

## RENASTECH, LLC

### CUSTOMER AGREEMENT

This Customer Agreement (this “Agreement”) is made and entered effective this Sep 27, 2021 (the “Effective Date”), by and between RenasTech, LLC (hereinafter “Company”), a Commonwealth of Virginia limited liability company, and the customer whose signature is contained in the signature line at the end of this agreement (hereinafter “Customer”).

CUSTOMER Kishan Suresh Patel [full legal name] SHOULD CAREFULLY READ THE FOLLOWING AGREEMENT BEFORE ☒ [CLICKING ACCEPT/SIGNING]. BY [CLICKING ACCEPT/SIGNING], CUSTOMER AGREES TO BE BOUND BY THE TERMS OF THIS AGREEMENT. IF CUSTOMER DOES NOT AGREE, DO NOT CLICK. Upon [clicking/accepting/signing] a copy of this Agreement will be sent to Customer for record keeping purposes.

NOW, THEREFORE, in consideration of the mutual covenants and promises of the parties hereto, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties hereto agree as follows:

A. Services. Company provides online training services, including teaching tools, technologies, and programming languages to equip customers to become software development engineers. Services integrate theoretical teaching as well as practical, hands-on teaching in a real-time online teaching environment with instructors. Upon Customer’s acceptance of this Agreement and payment of the Fees associated with the online training services selected by Customer and described in Exhibit A, which is attached and incorporated to this Agreement, (the “Services”) Customer will be enrolled in the Services. Services will be conducted using Company’s online training environment on the dates and at the times specified by Company.

B. Requirements. Customer must obtain the prerequisite software licenses for tools and programs used and covered in the Services, must have a computer or laptop that is capable of connecting to the internet, and such computer or laptop must run [latest Windows software and a current version of a web browser (Internet Explorer, Mozilla Firefox or Google Chrome) with support for the current version of the Java plug-in.] Additional requirements to engage in Services shall be set forth in Exhibit A.

#### C. Fee, Payment Terms, and Disclosures.

1. Fee. Upon ☒ [accepting/signing] this Agreement, Customer agrees to pay Company all

amounts due for the Services as specified in Exhibit A (the “Fee”) and in accordance with any corresponding Fee schedule (“Fee Schedule”) therein.

2. Payment Method. All Fees, Expenses and Charges detailed herein are payable by credit card or electronic deposit, in accordance with any directions supplied by Company. **For both of these types of payments, there is a transaction fee by the payment software company (not RenasTech LLC) that will be added to your tuition. In addition, payments made by credit card will incur an extra credit card processing fee of 3% or higher.** Where Customer pays by credit card, Company will charge Customer’s credit card in accordance with the Fee Schedule. In the event that Company is unable to process

Customer's payment for Services, the Company will be allowed thirty (30) days to provide new credit card information to pay for the Services. If Customer is more than thirty (30) days past due, Services may be suspended or terminated at Company's sole discretion.

3. Charges. If any payment to Company is returned, rejected or dishonored, Company or any third party on its behalf, as applicable, may in each instance, to the extent permitted by law, assess [a charge of [thirty dollars (\$30.00)] for each returned, rejected, or dishonored payment in addition a charge equal to the total of all charges, costs and expenses incurred by Company in connection with collection, and Company may charge such other fees as may be permitted by applicable law (all charges for amounts past due or for payments returned, rejected or dishonored shall be referred to as "Charges"). Any Charges shall be considered due and payable to Company immediately.

4. Collections. If any amounts due hereunder are not paid in accordance with the terms of this Agreement, Company may suspend or terminate Services, and may use all available legal means to secure payment. Customer understands and agrees that this may involve hiring a collection agency or going through small claims court. If such action is necessary, Customer agrees to pay all costs incurred by Company for collection, including reasonable attorneys' fees.

D. Term. This Agreement shall be effective as of the Effective Date, and will continue in effect until the Services have been completed, final payment is made, or it is otherwise terminated, as authorized herein (the "Term").

E. Termination.

1. Termination Notice. Unless otherwise terminated as authorized herein, this Agreement shall terminate automatically upon completion of the Services or the payment of the Fee, whichever occurs last. This Agreement may be terminated by Company at any time without cause upon written notice to Customer. This Agreement may be terminated by Customer at any time without cause upon fourteen (14) days written notice to Company. The termination of the Term shall be the "Termination Date." All amounts paid to Company on and prior to the Termination Date are non-refundable, and termination shall be without prejudice to any and all other rights and remedies of Company. No rights or liabilities shall arise for Company with relation to unfinished Services, regardless of any plans that may have been made for future Services. Customer shall remain fully responsible for reimbursing Company for all Expenses and paying for all Charges in accordance with the terms of Section C herein.

2. Termination Responsibilities. Immediately upon the termination of this Agreement, and except as otherwise directed by Company, (i) Company shall stop the Services; (ii) Customer shall pay any Fee and all other obligations then due and payable to Company; and (iii) Customer shall cease Customer's use of Services-related systems and return any proprietary information and materials requested by Company.

Customer Conduct. Customer is solely responsible for all code, video, images, information, data, text, software, music, sound, photographs, graphics, messages, or other materials ("content") that Customer uploads, posts, publishes or displays (hereinafter, "upload") or emails or otherwise uses in connection with the Services. Company reserves the right to investigate and take appropriate legal action against anyone who, in Company's sole discretion, violates this provision, including without limitation, removing the offending content from the Services, suspending or terminating the account of such violators and reporting Customers to the law enforcement authorities. Customer agrees to not use the Service to: (1) email or otherwise upload any content that (i) infringes any intellectual property or other

proprietary rights of any party; (ii) Customer does not have a right to upload under any law or under contractual or fiduciary relationships; (iii) contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer software or hardware or telecommunications equipment; (iv) poses or creates a privacy or security risk to any person; (v) constitutes unsolicited or unauthorized advertising, promotional materials, commercial activities and/or sales, “junk mail,” “spam,” “chain letters,” “pyramid schemes,” “contests,” “sweepstakes,” or any other form of solicitation; (vi) is unlawful, harmful, threatening, abusive, harassing, tortious, excessively violent, defamatory, vulgar, obscene, pornographic, libelous, invasive of another’s privacy, hateful racially, ethnically or otherwise objectionable; or (vii) in the sole judgment of Company, is objectionable or which restricts or inhibits any other person from using or enjoying the Service, or which may expose Company or its users to any harm or liability of any type; (2) interfere with or disrupt the Services or servers or networks connected to the Services, or disobey any requirements, procedures, policies or regulations of networks connected to the Services; (3) violate any applicable local, state, national or international law, or any regulations having the force of law; (4) impersonate any person or entity, or falsely state or otherwise misrepresent Customer’s affiliation with a person or entity; solicit personal information from anyone under the age of 18; (5) harvest or collect email addresses or other contact information of other customers through the Services by electronic or other means for the purposes of sending unsolicited emails or other unsolicited communications; (6) advertise or offer to sell or buy any goods or services for any business purpose that is not specifically authorized; (7) further or promote any criminal activity or enterprise or provide instructional information about illegal activities; or (8) obtain or attempt to access or otherwise obtain any materials or information through any means not intentionally made available or provided for through the Services.

harassing, tortious, excessively violent, defamatory, vulgar, obscene, pornographic, libelous, invasive of another’s privacy, hateful racially, ethnically or otherwise objectionable; or (vii) in the sole judgment of Company, is objectionable or which restricts or inhibits any other person from using or enjoying the Service, or which may expose Company or its users to any harm or liability of any type; (2) interfere with or disrupt the Services or servers or networks connected to the Services, or disobey any requirements, procedures, policies or regulations of networks connected to the Services; (3) violate any applicable local, state, national or international law, or any regulations having the force of law; (4) impersonate any person or entity, or falsely state or otherwise misrepresent Customer’s affiliation with a person or entity; solicit personal information from anyone under the age of 18; (5) harvest or collect email addresses or other contact information of other customers through the Services by electronic or other means for the purposes of sending unsolicited emails or other unsolicited communications; (6) advertise or offer to sell or buy any goods or services for any business purpose that is not specifically authorized; (7) further or promote any criminal activity or enterprise or provide instructional information about illegal activities; or (8) obtain or attempt to access or otherwise obtain any materials or information through any means not intentionally made available or provided for through the Services.

#### G. Intellectual Property.

1. Company Content, Company Trademarks. Customer acknowledges and agrees that the Services may contain content or features (“Company Content”) that are protected by copyright, patent, trademark, trade secret or other proprietary rights and laws. Except as expressly authorized by Company, Customer agrees not to modify, copy, frame, scrape, rent, lease, loan, sell, distribute or create derivative works based on the Services or the Company Content, in whole or in part, except that the foregoing does not

apply to Customer's own User Content (as defined below) that Customer legally uploads or contributes when participating in the Services. In connection with Customer's use of the Services Customer will not engage in or use any data mining, robots, scraping or similar data gathering or extraction methods. If Customer is blocked by Company from accessing the Services (including blocking Customer's IP address), Customer agrees not to implement any measures to circumvent such blocking (e.g., by masking Customer's IP address or using a proxy IP address). Any use of the Services or the Company Content other than as specifically authorized herein is strictly prohibited. The technology and software underlying the Services or distributed in connection therewith are the property of Company, its affiliates and partners (the "Software"). Customer agrees not to copy, modify, create a derivative work of, reverse engineer, reverse assemble or otherwise attempt to discover any source code, sell, assign, sublicense, or otherwise transfer any right in the Software. Any rights not expressly granted herein are reserved by Company.

Company's name and logos are trademarks and service marks of Company (collectively the "Company Trademarks"). Other Company, product, and service names and logos used and displayed via the Services may be trademarks or service marks of their respective owners who may or may not endorse or be affiliated with or connected to Company. Nothing in this Agreement or the Services should be construed as granting, by implication, estoppel, or otherwise, any license or right to use any of Company Trademarks displayed in connection with the Services, without Company's prior written permission in each instance. All goodwill generated from the use of Company Trademarks will inure to Company's exclusive benefit.

2. License. Company's Services and any content produced or viewed through our Service, is solely for Customer's personal and non-commercial use. Company grants Customer a limited, non-exclusive, non-transferable, license to access the Services and participate in the Services through the platforms designated for that purpose. Except for the foregoing limited license, no right, title or interest shall be transferred to Customer. Customer agrees not to record or use the Service for public performances. Company may revoke Customer's license at any time in its sole discretion. Upon such revocation, Customer must promptly destroy all content downloaded or otherwise obtained through the Service, as well as copies of such materials, whether made in accordance with these Terms of Service or otherwise.

3. User Content. With respect to the content or other materials Customer uploads through the Services or shares with other users or recipients (collectively, "User Content"), Customer represents and warrants that Customer owns all right, title and interest in and to such User Content, including, without limitation, all copyrights and rights of publicity contained therein, and that Customer has all required rights to post or transmit such content or other materials without violation of any third-party rights. By uploading any User Content Customer hereby grants and will grant Company, its affiliated companies and partners (including but not limited to Company's instructors, journey coaches, practitioners and other third parties providing instructional information through the Services, collectively "partners") a nonexclusive, worldwide, royalty free, fully paid up, transferable, sublicensable, perpetual, irrevocable license to copy, display, upload, adapt, perform, publish, distribute (through multiple tiers of distribution and partnerships), store, modify and otherwise use and fully exploit Customer's User Content in any and all media, form, medium, technology or distribution methods now known or later developed and for any and all purposes (commercial or otherwise).

Customer acknowledges and agrees that any questions, comments, suggestions, ideas, feedback or other information relevant to the Service ("Submissions"), provided by Customer to Company, its affiliated companies or partners are non-confidential and Company, its affiliated companies and

partners will be entitled to the unrestricted use and dissemination of these Submissions for any purpose, commercial or otherwise, without acknowledgment or compensation to Customer.

Customer acknowledges and agrees that Company may preserve content and may also disclose content if required to do so by law or in the good faith belief that such preservation or disclosure is reasonably necessary to: (a) comply with legal process, applicable laws or government requests; (b) enforce this Agreement; (c) respond to claims that any content violates the rights of third parties; or (d) protect the rights, property, or personal safety of Company, its users and the public. Customer understands that the technical processing and transmission of the Service, including Customer's content, may involve (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices.

4. Marketing Consent. Customer hereby grants to Company in perpetuity a non-exclusive, worldwide, royalty- and residual-free, and irrevocable right to use Customer feedback for the purposes of internal business and training and a non-exclusive, worldwide, royalty- and residual-free, irrevocable, and sub-licensable right to use Customer's testimonials that may include Customer's name and likeness in connection with Company's business for proposals, business development, and marketing purposes, including any advertising, promotion, publicizing, trade, and/or other exploitation, in any manner, by any means, and in any media now known and hereafter devised, including without limitation to publications, brochures, or other printed or digital marketing materials (including social media), all forms of internet distribution, and/or other media. Customer hereby releases Company together with its directors, officers, employees, agents, attorneys, volunteers, consultants and consulting staff, and their insurance carriers from any liability connected with the use of Customer's feedback, testimonials, image, or likeness ("Customer's Appearance"). Customer waives and releases Customer's rights of publicity, privacy, editorial rights, inspection rights or other rights with respect to Customer's Appearance, regardless of whether those rights are known to Customer. Customer hereby forever waives any tort of privacy or publicity due to any reproduction or use of Customer's Appearance. Company has the right but not the obligation to use Customer's Appearance, in its sole discretion.

H. Third Party Websites and Services. The Services may provide, or third parties may provide, links or other access to other sites and resources on the Internet or may use third-party platforms or services through which Services are provided (i.e., MatrixLMS, Slack, Zoom). Company has no control over such sites, resources, platforms or services and Company is not responsible for and does not endorse such sites, resources, platforms or services. Customer further acknowledge and agree that Company will not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any content, events, goods or services available on or through any such sites, resources, platforms or services. Any dealings Customer has with third parties while using or participating the Services are between Customer and the third party, and Customer agrees that Company is not liable for any loss or claim that Customer may have against any such third party.

#### I. Disclaimer.

1. Disclaimer. Customer understands and agrees that Company makes no guarantees regarding the results of the Services and the Services impact on Customer. Customer acknowledges that the Services provided by Company hereunder are provided "as is" and "where is", without any warranty, representation, or condition of any kind whatsoever, and that Customer's use of the Services is at Customer's own risk. Company does not make, and Customer is not receiving, any warranties, express,



implied, or otherwise, with respect to the Services provided hereunder, including but not limited to, implied warranties and conditions of merchantability, fitness for a particular purpose, title or non-infringement. Company shall not be held responsible for Services that may later be undesirable or cause inconvenience to Customer. Customer acknowledges that the Services provided hereunder are intended strictly for Customer's benefit, and no other persons shall be entitled to rely on such Services.

2. Risk of Loss. Customer understands and acknowledges that Company will not be responsible for loss due to lateness, no shows, or other actions or inactions by Customer or other third parties outside of Company's control, including but not limited to neglect, human error, loss of materials, or equipment or system or other failures.

J. Indemnification. Notwithstanding anything contained herein, Customer, on behalf of itself and its members, officers, directors, representatives, agents, Customers, employees, consultants, contractors, volunteers, licensees, assigns, affiliates, and successors (collectively referred to herein as "Customer"), shall forever indemnify, protect, defend, and hold harmless, Company and its members, officers, directors, representatives, agents, Customers, employees, consultants, contractors, volunteers, licensees, assigns, affiliates, and successors (collectively referred to herein as "Company"), from and against any and all suits, proceedings, claims, damages, liabilities, losses, demands, judgments, costs, fines, penalties, interest or expenses or other liabilities, including but not limited to court costs and reasonable attorneys' fees, arising from, related to or attributable to:

(i) Company's performance under this Agreement, unless due to Company's gross negligence or willful misconduct; (ii) any or all acts, errors or omissions of Customer; (iii) any breach of this Agreement by Customer; (iv) any claim for personal injury or property damage or otherwise brought by or on behalf of any third party person, firm, corporation or other third party as a result of or in connection with this Agreement; or (v) Company's use of any data or materials provided by Customer for use by Company, or any materials prepared at Customer's direction, including but not limited to any claim of infringement or violation of any copyright, patent, trademark or other right of any kind of any person, or any claim of libel, slander, or invasion of privacy.

K. Confidentiality. Company and Customer (either a "Receiving Party") may have access to proprietary, private or otherwise confidential information ("Confidential Information") of the other party (either, a "Disclosing Party"). Confidential Information shall mean all non-public information that constitutes, relates or refers to the operation of the business of the Disclosing Party. Confidential Information does not include any information, or any portion of any document based thereon, that: (i) was known to the Receiving Party at the time of its disclosure by the Disclosing Party; (ii) was or becomes generally available to the public other than as a result of a disclosure by the Receiving Party; (iii) has already been or is hereafter independently acquired or developed by the Receiving Party without violating this Agreement; or (iv) was or becomes available to the Receiving Party on a non-confidential basis from a source other than the Disclosing Party, provided that such source is not, to Receiving Party's knowledge, subject to a confidentiality obligation with respect to such information. Except as permitted herein, the Receiving Party will not at any time or in any manner, either directly or indirectly, use for the personal benefit of the Receiving Party, or divulge, disclose, or communicate in any manner any Confidential Information; however, the Receiving Party may disclose all or any part of the Confidential Information to its employees and agents on a need-to-know basis. If the Receiving Party is compelled to disclose all or any part of the Confidential Information in any judicial or administrative proceeding, it may do so without liability under this Agreement so long as it uses reasonable efforts to obtain assurances that confidential treatment will be accorded to such information and provides prior written notice to the Disclosing Party.

L. Limitation of Liability. Recourse hereunder against Company shall forever be limited exclusively to the Fee paid under this Agreement, and in no event shall include consequential, special or indirect damages or claims for loss of profit or business. The foregoing limitations and disclaimers will apply irrespective of whether the possibility of such damages has been disclosed to Company in advance or could have reasonably been foreseen by Company. No individual member, officer, official, employee, volunteer, agent or affiliate of Company shall be personally liable hereunder, and no recourse shall be held against any such party's assets by reason of a breach of this Agreement by Company or otherwise.

M. Governing Law. This Agreement and the interpretations hereof shall be governed exclusively by its terms and by the laws of the Commonwealth of Virginia, without reference to its principles of conflicts of laws.

N. Dispute Resolution, No Class Action. If Customer has any dispute with Company, Customer agrees that before taking any formal action, Customer will contact Company at the mailing address and email provided in Section O.7. and provide a brief, written description of the dispute and Customer's contact information. Except for intellectual property and small claims court claims, the parties agree to use their best efforts to settle any dispute, claim, question, or disagreement directly through consultation and good faith negotiations shall be a condition to either party initiating a lawsuit or arbitration.

All disputes, claims, or controversies arising out of or relating to this Agreement or the Services that are not resolved by the procedures identified above shall be resolved by individual (not group) binding arbitration to be conducted before JAMS in accordance with the JAMS Streamlined Arbitration Procedure Rules for claims that do not exceed \$250,000 and the JAMS Comprehensive Arbitration Rules and Procedures for claims exceeding \$250,000 in effect at the time the arbitration is initiated, excluding any rules or procedures governing or permitting class actions. Arbitration will be held in Springfield, Virginia, USA, and the parties agree to submit to the personal jurisdiction of any federal or state court in Springfield, Virginia, USA, in order to compel arbitration, stay proceedings pending arbitration, or to confirm, modify, vacate, or enter judgment on the award entered by the arbitrator.

The arbitrator, and not any federal, state, or local court or agency, shall have exclusive authority to resolve all disputes arising out of or relating to the interpretation, applicability, enforceability, or formation of this Agreement, including but not limited to any claim that all or any part of this Agreement are void or voidable, or whether a claim is subject to arbitration. The arbitrator shall be empowered to grant whatever relief would be available in a court under law or in equity. The arbitrator's award shall be written and shall be binding on the parties and may be entered as a judgment in any court of competent jurisdiction.

The parties agree that the arbitration shall be conducted in the party's respective individual capacities only and not as a class action or other representative action, and the parties expressly waive their right to file a class action or seek relief on a class basis. THE PARTIES AGREE THAT EACH MAY BRING CLAIMS AGAINST THE OTHER ONLY IN THEIR/ITS INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING. If any court or arbitrator determines that the class action waiver set forth in this paragraph is void or unenforceable for any reason or that an arbitration can proceed on a class basis, then the arbitration provisions set forth above shall be deemed null and void in their entirety and the parties shall be deemed to have not agreed to arbitrate disputes.

Notwithstanding the parties' decision to resolve all disputes through arbitration, a party may bring enforcement actions, validity determinations or claims arising from or relating to theft, piracy or unauthorized use of intellectual property in state or federal court with jurisdiction or in the U.S. Patent and Trademark Office to protect intellectual property rights ("intellectual property rights" means patents, copyrights, moral rights, trademarks, and trade secrets, but not privacy or publicity rights). The parties may also seek relief in a small claims court for disputes or claims within the scope of that court's jurisdiction to the extent such claims do not seek equitable relief.

CUSTOMER UNDERSTANDS AND AGREES THAT THE ABOVE DISPUTE PROCEDURES SHALL BE CUSTOMER'S SOLE REMEDY IN THE EVENT OF DISPUTE BETWEEN CUSTOMER AND COMPANY REGARDING ANY ASPECT OF THE SERVICE (INCLUDING THE ENROLMENT PROCESS) AND THAT CUSTOMER IS WAIVING CUSTOMER'S RIGHT TO LEAD OR PARTICIPATE IN A LAWSUIT INVOLVING OTHER PERSONS, SUCH AS A CLASS ACTION.

#### O. Miscellaneous Provisions.

1. Survival. Provisions of this Agreement, which by their nature and terms extend beyond the termination of this Agreement shall continue in effect after termination of this Agreement, regardless of the reason, and whether such termination is voluntary or involuntary.

2. Third Party Rights. Nothing contained in this Agreement shall be construed, nor is intended to give any rights or benefits to any person or entity, other than to Customer and Company.

3. Severability. If any provision of this Agreement (or portion thereof) is held to be invalid or unenforceable, such invalidity or unenforceability shall not affect any other provision (or portion thereof) of this Agreement that can be given effect without the invalid provision. In such event, all parties agree that the court making such determination shall have the power to alter or amend such provision so that it shall be enforceable to the maximum extent permitted by law.

4. Waivers. Failure or omission by Company at any time to enforce or require strict or timely compliance with any provision of this Agreement shall not affect or impair that provision in any way or the rights of Company to avail itself of remedies it may have in respect to any breach of that provision. Any waiver or consent given by Company must be in writing and shall be effective only as to that instance and will not be construed as a bar to or waiver of any right on any other occasion.

5. Assignment. Neither this Agreement nor any of the rights, interests or obligations hereunder shall be assigned by either party without the prior written consent of the other party; provided, however, that Company may, without notice to Customer, (i) assign this Agreement to any entity that acquires all or substantially all of its assets or its business that is the subject hereof, or (ii) assign this Agreement to any entity that is owned by Company.

6. Modification. This Agreement may only be modified by the mutual written agreement of both parties hereto. No oral statement shall in any manner modify or otherwise affect the terms and conditions set forth herein.

7. Notices. Any notices required or desired to be given hereunder shall be deemed sufficient if personally delivered, sent by facsimile; certified mail, return receipt requested; courier; or electronic mail (email) and if to Company, addressed to RenasTech, LLC, 6564 Loisdale Court, Suite 600,



Springfield, VA 22150, Attention: Muhammed Erim, Managing Member, Email: **merim@renastech.com** or **melmas@renastech.com** to Customer at the last address filed by Customer in writing with Company. Either party may change the relevant address by notifying the other party of such change in writing at any time. Notice shall be deemed to have been effectively delivered or given and received (i) on the date personally delivered to the respective party to whom it is directed, or by facsimile, upon confirmation of receipt, (ii) five (5) business days after the date it is sent by domestic registered or certified mail, with postage and charges prepaid, or (iii) on the first business day following the date of dispatch if delivered by a recognized next-day courier service, and addressed to the parties at their addresses as set forth herein. When sent by email, notice shall be deemed delivered on the date that the email is received. However, if the time of deemed receipt of any notice is not before 5.30 p.m. local time on a business day at the address of the recipient it is deemed to have been received at the commencement of business on the next business day.

8. Successors. The provisions of this Agreement will inure to the benefit of and be binding on the parties and their respective representatives, successors, and assigns.

9. Force Majeure. Company shall not be liable to Customer under any circumstances for any damages, delay in performance or failure to perform by Company if caused by any act or occurrence beyond its reasonable control, including but not limited to embargoes, changes in government regulations or requirements (executive, legislative, judicial, military or otherwise), acts of war or terrorism, power failure, electrical surges or current fluctuations, lightning, earthquake, flood, the elements or other forces of nature, delays or failures of transportation, pandemic, epidemic, or declared health emergency, or acts or omissions of telecommunications common carriers. If Company's performance is delayed by force majeure, the time for performance of the Services will be extended by the length of the delay.

10. Counterparts, Signatures. This Agreement may be executed by facsimile or PDF, and in one or more counterparts, each of which shall be deemed an original and all of which shall be considered one and the same Agreement, and shall become effective when one or more counterparts have been signed by each of the parties and delivered to the other party. This Agreement may be executed, scanned, and transmitted electronically (i.e., PDF or facsimile) and electronic signatures shall be deemed original signatures for purposes of this Agreement, with such scanned and electronic signatures having the same legal effect as original signatures.

11. Headings. The headings in this Agreement are inserted for convenience only and are in no way intended to describe, interpret, define or limit the scope, extent or intent of this Agreement or any provision thereof. Words of any gender used in this Agreement shall be held to include any other gender, and words in the singular shall be held to include the plural when the sense requires.

12. Entire Agreement. This Agreement, including the attached Exhibit(s) made a part hereof, constitutes the entire agreement between the parties and supersedes all previous agreements on this matter. There are no other written or oral agreements, representations, or understandings with respect to the subject matter of this Agreement.

13. Review. The Agreement shall be given a fair and reasonable interpretation without consideration of weight being given to its having been drafted by any party or that party's counsel. Each party expressly waives any right to claim the contrary.

## EXHIBIT A SERVICES

A. SERVICES. Company hereby agrees to provide the following Services to Customer:

1. Course Description: Python, R, SQL, Tableau, Power BI, Excel, Git, Statistics
2. Goals/Objectives: prepare student for role of Data/Business Analyst
3. Requirements/Pre-requisites:
  - a. i5 processor or higher
  - b. latest Windows or latest MacOS update
  - c. Wifi (at least 1.5 Mbps)
  - d. 8GB RAM or higher
  - e. English literacy
  - f. Dual monitor setup

4. Course Dates and Times:

**Tuesday: 7 p.m. to 10 p.m. EST (UTC-5)**

**Thursday: 7 p.m. to 10 p.m. EST**

**Saturday: 10 a.m. to 2 p.m. EST**

**Journey Coach Sessions**

**Twice per month**

**Wednesdays: 7 p.m. to 8:30 p.m. EST**

**Above schedule is subject to change. Please see 'slack' for more details.**

**This school is not accredited by SCHEV nor the Department of Education and makes no guarantee of job placement upon graduation.**

B. FEE AND FEE SCHEDULE. In consideration for the Services, Customer agrees to pay Company a total of **\$4,000USD** as follows:

Discount: Referral fee is \$500USD (*can only be applied one-time, and is deducted from initial tuition*). There is also a direct family (father, mother, sibling) discount of the same amount, which is one-time and *cannot be used with the referral discount*. The referred must stay enrolled for all six months to be a successful referral. Please send us an e-mail and cc the person you are referring at [hr@renastech.com](mailto:hr@renastech.com) to claim this referral.

**Payment Options (we accept one of two forms of payment- card OR bank account transfers) – Please note, if you are a Canada resident, we can only accept credit card payments.**

Please type the full legal name as shown on the I.D. of the student

Kishan [FIRST NAME] Patel [LAST NAME]

Bank name US Bank

Routing number 064000059  
Account number 151209190504  
Your phone number 615 - 438 - 5605  
Billing Address (full address) 3001 Hamilton Church Rd Unit 204  
City Antioch  
State Tennessee  
Country US

**There is an additional charge for declined payments.**

**If you are NOT an American resident or have a spending limit, please contact your credit card company or bank to allow automatic/international transactions. Failure to do so results in an additional fee per transaction.**

Credit Card Number \_\_\_\_\_

Expiration date (mm/yy) \_\_\_\_\_

Last name on card \_\_\_\_\_

First Name on card \_\_\_\_\_

If this card is not in your name, please state your relation to that person: \_\_\_\_\_

Person's e-mail and phone number: \_\_\_\_\_

Your phone number \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Billing Address (full address) \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Country \_\_\_\_\_

**If your address changes while making payments, please contact [hr@renastech.com](mailto:hr@renastech.com)**

1. Initial Tuition Fee. Initial Tuition Fee for Services shall be \$4,000USD. Initial payment for this Initial Tuition is \$1000USD, which is due upon signing this contract. Thereafter, upon the 1st of each month, the amount due will be \$500 USD for six consecutive months

2. Second Tuition Fee. Second Tuition fee is \$4,000USD which shall be due upon Customer's securing of employment in a field for which Customer received training through the Services. Payment shall be due in equal installments divided over a period of four consecutive months in the amount of \$1,000USD each. After the initial payment for the second tuition, subsequent payments will be on the 1st of every month.

C. ONE-MONTH TRIAL. Company offers a one-month trial for the Services. If Customer terminates this Agreement within thirty (30) days of this Agreement, Company will refund part of the fee paid by Customer and Customer and Company shall, subject to the terms of the Agreement, have no further obligation to each other to participate in or provide Services. There is an administrative processing fee of \$100 USD that is non-refundable should the Customer withdraw during the one-month trial.

We are excited to teach you Data Analytics. Recipe for success:

- Attend classes
- Complete assignments
- Complete projects
- Ask questions if unsure how to proceed
- Attend Journey Coach Sessions
- For every hour spent in class, spending at least one hour outside of class reviewing and mastering the material

#### SIGNATURE PAGE

Customer acknowledges that he/she/they has read and fully understands this entire Agreement and that, by signing below, agrees with and accepts all the terms and conditions contained herein. Customer also recognizes that an opportunity to acquire independent legal counsel and ample time prior to signing were both provided. Customer does not have a language barrier when signing below.

IN WITNESS WHEREOF, the parties have executed this Agreement as of the Effective Date.

#### CUSTOMER

Full Name (as shown on legal I.D.): Kishan Suresh Patel

Phone number: 615 - 438 - 5605

Best time to call: After 3PM CT

Address: 3001 Hamilton Church Rd Unit 204

City: Antioch

State/Province: Tennessee

Zip Code: 37013

Country: US

Signature: Kishan Patel  
Kishan Patel (Sep 27, 2021 19:04 CDT)

Email: kishp92@gmail.com

I, above, authorize RenasTech to charge my account as outlined in the payment plan on page 11. By

signing this document, I agree to all terms and conditions with no exceptions.

Name of person who referred you (first and last name): Media Elmas

Who would you like to refer in the future (first name and last name): \_\_\_\_\_

COMPANY, RENASTECH LLC, a Virginia limited liability company

NAME

DATE

SIGNATURE