Web Performance | User-centered Design Thinking | Agile Methodologies

CSS/SASS Architecture | Design System Architecture | Usability & Accessibility Responsive Design/Development for Mobile to Web| Product Design

www.klarence.net klarence.ux@gmail.com

### **Career Summary**

Innovative, design technologist with more than 7 years of experience working with multi-functional teams and global business & IT units. Creative cross-functional leader credited for enhancing the collaborative design and development process. Agile and usability specialist skilled at improving productivity and efficiency, and decreasing time to delivery and increasing customer satisfaction.

### **Professional Experience**

Castlight Health | San Francisco, CA (turned Remote – Austin, TX) 2019 – Present Lead UI Engineer, Design Systems

Design Systems team bridging the gap between our designers and engineers.

- Developing and maintaining internal design system, a pattern and component library built in SASS(SCSS), HTML, and TS (Angular & Ionic)
- Improving developer experience by creating cross-platform UI components, easier to use cross-platform SASS mixins, and linting for best practices and browser compatibility
- Set standards and best practices to ensure code quality for styling and templating
- Updated the SASS module loading architecture which improved the build performance of our main product apps (~12min to ~4min)
- Expanded company's design system to cover mobile

#### Cisco Systems, Inc. | San Jose, CA

2012 - 2018

# UX Lead - UI Developer and Designer | 2014 –2018

Managed the Design & Frontend code (UI) for several internal partner applications (partner portal), from onboarding thru reporting.

- Led design and frontend code for Cisco Partner Locator (Public Project)
- Consulted as internal Subject Matter Expert (SME) for UI conflicts (CSS/JS) user experience, accessibility, and usability issues
- Co-developed an internal CSS framework (LESS)
- Built reusable components (HTML, CSS, JS)
- Created a UI Kit Style Guide (Adobe Xd) based on internal brand guide
- Authored user journey maps, user flow diagrams, architectural diagrams, wireframes, mockups, and prototypes (both hotspots and code)
- Served as project manager, scrum master, and usability coordinator

## San Jose State University | San Jose, CA

2011 - 2013

### Web Developer & Designer

 ${\it Developed \ and \ maintained \ the \ SJSU \ Career \ Center \ website.}$ 

- Co-led the website transition to a Content Management System (CMS)
- Designed/Developed responsive templates for external email marketing
- Created graphic design materials for print and web
- Supported IT as needed, Active Directory, printer/computer issues

### **Teaching Experience**

Trilogy Education | San Francisco, CA

2020

# **UX/UI Design Teaching Assistant @ Berkeley Bootcamp**

24-week bootcamp covering UX Design, UI Design, and Frontend Dev Principles.

### **Education**

**UX Design Certificate:** 

**Human-Computer Interaction** 

MIT CSAIL - May 2018

#### **B.S. Business:**

**Management Information Systems** 

San Jose State University - Dec 2013

### A.A. Web Development & Design

MiraCosta College - May 2011

#### **Skills**

#### Tech

CSS / SCSS / LESS

Semantic HTML (Accessible)

Vanilla JavaScript + AJAX

- Angular
- Node + Express + npm

Django (Python)

Build Tools (Webpack / Gulp / Grunt)

Version Control (Git – GitLab / GitHub)

Linters (stylelint, htmllint, tslint, eslint)

### Design

Responsive Design (Mobile First)

Information Architecture

Interaction Design

Data Visualization

Human-centered Design Thinking

Visual Design / Graphic Design

### **Prototyping Tools**

Figma / Sketch + InVision

Adobe Suite (Xd, Ai, Ps, Ae, Pr, etc.)

Code (HTML/CSS/JS)

OmniGraffle / Miro (User Flows)

#### **UX Methods**

Persona

Card Sorting

Wireframing

User Journey Mapping

Content/Task Analysis

Heuristic Evaluation

**Usability Testing**