# **Electronic Voting System**

#### **Detailed, Explicit Instructions**

- Put finger on scanner, press on "Вклучи скенер" button to turn the scanner on.
  This action takes you to your personal profile.
- Press on "Гласај" button to continue with the voting process.
- Choose your preferred political party by clicking on one of the radio buttons, then press on "Гласај" button. If you changed your mind you can click "Избриши" on the modal window, if you are sure you want to vote for the chosen political party click on the "Се согласувам" button. This action takes you to see the current voting results.
- Navigate to "За нас". Here you can see all of our services and products. By clicking on the "Прочитај повеќе" button, a modal window is opened and you can read more information about the certain product or service. By clicking on the "Затвори" button, the modal window is closed.
- Navigate to "Вести". Here you can see the latest news related to the elections. By clicking on the "Прочитај повеќе" button you are redirected to the source article.
- Navigate to "Помош". Here you can see some of the FAQ and if you don't find an answer to your question you can ask us by writing your question in the text box below and by clicking on the "Испрати" button.
- Navigate to "Профил на корисник". Here you can see your personal profile and some personal information.
- For logging out, just click on the log out icon on the top right corner.

## Language support

 The Electronic Voting System is build using multiple technologies such as JavaScript, HTML, CSS, BOOTSTRAP

#### **Database and Data Management**

- The Electronic Voting System provides managed data services to all users.
- The Electronic Voting System uses the official database of North Macedonia

# **Security**

- Additional security features, such as network isolation with Private Spaces, are available as part of the Electronic Voting System
- We care about the safety of our customer's identity.
- We use an e-identity form that is completely safe and anonymous.

## **Troubleshooting and Support**

- The Electronic Voting System's HTTP router serves unstyled HTML with HTTP status code 503 (Service Unavailable) when your app encounters a system-level error, or while maintenance mode is enabled.
- The Electronic Voting System provides several support channels. We're here to assist you with your technical, account, or billing related issues.
- The Electronic Voting System offers a premium support option that provides you with 24x7 direct access to our team of support engineers. Our team's focus is investigating and solving new problems, getting feedback on the service and in particular new features, and working hard to improve the core service.