FUNCTIONAL REQUIREMENT

Req#	Requirement	Comments	Priority	Date	SME Reviewed/Approved
FR_01	The Welcoming Page	The homepage should be visually appealing, welcoming, and provide a positive first impression to website visitors.	1	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_02	Room Availability Alerts	This function allows guests to set up alerts for room availability during specific dates or for preferred room types.	1	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_03	Rooms Booking	The user here should be able to check rooms if they are available,view the model of the room,details and to make the reservation.Integrating a calendar view for easier selection.	1	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_04	Reservation Management	The Hotel Staff should have the ability to update and to manage all the reservations including the client modifications or the the cancellations.	1	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_05	Room Inventory	The system must maintain an accurate and up-to-date inventory of available rooms,including room types and rates.Here should be considered implementing automatic updates based on cleanin status.	1	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_06	Online Payment	Guests should be able to make a online secure payment for their reservation,meanwhile the system should provide various payment of methods like for example Paypal.	1	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_07	Check-In/Check-Out	This function should facilitate smooth chech-in and check-out processes with options for express check-in and keyless entry,this could be done also within using a QR code.	2	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca

FR_08	Room Services Ordering	The clients should be able to place orders for room service through the website.	1	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_09	Event Management	On the web-page it should be provided a space on the headline that the cliens could book events or different conferences and meeting rroms,the system should provide cosutumization options for the vents(like the number of participants etc).	2	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_10	SPA services reservation	The web should provide to the client the detailed information about available SPA treatments and the price.	2	14/11/2023	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_11	Private Beach Access Reservation	This should be integrated with the overall reservation system so it will be an extra for the client if they want based of the price they want.			
FR_11	Reporting and Analytics	The system should provide to the staff of the hotel the reports and analytics such as occupancy rates,revenue,and guest statisfaction surveys.	2	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_12	Multi-Language Website	The website should support multiple languages to cater to an international audience.	3	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_13	Mobile Responsive	The website must be responsive and user-friendly on various devices including smartpohones etc.	1	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_14	Customer Support	The website should provide an online chat or support ticket system for guests to contact hotel staff or assistance.	2	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_15	Loyalty Program Integration	Offering exclusive discounts and perks for loyaltly clients.	1	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_16	Social Media Integration	This function allows the clients to also view the prices or to get the	2	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca

		feedbacks on social media directly from the website.			
FR_17	Feedback and Reviews	Implement a system for guests to leave feedback and reviews,and for hotel management to respond to reviews.	2	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_18	Virtual Tool/Videos	On the website maybe in the welcoming page it should be presented a 360-degree of rooms and facilities.	2	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_19	Contat Us	This section should provide essential contact information for the hotel,including phone numbers,email addresses and physical addresses.The vistiors should submit the inquires or messages through this contact form.	2	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca
FR_20	Homepage Features	This should be included in main hompage and to ensure these services are prominently featured like: -Parking Services Section -Free Wifi Section -Airport Transfer Services Section	2	14/11/23	Kleart Adri Ergysa Gjinika Klesia Kaca