

Michael Klink

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Qualifications

- Experienced leader with a strong track record in employee management, process optimization, and operational excellence.
- Technical expertise in Microsoft Office Suite, SQL, Python, and JavaScript, with experience in automation and data analysis.
- Strong communication, team motivation, and conflict resolution skills, ensuring high employee engagement and performance.
- Deep understanding of warehouse operations, logistics, and inventory management to drive productivity and quality assurance.

Professional Experience

Target Distribution Center – Riverside, CA

Lead Warehouse Worker (December 2024 – Present)

- Assisted operations managers in workflow optimization, safety compliance, and productivity improvement.

Warehouse Associate (September 2023 – December 2024)

- Executed inventory control tasks, quality assurance, and fulfillment efficiency improvements.

Self-Employed

Independent Contractor Driver (May 2020 – Present)

- Consistently maintained a 5-star customer service rating through reliable and timely deliveries.

Amazon Fulfillment Center

ICQA Data Analyst (September 2020 – May 2021)

- Implemented data automation using Python and Excel VBA, reducing reporting errors and improving efficiency.

Operations Assistant / Problem Solver / Ambassador (April 2015 – September 2020)

- Trained and led teams in operational problem-solving and process improvement initiatives.

Stater Bros. Markets – Hemet, CA

General Merchandise Clerk (October 2010 – May 2015)

- Managed inventory control and provided exceptional customer service in a high-paced retail environment.

Courtesy Clerk (November 2007 – October 2010)

- Provide exceptional customer service, assist in bagging groceries, helping with carry-out orders, and keeping a clean and organized store and parking lot.

Education

Bachelor of Science in Computer Science - University of Phoenix (August 2024)

Key Skills

- Leadership & Team Management
- Inventory Control & Quality Assurance
- Data Analysis & Operational Reporting
- Customer Service & Employee Engagement
- Technical & Software Proficiency (SQL, Python, JavaScript, VBA)

Certifications

- HTML
- CSS
- JavaScript