Henry Tan

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EXPERIENCE

EA — Technical Game Designer

SEPT 2022 - PRESENT

- Owned, designed, prototyped, and implemented front-end content features for FIFA Mobile
- Developed tools and features for the content design team
- Reviewed designs from other areas to gauge cross-feature impacts
- Communicated technical constraints to designers and design vision to engineers
- General troubleshooting and investigations into the technical aspects of the design pipeline

EA — Content Designer

MAR 2022 - SEPT 2022

- Designed, tuned, and implemented new live content for FIFA Mobile
- Owned weekly live content deploy processes
- Collaborated on design with peers with cross functional disciplines to improve design and implementation techniques
- Led the design and implementation of front-end content features for FIFA Mobile

Keywords Studios - EA — *Game Security Analyst*

MAY 2021 - MAR 2022

- Ran scripts and queries in Splunk to investigate user actions for game security
- Created dashboards and reports to visualize user data for game security
- Resolved terms of service violations and investigated ban disputes
- Engaged with players via social media and maintained visibility on security issues

Keywords Studios - EA — QA Development Support III

JUNE 2019 - MAR 2022

- Created and ran test plans for new live content
- Developed automation scripts for content testing
- Coordinated with production and design teams on release deadlines
- Wrote documentation and developed new processes for testing
- Trained testers and analysts on QA processes

SKILLS

Perforce

C++

Haxe

Splunk

Unity

Python

C#

PROFICIENCIES

Shelf/smoke/ regression testing

Technical Design Implementation

Program/Event Design

Automation Scripting

LANGUAGES

English, Cantonese Chinese

EDUCATION

British Columbia Institute of Technology, Burnaby, BC

Diploma in Computer Systems Technology JAN 2013 - AUG 2015

2 Term co-op internship at BC Liquor Distribution Head Office as a Client Analyst