

KEERTHANA SREENIVASAN

Driven professional with strong analytical skills, problem-solving mindset and a proven ability to excel in a collaborative, multi-cultural environment.

CONTACT



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EDUCATION

MBA, International Management

08/2019 - 10/2021

CBS International Business School, DE.

B.E, Computer Science

08/2014 - 05/2018

Anna University, Chennai.

SKILLS

- Powerpoint
- Excel
- Data Analysis
- Critical thinking & Problem Solving
- Teamwork & Leadership
- Client Service
- Strategic Planning

LANGUAGES

- English
- German (B2)
- Hindi
- **Tamil**

WORK EXPERIENCE

Guidepoint, Dusseldorf, Germany.

Project Manager / Customer Success Manager

10/2022 - Current

- Driving growth and development for our largest consulting account
- Primary client liaison managing projects, resolving issues, and strengthening relationships
- Unit Lead overseeing projects, recruitment and performance in the **UK and Nordic regions**

Guidepoint, Dusseldorf, Germany.

Client Service Associate

 $\underline{01/2022 - 10/2022}$

- Managed global consultancy projects across various industries
- Identified and presented top industry experts under tight deadlines
- Facilitated intercultural communication and negotiations
- Recruited experts globally for diverse markets
- Negotiated with specialists across cultures and industries

Supertrends institute, Zurich, Switzerland.

Digital Marketing Analyst

06/2021 - 12/2021

- **Executing Social media campaigns**
- Conducting market research and competitor analysis
- Analyzing Google analytics to track performance and evaluate campaign effectiveness.