

Klarence OuYang

frontend developer, ux designer, usability specialist

klarence.net
mail@klarence.net
(858) 876-2184

EDUCATION

**UX Design Certificate -
Human Computer Interaction**
MIT CSAIL – May 2018

**B.S. Business -
Management Information Systems**
San Jose State University – Dec 2013

A.A. Web Development & Design
MiraCosta College – May 2011

SKILLS

Tools

Sketch + InVision
Illustrator
Photoshop
Experience Design
After Effects
OmniGraffle / Visio

Tech

HTML
CSS / SCSS
JavaScript
• AngularJS
• React +React Native
• VueJS
• D3.js
• jQuery
• Node + Express
Git
Gulp

EXPERIENCE

UX Analyst & Frontend Developer, Design Lead
Cisco Systems, Inc. | Milpitas, CA
Jan 2014 – Dec 2018

User Experience Lead - In charge of the Design & Frontend code for internal partner facings applications.

- Created a UI Kit (Adobe Experience Design) based on internal Brand Guide.
- Assisted in the development of an internal CSS Framework (LESS).
- Built several reusable components (HTML, CSS, JS) used in production.
- Go to person when facing UI code conflicts (CSS/JS) in pre/post-production.
- Go to person for user experience, accessibility, and usability issues.

IT Analyst Intern (Project Management)

Cisco Systems, Inc. | Milpitas, CA
May 2012 – Jan 2014

Coordinated with Project and IT managers to align all internal sales tools to the changing business rules of the new fiscal year.

- Bringing the duration down from over a month to less than two weeks.
- Supported daily/weekly support updates via email newsletters (1,000+ recipients), internal online collaborative workspace (Jive), Wikis, and internal website.
- Facilitated Quality Assurance Test Cases in HP's Quality Center and reported results.

Web Developer

San Jose State University | San Jose, CA
Nov 2011 – Dec 2013

Developed and maintained the SJSU Career Center website.

- Helped transition the website to a Content Management System (CMS).
- Created graphic design materials for print and web.

Marketing Assistant & Web Developer

MiraCosta College | Oceanside, CA
Sept 2009 – May 2011

Maintained Student Activities Department Website and campus marketing.

- Created uniform fliers, posters, and digital ads to promote school events.
- Started tracking data for college events in order to evaluate funds appropriation.
- Received Student Worker of the Year Award in 2011 (from over 300 others).