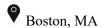
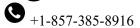
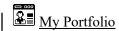
# Khang Le



Boston, MA | Imakhang 2012@gmail.com | Imakh







Anticipated Graduation: May 2026

## **EDUCATION**

#### Boston University, Boston, MA

BS., Computer Science & Minor in Data Science

# **PROJECTS**

SparkBytes - Food Sharing App (Supabase, React, TypeScript): Developed a campus food-sharing web app with secure authentication and profile editing + Enhanced UI responsiveness, and integrated Supabase schema for efficient data management.

Hiring Intelligence Dashboard (Python, SHAP, NLP): Designed a data visualization dashboard analyzing resume factors influencing hiring success + Implemented ML explainability using SHAP values to promote transparency and fair evaluation.

Autonomous Mechanics & BMC Neuro Testing (Figma, UX Design): Designed testing frameworks and prototypes focused on user flow optimization and accessibility + Conducted iterative usability studies to refine efficiency and improve overall user experience.

#### **EXPERIENCE**

#### BioEchem LLC - Climate Tech | Boston, MA

Project Management Assistant | September 2025 – Present

- Conduct customer discovery and market research, synthesizing insights into strategic recommendations for product development.
- Research and analyze relevant markets, translating findings into actionable improvements that shape long-term product strategy.
- Build partnerships with stakeholders and support grant applications, aligning cross-functional teams around adoption goals.

#### Boston University - Virtual Technology | Boston, MA

Digital Learning Assistant | September 2025 – Present

- Migrate 10+ academic courses from Blackboard Learn Original to Ultra, optimizing interactive H5P modules.
- Execute QA and accessibility audits for 100+ course assets, improving WCAG compliance by 35%.
- Collaborated with IT and faculty to translate user feedback into scalable LMS improvements.

#### City of Boston - Equity & Inclusion Cabinet at City Hall | Boston, MA

Web & Content Management Fellow | June 2025 – August 2025

- Audited 50+ web pages and coordinated with leaders to deliver public-facing information viewed by 100K+ residents monthly.
- Benchmarked civic engagement tools and defined requirements to guide content and UX strategy, boosting engagement by 18%.
- Collaborated across teams to design an internal staff hub that improved communication across the E & I Cabinet by 30%.

#### City of Boston - No Worker Left Behind Inc. | Boston, MA

Product Management Intern | June 2024 - September 2024

- Led competitive analysis of 10+ similar tools in the labor-tech space, identifying resolutions to improve product adoption by 20%.
- Collaborated with engineering and design teams to enhance 5+ features, raising satisfaction by 25% and 10% of revenue growth.
- Synthesized data analysis and customer insights into roadmap recommendations for leadership alignment to guide business growth.

### SKILLS

Data & Analytics: SOL, MySOL, Power BI, Tableau, MongoDB, Airtable | Product Design & User Experience: Figma, Canva, WordPress, Drupal, Adobe Express, H5P, Blackboard Learn Ultra/Original | Programming & Technical: Java, TypeScript, React, HTML/CSS/JavaScript, Go, GitHub, VSCode, Supabase, LaTex | Collaboration & Productivity: Slack, Zoom, Notion, Trello, Asana, Jira, Confluence, ChatGPT, Microsoft Office Suite, Google Workspaces | Languages: Bilingual - English & Vietnamese