

# KEVIN LIM

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## ABOUT ME

With previous experience in fast paced retail and call centre environments I am able to adapt quickly, work independently and within a team efficiently.

## SKILLS

- Customer service
- Cash Handling
- Sales
- Public Speaking

## WORK EXPERIENCE

**2022 - 2023** **Company:** 711 COHO stores

**Position:** Corporate Store Manager

**Achievements:** Transition to new role. Make well performing team which often was the top of its cluster. Able to manage a store in a tough customer environment in Fortitude Valley

**2021** **Company:** 711 COHO stores

**Position:** Team Member

**Achievements:** Was able to transition to a new manager and be able to adapt to a new management style.

**2020** **Company:** Compare the Market.

**Position:** Sales associate.

**Achievements:** Was able consistently provide a high level of service and make sure that the insurance policies were the right one's for the customer.

**2016-2019** **Company:** Detector Inspector

**Position:** Senior Technician and Trainer

**Achievements:** Was awarded best technician as well as best new technician in 2016 and 2017. Helped set-up new operations in the Brisbane branch of the company

**2015-2016** **Company:** Commonwealth Bank.

**Position:** Lead Teller and Customer service representative.

**Achievements:** Gave 10 out of 10 service consistently and was able to meet KPIs regularly which helped the branch grow its customer base

**2010-2019** **Company:** Self Employed Comedian

**Position:** Stand-up Comedian

**Achievements:** Had a TV spot aired on SBS2. Semi-Finalist in Raw Comedy Competition. Had Participated in many shows in the Melbourne International Comedy Festival.

## EDUCATION

Graduated Mckinnon Secondary College 2007

Monash University 2008-2009

## REFERENCES

711 Store Manager  
Steven Holly 0426 198 687

711 Line Manager  
Craig Osborne  
0455 891 452