



www.klayhosting.com
info@klayhosting.com

This translation is provided for information only. In the event of any discrepancy between the English text and this translation, the English version will prevail.

KlayHosting Privacy Policy

Last updated and effective: September 5, 2021.

The following Privacy Policy regulations (these "Privacy Policy"), govern your access to and use of the KlayHosting website, including any content, functionality, and services offered on or through (the "Site") ("Klay"), is committed to maintaining the privacy and security of its customers' personal and private information ("customer information") submitted to KlayHosting and affiliates via klayhosting.com platform ("the/these platforms"). This privacy and security policy ("this policy") outlines KlayHosting(s) practices and commitment to the customer in this regard.

By visiting this Platforms and communicating electronically with us, you consent to the processing and transfer of your personal information as set out in this Privacy Statement. KlayHosting reserves the right, at its sole discretion, to modify or replace any part of this Agreement. It is your responsibility to check this Agreement periodically for changes. Your continued use of or access to klayhosting.com following the posting of any changes to this Agreement constitutes acceptance of those changes. KlayHosting may also, in the future, offer new services and/or features through the Site (including, the release of new tools and resources). Such new features and/or services shall be subject to this Agreement.

We are committed to the privacy and confidentiality of information provided to us. This Privacy Statement provides information to help you understand how we collect, use and share your personal information and our privacy practices about any personal information collected by us from you directly and/or through the Platforms or the use of our products and services. Personal information means information which identifies you and includes information such as your username, email address, as well as any other personal data collected.



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1) Consent and removal.

We process your personal data if you have consented to the processing activity. You may revoke your consent at any time. Doing so will bar us from further processing of your personal data based on your consent but will not impact the lawfulness of processing based on your consent before it was withdrawn. Some of the features of our products and services might be only available based on consent. Revoking access to process your relevant data will result in your account being terminated. Terminated accounts information are deleted. Suspension of accounts does not regulate the termination of account data collection. If we decide to sell, buy, merge or otherwise reorganize our businesses in certain countries, this may involve us disclosing personal data to prospective or actual purchasers and their advisers, or receiving personal data from sellers and their advisers.

Under the Privacy Act you as the visitor and or viewer, consumer and so forth. Have the right to access, amend and or request removal of your personal information regarding specific website related activities and cookies and so forth. Upon your receipt of written request and enough primarily information to permit the adequate identification of whom the requesting party is. Once information is terminated we, you and or so cannot retrieve any information terminated.

2) Information we collect.

This is information about you that you give us directly when you interact with us. You may give it to us by filling out a form on our Site, corresponding with us by phone or by email. It also includes information shared when you participate in a discussion board, share on social media via our Site, enter a competition or promotion, submit a query, report feedback about or a problem within our Site, or any of the other Interactive Services.

When you create an account or query for our Platform, we require you provide username and email address.

We will automatically collect information from you each time you visit our Site. This includes technical information, information about your visit, and information about your activity on our Site such as pages viewed, page response times, download errors, length of visit to certain pages, page interaction information (such as scrolling, clicks, and mouseovers), methods to browse to and away from a page, and methods used to contact our sales and support teams. Technical information may also include the Internet protocol address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating systems, and device platform.



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Information we receive about you from third parties that we work closely with to provide, promote, and improve our services. These third parties include business partners, vendors who assist in technical, advertising networks, analytics providers, and search information providers.

Depending on how you interact with us, the personal information we collect may include but without limitation:

- your username
- email address
- log-in and account information for authentication purposes and account access

3) Using your information.

KlayHosting uses the personal information you provide in a manner that is consistent with this Privacy Policy. We use your personal information to provide our services on our Site, including services arising from any obligations set forth in a contract between you and us. These services may include providing access to our services, administration of your products, billing, and notifying you of changes to our service or your account details. This data will also be used to allow you to participate in the interactive features of our Site or to provide you with information you may have requested from us, including sales and so forth, additional services needed and requested information in order to process your order. This may include providing information about our goods and services that we feel may interest you and enhance your interaction with our Site. We will communicate with you about these goods and services via email or on our Site. These communications may include newsletters promotional emails, product updates, or market research requests.

We will use your information for this purpose only if you have given your consent to receive marketing material from us at the point we collected your information, where required by law, or otherwise in our legitimate interests, provided these interests do not override your right to object to such communications.

We will use this information in our legitimate interests (where we have considered these are not overridden by your rights), to administer our Site, and for internal operations, including troubleshooting, data analysis, testing, research, and statistical survey purposes.

We will also use this information to keep our Site safe and secure, for measuring the effectiveness of how we present content and how we market and advertise. We use Internet protocol addresses and non-personally identifiable information in our log files to analyse trends, to administer our Site, to track users' movements in and around our Site, and to gather demographic information about our user base.



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In short;

- (a) To personalize your experience (your information helps us to better respond to your individual needs)
- (b) To improve our website (we continually strive to improve our website offerings based on the information and feedback we receive from you)
- (c) To improve customer service (your information helps us to more effectively respond to your customer service requests and support needs)
- (d) To process transactions

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.

- (e) To administer a promotion, survey or other site feature
- (f) To send periodic emails

The email address you provide for order processing, may be used to send you information and updates pertaining to your order, in addition to receiving occasional company news, updates, related product or service information, etc



4) General Conditions to these privacy policies.

- (a) We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or other rights, property, or safety. However, non- personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.
- (b) In certain situations, KlayHosting may be required to disclose personal information in response to lawful requests by public authorities, including to meet national security or law enforcement requirements. We reserve the right to disclose your personal information as required by law and when we believe that disclosure is necessary to protect our rights or to comply with a judicial proceeding, court order, or similar legal process served on us or our Site. We will take reasonable steps to ensure that we only collect that personal information that is relevant for the purposes for which it is to be used. Furthermore, we will not process your personal information in a way that is incompatible with these purposes
- (c) We will only keep your personal information for as long as it is necessary for the purposes set out in this privacy policy, unless a longer retention period is required or permitted by law (such as tax, accounting or other legal requirements). No purpose in this policy will require us keeping your personal information for longer than 6 months past the termination of the user's account.
- (d) When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize it, or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.
- (e) You can unsubscribe from our marketing email list at any time by clicking on the unsubscribe link in the emails that we send or by contacting us using the details provided below. You will then be removed from the marketing email list – however, we will still need to send you service-related emails that are necessary for the administration and use of your account. To otherwise opt-out.



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Your personal information is contained behind secure networks and is only accessible by a limited number of persons who have special access rights to such systems, and who are required to keep the information confidential. In addition all sensitive information is encrypted via Secure Socket Layer (SSL) technology. We implement a variety of security measures when a user redeemes a bot, enters, submits or accesses their information to maintain the safety of your personal information.

Advertising Partners Privacy Policies

You may consult this list to find the Privacy Policy for each of the advertising partners of klayhosting.com.

Third-party ad servers or ad networks uses technologies like cookies, JavaScript, or Web Beacons that are used in their respective advertisements and links that appear on klayhosting.com, which are sent directly to users' browser. They automatically receive your IP address when this occurs. These technologies are used to measure the effectiveness of their advertising campaigns and/or to personalize the advertising content that you see on websites that you visit.

Note that klayhosting.com has no access to or control over these cookies that are used by third-party advertisers.

Third Party Privacy Policies

klayhosting.com's Privacy Policy does not apply to other advertisers or websites. Thus, we are advising you to consult the respective Privacy Policies of these third-party ad servers for more detailed information. It may include their practices and instructions about how to opt-out of certain options.

You can choose to disable cookies through your individual browser options. To know more detailed information about cookie management with specific web browsers, it can be found at the browsers' respective websites.

CCPA Privacy Rights (Do Not Sell My Personal Information)

Under the CCPA, among other rights, California consumers have the right to:

Request that a business that collects a consumer's personal data disclose the categories and specific pieces of personal data that a business has collected about consumers.

Request that a business delete any personal data about the consumer that a business has collected.

Request that a business that sells a consumer's personal data, not sell the consumer's personal data.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.



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GDPR Data Protection Rights

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request that we complete the information you believe is incomplete.

The right to erasure – You have the right to request that we erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

Children's Information

Another part of our priority is adding protection for children while using the internet. We encourage parents and guardians to observe, participate in, and/or monitor and guide their online activity.

klayhosting.com does not knowingly collect any Personal Identifiable Information from children under the age of 13. If you think that your child provided this kind of information on our website, we strongly encourage you to contact us immediately and we will do our best efforts to promptly remove such information from our records