# KLEI BUZO

# CONTACT

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Jax, Florida

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## EDUCATION

#### **FSCJ**

A.S. in Computer Information Technology - 2024

#### **FSCJ**

High school diploma - 2021

## SKILLS

- → Customer Service Excellence
- → Time Management
- → Problem-Solving
- → Effective Communication
- → Team Collaboration
- → Critical Thinking
- → Attention to Detail
- → Multitasking & Prioritization

# LANGUAGES

## **ENGLISH**

Fluent

#### **ALBANIAN**

Fluent

## ABOUT ME

I'm Klei Buzo, 23 years old. Passionate about growth, technology, and cybersecurity, I am always eager to learn and develop new skills. I strive to apply my expertise to impactful projects and enjoy collaborating in dynamic environments.

# WORK EXPERIENCE

### **INSTACART DRIVER**

Instacart (2022-Present)

I worked as an Instacart driver, delivering groceries with accuracy and efficiency. I developed strong time management skills, learned how to navigate various areas quickly, and ensured timely deliveries. Throughout my role, I focused on providing excellent customer service, ensuring that all orders were completed to meet customer satisfaction and expectations.

#### **CASHIER-CLERK**

Walmart (2020-2021)

I worked as a cashier clerk at Walmart, efficiently processing transactions and ensuring accurate payments. I developed strong customer service skills by assisting shoppers, resolving issues, and providing a positive shopping experience. I also maintained a clean and organized checkout area while managing high volumes of customers in a fast-paced environment.

## STOCK-CLERK

Publix (2020-2020)

I worked as a stocker at Publix, managing inventory, restocking shelves, and ensuring products were well-organized. I gained experience in customer service, collaborating with team members, and maintaining a clean, efficient store environment.