

Klarence OuYang

frontend developer, ux designer, usability specialist

klarence.net
mail@klarence.net
(858) 876-2184

EDUCATION

UX Design Certificate -

Human Computer Interaction

MIT CSAIL – May 2018

B.S. Business -

Management Information Systems

San Jose State University – Dec 2013

A.A. Web Development & Design

MiraCosta College – May 2011

SKILLS

Tools

Sketch + InVision
Illustrator
Photoshop
Experience Design
After Effects
OmniGraffle / Visio

Tech

HTML
CSS / SASS
JavaScript
• Vanilla JS
• AngularJS
• React +React Native
• VueJS
• D3.js
• jQuery
• Node + Express
Python / Django
Git
Gulp

CAREER SUMMARY

Innovative, dedicated usability and technology specialist with multiple years' experience working with multi-functional teams and global business units. Skilled leader credited for a collaborative communication process. Sigma Six lean specialist skilled at balancing budgets, improving efficiency, and decreasing workforce costs, without the need for job cuts.in frontend web development and design.

EXPERIENCE

Sr. UX Designer / Specialist & Frontend Developer

Cisco Systems, Inc. | San Jose, CA

Jan 2014 – Dec 2018

User Experience Lead - In charge of the Design & Frontend code for internal partner facing applications (partner portal), from onboarding thru reporting.

- Served as SME for user experience, accessibility, and usability issues.
- Created a UI Kit Style Guide (Adobe Xd) based on internal Brand Guide.
- Created User Journey Maps, User Flow Diagrams, Storyboards, Architectural Diagrams, Wireframes, Mockups, and Prototypes (both hotspots and code)
- Served as Subject Matter Expert (SME) for UI conflicts (CSS/JS).
- Co-developed an internal CSS Framework (LESS).
- Built several reusable components (HTML, CSS, JS) used in production.

IT Project Manager Intern

Cisco Systems, Inc. | Milpitas, CA

May 2012 – Jan 2014

Coordinated with Project and IT managers to align dozens of internal sales tools to the changing business rules of the new fiscal year.

- Decreased cut-over time over 50%, from over a month to just over a week.
- Coordinated daily/weekly support updates by creating email newsletters (1,000+ recipients), an internal collaborative workspace (Jive), Wikis, and intranet site.
- Facilitated QA Test Cases, performed root cause analysis, and reported results.

Web Developer

San Jose State University | San Jose, CA

Nov 2011 – Dec 2013

Developed and maintained the SJSU Career Center website.

- Co-led the website transition to a Content Management System (CMS).
- Designed/Developed responsive templates for external email marketing.
- Created graphic design materials for print and web.
- Supported IT as needed (Active Directory permissions, printer/computer issues).