

# Klarence OuYang

frontend developer, ux designer, usability specialist

klarence.net  
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(858) 876-2184

## EDUCATION

**B.S. Business -  
Management Information Systems**  
San Jose State University – Dec 2013

**A.A. Web Development & Design**  
MiraCosta College – May 2011

## CERTIFICATIONS

**Human Computer Interaction  
for UX Design**  
MIT CSAIL – May 2018

**Certified ScrumMaster**  
Scrum Alliance – Apr 2016–2018

**SAFe (Scaled Agile Framework) Agilist**  
Scaled Agile, Inc – Nov 2015–2016

## SKILLS

### Tools

Sketch + InVision  
Illustrator  
Photoshop  
Experience Design  
After Effects  
OmniGraffle / Visio

### Tech

HTML  
CSS / SASS  
JavaScript  
• Vanilla JS  
• AngularJS  
• React +React Native  
• VueJS  
• D3.js  
• jQuery  
• Node + Express  
Git  
Gulp

## EXPERIENCE

### UX Analyst & Frontend Developer - Design Lead

Cisco Systems, Inc. | San Jose, CA

Jan 2014 – Dec 2018

*User Experience Lead - In charge of the Design & Frontend code for internal partner facing applications.*

- Served as Subject Matter Expert (SME) for UI conflicts (CSS/JS).
- Served as SME for user experience, accessibility, and usability issues.
- Co-developed an internal CSS Framework (LESS).
- Created a UI Kit (Adobe Experience Design) based on internal Brand Guide.
- Built several reusable components (HTML, CSS, JS) used in production.

### IT Analyst Intern - Project Management

Cisco Systems, Inc. | Milpitas, CA

May 2012 – Jan 2014

*Coordinated with Project and IT managers to align dozens of internal sales tools to the changing business rules of the new fiscal year.*

- Decreased cut-over time over 50%, from over a month to just over a week.
- Coordinated daily/weekly support updates by creating email newsletters (1,000+ recipients), an internal collaborative workspace (Jive), Wikis, and intranet site.
- Facilitated QA Test Cases, performed root cause analysis, and reported results.

### Web Developer

San Jose State University | San Jose, CA

Nov 2011 – Dec 2013

*Developed and maintained the SJSU Career Center website.*

- Co-led the website transition to a Content Management System (CMS).
- Designed/Developed responsive templates for external email marketing.
- Created graphic design materials for print and web.
- Supported IT as needed (Active Directory permissions, printer/computer issues).

### Marketing Assistant & Web Developer

MiraCosta College | Oceanside, CA

Sept 2009 – May 2011

*Maintained Student Activities Department Website and campus marketing.*

- Created uniform fliers, posters, and digital ads to promote school events.
- Evaluated fund appropriation through data collection initiative of college events