

OBIDAH NIHESHI

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PROFESSIONAL SUMMARY

Enthusiastic IT professional with developing expertise in system maintenance, technical support, and IT operations. Proficient in Microsoft Office, digital design tools, and online service management. Passionate about continuous learning and improving workflow efficiency. Interested in contributing to innovative digital solutions in web development, UI/UX design, artificial intelligence, and cybersecurity.

EDUCATION

❖ Tertiary Institution

Gombe State University Gombe. |2022 - till date

Bsc. Computer Science (Bsc.) - till date

❖ Senior Secondary Education

Government Day Secondary School, Gombi. |2019 - 2021

West African Senior School Certificate (WASSCE). - 2021

National Examinations Council (NECO). - 2021

❖ Primary Education

LCCN Cathedral Academy, Gombi. |2011 - 2016

First School Leaving Certificate (FSLC). - 2016

WORK EXPERIENCE

❖ IT Assistant / Technician

Liberty Computer Centre, Gombi. |2016 - Present

❖ Lab Attendant / Digital Assistant

Fested Photo Lab, Gombi. |2021 - 2022



VOLUNTEER EXPERIENCE

ACHIEVEMENTS / RESPONSIBILITIES

❖ IT Assistant / Technician

- Provided technical support and troubleshooting for software, and network issues.
- Managed software installations, updates, and virus removal to enhance system security and performance.
- Handled customer inquiries with strong communication and service skills.
- Gained hands-on experience across multiple operating systems and applications.

❖ Lab Attendant / Digital Assistant

- Operated digital photo editing software and printing equipment to fulfill customer orders.
- Managed digital files and offered design layout suggestions.
- Developed a strong eye for detail and aesthetics through photo editing.

RESEARCH / WRITING

REFEREES

Available on request.

