering

07/2021 - 12/2021

- Worked extensively as a Technical Lead and Solution Architect for Salesforce automation projects, focusing on solution design, SDD creation, and environment setup.
- Led the development and deployment of both attended and unattended bots, utilizing custom framework to deliver robust end-to-end automation.
- Contributed to the design and development of two flagship frameworks – ReportDownloadBotz and PerformerBotz, using Automation Anywhere A360.
- Designed and developed multiple custom Action Packages in Automation Anywhere A360 to extend platform capabilities and enable tailored automation solutions.
- Created structured email communications using HTML/CSS, enhancing inbound/outbound visibility and ensuring clear and professional customer updates.

Probotiq Solutions

Chennai

RPA Developer

05/2019 - 06/2021

- Developed and supported 4 process, delivering end-to-end automation using Automation Anywhere v11.5 across domains like banking, HR, and finance.
- Gained expertise in VBScript and Excel Automation, integrating them into automation workflows for advanced text manipulation, data processing, and report generation.
- Automated processes involving SAP GUI, web applications, and email communication, significantly improving process speed and accuracy.
- Actively contributed to requirement gathering, solution design, development, testing, deployment, and hypercare for all projects.
- Maintained both Attended and Unattended Robot resources, and provided centralized Robot logs, Remote Execution, Monitoring, Scheduling and Work Queues.

Major Project Highlights



Strategy Build - Experian UK

Client Onboarding : ServiceNow API
| Origin Application | EOSSP Portal |
Jenkins Pipeline | Python



UNIQ - IQVIA US

Sales Admin : Salesforce | POD
Chase | WBS Element | Budget
Submission PowerApps | Python



SmartOps Ticket Classifier – SC Johnson UK

Ticket Classifier : Cherwell Tool |
Shift Roaster | SAP BAPI | VBScript |
ServiceNow API



Bank Reconciliation Statement - TATA

Banking : Bank Website Automation
| SAP GUI Scripting | VBScript



DANA - Migration RPA Project

Migrate V11 to A360 : Oracle |
SharePoint | User Management
Support | SAP GUI



New Jersey Transit Corporation - UK

Data Extraction : Invoice Audit | IQ
Bot | Pre-built models | AARI