TICKET TYPE:

select b.ticket\_type, count(1)

from ldb.f\_incident a

inner join ldb.d\_incident b

on a.row\_id=b.row\_id

AND a.source\_id=b.source\_id

join ldb.d\_calendar\_date A14

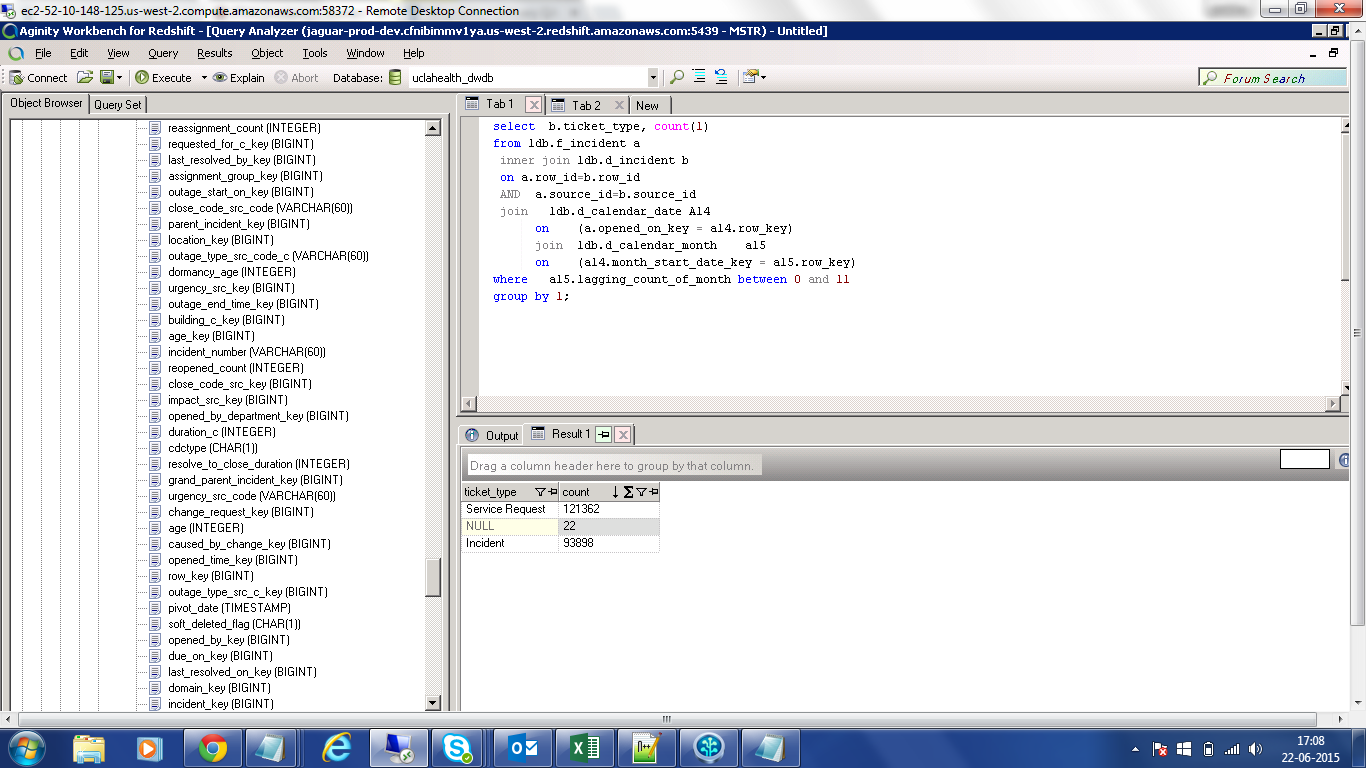
on (a.opened\_on\_key = a14.row\_key)

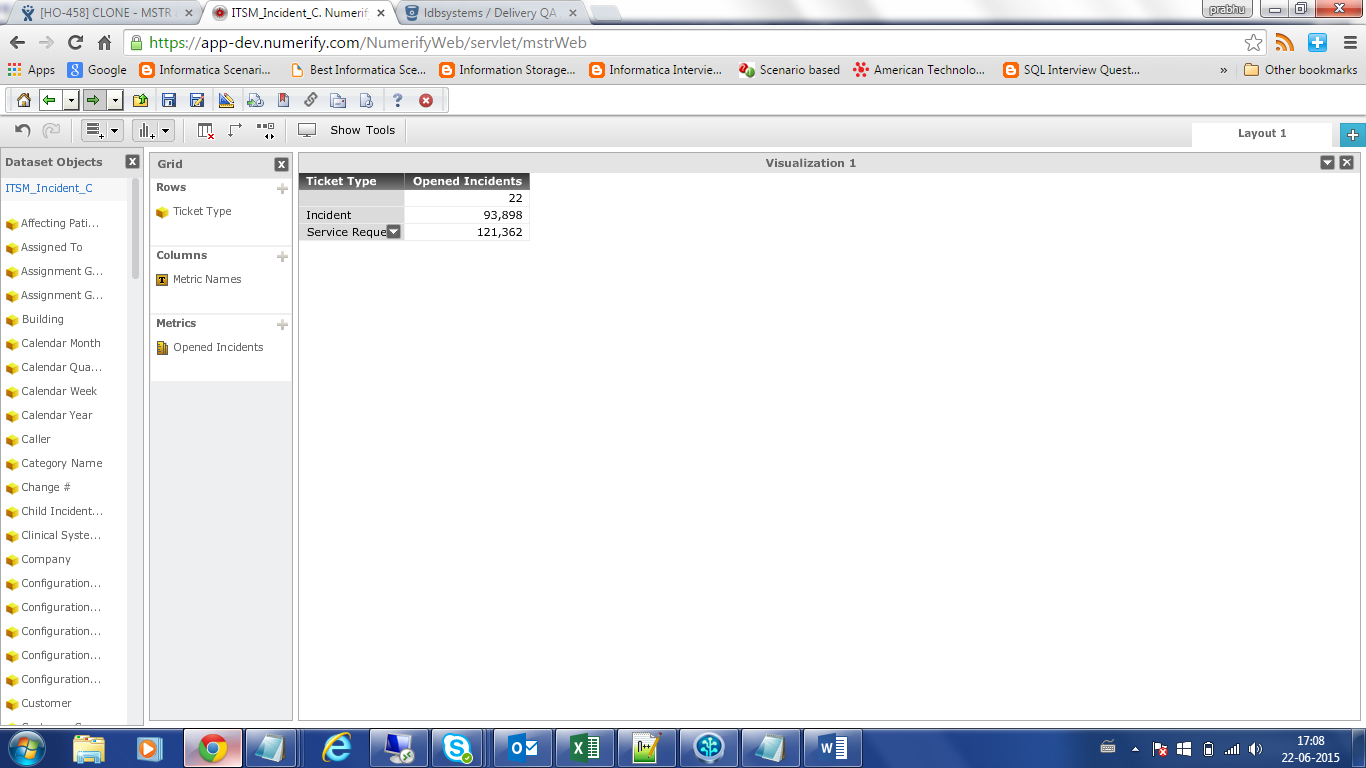
join ldb.d\_calendar\_month a15

on (a14.month\_start\_date\_key = a15.row\_key)

where a15.lagging\_count\_of\_month between 0 and 11

group by 1;





INCIDENT\_TYPE:

select b. incident\_type , count(1)

from uclahealth\_mdwdb.f\_incident a

inner join uclahealth\_mdwdb.d\_incident b

on a.row\_id=b.row\_id

and a.source\_id=b.source\_id

join ldb.d\_calendar\_date A14

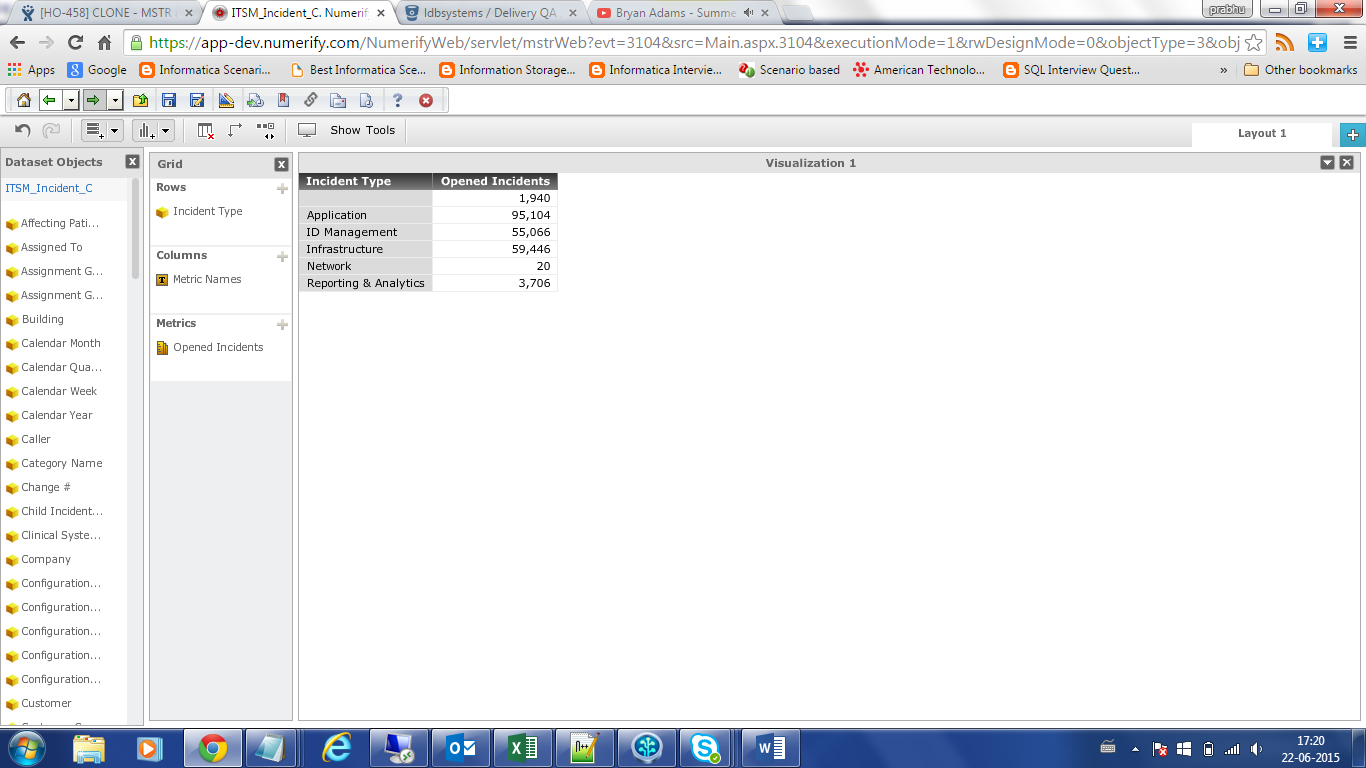
on (a.opened\_on\_key = a14.row\_key)

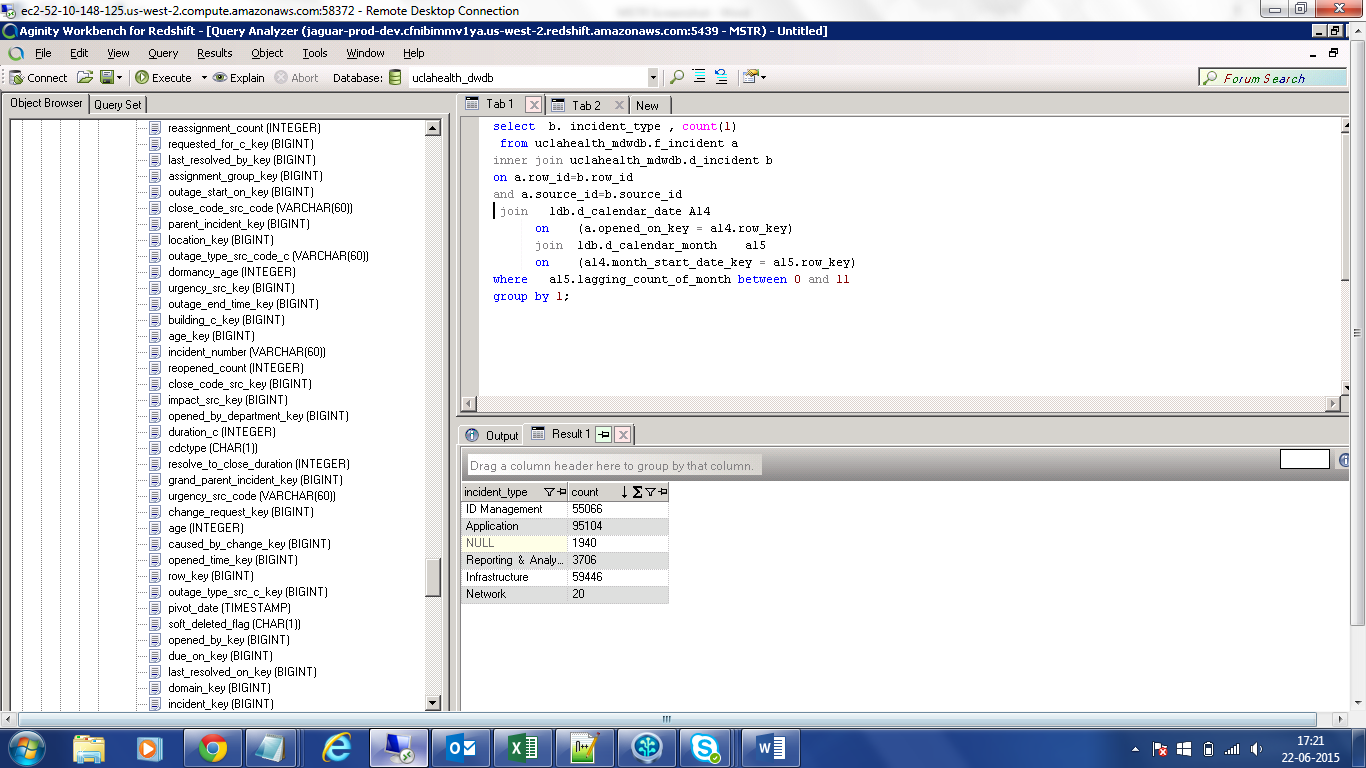
join ldb.d\_calendar\_month a15

on (a14.month\_start\_date\_key = a15.row\_key)

where a15.lagging\_count\_of\_month between 0 and 11

group by 1;





DURATION\_C

select duration\_c/Resolved\_Incidents from

( Select count(a11.row\_key) AS Resolved\_Incidents,

sum((a11.duration\_c) / 86400.0) AS duration\_c

from ldb.f\_incident a11

join ldb.d\_calendar\_date a111

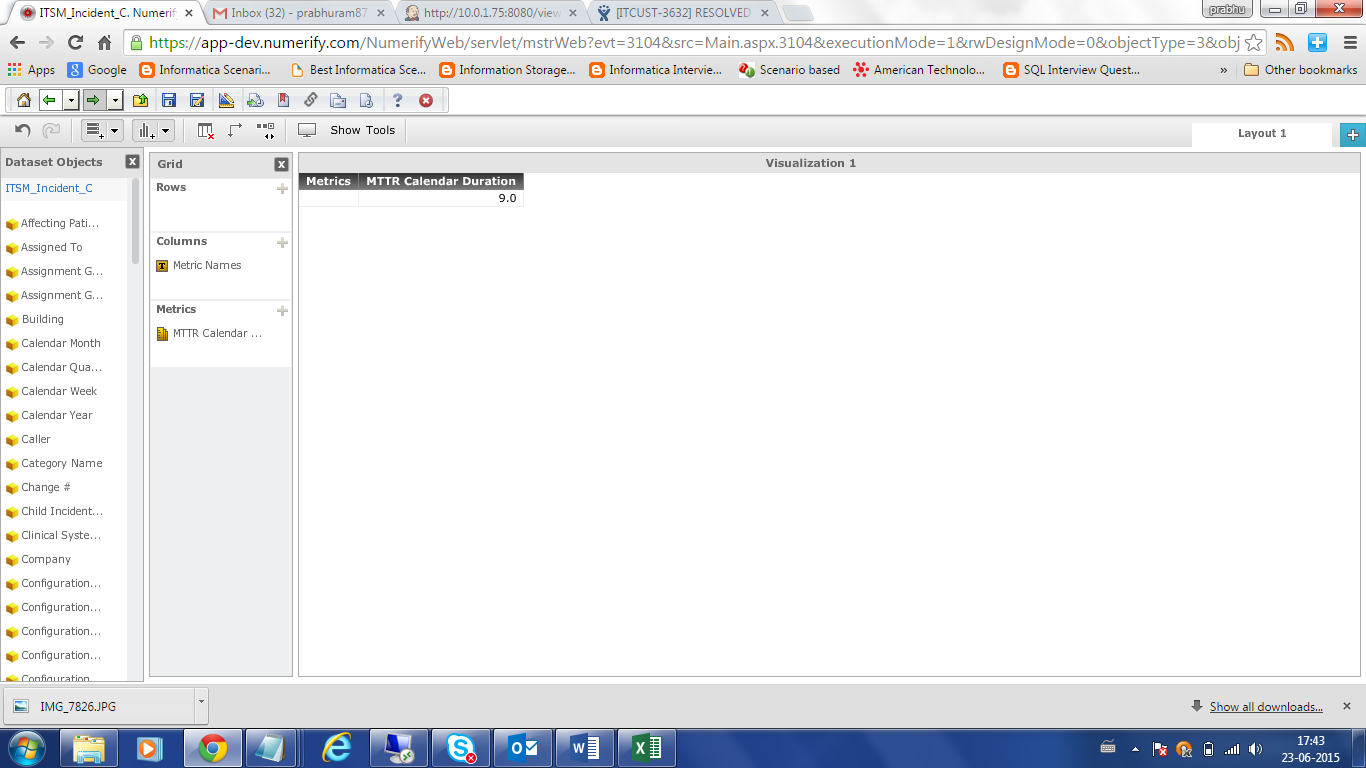
on (a11.opened\_on\_key = a111.row\_key)

join ldb.d\_calendar\_month a112

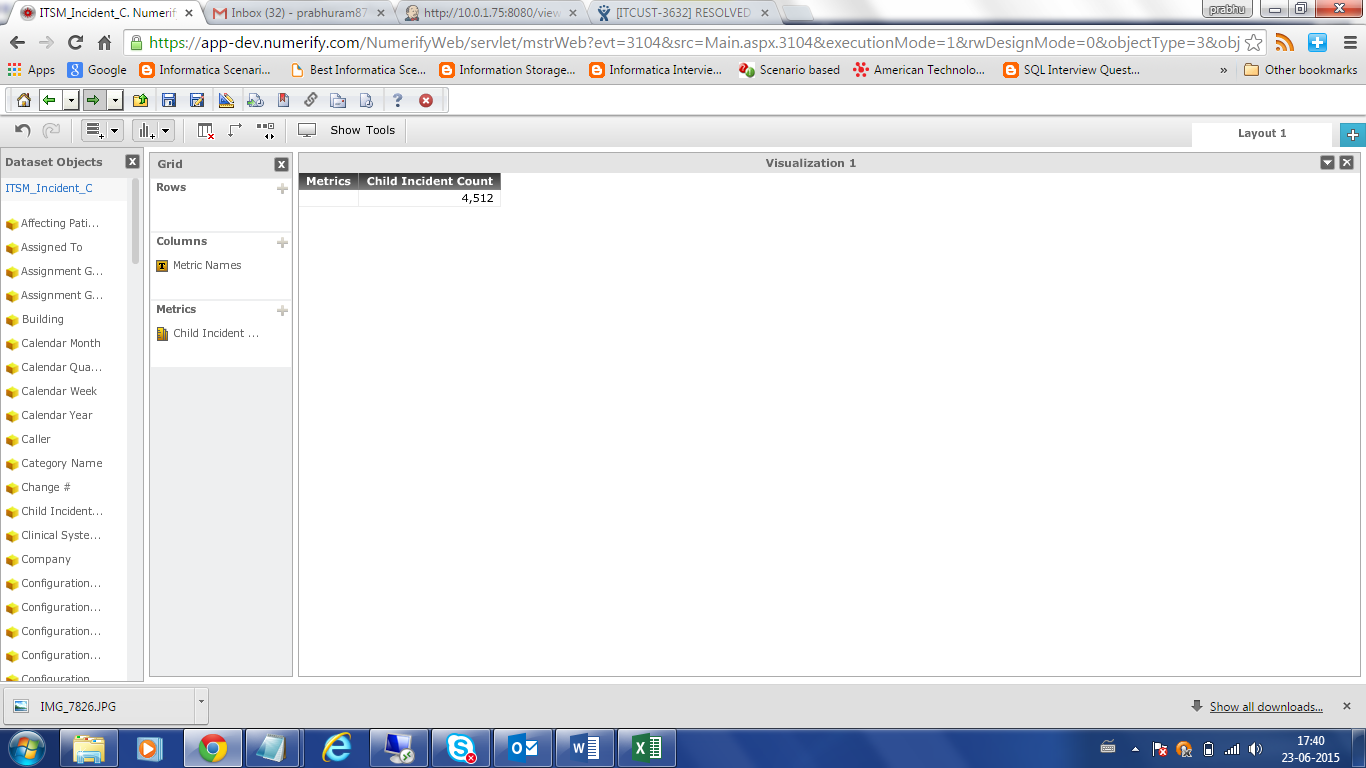
on (a111.month\_start\_date\_key = a112.row\_key)

where a112.lagging\_count\_of\_month between 0 and 11)





CHILD\_INCIDENT\_COUNT:



Select

SUM(CHILD\_INCIDENT\_COUNT\_C)

from ldb.f\_incident a11

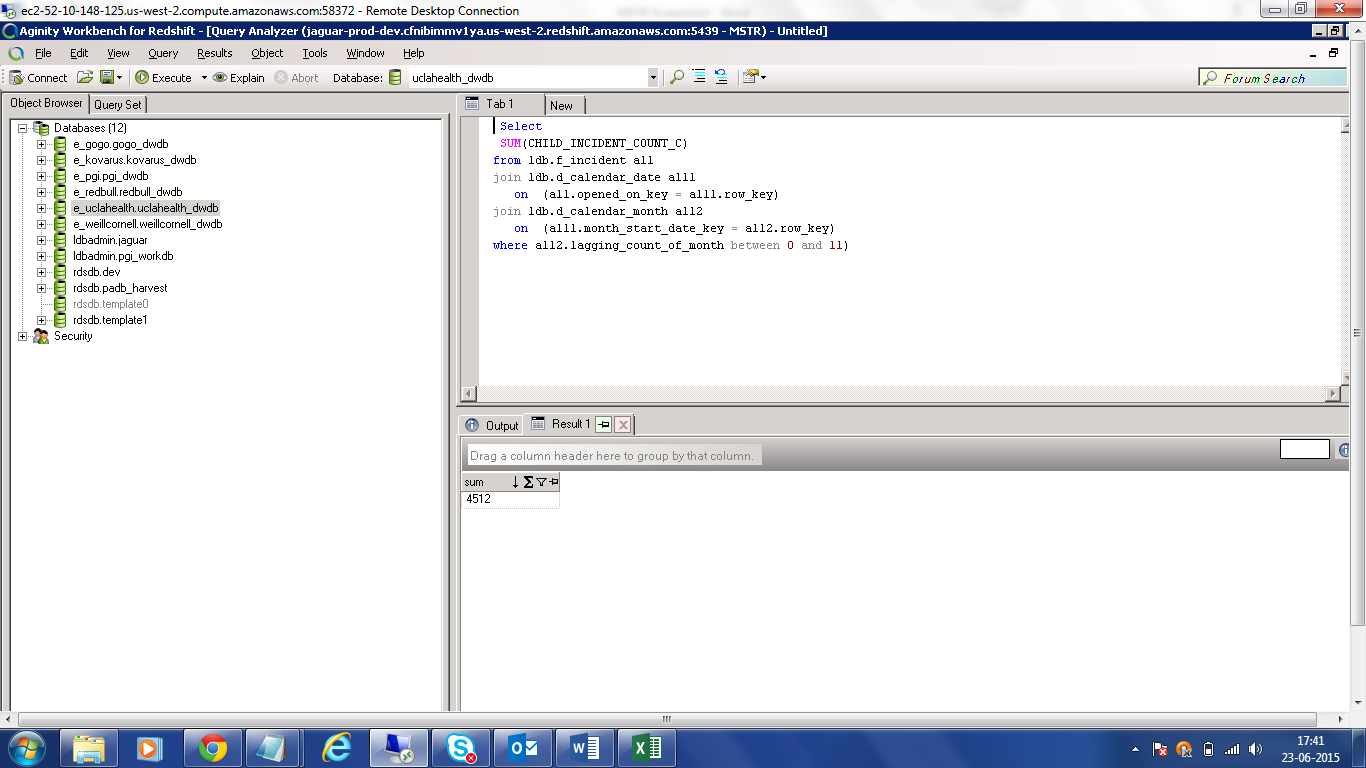
join ldb.d\_calendar\_date a111

on (a11.opened\_on\_key = a111.row\_key)

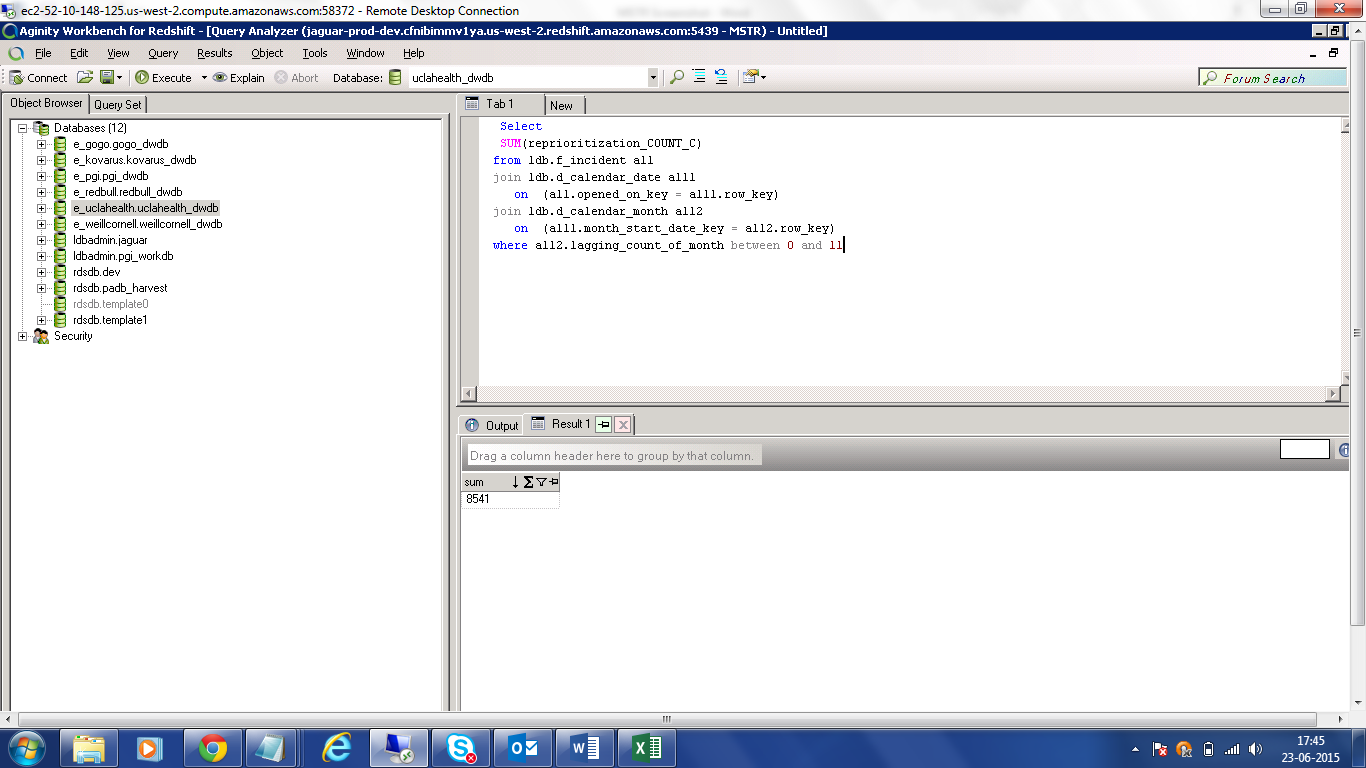
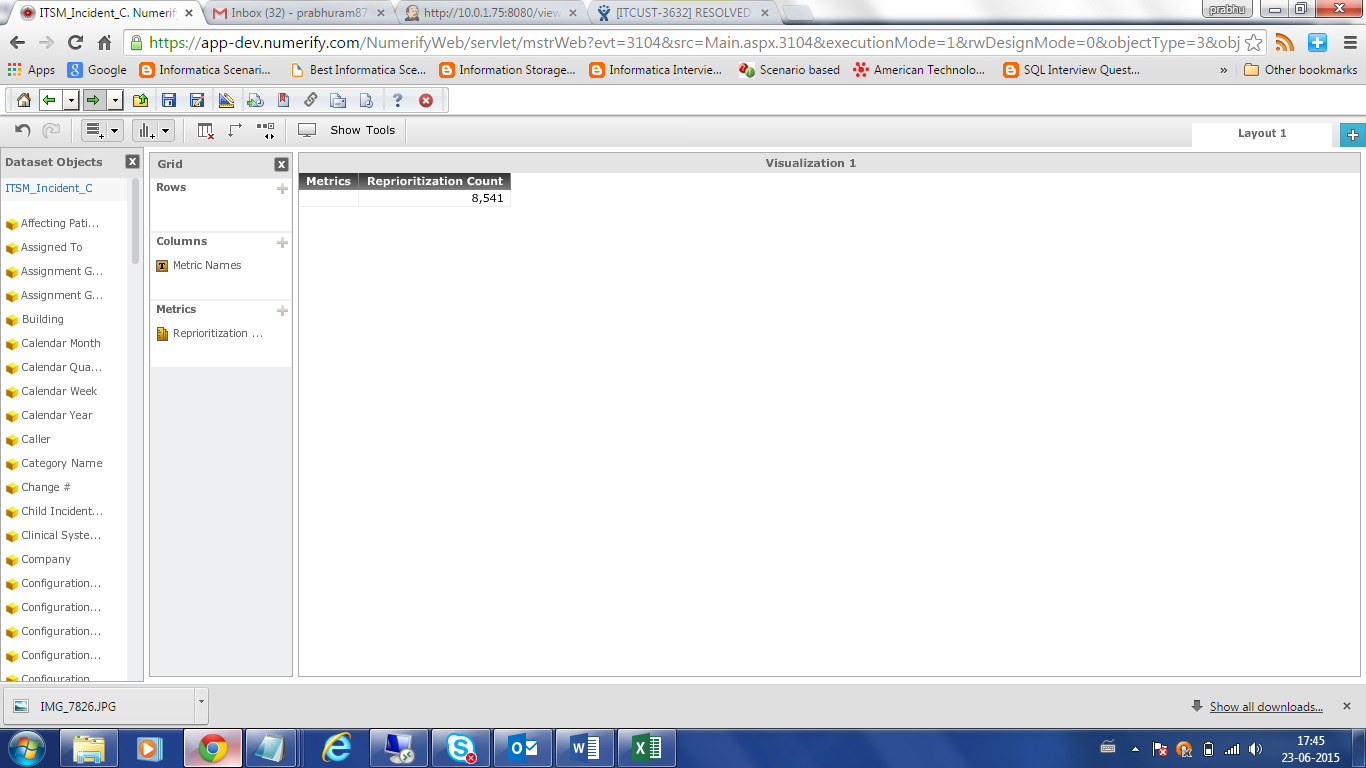
join ldb.d\_calendar\_month a112

on (a111.month\_start\_date\_key = a112.row\_key)

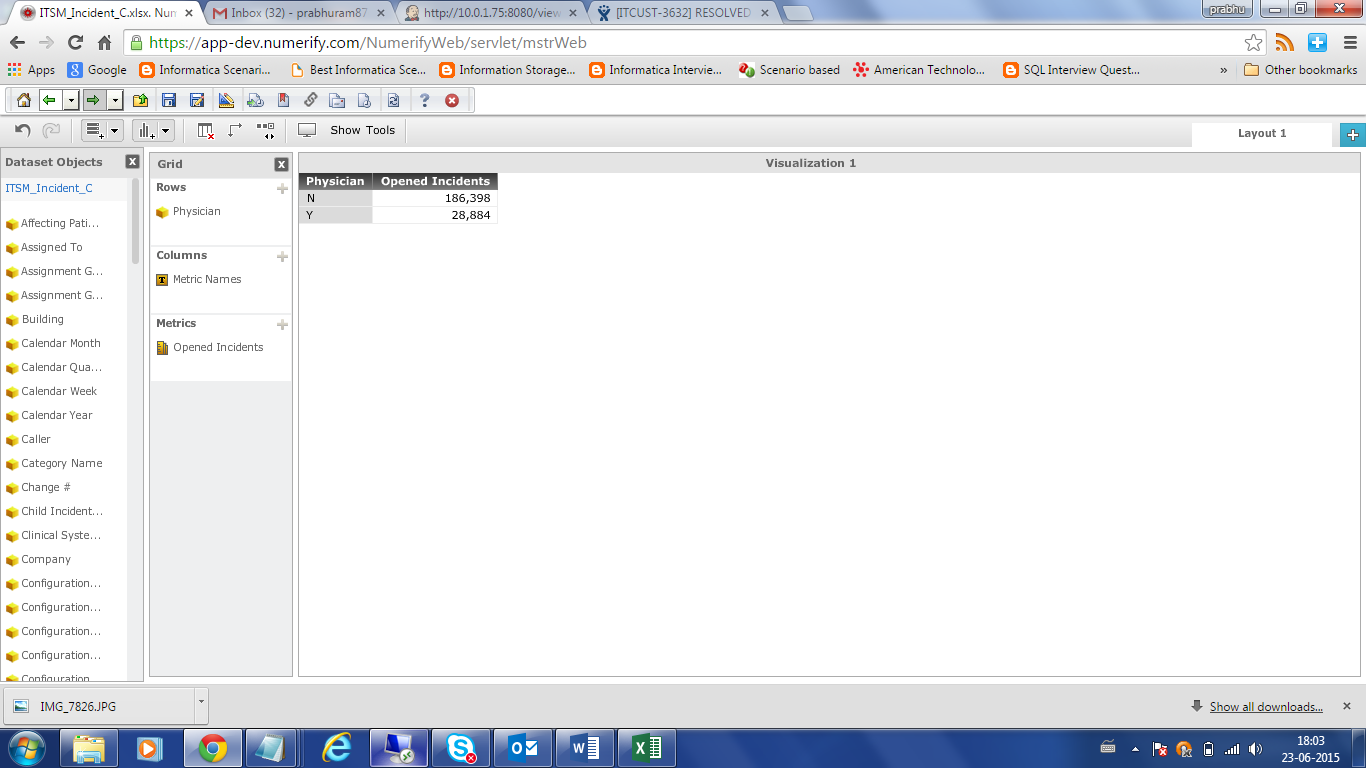
where a112.lagging\_count\_of\_month between 0 and 11)



REPRIORTIZATION COUNT:



PHYSICIAN FLAG:



select b. physician\_flag\_c

, count(1)

from uclahealth\_mdwdb.f\_incident a

inner join uclahealth\_mdwdb.d\_incident b

on a.row\_id=b.row\_id

and a.source\_id=b.source\_id

join ldb.d\_calendar\_date A14

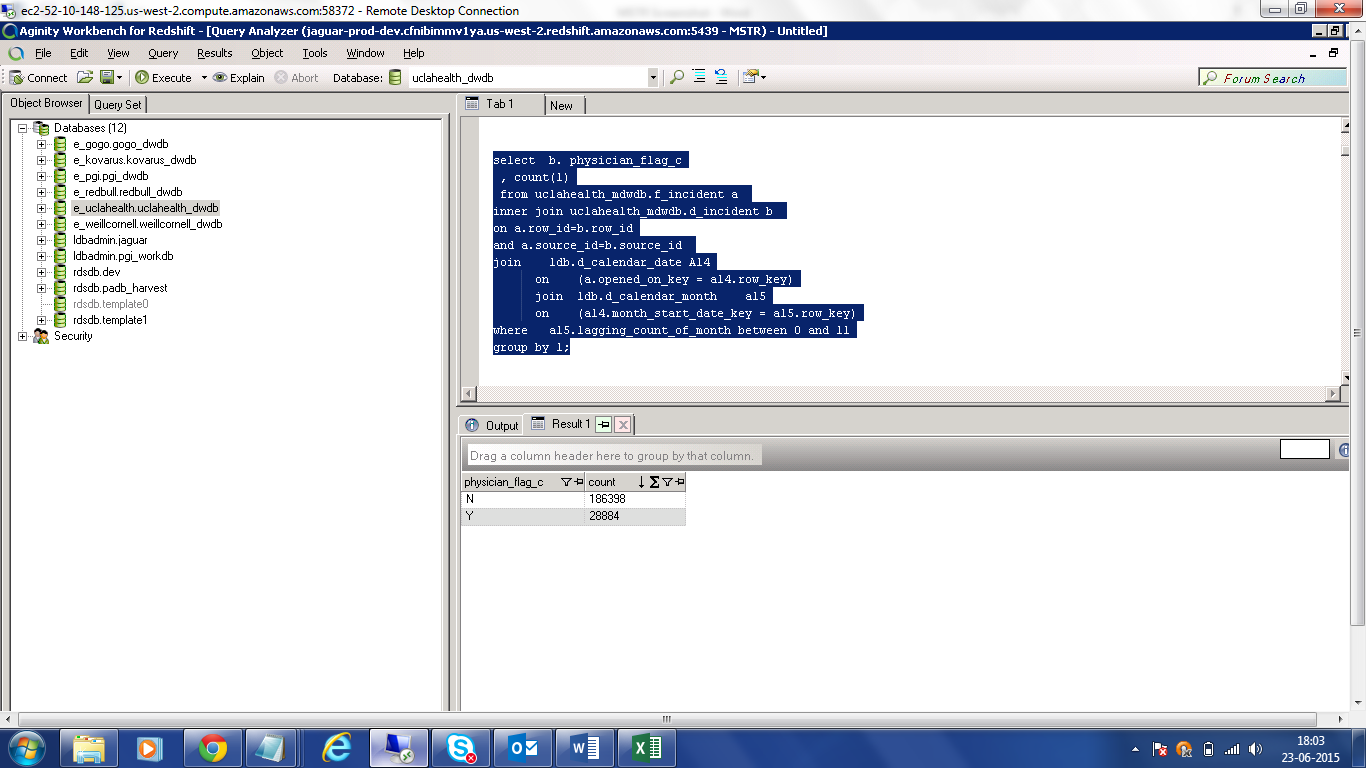
on (a.opened\_on\_key = a14.row\_key)

join ldb.d\_calendar\_month a15

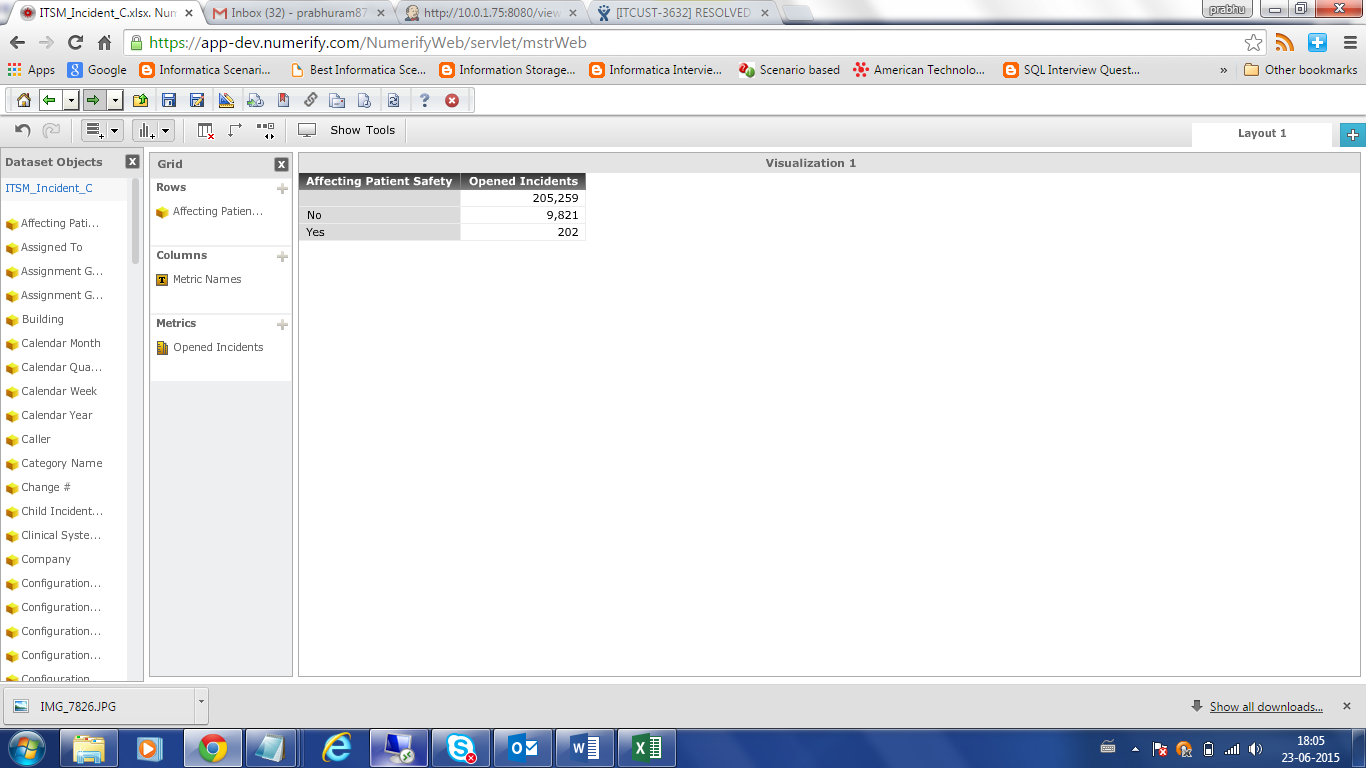
on (a14.month\_start\_date\_key = a15.row\_key)

where a15.lagging\_count\_of\_month between 0 and 11

group by 1;



AFFECTING PATIENT SAFETY:



select b. patient\_safety\_c

, count(1)

from uclahealth\_mdwdb.f\_incident a

inner join uclahealth\_mdwdb.d\_incident b

on a.row\_id=b.row\_id

and a.source\_id=b.source\_id

join ldb.d\_calendar\_date A14

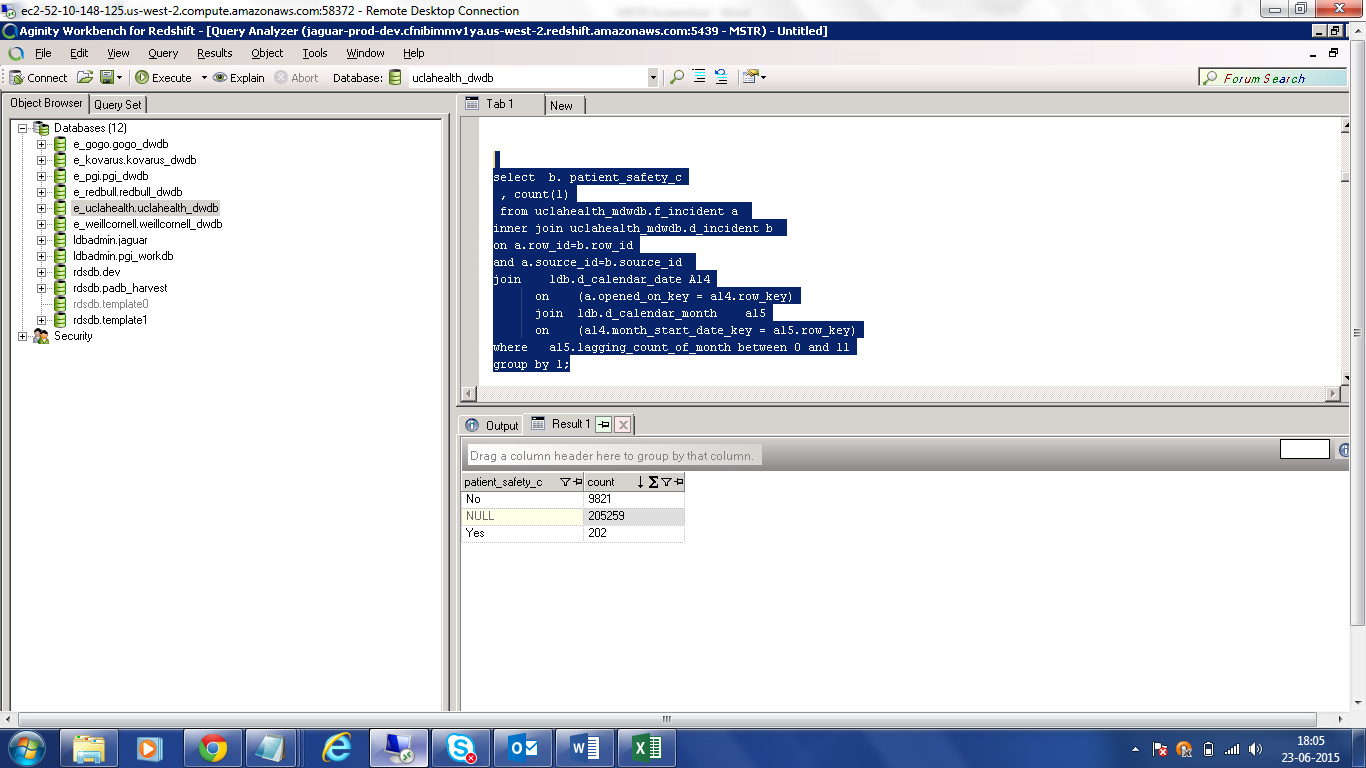
on (a.opened\_on\_key = a14.row\_key)

join ldb.d\_calendar\_month a15

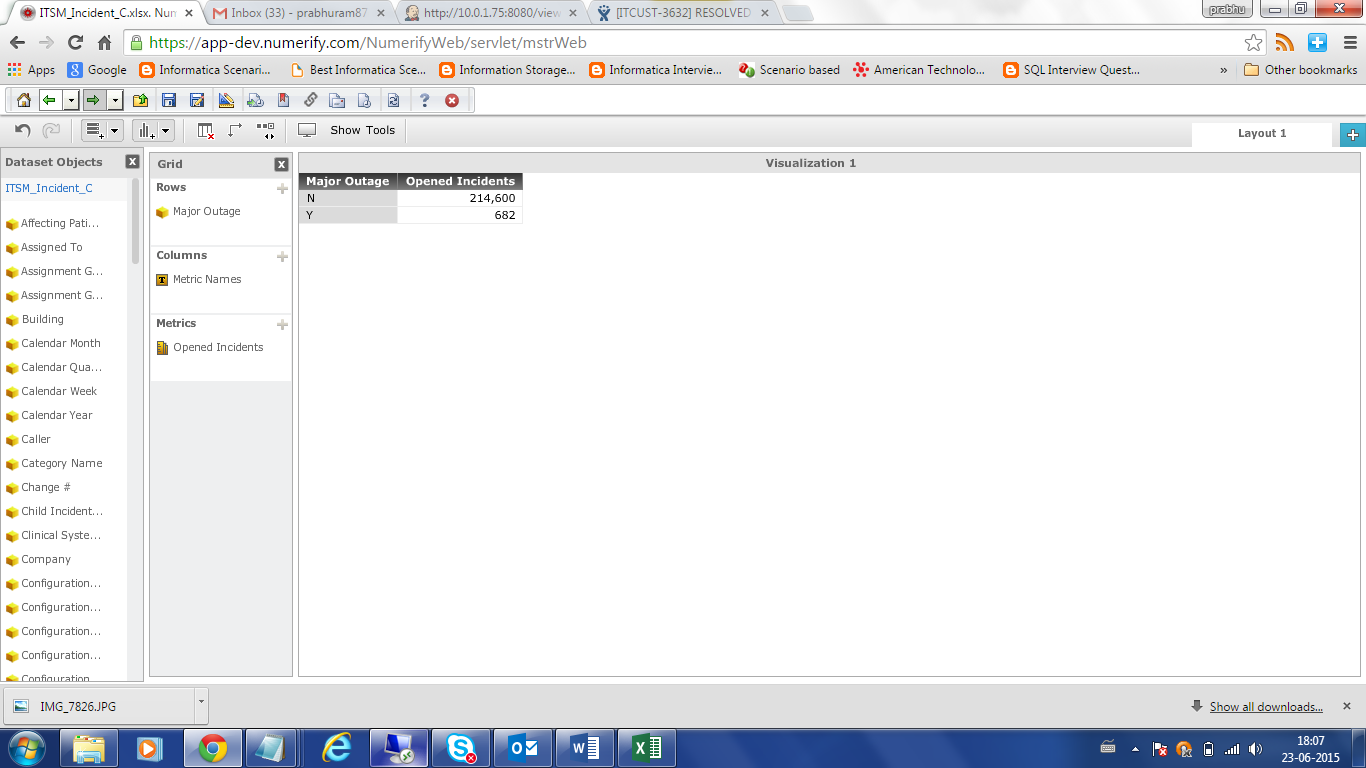
on (a14.month\_start\_date\_key = a15.row\_key)

where a15.lagging\_count\_of\_month between 0 and 11

group by 1;



MAJOR OUTAGE:



select outage\_flag\_c , count(1)

from uclahealth\_mdwdb.f\_incident a

inner join uclahealth\_mdwdb.d\_incident b

on a.row\_id=b.row\_id and a.source\_id=b.source\_id

join ldb.d\_calendar\_date A14

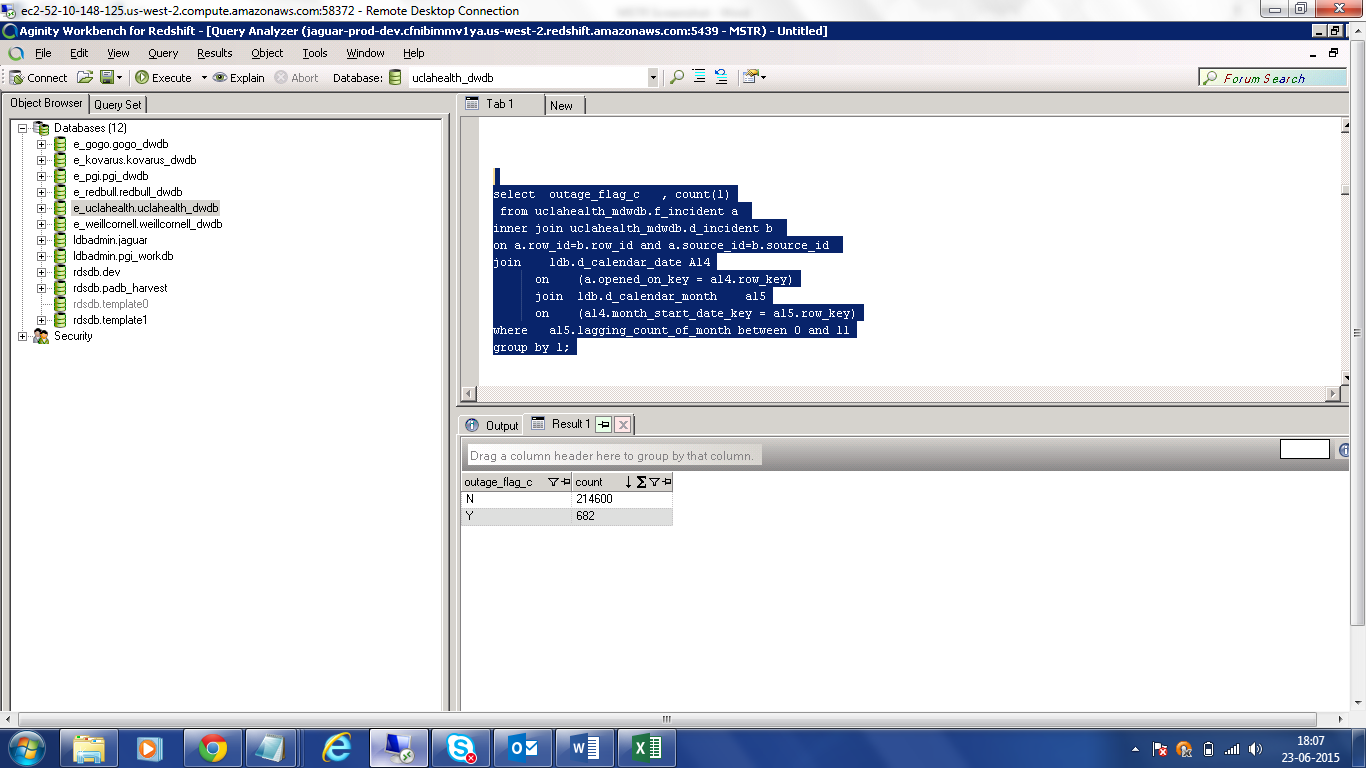
on (a.opened\_on\_key = a14.row\_key)

join ldb.d\_calendar\_month a15

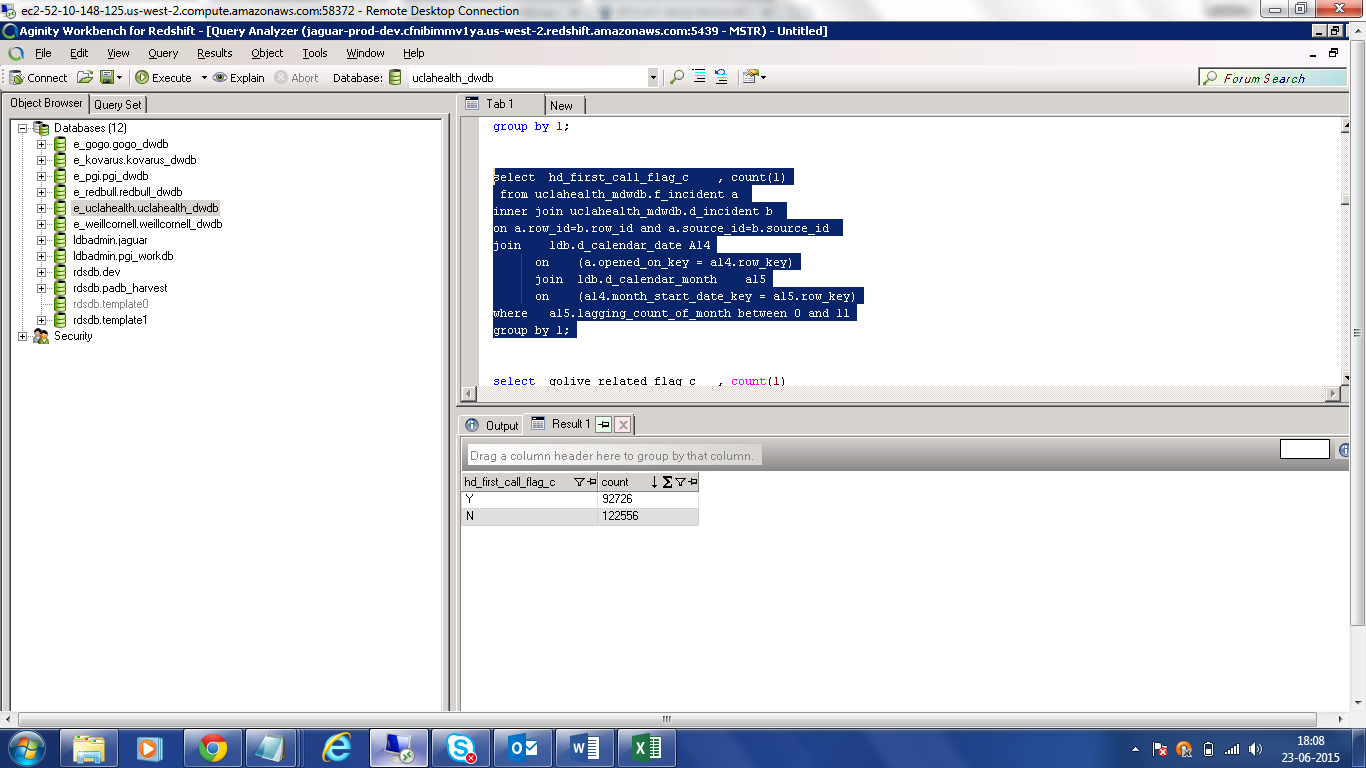
on (a14.month\_start\_date\_key = a15.row\_key)

where a15.lagging\_count\_of\_month between 0 and 11

group by 1;



HD FIRST CALL:



select hd\_first\_call\_flag\_c , count(1)

from uclahealth\_mdwdb.f\_incident a

inner join uclahealth\_mdwdb.d\_incident b

on a.row\_id=b.row\_id and a.source\_id=b.source\_id

join ldb.d\_calendar\_date A14

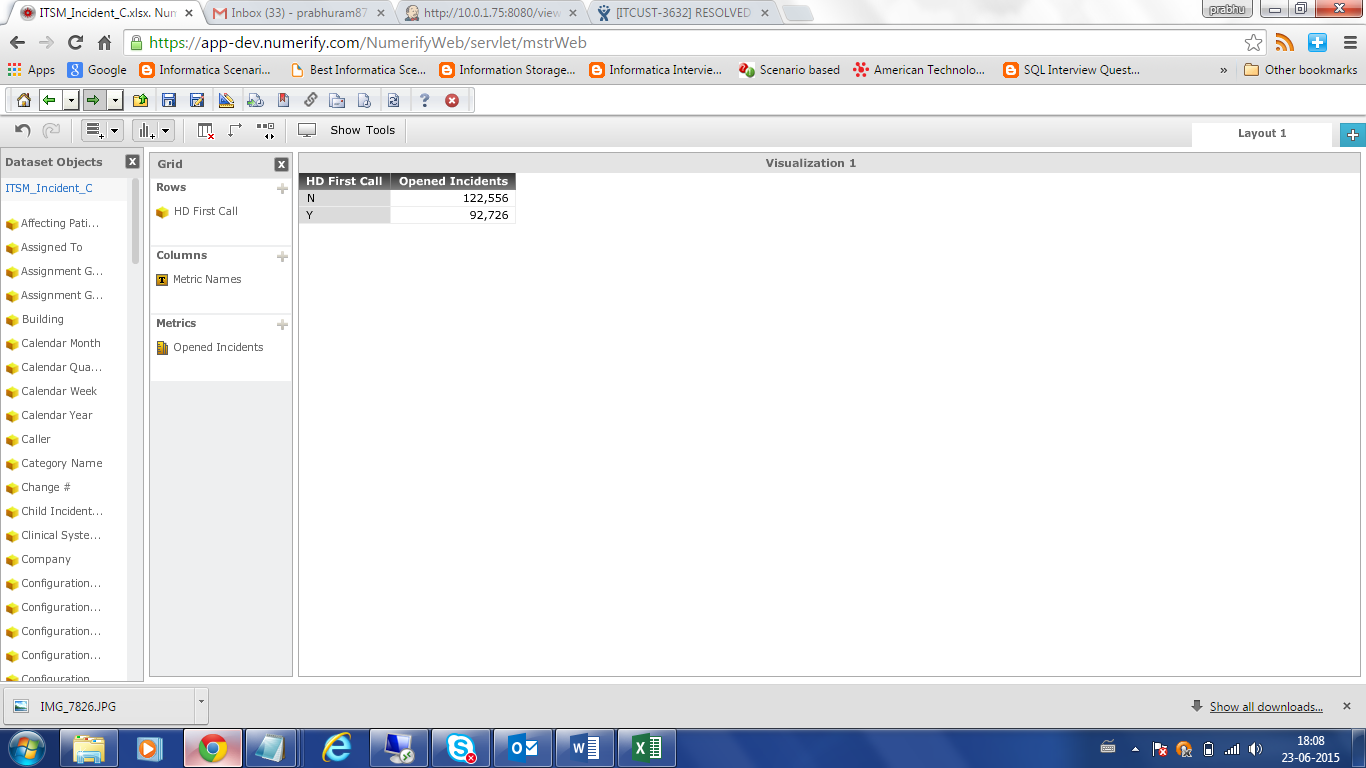
on (a.opened\_on\_key = a14.row\_key)

join ldb.d\_calendar\_month a15

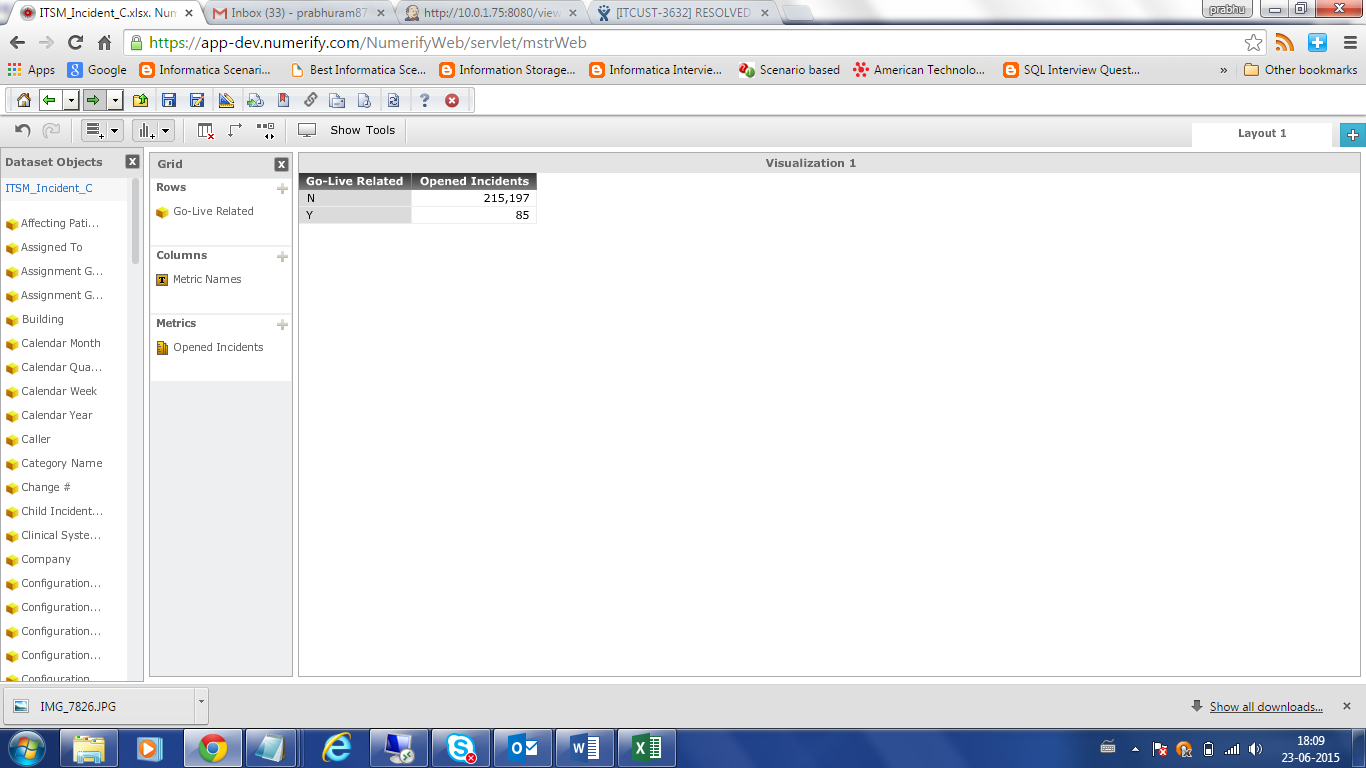
on (a14.month\_start\_date\_key = a15.row\_key)

where a15.lagging\_count\_of\_month between 0 and 11

group by 1;



GOLIVE RELATED:



select golive\_related\_flag\_c , count(1)

from uclahealth\_mdwdb.f\_incident a

inner join uclahealth\_mdwdb.d\_incident b

on a.row\_id=b.row\_id and a.source\_id=b.source\_id

join ldb.d\_calendar\_date A14

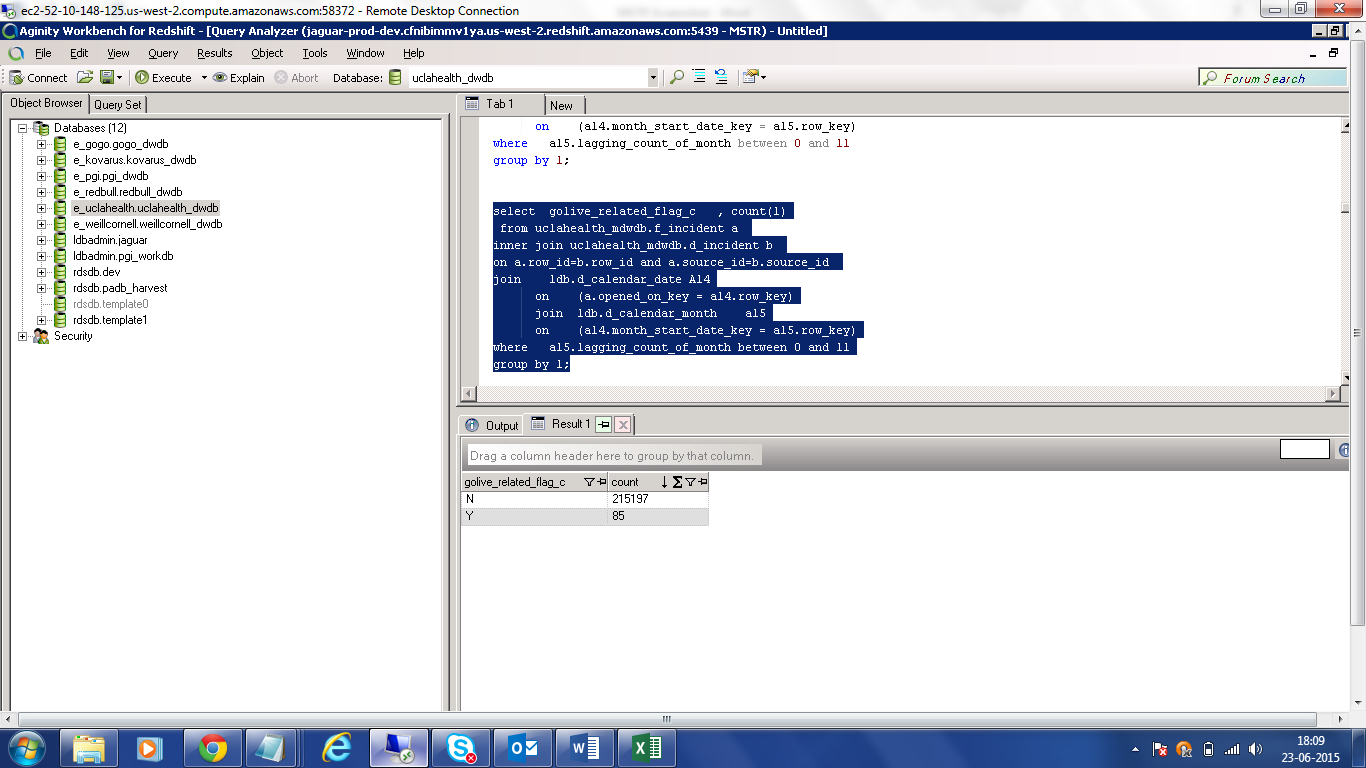
on (a.opened\_on\_key = a14.row\_key)

join ldb.d\_calendar\_month a15

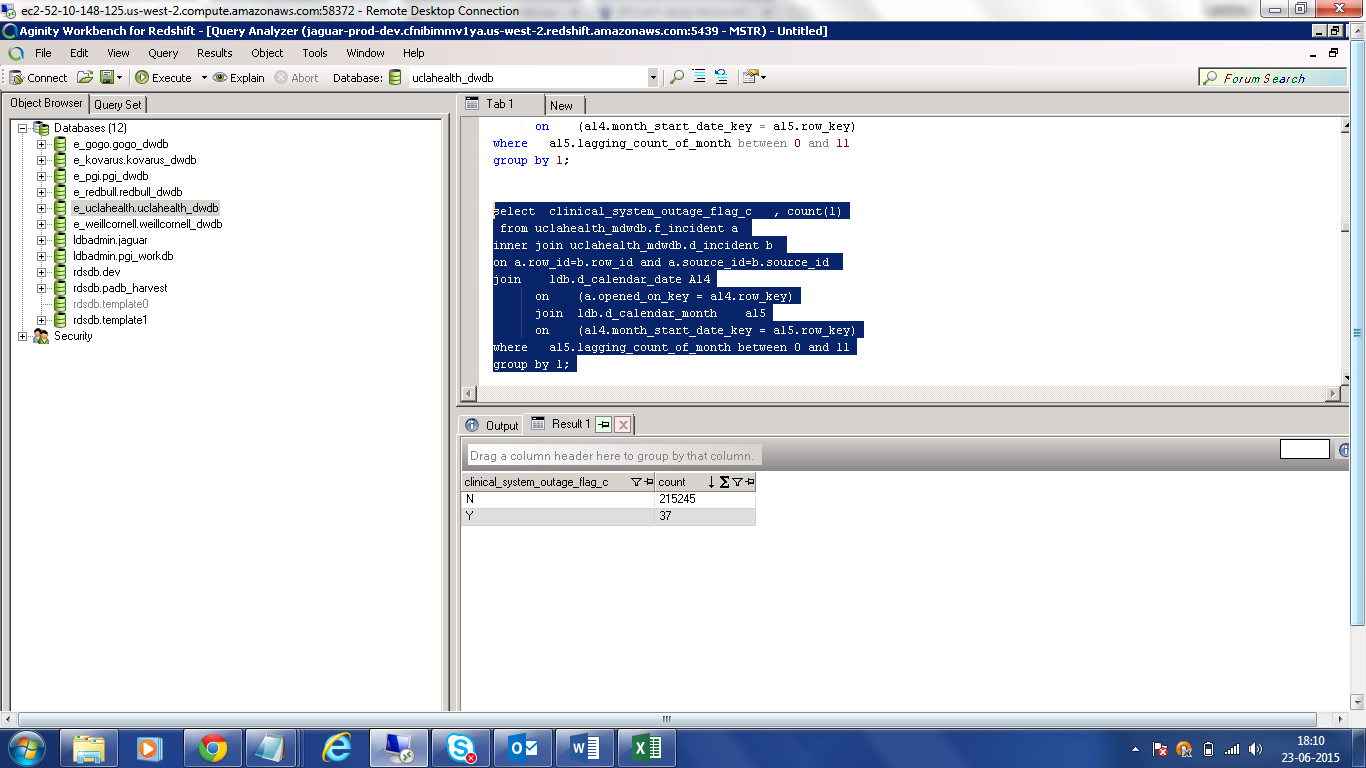
on (a14.month\_start\_date\_key = a15.row\_key)

where a15.lagging\_count\_of\_month between 0 and 11

group by 1;



CLINICAL SYSTEM OUTAGE:



select clinical\_system\_outage\_flag\_c , count(1)

from uclahealth\_mdwdb.f\_incident a

inner join uclahealth\_mdwdb.d\_incident b

on a.row\_id=b.row\_id and a.source\_id=b.source\_id

join ldb.d\_calendar\_date A14

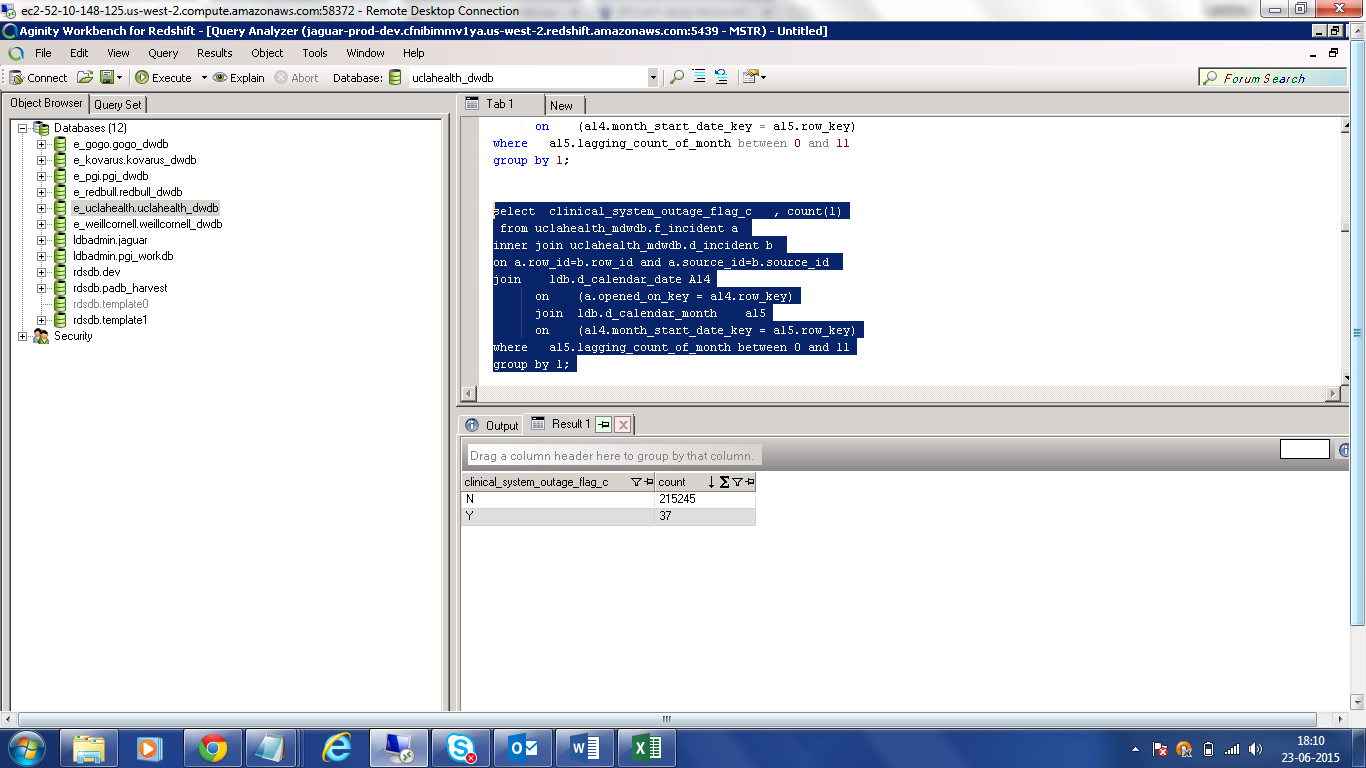
on (a.opened\_on\_key = a14.row\_key)

join ldb.d\_calendar\_month a15

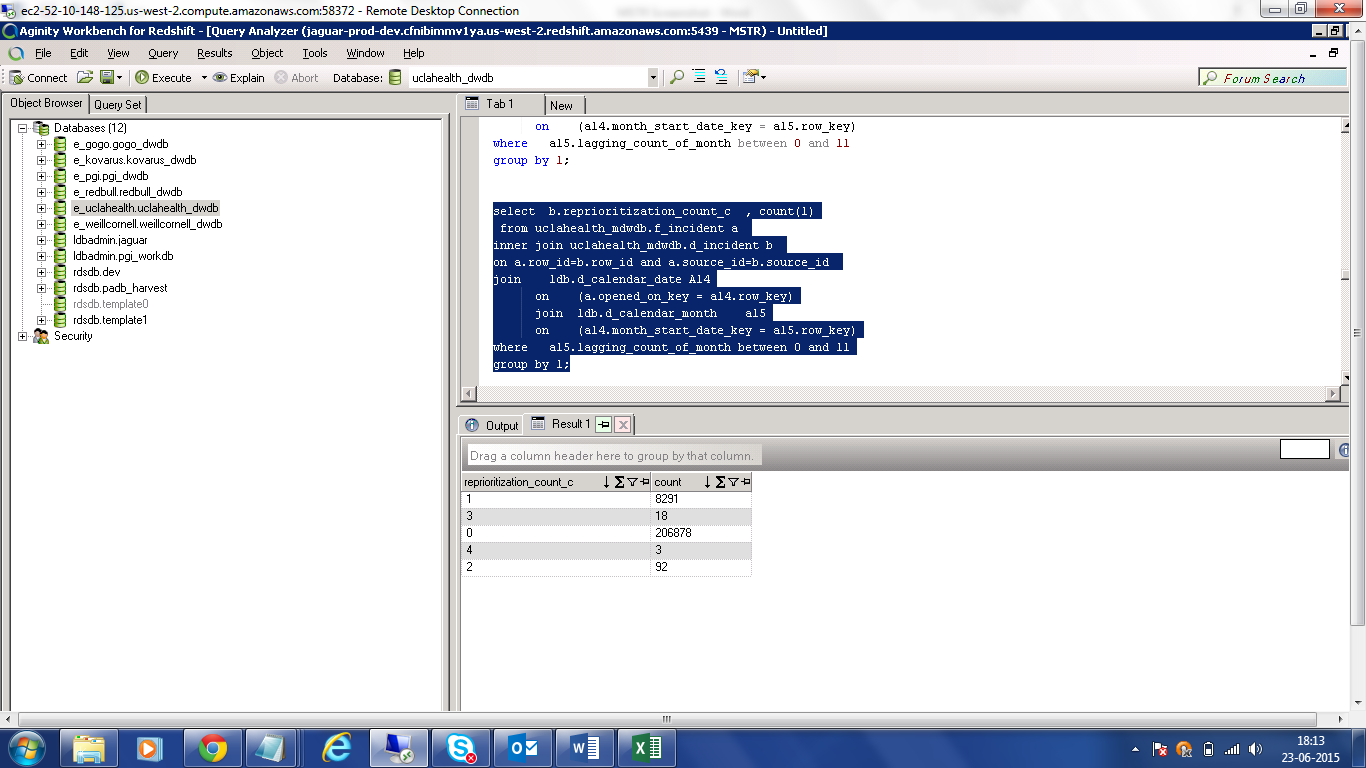
on (a14.month\_start\_date\_key = a15.row\_key)

where a15.lagging\_count\_of\_month between 0 and 11

group by 1;



REPRIOROTIZATION COUNT :



select b.reprioritization\_count\_c , count(1)

from uclahealth\_mdwdb.f\_incident a

inner join uclahealth\_mdwdb.d\_incident b

on a.row\_id=b.row\_id and a.source\_id=b.source\_id

join ldb.d\_calendar\_date A14

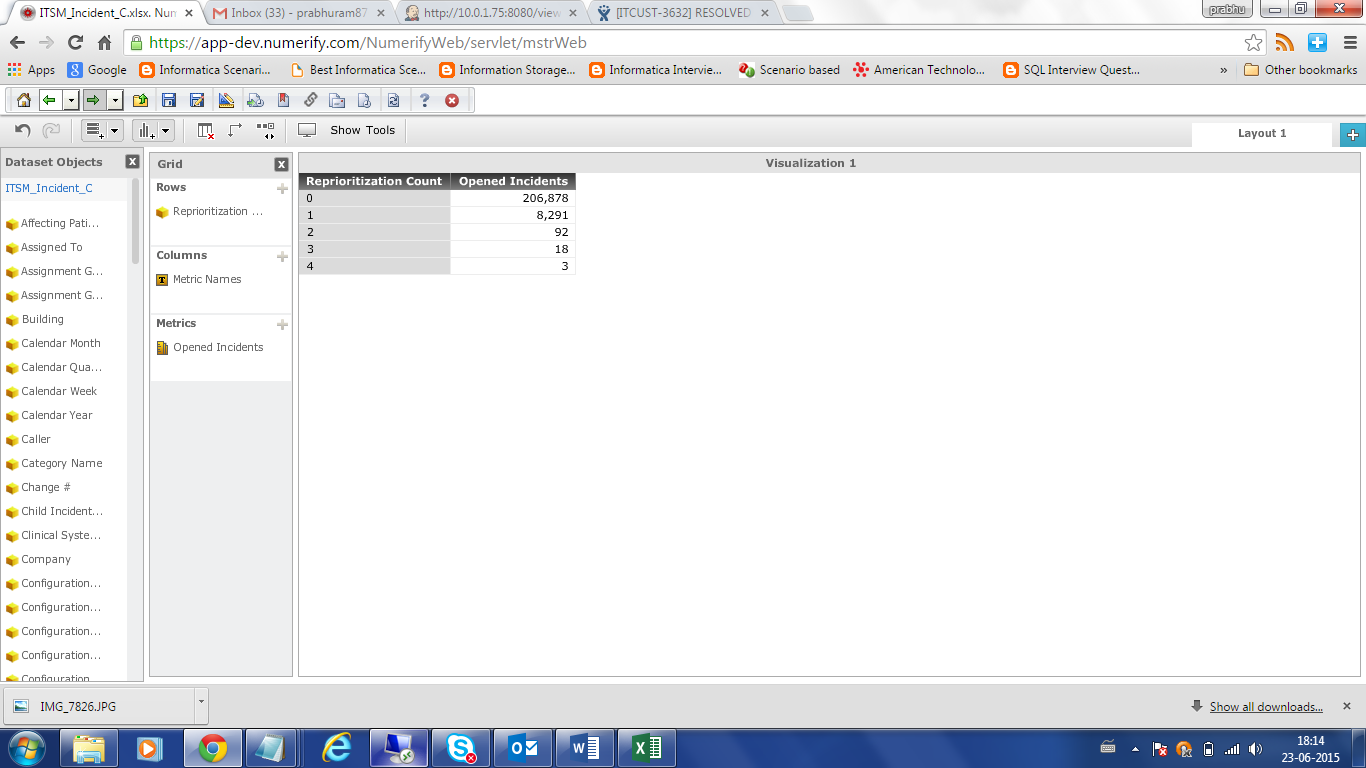
on (a.opened\_on\_key = a14.row\_key)

join ldb.d\_calendar\_month a15

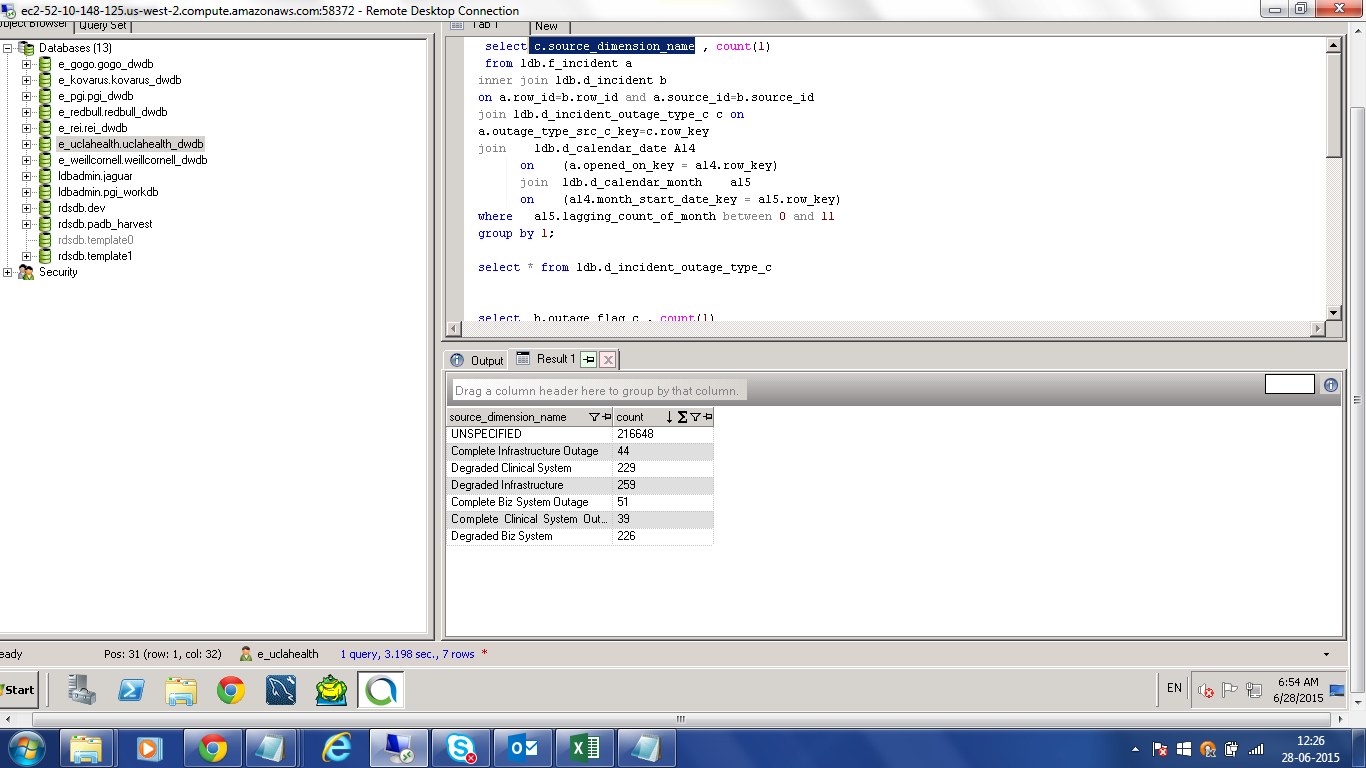
on (a14.month\_start\_date\_key = a15.row\_key)

where a15.lagging\_count\_of\_month between 0 and 11

group by 1;



OUTAGE\_TYPE:



select c.source\_dimension\_name , count(1)

from ldb.f\_incident a

inner join ldb.d\_incident b

on a.row\_id=b.row\_id and a.source\_id=b.source\_id

join ldb.d\_incident\_outage\_type\_c c on

a.outage\_type\_src\_c\_key=c.row\_key

join ldb.d\_calendar\_date A14

on (a.opened\_on\_key = a14.row\_key)

join ldb.d\_calendar\_month a15

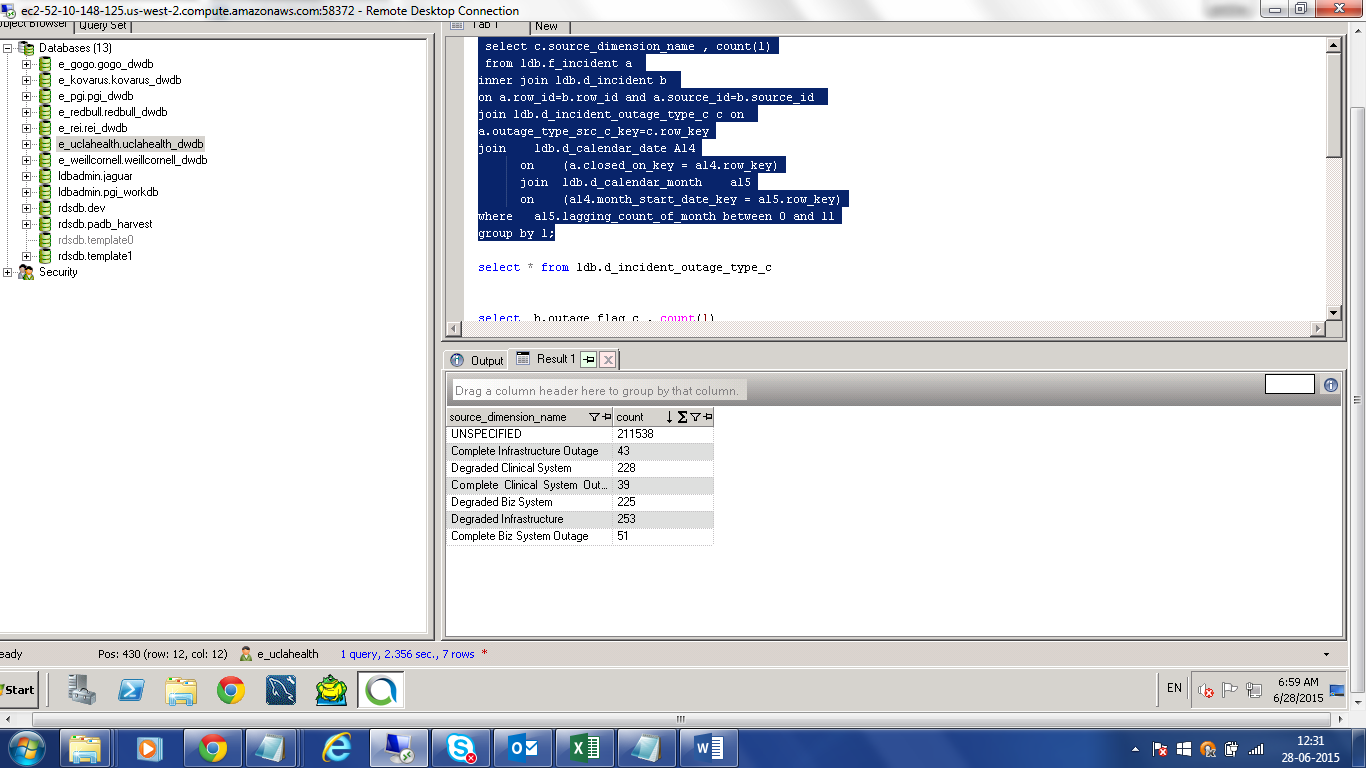
on (a14.month\_start\_date\_key = a15.row\_key)

where a15.lagging\_count\_of\_month between 0 and 11

group by 1;



OUTAGE TYPE :CLOSED:



select c.source\_dimension\_name , count(1)

from ldb.f\_incident a

inner join ldb.d\_incident b

on a.row\_id=b.row\_id and a.source\_id=b.source\_id

join ldb.d\_incident\_outage\_type\_c c on

a.outage\_type\_src\_c\_key=c.row\_key

join ldb.d\_calendar\_date A14

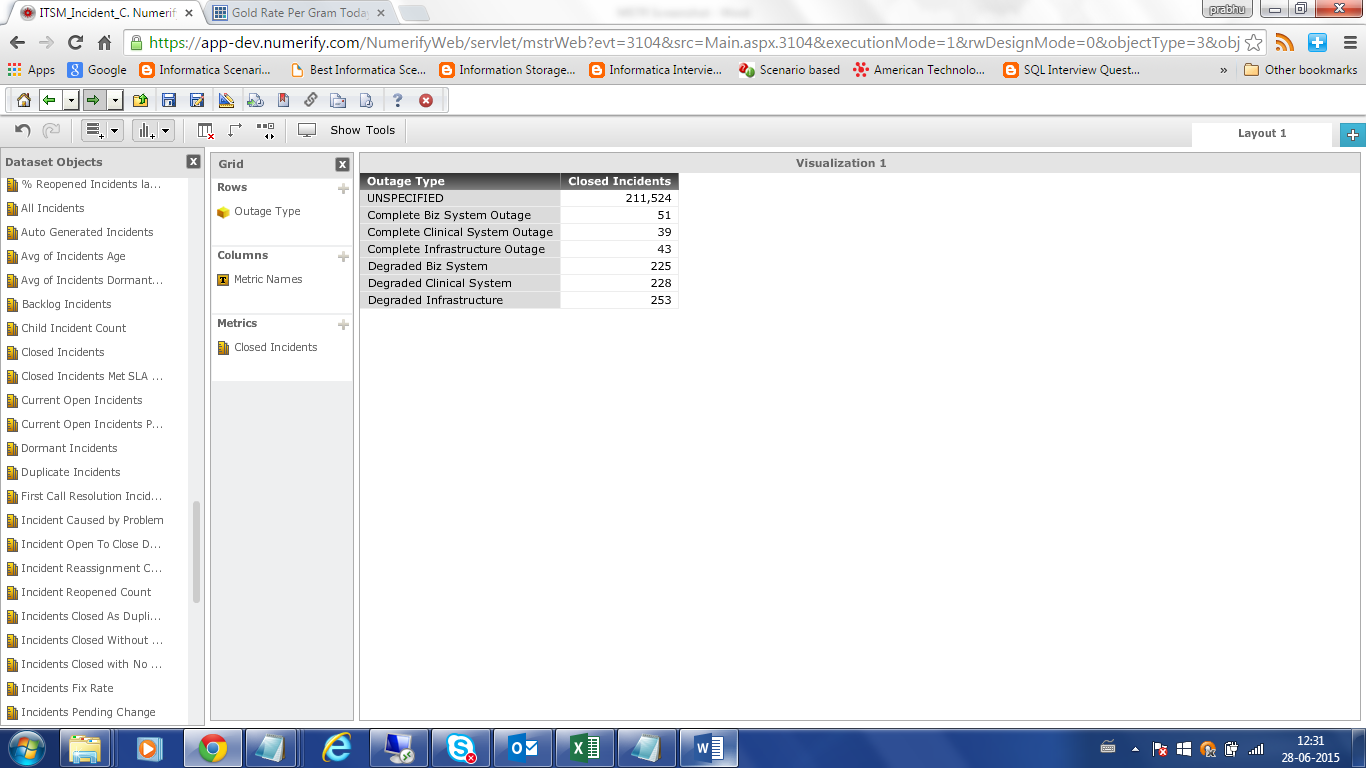
on (a.closed\_on\_key = a14.row\_key)

join ldb.d\_calendar\_month a15

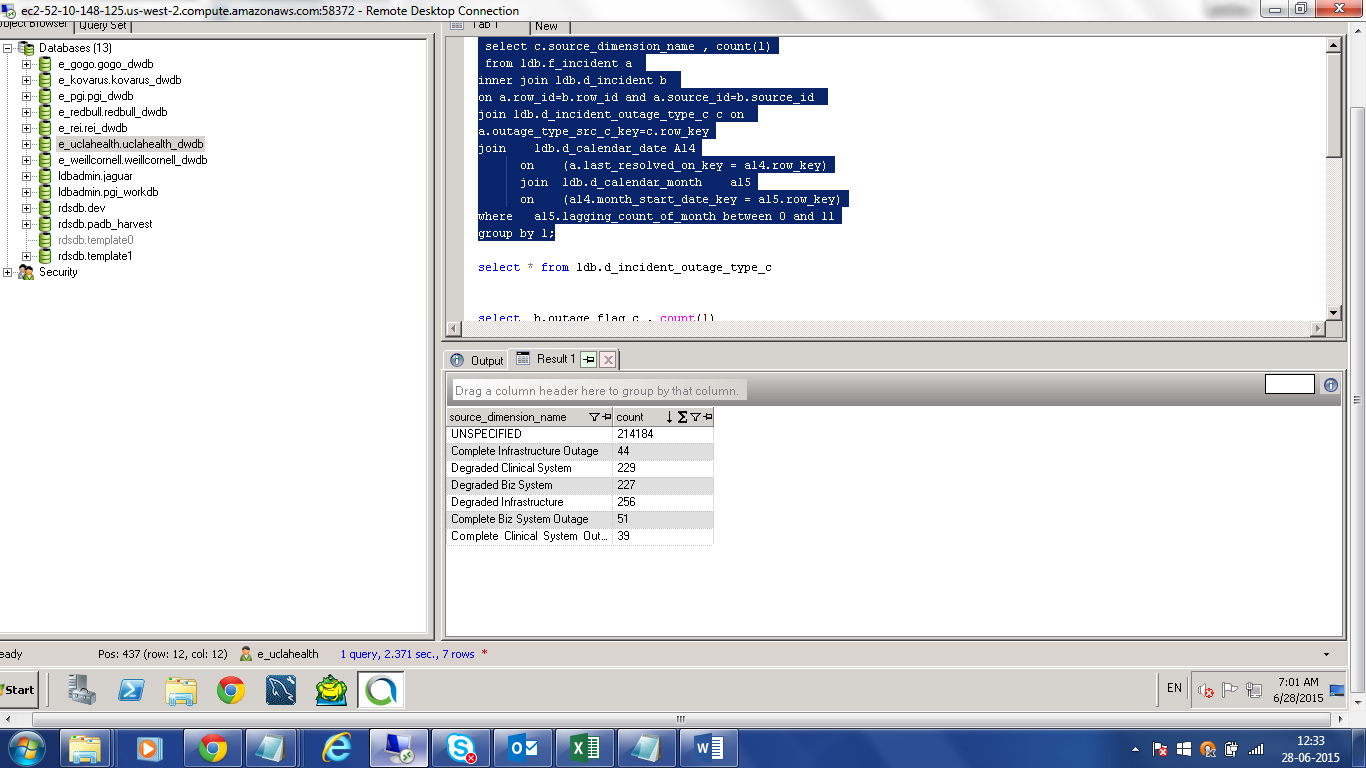
on (a14.month\_start\_date\_key = a15.row\_key)

where a15.lagging\_count\_of\_month between 0 and 11

group by 1;



RESOLVED:



select c.source\_dimension\_name , count(1)

from ldb.f\_incident a

inner join ldb.d\_incident b

on a.row\_id=b.row\_id and a.source\_id=b.source\_id

join ldb.d\_incident\_outage\_type\_c c on

a.outage\_type\_src\_c\_key=c.row\_key

join ldb.d\_calendar\_date A14

on (a.last\_resolved\_on\_key = a14.row\_key)

join ldb.d\_calendar\_month a15

on (a14.month\_start\_date\_key = a15.row\_key)

where a15.lagging\_count\_of\_month between 0 and 11

group by 1;

