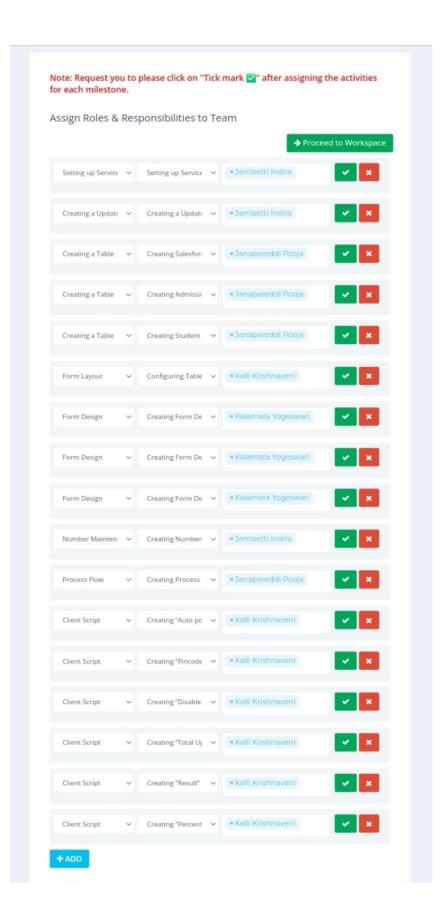
PROJECT PLANNING &SCHEDULING

Date	
Team ID	LTVIP2025TMID3063
Project Name	Educational organization using ServiceNow

Assign task to the group members as shown in below.



Functional Requirement	Users stor y	Numb er of Activi ty		Team members
Setting Up ServiceN ow	organizati on involves configurin g ServiceNo w to support processes typical in an academic institution —such as managing student services, IT support, HR cases, facilities, and more— using its powerful Service Managem ent platform.	1		Jamisetti in dira
Creating a update set	Creating Update Sets in ServiceNow is essential when you want to track and migrate configuration changes (like forms, workflows, business rules, etc.)		1	Jamisetti indira
Creating a table	Creating a custom table in ServiceNow for an educational organization allows you to store and manage unique records—like students, courses, faculty, or campus	3		Janapareddi pooja

services—that aren't included by default in	
the platform.	

Form		1	Kalli
layout			krishnaveni
	Creating a form layout		
	in ServiceNow for an		
	educational		
	organization allows you		
	to design intuitive, user-		
	friendly interfaces for		
	managing records like		
	student profiles, course		
	registration, faculty on		
	boarding, etc.		

		3	
Form	Designing a form in		Kalamata
design	ServiceNow for an educational organization means tailoring the user interface to meet the specific needs of students, faculty, staff, and administrators.		yogeswari

Number maintenance		1	
	In ServiceNow, Number Maintenance allows you to control and customize how record numbers (like STU0001001 for students or COURSE0001 for courses) are automatically generated when new records are created.		Jamisetti indira

Process	Creating a Process	1	Janapareddi
Flow	Flow in ServiceNow for		pooja
	an educational		
	organization means		
	designing a logical,		
	automated sequence		
	of actions—like		
	student on boarding,		
	course registration, or		
	faculty on boarding—		
	using tools such as		
	Flow Designer,		
	Workflows, or Business		
	Rules.		

Client Script	Client Scripts in ServiceNow are JavaScript snippets that run in the user's browser to control form behavior—such as field visibility, validation, or auto-filling values. For an educational organization, client scripts help make forms smarter, easier, and more intuitive for students, faculty, and staff.	6	Kalli krishnaveni
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