

KEVE COHEN

(317) 289-6315

lyricco27@gmail.com · [linkedin.com/in/keve-cohen/](https://www.linkedin.com/in/keve-cohen/) · <https://github.com/Klcohen>

EDUCATION

May 2021 **BACHELOR OF SCIENCE IN INFORMATICS**, Indiana University

Concentration: Business – Kelley School of Business
Bloomington, Indiana

Spring 2020 **STUDY ABROAD SEMESTER**, Kent University

Canterbury, England

Summer 2019 **JAVASCRIPT BOOTCAMP**, Eleven Fifty Academy

Indianapolis, Indiana

TECHNICAL SKILLS

Languages/Web Dev: JavaScript (Angular, React), Python, PHP, HTML, CSS, SQL

Platforms: Microsoft Windows, Mac OS

Design: Adobe Photoshop, Adobe XD, Blender, Unity

Miscellaneous: Microsoft Excel, Microsoft Access

ACADEMIC PROJECTS

Fall 2020 **EMT TRAINING GAME**, Indiana University

<https://klcohen.github.io/2020Game/>

- Developed a choose-your-own-adventure game for EMTs, simulates real world situations and prepares EMTs for high stress face paced situations.
- Wrote all of the code on the project, translated the research of my teammates into gameplay and assisted in weekly meetings and time management planning.

Summer 2019 **PORTFOLIO WEBSITE**, Eleven Fifty Academy

<https://klcohen.github.io/>

- Developed a HTML portfolio page demonstrating my web development abilities and showcasing some of my other projects.
- Utilized JavaScript elements, formspree contact section, and bootstrap elements.

EXPERIENCE

May – July 2018 **INTERN**, Pyrimont Operating Solutions

Indianapolis, Indiana

- Learned the proprietary software of Pyrimont, a POS and back office system for a major multi-national pizza chain, in order to perform remote help desk IT support
- Performed over-the-phone troubleshooting steps as customer service for users in need of immediate help with their franchise's system
- Created, edited, and completed helpdesk tickets for remote technical support operations

June 2015 – September 2018 **PHONES, HOSTESS, BUSSER**, Some Guys Pizza

Indianapolis, Indiana

- Operated directly with customers by taking orders and answering questions, ensuring a positive customer experience from start to finish
- Performed complex administrative tasks to provide accurate sales data for financial management and growth
- Gained transferrable customer service and communication skills in a fast-paced environment where a need for concise clarity was key for success